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European ePractice Newsletter N. 295 - 22 September 2009

>> eGovernment good practices transfer between regional authorities

ePractice encourages its members to take part in the [workshop](#) organised by the INTERREG IVC Fast Track network "Promoting Innovation and the Knowledge Economy" (PIKE) on 24 September 2009 in Brussels. During this free event, participants will learn about the award-winning eGovernment and Wireless broadband good practices which form the basis of the PIKE project. The workshop will furthermore be an opportunity to share and discuss the issues surrounding the transfer of good practices into mainstream EU Structural Funds programmes.

>> Public eID workshop

This free event of the European eID Observatory will take place in Brussels on 29 September 2009. It aims to encourage the sharing of good practice in the area of public electronic identity, with a specific focus on citizen-related issues as well as cross-border and cross-sector applications. Abstract submissions are open until 15 September 2009. Online registration has been already made available. Please view the full information on the workshop page at <http://www.epractice.eu/en/workshops/publiceid>.

>> IDABC Open Source Event 2009: The Power of Communities

[IDABC event](#) is part of the [Open World Forum](#) and takes place in Paris on 2 October 2009. Its objective is to focus on how and why European Public Administrations invest in Open Source Communities. It will highlight the key aspects of Free, Libre and Open Source Software (FLOSS) sustainability and present seven practical cases, closing with a panel discussion. The keynote of the day will focus on the economical aspects of sustainability. Registration is free and can be performed at:

<http://ec.europa.eu/yourvoice/ipm/forms/dispatch?form=OSORevent2009&lang=en>.

Latest Cases

- [Simple Procedures Online for Cross-border Services](#) | 14 September 2009 | Austria | France | Germany | Greece | Italy | Netherlands | Poland | United Kingdom
 - [www.jugend2help.gv.at - its your life - its your government](#) | 10 September 2009 | Austria
 - [Rising International Awareness on Biometrics and Security Ethics](#) | 7 September 2009 | Pan european | Asia | North America
-

Simple Procedures Online for Cross-border Services

This is a Pilot project launched by the European Commission which aims to remove the administrative barriers that European businesses face before offering their services abroad. SPOCS is expected to further enhance the quality of electronic procedures completion and has been designed for businesses that have an interest in cross-border activities. It will allow them to meet all the administrative obligations through a single contact point that will be available online all EU Member States by the end of 2009.

It will initially involve at least two professional categories of service providers and its results will be widely promoted to raise awareness and to encourage innovative solutions for administrative simplification. A special effort will be placed on the dissemination of open specifications, the sharing of knowledge and best practices, as well as the encouragement for further cooperation.

A wide range of organisations is represented among the partners in order to ensure that the value chain - from decision makers to service providers and IT solutions - is well balanced, and to allow contributions from different backgrounds.

www.jugend2help.gv.at - its your life - its your government

jugend2help.gv.at represents an eParticipation procedure for young citizens for the development of relevant concepts for the Austrian citizen platform "HELP.gv.at" following the "Multi-stage model for citizen participation" (former: 3-step model for citizen participation):

- contribution or deliberation,
- evaluation and concept-elaboration,
- prioritisation, and
- integration.

The project focuses on young people living in Austria including all young Austrians and also those who are somehow related to Austria. jugend2help.gv.at was a project initiated by the Austrian Chancellery with partners from the public sector, developed by the Federal Computing Centre of Austria.

Rising International Awareness on Biometrics and Security Ethics

RISE (*Rising pan-European and International Awareness on Biometrics and Security Ethics*) is a 36 month EU funded project which aims at setting up an international initiative to monitor ethical and policy issues raised by biometrics and security technologies. RISE aims to deepen, extend to Asian actors and ensure the continuity of European and international dialogue already initiated by the two linked projects BITE (www.biteproject.org) and HIDE (www.hideproject.eu), and by the two previous conferences on ethics and biometrics organized by the EC Research Directorate General and the US Directorate of Homeland Security Privacy Office respectively in 2005 and 2006.

The **RISE** project will involve key European and international actors in an ongoing, policy-related, non-official, dialogue on privacy and ethics of biometrics and security technologies

Editor's Choice of the week: [Gwynedd Council Takes Advantage of Collaborative Procurement](#)

Latest News

- [IS: Tool-kit by the Prime Minister's office facilitates online public services](#) | 22 September 2009 | Iceland
 - [DE: Advocacy group targets German federal election candidates](#) | 18 September 2009 | Germany
 - [IE: The Minister of the Department of Environment, Heritage & Local Government launches an online Environmental Information Service](#) | 18 September 2009 | Ireland
 - [IE: The updated 'Ask about Ireland' website is launched](#) | 18 September 2009 | Ireland
 - [BE: A new website for the promotion of active citizenship is launched](#) | 18 September 2009 | Belgium
 - [HU: Easier open source implementation for public administration and schools](#) | 18 September 2009 | Hungary
 - [EU: Mobile phone operators sign up for eCall project](#) | 17 September 2009 | EU Institutions
 - [FR: Online simulator predicts climate changes in France](#) | 16 September 2009 | France
 - [UK: New look and feel for the Birmingham City Council Corporate website](#) | 16 September 2009 | United Kingdom
 - [EU: Europe's Digital Library doubles its size](#) | 15 September 2009 | EU Institutions
-

IS: Tool-kit by the Prime Minister's office facilitates online public services - 22 September 2009

In June 2009, the Prime Minister's office set up a tool kit aiming to facilitate the use of the online public services for Icelanders.

The following online services are supported by public authorities and institutions and are available at a low cost for all Icelanders:

Authentication of Island.is

The Authentication Service "Island.is" is used for identification in the closed pages of institutions and municipalities, the so-called "My Pages". These public bodies can reduce costs and effort considering that they would themselves have to develop host certificate or a list of users with passwords.

Electronic document delivery of Island.is

- It helps create fill-out electronic forms. This service is ideally suited for those with a large quantity of electronic forms, who wish to reduce the great amount of time spent to convert them from traditional word and pdf documents to a web-based format (HTML).
- Electronic delivery of forms through Island.is. This service allows people to send documents electronically. It is especially designed for organizations that are not able to make large investments in electronic document delivery. The aim of this electronic service is to facilitate public institutions in providing electronic services and access data in addition to offering various central solutions used mainly by many organizations.

Further information:

- [Original News Article - UT-Web of Information Technology - Website \(in Icelandic\)](#)
 - [Authentication Service 'Island.is' - Website \(in Icelandic\)](#)
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DE: Advocacy group targets German federal election candidates - 18

September 2009

Through a statement recently published, the [Free Software Foundation Europe \(FSFE\)](#) is asking German federal elections' candidates for their positions on free software and open standards.

The advocacy group hopes that its members and other interested citizens will contact the candidates, asking them about their plans on using this type of software in education and on how they plan to use it for strengthening the competition in the German IT market.

"We launched the campaign last Wednesday, relatively close to the election date", FSFE president Karsten Gerloff said. "By now the candidates should have made up their minds on how they plan to bring Germany forward if they're elected. We will hold them to their answers."

According to Gerloff, free software and open standards are crucial topics for German citizens and companies. "We need a competitive software market, one that only works with open standards. Germany needs to use the brainpower of its citizens in the most effective way possible, and that is free software."

The German federal elections will take place on 27 September.

The answers and plans of candidates will be collected and published on a website, along with the overview of relevant points from the programmes of the political parties.

Gerloff also states that, the campaign is going well. "People are asking more and more questions, and the answers are coming in."

A site unrelated to the FSFE, [abgeordnetenwatch.de](#), lets voters ask questions to candidates and lists the number of unanswered questions. "This creates some pressure on the candidates to let us know where they stand."

The standpoints of several of the candidates are already available online.

Moreover, Ansol's, Portugal's Association for the promotion of Free Software, an associate organisation of the FSFE is running a similar campaign for their national elections, on the same date.

Further information:

- [Original news article - OSOR.EU](#)
- [Free Software Foundation Europe](#)
- [FSFE statement](#)
- [abgeordnetenwatch.de](#) website

IE: The Minister of the Department of Environment, Heritage & Local Government launches an online Environmental Information Service - 18

September 2009

The Minister of the Irish [Department of Environment, Heritage & Local Government](#), Mr. John Gormley, T.D., launched the new [Environmental Information Service \(ENFO\)](#) in Dublin Central Library on 8 September 2009.

Highlighting this initiative, the Minister said: "The new ENFO service includes an online service [www.enfo.ie](#), which provides high quality, user-friendly content and a gateway to the many existing online resources available from State and other Bodies". Moreover, while welcoming the Kid's corner, the Minister said "the ENFO service to

school-children and teachers will continue to be delivered through a range of online educational resource material including interactive games, lessons, posters, exhibitions, information leaflets, etc."

In addition to the online facility, improvements to the ENFO service include: hosting of environmental exhibitions across the 350 library branches nationwide, access to the ENFO library collection on a countrywide basis by way of borrowing and online access to free environmental databases within public libraries. Furthermore, steps are being taken to provide online access to Environmental Impact Statements, which are of great importance to the planning process.

Finally, the Minister stated: "my aim is to ensure the building at Andrew St. will continue to have a role as an environmental focal point in the city centre. A number of environmental NGOS, including Cultivate and ECO-UNESCO, are developing plans to utilize the centre to promote their activities and services, including those to green business and communities, in the area of sustainable development, which would assist in the delivery of climate change objectives".

Further information:

- [Original Press Release -Department of the Environment, Heritage and Local Government- Website](#)
 - [Environmental Information Service \(ENFO\) - Website](#)
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IE: The updated 'Ask about Ireland' website is launched - 18 September 2009

On 8 September 2009, the Minister of the [Department of Environment, Heritage & Local Government](#) launched the new 'Ask about Ireland' website, which provides material and information of the Irish heritage from the collections of local libraries nationwide.

The www.askaboutireland.ie website focuses on the digitisation and provision of new means of access to local and national cultural heritage material across a wide variety of topics. [The Library Council - An Chomhairle Leabharlanna-](#), in conjunction with the Department of the Environment, Heritage & Local Government, has recently finished its work on the new and improved Ask About Ireland website. The website now includes Digital Books, Griffiths Valuation, and an Irish Historic Newsreel. Moreover, it hosts the new ENFO Environmental Information Service.

Speaking at the event, the Minister -Mr. John Gormley, T.D.-, stated the following: "This Ask about Ireland website is a wonderful repository of information about our country and advances the Government's commitment to maximising the use of technology by all ages in society". The minister also added that he was particularly pleased that "through the initiative of my Department and An Chomhairle Leabharlanna, this wonderful resource is available to the public, free of charge, in public libraries throughout the country".

Further information:

1. [Original Press Release -Department of the Environment, Heritage and Local Government- Website](#)
 2. [The Library Council - An Chomhairle Leabharlanna - Website](#)
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BE: A new website for the promotion of active citizenship is launched - 18 September 2009

www.jeparticipe.be is a new website created by the Walloon Region and the King Baudouin Foundation that promotes the ideas and projects conceived by citizens wishing to be actively involved in their community.

This site is a meeting point for citizens wishing to invest their time, energy and skills to local activities. It intends to put in contact citizens who have implemented or conceived projects for the improvement of local life. Its main

objectives, among other, are to spread ideas, promote synergies and facilitate technical and administrative procedures.

This site proposes a directory of local initiatives enriched by the citizens. The more it grows, the more it can become a source of new ideas. All the groups, committees or associations locally involved are invited to present their concrete initiatives on the website.

To encourage the sharing of best practices, the King Baudouin Foundation and the Walloon region will reward the sponsors of those initiatives. From September to December 2009, five groups will receive the sum of €500 to invest on the implementation of their initiative. In total, 20 prizes of €500 will be awarded. The projects presented on the website could contribute, for example, to the improvement of the quality of life, the preservation of the environment, the protection of the heritage and to the better assistance, communication and services among citizens.

In order for a project to be included in the directory, it should present local interest with an immediate impact on the environment, it should be carried out by citizens or at least involve them actively; it should seek the public interest, benefit the community and be open to all.

The 'initiative' application forms should comprise a short description of the project as well as the personal details of the contact person in charge of managing and updating it. Moreover, the person responsible can add a picture and an audiovisual file, as well as a blog, already uploaded on a video sharing website, which would present the different stages of the project over time.

Further information:

- [Official press release of Walloon region portal](#) (in French)
- [Official website of 'jeparticipe.be'](#) (in French)

HU: Easier open source implementation for public administration and schools - 18 September 2009

On 25 August 2009, the Hungarian government published a list of seven IT companies that will assist public administration and schools in applying open source and open standard solutions.

The Hungarian Senior State Secretariat for Informatics, E-Government and ICT, has reserved 6 billion HUF (around 22 million euros) for projects on open source and open standards, and signed agreements with seven private IT companies.

Of these six billion HUF, four billion are earmarked for public administration and the remaining two are destined to schools and universities.

The projects based on open source and open standards solutions constitute a new addition to the annual tender for software licenses. The now centralized price negotiations will make it easier for government bodies to purchase products and services, without having to organize separate tenders. The total value of the project is 24 billion HUF (about 87 million euros) and up to last April only two suppliers of proprietary software licenses were involved.

In a statement published by one of the open source IT service providers the company explains it took years of lobbying to make open source and open standards solutions part of the centralised software tendering. The company hopes this will put an end to the practice of naming only proprietary vendors in government tenders.

According to the company's CEO, following the publication on 25 August 2009, government representatives have already begun contacting the listed open source IT services companies, as the financial crisis is forcing them to look for alternatives to replace their expensive proprietary software solutions.

Further information:

- [Original news article - OSOR.EU](#)
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EU: Mobile phone operators sign up for eCall project - 17 September 2009

In August 2009 the Commission called on EU countries and Europe's car and telecoms industry to do more for the roll-out of eCall in Europe ([IP/09/1245](#)). A month later, on 9 September 2009, the eCall system received Europe's mobile phone industry full support.

The proposed eCall technology, open to all, would, in case of a serious car accident, dial the [single European emergency number 112](#), which is today available across the EU ([IP/08/1968](#)). The system would then automatically transmit the location of the accident to the nearest emergency service even if passengers do not know or cannot define where they are.

The GSM (Global System for Mobile communications) Association has already signed the EU's Memorandum of Understanding for eCall's implementation across Europe. 15 EU countries as well as 3 EEA countries have also agreed on the common arrangements for its implementation. Although the technology is ready and common Pan-European standards have been agreed by industry and emergency services, 6 European countries, [Denmark](#), [France](#), [Ireland](#), [Latvia](#), [Malta](#) and the [UK](#), are still not ready to commit, mainly due to cost concerns. "They should now take their foot off the brake and speed up the introduction of a system that can save lives. Otherwise, the Commission will need to propose legislation next year", said Viviane Reding, the EU's Telecoms Commissioner.

The Commission has also funded eCall projects that make sure the technology works across borders (E-MERGE and [GST-Rescue](#)) and has further supported work on eCall through industry cooperation via the [eSafety Initiative](#). eCall is one of the priorities of the [Intelligent Car Initiative](#) and the [Intelligent Transport Systems Action Plan](#) promoting the use of information and communication technologies (ICT) to achieve smarter, safer and cleaner road transport ([IP/06/191](#)).

Public authorities, car companies and mobile phone operators are required to closely cooperate in the context of the project, which, when fully deployed, could save up to 2 500 lives each year in the EU and reduce the severity of injuries by 10 to 15%.

Further information:

- [Original News Article - Press Release, Europa, Website](#)
 - [Commission's strategy for an EU eCall system and the agreement signed by 15 Member States and more than 80 organisations, European Commission, Website](#)
 - [eCall video, European Commission website](#)
 - [GSM Association's press release on the eCall](#)
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FR: Online simulator predicts climate changes in France - 16 September 2009

[Météo-France](#) launched on its official website a new service -an online simulator- that will replicate the consequences of climate changes in France for the period 2050-2100.

The simulator uses two scenarios of greenhouse gas emissions based on a set of assumptions regarding population change and global economy:

- Moderate Scenario (IPCC B2) decrease of the actual rate of greenhouse gas emissions evolution.
- Intensive Scenario (IPCC A2) increase of the actual rate of greenhouse gas emissions evolution.

These simulations were developed by the Research Center of Météo-France in order to breed the climate of a certain region of the planet and rely on results made available to the scientific community to develop the 2007 report of the Intergovernmental Panel on Climate Change (IPCC). These results represent different components of the climate system (atmosphere, oceans, ice, soil, vegetation, etc.) and their interactions by taking into account the evolution of the concentration of greenhouse gas emissions in the atmosphere (carbon dioxide, methane).

From its side, the [French Ministry of Ecology, Energy, Sustainable Development and Sea](#) (Ministère de l'Ecologie, de l'Energie, du Développement Durable et de la Mer - MEEDDM) launched the website "<http://www.copenhague.developpement-durable.gouv.fr/copenhague>" in view of the forthcoming Conference of the United Nations on Climate Change, which is to be held on 7-18 December 2009 in Copenhagen.

Further information:

- [Original News Article - Service-Public.fr portal \(in French\)](#)
- [French Ministry of Ecology, Energy, Sustainable Development and Sea \(in French\)](#)
- [French Ministry of Ecology, Energy, Sustainable Development and Sea about the Copenhagen Conference \(in French\)](#)

UK: New look and feel for the Birmingham City Council Corporate website - 16 September 2009

The new corporate [website of the Birmingham City Council](#) was launched on 8 September 2009 newly transformed from a mere communications channel to a core tool in the provision of integrated Council services to all citizens and visitors of the city.

The new website is more welcoming, with a more user-friendly content layout and easier to navigate. The content has generally remained unchanged although it has been checked for accuracy. According to the City Council responsible, the website now constitutes a new solid platform that will be the means of interaction of the Council with citizens and businesses.

Moreover the "citizen account" will be launched soon, allowing Birmingham residents to benefit from an overall view of the Council's services. Other new features such as mapping (giving users the possibility to find local services through the homonymous section) and RSS feeds will also be added during the next few months.

Glyn Evans, Birmingham City Council's Corporate Director of Business Change, commented that the change of the website is not only aesthetical but also technological since its 17 000 pages of content, transferred from the old site, now run on a fit-for-purpose technology. This makes the new website faster and better complies with current accessibility standards. Moreover the site is now much easier to manage since it disposes of a Content Management System (CMS) as well as a new search engine.

Further information:

- [Original news article Birmingham City Council online newsroom](#)
- [Birmingham City Council new Corporate website](#)

EU: Europe's Digital Library doubles its size - 15 September 2009

In the light of the doubling of size of [Europeana's](#) collections, the discussion about the lack of a common web copyright solution in the European Union is revived.

The European multilingual digital library Europeana provides access to digitised books, maps, photographs, film clips and newspapers to all internet users. It was first launched in November 2008 ([IP/08/1747](#)) and has managed

to double the size of its collections in less than one year disposing today of 4.6 million digitised objects, compared to 2 million items 9 months ago. New items that have been added include among others: a collection of 70 incunabula (books printed with the earliest printing techniques) from the library of Catalonia, a 1572 edition of 'Os Lusíadas' by Luís de Camoões, the national poem of Portugal, and footage of the Friedrichstraße in Berlin from 1913, from the Association des Cinémathèques Européennes.

At the end of August 2009, the European Commission declared in a policy document that its objective is to increase the number of digitised objects to 10 million by 2010. The Commission also opened a public debate on the future challenges for book digitisation in Europe: the potential of the public and private sector to team up and the need to reform Europe's too fragmented copyright framework. However, the substantial progress made with Europeana also brings to the surface the challenges and problems linked to the digitisation process. At the moment, Europeana includes mainly digitised books, which are in the public domain and are thus no longer protected by copyright law (which extends to 70 years after the death of the author).

For legal reasons, Europeana does not include in its collections neither out-of print works (some 90 % of the books in Europe's national libraries), nor orphan works (estimated at 10-20 % of in-copyright collections), which are still in copyright but where the author cannot be identified. Europeana also shows that licensing of copyright-protected material in Europe still takes place under a fragmented legal framework. In order to address all these issues, the Commission launched on 28 August 2009 until 15 November 2009 a public consultation on the future of Europeana and the digitisation of books.

Further information:

- [Original Press Release - Europa Rapid Press Releases - Official Website](#)

New Factsheets

The 12th Edition of the eGovernment factsheet for Lithuania is now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

Latest Publications

- [EU: eHealth Monthly Focus on Health-e-Child](#) | 11 September 2009 | EU Institutions

EU: eHealth Monthly Focus on Health-e-Child - 11 September 2009

Description (short summary):

The article examines how the Health-e-Child project supports doctors in their clinical decision process in rare paediatric diseases through an innovative integrated healthcare platform.

As an early member of the Virtual Physiological Human research community, the EU FP6 Health-e-Child project has been working since early 2006 on building an integrated healthcare platform for paediatrics. It integrates innovative predictive disease models, complex data visualisation and knowledge discovery applications, with the ultimate goal of supporting clinical decision making in rare paediatric diseases.

Number of pages: 3

ePractice Workshops

- [eGovernment good practices transfer between regional authorities:experiences & challenges of InterregIVC Capitalisation projects](#) | 24 September 2009 | Belgium
- [Public eID: Cross-Border and Cross-Sector applications](#) | 29 September 2009 | Belgium
- [Applying standards in eInvoicing](#) | 5 November 2009 | Belgium
- [Service Oriented Architecture pushed to the limit in eGovernment](#) | 2 December 2009 | Belgium
- [eProcurement for SMEs](#) | 4 December 2009 | Italy

Co-branding your event with ePractice.eu is possible. Please read our terms at epractice.eu/workshops

Upcoming Events

- [UK: Access-IT 2009](#) | 22 - 23 September 2009 | United Kingdom
 - [FR: Smart Event 2009](#) | 22 - 25 September 2009 | France
 - [PL: International Conference on 'Education for All'](#) | 22 - 25 September 2009 | Poland
 - [GR: 3rd International Conference on e-Democracy](#) | 23 - 25 September 2009 | Greece
 - [MK: ICT4JUSTICE 2009](#) | 24 September 2009 | FYR of Macedonia
 - [BE: European \(Valorisation\) Conference](#) | 25 September 2009 | Belgium
 - [DE: Net-ID 2009](#) | 01 - 02 October 2009 | Germany
 - [FR: IDABC Open Source Event 2009](#) | 02 October 2009 | France
 - [ES: e-Gov 2.0 2009 Conference](#) | 05 October 2009 | Spain
 - [NL: ISSE 2009](#) | 06 - 08 October 2009 | Netherlands
 - [SE: Public Procurement of Innovation](#) | 13 October 2009 | Sweden
 - [SE: International Symposium for Health Information Management Research](#) | 14 - 16 October 2009 | Sweden
 - [RO: Global Forum 2009](#) | 19 - 20 October 2009 | Romania
 - [TR: eChallenges e-2009](#) | 21 - 23 October 2009 | Turkey
 - [DK: Pan European eProcurement Conference with PEPPOL](#) | 21 - 23 October 2009 | Denmark
 - [UK: Government 2010 Conference Live](#) | 22 October 2009 | United Kingdom
 - [FR: World eDemocracy Forum 2009](#) | 22 - 23 October 2009 | France
 - [FR: ETSI Security Workshop 2010](#) | 20 - 22 January 2010 | France
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UK: Access-IT 2009 - 22 - 23 September 2009

The event aims to integrate a series of seminars, workshops, demonstration stands and networking activities with key players from across Europe working in the field of e-Accessibility and Assistive Technology in Europe. It targets to promote usable, affordable and needed developments and solutions that enhance the lives of people with a disability and the elderly.

The ACCESS-IT Seminar, which will take place on 22 September as part of the Access-IT 2009 event, will focus upon web accessibility and Web 2.0 and build upon last year's successful event hosted by AbilityNet. Speakers from web development companies and NGOs will equip web developers, web managers and technical designers with an in-depth understanding of key issues and explore a range of practical solutions. Expressions of interest in this event can be emailed to courses@abilitynet.org.uk.

Agenda details are accessible under this [link](#).

Attendance both in the morning session with the two workshops - on ICT services for elderly for independent living and on accessible learning practices respectively - as well as the awards ceremony in the afternoon is free of

charge. However, due to space limitation, participation will be on a first-come first-served basis. Further information on the registration to the event is available [here](#).

Event email: info@access-it-events.org

Country: United Kingdom

City/Location: London

Organiser: Information Society Open To ImpairmentS (e-ISOTIS), AbilityNet

FR: Smart Event 2009 - 22 - 25 September 2009

Smart Event is as an international forum of knowledge-sharing, learning and networking in the fields of e-ID, e-mobility and Smart Security. It has proven to be a meeting place for world-class researchers, innovators, developers and business decision-makers. The event encompasses 3 international conferences covering complementary areas:

- The future of digital security technologies, e-Smart.
- The building of trusted mobile applications, Smart mobility
- The next generation of e-ID management technologies and services, World e-ID.

The relevant calls for papers are open until 13 March 2009.

Smart Event features contents combining scientific and strategic presentations of Industry experts, researchers and academics, as well as governmental and institutional representatives.

The *Smart University* advanced educational programme as well as a series of workshops and meetings complete the agenda.

Smart Event 2009 addresses high level professionals that foster research and innovation the e-ID, e-mobility and Smart Security fields. Based on a steady growing audience, the target for 2009 exceeds 800 attendees. Regardless their activity - Academia, eGovernment, Institutions, Standardisation, Research, Integrators/Consultancy, Manufacturer/hardware, Security Solutions Providers, Content Service & Telecoms Operators – they all play an important and crucial influence on major decisions in the mobility, trusted technologies and services marketplace.

Registration will be performed online with the payment of a fee, and it will commence in April 2009.

Event website: <http://www.strategiestm.com/conferences/smart-event/09/index.htm>

Country: France

City/Location: French Riviera

Organiser: Strategies Telecoms and Media

PL: International Conference on 'Education for All' - 22 - 25 September 2009

The conference will be divided into three sessions. During the conference there will be an Exhibition of Assistive Technology and Adaptive Solutions.

- Universal design - more than just architecture:
 - making graphics accessible to persons with vision dysfunction;
 - accessibility of mathematical notation;
 - DAISY standard as a new tendency in creating books adapted for the blind;
 - designing outdoor activities for students with disabilities;
 - methodology of practice in mainstream classes with one child with disability taking into consideration the needs of people with sight impairment in building planning;
 - environment safe for everyone, etc.
- Beyond the borders of traditional disability:

- the conference intends to become a platform for spreading solutions and good practices, the aim of which is to equalize the educational opportunities of the abovementioned groups of students and pupils.
- Inclusive education - can it become a fact?:
 - university studies as an example of inclusive education;
 - a blind pupil on a geography lesson - is full participation possible?
 - physical inclusion versus social inclusion in primary schools;
 - how to fight the stereotypes- social inclusion as the greatest challenge for inclusive education;
 - legal solutions - an enemy or a supporter of inclusive education;
 - methods of preparing teachers to inclusive education; who needs special education schools, etc.

Further information about the programme of the conference can be found [here](#).

The event is expected to host around 250 participants. The registration can be performed [online](#) with the payment of a fee.

Event email: disability@uw.edu.pl

Event website: <http://www.disability.uw.edu.pl>

Country: Poland

City/Location: Warsaw

Organiser: University of Warsaw, Office for Persons with Disabilities

GR: 3rd International Conference on e-Democracy - 23 - 25 September 2009

Recent developments in Information and Communication Technology (ICT) have paved a world of advanced communication, intelligent information processing, and ubiquitous access to information and services. The ability to work, communicate, interact, conduct business, and enjoy digital entertainment virtually anywhere, is rapidly becoming common place due to a multitude of small devices, ranging from mobile phones and PDAs to RFID tags and wearable computers. The increasing number of connected devices and the proliferation of networks, provide no indication of a slowdown in this tendency. Next Generation Society: Technologies and Lefa.

On the negative side, misuse of this same technology entails serious risks in various aspects, such as privacy violations, advanced electronic crime, cyber terrorism, and even enlargement of the digital divide. In extreme cases it may even threaten basic principles and human rights.

The aforementioned issues raise an important question: Is society ready to adopt the technological advances in ubiquitous networking, next generation Internet, and pervasive computing? To what extent will it manage to evolve promptly and efficiently to a Next Generation Society, adopting the forthcoming ICT challenges?

The e-Democracy 2009 conference is dedicated to this issue. Through a comprehensive list of thematic areas under the title "Next Generation Society: Technological and Legal issues", the 2009 conference will try to stimulate discussions, create awareness, and provide information on the technological, ethical, legal, and political challenges ahead.

The list of topics that will be addressed is as follows:

- Identity management
- Privacy, trust and dependability
- Cyber-crime and organized crime
- Digital surveillance, tracking, and monitoring
- Social networking, blogs
- Education and training
- Online security
- Pervasive, ubiquitous, and intelligent computing
- e-Participation and Local e-government
- Digital divide

- Web-mobile ethics
- Cyber-economics
- Virtual communities

The event is open. There is a [registration fee](#) for participation. The expected number of participants is around 200 people. Additional details on important dates and deadlines may be viewed [online](#).

Event email: secretariat@scis.aua.gr

Event website: <http://www.e-democracy2009.gr/index.php/home.html>

Country: Greece

City/Location: Athens

Organiser: Scientific Council for the Information Society

MK: ICT4JUSTICE 2009 - 24 September 2009

ICT deployment in European judicial systems is a key element to face the challenges posed by the globalisation of crime, by immigration and civil disputes, and to improve significantly the administration of civil and criminal justice. ICT support to justice opens new possibilities for supporting litigation, justice of peace, labour, criminal investigations, prosecution activities, national and international cooperation, trials and management of judicial cases, posing on the counterpart relevant challenges related to privacy, information security, non repudiation and usability of the electronic folders.

The ICT4JUSTICE conference aims to foster the experience exchange in establishing and enhancing the national eJustice systems, especially to share different experiences at portals, integration, applications, and examples of good practices, to present world's latest trends in eJustice sector, and the future oriented services in justice sector. The conference will make possible to:

- share experience in increasing the efficiency of national judicial systems and corresponding trends in the world;
- explore the possibilities for integration of eJustice services and systems at the EU level;
- present the most advanced ICT-supported legal services to citizens, the public sector and business, and share experience in managing legal information (eLaw);
- analyse issues such as privacy, information security, non repudiation, and long term archiving of legal documents.

The major topics of interest include but are not limited to:

- cross-border communication between parties to judicial proceedings and integration of registers and records at the EU level;
- systems supporting lawyers, in legal reasoning, document drafting, negotiation;
- systems supporting prosecutor offices, judicial police, and judicial cooperation;
- video-conference in trials and investigations: legal and technological perspectives;
- introduction of IT in courts and consequent changes in business processes;
- improvement in communications between courts, citizens and organizations;
- long term archiving of legal documents;
- eSubmission and eService;
- ICT for civil justice applications (litigation, Justice of the peace, bankruptcy, labour, family, statistics etc.);
- interoperability of judicial services in EU;
- interoperability in Civil Justice.

Information regarding important dates for participation to the event is available [here](#). Registration to the event is free and can be performed [online](#).

Event email: ict4justice09@easychair.org

Event website: <http://www.ict4justice.org/2009>

Country: FYR of Macedonia

City/Location: Skopje

Organiser: University of Ss. Cyril and Methodius, South East European Research Centre (SEERC), Judicial Management for Digital Semantics (JUMAS) and J-WEB consortia

BE: European (Valorisation) Conference - 25 September 2009

The event will bring together 10 European initiatives funded under the Life Long Learning programme (Leonardo da Vinci, Grundtvig) that aim at increasing the employability of people with disabilities, as well as establishing accessible e-learning courses and online environments. It will allow various stakeholders to network and benefit from the outcomes of the various projects coordinated by UK, Bulgarian, Greek, Turkish, etc. organisations.

The participants will be able to experience and have access to project courses and material, made available through fully accessible e-learning platforms. Those platforms address the key competences of Lifelong Learning increasing the quality of services for people with disabilities in the field of employability and social work overall.

Further information regarding the agenda of the conference is available [here](#).

The event is open and free and registration can be performed [online](#). Places are limited, therefore early registration, preferably before 4 September 2009, is recommended.

Event email: info@PhoenixKM.eu

Event website: http://www.phoenixkm.eu/news_comments.php?id=72_0_7_0_C

Country: Belgium

City/Location: Brussels

Organiser: Marie Curie Association - PhoenixKM

DE: Net-ID 2009 - 01 - 02 October 2009

The conference provides an overview of the current concepts, methods and experiences in Identity Management that are nowadays discussed in the government and industry sectors.

The experts in the advisory committee present high-ranking speakers of international origin.

Further information about the programme of the conference can be found [here](#).

The event is expected to host about 100 participants. Registration is open and it can be performed [online](#) with a payment of a fee. However, **only for 9, September 2009** the registration for the event is **free of charge** by using the code: 999, in the respective field of the online registration form.

Event email: info@computas.de

Event website: <http://www.amiando.com/net-id09.html>

Country: Germany

City/Location: Berlin

Organiser: Computas

FR: IDABC Open Source Event 2009 - 02 October 2009

The IDABC Open Source Event 2009 will focus on why and how European Public Administrations invest in Open Source Communities, from multi-stakeholder management to expected outcome. It will highlight these key aspects of Free, Libre and Open Source Software (FLOSS) sustainability and present seven practical cases, closing with a panel discussion. The keynote of the day focuses on the economical aspects of sustainability.

For a detailed list of planned presentations the agenda of the event can be downloaded from [here](#).

The event is part of the [Open World Forum](#) taking place in Paris on 1-2 October 2009.

In this international event people will be able to:

- Participate in a worldwide initiative bringing together Open Source players and decision-makers from 5 continents.
- Explore the future of FLOSS with Innovation [Awards](#), Trends Radars, and recommendations around a unique forward-looking initiative: the [2020 FLOSS RoadMap](#).
- Share insights and best practices with many of the most respected Open Source experts and entrepreneurs worldwide.
- Network with 1,500 CxOs, CIOs, IT Managers, architects, developers, academics and investors from more than 20 countries.

Registration to the one-day IDABC event can be performed by filling in the respective [form](#). In case that other members of a project or institution are interested, the form should be filled in separately.

In order to access the IDABC event, [registration to the Open World Forum](#) is necessary.

Event email: N/A

Event website: <http://ec.europa.eu/idabc/en/document/7804>

Country: France

City/Location: Paris

Organiser: IDABC Programme unit, Directorate General for Informatics, European Commission

ES: e-Gov 2.0 2009 Conference - 05 October 2009

After the international convention, held in Bulgaria, Sofia on 1st and 2nd October 2008, 'Improving Performance and Innovation in Public Administration', Eurospace continues with its programmed series of conventions in Europe coinciding with the annual publication of its volume on eGovernment. The conference will gather some of the leading international researchers and professionals coming from the European Commission and the European Institute of Public Administration (EIPA); some regional European Administrations, as well as some of the most prestigious European universities are also expected to participate in this event.

The edition 2009 of the Volume "e-Gov 2.0: pave the way for e-Participation" will be presented in Spain, Madrid, on 5 October 2009 in collaboration with the City Hall of Madrid.

Participation is the fundamental principle of democracy. The creation of a more open, user-oriented and democratic administration whereby both citizens and businesses are able to easily access and to directly influence the political choices of the governors, is the mission of every government involved in a process of modernisation. The Web 2.0 technologies can offer support in this sense. Tools such as thematic blogs, wikis, on-line polls, discussion fora, on-line communities and social networks allow Government to establish an open two-way consultation and feedback-generation channel through which citizens can take up a more active role in the shaping of policy.

The great opportunities offered by the new technologies explain the reason why today eParticipation is the prominent theme of the new eGovernment research focus. Numerous are in fact the initiatives and the exercises that have mushroomed in the latest years even though eParticipation is yet an area which involves a further research.

The conference will be an opportunity to look into the following questions and discuss the possible answers:

- To what extent can ICT tools effectively support and enrich the democratic processes?
- What are the limitations and the risks connected with this new usage of ICT?
- Where can a misuse of this technology lead? May it even become a threat to basic principles and human rights?
- Is society really ready to accept and effectively exploit the new participatory possibilities offered by the ICTs?

- What is the role played by interoperability in the construction of this participatory framework?

Registration to this open event is to be performed by sending an email to progetti@eurospacegroup.com or comunicazione@eurospacegroup.com, by 20 September 2009. There is no attendance fee.

Event email: progetti@eurospacegroup.com, comunicazione@eurospacegroup.com

Event website: http://www.eurospacegroup.com/eng/pubblicazioni_news.php

Country: Spain

City/Location: Madrid

Organiser: Eurospace

NL: ISSE 2009 - 06 - 08 October 2009

Founded in 1999 as an initiative of the European Commission's Directorate General for Information Society, ISSE is intended to be "Europe's only independent, interdisciplinary security conference and exhibition".

ISSE provides a forum for sharing real life experiences and learning from experts in the field and it is renowned for its rich educational content and unbiased perspective. It is designed to educate and inform ICT security professionals, policy makers, and industry leaders on the latest developments in technology, solutions, market trends and best practice.

Now in its eleventh year, ISSE 2009 will attract over 400 representatives from across Europe providing an informal and stimulating environment for attendees to learn, share experiences and explore solutions with their European counterparts, focusing on security and related issues like cost of ownership, risk management and interoperability.

By attending ISSE 2009, participants will benefit from the following:

- Educational programme featuring the latest developments in information security, with a special emphasis on European directions and regulations.
- Expert advice on emerging threats and the key challenges ahead.
- Bespoke itinerary allowing choosing from more than 80 individual sessions.
- Hands-on demonstrations of the latest solutions from specialist suppliers.
- Complimentary entry to the ISSE Networking Event.
- Networking opportunities with peers, European security experts and leading industry suppliers.
- Complimentary lunch and refreshments.

The key security topics expected to be addressed at the conference may be viewed [here](#). Further information regarding the fees is also [available](#). Details on registering to the event can currently be provided by mailing isse@cirdata.com.

Event email: nicola@revolution-events.com

Event website: <http://www.isse.eu.com/index.htm>

Country: Netherlands

City/Location: The Hague

Organiser: Revolution Events

SE: Public Procurement of Innovation - 13 October 2009

A large part of the Gross Domestic Product (GDP) in the member states goes to public procurement, which can be used to drive innovation. The aim of the event is to enlighten Europe on the subject of public procurement of innovation in the life science area in order to increase the competitiveness in EU and thereby the industrial development.

The purpose of the conference is to:

- describe the situation in EU in comparison to the rest of the world;
- explain the legal framework and highlight points for discussion;
- share experiences with stakeholders on identified hurdles, needs and possibilities;
- promote good examples, to illustrate how these can be used to meet the challenges mentioned above and at the same time improve competitiveness.

Participants of the event will learn about the possibilities public procurement of innovation provides together with the most advantageous way to make use of public means. The event aims also to enlighten stakeholders and influence their mindset in a way that will contain public procurement of innovation as an obvious alternative when planning procurement.

More information about the agenda of the conference can be found [here](#).

The number of participants is expected to be around 500. Both the conference and the dinner at the Vasa museum are free of charge. However, [online registration](#) is required.

Event email: Mats.Jarekrans@VINNOVA.se

Event website: <http://www.vinnova.se/In-English/misc/menues-functions/Kalendarium/Calendar/Public-Procurement-of-Innovation/>

Country: Sweden

City/Location: Stockholm

Organiser: The Swedish Governmental Agency for Innovation Systems (VINNOVA)

SE: International Symposium for Health Information Management Research - 14 - 16 October 2009

ISHIMR 2009 will bring together people who are carrying out, or are interested in, research and developments in health information management and health informatics. Moreover, ISHIMR 2009 provides a forum for the presentation and discussion of research activities in health information management and health informatics.

The ISHIMR conference is an opportunity to share experience and understanding of the process of implementation and evaluation in eHealth within the health informatics and health information management community, and therefore, it is of interest to researchers, healthcare professionals, managers and planners, working in this fast-moving field.

A preliminary conference programme can be found [here](#).

The conference is expected to host about 100 attendees. Registration can be performed [online](#) with the payment of a fee.

Event email: ishimr2009@hik.se

Event website: <http://dagda.shef.ac.uk/ishimr09/>

Country: Sweden

City/Location: Kalmar

Organiser: eHealth Institute at the University of Kalmar, in collaboration with the Centre for Health Information Management Research (CHIMR) at the University of Sheffield

RO: Global Forum 2009 - 19 - 20 October 2009

The Global Forum: 'Shaping the Future' is an annual & independent international event dedicated to Business and Policy issues affecting the successful evolution of the Information Society. The event is dedicated to the economical, political and social issues in connection to the development and innovation in the communication and information technology sectors.

The Forum is an invitation-only event, reserved for the IT&C and political leaders with the purpose to realize a synergy between the politic, technical and the civil society, affecting the successful evolution of the Information Society.

The forum will run in sessions, the main thematic areas of which are, but not limited to, the following:

- New Broadband and Dynamic Infrastructures for the Internet of the Future
- Smarter Governments: "Empowering Citizens"
- Trustworthy eID Services in a Digital World, Threats and Opportunities
- Innovation & Sustainable e-Health
- Cloud Computing is the Future
- The Future is Green
- Telecom and Internet Regulatory Challenges and Opportunities
- Digital Content & the Media of the Future
- Dedicated to local Government: Economic Growth for Local Governments through ICTs
- Euro-Mediterranean Innovation Network
- Strategies & Policies for Innovative Cities Network
- European Projects & Funding

With this occasion, Global Forum 2009 will host local government special dedicated sessions where the Romanian municipality mayors, the county presidents and the IT department directors of the Romanian city halls and regional councils have been invited.

A draft programme of the event is available [here](#).

The event is expected to host around 300 participants. Registration is open and can be performed with a payment of a fee by filling in the respective registration form attached. All ePractice members and users will be granted with a special registration fee of €700.

Event email: stoporkoff@items-int.eu

Event website: <http://www.globalforum.ro/index-en.html>

Country: Romania

City/Location: Bucharest

Organiser: ITEMS International in collaboration with Ministry of Communications and Information Society-Government of Romania, Sophia-Antipolis Foundatio

TR: eChallenges e-2009 - 21 - 23 October 2009

The eChallenges e-2009 Conference & Exhibition bring together over 650 delegates from leading commercial, government and research organisations around the world to bridge the Digital Divide, by sharing knowledge, experience, lessons learnt and good practice.

Main thematic areas are, but not limited, to the following:

- ICT for Networked Enterprises
- eGovernment and eDemocracy
- eHealth
- Technology Enhanced Learning
- Intelligent Content, Collaborative Working Environments
- eInfrastructures
- High Performance Computing Applications
- Smart and Virtual Organisations
- Mobility & Security and Identity Management
- Geographic IT in Public Service
- elidentity and eSecurity

eChallenges e-2009 provides an international forum to increase awareness of exploitable ICT research results and applications, whether funded privately or publicly. The conference also provides its participants the opportunity to identify partners and opportunities to cooperate in international research projects co-funded by the European Commission under the ICT Programme of FP7, as well as discussing proposal ideas with European Commission officials representing different units from Information Society and Media Directorate General.

Further information regarding the programme of the conference can be found [here](#). Registration is open and can be performed [online](#) with a payment of a fee.

Event email: secretariat@eChallenges.org

Event website: <http://www.echallenges.org/e2009/default.asp?page=home>

Country: Turkey

City/Location: Istanbul

Organiser: International Information Management Corporation Ltd (IIMC)

DK: Pan European eProcurement Conference with PEPPOL - 21 - 23 October 2009

The objective of the [PEPPOL](#) project is to set up a pan-European pilot solution that, conjointly with existing national solutions, facilitates EU-wide interoperable public eProcurement. It envisages that companies and, in particular, SMEs in the EU will be able to communicate electronically with any European government institution for the entire procurement process.

There are three main objectives of the conference:

- Day 1 - PEPPOL executive day: to inform and promote the business opportunities in the PEPPOL Pilot and the PEPPOL Infrastructure to executives and decision makers from:
 - private service providers (eProcurement, banks, etc.);
 - public sector organisations worldwide;
 - suppliers of middleware products who offer products that can help organisations;
 - connect to the PEPPOL Infrastructure.
- Day 2 - PEPPOL architecture day: to engage IT project managers, IT architects and programmers from the above organisations in the technical aspects of the PEPPOL Infrastructure.
- Day 3 - PEPPOL middleware demonstrations and programmers "Hands-on": to allow existing suppliers of middleware to demonstrate their PEPPOL compliant products and to educate programmers in the software libraries provided.

The content offered during the conference addresses different audiences; executives and decision makers are recommended to participate only the first day; IT project managers, IT-architects and programmers are recommended to participate on day 2 and 3.

The agenda of the event may be viewed [here](#).

The event is free of charge and registration can be performed [online](#). However, there is a limited number of free places which are reserved for solution and platform providers, public sector entities, PEPPOL consortium members, service providers and related EU initiatives. The organiser has therefore reserved the right to allocate places and to refuse applications once the number of complimentary places has been exceeded.

Event email: conference@peppolinfrastucture.com

Event website: <http://www.peppol.eu/News/events-1/peppol-innovation-conference>

Country: Denmark

City/Location: Copenhagen

Organiser: The Pan European Public Procurement Online (PEPPOL) Project

UK: Government 2010 Conference Live - 22 October 2009

Government 2010 is a live free-to-view online video conference from the heart of London.

It is about improved government communications and more rapid delivery of services to citizens via the web and web-enabled channels; laying special emphasis on citizens doing it for themselves. It will examine how next generation government is set to change in the light of social, media and technology change.

The Government 2010 series of live streamed conferences will bring together thought leaders to debate how government will embrace this generation web technologies to create next generation government.

This event will bring together parliamentarians, civil servants, technologists, bloggers, academics and researchers to discuss and debate on what it should be done in response to the changes facing the Government and the public service.

Viewing the event online will be free of charge. Those wishing to follow the live broadcast have to pre-register [online](#) at the event website.

There will however be a very limited number of spaces available for those interested to attend the live event. Potential participants are invited to contact the organisers via the [online form](#).

Delegate places will be £850.00 each (approx. €997.18) (£977.50 including VAT (approx. €1170.23)) for commercial companies or £595.00 plus VAT (approx. €698.03) (£684.25 including VAT (approx. €802.73)), for government bodies, NGOs or charities. All delegates will have to provide photographic ID upon registration.

The latest agenda of the event can be viewed [here](#).

Event email: jeff@quadco.co.uk

Event website: <http://www.g2010.co.uk>

Country: United Kingdom

City/Location: London

Organiser: Quadriga Consulting / Switch New Media / IBM

FR: World eDemocracy Forum 2009 - 22 - 23 October 2009

The 10th World eDemocracy Forum aims to bring to light those who, on a daily basis, contribute to building a digital society for citizens.

On the first day of the event, emphasis will be laid upon digital identity and, more precisely, on what will change for citizens, and on what IT is changing in 2010 Politics. In addition, an eDemocracy Awards ceremony will be held to honour those who contribute to the change of the society through information and communication technology. The ceremony will be followed by a gala dinner that will bring together the eDemocracy stakeholders.

On the second day, workshops will take place in the multimedia room of the City Hall of Issy hosting finalists and winners of the awards. They will present, in detail, their initiatives and achievements from a TV set powered by a professional journalist and broadcasted on Internet videochat.

The agenda of the event may be viewed [here](#).

Registration will be open early September. This event is open and free of charge for public sector members and academics (civil servants, professors & students). Early registration is recommended. Members of the private sector will be required to pay a fee of €250 including gala dinner.

Expected number of participants will reach approx. 400-500 persons.

Event email: eric.legale@ville-issy.fr

Event website: <http://www.edemocracy-forum.com/2009/07/save-the-date.html#more>

Country: France

City/Location: Issy-les-Moulineaux (Paris, France)

Organiser: City Hall of Issy-les-Moulineaux

FR: ETSI Security Workshop 2010 - 20 - 22 January 2010

The ETSI Security Workshop has become an annual international security standardisation workshop, bringing together international Standards Developing Organisations (SDOs) and security experts to discuss recent developments, share knowledge, identify gaps and co-ordinate on future actions and work areas. The workshop will include overviews of the work being done in the area of security across standards and technical bodies, along with presentations from major organisations involved in security initiatives.

Participants in the workshop will:

- Assess and spotlight ongoing work on ICT security standards
- Localise the gaps and duplication in security standardisation
- Start to define new work areas
- Sharing ideas and proposals on security innovation, prioritisation of efforts and implementation evaluation

Presentations should have a focus on Security Innovation, in particular:

- Next Generation Networks security
- Mobile Telecommunications systems
- ICT trustworthiness and integrity
- Research and Innovation
- RFID and NFC Security issues
- Internet of Things
- Identity Management and your Privacy
- Cryptography
- Smart Cards and future trends
- Quantum Key Distribution
- Machine to Machine communication
- Standards prioritisation and evaluation

Further details on the agenda of the event are available [here](#).

Attendance to the workshop is free and open to anyone interested upon registration which can be performed [online](#).

Event website::

http://www.etsi.org/WebSite/NewsandEvents/2010SECURITYWS/2010_SECURITYWORKSHOP_HOME.aspx

Country: France

City/Location: Sophia Antipolis

Organiser: European Telecommunications Standards Institute (ETSI)

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