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## European ePractice Newsletter N. 292 – 1 September 2009

### >> European eGovernment Awards 2009 finalists known!

The European Commission unveiled the 52 finalist projects which will compete for the European eGovernment Awards 2009. The list of the 52 finalists along with the 55 additional good practice label recipients may be found by clicking [here](#). The Awards ceremony will take place on 19 November 2009 in Malmö, Sweden.

### >> eGovernment good practices transfer between regional authorities

ePractice encourages its members to take part in the workshop organised by the INTERREG IVC Fast Track network "Promoting Innovation and the Knowledge Economy" (PIKE) on 24 September 2009 in Brussels. During this free event, participants will learn about the award-winning eGovernment and Wireless broadband good practices which form the basis of the PIKE project. The workshop will furthermore be an opportunity to share and discuss the issues surrounding the transfer of good practices into mainstream EU Structural Funds programmes. Registration is open at <http://www.epractice.eu/en/workshops/pike>.

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## Latest Cases

- [Regional EHRs with speech recognition in Galicia, Spain](#) | 31 August 2009 | Spain
- [Open Negotiation Environment](#) | 28 August 2009 | Ireland | Italy | Romania | Switzerland
- [OpenCimetiere: Managing graves the open way](#) | 14 August 2009 | France

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## Regional EHRs with speech recognition in Galicia, Spain

Spain is working on making electronic health records (EHR) available for all its citizens in 17 regional projects. In addition, the national government is running an interoperability project to create a nationwide infrastructure that can also be seen as [a key part of the broader European efforts to create interoperability between the Member States](#).

In the region of Galicia in Northern Spain, **Servicio Gallego de Salud, "SERGAS"** (Galicia Health Services) has been running one of the 17 EHR projects since January 2004. Meanwhile, 14 secondary and tertiary care centers have access to the Galician EHR network, which means that they can store and validate – through digital signature – clinical documents like radiology, pathology and surgery reports. Since 2006, primary care centers are also involved. They use the EHR-network both for electronic prescriptions and EHR support.

Acceptance is pretty high. A key success factor in the Galician EHR project is the parallel implementation of speech recognition that was introduced in the radiological departments of all 14 hospitals in the network in April and May

2008. In radiology, 80% of radiologists use speech recognition regularly to create reports for the EHR now. The introduction of speech recognition led to a considerable increase in the total number of electronic documents stored in the EHR-system.

The Galician experience thus can be considered an example for a successful introduction of a shared EHR solution that might serve as a model for other European regions. Speech can be used as a strategic tool to increase the use of shared EHR solutions in Spain as well as anywhere else in Europe

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## Open Negotiation Environment

ONE will be achieved through a set of technology components which can be tailored to the needs of a specific organization; depending on its business requirements and adapting to its every demand. The project will deliver an open source platform for negotiation, driven by innovative business models and technologies; it will be implemented mainly as an integration of an innovative research component, delivered within the project, and made possible through off-the-shelf technology using already standardized information models. It will extend and favour a more general purpose digital ecosystem architecture. There will be a general architectural framework developed for negotiation, allowing the adaptation of the platform to many different industry sectors. ONE will provide a negotiation mechanism that is reusable in different application and service domains providing a great level of flexibility and allowing users for example to create negotiation processes also for other goals like for example "qualification" or "certification" processes.

The ONE platform will actively support the human negotiators by exploiting automatic learning techniques applied to the goal of learning the best negotiation strategies in a multi-agent environment. Optimized strategy would be suggested through a learning process based on the observation of user behavior, other partners' actions as perceived by the user and concurrent running negotiations.

ONE supports a model of collaboration and trust based on the idea of "collaborative multi-agent systems", where agents can work and learn with other trusted agents and develop collaborative learning schemes. We will develop models of information and knowledge sharing, taking into account privacy concerns, based on a model of multiple agent clusters, characterized by different levels of trust.

The policy learning algorithms will be based on the observation and storage of real interactions between the user and the negotiation service and between the user and other players (Trust), as these are performed in the Negotiation Execution Environment.

The ONE negotiation environment will support technical and non-technical users in specifying strategies and rules for negotiating terms of service delivery. It will provide a distributed and peer-to-peer platform for fully automated execution of negotiations based on knowledge sharing and self-learning.

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## OpenCimetiere: Managing graves the open way

For the management of their cemeteries, the city of Arles and its neighbouring municipalities Albi, Tarn and Dadou decided in 2006 that they needed to replace pen and paper with computers and software. The solution had to be secure, adaptable, and fully featured. The IT direction of the city of Arles was in close contact with the open source initiative OpenMairie, which presented many software products for the use in the public sector. It was through this relationship that the four municipalities took the initiative to start OpenCimetiere, an open source management system for cemeteries. This was started with an initialization phase in 2006, followed by a contribution phase in 2007, where the software was further improved and extended. Today, the software is used by over 300 municipalities inside and outside France, and helps an increasing number of municipalities all over the world to manage their citizens' final resting places efficiently.

## Latest News

- [IT: Medical certificates to be conveyed online in Friuli Venezia Giulia](#) | 1 September 2009 | Italy
  - [UK: Online scorecard helps patients make the right choice of hospital](#) | 1 September 2009 | United Kingdom
  - [IT: Digital innovation in the Justice sector of the Veneto Region](#) | 31 August 2009 | Italy
  - [HU: Homepage of Hungarian Development Agency renewed](#) | 31 August 2009 | Hungary
  - [IT: Interior ministry unveils free SMS information service](#) | 31 August 2009 | Italy
  - [EU: IDABC on Public Administrations in Open Source communities, at Open World Paris](#) | 28 August 2009 | EU Institutions
  - [DE: On-line dialogue with Mayor candidates has been initiated in Bonn](#) | 28 August 2009 | Germany
  - [PL: Internet connections in municipal public libraries](#) | 27 August 2009 | Poland
  - [NO: Municipal welfare services - New income and results database](#) | 26 August 2009 | Norway
  - [EU: EU invests in the ultra high-speed mobile internet of the future](#) | 26 August 2009 | EU Institutions
  - [FR: The use of biometrics prevents identity fraud](#) | 26 August 2009 | France
  - [AL: Bridging the Digital Divide in Albania](#) | 25 August 2009 | Albania
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## IT: Medical certificates to be conveyed online in Friuli Venezia Giulia - 1 September 2009

The Italian Autonomous Region of Friuli Venezia Giulia (FVG) represented by its regional agency for health has signed with the Italian Workers' Compensation Authority (Inail) a protocol agreement aimed at implementing the "medical eCertificate service". The latter will enable the direct transmission by electronic means of one's medical certificates to the information system of Inail.

At first, the service will be activated among a limited number of General Practitioners (GPs - 'medici di base' in Italian) only. It forms part of a wider agreement between the two entities whose objective is to improve the services delivered to the citizens of the Region through online data and information sharing.

Once the service becomes operational, citizens will no longer have to hand in their medical certificates at the Inail counters. Every time GPs will issue a medical certificate following a work-related accident or illness, the certificate will immediately be stored in the Inail information system. Likewise, citizens holding a National Services Card (CNS) will be able to view online all their medical certificates.

The Government of the FVG indicates that the service makes use the technical standards of the Public Connectivity and Cooperation System (SPC), the network of the Italian Public Administration, thus ensuring the security of the data and the respect of the citizens' privacy. The service moreover seeks to free up resources in the Public Administration while cutting red tape.

The General Director of the FVG's Regional Agency for Health, Lonello Barbina, said that the service is "a new IT tool that has been conceived in synergy with the eGovernment unit of the Region and whose implementation will allow reducing the distance between the citizen and the government services while efficiently integrating the various components of the Public Administration".

### Further information:

- [Official press release - Government of the Friuli Venezia Giulia Region \(in Italian\)](#)
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## **UK: Online scorecard helps patients make the right choice of hospital - 1 September 2009**

**At the beginning of August 2009, the British Health Secretary, launched a new online service that allows patients to rate and compare hospitals on a range of areas including patients' safety, cleanliness and waiting times.**

A new web-based scorecard is now available on the [National Health System \(NHS\) Choices website](#) to give people all the information they need in order to make the right choice of hospital, when this is required, without having to spend valuable time in searching multiples sources. This user-friendly scorecard serves as a web-tool for patients, who need to find information about where to receive the best treatment.

Through this new online service, patients will be able to compare a range of hospitals, view their ratings and read reviews on:

- mortality rates;
- infection rates, including Methicillin Resistant Staphylococcus Aureus (MRSA) and Clostridium difficile;
- cleanliness;
- staff performance;
- food quality;
- rate of patients' involvement in decisions around their care;
- whether or not already treated patients would recommend the hospital to friends and family.

Every hospital in England has been asked to encourage patients to leave feedback on the NHS website and respond to comments, in order to increase standards.

In the light of this initiative, Andy Burnham, UK Secretary of State for Health, stated that 'going into hospital is one of the most important moments in anyone's life. And yet we don't equip patients with anything like enough information to make informed decisions.' He added that 'the new scorecard helps patients make the right choice of hospital for them by bringing together all the information in one place for the first time.'

Later this year, a similar service is being launched allowing patients to rate and compare GP Practices.

### **Further information:**

- [Original Press Release - Department of Health website](#)
- [National Health System \(NHS\) Choices website](#)

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## **IT: Digital innovation in the Justice sector of the Veneto Region - 31 August 2009**

**Several protocol agreements signed in Venice on 20 July 2009 target the digitisation of the rulings and of the documents serving in the judicial proceedings in the Region of Veneto.**

The signatories to the agreements are:

- Renato Brunetta, Minister for Public Administration and Innovation;
- Angelino Alfano, Minister for Justice;
- Manuela Romei Pasetti, President of the Court of Appeal of Venice;
- the tribunals of the municipalities of Bassano del Grappa, Belluno, Padova, Rovigo, Treviso, Venice, Verona and Vicenza;

- the Bar Councils of the same municipalities.

The ambitious programme involving the Court of Appeal of Venice along with the judges and the tribunals of the Veneto seeks to improve the functioning of Justice through working methods that better exploit the advantages of the ICT tools. As such, it is not only a technological initiative, it is also and most of all a collaboration programme aiming to further perfect procedures - set by law - which have not been fully implemented in practice so far.

The benefits expected from this initiative are the shortening of the civil court cases' duration, major costs savings and the possibility to use the human resources - employed into paper work until now - more efficiently.

The digitisation process will be implemented gradually; it will start from the Court of Appeal of Venice to then extend to the Veneto's first instance tribunals. The experience acquired within this framework will be placed at the disposal of the rest of the country's Justice Administration, in a way that the entire sector can capitalise on the initiative.

The initiative thus marks one more step ahead in the implementation of the E-Government Plan 2012 promoted by the Minister for Public Administration and Innovation.

**Further information:**

- [Official press release - Ministry of Public Administration and Innovation \(in Italian\)](#)
  - [E-Government Plan 2012 \(in Italian\)](#)
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## **HU: Homepage of Hungarian Development Agency renewed - 31 August 2009**

**The homepage of the website of the Hungarian [National Development Agency \(NDA\)](#), the national authority supporting the effective use of the European Union funds, has been restructured and enriched with new features.**

The aim of this effort is to render the use of the EU funds, the application possibilities and the implemented projects even more transparent. The information now follows a thematic categorisation. The announcements on calls for tenders are available both in electronic newspaper format and in an organised repertory.

The map browser below the news section has been given a new function. In addition to the open calls for tenders, the map introduces the events of the week - project results presentations, press conferences, project launches and others. The next weeks' events can be searched for in the calendar placed beside the map.

The new geo-information application named ROPTER, which allows browsing the projects supported within the framework of the Regional Operative Programmes, has also been made accessible through the map.

The amount of the allotted and paid supports can be followed in real time under the 'Union counter'. The counter presents the status, speed and order of the payments. Information on the supported projects is also available in the continuously growing picture and video collection.

The Hungarian Government established the National Development Agency as an effective and transparent institution network tasked with ensuring the successful use of the EU resources. The homepage of the Agency's website presents the daily statistics pertaining to the implementation of the National Development Plan and the New Hungary Development Plan, the main data of the supported projects and the results of the discussions on the policy documents development.

**Further information:**

- [Original press release - National Development Agency \(in Hungarian\)](#)
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## IT: Interior ministry unveils free SMS information service - 31 August 2009

On 17 July 2009, the Italian Ministry of the Interior launched on its web portal a short messaging information service for citizens.

The users of the entirely free of charge service will regularly receive, on their mobile phone, text messages with the Ministry's latest news as well as relevant notifications, reminders, invitations to events and much more.

In order to benefit from the new service, one simply needs to subscribe to it through the website of the Ministry via the [dedicated link](#) by entering his/her mobile phone number and, if he/she wishes so, his/her name and surname.

The SMS communication offers the convenience of brief -not more than 160 characters- but synthetic messages providing the citizens with the core of the information in a clear, non-bureaucratic language. The no title messages will furthermore point to the source web page for those users interested in getting into more detail.

### Further information:

- [Official news article - Ministry of the Interior \(in Italian\)](#)

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## EU: IDABC on Public Administrations in Open Source communities, at Open World Paris - 28 August 2009

The European Commission's unit responsible for the IDABC programme is organising a [special event](#) for public administrations that use or are considering to use open source and open standards, at the Open World Forum conference which is taking place in Paris on 1 and 2 October 2009.

Titled 'The Power of Communities', IDABC's Open Source Event 2009 will take place on 2 October 2009. The event is meant to address how European public administrations can best interact with and participate in open source communities. Following a keynote speech on the economical sustainability of open source software, a number of examples of successful collaboration between public administrations and open source communities will be presented and discussed.

Public administrations using open source software need to learn how to work with and to participate in the communities that develop and maintain such software, explains Karel De Vriendt, head of the unit responsible for the IDABC programme. "The culture of these communities is often very different from that in public administrations."

Another reason to consider such involvement is that the actions of public administrations need proper justification, says De Vriendt. "They may feel a moral obligation to give back to the open source development community. But it has to fit within the mandate of the organisation and it must be a good use of public funds."

Attending the IDABC event is free for visitors of the Open World Forum. However, [prior registration](#) is required.

IDABC stands for "Interoperable Delivery of European eGovernment Services to public Administrations, Businesses and Citizens". The programme uses the opportunities offered by information and communication technologies to encourage and support the delivery of cross-border public sector services to citizens and enterprises in Europe, to improve efficiency and collaboration between European public administrations and to contribute to making Europe an attractive place to live, work and invest.

### Further information:

- [Original news article - OSOR.EU](#)
- [IDABC website](#)
- [ePractice announcement for the IDABC Open Source Event 2009](#)

## **DE: On-line dialogue with Mayor candidates has been initiated in Bonn - 28 August 2009**

Recently, the [obwahl-bonn.de](http://obwahl-bonn.de) portal has been initiated in Bonn urging the voters to participate in the new online project hosting the dialogue with Bonn's Mayor candidates.

The main principle of the [obwahl-bonn.de](http://obwahl-bonn.de) site is simple: the voters address their questions directly to the candidates by writing on the portal. The five highest rated questions are answered on a weekly basis by all candidates. The citizens can then evaluate the politicians' statements content-wise. In the context of the portal, citizens can also discuss and evaluate several issues of interest. The above service was first introduced within the [abgeordnetenwatch.de](http://abgeordnetenwatch.de) portal and it lasted eleven days until the Mayor's elections in 28 August 2009 in North Rhine-Westphalia.

"We would like to support the direct and public dialogue between the citizens and the politicians", said project manager Christoph Okpue. "We make it possible for the citizens to set the topics themselves and answer them too", he explained.

Most of the candidates have already constantly used the site, keeping the public updated regarding their political projects. For example, Mayor Thomas Hunsteger-Petermann has already answered all ten questions he has received. Voters asked him about DSL connections, child care issues, transportation problems and welfare.

### **Further information:**

- [Original News item, More Democracy Website](#)
  - [Abgeordnetenwatch portal](#)
  - [Obwahl-Bonn.de portal](#)
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## **PL: Internet connections in municipal public libraries - 27 August 2009**

**An agreement signed on 6 August 2009 provides for the establishment of Internet connections in municipal libraries across Poland.**

Currently, nearly 40 % of the 8 500 Polish libraries do not have access to the Internet. This concerns in particular the libraries and their branches located in rural areas and small towns, approximately 2 500 public libraries.

The signatories to the Agreement are:

- Bogdan Zdrojewski, Minister of Culture and National Heritage;
- Witold Drożdż, Undersecretary of State responsible for ICT issues in the Ministry of Interior and Administration;
- Maciej Witucki, President of Telekomunikacja Polska SA, a major telecommunications provider;
- Jacek Wojnarowski, Chairman of the Information Society Development Foundation.

Michał Boni, Secretary of State in the Chancellery of the Prime Minister, took part in the signing ceremony.

Following the Agreement, the TP Group (consisting of Telekomunikacja Polska SA and a number of its subsidiaries) will install free of charge fixed broadband connections in the public libraries where the necessary conditions are met. For the remaining locations where this will not be possible, the TP Group will provide wireless broadband. In both cases, TP Group will provide the highest possible throughput speeds available in a given location. The participating libraries will be exempt from installation, activation and subscription fees for three years, i.e. for the duration of this Agreement.

The Ministry of Interior and Administration of the Republic of Poland sees the computerisation of public libraries as an example of the best actions that the government authorities, the non-governmental organisations (NGOs) and the private sector can take for the development of the Information Society in Poland. Moreover, according to the official press release, the Agreement is well in line with the long-term "Strategy for the Development of the Information Society in Poland until 2013".

**Further information:**

- [Original press release - Ministry of Interior and Administration \(in Polish\)](#)
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## **NO: Municipal welfare services - New income and results database - 26 August 2009**

**The Norwegian Ministry of Local Government and Regional Development launched a new [database](#) whose purpose is to provide transparent information about the efficiency of the welfare services delivered by each of the country's municipalities.**

"The database is a contribution to making information on local councils more accessible to communities and their citizens" said the Minister for Local Government and Regional Development, Magnhild Meltveit Kleppa.

"The municipalities manage high financial amounts on behalf of the community and it is essential that the money is used in the best possible way in order to maintain confidence in the public sector" the Minister added.

The Norwegian Technical Calculation Committee for Wage Settlements (TBU) presents in its yearly report the so-called "production index". The production index is composed of the indexes of some key municipal services, which are based on relevant indicators for the various sectors.

The index, accessible via the new database, covers most of the local public services: kindergarten, primary school, primary healthcare, health and care services, child protection, social services and cultural services. Taken together, these represent some 75 % of all the services that municipalities provide.

For each of the 347 municipalities included in the database, the public can view the welfare services production index, either service by service or as an average of all such services, in comparison to the average of the other municipalities (marked as 100).

Furthermore, next to the services production index, the database features the adjusted municipal income, so as to express the share of welfare services in the overall income of the community. The database lastly provides the net operating income of each municipality, which is an important measure of the municipality's financial balance.

Minister Kleppa admitted that the system "does not tell the entire truth about the councils, but it provides a basis to ask questions and make analysis of the services."

**Further information:**

- [Official press release - Ministry of Local Government and Regional Development \(in Norwegian\)](#)
  - [Link to the database \(in Norwegian\)](#)
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## **EU: EU invests in the ultra high-speed mobile internet of the future - 26 August 2009**

**In July 2009 the European Commission decided to start funding research on Long Term Evolution (LTE) Advanced technology aiming to offer mobile internet speeds up to a hundred times faster than current 3G networks.**

According to the above decision, as of January 2010, € 18 million will be invested into research on the enhanced version of Long Term Evolution (LTE), LTE Advanced. LTE is becoming thus the industry's first choice for next generation mobile networks, also thanks to a previous substantial EU research funding since 2004 which led to the development of a first concept for an LTE-based network infrastructure.

LTE is the latest wireless technology, providing mobile internet speeds of up to 100 megabits per second, ten times faster than 3G mobile networks. LTE-Advanced extends the technological principles of LTE into a further step change in data rates.

"With LTE technologies, Europe's research 'know-how' will continue to set the tone for the development of mobile services and devices around the globe, just as we did in the past decades with the GSM standard," said Viviane Reding, European Commissioner for Information Society and Media. "LTE technologies will turn mobile phones into powerful mobile computers. Millions of new users will get ultra high-speed internet access on their portable devices, wherever they are. This will create tremendous opportunities and plenty of space for growing the digital economy."

Some of the benefits resulting from the deployment of LTE Advanced technology are the following:

- Faster mobile broadband will be provided by operators at lower prices,
- Mobile broadband speeds will reach up to 1GB per second, allowing users to fully benefit from online services,
- The radio spectrum will be used more efficiently; therefore mobile networks will benefit from the 'digital dividend'.
- Mobile broadband will be brought to less populated regions reducing 'digital divide' between rural and urban areas.

### **Further information:**

- [Original news item, Europa Rapid Press releases website](#)
- [EU research on networks of the future and LTE, CORDIS webpage](#)
- [EU-funded project Wireless World Initiative New Radio \(WINNER\), website](#)

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## **FR: The use of biometrics prevents identity fraud - 26 August 2009**

**The National Commission for Informatics and Liberty (CNIL) has authorised the use of biometrics in the fight against identity fraud.**

For the first time, the CNIL has authorised the use of a biometric device based on the recognition of the human venous system to fight against examination fraud. It stresses its specific value as through such examinations - mainly measuring mathematical and verbal skills, and evaluating analytical writing - the best candidates enter major business schools or specialised university programmes. This decision has been made thanks to the nature of the selected biometric system which guarantees greater safety and equal opportunities to candidates.

Given the global dimension of such tests, they may become the object of fraud attempts, especially through the substitution of candidates with false identity documents. In 2004, the press revealed such an incident, as six people had passed the examination in several countries taking the place of at least 186 candidates despite the identity check carried out at the entrance examination centres. These were false "professional" candidates who had offered to take the exam in place of the real candidates in exchange for a fee.

At its plenary meeting, on 18 June 2009, the CNIL allowed a biometric system based on recognition of the candidate's palm venous system thanks to two main arguments:

- The first concerns the biometric technology used. The proposed mechanism analyses the image of the palm's venous network. This is what the CNIL calls biometrics "without a trace". Contrary to a photograph of a face or a digital fingerprint, it is very difficult to spoof the image of an individual's venous system. In the current state of this technique, biometrics show reduced risk of unconscious data capture and, therefore, identity theft.
- The second argument concerns the specific nature of this international check, for which demanding controls are particularly essential. The CNIL is not however generally in favour of the systematic use of centralised biometric databases in all national competitions and examinations.

**Further information:**

- [Official press release of CNIL](#) - "All Rights Reserved" (in French)
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## **AL: Bridging the Digital Divide in Albania - 25 August 2009**

**The Albanian Ministry of Education and Science launched a project, with the primary objective to provide all students in Albania with computer labs and help them improve their Information Technology skills.**

The project -funded by the World Bank and a number of private and public donors- aims to reduce "digital divide" through the set-up of computer labs in all public schools in Albania. Since Albania is situated in the lower ranks of the Western Balkans digital divide list, this multinational programme takes the initiative to bridge this information technology gap. The project provides the country's primary and secondary schools with modern computer labs, high-speed, reliable Internet access and training in information technology skills, giving, thus, the opportunity to students and teachers to become part of a global learning network.

Training in information technology is of great importance in Albania, since -according to Eurostat- there are 4% Internet users per 100 inhabitants in Albania, compared to almost 40% in Croatia, and 20% in average for the South-eastern European region. The United Nations Development Programme (UNDP) assists in the technical training.

Telida Asllani, a teacher at a Leonik Tomeo secondary school in Durrës, stressed that "integration of information technology into the curriculum increases the quality and effectiveness of educating, creating great access to knowledge for all students." About 950 students and teachers at Tomeo School have benefitted from the programme.

Overall 450 000 Albanian students and 25 000 teachers have benefitted from the project since it was initially launched in 2005. In addition, 379 high schools and 800 elementary schools have been equipped with computer labs. Along with Internet access and training in computer programmes, students also learn marketable skills.

**Further information:**

- [Official press release - United Nations Development Programme - website](#)
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## **Latest Publications**

- [EU: Functional, Technical, legal and organisational specifications for the development of Building Blocks Software enabling cross-border use of eCatalogues](#) | 24 July 2009 | EU Institutions
- [EU: Standard Basic eOrdering Format and Data Structure](#) | 7 July 2009 | EU Institutions

- [ES: eEspaña 2009 - Annual report on the development of the Information Society in Spain](#) | 6 July 2009 | Spain
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## **EU: Functional, Technical, legal and organisational specifications for the development of Building Blocks Software enabling cross-border use of eCatalogues - 24 July 2009**

### **Description (short summary):**

According to the work description of the PEPPOL project, the overall aim of work package 3 (eCatalogues) is to provide interoperable solutions for economic operators in any European country to utilise eCatalogue information already registered in their systems and to submit this information electronically to any public sector awarding entity from a different Member State when these economic operators decide to apply for public tenders in which the description of the items to be purchased is requested in the form of eCatalogues.

As a first step to specify and implement such interoperable solutions for economic operators, work package 3 investigated existing studies and initiatives, as well as legal frameworks at European and national levels which may have any relevance for eCatalogues. Therefore, the first activities of WP 3 comprised the analysis, synthesis and assessment of existing reports and documents.

Based on the knowledge acquired, an internal discussion was started among WP 3 participants, first to clearly identify the current status, both of the WP 3 participants and of other countries, second to clearly identify the problem to solve, and identify the most suitable solution.

This report documents the results of these activities. The deliverable has been issued by the PEPPOL project and it is pending for EU approval.

**Number of pages:** 12

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## **EU: Standard Basic eOrdering Format and Data Structure - 7 July 2009**

### **Description (short summary):**

The PEPPOL deliverable D4.1 "Standard Basic eOrdering Format and Data Structure" is a key deliverable in a series of deliverables consisting of 5 parts and is in close connection with work done by CEN/ISSS WS/BII. It provides first information about the initial situation, the PEPPOL project, standardisation approaches and specifications in eOrdering.

After providing an introduction to the PEPPOL project in general and WP4's contribution especially, the report gives an overview of the European Interoperability Framework and its dimensions. This framework serves as guideline for the further analysis of national as-is situations and the deduction of requirements for the establishment of the desired PEPPOL infrastructure.

The report analyses the main initiatives and standardization approaches that have been launched in the last years.

Chapter 6 gives an overview of the national situations in the WP4 member countries.

Finally, chapters 6.2 and 7 discuss the findings and outline the requirements and a roadmap for bridging the gaps between existing national solutions and a Pan-European PEPPOL framework from an eOrdering perspective.

The deliverable has been issued by the PEPPOL project and it is pending for EU approval.

**Number of pages:** 108

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## **ES: eEspaña 2009 - Annual report on the development of the Information Society in Spain - 6 July 2009**

### **Description (short summary):**

The report monitors the evolution of the Information Society (IS) in Spain, in a European context, by developing indicators, benchmarking the performance of Spanish regions and analyzing sectorial markets. It focuses on the use of Information and communication technologies (ICT) by citizens, enterprises and administrations, developing also a comparative index of IS between the European countries that establishes the strong points and the weaknesses of Spain in IS. eEspaña 2009 is the ninth edition and constitutes a reference report in the country.

This year the report states that Spain holds its position in the European ranking despite the effects of the economic situation, and manages to move forward the technological convergence with the European Union average. The main findings of the report are as follows:

- The IeE09 indicator reveals that Spain holds the 16th position, keeping the gap with the leading countries (Norway and Finland).
- Despite the public funding aimed at promoting the use of ICTs with the implementation of the [Plan Avanza](#), the fulfilment of the objectives of the Lisbon Agenda for the 2010 seem difficult to achieve, both for Spain and for several European countries.
- Madrid leads the Convergence Index of the Information Society in the Autonomous Communities.
- Among all Spanish Autonomous Communities, Asturias holds the first position in terms of availability of on-line services.
- Spain holds a leading position in Europe regarding mobile broadband, with more than 15.6 million of potential users, and fixed broadband, with 97% of companies connected to the Internet with more than 10 employees.
- Social Networks have become a big phenomenon. 73.7% of Spanish Internet users over age 15 are users of these services, only behind UK (nearly 80%).
- Over 25 % of the population are electronically documented, with more than 10 million electronic identity cards issued since March 2006, putting Spain at the head of Europe.

The Fundación Orange aims to produce an annual report that grows in strength, quality and innovation. So year after year the report includes innovative studies of the sector. This year includes the following:

- The study of "Online Availability of Public services in the Autonomous Communities" includes a section on user centricity with parameters that measure users' approach, such as accessibility, cross-platform, and use of electronic document legally binding.
- A study on the perception and use of social software in Spanish companies. This first approach was based on fieldwork conducted among a group of technological base companies.
- Under "Diversity" chapter is addressing, as well as the usual studies about gender, children and elderly, issues such as disability, youth with social exclusion risk and immigrants.
- The chapter on "Trends" is about cloud computing, digital journalism and mobile social networks, there is also a section with the opinion of eleven experts on different fields of IS and its immediate future.
- A new chapter on digital content is included because of its increasing importance.
- And in the final chapter, in addition to the usual contents, the reader is provided with a Strengths, Weaknesses, Opportunities, and Threats (SWOT) analysis on the status of the Information Society in Spain, which includes more than 50 variables.

**Number of pages:** 383

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## ePractice Workshops

- [eGovernment good practices transfer between regional authorities: experiences & challenges of InterregIVC Capitalisation projects](#) | 24 September 2009 | Belgium
- [Public eID: Cross-Border and Cross-Sector applications](#) | 29 September 2009 | Belgium
- [Applying standards in eInvoicing](#) | 5 November 2009 | Belgium

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## Upcoming Events

- [BA: EuroRec Conference 2009](#) | 01 September 2009 | Bosnia and Herzegovina
  - [ES: Mobile Life 2009 Conference](#) | 02 - 04 September 2009 | Spain
  - [IT: 7th EARSeL FF- SIG Workshop](#) | 02 - 05 September 2009 | Italy
  - [AT: 2009 Conference on Electronic Democracy – EDem2009](#) | 07 - 08 September 2009 | Austria
  - [UK: Information Security and Digital Forensics 2009](#) | 07 - 08 September 2009 | United Kingdom
  - [UK: Driving Efficiencies in Public Sector IT](#) | 10 September 2009 | United Kingdom
  - [IT: "Communicating Security Using ICT" - A new ePractice Community Launch Conference](#) | 15 September 2009 | Italy
  - [DE: Baltic Conference on e-Health](#) | 16 September 2009 | Germany
  - [RO: E-Health and Bioengineering Conference 2009](#) | 17 - 18 September 2009 | Romania
  - [SI: Workshop on Restrictions in the Implementation of EU Data Protection Directive for Public Interest, Security and Defence](#) | 17 - 18 September 2009 | Slovenia
  - [FR: Smart Event 2009](#) | 22 - 25 September 2009 | France
  - [PL: International Conference on 'Education for All'](#) | 22 - 25 September 2009 | Poland
  - [FR: IDABC Open Source Event 2009](#) | 01 - 02 October 2009 | France
  - [ES: e-Gov 2.0 2009 Conference](#) | 05 October 2009 | Spain
  - [NL: ISSE 2009](#) | 06 - 08 October 2009 | Netherlands
  - [DK: Pan European eProcurement Conference with PEPPOL](#) | 21 - 23 October 2009 | Denmark
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## BA: EuroRec Conference 2009 - 01 September 2009

The EUROREC Institute promotes in Europe the use of high quality Electronic Health Record systems (EHRs) supporting, as the European certification body, EHRs quality labelling and defining functional and other criteria.

The EuroRec 2009 annual conference is organised around 4 themes; each topic will be presented by two or three introductory speakers and a debate will follow. The themes to be presented are the following:

- theme 1: Re-use of Clinical Care and of Clinical Trial Data;
- theme 2: Personal Health Systems, Personal Electronic Health Records and Professional Electronic Healthcare Records;
- theme 3: Towards Interoperability through Quality Labelling and Certification;
- theme 4: Semantic Interoperability: Terminologies and Classifications, Ontologies, Artefacts and Templates.

The agenda of the event may be viewed [here](#).

The number of expected attendees will vary between 100 to 200 people. Registration is to be performed [online](#) at the event's website. The conference fee is €100. Participants of the EuroRec conference will benefit from a reduction to the [MIE 2009 conference](#).

Event emails: [jos.devlies@eurorec.org](mailto:jos.devlies@eurorec.org), [miet.dequae@prorec.be](mailto:miet.dequae@prorec.be)

Event website: [http://www.eurorec.org/news\\_events/index.cfm?newsID=181](http://www.eurorec.org/news_events/index.cfm?newsID=181)  
Country: Bosnia and Herzegovina  
City/Location: Sarajevo  
Organiser: EuroRec

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## ES: Mobile Life 2009 Conference - 02 - 04 September 2009

mLife conference and exhibitions are aimed at all organizations and professionals who would like to monitor, take part in and shape the development of the social impact of the mobile revolution. They provide opportunities to businesses, public sector organizations and researchers to explore the frontiers of the social mobile revolution and to be informed in order to reach their goals. The conference will cover all aspects of mobile life, technology, services, implementation as they relate to individuals, society, economies and governments.

The conference consists of the following three major events:

- **mSOCIETY 2009:** The 2nd International Conference on Mobile Society refers to the emerging trends of the collective-life on earth driven by the technology of networked mobile phones and other mobile devices. These technologies and its fast and wide adoption is influencing the way we live in the society, we run businesses and the way we are as an individual.
- **EURO mGOV 2009:** The 4th European Conference on Mobile Government involves revolutionary approaches to the modernization of public sector via the utilization of networked mobile technologies in local or central government organizations. It aims to enhance public sector business by creating new opportunities to provide services to society. mGovernment is now a recognized field of practice and research, and constitutes the next evolutionary step of progress in eGovernment.
- **mDEVELOPMENT 2009:** The 1st International Conference on Mobile Development aims to explore the impact of the mobile technologies on economic and social development and invites all professionals from public, private, non-profit and third sector org organizations to create a prime platform for knowledge exchange and dissemination.

The draft programme of the conference can be found [here](#).

The number of participants is expected to be around 150; information regarding registration can be obtained from [here](#).

Event email: [conf@m4life.org](mailto:conf@m4life.org)  
Event website: <http://www.m4life.org/>  
Country: Spain  
City/Location: Barcelona  
Organiser: Mobile Government Consortium Int. and Barcelona City Council

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## IT: 7th EARSeL FF- SIG Workshop - 02 - 05 September 2009

This workshop is the latest in a series of technical meetings organised by the European Association of Remote Sensing Laboratories (EARSeL) Special Interest Group (SIG) on Forest Fires (FF) after its foundation in 1995. Previous meetings held in Alcalá de Henares (1995), Luso (1998), Paris (2001), Ghent (2003), Zaragoza (2005) and Thessaloniki (2007) resulted in outstanding progress made in forest fire research. Since the main subject of the present workshop will be the Space operational use of remote sensing in forest fire management, paper contributions are expected to focus on the operational use of remote sensing in:

- pre-fire planning and management;
- fire detection and monitoring;
- post-fire evaluation and management;
- post-fire vegetation recovery assessment.

The main activities of the Workshop will include lectures given by invited speakers, poster sessions, a round-table discussion session and a field excursion. Selected papers presented during the workshop will be included in a special issue of a scientific journal related to forest fires and remote sensing. Only invited lectures will be presented orally, to leave more time for sharing ideas among the attendants. The three poster sessions will cover the main phases of fire management, namely, fire risk, detection and fire effects assessment. General discussion will follow the poster sessions, which will be the opportunity to present innovative work in the previously defined topics. Additionally, round tables will be held to encourage the participation of end-users in remote sensing developments.

Further information on important deadlines can be found [here](#).

Participants to the event will be around 100. Further information on the registration fees is available [here](#).

Event email: [earsel-ffsig@imaa.cnr.it](mailto:earsel-ffsig@imaa.cnr.it)

Event website: <http://www.forestfire.imaa.cnr.it/>

Country: Italy

City/Location: Matera

Organiser: European Association of Remote Sensing Laboratories (EARSeL), Institute of Methodologies for Environmental Analysis (IMAA), University de Alcalá, European Space Agency (ESA), National Research Council (Consiglio Nazionale delle Ricerche, CNR)

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## **AT: 2009 Conference on Electronic Democracy – EDem2009 - 07 - 08 September 2009**

There are a number of eDemocracy applications, ranging from transparency sites and information, discussion, deliberation and consultation platforms to decision-making and voting systems, thus encompassing the entire democratic process. As technical devices have matured and feasibility is largely not considered an issue any more, other questions are now considered:

- To what extent can eDemocracy support and enrich our democracy?
- What and where are the interfaces, what methods can be used to integrate eParticipation in present public administration processes?
- How can we ensure that the greatest number of people are reached and are able to use the means of participation?
- How can the modern media support political education?
- How can the Internet increase participation in political discussion?
- What are the limitations and the risks of eDemocracy?
- How may traditional Decision Support Systems be included in the eDemocracy framework?
- How may microeconomic models (e.g. game theory) contribute to the understanding of the dynamics created by electronic citizen involvement?

The EDem 2009 aims to be opportunity to look into these questions and discuss the answers. During the conference experiences will be shared, examples of good (and maybe not so good) practice analysed, the State-of-the-Art and future scenarios will be presented and discussed.

The call for papers is open. The organisers are looking for contributions on all areas and levels of electronic democracy and participation systems. Projects can also be submitted, and, if accepted, would be presented as examples of "hands-on" demonstrations of eDemocracy and eParticipation. The main conference language is English; submissions in German are also acceptable.

Contributions from individuals from academic and professional backgrounds as well as public administration offices, public bodies, NGOs, education institutions and independent organisations are welcome.

The deadline for papers' submission is 17 May 2009. Submission may be sent in PDF format to [alexander.prosser@wu-wien.ac.at](mailto:alexander.prosser@wu-wien.ac.at) or [peter.parycek@donau-uni.ac.at](mailto:peter.parycek@donau-uni.ac.at). Submission via a Web page will be made available soon.

The conference fees are €95 for authors, €115 for those who register as participants prior to 17 July 2009, and €115 for those registering after that date. The registration facility will be made available at <http://www.ocg.at/edem2009/reg.html>.

Event email: [alexander.prosser@wu-wien.ac.at](mailto:alexander.prosser@wu-wien.ac.at) or [peter.parycek@donau-uni.ac.at](mailto:peter.parycek@donau-uni.ac.at)

Event website: <http://edem2009.ocg.at/>

Country: Austria

City/Location: Vienna

Organiser: Danube University Krems and the University of Economics and Business Administration, Vienna

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## **UK: Information Security and Digital Forensics 2009 - 07 - 08 September 2009**

The conference aims to develop and bring together diverse communities from academia and research, to industry and government, interested in identifying and understanding several security and identity challenges across the globe. The main objective of the ISDF conference is to better address the gap that exists in the digital economy market and to explore security and identity frameworks and solutions in order to protect the next generation of Information Technology applications.

The main thematic areas of the conference are, but not limited, to the following:

- Security in Information Flow
- Security and Privacy in Pervasive/Ubiquitous Computing
- Mobile Communication Security
- Security Modeling and Architectures
- Authentication and Access Control
- Biometrics Authentication
- Identity Management
- Identity Theft & Online Fraud
- Intrusion Detection
- Cyber Legislation
- Digital Fraud
- Electronic Money Laundering
- Computer Forensics
- Mobile Device Forensics
- Trust Models and Trust Management

Registration is free and can be performed [online](#).

Event email: [R.Muttukrishnan@city.ac.uk](mailto:R.Muttukrishnan@city.ac.uk)

Event website: <http://www.epsr-identity.net/ISDF2009.php>

Country: United Kingdom

City/Location: London

Organiser: School of Engineering and Mathematical Sciences, City University London

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## **UK: Driving Efficiencies in Public Sector IT - 10 September 2009**

This conference will not address the efficiency questions of old but will explore innovative new ways to drive efficiencies and save money. It will look into new roles, new systems, and new ways of working to examine how IT can enable change and support organisational objectives.

Participants will have the opportunity to:

- Discover practical strategies for cutting costs, whilst maintaining delivery levels.

- Ensure that IT departments are taking a pro-active approach towards enabling change and maximising cost savings.
- Learn how recession can be used in order to drive innovation and how new ways of working can be found.
- Interact with delegates and speakers in discussion sessions designed to help address personal challenges.
- Explore how new technologies can save money.
- Be prepared in order to take the appropriate steps to make savings.
- Learn how to get the most from a supplier base, using effective partnership working and procurement.

More information about the programme of the event can be found [here](#).

The number of attendees is expected to be around 100. Registration can be performed [online](#) with a payment of a fee.

Event email: [lizzi.geary@guardian.co.uk](mailto:lizzi.geary@guardian.co.uk)

Event website: <http://www.guardian.co.uk/drivingefficiencies>

Country: United Kingdom

City/Location: London

Organiser: Kable

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## IT: “Communicating Security Using ICT” - A new ePractice Community Launch Conference - 15 September 2009

This conference aims to present the new epractice community "Communicating Security Using ICT". This Community will be a network in which the members of the European Police forces working in the External relations/Public relations field will be able to communicate in real time among them on the ways to communicate security to the citizen using ICT and to inform them about security issues.

The Community's members will be able to share suggestions, projects and best practices on how to communicate the security to the citizens and the initiatives taken for making feel them more secure using ICT means (police websites, intranet, community, electronic newspapers, mailing lists, advertising campaigns about security and so on).

The participants to the launch conference in Rome will be explained how the Community works and how to create their personal account to join it.

Participation in the event is **upon invitation only** and free of charge.

Event email: [mauro.valeri@interno.it](mailto:mauro.valeri@interno.it)

Country: Italy

City/Location: Rome

Organiser: Italian Police, External Relations Office

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## DE: Baltic Conference on e-Health - 16 September 2009

The Baltic Conference on eHealth will present a well-balanced mix of best practices and strategy-oriented presentations from various countries. The participants including representatives from hospitals, governments, health insurance organizations, service providers and media will have the opportunity to exchange views and experiences among all those involved in health management. "To learn from each other - to work with one another" shall be conference's main aim.

The conference program will focus on the following topics:

- Cross-Border Healthcare (experience and knowledge transfer, best practices, interoperability/interconnectivity, globalization, business intelligence/consulting and quality management).

- Optimization of clinical and business processes as well as of hospital information and communication systems in order to increase the quality and economics of patient care.
- Telemedicine.

Moreover, the link between eHealth and medical engineering will be discussed.

The conference will not only include several presentations and workshops but also an exhibition of international IT solution providers and a [pre-opening session](#) on 15 September, at the University Medical Center Hamburg-Eppendorf (Universitätsklinikum Hamburg-Eppendorf - UKE).

Detailed information about the agenda of the conference can be found [here](#).

The conference is expected to host around 150 participants. Registration is open and can be performed [online](#) with a payment of a fee.

Event email: [event@common-sense.biz](mailto:event@common-sense.biz)

Event website: <http://www.baltic-conference-on-ehealth.com/eng/index.html>

Country: Germany

City/Location: Hamburg

Organiser: Baltic Sea Forum e.V. - Baltic SeaStates Subregional Co-operation (BSSSC), Hamburg Chamber of Commerce, IBM, in cooperation with University Medical Center Hamburg-Eppendorf

## **RO: E-Health and Bioengineering Conference 2009 - 17 - 18 September 2009**

The main focus of EHB 2009, the second edition of the EHB conference, is placed on ehealth and bioengineering in general. Its goals are to promote concepts and advanced hardware and software technologies in the emerging domains of ehealth, telemedicine, medical devices/equipment, medical informatics, biomechanics, biomaterials, biotechnologies and healthcare management.

Another objective is to strengthen the interdisciplinary synergy between medical and technical researchers and practitioners, within the generous framework of medical bioengineering, in order to establish and promote advanced scientific concepts, methods and technologies for medical services and healthcare in Romania and enlarged Europe. In this respect, a special attention will be granted in the next years to targeting research to the real needs of patients, through different national and international projects and partnerships.

Last but not least, EHB 2009 represents a new "official" occasion to show that telemedicine in Romania and particularly in Iași exceeds the level of other more or less theoretical approaches and demonstrative issues. Its maturity was already proven by real time transmission and analysis of some vital biosignals of patients, performed by using the facilities offered by the first Romanian Telemedical Regional Centre located at the Faculty of Medical Bioengineering of the „Gr.T. Popa” University of Medicine and Pharmacy in Iași, which was developed by a local team within two research pilot projects - TELMES and TELEMON - financed by the Romanian Ministry of Education and Research.

The intention is therefore to promote procedures for teleconsultation, telediagnosis and telemonitoring, providing an alternative to be employed in the healthcare system that could be made available "every time and anywhere" for those persons who need such a public service.

The [topics to be covered](#) and the [full papers' submission guidelines](#) can be viewed online.

The organisers expect to attract over 200 attendees. The registration fee is 300 RON (approximately €70).

Event email: [ehb2009@bioinginerie.ro](mailto:ehb2009@bioinginerie.ro)

Event website: <http://www.bioinginerie.ro/ehb2009>

Country: Romania

City/Location: Constanta

Organiser: "Gr. T. Popa" University of Medicine and Pharmacy Iasi, the Romanian Society of Medical Bioengineering and "Ovidius" University of Constanta

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## **SI: Workshop on Restrictions in the Implementation of EU Data Protection Directive for Public Interest, Security and Defence - 17 - 18 September 2009**

This problem-solving workshop is being organised in the context of a European Commission funded project called [Homeland Security, Biometrics Identification & Personal Detection Ethics - HIDE](#).

Its aim is to bring together individuals and representatives from the European governmental and non-governmental organisations, with the emphasis on the new EU Member States and the Balkan countries in order to identify and discuss ethical and other issues related to the restrictions of the scope of rights in the implementation of EU data-protection principles, when such restrictions constitute the necessary measures to safeguard important public interests, security and defence.

More information about the programme of the workshop can be found [here](#).

Although registration for this workshop is free, the number of participants is limited; therefore, the completed [registration form](#) should be submitted no later than 1 September 2009, either by [email](#) or by fax.

Event email: [simon.dobrisek@fe.uni-lj.si](mailto:simon.dobrisek@fe.uni-lj.si)

Event website: <http://luks.fe.uni-lj.si/hide/>

Country: Slovenia

City/Location: Ljubljana

Organiser: Centre for Science, Society and Citizenship (CSSC) and the University of Ljubljana – Faculty of Electrical Engineering, in collaboration with HIDE partners

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## **FR: Smart Event 2009 - 22 - 25 September 2009**

Smart Event is as an international forum of knowledge-sharing, learning and networking in the fields of e-ID, e-mobility and Smart Security. It has proven to be a meeting place for world-class researchers, innovators, developers and business decision-makers. The event encompasses 3 international conferences covering complementary areas:

- The future of digital security technologies, e-Smart.
- The building of trusted mobile applications, Smart mobility
- The next generation of e-ID management technologies and services, World e-ID.

The relevant calls for papers are open until 13 March 2009.

Smart Event features contents combining scientific and strategic presentations of Industry experts, researchers and academics, as well as governmental and institutional representatives.

The *Smart University* advanced educational programme as well as a series of workshops and meetings complete the agenda.

Smart Event 2009 addresses high level professionals that foster research and innovation the e-ID, e-mobility and Smart Security fields. Based on a steady growing audience, the target for 2009 exceeds 800 attendees. Regardless their activity - Academia, eGovernment, Institutions, Standardisation, Research, Integrators/Consultancy, Manufacturer/hardware, Security Solutions Providers, Content Service & Telecoms Operators – they all play an important and crucial influence on major decisions in the mobility, trusted technologies and services marketplace.

Registration will be performed online with the payment of a fee, and it will commence in April 2009.

Event email: [info@strategiestm.com](mailto:info@strategiestm.com)

Event website: <http://www.strategiestm.com/conferences/smart-event/09/index.htm>

Country: France

City/Location: French Riviera

Organiser: Strategies Telecoms and Media

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## **PL: International Conference on 'Education for All' - 22 - 25 September 2009**

The conference will be divided into three sessions. During the conference there will be an Exhibition of Assistive Technology and Adaptive Solutions.

- Universal design - more than just architecture:
  - making graphics accessible to persons with vision dysfunction;
  - accessibility of mathematical notation;
  - DAISY standard as a new tendency in creating books adapted for the blind;
  - designing outdoor activities for students with disabilities;
  - methodology of practice in mainstream classes with one child with disability taking into consideration the needs of people with sight impairment in building planning;
  - environment safe for everyone, etc.
- Beyond the borders of traditional disability:
  - the conference intends to become a platform for spreading solutions and good practices, the aim of which is to equalize the educational opportunities of the abovementioned groups of students and pupils.
- Inclusive education - can it become a fact?:
  - university studies as an example of inclusive education;
  - a blind pupil on a geography lesson - is full participation possible?
  - physical inclusion versus social inclusion in primary schools;
  - how to fight the stereotypes- social inclusion as the greatest challenge for inclusive education;
  - legal solutions - an enemy or a supporter of inclusive education;
  - methods of preparing teachers to inclusive education; who needs special education schools, etc.

Further information about the programme of the conference can be found [here](#).

The event is expected to host around 250 participants. The registration can be performed [online](#) with the payment of a fee.

Event email: [disability@uw.edu.pl](mailto:disability@uw.edu.pl)

Event website: <http://www.disability.uw.edu.pl>

Country: Poland

City/Location: Warsaw

Organiser: University of Warsaw, Office for Persons with Disabilities

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## **FR: IDABC Open Source Event 2009 - 01 - 02 October 2009**

The IDABC Open Source Event 2009 will focus on why and how European Public Administrations invest in Open Source Communities, from multi-stakeholder management to expected outcome. It will highlight these key aspects of Free, Libre and Open Source Software (FLOSS) sustainability and present seven practical cases, closing with a panel discussion. The keynote of the day focuses on the economical aspects of sustainability.

For a detailed list of planned presentations the agenda of the event can be downloaded from [here](#).

The event is part of the [Open World Forum](#) taking place in Paris on 1-2 October 2009.

In this international event people will be able to:

- Participate in a worldwide initiative bringing together Open Source players and decision-makers from 5 continents.
- Explore the future of FLOSS with Innovation Awards, Trends Radars, and recommendations around a unique forward-looking initiative: the [2020 FLOSS RoadMap](#).
- Share insights and best practices with many of the most respected Open Source experts and entrepreneurs worldwide.
- Network with 1,500 CxOs, CIOs, IT Managers, architects, developers, academics and investors from more than 20 countries.

Registration to the one-day IDABC event can be performed by filling in the respective [form](#). In case that other members of a project or institution are interested, the form should be filled in separately.

In order to access the IDABC event, [registration to the Open World Forum](#) is necessary.

Event email: N/A

Event website: <http://ec.europa.eu/idabc/en/document/7804>

Country: France

City/Location: Paris

Organiser: IDABC Programme unit, Directorate General for Informatics, European Commission

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## **ES: e-Gov 2.0 2009 Conference - 05 October 2009**

After the international convention, held in Bulgaria, Sofia on 1st and 2nd October 2008, 'Improving Performance and Innovation in Public Administration', Eurospace continues with its programmed series of conventions in Europe coinciding with the annual publication of its volume on eGovernment. The conference will gather some of the leading international researchers and professionals coming from the European Commission and the European Institute of Public Administration (EIPA); some regional European Administrations, as well as some of the most prestigious European universities are also expected to participate in this event.

The edition 2009 of the Volume "e-Gov 2.0: pave the way for e-Participation" will be presented in Spain, Madrid, on 5 October 2009 in collaboration with the City Hall of Madrid.

Participation is the fundamental principle of democracy. The creation of a more open, user-oriented and democratic administration whereby both citizens and businesses are able to easily access and to directly influence the political choices of the governors, is the mission of every government involved in a process of modernisation. The Web 2.0 technologies can offer support in this sense. Tools such as thematic blogs, wikis, on-line polls, discussion fora, on-line communities and social networks allow Government to establish an open two-way consultation and feedback-generation channel through which citizens can take up a more active role in the shaping of policy.

The great opportunities offered by the new technologies explain the reason why today eParticipation is the prominent theme of the new eGovernment research focus. Numerous are in fact the initiatives and the exercises that have mushroomed in the latest years even though eParticipation is yet an area which involves a further research.

The conference will be an opportunity to look into the following questions and discuss the possible answers:

- To what extent can ICT tools effectively support and enrich the democratic processes?
- What are the limitations and the risks connected with this new usage of ICT?
- Where can a misuse of this technology lead? May it even become a threat to basic principles and human rights?
- Is society really ready to accept and effectively exploit the new participatory possibilities offered by the ICTs?
- What is the role played by interoperability in the construction of this participatory framework?

Registration to this open event is to be performed by sending an email to [progetti@eurospacegroup.com](mailto:progetti@eurospacegroup.com) or [comunicazione@eurospacegroup.com](mailto:comunicazione@eurospacegroup.com), by 20 September 2009. There is no attendance fee.

Event email: [progetti@eurospacegroup.com](mailto:progetti@eurospacegroup.com), [comunicazione@eurospacegroup.com](mailto:comunicazione@eurospacegroup.com)

Event website: [http://www.eurospacegroup.com/eng/pubblicazioni\\_news.php](http://www.eurospacegroup.com/eng/pubblicazioni_news.php)

Country: Spain

City/Location: Madrid

Organiser: Eurospace

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## **NL: ISSE 2009 - 06 - 08 October 2009**

Founded in 1999 as an initiative of the European Commission's Directorate General for Information Society, ISSE is intended to be "Europe's only independent, interdisciplinary security conference and exhibition".

ISSE provides a forum for sharing real life experiences and learning from experts in the field and it is renowned for its rich educational content and unbiased perspective. It is designed to educate and inform ICT security professionals, policy makers, and industry leaders on the latest developments in technology, solutions, market trends and best practice.

Now in its eleventh year, ISSE 2009 will attract over 400 representatives from across Europe providing an informal and stimulating environment for attendees to learn, share experiences and explore solutions with their European counterparts, focusing on security and related issues like cost of ownership, risk management and interoperability.

By attending ISSE 2009, participants will benefit from the following:

- Educational programme featuring the latest developments in information security, with a special emphasis on European directions and regulations.
- Expert advice on emerging threats and the key challenges ahead.
- Bespoke itinerary allowing choosing from more than 80 individual sessions.
- Hands-on demonstrations of the latest solutions from specialist suppliers.
- Complimentary entry to the ISSE Networking Event.
- Networking opportunities with peers, European security experts and leading industry suppliers.
- Complimentary lunch and refreshments.

The key security topics expected to be addressed at the conference may be viewed [here](#). Further information regarding the fees is also [available](#). Details on registering to the event can currently be provided by mailing [isse@circdata.com](mailto:isse@circdata.com).

Event email: [nicola@revolution-events.com](mailto:nicola@revolution-events.com)

Event website: <http://www.isse.eu.com/index.htm>

Country: Netherlands

City/Location: The Hague

Organiser: Revolution Events

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## **DK: Pan European eProcurement Conference with PEPOL - 21 - 23 October 2009**

The objective of the [PEPOL](#) project is to set up a pan-European pilot solution that, conjointly with existing national solutions, facilitates EU-wide interoperable public eProcurement. It envisages that companies and, in particular, SMEs in the EU will be able to communicate electronically with any European government institution for the entire procurement process.

There are three main objectives of the conference:

- Day 1 - PEPPOL executive day: to inform and promote the business opportunities in the PEPPOL Pilot and the PEPPOL Infrastructure to executives and decision makers from:
  - private service providers (eProcurement, banks, etc.);
  - public sector organisations worldwide;
  - suppliers of middleware products who offer products that can help organisations;
  - connect to the PEPPOL Infrastructure.
- Day 2 - PEPPOL architecture day: to engage IT project managers, IT architects and programmers from the above organisations in the technical aspects of the PEPPOL Infrastructure.
- Day 3 - PEPPOL middleware demonstrations and programmers "Hands-on": to allow existing suppliers of middleware to demonstrate their PEPPOL compliant products and to educate programmers in the software libraries provided.

The content offered during the conference addresses different audiences; executives and decision makers are recommended to participate only the first day; IT project managers, IT-architects and programmers are recommended to participate on day 2 and 3.

The agenda of the event may be viewed [here](#).

The event is free of charge and registration can be performed [online](#). However, there is a limited number of free places which are reserved for solution and platform providers, public sector entities, PEPPOL consortium members, service providers and related EU initiatives. The organiser has therefore reserved the right to allocate places and to refuse applications once the number of complimentary places has been exceeded.

Event email: [conference@peppolinfrastucture.com](mailto:conference@peppolinfrastucture.com)

Event website: <http://www.peppol.eu/News/events-1/peppol-innovation-conference>

Country: Denmark

City/Location: Copenhagen

Organiser: The Pan European Public Procurement Online (PEPPOL) Project

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