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European ePractice Newsletter N. 350 – 16 November 2010

>> Thank you!

We would like to thank all the participants and speakers that attended and contributed during the **Public Services 2.0 event** that took place on 16 November 2010.

>> ePractice.eu assisted workshop on the ADD-ME! Community of practice

The [ePractice.eu assisted workshop](#) entitled 'ADD-ME! Community of practice to fight social exclusion through innovative ICT in Public Services delivery' will be held in Brussels, on **1 December 2010**. It aims to raise awareness of the need for Innovative and Inclusive Public Services to fight social exclusion and of a clear understanding of the European landscape (needs, opportunities) when applying Inclusive eGovernment policies in Europe. Likewise, the workshop will introduce and promote the [ADD-ME! Community at ePractice.eu](#) as a support tool for innovative Inclusive eGovernment policies at European, national and local levels; it will discuss the preliminary findings and results of the ADD-ME! Network and consider suggestions to take the project forward.

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.eppractice.eu/en/events/add-me>.

>> ePractice Workshop on eParticipation

This ePractice.eu workshop on 'eParticipation' will be held in Brussels on **7 December 2010**, seeking to bring together experiences and practices available in the European Union. It aims to draw lessons from a variety of projects in order to engage citizens and civil society in debating top level policy issues. This event will take place at the right time to place eParticipation on the new political agenda, while taking the opportunity to explore its possible contribution to major political reforms throughout the EU. The deadline for abstract submissions is **18 November 2010** and they can be sent at events@eurodyn.com.

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.eppractice.eu/en/events/2010-eppractice-workshop-eparticipation>.

>> Call for articles for the next two issues of the European Journal of ePractice

The 11th edition of the European Journal of ePractice will allow all types of **eGovernment articles** but will give a particular focus on the theme '**eGovernment for the Economic Crisis**' and on how eGovernment can be used to address the current economic and financial crisis in the short and/or in the longer term. The Guest Editor of this edition is [Jeremy Millard](#).

The 12th edition of the European Journal of ePractice will be devoted to the theme '**The Openness of Government**', aiming to determine what is an appropriate openness strategy for government. Given the broad scope of the openness topic, the call for papers for this edition provides a list of non-exhaustive topics for potential authors to think about. The Issue Editors are [Trond Arne Undheim](#) and [Paul Waller](#).

Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome for both calls.

For more information, please visit the calls for papers at: <http://www.epractice.eu/en/node/288847>. Proposed papers can be submitted at epractice@eurodyn.com or at editorial@epractice.eu. The submission deadlines are, respectively: **19 November 2010** for Edition 11th and **30 December 2010** for Edition 12th.

Latest Cases

- [CEL - Electric Power Quality \(MITYC\)](#) | 12 November 2010 | Spain
- [UbiPOL \(Ubiquitous Participation Platform for Policy Making\)](#) | 5 November 2010 | Germany | Hungary | Portugal | Romania | Turkey | United Kingdom | EU Institutions
- [KleurRijker + ReadSpeaker: learning method for integration of IEM](#) | 5 November 2010 | Netherlands

CEL - Electric Power Quality (MITYC)

The power of electrical supply is essential for the functioning of our society. Its price is a decisive factor of competitiveness of a large part of our economy. The technological development of the electricity industry and the structure of supply of raw materials determine the development of other sectors of the industry. If the low quality of the distribution of an area exists, or could produce serious consequences for users, or special circumstances that could endanger security in the blackout, the competent authority may establish guidelines for action that must be carried out by distribution companies to restore the quality of service.

What do we mean by quality of the electricity service?

Service quality is the set of features, technical and commercial inherent to power required by the subjects, consumers and the bodies of the Administration.

Quality of service is configured according to the following:

- Continuity of supply on the number and duration of supply interruptions;
- Product quality on the characteristics of the voltage wave;
- Quality care and customer relationship on the set of actions for information advice, recruitment, communication and representation.

How do we measure the quality of electric service?

It depends from the continuity of supply which is determined by the number and duration of interruptions. We use two measures for this: The TIEPI and NIEPI. The distribution companies supply electricity through the implementation of CEL, i.e. the number of interruptions of service they provide and the duration in the course of a full year. This data is processed with a statistical quality indexes for areas.

UbiPOL (Ubiquitous Participation Platform for Policy Making)

UbiPOL aims to develop a ubiquitous platform that allows citizens be involved in policy making processes (PMPs) regardless their current locations and time. It is suggested that the more citizens find connections between their as-usual life activities and relevant policies, the more they become pro-active or motivated to be involved in the PMPs. For this reason, UbiPOL aims to provide context aware knowledge provision with regard to policy making. That is citizens using UbiPOL will be able to identify any relevant policies and other citizen's opinion whenever they want wherever they are according to their as-usual life pattern. With the platform, citizens are expected to be more widely aware of any relevant policies and PMPs for involvement during their as-usual life therefore improved engagement and empowerment. Also, the platform will provide policy tracking functionality via a workflow engine and opinion tag concept to improve the transparency of the policy making processes. Finally, the platform enable policy makers to collect citizen opinions more efficiently as the opinions are collected as soon as they are created in the middle of citizen's usual life. UbiPOL is provides security and identity management facility to ensure only authorised citizens can have access to relevant policies according to their roles in policy making processes. The delivery of the opinion and policy data over the wireless network is secure as the platform use leading edge encryption algorithm in its communication kernels. UbiPOL is a scalable platform ensuring at least 100 000 citizens can use the system at the same time (for example, for e-Voting applications) via its well proven automatic load balancing mechanisms. The privacy ensuring opinion mining engine prevents unwanted revealing of citizen identities and the mining engine prevents any unrelated commercial advertisements are included in the opinion base to minimise misuse of the system.

KleurRijker + ReadSpeaker: learning method for integration of IEM

KleurRijker and ReadSpeaker provide an online platform that is part of a blended learning method, aimed at integrating immigrants and ethnic minorities. It has been used by more than 30 000 students in the Netherlands since 2007. Its objective is to prepare the student for the integration exam as well to provide language skills and overall empowerment of the students. The platform provides a unique combination of learning content and new techniques, resulting in high scores in the integration exams and actual successful integration in the Netherlands.

Editor's Choice of the week: [PADGETS - Policy Gadgets in Social Media](#)

Latest News

- [IT: World's first implant of permanent artificial heart on 15-year-old child](#) | 16 November 2010 | Italy
- [PL: eServices platform to facilitate communication within the Police](#) | 15 November 2010 | Poland
- [AT: Wi-Fi-based location tracking system to be installed in the psychiatric ward of the University Hospital of Innsbruck](#) | 15 November 2010 | Austria
- [UK: New computer modelling system predicts responses to HIV and AIDS treatments](#) | 12 November 2010 | United Kingdom
- [EU/INT: Experts meet to develop global digital literacy initiatives](#) | 12 November 2010 | EU Institutions | International Organizations
- [EU: Heidi website for comprehensive European health information](#) | 11 November 2010 | EU Institutions
- [FR: New version of local governments' online job board](#) | 10 November 2010 | France
- [EU: SIMS project to apply printed electronic technology to medical diagnostics](#) | 10 November 2010 | Austria | Finland | Ireland | United Kingdom | EU Institutions
- [MT: Government starts public consultation to increase use of open source](#) | 9 November 2010 | Malta
- [ES: Andalusia - Open source has helped save millions of euros](#) | 9 November 2010 | Spain

IT: World's first implant of permanent artificial heart on 15-year-old child - 16 November 2010

The heart surgery team of the [Bambino Gesù Children's Hospital](#), Rome, performed on 30 September 2010 the first-ever implant of a permanent artificial heart on a child patient.

The young patient has been suffering from a sickness impeding his registration on the waiting list for heart transplantation, hence the decision of the hospital to provide him with the only therapeutic alternative to the degenerative process that had brought him close to death.

This measure was not taken temporarily to wait for an actual heart transplant; it is a final therapeutic solution. The surgical intervention started at 8 am to end at 6 pm, with the implant of the 4 cm long artificial heart inside the left ventricle and its connection with the ascending aorta.

The device, an electrically activated hydraulic pump, is entirely located inside the thorax in order to reduce the risk of infection. The pump is powered through a plug positioned behind the left auricular pavilion and connected to the battery held on the patient's belt.

This intervention is a reference achievement of international level for children healthcare and research; it opens up perspectives in terms of therapy and life expectancy for all those young patients with cardiac pathologies necessitating heart transplantation, as well as for these who are ineligible for such transplantation due to illness.

So far, this type of intervention had been performed on adult patients only. The specificity of the technological and surgical solution adopted at the Bambino Gesù Children's Hospital lies with the limited invasiveness of the device and the way electricity is supplied; they both dramatically reduce the risk of infection, the latter being the first cause of failure of the alternative solutions experimented until now throughout the world.

Due to the general condition of the patient and the genuinely innovative character of the intervention, the prognosis remains completely uncertain.

Further information:

- [Original press release - Bambino Gesù Children's Hospital \(in Italian\)](#)

PL: eServices platform to facilitate communication within the Police - 15 November 2010

On 12 October 2010, the IT Projects Centre (Centrum Projektów Informatycznych - [CPI](#), in Polish) of the Ministry of Interior and Administration reached an agreement with a private company. The purpose is for the latter to 'build and implement a nationwide universal platform constituting the Police's eServices communication bus, to ensure the efficient exchange of information within the Police as well as between the Police and the units under its jurisdiction.'

The company is responsible for building and implementing a national information and communication technology (ICT) infrastructure, an eServices Platform. The users of the system will be the police units throughout the country. The objective is to develop an Integrated System of Electronic Document Workflow (Zintegrowanego Systemu Obiegu Dokumentów Elektronicznych - ZSODE, in Polish) for the police.

This eService platform will enable modern methods of work and communication at a distance by creating virtual environments, collaboration and exchange of information through electronic circulation of documents and issues within the organisation, as well as between the Police and the units under its jurisdiction.

The company is also in charge of launching new features, previously not available within the Police's organisation. Following the agreement, the eServices Platform will provide the following services:

- eProcurement
- eAuctions for properties
- Electronic applications for weapon permits
- Electronic applications for licenses (detective license, license for staff of physical protection / technical security)
- eRegistration of complaints
- ePolice office

All these services will use electronic forms and tools available on the Electronic Platform of Public Administration Services ([ePUAP](#)).

This eServices Platform project is co-financed by the European Regional Development Fund (ERDF) of the European Union, within the Priority Axis 7 'Building electronic administration' of the Operational Programme 'Innovative Economy 2007-2013'.

The company in charge of the implementation of the platform was selected via a tendering process, conducted by the CPI.

Further information:

- [Original News Item - IT Projects Centre of the Ministry of Interior and Administration \(in Polish\)](#)
- [Polish Ministry of Regional Development - Innovative Economy 2007 -2013 - National Strategic Reference Framework 2007-2013](#)
- [Electronic Platform of Public Administration Services \(ePUAP\)](#)

AT: Wi-Fi-based location tracking system to be installed in the psychiatric ward of the University Hospital of Innsbruck - 15 November 2010

On 16 September 2010, a company that develops Wi-Fi-based Real Time Location Systems (RTLS) announced that it will provide the psychiatric ward at the University Hospital of Innsbruck in Austria with a Wi-Fi-based location tracking technology for an emergency call system.

The software-based RTLS solution has been integrated into a personal emergency call system developed by a provider of software solutions and services in health care for the psychiatric unit, which encompasses two seven-story buildings and is served by more than 200 employees

"Psychiatric units can be dangerous for hospital staff, as patients are sometimes violent and unpredictable. So, when an attack or an escape attempt occurs, there is often not enough time to call for help by conventional means, such as the telephone," said Franz Gruber, chief nurse of the Psychiatric Clinic at University Hospital Innsbruck.

Mr. Gruber explained that the personal emergency call solution using RTLS technology enables the hospital staff to trigger an alarm "with the simple push of a button on a staff badge, or even faster by just pulling the tag's lanyard", adding that the system then "quickly and simply conveys information where assistance is needed so those employees who are closest to the incident can respond."

The RTLS technology enables the personal emergency call system to track staff location in real time using the hospital's existing wireless local area network (WLAN). The solution relies on badge tags, which support two-way text-based communications capabilities and include a panic button for use in emergency situation.

Further information:

- [Original News Article - Hospital Information Technology Europe](#)

UK: New computer modelling system predicts responses to HIV and AIDS treatments - 12 November 2010

An innovative system for predicting how individual patients with HIV and AIDS will respond to different drugs was launched on 6 October 2010 by the [HIV Resistance Response Database Initiative \(RDI\)](#), a UK-based non-profit research group. The experimental system, called the [HIV Treatment Response Prediction System \(HIV-TRePS\)](#), is available free of charge over the Internet and helps doctors select the best treatment for their patients.

HIV-TRePS harnesses the power of complex computer models that have been trained with data from tens of thousands of patients treated in hospitals around the world. Doctors access the system over the Internet and enter their patient's data, and the system predicts how the patient will respond to hundreds of alternative combinations of HIV drugs. Within seconds, the doctor receives a report listing the drug combinations that the models predict are most likely to work.

Studies conducted by the RDI and its partners have demonstrated that the system can potentially improve patient outcomes and reduce the overall number - and therefore cost - of drugs used.

"This is a very exciting development - the system literally puts the experience of treating thousands of different patients at the doctor's fingertips," commented Dr Julio Montaner, Past President of the International AIDS Society and Director of the British Columbia Centre for Excellence in HIV & AIDS, based in Vancouver, Canada. "This has the potential to improve outcomes for people living with HIV and AIDS around the world, particularly where resources and expertise are scarce."

Selecting and changing treatments for patients with HIV and AIDS in order to keep the virus suppressed is complex and challenging. There are approximately 25 HIV drugs available, from which doctors normally choose a combination of three or more to suppress the virus. However, mutations occurring in the viral genetic code can cause resistance to the drugs used against it. The doctor then has to select a new combination of drugs to overcome this resistant strain.

The computational models within HIV-TRePS, called 'Random Forests', base their predictions on a range of more than 80 different variables including mutations in the viral genetic code, the drugs used to treat the patient in the past, CD4 cell counts (a type of white blood cell that is attacked by HIV) and the amount of virus in the bloodstream. The models estimate the probability of each combination of drugs reducing the amount of virus to below the limit of detection in the blood (50 copies HIV RNA/ml) based on what the system has 'learnt' during its training with thousands of real clinical cases. The system's overall accuracy during development and testing was approximately 80 %.

The easy-to-use system has proven to be a significantly more accurate predictor of response than genotyping with rules-based interpretation - a test that is commonly used today to help drug selection.

"We are really excited about the launch of this system, which is a milestone for us, our research partners around the world and also for the use of bioinformatics in medicine," said Dr Brendan Larder, Scientific Chair of the RDI. "We believe this approach can make a significant difference in a variety of settings and diseases."

The RDI is already working on a version of HIV-TRePS for use in resource-limited settings where there are fewer treatment options and healthcare workers do not have access to all the information that this initial system requires. The RDI's approach could also have potential benefit in other diseases, most obviously for diseases where drug resistance can be a problem, such as Hepatitis.

Further information:

- [Original press release - HIV Resistance Response Database Initiative \(RDI\)](#)

EU/INT: Experts meet to develop global digital literacy initiatives - 12 November 2010

On 21-22 October 2010, leading international organisations met in Bonn, Germany at the [European Computer Driving Licence \(ECDL\) Foundation's Annual Forum](#) to develop international digital literacy policy, and to shape national initiatives around the European Commission's [Digital Agenda for Europe](#).

The need to develop the skills of national workforces through targeted national and international initiatives becomes increasingly important during challenging economic times. Skills development initiatives, including the development of digital skills, will have a profound impact on the creation of more agile and competitive economies (both in developing and more developed countries); additionally, through the provision of greater access to information and communication technology (ICT) for all, the development of digital skills initiative will contribute to more inclusive societies.

At ECDL Foundation's Annual Forum, high-level representatives from organisations across all sectors, including the [United Nations Educational, Scientific and Cultural Organization \(UNESCO\)](#), the [Council of European Professional Informatics Societies \(CEPIS\)](#), information technology companies, ECDL Foundation's global network of national operators, and other international organisations met to develop global digital literacy strategies, and to share knowledge and experiences with the aim of raising digital literacy levels in the interest of economic and social development.

According to Damien O'Sullivan, chief executive officer (CEO) of ECDL Foundation: "The importance of international, and Public and Private Sector organisations supporting, funding, and/or implementing digital literacy initiatives is paramount to ECDL Foundation in achieving its mission to enable proficient use of ICT that empowers individuals, organisations and society, and in doing so, raising digital literacy levels for economic development and social cohesion."

Delegates from ECDL Foundation's global network of national operators from 148 countries attended the Annual Forum and shared their knowledge and experience as in-country stakeholders in the development of national digital literacy initiatives; furthermore, particular emphasis was placed by European national operators on the formulation of national strategies around the European Commission's Digital Agenda for Europe.

Further information:

- [Original news article - ECDL Foundation](#)
- [Related ePractice Publication - The Digital Agenda for Europe](#)

EU: Heidi website for comprehensive European health information - 11 November 2010

As was reported in October 2010, the new wiki website [Health in Europe: Information and Data Interface \(Heidi\)](#) is designed to be a comprehensive search tool for European health information. Currently, Heidi is in the test and pilot phase, but when fully operational it will provide up-to-date data on a broad range of health issues free of charge.

Set up by the European Commission, the Directorate General (DG) for Health and Consumers, the content of Heidi is to be updated on a voluntary basis by experts and health authorities, agencies and institutions in EU countries. Topics covered include health status, determinants, diseases, health systems, trends, and institutional and policy aspects. Users can either search for specific keywords using the search box, or browse from the Keywords list A-Z or [Contents page](#) and find information about rare diseases or learn about the cancer burden in Europe.

For health experts, Heidi provides a tool for sharing, comparing and developing information across Europe. Ultimately, it could be used to help develop evidence-based policies to improve the health of Europeans.

As a dynamic platform, Heidi enables users to correct or adjust existing information quickly and give feedback of its usefulness. Although it is freely available to anyone to read, the access to edit and update information is reserved for health experts recognised in their field at European level. For this, Heidi is looking for health experts or people otherwise linked - through their organisation, for example - to a specific health field, and who would like to contribute to the site.

Currently, Heidi is still a work in progress, since although the technical system is functioning, the content still needs to be refined and made more user-friendly. During this test phase, the editors of Heidi are looking for user feedback and suggestions regarding Heidi's navigation, usefulness and the topics covered.

Source: This text is based on an article by John Brosky first published in EUROPEAN HOSPITAL issue 2/2010.

Further information:

- [Original news article - European Hospital](#)
 - [Heidi wiki](#)
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FR: New version of local governments' online job board - 10 November 2010

The French National Agency of the Civil Service for Local Governments (Centre National de la Fonction Publique Territoriale - CNFPT, in French) presented a new version of www.emploi-territorial.fr on 3 November 2010.

Developed by the CNFPT and 34 local governments, www.emploi-territorial.fr is an online interactive job board connecting local governments, civil servants willing to be transferred and job seekers.

The new version of the website features new functions and a better interface. In the current situation of the employment market, an online platform can improve the connections between all the actors and enhance the access to local government jobs.

Local governments can manage all their recruitments online, publish their advertisements, their staff movements, their vacancies, and follow in real time the publication of local bylaws.

The traffic of the portal amounts to 10 000 unique visits daily.

Further Information:

- [Original news article - World eGov Forum](#)
 - www.emploi-territorial.fr
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EU: SIMS project to apply printed electronic technology to medical diagnostics - 10 November 2010

A European research project which started in September 2010 aims to revolutionise the way blood tests, such as cholesterol tests, are performed. The [Smart Integrated Miniaturised Sensor \(SIMS\)](#) project will develop a cholesterol test using the emerging technology of printed electronics.

Project coordinator Dr Tony Killard of the [Biomedical Diagnostics Institute \(BDI\)](#) at [Dublin City University \(DCU\)](#) said: "Printed electronics will completely change the way we use technology." Also called flexible or plastic electronics, it is already creeping into everyday life. "The latest flat panel televisions are now manufactured using printed conducting plastics which are gradually replacing costly silicon electronics in many applications."

Dr Killard's team at the BDI have been developing printed biosensors and diagnostics for some years and see the potential of this technology to change the way blood tests are performed. "If you think of someone who currently does a blood test, they need a little sensor strip and a meter to read the measurement. Now, all this will be combined onto a single piece of plastic."

He added: "These strips don't need their batteries to be changed or their meters serviced. You simply use the strip, get your result and dispose, or recycle." He also says that because these can be printed in extremely large quantities, the cost will be low.

The SIMS project aims to combine the printed cholesterol sensor with printed batteries and printed digital displays. The device created will also be able to communicate with a mobile phone to convey results to a doctor. These devices have significant potential for people who live in isolated areas, or who do not have easy access to healthcare, particularly in the developing world.

The project is being funded for three years under the EU's Seventh Framework Programme (FP7) for €2.95 million, and involves organisations from Austria, Finland, Ireland and the UK.

"This project will make Ireland a serious player in the emerging printed electronics industry which is estimated by some to be worth €300 billion globally by 2030," Dr Killard said.

Further information:

- [Original news article - Dublin City University \(DCU\)](#)
- [SIMS project](#)

MT: Government starts public consultation to increase use of open source - 9 November 2010

The Government of Malta has decided to define an open source Information Technology (IT) policy intended to accelerate the introduction of this type of software in public administrations. Within this scope, Malta's governmental Information Technology Agency (MITA) launched on 22 October 2010 a public consultation on open source. Feedback on the consultation can be submitted until 1 December 2010.

The MITA made available its consultation document 'Open source vision - Nurturing the proliferation of Open Source Software' at the 22nd National Information Society Advisory Council Meeting that took place in the city of Valletta.

In the document, MITA declares that it hopes that the consultation will result in a set of principles that will speed up the uptake of open source in Malta's public institutions. The agency is also looking for ways to innovate procurement of IT, basing the latter on openness and reusability.

The IT policy should also lead to the emergence of an open source IT sector. According to MITA a viable group of open source IT service providers is a "critical success factor" for Malta to succeed in increasing this type of software. "Self sustaining open source communities seldom emerge spontaneously. They require proactive effort to form and incubate. It is believed that as such, the local educational system can act as a major champion for nurturing concepts of openness in its wider sense, both from a citizen as well as a business standpoint."

Godwin Caruana, MITA's Chief Technology Officer (CTO), explained in the Times of Malta newspaper that open source will be considered wherever it is cost-effective, and without disrupting business processes. "The approach is to ensure that we identify the prospective areas as we go along."

MITA and other governmental institutions are already using open source to offer critical back office services. On the desktop, this type of software is less visible. "Challenges from a client desktop perspective are perhaps more

amplified. MITA will strive to identify respective opportunity areas while ensuring the necessary degree of continuity and non-intrusiveness", Caruana told the Times of Malta.

The government of Malta published on 10 August 2010 an updated version of its open source software directive. The directive instructs Malta's public administrations to consider open source solutions in IT projects. The directive is also intended to increase re-use of procured software, by making such software available as open source, using the European Union Public Licence (EUPL).

Further Information:

- [Original news article - OSOR.EU](#)
 - [Official press release - Malta Information Technology Agency](#)
 - [Consultation document - 'Open source vision - Nurturing the proliferation of Open Source Software'](#)
 - [Related news article - Times of Malta](#)
 - [Related ePractice news article - MT: Directive to boost uptake of open source](#)
 - [Malta's Open Source software Directive](#)
 - [Malta's Open Source Software Policy](#)
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ES: Andalusia - Open source has helped save millions of euros - 9 November 2010

Juan María González, Secretary General for Telecommunications and Information Society for the autonomous region of Andalusia declared in a speech that the use of open source is helping the government of Andalusia save millions of euros.

González delivered the speech during the conference on [Free Knowledge and Public Administration](#) that took place on 27-28 October 2010 in Malaga. González' speech was cited on several social networking sites by conference attendees. One of these is Eduardo Romero, who is involved in the city of Zaragoza's move to an open source desktop. He quoted the Secretary General saying: "Free software is in the heart of policy and strategies of Andalusia."

The Free Knowledge and Public Administration conference was organised by [Iniciativa Focus](#), an NGO on open society, with the support from [Cenatic](#), Spain's open source resource centre and the governments of Extremadura and Andalusia. This two-day conference was one of two events organised ad hoc to replace the [Open Source World Conference \(OSWC\)](#) which should have taken place during the same week but which the government of Andalusia cancelled due to a lack of funds.

During the Free Knowledge and Public Administration conference the European Commission's OSOR project was awarded the 'European Commission (EC) Iniciativa Focus Prize' for the best success story in Open Source Software. The award was handed to Francisco García Morán, Director General of the Directorate-General for Informatics (DIGIT) at the European Commission who said: "Free knowledge is summarised in: Generosity and Solidarity equals Progress'."

A second alternative for the OSW Conference, a one-day meeting on free software Information Technology (IT) business, took place on 27 October 2010 in Malaga's conference centre. This conference was organised by [Andalibre](#), an Association of Open Source Companies from Andalusia and [Asolif](#), a Federation of Spanish Open Source Companies, with the support of Cenatic and the City of Malaga.

Further Information:

- [Original news article - OSOR.EU](#)
- [Free Knowledge and Public Administration Conference's announcement \(in Spanish\)](#)
- [Iniciativa Focus \(in Spanish\)](#)
- [Cenatic \(in Spanish\)](#)
- [Andalibre \(in Spanish\)](#)
- [Asolif \(in Spanish\)](#)

New Factsheets

The 2nd Edition of the eInclusion factsheet for Turkey is now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

Latest Publications

- [EU: eHealth Monthly Focus on DebugIT](#) | 20 October 2010 | Bulgaria | Czech Republic | France | Germany | Greece | Sweden | Switzerland | United Kingdom | EU Institutions
 - [SE: As simple as possible for as many as possible - Under construction - Future eGovernment - SOU 2010:62](#) | 30 September 2010 | Sweden
 - [UK: Switch on! - The Case for Telehealth](#) | 30 June 2010 | United Kingdom
 - [EU: Learning in Informal Online Networks and Communities](#) | 26 February 2010 | EU Institutions
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EU: eHealth Monthly Focus on DebugIT - 20 October 2010

Description (short summary): The DebugIT project is developing an IT framework to address the problem of antibiotic resistance. Routinely collected clinical data from hospital information systems enables the detection of patient safety related patterns and trends, as well as acquisition of new knowledge through advanced data mining. In a next step, this knowledge facilitates better decision-making on the optimal treatment of infectious diseases.

After half a century of antibiotic use, re-emerging and new infectious diseases, partially caused by the rise of antimicrobial resistance, have become a major public health concern. The misuse of antibiotics in humans and animals is one of the leading causes of rapid emergence of resistance among pathogens.

Antibiotic resistances lead to escalating healthcare costs, increased morbidity and mortality and the emergence of potentially untreatable conditions. The DebugIT project, a consortium of leading European clinical, academic and industrial partners, aims at developing an IT framework to allow healthcare systems to better address these emergent problems and improve their management.

Number of pages: 2

SE: As simple as possible for as many as possible - Under construction - Future eGovernment - SOU 2010:62 - 30 September 2010

Description (short summary): The remit of the eGovernment Delegation is to strengthen the development of eGovernment and create good opportunities for coordination within public administration.

The aims of eGovernment are to:

- make it as simple as possible for as many people as possible to exercise their rights, fulfil their obligations and access public administration services;
- strengthen the overall development capacity and innovative power of society; and
- achieve flexible eGovernment that is based on users' needs.

This report provides proposals to the Government and government agencies, municipalities and county councils, and describes the Delegation's efforts throughout all public administration to drive this development.

Related ePractice publication:

[SE: As simple as possible for as many as possible - SOU 2010:20](#)

Number of pages:

SE (Full Report): 294

EN (Summary Report): 10

UK: Switch on! - The Case for Telehealth - 30 June 2010**Description (short summary):**

This report provides an overview of how assistive technology can improve medical services in the long-term based on studies carried out in the UK.

The case for assistive technologies is growing, with a number of successful pilots and trials across the UK. Telecare is well established, primarily addressing the care needs of the frail elderly, whilst telehealth is not yet as widespread.

Telehealth can help monitor people with long-term conditions, enabling timely interventions that reduce the need for expensive hospital admissions, as well as improving overall management of these conditions.

However, for many organisations taking a decision to implement telehealth is currently a leap of faith.

Number of pages: 12

EU: Learning in Informal Online Networks and Communities - 26 February 2010**Description (short summary):**

In 2008, as part of its policy support for the General-Directorate for Education and Culture of the European Commission, the Institute for Prospective Technological Studies (IPTS) launched a study to explore the innovative social and pedagogical approaches to learning that are emerging in new ICT-enabled collaborative settings. This is the final report on the project.

Lifelong learning plays a crucial role in society today as jobs, and the skills they require, are changing. Recent technological and social developments in online settings have the potential to support lifelong learning in new ways. Online collaborative spaces can support both intentional and non-intentional learning in new ways through various forms of participation.

These online platforms, networks and communities support learning all the key competences for lifelong learning, including new transversal skills and personal growth in a social context. However, ensuring digital fluency and self-regulated learning skills for all becomes a crucial challenge and enabler for lifelong learning. Furthermore, individuals need to be prepared for and interested in learning.

Communities can encourage their members to participate and learn with a sociable, openly-managed and developing culture. The report argues that online networks and communities can contribute to all the major European Education and Training policy objectives, i.e. modernising educational institutions to support the lifelong learning continuum with new opportunities for equity, quality and efficiency, and learning key competences and transversal skills.

However, a new learner-centred approach for lifelong learning by learners, education providers and employers is needed. All education stakeholders should engage in developing lifelong learning opportunities through collaboration and new partnerships.

Online communities can enable participation and through it more active citizenship on the part of people at risk of exclusion, such as disabled people, sexual and other minorities, or immigrants. The opportunity for anonymous participation can also be an important enabling factor for advice seeking or accessing a new community. For people who have problems in expressing their identities in the local neighbourhood and community, online communities

can provide a sense of belonging, help them to accept themselves, improve their experienced quality of life and also make them more engaged in other activities in society.

Many online networks and communities encourage people, regardless of their ethnicity, geographical background, or education, to participate. They therefore provide an equal setting for collaboration and participation in tasks based on personal skills that can be further developed through participation. However, in reality, many requirements need to be met before people can start participating: for example, they must have access to ICT, the skill to use ICT confidently, communication skills (often in English language), some previous knowledge of the community topic, and sometimes a particular membership or a professional certificate. These requirements may mean that a person who needs to learn about a particular topic or profession cannot enter the relevant online learning community. People with higher educational level tend to be more motivated and aware of opportunities to continue lifelong learning. Therefore, empowering and engaging people with lower education levels or social class need special attention, the report finds.

Number of pages: 80

Upcoming Workshops and Events

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- [BE: Closing conference of the CALLIOPE Thematic Network](#) | 16 November 2010 | Belgium
- [IT: ID World International Conference 2010](#) | 16 - 18 November 2010 | Italy
- [BE: VoiceS Final Conference](#) | 17 November 2010 | Belgium
- [RO: MEDINF 2010](#) | 18 - 20 November 2010 | Romania
- [BE: Conference on 'Tensions between Intellectual Property Rights and the ICT standardisation process: reasons and remedies'](#) | 22 November 2010 | Belgium
- [BE: EHTEL Symposium on eHealth in Europe's Regions: Acting for Citizens' Health](#) | 22 - 23 November 2010 | Belgium
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- [UK: Our Digital Future - Inclusion, skills and capabilities](#) | 23 November 2010 | United Kingdom
- [ePractice workshop: "Understanding the role of ICT in the integration of IEM"](#) | 23 November 2010 | Belgium
- [CZ: 6th International Conference 'Movement and Health 2010' and 2nd HEPA Europe Conference](#) | 24 - 26 November 2010 | Czech Republic
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- [NL: Medicine 2.0'10](#) | 29 - 30 November 2010 | Netherlands
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- [Assisted workshop: "ADD-ME! Community of Practice" to fight social exclusion through innovative ICT in Public Services delivery](#) | 1 December 2010 | Belgium
- [DE: Pre-Conference Workshop at ONLINE EDUCA BERLIN 2010 - 'The European Digital Education Agenda'](#) | 1 December 2010 | Germany
- [CY: 8th IEEE European Conference on Web Services](#) | 1 - 3 December 2010 | Cyprus
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- [SI: Training on the use of video and multimedia to support the culture of learning](#) | 2 December 2010 | Slovenia
- [FR: Brainstorming session - The evolution from eGovernment to Web 2.0 and open innovation](#) | 3 December 2010 | France
- [ePractice workshop: eParticipation](#) | 7 December 2010 | Belgium
- [FR: CARTES and Identification 2010 - Exhibition and Conferences](#) | 7 - 9 December 2010 | France
- [FI: National Virtual Teaching Days](#) | 8 - 9 December 2010 | Finland
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- [AE: Special Session on Medical Informatics and e-Health at ICTITA Ajman 2010 conference](#) | 11 - 13 December 2010 | Asia

- [UK: Transforming Healthcare through Mobile and Wireless Technologies](#) | 13 December 2010 | United Kingdom
- [UK: eHealth & Telemed 2010](#) | 13 - 14 December 2010 | United Kingdom
- [BE: ServiceWave 2010](#) | 13 - 15 December 2010 | Belgium
- [MA: eHealth 2010 Conference](#) | 13 - 15 December 2010 | Africa
- [BE: Flemish Conference on Local e-Government](#) | 14 December 2010 | Belgium
- [BE: Lift-off Towards Open Government Conference](#) | 15 - 16 December 2010 | Belgium

ePractice workshop: Public Services 2.0 - 16 November 2010

IMPORTANT NOTICE: This workshop will take place NOVEMBER 16! (*Please, disregard the system that may cite a different date*)

Introduction:

Based on the Internet tools and platforms developed during the last few years, Web 2.0 has evolved from a trend to a business paradigm to the current status quo for business development. Governments around Europe and the EU itself have embraced and actively supported and nurtured this evolution in both financial (public funding) and legal (pertinent legislation) terms.

Beyond their active sponsoring of the relevant technologies and practices, Member States Governments are seeking to encourage actual implementation and deployment of pertinent services that can deliver considerable benefits to their citizens. In this light, the European Commission, Directorate General Information and Media is pleased to announce that a workshop on "Public Services 2.0" will take place on November 16, 2010 in Brussels, taking stock of last year's event on Public Services 2.0 and the previous Volume 9 of the ePractice Journal "eGovernment: Hype, Hope or Reality".

This workshop will seek to create awareness and facilitate the exchange of knowledge and experience in best practices in the field of Public Services based on Web 2.0 principles. Moving from simple linking (Web 1.0) to active participation (Web 2.0) to the Semantic Web and Open Data interconnectivity (Web 3.0) and beyond has always been the result of the efforts of motivated individuals; ePractice will aim to invite such persons to attend or present their cases and opinions in an open discussion that will stir debate and stimulate spreading of Best Practices within the EU and beyond.

Potential topics to be covered are:

- *Applications:*
 - Web 2.0 in Public Service examples (Cases)
 - Related active communities
- *Technology:*
 - Tools and technologies supporting and driving Web 2.0 initiatives
 - Bottom-up vs. Top-down development approaches
- *Policies:*
 - Best practices
 - Benefits for the citizen
 - Citizen involvement and empowerment
 - Protecting, expanding and regulating the Digital Infrastructure
 - Current and future Programmes towards supporting Web 2.0 innovation
- *The next generation: Open Data and Web 3.0*

Important deadlines to remember:

- Abstract (500 words max) & 3 slides to be submitted by November 5, 2010
- Speaker confirmation by November 10th, 2010
- Final presentations by November 15, 2010

Action research, case studies, research-in-progress, and pilot programs are welcome approaches. Proposals for roundtable discussions, practitioner contributions, and product demonstrations are also invited.

Registration:

To register for this workshop, please create an ePractice account at <http://www.epractice.eu/en/user/register> if you are not a current member. Subsequently, kindly login and once you are in this page click the yellow button that reads "participate in this workshop" to activate your registration. ePractice members can simply login and click on the same page as described above.

Submission of abstracts:

To be considered for a speaker placement kindly submit an abstract (no more than 500 words) and three ppt slides of your intended presentation to events@eurodyn.com. Regarding your abstract, please download and complete the "**workshop for speakers**" that may be found in the '**presentation and documents**' section below.

Contact:

Please, direct all queries to the above email address. The coordinator of the event will assist you promptly.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

BE: Closing conference of the CALLIOPE Thematic Network - 16 November 2010

Closing conference of the CALLIOPE Thematic Network (a European thematic Network for eHealth Interoperability) - 'Crossing boundaries in eHealth: the CALLIOPE think-tank and collaborative platform'

The closing conference of the CALLIOPE Thematic Network will celebrate three years of stakeholder engagement on eHealth Interoperability.

The half-day event will be hosted by Mr. Milan Cabrnoc, Member of the European Parliament (MEP). It will feature the CALLIOPE proposal for a European eHealth Interoperability Roadmap towards Sustainable Health. The 'eHealth Governance Initiative' in charge of following-up the [Council Conclusions on eHealth of 1 December 2009](#) will take this roadmap over and will be invited for joint reflections on those achievements.

Registration can be performed [online](#).

Event email: marc.lange@ethel.org

Event website: <http://www.calliope-network.eu/>

Country: Belgium

City/Location: Brussels

Organiser: CALLIOPE Thematic Network (a European thematic Network for eHealth Interoperability)

IT: ID World International Conference 2010 - 16 - 18 November 2010

Identity Document (ID) World International Conference - 'Hearing about Auto ID from those who Make it'

The ID WORLD Conference is the most comprehensive forum for an international audience interested in advanced automatic identification. Taking advantage of the 4 lecture halls with more than 600 seats available, the ID WORLD 2010 programme will feature conferences focusing on automatic identification in a variety of sectors.

The agenda of the conference may be viewed [here](#).

Event email: idworld@wisemedia.com

Event website: <http://www.idworldonline.com/index.php?id=conference>

Country: Italy

City/Location: Milan

Organiser: Wise Media SpA

BE: VoiceS Final Conference - 17 November 2010

VoiceS Final Conference - 'eEngagement - How the Internet changes European Political Dialogue'

The final conference of the [VoiceS project](#) 'eEngagement - How the Internet changes European Political Dialogue', will present the results of the VoiceS project and the chances and challenges of eParticipation will be discussed by experts in the field.

Programme points include:

- Keynote: 'eParticipation: A new Channel of political Communication? Status Quo, Potentials and Risks' by Professor Maria A. Wimmer from the University of Koblenz-Landau
- Panel: 'Politics2.0 - The Internet as new Means for political Engagement?'

'VoiceS - Integrating Semantics, Social Software and Serious Games into eParticipation' is a complementary project, integrating a serious game and a semantic search function into the existing German and Spanish VoiceS platforms. The project was launched on 1 January 2009 and will be reaching its completion at the end of 2010.

More information will soon be available at eu-voices.eu.

Registration is now open. All people interested in participating are requested to send an email with the subject 'registration' and their name, address and company to info@bw-voice.eu.

Event email: info@bw-voice.eu

Event website: <http://www.eu-voices.eu>

Country: Belgium

City/Location: Brussels

Organiser: VoiceS project

RO: MEDINF 2010 - 18 - 20 November 2010

31st National Conference on Medical Informatics (MEDINF 2010) - 'The Romanian Medical Informatics European Context'

Some of the general topics to be discussed include:

- German Strategy on eHealth
- European Strategy in eHealth - an Overview
- Information and psychic evolution

The conference consists of the following five sessions:

- Session 1: Knowledge-Based Systems, Strategies in e-Health

- Session 2: Health Information Systems, Telemedicine
- Session 3: Clinical Informatics, Medical Imaging
- Session 4: Advanced Statistics Support
- Session 5: Education and Training

The detailed conference programme can be viewed [here](#).

Event email: N/A

Event website: <http://www.medinfo.umft.ro/rsmi/>

Country: Romania

City/Location: Arad

Organiser: Romanian Society of Medical Informatics together with the 'Vasile Goldiş' Western University of Arad and with the support of the Association for Electronic Health Records - Prorec Romania

BE: Conference on 'Tensions between Intellectual Property Rights and the ICT standardisation process: reasons and remedies' - 22 November 2010

Conference on 'Tensions between Intellectual Property Rights and the ICT standardisation process: reasons and remedies'

Key ICT standards are generally perceived as critical technology platforms with a strong public interest dimension. However, there are growing concerns that Intellectual Property Rights (IPRs) and their exclusivity potential may hinder or prevent standardisation.

The conference in question, organised by the European Commission (EC) and the European Patent Office (EPO), intends to address specific issues and offer policy solutions on patents and ICT standards, such as whether today's IPR features are still compatible with fast moving markets and the very complex requirements of ICT standardisation in a global knowledge economy environment. The one-day event is part of an open dialogue process that the EC is undertaking with key stakeholders and the first in cooperation with the EPO in this important domain.

The conference will provide a platform to exchange ideas and suggestions on the following main topics:

- Who needs standards-related patent registers and what should they look like?
- Is there a need to improve standards-related patents quality and how can we achieve it?
- How should ex-ante commitments of licensing terms be best drafted?
- How to ensure certainty on the availability and continuity of essential IP rights for licensing?
- What is the best relation between standards and open source software and freely available technologies?

For the two organisers, the conference will serve as a springboard for further events and meetings on relevant issues relating to IPR and ICT standards to improve transparency and predictability in this critical field. The current conference and those to be held in the future will aim at finding policy solutions to the identified challenges.

Details on the agenda of the conference may be found [here](#). Registration for the event can be performed [online](#).

Event email: entr-ict-standardisation@ec.europa.eu

Event website: http://ec.europa.eu/enterprise/sectors/ict/standards/extended/ict-ipr-conference_en.htm

Country: Belgium

City/Location: Brussels

Organiser: European Commission, European Patent Office

BE: EHTEL Symposium on eHealth in Europe's Regions: Acting for Citizens' Health - 22 - 23 November 2010

European Health Telematics Association (EHTEL) Symposium on eHealth in Europe's Regions: Acting for Citizens' Health

The event celebrates the launch of the mutual cooperation for eHealth in Europe's regions and aims to:

- Open up practical potentials of eHealth for the Regions and vice versa of the Regions for eHealth deployment.
- Stimulate transregional and cross-border collaboration in healthcare and in eHealth.
- Highlight the role of Europe's Regions for maintaining the health of their citizens, e.g. by stimulating health education and prevention, by providing healthcare and by organising support for the independent living of chronically ill and disabled persons.
- Highlight potential clusters of requirements e.g. in a) cross-border b) remote regions.
- Provide an update on eHealth and Telemedicine deployment in Europe and what is suitable for fulfilling the aims and needs of the Regions.
- Share lessons on deployment / Inform on the eHealth and telemedicine deployment in the regions and how this may contribute of a concept Healthy European Regions and the new Digital Agenda.
- Demonstrate challenges and support factors for eHealth in the Regions and how Regions are better suited for eHealth deployment than National states.

Registration is free-of-charge but mandatory; it can be performed [online](#).

Event email: conference@ehtel.org

Event website: <http://www.ehtel.org/forum/featured-events/2010-ehtel-aer-euregha-symposium>

Country: Belgium

City/Location: Brussels

Organiser: European Health Telematics Association (EHTEL), in collaboration with Assembly of European Regions (AER) and European Regions and Local Health Authorities (EUREGHA)

SK: epSOS Projectathon Bratislava - 22 - 25 November 2010

epSOS Projectathon Bratislava

The Projectathon is a Connectathon-inspired event to test if information systems are ready to meet the specifications of the Smart Open Services for European Patients ([epSOS](#)) project. The epSOS project is Europe-wide project organised by 27 beneficiaries representing twelve EU-member states, including ministries of health, national competence centres and numerous companies. The overarching goal of epSOS is to develop a practical eHealth framework and an Information & Communication Technology (ICT) infrastructure that will enable secure access to patient health information, particularly with respect to basic patient summaries and ePrescriptions between different European healthcare systems.

The Projectathon will be open to all epSOS Member States, the epSOS Industry Team, the epSOS II Enlarged Team and all interested vendors.

For practical reasons the period for submitting the pre-testing results is set from 1 November to 15 November 2010 for epSOS Member States and from 1 November to 8 November 2010 for other participants.

On 24 November 2010, there will be a full day of presentations and updates for epSOS joining Member States and other groups.

Registration is open until 11 October 2010. It can be performed [online](#).

For those unable to join this event the epSOS project planning to hold a second testing event in connection to the [Connectathon in Pisa](#) beginning on 11 April 2011.

Event email: <http://www.epsos.eu/about-epsos/contact.html>

Event website: <http://www.epsos.eu/news-events.html>

Country: Slovakia

City/Location: Bratislava

Organiser: Smart Open Services for European Patients (epSOS) project

UK: Our Digital Future - Inclusion, skills and capabilities - 23 November 2010

Our Digital Future - Inclusion, skills and capabilities

As the United Kingdom gears up to 'race online by 2012' digital technologies will play an increasing role in people's lives and learning. The Independent Inquiry into the Future for Lifelong Learning (2009) recognised the importance of digital skills, to enable people to maximise their use of the digital world.

This conference offers the opportunity to consider and discuss:

- what digital skills are currently being delivered and how?
- how do we make sure no one misses out?
- what is the next generation of digital skills?
- how could they be delivered?

Presenters and delegates will join a dialogue over what digital skills should mean for citizens, learners, teachers and organisations in the next decade. Contributors to the event will include: representatives from government, community and voluntary organisations, local authorities, learning organisations, Transformation Fund projects, the private sector and eminent speakers who will play an integral role in delivering and supporting the digital skills of the future.

The detailed event programme may be found [here](#).

Registration can be performed [online](#).

Event email: <http://www.niace.org.uk/contact>

Event website: <http://www.niace.org.uk/campaigns-events/events/our-digital-future>

Country: United Kingdom

City/Location: London

Organiser: National Institute of Adult Continuing Education (NIACE)

ePractice workshop: "Understanding the role of ICT in the integration of IEM" - 23 November 2010

In a nutshell (Workshop Description)

The European Commission is pleased to announce the organisation of the workshop on ***Understanding the role of ICT in the integration of Immigrant and Ethnic Minorities (IEM)***, on November 23rd, 2010, in Brussels, which aims to encourage the sharing of good practices and research studies in the area of ***ICT-enabled or supported IEM participation in lifelong learning, improved employability and social integration***.

The theme of this workshop is on the cross road of different key priorities of the Europe 2020 policy:

- To promote digital inclusion and empowerment of all European citizens, especially through actions in support of digital and media literacy/skilling for employability, learning, creating, participating, being confident and discerning in the use of digital media (Flagship initiative: Digital Agenda for Europe);
- To support migrants better integration in the workforce (Flagship initiative: European Platform against Poverty);
- To modernise labour markets by facilitating labour mobility and the development of skills throughout the lifecycle with a view to increase labour participation and better match labour supply and demand (Flagship initiative: An agenda for new skills and jobs);
- To promote the recognition of non-formal and informal learning (Flagship initiative: Youth on the Move).

Besides, it is also in line with the objectives of the Stockholm Programme on Integration, which aims to provide modules on three topics: 1) introductory courses including language classes; 2) strong commitment by the host community; and 3) active participation of immigrants in all aspects of collective life.

Recent research has shown the importance of ICT (among which social computing applications seems to play a specifically important role) in the process of enabling the socio-economic integration of IEM people and fostering cultural diversity in our European knowledge societies. Different types of integration where ICT play a role can be distinguished, as *top-down* and *mediated integration*, which relies upon online welcoming and integration services provided by public or third sector social organisations which are increasingly taking advantage of ICT to facilitate the integration of IEM; or *bottom-up integration*, which relies on informal hospitality and is directly linked to social networking processes between migrants and members of the host society. But there is still little evidence on the digital patterns of IEM people, their digital competences, ICT access and use, and how they are benefiting from ICT-enabled or supported initiatives to increase their autonomy, integration and contribution to the development of their hosting societies.

Topics

The topics to be covered by the ICT-enabled initiatives and research studies at the workshop include:

- ICT-enabled participation of IEM to Lifelong learning;
- ICT-enhanced employability of IEM, including entrepreneurship;
- ICT-enabled social integration of IEM.

Each topic will be addressed considering these aspects:

- Access to IEM and identification of their needs;
- Empowerment of IEM through ICT;
- Impact measurement: aspects to consider and appropriate methodologies/tools (i.e. what is measured and how).

The overall objective of this workshop is to exchange among practitioners and field researchers current initiatives and research carried out in the field of ICT and IEM in Europe.

Who should attend?

The workshop is open to public, social and private practitioners, experts, researchers and policy makers with relevant experience in this specific field, or interested to learn about. Through their participation, potential presentation and discussions in the workshop session, practitioners, stakeholders, researchers and policy makers will be able to learn about the current situation in the socio-economic integration of IEM enabled by ICT, and also transmit their points of view for now and for the future.

Call for presentations:

Those interested in speaking should register to the workshop and submit an original and concise proposal, which should be based on one or more real cases, by November 12th, 2010. Potential speakers are encouraged to submit the case(s) of their presentation to the ePractice case repository (<http://www.epractice.eu/en/cases>), if this has not been done yet.

All proposals for presentations should be submitted to events@eurodyn.com with a copy to vassilia.orfanou@eurodyn.com and Gabriel.Rissola@ec.europa.eu. Accepted formats of presentation submission are: .ppt and .pdf.

Registration

To register for this event, prior registration to ePractice is required at <http://www.epractice.eu/en/user/register>, with subsequent registration to this workshop.

Potential attendees and speakers may indicate their interest to participate in the workshop by following an easy registration process by creating an ePractice account as indicated above and activate their registration to the workshop by clicking on the yellow button that reads "participate in this workshop" to activate their registration to the workshop.

Structure

The workshop will take place on November 23rd, 2010. The workshop will consist of presentations by project representatives, individual eInclusion practitioners, policy actors, researchers, lobbyists, alongside discussion sessions. The latter will primarily address implementation challenges and needs.

Types of activities envisaged are short presentations and working group or plenary discussions. Speakers will be selected by the event organisers in collaboration with the European Commission on the basis of short, factual and clear presentations.

Please, **notice** that the [ICT for cultural diversity and local integration community](#) has a pronounced interest in gathering significant and relevant projects/cases across Europe that may be submitted through the [ePractice case repository](#) (<http://www.epractice.eu/en/cases>). In this aim, the "*Understanding the role of ICT in the integration of Immigrant and Ethnic Minorities (IEM)*" workshop is highly interested to review presentations that are related to specific cases and welcomes all interested parties to join the community.

Submission guidelines

The workshop is open to all and is free of any incurred charges. Interested parties to present in the workshop should primarily register online and submit a proposal for an original and concise presentation (few slides and descriptive summary) by November 5th, 2010. Proposals should also include contact information such as name, surname, and email.

All people that have submitted a proposal will be informed by November 10th whether or not they have been retained as speakers. Selected proposals should be refined and submitted in full (not exceeding 7 slides) by November 17th, 2010. Proposals should be based on one or more real cases submitted or to be submitted through the ePractice case repository (<http://www.epractice.eu/en/cases>).

For the homogenisation of the presentations, they will include the following information:

- Identity of the speaker and type of stakeholder (e.g. public authority, practitioner, academic, consultant, etc);
- Title of the presentation and whether it consists on an initiative or a study;
- Case/s that the presentation will refer to;
- Identity of those responsible for the case(s) and their profile (public authority, private entity, not-for-profit entity, etc);
- Geographical scope;
- Operational status (e.g. pilot, ongoing, finalised, expanding inside/ outside borders);
- Topic/s covered (1. ICT-enabled participation of IEM to Lifelong learning; 2. ICT-enabled IEM employability and entrepreneurship; 3. ICT-enabled social integration of IEM) and how;
- Aspect/s covered (1. Access to IEM and identification of their needs, 2. Empowerment of IEM through ICT, 3) Impact measurement: aspects to consider and appropriate methodologies/tools (i.e. what is measured and how);

- Type of ICT used to reach/engage the IEM, its purpose/s and implementation (how it worked). In the case of studies, also if a specific ICT tool was to reach them (e.g. online surveys);
- Results, impact (whenever possible quantified) and lessons learnt for the future.

The proposals for presentation will be assessed considering the relevance and clarity of the information indicated above as well characteristics of the case(s) to which the presentations refer to, notably: their potential for networking and scalability, their added-value and demonstrable impact for IEM integration and digital inclusion.

All proposals for presentations should be submitted to events@eurodyn.com with a copy to vassilia.orfanou@eurodyn.com and Gabriel.Rissola@ec.europa.eu. Accepted formats of presentation submission are: .ppt and .pdf. To register for this event, prior registration to ePractice at <http://www.epractice.eu/en/user/register> is required, with subsequent registration to this workshop.

Following the end of the workshop sessions, the report and presentations will be available online, in the aim to follow up with an online discussion. Therefore, we would highly encourage your participation by joining the [ICT for cultural diversity and local integration community](#).

Important deadlines:

- Submission of draft abstracts/presentations by **November 5, 2010**.
- Speaker confirmation by **November 10, 2010**.
- Submission of final presentations by **November 17, 2010 (by 6:00 p.m. CET)**.
- Workshop date: **November 23, 2010**.
- Publication of workshop proceedings: January 2011.

Venue

Rue de Champs de Mars, 21 CDMA SDR2, Brussels 1050.

Contact

For more information, registration and abstract submissions, please direct all communication to:

events@eurodyn.com.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

CZ: 6th International Conference 'Movement and Health 2010' and 2nd HEPA Europe Conference - 24 - 26 November 2010

6th International Conference on Movement and Health 2010 and 2nd Conference and Annual Meeting of the European network for the promotion of health-enhancing physical activity (HEPA) Europe - 'Health-enhancing Physical Activity in the 21st century: Environmental and social influences and approaches'

The main topics to be discussed include:

1. Built environment and physical activity for transport

- Impact of environmental characteristics on physical activity
- Active transport - walking and cycling

2. Physical activity preferences and existing physical activity intervention

- Physical activity preferences of different population groups and its explanation
- Physical activity interventions - evaluation, examples of good practice

3. Strategies, approaches and impacts of physical activity promotion

- Strategies and approaches on international, national and regional level
- Physical activity and its economic impact on public health

4. Technology in physical activity and health

- News in physical activity assessment tools
- Internet, games and mobile systems in promotion of healthy lifestyle

The conference programme can be viewed [here](#). Registration can be performed [online](#).

Event email: mandh2010@upol.cz

Event website: <http://mandh2010.upol.cz/www/index.php?akce=welcome>

Country: Czech Republic

City/Location: Olomouc

Organiser: The Faculty of Physical Culture at Palacky University in Olomouc, Czech Republic and The European Network for the Promotion of Health-Enhancing Physical activity (HEPA Europe)

BE: Media & Learning 2010 - 25 - 26 November 2010

Media & Learning 2010 - 'Developing, Recognising and Embedding Media in Education and Training: Towards the Era of Digital Fluency'

The topics of Media & Learning 2010 will include:

- Training and licensing of teachers, trainers and others in the education and training sector in the creation and use of media for education;
- Promotion of digital and media literacy amongst students;
- Creation of educational media resource banks and associated services;
- Measuring and recognising digital and media skills amongst the current and future work-force;
- Understanding Intellectual Property Rights in the educational media domain;
- Promoting Digital Fluency amongst the European workforce.

The conference will include:

- practical learning opportunities showing how you can apply all types of media in education and training through workshops and hands-on training sessions;
- information sessions describing lots of different initiatives and developments linked to this field supported by European and national programmes;
- sessions linked to the [MEDEA Awards 2010](#), a competition now in its third year that recognises and rewards excellence in this field. These sessions will feature winners and finalists from the MEDEA08, MEDEA09 and MEDEA10 competitions.

The programme of the event may be viewed [here](#).

Information about registration can be found [online](#).

Event email: [Contact Form](#)

Event website: <http://www.media-and-learning.eu/the-conference>

Country: Belgium

City/Location: Brussels

Organiser: Flemish Ministry of Education and the European Commission Directorate-General for Education and Culture

FR: The European event of the National Association of Telemedicine (ANTEL) - 26 November 2010

The European event of the National Association of Telemedicine (ANTEL) - 'Telemedicine, a new organisation of healthcare - Prospects in France and in Europe'

This event will address a wide range of aspects pertaining to telemedicine applications. Its scientific programme breaks down into the following sessions:

- Diabetes session;
- Cardiology session - in particular, a case of cross-border home-monitoring of heart failure patients in Luxembourg and North Rhine-Westphalia (Germany) will be presented;
- Medico-economical session.

A first roundtable will pose the question of whether Telemedicine and Telehealth bring new governance in the field of health; the second roundtable will be dedicated to the theme of the input of telemedicine to inter-professional collaboration between the hospital and the patient's home. Likewise, oral communications will present various experiences in the areas of neurology, anatomopathology and therapeutics.

The final event programme may be found [here](#).

Registration can be performed by completing the [registration form](#) and sending it along with the attendance fee to [Ms. Anne Capelle](#) by 10 November 2010.

Event email: [Anne Capelle](#)

Event website: <http://www.antel.fr/accueil.html>

Country: France

City/Location: Paris

Organiser: Association Nationale de Télémedecine (ANTEL - National Association of Telemedicine, in English), under the high patronage of Ms. Roselyne Bachelot-Narquin, the French Minister for Health and Sport

NL: Medicine 2.0'10 - 29 - 30 November 2010

Medicine 2.0: Social Media and Web 2.0 in Health, Medicine and Biomedical Research

Medicine 2.0 is the annual open, international conference on Web 2.0 applications in health and medicine, also known as the World Congress on Social Networking and Web 2.0 Applications in Medicine, Health, Health Care, and Biomedical Research.

This conference distinguishes itself from 'Health 2.0' tradeshows by having an academic form and focus, with an open call for presentations, published proceedings and peer-reviewed abstracts (although there is also a non-peer reviewed practice and business track).

An academic approach to the topic also means that the event aims to look 'beyond the health 2.0 hype', trying to identify the evidence on what works and what doesn't, and have open and honest discussions.

Medicine 2.0'10 will umbrella REshape (Fall edition, the Radboud University Nijmegen Medical Centre - UMCN) and the 'Supporting health by technology' (IIIrd edition) symposium series (University of Twente, National Institute for Public Health and the Environment - RIVM). Evidently, the focus is on the impact and significance of Web 2.0 on health, health care and research. This incredibly important, prospering and promising field of interest deserves an open and collaborative European forum.

The line-up comprises over 70 oral presentations and 40 poster presentations from more than twenty countries. The contributions include current trends, bioethics 2.0, infodemiology, persuasive technology, business modelling, country reports, eMental health, self management, social networking in health, education 2.0, patient empowerment and participatory health care. The detailed event programme may be found [here](#).

The event targets in particular: academics (health professionals, social scientists, computer scientists, engineers); software and web 2.0 application developers; consultants, vendors, venture capitalists, business leaders, Chief Information Officers; end-users (health professionals, consumers, payers).

Registration can be performed [online](#).

Event email: congres@key-cs.nl

Event website: <http://www.medicine20congress.com/ocs/index.php/med/med2010>

Country: Netherlands

City/Location: Maastricht

Organiser: Journal of Medical Internet Research, the International Medical Informatics Association, the Centre for Global eHealth Innovation, CHIRAD, and a number of other sponsoring organisations

IT: Internet Governance Forum Italia 2010 - 29 - 30 November 2010

Third edition of the Internet Governance Forum Italia - 'The Internet concerns all - Make your voice heard!'

Like its previous editions, the Internet Governance Forum (IGF) Italia seeks to be the most important and participative event of the national debate on the theme of Internet in Italia. It moreover aims to promote the participation of the Italian community in the European (EuroDig) and international (IGF United Nations) fora.

The 2010 edition features a novelty, that is, the possibility of organising encounters on themes relating to Internet Governance in various cities and moments of the IGF Italia. This change stems from the belief that Internet Governance concerns all, i.e. both the stakeholders (institutions and public administrations, technical universities and communities, private companies and the civil society) and the citizens. In such context, the organisers aim to give as much space as possible to those who wish to intervene.

Over two days, the event will cover many Internet Governance aspects, which will be explored in more depth during the thematic encounters. The organisers trust that this will increase and enhance the participation in IGF, and bring new participant profiles.

On 29 November 2010, a debate will be held on the theme 'The Internet and the cultural divide' - the development of the Internet is not only dependent on the infrastructure, it is also dependent on the competences and the culture of the users of the web. The cultural divide can be as serious and harmful as the digital divide. More and more individual and social activities are being transferred on the Internet. Among other questions to be raised during this debate will be: Do people have the technical and the cultural competences to understand the substantial changes that are taking place? What measures could be taken to bridge these divides?

The full event programme may be found [here](#).

Registration can be performed [online](#).

Event email: <http://www.igf-italia.it/contatti>

Event website: <http://www.igf-italia.it/igf-italia10>

Country: Italy

City/Location: Rome

Organiser: Province of Rome and the National Research Council (Consiglio Nazionale delle Ricerche, in Italian) together with the NEXA Center for Internet and Society of the Turin Polytechnic, Internet Society (ISOC) Italia

CZ: First Pan-European VERITAS Workshop and User Forum - 29 - 30 November 2010

First Pan-European VERITAS Workshop and User Forum

Ensuring that all products developed in the car, home, work, healthcare and entertainment industry are accessible and designed for all, lies at the core of the Virtual and Augmented Environments and Realistic User Interactions To achieve Embedded Accessibility DesignS (VERITAS) project.

Through the development of virtual user models that can be inserted in simulation environments, any design elements that cause barriers for the beneficiaries (people with disabilities and older people) can be detected at the very beginning, thus allowing the designers to improve their initial design and make it inclusive.

The User Forum aims to bring together, on the one hand the developers and designers, and on the other hand, the beneficiaries of the developed products and services.

The Workshop aims to gain momentum among all affected stakeholders from the aforementioned industries, while offering equally a stage for all involved designers and beneficiaries to discuss their needs with the industry.

These events will also introduce already developed virtual user models, and demonstrate a first working prototype.

The preliminary agenda of the User Forum and Workshop can be found on the [event website](#).

Registration for the event is open and is available [online](#).

Event email: info@veritas-project.eu

Event website: <http://veritas-project.eu/category/news/veritas-events/user-forum-veritas-events-news/>

Country: Czech Republic

City/Location: Prague

Organiser: VERITAS (Virtual and Augmented Environments and Realistic User Interactions To achieve Embedded Accessibility DesignS) Project

Assisted workshop: "ADD-ME! Community of Practice" to fight social exclusion through innovative ICT in Public Services delivery - 1 December 2010

Date: December 1st, 2010

Timing of the WS: 1st Session 10:00-11:00, Second Session 11:30 -12:30

Venue: CEMR premises (Council of European Municipalities and Regions, Square de Meeûs 1, Brussels)

Language: English

Purpose:

The purpose of the event is two-fold:

- Raise awareness on the need for Innovative and Inclusive Public Services to fight social exclusion, and understanding the European landscape in applying Inclusive eGovernment in Europe: policies and actions versus needs and opportunities;
- Introduce and promote the "ADD-ME!" Community of practice to in support of innovative Inclusive eGovernment policies at European, National and Local level; discuss preliminary findings and results of ADD ME! Network; suggestions to move forward in project work.

Target Public:

EU Policy and Decision Makers (e.g. members of EP, CoR, EESC, EC), EU Networks and representatives of Intermediaries and other stakeholders engaged in the delivery of social services

Moderators:

- Ms. Marina Manzoni, European Commission, DG INFSO, ICT for Inclusion
- Mr. Javier Ossandon, Honorary Chair ELANET

Speakers:

- Mrs. Angelika Poth-Mögele, Director of Policy, CEMR (Council of European Municipalities and Regions);
- Mr. Paul Timmers, Acting Director, ICT Addressing Societal Challenges, DG Information Society and Media, European Commission;
- Mr. Paul Waller, Director, Delivery Innovation Team, City of London, UK;
- Mr. Jeremy Millard, Danish Technological Institute, Denmark;
- EAPN (European Anti-Poverty Network);
- Mr. Javier Ossandon, Honorary Chair ELANET;
- Mr. Carlo Maria Medaglia, Head of eGov Dept at CATTID University of Rome La Sapienza.

RATIONALE:

Fostering social inclusion through innovative ICT in Public Services delivery ".....it costs more to exclude than to include..."

- One third of the European population (over 150.000.000 EU citizens) is currently considered socially disadvantaged, most of it suffering from multiple difficulties leading to social exclusion (economic, physical, educational, cultural, geographical, political factors etc.) and therefore the one part of society that most uses and is in strong need of public social services.
- The same one third of population is the one that costs more to governments in terms of both financial and human efforts.
- At the same time, it is this one third population that is not using/accessing themselves eGovernment services, and such percentage is deemed to remain unvaried if no action is taken in promoting Inclusive eGovernment policies.

There is therefore an urgent need to address such critical mass in a more structured way and make the delivery of public services more efficient and effective in order to reach the widest possible part of population, so as to increase social impact and cohesion by ensuring that ALL citizens, including the most vulnerable part of society, the socially disadvantaged, gain real advantage and benefit from ICT-enabled public services, irrespective of whether they use/access ePublic services themselves or through intermediaries acting on their behalf.

Innovation is increasingly about collaboration amongst a range of actors along the value chain, with ICT as an enabler rather than the driver. In a time of financial restraint it really is imperative to both use scarce resources better but also to release unused resources. ICT can help do this. The role of the public sector needs to become more open to collaboration with other actors to achieve effectiveness and sustainability in services delivery: Giving users and their representatives much greater voice in service design and delivery is an important way to achieve this.

The Public Sector together with the private sector, civil organizations and social entrepreneurs as well the end users, and particularly those who are disadvantaged in some way as their need for public services tends to be greater than others, have an important role to play in this complex social and economic ecosystem.

The Workshop will show how the integrated contribution of the public sector, civil society sector and commercial sector can improve outcomes for excluded and disadvantaged people using ICT as the catalyst for user-centred redesign of public services. It will illustrate opportunities and practicalities of using a variety of ICT channels in the development of a financially sustainable service at local level. Published tools and methods derived from the projects will be described, including ones for project appraisal and value chain mapping. Short videos will bring the projects to life.

More about ADD-ME:

ADD-ME! is a pan European network of stakeholders bringing together social and institutional organisations into a common framework and learning environment, with the view of helping citizens at risk of exclusion to become major beneficiaries of public services and empower institutional and social intermediaries engaged in the delivery of social services.

In this context, three main groups of people at risk of both, social and digital exclusion are being addressed:

1. Elderly;
2. Marginalised Youth (youngsters not in education, employment and training (NEET), and non-EU teenagers (facing integration into local communities);
3. Civil servants from small or medium size local governments, (mainly those administrations that do not pertain to large metropolitan areas and suffer most from the digital divide) and social and institutional intermediaries (third sector actors).

The ADD ME! Project is a project funded by the EC and is formed by a number of organisations from 8 European countries interested in building a strong network to empower organisations working on daily basis with disadvantaged groups in the use of government services based on information and communication technologies.

The community of practice: <http://www.epractice.eu/community/addmecommunity> being launched by the network is open to social and institutional intermediaries, such as: the different levels of administrations, especially those acting locally (where near 70% of the eGovernment services are provided); NGOs, associations, labour unions and other social organisations and institutions supporting disadvantaged groups (like foundations and charities); as well as private institutions willing to support social inclusion programmes.

The strategy of the network is most flexible and multi-channelling, taking into account that intermediaries use and combine different ways to approach public and local services: from more traditional channels as face to face, telephone and post to more innovative ICT enabled services like the web, tele-kiosks, mobile phones and interactive TV, etc.

Country: Belgium

City/Location: Brussels

Organiser: ePractice, European Commission in cooperation with the ADD-ME consortium

DE: Pre-Conference Workshop at ONLINE EDUCA BERLIN 2010 - 'The European Digital Education Agenda' - 1 December 2010

Pre-Conference Workshop at ONLINE EDUCA BERLIN 2010 - 'The European Digital Education Agenda'

The focus of the pre-conference workshop will be on the European digital education market, which is still in an early development stage. Emerging new internet service platforms (such as social networks or workplace embedded cloud services), content distribution models, devices and massive bandwidth increases with new mobile (4G) and fixed line (Gigabit) networks offer a radically changed environment for digitizing education.

The workshop is composed by three interactive panels:

- Improving European Framework conditions for Digital Education;
- Digital Literacy and Skills;
- Policy meets the Digital Education Market.

Each panel will be composed of practitioners and policy experts. All topics will be discussed in close interaction with the workshop audience.

Event email: info@icwe.net

Event website: http://www.online-educa.com/pre_conference.php?id=a3

Country: Germany

City/Location: Berlin

Organiser: ICWE GmbH

CY: 8th IEEE European Conference on Web Services - 1 - 3 December 2010

8th Institute of Electrical and Electronics Engineers (IEEE) European Conference on Web Services - ECOWS 2010

The event is the premier conference for both researchers and practitioners to exchange the latest advances in the state of the art and practices of Web Services. Its main objectives are to facilitate the exchange between researchers and practitioners and to foster future collaborations in Europe and beyond.

The success encountered by the Web has shown that tightly coupled software systems are only good for niche markets, whereas loosely coupled software systems can be more flexible, more adaptive and often more appropriate in practice. Loose coupling makes it easier for a given system to interact with other systems, possibly legacy systems that share very little with it.

Web services are at the crossing of distributed computing and loosely coupled systems. When applications adopt service-oriented architectures, they can evolve during their lifespan more easily and better adapt to changing or unpredictable environments. When properly implemented, services can be discovered and invoked dynamically using non-proprietary mechanisms, while each service can still be implemented in a black-box manner. This is important from a business perspective since each service can be implemented using any technology, independently of the others. What matters is that everybody agrees on the integration technology, and there is a consensus about this in today's middleware market: customers want to use Web technologies. Despite these promises, however, service integrators, developers, and providers need to create methods tools and techniques to support cost-effective development and the use of dependable services and service-oriented applications.

The conference programme may be viewed [here](#).

Event email: ecows2010@easychair.org

Event website: <http://www.cs.ucy.ac.cy/ecows10/>

Country: Cyprus

City/Location: Ayia Napa

Organiser: University of Cyprus, Department of Computer Science

FR: 11th Conference on European Electronic Document Management - 1 - 3 December 2010

11th Conference on European Electronic Document Management

Participants will get an in depth understanding of:

- Operating and implementing Emissions Data Management System (EDMS) technologies
- Leveraging technologies for quality and efficiency
- Best practices in managing the document lifecycle
- Distinctions between Electronic Document Management and Electronic Information Management
- Using metadata standards in the use and re-use of regulatory information
- XML developments and XML implementation
- Preparing electronic Common Technical Document (eCTD) filings for different European procedures
- 2010 into 2011 - Current agency experience and requirements
- Current and future submission formats

Information about registration fees is available [here](#).

Event email: DIAEUROPE@DIAEUROPE.ORG

Event website:

<http://www.diahome.org/DIAHOME/Education/FindEducationalOffering.aspx?productID=23224&eventType=Meeting>

Country: France

City/Location: Nice

Organiser: Drag Information Association (DIA Europe)

SI: Training on the use of video and multimedia to support the culture of learning - 2 December 2010

Training on the use of video and multimedia to support the culture of learning

The total duration of this one-day training programme is 8 hours. In the first section the role of media and the motivation of learning in the light of the media language will be presented aiming to offer an overview of the multimedia content available on the web in supporting the culture of learning. Special focus will be placed on video and multimedia as tools for promoting active ageing. Videos of good practices, such as the Records of the Slovenian Institute for Adult Education will also be shown.

In the second part of the training, attendees will exchange experiences of educational planning and of informative and motivational events, supported by language of video and multimedia.

The target audience consists of:

- Consultants of employment services intended for the unemployed elderly;
- Consultants in informal forms of adult learning;
- Animators and assistants at the University for the third age;
- Operators of intergenerational learning programs and learning within the vulnerable groups;
- Representatives of pensioners (the Association of Pensioners of Slovenia - ZDUS);
- Local communities, voluntary and other organizations.

Upon completion of the training, all the participants will receive the training materials and a certification of participation from the Slovenian Institute for Adult Education, as well as a certificate of the Ministry of Education and Sports for attending the training programme.

Event email: mateja.pecar@acs.si
Event website: <http://izobrazevanje.acs.si/koledar/?id=226>
Country: Slovenia
City/Location: Ljubljana
Organiser: Slovenian Institute for Adult Education

FR: Brainstorming session - The evolution from eGovernment to Web 2.0 and open innovation - 3 December 2010

Brainstorming session - The evolution from eGovernment to Web 2.0 and open innovation

An event organised in the frame of exploratory research activities, this event will consist of a half-day of brainstorming on the theme of social networks in the context of eGovernment. E-government 2.0 is explicitly referred to in an expert group's [report on the digital relationship between the Public Administration and public services users](#) (which was transmitted to the responsible minister in February 2010) as an opportunity to improve the Administration-to-Citizen relationship and to develop new, innovative services.

The objective of the event is to confront the complementary viewpoints of experts and practitioners in an aim to collect empirical data on the prospects of evolution of eGovernment. The expected result is a set of recommendations on the stakes of open innovation in eGovernment, and the writing of a synthesis report which will be made public and serve as a starting point on this topic for researchers and public bodies. The provisional programme may be found at the event website. There will be an introduction in English to brain storming through thinklets.

The brainstorming session will be supported by an electronic tool. Anyone who is directly or indirectly involved in projects or activities related to the use or the development of eGovernment can apply, by filling in the [preregistration form](#) and return it to the event email indicated below, by 30 November 2010 at the latest.

Event email: Saïd Assar
Country: France
City/Location: Paris
Organiser: Institut Telecom and its Management School

ePractice workshop: eParticipation - 7 December 2010

Introduction:

The "eParticipation" workshop is an initiative supported by the European Commission, Information Society and Media Directorate-General and will take place in Brussels, on 07 December 2010. The widespread use of Web 2.0 technologies has given rise to a number of civil society-driven actions, whereby key political issues at EU level are being addressed spreading from the Lisbon agenda for growth and jobs, to climate change or the institutional future of the EU. The eParticipation Preparatory Action supported real-life pilot projects to demonstrate how using modern ICT tools can make it easier for people to participate in decision-making and can contribute to better legislation. Funding under the ongoing Seventh Research Framework Programme covers ICT for governance and policy modelling, which includes the development of mass collaboration tools. At the same time, the Competitiveness and Innovation Programme (CIP) ICT Policy Support Programme is funding a network focusing on regional and local eParticipation initiatives (PEP-NET). 5 new Pilot B projects have just been launched under the CIP programme. This workshop aims to bring together experience and practices available in the EU. It aims to draw lessons from the variety of projects and engage citizens and civil society alike in debating top level policy issues for the European Union. This event will take place at the right time to place eParticipation on the new political agenda of the EU, while explore its possible contribution to major political reforms throughout the EU.

Workshop topics:

- eParticipation good practice: Examples of eParticipation success stories and lessons learned, related to large scale implementations in production or pilot operation.
- eParticipation experiment design: Innovative approaches to the design of eParticipation showcases that demonstrate concrete benefits for the democratic - processes.
- Assessment of impact and comparative research. Tracking and analysis of eParticipation initiatives. MOMENTUM support action results.
- eParticipation tools and services: Practical solutions for eConsultation, ePetition, conflict resolution and mediation, eDeliberation and others.
- ICT for argumentation support: How ICT tools can support eParticipation in more dimensions than simple communication media: collaboration, content management, etc.
- Policy issues: How is the eParticipation social and legal landscape formed in Europe and elsewhere? What are the key lessons learned from the projects so far?
- Social Risk assessment: What needs to be considered in order not to undermine the fundamental social requirements associated with Democracy?
- Current eParticipation Preparatory Action project reports. The workshop welcomes announcements from the current eParticipation Preparatory Action projects (EMPOWER, EUROPETITION, U@MARENOSTRUM, VIDY, VOICES, HUWY, and WAVE). The topic list is not exhaustive. Other topics related to eParticipation are also welcome based on potential speaker proposals. Speakers from recently completed eParticipation Preparatory Action projects are especially welcome.

Important deadlines to remember:

- Abstract (500 words max) & 3 slides to be submitted by 18 November 2010
- Speaker confirmation by 25 November 2010
- Final presentations by 07 December 2010

Action research, case studies, research-in-progress, and pilot programs are welcome approaches. Proposals for roundtable discussions, practitioner contributions, and product demonstrations are also invited.

Registration:

To register for this workshop, please create an ePractice account at <http://www.epractice.eu/en/user/register> if you are not a current member. Subsequently, kindly login and once you are in this page click the yellow button that reads "**participate in this workshop**" to activate your registration. ePractice members can simply login and click on the same page as described above.

Submission of abstracts/ppt slides:

To be considered for a speaker placement kindly submit an abstract (no more than 500 words) and three ppt slides of your intended presentation to events@eurodyn.com. Regarding your abstract, please download and complete the "workshop for speakers" that may be found in the 'presentation and documents' section below. Final presentations should not exceed 4 power point slides and should be concise and factual. Please, don't use busy slides, too many graphics or pics and include no more than 6 bullet points per slide. The main point of your presentation is to briefly inform about the project/initiative and encourage participation, questions and overall discussion.

Networking: This workshop is all about networking. A few selected speakers will set the scene with a 10 minute presentation and the rest of the programme will be dedicated to a discussion and networking purposes.

Contact:

Please, direct all queries to the above events@eurodyn.com. The event coordinator will assist you promptly.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

FR: CARTES and IDentification 2010 - Exhibition and Conferences - 7 - 9 December 2010

CARTES & IDentification is a three-day event entirely dedicated to digital security and smart technology. It combines a large exhibition in the sector, an international congress and the [Sesames Awards](#), rewarding innovations which are the most globally recognised in the field.

CARTES and IDentification brings together all the players in the digital security, smart technologies, payment and contactless sector, as well as a complete international range of products, equipment and services.

A real concentration of information and expertise, the conferences bring together 1 300 delegates to discuss the latest technical developments, marketing and strategic issues and hear feedback on concrete case studies. The conferences will be structured around key topics, respectively: Payment; Security; Mobility; Internet Of Things. The programmes at a glance may be viewed [here](#).

Registration as a delegate can be performed [online](#).

Event email: [CARTES' Team](#)

Event website: <http://www.cartes.com/ExposiumCms/do/admin/visu?reqCode=accueil>

Country: France

City/Location: Paris

Organiser: CARTES & IDentification Steering Committee

FI: National Virtual Teaching Days - 8 - 9 December 2010

National Virtual Teaching Days - 'New times, new days'

The Finnish National Virtual Teaching Days organised under the theme 'New times, new days' aims to promote the use of ICT for teaching and learning and to introduce new possibilities and applications from the pedagogical point of view.

The target audience for this event consists of teachers, head teachers and curriculum directors, IT managers, education and training representatives, training teachers, training education staff, related professional organisation representatives and others interested in the subject.

Among other topics to be addressed is teachers' skills development. The detailed event programme may be found at the event website (in Finnish).

Registration can be performed [online](#).

Event email: anita.varsa@oph.fi

Event website: <http://db3.oph.fi/koulutuskalenteri/ophtilaisuus.asp?ID1=1074>

Country: Finland

City/Location: Helsinki

Organiser: Finnish National Board of Education (FNBE)

FI: CONFIDENCE 2010 - 9 - 10 December 2010

CONFIDENCE 2010 International Conference - 'Open Doors to ICT for Ageing and eInclusion'

Information and communication technologies (ICT) in the fields of ageing, eInclusion, and ambient assisted living (AAL) aim at supporting older people to remain independent for as long as possible, to maintain an active participation in society and to improve their quality of life.

The conference aims at disseminating current research and development activities carried out within the [CONFIDENCE project](#) as well as with other research projects within the European Union Framework Programmes, but is not limited to them. Most importantly, the conference will literally 'open the doors' of these research and development activities to older people, stakeholders, and society.

Participants will be able to experience first-hand the ability of the CONFIDENCE prototype to discern alarming situations, such as falls, from normal behaviours which allow the system to be silent while the user is confident that help will be summoned when it is urgently needed.

Researchers and ICT developers, public and private social care, business representatives should attend. A central role in the conference is given to the older people, formal and informal care providers, and other stakeholders. Researchers or *presenters* will disseminate their results through their participation in the conference and poster sessions. Older people, users, and stakeholders or *guests* will be able to learn about the current situation in this area. Through moderated interactive round tables and informal occasions the older people and stakeholders will be able to discuss their points of view with the researchers and to transmit their interests for now and for the future. The mission of these user-researcher interactive opportunities is to establish a compromise towards a user-driven development of ICT.

Registration for the event is needed and can be performed by filling the [registration](#) form (to be made available shortly at the event website) or calling Ms. Maria Alonso (Spain) at +34 943 21 28 00, extension 2980 or Ms. Anna Kämäräinen (Finland), at +358 (0)14 260 4611.

The Call for Abstracts is open until 4 October 2010. More details about the Call for Abstracts may be found [here](#).

Event email: narciso.gonzalez-vega@jyu.fi

Event website: <http://www.jyu.fi/confidence2010>

Country: Finland

City/Location: Jyväskylä

Organiser: Agora Center, University of Jyväskylä

AE: Special Session on Medical Informatics and e-Health at ICTITA Ajman 2010 conference - 11 - 13 December 2010

Special Session on Medical Informatics and e-Health at the International Conference on Trends in Information Technology and Applications (ICTITA) Ajman 2010

This event takes place in the frame of the ICTITA Ajman 2010 conference, which aims to be an international forum for the discussion and presentation of original research ideas and recent advances in various areas of information technology and its applications. It aims to strengthen relations between industry, research institutions, and universities.

The topics of the special session on Medical Informatics and e-Health include, but are not limited to:

- Health Care Information Systems
- Clinical Information Systems
- Medical Image Processing

- Medical Intelligent Systems
- Medical Expert Systems
- Applications in Medical and Health Sciences
- Bioinformatics and Biostatistics
- Telemedicine Software, Portals, Devices and Telehealth
- Web-based and Remote Medicine
- Data Mining and Knowledge Discovery in Medicine
- Application of Machine Learning in Medicine
- Artificial Intelligence Techniques in Health Sciences
- Medical Databanks, Databases, and Knowledge Bases
- Neurocomputing in Medicine
- Ontology and Medical Information Science
- Bioethics and Health informatics
- Robotics in Medicine
- Biosignals Approaches to Behavioral Biometrics

The registration link will be made available online at the event website.

Event email: [Amina Abou Sharkh](mailto:Amina.Abou.Sharkh@ajman.ac.ae)

Event website: <http://www.ictita.org/ICTITA2010/sessions.htm>

Country: Asia

City/Location: Ajman, United Arab Emirates

Organiser: Ajman University of Science & Technology

UK: Transforming Healthcare through Mobile and Wireless Technologies - 13 December 2010

Transforming Healthcare through Mobile and Wireless Technologies

This Conference explores the application of new technologies in the health service and how they contribute to the National Health Services (NHS) efficiency saving target of £20 billion (approx. €22.8 billion).

Those who have already invested in mobile and wireless solutions are reaping the benefits of less administration, improved workflow, reduced travel needs and increased communication between clinicians, teams and patients.

With tightening budget constraints there has never been a greater need to build the business case for spending to save with new technology, and to present demonstrable returns on investment.

Bringing together policy makers, healthcare professionals and technology suppliers, this conference covers the key issues including:

- Putting together a strong case for investing in technological solutions;
- Analysing mobile and wireless project outcomes and evidencing value for money;
- Case studies of successful applications across acute, primary and community health settings.

Those who will attend will gain valuable insights and advice from those at the forefront of delivering new ways of working using mobile and wireless technologies. They will also learn how to tailor these innovations to improve service delivery and achieve significant efficiency savings in their organisations.

The detailed event programme may be found [here](#).

Registration can be performed [online](#).

Event email: capita.conferences@capita.co.uk

Event website: <http://www.capitaconferences.co.uk/public-sector-conferences/health-social-care/full-conference/article/transforming-healthcare-through-mobile-and-wireless-technologies-1.html>

Country: United Kingdom

City/Location: London

Organiser: Capita, with the support of the National Health Service (NHS), NHS Connecting for Health Programme

UK: eHealth & Telemed 2010 - 13 - 14 December 2010

eHealth & Telemed 2010 - 'Evidence in Action'

Telemedicine continues to develop both clinical and telehealth applications to improve patient healthcare. There is an increasing global focus on empowering patients in their own medical management. eHealth & Telemed 2010 will present the evidence for the benefits of eHealth, given in a series of academic and clinical presentations by the people working in the frontline to deliver these innovative services.

Key issues for the conference are expected to include:

- Benefits for patients and professionals
- How they are being integrated into healthcare services
- Supporting healthcare in developing countries
- Responding to emergencies

The conference programme can be viewed [here](#).

Event email: telemedicine@rsm.ac.uk

Event website: <http://www.rsm.ac.uk/telemed10/index.htm>

Country: United Kingdom

City/Location: London

Organiser: The Royal Society of Medicine

BE: ServiceWave 2010 - 13 - 15 December 2010

ServiceWave 2010

The third edition of ServiceWave 2010 brings together industry and academia to share advances and future opportunities in Information and Communication Technologies (ICT) and related services.

This three day conference provides networking opportunities, four workshops, from cloud computing to emergency services, keynote speakers from private companies, the European Commission, the University of Vienna and the Engineering School of Milan (Politecnico di Milano), 24 live demonstrations, 15 scientific papers' presentations and two panels on services deployment infrastructures and security in the cloud.

Social events are organised every evening and included in the conference fee.

The event is part of the [Future Internet Conference Week \(13-17 December 2010\)](#), taking place just before the [Future Internet Assembly \(FIA\)](#), this is an opportunity to meet the stakeholders active in building the future Internet of Services.

A preliminary event agenda is available [here](#) and details about important dates are available [online](#).

Registration for the conference can be performed [online](#).

Event email: servicewave@paluno.uni-due.de

Event website: <http://servicewave.eu/2010/>

Country: Belgium

City/Location: Ghent

Organiser: Industry forum on Software, Services and Systems (NESSI), eMobility, Networked and Electronic Media (NEM) and Industrial Systems Institute (ISI), European Technology Platform on Smart Systems Integration (EpoSS) and Engineering Ingegneria Informatica

MA: eHealth 2010 Conference - 13 - 15 December 2010

eHealth 2010 Conference - 3rd International Conference on Electronic Healthcare for the 21st century - 'eHealth Web Intelligence'

Building on the success of its previous editions, the aim of eHealth 2010 is to bring together experts from academia, industry and global healthcare institutions such as World Health Organisation (WHO) and European Centre for Disease Prevention and Control (ECDC) to stimulate cutting-edge research discussions, share experience with real-world healthcare service providers and policy makers as well as to provide numerous business opportunities.

Swine flu epidemics in 2009 demonstrated a breakthrough in the use of web intelligence, harnessing and mining user-generated content in social networks / Web 2.0 tools for rapid healthcare information dissemination and outbreak detection. In addition, despite substantial budgets spent on eHealth in recent years, existing healthcare services do not sufficiently address the issue of patient privacy and trust, nor the potential of eLearning and web mining for delivering 21st century healthcare systems.

The key topic of eHealth 2010 will be investigating a realistic potential for Web 2.0 and Web Intelligence to provide evidence-based healthcare information, assisting in outbreak detection and control and providing quality-assured and effective interventions for patients and global users.

Apart from web intelligence, the conference programme will cover the following topics:

- Privacy, trust and security;
- Healthcare ontologies and knowledge management systems;
- eLearning, educational games and the impact of information delivery on patients and professionals;
- Web 2.0 in healthcare, well-being and online communities of practices;
- Performance Monitoring and evaluation frameworks.

Registration can be performed [online](#).

Event email: registration@icst.org

Event website: <http://www.electronic-health.org/>

Country: Africa

City/Location: Casablanca, Morocco

Organiser: Institute for Computer Sciences, Social Informatics and Telecommunications Engineering (ICST)

BE: Flemish Conference on Local e-Government - 14 December 2010

Flemish Conference on Local e-Government

How can national governments and the European Union (EU) support and promote the development of ICT and eGovernment in local authorities? This interesting and often overlooked issue affects all EU Member States.

Developing good eGovernment services is feasible for large cities, but a nearly impossible task for small communities.

The conference, which the Flemish government will hold during the Belgian EU Presidency in 2010 will provide answers to this question. This one day conference will be followed by the '[Lift-off towards Open Government: Putting eEurope in practice](#)' conference hosted by the Belgian federal government on 15 and 16 December 2010 in Brussels where the European Union will present its Digital Agenda Europe.

During the event, participants will have the opportunity to learn about examples from several European countries exploring the theme of 'eGovernment for local authorities'. These presentations and case studies will also be of interest to an international audience. The conference programme has been developed in association with the European 'Smart Cities' project and the Linked Organisation of Local Authority ICT Societies (LOLA).

Furthermore, a statement on the European policy on local eGovernment will also be presented and discussed.

The purpose of the conference is to exchange good practices. A key theme in the presentations will be identifying relevant 'shared services' that can be used by smaller municipalities with limited resources. A small panel consisting of representatives from local authorities will conclude the presentations by reviewing how the conference's presentations and findings may be relevant for their work.

This is an open and free-of-charge conference. However, registration is mandatory and it should be performed online via the [event's website](#), which is to be released in September 2010.

Event email: egovernment@vlaanderen.be

Event website: <http://www.opengov2010.be/>

Country: Belgium

City/Location: Ghent

Organiser: Flemish eGovernment Coordination unit (CORVE)

BE: Lift-off Towards Open Government Conference - 15 - 16 December 2010

'Lift-off Towards Open Government' - A conference hosted by the Belgian Presidency of the European Union

The first ever Ministerial eGovernment Conference was held in 2001; this Conference aims to show the achievements of past European eGovernment efforts to date and their impact for citizens and businesses. The main theme of the conference will be '**Open Government**', with an emphasis on the implementation of cross-border interoperability in practice.

The conference programme will prominently feature a number of large international projects (Secure Identity Across Borders Linked - [STORK](#); Simple Procedures Online for Cross-border Services - [SPOCS](#); Pan-European Public Procurement Online - [PEPPOL](#); and European Patient Smart Open Services - [epSOS](#)) and present the Action Plan 2015, Europe 2020 and [The Digital Agenda](#). The detailed event programme may be found [here](#).

The organisers expect that the two days full of breakout-sessions, a 'Battle of the CEO's', a gala dinner and an exhibition will ensure that this conference is an excellent networking event.

It is worth noting that a [pre-conference](#) will be held in Ghent on 14 December 2010. Registration for both the pre-conference and the main conference can be performed [online](#).

Event email: secretariat@opengov2010.be

Event website: <http://www.opengov2010.be/>

Country: Belgium

City/Location: Brussels

Organiser: Belgium's Federal Government Service for Information and Communication Technology (FedICT)

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