

European ePractice Newsletter N. 301 - 03-November 2009

>> Public Prize of the 4th European eGovernment Awards 2009 - Online Voting is now open!

The European eGovernment Awards, ePractice.eu and the European Commission invite members of the ePractice.eu community to vote for their favourite cases among the [52 European eGovernment Awards 2009 finalists](#). The 4th European eGovernment Awards Public Prize is awarded to the finalist receiving the highest number of votes. All voters who cast their votes before 11 November 2009 - the final online voting deadline - will have a chance at winning some USB phone chargers and computer screen cleaners.

For additional information, please read the online voting rules at www.eppractice.eu/en/awards/rules.

>> European Interoperability Strategy (EIS) Info Day

This public and free event organised by the European Commission, Directorate General for Informatics, will take place on 1 December 2009 in Brussels. Participants will be informed on the draft version of the European Interoperability Strategy (EIS) currently being prepared within the IDABC programme, which will be submitted to public consultation in December 2009. A complement to the European Interoperability Framework, the EIS aims to contribute to achieving cross-border and cross-sector interoperability for better and more efficient delivery of electronic public services all around Europe.

Registration is open at <http://www.eppractice.eu/workshops/eisinfoday2009>.

Latest Cases

- [The Open University UK: sharing code and content](#) | 2 November 2009 | United Kingdom
- [Desktop4Education](#) | 2 November 2009 | Austria
- [GELSO - Local Management for Sustainability](#) | 29 October 2009 | Italy

The Open University UK: sharing code and content

In 2005 The Open University (OU) UK, one of Europe's largest distance learning universities, established that it was time to deploy a new Virtual Learning Environment (VLE), for both The Open University itself as well as for their OpenLearn project aimed at providing free open educational resources (OER) to the general public. A team with

different sub-tasks was formed, which investigated future learning environments and how learning material was presented and disseminated through those. Next to this, the OU also researched open learning models, as part of the OpenLearn project. The team of researchers and technical staff, after setting out the components required to meet the OU's needs the most appropriate match was determined. The choice fell on the VLE Moodle, which is an open source product. Today the Moodle VLE has been successfully implemented at the OU and the OU has further published a significant amount of their learning material under a Creative Commons license as courses on the Moodle VLE based OpenLearn website, which are freely available to anyone interested. The OU continues to collaborate closely with the Moodle community, as this provides a very large platform for feedback and information. All the OU's development are given back to the Moodle community, which improves the product for the OU and the rest of the community.

Desktop4Education

In 2003 the secondary school of Weiz, Austria, started the development of an open source operating system. The overall objective has been to develop a system that was easy to maintain, sustainable in the future, and free of licensing costs: the so called desktop4education. Although open source software is not extensively used in Austrian schools yet, it is becoming more and more important, as the government tries to promote free software over proprietary solutions increasingly. Today the desktop4education project is being frequently used as a reference case by the Austrian Federal Ministry for Education, Arts and Culture and as such promoted by them throughout Austria.

GELSO - Local Management for Sustainability

ISPRA - Institute for Environmental Protection and Research, started the project GELSO - Local Management for Sustainability aiming at creating a platform that allows Public Administrations, environmental associations, technicians, environmental consultants, citizens, etc to consult and to exchange good practices in local sustainability. GELSO is a useful tool for everybody interested in innovative projects addressing sustainable development of local communities. Information contained in the database gives the opportunity to create new partnerships between Public Administrations. GELSO is also a portal on sustainability and contains official documents and links to projects' sites and external resources.

The DATABASE is implemented through the collaboration of municipal, provincial and regional administrations. It is otherwise implemented with groups of projects, selected as winner of national or European calls.

The method used for collecting good practices (direct consultation of local administrations, agreements for the transfer of sectorial packages, inclusion of winning projects, exchange with other databases) gives a wide range of opportunities to be included in GELSO. There is also the possibility to mark out your own project through the web site. Projects collected or marked out are selected on the basis of set criteria for admissibility and qualification, explained on web.

Good practices are separated in several sectors: Agriculture, Building and City Planning, Energy, Industry, Land and Landscape, Local Agenda 21, Mobility, Tourism, Waste.

GELSO has started a monitoring of good practices, aiming at giving an answer to administrations' demand to get information on the method of realization of sustainability policies, results achieved, threats occurred and on the willingness to work together for the transfer of knowledge. The questionnaire used is available on web.

Editor's Choice of the week: [CALL for InterOPERability](#)

Latest News

- [SE: Towards the 'third generation eGovernment'](#) | 30 October 2009 | Sweden
 - [EU: ISA - A new programme to support electronic cooperation among Public Administrations](#) | 29 October 2009 | EU Institutions
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SE: Towards the 'third generation eGovernment' - 30 October 2009

On 19 October 2009, the Swedish E-Government Delegation ('E-Delegationen' in Swedish) released the report entitled '[Strategy on the work of the Public Agencies in the field of eGovernment](#)'.

The submission of such a strategy to the Government was the first mission assigned to the [E-Government Delegation](#) ('the Delegation') after its establishment in March 2009. It will thereafter manage the implementation of the strategy until the end of 2014.

The strategy proposes ways of increasing the efficiency of the Swedish Public Agencies and the innovation potential of society in general through eGovernment. It thus outlines the actions that the E-Delegation intends to carry out - as the central actor of eGovernment development - by the end of 2014.

Several of the proposals require the adoption of a Government decision to become applicable. The strategy document will now be referred for consideration by agencies and other organisations.

The starting point for the Delegation's work has been based on the principle of developing and managing eServices that are driven by the very needs of citizens and businesses, so as to simplify people's daily life, cut red tape and contribute to the growth of Sweden.

The e-Delegation's suggestions cover the following aspects:

- eIdentification: the creation of a single and unified eID solution to access government services; this solution could be used in the framework of private sector services eventually. The Tax Board (*Skatteverket*), through a newly established committee, would coordinate the management of eIdentification and issue regulations on eID cards and the electronic data exchange between the public authorities.
- Launch of an Internet forum where citizens and businesses would be given the opportunity to take part in the shaping of future eGovernment.
- Several of the existing Public Agencies would be mandated to quickly and effectively develop specific eGovernment services. The public authorities should interact among them and with the private stakeholders in the aim to jointly develop common eServices.
- Better technical/legal rules and regulations to promote the use of eIdentification and eServices.
- The Public Agencies should select open standards first and always consider open source software.
- Some Public Agencies would be in charge of systematically monitoring the development and the testing of IT, so as to create the conditions for informed technological choices across the public administration.
- Clearer management and funding mechanisms for eGovernment projects. Specific funding should be earmarked for those strategic projects which could prove beneficial to third parties.
- Effective support service and shared service centres: the Tax Board and the National Police are currently participating in a pilot scheme aimed at developing the so-called "administrative support activities" applied to financial and human resources. Once the expected costs savings are confirmed, further support will be established and more authorities will join. Each Public Agency will develop its own IT services strategy.

Finance Minister Mats Odell said:

"I am glad that the Government and the Swedish Association of Local Authorities and Regions have agreed on a unified solution for identification. The way is now open for the so-called third generation eGovernment in which both public and private actors can develop eServices based on public data and on the users' needs; this is what drives eGovernment forward. The E-Government Delegation's report will help us to further strengthen Sweden's position in the field of eGovernment."

Further information:

- [Original press release - Ministry of Finance \(in Swedish\)](#)
- [More about the strategy - E-Government Delegation \(in Swedish\)](#)

EU: ISA - A new programme to support electronic cooperation among Public Administrations - 29 October 2009

On 23 October 2009, the new programme 'Interoperability Solutions for European Public Administrations' (ISA) came into force. It aims to foster electronic cooperation among Public Administrations in the EU Member States.

This ISA programme adopts a practical approach in supporting easier communication between administrations across Europe. It capitalises on the experience that has been gained since 1999 from two preceding programmes, namely: IDA II (Interchange of Data between Administrations) and [IDABC](#) (Interoperable Delivery of European eGovernment services to public Administrations, Businesses and Citizens).

ISA will run from 2010 to 2015 with a financial envelope of €164 million.

Commission Vice-President Siim Kallas, responsible for administrative affairs, audit and anti-fraud, said: "Citizens and businesses rightly expect efficient public services across Europe; they expect administrations to be able to communicate with other government departments easily and swiftly, and throughout Europe. The new ISA programme gives a boost to our long-standing efforts to create a European Union free from electronic barriers at national borders".

The ISA programme will facilitate electronic cross-border and cross-sector interaction between European Public Administrations, enabling the delivery of electronic public services and ensuring the availability of common solutions. Its priorities will be based on a European interoperability strategy, currently being developed by the Commission with the support of Member State administrations. The actions to be launched will fall under four areas of activity:

- Common frameworks in support of interoperability (policies, strategies, specifications, methodologies, guidelines, and similar approaches and documents).
- Reusable generic tools (demonstrators, shared and collaborative platforms, common components and similar building blocks for user needs across policy fields).
- Common services (operational applications and infrastructures of a generic nature to meet user requirements across policy areas).
- Analysis of ICT implications in the implementation of new EU legislation.

The ISA programme is managed by the European Commission in close cooperation with the EU Member States represented on the programme's management committee. This committee is expected to establish sub-groups of national experts to oversee and guide the implementation of the various actions while ensuring coordination and alignment with national initiatives.

Further information:

- [Official press release - RAPID](#)
 - [ISA page on the IDABC website](#)
 - [ISA decision - Official Journal of the European Union](#)
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CZ: Information System of Data Boxes ready for its imminent full operation - 29 October 2009

On 27 October 2009, the spokesperson of the Interior Ministry along with the representatives of the Czech Post informed that the Czech Information System of Data Boxes (ISDS) is one hundred percent ready for its full operation which is to begin on 1 November 2009.

The system works without any problem and provides all the required functions. All the regional offices, the Social Security Administration, the General Directorate of Customs and other relevant authorities have already activated and used their respective Data Boxes.

"The system works 24 hours, seven days a week and manages several hundreds of logins per minute. The loading time is minimal and the processing delays required are practically inexistent." said Petr Stiegler, the Head of the eGovernment Development Division at the Czech Post, the operator of the system.

According to the press release, the reported complications faced over several days by the Ministry of Justice - when trying to login and to send/receive messages via its Data Boxes - are in no way related to the ISDS; they were merely due to a technical problem of the providers. The Ministry of the Interior, the Czech Post and Telefonica O₂ assisted the Ministry of Justice in solving this issue.

Background information

A [Data Box](#) serves as a register/repository of a person's electronic communications with the public authorities. Each Data Box is password protected and accessible only with a certified eSignature. The Data Boxes Information System is fast (the message data is delivered almost immediately), reliable (the data cannot be lost) and simple to use, while offering the advantage of authenticating the sender and the receiver.

Under the [Act on Electronic Actions and Authorised Document Conversion](#) - also referred to as the 'Czech eGovernment Act' - each Czech public body and each legal person has an obligation to have and activate its own Data Box by 1 November 2009 at the latest. Following this deadline, the Boxes will be activated automatically. As for citizens, they may establish their Data Box on a voluntary basis and hence use the documents they contain in their dealings with the Public Administration.

The Czech Minister of the Interior and the CEO of the Czech Post signed in February 2009 a contract for the operation of the information system of Data Boxes. The aim was to set up the first Data Boxes as from 1 July 2009, the date of entry into force of the 'Czech eGovernment Act'.

Further information:

- [Official press release - Czech Ministry of the Interior \(in Czech\)](#)
 - ['Ministry of Interior activates own Data Box' - Previous ePractice news article](#)
 - [Information on the Data Boxes \(in Czech\)](#)
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NO: Launch of public procurement portal 'anskaffelser.no' - 29 October 2009

The [Agency for Public Management and eGovernment \(Difi\)](#) has now launched a new portal, [Anskaffelser.no](#), for all actors involved in public procurement.

This new portal is filled with tools and information, and its expertise favours efficient procurement transactions with the public sector. Deputy Director, Dag Strømsnes' ambition is to establish this portal as the preferred online purchasing meeting place for managers, buyers, network hubs and providers.

Nowadays, there is a wide range of offers for purchasers of public enterprises. Difi's objective is to offer a unified, quality-assured and experience-based knowledge website. This procurement portal will contribute to the most efficient use of resources, based on businesslike and equal treatment.

'Anskaffelser.no' is a guide to the entire procurement process, providing guidance on the regulations as well as the overview of laws, disciplinary policies, news and tools. Thanks to a description of the procurement process with templates, checklists and standard documents, clients and suppliers are guided on activities, assessments and decisions to be made in the various phases of the procurement process.

Further information:

- [Official press release of the Norwegian website of the Agency for Public Management and eGovernment \(Difi\)](#) (in Norwegian)
- [Official website of the Norwegian website of the Agency for Public Management and eGovernment \(Difi\)](#)
- [Official portal: 'anskaffelser.no'](#) (in Norwegian)

UK: OECD welcomes UK government climate change map - 29 October 2009

In October 2009 a [new map](#) was presented to OECD Secretary-General, Angel Gurría, by the British Ambassador to the OECD, Dominic Martin. The map aims to illustrate graphically the devastating effects of the climate change.

It was produced by UK government's Meteorological Office ahead of the crucial UN climate change talks in Copenhagen in December. Widespread drought, falling agricultural production and rising sea levels are all outlined in the new map which describes the impacts that may occur from region to region, if the global average temperature rises by 4 °C (7 °F) above the pre-industrial climate average. The impacts shown on the map are only a selection of the possible occurrences focused primarily on the effect of climate change on human activity.

According to OECD analysis, unless action is taken, global greenhouse gas emissions will rise by about 70 % between now and 2050, and by 2100 there could be 4-6 °C global mean increase in temperatures above pre-industrial levels. The map shows that, for instance, as the Himalayan glaciers melt, 23 % of the population of China could be deprived of the vital dry season glacial melt water by 2050. It also explains that an estimated mean sea-level rise of 53 cm by 2075 would result in floods affecting an additional 150 million people, with Asia being particularly badly hit.

The map allows the users to select which impacts they want to see, zoom on specific geographies and access more information about the science behind the map. The projection was generated using Met Office Hadley Centre's HadCM3 model. To create the map the model was run many times, for two different greenhouse gas emission scenarios.

Further information:

- [Original source - Organisation for economic cooperation and development \(OECD\), Website](#)
- [UK Meteorological office climate](#)
- [The work of OECD on climate change](#)

- [UN Framework Convention on Climate Change \(COP15\) Webpage](#)
 - [Launch the interactive full screen map](#)
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FI: Student grants - Comprehensive online application service - 28 October 2009

Finnish Social Insurance Institution [Kela](#) has recently informed that the notification of changes in the situation of a student benefiting from State grants can now be performed online via its website.

The fellowship students can thus notify online any change that could affect the financial support (e.g. change of residence, work experience) they have been receiving.

All students (including summer students or those studying abroad) have an electronic access to this service and to the other eServices provided through the Kela website.

The online application for student grants is an easy and safe way to apply for financial support. The system only requests the information that is strictly necessary to the specific procedure. Likewise, it checks whether all the relevant questions were answered by the users and guides them through the application with instructions and error messages. Access to the complete service requires authentication with an electronic identity card or an online bank user ID.

Kela provides students with a comprehensive service since they can also retrieve, restore, cancel and close their application online. They can furthermore know which amount they have already received and under which annual income threshold one is eligible to receive a grant.

Further information:

- [Original news article - Suomi.fi portal \(in Finnish\)](#)
 - [eServices for students - Kela website](#)
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IS: One in four secondary schools to join open source project - 28 October 2009

Already nine out of Iceland's 35 upper-secondary schools have expressed interest in participating in Iceland's project on open source in education.

Iceland's ministry of education is about to start a campaign to encourage schools do more with this type of software. It has reserved five million ISK (approx. €27 000 euro) for the campaign in 2010.

"We want to encourage educational institutions to take up the use of open and free software in greater numbers, so it can increase the use of ICT in learning and teaching", the ministry announced on 13 August 2009. "Students should learn about this type of software, so they can improve their skills, and teachers should use it too to diversify their teaching methods."

The ministry says that schools can also achieve savings by switching to open source.

According to Sigurbjörg Jóhannesdóttir, advisor at the ministry, the nine schools and the ministry will soon determine how to run the project and how to involve even more schools.

The project has yet to begin, she said. "We are getting introduced to one another, so we can learn what schools are already doing on open source and open standards."

The schools are preparing reports on successes and failures and the ministry wants to gather materials on similar projects in other countries. "We hope this can help us on our path."

The ministry is also planning to evaluate in early 2010 and 2011 if schools, staff and pupils are using open source and if they have increased their use open source software.

Further information:

- [Original news article - OSOR.EU](#)
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LV: Government considers switching to open source - 28 October 2009

Latvia will study if it can cut costs by increasing its use of open source software, the Agence France-Presse (AFP) reported on 22 October 2009.

An IT trade group protested earlier that week against the exact wording of the government plan, which singles out a proprietary software vendor.

On 12 October 2009, Latvia's Prime Minister Valdis Dombrovskis asked Edgars Zalans, the Minister for Local Government and Regional Development, to study the move to open source. The resolution calls on the government to move the public administrations, completely or in part, to operating systems and software not produced by a specific proprietary software vendor that is named explicitly in the document.

The plan is meant to evaluate what possibility exists to use open source software, the Internet news site The Baltic Course confirmed on 23 October 2009, quoting spokeswoman Liga Krapane. "It's done with just one goal - to save some money," she told the news web site.

The Latvian Information and Communications Technology Association (Litka) published on 21 October 2009 an open letter of protest over the resolution. "The state should not start fighting private companies, but should rather use IT to raise government efficiency."

Further information:

- [Original news article - OSOR.EU](#)
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UK: Patients to receive text messages from their GPs in Greenwich - 27 October 2009

According to an article of the HealthNews.EU Portal, the patients of the General Practitioners (GP practices) of the Greenwich district, South-east London, will soon benefit from receiving text messages to support health promotion and patient 'access'.

The National Health Service (NHS) of Greenwich has recently funded the Patient Care Messaging for 39 Greenwich surgeries.

This new text messaging service aims to provide an effective communication channel for the support of health promotion campaigns such as 'Stop Smoking' while helping to reduce the number of missed GP appointments, by means of automated appointment reminders.

The service has proven to reduce missed appointments at the GP's by between 26 % and 40 %. Likewise, it has turned to be a highly effective and efficient method to promote Public Health services.

The service allows healthcare providers to engage with smokers through their mobile phones, rather than via traditional methods such as broadcasting population-wide messages via posters or adverts. By taking this approach, the Primary Care Trust (PCT) expects to significantly and cost effectively increase the number of people seeking support from the Stop Smoking Services.

Based on the searches made on their GP system, surgeries can send out a text message asking patients to text back whether they smoke or not. Patients who receive this message can text back their response which is received by the GP surgery as an email to a designated surgery email address. All patients identified as smokers can then be sent an additional text message inviting them to Smoking Cessation support and advice.

With an estimated 82 % of the UK adult population owning a mobile phone, surgeries will be able to reach a significant number of their patients through this scheme. To achieve optimal uptake of the service, surgeries can encourage their patients to hand in their mobile contact details for their records to be updated.

Julie Richardson, Head of GP Support & Delivery at Greenwich PCT said, "We are excited to be offering this service to our patients. Anything that can help bridge the gap between the healthcare provider and patient we see as a positive. Using this system to request information from patients and as a way to invite patients to healthcare services is proving to be very helpful.

Further information:

- [Original news article - eHealthNews.EU portal](#)

LV: Public online access to data on environmental pollution - 27 October 2009

The [Latvian Protocol on Pollutant Release and Transfer Registers \(PRTR\)](#) to the Aarhus Convention on Access to Information, Public Participation in Decision-Making and Access to Justice in Environmental Matters came into force on 8 October 2009.

The objective of the PRTR Protocol is 'to enhance public access to information through the establishment of coherent, nationwide pollutant release and transfer registers (PRTRs)'. The PRTR was created in order to summarise the data from polluting activities and to inform the public about pollution caused by activities from industrial sites and other sources in country.

The Latvian PRTR is created and maintained by the [Latvian Environment, Geology and Meteorology Centre](#) and is publicly accessible through the Internet, free of charge. The Registry is designed as a web page, containing information about Latvia's air and water emissions, as well as about its waste production.

The Registry is searchable according to separate parameters:

- By activity
- By pollutant
- By release environment
- Type of waste
- Facility
- Administrative territorial unit

In order for the PRTR Protocol to come into force, 16 parties had to ratify it. Latvia ratified the Protocol in May 2008. Currently, the PRTR Protocol has been signed by 36 countries and the European Community.

Background Information

The PRTR Protocol was adopted in Kiev on 21 May 2003, during a meeting that took place within the framework of the 5th Ministerial Conference 'Environment for Europe'. On 18 January 2006, the Regulation (EC) [No.166/2006](#) of

the European Parliament and of the Council was adopted concerning the establishment of a European Pollutant Release and Transfer Register and amending the 91/689/EEC and 96/61/EC Council Directives.

Further information:

- [Original Press Release - Ministry of Environment - Website \(in Latvian\)](#)
 - [Environment, Geology and Meteorology Centre - Website \(in Latvian\)](#)
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New Factsheets

The 12th Editions of the eGovernment factsheets for Belgium and Cyprus are now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

ePractice Workshops

- [Applying standards in eProcurement and eInvoicing](#) | 24 November 2009 | Belgium
- [eGovernment: Innovative Measurement Approaches](#) | 30 November 2009 | Belgium
- [European Interoperability Strategy \(EIS\) Info Day](#) | 1 December 2009 | Belgium
- [Benchlearning: Final Conference](#) | 1 December 2009 | Belgium
- [eProcurement for SMEs](#) | 4 December 2009 | Italy

Co-branding your event with ePractice.eu is possible. Please read our terms at epractice.eu/workshops

Upcoming Events

- [IT: 1st International OASIS Conference](#) | 04 - 05 November 2009 | Italy
 - [BE: 4th International 3D GeoInfo Workshop](#) | 04 - 05 November 2009 | Belgium
 - [IT: DocuBusiness 2009](#) | 05 - 06 November 2009 | Italy
 - [US: Electronic Government Procurement Conference](#) | 09 - 11 November 2009 | North America
 - [SE: 5th Ministerial eGovernment Conference](#) | 18 - 20 November 2009 | Sweden
 - [BE: ICT that makes the difference](#) | 22 - 25 November 2009 | Belgium
 - [FR: Conference on the Internet in the Public Administration sector](#) | 24 November 2009 | France
 - [DE: Online Educa Berlin 2009](#) | 02 - 04 December 2009 | Germany
 - [ES: gvSIG Conference 2009](#) | 02 - 04 December 2009 | Spain
 - [FR: ETSI Security Workshop 2010](#) | 20 - 22 January 2010 | France
 - [UK: Healthcare IT Exchange 2010](#) | 31 January - 02 February 2010 | United Kingdom
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IT: 1st International OASIS Conference - 04 - 05 November 2009

OASIS introduces an innovative, Ontology-driven, Open Reference Architecture and System, which will enable and facilitate interoperability, seamless connectivity and sharing of content between different services and ontologies in domains relevant to applications for the elderly and beyond. The OASIS System is open, modular, holistic, easy to use and standards abiding. Over 12 different types of services are connected with the System for the benefit of the elderly, covering user needs and wants in terms of independent living applications and autonomous mobility and smart workplaces applications.

Open architecture for Accessible Services Integration and Standardization (OASIS) is a Large Scale Integrating Project - partially funded by the European Commission (FP7-ICT 215754) - with the aim to develop an open and innovative reference architecture, based upon ontologies and semantic services, that will allow plug and play and cost-effective interconnection of existing and newly developed services in all domains required for the independent and autonomous living of older people and their enhanced Quality of Life.

The aim of the conference is to serve as a forum to present current and future work as well as to exchange ideas in the field of Independent Living and Autonomous Mobility for elderly. After the 1st half-day Plenary Session, the Conference will be structured in parallel sessions open to the contributions from a variety of stakeholders from across Europe and beyond and addressing the following themes:

- An ontological world
- Older People in the Digital Society
- Healthy Ageing
- Who's retired?
- Mobile Elderly I (Innovative Applications)
- Home Alone
- Accessible Interfaces for All
- Mobile elderly II (making it happen beyond ICT)

The OASIS project will award two prizes, one for the best student paper received and one for the best paper from developing countries. Each prize will consist of a financial grant of € 1 000 and an awarded certificate. Participants wishing to apply for the award should indicate this with their abstract submission.

The conference exhibition area will form an integral part of the conference and will provide the companies and organisations with an opportunity to inform and display the latest products and services. More Information on the exhibition and exhibitor rates can be provided by mailing: Silvio.Bonfiglio@philips.com.

The preliminary agenda of the event may be viewed [here](#).

The event is open and approximately 200 attendees are expected to participate. Registration for the conference can be performed [online](#).

Event emails: congress@lazziworld.com , Silvio.Bonfiglio@philips.com

Event website: <http://www.oasis-project.eu/index.php/lang-en/news-topmenu-19/20-general-news/222-oasis-1st-international-conferencedetails>

Country: Italy

City/Location: Florence

Organiser: OASIS (FP7-ICT 215754) - Open architecture for Accessible Services Integration and Standardization

BE: 4th International 3D GeInfo Workshop - 04 - 05 November 2009

The workshop aims at bringing together international state-of-the-art research and facilitating the dialogue on emerging topics in the field of 3D geo-information. Participants will exchange ideas on 3D requirements and different techniques in 3D data acquisition, data model, spatial data analysis, geo-visualisation and simulation; the workshop will offer an interdisciplinary forum to researchers in the closely related fields of:

- Data Acquisition and processing: advanced approaches for 3D data collection, processing and methods for real-time data acquisition.
- Data model and management: topological, geometrical and network models for representation and maintenance of 3D geo-information in geographical multi-scales.
- Data analysis and visualization: frameworks for representing 3D spatial relationships, 3D spatial analysis and algorithms for indoor/outdoor navigation, interpolation, etc. Advanced Virtual Reality and Augmented Reality visualisation.

The event is free of charge and open.

Event email: 3dgeoinfo2009@geonet.ugent.be

Event website: <http://www.3dgeoinfo.org/>

Country: Belgium

City/Location: Ghent

Organiser: University of Ghent, Department of Geography

IT: DocuBusiness 2009 - 05 - 06 November 2009

The event aims to present the management of documents and information process with the problems, which a user can encounter in a working environment. In this regard, several integration and implementation solutions will be proposed. This event also aims to show to professionals a new road to discover and understand the four main fields, in which dematerialization prevails:

- Tax Records
- Corporate, banking, insurance, utilities
- Public Administration
- Health - The Electronic Medical Record

The event's main objective is to explore the impact of the dematerialization process on business costs and its possible solutions. Therefore, DocuBusiness09 has been transformed into a theatre stage, where professional actors will guide and explain to participants -through simulation- the dematerialization process, business efficiency and innovation in administrative document management, archiving, as well as the need for legislative compliance.

The participants - with the guidance of professional factors- will experience a simulation of business performances, in a series of settings designed to illustrate errors in the document process management. It will be an interactive play between actors and visitors, a show repeated 8 times a day for each of the selected settings, where participants will have the opportunity to gain experience in an unusual way, in the most frequent uncertainties a professional encounters while using optimization technology in business.

The event is open and free. Registration can be performed [online](#).

Event email: info@4itgroup.it

Event website: <http://www.docubusiness.it/>

Country: Italy

City/Location: Milan

Organiser: 4IT Group

US: Electronic Government Procurement Conference - 09 - 11 November 2009

The Multilateral Development Banks (MDB), which jointly sponsor this Conference, promote the idea of adopting eProcurement as integral part of the public procurement reform agenda in developing countries all over the world. The conference is another learning opportunity for procurement policy makers and practitioners and offers a knowledge platform for sharing experience and lessons learned in designing and implementing eProcurement programs at government level. The event is organized in close coordination with the MDB e-GP Working Group, members of which include the European Commission and United Nations Commission on International Trade Law (UNCITRAL).

The objective of this conference is to share best practices and challenges related to eGP implementation as part of public procurement reform programs to increase transparency and quality of public expenditure. What are the trends in the area of public procurement worldwide and what role does eGP play in this context? Leadership,

planning, change management, measuring benefits, business models, building trust, interoperability - these are some of the topics for successful eGP adoption that will be addressed during the conference.

The agenda of the event is available [here](#).

The event is open and free. Registration, which is open until October 16, can be performed [online](#).

Event email: e-gp@iadb.org

Event website: <http://events.iadb.org/calendar/eventDetail.aspx?lang=en&id=1457>

Country: North America

City/Location: Washington DC

Organiser: African Development Bank, Asian Development Bank, Inter-American Development Bank and World Bank, European Commission and UNCITRAL

SE: 5th Ministerial eGovernment Conference - 18 - 20 November 2009

The 5th Ministerial eGovernment Meeting and Conference will be one of the major events of the Swedish Presidency of the Council of the European Union.

It will include a Ministerial Meeting of ministers responsible for eGovernment, a Ministerial eGovernment Conference and an exhibition of the [eGovernment Awards](#) finalists.

Member State ministers responsible for eGovernment will meet on the eve of the Conference, on 18 November 2009, to agree on a Ministerial Declaration that will set out the path for eGovernment up until 2015. The Ministerial Declaration will be presented jointly by the Swedish Presidency and the European Commission on the first day of the Conference (19 November 2009).

At the Ministerial Conference (19-20 November 2009), high-level speakers and 1 000 delegates representing Member States, the European Free Trade Association (EFTA) and candidate countries, the European Commission, international and regional organisations such as the United Nations and the Organisation for Economic Cooperation and Development (OECD), leaders of the ICT industry and its main organisations, as well as academia and others, will meet in more than 20 sessions to discuss topics of particular interest to the eGovernment actors.

The five prestigious eGovernment Awards will be handed out to the winning cases on the occasion of the Awards ceremony to take place on the first evening of the Ministerial Conference.

Participation in the Conference is **upon invitation only**. It is to be noted however that the ePractice members voting online for the Public Prize of the European eGovernment Awards by 18 October 2009 might win a **free admission** to the event. In total, five free admissions will be awarded randomly to these online voters. More information on the online voting may be viewed at: <http://www.epractice.eu/en/awards/rules>.

Event email: N/A

Event website: <http://www.egov2009.se/>

Country: Sweden

City/Location: Malmö

Organiser: Swedish Presidency of the Council of the European Union along with the European Commission

BE: ICT that makes the difference - 22 - 25 November 2009

The conference provides a forum to present and discuss research results, policy plans, and new research problems and approaches.

- **The future of the computer:** Computers will become faster and more powerful. They will also become much smaller and be integrated in all objects in our environment.
- **The future of the internet:** The internet will grow and become more interactive. It will not only connect computers, but also things, tools and perhaps brains. Most objects (and human beings?) will be directly online.
- **The future of the relation between the virtual and the real:** User interfaces will become more intuitive and natural. They may also disappear to the extent that the real and the virtual will merge.
- **The future of ICT for human security:** Security is a social priority. Developments in ICT may become the best protection as well as the worst threat.

The event aims to address strategic thinkers and planners in the field of science and technology researchers in ICT, researchers in Ethical, Socio-economic, and Legal aspects (ESLA) of science, decision makers and advisors in industry and public policy, experts and other stakeholders involved in the development or analysis of biotechnology, biomedicine or other strategic developments.

The conference programme is available [here](#).

Registration to the event is open and can be performed [online](#) with the payment of a fee. The expected number of participants will be more than 100.

Event email: info.TBM2009@theIFB.eu

Event website: <http://www.icthatmakesthedifference.eu/>

Country: Belgium

City/Location: Brussels

Organiser: International Forum for Biophilosophy (IFB)

FR: Conference on the Internet in the Public Administration sector - 24 November 2009

During the conference, important public sector players will be gathered; Directorate General for the Modernisation of the State (DGME), Health Insurance, Paris Academy, Mayor of Bordeaux, Auvergne Region, Burgundy region, Autonomous Operator of Parisian Transport (RATP), among others whose feedback and advice will provide valuable support and answers to the following issues:

- the latest and priority projects in eGovernment;
- the innovations that will allow the web to go further in the dematerialisation of services, fostering a personal relationship with the user;
- how to integrate the Web into its communication strategy;
- the appropriate context and the purpose to use participatory platforms, social networks, blogs, etc;
- how political communication should evolve on the Internet;
- how to measure the magnitude and the scope of the signals activated on the Internet.

It is a forum for public administrations, local authorities and public enterprises that wish to learn from best practices in order to improve their relationship with the users.

The agenda of the conference may be viewed [here](#).

Registration can be performed [online](#). The attendance fee is €490 exc. VAT for the public sector and administrations, and €890 excl. VAT for private-owned-businesses. Expected number of participants will exceed 100.

Event email: evenements@benchmark.fr

Event website: http://www.benchmark.fr/catalogue/forum/programme/394-forum-secteur-public-sur-internet/?f_partner=em

Country: France

City/Location: Paris

Organiser: Benchmark Group

DE: Online Educa Berlin 2009 - 02 - 04 December 2009

ONLINE EDUCA BERLIN, a global e-learning conference for the corporate, education and public service sectors, is the key annual networking event for the international e-learning and technology-supported learning and training industry, attracting and bringing together experts in the vanguard of technology-enhanced learning from around the world. Participants forge essential cross-industry contacts and partnerships, thereby enhancing their knowledge and expertise.

Participants are high-level decision makers from education, business, and government sectors, the three areas driving e-learning adoption and innovation. The networking opportunities and quality of discussion surpass those of any other industry-related conference. The conference is aimed at anyone involved in technology-supported learning and training and also for those who want to find out more about this ever-evolving field.

More information about the programme of the event can be found [here](#).

Over 2000 delegates from more than 90 countries and every continent attend the conference to discuss the latest developments in the field. There is a registration fee for attending the event; registration can be performed [online](#).

Event email: info@online-educa.com

Event website: <http://www.online-educa.com/the-conference>

Country: Germany

City/Location: Berlin

Organiser: ICWE GmbH

ES: gvSIG Conference 2009 - 02 - 04 December 2009

In the light of the gvSIG conference, the Undersecretary of the Regional Ministry of Infrastructure and Transport stated the following: "gvSIG is a continuously evolving project that is constantly adapting to reality. As a result of this continuous process of transformation a non-profit organization, the 'Association for the promotion of free geomatics and the development of gvSIG' (Association gvSIG), has been established. [...] Using free software is not the same as adapting its philosophy of shared knowledge to the development of a new business model; a new model that opens opportunities to many companies in the sector, especially to small and medium sized companies."

The 5th edition of the gvSIG conference will also host the [eclipseDay](#). Organisations interested in collaborating in the event can find information [here](#). All presentations at the Conference will have simultaneous interpretation (Spanish-English and English-Spanish).

Registration is free of charge; however, since there is limited capacity for the conference, registration should be performed through the online [application form](#).

Event email: contacto-jornadas-gvsig@gva.es

Event website: http://jornadas.gvsig.org/home/view?set_language=en

Country: Spain

City/Location: Valencia

Organiser: Regional Ministry of Infrastructure and Transport (Conselleria de Infraestructuras y Transporte, CIT) and the gvSIG Association

FR: ETSI Security Workshop 2010 - 20 - 22 January 2010

The ETSI Security Workshop has become an annual international security standardisation workshop, bringing together international Standards Developing Organisations (SDOs) and security experts to discuss recent developments, share knowledge, identify gaps and co-ordinate on future actions and work areas. The workshop will include overviews of the work being done in the area of security across standards and technical bodies, along with presentations from major organisations involved in security initiatives.

Participants in the workshop will:

- Assess and spotlight ongoing work on ICT security standards
- Localise the gaps and duplication in security standardisation
- Start to define new work areas
- Sharing ideas and proposals on security innovation, prioritisation of efforts and implementation evaluation

Presentations should have a focus on Security Innovation, in particular:

- Next Generation Networks security
- Mobile Telecommunications systems
- ICT trustworthiness and integrity
- Research and Innovation
- RFID and NFC Security issues
- Internet of Things
- Identity Management and your Privacy
- Cryptography
- Smart Cards and future trends
- Quantum Key Distribution
- Machine to Machine communication
- Standards prioritisation and evaluation

Further details on the agenda of the event are available [here](#).

Attendance to the workshop is free and open to anyone interested upon registration which can be performed [online](#).

Event website:

http://www.etsi.org/WebSite/NewsandEvents/2010SECURITYWS/2010_SECURITYWORKSHOP_HOME.aspx

Country: France

City/Location: Sophia Antipolis

Organiser: European Telecommunications Standards Institute (ETSI)

UK: Healthcare IT Exchange 2010 - 31 January - 02 February 2010

The Healthcare IT Exchange has been designed to showcase the leading initiatives in Healthcare Services today, combining practical discussions on cutting edge technologies. The Healthcare IT Exchange has compiled speakers with brand new case studies from some of the largest trusts and experts across the UK and Europe.

Through the conference sessions, discussions will be facilitated on a wide array of strategically driven Healthcare IT issues such as:

Strategy:

- An update on the Department of Health's plans for the National Programme for IT
- Forward Planning: Making efficiencies and maximising cost savings
- Innovation - selling your ideas to the board
- Engineering an innovative culture within your IT department
- Health IT: Learning from Europe

Technology:

- Connecting health professionals for a collaborative NHS
- Securing patient information
- Capitalising on legacy systems
- Implementing and realising the benefits of shared services
- Mobile technologies for a mobile work force
- Digitising patient records
- Looking to the future: Does cloud computing have a silver lining?

Senior executives responsible for providing strategic IT guidance to overall business strategy for their trusts will be invited.

The conference programme for the event is currently being developed.

Participation to the event has not cost, however, registration is mandatory and can be performed through [event's website](#). The expected number of the participants is around 150.

Event email: exchangeinfo@iqpc.com

Event website: <http://www.healthcareitexchange.co.uk>

Country: United Kingdom

City/Location: London

Organiser: International Quality and Productivity Centre (IQPC) Exchange

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