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>> Public Prize of the 4th European eGovernment Awards 2009 - Online Voting is now open!

The European eGovernment Awards, ePractice.eu and the European Commission invite members of the ePractice.eu community to vote for their favourite cases among the [52 European eGovernment Awards 2009 finalists](#). The 4th European eGovernment Awards Public Prize is awarded to the finalist receiving the highest number of votes. All voters who cast their votes before 11 November 2009 - the final online voting deadline - will have a chance at winning some USB phone chargers and computer screen cleaners.

In order to find additional information, please read the online voting rules at www.epractice.eu/en/awards/rules.

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The digital state of the Norwegian Kindergarten

On behalf of the Norwegian Ministry of Administration and Government Reform, Oslo University College has carried out the first nationwide survey of Information and Communication Technology (ICT) in Norwegian Kindergartens. In Norway Kindergartens are pedagogical institutions for children from approximately one to six years of age that comprise care, upbringing, play and learning. *The Framework Plan for the Content and Tasks of Kindergarten* (2006) calls attention to the fact that "Children should have the opportunity to experience how digital tools can be used for play, communication and the gathering of information."

The survey is a follow up of the White Paper on ICT-policy, entitled "*An information Society for all*" (2006) from the Norwegian Ministry of Administration and Government Reform, and The Norwegian *Framework Plan for the Content and Tasks of Kindergarten* (2006) from the Norwegian Ministry of Education and Research.

Through the telephone number 1012 used, were interviewed on their view of equipment, accessibility and use of digital tools in Kindergarten during spring 2008. The selection of respondents notifies that the result of the survey is representative. This nationwide survey describes the ways in which digital equipment are used by children and staff and has increased the knowledge of ICT-resources available. The report was handed over to the Minister of Administration and Government Reform in February 2009.

Authentication and digital signatures with mobile phone

The Mobile-ID (Mobiil-ID) service is a collection of organizational and technical measures to create strong, seamless digital identity for internet users.

The usual authentication methods, like passwords, pin calculators or one time password lists do not meet the demand for bank level strong authentication, digital signatures, ease of use and low cost.

To use the Mobile-ID, the user must acquire the special SIM card available by mobile operators. For stronger security, the user needs to activate the service on a website with his Estonian ID card.

After that, the Mobile-ID is ready to be used on any compatible website for authentication and digital signature.

Simple Procedures Online for Cross-border Services

This is a Pilot project launched by the European Commission which aims to remove the administrative barriers that European businesses face before offering their services abroad. SPOCS is expected to further enhance the quality of electronic procedures completion and has been designed for businesses that have an interest in cross-border activities. It will allow them to meet all the administrative obligations through a single contact point that will be available online all EU Member States by the end of 2009.

It will initially involve at least two professional categories of service providers and its results will be widely promoted to raise awareness and to encourage innovative solutions for administrative simplification. A special effort will be placed on the dissemination of open specifications, the sharing of knowledge and best practices, as well as the encouragement for further cooperation.

A wide range of organisations is represented among the partners in order to ensure that the value chain - from decision makers to service providers and IT solutions - is well balanced, and to allow contributions from different backgrounds.

Editor's Choice of the week: [eGovernment Toolbox](#)

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EU: Upper Rhine valley - Cross-border information on the web - 19 October 2009

Infobest, the portal providing information and advice on cross-border matters between France, Germany and/or Switzerland, has been revamped.

The portal aims to answer all the questions facing the inhabitants and frontier workers of the Upper Rhine border areas. The available information covers a wide range of topics stretching from buying/registering a car to taxation, unemployment, social security benefits and retirement, marriage, change of address, etc.

The new version of the site is clearly structured around the daily life events of citizens. Information is provided in French and German.

In the event that the users would not find the answer to their questions on the portal, they can complete an online form to receive a tailored reply or further advice.

The Infobest network gathers all the entities tasked with informing and advising the inhabitants, businesses and administrations of the Upper Rhine valley on cross-border issues. It was created in 1993 and has been exclusively financed by French and Germany funds since 1999.

Further information:

- [Original press release - eAlsace website \(in French\)](#)
 - [Infobest portal \(in French and German\)](#)
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PL: New websites with wanted and missing persons databases - 19 October 2009

Websites providing free access to databases containing information on wanted and missing persons: [poszukiwani.policja.pl](#) and the [zaginieni.policja.pl](#) respectively, were officially launched on 1 October 2009.

The sites were introduced to the public at a briefing by Adam Rapacki, Undersecretary of State in the Ministry of the Interior and Administration and Inspector General Andrzej Matejuk, Chief of the Polish National Police. During the briefing in the Police Headquarters, Minister Rapacki stressed that both portals will help improve the quality of search and assist in the identification of people escaping justice. He pointed out that currently about 37 000 criminals are wanted in Poland.

Making the portals widely available will foster more effective involvement in search operations of other services with the power to verify the identity of persons, such as Railway Protection Guard and the Municipal Guard, Rapacki said. It is very important for citizens to be involved in this process as this will reduce crime and contribute to an increased sense of security, Rapacki added, stressing also the importance of bringing help to missing people. The portal [www.zaginieni.policja.pl](#) will help faster searching and finding of missing people, he said. Next year we will launch an additional site with information about property lost as a result of crime, Rapacki added.

As of now the photos and information about nearly 2 000 wanted and over 200 missing people is to be found on the two new websites. The data provided are taken from the National Police Information System (Krajowy System Informacyjny Policji: KSIP). The websites can only contain the data of persons for whom the court or prosecutor issued a consent order. Along with the photos and names, the website contains information on the alias, physical features, gender, age, and type of crime committed by the wanted person.

The total cost of the project, including the purchase of server software, stands at PLN109 271 74 (€26 000), which is roughly five times less than the originally estimated budget of PLN500 000 (€118 000).

Further information:

- [Original Press Release - Ministry of Interior and Administration - Website \(in Polish\)](#)
- [Wanted by the Police - Website \(in Polish\)](#)
- [Missing Persons - Website \(in Polish\)](#)

NO: Open standards adopted in the central and local government - 16 October 2009

On 25 September 2009 the Norwegian Government adopted a new regulation on mandatory IT standards applicable to the entire public sector. As of 1 January 2010 open document standards will become mandatory for all public websites.

As the Minister of Government Administration and Reform, Heidi Grande Røys, stated, the new regulation ensures equal accessibility to the content of all public and communal websites. Users of any municipality or state will be able to visit the websites and read the documents regardless the type of software and computer equipment they use. It is a democratic right for all citizens to have equal access to public information and online services.

The new standards are grouped in the reference catalogue, which is available on regjeringa.no. The reference directory, followed by the state sector since 1 January 2009, contains requirements that are considered necessary for all state enterprises. According to the new regulation, the same requirements will also apply to the municipal sector. The purpose of standards, among other things, is to ensure easier and more efficient electronic collaboration within the public sector and between public businesses and users. This, in turn, contributes to the raising of competition and preparation of the ground for reuse, as well as sharing and developing of common solutions for the public.

The reference catalogue is already available in version 2.0, containing from now on, the new IT standards used for video, audio, graphics and image material.

The following are some indicative changes to take place:

- At the government's websites, it will be mandatory to publish multimedia content in open formats:
 - Videos will use Theora/Vorbis/Ogg, or H.264/AAC/MP4.
 - Audio clips will use Vorbis/Ogg, MP3 or FLAC/Ogg.
 - Images will be JPEG or PNG.
- From 1/1/2011 the document format to be used for the exchange of documents as attachments in emails will be PDF or ODF.
- From 1/1/2010 version 1.1 of ODF will be applicable.

From 1/1/2012 UTF8 will mostly be used for electronic information exchange.

Further information:

- [Original source - Ministry of Government Administration and Reform Website \(in Norwegian\)](#)
- [New Mandatory IT standards, Ministry of Government Administration and Reform Website \(in Norwegian\)](#)

- [Reference Directory version 2.0, Ministry of Government Administration and Reform Website](#) (in Norwegian)
 - [Reference Directory version 1.0, Ministry of Government Administration and Reform Website](#) (in Norwegian)
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NL: Platform Communication on Climate Change receives "Outreach & Communication" Award - 16 October 2009

On 27 September 2009, the [Platform Communication on Climate Change \(PCCC\)](#) received the "Outreach & Communication Award 2009" from the European Meteorological Society for contributing to bridging the gap between science and society.

The portal provides scientific, technical and socio-economic information relevant to the scientific basis of natural and human-induced climate change, its potential impacts and options for adaptation and mitigation. The portal actively responds to current developments such as extreme weather phenomena, new scientific insights, major conferences or breakthroughs in climate policy. Users of the portal can be interactively involved, by responding to the information needs of the public.

The portal environment is managed by the PCCC, a joint venture among the [Netherlands Environmental Assessment Agency \(Planbureau voor de Leefomgeving - PBL\)](#), the [Royal Netherlands Meteorological Institute \(Het Koninklijk Nederlands Meteorologisch Instituut - KNMI\)](#), the [Dutch Organization for Scientific Research \(Nederlandse Organisatie voor Wetenschappelijk Onderzoek - NOW\)](#), the [Wageningen University and Research Centre \(Wageningen UR\)](#), the Vrije University in Amsterdam, the Utrecht University and the [Energy Centre in the Netherlands \(Energieonderzoek Centrum Nederland - ECN\)](#). The portal is supported by the Climate for Space BSIK program.

The PCCC aims to improve the quality, efficiency and effectiveness of the communication of Dutch climate research and to provide an online communication platform, where all interested parties and Dutch research/knowledge institutes can make use of. Additionally, the climate PCCC portal facilitates workshops and other communication activities. Furthermore, constructive dialogue with those that use scientific arguments to feed the climate debate (either climate protagonists or sceptics), in order to ensure scientific soundness, is being highly encouraged. The group of the initiative-takers have committed to the [Memorandum of Understanding](#) of the PCCC.

Further information:

- [Original Press Release - Central Environment - Website](#) (in Dutch)
 - [The Royal Netherlands Meteorological Institute \(Het Koninklijk Nederlands Meteorologisch Instituut - KNMI\) - Website](#) (in Dutch)
 - [The Platform Communication on Climate Change \(PCCC\) - Website](#) (in Dutch)
 - [The Wageningen University and Research Centre \(Wageningen UR\) - Website](#) (in Dutch)
 - [The Dutch Organization for Scientific Research \(Nederlandse Organisatie voor Wetenschappelijk Onderzoek - NOW\) - Website](#) (in Dutch)
 - [The Netherlands Environmental Assessment Agency \(Planbureau voor de Leefomgeving - PBL\) - Website](#) (in Dutch)
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NL: Police forces to use open source software 'where possible' - 16 October 2009

The Dutch police force will move to open source wherever that is possible, but not exclusively, a spokesperson said this week [week of 12 October 2009], correcting a statement published by a well known Linux distributor a week earlier.

"That wrongly implied that we had decided to only use open source", said Fred Kluit, spokesperson at Vtspn, the support organisation for all of the Dutch police districts and departments.

According to Kluit, the Dutch police will use open source software wherever this is technically feasible and where it meets the functional and technical requirements of the police departments. Exceptions on the new policy will be made for instance when using open source would negatively influence the police work. "It is important, but not our first priority to save costs by moving to open source."

According to the spokesperson, the current IT infrastructure allows moving to open source. The decision is also in line with the country's national IT policy.

Production

Kluit says the police have been using Linux since 2005, mostly in test and development environments. He said that the deal with the Linux vendor will allow them "to increase the number of Linux servers from thirty to six hundred servers, to be used in development, testing and production."

Next, the police forces will use an open source application server, which will help to manage the reports submitted to the police over the Internet. "We're looking at all parts of our forces, to see if there are components that we can replace by open source software."

The Dutch police forces encompass 60 000 employees in 25 police districts and in the national police force.

The GNU/Linux distributor on 6 October 2009 announced its agreement with the Vtspn regarding two versions of its open source operating system. One of these will be used to manage the expanding number of the other Linux servers.

Questions on the Police's IT policy regarding open source were raised by the Dutch parliament in March 2009, following a tender published by Vtspn that requested 30 000 proprietary licence-based terminals. In June 2009, the minister of the Interior replied the police should not have written proprietary licence-based, as it did not intend to discriminate other operating systems. The Vtspn later added that at least part of the thin clients will be running Linux.

Further information:

- [Original news article - OSOR.EU](#)

NO: Open source resource centre awards Kongsberg municipality - 16 October 2009

Norway's Kongsberg municipality received the country's first Open Source Software Municipality Award during a ceremony that took place on 12 October 2009 in the capital Oslo.

The new annual award is a joint initiative of Friprog, Norway's resource centre on open source and open standards, Norway's Unix User Group and the University of Oslo.

The prize is meant for a municipality or county council in Norway that uses, develops and shares open source software. "This will bring attention to many of the good projects by the public sector that are based on open source software", said Austlid.

The municipality was given the award for their extensive work with this type of software, Friprog said in an emailed statement.

"Kongsberg uses the open source suite of office applications OpenOffice in the municipal offices and at schools. It also runs GNU/Linux servers and it develops software that is used by many other municipalities. It is an example to emulate", said Heidi Arnesen Austlid, Friprog's director.

The most known project of the Kongsberg municipality is FriKomPort. It is a course and seminar management tool, already in use in more than 60 other municipalities and organisations. The region announced earlier this month that it would consider translating the application.

Austlid says that the Kongsberg municipality has worked strategically over time with open source software. "FriKomPort is a pioneer project, not only in Norway, but also in a European context. With it, Kongsberg proves that it is possible to develop software that others can re-use both in Norway and abroad."

Commenting on the award, Britt Inger Kolset who is involved with the development of FriKomPort said: "The award is a great recognition of the Kongsberg municipality's IT-strategy. We have for many years focused on open standards and open source, because it gives us freedom to our own data, and the possibilities of sharing code and competence with other municipalities. I hope that more municipalities in Norway will follow the same strategy as the municipality of Kongsberg - because this is an important area that can greatly benefit us all."

Further information:

- [Original news article - OSOR.EU](#)
 - [FriKomPort case in ePractice](#)
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ME: Montenegro becomes member of IMPACT - 15 October 2009

In September 2009 the Republic of Montenegro joined the International Multilateral Partnership against Cyber Threats (IMPACT).

The Republic of Montenegro officially became a member of the [International Multilateral Partnership against Cyber Threats \(IMPACT\)](#), which is established under the International Telecommunication Union (ITU) and consists of 191 members. The President of the Board of Directors of IMPACT -Mr. Datuk Muhd Noor Amin- welcomed Montenegro's membership in IMPACT and stated that Montenegro acquired the status of a full member in this international organization.

The danger from the development of new technologies has been acknowledged and the need to combat these threats is greater than ever. Montenegro has recently acquired the capability to track new information on cyber threats. More particularly, the participation in IMPACT will assist Montenegro in the identification of cyber threats in the early stages of their development.

Additionally, Montenegro being well-informed on all issues of information security and making use of all these services offered by IMPACT, will take part in the prevention, defence and response to cyber threats. It is worth noting that the Government of the Republic of Montenegro with the assistance of the Ministry of Information Society has launched an information security policy since last year.

Further information:

- [Official Press Release - Ministry for Information Society \(in Montenegrin\)](#)
 - [The International Multilateral Partnership against Cyber Threats \(IMPACT\) - Website](#)
-

HU: Legal update on the electronic management of government processes and services - 15 October 2009

During 2009 Hungary brought many changes to the legal rules on the electronic management of government services and procedures. These changes have made it easier for the public administration's institutions - including the municipalities - to make use of electronic interactions; the tools necessary for this electronic interaction have been made available and the users' interest has been awakened. The conditions are thus met for electronic government processes and services to become part of the citizens' daily life.

The law on electronic public services and the law on the electronic delivery of official documents and on the electronic notice of receipt have been adopted, and the regulation on public administration procedures and services has been modified.

Several regulations have furthermore been reviewed in order to make the procedures' management simpler and the electronic interaction possible. The aim is to adopt procedures that are transparent, safe and convenient for the clients while fulfilling the data protection requirements.

The Client Gate - the electronic client access and identification system accessible through the Hungarian eGovernment portal - is now used by almost 800 000 users, and more than 6 million times a month. Electronic interaction between the authorities and the citizens has become general; an increasing number of people use this possibility. The spread of eGovernment procedures and services can hence enter a phase of new quality.

Almost all the municipalities and regional notary offices possess an official gate. The central government institutions are planned to be ready to welcome clients by the end of 2009. With the Client Gate, the public administration has a cheap and quick tool through which authentic and safe official communication can be conducted between the offices, and with the clients having access to the Client Gate.

The users need a system with a more unified design and logic, containing correlative elements. The new laws and the changes in regulation intend to take Hungary beyond the era of isolated and single developments.

Further information:

- [Hungarian National Assembly website \(in Hungarian\)](#)

DE: New online map service by the Federal Environment Agency - 15 October 2009

The [Federal Environment Agency \(Umweltbundesamt, UBA\)](#) has recently launched an [online map service](#) aiming to describe the regional distribution of air pollution in Germany since 2001.

At the Geographic Information System (GIS) the visitors are free to enhance the data on air with other geographical information about cities, rivers, and metropolitan areas, and focus on certain characteristics, such as peak loads. Answers regarding the annual average of atmospheric particulates (PM₁₀), nitrogen dioxide (NO₂), and ozone pollution in Germany are available free of charge.

At the same time, UBA has published facts and figures on air quality in Germany since 1995 in an information sheet titled [Entwicklung der Luftqualität in Deutschland](#) (*Development of air quality in Germany*). Human stress loads of air pollutants have fortunately been on the decline since the early 1990s. Since early 2000, however, there has been no clear downward trend as air quality has tended to fluctuate from year to year. Despite the successes of clean air policy, the limit values for PM₁₀, which have been valid since 2005, and the caps on NO₂, which will apply as of 2010, are already being exceeded in many locations throughout Germany.

The median immissions loads for PM₁₀ and NO₂ are highest in metropolitan areas, particularly in the vicinity of emission sources such as high-traffic roads. Pollution loads decrease further out in the countryside but does not apply for ozone. Peak loads are often found outside metropolitan areas at some distance from the sources of its precursors nitrogen dioxide and volatile hydrocarbons.

Further information:

- [Original source - Federal Environment Agency \(Umweltbundesamt, UBA\), Website](#)
- [Development of air quality in Germany, pdf](#) (in German)
- [The map service, Website](#) (in German)

DK: Open source software in the Lyngby-Taarbaek Municipality - 14 October 2009

The Danish Ministry of Science recommends that open source should be used where it adds value. That is the case in Lyngby-Taarbaek Municipality which switches all student computers to an open source based office suite.

The Lyngby Taarbaek municipality administration have faced a dilemma: They could renew the license on the existing office suite and continue to work on old computers, or they could switch to an open source based office suite and be able to afford to buy new computers. Inspired by the Ministry of Science's recommendations that software acquisitions should be made on the overarching principle of 'efficiency' and that open source should be considered when buying software, the choice was clear and the municipality now switches to open source and will be able to afford new computers.

Lyngby Taarbaek Municipality inaugurated the new software at an event on Wednesday, 30 September 2009. Project Manager in the Ministry of Science, Morten Kristoffer Hansen, states: 'The municipality has considered various options, including an open source solution, and has chosen the solution that gives them the greatest value'. In December 2008, the Ministry of Science published "[Open Source Software and the Public Sector](#)" recommending that open source should be used where it offers value. Besides economic benefits, as in Lyngby-Taarbaek municipality, there may be more benefits of using open source software in an organisation.

Open source offers new opportunities. It is often developed jointly by voluntary and commercial players and its main advantage is that it may be distributed freely to everyone. 'It allows students to freely use the same software at home and at school making it easier for them to work on school tasks at home', Morten Kristoffer Hansen adds. The Danish public sector 'Software Exchange' website contains open source software developed for or by public authorities and institutions in Denmark, which can be freely reused and further developed by anyone interested.

Further information:

- [Official press release of the website of the National IT and Telecom Agency](#) (in Danish)
- Official website publication of the National IT and Telecom Agency - '[Open Source Software and the Public Sector](#)'

LV: The State Regional Development Agency now in charge of eprocurement and eservices - 14 October 2009

Since 1 June 2009 the [State Regional Development Agency \(SRDA\)](#) takes charge of the functions of the Secretariat of the Special Assignments Minister for Electronic Government Affairs, and thus it is now responsible for the implementation of the e-procurement and the e-services.

In the EU structural funds planning period 2004-2006 the services, which are accessible in the joint state and municipal e-services' portal www.latvija.lv, were digitalized in cooperation with the state and the municipal institutions. By digitalizing the services, the institutions optimize their activities and provide inhabitants and

companies with more qualitative provision of the state administration services. This initiative provides institutions with a common platform for creating e-services and then offering them in the state and municipal services' portal www.latvija.lv.

While working for the development of the e-services, it is important for a national support point for the Insafe network in Latvia to be created, and in order to achieve this goal, the use of internet and modern communication technologies is safer. It is also important to prevent dissemination of illegal content in internet and involve society and internet service providers in creating a more qualitative information environment in order to:

- improve access to and use of digital content and,
- create an EU level joint access to the e-procurement processes and normative environment.

In order to promote the development of an effective, economic, open and democratic state administration, as well as the development of the state administration services, the new policy initiative includes several activities:

- development of e-elections information system;
- coordination of the joint information systems (central registers) - Population Register, Electors' Register, and other joint information systems;
- ordering different e-services, e.g., electronic references and licenses, submitting different applications, etc;
- introduction of electronic identification and authentication;
- promotion of introduction of a safe e-signature;

coordination of different state administration service development channels.

Further information:

- [Original News Article - State Regional Development Agency - Official Website](#)
- [Latvian State Portal \(in Latvian\)](#)
- [The Latvian Institute Website - Latvia in Brief](#)

DE: Precision forestry practices with the help of space and robotics' technology - 13 October 2009

Precision forestry practices in the German region of North Rhine-Westphalia are carried out with the help of space and robotics' technology.

Space and robotics' technology have closely cooperated in order to develop an advanced Precision Forestry Positioning System, which allows more efficient forest planning and harvesting. The system will automate and optimise all foresting processes, offering competitiveness on the worldwide market, since it helps make harvesting more efficient, optimises overall wood production and reduces costs.

The system -invented by researchers at the Institute of Man-Machine-Interaction at the North-Rhine Westphalia (Rheinisch-Westfaelische Technische Hochschule - RWTH) Aachen University in Germany- combines remote sensing maps from airplanes with satellite navigation data to map each tree in a forest. This information is then used to plan which trees are to be cut, and when.

The system has already helped catalogue 240 million single trees in Northern Rhine-Westphalia winning for its contribution in foresting the Region's 2008 European Satellite Navigation Competition.

Further information:

- [Official Press Release - European Space Agency - Website](#)

FR: France begins IT research centre on innovation and free software - 13 October 2009

France's national computer science institute, Inria, says free software is essential to develop digital society. The institute is launching a research centre to focus on this type of software, Cirill (IT Innovation and Research Centre for Free Software).

The foundation of Cirill was announced at the Open World Forum in Paris (1-2 October 2009). Cirill is to become a reference centre for the research and development of stable and reliable free software.

Inria (National Institute for Research in Computer Science and Control) says that free software requires a combination of approaches and skills. The research organisation is convinced that the way to develop this type of software is to bring together all those involved in research, training, knowledge transfer and innovation. Its new institute, Cirill, will act as a single point of contact for the scientific, technological and industrial expertise required to meet the challenges generated by the rapid growth of free software. First collaborations at Cirill will start before mid 2010, according to a press release.

The project will be directed by Roberto di Cosmo, a professor at the University Paris 7.

"We are convinced that France is fertile ground for free software. We and our public-research partners want to use Cirill to create a centre of research and innovation in free software, open to all those involved in the innovation chain", Michel Cosnard, Inria Chairman and CEO said in a statement.

Inria identifies three major challenges facing it in relation to the growth of free software. First, free software is becoming a main research topic, looking into issues such as rescaling code bases, code bases with multiple components, or enhancing collaborative development. Second, future engineers need training on new expertise linked to the use of free software. Third, free software can be a powerful vector in technology transfer.

The French IT research institute is very active in the field of open source; an example is the development of the web browser Amaya with W3C, the World Wide Web Consortium, the standardisation organisation for the World Wide Web. Inria co-founded the OW2 Consortium, OW2 developing open source components for distributed applications. Inria also develops and maintains Scilab, a numerical computation software package, distributed under an open source license.

Further information:

- [Original news article - OSOR.EU](#)
- [Inria statement](#)

BE: OpenOffice boom in Belgium - 13 October 2009

The number of Belgian public authorities using the open source office productivity suite OpenOffice is rising steadily. So does their use of the open document format ODF.

OVAM, Flanders' Public Waste Agency, already adapted its back office to support ODF a couple of years ago. They are now awaiting the decision of the Flemish Minister of Environment to move the four hundred desktops to OpenOffice.

Ben van den Brande, a representative of the agency spoke in February 2008 at the ODF Workshop organised by NOiV, the Dutch resource centre on open source and open standards. Talking about the backend integration, Van den Brande said: "We immediately recognised the advantages of ODF."

A second, recent example is the administration of the city of Schoten in Flanders. The city council, a well-known early-adopter of free software, migrated to OpenOffice during the summer 2009. They did postpone the adoption of

ODF, however, because of internal pressure, according to sources close to the administration. The IT department donated to the OpenOffice community their collection of more than fifty videos on how to use the OpenOffice's text editor 'Writer'.

Furthermore, the city has created its own community consisting of IT-professionals from cities, schools, companies in the social economy sector and volunteer organisations and organises workshops to promote the usage of free software and open standards.

The Port of Antwerp started preparing the migration of 1 300 desktops to OpenOffice earlier in 2009. The completion of the migration is expected around September 2010. The IT-department decided not only to move to ODF, but also to use ODF as their primary file format for communication with third parties.

In order to facilitate this policy, employees will have references to the ODF plugin for the proprietary office suite and to the OpenOffice website in their e-mail signatures. Ludo Nauws, IT-manager: "It's a good time for us to move to OpenOffice. The alternative would be a migration to other versions of the proprietary licence operating system. That would require two days of training for our employees, just to start finding their way in the new software package. OpenOffice is very similar to our current office suite."

Structural

Most users are lifted from an average user level to an above-average level in just half a day, he says. "The standard migration training focuses on the differences between proprietary software Office package and OpenOffice and explains trainees how to change their habits away from ad-hoc working towards a more structural approach, which speeds up their work no matter which office suite they are using."

The fourth example, the Province of Limburg, found that correctly converting macros to OpenOffice was absolutely essential to move away from the previous Office. After several false starts, they recently found an IT service provider who could help them out with this problem.

The Province's next step will be the actual migration of the desktops and the choice of a free document management system. According to local service provider representative, Koen Goor, "More cities and local governments are expected to follow this example soon, as service providers have been preparing the integration of OpenOffice for the last two years. Roll-outs of new applications have started recently."

Further information:

- [Original news article - OSOR.EU](#)

FR: New website for the promotion of regional languages in Alsace - 13 October 2009

The French State, the Region of Alsace and the Departments of Haut and Bas Rhin launched a [website](#) and a communication campaign in order to promote the use of regional languages.

Posters, newspaper ads, competitions and videos as well as a related website were selected to incite young people to learn their regional language: either standard German or the Alsatian dialect. Three audio messages show young people, who have chosen to speak the regional language. One slogan states "Speak German: it is friendly" and another that "Speak Alsatian, it is merely natural, it is part of the region and defends its culture."

This campaign aims to make learning the regional language more accessible, attractive and natural, by mixing German, French and Alsatian. By combining German and French, the campaign plans to change the image of the German language, by making it more accessible. The campaign also aims to invigorate the image of regional languages.

An evolving website is dedicated to all those seeking practical information on learning German and Alsatian; links of fun-learning, useful addresses, and reasons to be fans of German and Alsatian are included in the website. Several quizzes invite users to test their knowledge about Germany, its culture, its language, but also about the Alsatian language and Alsatians. In all, some fifty questions and answers are offered in the website in order for the users to test and refine their knowledge.

The total cost of the communication campaign is €65 000 for the first year and the project will be conducted for another three years under an agreement among the Region of Alsace, its two councils and the French state.

Further information:

- [Original Press Release - eAlsace Website \(in French\)](#)
 - [Deutsch - langueregionale.eu portal \(in French\)](#)
-

Latest Publications

- [EU: Euro Health Consumer Index](#) | 1 October 2009 | EU Institutions
 - [EU: Media Literacy Factsheet](#) | 29 September 2009 | EU Institutions
 - [EU: Study on the Legal Framework for Interoperable eHealth in Europe](#) | 28 September 2009 | EU Institutions
 - [GL: Explaining International IT Application Leadership](#) | 22 September 2009 | Denmark | Finland | Sweden | North America
 - [EU: Network Security Information Exchanges](#) | 13 June 2009 | EU Institutions
-

EU: Euro Health Consumer Index - 1 October 2009

Description (short summary): The Health Consumer Powerhouse (HCP) has become a centre for visions and action promoting consumer-related healthcare in Europe. "Tomorrow's health consumer will not accept any traditional borders", it was declared in last year's report; the "Commission proposal for a Directive for patients rights at Cross border care" is in this way being an excellent example of this trend. In order to become a powerful actor, building the necessary reform pressure from below, the consumer needs access to knowledge to compare health policies, consumer services and quality outcomes. The Euro Health Consumer Indexes are efforts to provide healthcare consumers with such tools.

Number of pages: 67

EU: Media Literacy Factsheet - 29 September 2009

Description (short summary): Just as we are taught to read and write, we need to understand how the various types of media work and how to critically evaluate their content. With the developments in Information and Communication Technologies, the media environment has been changing rapidly. Media play an increasingly important role in our everyday life. They allow us to participate in democratic and cultural life. This is why the European Commission has issued guidelines for this skill, referred to as "Media Literacy".

Number of pages: 2

EU: Study on the Legal Framework for Interoperable eHealth in Europe - 28 September 2009

Description (short summary): A study was commissioned to identify and analyse the legal and regulatory framework for electronic health services in the EU Member States and for cross-border services when provided via eHealth applications, in particular in the areas of electronic health records, telemedicine and ePrescription. The report contains the analysis and assessment of the information collected in the Member States and draws some conclusions and recommendations. The study shows that it is absolutely necessary to invest in further legal study in this field. More in-depth legal analysis is, for instance, urgently needed with regard to the upcoming national legislation with regard to electronic health records. Better insight in the current legal discussions on this topic in the Member States should feed the discussion on a European scale and prevent additional fragmentation. The same effort is without any doubt also needed in the areas of telemedicine and ePrescription. The study has mainly provided a better insight in the relevant legal framework of the Member States and emphasized the complexity of the issues.

Number of pages: 128

GL: Explaining International IT Application Leadership - 22 September 2009

In this report, Information Technology and Innovation Foundation (ITIF) Senior Analyst Daniel Castro identifies which countries are leading in the deployment of health IT and highlights lessons that might be useful for other countries. The first section of the report gives an overview of the current state of and trends in health IT adoption in the United States and several other developed countries, particularly focusing on Denmark, Finland and Sweden. The second section of the report identifies the factors that have led to success in these countries and the lessons that can be learned by other nations to drive health IT adoption. Finally, the report concludes with specific recommendations for policymakers to jumpstart progress on health IT in the United States.

Number of pages: 63

EU: Network Security Information Exchanges - 13 June 2009

Description (short summary): The content of this guide has been created from research analysis and the aggregation of various good practice sources from a number of countries. It mainly aims to assist Member States and other relevant stakeholders in setting up and running Network Security Information Exchanges (NSIE) in their own countries. A longer term aim would be to support the development of common approaches and policies for information exchange so as to facilitate working relationships and understanding between each country's NSIE. This guide's intention is to pave the way for an accelerated deployment of national NSIE and consequently co-operation among public and private stakeholders at pan European level.

Number of pages: 48

ePractice Workshops

- [Applying standards in eInvoicing](#) | 24 November 2009 | Belgium
- [Service Oriented Architecture pushed to the limit in eGovernment](#) | 2 December 2009 | Belgium
- [eProcurement for SMEs](#) | 4 December 2009 | Italy

Co-branding your event with ePractice.eu is possible. Please read our terms at epractice.eu/workshops

Upcoming Events

- [UK: Biometrics 2009](#) | 20 - 22 October 2009 | United Kingdom
- [BE: European Health Telematics Association \(EHTEL\) Symposium 2009](#) | 21 - 22 October 2009 | Belgium
- [TR: eChallenges e-2009](#) | 21 - 23 October 2009 | Turkey
- [SI: Seminar on eGovernment Solutions for Successful Regional Development](#) | 21 - 23 October 2009 | Slovenia
- [DK: Pan European eProcurement Conference with PEPPOL](#) | 21 - 23 October 2009 | Denmark
- [UK: Government 2010 Conference Live](#) | 22 October 2009 | United Kingdom
- [FR: World eDemocracy Forum 2009](#) | 22 - 23 October 2009 | France
- [IT: ECCE 2009](#) | 26 - 29 October 2009 | Italy
- [BE: 4th International 3D GeoInfo Workshop](#) | 04 - 05 November 2009 | Belgium
- [SE: 5th Ministerial eGovernment Conference](#) | 18 - 20 November 2009 | Sweden
- [DE: Online Educa Berlin 2009](#) | 02 - 04 December 2009 | Germany
- [FR: ETSI Security Workshop 2010](#) | 20 - 22 January 2010 | France

UK: Biometrics 2009 - 20 - 22 October 2009

The conference will examine new case histories, trial results and industry presentations providing an insight into the use of current biometric technologies in government, travel, corporate and consumer applications.

Thematic sessions that will be addressed in the conference are:

- Selling biometrics to the masses
- Biometrics: a question of sport
- Biometrics in business
- Leading biometric initiatives from around the world
- Biometric enrolment
- Transportation and border security
- Pushing biometrics to the limit
- Enhancing privacy and ethics; maintaining security
- PC, network and mobile security
- Next generation biometrics
- Seminar: Developing your biometric niche
- Debate: Privacy - the big white elephant

Further information about the programme of the conference can be found [here](#).

Along with the conference, an exhibition will take place on 21-22 October 2009 in digital security and identify management solutions for biometric technology suppliers, systems integrators and suppliers of related ID and authentication solutions.

The event is expected to host about 200 delegates. Registration can be performed [online](#) with a payment of a fee. For the exhibition there is a free visitor registration, however [pre-registration](#) is recommended.

Event email: biometrics2009@elsevier.com

Event website: <http://www.biometrics2009.com/index.asp>

Country: United Kingdom

City/Location: London

Organiser: Elsevier Ltd.

BE: European Health Telematics Association (EHTEL) Symposium 2009 - 21 - 22 October 2009

EHTEL provides a platform to all European eHealth stakeholders to exchange information, to identify challenges and find solutions towards realising its goals of promoting eHealth tools to improve the quality of health for patients and citizens, access to services, efficiency of care and cost effectiveness. EHTEL provides a number of communications services to its members, actively advocates on the eHealth issues vis-à-vis public institutions, and works through established task forces to achieve these goals.

The Symposium will convene between 100 and 150 policy makers, users, researchers and vendors. Keynote speakers will review the progress in eHealth over the last ten years and develop healthcare visions for the future. Presentations will highlight individual aspects of eHealth such as reality checks on telemedicine, the state of reimbursement for telehealth services, regulatory matters, and continuity of care supported by telemedicine in hospital and ambulatory care. A panel will gather protagonists of new health and eHealth trends and representatives of various eHealth stakeholder groups to debate latest trends and visions.

More information, including about latest programme updates as well as registration, is available [here](#).

Registration to the event can be performed [online](#) through the payment of a [fee](#). As seats are limited, early registration is recommended.

Event email: conference@ehtel.org

Event website: <http://www.ehtel.org/forum/announcements/10-anniversary-symposium>

Country: Belgium

City/Location: Brussels

Organiser: European Health Telematics Association (EHTEL)

TR: eChallenges e-2009 - 21 - 23 October 2009

The eChallenges e-2009 Conference & Exhibition bring together over 650 delegates from leading commercial, government and research organisations around the world to bridge the Digital Divide, by sharing knowledge, experience, lessons learnt and good practice.

Main thematic areas are, but not limited, to the following:

- ICT for Networked Enterprises
- eGovernment and eDemocracy
- eHealth
- Technology Enhanced Learning
- Intelligent Content, Collaborative Working Environments
- eInfrastructures
- High Performance Computing Applications
- Smart and Virtual Organisations
- Mobility & Security and Identity Management
- Geographic IT in Public Service
- eIdentity and eSecurity

eChallenges e-2009 provides an international forum to increase awareness of exploitable ICT research results and applications, whether funded privately or publicly. The conference also provides its participants the opportunity to identify partners and opportunities to cooperate in international research projects co-funded by the European Commission under the ICT Programme of FP7, as well as discussing proposal ideas with European Commission officials representing different units from Information Society and Media Directorate General.

Further information regarding the programme of the conference can be found [here](#). Registration is open and can be performed [online](#) with a payment of a fee.

Event email: secretariat@eChallenges.org

Event website: <http://www.echallenges.org/e2009/default.asp?page=home>

Country: Turkey

City/Location: Istanbul

Organiser: International Information Management Corporation Ltd (IIMC)

SI: Seminar on eGovernment Solutions for Successful Regional Development - 21 - 23 October 2009

This solution driven seminar primarily focuses on eGovernment, encompassing eProcurement, eCustoms and eTaxation dimension and offers an extended overview on interoperability of eGovernment services.

The key objective of the seminar is to deliver an answer on how to put citizens first through implementation of electronic delivery of government services and adoption of modern public administration practices. In delivering the answers and potential solutions, high quality speakers with first hand experiences in developing state-of-the-art eGovernment services will present contemporary solutions and cases in the field of eGovernment. By participating in this three-day seminar, the participants will gain in-depth knowledge on the latest developments of the eGovernment field and learn about available approaches and IT solutions to assist the implementation of eGovernment solutions in their home countries.

The participants will receive the CeGD eGovernance Academy Diploma and the USB flash drive with all the presentations of the seminar, speakers' CVs and executive summaries of the presentations.

Further information about the programme of the seminar can be found [here](#).

The event is free of charge; however, registration is mandatory due to limited seating and can be performed by emailing the filled in participation form to info.cegd@cegd.eu by October 5th 2009.

Event email: info.cegd@cegd.eu

Event website:

<http://www.cegd.eu/Lists/Calendar/DispForm.aspx?ID=10&Source=http%3A%2F%2Fwww.cegd.eu%2Fdefault.aspx>

Country: Slovenia

City/Location: Ljubljana

Organiser: Centre for eGovernance Development in South East Europe (CeGD) in co-operation with its partners, Regional Cooperation Council, Government of the Republic of Slovenia, Microsoft, Siemens, SRC and IBM

DK: Pan European eProcurement Conference with PEPPOL - 21 - 23 October 2009

The objective of the [PEPPOL](#) project is to set up a pan-European pilot solution that, conjointly with existing national solutions, facilitates EU-wide interoperable public eProcurement. It envisages that companies and, in particular, SMEs in the EU will be able to communicate electronically with any European government institution for the entire procurement process.

There are three main objectives of the conference:

- Day 1 - PEPPOL executive day: to inform and promote the business opportunities in the PEPPOL Pilot and the PEPPOL Infrastructure to executives and decision makers from:
 - private service providers (eProcurement, banks, etc.);

- public sector organisations worldwide;
 - suppliers of middleware products who offer products that can help organisations;
 - connect to the PEPPOL Infrastructure.
- Day 2 - PEPPOL architecture day: to engage IT project managers, IT architects and programmers from the above organisations in the technical aspects of the PEPPOL Infrastructure.
 - Day 3 - PEPPOL middleware demonstrations and programmers "Hands-on": to allow existing suppliers of middleware to demonstrate their PEPPOL compliant products and to educate programmers in the software libraries provided.

The content offered during the conference addresses different audiences; executives and decision makers are recommended to participate only the first day; IT project managers, IT-architects and programmers are recommended to participate on day 2 and 3.

The agenda of the event may be viewed [here](#).

The event is free of charge and registration can be performed [online](#). However, there is a limited number of free places which are reserved for solution and platform providers, public sector entities, PEPPOL consortium members, service providers and related EU initiatives. The organiser has therefore reserved the right to allocate places and to refuse applications once the number of complimentary places has been exceeded.

Event email: conference@peppolinfrastucture.com

Event website: <http://www.peppol.eu/News/events-1/peppol-innovation-conference>

Country: Denmark

City/Location: Copenhagen

Organiser: The Pan European Public Procurement Online (PEPPOL) Project

UK: Government 2010 Conference Live - 22 October 2009

Government 2010 is a live free-to-view online video conference from the heart of London.

It is about improved government communications and more rapid delivery of services to citizens via the web and web-enabled channels; laying special emphasis on citizens doing it for themselves. It will examine how next generation government is set to change in the light of social, media and technology change.

The Government 2010 series of live streamed conferences will bring together thought leaders to debate how government will embrace this generation web technologies to create next generation government.

This event will bring together parliamentarians, civil servants, technologists, bloggers, academics and researchers to discuss and debate on what it should be done in response to the changes facing the Government and the public service.

Viewing the event online will be free of charge. Those wishing to follow the live broadcast have to pre-register [online](#) at the event website.

There will however be a very limited number of spaces available for those interested to attend the live event. Potential participants are invited to contact the organisers via the [online form](#).

Delegate places will be £850.00 each (approx. €997.18) (£977.50 including VAT (approx. €1170.23)) for commercial companies or £595.00 plus VAT (approx. €698.03) (£684.25 including VAT (approx. €802.73)), for government bodies, NGOs or charities. All delegates will have to provide photographic ID upon registration.

The latest agenda of the event can be viewed [here](#).

Event email: jeff@quadco.co.uk
Event website: <http://www.g2010.co.uk>
Country: United Kingdom
City/Location: London
Organiser: Quadriga Consulting / Switch New Media / IBM

FR: World eDemocracy Forum 2009 - 22 - 23 October 2009

The 10th World eDemocracy Forum aims to bring to light those who, on a daily basis, contribute to building a digital society for citizens.

On the first day of the event, emphasis will be laid upon digital identity and, more precisely, on what will change for citizens, and on what IT is changing in 2010 Politics. In addition, an eDemocracy Awards ceremony will be held to honour those who contribute to the change of the society through information and communication technology. The ceremony will be followed by a gala dinner that will bring together the eDemocracy stakeholders.

On the second day, workshops will take place in the multimedia room of the City Hall of Issy hosting finalists and winners of the awards. They will present, in detail, their initiatives and achievements from a TV set powered by a professional journalist and broadcasted on Internet videochat.

The agenda of the event may be viewed [here](#).

Registration will be open early September. This event is open and free of charge for public sector members and academics (civil servants, professors & students). Early registration is recommended. Members of the private sector will be required to pay a fee of €250 including gala dinner.

Expected number of participants will reach approx. 400-500 persons.

Event email: eric.legale@ville-issy.fr

IT: ECCE 2009 - 26 - 29 October 2009

The ECCE project, financed by the European Commission, aims to create the first European Certificate on the fight against Cybercrime and Electronic Evidence intended for the exclusive use of legal professionals - judges, prosecutors and lawyers. Its purpose is to provide them with theoretical and practical skills, as well as with legal and technical knowledge on cybercrime and electronic evidence.

During the four days' full-time course (each day comprising eight hours of training), the programme will include a comprehensive approach on the existing framework regarding cybercrime and electronic evidence allowing all the participants of these specialised training seminars to acquire a combination of technical awareness and an exhaustive knowledge of these issues. The courses will be delivered by a group of international experts composed of legal professionals and computing engineers, as well as experts on cybercrime and the use of electronic evidence.

Participants who pass the case studies and the final evaluation will be granted with the first European Certificate on Cybercrime and Electronic Evidence, attesting the acquisition of Basic-level knowledge on electronic evidence and cybercrime issues. The certificate will be subject to certain conditions: each participant will need to attend 80% of the total time of the taught courses and will be evaluated with case studies throughout the seminar. A final assessment will also need to be submitted in order to obtain the European Certificate on Cybercrime and Electronic Evidence.

All courses and training materials will be delivered in English and, that is why, trainees are expected to be proficient in English.

The final objective of this common European training schedule created for legal professionals is to help promoting judicial cooperation and thus contribute to strengthen a genuine European area of Justice on the basis of mutual recognition and trust.

Registration to the ECCE seminar is free of charge and participants can apply through an [e-form](#) to be downloaded from the web page of the European project and sent, as an attached file, to brogi@teutas.it or by fax to: +39 055 55 21 012. The same form can also be downloaded from the [Teutas.it website](#).

Event email: brogi@teutas.it

Event website: <http://www.teutas.it/component/content/article/154-in-rilievo/701-invitation-to-the-european-certificate-on-the-fight-against-cybercrime-and-electronic-evidence-training-seminar.html>

Country: Italy

City/Location: Florence

Organiser: European Commission, Teutas.it, Cybex, Associazione Nautilus

BE: 4th International 3D GeInfo Workshop - 04 - 05 November 2009

The workshop aims at bringing together international state-of-the-art research and facilitating the dialogue on emerging topics in the field of 3D geo-information. Participants will exchange ideas on 3D requirements and different techniques in 3D data acquisition, data model, spatial data analysis, geo-visualisation and simulation; the workshop will offer an interdisciplinary forum to researchers in the closely related fields of:

- Data Acquisition and processing: advanced approaches for 3D data collection, processing and methods for real-time data acquisition.
- Data model and management: topological, geometrical and network models for representation and maintenance of 3D geo-information in geographical multi-scales.
- Data analysis and visualization: frameworks for representing 3D spatial relationships, 3D spatial analysis and algorithms for indoor/outdoor navigation, interpolation, etc. Advanced Virtual Reality and Augmented Reality visualisation.

The event is free of charge and open.

Event email: 3dgeoinfo2009@geonet.ugent.be

Event website: <http://www.3dgeoinfo.org/>

Country: Belgium

City/Location: Ghent

Organiser: University of Ghent, Department of Geography

SE: 5th Ministerial eGovernment Conference - 18 - 20 November 2009

The 5th Ministerial eGovernment Meeting and Conference will be one of the major events of the Swedish Presidency of the Council of the European Union.

It will include a Ministerial Meeting of ministers responsible for eGovernment, a Ministerial eGovernment Conference and an exhibition of the [eGovernment Awards](#) finalists.

Member State ministers responsible for eGovernment will meet on the eve of the Conference, on 18 November 2009, to agree on a Ministerial Declaration that will set out the path for eGovernment up until 2015. The Ministerial Declaration will be presented jointly by the Swedish Presidency and the European Commission on the first day of the Conference (19 November 2009).

At the Ministerial Conference (19-20 November 2009), high-level speakers and 1 000 delegates representing Member States, the European Free Trade Association (EFTA) and candidate countries, the European Commission, international and regional organisations such as the United Nations and the Organisation for Economic Cooperation and Development (OECD), leaders of the ICT industry and its main organisations, as well as academia and others, will meet in more than 20 sessions to discuss topics of particular interest to the eGovernment actors.

The five prestigious eGovernment Awards will be handed out to the winning cases on the occasion of the Awards ceremony to take place on the first evening of the Ministerial Conference.

Participation in the Conference is **upon invitation only**. It is to be noted however that the ePractice members voting online for the Public Prize of the European eGovernment Awards by 18 October 2009 might win a **free admission** to the event. In total, five free admissions will be awarded randomly to these online voters. More information on the online voting may be viewed at: <http://www.epractice.eu/en/awards/rules>.

Event email: N/A

Event website: <http://www.egov2009.se/>

Country: Sweden

City/Location: Malmö

Organiser: Swedish Presidency of the Council of the European Union along with the European Commission

DE: Online Educa Berlin 2009 - 02 - 04 December 2009

ONLINE EDUCA BERLIN, a global e-learning conference for the corporate, education and public service sectors, is the key annual networking event for the international e-learning and technology-supported learning and training industry, attracting and bringing together experts in the vanguard of technology-enhanced learning from around the world. Participants forge essential cross-industry contacts and partnerships, thereby enhancing their knowledge and expertise.

Participants are high-level decision makers from education, business, and government sectors, the three areas driving e-learning adoption and innovation. The networking opportunities and quality of discussion surpass those of any other industry-related conference. The conference is aimed at anyone involved in technology-supported learning and training and also for those who want to find out more about this ever-evolving field.

More information about the programme of the event can be found [here](#).

Over 2000 delegates from more than 90 countries and every continent attend the conference to discuss the latest developments in the field. There is a registration fee for attending the event; registration can be performed [online](#).

Event email: info@online-educa.com

Event website: <http://www.online-educa.com/the-conference>

Country: Germany

City/Location: Berlin

Organiser: ICWE GmbH

FR: ETSI Security Workshop 2010 - 20 - 22 January 2010

The ETSI Security Workshop has become an annual international security standardisation workshop, bringing together international Standards Developing Organisations (SDOs) and security experts to discuss recent developments, share knowledge, identify gaps and co-ordinate on future actions and work areas. The workshop will include overviews of the work being done in the area of security across standards and technical bodies, along with presentations from major organisations involved in security initiatives.

Participants in the workshop will:

- Assess and spotlight ongoing work on ICT security standards
- Localise the gaps and duplication in security standardisation
- Start to define new work areas
- Sharing ideas and proposals on security innovation, prioritisation of efforts and implementation evaluation

Presentations should have a focus on Security Innovation, in particular:

- Next Generation Networks security
- Mobile Telecommunications systems
- ICT trustworthiness and integrity
- Research and Innovation
- RFID and NFC Security issues
- Internet of Things
- Identity Management and your Privacy
- Cryptography
- Smart Cards and future trends
- Quantum Key Distribution
- Machine to Machine communication
- Standards prioritisation and evaluation

Further details on the agenda of the event are available [here](#).

Attendance to the workshop is free and open to anyone interested upon registration which can be performed [online](#).

Event website:

http://www.etsi.org/WebSite/NewsandEvents/2010SECURITYWS/2010_SECURITYWORKSHOP_HOME.aspx

Country: France

City/Location: Sophia Antipolis

Organiser: European Telecommunications Standards Institute (ETSI)

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