

MAP services, for the above areas are going to:

- Support public civil servants during interaction with citizens (CROs);
- Improve quality, speed and efficiency in gathering answers and operational information (all areas);
- Remove employee skill barriers among internal departments within the public administration through advanced collaboration and communication services (all areas);
- Integrate data from diverse sources (laws and decrees repositories, procedures and guidelines) seamless and transparent (all areas);
- Capitalise knowledge through the possibility to store and share retrieval paths and the contribution by other employees tracing the problem resolution process and expert advice (all areas).

MAP services will be deployed to public administrations in France and Italy.

Services addressed will be focused in France on social services and citizen relationship management and in Italy on civil security and citizen relationship management

Verfahrensmanagement für Großraum- und Schwertransporte

VEMAGS stands for German "Process Management for Abnormal Road Transports" ("**VE**erfahrens**MA**nagement für **G**roßraum- und **S**chwertransporte") and is an internet-based application to execute the approx. 150 000 permit procedures p.a. with about 400 000 hearings for abnormal road transports. Typical examples are transports of transformers, wind energy plants, truck-mounted cranes, parts for industrial facilities or buildings, log, construction and agricultural vehicles, yachts or vehicles for fairs.

VEMAGS is funded by all 16 Federal German States ("Länder") with the State of Hesse as overall project manager and was implemented as an official e-government project under the national programme "Deutschland Online" in 2007.

Connecting about 6 000 parties, the online-based application processes the communications of applications, hearings and permits of about 3 000 applicants and 1 700 traffic or road-building authorities. For the first time ever, applicants enjoy 24/7 online access to their ongoing and past applications and permits, including status displays of the connected hearings at all authorities involved.

Hauliers, crane and construction companies have to register their abnormal transportation projects with their initial traffic authority. There the project's feasibility is examined, often so in cooperation with additional relevant authorities like the police or German Rail (Deutsche Bahn) and every single road authority along the entire route of the transport. A decision can only be issued when all written statements of those have reached the initial permit authority. Application input as well as maintenance of business and vehicle master data is carried out by the applicant himself and remains completely in his responsibility. The application data is given online at the disposal of the authority. The authority examines and decides which additional authorities are to be involved in the permit process (along the submitted route) and initiates the necessary hearing assignments. The affected authorities can process them directly and in parallel in real-time. Over 80% of these transports are transit transports, meaning their routes cross borders of different Federal States of Germany and therefore involve numerous authorities on different levels of administration. Only then if all hearing partners have submitted their consent statements and requirements, the initial authority can create and issue the formal permit, delivering it to the applicant electronically signed via internet.

Before VEMAGS, this procedure was based on fax and very time-consuming (14 days upwards), which was highly risky to cause major delays for hauliers, because their customer orders often have to be dealt with in short terms. This is one of the major reasons why 50% of transports are guessed to take place without any authorization. These illegal transports distort competition and are a serious threat to traffic safety.

VoiceS-Integrating Semantics, SS & Serious Games in eParticipation

VoiceS is a complementary project, integrating a serious game and a semantic search function into the existing German and Spanish VoiceE platforms.

The consortium comprises experts from the field of eParticipation, game development, communication and policy analysis from five European countries. VoiceS will update and complement the VoicE internet platforms in order to further promote the dialogue between citizens from European regions and "their" regional policy makers from the European Parliament, thus creating a direct link between citizens and the representatives from their region. The project will continue to focus on the policy area of consumer protection in the EU, a field of high relevance to each citizen. It will build on the community and contacts that have been firmly established in the framework of the VoicE project.

Editor's Choice of the week: [FriKomPort: Sharing code, costs, and benefits](#)

Latest News

- [HU: Simple case management for individual entrepreneurs](#) | 6 July 2009 | Hungary
 - [EU: Open Source repository to offer tailored development space](#) | 6 July 2009 | EU Institutions
 - [EU: FASTeTEN considers new pilot projects](#) | 6 July 2009 | Italy | United Kingdom | EU Institutions
 - [UK: Phase 3 of Electronic Service Delivery for Abnormal Loads \(ESDAL\) goes live](#) | 6 July 2009 | United Kingdom
 - [PL: Launch of new services on ePUAP platform](#) | 3 July 2009 | Poland
 - [EU: Spanish and Estonian sites sign the Safer Social Networking Principles for the EU](#) | 3 July 2009 | Estonia | Spain | EU Institutions
 - [EU: EifEL: Social Networks and Internet need to be 'interwoven together'](#) | 3 July 2009 | Pan European
 - [DK: Companies increasingly use NemHandel for electronic invoicing](#) | 2 July 2009 | Denmark
 - [MT: ICT Training Courses for Children](#) | 1 July 2009 | Malta
 - [ES: A free online self-diagnosis service for businesses is launched](#) | 1 July 2009 | Spain
 - [EU: Official launch of the EECS Project](#) | 1 July 2009 | EU Institutions
 - [EE: "Come Along!" project to provide computer training to 100 000 people](#) | 1 July 2009 | Estonia
 - [EU: Advanced telemedicine system links European hospitals](#) | 1 July 2009 | Italy | Norway | Spain | Pan European
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HU: Simple case management for individual entrepreneurs - 6 July 2009

The administrative burdens on the individual entrepreneurs in Hungary are planned to considerably lessen: at the end of 2009, a few minutes will be enough to have their business registered.

"It may turn very simple to become an individual entrepreneur in Hungary", Tibor Draskovics, Minister of Justice, said at the end of May 2009. According to the plans, those starting a new entrepreneurial activity will soon be able to begin their activity some minutes subsequent to the electronic registration of their demand.

So far, the personal entrepreneurs have had to ask for the local clerk's permission to start their activity; the entrepreneurial certificate was issued on the basis of this permission.

After the Parliament's approval of a legal regulation which will come into effect on 28 December 2009, this system will be replaced by an entirely free of charge electronic registration.

In such a registration process, the applicant enters his/her personal data and ticks off the desired activities. In case the information meets the regulation's requirements, the system will check the data and send the necessary tax number and other identification data back within two to five minutes. The entrepreneurs will also receive assistance for filling in their application through the web portal.

Further information:

- [Official press release - eGovernment portal 'Margaroszá.g.hu' \(in Hungarian\)](#)

EU: Open Source repository to offer tailored development space - 6 July 2009

Public administrations developing open source applications but lacking the resources to manage their own development sites can turn the European Commission's Open Source Observatory and Repository (OSOR). The OSOR project is now offering [Virtual Forges](#), with the look and feel of local development and repository websites.

"It will look as if the project's website is hosted by the public administrations themselves, from all points of view. But it will actually run on the OSOR servers", explains Marco Battistoni, consultant in an IT Company responsible for the OSOR project.

Apart from development, the Virtual Forges could also be used simply as a repository, useful for public administrations that want to make the applications they developed earlier available.

The feature has been available since 1 July 2009.

The OSOR hopes the new feature will prove popular. "Customisable websites, OSOR's high availability and no worries about the technical management or necessary disk space should make the offer very attractive", says Battistoni.

The Virtual Forges were originally developed by the Universidad Rey Juan Carlos. The university in Madrid, Spain, is another actor involved with building and maintaining OSOR. The two are now putting the last touches on the service. "We expect to start offering these Virtual Forges early next week."

The Virtual Forges are intended for public administrations that work on at least five open source projects. If a public administration is working on a single project, there is hardly any point in starting up a development website, Battistoni explains. "A single project could be easily hosted on the OSOR itself."

Project views

The Virtual Forge is one of the two new features on OSOR. Since 1 July 2009, the site has been also supplying information on the software development projects taking place on the repository, called '[Project Views](#)'. "For each project, we will show development metrics, for instance how many codes were committed over the last week or how many developers are involved."

The Project Views will also help IT managers to make decisions about applications. To get insight in the total cost of ownership of the software, OSOR will offer SLOC (source lines of code) metrics, using the open source SLOCcount.

The views will extend the current OSOR Projects Tree, says Battistoni. "We're also considering to show a tag cloud, so users can quickly see which development topics are hot."

Further information:

- [Original news article - OSOR.EU website](#)

EU: FASTeTEN considers new pilot projects - 6 July 2009

The European Commission funded FASTeTEN project is in discussion with two potential deployers of the FAST bundle of services, with a view to carrying out further pilot projects in addition to those that are already well advanced in the region of Valencia (Spain), and the city of Sheffield (United Kingdom). [FASTeTEN](#) is supported by the Commission through the eTEN programme.

The potential additional pilots would take place in the city of Prato (Italy) and in the region of South Yorkshire (United Kingdom). [Prato](#) and South Yorkshire's [e@SY Connects](#) organisation are both part of the FASTeTEN potential

deployers group. Prato is a city of around 185 000 people in Tuscany. e@SY Connects works across the South Yorkshire region, with the objective of connecting local public services, such as employment advice services, online health information and medical appointments, and educational services.

In Prato, the potential pilot deployment would relate to the provision of electronic forms to citizens and the automatic completion, validation and time stamping of the forms. In particular, FAST could be used by the municipal authorities in Prato to help the back-office to quickly design electronic application forms, to pre-fill forms with existing data and thus save time for citizens or businesses, to identify the final user (dependent on privacy constraints laid down in Italian legislation), to timestamp the completed form and provide proof of submission, and to securely transmit the form to the right recipient in the administration.

This use of FAST could provide Italian administrations with a powerful mechanism for implementing simple eGovernment applications in a number of areas.

For e@SY Connects in South Yorkshire, FAST could make a contribution to efficiencies in two crucial areas: policing and health services. In the former case, FAST could be used for secure, validated communications between the police service and non-police organisations that contribute to community safety or emergency planning (such as Neighbourhood Watch organisations). In the case of health services, a secure bundle of services is also needed for communications between the health authorities, local authorities and voluntary and non-governmental organisations. In both cases, applications are needed which are capable of transferring potentially sensitive information in a secure way - in other words finding a way for 'protected organisations' to deal with those outside the 'protected circle'.

The potential deployments envisaged for South Yorkshire are both high profile in nature, with significant potential for replication across police and health authorities in the United Kingdom. The Prato pilot deployment would also have great potential for replicability.

The FASTeTEN project continues to discuss these potential deployments with Prato and South Yorkshire. FASTeTEN is a project to deploy a bundle of services for secure electronic document exchange across Europe. The bundle of services, FAST - Fournisseur d'Accès Sécurisés Transactionnels (Secure Access Gateway) - has been successfully developed and piloted in France.

Further information:

- [Official press release - FASTeTEN](#)

UK: Phase 3 of Electronic Service Delivery for Abnormal Loads (ESDAL) goes live - 6 July 2009

On 22 June 2009 Phase Three of the Highways Agency's Electronic Service Delivery for Abnormal Loads (ESDAL) service went live. ESDAL is a free website that improves the planning, management and notification of abnormal load movements.

The Highways Agency is an executive Agency of the Department for Transport and is responsible for managing the strategic road network in England. It is also responsible for authorising the largest and the heaviest categories of abnormal loads on roads throughout Great Britain.

ESDAL is a new system that simplifies the process of notifying abnormal load movements. Through an innovative mapping system, hauliers can get full details about the route they need to follow and all the organisations they will need to notify beforehand. The service is free and doesn't require third party software. It only requires a PC with internet access.

ESDAL is being developed in four phases:

- *Phase one:* Hauliers are able to sketch their proposed route by using innovating online mapping facilities. ESDAL provides hauliers with an up to date contact list of the authorities that they need to notify.
- *Phase two:* ESDAL provides hauliers with facilities to make Special Order (for vehicles that exceed 30.00 metres rigid length or 6.1 metres in width, or 150 000 kgs) applications online. In addition, Phase 2

development involves the creation of the SORT (Special Order Routing Tool) desktop, used by the Highways Agency Abnormal Loads Team to aid the efficient processing of Special Order applications.

- *Phase three:* Hauliers are able to make online notifications for all abnormal load movements. ESDAL will store details of vehicles configurations and routes making future notifications easier and quicker. Moreover, ESDAL will store all online notifications enabling Structure Owners and Police forces to assess them through the ESDAL website cutting down significantly on administrative costs.
- *Phase four:* Structure Owners and Police forces are able to add constraint information and update their contact and structure information online. Hauliers will also be able to assess their route online.

Further system enhancements include a larger map, simplified VR1 applications, improved route descriptions and confirmation of notification delivery. Hauliers interested in using the site need to complete an ESDAL registration form downloadable from the website or obtainable from register@esdal.com.

Further information:

- [Original News item - Highway Agency Official Website](#)
- [The Electronic Service Delivery for Abnormal Loads \(ESDAL\) Website](#)

PL: Launch of new services on ePUAP platform - 3 July 2009

In April 2009, the Polish Ministry of Interior and Administration and the Social Insurance Institution (ZUS) signed an agreement concerning the provision of social security services through ePUAP (Electronic Platform for the Public Administration Services).

The agreement, signed by the Undersecretary of State, Mr Witold Drożdż, and the Social Insurance Institution board member responsible for IT, Mr Piotr Starzyk, is the next step in order to make more public services available for citizens.

According to the agreement, ePUAP users can receive the following ZUS services:

- Certificate of not having contribution arrears (ZUS-EWN);
- Request for reimbursement of the overpaid contributions (ZUS-EZS);
- Complaint on the status of social insurance account balance (ZUS-ERU);
- Request for a health insurance certificate (ZUS-EWZ);
- Certificate of exceeding the annual contributions' base limit (ZUS-SEE).

The forms that are available on ePUAP facilitate filling of applications. Filling in and mailing an electronic document is considerably easier, faster and more efficient than doing so with a paper document. The citizen can choose the way of document delivery (digital or paper version).

In the near future, more public services will be accessible through ePUAP.

Further Information:

- [Original Press Release - ePUAP website](#) (in Polish)
- [ZUS Official Website](#) (in Polish)

EU: Spanish and Estonian sites sign the Safer Social Networking Principles for the EU - 3 July 2009

Tuenti and Rate are popular social networking services for young people in Spain and Estonia. By committing themselves to the "[Safer Social Networking Principles for the EU](#)" they take a step forward in keeping their online services safe.

Signatories to the Principles committed to send to the European Commission a self-declaration, highlighting the way they implement the provisions of the Principles.

As of 17 June 2009, the following companies have sent their self-declarations: Arto, Bebo, Dailymotion, Facebook, Google, Hyves, Microsoft Europe, MySpace, nasza-klasa.pl, Netlog, One.It, Piczo, Rate.ee, Skyrock, StudiVZ.de, Sulake/Habbo, Tuenti ,Yahoo! Europe, Zap.lu.

These declarations have been made available [online](#).

The European Commission will monitor the implementation of the Principles and it will publish the results of its assessment in February 2010.

The "Safer Social Networking Principles for the EU" is a self-regulatory agreement signed on 10 February 2009 by 18 major social networking providers active in Europe. These Principles have been developed by social networking sites providers in consultation with the European Commission, as part of its Safer Internet Programme, and a number of NGOs. They aim to provide good practice recommendations for the providers of social networking and other user interactive sites, to enhance the safety of children and young people using their services.

Further information:

- [Official press release - European Commission](#)
- [Safer social networking: the choice of self-regulation](#)
- [Related press release - European Commission](#)

EU: EifEL: Social Networks and Internet need to be 'interwoven together' - 3 July 2009

"The social networks and Internet of tomorrow will mean existing as an 'Internet of subjects' with our digital identities 'interwoven together'," according to the views of Serge Ravet, Chief Executive of European Institute for E-Learning (EifEL).

Addressing delegates at the Learning Forum London in June, Mr Ravet launched a number of challenges to the ePortfolio community to help facilitate the emergence of the MultiPortfolio organisation. He called for developers "to create an e-portfolio that can capture our digital stories and relate it to the experience of others."

Serge Ravet explained, "We don't want our information to be centralised, we want our data under control. At the moment, we have a fragmented digital identity and we need to make changes in the Internet's architecture. He put forward an idea of an e-portfolio as an e-patchwork, utilising the network infrastructure of the web. Mr Ravet added, "The key is to interweave our digital stories. The credibility of your story will be linked to other stories."

Inspired by the European Year of Creativity and Innovation, the 3 day event taking place in June at London's City University offered an opportunity to discuss and share experiences on new practices in education, across cultures and continents.

Dr Helen Barrett of the University of Oregon shared her vision on e-portfolios. Dr Barrett explained, "I really think that in the future, we will remove the 'e' from portfolios and learning and regard it as just learning, good learning. A lot of people are already using personal learning environments and web 2.0 sites. I think there is a general misunderstanding of what portfolios are. Portfolios are seen as meeting certain outcomes and not a story of deep learning.

Speaking about her plans to write a book on e-portfolios, Dr Barrett continued, "What I'm hoping to share is a vision of portfolios, looking at the interactive nature of them across a lifespan, but ending at the workplace. It will be a running record, capturing experiences. But my dream is to do e-portfolios with mobile phones".

Background information:

EfEL (European Institute for E-Learning) is an independent, not-for-profit European professional association whose mission is to support organisations, communities and individuals in building a knowledge economy and a learning society through innovative and reflective practice, continuing professional development and the use of knowledge, information and learning technologies.

Further information:

- [Original News Article - Training Journal](#)
 - [EfEL \(European Institute for E-Learning\) Website](#)
-

DK: Companies increasingly use NemHandel for electronic invoicing - 2 July 2009

Even very small Danish businesses are sending electronic invoices directly from their own PCs.

The NemHandel infrastructure is a technology enabling the easy and secure sending of electronic business documents (e.g. electronic invoices) via the Internet. All public authorities and institutions can receive eInvoices through NemHandel. In the longer term, companies will have the possibility to choose to use NemHandel in their relationship with other companies.

More than 33 000 companies have so far sent electronic invoices to the public authorities by means of NemHandel. In May 2009 alone, the public authorities received almost 100 000 such invoices via the infrastructure.

There are several ways to use the NemHandel technology. Companies may therefore select the solution that suits them best among the following:

- Some companies have in their IT system a fully integrated NemHandel functionality. eInvoices can thus be sent directly from the system.
- Other systems can create invoices in NemHandel format, but they do not have a forward feature. In such case, companies can create invoices in their system and then send them through a small NemHandel program that works almost like an email program.
- A NemHandel invoice form has been made available on '[Virk.dk](#)', the eGovernment portal for businesses. Companies can use it for free to send their invoices to the public sector.
- Several providers of web solutions can, for a fee, send NemHandel invoices.

New digital benefits

Until recently, sending electronic invoices was out of reach for many small businesses; the technology of electronic billing was complicated and often costly. Companies therefore had to handle their invoicing manually, which proves time consuming and leaves too much room for error.

NemHandel now makes it easy for companies to submit full electronic invoices via the Internet directly from their own PCs, thus giving way to new digital business benefits.

NemHandel has been developed by the Danish IT and Telecom Agency.

Further information:

- [Official press release - National IT and Telecom Agency \(in Danish\)](#)
- [ePractice case "NemHandel - Open Infrastructure for E-Business"](#)
- [About NemHandel](#)
- [NemHandel website \(in Danish\)](#)
- [eGovernment portal for Businesses](#)

MT: ICT Training Courses for Children - 1 July 2009

A number of Maltese Local Councils, in collaboration with a computer-training company are offering free computer courses to young children. By the end of June, more than 5 000 children are expected to have registered in order to attend these training sessions.

E-TFAL is a new training vision and philosophy whose primary objective is to teach children -aged from 5 to 10 years old- how to use the Internet and other Information and Communication Technologies (ICT) in general. The project is based on the 'fun and play while you learn' method, ensuring that a balance between education and entertainment is maintained. Throughout the training courses, children will be guided via e-TFAL's official portal and along with the development of their ICT skills, they will also have the opportunity to improve their knowledge in the most prominent academic subjects.

A number of training centres in about 55 different localities around Malta and Gozo are available. In addition to the courses intended for children, a free seminar entitled '[Internet Parental Control](#)' will be organised for all parents. Dr. Chris Said, the Parliamentary Secretary for Public Dialogue and Information, expressed his appreciation towards this initiative, pointing out that this collaboration is an investment in children's education that will provide them with the necessary ICT tools for their future potentials.

Further information:

- [Original Press Release - Department of Information-Malta Official Website](#)
- [Maltese Local Councils Portal](#)
- [eTFAL Educational Portal](#)
- [Internet Parental Control Schedule](#)

ES: A free online self-diagnosis service for businesses is launched - 1 July 2009

The National Laboratory of Software Quality (LNCS) of INTECO launches an online [service of self-diagnosis for businesses](#).

The self-diagnosis service is a free of charge service aimed at software development technology businesses evaluating, in a personalised manner, the state of business development processes against a contrasting model, thus facilitating the implementation of continuous improvement initiatives.

Based on a quality model, this self-evaluating service allows a business to realise a critical review exercise and also a follow up analysing and comparing trends. Businesses can thus conduct evaluation exercises, store the results and manage the history of related reviews in order to compare and analyse trends over time.

In addition to the evaluation results, recommendations, artefacts and tools will be provided in the aim to support and enhance the areas in which a business has not obtained satisfactory results.

The evaluation against the model aims to provide guidance to businesses on best practices to be followed in software development processes. It furthermore allows them to know what is being done well in their organisations and how to improve their weakest aspects. The result of an evaluation never implies the certification of the model.

Further information:

- [Official press release - Official website of Inteco](#) (in Spanish)
- [Official website of Inteco - Self diagnosis service for Businesses](#)

EU: Official launch of the EECS Project - 1 July 2009

In the context of the annual conference of the European Campus Card Association (ECCA), on 8 June 2009, the European Connectivity Solution (EECS) Project and its relevant website was officially launched. During the conference that took place in London the work required for Work Packages 2&3 was also planned.

The attendees of the conference had the opportunity to get an update on the EECS Project and the way Higher Education Institutions will benefit from it in the future. The distribution of questionnaires relevant to the project took place at the homonymous stand where further information on the EECS project was provided.

During the conference, the EECS consortium had also the opportunity to make progress in the context of Work Package 2 (WP2). Targeting the attendees of universities present at the conference, information was gathered through questionnaires in order to create standards for a European Campus Card. Many companies and institutions indicated their interest in the project and its outcomes thus making the EECS launch a great success.

The EECS project aims to produce an integrated campus card solution to be exploited by the partner SMEs. The project's goals are suited to the FP7 Research for SMEs programme. The main technological objectives of the project are the following:

- Facilitate the interoperability of campus systems and basic functionalities.
- Enable information transmission interface in order to translate information stored on a campus card into a common format.
- Ensure the secure authentication of information transfer between educational institutions.

Further information:

- [Original News item - European Education Connectivity Solution \(EECS\) Official Website](#)
 - [The European Education Connectivity Solution \(EECS\) Project Objectives webpage](#)
 - [The European Education Connectivity Solution \(EECS\) Consortium webpage](#)
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EE: "Come Along!" project to provide computer training to 100 000 people - 1 July 2009

The recently launched "Come Along!" project ("Ole Kassas!" in Estonian) aims to provide basic and advanced computer training to 100 000 people while connecting 50 000 more families to the Internet over the next three years.

The number of Internet based applications increases on a steady basis while many existing services are made available over the Internet. These applications and services are not available to those not using the Internet. [A study of the digital divide](#) conducted by the Ministry of the Economic Affairs and Communications points out that people are divided by their skills and motivation to use various ICT means for improving their quality of life.

In this context, "Come Along!" is intended to help to bridge the digital gap in society by facilitating Internet use (free training, discounted computer and Internet connection).

59 % of the Estonian households have a computer, while 52 % have an Internet connection. It is moreover worth noting that 67 % of the Estonian population aged 15-74 use the Internet. This all leads to the conclusion that about 300 000 adults in Estonia are not using the Internet.

The target group of the project includes members of the Estonian as well as Russian communities without the skills and opportunities to use the Internet, primarily: families with children; the rural population; the older generation; people on low and medium income.

"Come Along!" focuses on:

- training and user assistance - basic and advanced Internet training and mentor program;

- hardware - affordable new or used computer for new Internet-users, free computers as a special project;
- connection - reasonably-priced wireless or broadband Internet.

Background information:

"Come Along!" is an Internet project which has been launched by several IT operators and the look@world foundation in the framework of the "[My Estonia](#)" initiative. "My Estonia" is a civic initiative designed to find creative and effective solutions to topical issues that can be implemented through joint efforts. Several government ministries and agencies such as the Estonian Informatics Centre (RIA) are among the partners of "My Estonia".

Further information:

- [Official news article - Department of State Information Systems \(RISO\) of the Estonian Ministry of Economic Affairs and Communication](#)
- [Website of the "Come Along!" project \(in Estonian and Russian\)](#)
- [Website of the "My Estonia" initiative](#)

EU: Advanced telemedicine system links European hospitals - 1 July 2009

On 10 June 2009, during the TERENA Network Conference (TNC) held in Malaga, Spain, three hospitals in Norway, Spain and Italy were linked together for the first time using an advanced telemedicine system that enabled them to share high quality and real-time images of surgery for training and diagnostic purposes.

During the TNC, the St Olav's University Hospital in Norway, the Monaldi Hospital in Italy and the Hospital Clinica Barcelona, interconnected via the pan-European GÉANT network. This demonstration aimed at showing the new telemedicine system functionality through an online tour of surgical operating facilities by the staff of each hospital. The staff also showed how endoscopic surgery can be transmitted for training purposes across the high speed GÉANT network, operated by the research networking organisation DANTE. The new telemedicine system, demonstrated during the Conference, could improve healthcare across Europe via the GÉANT academic network and the collaboration of various national research networks.

Traditionally, telemedicine has been held back due to poor image quality and the need for expensive equipment. The demonstration -created and run by the TEMDEC project (Telemedicine Development Center of Asia) at the Medical School of Kyushu University in Japan- clearly showed that these issues can be overcome. The TEMDEC project has been a pioneer in using telemedicine to improve surgical training. Since its set up in 2003, it has carried out over 100 demonstrations across the world, of techniques that include laparoscopic gastric surgery, neurosurgery, endoscopy and colon surgery. However, this is the first time that TEMDEC-led project links together hospitals from different European countries.

Over 100 hospitals across the world have expressed their interest in becoming involved in telemedicine for surgical training. As technology evolves, the TEMDEC project is looking to move from Digital Video Transport System to High Definition pictures in order to further enhance quality.

Further information:

- [Original Press Release - Delivery of Advanced Network Technology to Europe \(DANTE\) Official Website](#)
- [GÉANT Website](#)

New Factsheets

The 11th Edition of the eGovernment factsheet for Luxembourg is now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

Latest Publications

- [INT: The role of digital identity management in the Internet Economy](#) | 18 June 2009 | International Organizations
-

INT: The role of digital identity management in the Internet Economy - 18 June 2009

Description (short summary):

This primer aims to provide policy makers a broad-brush understanding of the various dimensions of digital identity management (IdM). It introduces, in non-technical terms, the basic concepts and issues raised by IdM and points to additional sources where policy makers may gain a deeper understanding of the topic. Consistent with the Seoul Ministerial Declaration, it also aims to support efforts to address public policy issues for securely managing and protecting digital identities, with a view to strengthening confidence in the online activities crucial to the growth of the Internet Economy.

The primer is a product of the Working Party on Information Security and Privacy. It is part of a broader work programme on IdM that began with a workshop held in Trondheim, Norway in May 2007 (www.oecd.org/sti/security-privacy/idm).

Number of pages: 21

ePractice Workshops

ePractice.eu combines online and offline activities. Workshops are held on a monthly basis, giving participants the opportunity to discuss the latest issues and cases face-to-face.

- [PIKE project workshop](#) | 24 September 2009 | Belgium

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Upcoming Events

- [IT: European Telematic Administrative Procedure](#) | 10 - 11 July 2009 | Italy
 - [DE: AGSE 2009](#) | 13 - 18 July 2009 | Germany
 - [BA: Medical Informatics in a United and Healthy Europe - MIE 2009](#) | 30 August - 02 September 2009 | Bosnia and Herzegovina
 - [AT: Eighth international EGOV conference 2009](#) | 30 August - 02 September 2009 | Austria
 - [RO: E-Health and Bioengineering Conference 2009](#) | 17 - 18 September 2009 | Romania
 - [FR: Smart Event 2009](#) | 22 - 25 September 2009 | France
-

IT: European Telematic Administrative Procedure - 10 - 11 July 2009

Following the International Congress in [Telematic Administrative Procedures in Europe](#), 14-15 November 2009, the project continues on with the "comparison of ideas and proposals", and the drafting of a possible text of law.

The final conference will start from a basis for further discussion of the above mentioned text. Its aim is to discuss the draft, modify it, if necessary, and declare it as a shared document among the community of academics who confront the issue of administrative telematic procedure within the European domain.

The text will be presented to the European Commission as the result of scientific studies, so that its content be examined, reviewed and presented to the Parliament and Council.

Contributions can be sent to the following email address: jurispo@unica.it. The relevant form to write the documents is available [online](#).

The conference is open and free and registration can be performed [online](#).

Event email: jurispo@unica.it

Event website: <http://spol.unica.it/teleamm/2008/luglio2009-en.html>

Country: Italy

City/Location: Sardinia

Organiser: University of Cagliari, Italian Court of Cassation, National Center for ICT in Public Administration (CNIPA)

DE: AGSE 2009 - 13 - 18 July 2009

The overall scope of this series of conferences is to offer an interdisciplinary, international forum for sharing knowledge about the application of geoinformatics with focus on developing countries.

The content is twofold and participative. There will be professional training and workshops about current topics in the fields of Photogrammetry and Geoinformatics as well as reports (presentations) from the participants about applications and developments in their countries. Accepted papers will be published in the conference proceedings.

Some of the main topics to be discussed in the conference are:

- Environmental Issues, Sustainable Development, Millennium Development
- Spatial Data Infrastructures, E-Cadastre
- Internet based Applications, Open Source Solutions
- Disaster and Risk Management, Flood Modelling, Hazard Prevention

A program of the event can be found [here](#).

The event is expected to host an estimated number of 100 attendees. Registration can be performed [online](#) with the payment of a fee.

Event email: agse2009@hft-stuttgart.de

Event website: <http://www.applied-geoinformatics.org/index.php/index/index>

Country: Germany

City/Location: Stuttgart

Organiser: Stuttgart University of Applied Sciences

BA: Medical Informatics in a United and Healthy Europe - MIE 2009 - 30 August - 02 September 2009

Medical informatics at current development stage belongs to highly specialized science. Simultaneously, this scientific discipline causes numerous dilemmas and confusion. Even though, human knowledge and skills are constantly expanding, it is not clear if the current technological process will be able to accommodate all kinds of existence and humankind as a whole. The Medical Informatics Europe (MIE) Congress is the main scientific event in health informatics, held every two years in Europe. Around 500-1000 participants from 32 European member countries of the European Federation for Medical Informatics (EFMI) attend the event. Several scientists from other parts of the world also participate.

The main theme of MIE 2009 is to develop new bridges and medical informatics between western and eastern parts of the world. For this purpose, a panel of high level scientists will be invited to participate and to give keynote speeches, tutorials and workshop discussions. Thematic tracks will contain selected full papers on specific topics, such as bio-informatics, ontological approaches, and knowledge representation; image processing and feature extraction; electronic health records and information systems. Workshops will cover debates and presentations under the leadership of EFMI working groups or established entities.

The registration is open and can be performed [online](#) with the payment of a fee.

Event email: loc@mie2009.org, spc@mie2009.org

Event website: <http://www.mie2009.org/index.php?NAV=home>

Country: Bosnia and Herzegovina

City/Location: Sarajevo

Organiser: European Federation for Medical Informatics (EFMI)

AT: Eighth international EGOV conference 2009 - 30 August - 02 September 2009

The international EGOV conference 2009, organized within the [DEXA conference cluster](#), presents the state of eGovernment and eGovernance research and practice, providing valuable guidance in this fast-developing sector.

The EGOV conference brings together leading researchers and professionals from all over the globe and from many disciplines. The 2008 conference attracted some 130 participants from more than 30 countries from all over the world including developing countries.

The eighth EGOV conference includes, but is not limited to the following topics around eGovernment and eGovernance and other fields of ICT application in the public sector:

- Research theories and frameworks for public sector modernization with the support of ICT;
- Research methods, method integration and technique;
- Analysing and assessing contemporary research in eGovernment and eGovernance;
- Designing systems for the public sector: innovative cases and systems;
- Studying ICT usage, acceptance and performance of technology-supported public sector activities: methods and contemporary case analyses;
- Future directions in research and practice of ICT in the public sector;
- Innovation management, change management and complexity management in shaping public sector advancements;
- Transformation, customer-driven public sector reengineering and change management;
- Mass collaboration of stakeholders in government modernization: participative governance, simulation, animation, gaming and policy modeling;
- Customer-driven public sector reengineering;
- New ways of innovative developments: crowd sourcing, grid computing, social software etc;
- Economics, evaluation and stakeholders;
- Theories, concepts and solutions to deal with specific challenging topics in the application field: complexity, system dynamics, evolution, change management, mobile technologies, information preservation, trust and privacy, information management, ICT4D, information quality, adaptability and agility, integration and interoperation, systems and enterprise architecture, domain-specific social networking cases and solutions, semantic technologies, etc;
- Crises management, emergency and disaster response, public-private cooperation, transnational government;
- Education, training courses, and curricula.

The EGOV Conference Series is open to all and free of charge. The conference also includes a PhD student colloquium providing doctoral students with an international forum for presenting their work, networking opportunities and cross-disciplinary inspiration.

Moreover 2009, EGOV will be co-located for first time with [ePart, the new International Conference on eParticipation](#), which will be dedicated to topics on eParticipation and eDemocracy. ePart will start right after EGOV, 3-4 September 2009 at the conference venue.

Event email: office@dexa.org
Event website: <http://www.egov-conference.org/egov-2009>
Country: Austria
City/Location: Linz
Organiser: Organized within the DEXA 2009 Conference cluster

RO: E-Health and Bioengineering Conference 2009 - 17 - 18 September 2009

The main focus of EHB 2009, the second edition of the EHB conference, is placed on ehealth and bioengineering in general. Its goals are to promote concepts and advanced hardware and software technologies in the emerging domains of ehealth, telemedicine, medical devices/equipment, medical informatics, biomechanics, biomaterials, biotechnologies and healthcare management.

Another objective is to strengthen the interdisciplinary synergy between medical and technical researchers and practitioners, within the generous framework of medical bioengineering, in order to establish and promote advanced scientific concepts, methods and technologies for medical services and healthcare in Romania and enlarged Europe. In this respect, a special attention will be granted in the next years to targeting research to the real needs of patients, through different national and international projects and partnerships.

Last but not least, EHB 2009 represents a new "official" occasion to show that telemedicine in Romania and particularly in Iași exceeds the level of other more or less theoretical approaches and demonstrative issues. Its maturity was already proven by real time transmission and analysis of some vital biosignals of patients, performed by using the facilities offered by the first Romanian Telemedical Regional Centre located at the Faculty of Medical Bioengineering of the „Gr.T. Popa" University of Medicine and Pharmacy in Iași, which was developed by a local team within two research pilot projects - TELMES and TELEMON - financed by the Romanian Ministry of Education and Research.

The intention is therefore to promote procedures for teleconsultation, telediagnosis and telemonitoring, providing an alternative to be employed in the healthcare system that could be made available "every time and anywhere" for those persons who need such a public service.

The [topics to be covered](#) and the [full papers' submission guidelines](#) can be viewed online.

The organisers expect to attract over 200 attendees. The registration fee is 300 RON (approximately €70).

Event email: ehb2009@bioinginerie.ro
Event website: <http://www.bioinginerie.ro/ehb2009>
Country: Romania
City/Location: Constanta
Organiser: "Gr. T. Popa" University of Medicine and Pharmacy Iasi, the Romanian Society of Medical Bioengineering and "Ovidius" University of Constanta

FR: Smart Event 2009 - 22 - 25 September 2009

Smart Event is as an international forum of knowledge-sharing, learning and networking in the fields of e-ID, e-mobility and Smart Security. It has proven to be a meeting place for world-class researchers, innovators, developers and business decision-makers. The event encompasses 3 international conferences covering complementary areas:

- The future of digital security technologies, e-Smart.
- The building of trusted mobile applications, Smart mobility
- The next generation of e-ID management technologies and services, World e-ID.

The relevant calls for papers are open until 13 March 2009.

Smart Event features contents combining scientific and strategic presentations of Industry experts, researchers and academics, as well as governmental and institutional representatives.

The *Smart University* advanced educational programme as well as a series of workshops and meetings complete the agenda.

Smart Event 2009 addresses high level professionals that foster research and innovation the e-ID, e-mobility and Smart Security fields. Based on a steady growing audience, the target for 2009 exceeds 800 attendees. Regardless their activity - Academia, eGovernment, Institutions, Standardisation, Research, Integrators/Consultancy, Manufacturer/hardware, Security Solutions Providers, Content Service & Telecoms Operators – they all play an important and crucial influence on major decisions in the mobility, trusted technologies and services marketplace.

Registration will be performed online with the payment of a fee, and it will commence in April 2009.

Event email: info@strategiestm.com

Event website: <http://www.strategiestm.com/conferences/smart-event/09/index.htm>

Country: France

City/Location: French Riviera

Organiser: Strategies Telecoms and Media

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