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European ePractice Newsletter N. 327 - 25 May 2010

>> Call for articles for the next issue of the European Journal of ePractice

The tenth edition of the European Journal of ePractice will allow all types of **eGovernment articles** but will have particular focus on the theme '**Implementing eAccessibility as a service quality factor**'. It will showcase the state of the art of eAccessibility implementation in the Information Society, present examples of best practice and highlight the relevant challenges. Contributions from scholars, industry, users and practitioners are invited **in all areas of eGovernment as well as eAccessibility**.

The submission deadline is **4 June 2010**.

For more information, please visit the call for papers at: <http://www.epractice.eu/en/node/288847>.

>>ePractice Communities facilitators Workshop

ePractice encourages the facilitators of the ePractice communities and active community members to attend the ePractice Communities facilitators Workshop which will take place in Brussels, Belgium, on **16 June 2010**. The event will promote the sharing of experiences and best practices within the community environment and explore specific ways that facilitators have gradually adopted in their effort to support the community space and its members.

For more information and free-of-charge registration, please visit the workshops page announcement at: <http://www.epractice.eu/en/workshops/communityfacilitator>.

Latest Cases

- [Sensing and Action to support mobility in Ambient Assisted Living](#) | 15 May 2010 | Germany | Italy | Netherlands | Slovakia | Spain | Other european countries
 - [Process Oriented Learning and Information Exchange](#) | 11 May 2010 | Austria | Belgium | Finland | Germany | Greece | Italy | Netherlands | Slovakia | United Kingdom
 - [Digital COMPetence Screenreader NETwork](#) | 11 May 2010 | Austria | Estonia | France | Germany | Ireland | Italy | Slovakia | United Kingdom
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Sensing and Action to support mobility in Ambient Assisted Living

SENSACTION-AAL is a Specific Targeted Research Project (STREP) funded by the European Commission in the frame of the FP6 initiative. The ultimate goal of the SENS ACTION-AAL project was to assist older people in maintaining independent mobility and daily life activities and prevent injuries by introducing smart body fixed sensor based technology allowing medical professionals to initiate interventions in the home environment.

SENS ACTION-AAL offered the opportunity for a significant advancement of the state-of-the-art in the field of ambulatory assisting devices for enhancing safety and security in balance and movement. To achieve this goal, the SENS ACTION-AAL project designed, tested and released a novel smart, wireless on-body system which enables:

1. Monitoring of activities of daily living;
2. Real-time active control of physical performance using principles such as sensory augmentation and biofeedback;
3. Unexpected falls detection and management.

This system is equipped with both sensors and actuators in-the-loop. The SENS ACTION-AAL architecture exploited new ICT solutions that make the proposed system:

1. Easy-to-wear and easy-to-use;
2. Active anywhere, anytime;
3. Cost effective.

This solution is highly usable and can support the elderly people in their preferred environment. The key challenge was the development of an integrated system that brings together the different components involved, i.e network cells, communication protocols, embedded real-time algorithms for actuator control, signal processing algorithms, data warehousing and web-based data access. An in-vivo accurate validation was carried out with the support of end-users to assess the satisfaction of key user requirements and produce a solution which is adequate for industrial take-up; clinical pilots were carried out in Stuttgart, Groningen and Tel Aviv.

This project could have important influence on the quality of life of European citizens. The proposed solutions will in fact empower persons with disabilities and aging citizens to play a major role in the society and will help them to augment their autonomy and realize their potential.

Several results of the SENS ACTION-AAL project are currently on the market; these include the wireless platform/device MotionBee, sold by STMicroelectronics, and DynaPort Hybrid Module sold by McRoberts.

Process Oriented Learning and Information Exchange

The major goal of PROLIX is to align people and processes in complex & dynamic working situations by addressing the needs of employees and companies at the same time. PROLIX develops an open, integrated reference architecture for process-oriented learning and information exchange. PROLIX supports a complete learning process life cycle comprising:

- The analysis of complex business situations;
- The identification of individual and organizational learning goals;
- The analysis of competencies and their matching with individual skills;
- The definition of appropriate learning strategies and the simulation of learning processes;
- The execution of improved learning processes;
- The monitoring of learners' performance according to the goals defined.

The key innovation in PROLIX consists of a process and competency-driven framework for interlinking business process intelligence tools on the one hand with knowledge management and learning environments on the other. In order to demonstrate its concept, PROLIX set up five test beds in different fields of application. These were the

"Social care test bed" with UK [Social Care Institute for Excellence](#), the "Telecom test bed" with British Telecom (BT) global services, the "Banking test bed" with GENO Academy, the "Educational Publishing test bed" with publishing house Klett, and the "Public administration test bed" with the [Ministry of Interior of the Slovak Republic](#).

To reach the objectives, PROLIX collaborated with 20 partners from 9 different countries chosen among 2 major European software vendors for Learning Management, a large independent European business process management company and leading European research partners in learning technology, didactics and cognition as well as technology-enhanced learning software architecture.

Digital COMPetence Screenreader NETwork

The DICOMP-S.NET project mainly aims at supporting the digital competence of blind and visually impaired people in Europe, a group that is still facing considerable discrimination regarding their participation in modern training and education processes; the DICOMP-S.NET project will therefore, for the first time, make available a free screen reader for blind and visually impaired people in Europe and, in an extensive dissemination campaign, distribute it directly to the target group.

Further to this, blind and visually impaired tutors will be properly trained to be able to support blind people in the use of the screen reader and to solve problems; the tutor training will be partially done via an e-learning application. An essential requirement for the free screen reader is its compatibility with the new Microsoft operating system Vista to be accessible by the target group.

Editor's Choice of the week: [Software Platform for the Analysis of Nutrition based Allergies](#)

Latest News

- [DE: E-identity card project wins European Identity Award 2010](#) | 25 May 2010 | Germany
- [DK: Main outcomes of pilot web-consultation service between two hospitals](#) | 25 May 2010 | Denmark
- [DK: Survey results on the web accessibility of government websites](#) | 24 May 2010 | Denmark
- [UK: Scotland - Videoconferencing system connects hospitals in the Highlands](#) | 24 May 2010 | United Kingdom
- [SE: National Biobank Registry ready for implementation](#) | 21 May 2010 | Sweden
- [EU/CA: Infrafrontier - Biomedical research infrastructure project expands beyond Europe](#) | 20 May 2010 | Austria | Czech Republic | France | Italy | EU Institutions | North America
- [PT: General Directorate of Health releases microsite devoted to healthcare quality](#) | 20 May 2010 | Portugal
- [EU: Five more Member States endorsed eCall in-car system](#) | 19 May 2010 | Belgium | Denmark | Luxembourg | Malta | Romania | EU Institutions
- [PT: Hospital Centre in Porto integrates the Citizen Card into its management system](#) | 19 May 2010 | Portugal
- [EU: Practical tools for technology transfer - FITT Toolbox now available online](#) | 19 May 2010 | Belgium | France | Germany | Luxembourg | United Kingdom | EU Institutions

DE: E-identity card project wins European Identity Award 2010 - 25 May 2010

On 5 May 2010, the [new German electronic identity card project](#) ('neuer Personalausweis') received the European Identity Award 2010 in the category 'eGovernment/eHealth'.

The prize was handed over to the representative of the German Ministry of the Interior in the frame of the European Identity Conference 2010 which was held in Munich from 4 to 7 May 2010.

The new German eID card will replace existing ID cards for all German citizens. It will be possible to apply for a new card as from 1 November 2010.

With the newly integrated electronic identification function, the card will enable citizens to easily and reliably perform online transactions. Great emphasis will be put on privacy, data security and the citizens' ability to self-determine the extent of access to their personal data. All information and transactions will be securely protected by means of internationally recognised and established encryption techniques.

The representatives of the analyst group which organised the awards believe that "electronic proof of identity by means of the new eID card will gain considerable importance as an instrument for the strong authentication of end-users". With this prize they honoured the "innovative and well thought-out concept" of the project, highlighting in particular its "exemplary way of addressing data security concerns."

The other award winner in the eGovernment/eHealth category is University Clinic Munich for a project involving authentication and authorisation for internal systems.

Further information:

- [Original news article - Federal Government Commissioner for Information Technology \(in German\)](#)
- [European Identity Awards 2010 - Press release](#)
- [New German electronic identity card project - Federal Ministry of Interior \(in German\)](#)
- [Service and information portal on the new German identity card \(in German\)](#)
- [European Identity Conference 2010](#)
- [European Identity Award Ceremony - Video](#)
- [Related ePractice news article - DE: New electronic identity cards by November 2010](#)

DK: Main outcomes of pilot web-consultation service between two hospitals - 25 May 2010

A clinical pilot project revealed positive results in the use of telemedicine solutions between Rigshospitalet - a Copenhagen University hospital - and a remote hospital on the island of Bornholm (in the Baltic sea, east of mainland Denmark). The project was tested on the ambulatory monitoring of cardiac patients as well as on knee and hip prostheses patients.

Conducted by the National Board of Health, the report shows that telemedicine consultation based on video-conferencing systems can save patients' time and money, without at the same time compromising the treatment they would otherwise receive if they had chosen a 'face-to-face' onsite consultation at Rigshospitalet. This requires - among other - trained and experienced personnel as well as telemedicine equipment to be installed at both the participating hospitals. Moreover, it requires careful planning before telemedicine becomes a daily practice at the Danish hospitals.

Patients' opinion on telemedicine solutions is greatly depending on their knowledge of the telemedicine techniques. According to the survey, patients' attitude towards telemedicine became more positive as their knowledge on telemedicine increased. Both the questionnaire survey and the qualitative investigation (observation and interviews) showed that patients who knew nothing about telemedicine were mostly sceptical, whereas those who participated in a telemedicine consultation were mostly positive. Improving information on telemedicine can therefore reduce the scepticism on telemedicine consultations.

The pilot project also shows that the introduction of telemedicine solutions requires strong organisational support. Danish hospitals will have to ensure that they can recruit and retain staff with expertise in order for the telemedicine consultations to become operational. Additionally, the project demonstrates that it is important to incorporate

telemedicine solutions in a broader sense; according to the summary report of the project, "if the organisation of the telemedicine consultations is not integrated into the routines on both sides and if very few people can operate the equipment, the modality may disappear when the committed implementers leave the project".

As mentioned above, the use of telemedicine in this project has a socioeconomic effect, since it reduces transport costs, saves time and improves patients' comfort and convenience. However, economically speaking, telemedicine consultation can be more expensive than a face-to-face consultation, since personnel have to be present in both locations. On this aspect, the pilot project observed that a certain amount of patients is required in order to achieve economic gains.

Furthermore, the purpose of the pilot project is to investigate the possibility to integrate telemedicine into the existing treatment methods by testing telemedicine solutions for ambulatory monitoring of patients. The two patient groups of the pilot project need special medical expertise, which is only available in larger hospitals - such as the Rigshospitalet - with highly specialised functions.

Further information:

- [Original News Article - Danish National Board of Health \(in Danish\)](#)
- [Summary Report of a pilot project 'Use of telemedicine between Rigshospitalet and Bornholm Hospital'](#)

DK: Survey results on the web accessibility of government websites - 24 May 2010

According to a survey conducted on behalf of the Danish Ministry of Science, Technology and Innovation by a consulting firm specialising in information technology for people with disabilities, 52 % of the Danish government websites are not fully e-accessible to people with various types of disabilities.

A total of 226 government websites were tested, including pages that are directly covered by the agreement on the mandatory open standards and a variety of other government websites. Individual pages were tested in terms of compliance with the Web Content Accessibility Guidelines (WCAG) 2.0 Level AA standard and with the HyperText Markup Language (HTML) and the Cascading Style Sheets (CSS) standards.

The survey shows that almost half of the websites examined (48 %) have little or no serious accessibility problems, whereas the other half of them (52 %) include only some essential functions or are loaded with content that may not be available. Every tenth public website has been proved to be less accessible than it should.

According to the Danish Minister for Science, Technology and Innovation, Ms. Charlotte Sahl-Madsen, "The results are not very satisfactory, because we expected a more positive development after the political agreement on open standards in 2008."

There are still many public websites that are not fully IT accessible to people with various types of disabilities, according to the same survey. Therefore, ministries, regions and municipalities should be more willing to use IT solutions in order to ensure greater accessibility for all.

Furthermore, the Ministry will launch in 2011 a new eLearning tool that will provide instructions and guidance on how documents and websites can become more accessible. "The Ministry will also examine whether there is any workable international experience, we can bring into play", says Ms. Sahl-Madsen.

Web accessibility includes, e.g. accessible design for screen reader users, access for people who cannot use a mouse and who ultimately use the keyboard alone when they need to use various functions or download content from a website, etc.

During the ministerial conference in Riga in 2006, EU member states decided to set a goal of 100 % accessible public websites by the end of 2010. However, this has been proved difficult for all countries and none of the member state is expected to reach the target before the end of 2010.

Commenting in this regard, Mr. Michael Bach Petersen, the Head of the IT and Telecom Agency, stated, "We are not alone in our challenges to ensure accessibility of public websites. Problems exist in all EU member states. We will intensify our participation in the single European work towards achieving common strategies, tools and methods to ensure that all citizens have equal access to public information and to digital public services."

The Danish Ministry of Science, Technology and Innovation has already launched a series of initiatives designed to support the authorities' efforts to develop and maintain accessible websites. These initiatives will be further evaluated and strengthened in order to maximise improvements for the benefit of the large group of citizens with disabilities. The initiatives include an information campaign, development of accessibility eLearning and other tools to support public authorities' work towards web accessibility.

Further information:

- [Official Press Release - National IT and Telecom Agency \(in Danish\)](#)

UK: Scotland - Videoconferencing system connects hospitals in the Highlands - 24 May 2010

NHS Highland has recently funded the installation of a videoconferencing system in the renal unit of Raigmore Hospital in Inverness (South East Highland) and at the Caithness General Hospital in Wick (North Highland).

This initiative is expected to reduce waiting times for local appointments and enable kidney patients to receive healthcare closer to where they live, saving time and avoiding the inconvenience and cost of travelling.

Dr Robert Peel, an NHS Highland renal consultant, said: "The number of people in the Caithness area who need dialysis or who are referred to see a renal specialist at the monthly outpatient clinics continues to grow and these clinics have become very busy." "This means it takes longer to get a local appointment and some patients are now travelling to attend clinics in Inverness."

Renal consultants from Raigmore will continue to hold monthly clinics at the Caithness General Hospital to serve the increasing number of outpatients in the area and to conduct in person regular reviews for dialysis patients. Every other month, these reviews will take place over the video link, using a state-of-the-art mobile unit that can be positioned alongside the dialysis stations.

The equipment will also enable nurses in Wick to discuss with specialists at Raigmore Hospital, with the assistance of a regular live video link twice a week and whenever else there is a specific medical need. Moreover, the Wick nurses will be able to join in training courses based at Raigmore, while still being available to care patients for dialysis throughout the day. Video conferencing solutions are already widely used by NHS Highland as a way of connecting healthcare staff working in different places. They are also being used for some patient consultations between Inverness and the Western Isles.

The video link has been installed under the [Competitive Health Services project](#) which has been established with funding by the European Union's [Northern Periphery Programme 2007-2013 \(NPP\)](#). The Competitive Health Services projects looks at how innovative communications technologies can be used to bridge geographical gaps between patients and health providers in sparsely populated areas. This project aims to promote the transfer of the best eHealth practices and well-established telehealth solutions across Finland, Sweden, Norway and Scotland.

As it develops over the course of 2010, the project team will evaluate the new videoconferencing system, with a focus on the benefits for patients in Caithness.

Further information:

- [Original News Article - NHS Highland](#)
 - [Northern Periphery Programme 2007-2013](#)
 - [Competitive Health Services project](#)
 - [Centre for Rural Health](#)
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SE: National Biobank Registry ready for implementation - 21 May 2010

A comprehensive national system of biobank samples will be made available for use in all the counties and the regions of Sweden. The registry should contain all the human biological samples taken from patients in healthcare and make them available for healthcare, research and teaching.

According to a press release of the Centre for eHealth in Sweden (CeHis) dated 30 March 2010, "Having the entire country's human biological data gathered in a single system is unique, and Sweden is a leading country in this respect."

"The system is a very strong tool for researchers, not only for healthcare. As the samples are equipped with personal identification, a researcher can easily pick up several samples taken from the same patient over a long period of time", says Professor Göran Elinder, a member of the management team of the Swedish Biobank Registry.

In order to prevent abusive use, the registry is protected by a very detailed rating system. The research conducted by those who want to take some of the material must be examined in accordance with ethics.

"We must also remember that the system is primarily designed to protect individual integrity. Every citizen who does not want to appear in any record should be able to avoid it. With a uniform national IT system, it is very easy to remove all the data related to that person," explains Göran Elinder.

The system was delivered in June 2009. The Örebro University which conducted the pilot tested the transfer from the existing lab facilities to the biobank registry. The experience proved positive according to Göran Elinder.

The Centre for eHealth in Sweden says it is pleased to soon be able to introduce the system across the country as a result of its interactions with Sweden's municipalities and counties. "This is an example of cooperation between the county councils. It is cheaper and easier to have a common file than to store the information from all counties separately. This type of cooperation has many advantages, not least for research." says Åke Rosandher, Head of CeHis.

The timetable has not yet been fully established, but after the counties of Jönköping and Örebro, the rest of the counties will be connected one by one. This will take time because the laboratories are currently running different lab systems and there is much information to be transferred to the new system.

The material spans several decades back in time. The oldest samples are from the 1930s, and 85 million old notes must be entered into the system. With the expanded code, between seven and eight million new items will be added each year.

"This has been a very good process. We have developed the system in collaboration with the client and we have been able to deliver even ahead of schedule," says project leader Anneli Friberg, from the private company which supplied the software underlying the code.

Further information:

- [Official press release - Centre for eHealth in Sweden \(in Swedish\)](#)

EU/CA: Infrafrontier - Biomedical research infrastructure project expands beyond Europe - 20 May 2010

The Research Centre for Environmental Health '[Helmholtz Zentrum](#)' in Munich announced on 26 March 2010 the expansion of the [Infrafrontier](#) project to include six partners from Austria, Canada, the Czech Republic, France and Italy.

Infrafrontier is the 'European Infrastructure for phenotyping and archiving of model mammalian genomes' whose goal is to define the function of all mouse genes and in this way model the gene functions in humans. As mouse and humans share about 95 % of their genetic information, mice represent excellent models for studying the function of human diseases.

With the participation of Canada the consortium will be extended beyond Europe, aiming to create a multinational research infrastructure for the phenotyping and archiving of mouse models of human diseases.

The director of the Institute of Experimental Genetics at Helmholtz Zentrum and coordinator of Infrafrontier, Professor Martin Hrabé de Angelis, stated that "the international expansion facilitates the networking of the best scientists across the globe."

The new partners will join the effort of the other 22 members of Infrafrontier in building up an international research infrastructure to improve open access to high-quality mouse models. Animal models have become an important tool in the study of complex human diseases such as diabetes, osteoporosis, asthma and depression, but also in the study of fundamental mechanisms such as speech development in humans.

Colin McKerlie, the spokesman of the Canadian partner, views the partnership as a "crucial step to successfully face one of the most interesting scientific challenges of the 21st century; that is to understand the function of every gene in the genome."

"We know that in the coming years we will be confronted with scientific tasks that cannot be solved with the infrastructure we currently have in Europe", added Mr. Hrabé de Angelis. Infrafrontier will close this gap by expanding existing facilities and building new ones. For this purpose, a central coordination unit shall also be established. These endeavours will provide biomedical research with an international, open-access research infrastructure.

The [partners of the Infrafrontier Consortium](#) include: European systemic phenotyping centres (mouse clinics), the members of European Mouse Mutant Archive (EMMA), research ministries and major funding agencies. Altogether, 12 European countries and Canada now participate in the Infrafrontier consortium.

Infrafrontier is part of the [European Strategy Forum on Research Infrastructures \(ESFRI\) roadmap](#), which outlines a plan to create research infrastructures of great scientific importance and pan-European interest.

Further information:

- [Original news article - eHealthNews.eu Portal](#)
- [Infrafrontier](#)
- [Helmholtz Zentrum München \(in English and German\)](#)
- [European Strategy Forum on Research Infrastructures \(ESFRI\) roadmap](#)

PT: General Directorate of Health releases microsite devoted to healthcare quality - 20 May 2010

The General Directorate of Health (DGS) of Portugal has recently launched the microsite of its Department of Healthcare Quality, which is accessible from the [homepage of the DGS website](#).

The minisite provides visitors with information on the activities of the Department, on the following themes:

- Clinical and organisational quality;
- Patient safety;
- Integrated disease management and innovation;
- International mobility of patients;
- Qualification in health;
- Infections related to the provision of healthcare;
- Violence against health professionals;
- The [Sim-Citizen system](#) - A networked system for the management of the suggestions and complaints of the users of the National Health Service ('Serviço Nacional de Saúde' in Portuguese). The system involves all the public sector healthcare institutions.

The mission of the Department of Healthcare Quality consists of promoting and disseminating a continuous quality improvement culture in healthcare institutions. The microsite follows the same purpose.

Further information:

- [Original news article - Health Portal - Health Ministry \(in Portuguese\)](#)
- [General Directorate of Health - Access to the microsite of the Department of Health Quality \(in Portuguese\)](#)
- [About the Sim-Citizen system \(in Portuguese\)](#)

EU: Five more Member States endorsed eCall in-car system - 19 May 2010

On 4 May 2010, five new countries - namely Belgium, Denmark, Luxembourg, Malta and Romania - signed at a ceremony held in Brussels the European Union's [Memorandum of Understanding \(MoU\)](#) to implement the [eCall in-car emergency system](#), thus joining 15 Member States and three other European countries that had already signed it.

This life-saving in-car system automatically dials the [Europe's single emergency number 112](#) in the event of a serious accident and a 'Minimum Set of Data' is sent to the nearest emergency service including the exact location of the accident as well as other essential information.

In 2008, more than 1.2 million accidents on Europe's roads caused around 39 000 deaths and more than 1.7 million injuries. When fully deployed, the system is expected to save up to 2 500 lives per year across Europe and mitigate the consequences of severe accidents in over 15 % of cases due to reduced response time of emergency services.

In the light of this initiative the European Commissioner for *Digital Agenda*, Ms. Neelie Kroes commented: "I am very pleased that 20 Member States are now signing up to deploy eCall. This system is an excellent example of how information and communications technologies (ICT) can improve and even save the lives of citizens."

The Vice-President of the European Commission in charge of Transport, Mr. Siim Kallas stated "The eCall system can save many road users' lives every year and I am therefore delighted that an increasing number of Member States are now committed to putting the system in place."

The MoU has also been signed by several organisations, more information of which can be found in the [list](#) of signatories. Furthermore, the system has received formal backing of 90 signatories, including mobile phone operators as well as Europe's car manufacturers.

To fully deploy eCall, national administrations must ensure that their emergency services call centres are properly equipped to handle the calls and all new vehicles must be equipped with eCall technology. The eCall system is estimated to cost less than €100 per new car to install.

The [Commission had urged](#) EU countries to implement eCall voluntarily across Europe by 2009 but the system has been delayed due to a lack of support from some EU Member States. Over the last three years, the EU has provided around €160 million for research on ICT for transport, covering safety systems, intelligent vehicle systems and mobility services.

Further information:

- [Official Press Release - Rapid Press Releases](#)
 - [Memorandum of Understanding for Realisation of Interoperable In-Vehicle eCall](#)
 - [About eCall](#)
 - [Europe's single emergency number 112](#)
 - [Related ePractice News Article - EU: European Commission urges EU countries to implement eCall voluntarily](#)
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PT: Hospital Centre in Porto integrates the Citizen Card into its management system - 19 May 2010

The Vila Nova de Gaia/Espinho Hospital Centre of Porto has integrated the Portuguese electronic identity Card (the Citizen Card - [Cartão de Cidadão](#), in Portuguese) into its management system.

The new solution enables automatic access to the data contained in the card's chip. It makes the Citizen Card a valid patient identification means in the hospital, with the integration of the National Health Service (NHS) number of the user into the ID card.

The Vila Nova de Gaia/Espinho Hospital Centre thus seeks to achieve "increased service speed, in order to contribute to greater efficiency and to the dematerialisation of the hospitals' internal processes."

In a recent press release, the Hospital Centre states that it is "a pioneer in the use of the Citizen Card in health information systems" and that "This integration will bring benefits to the hospital management in general and to the healthcare service users in particular".

Further information:

- [Original press release - Citizen's Portal \(in Portuguese\)](#)
 - [Citizen Card website \(in Portuguese\)](#)
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EU: Practical tools for technology transfer - FITT Toolbox now available online - 19 May 2010

The Fostering interregional Exchange in ICT Technology Transfer (FITT) project has recently developed a package of tools and services, the FITT Toolbox, in which seven European transfer experts have codified their practices and condensed their experience. The Toolbox is now available at [FITT-For-Innovation.eu](#).

Europe is filled with bright ideas and innovative potential. However, efforts for transforming these resources into new products and services could be enhanced. As regards the key role of Information and Communication Technologies (ICT) as an important driving force for innovations, there is an explicit need to improve ICT technology transfer in order to close the commercialisation gap and to successfully turn excellent research results into marketable products. The FITT project has developed a practical toolbox for technology transfer officers to finally unleash Europe's innovation potential.

Research is essential for ensuring sustainable economic growth and social welfare. In particular, ICT research increases productivity, realises innovative solutions and strengthens Europe's competitiveness. In addition, ICT applications allow adjusting to the emerging challenges in the global context. Europe is fortunately strong in research, however, a significant gap between Europe's excellent research findings and their economic implementation remains.

Providing a collection of instruments, the FITT Toolbox offers practical help for technology transfer officers and their day-to-day work. It focuses on the five core topics of technology transfer and includes an overview on each topic which is enriched by best practices, case studies, instruments, external sources and articles:

- Opportunity Identification
- IP Management
- Human Resources Management
- Value Creation
- Networking & Clustering

Due to its modular structure, the FITT Toolbox offers material tailored to the users' needs and is flexible/adoptable for other European regions.

Moreover, the FITT Toolbox is going to be complemented by four additional services:

- The Community of Practice '[ICT TechTransfer](#)' - it connects professionals in the area of ICT technology transfer and fosters exchange among practitioners.
- The Recommended Background Bibliography - it provides a collection of 'must-reads' focusing on all aspects of technology transfer.
- The Transnational Training Programme - it offers a personalised service for technology transfer practitioners meeting their special training needs (available soon).
- The White Book - it contains recommendations for policy makers to push forward actions in order to improve the framework conditions of ICT innovations (available soon).

Further Information:

- [Original press release - FITT project](#)
- [Access to the FITT Toolbox](#)
- [ICT TechTransfer Community](#)

New Factsheets

The 13th Editions of the eGovernment factsheets for Cyprus and Hungary are now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

Latest Publications

- [EU: Proceedings of the ICT4Justice Conference 2009](#) | 13 May 2010 | Pan european
- [IE: ICT's Role in Healthcare Transformation](#) | 19 November 2009 | Ireland
- [FR: eHealth - a new asset at the service of our well-being](#) | 12 November 2009 | France

EU: Proceedings of the ICT4Justice Conference 2009 - 13 May 2010

Description (short summary): ICT4JUSTICE 2009 was the second international conference about ICT technologies for civil and criminal justice. The conference, endorsed by the European Commission and by the government of the Former Yugoslav Republic of Macedonia, presented best practices from Ministries of Justice, the European Commission and relevant industrial and research players in the field of eJustice. The conference had a wide participation of Justice stakeholders and international organisations, with a relevant coverage by media in the Western Balkans area.

The ICT4JUSTICE conference series aims to foster the experience exchange in the context of establishment and enhancement of the national eJustice systems, and more specifically to share different experiences on portals, integration, applications, and examples of good practices as well as to present the world's latest trends in the eJustice sector and the related oriented services.

The conference made it possible to:

- Share experience in increasing the efficiency of national judicial systems and corresponding trends in the world;
- Explore the possibilities for integration of eJustice services and systems at an EU level;
- Present the most advanced ICT-supported legal services to citizens, the public sector and business, and share experience in managing legal information (eLaw);
- Analyse issues such as privacy, information security, non repudiation, and long term archiving of legal documents.

The ICT4JUSTICE 2009 conference scientific proceedings can also be retrieved from <http://www.ict4justice.org/2009>.

Number of pages: 99

IE: ICT's Role in Healthcare Transformation - 19 November 2009

Description (short summary): The present report details the potential benefits associated with the implementation of a national health ICT infrastructure and sets forth nine recommendations towards its implementation. The essential tenet of the document is that lives can be saved, patient care outcomes improved, and costs reduced through the effective use of ICT in the healthcare transformation process.

The report was presented to the Minister for Health and Children, Ms Mary Harney TD during the 14th Annual Healthcare Informatics Society of Ireland Conference and Scientific Symposium (18-19 November 2009, Stillorgan, County Dublin).

Under the auspices of HISI (Health Informatics Society of Ireland), the [Prorec Ireland](#) project and the Irish Computer Society, the Health ICT Industry group was established in mid-2009 to produce this report. The Health ICT Industry Group comprised representatives from 17 companies engaged in the Healthcare ICT sector ranging in size from large multinationals to SMEs. The findings and recommendations are based on the national and international expertise and experiences of these companies and supported by the latest research in regard to delivering optimum health and social care in a safe, cost effective and efficient manner. The final report was also reviewed by a further group of Healthcare ICT companies who have associated themselves with the report's content.

Number of pages: 33

FR: eHealth - a new asset at the service of our well-being - 12 November 2009

Description (short summary): How to facilitate the development of eHealth in France based on the possibilities opened by ICT? Member of French Parliament Pierre Lasbordes had been tasked to propose to the Government a concrete plan for the deployment of eHealth in both the medical and medico-social fields. The present document is the resulting proposal which was handed in to Minister for Health and Sports Roselyne Bachelot-Narquin in October 2009.

Among other recommendations, the report suggests:

- To deploy regional pilots stretching over several years;
- To set up a portal providing the general public with health and medico-social information;
- To mobilise ehealth to the service of the disabled and the dependent elderly
- To train healthcare professionals
- To introduce ehealth in jails

Number of pages: 247

ePractice Workshops

- [ePractice Communities facilitators](#) | 16 June 2010 | Belgium
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Upcoming Events

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- [TR: International IT Law Conference](#) | 09 - 11 June 2010 | Turkey
- [BE: Building Effective Chronic Disease Management Programmes](#) | 16 - 17 June 2010 | Belgium
- [IT: Future Network & Mobile Summit 2010](#) | 16 - 18 June 2010 | Italy

- [IE: European Conference on eGovernment 2010](#) | 17 - 18 June 2010 | Ireland
 - [SI: 23rd Bled eConference on 'eTrust'](#) | 20 - 23 June 2010 | Slovenia
 - [PL: INSPIRE Conference 2010](#) | 22 - 25 June 2010 | Poland
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 - [AT: Workshop on 'Accessibility Simulation Technologies and Standards Issues'](#) | 13 July 2010 | Austria
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DK: The Scandinavian Medical Technology Conference - 26 - 27 May 2010

The conference will focus on the numerous opportunities provided by new technology to meet the challenges of today's healthcare systems. A varied conference programme with internationally recognised expert speakers will shed light on healthcare system challenges and present opportunities for eHealth, more efficient diagnosis and possibilities offered by new technology to be considered when building hospitals for the future.

The target audience is made up of the political and administrative decision makers in the healthcare system, doctors, nurses, medical technicians and other healthcare professionals, university researchers, the medtech industry, and others with a professional interest in the healthcare system.

Only the opening session of the conference will be held in English. Likewise, in spite of its Scandinavian perspective the conference will maintain a Danish focus.

Further information about the programme of the conference can be found at the event's website.

In connection to and in parallel with the conference, a trade show will be held, focusing on products and services that the medical technology industry can offer, relating to the theme 'Technological Solutions for Better Health'.

Registration is open and can be performed [online](#); it requires the payment of a fee.

Event email: mr@medicoindustrien.dk

Event website: http://www.scandmedtech.com/eng/index_eng.html

Country: Denmark

City/Location: Copenhagen

Organiser: Sydexpo in cooperation with the Medicoindustrien, the Danish Medical Device Industry Association

RO: E-Health Congress 2010 - 26 - 27 May 2010

The e-Health Congress seeks to serve as an effective tool for practitioners - doctors, medical assistants, patients, health institutions and members of the Central European governments. It gathers decision makers who are willing to share their projects and aspirations with the audience, to learn from the experience of specialists, to understand the market and to discover new applications and possibilities - with the aim of raising the bar in efficiency, cost reductions, workflow efficiency, and widespread availability of healthcare services.

The E-Health Congress focuses on introducing key concepts, issues and applications of health informatics. It furthermore aims to evaluate the implementation of present solutions.

The programme comprises international applications and lessons learned in the field of eHealth. The full programme may be found [here](#).

The event is organised under the High Patronage of the President of Romania and under the Auspices of the Romanian Ministry of Health.

Registration to this open event can be performed [online](#).

Event email: alexandra.paiu@tarus.eu
Event website: <http://www.ehealth.tarusmedia.ro/index.html>
Country: Romania
City/Location: Bucharest
Organiser: Tarus Media

ZM: eLearning Africa 2010 - 26 - 28 May 2010

eLearning Africa is a conference organised by ICWE GmbH, that focuses on information and communication technologies (ICT) for development, education and training in Africa.

Each year, a different African country serves as the venue. Moving to Zambia in 2010, eLearning Africa continues to build and expand a worldwide network for people involved in all aspects of technology-enhanced education and training in Africa, including management and policymaking. Participants are expected to exceed 1 500, coming from 83 different countries.

Serving as a pan-African platform, eLearning Africa links a network of decision makers from governments and administrations with universities, schools, governmental and private training providers, industry and important partners in development cooperation.

This year the event will focus on the following series of themes:

- Conceptual: these themes focus on the theoretical and conceptual models which guide practical work and experience with technologies and learning.
- Sectoral: these themes focus mainly on developments in a specific sector - from education, health and security to agriculture, development and the corporate world.
- Policy, Planning & Design: these themes relate to policy at all levels, including the design and implementation of systems, policies or processes related to learning with technologies.
- Solutions & Technical Innovations: these themes draw on practical experiences with the implementation of technology solutions and with innovations.

The event will be accompanied by an [exhibition](#).

Details about the Call for Papers 2010, such as information on submission requirements and deadlines, session formats, as well as the proposal forms can be accessed [here](#).

Registration in this open event can be performed [online](#); it requires the payment of a [fee](#).

Event email: info@elearning-africa.com
Event website: <http://www.elearning-africa.com/>
Country: Africa
City/Location: Lusaka, Zambia
Organiser: ICWE GmbH, with the support of the European Commission, Directorate-General for Information Society and Media

BG: Webit e-GOV Summit 2010 - 26 - 27 May 2010

Webit e-GOV Summit for South Eastern Europe is an event on e-governance that is supported by the Bulgarian and the Turkish governments as co-organisational partners of e-Academy. The Governments of Greece and Romania are also expected to join the conference as co-organisers.

The Conference will showcase the real-world application of contemporary technologies in government and municipal sectors and will show government employees and contractors how to apply technology best practices to government programmes, and in turn introduce new companies to the government market.

Among the visitors are: Ministers and deputy Ministers of the regional governments; heads of governmental agencies; mayors (their presence is a responsibility of the organisational partners - the local ministries); technology innovators at all levels of government; developers and IT professionals in city, municipality and state agencies; private-sector businesses in the Internet industry interested in helping government; government contractors and consultants; political activists; public policy academics; representatives of European Commission; mass media; and solution providers from the private sector.

Conference topics include:

- Government as an Enterprise;
- Government-Citizens Interactions;
- Telecom and Internet Regulatory Challenges and Opportunities;
- Innovation & Sustainable e-Health;
- EU Programmes for Local and Regional Development;
- eGov Information security and Trustworthy e-ID services;
- Economic Growth for Local Governments through ICT;
- Best Practices and Lessons Learned.

The call for papers is now open. More details on papers submission and important dates can be found [online](#).

The organisers of this open and free of charge event are expecting more than 200 participants. The registration details will be made public in the near future.

Event email: aniela@e-acad.eu

Event website: <http://www.webitexpo.com/en/eGov/2010/index.html>

Country: Bulgaria

City/Location: Sofia

Organiser: e-Academy eEducation Institute, the Ministry of Transport, Information Technologies and Communications of the Republic of Bulgaria and the Ministry of Justice of the Republic of Turkey

DE: pHealth 2010 - 26 - 28 May 2010

Since 2004, the pHealth conference has been an international meeting dedicated to wearable micro and nano technologies for personalized medicine.

Microsystems, smart textiles, telemedicine, smart implants and sensor-controlled medical devices have become important enablers for monitoring and treatment in both inpatient and outpatient care. This is, however, just the beginning of revolutionary changes and significant opportunities are given for the three stakeholders: patients, companies and the healthcare industry.

The multilateral benefits of pHealth technologies for all three stakeholders lead to a triple win situation with enormous potential, not only for medical quality improvement and industrial competitiveness, but also for managing healthcare cost.

The event's target audience is made up of scientists for various technologies, medical doctors, policy makers from the healthcare industry, hospital administration and allied professionals. The organisers are looking forward to high-level scientific information, pragmatic best practice examples and active discussions between researchers, medical doctors and professionals in an inspiring atmosphere.

The conference focus topics this year are as follows:

- Telemedicine in cardiovascular disease - now delivering
- Smart endoscopic capsules - preventing digestive cancers
- Ambient Assisted Living - ensuring health & mobility of an aging population
- Smart therapeutic implants - restoring function, preserving health
- Smart textiles and wearable diagnostic sensors - 24/7 health surveillance
- pHealth in surgery - smart devices for improved outcomes
- Patient monitoring and point of care diagnostics - prerequisites for personalized care
- Advanced imaging for personalized therapies - molecular imaging and model-based personalized therapy
- Data management - patient safety in wearable technologies and personalized medicine
- The economics of personalized health care - the triple win situation

Registration is now open and it is to be performed [online](#). It requires the payment of a fee. Rates range from €100 to €400.

Event email: info@phealth2010.com

Event website: <http://phealth2010.com/index.php?id=7>

Country: Germany

City/Location: Berlin

Organiser: IHCI - Institute of Healthcare Industries

BE: e-Youth Conference - 27 - 28 May 2010

This event is a multidisciplinary conference on children, adolescents & information and communication technologies (ICT).

The conference will focus on national and international research dealing with social, cultural, economic, legal, psychological and ethical issues regarding youngsters' uses of different Internet applications and mobile telephony. E-Youth will also provide a forum for good practices of sensitizing or educational campaigns.

Among other topics, the issue of youngsters as a heterogeneous group with regard to ICT use will be covered. More precisely, the following questions will be addressed:

- Gap in access and competences: What is the relationship between young people's ICT access and their ICT competences? How do differences in ICT uses and competences between parents/educators and children/teenagers influence dialogue and commitment of adults with minors' (online) activities? How do imbalances in access and competences create new e-gaps?
- Social differences : How do gender, social or cultural differences in ICT uses and competences lead to (new) communitarianism, forms of exclusions or introverted assertions of identities? Conversely, how can ICT offer new contact opportunities between young people with different social/cultural backgrounds?
- Distributive (in-) justice : What are the moral, ethical and philosophical considerations when reflecting on the digital gap amongst young people?

The organisers welcome a broad audience including researchers, educators, students, policy makers, NGO and industry representatives to share research results and discuss policy and educational issues.

Registration to this open-to-all event can be performed [online](#). Registration requires the payment of a fee (€35 for one day, €60 for two days). Over 200 attendees are expected by the organisers.

Event email: eyouth@ua.ac.be

Event website: <http://www.ucsia.org/main.aspx?c=.EYOUTH>

Country: Belgium

City/Location: Antwerp

Organiser: Universitair Centrum Sint-Ignatius Antwerpen (UCSIA) and the University of Antwerp

GR: MEDICON 2010 - 27 - 30 May 2010

MEDICON conferences are international events of high scientific standards with long lasting tradition. They are held every third year in one of the Mediterranean countries under the auspices of the International Federation for Medical and Biological Engineering.

The conference aims to present recent advances in every main topic of Biomedical Engineering. It will provide a forum for communication and the exchange of ideas on Biomechanics, Bioinstrumentation, Medical Imaging, Medical Radiation Physics, Technology Assessment, Clinical Engineering, Rehabilitation Engineering, Medical Informatics, Biomaterials and Educational, Ethical and Professional Aspects.

The 7th European Symposium on Biomedical Engineering and the 3rd Pan-Hellenic Conference on Biomedical Technology will be incorporated in the MEDICON conference.

Further information about the programme of the MEDICON conference can be found [here](#).

Registration is open. The registration form may be found [online](#); after completion it must be sent to medicon2010@med.auth.gr. The payment of a fee is required.

Event email: medicon2010@med.auth.gr

Event website: <http://www.medicon2010.org/index.html>

Country: Greece

City/Location: Chalkidiki

Organiser: Hellenic Society of Biomedical Engineering, Aristotle University of Thessaloniki, University of Patras and International Federation for Medical and Biological Engineering

ES: 1st European Public Sector Award 2009 Knowledge Transfer Workshop - 27 - 28 May 2010

The EPSA brings together efficient performers from the European public sector in an effort to make these valuable experiences transparent, available and usable.

In this regard, the project on 'Management in Sant Cugat City Hall (Spain) - Budgeting the Strategy' which is an EPSA 2009 winner under the theme: 'Leadership and Management for Change', was chosen as the place and case to host the event and to present, share, award and inspire the four EPSA good practices of 2009, by theme:

- e-Bourgogne (France) - Theme; Performance Improvement in Public Service Delivery;
- The Cologne Participatory Budget (Germany) - Theme: Citizen Involvement;
- Oldham Local Strategic Partnership (United Kingdom) project - Theme: New Forms of Partnership Working;
- Management in Sant Cugat City Hall (Spain) - Budgeting the Strategy - Theme: Leadership and Management for Change.

This workshop will be organised in combination with the next [Santcugatribuna](#), which is a regular meeting point created in 2003 in order to build economic, scientific and citizen partnerships. It is also a new platform for networking, leading to business opportunities in the territory through the periodic discussions and lectures it host. The topic selected for this debate is the new European 'EU 2020' strategy to boost the economic recovery process as well as to sustain the high quality of life in Europe for the next decade.

Detailed information regarding the programme of the workshop can be found [here](#).

The event is expected to attract around 250 participants. Registration is open and can be performed [online](#); it requires the payment of a fee.

Event email: m.gracia@eipa-ecr.com
Event website: <http://seminars.eipa.eu/en/activities09/show/&tid=4035&pid=1>
Country: Spain
City/Location: Sant Cugat del Vallès, Barcelona
Organiser: European Institute of Public Administration (EIPA)

IT: Congress on the ECDL Health certification for health operators and medical schools students - 27 - 28 May 2010

The Italian Association for Computer Science and Automatic Calculation (Associazione Italiana per l'Informatica e il Calcolo Automatico, AICA) will be present at EXPOSANITA, the international fair for health services and assistance which is held in Bologna from 26 to 29 May 2010.

AICA will participate as an exhibitor and the co-organiser of a two-day Congress dedicated to the ECDL Health certification for health operators and medical school students.

ECDL Health is an end-user certification for health information systems users such as doctors, nurses, other health professionals and support staff who use patient data systems. ECDL Health addresses the growing role of health information systems in enabling national health systems to be increasingly effective, efficient, and secure. The certification consists of a competencies framework which defines the knowledge and skills that the candidate needs in order to operate a health information system safely. It is a certification that empowers and educates health care systems end-users of all professions and at all levels.

ECDL Health certifies that a candidate:

- Understands the key features of a Health Information System (HIS)
- Can use a HIS safely and efficiently
- Understands the ethics, rules and regulations relating to HIS
- Understands confidentiality, security and access control when using a HIS
- Understands and can interpret electronically recorded data

The ECDL Health syllabus was developed by an [ECDL Foundation](#) working group of international experts and was validated simultaneously in three countries with very different health systems: Italy, the United Kingdom and the United States.

ECDL Health recognises that national requirements, including patterns of practice, culture, language and legislative frameworks, vary from country to country; therefore specific local versions of the certification have been created in association with health informatics experts in Italy, UK, USA, and Finland. The certification tools developed by these countries will continue to yield wider benefits and facilitate new countries in offering similar programmes.

The programme of the ECDL Health Congress sessions at EXPOSANITA has been made [available](#).

The instructions for registration may be viewed [here](#). Participants will gain Lifelong Learning in Medicine (ECM, Educazione Continua in Medicina, in Italian) credits.

Event email: ecdhealth@aicanet.it
Event website: <http://aicanet.net/eventicontestuali/2010/subscribableevent.2010-01-20.4314978049>
Country: Italy
City/Location: Bologna
Organiser: Italian Association for Computer Science and Automatic Calculation (AICA) along with the Italian Research Hospital 'Ca' Granda Policlinico di Milano'

UK: Technology in Health - 27 May 2010

The need to deliver value for money is a key concern for the UK Government. Consequently, the government has renewed its interest in health IT and assistive technologies as it promotes early diagnosis and reorganises the NHS around a patient-centred, integrated approach to the provision of health and social care in the community.

This one-day event will explore how to best deliver value for money and the highest-level patient care in the National Health Service (NHS).

More precisely, the following issues are to be discussed:

- NHS connecting for health: Providing better, safer care.
- Moving forward with remote care. Do we still need more evidence?
- Improving the safety and quality of patient care through technology.
- Creating an inclusive and efficient health system: NHS Direct.
- Providing high-quality, convenient services at less cost.
- Using technology to integrate services on a local level: Liverpool Primary Care Trust (PCT).
- Green Technology: The importance of sustainable ICT in the NHS.

Registration can be performed [online](#) with the payment of a fee.

Event email: enquiries@insidegovernment.co.uk

Event website: <http://www.insidegovernment.co.uk/health/health-technology/>

Country: United Kingdom

City/Location: London

Organiser: Inside Government

CH: IDRC Davos 2010 - 30 May - 03 June 2010

As recent mega-disasters and crises have shown, risk management from a single perspective is no longer adequate to address the complex threats to today's society. This conference will address different kinds of risks, disasters and crises. A truly integrated and participative approach is planned to ensure that the valuable lessons learned about risk reduction from a wide spectrum are applied correctly to create safer, more resilient and thus sustainable societies for the benefit of communities, countries, and regions. The main topics that will be addressed figure in the following categories:

- Risk Reduction and Disaster Management;
- Environment, Resources, Climate Change;
- Science and Education;
- Risk Governance, Society and Health.

More details about each category can be found on the [event website](#).

IDRC Davos 2010 comprehends of 13 Plenary Sessions; a total of 279 Presentations will be presented in 54 Parallel Sessions; 179 Poster Presentations will be displayed and discussed in 18 thematic clusters; a total of 24 Special Session will also contribute to the IDRC2010. Prior and after the main conference days 30 May - 03 June 2010, 22 Workshops and 5 Training Sessions will provide participants with further knowledge exchange and networking opportunities.

About 1 200 persons are expected to participate to this international event; detailed information on the program is available [here](#). Registration for this event can be performed [online](#) with the payment of a fee. Further information on deadlines can be consulted [here](#)

Event email: IDRC2010@grforum.org
Event website: <http://www.idrc.info/>
Country: Switzerland
City/Location: Davos
Organiser: Global Risk Forum GRF Davos

PL: Medical Technology - eHealth in Berlin-Brandenburg and Western Poland - 31 May - 01 June 2010

In the coming years, the German and Polish healthcare systems will be facing the same issues: aging and lifestyle diseases on the one hand, and the growing pressure to reduce costs and increase efficiency on the other hand.

Increasingly, there is a clearer demand for intelligent solutions related to information technology and telemedicine, which can significantly streamline procedures and the quality of medical care while impacting on the level of cost reduction.

Under its Operational Programme Infrastructure and Environment, Poland has an annual budget of €420 million to modernise the healthcare system. Which opportunities and cooperation perspectives are there in this field for Polish and German companies and institutions?

The present conference will be devoted to this question. It will provide a brief overview of the Polish and German eHealth markets and medical technology and interesting projects in this field in the region of Berlin-Brandenburg and Western Poland will be presented. Immediately after the conference the interested entrepreneurs will have the opportunity to establish contacts and conduct interviews with potential partners. The full conference programme may be found in [German](#) and in [Polish](#).

The registration form is available in both languages ([German](#) and [Polish](#)).

Event email: Ulrike.Braeter@berlin-partner.de or lukasz.l@wctt.pl
Event website: <http://www.eunop.eu/veranstaltungen.php?detail=451&newln=DE>
Country: Poland
City/Location: Wroclaw
Organiser: EU-Net Oderpartnership (EUNOP)

NL: ICCR 2010 - Conference on the use of Computers in Radiation Therapy - 31 May - 03 June 2010

Although computing technology is ubiquitous in radiotherapy, the ICCR attracts physicists and computer scientists in the field. It aims to have a profound impact on all technical aspects of radiotherapy.

The degrees of freedom of radiation therapy are ever increasing to design and deliver highly conformal dose distributions. Large gains are expected by modulating and adapting treatment to patient specific anatomical and functional information, guiding the delivery process by a variety of in-room imaging modalities and assessing and modelling treatment response. The analysis of the multitude of images of the ever changing patient requires advanced computing in 2D, 3D, 4D, and 5D.

Further information about the programme of the event can be found [here](#).

The target audience consists of radiation physicists, computer scientists, radiation oncologists, radiation therapists and other related clinical and research staff.

Registration is open and can be performed [online](#); it requires the payment of a fee.

Event email: info@iccr2010.org
Event website: <http://www.iccr2010.org/index.html>
Country: Netherlands
City/Location: Amsterdam
Organiser: ICCR 2010 Organising Committee

MT: International Conference and online discussions on e-Diplomacy - 03 - 04 June 2010

An increasing number of diplomatic services use Web 2.0 tools. Some have established virtual embassies. Significantly, the Internet has opened up two-way channels of communication, providing a tool for individuals and organisations worldwide to influence global policy.

Through the Internet, the voice of individuals, marginalised groups and countries can bypass the maze of political representation and be heard globally. For example, the blogs maintained by some non-governmental organisations are more influential than official diplomatic *démarches*. These processes and developments, which can be referred to collectively as 'e-Diplomacy', substantially influence and will certainly continue to influence the way international relations are conducted.

The conference aims to create an opportunity for participants to reflect on the developments of e-diplomacy and to discuss practical applications. Participants will include leading academics and practitioners in the field of e-diplomacy. Detailed information regarding the programme of the conference can be found [here](#).

The conference is expected to attract around 120 participants. Registration is open and can be performed [online](#); it requires the payment of a fee.

Event email: ediplinfo@diplomacy.edu
Event website: <http://edip.diplomacy.edu/conference>
Country: Malta
City/Location: Saint Julians
Organiser: DiploFoundation

DE: 2010 European Local Government Conference - 07 - 09 June 2010

The conference aims at discussing some of the cross European local governments' transformation strategies, experiences and projects which are leading to a high quality and cost effective administration by leveraging the value of ICT. During the event, a presentation of top European experiences and a debate will help answering questions about these developments.

The topics discussed will be:

- Strategies and Projects in Germany;
- Electronic Document Management;
- Marketing and Acceptance of e-Government Services;
- A new approach in organising public services: Public Administrations as collaborative networks;
- Smart City: new initiatives to serve the Community, the environment and the economic development.

The conference intends to bring together international and German Local Government Chief Information Officers (CIOs) as well as other public officials and leading ICT providers.

A draft agenda is available [online](#); attendance to this event is unrestricted and registration can be performed [online](#) following the payment of a [fee](#). Further information on accommodation is available [here](#).

Event email: info@majorcities.eu

Event website: <http://www.majorcities.eu/staticsite/staticsite.php?menuid=124&topmenu=10>

Country: Germany

City/Location: Berlin

Organiser: The Major Cities of Europe IT User's Group in collaboration with VITAKO, the German Association of Municipal IT service Providers and the City of Berlin

NL: Factuurcongres 2010 - 07 June 2010

The event, targeting policy makers, providers and other professionals interested in the field of electronic invoicing and automated invoices, will present the most innovative, recent developments and best practices of the e-invoicing and invoice automation fields in The Netherlands and Belgium. During the event, the [Gouden Facturen](#) (Golden Invoice) Awards, a competition to praise the most innovative electronic invoicing and invoice automation solutions will also be held for the third time.

Organisations such as ECP-EPN, the Dutch Ministry of Economic Affairs, GS1 and many Billing Service Providers will contribute to the event, in order to cover as much ground possible regarding recent developments in the invoicing sector.

More information on the programme of the event is available [here](#).

Targeted audience can attend the event free of charge while discounts are available for professionals and people who have already attended previous events. Details about fees can be found [here](#). Registration can be performed [online](#). More than 450 persons are expected to participate in this event.

Event email: info@factuurwijzer.nl

Event website: <http://www.factuurcongres.nl/>

Country: Netherlands

City/Location: Eindhoven

Organiser: Factuurwijzer

UK: ICMCC Event 2010 - 08 - 11 June 2010

The International Council on Medical and Care Compunetics (ICMCC) intends to combine in this event ontology-driven health information system design for advanced interoperability, with the paradigm change towards pervasive person-centric care including prevention, home care and wellness, thus forming adaptive distributed health information systems solutions.

As a global and internationally acknowledged initiative (with liaisons to [WHO](#), UN Chapters, World Academy on Biomedical Engineering, etc.), ICMCC deals with Medical and Care Compunetics, i.e. social, societal and ethical impacts of computing and networking in healthcare. An important issue to be considered are virtual Electronic Health Records and Personal Health Records acting as a semantically interoperable communication and cooperation platform for personalized ubiquitous health services in a trustworthy environment.

A preliminary programme of the event may be found [here](#).

Around 100 persons are expected to participate to this event; registration can be performed [online](#) via the payment of a [fee](#).

Event email: event@icmcc.org

Event website: <http://2010.icmcc.org>

Country: United Kingdom

City/Location: London

Organiser: The International Council on Medical and Care Compunetics (ICMCC)

ES: PSI Meeting on 'Realising the Value of Public Sector Information' - 09 June 2010

This one day forum aims to stimulate dialogue, discussion and debates starting from a European policy level, moving on to innovative business models and then measuring the economic value of PSI re-use, as well as examining the social value of PSI for citizens.

The theme of the meeting 'Realising the Value of Public Sector Information' is important for the public sector, businesses as well as citizens in order to understand and meet the challenges of Europe's digital economy. The meeting will focus on learning more about the value of the re-use of PSI, when it is opened up for re-use.

The event is organised around four roundtable panels led by a moderator and four to five panel members to discuss the meeting's topic and respond to questions from the participants.

Regarding the topic of measuring economic value, there will be feedback on the work of the European Commission's [PSI Economic Indicators Working Group](#). Participants will have the opportunity to [become involved](#) in online processes to collect data to measure PSI re-use indicators across value chains on the demand and supply sides.

The preliminary agenda of the meeting can be found [here](#).

Attendance to this open event is free-of-charge but registration is nevertheless required; it can be performed [online](#) by completing the respective form either in English or in Spanish.

Event email: rperezga@mityc.es, mary.gianoli@mdrpartners.com

Event website: http://www.epsiplatform.eu/news/events/meeting_realising_the_value_of_public_sector_information

Country: Spain

City/Location: Madrid

Organiser: Aporta Project and the European Public Sector Information Platform (ePSIplatform)

SE: Increasing social inclusion and decreasing poverty through ICT - 09 June 2010

The event is organised as part of the activities taking place under the European Year for combating Poverty and Social Exclusion.

It will be held in the framework of the three days meeting of the [EUROCITIES Knowledge Society Forum Summer Event - 'How to plan and build the inclusive, sustainable and desirable city'](#); the latter will focus on ICT as a basic necessity when planning and building inclusive and sustainable cities.

The event plans to bring the discussion around digital inclusion to the local level. Cities are closest to Europeans and deliver a majority of public services. The event will thus attempt to identify groups at risk in cities and present new findings and advice on how cities can address groups at risk of digital exclusion. It will also aim at matching recent academic findings with currently ongoing municipal initiatives, by presenting concrete cases and up-to-date research results.

Speakers will include practitioners and experts from cities and their partners, research organisations and the European institutions.

Attendance to this open event is free of charge but prior registration [via the website of the EUROCITIES Knowledge Society Forum Summer Event](#) is required.

Event email: tove.frisk@linkoping.se

Event website: N/A

Country: Sweden

City/Location: Linköping

Organiser: EUROCITIES network

UK: European e-Identity Management Conference 2010 - 09 - 10 June 2010

The European e-Identity Management Conference aims to be Europe's leading forum for this critical security application - tackling the key issues surrounding eidentity as a core enabler of today's personal, business and government processes.

The 2010 edition of the conference will comprise keynotes, panel discussions, roundtable sessions and focused workshops on the key challenges and strategies for effectively managing Government, employee, citizen and private identities.

Key subject areas for the 2010 Conference include: Managing Identity; Securing Identity; Federated Identity; eID Cards; Service Oriented Architecture SOA; Mobile eID.

Sessions will cover:

- What are the advantages and shortcomings of the different models of eidentity management?
- What are the main components of a secure eID management system?
- How do you solve the challenges of provisioning and de-provisioning?
- What are the challenges of federated eID management?
- What new technologies are on the horizon for eID? i.e. Mobile or Cloud
- How do you ensure interoperability of eID cards?
- How can you measure the effectiveness of your identity and access management (IAM) implementation?
- What legal parameters must you consider in implementing eID systems?
- How do you balance the need for ID management and compliance with data protection law?

The OASIS track will be dedicated to the theme 'Identity and the "Web of Complexity"'. More information on this track may be found at the event website along with the conference [programme](#).

Over 150 senior delegates from the commercial and public sectors throughout Europe and beyond are expected to take part.

Registration to this open-to-all event can be performed [online](#). Registration requires the payment of a [fee](#).

Event email: f.hawkins@eema.org

Event website: <http://www.revolutionevents.plus.com/eema/index.htm>

Country: United Kingdom

City/Location: London

Organiser: The European Association for e-Identity and Security (eema) and the Organisation for the Advancement of Structured Information Standards (OASIS)

PL: European Forum on Electronic Signature 2010 - 09 - 11 June 2010

The EFPE Conference 2010 will present the latest achievements in the field of Public Key Infrastructure (PKI) as well as planned and implemented projects regarding the use of electronic signatures. The main topic of this year's edition will be the European Plan on eSignature and eIdentity.

Participants will have the opportunity to attend lectures of recognised experts in the main panel as well as to participate in parallel workshops on innovative solutions for simplifying the use of PKI. As in previous years, round table discussions conducted by representatives of government and business circles will play a particular role, next to lectures, presentations and practical workshops.

The main goals of the Conference are:

- To sum up the ten-year tradition of an international forum, which is a platform for meetings of experts and experienced practitioners dealing with electronic signatures in terms of technological and legal issues as well as with its use and promotion;
- To popularise services related to eSignature in Poland and worldwide;
- To formulate the expectations from governments, as well as to encourage European Union institutions to support positive solutions as to the legal and technical aspects of the eDocuments recognised in different countries and in international circulation, especially in terms of eSignature cross-border validation;
- To create an attractive opportunity for promoting and exchanging business and commercial issues between institutions and companies, in particular representatives of certification authorities, financial and banking sector companies, energy, transport communication and telecommunications companies, IT industry and organisations dealing with information security;
- To provide partners and suppliers with a chance to meet, as well as with an opportunity to establish new cooperation contacts.

Participating in the conference will be, among others, IT specialists responsible for ICT safety issues, representatives of certification authorities, network administrators, representatives of the financial and banking sector, telecommunications companies and IT industry specialists. More details about the event can be found [here](#).

Registration for participants to this open event can be performed [online](#), while speakers can register using the form presented [here](#). 160 participants are expected. Participation requires the payment of a fee.

Simultaneous interpretation in Russian will be provided during the main panel.

Event email: info@efpe.eu

Event website: http://www.efpe.eu/efpe/efpe_enindex_en.xml

Country: Poland

City/Location: Międzyzdroje

Organiser: Unizeto Technologies SA, Polish Security Printing Works SA, West Pomeranian University of Technology

TR: International IT Law Conference - 09 - 11 June 2010

The conference will discuss the importance of legal arrangements and practices in a digitalised society. Representatives of Turkish public institutions and associations will take part to this event, where the main topics discussed will be:

- Is Internet free?
- Fight Against Cybercrime;
- Protection Measures;
- E-Commerce, E-Payment, E-Finance;
- Protection of Personal Rights on Internet;

- Informatics and Law Forum.

The conference will host 1 opening session, 6 panel meetings, 8 workshops, 15 seminars and almost 30 academic notices. The Workshops' topics will be:

- Electronic Evidence;
- Cooperation on Preventing and Fighting Against Cybercrime;
- Law no. 5651;
- Domain Name and IPv6;
- Protection of Software and Data Base;
- Personal Data;
- E-Signature, M-Signature;
- Registered E-mail and E-Notification.

Attendance to this conference is free of charge; registration can be performed [online](#) until 31 May 2010. An English version of the conference website will be soon available.

Event email: narkun@teknolojihukuku.com

Event website: <http://www.ubhk.org/>

Country: Turkey

City/Location: Izmir

Organiser: Informatics Association of Turkey (IAT) and Izmir Metropolitan Municipality

BE: Building Effective Chronic Disease Management Programmes - 16 - 17 June 2010

The event 'Building Effective Chronic Disease Management Programmes' is fully focused on the presentation of the possible ways to build the best and most effective chronic disease management programmes.

It will offer its attendees the possibility to:

- Get information on how to build the best possible programme, learn from those who have already set up programmes, benefit from their experience and avoid their mistakes;
- Identify the right suppliers, learn from real clients of the suppliers, tour the exhibition stands and get a clear view of what is offered;
- Save time and money, come away with a clear idea on how to better develop the various tasks, learn how to avoid wasting time and making costly mistakes;
- Find solutions: The [Workshops](#) will dig into the burning issues. They are an opportunity to find new solutions and to understand how others tackle the same issues;
- Learn how other programmes are using new ehealth technologies
- Learn, above all, how to provide better care with better outcomes for the patients.

The agenda includes presentations from the largest programmes in Europe. The speakers, who have built and run these programmes, will talk about results, implementation, what went wrong and what went well. [Workshops](#) will analyse burning issues, such as how to better take advantage of the medical profession and the best way to measure results. The draft agenda of the event can be found [online](#).

Delegates who have already signed up include the senior managers from the two largest Dutch insurers, the top 10 German insurers, teams from Danish healthcare regions and from Ministries of Health across Europe. The event is also supported by the Association of International Mutuals.

Registration to this open event requires the payment of a fee. More details on prices and details about early bird registration can be found [here](#). The event constitutes a two day programme - including workshops, lunch and refreshments.

Event email: Conferences@laingbuisson.co.uk

Event website: <http://www.chronicdiseasemanagement.eu/conference-agenda.php>

Country: Belgium

City/Location: Brussels

Organiser: Healthcare Europa and Laing & Buisson

IT: Future Network & Mobile Summit 2010 - 16 - 18 June 2010

This conference, supported by the European Commission, regularly attracts over 600 delegates from industry and research to share experiences and research results, identify future trends, discuss business opportunities and identify opportunities for international research collaboration under the ICT Theme of the 7th Research Framework Programme (FP7). It will thus contribute to showcasing European research in the field and position it within the multiplicity of related initiatives supported in other regions of the world.

In the context of convergence, the conference will address the challenges of building the Future Internet, based on mobile, wireless and fixed broadband communications infrastructures.

Supported by the European Commission and eMobility, the reputation of the Future Network and Mobile Summit (previously known as ICT-MobileSummit) is based on high quality networking, plenary sessions that discuss strategic issues in core thematic areas and paper sessions that showcase original results in all areas of mobile, wireless and fixed broadband communications systems and networks.

Further information regarding the programme of the conference can be found [here](#). Registration is open and can be performed [online](#); it will require the payment of a fee.

Event email: secretariat@FutureNetworkSummit.eu

Event website: <http://www.futurenetworksummit.eu/2010/>

Country: Italy

City/Location: Florence

Organiser: International Information Management Corporation Limited (IIMC)

IE: European Conference on eGovernment 2010 - 17 - 18 June 2010

As governments seek to remodel and restyle their services, e-Government continues to arouse interest and attention. New dynamic issues such as e-democracy, e-citizenship, e-identity and e-voting have become core elements in the development of public sector delivery. Vital questions are posed which link technological development and a streamlining of government services to more social based values of inclusion, accessibility and power relationship ratios.

The conference committee welcomes contributions on a wide range of topics. Possible topics include, but are not limited to:

- **Applications of e-Government:** New ideas for improving the Public Service efficiency and effectiveness.
- **Challenges to e-Government:** Cyber terrorism; technological limitations of citizenry; interoperability; language issues, Identity Management - including Authentication, Trust and Privacy.

- **The e-Voting issue:** How can e-Voting be made to work; risks and advantages from e-Voting; prototype m-Voting systems; validation and verification issues; benefits and inhibitors to e-Voting.
- **e-Democracy:** How technology can improve the democratic process; ICT and the case of deliberative democracy.
- **Measuring e-Government/Economics of e-Government:** The case for e-Government - Can benchmarking indicators be effective? What are the benefits and economics of e-Government?
- **Legal, agency, trust and governance issues in e-Government:** the equilibrium between actors in e-Government transactions, on issues of trust that may be expressed or understood between such actors, on legal issues promoting or inhibiting the adoption of e-Government models or measures, or on IP issues of Open Standards use in e-Government and their consequences on applications built upon e-ID or other e-Government models, such as in procurement; trust charters in e-Service delivery.
- **Additional topics:** The issue of European citizenship; Interoperability Frameworks (National, Transnational); entrepreneurial processes in the information society; Knowledge Management/Intellectual capital in local/national government; e-I: Intelligent use of systems in government.

An outline programme for the conference can be found [here](#).

Registration can be performed with the payment of a fee. The expected number of participants is around 120-150. Earlybird registrations are available until 12 April 2010. Standard registration is available until 3 June 2010. Further details on registration can be found at the [registration page](#).

Event email: info@academic-conferences.org

Event website: <http://academic-conferences.org/eceg/eceg2010/eceg10-home.htm>

Country: Ireland

City/Location: Limerick

Organiser: Academic Conferences International (ACI)

SI: 23rd Bled eConference on 'eTrust' - 20 - 23 June 2010

The Bled eConference attracts every year over 180 speakers and delegates from business, government, information technology providers, universities and researchers working in all aspects of "e".

The theme for this year's conference, 'eTrust: Implications for the Individual, Enterprises and Society' is reflecting an ongoing discussion about fundamental considerations for the growth and stability of markets and communities: trust. As emerging digital environments generate new ways of communication and interaction between individuals and organisations, based on new infrastructures, there is an increasing demand for a more reliable eWorld.

New eResponsibilities have to be taken by all stakeholders of the eWorld - businesses, governments, and individuals in their multiple roles as managers, politicians, employees, parents, citizens, etc - in order to cope with emerging eRisk challenges.

Actions have to be taken on both the macro and the micro level; organisational configurations, process related issues, new kind of products and services, necessary infrastructures and technologies as well as respective policies have to be discussed.

The conference will comprise:

- A fully-refereed Research Track, devoted to researchers in all aspects of "e";
- A Business and Government Panel Track which attracts business and government leaders from Europe, the Americas and Asia-Pacific;
- Business, Government and Academic Meetings offering opportunities to think and share with colleagues from around the world.

The programme, currently under preparation, will be available [here](#). A special interest track will be dedicated to eHealth, with the theme 'Critical Issues in Delivering Cross-border Sustainable Healthcare Involving Patients and Healthcare Professionals'.

The participation fee for this open-to-all event ranges from €250 to €450. Those interested in attending may complete the [online registration form](#).

Event email: majda@albatros-bled.com

Event website: <http://www.bledconference.org/index.php/eConference/2010>

Country: Slovenia

City/Location: Bled

Organiser: eCenter, Faculty of Organisational Sciences, University of Maribor, in cooperation with the Government of the Republic of Slovenia and the European Commission

PL: INSPIRE Conference 2010 - 22 - 25 June 2010

The INSPIRE Conference will be organised from 23 to 25 June 2009 through a series of plenary sessions addressing common policy issues and parallel sessions focusing in particular on applications and implementations of SDIs, research issues, new and evolving technologies and applications as well as poster presentations.

Pre-conference workshops will be organised on 22 June 2009.

Participation in the INSPIRE Conference is open to all individuals interested in or working in the field of SDI development and implementation.

The [call for papers](#) is open. Abstracts must be submitted by the deadline of 1 February 2009. Topics for which contributions are sought include, but are not limited to:

- INSPIRE Implementation: Legislative measures, coordination and organisational models;
- INSPIRE and the global context: Global Monitoring for Environment and Security, Global Earth Observation System of Systems, United Nations SDI;
- Thematic communities;
- Licensing frameworks;
- GeoPortals and registries;
- Social and economic impacts;
- Education and awareness raising;
- Trans-national SDI projects (including EU (co-)funded projects);
- New policies, new requirements, new stakeholders;
- New and Evolving tools and technologies.

The organisers are particularly interested in accounts of what works, and what does not work, what are perceived benefits for policy, public administration, citizens and the private sector.

Proposals will be evaluated by the programme committee and those accepted will be included in the online conference proceedings.

Event email: ec-gis@jrc.it

Event website: http://inspire.jrc.ec.europa.eu/events/conferences/inspire_2010

Country: Poland

City/Location: Krakow

Organiser: Joint Resesarch Centre (JRC) of the European Commission

CH: MeTTeG10 - 01 - 02 July 2010

The MeTTeG conference intends to bring together researchers and practitioners active in the area of electronic government with a focus on the role played by the information and communication technologies. It provides a forum for participants from different perspectives and disciplines to present innovative methodologies, technologies and tools, share experiences and lessons learned from case studies, and discuss challenges.

Public administrations made great effort to provide more sophisticated eGovernment services, e.g. offering one-stop services and supporting personalisation. While strategies, methodologies and realisation of eGovernment services vary significantly between the various actors and stakeholders, the alignment of IT with the processes and objectives of the service providers plays an increasing role in service management. A further challenge is how to enhance the dissemination, accessibility and acceptance of eGovernment services by citizens and companies.

The topics of interest for the 4th International Conference on Methodologies, Technologies and Tools enabling e-Government can be found [here](#).

Event email: info.business@fhnw.ch

Event website: <http://conferences.cs.unicam.it/metteg10/>

Country: Switzerland

City/Location: Olten

Organiser: FHNW University of Applied Sciences Northwestern Switzerland

AT: Workshop on 'Accessibility Simulation Technologies and Standards Issues' - 13 July 2010

The first [ACCESSIBLE project](#)'s Workshop on 'Accessibility Simulation Technologies and Standards Issues' will take place in the frame of the [12th International Conference on Computers Helping People with Special Needs \(ICCHP\) 2010](#) in Vienna, in the context of the ICCHP pre-conference.

The ICCHP International Conference wants to highlight the progress of the issue of 'Interfacing the existing and emerging Human-Computer Interface', as well as achievements and plot a Research and Development-roadmap towards such challenges, which will ensure even higher product and service usability.

The triggering idea behind the ACCESSIBLE project is to contribute for better accessibility for all citizens, to increase the use of standards, and to develop an assessment simulation environment (including a suite of accessibility analysing tools as well as developer-aid tools) to assess efficiently, easily and rapidly the accessibility and viability of software applications for all user groups.

ACCESSIBLE will exploit the technologies behind the recent expansion of accessibility tools and standardisation methodologies, in order to provide an integrated simulation assessment environment for supporting the production of accessible software applications mobile or not.

This will enable large organisations, SMEs or individuals (developers, designers, etc.) to produce software products of superior accessibility and quality, accompanied by appropriate measures and proposals for best practice. The proposed system will be demonstrated in the four pilots of ACCESSIBLE for the assessment of:

- a. Mobile applications (including JavaFX Scripts)
- b. Web applications
- c. Web services (mainly focusing on infomobility services)
- d. Description languages (e.g. UML, SDL, etc.).

More information on the workshop and the programme will be made available soon at the [ACCESSIBLE project website](#).

Event email: hchalkia@certh.gr
Event website: <http://www.icchp.org/node/265#accessible>
Country: Austria
City/Location: Vienna
Organiser: Accessible project

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