

## European ePractice Newsletter N. 296 - 29 September 2009

### >> IDABC Open Source Event 2009: The Power of Communities

The [IDABC event](#) is part of the [Open World Forum](#) and takes place in Paris on 2 October 2009. Its objective is to focus on how and why European Public Administrations invest in Open Source Communities. It will highlight the key aspects of Free, Libre and Open Source Software (FLOSS) sustainability and present seven practical cases, closing with a panel discussion. The keynote of the day will focus on the economical aspects of sustainability. Registration is free and can be performed at: <http://ec.europa.eu/yourvoice/ipm/forms/dispatch?form=OSORevent2009&lang=en>.

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### Latest Cases

- [www.jugend2help.gv.at](http://www.jugend2help.gv.at) - its your life - its your government | 10 September 2009 | Austria
  - [Gwynedd Council Takes Advantage of Collaborative Procurement](#) | 9 September 2009 | United Kingdom
  - [Rising International Awareness on Biometrics and Security Ethics](#) | 7 September 2009 | Pan european | Asia | North America
- 

### [www.jugend2help.gv.at](http://www.jugend2help.gv.at) - its your life - its your government

[jugend2help.gv.at](http://www.jugend2help.gv.at) represents an eParticipation procedure for young citizens for the development of relevant concepts for the Austrian citizen platform "HELP.gv.at" following the "Multi-stage model for citizen participation" (former: 3-step model for citizen participation):

- contribution or deliberation,
- evaluation and concept-elaboration,
- prioritisation, and
- integration.

The project focuses on young people living in Austria including all young Austrians and also those who are somehow related to Austria. [jugend2help.gv.at](http://www.jugend2help.gv.at) was a project initiated by the Austrian Chancellery with partners from the public sector, developed by the Federal Computing Centre of Austria.

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## Gwynedd Council Takes Advantage of Collaborative Procurement

Gwynedd Council has embarked on a major long-term programme to increase the use of electronic procurement throughout the authority, with the aim of saving a large slice of its £90 million (103 million euros) annual spend on goods and services. The Council believes that the xchangewales eTrading for Schools system will be a distinct advantage to the education sector.

xchangewales eTrading for Schools is an online service that allows individual schools to select value for money goods and services from a range of electronic catalogues through a secure, simple ordering portal, which can be integrated with existing schools' finance management systems. ProcServe was appointed by the Welsh Assembly Government to deliver this key part of the eProcurement platform for the xchangewales programme.

One of the main objectives for Gwynedd Council is to introduce eProcurement into the county's 120 schools, who currently buy goods and services in a variety of ways, including manual paper ordering. The initial pilot at two secondary and six primary schools was completed in March 2009. Implementation to all secondary schools in Gwynedd was concluded in July 2009, and the remaining 100 primary schools will be coming on board throughout the rest of this year.

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## Rising International Awareness on Biometrics and Security Ethics

**RISE** (*Rising pan-European and International Awareness on Biometrics and Security Ethics*) is a 36 month EU funded project which aims at setting up an international initiative to monitor ethical and policy issues raised by biometrics and security technologies. **RISE** aims to deepen, extend to Asian actors and ensure the continuity of European and international dialogue already initiated by the two linked projects BITE ([www.biteproject.org](http://www.biteproject.org)) and HIDE ([www.hideproject.eu](http://www.hideproject.eu)), and by the two previous conferences on ethics and biometrics organized by the EC Research Directorate General and the US Directorate of Homeland Security Privacy Office respectively in 2005 and 2006.

The **RISE** project will involve key European and international actors in an ongoing, policy-related, non-official, dialogue on privacy and ethics of biometrics and security technologies.

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**Editor's Choice of the week:** [Simple Procedures Online for Cross-border Services](#)

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## Latest News

- [FR: Online calculator for estimating maternity/paternity daily allowances](#) | 29 September 2009 | France
- [FR: Navy to use open source project management platform](#) | 29 September 2009 | France
- [EU: New pages on the Global Monitoring for Environment and Security \(GMES\)](#) | 29 September 2009 | EU Institutions
- [IT: 'ambiente.parma.it': a new environmental portal is launched](#) | 29 September 2009 | Italy
- [EU: Alpine virtual hospital project takes off](#) | 28 September 2009 | Austria | France | Germany | Italy | Slovenia | Switzerland | EU Institutions
- [NL: Fingerprints are introduced in Dutch passports and ID cards](#) | 28 September 2009 | Netherlands
- [ES: Government and IT companies join forces to promote the use of the national eID](#) | 25 September 2009 | Spain
- [EU: SEMIC.EU paves the way for a distributed network of repositories](#) | 25 September 2009 | EU Institutions
- [DE: New association for eHealth has been founded](#) | 25 September 2009 | Germany
- [CZ: Ministry of Interior activates own Data Box](#) | 24 September 2009 | Czech Republic
- [IE: Online diary for EU events in Ireland](#) | 23 September 2009 | Ireland

- [DK: Digital signature for all Danes by 2010](#) | 23 September 2009 | Denmark
  - [FR: Online Registration for Issy-les-Moulineaux citizens in local electoral catalogues](#) | 23 September 2009 | France
  - [ME: A contract for the development of an electronic document management system is signed](#) | 23 September 2009 | Montenegro
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## **FR: Online calculator for estimating maternity/paternity daily allowances - 29 September 2009**

**Online calculator, on the French Health Insurance website, for the estimation of daily allowances of maternity/paternity leaves for those entitled to receive such allowances.**

This simulation concerns common situations in which someone qualifies for daily allowances. It does not take into account certain specific cases such as: the unemployed not compensated by the unemployment insurance, employees working with more than one employer, home workers, sales representatives, etc.

For the simulation to occur, it is necessary to provide the following information:

- start date of pregnancy leave or start date of paternity leave;
- current employment status;
- plan (beneficiary plan of Alsace-Moselle or not);
- 3 or 12 months' payslips before the start of the person's leave.

This simulation depends, however, on the information that is provided by the user. It does not, in any way, have a legally binding value for the State Health Insurance.

### **Further information:**

- [Official press release of 'service public.fr' website](#) (in French)
  - [Official website of 'Health Insurance'](#) (in French)
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## **FR: Navy to use open source project management platform - 29 September 2009**

**The French National Navy is moving to the open source project management software Codendi for its software development. The software forge is also intended to help programmers to adhere to development standards.**

The open source project will be the responsibility of the Navy's business application department (Centre Informatique des Applications Métiers, CIAM). A French Codendi specialist was awarded the contract to install, configure and maintain the platform.

The CIAM is in charge of developing software applications for the French Navy. It also develops applications used by other parts of the French army and several French ministries.

Codendi is published under the GPLv2 open source licence. It offers tools for software development teams, to manage projects, host code and manage versions, manage software specifications, track bugs, help with documentation and testing. The platform automates the software development cycle, integrating methodology and defining development standards.

According to statements on the Codendi website, the Navy will use the forge for software development projects related to business lines such as finances, logistics and human resources.

**Further information:**

- [Original news article - OSOR.EU](#)
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## **EU: New pages on the Global Monitoring for Environment and Security (GMES) - 29 September 2009**

New pages have been created on the [www.gmes.info](http://www.gmes.info) concerning the 'marine' and the 'atmosphere'. The pages provide an entry point to pre-operational Global Monitoring for Environment and Security (GMES) services.

The [marine page](#) gives access to the services that are available to users through an interactive catalogue and that have been developed by the [MyOcean project](#). On the other hand, a wide range of services developed through the [PROtocol MOniToring for the GMES Service Element \(PROMOTE\)](#), [Global and regional Earth-system \(Atmosphere\) Monitoring using Satellite and in-situ data \(GEMS\)](#) and [Monitoring Atmospheric Composition and Climate \(MACC\)](#) projects are accessible through the [atmosphere page](#). The latter services address greenhouse gases monitoring, aerosols monitoring, UV monitoring, etc. A page addressing the land domain will also be available soon.

GMES (Global Monitoring for Environment and Security) is the European Initiative for the establishment of a European capacity for Earth Observation. Its main objective is to provide data useful in a range of issues including climate change and citizen's security.

The thematic areas within the GMES service component comprise:

- **land, marine and atmosphere information** - ensuring systematic monitoring and forecasting the state of the Earth's subsystems at regional and global levels;
- **climate change information** - helping to monitor the effects of climate change, assessing mitigation measures and contributing to the knowledge base for adaptation policies and investments;
- **emergency and security information** - providing support in the event of emergencies and humanitarian aid needs, in particular to civil protection authorities, also to produce accurate information on security related aspects (e.g. maritime surveillance, border control, global stability, etc.).

**Further information:**

- [Original news article - Global Monitoring for Environment and Security \(GMES\) Website](#)
  - [GMES institutional portal](#)
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## **IT: 'ambiente.parma.it': a new environmental portal is launched - 29 September 2009**

The new environmental portal of the Province of Parma, [www.ambiente.parma.it](http://www.ambiente.parma.it), will serve as a tool to communicate to the citizens, in full transparency, information on the state of the province's environment, its pollution levels, as well as on projects and best practices used by the Government and companies for sustainability.

This new portal is an advanced website designed and built not only to provide a straightforward guide on environmental regulations, but also to become an important source of information on environmental issues.

By clicking on 'ambiente.parma', the user can be informed on:

- the "state of the environment" in the province of Parma, i.e. air quality, groundwater pollution, waste production and recycling, among other;
- best practices on environmental issues adopted by the municipalities and, in the near future, by companies;
- environmental news of high interest;
- information on conferences, meetings and events as well as administrative proceedings on environmental permits (forms, stamps, cost of inquiries, filing instructions);
- legislative plans drafted by the Province of Parma: Ground Water Protection Plan, Waste Management Plan, Plan for broadcasters' location, air quality plan, among other;
- calls for tender and funding, currently available to citizens, communities and businesses.

This portal is also divided into subsections for specific environmental issues, such as water, air, waste, energy, permits and environmental impact assessment, electro-smog, forestry and polluted land restoration, education for sustainability and Agenda 21, civil control and protection. Each section provides a range of information and specific data for each of these fields.

Finally, in the interests of transparency, the portal contains all the names of the officials of the province engaged in the various environmental issues (their phone and fax numbers / e-mails). The "Portal Environment" (Portale Ambiente) which together with the handbook "Guide to Environmental Practices" (Guida alle pratiche ambientali) and "Environmental Balance" (Bilancio Ambientale) are part of a single project to improve communication and environmental information, was admitted to the final stage of the competition "We praise results" (Pemiamo I risultati), sponsored by the Ministry of Public Administration.

**Further information:**

- [Official press release - 'notizie.parma' website](#) (in Italian)
- [Official website 'ambiente.parma'](#) (in Italian)

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## **EU: Alpine virtual hospital project takes off - 28 September 2009**

**The three-year EU funded project ALIAS (Alpine Hospitals Networking for Improved Access to Telemedicine Services) was launched on 9 September 2009. It aims to create an "Alpine virtual hospital".**

The project seeks to make it possible for patients who undergo medical exams in a given hospital to obtain the medical report or the test results consultation in another institution. The other main objective consists of enabling the exchange of medical and health information in a way to improve the quality of care, in particular in smaller hospitals or in those disadvantaged logistically, such as hospitals located in mountain areas.

The Alpine virtual hospital will be a nonmaterial structure which, by means of a shared technological platform and telemedicine tools, will allow joining up the various medical tools and staff of the hospitals involved, thus enabling the exchange and the sharing of health information and, ultimately, improving the diagnosis abilities of carers and the quality of care.

The project participants are six Alpine regions/States of continental Europe, namely: Lombardy region (project leader - Italy); Friuli Venezia Giulia region (Italy); Rhône Alpes region (France); Canton of Geneva (Switzerland); State of Carinthia (Austria); State of Bavaria (Germany); Slovenia.

The total cost of the project is approx. €2.5 million, 74 % of which will be directly funded by the European Commission. The remainder will be mobilised by the seven project partners.

The Health Councillor of the Lombardy region, Luciano Bresciani, said: "Thanks to the development of a more efficient infrastructure connectivity to support the delivery of telemedicine services and the access to the patients' health information across Alpine borders, we expect to improve the quality, the adequacy and the security of healthcare, so as to provide better continuity of care."

**Further information:**

- [Original news article - Lombardia Region portal \(in Italian\)](#)
  - [Additional information on the ALIAS project - Alpine Space Programme website](#)
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**NL: Fingerprints are introduced in Dutch passports and ID cards - 28 September 2009**

**On 21 September 2009 Dutch State Secretary Bijleveld received the first passport bearing fingerprints at the municipality of Almelo, thus officially introducing the use of fingerprints in Dutch passports and ID cards.**

Fingerprints have been included in diplomatic and civil servants' passports since 28 June 2009. According to European legislation, citizens from countries belonging to the European Union should have their fingerprints on their travel documents, making it easier to check that the person submitting the document is also the rightful holder.

In the future Netherlands has chosen to save the fingerprints in a central travel document administration. This enhances the reliability of the request-issuance process since the issuance agencies will be able to control online the 'application' data 24 hours per day. If a person has previously requested for travel documents under a different identity can also be cross-checked through facial recognition, fingerprints and gender.

As of 1 January 2010 the Dutch national passport will cost up to €50.90 and an ID card will cost up to €42.85. The government will also set the price of a Dutch identity card for children up to 13 years to €8.97.

**Further information:**

- [Original news article - Ministry of the Interior and Kingdom Relations Website](#)
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**ES: Government and IT companies join forces to promote the use of the national eID - 25 September 2009**

**On 30 July 2009, the Spanish Ministry of Industry, Tourism and Trade along with the Ministry of Interior and the Ministry of the Presidency signed with companies of the IT sector a collaboration agreement aimed at enhancing the use of the [DNle](#), the national eID card.**

The agreement will run for three years. It provides for the following actions:

- To promote among the manufacturing and selling companies the incorporation of DNle card readers in the new models of computers, mobiles devices and other electronic tools that will be commercialised.
- To develop and advertise the use of a logo that makes it clear for citizens that a DNle card reader is embedded in the aforementioned computers and electronic devices.
- To demonstrate the advantages of the DNle through promotional campaigns, so as to raise awareness of its advanced uses for the citizens.
- To foster the development and the adaptation of the IT applications which have been enabled to accept and provide services based on the use of the DNle, and to analyse the technical means that could serve to improve the ease of use of the DNle.
- To stimulate services and technological adaptation in the private companies, for these to become Certified Services Providers.
- To simplify the use by the citizens and the businesses of the technology that drives the eServices or eCommunications requiring a DNle.

The DNle allows the individuals to connect with the Public Administration, the companies and the citizens on the Internet thanks to secure identification and electronic signatures. Boosting the DNle use appears crucial as over 11 million citizens hold a DNle in Spain.

For the time being, approximately 2 500 actions can be performed using a DNle. These include: online shopping; access to fully transactional public eServices without needing to visit the Administration's offices physically; secure online banking transactions; identification to access the work location; holding an identity on the Internet. New uses of the DNle have been planned to be added shortly.

The list of all the services, both public and private, which can be accessed by means of a DNle can be viewed on the official web portal of the DNle, under the entry '[available services](#)' (in Spanish only).

The DNle project was launched in 2006. The amount that it has mobilised so far exceeds €314 million.

**Further information:**

- [Official press release - Ministry of Industry, Tourism and Trade \(in Spanish\)](#)
- [Official web portal of the DNle \(in Spanish\)](#)

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## **EU: SEMIC.EU paves the way for a distributed network of repositories - 25 September 2009**

**With its second open workshop on 14 October 2009, the Semantic Interoperability Centre Europe (SEMIC.EU) addresses issues relating to the re-use of its own open source platform components.**

The entire open-source platform is already being re-used for national and domain-specific versions, including the forum and the repository with its interactive clearing process for interoperability assets.

The event will bring together experts from several European countries. In a community approach, they will share experiences with technology re-use and explore opportunities for implementation in other contexts, languages and designs.

One of the main purposes of the event is to develop better understanding of the requirements of potential re-users (EU Member States in particular). It will also investigate the practical implications of a federation of repositories.

The [ePractice Community 'SEMIC.EU Technology Re-use'](#) and the workshop are open for participation by all interested parties.

Registration to the workshop is required via the dedicated [online form](#).

**Further information:**

- [SEMIC.EU Workshop on Technical Re-use - ePractice event notice](#)
- [ePractice community 'SEMIC.EU Technology Re-use'](#)
- [SEMIC.EU website - Workshop information](#)
- [Survey on re-use requirements](#)

## **DE: New association for eHealth has been founded - 25 September 2009**

**Twelve German hospitals and hospital chains have recently founded the association 'elektronische FallAkte' aiming to establish an integrated nationwide communication platform to support cross-sector therapies.**

'elektronische FallAkte' provides a structured and integrated view of medical data taken from individual cases (illness, injury etc.), starting from the initial diagnosis to the conclusion of the treatment. In order to establish 'elektronische FallAkte', the organisation grouped together the topics of interest of the totality of the German health service.

The platform's basis is the standardised electronic case record about to be developed in collaboration with the eFA (elektronische Fallakte) association, the Fraunhofer Institute for Software and Systems Engineering (ISST) and partners in the industrial sector. It is a spin-off of eCR/eFA which is one of SEMIC.EU's (Semantic Interoperability Centre) Europe partner projects.

The chairman of the management board, Volker Lowitsch, embraces especially representatives of the primary care sector and networks of physicians for collaboration in all standardising attempts in the next months. Through a standardised electronic case record of patients, the exchange of diagnosis related data with other health institutions shall become easier and more secure.

### **Further information:**

- [Original News Article](#), - [Semantic Interoperability Centre Europe, Website](#)
- [Project access: eCR, website](#)
- [Asset access: eCR related assets, website](#)
- [eCR press release](#) (in German)

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## **CZ: Ministry of Interior activates own Data Box - 24 September 2009**

**Since 1 September 2009, the Ministry of the Interior has activated its 'Data Box', thus making it possible for the owners of a similar mailbox to communicate electronically with the Ministry over a secure system.**

The Czech eGovernment Act of 17 July 2008 accords electronic and hardcopy documents the same legal status. It furthermore established an obligation for public authorities and legal persons registered in the Commercial Register to communicate with one another electronically, by means of compulsory 'Data Boxes'.

The 'Data Box' is a register/repository of a person's electronic communications with the public authorities. For instance, legal persons can receive official documents in their Data Box, or send invoices to the Public Administration from their Data Box. Each Box is password protected and accessible only with a certified eSignature.

The Data Boxes Information System is fast (the message data is delivered almost immediately), reliable (the data cannot be lost) and simple to use, while offering the advantage of authenticating the sender and the receiver.

Each Czech public body and legal person has an obligation to set up and activate its own Data Box by 1 November 2009 at the latest. Following this deadline, the Boxes will be activated automatically.

From their part, natural persons will be able to open their Data Box on a voluntary basis and use the documents they contain in their dealings with the public authorities. From 1 January 2010, the Data Boxes information system will be opened for other types of communication, i.e. for C2C (citizen to citizen), C2B (citizen to business) and B2B (business to business) communications.

**Further information:**

- [Official press release - Ministry of the Interior \(in Czech\)](#)
  - [Data Boxes information website \(in Czech\)](#)
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## **IE: Online diary for EU events in Ireland - 23 September 2009**

**On 8 September 2009, 'eurodiary', a new website presenting all EU-related events happening in Ireland went online.**

The website is provided as a service supported by the [European Commission Representation in Ireland](#) and aims to serve as a useful tool for all organisations, associations and individuals hosting relevant events, whether official, unofficial, political, NGO, local, regional - lectures, seminars, workshops, meetings, rallies. All parties interested in having their events listed on the website should e-mail details to [events@eurodiary.ie](mailto:events@eurodiary.ie).

EU Commission Press Officer, Ruth Deasy, stated that "There are numerous events happening now with an EU theme, most notably in relation to the Lisbon Treaty referendum and it is difficult for organisers and members of the public to find out what is happening and when", and added that "this website will provide a one-stop-shop for all events and will try to be as comprehensive as possible."

The website lists the events ordered by date, or region and has also a search option.

**Further information:**

- [Original Press Release - European Commission 'The EU in Ireland' - Website](#)
  - [Eurodiary - Website](#)
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## **DK: Digital signature for all Danes by 2010 - 23 September 2009**

**By the end of 2010, all Danes will have a new, mobile and secure digital signature called NemID.**

The Danish Minister for Science, Technology and Innovation, Mr. Helge Sander, stated recently that the objective of ensuring that all online banking customers in Denmark will be using the NemID cards by 2010 will be achieved. He also assured citizens that both quality and safety have been seriously taken into account in the development of the new digital signature. Thus, the issues of security and quality assurance have been given a priority over the final issuing date.

This initiative is estimated to be twice as broad as the [Dankort project](#). Therefore, until July 2010 extensive pilot tests will be carried out in order to ensure quality and safety in this international project, which will include both banks and the public sector.

The new digital signature - which is more user-friendly - can be used to enrol children in day care centres, arrange appointments with doctors or conduct online banking transactions.

It is expected that around 600 000 digital signatures will be issued each month after its rollout, expected to start in the summer of 2010.

**Further information:**

- [Official Press Release - Ministry of Science, Technology and Innovation - Official Website \(in Danish\)](#)
- [Dankort project website \(in Danish\)](#)

## **FR: Online Registration for Issy-les-Moulineaux citizens in local electoral catalogues - 23 September 2009**

The [Directorate General for State Modernization \(DGME\)](#) of the Ministry of Finance along with the Ministry of the Interior, Overseas France and Local Authorities chose Issy-les-Moulineaux to test an innovative eservice application for online voter registration.

The citizens of Issy-les-Moulineaux can register online in the electoral lists of their communities by simply filling in a form and by attaching scanned copies of a list of documents until 31 December 2009. These documents are the national identity card or valid passport for French citizens, citizenship certificates and identity card for citizens of the European Union Member States and a proof of address.

The online service allows users to:

- Apply for vote registration for the first time (young voters over the age of 18 are exempted from this process, since they are automatically enrolled in accordance with the Articles L. 11-1 and 11-2 of the Election Code);
- Apply for registration to the new electoral lists, in case of change address within the same municipality;
- Apply for registration to new lists in case of change of community.

The electronic service is hosted on the [Mon.service-public.fr](#) platform, which is developed by DGME to allow citizens to make use of a series of online administrative services. This requires the user to register in a confidential and secure storage space and to provide the system with some personal data, i.e. full name, address, etc. The storage space under the sole responsibility of the user (the administrator does not have access) is also a place, where documents exchanged with the administration can be saved.

This initiative aims to simplify the registration process for voters; depending on the interest this initiative will raise, the experiment could be extended to other municipalities during 2010.

### **Further information:**

- [Official Press Release - Artesi Portal - Agence Régionale des Technologies et de la Société de l'Information \(in French\)](#)

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## **ME: A contract for the development of an electronic document management system is signed - 23 September 2009**

**A contract for the development and implementation of an Electronic Document Management System (eDMS) in the Government and ministries was signed on 2 September 2009.**

The Deputy Prime Minister and Minister for the Information Society, Professor Dr. Vujica Lazovic and a representative of a consortium headed by a Podgorica-based company and a system integration firm based in Ljubljana and Belgrade, signed a draft contract for the development and implementation of an information system for the management of governmental and ministerial documents.

The implementation of the contract will set up centralized and computer-supported records of obligations arising from the established strategy, international agreements, enacted laws and adopted plans in order to ensure the quality of the programs of the Montenegrin government and to further monitor their implementation. Through this agreement more efficient management of documents, of their versions and content, namely the management of electronic exchange, searching, publishing and archiving documents will be achieved.

## Further information:

- [Official Press Release - Ministry for Information Society \(in Montenegrin\)](#)
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## Latest Publications

- [GL: What about telepsychiatry?](#) | 11 September 2009 | Spain | Pan european | North America
  - [EU: A Green Knowledge Society](#) | 31 August 2009 | EU Institutions
- 

### GL: What about telepsychiatry? - 11 September 2009

#### Description (short summary):

The objective of this review is to evaluate the effectiveness of telepsychiatric services delivered via videoconferencing techniques.

Videoconferencing plays an important role in most telemedicine initiatives. Medical and mental health services often are inadequate in remote geographical areas with few specialist providers. Telepsychiatry (TP) provides clinical, consultative, and educational services to populations in remote regions and other isolated groups. TP, in the form of videoconferencing, has been well-received in terms of increasing access to care and user satisfaction. Questions persist, however, about its effectiveness, because there are few clinical outcome studies and limited patient populations for whom TP is most suitable.

**Number of pages:** 11

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### EU: A Green Knowledge Society - 31 August 2009

#### Description (short summary):

The Ministry of Enterprise, Energy and Communications, Government Offices of Sweden commissioned this report as part of its contribution to facilitating the ongoing debate on ICT policy. The study was therefore designed to identify the most important policy questions that the EU faces with regard to ICT and the information society to around 2015. Overall the report seeks to:

- Provide a general focus for discussion of ICT policy in Europe, at a Swedish Presidency conference in November, with an analysis of the current situation, trends, developments and their potential consequences for the citizen, and for EU companies and governments, highlighting the key issues.
- Project forward the i2010 policy issues, seeking to update and identify new policy questions facing the EU up to 2015.
- Identify promotional and catalytic actions needed for delivery of a sustainable knowledge society.

Europe needs a clear, balanced ICT policy based on a full understanding of the policy issues and of the context in which they are addressed. A pragmatic strategy is needed for sustainable growth and prosperity so that Europe can respond to the main challenges ahead which include:

- Transforming Europe into the high skill/high employment economy needed in a globalised environment.
- Tackling the effects of an ageing population while improving the major services for the public.
- Doing so in a way that takes account of foreseeable public expenditure and environmental constraints.

**Number of pages:** 66

## ePractice Workshops

- [Applying standards in eInvoicing](#) | 24 November 2009 | Belgium
- [Service Oriented Architecture pushed to the limit in eGovernment](#) | 2 December 2009 | Belgium
- [eProcurement for SMEs](#) | 4 December 2009 | Italy

Co-branding your event with ePractice.eu is possible. Please read our terms at [epractice.eu/workshops](http://epractice.eu/workshops)

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## Upcoming Events

- [DE: Net-ID 2009](#) | 01 - 02 October 2009 | Germany
  - [FR: IDABC Open Source Event 2009](#) | 02 October 2009 | France
  - [ES: e-Gov 2.0 2009 Conference](#) | 05 October 2009 | Spain
  - [BE: AGE Joint Workshop](#) | 06 October 2009 | Belgium
  - [NL: ISSE 2009](#) | 06 - 08 October 2009 | Netherlands
  - [SE: Public Procurement of Innovation](#) | 13 October 2009 | Sweden
  - [BE: SEMIC.EU Workshop on Technical Reuse](#) | 14 October 2009 | Belgium
  - [SE: International Symposium for Health Information Management Research](#) | 14 - 16 October 2009 | Sweden
  - [RO: Global Forum 2009](#) | 19 - 20 October 2009 | Romania
  - [BE: European Health Telematics Association \(EHTEL\) Symposium 2009](#) | 21 - 22 October 2009 | Belgium
  - [TR: eChallenges e-2009](#) | 21 - 23 October 2009 | Turkey
  - [DK: Pan European eProcurement Conference with PEPPOL](#) | 21 - 23 October 2009 | Denmark
  - [UK: Government 2010 Conference Live](#) | 22 October 2009 | United Kingdom
  - [FR: World eDemocracy Forum 2009](#) | 22 - 23 October 2009 | France
  - [FR: ETSI Security Workshop 2010](#) | 20 - 22 January 2010 | France
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### DE: Net-ID 2009 - 01 - 02 October 2009

The conference provides an overview of the current concepts, methods and experiences in Identity Management that are nowadays discussed in the government and industry sectors.

The experts in the advisory committee present high-ranking speakers of international origin.

Further information about the programme of the conference can be found [here](#).

The event is expected to host about 100 participants. Registration is open and it can be performed [online](#) with a payment of a fee. However, **only for 9, September 2009** the registration for the event is **free of charge** by using the code: 999, in the respective field of the online registration form.

Event email: [info@computas.de](mailto:info@computas.de)

Event website: <http://www.amiando.com/net-id09.html>

Country: Germany

City/Location: Berlin

Organiser: Computas

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## FR: IDABC Open Source Event 2009 - 02 October 2009

The IDABC Open Source Event 2009 will focus on why and how European Public Administrations invest in Open Source Communities, from multi-stakeholder management to expected outcome. It will highlight these key aspects of Free, Libre and Open Source Software (FLOSS) sustainability and present seven practical cases, closing with a panel discussion. The keynote of the day focuses on the economical aspects of sustainability.

For a detailed list of planned presentations the agenda of the event can be downloaded from [here](#).

The event is part of the [Open World Forum](#) taking place in Paris on 1-2 October 2009.

In this international event people will be able to:

- Participate in a worldwide initiative bringing together Open Source players and decision-makers from 5 continents.
- Explore the future of FLOSS with Innovation [Awards](#), Trends Radars, and recommendations around a unique forward-looking initiative: the [2020 FLOSS RoadMap](#).
- Share insights and best practices with many of the most respected Open Source experts and entrepreneurs worldwide.
- Network with 1,500 CxOs, CIOs, IT Managers, architects, developers, academics and investors from more than 20 countries.

Registration to the one-day IDABC event can be performed by filling in the respective [form](#). In case that other members of a project or institution are interested, the form should be filled in separately.

In order to access the IDABC event, [registration to the Open World Forum](#) is necessary.

Event email: N/A

Event website: <http://ec.europa.eu/idabc/en/document/7804>

Country: France

City/Location: Paris

Organiser: IDABC Programme unit, Directorate General for Informatics, European Commission

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## ES: e-Gov 2.0 2009 Conference - 05 October 2009

After the international convention, held in Bulgaria, Sofia on 1st and 2nd October 2008, 'Improving Performance and Innovation in Public Administration', Eurospace continues with its programmed series of conventions in Europe coinciding with the annual publication of its volume on eGovernment. The conference will gather some of the leading international researchers and professionals coming from the European Commission and the European Institute of Public Administration (EIPA); some regional European Administrations, as well as some of the most prestigious European universities are also expected to participate in this event.

The edition 2009 of the Volume "e-Gov 2.0: pave the way for e-Participation" will be presented in Spain, Madrid, on 5 October 2009 in collaboration with the City Hall of Madrid.

Participation is the fundamental principle of democracy. The creation of a more open, user-oriented and democratic administration whereby both citizens and businesses are able to easily access and to directly influence the political choices of the governors, is the mission of every government involved in a process of modernisation. The Web 2.0 technologies can offer support in this sense. Tools such as thematic blogs, wikis, on-line polls, discussion fora, on-line communities and social networks allow Government to establish an open two-way consultation and feedback-generation channel through which citizens can take up a more active role in the shaping of policy.

The great opportunities offered by the new technologies explain the reason why today eParticipation is the prominent theme of the new eGovernment research focus. Numerous are in fact the initiatives and the exercises

that have mushroomed in the latest years even though eParticipation is yet an area which involves a further research.

The conference will be an opportunity to look into the following questions and discuss the possible answers:

- To what extent can ICT tools effectively support and enrich the democratic processes?
- What are the limitations and the risks connected with this new usage of ICT?
- Where can a misuse of this technology lead? May it even become a threat to basic principles and human rights?
- Is society really ready to accept and effectively exploit the new participatory possibilities offered by the ICTs?
- What is the role played by interoperability in the construction of this participatory framework?

Registration to this open event is to be performed by sending an email to [progetti@eurospacegroup.com](mailto:progetti@eurospacegroup.com) or [comunicazione@eurospacegroup.com](mailto:comunicazione@eurospacegroup.com), by 20 September 2009. There is no attendance fee.

Event email: [progetti@eurospacegroup.com](mailto:progetti@eurospacegroup.com), [comunicazione@eurospacegroup.com](mailto:comunicazione@eurospacegroup.com)

Event website: [http://www.eurospacegroup.com/eng/pubblicazioni\\_news.php](http://www.eurospacegroup.com/eng/pubblicazioni_news.php)

Country: Spain

City/Location: Madrid

Organiser: Eurospace

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## **BE: AGE Joint Workshop - 06 October 2009**

With progressive ageing of the European and worldwide population a new strategic thinking is required in business and beyond. Tackling the needs of an older population means new ways of thinking, social innovation and taking a holistic approach to ageing: at work, at home and in the community.

The aim of this workshop is to identify how ICT Industry and businesses are or will be creating a new ageing vision within their own companies, with their products and services. Technology businesses are invited to send a (max) 2 page written document and to present their ageing vision (at work and/or at home and/or in the community) in ten minutes during the workshop. A reaction from the floor especially from older people is foreseen. The workshop will be an opportunity for stakeholders to meet and to gather ideas, common visions, guidelines or milestones in the coming years as a basis for a post i2010 Ageing strategy.

All contributions will be gathered and a final report will be sent after the workshop. A final agenda with all relevant details will be available in due course.

Those interested in sharing their view are invited to express their interest and send a 2 page written document by 18 September 2009 to: [isabel.borges@age-platform.org](mailto:isabel.borges@age-platform.org) or [ilenia.gheno@age-platform.org](mailto:ilenia.gheno@age-platform.org).

The event is open and free of charge to all participants.

Event email: [isabel.borges@age-platform.org](mailto:isabel.borges@age-platform.org), [ilenia.gheno@age-platform.org](mailto:ilenia.gheno@age-platform.org)

Event website: <http://www.age-platform.org/EN/spip.php?article789>

Country: Belgium

City/Location: Brussels

Organiser: AGE - European Older People's Platform - together with the European Commission, Directorate General for Information Society and Media and with the support of Mr Lambert Van Nistelrooij Member of the European Parliament

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## NL: ISSE 2009 - 06 - 08 October 2009

Founded in 1999 as an initiative of the European Commission's Directorate General for Information Society, ISSE is intended to be "Europe's only independent, interdisciplinary security conference and exhibition".

ISSE provides a forum for sharing real life experiences and learning from experts in the field and it is renowned for its rich educational content and unbiased perspective. It is designed to educate and inform ICT security professionals, policy makers, and industry leaders on the latest developments in technology, solutions, market trends and best practice.

Now in its eleventh year, ISSE 2009 will attract over 400 representatives from across Europe providing an informal and stimulating environment for attendees to learn, share experiences and explore solutions with their European counterparts, focusing on security and related issues like cost of ownership, risk management and interoperability.

By attending ISSE 2009, participants will benefit from the following:

- Educational programme featuring the latest developments in information security, with a special emphasis on European directions and regulations.
- Expert advice on emerging threats and the key challenges ahead.
- Bespoke itinerary allowing choosing from more than 80 individual sessions.
- Hands-on demonstrations of the latest solutions from specialist suppliers.
- Complimentary entry to the ISSE Networking Event.
- Networking opportunities with peers, European security experts and leading industry suppliers.
- Complimentary lunch and refreshments.

The key security topics expected to be addressed at the conference may be viewed [here](#). Further information regarding the fees is also [available](#). Details on registering to the event can currently be provided by mailing [isse@circdata.com](mailto:isse@circdata.com).

Event email: [nicola@revolution-events.com](mailto:nicola@revolution-events.com)

Event website: <http://www.isse.eu.com/index.htm>

Country: Netherlands

City/Location: The Hague

Organiser: Revolution Events

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## SE: Public Procurement of Innovation - 13 October 2009

A large part of the Gross Domestic Product (GDP) in the member states goes to public procurement, which can be used to drive innovation. The aim of the event is to enlighten Europe on the subject of public procurement of innovation in the life science area in order to increase the competitiveness in EU and thereby the industrial development.

The purpose of the conference is to:

- describe the situation in EU in comparison to the rest of the world;
- explain the legal framework and highlight points for discussion;
- share experiences with stakeholders on identified hurdles, needs and possibilities;
- promote good examples, to illustrate how these can be used to meet the challenges mentioned above and at the same time improve competitiveness.

Participants of the event will learn about the possibilities public procurement of innovation provides together with the most advantageous way to make use of public means. The event aims also to enlighten stakeholders and influence their mindset in a way that will contain public procurement of innovation as an obvious alternative when planning procurement.

More information about the agenda of the conference can be found [here](#).

The number of participants is expected to be around 500. Both the conference and the dinner at the Vasa museum are free of charge. However, [online registration](#) is required.

Event email: [Mats.Jarekrans@VINNOVA.se](mailto:Mats.Jarekrans@VINNOVA.se)

Event website: <http://www.vinnova.se/In-English/misc/menus-functions/Kalendarium/Calendar/Public-Procurement-of-Innovation/>

Country: Sweden

City/Location: Stockholm

Organiser: The Swedish Governmental Agency for Innovation Systems (VINNOVA)

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## **BE: SEMIC.EU Workshop on Technical Reuse - 14 October 2009**

The SEMIC.EU is based on open source technology. One of the main objectives of the event is to develop a better understanding of the requirements of potential reusers (especially EU Member States). It will furthermore investigate the practical implications of a federation of repositories; a goal of the interoperability activities performed under SEMIC.EU.

On 14 October 2009, SEMIC.EU holds an open one-day workshop on opportunities, requirements and experiences in reusing one or more components of its own open source technology.

Reuse of SEMIC.EU's open source technology can comprise:

- the SEMIC.EU platform as it is;
- a localised version of the SEMIC.EU platform;
- individual components (e.g. Asset Assistant, only the repository, etc.);
- SEMIC.EU assets (list of countries, list of languages, list of artefacts).

The agenda of the event can be viewed [here](#).

This workshop is open and free of charge for all interested parties. Registration can be performed [online](#) by filling in the respective form.

Event emails: [contact@semic.eu](mailto:contact@semic.eu), [aldo.laudi@ec.europa.eu](mailto:aldo.laudi@ec.europa.eu)

Event website: <http://www.semic.eu/semic/view/snnav/currentInformation/News.xhtml?newsId=03ed6b74-eef6-482e-b875-956dac46acb1&tmpl=News>

Country: Belgium

City/Location: Brussels

Organiser: SEMIC.EU

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## **SE: International Symposium for Health Information Management Research - 14 - 16 October 2009**

ISHIMR 2009 will bring together people who are carrying out, or are interested in, research and developments in health information management and health informatics. Moreover, ISHIMR 2009 provides a forum for the presentation and discussion of research activities in health information management and health informatics.

The ISHIMR conference is an opportunity to share experience and understanding of the process of implementation and evaluation in eHealth within the health informatics and health information management community, and therefore, it is of interest to researchers, healthcare professionals, managers and planners, working in this fast-moving field.

A preliminary conference programme can be found [here](#).

The conference is expected to host about 100 attendees. Registration can be performed [online](#) with the payment of a fee.

Event email: [ishimr2009@hik.se](mailto:ishimr2009@hik.se)

Event website: <http://dagda.shef.ac.uk/ishimr09/>

Country: Sweden

City/Location: Kalmar

Organiser: eHealth Institute at the University of Kalmar, in collaboration with the Centre for Health Information Management Research (CHIMR) at the University of Sheffield

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## **RO: Global Forum 2009 - 19 - 20 October 2009**

The Global Forum: 'Shaping the Future' is an annual & independent international event dedicated to Business and Policy issues affecting the successful evolution of the Information Society. The event is dedicated to the economical, political and social issues in connection to the development and innovation in the communication and information technology sectors.

The Forum is an invitation-only event, reserved for the IT&C and political leaders with the purpose to realize a synergy between the politic, technical and the civil society, affecting the successful evolution of the Information Society.

The forum will run in sessions, the main thematic areas of which are, but not limited to, the following:

- New Broadband and Dynamic Infrastructures for the Internet of the Future
- Smarter Governments: "Empowering Citizens"
- Trustworthy eID Services in a Digital World, Threats and Opportunities
- Innovation & Sustainable e-Health
- Cloud Computing is the Future
- The Future is Green
- Telecom and Internet Regulatory Challenges and Opportunities
- Digital Content & the Media of the Future
- Dedicated to local Government: Economic Growth for Local Governments through ICTs
- Euro-Mediterranean Innovation Network
- Strategies & Policies for Innovative Cities Network
- European Projects & Funding

With this occasion, Global Forum 2009 will host local government special dedicated sessions where the Romanian municipality mayors, the county presidents and the IT department directors of the Romanian city halls and regional councils have been invited.

A draft programme of the event is available [here](#).

The event is expected to host around 300 participants. Registration is open and can be performed with a payment of a fee by filling in the respective registration form attached. All ePractice members and users will be granted with a special registration fee of €700.

Event email: [stoporkoff@items-int.eu](mailto:stoporkoff@items-int.eu)

Event website: <http://www.globalforum.ro/index-en.html>

Country: Romania

City/Location: Bucharest

Organiser: ITEMS International in collaboration with Ministry of Communications and Information Society-Government of Romania, Sophia-Antipolis Foundation

## **BE: European Health Telematics Association (EHTEL) Symposium 2009 - 21 - 22 October 2009**

EHTEL provides a platform to all European eHealth stakeholders to exchange information, to identify challenges and find solutions towards realising its goals of promoting eHealth tools to improve the quality of health for patients and citizens, access to services, efficiency of care and cost effectiveness. EHTEL provides a number of communications services to its members, actively advocates on the eHealth issues vis-à-vis public institutions, and works through established task forces to achieve these goals.

The Symposium will convene between 100 and 150 policy makers, users, researchers and vendors. Keynote speakers will review the progress in eHealth over the last ten years and develop healthcare visions for the future. Presentations will highlight individual aspects of eHealth such as reality checks on telemedicine, the state of reimbursement for telehealth services, regulatory matters, and continuity of care supported by telemedicine in hospital and ambulatory care. A panel will gather protagonists of new health and eHealth trends and representatives of various eHealth stakeholder groups to debate latest trends and visions.

More information, including about latest programme updates as well as registration, is available [here](#).

Registration to the event can be performed [online](#) through the payment of a [fee](#). As seats are limited, early registration is recommended.

Event email: [conference@ehtel.org](mailto:conference@ehtel.org)

Event website: <http://www.ehtel.org/forum/announcements/10-anniversary-symposium>

Country: Belgium

City/Location: Brussels

Organiser: European Health Telematics Association (EHTEL)

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## **TR: eChallenges e-2009 - 21 - 23 October 2009**

The eChallenges e-2009 Conference & Exhibition bring together over 650 delegates from leading commercial, government and research organisations around the world to bridge the Digital Divide, by sharing knowledge, experience, lessons learnt and good practice.

Main thematic areas are, but not limited, to the following:

- ICT for Networked Enterprises
- eGovernment and eDemocracy
- eHealth
- Technology Enhanced Learning
- Intelligent Content, Collaborative Working Environments
- eInfrastructures
- High Performance Computing Applications
- Smart and Virtual Organisations
- Mobility & Security and Identity Management
- Geographic IT in Public Service
- eIdentity and eSecurity

eChallenges e-2009 provides an international forum to increase awareness of exploitable ICT research results and applications, whether funded privately or publicly. The conference also provides its participants the opportunity to identify partners and opportunities to cooperate in international research projects co-funded by the European Commission under the ICT Programme of FP7, as well as discussing proposal ideas with European Commission officials representing different units from Information Society and Media Directorate General.

Further information regarding the programme of the conference can be found [here](#). Registration is open and can be performed [online](#) with a payment of a fee.

Event email: [secretariat@eChallenges.org](mailto:secretariat@eChallenges.org)

Event website: <http://www.echallenges.org/e2009/default.asp?page=home>

Country: Turkey

City/Location: Istanbul

Organiser: International Information Management Corporation Ltd (IIMC)

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## **DK: Pan European eProcurement Conference with PEPPOL - 21 - 23 October 2009**

The objective of the [PEPPOL](#) project is to set up a pan-European pilot solution that, conjointly with existing national solutions, facilitates EU-wide interoperable public eProcurement. It envisages that companies and, in particular, SMEs in the EU will be able to communicate electronically with any European government institution for the entire procurement process.

There are three main objectives of the conference:

- Day 1 - PEPPOL executive day: to inform and promote the business opportunities in the PEPPOL Pilot and the PEPPOL Infrastructure to executives and decision makers from:
  - private service providers (eProcurement, banks, etc.);
  - public sector organisations worldwide;
  - suppliers of middleware products who offer products that can help organisations;
  - connect to the PEPPOL Infrastructure.
- Day 2 - PEPPOL architecture day: to engage IT project managers, IT architects and programmers from the above organisations in the technical aspects of the PEPPOL Infrastructure.
- Day 3 - PEPPOL middleware demonstrations and programmers "Hands-on": to allow existing suppliers of middleware to demonstrate their PEPPOL compliant products and to educate programmers in the software libraries provided.

The content offered during the conference addresses different audiences; executives and decision makers are recommended to participate only the first day; IT project managers, IT-architects and programmers are recommended to participate on day 2 and 3.

The agenda of the event may be viewed [here](#).

The event is free of charge and registration can be performed [online](#). However, there is a limited number of free places which are reserved for solution and platform providers, public sector entities, PEPPOL consortium members, service providers and related EU initiatives. The organiser has therefore reserved the right to allocate places and to refuse applications once the number of complimentary places has been exceeded.

Event email: [conference@peppolinfrastructure.com](mailto:conference@peppolinfrastructure.com)

Event website: <http://www.peppol.eu/News/events-1/peppol-innovation-conference>

Country: Denmark

City/Location: Copenhagen

Organiser: The Pan European Public Procurement Online (PEPPOL) Project

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## UK: Government 2010 Conference Live - 22 October 2009

Government 2010 is a live free-to-view online video conference from the heart of London.

It is about improved government communications and more rapid delivery of services to citizens via the web and web-enabled channels; laying special emphasis on citizens doing it for themselves. It will examine how next generation government is set to change in the light of social, media and technology change.

The Government 2010 series of live streamed conferences will bring together thought leaders to debate how government will embrace this generation web technologies to create next generation government.

This event will bring together parliamentarians, civil servants, technologists, bloggers, academics and researchers to discuss and debate on what it should be done in response to the changes facing the Government and the public service.

Viewing the event online will be free of charge. Those wishing to follow the live broadcast have to pre-register [online](#) at the event website.

There will however be a very limited number of spaces available for those interested to attend the live event. Potential participants are invited to contact the organisers via the [online form](#).

Delegate places will be £850.00 each (approx. €997.18) (£977.50 including VAT (approx. €1170.23)) for commercial companies or £595.00 plus VAT (approx. €698.03) (£684.25 including VAT (approx. €802.73)), for government bodies, NGOs or charities. All delegates will have to provide photographic ID upon registration.

The latest agenda of the event can be viewed [here](#).

Event email: [jeff@quadco.co.uk](mailto:jeff@quadco.co.uk)

Event website: <http://www.g2010.co.uk>

Country: United Kingdom

City/Location: London

Organiser: Quadriga Consulting / Switch New Media / IBM

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## FR: World eDemocracy Forum 2009 - 22 - 23 October 2009

The 10<sup>th</sup> World eDemocracy Forum aims to bring to light those who, on a daily basis, contribute to building a digital society for citizens.

On the first day of the event, emphasis will be laid upon digital identity and, more precisely, on what will change for citizens, and on what IT is changing in 2010 Politics. In addition, an eDemocracy Awards ceremony will be held to honour those who contribute to the change of the society through information and communication technology. The ceremony will be followed by a gala dinner that will bring together the eDemocracy stakeholders.

On the second day, workshops will take place in the multimedia room of the City Hall of Issy hosting finalists and winners of the awards. They will present, in detail, their initiatives and achievements from a TV set powered by a professional journalist and broadcasted on Internet videochat.

The agenda of the event may be viewed [here](#).

Registration will be open early September. This event is open and free of charge for public sector members and academics (civil servants, professors & students). Early registration is recommended. Members of the private sector will be required to pay a fee of €250 including gala dinner.

Expected number of participants will reach approx. 400-500 persons.

Event email: [eric.legale@ville-issy.fr](mailto:eric.legale@ville-issy.fr)

Event website: <http://www.edemocracy-forum.com/2009/07/save-the-date.html#more>

Country: France

City/Location: Issy-les-Moulineaux (Paris, France)

Organiser: City Hall of Issy-les-Moulineaux

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## FR: ETSI Security Workshop 2010 - 20 - 22 January 2010

The ETSI Security Workshop has become an annual international security standardisation workshop, bringing together international Standards Developing Organisations (SDOs) and security experts to discuss recent developments, share knowledge, identify gaps and co-ordinate on future actions and work areas. The workshop will include overviews of the work being done in the area of security across standards and technical bodies, along with presentations from major organisations involved in security initiatives.

Participants in the workshop will:

- Assess and spotlight ongoing work on ICT security standards
- Localise the gaps and duplication in security standardisation
- Start to define new work areas
- Sharing ideas and proposals on security innovation, prioritisation of efforts and implementation evaluation

Presentations should have a focus on Security Innovation, in particular:

- Next Generation Networks security
- Mobile Telecommunications systems
- ICT trustworthiness and integrity
- Research and Innovation
- RFID and NFC Security issues
- Internet of Things
- Identity Management and your Privacy
- Cryptography
- Smart Cards and future trends
- Quantum Key Distribution
- Machine to Machine communication
- Standards prioritisation and evaluation

Further details on the agenda of the event are available [here](#).

Attendance to the workshop is free and open to anyone interested upon registration which can be performed [online](#).

Event website:

[http://www.etsi.org/WebSite/NewsandEvents/2010SECURITYWS/2010\\_SECURITYWORKSHOP\\_HOME.aspx](http://www.etsi.org/WebSite/NewsandEvents/2010SECURITYWS/2010_SECURITYWORKSHOP_HOME.aspx)

Country: France

City/Location: Sophia Antipolis

Organiser: European Telecommunications Standards Institute (ETSI)

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