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European ePractice Newsletter N. 298 - 13 October 2009

>> Public Prize of the 4th European eGovernment Awards 2009 - Online Voting is now open!

The European eGovernment Awards, ePractice.eu and the European Commission invite members of the ePractice.eu community to vote for their favourite cases among the [52 European eGovernment Awards 2009 finalists](#). The 4th European eGovernment Awards Public Prize is awarded to the finalist receiving the highest number of votes. Cast your votes for the Public Prize by 18 October 2009 and you might be one of the five lucky portal members to receive free admission to the 5th Ministerial eGovernment Conference in Malmö, Sweden (19-20 November 2009). In addition, all voters who cast their votes before 11 November 2009 - the final online voting deadline - will have a chance at winning some of our other prizes: USB phone chargers and computer screen cleaners.

In order to find additional information, please read the online voting rules at www.epractice.eu/en/awards/rules.

Latest Cases

- [Simple Procedures Online for Cross-border Services](#) | 14 September 2009 | Austria | France | Germany | Greece | Italy | Netherlands | Poland | United Kingdom
 - [www.jugend2help.gv.at - its your life - its your government](#) | 10 September 2009 | Austria
 - [Gwynedd Council Takes Advantage of Collaborative Procurement](#) | 9 September 2009 | United Kingdom
-

Simple Procedures Online for Cross-border Services

This is a Pilot project launched by the European Commission which aims to remove the administrative barriers that European businesses face before offering their services abroad. SPOCS is expected to further enhance the quality of electronic procedures completion and has been designed for businesses that have an interest in cross-border activities. It will allow them to meet all the administrative obligations through a single contact point that will be available online all EU Member States by the end of 2009.

It will initially involve at least two professional categories of service providers and its results will be widely promoted to raise awareness and to encourage innovative solutions for administrative simplification. A special effort will be placed on the dissemination of open specifications, the sharing of knowledge and best practices, as well as the encouragement for further cooperation.

A wide range of organisations is represented among the partners in order to ensure that the value chain - from decision makers to service providers and IT solutions - is well balanced, and to allow contributions from different backgrounds.

www.jugend2help.gv.at - its your life - its your government

jugend2help.gv.at represents an eParticipation procedure for young citizens for the development of relevant concepts for the Austrian citizen platform "HELP.gv.at" following the "Multi-stage model for citizen participation" (former: 3-step model for citizen participation):

1. contribution or deliberation,
2. evaluation and concept-elaboration,
3. prioritisation, and
4. integration.

The project focuses on young people living in Austria including all young Austrians and also those who are somehow related to Austria. jugend2help.gv.at was a project initiated by the Austrian Chancellery with partners from the public sector, developed by the Federal Computing Centre of Austria.

Gwynedd Council Takes Advantage of Collaborative Procurement

Gwynedd Council has embarked on a major long-term programme to increase the use of electronic procurement throughout the authority, with the aim of saving a large slice of its £90 million (103 million euros) annual spend on goods and services. The Council believes that the xchangewales eTrading for Schools system will be a distinct advantage to the education sector.

xchangewales eTrading for Schools is an online service that allows individual schools to select value for money goods and services from a range of electronic catalogues through a secure, simple ordering portal, which can be integrated with existing schools' finance management systems. ProcServe was appointed by the Welsh Assembly Government to deliver this key part of the eProcurement platform for the xchangewales programme.

One of the main objectives for Gwynedd Council is to introduce eProcurement into the county's 120 schools, who currently buy goods and services in a variety of ways, including manual paper ordering. The initial pilot at two secondary and six primary schools was completed in March 2009. Implementation to all secondary schools in Gwynedd was concluded in July 2009, and the remaining 100 primary schools will be coming on board throughout the rest of this year.

Editor's Choice of the week: [COSS Competence Centre Finland](#)

Latest News

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- [EU: Open source tool for checking digital certificates re-licensed EUPL](#) | 7 October 2009 | EU Institutions
- [FR: Paris region to launch open source workflow portal for schools](#) | 7 October 2009 | France
- [FR: Free online access to primary school courses' materials](#) | 6 October 2009 | France

BE: My.belgium.be - Personalised and secure access to Federal eServices - 13 October 2009

The portal '[My.belgium.be](#)' was officially launched in September 2009. It provides registered users with a direct, easy, secure and round the clock online access to their personal files and to many Federal Government services.

Registration has to be performed by means of the Belgian eID card, using an eID card reader. A one time registration is required for users to access their personal data.

Users need to use their eID and enter their PIN code to perform all online transactions and to reach the following services:

- Checking date on their national register file;
- Private search for their company or organisation's data
- Tax return submission;
- eServices provided by the Department of Finance;
- Police-on-Web application (e.g. declaration to the police in case of theft);
- Online purchase of public transportation tickets;
- eHealth applications for health companies, professionals and institutions.

The number of services available through My.belgium.be will be expanded soon.

Further information:

- [Original press release - Belgium.be portal \(in French\)](#)
- [My.belgium.be portal \(in Dutch and French\)](#)
- [Belgian eID card website \(in Dutch and French\)](#)
- [ePractice blog thread on 'My.belgium.be'](#)

FR: Public transport information service available online for the Champagne-Ardenne region - 12 October 2009

On 22 September 2009, the region of Champagne-Ardenne launched a new website www.vitici.fr to help both locals and visitors organize their travel by using public transportation.

The President of the [Regional Council of Champagne-Ardenne](#), Jean Paul Bachy and Pierre Mathieu, who is in charge of transport and infrastructure and facilitated the project with local partners, launched the Mobility Centre "VITIC" and presented its services to the citizens of Champagne-Ardenne. This website contains all the practical information on transport networks in the geographical area of Champagne-Ardenne.

A dynamic presentation was made from the developer and the manager of the site with the participation of representatives from various transport authorities, already active partners in the project: the Agglomeration Community of Reims, the Agglomeration Community of Troyes, the Agglomeration Community of Charleville-Mézières, the Agglomeration Community of Châlons-en-Champagne, the Community of Municipalities of Chaumont, the Community of Municipalities of Épernay-Pays de Champagne, the General Council of Haute-Marne and the French National Railways Company (Société Nationale des Chemins de fer Français - SNCF).

The objective to integrate in a few months all transport networks in the region, is being finalized, constituting the first initiative of this kind on a national level.

Further information:

- [Official Press Release - Artesi Portal - Agence Régionale des Technologies et de la Société de l'Information \(in French\)](#)
- [VITIC - Website \(in French, English and German\)](#)
- [Regional Council of Champagne-Ardenne - Website \(in French\)](#)

EU: New initiative promoting healthy lifestyle and balanced diet among kids - 12 October 2009

The 'Healthy Eating Campaign' will contribute, along with the EU's 'School Fruit Scheme' and 'School Milk Scheme' - two important already running initiatives - to a more balanced diet and healthier eating habits amongst children.

On 28 September 2009, Mariann Fischer Boel, Commissioner for Agriculture and Rural Development, launched a new 'Healthy Eating Campaign' for European school children. Three roadshows will tour seven European countries (Belgium, France, the UK, Ireland, Estonia, Lithuania and Poland) under the slogan "Eat it, Drink it, Move it", giving children a chance to participate in educational activities and games. Each roadshow will visit two schools a day. In total, the healthy eating activities will reach 18 000 kids in 180 schools. The message to deliver is: "Eat well because it's fun to be fit".

In parallel with the roadshow, an interactive treasure hunt game will be running over the 8 weeks on the EU's 'Tasty Bunch' website, where all EU schoolchildren aged 8 to 15 could try to win a number of sports items. This European Commission's interactive website, the competitions and other events mainly aim to alter children's eating habits for the better.

"When we look around and see the number of overweight children, it is clear that we must act now," said Mariann Fischer Boel Commissioner for Agriculture and Rural Development, "School Fruit and School Milk are two steps in the right direction, and with the healthy eating campaign we also deliver the message that "it's fun to be fit" right to the school gate."

EU Health Commissioner, Androulla Vassiliou said: "The Healthy Eating Campaign complements our efforts to curb childhood obesity in Europe within the framework of the EU strategy on Nutrition, Physical Activity and Health. It is

of utmost importance that all EU policies contribute to the efforts that aim at strengthening and supporting healthier environments for all citizens." A recent Eurobarometer survey showed three quarters of respondents "totally agreeing" that "there seem to be more overweight children these days than five years ago". Indeed, around 22 million kids are overweight in the EU, of which 5 million are obese.

Further information:

- [Official press release of the Europa website: Press Releases RAPID](#)
- [European "Tasty Bunch" Campaign website](#)

NL: 'Waterschappen' enhances the availability of geo-information for citizens - 12 October 2009

Aiming to make geographic information (geo-information) regarding the condition of the water accessible to the citizens, an agreement has been recently signed between the State Secretary Bijleveld and the member of the Governing Board of Veluwe, Mr. Verwolf, on behalf of the 'Waterschappen' (Unie van Waterschappen, UvW).

According to the agreement, the 'Waterschappen' will provide geo-information to citizens who need them, charging them with a distribution fee. All consumers will have unlimited access to this information online by post or by phone. Moreover, a certain number of scientists will post the available geo-information on their websites.

The 'Waterschappen' contains data regarding the location of water-channels, and of the various structures, as well as the areas water is stored in case of floods. Thus, before buying a house, citizens are able to know whether this is built in a water storage area or not. Students may also use the information available for school projects on the structuring of geographical areas.

The agreement contributes to the evolution of the national policy and to the improvement of the services provided to the citizens. Moreover, a pilot project has been initiated last August for applying, within the next year, the service of automatic dispatching of this information, aiming to reduce administrative charges for the inhabitants and, eventually, the number of complaints.

The project in question is part of the Enhanced Services program coordinated by the Dutch State Secretary. In the framework of introducing the electronic services to 19 building blocks, authorities work closely together, as it is one of the 10 most pressing problems in the public service to be resolved.

Further information:

- [Original source - Ministry of the Interior and Kingdom Relations, Website](#) (in Dutch)

NO: Kongsberg region considers English translation of course management tool - 9 October 2009

The administration of the Norwegian region of Kongsberg ("Kongsbergregionen") is considering translating its open source course management tool, FriKomPort. "This will increase the number of users and this international access will also help to improve the tool" said Britt Inger Kolset, ICT coordinator at the Kongsberg region.

FriKomPort (Free Competence Portal) is used to coordinate and administrate courses and trainings for the municipal staff. At the moment, the online tool is used for managing courses on health, education, social affairs and IT. "Using it has simplified our internal administrative processes, regarding course registrations, confirmations,

waiting lists and reminders", explained Kolset. "We estimate that for every three courses we administer in this way, we save one day of administration."

Kolset presented FriKomPort at the eGovernment workshop organised by the European Commission's IDABC programme on eGovernment, at the Open World Forum in Paris on 2 October 2009.

The tool is now being used by 57 more municipalities and five other organisations, including universities and a political party. "Sixty of these are, like us, using the hosted service version."

The Kongsbergregionen administration says the application so far has cost €200 000. "Sharing these with others has kept our development costs low."

Kongsbergregionen is continuing to develop the FriKomPort documentation at the tool's website. This contains a wiki and it offers videos, technical documentation and a help desk.

A recent addition is an electronic voting system that allows users to prioritise which new features should be developed in the next version.

The first time this voting system was used, sixty ideas were registered. These were weeded down to about twenty, Kolset described, since some ideas were similar and others unpractical. Users could then buy the right to vote, at €950 per vote. "Users could buy as many votes as they wanted, we figured they would never vote for all ideas, but use their votes strategically."

Sustainable

Ten ideas were selected to be included in the new version. This will be published on the next annual user conference, on 18 November 2009.

Kolset said that an application like this needs a sustainable user community. The annual conference is aimed at the course administrators. This year the conference will focus on ways to share documentation and maybe decide to make the community more formalised, she said. The translation will also be a topic: "We would like to share this tool with others in Europe. The more the merrier."

Further information:

- [Original news article - OSOR.EU](#)
- [FriKomPort case in ePractice](#)

NO: Norway's open source centre first to use OSOR search widget - 9 October 2009

Friprog, Norway's open source competence centre, will be the first organisation besides the Open Source Observatory and Repository (OSOR) itself to implement the OSOR search widget on its website.

The search widget allows visitors to search among over 1793 applications that are hosted on ten Forges - software development websites - and provided by national and regional public administrations in Austria, France, Italy and Spain, and the European Commission's open source software repository, the OSOR Forge.

The decision to include the OSOR search widget was made on 1 October 2009. Following a workshop organised by OSOR as part of the Open World Forum in Paris, Christer Gundersen, one of the IT administrators involved with Friprog, contacted his colleagues in Norway.

"We got it working in no time, but we are now testing it", says Gundersen. "That will take some more time, for we discovered a few small bugs that we want to address."

Gundersen sees the widget as an example of how public administrations in the EU can benefit from the work that has been done by OSOR and by other competence centres. "It is a small but useful service on our portals."

The competence centre will also include the search widget on its open source software development web site, Delingbazaren.

Translation service

The results given by the widget are based on automatic translations of the project descriptions. The translations are made by using the European Commission's machine translation service.

"The widget consists of ten lines of Javascript and some CSS code, so you can customise it all you want", consultant Marco Battistoni, involved in the development of the OSOR website, explained.

If open source projects want to increase their chances of getting discovered, Battistoni recommends that they make sure that the websites provide an adequate description of the project. "The widget searches through the descriptions of all the projects, and when a description is just a single line, it makes it hard to discover them."

He recommends that projects provide roughly the same systematic information. Such information would offer a general description, give a list of features, outline some of the plans for future development and show visitors how to get involved. "Ideally each project would provide one example of a public administration that has implemented the application."

He warns the projects to try to provide information that will be useful for decision makers. "Do not only provide technical details, but show how public servants are using this software to improve their services or how it can help their organisation."

Sourceforge

During the Open World Forum, the OSOR Forge developer also discussed cooperation with Sourceforge, a well known open source software development website, operated by a US company of the same name. Sourceforge's vice president Jeff Bates said that the site's new terms of service, published on 13 October 2009, refer to a list of acceptable open source licences. This list of licences certified by the Open Source Initiative includes the EUPL. Bates: "We decided to move away from explicitly listing licenses, because our lag time versus the update on the OSI site was causing some customer service issues."

Further information:

- [Original news article - OSOR.EU](#)
- [Friprog](#)

UK: Smartcard introduced for concessionary bus pass holders in Wales - 9 October 2009

In September 2009 a new smartcard for concessionary bus pass holders was rolled-out across Wales, constituting the first step towards transforming the way people use public transport.

Welcoming the successful roll-out of 650 000 smart passes to people entitled to concessionary travel on buses, the Deputy First Minister and Minister for the Economy and Transport, Ieuan Wyn Jones, said that technology will eventually be used for travel on all forms of public transport. He also added that the new technology would reduce costs, improve efficiency and provide the basis for an all-Wales public transport card.

More precisely, Mr. Jones stated: "I'm delighted that this new system will now be in place for all users of the free bus across all 22 local authorities in Wales. This is only the beginning of this technology. We will now begin to

develop the Wales Transport Entitlement card which will mean that people could only need one card to travel on all bus and train services in Wales. "We have already started installing some of the 2 500 new ticket machines that will read these cards on buses across Wales and expect to make further good progress throughout this year."

As outlined in the National Transport Plan, the Welsh Assembly Government will introduce the new Wales Transport Entitlement card by 2014.

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Further information:

- [Original Press Release - Welsh Assembly Government - Website](#)
-

UK: Marine Mapping contributes to archaeological assessment in the New Forest - 9 October 2009

In response to changing sea levels the New Forest National Park Authority (NFNPA) undertakes an archaeological assessment of its coastline using Hydrospatial data together with additional historic records such as aerial photographs.

As part of a nationwide programme of Rapid Coastal Zone Assessment Surveys supported by English Heritage, the study aims to identify and record previously undiscovered archaeological sites and artifacts along the 86 kilometres of New Forest and National Park coastline. The study will contribute to the development of long term management plans by protecting the sites where possible or making provision for their recording where this may not be possible.

The digital data will be supplied as multi layered theme easily used in the Authority's Geographical Information System (GIS). The Hydrospatial consists of six topic layers (Bathymetry and Elevation, Natural and Physical Features, Structures and Obstructions, Socio Economic and Marine Use, Conservation and Environmental Protection and Climate and Oceanography) and provides reference information comparable with land mapping. It is designed for easy access and cost effective use in desktop and web GIS.

The NFPA lies mainly in the South-West Hampshire; it was established to conserve and enhance the natural beauty, wildlife and cultural heritage of the park and to promote opportunities for understanding and enjoyment of its outstanding qualities.

Further information:

- [Original News Article, Association for Geographic Information \(AGI\) - Website](#)
-

EU: EUDO launches a new website on citizenship in Europe - 8 October 2009

On 25 September 2009 the [European Union Democracy Observatory \(EUDO\)](#) at the [Robert Schuman Centre for Advanced Studies](#) launched a new website on citizenship in Europe, EUDO CITIZENSHIP.

The project funded by the [European Commission's European Fund for the Integration of Third Country Nationals](#) provides comprehensive analyses and data regarding citizenship laws and policies in all EU member states and six neighbouring countries.

The EUDO CITIZENSHIP is part of the larger [EUDO observatory on democracy in Europe](#). It is built by a [network of experts](#) all across Europe and provides the most comprehensive source of information on acquisition and loss of citizenship in Europe for policy makers, NGOs and academic researchers. The observatory compares the ways in

which citizenship can be acquired and lost, as well as documents policy trends such as the growing toleration of dual citizenship, the introduction of naturalisation tests or the number of countries in which citizenship can be acquired through birth in the territory.

The observatory also features new expert reports on the history and current regulation of citizenship in each country, searchable databases on nationality laws and international legal norms, a comprehensive bibliography, a forum for debates, a selection of news from the media and other useful tools and information.

Further information:

- [Original news article - European Commission Website](#)
 - [The New Observatory](#)
 - [The European Union Democracy Observatory \(EUDO\)](#)
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UK: Online report form for tax evasion available - 8 October 2009

HM Revenue and Customs (HMRC) makes it a priority to clamp down on tax cheats. An online email form can be used to report suspects for tax evasion.

The new facility builds on HMRC's cross tax approach to compliance, helping identify and tackle high-risk cases early on. Under its new behaviourally based system of penalties HMRC can now charge penalties of up to 100% for those individuals who deliberately evade tax.

The report form, available [here](#), is simple and there is no need to complete it in full apart from the essential fields marked with a red asterisk. Stephen Timms MP, Financial Secretary to the Treasury, said: "Being able to report potential tax evasion online is just the latest step in demonstrating that for tax cheats the game is up."

Suspected evasion of the following can be reported: Income Tax, Corporation Tax, Capital Gains Tax, Inheritance Tax, tax credits, National Insurance.

Possible tax evasion can also be reported by [letter](#) and [phone](#).

Clamping down on those who try to cheat the system through evading taxes is a key priority for HMRC and since 2005 over £42 million (approx. €45 million) has been recovered as a result of information received directly from members of the public through the taxman's confidential hotlines. The money is put back into the system to fund vital public services.

In addition, information received through the hotlines has led to the successful recovery of 320kg of class A drugs, along with 27 million illegal cigarettes and 9.7 tons of hand rolling tobacco, which is equivalent to £6 million (approx. €6.5 million) of revenue.

Further information:

- [Original news article - News Distribution Service for Government and the Public Sector Website](#)
 - [Report a tax cheat online, Directgov Website](#)
 - [Self Assessment Tax Helpline, Directgov Website](#)
 - [HMRC tax evasion hotline Opens new window Website](#)
-

INT: New look and feel for the WaterWiki platform - 8 October 2009

In September 2009, the United Nations Development in Europe (UNDP) and the Geographic Information System (GIS) Programme re-launched [WaterWiki](#) portal.

The three-year old WaterWiki serves as a global platform for all United Nations' (UN) agencies active in the water sector, aiming to compliment rather than double the work of other water wikis, while focusing on policy and development-related aspects. Mr. Juerg Staudenmann, the Water Governance Advisor for the UNDP and the site's founder, stated: "The challenge is the [wikis] shouldn't be overlapping," and added that "they should be complimentary to use each other's content well and inform each other."

Mr. Staudenmann said that different water wikis emerged from different needs and that they are tailor-made to different user groups. He conceived the idea for WaterWiki.net in 2004 and at that time, he viewed wiki as a way to share and create knowledge collaboratively. "I was facing the challenge to find and document what UNDP was doing in the water sector in Europe and the CIS" he said. "Realizing that the knowledge we would start gathering would potentially be of value also for others, I decided to try a wiki." "Our wiki tries to capture knowledge and people and projects that are active in the UN-sphere in water issues."

A wiki is a simple tool to allow users to share information online and allow other users to also work with the same information, such as adding to it or editing it. The WaterWiki includes case studies, features articles and videos streamed from video sharing websites. There is also a [Dynamic Page List](#) in connection with templates, providing contextualized listings on any given page.

Additionally, for those looking for more information, there are always links to other wikis and Web sites. In this regard, Mr. Staudenmann pointed out the following: "I find it very useful that in a wiki all info is highly cross-linked, encouraging users to browse along and find all kinds of related stuff that they didn't even know they were looking for."

Further information:

- [Official Press Release - United Nations Development in Europe \(UNDP\) - Website](#)
- [WaterWiki - Website](#)

UK: Head of IT Development of Camden: 'Cooperate with open source communities' - 8 October 2009

Government procuring open source IT should consider how to benefit from collaborating with open source communities, says Alasdair Mangham, head of Information Systems and Development of the London Borough of Camden in the UK. "We need to learn how to become experts at being members of communities rather than experts at governing them."

Mangham finds that there are three ways to interact with these communities.

The Camden council took an active role when it decided to develop their content management system Aplaws (Accessible and Personalised Local Authority Web Sites).

Mangham says the administration in that case is the instigator of the open source community. It becomes the main contributor to developing an application and funds the development and the initial release of the software.

This allows governments to gain direct control on production roadmap, he says. But this requires an in-depth understanding of the open source development process, including concepts of head, branching and stable releases.

According to Mangham there are two more options for interacting with communities, either directly or indirectly procuring open source.

When directly procuring, government buys either support or development of an existing open source product to meet a business requirement. In this case, interaction at a technical level with the community leads to greater internal knowledge of the product. This model also opens up the possibility of code exchange between organisations with similar objectives. "An example would be building a service oriented architecture using the open source Java application server Jboss."

When indirectly procuring, the administration buys a packaged application that is built on an open source platform. Involvement with the open source community is indirect, through rollback of the development into the open source platform.

However, experienced Mangham, this is not straightforward. "We offered some of our code to a open source software development company that uses the Mozilla open source licence for their project. They wanted us to re-assign copyright to the project, but we explained that would require a decision by the city council. They then accepted the code with an addendum to their licence."

Mangham was on 2 October 2009 one of the speakers at the eGovernment track organised by IDABC, the European Commission's unit responsible for implementing the IDABC programme (Interoperable Delivery of European eGovernment Services to public Administrations, Businesses and Citizens). It was part of the Open World Forum taking place in Paris on 1-2 October 2009.

Further information:

- [Original news article - OSOR.EU](#)
- [Camden Council](#)
- ['Developing Communities' presentation Open World Forum - by Alasdair Mangham](#)

LU: A portal for organizing online carpooling is launched - 7 October 2009

From 1 November 2009, the [Mobility Centre](#) will provide its users with a new portal "[PendlerPortal](#)", which will facilitate carpooling services and will provide information on travel planning.

This free-of-charge online system offers to its users a useful platform, where commuters will be able to submit bids or requests for carpooling both in French and in German. The portal offers commuters a quick overview of available journeys as well as direct contact opportunities with other commuters. The main objective of the portal is to assist people in commuting between their workplace and their home. If commuters cannot find a suitable carpooling solution, they may still use the portal to obtain information on other travel opportunities via public transport.

A request for carpooling can be easily summarized in 3 steps:

1. select a district by moving the mouse on the graphic map;
2. choose the journey that you wish to make and then find or create an offer;
3. find a commuter.

Initially, the carpooling service will be available for cross-border links with Saarland, Rhineland-Palatinate, as well as for a part of Lorraine.

Further information:

- [Original Press Release - "De Guichet" de l'Etat Luxembourgeois - Website \(in French\)](#)
- [Pendler Portal Luxembourg \(in French and in German\)](#)

ES: Municipalities of Avilés and Salou unite to develop pioneer eGov project in Spain - 7 October 2009

On 18 September 2009, the Spanish municipalities of Avilés (Asturias) and Salou (Catalonia) signed a collaboration agreement for the joint implementation of an eGovernment project targeting the use of the digital files and the citizens' access to municipal services via their mobile phones. The project is supported by the Ministry of Industry, Tourism and Trade and is expected to be finalised in July 2010.

The objectives pursued by the two municipalities through the project include:

- The massive use of the **DNle** - the national eID card - and of the digital certificates of the National Mint.
- The provision of services via a web portal, which implies: integrating an assistant to facilitate the access to the services, creating an electronic register and incorporating online procedures and the electronic delivery of documents, as well electronic payment.
- To allow online access to administrative forms, taxation services and sports facilities booking.
- Use of SMS for registered and courtesy notices regarding one's dealings with the administration.
- To have an IT tool allowing to use of electronic channels to support the management of local public procurement.
- The incorporation of new tools such as: a services search engine based on georeference, integrated web 2.0 functions and an online space for citizens to make online suggestions.

Under the agreement, digital forms will be implemented in all the government structures of both municipalities and mobile devices will be the priority communication channel with citizens. Both municipalities will furthermore seek to ensure the continuity and sustainability of the services resulting from the project. Lastly, the two governments will aim to ease local public procurement processes.

The financial support brought by the Spanish Ministry of Industry, Tourism and Trade amounts to over €236 000. The Avilés Municipality will lead the project, being among the first local governments in Spain to have complied with the **Law on Citizens' Electronic Access to Public Services**. The legal basis for the Ministry's support is the Avanza2 Plan - Spain's strategic plan for the development of the Information Society -, and its sub-programme "Digital Public Services", under the criterion "collaboration between local governments".

Further information:

- [Original press release - Government of the municipality of Avilés \(in Spanish\)](#)

EU: Open source tool for checking digital certificates re-licenced EUPL - 7 October 2009

TSLEdit is a tool to manage and check information regarding certificate authorities that issue electronic signatures. After having been made available as open source by chambers of commerce in nine Member States of the European Union (EU), TSLEdit is being re-licenced under the European Union's public licence, the EUPL.

The application - hosted since 4 August 2009 on the Osor Forge, the development website of the EU's Open Source Observatory and Repository (Osor) - had previously been published under the GPLv2 open source licence. "A simple mistake," said the main Italian developer involved with TSLEdit, Daniele Mongiello, on 2 October 2009. "I'm uploading a new version announcing the change of licence now." he added.

TSLEdit is intended to help the EU Member States to manage lists of trusted certification service providers, explained John Stienen, who works on the European eGovernment services (IDABC) project, a part of the European Commission's Directorate-General for Informatics.

Stienen expects that an online list of trusted certificate authorities will be operational in December 2009. The list is one of the goals of the EU's '[Action plan on e-signatures and e-identification](#)' that was issued in November 2008. "The list will make it easier to trust electronic signatures coming from EU member states." he said.

Mongiello, who works at an Italian certificate authority, explained that the tool can help with the exchanging of the information needed to verify digital identities, even across borders and certificate authorities. "At the moment, TSLEdit is actually the only tool available for creating the necessary links between the Member States' lists of trusted certificate service providers." (...) "Although it still has a stability problem. But I hope the open source community can help to fix that." Mongiello added.

Testing

TSLEdit was developed earlier in 2009 as part of Wesign, a project in which chambers of commerce in nine EU countries work together to increase the use of digital certificates by small and medium sized enterprises to sign documents electronically or to access electronic government services.

Mongiello said that an earlier version only helped to gather data from several certification authorities involved in the Wesign project. "In March [2009] we presented it to IDABC, and we received several suggestions for enhancements and features." After several further rounds of improvements and testing by CNIPA, Italy's National Agency for Digital Administration, the Commission suggested to publish the open source application on the Osor Forge. "They recognised that it could become a tool to increase interoperability."

Further information:

- [Original news article - OSOR.EU](#)
- [Information on TSLEdit](#)
- [Wesign project](#)
- [Action plan on e-signatures and e-identification - ePractice Library](#)

FR: Paris region to launch open source workflow portal for schools - 7 October 2009

The administration of the Paris region will build an online workflow system based entirely on open source software, to be used by all school students, teachers, parents and the school administration.

Jean-Baptiste Roger, IT adviser at the Paris regional council, said so on 1 October 2009 during the Open World Forum taking place in the French capital.

Roger estimates that of the 11 million inhabitants of the region, some three to four million will be using the open source workflow portal.

The €19 million contract for building and implementing the portal awarded to an IT services provider will be signed this week [the week of 5-9 October 2009], Roger said. "One competitor is contesting the awarding of the project, but I expect that we can make the official announcement of the project next month." he added.

Roger expects that the first forty to fifty schools will start using the portal in early 2010. The entire region has 471 schools and half a million students. "It will take three years to get all schools connected, we estimate to be able to do 150 school a year." he indicated.

The portal will be made available to all other interested public administrations, Roger said.

USB keys

In September 2007, the Paris regional council began distributing USB keys preloaded with open source applications to 175 000 students and 40 000 teachers. In 2008, the project reached 180 000 students and it is foreseen that 650 000 students will have received a key in 2009. Each key contains various open source applications.

Further information:

- [Original news article - OSOR.EU](#)
-

FR: Free online access to primary school courses' materials - 6 October 2009

The [Online Academia](#) website, a new service proposed by the National Centre for Distance Learning (*Centre national d'enseignement à distance* - Cned), now provides free online access to all the contents of the French primary school courses.

The website contains many sequences drawing on sound and iconographic documents. There are three ways of searching the online resources: by academic discipline, by year or by keyword.

The aim is to help the pupils to become familiar with the notions contained in the course's programme and to train to implement them. Parents will likewise have an opportunity to better follow and accompany their children on the way to success.

From October 2009 on, the online resources of the secondary school classes (general disciplines) will be provided gradually on the site.

The online materials are downloadable for free

For those willing to go further, the Cned proposes supplementary services such as tutoring, personalised test corrections, advising and pedagogical assessment.

The Online Academia website was launched on 19 June 2009 by the Education Ministry. At first, summer class materials were made available online.

Further information:

- [Original press release - Service-public.fr portal \(in French\)](#)
 - [The Online Academia website \(in French\)](#)
-

Latest Publications

- [US: Web 2.0 in the process of eParticipation](#) | 6 October 2009 | North America
 - [EU: The Future of Healthcare](#) | 22 September 2009 | EU Institutions
 - [EU: Service Directive - A Tale of 25 Member States](#) | 29 April 2009 | EU Institutions
-

US: Web 2.0 in the process of eParticipation - 6 October 2009

Description text (short summary):

The presidential campaign of Barack Obama during the 2008 elections sparked new discussion about the public engagement issue in the political processes. The campaign used Web 2.0 tools intensively to reach the general public, seek support and collect feedback from voters.

In this paper, the major website of this project, "Organizing for America" (OFA), is analysed from the perspective of eParticipation, which is a concept that includes all the processes of public involvement via information and communication technologies.

Number of pages: 19

EU: The Future of Healthcare - 22 September 2009

Description (short summary): From a patient's heart monitor to electronic health records, eHealth has integrated itself into all aspects of healthcare. Grid computing is playing a key role in this growing area, providing storage and computing power for initiatives in several biomedical disciplines. These tools enable researchers to investigate diseases and rare conditions, as well as providing doctors with new ways to diagnose and treat patients; and by integrating the vast amount of medical data available, they could herald the beginning of personalised treatments for patients. Together, eHealth and grids are shaping the future of healthcare.

This briefing examines some of the key eHealth projects in Europe, looks at the challenges involved and presents opinions from experts in the field.

Number of pages: 3

EU: Service Directive - A Tale of 25 Member States - 29 April 2009

Description (short summary): The goal of the study is to get an overview of the current state of the Services Directive (EU-SD) in the EU. Accordingly, the study results in information on the Member States' activities, strategies and thoughts on various aspects of the EU-SD, and in particular, how they plan/operate the "Point of Single Contact" for all non-national companies intending to establish a services business in their country. The study does not attempt to present options to implement the EU-SD as there are already numerous publications available in each country.

The objective of the EU-SD is to achieve a genuine internal market in services by removing legal and administrative barriers to the development of service activities between the Member States. The EU-SD was adopted on 12 December 2006 and will have to be implemented by Member States three years after its publication, therefore by 28 of December 2009, at the latest. The SD will guarantee service providers more legal certainty if they want to exercise two fundamental freedoms enshrined in the EC Treaty, the free movement of services and freedom of establishment.

The topics covered are the following:

- starting position / Country background;
- project organisation;
- the EU-SD and Identity Management;
- solution strategies;
- challenges and obstacles.

The core findings of the study include:

- EU-SD projects are based on: the existing regulatory environment and practices of registering a business online; the entities defined as responsible for the directive's implementation; the technical/ IT approach; the status of implementation on the respective levels.
- The EU-SD facilitates administrative reforms/modernisation.
- Many EU-Member States are concerned that the EU-SD makes it easier for fraudulent businesses to enter domestic markets.
- A highly federalised government structure (e.g. Germany) makes implementation of the EU-SD particularly difficult.

Number of pages: 33 (English version)
30 (German version)

ePractice Workshops

- [Applying standards in eInvoicing](#) | 24 November 2009 | Belgium
- [Service Oriented Architecture pushed to the limit in eGovernment](#) | 2 December 2009 | Belgium
- [eProcurement for SMEs](#) | 4 December 2009 | Italy

Co-branding your event with ePractice.eu is possible. Please read our terms at epractice.eu/workshops

Upcoming Events

- [SE: Public Procurement of Innovation](#) | 13 October 2009 | Sweden
 - [BE: SEMIC.EU Workshop on Technical Reuse](#) | 14 October 2009 | Belgium
 - [SE: International Symposium for Health Information Management Research](#) | 14 - 16 October 2009 | Sweden
 - [RO: Global Forum 2009](#) | 19 - 20 October 2009 | Romania
 - [UK: Biometrics 2009](#) | 20 - 22 October 2009 | United Kingdom
 - [BE: European Health Telematics Association \(EHTEL\) Symposium 2009](#) | 21 - 22 October 2009 | Belgium
 - [TR: eChallenges e-2009](#) | 21 - 23 October 2009 | Turkey
 - [SI: Seminar on eGovernment Solutions for Successful Regional Development](#) | 21 - 23 October 2009 | Slovenia
 - [DK: Pan European eProcurement Conference with PEPPOL](#) | 21 - 23 October 2009 | Denmark
 - [UK: Government 2010 Conference Live](#) | 22 October 2009 | United Kingdom
 - [FR: World eDemocracy Forum 2009](#) | 22 - 23 October 2009 | France
 - [BE: 4th International 3D GeoInfo Workshop](#) | 04 - 05 November 2009 | Belgium
 - [SE: 5th Ministerial eGovernment Conference](#) | 18 - 20 November 2009 | Sweden
 - [DE: Online Educa Berlin 2009](#) | 02 - 04 December 2009 | Germany
 - [FR: ETSI Security Workshop 2010](#) | 20 - 22 January 2010 | France
-

SE: Public Procurement of Innovation - 13 October 2009

A large part of the Gross Domestic Product (GDP) in the member states goes to public procurement, which can be used to drive innovation. The aim of the event is to enlighten Europe on the subject of public procurement of innovation in the life science area in order to increase the competitiveness in EU and thereby the industrial development.

The purpose of the conference is to:

- describe the situation in EU in comparison to the rest of the world;
- explain the legal framework and highlight points for discussion;
- share experiences with stakeholders on identified hurdles, needs and possibilities;
- promote good examples, to illustrate how these can be used to meet the challenges mentioned above and at the same time improve competitiveness.

Participants of the event will learn about the possibilities public procurement of innovation provides together with the most advantageous way to make use of public means. The event aims also to enlighten stakeholders and influence their mindset in a way that will contain public procurement of innovation as an obvious alternative when planning procurement.

More information about the agenda of the conference can be found [here](#).

The number of participants is expected to be around 500. Both the conference and the dinner at the Vasa museum are free of charge. However, [online registration](#) is required.

Event email: Mats.Jarekrans@VINNOVA.se

Event website: <http://www.vinnova.se/In-English/misc/menus-functions/Kalendarium/Calendar/Public-Procurement-of-Innovation/>

Country: Sweden

City/Location: Stockholm

Organiser: The Swedish Governmental Agency for Innovation Systems (VINNOVA)

BE: SEMIC.EU Workshop on Technical Reuse - 14 October 2009

The SEMIC.EU is based on open source technology. One of the main objectives of the event is to develop a better understanding of the requirements of potential reusers (especially EU Member States). It will furthermore investigate the practical implications of a federation of repositories; a goal of the interoperability activities performed under SEMIC.EU.

On 14 October 2009, SEMIC.EU holds an open one-day workshop on opportunities, requirements and experiences in reusing one or more components of its own open source technology.

Reuse of SEMIC.EU's open source technology can comprise:

- the SEMIC.EU platform as it is;
- a localised version of the SEMIC.EU platform;
- individual components (e.g. Asset Assistant, only the repository, etc.);
- SEMIC.EU assets (list of countries, list of languages, list of artefacts).

The agenda of the event can be viewed [here](#).

This workshop is open and free of charge for all interested parties. Registration can be performed [online](#) by filling in the respective form.

Event emails: contact@semic.eu, aldo.laudi@ec.europa.eu

Event website: <http://www.semic.eu/semic/view/snnav/currentInformation/News.xhtml?newsId=03ed6b74-eef6-482e-b875-956dac46acb1&tmpl=News>

Country: Belgium

City/Location: Brussels

Organiser: SEMIC.EU

SE: International Symposium for Health Information Management Research - 14 - 16 October 2009

ISHIMR 2009 will bring together people who are carrying out, or are interested in, research and developments in health information management and health informatics. Moreover, ISHIMR 2009 provides a forum for the presentation and discussion of research activities in health information management and health informatics.

The ISHIMR conference is an opportunity to share experience and understanding of the process of implementation and evaluation in eHealth within the health informatics and health information management community, and therefore, it is of interest to researchers, healthcare professionals, managers and planners, working in this fast-moving field.

The final conference programme can be found [here](#).

The conference is expected to host about 100 attendees. Registration can be performed [online](#) with the payment of a fee.

Event email: ishimr2009@hik.se

Event website: <http://dagda.shef.ac.uk/ishimr09/>

Country: Sweden

City/Location: Kalmar

Organiser: eHealth Institute at the University of Kalmar, in collaboration with the Centre for Health Information Management Research (CHIMR) at the University of Sheffield

RO: Global Forum 2009 - 19 - 20 October 2009

The Global Forum: 'Shaping the Future' is an annual & independent international event dedicated to Business and Policy issues affecting the successful evolution of the Information Society. The event is dedicated to the economical, political and social issues in connection to the development and innovation in the communication and information technology sectors.

The Forum is an invitation-only event, reserved for the IT&C and political leaders with the purpose to realize a synergy between the politic, technical and the civil society, affecting the successful evolution of the Information Society.

The forum will run in sessions, the main thematic areas of which are, but not limited to, the following:

- New Broadband and Dynamic Infrastructures for the Internet of the Future
- Smarter Governments: "Empowering Citizens"
- Trustworthy eID Services in a Digital World, Threats and Opportunities
- Innovation & Sustainable e-Health
- Cloud Computing is the Future
- The Future is Green
- Telecom and Internet Regulatory Challenges and Opportunities
- Digital Content & the Media of the Future
- Dedicated to local Government: Economic Growth for Local Governments through ICTs
- Euro-Mediterranean Innovation Network
- Strategies & Policies for Innovative Cities Network
- European Projects & Funding

With this occasion, Global Forum 2009 will host local government special dedicated sessions where the Romanian municipality mayors, the county presidents and the IT department directors of the Romanian city halls and regional councils have been invited.

A draft programme of the event is available [here](#).

The event is expected to host around 300 participants. Registration is open and can be performed with a payment of a fee by filling in the respective registration form attached. All ePractice members and users will be granted with a special registration fee of €700.

Event email: stoporkoff@items-int.eu

Event website: <http://www.globalforum.ro/index-en.html>

Country: Romania

City/Location: Bucharest

Organiser: ITEMS International in collaboration with Ministry of Communications and Information Society-Government of Romania, Sophia-Antipolis Foundation

UK: Biometrics 2009 - 20 - 22 October 2009

The conference will examine new case histories, trial results and industry presentations providing an insight into the use of current biometric technologies in government, travel, corporate and consumer applications.

Thematic sessions that will be addressed in the conference are:

- Selling biometrics to the masses
- Biometrics: a question of sport
- Biometrics in business
- Leading biometric initiatives from around the world
- Biometric enrolment
- Transportation and border security
- Pushing biometrics to the limit
- Enhancing privacy and ethics; maintaining security
- PC, network and mobile security
- Next generation biometrics
- Seminar: Developing your biometric niche
- Debate: Privacy - the big white elephant

Further information about the programme of the conference can be found [here](#).

Along with the conference, an exhibition will take place on 21-22 October 2009 in digital security and identify management solutions for biometric technology suppliers, systems integrators and suppliers of related ID and authentication solutions.

The event is expected to host about 200 delegates. Registration can be performed [online](#) with a payment of a fee. For the exhibition there is a free visitor registration, however [pre-registration](#) is recommended.

Event email: biometrics2009@elsevier.com

Event website: <http://www.biometrics2009.com/index.asp>

Country: United Kingdom

City/Location: London

Organiser: Elsevier Ltd.

BE: European Health Telematics Association (EHTEL) Symposium 2009 - 21 - 22 October 2009

EHTEL provides a platform to all European eHealth stakeholders to exchange information, to identify challenges and find solutions towards realising its goals of promoting eHealth tools to improve the quality of health for patients and citizens, access to services, efficiency of care and cost effectiveness. EHTEL provides a number of communications services to its members, actively advocates on the eHealth issues vis-à-vis public institutions, and works through established task forces to achieve these goals.

The Symposium will convene between 100 and 150 policy makers, users, researchers and vendors. Keynote speakers will review the progress in eHealth over the last ten years and develop healthcare visions for the future. Presentations will highlight individual aspects of eHealth such as reality checks on telemedicine, the state of reimbursement for telehealth services, regulatory matters, and continuity of care supported by telemedicine in hospital and ambulatory care. A panel will gather protagonists of new health and eHealth trends and representatives of various eHealth stakeholder groups to debate latest trends and visions.

More information, including about latest programme updates as well as registration, is available [here](#).

Registration to the event can be performed [online](#) through the payment of a [fee](#). As seats are limited, early registration is recommended.

Event email: conference@ehtel.org

Event website: <http://www.ehtel.org/forum/announcements/10-anniversary-symposium>

Country: Belgium

City/Location: Brussels

Organiser: European Health Telematics Association (EHTEL)

TR: eChallenges e-2009 - 21 - 23 October 2009

The eChallenges e-2009 Conference & Exhibition bring together over 650 delegates from leading commercial, government and research organisations around the world to bridge the Digital Divide, by sharing knowledge, experience, lessons learnt and good practice.

Main thematic areas are, but not limited, to the following:

- ICT for Networked Enterprises
- eGovernment and eDemocracy
- eHealth
- Technology Enhanced Learning
- Intelligent Content, Collaborative Working Environments
- eInfrastructures
- High Performance Computing Applications
- Smart and Virtual Organisations
- Mobility & Security and Identity Management
- Geographic IT in Public Service
- eIdentity and eSecurity

eChallenges e-2009 provides an international forum to increase awareness of exploitable ICT research results and applications, whether funded privately or publicly. The conference also provides its participants the opportunity to identify partners and opportunities to cooperate in international research projects co-funded by the European Commission under the ICT Programme of FP7, as well as discussing proposal ideas with European Commission officials representing different units from Information Society and Media Directorate General.

Further information regarding the programme of the conference can be found [here](#). Registration is open and can be performed [online](#) with a payment of a fee.

Event email: secretariat@eChallenges.org

Event website: <http://www.echallenges.org/e2009/default.asp?page=home>

Country: Turkey

City/Location: Istanbul

Organiser: International Information Management Corporation Ltd (IIMC)

SI: Seminar on eGovernment Solutions for Successful Regional Development - 21 - 23 October 2009

This solution driven seminar primarily focuses on eGovernment, encompassing eProcurement, eCustoms and eTaxation dimension and offers an extended overview on interoperability of eGovernment services.

The key objective of the seminar is to deliver an answer on how to put citizens first through implementation of electronic delivery of government services and adoption of modern public administration practices. In delivering the answers and potential solutions, high quality speakers with first hand experiences in developing state-of-the-art eGovernment services will present contemporary solutions and cases in the field of eGovernment. By participating in this three-day seminar, the participants will gain in-depth knowledge on the latest developments of the eGovernment field and learn about available approaches and IT solutions to assist the implementation of eGovernment solutions in their home countries.

The participants will receive the CeGD eGovernance Academy Diploma and the USB flash drive with all the presentations of the seminar, speakers' CVs and executive summaries of the presentations.

Further information about the programme of the seminar can be found [here](#).

The event is free of charge; however, registration is mandatory due to limited seating and can be performed by emailing the filled in participation form to info.cegd@cegd.eu by October 5th 2009.

Event email: info.cegd@cegd.eu

Event website:

<http://www.cegd.eu/Lists/Calendar/DispForm.aspx?ID=10&Source=http%3A%2F%2Fwww.cegd.eu%2Fdefault.aspx>

Country: Slovenia

City/Location: Ljubljana

Organiser: Centre for eGovernance Development in South East Europe (CeGD) in co-operation with its partners, Regional Cooperation Council, Government of the Republic of Slovenia, Microsoft, Siemens, SRC and IBM

DK: Pan European eProcurement Conference with PEPPOL - 21 - 23 October 2009

The objective of the [PEPPOL](#) project is to set up a pan-European pilot solution that, conjointly with existing national solutions, facilitates EU-wide interoperable public eProcurement. It envisages that companies and, in particular, SMEs in the EU will be able to communicate electronically with any European government institution for the entire procurement process.

There are three main objectives of the conference:

- Day 1 - PEPPOL executive day: to inform and promote the business opportunities in the PEPPOL Pilot and the PEPPOL Infrastructure to executives and decision makers from:
 - private service providers (eProcurement, banks, etc.);

- public sector organisations worldwide;
 - suppliers of middleware products who offer products that can help organisations;
 - connect to the PEPPOL Infrastructure.
- Day 2 - PEPPOL architecture day: to engage IT project managers, IT architects and programmers from the above organisations in the technical aspects of the PEPPOL Infrastructure.
 - Day 3 - PEPPOL middleware demonstrations and programmers "Hands-on": to allow existing suppliers of middleware to demonstrate their PEPPOL compliant products and to educate programmers in the software libraries provided.

The content offered during the conference addresses different audiences; executives and decision makers are recommended to participate only the first day; IT project managers, IT-architects and programmers are recommended to participate on day 2 and 3.

The agenda of the event may be viewed [here](#).

The event is free of charge and registration can be performed [online](#). However, there is a limited number of free places which are reserved for solution and platform providers, public sector entities, PEPPOL consortium members, service providers and related EU initiatives. The organiser has therefore reserved the right to allocate places and to refuse applications once the number of complimentary places has been exceeded.

Event email: conference@peppolinfrastucture.com

Event website: <http://www.peppol.eu/News/events-1/peppol-innovation-conference>

Country: Denmark

City/Location: Copenhagen

Organiser: The Pan European Public Procurement Online (PEPPOL) Project

UK: Government 2010 Conference Live - 22 October 2009

Government 2010 is a live free-to-view online video conference from the heart of London.

It is about improved government communications and more rapid delivery of services to citizens via the web and web-enabled channels; laying special emphasis on citizens doing it for themselves. It will examine how next generation government is set to change in the light of social, media and technology change.

The Government 2010 series of live streamed conferences will bring together thought leaders to debate how government will embrace this generation web technologies to create next generation government.

This event will bring together parliamentarians, civil servants, technologists, bloggers, academics and researchers to discuss and debate on what it should be done in response to the changes facing the Government and the public service.

Viewing the event online will be free of charge. Those wishing to follow the live broadcast have to pre-register [online](#) at the event website.

There will however be a very limited number of spaces available for those interested to attend the live event. Potential participants are invited to contact the organisers via the [online form](#).

Delegate places will be £850.00 each (approx. €997.18) (£977.50 including VAT (approx. €1170.23)) for commercial companies or £595.00 plus VAT (approx. €698.03) (£684.25 including VAT (approx. €802.73)), for government bodies, NGOs or charities. All delegates will have to provide photographic ID upon registration.

The latest agenda of the event can be viewed [here](#).

Event email: jeff@quadco.co.uk
Event website: <http://www.g2010.co.uk>
Country: United Kingdom
City/Location: London
Organiser: Quadriga Consulting / Switch New Media / IBM

FR: World eDemocracy Forum 2009 - 22 - 23 October 2009

The 10th World eDemocracy Forum aims to bring to light those who, on a daily basis, contribute to building a digital society for citizens.

On the first day of the event, emphasis will be laid upon digital identity and, more precisely, on what will change for citizens, and on what IT is changing in 2010 Politics. In addition, an eDemocracy Awards ceremony will be held to honour those who contribute to the change of the society through information and communication technology. The ceremony will be followed by a gala dinner that will bring together the eDemocracy stakeholders.

On the second day, workshops will take place in the multimedia room of the City Hall of Issy hosting finalists and winners of the awards. They will present, in detail, their initiatives and achievements from a TV set powered by a professional journalist and broadcasted on Internet videochat.

The agenda of the event may be viewed [here](#).

Registration will be open early September. This event is open and free of charge for public sector members and academics (civil servants, professors & students). Early registration is recommended. Members of the private sector will be required to pay a fee of €250 including gala dinner.

Expected number of participants will reach approx. 400-500 persons.

Event email: eric.legale@ville-issy.fr
Event website: <http://www.edemocracy-forum.com/2009/07/save-the-date.html#more>
Country: France
City/Location: Issy-les-Moulineaux (Paris, France)
Organiser: City Hall of Issy-les-Moulineaux

BE: 4th International 3D Geoinfo Workshop - 04 - 05 November 2009

The workshop aims at bringing together international state-of-the-art research and facilitating the dialogue on emerging topics in the field of 3D geo-information. Participants will exchange ideas on 3D requirements and different techniques in 3D data acquisition, data model, spatial data analysis, geo-visualisation and simulation; the workshop will offer an interdisciplinary forum to researchers in the closely related fields of:

- Data Acquisition and processing: advanced approaches for 3D data collection, processing and methods for real-time data acquisition.
- Data model and management: topological, geometrical and network models for representation and maintenance of 3D geo-information in geographical multi-scales.
- Data analysis and visualization: frameworks for representing 3D spatial relationships, 3D spatial analysis and algorithms for indoor/outdoor navigation, interpolation, etc. Advanced Virtual Reality and Augmented Reality visualisation.

The event is free of charge and open.

Event email: 3dgeoinfo2009@geonet.ugent.be
Event website: <http://www.3dgeoinfo.org/>
Country: Belgium
City/Location: Ghent
Organiser: University of Ghent, Department of Geography

SE: 5th Ministerial eGovernment Conference - 18 - 20 November 2009

The 5th Ministerial eGovernment Meeting and Conference will be one of the major events of the Swedish Presidency of the Council of the European Union.

It will include a Ministerial Meeting of ministers responsible for eGovernment, a Ministerial eGovernment Conference and an exhibition of the [eGovernment Awards](#) finalists.

Member State ministers responsible for eGovernment will meet on the eve of the Conference, on 18 November 2009, to agree on a Ministerial Declaration that will set out the path for eGovernment up until 2015. The Ministerial Declaration will be presented jointly by the Swedish Presidency and the European Commission on the first day of the Conference (19 November 2009).

At the Ministerial Conference (19-20 November 2009), high-level speakers and 1 000 delegates representing Member States, the European Free Trade Association (EFTA) and candidate countries, the European Commission, international and regional organisations such as the United Nations and the Organisation for Economic Cooperation and Development (OECD), leaders of the ICT industry and its main organisations, as well as academia and others, will meet in more than 20 sessions to discuss topics of particular interest to the eGovernment actors.

The five prestigious eGovernment Awards will be handed out to the winning cases on the occasion of the Awards ceremony to take place on the first evening of the Ministerial Conference.

Participation in the Conference is **upon invitation only**. It is to be noted however that the ePractice members voting online for the Public Prize of the European eGovernment Awards by 18 October 2009 might win a **free admission** to the event. In total, five free admissions will be awarded randomly to these online voters. More information on the online voting may be viewed at: <http://www.epractice.eu/en/awards/rules>.

Event email: N/A
Event website: <http://www.egov2009.se/>
Country: Sweden
City/Location: Malmö
Organiser: Swedish Presidency of the Council of the European Union along with the European Commission

DE: Online Educa Berlin 2009 - 02 - 04 December 2009

ONLINE EDUCA BERLIN, a global e-learning conference for the corporate, education and public service sectors, is the key annual networking event for the international e-learning and technology-supported learning and training industry, attracting and bringing together experts in the vanguard of technology-enhanced learning from around the world. Participants forge essential cross-industry contacts and partnerships, thereby enhancing their knowledge and expertise.

Participants are high-level decision makers from education, business, and government sectors, the three areas driving e-learning adoption and innovation. The networking opportunities and quality of discussion surpass those of any other industry-related conference. The conference is aimed at anyone involved in technology-supported learning and training and also for those who want to find out more about this ever-evolving field.

More information about the programme of the event can be found [here](#).

Over 2000 delegates from more than 90 countries and every continent attend the conference to discuss the latest developments in the field. There is a registration fee for attending the event; registration can be performed [online](#).

Event email: info@online-educa.com

Event website: <http://www.online-educa.com/the-conference>

Country: Germany

City/Location: Berlin

Organiser: ICWE GmbH

SE: 5th Ministerial eGovernment Conference - 18 - 20 November 2009

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Event email: N/A

Event website: <http://www.egov2009.se/>

Country: Sweden

City/Location: Malmö

Organiser: Swedish Presidency of the Council of the European Union along with the European Commission

DE: Online Educa Berlin 2009 - 02 - 04 December 2009

ONLINE EDUCA BERLIN, a global e-learning conference for the corporate, education and public service sectors, is the key annual networking event for the international e-learning and technology-supported learning and training industry, attracting and bringing together experts in the vanguard of technology-enhanced learning from around the world. Participants forge essential cross-industry contacts and partnerships, thereby enhancing their knowledge and expertise.

Participants are high-level decision makers from education, business, and government sectors, the three areas driving e-learning adoption and innovation. The networking opportunities and quality of discussion surpass those of any other industry-related conference. The conference is aimed at anyone involved in technology-supported learning and training and also for those who want to find out more about this ever-evolving field.

More information about the programme of the event can be found [here](#).

Over 2000 delegates from more than 90 countries and every continent attend the conference to discuss the latest developments in the field. There is a registration fee for attending the event; registration can be performed [online](#).

Event email: info@online-educa.com

Event website: <http://www.online-educa.com/the-conference>

Country: Germany

City/Location: Berlin

Organiser: ICWE GmbH

FR: ETSI Security Workshop 2010 - 20 - 22 January 2010

The ETSI Security Workshop has become an annual international security standardisation workshop, bringing together international Standards Developing Organisations (SDOs) and security experts to discuss recent developments, share knowledge, identify gaps and co-ordinate on future actions and work areas. The workshop will include overviews of the work being done in the area of security across standards and technical bodies, along with presentations from major organisations involved in security initiatives.

Participants in the workshop will:

- Assess and spotlight ongoing work on ICT security standards
- Localise the gaps and duplication in security standardisation
- Start to define new work areas
- Sharing ideas and proposals on security innovation, prioritisation of efforts and implementation evaluation

Presentations should have a focus on Security Innovation, in particular:

- Next Generation Networks security
- Mobile Telecommunications systems
- ICT trustworthiness and integrity
- Research and Innovation
- RFID and NFC Security issues
- Internet of Things
- Identity Management and your Privacy
- Cryptography
- Smart Cards and future trends
- Quantum Key Distribution
- Machine to Machine communication
- Standards prioritisation and evaluation

Further details on the agenda of the event are available [here](#).

Attendance to the workshop is free and open to anyone interested upon registration which can be performed [online](#).

Event website:

http://www.etsi.org/WebSite/NewsandEvents/2010SECURITYWS/2010_SECURITYWORKSHOP_HOME.aspx

Country: France

City/Location: Sophia Antipolis

Organiser: European Telecommunications Standards Institute (ETSI)

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