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European ePractice Newsletter N. 406 – 07 February 2012

Assisted Events

>> Assisted Event - eProcurement: Benefits - Costs - Savings

This workshop will take place in Austria, on **21 March 2012**. It will focus on benefits, costs and savings of eProcurement in the pre-awarding phase. The topics to be addressed include: Process costs, Security & Identification, Supranational procurement processes, and Technique & Language.

For more information, please visit the [ePractice announcement](#) or the [main event's page](#).

>> Assisted Seminar - Improving Quality & Reducing Costs: A Mission Possible

This seminar will take place in Maastricht, Netherlands on **26-27 March 2012**. It will focus on organisational development, back-office and front-office coordination, the move towards a culture of shared services, enhancing cooperation and networking, and exchanging information within public administration. Moreover, the seminar will also focus upon the main aspects linked to the reduction of costs and achieving customer satisfaction through the citizen-centric delivery of public services through ICT.

For more information, please visit the [ePractice announcement](#).

ePractice Workshops

>> CIP Workshop: Funding opportunities in ICT for Health, Ageing Well & Inclusion

This event will take place in Brussels, Belgium on **17 February 2012**. In the frame of the Competitiveness & Innovation Programme ICT Policy Support Programme (CIP ICT PSP) and as a follow-up to the [CIP Info Day](#) (3 February 2012), the European Commission is organising this one-day information and networking workshop dedicated to [Theme 3 of the CIP ICT PSP](#) (ICT for Health, Ageing Well and Inclusion).

The workshop provides an excellent opportunity for prospective programme applicants to put their questions directly to the European Commission, present their ideas to stakeholders, meet potential partners and learn more about the state of the art and the broader policy context.

For more information, please visit the [ePractice announcement](#).

Latest Cases

- [ECDL helps SMEs reduce administrative burdens](#) | 2 February 2012 | Bosnia and Herzegovina | International Organizations
 - [ECDL improves Court Management in Croatia](#) | 2 February 2012 | Croatia
 - [SOCIALE project](#) | 26 January 2012 | Greece | Italy | Norway | Spain | EU Institutions
-

ECDL helps SMEs reduce administrative burdens

The Republic of Srpska Inspectorate and the Inspectorate of the Federation of Bosnia and Herzegovina in cooperation with three integrated international projects, the United States Agency for International Development (USAID) - SPIRA (Streamlining Permits and Inspections Regimes Activity), USAID - ELMO (Enabling Labour Mobility) and the World Bank - ARDP (Agriculture and Rural Development Project), developed the Inspection Management System (IMS). The purpose of SPIRA was to improve access to the marketplace for Small and Medium Enterprises (SMEs) by reducing administrative burdens. The project focused in particular on facilitating SME start-up and operation. The Inspection Management System aimed at effective and efficient management of the inspections in the Republic of Srpska, at the standardisation of the administrative process, and at providing quick access to data necessary for quality work and creating suggestions for improvements in regulations. By introducing the IMS, the project endeavoured to reduce administrative burdens. The IMS was to be implemented by inspectors; however it became clear that one of the key obstacles to the successful implementation of the project was the lack of basic computer skills among field inspectors. This not only caused delays in the transfer of documents but more importantly, the lack of computer skills made it impossible for the government inspectors to use the IMS. The intention of the integrated IMS was to reduce the administrative burdens of SMEs, however, in order to achieve this, the field inspectors needed the necessary computer skills to use and operate it effectively. The main hurdle in the implementation of this project was the lack of computer skills of the field inspectors and the ECDL Programme was used to resolve this issue.

ECDL improves Court Management in Croatia

The project aim is to improve the operation and functioning of the Croatian judicial system and thus to contribute to the rule of law. It is directed in particular towards supporting and enhancing the operation and efficiency of the Misdemeanour Courts. The project comprises two linked components. In the first instance, experts prepared concrete recommendations for amendments to the existing legislation covering the legal framework and efficiency of court organisation. The second component consisted of an analysis of the internal organisation and working methods at the Misdemeanour Courts. This component led to the formulation of an action plan for improvement through the development of a management training strategy, and through the development of education modules for judges and court staff. In order to implement these recommendations, the administrative personnel, which hold a critical role, needed to strengthen their ICT skills. The ICT skills improvement and development is carried out through the ECDL certification programme. The ICT skills development of the administrative personnel is a prerequisite for the successful implementation of the Project and ECDL was chosen since it is officially recognised as part of the Croatian government's 'Strategy for the Development of eGovernment 2009-2012' when addressing ICT Skills development.

SOCIABLE project

SOCIABLE introduces a radically new approach to cognitive training of elderly individuals, which emphasizes the execution of ergonomic pleasant and motivating play activities (games) over multi-touch computers (surface tables, tablet PCs, surface computers). SOCIABLE supports personalized cognitive training interventions designed according to medically sound principles.

SOCIABLE consists of:

- A set of Cognitive Training Activities covering all the cognitive skills and are supported by surface computing equipment that are performed in a care center (in group or individual sessions) with the support of a medical expert or a specialised care center employee or at homes of the elderly with (or without) the support of a formal (or informal) carer,
- Supported Tools to the Medical Experts in order to design the training programme and to accommodate the cognitive training activities provided to the specific level of deficits of the elderly (personalization) monitor the evolution of its patients.

It is addressed to Aged/Elderly people that belong to 3 groups (Group A: Cognitively Intact Elderly aged 65+, Group B: Elderly aged 65+ suffering from Mild Cognitive Impairment (MCI), Group C: Patients aged 65+ with Mild Alzheimers disease), to Medical Experts and to Carers. It can be provided in Care provision Organizations such as Day Care Centers, Hospital Memory Clinics, Alzheimer Centers, Recreational Centers and in Elderly Homes.

Editor's Choice of the week: GS Soil: Assessment and strategic development of INSPIRE compliant Geodata-Services for European Soil Data <http://www.epractice.eu/en/cases/gsoil>

Latest News

- [LV: Virtual eSignature - Remote application enabled for smart card-based eSignature holders](#) | 7 February 2012 | Latvia
 - [ES/EU: Campaign for a single EU Open Data Licence launched in Spain](#) | 6 February 2012 | Spain | EU Institutions
 - [AT: Activation of the mobile signature in all Austrian tax offices](#) | 6 February 2012 | Austria
 - [CZ: Data Boxes - Government to save 20 million Czech crowns a year](#) | 3 February 2012 | Czech Republic
 - [BE: Portal on PSI re-use launched](#) | 2 February 2012 | Belgium
 - [LT: National SNOMED CT Terminology Management Centre established](#) | 1 February 2012 | Lithuania
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LV: Virtual eSignature - Remote application enabled for smart card-based eSignature holders - 7 February 2012

The holders of the [smart card](#) version of the secure Latvian eSignature (eParaksts) can now apply for a virtual eSignature and receive it from the comfort of their home, the Latvia State Radio and Television Centre (LSRTC) announced on 13 December 2011.

The virtual eSignature certificate allows one to sign a document electronically on the Latvian eSignature portal www.eparaksts.lv without having to use a smart card. Currently, the virtual eSignature may only be purchased by individuals, but it can be used for signing the documents of legal entities, if an individual has the required signatory rights.

Following the announcement of LSRTC, applying for the virtual eSignature will only require a few minutes for smart card-based eSignature users; they will simply need to fill out the application form at www.eparaksts.lv, save it and sign it with their smart card signature, and email their application to eparaksts@eparaksts.lv.

The application will be filed and processed within one business day by an LSRTC officer who will provide feedback to the email address used by the applicant to submit their request. Upon receipt of a confirmation, the applicant will be able to purchase one or more virtual eSignatures (depending on the number of signing times) at www.eparaksts.lv to then start using them on the portal, after performing prior online banking authentication.

So far, under the traditional procedure, the applicant could only visit one of the [Customer Services Centres](#) in person and present their passport and signed application to submit the latter.

Background information:

The Latvian eSignature (eParaksts) enables a user to access many eGovernment services provided by Latvian authorities. A list of the mainly used services and entities requiring the use of the eSignature is available in English at <https://www.eparaksts.lv/en/partners/eparaksts-for-frequent-use>. The eParaksts portal was developed by the Latvia State Radio and Television Centre (LSRTC), the only certificate authority that is fully responsible for public key infrastructure.

Further information:

- [Original news article - eParaksts portal](#)
- [Related ePractice news article - LV: eSignature portal provides document sharing tool for multiple eSignature](#)
- [Applying for a virtual eSignature](#)
- [Background information - ePractice eGovernment Factsheet for Latvia](#)

ES/EU: Campaign for a single EU Open Data Licence launched in Spain - 6 February 2012

Coinciding with the review process of the European Directive on the Reuse of Public Sector Information, the Spanish Open Data Community has recently launched a campaign for a common European Open Data License in the European Union, open for support to all EU citizens.

The campaign will last up to the end of February and will take the form of a petition that will finally be sent to the Vice President of the European Commission responsible for the Digital Agenda for Europe, Mrs Neelie Kroes.

The aim of the campaign is to include such a single license of reuse for all public information in the European Union in the new Directive, in order to clearly establish the conditions for reuse under the principle of reuse without conditions. The license would be required to be published in all public websites. The campaign tries to extend to the EU the case of the new Spanish regulation on Reuse of Public Sector Information for the State's public sector, the [Royal Decree 1495/2011](#), which includes a standard legal notice that will be present in all national public web sites before the end of 2012.

The Spanish Open Data License encompasses the right to reuse public sector information without further conditions for all citizens, including -where present- the non-exclusive license of intellectual property rights.

Support to the petition can be offered at <http://actuable.es/peticiones/say-to-neeliekroeseu-we-want-single-opendata-licence-in-the> (English and Spanish version).

Further Information:

- [Original news article - actuable website](#)

- [Royal Decree 1495/2011](#)
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AT: Activation of the mobile signature in all Austrian tax offices - 6 February 2012

The [mobile phone signature](#), which is the mobile version of the Citizen Card, was first introduced in Austria in December 2009. Two years later and in order to make the assessment of income tax easier, [all tax offices in Austria](#) provide the activation of the mobile phone signature, free of charge.

The only thing that citizens need to bring to the tax office to have their mobile phone signature activated is an official photo ID, such as a passport photo, and their mobile phone.

Mobile phone signature is one of the most secure methods available for identification over the internet. It is a user-friendly, fully-fledged citizen card with qualified signatures. It requires no card readers or installations; just the Short Message Service (SMS) on the mobile phone.

Upon activation, users may use a plethora of electronic services, which meet the highest safety standards. These services include application for certificates, information about pension and health insurance, disability assistance, digital libraries etc. Users can even legally sign documents such as contracts, receipts, cancellation notices or forms electronically (in PDF format).

With the mobile phone signature citizens thus have access for their income tax assessment to [FinanzOnline](#), the electronic communication platform of the Austrian Public Finance, from the convenience of their home, at any time and without queues.

A list of all mobile phone signature services, information on the signature's use and other activation options (e.g. online, via [SendStation.at](#)) may be found on the mobile phone signature [portal](#).

Background information

The Citizen Card contains a qualified electronic signature that makes it possible to sign forms or contracts which normally require a personal handwritten signature. It is available in many different formats, since it does not depend on a particular type of technology and does not require one specific type of card. In most cases, the carrier medium is a chip card (such as the eCard) or a mobile phone (mobile phone signature). It is essential that the citizen card contains a qualified electronic signature and an identity link that contains the associated security data and functions, as well as any data on mandates which may have been granted.

Further information:

- [Original news article - Digital Austria \(in German\)](#)
 - [FinanzOnline \(in German\)](#)
 - [Mobile phone signature \(in German\)](#)
 - [About the mobile phone signature](#)
 - [Background information - ePractice eGovernment Factsheet for Austria](#)
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CZ: Data Boxes - Government to save 20 million Czech crowns a year - 3 February 2012

Following a recent agreement between the Ministry of the Interior and Czech Post, as from April 2012 the cost of sending a single message to a Data Box will drop from CZK 15.04 without VAT (approx. €0.59) to

CZK 11.68 without VAT (approx. €0.46). This is expected to save the government CZK 20 million (approx €790 600) a year.

Data Boxes are repositories designed to store electronic communications of: citizens and companies with the state (official correspondence); citizens with companies; and between public authorities. The [Ministry of the Interior](#) (Ministerstvo Vnitra, in Czech) manages the project, and Czech Post (ÄĚeskÄĭ poÄĭta, in Czech) operates the Information System of Data Boxes.

Citizens, companies and public authorities sent and received over 66 million messages to/in Data Boxes between the launch of the service (July 2009) and January 2012. Sending messages to Data Boxes is free of charge to citizens and businesses, whereas the cost of the messages sent by public authorities is covered by the state budget.

For every million messages sent by public authorities to Data Boxes, Czech Post receives CZK 3.36 million (approx €133 000) less than at the start of the project. As a result of the newly agreed price reduction and given that there is an average of three million messages sent a month, the annual savings for the State are expected to be CZK 20 million (approx €790 600).

Sending messages to Data Boxes has been entirely free of charge for citizens and businesses since the beginning of the project, thus reducing paper-based correspondence. It is estimated that CZK 600 million will be saved subsequently.

Each Data Box is password protected and accessible only with a certified eSignature. The Data Boxes Information System is fast (the message data is delivered almost immediately), reliable (the data cannot be lost) and simple to use, while offering the advantage of authenticating the sender and the receiver.

The use of Data Boxes has fundamentally changed the way citizens and businesses interact with the State and the way public authorities communicate with each other. Users can now send and receive official correspondence from any location, at any time.

In January 2012, there were over 439 000 Data Boxes owners: public authorities, legal entities and natural persons. All public authorities and legal entities must have a Data Box whereas self-employed people and individuals can set up a Data Box on a voluntary basis.

Further information:

- [Original news article - Ministry of the Interior \(in Czech\)](#)
- [Related ePractice news article - CZ: Information System of Data Boxes ready for its imminent full operation](#)
- [Related ePractice news article - CZ: Czech Data Box system has now delivered over 50 million messages](#)

BE: Portal on PSI re-use launched - 2 February 2012

The Belgian Federal Agency for Administrative Simplification ([ASA/DAV](#)) recently deployed a [Public Sector Information \(PSI\) portal](#). It allows users to find a wide range of information and data which has been issued by the federal public services and can be re-used by third parties for commercial or non-commercial purposes.

The portal's overall objective is to make PSI more widely usable and accessible; however, re-usable information per se is not directly available on the site. Thus, information is organised into virtual file cards providing: a description of available information; conditions governing re-use; the name of the administration; and contact details. Furthermore, it aims to centralise the available information so as to facilitate (information) search for data operators and to encourage profitable PSI re-use. Priority is given to data search.

The portal currently hosts a relatively limited amount of information. This is expected to increase gradually as awareness is raised among individual administrations of their PSI re-use and the potential such re-usable information holds for development and knowledge management.

The portal is a response to the [PSI re-use Directive](#), which calls on the EU Member States to "ensure that practical arrangements are in place that facilitate the search for documents available for re-use, such as assets lists, accessible preferably online, of main documents, and portal sites that are linked to decentralised assets lists."

The public services collect a considerable amount of information, including data on individuals and businesses. They process, research, digitise and reproduce such information in order to make it available to other public services, citizens and businesses. Some of the information can already be re-used today, such as geographical, meteorological, transport management or socio-economic data (businesses and consumers).

Further information:

- [Original news article - 'Belgium.be' portal](#)
- [PSI portal \(In Dutch and French\)](#)
- [Related news article - BE: Federal government makes open data available online](#)
- [Background information - ePractice eGovernment Factsheet for Belgium](#)

LT: National SNOMED CT Terminology Management Centre established - 1 February 2012

On 2 January 2012, the newly created National SNOMED CT Terminology Management Centre at the Lithuanian Medical Library officially started its activities.

The introduction of standardised clinical languages for medical information systems is a step forward in improving healthcare quality and safety. More and more countries are giving priority to implementing [SNOMED CT](#) (Systematized Nomenclature of Medicine-Clinical Terms), the most comprehensive terminology and classification system in the medico-clinical field worldwide.

SNOMED CT consists of a systematically organised computer processable collection of medical terminology for diseases, procedures, lab tests, medicines, micro-organisms, diet, topographic, geographic, environmental and social factors, and other aspects of medical codification.

The Lithuanian Medical Library prepared a draft 'uniform classification of medical terms for the creation of quality eServices in healthcare' under the eHealth System Development Programme 2009-2015. Funding for eHealth projects comes under the Operational Programme 'Economic Growth', priority 'Information Society for All'.

The National SNOMED CT Terminology Centre project team will translate the SNOMED CT terminology sets in Lithuanian, so as to use them in national information systems, in line with Lithuanian eHealth priorities. A pilot integration of these terms in a Medical Dictionary will also be conducted.

In order to facilitate and ensure the consistency of the translation process, authorities and organisations will be consulted, namely:

- the State Centre of Pathology - it has four years of experience in carrying out pilot translations of the SNOMED CT terminology;
- the International Health Terminology Standards Development Organisation ([IHTSDO](#)) - it develops and promotes the use of SNOMED CT;
- the states involved in the translation of medical terms in their respective national languages.

According to the website of the International Health Terminology Standards Development Organisation, "SNOMED CT provides the core general terminology for the electronic health record (EHR) and contains [hundreds of

thousand] active concepts with unique meanings and formal logic-based definitions organised into hierarchies. When implemented in software applications, SNOMED CT can be used to represent clinically relevant information consistently, reliably and comprehensively as an integral part of producing electronic health records."

Further information:

- [Original news article - Ministry of Health \(in Lithuanian\)](#)
 - [About SNOMED CT](#)
 - [Lithuanian Medical Library](#)
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New Factsheets

The 15th Edition of the eGovernment factsheet of Ireland and the 7th Edition of the eGovernment factsheet of Switzerland are now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

Latest Publications

- [EU: eHealth Monthly Focus on INTERSTRESS](#) | 30 January 2012 | Belgium | Germany | Greece | Italy | Spain | Switzerland | EU Institutions
 - [EU: Commission Implementing Decision 2011/890/EU](#) | 28 December 2011 | EU Institutions
 - [EU: ECDL Foundation White Paper - Identifying Essential ICT Skills and Building Digital Proficiency through Appropriate Certification](#) | 1 December 2011 | Pan european
 - [EU: eHealth success story - PSIP: Patient Safety through Intelligent Procedures in Medication](#) | 30 November 2011 | Austria | Bulgaria | Denmark | France | Greece | Italy | Romania | EU Institutions
 - [DE: eID Pocket Guide](#) | 12 October 2011 | Germany
-

EU: eHealth Monthly Focus on INTERSTRESS - 30 January 2012

Description (short summary):

Stress contributes to many chronic diseases suffered by citizens in today's society. It is known to increase one's risk of developing disease, and may trigger or worsen such illnesses as depression, diabetes, and cardiovascular disease.

The INTERSTRESS project intends to design, develop and test an advanced ICT-based solution for the assessment and treatment of psychological stress. It aims to improve links and interaction between patients and doctors, facilitating the more active participation of patients in the care process.

The project proposes a new eHealth concept: Interreality. Interreality is the integration of assessment and treatment within a hybrid, closed-loop empowering experience, bridging physical and virtual worlds into one seamless reality

Clinical use of Interreality is based on a closedloop concept that involves the use of technology for assessing, adjusting and/or modulating the emotional regulation of the patient, his/her coping skills and appraisal of the environment based upon a comparison of the individual patient's behavioural and physiological responses with a training or performance criterion. The project will provide a proof of concept of the proposed system with experimental trials.

Number of pages: 2

EU: Commission Implementing Decision 2011/890/EU - 28 December 2011

Description (short summary):

This Decision sets the necessary rules for the establishment, the management and the functioning of the Network of national responsible authorities on eHealth, as provided for by Article 14(1) of the [Directive on the application of patients' rights in cross-border healthcare](#)

Number of pages: 3

Related ePractice news item:

[EU: EC creates EU-wide eHealth cooperation network](#)

EU: ECDL Foundation White Paper - Identifying Essential ICT Skills and Building Digital Proficiency through Appropriate Certification - 1 December 2011

Description (short summary):

ECDL Foundation recently produced a White Paper examining the concept and meaning of the term digital literacy and explaining how - in relation to certification - an individual's digital proficiency can be developed, depending on his requirements.

Digital literacy resists a simple definition because the fact of being digitally literate is subjective and, as the technological landscape is continually evolving, applying an overly rigid definition is too restrictive. The official definition of digital literacy states "the ability to use ICT effectively" but this does not explain what skills and knowledge are necessary and individuals need to exploit themselves the potential offered through the use of ICT. In defining 'digital literacy' it is also important to examine the relationship between traditional literacy and the skills that are needed in order to be literate in modern life. The impact of technology on traditional literacy and vice versa needs also some looking into, as does the impact of traditional literacy on our interaction with new technologies.

By defining digital literacy as a relatively stable set of skills and knowledge - periodically reviewed - that everyone must possess, it is then possible to develop a model of digital proficiency through which an individual is enabled to develop the levels of Information and Communication Technology (ICT) skills and the knowledge, depending on the context in which he intends to apply them.

This approach acknowledges the fact that all people must possess a certain level of ICT skills and knowledge in order to fully participate in modern society, and also gives the individual the opportunity to develop these skills and knowledge should they wish or need to engage with ICT more deeply. The digital proficiency model also supports international policy efforts, such as those instituted by the European Union, to standardise digital competences within a much broader key competencies framework.

Number of pages: 7

EU: eHealth success story - PSIP: Patient Safety through Intelligent Procedures in Medication - 30 November 2011

Description (short summary):

The Patient Safety through Intelligent Procedures in Medication (PSIP) project aimed at developing innovative computer-based applications able to automatically detect risk situations and to deliver healthcare professionals and patients' relevant ad hoc information helping them to prevent Adverse Drug Events (ADE).

The first goal of the PSIP project was to automatically generate knowledge about Adverse Drug Events. As most of the patients' medical information is now available in electronic format and stored in large healthcare repositories, it is possible to exploit these databases to automatically identify Adverse Drug Events.

The project has developed innovative tools to search hospital databases and provide reliable numbers about Adverse Drug Events per country, hospital or medical unit, describing their type, consequences and probable causes. This knowledge about Adverse Drug Events identifies risk situation in each context of care, depending on the patients' characteristics and on the place of care. A web tool, the "Adverse Drug Events scorecards" provides an overview of the frequency of Adverse Drug Events in a hospital (or a medical unit), describing the 56 different Adverse Drug Events identified through a set of 236 rules.

The second PSIP objective was to deliver to the Healthcare Professionals contextual knowledge that can help them characterise a situation and adapt the treatment to avoid potential Adverse Drug Events. To reach this goal, Computerised Decision Support Systems (CDSS) have been designed using the set of 236 rules. When a physician enters a drug prescription, the data related to the patient are extracted and an instant screening is performed. If a risk situation is detected, alerts are produced and displayed to the physician.

The project adopted a user-centered strategy to the design of prototypes and services to ensure their usability, their adoption by healthcare professionals, and ultimately their efficiency in terms of improving patient safety

Number of pages: 2

DE: eID Pocket Guide - 12 October 2011

Description (short summary):

This is a pocket guide which covers the following topics:

- Identity management in the 21st century
- The new German ID card - facts and features
- The technology in detail
- Identity management at work - application examples
- eGovernment without borders

Number of pages: 31

Upcoming Workshops and Events

- [FR: TIC Santé Conference 2012](#) | 7 February 2012 - 8 February 2012 | France
- [BG: 7th Balkan Conference on eHealth](#) | 9 February 2012 | Bulgaria
- [DK: 9th Scandinavian Workshop on E-government](#) | 9 February 2012 - 10 February 2012 | Denmark
- [DK: Public Procurement Days 2012](#) | 9 February 2012 - 10 February 2012 | Denmark

- [AT: 5th IASTED International Conference on Telehealth](#) | 15 February 2012 - 17 February 2012 | Austria
- [AT: BioMed 2012](#) | 15 February 2012 - 17 February 2012 | Austria
- [CIP Workshop: Funding opportunities in ICT for Health, Ageing Well & Inclusion](#) | 17 February 2012 | Belgium
- [ES: II National Congress of Interoperability and Security-CNIS](#) | 22 February 2012 - 23 February 2012 | Spain
- [UK: Electronic Prescribing in Hospitals](#) | 28 February 2012 | United Kingdom
- [AT: BioNanoMed 2012](#) | 1 March 2012 - 2 March 2012 | Austria
- [UK: eWorld Purchasing and Supply 2012](#) | 6 March 2012 | United Kingdom
- [UK: International Congress on Telehealth and Telecare 2012](#) | 6 March 2012 - 8 March 2012 | United Kingdom
- [DE: CeBIT 2012](#) | 6 March 2012 - 10 March 2012 | Germany
- [BE: CESAR Workshop](#) | 7 March 2012 | Pan european
- [FR: 3rd Augmented Human International Conference](#) | 8 March 2012 - 9 March 2012 | France
- [Assisted Seminar: EIPA - Managing Change in Public Administration](#) | 19 March 2012 - 20 March 2012 | Netherlands
- [Assisted Workshop: eProcurement: Benefits - Costs - Savings](#) | 21 March 2012 | Austria
- [Assisted Seminar: Improving Quality & Reducing Costs: A Mission Possible](#) | 26 March 2012 - 27 March 2012 | Netherlands
- [CH: The European eID Interoperability Concepts and Compliance Conference](#) | 27 March 2012 - 28 March 2012 | Switzerland
- [AT: CeDEM12](#) | 3 May 2012 - 4 May 2012 | Austria
- [DK: eHealth Week 2012](#) | 7 May 2012 - 9 May 2012 | Denmark

FR: TIC Santé Conference 2012 - 7 February 2012 - 8 February 2012

TIC Santé Conference 2012 - 'Developing Health ICT competencies for better care'

In the context of the [Digital Hospital Programme](#), Health ICT competencies are a necessary facilitator of the deployment and efficient use of the digital solutions proposed and implemented in health and medico-social institutions.

Like its previous editions, this two-day event will present various approaches and promote discussions between experts, professionals and users of the health system. In particular, it will revolve around four lines of work:

1. Health ICT: Tools or competencies?
2. Health ICT competencies to provide better care and to improve the treatment process
3. Health ICT competencies to train healthcare professionals and to improve their continuing education
4. Health ICT competencies of patients and homecare workers to improve both care and life quality

The event is aimed at a professional audience, trainers, supervisory staff, decision makers in the health and medico-social sectors and experts in the field of health ICT. It will consist of conferences, roundtables, workshops and lessons learnt meetings. The programmes of [day 1](#) and [day 2](#) can be consulted online.

The registration form may be found [here](#).

Event email: colloque2012@formaticsante.com

Event website: <http://www.colloqueticsante.fr/>

Country: France

City/Location: Issy-les-Moulineaux, near Paris

Organiser: FORMATICSanté Association, under the patronage of the State Secretary for Healthcare and the Minister for Higher Education and Research

BG: 7th Balkan Conference on eHealth - 9 February 2012

7th Balkan Conference on eHealth - 'eHealth - Technologies for Management Transparency and Patient Care'

In the current context of fast demographic changes and of stagnating budget frames, pressure is rising for: more qualitative and optimised healthcare; the more active introduction of technologies for health; sustainable healthcare focused on patients at every stage of their lives.

The topics that are going to be addressed are:

- European ideas for eHealth development by 2020, the EU Directive on cross-border healthcare - has the time come for eHealth law in the EU and the member states?
- Bulgaria's centralised national eHealth system project - concept and phases of realisation. How does the institutional exchange of ideas and information support the creation of sector strategy for eHealth?
- Hospital information systems, centralised national systems - "from scratch" concept vs. centralised connectivity of all existent solutions. Shared experience;
- Unification of the information systems - health funds' part in the process;
- Public Private Partnerships (PPP) or IT activities outsourcing - new options for structural eHealth improvement;
- Common medical information exchange standards - regional and national challenges, achievements and projects in the field of medical information exchange on local and national levels;
- Registers - building and support;
- Interoperability and certification of health information systems;
- Health information systems continuity;
- eExchange of patient data. Legal aspects in defining levels of access and data protection;
- Repeated access to patient data - the technological view on authentication and security;
- eEducation and IT certification of medical professionals;
- Picture Archiving and Communication Systems (PACS) and telemedicine services on the basis on existing infrastructure;
- Electronic health record and ePrescription - main challenges before the introduction in Bulgaria and the region;
- Communication aspects in eHealth;
- eReporting to the benefit of effective hospital management and centralised control over the expenses.

This event aims to gather:

- Representatives of public and private health institutions, including hospitals, clinics, sanatoriums, laboratories, medical centers - Chief Executive Officers (CEOs), General Managers (GMs), Information Technology (IT) managers and Chief Information Officers (CIOs), Medical Managers, Administrative Managers
- Representatives of health-insurance companies and funds - General Managers, Managing Directors, Administrative, Operative, Financial, IT Managers
- Representatives of state structures - political offices decision-makers, heads of ministries' directorates, heads and CEOs of health-insurance funds, social security institutes, Members of Parliament (MPs)
- Consultants, analysts, etc.

Registration for the event is available [online](#).

Event email: stoyan_yordanov@idg.bg

Event website: <http://events.idg.bg/en/119/>

Country: Bulgaria

City/Location: Sofia

Organiser: eHealth Bulgaria Foundation, IDG Bulgaria IT Forums

DK: 9th Scandinavian Workshop on E-government - 9 February 2012 - 10 February 2012

9th Scandinavian Workshop on eGovernment (SWEg 2012) - 'User-centric eGovernment'

This event is a forum for discussing current eGovernment research issues. The workshop is dedicated to open discussions about the current status of eGovernment research and future directions. The focus is thus on informal discussion rather than on formal conference presentations.

With the diffusion of ICT in the public sector in countries across the world, and the widespread inclusion of digitalisation in government strategic plans, it is now time for eGovernment research to shift its focus to the citizen role in eGovernment processes. The emergence of social media, the evolution of Web 2.0 platforms, together with rising expectations from citizens as users of digital services, highlight the need to adopt a user-centric view of eGovernment design, management, and implementation.

The focus of invited submissions thus includes, but is not limited to:

- Social media and eGovernment services
- Citizen-centric eGovernment maturity models
- eDemocracy and eParticipation
- Transparency and openness in eGovernment services
- Engaging stakeholders eGovernment research
- User-driven eGovernment design, management, and implementation
- Challenges of open-source and open-standard solutions in eGovernment
- Methods and concepts of participatory eGovernment processes
- Innovative design and prototypes of eGovernment services.

Event email: sweg2012@cbs.dk

Event website: <http://www.cbs.dk/Forskning/Konferencer/Scandinavian-Workshop-on-E-government/9th-Scandinavian-Workshop-on-E-government>

Country: Denmark

City/Location: Copenhagen

Organiser: Copenhagen Business School (CBS)

DK: Public Procurement Days 2012 - 9 February 2012 - 10 February 2012

Public Procurement Days 2012 - Modernisation, Innovation and Growth

Denmark will hold the Presidency of the Council of the European Union in the first half of 2012. One important aspect during the Presidency will be the modernisation of the current legal European Union Public Procurement framework. With this conference the Danish Competition and Consumer Authority and the Law Department at Copenhagen Business School wish to address various subjects regarding public procurement rules in order to determine if modernisation of the procurement framework will inspire more innovation and growth.

The conference will be split in three parts:

- **Modernisation:** A revision of the European Union Public Procurement Directives is one of twelve key actions identified in the Single Market Act, which will help to leverage growth and employment in Europe.
- **Growth:** Public procurement plays a key role in the Europe 2020 Growth strategy. Increase of cross-border trade both within European Union and with third countries is essential to improve competition and to get best value for money.

- Innovation: It is the common understanding that the private sector creates more innovative solutions. This section of the conference seeks to elaborate on how the public sector can involve a private party through the use of Public-Private Partnership's (PPP), concessions and pre-commercial procurement.

Further information on the conference programme may be found [here](#) while registration is available [online](#).

Event email: ppd.jur@cbs.dk

Event website: <https://conference.cbs.dk/index.php/ppd2012/procurement/index>

Country: Denmark

City/Location: Copenhagen

Organiser: Law Department - Copenhagen Business School, Danish Competition Authority

AT: 5th IASTED International Conference on Telehealth - 15 February 2012 - 17 February 2012

5th International Conference on Telehealth of the International Association of Science and Technology for Development (IASTED)

The healthcare industry is constantly changing to incorporate new advances in science and to address new needs within society. Recent developments in communication technology have greatly facilitated the exchange of information and expertise. Telehealth is an emerging field in which health services are transmitted over a long distance using technologies such as videoconferencing, the Internet, store-and-forward imaging, streaming media, satellites, and wireless communications. Telehealth promises to impact the ways that clinical health care, health-related education, public health, and health administration are approached. Telehealth 2012 is intended to be an international forum for researchers and practitioners interested in the advances in and applications of Telehealth to exchange the latest research, results, and ideas in these areas.

The call for papers topics include, but are not limited to:

- Clinical applications of telehealth (consultations, home care, chronic disease management etc)
- Other applications of telehealth (health data management, legal, policy and regulatory aspects, privacy, health promotion etc)
- Telehealth technologies and interoperability (visualisation, web-based telehealth, robotics, simulation etc)

Event email: calgary@iasted.org

Event website: <http://www.iasted.org/conferences/home-765.html>

Country: Austria

City/Location: Innsbruck

Organiser: International Association of Science and Technology for Development (IASTED)

AT: BioMed 2012 - 15 February 2012 - 17 February 2012

9th IASTED International Conference on Biomedical Engineering - BioMed 2012

In recent years, with the aid of engineering and information technology, biomedical engineering has emerged as a high-tech field, generating innovation in such areas as medical imaging, bioinformatics, Microelectrical Mechanical Systems (MEMS) and nanotechnology, new biomaterials and sensors, medical robotics, and neurobiology. Scientists and engineers in this field have recently been working towards such advances as developing artificial organs that mimic natural human organs, conducting telemedicine, performing surgeries with robots, creating a laboratory-on-a-chip, and controlling robots through natural animal brain matter.

This event will bring together leading experts in the fields of biomedical engineering. The topics of interest to be covered by BioMed 2012 include, but are not limited to:

- Health care technology (Lasers in Medicine, Therapeutic Engineering, Patient Monitoring etc)
- Medical Devices, measurement and instrumentation (Biomechanics, Intelligent Instrumentation, Biomaterials etc)
- Medical imaging, image processing and signal processing (Nuclear Medicine, Data Representation and Visualisation, Ultrasound Imaging etc)
- Modelling, simulation, systems and control (Surgery Simulation and Simulators, Biomedical Computing, Sports and Ergonomics Simulation etc)
- Molecular bioengineering (Bioinformatics, Computational Systems Biology, Drug Delivery and Pharmacokinetics etc)

Registration for the event is available [online](#).

Event email: calgary@iasted.org

Event website: <http://www.iasted.org/conferences/home-764.html>

Country: Austria

City/Location: Innsbruck

Organiser: The International Association of Science and Technology for Development (IASTED)

CIP Workshop: Funding opportunities in ICT for Health, Ageing Well & Inclusion - 17 February 2012

Please note: The event has now reached its maximum capacity of 200 persons. Registered participants above this number will be added on a waiting list and informed via email in due course.

Priority for attendance will be given to attendees wishing to present their project and hold consultations with European Commission representatives.

OVERVIEW:

In the frame of the Competitiveness & Innovation Programme ICT Policy Support Programme (CIP ICT PSP) and as a follow-up to the [CIP Info Day](#) (3 February 2012), the European Commission is organising a one-day information and networking workshop dedicated to [Theme 3 of the CIP ICT PSP](#) (ICT for Health, Ageing Well and Inclusion).

The workshop provides an excellent opportunity for prospective programme applicants to put their questions directly to the European Commission, present their ideas to stakeholders, meet potential partners and learn more about the state of the art and the broader policy context.

The event will take place on **17 February 2012** at the European Commission's **Borschette Conference Centre** in **Brussels** from **09:00 – 17:15**.

WORKSHOP FORMAT:

The workshop has been designed to optimise the opportunities for participants by **incorporating information sessions, parallel showcasing sessions, networking opportunities and one-to-one meetings**. Check out the **Agenda below** and plan your day.

INFORMATION SESSION:

During the **morning session** the European Commission will present the seven objectives on ICT for Health, Ageing Well and Inclusion, putting them into the wider policy context and answering questions from interested participants who wish to submit projects for funding.

SHOWCASING IDEAS:

During the **afternoon session** there will be two parallel sessions for potential applicants to showcase their ideas to potential partners in a 5 minute slot using 3 presentation slides. Kindly note that due to time restrictions, the number of presentations will be strictly limited, therefore potential presenters should:

Register early (only those with a valid registration via ePractice will be eligible to present)

Prepare maximum 3 slides highlighting: who you are, your project idea - and which objective it relates to, who you are looking for

Submit slides by 10 February 2012 at the latest

Successful applications will receive a confirmation in advance of the event.

Note that: Presentations must clearly address one of the 7 Objectives falling under [Theme 3](#) and be strictly limited to 3 slides and a maximum of 5 minutes. Presenters may be asked to modify presentations which do not entirely fulfil these criteria. **Presentations which are submitted late or which include more than 3 slides will be rejected.**

INDIVIDUAL CONSULTATIONS:

Registered participants also have the opportunity to sign up for a **10minute one-to-one appointment** with a Commission representative to discuss their ideas. Appointments will be scheduled on a first-come first-served basis (see "how to register" below) and take place during the afternoon session. Applicants will be informed in advance of the time of their consultation.

NETWORKING & PARTNER SEARCH:

As well as being able to meet potential partners face-to-face at the workshop itself, participants can also take part in some **pre-workshop networking** from 1 February 2012 via the [IDEAL-IST](#) website.

HOW TO REGISTER:

Participation at the event is free, but requires prior registration. We strongly recommend that you **register early to reserve your place**. As there are a limited number of seats, places will be allocated on a first-come, first-served basis.

To proceed with your registration please **log in** and **click on the** orange '**Participate in this event**' button on the right hand side of this page.

Once registered online, participants will be contacted by email by the ePractice Communication Team with options to showcase ideas and book one-to-one appointment(s) with European Commission representatives.

Deadlines to remember:

- Submission of final presentations (3 slides): **10 February 2012**
- Registration to workshop via ePractice: **14 February 2012**
- Workshop date: **17 February 2012**

For further assistance and queries please feel free to contact the ePractice Communication Team Eleni.Galyfianaki@eurodyn.com and Vassilia.Orfanou@eurodyn.com.

Country: Belgium
City/Location: Borschette Conference Centre, Brussels
Organiser: European Dynamics & European Commission

ES: II National Congress of Interoperability and Security-CNIS - 22 February 2012 - 23 February 2012

II National Congress of Interoperability and Security - CNIS

The event is organised by Club de Innovación with the collaboration and support of the Spanish Federation of Municipalities and Provinces ([Federación Española de Municipios y Provincias - FEMP](#)), the Ministry of Finance and Public Administrations ([Ministerio de Hacienda y Administraciones Publicas](#)), the National Cryptologic Center - Computer Emergency Response Team ([CCN/CERT](#)) and the Spanish Royal Mint ([Fábrica Nacional de Moneda y Timbre - FNMT](#)).

The new Interoperability and Security national frames are coming into effect representing a challenge for Civil Services as they must make a step forward the implementation of [Law 11/2007](#) along with the rest of the regulations related to their internal management and relationship with citizens. National frames are rules which shall apply immediately even though civil services will have a stipulated period at their disposal to adapt themselves.

After the success of last year's edition, the 2nd National Congress of Interoperability and Security will debate and share opinions over the practical application of these National Structures (NS).

The offering solutions and presentation of real experiences from the different Civil Services will especially be emphasised. Participants will also profit from the know-how of leader CIEs which offer the best projects in Interoperability and security up to date.

The objectives of the Conference are the following:

- Achieve a determined step forward in the application of both the [Royal Decree 3/2010](#) dated August 2001 which establishes the National Security Structure for Electronic Administration and [Royal Decree 4/2010](#) dated August 2001 which regulates National Interoperability Structure for Electronic Administration.
- Analyse the current situation issues, identify tendencies and offer solutions.
- Allow political, technical and legal civil services' staff to become familiar with new regulations imperatives and compliance conditions.
- Offer information, training, and a discussion forum for all agents involved in NS compliance.
- Incorporate Service supplying CIEs and providers to the project of achieving NS compliance.
- Reach a common criteria between both administrations bounded to apply the NS and service providers.
- Provide practical help in the implementation of the NS in every level of the Civil Services.

The target audience of the conference is:

- Public Sector: Policy makers (CEO's, General Managers and Assistant General Managers of the different administrations) or Technical Managers (Area Directors and Heads of Computing services and systems, human resources organisation responsible) or Legal Responsible (Clerks, Comptrollers, General intervention responsible, Head of Legal Services).
- Private Sector: Business software, hardware, consulting, counseling, or CEOs, General Managers, Directors of Public Management, Sales Directors, Account Managers for Public Administration.

Interested participants may register [here](#).

Event email: info@cnis.es

Event website: www.cnis.es

Country: Spain

City/Location: Madrid
Organiser: Club de Innovacion

UK: Electronic Prescribing in Hospitals - 28 February 2012

Electronic Prescribing in Hospitals - 'Moving Forward'

This conference provides delegates with the opportunity to hear from a variety of healthcare professionals on topics including:

- Electronic Patient Records and Electronic Prescribing: National Update and Looking Beyond the National Programme
- Developing the business case for Electronic Prescribing
- Electronic Prescribing: Learning from experienced implementers
- The Wirral Experience: Lessons from 15 years of implementation
- The Burton Experience
- The Winchester and Eastleigh Experience
- Realising the Clinical Benefits and engaging Clinical Staff
- Implementing Electronic Prescribing in Practice: Rapid Rollout
- Electronic Prescribing, Medication Errors and Patient Safety
- Electronic Prescribing: moving into more complex areas
- Electronic Prescribing: Next Steps

Registration for the event is available [online](#).

Event email: info@healthcareconferencesuk.co.uk

Event website: <http://www.healthcareconferencesuk.co.uk/electronic-prescribing-in-hospitals>

Country: United Kingdom

City/Location: London

Organiser: Healthcare Conferences UK

AT: BioNanoMed 2012 - 1 March 2012 - 2 March 2012

BioNanoMed 2012 - 3rd International Congress - Nanotechnology in Medicine and Biology

The suggested topic for the congress is Nanotechnology Enables Personalised Medicine - New Frontiers in Medicine and Biology - Application of Nanotechnology in:

- Cancer: Magnetic Nanotherapy, Receptor based Targeting
- Nanostructured Materials for Regenerative Medicine: Dentistry, Cardiovascular Science, Neurology, Orthopedics
- Diagnostics and Therapy: Molecular Imaging, Nano-Magnetic Resonance Imaging (MRI), Nano-Sensing, Drug Delivery
- Multidisciplinary Nano-Technologies: NanoBio-Photonics, NanoBio-Electronics, Nano-Toxicology
- Nanotechnology Enables Personalised Medicine

There will be also two Special Sessions:

- How to bridge the Gap between Engineers, Clinical Scientists and Doctors
- Commercialisation of NanoMedicine Products / Processes

The conference addresses clinical physicians as well as nanoscientists with a background of pharmacology, biology, physics, chemistry and engineering involved in the development and clinical application of nanomedicine. The conference is also of interest for policymakers, experts from industry in the field of life sciences as well as all those investigating the potential of future emerging technologies.

Registration for the event is available [online](#).

Event email: office@bionanomed.at

Event website: <http://www.bionanomed.at/>

Country: Austria

City/Location: Krems

Organiser: Danube University Krems - Department for Clinical Medicine and Biotechnology, Techkonnex - High-Tech Promotion

UK: eWorld Purchasing and Supply 2012 - 6 March 2012

eWorld Purchasing and Supply 2012

This event provides an educational platform that will focus on topics such as:

- Best Practice in eProcurement and eSourcing
- eInvoicing and Procure-to-Pay
- Standard Reference Method (SRM), Supplier Development and Collaboration
- Cloud Computing and On-Demand Services
- Spend Management and Purchasing Intelligence
- Sustainable Procurement and Reporting
- Supply Chain Visibility and Analytics
- Outsourcing and Contract Management
- Implementation and Change Management
- European Legislation and Government Regulations

It is targeted at senior business executives from the corporate and public sector, with responsibility for implementing web-enabled procurement and supply chain strategies, sourcing technology partners and using/joining electronic marketplaces. Delegates may be from large corporate or small to medium sized business; from the private or public sector; targeting B2B as well as B2C customers.

Typical job titles include:

- supply chain, procurement and purchasing directors and managers
- operations / production / manufacturing directors and managers
- general managers
- line-of-business managers
- sales and marketing directors and managers
- financial directors
- management consultants
- project managers
- Information Technology (IT) / Management Information Systems (MIS) directors and managers

Delegate places at the event are Free of Charge to those who meet the above criteria. Registration for the event is available [online](#).

Event email: eworldps@revolution-events.com

Event website: <http://eworld-purchasing.com/index.htm>

Country: United Kingdom
City/Location: London
Organiser: The Chartered Institute of Purchasing and Supply (CIPS)

UK: International Congress on Telehealth and Telecare 2012 - 6 March 2012 - 8 March 2012

2nd Annual International Congress on Telehealth and Telecare - Evidence, Innovation and adoption

The Congress will showcase the very newest innovations and will highlight the latest learning, research results and business cases in telehealth and telecare.

The event brings together researchers, policy-makers, practitioners and innovators interested in the design and application of technologies in health and social care.

Further information on the conference programme may be found [here](#) while registration for the event is available [online](#).

Event email: enquiry@kingsfund.org.uk

Event website: http://www.kingsfund.org.uk/events/international.html#tab_2

Country: United Kingdom
City/Location: London
Organiser: The King's Fund, Julius Centre of the University Medical Centre Utrecht

DE: CeBIT 2012 - 6 March 2012 - 10 March 2012

CeBIT 2012 - 'Managing Trust'

"Managing trust describes the process of building confidence as a basis for progress and growth. The greater the trust in the solutions and applications of the international ICT industry, the faster the global economy can grow. Trust is not a soft factor - it is an essential pillar of economic activity that must be firmly established and maintained", said Ernst Raue, the Deutsche Messe Board Member responsible for CeBIT.

Usage of cloud-based solutions continues to increase, but lack of trust in these offerings remains a major obstacle. This event aims to reduce the gap between confidence in modern technologies and the actual trustworthiness of digital solutions, in order innovation to reach full strength.

The main themes for each day of the Conferences are:

- All things Smart
- Flying the Cloud
- Connect your Lifestyle
- Social Business

'CeBIT gov - ICT Solutions for the Public Sector' is an exhibition platform aimed at providing attendees with a comprehensive overview of the challenges currently facing the public sector and the healthcare industry.

The displays on the theme of eGovernment will show how ICT solutions are helping to facilitate the modernisation of public administration at every level - European, national, regional and local. The topics to be covered at the Public Sector Parc can be found [here](#). In another section devoted to the healthcare industry, issues such as eHealth, telemedicine, prevention and demographic change will be discussed. 'Urban Solutions' will deal with the new challenges facing towns, cities and larger conurbations.

Attendance at the conferences is free of charge to all CeBIT visitors, although it is recommended to register [online](#). Tickets for CeBIT 2012 are available through the [online ticket store](#). Information on the conference programme may be found [here](#).

Event email: [Contact form](#)

Event website: <http://www.cebit.de/home>

Country: Germany

City/Location: Hannover

Organiser: Deutsche Messe

BE: CESAR Workshop - 7 March 2012

CESAR Workshop: Share experiences with setting up and maintaining semantic asset repositories

The European Commission, under the [ISA Programme](#), is undertaking a number of initiatives to raise awareness of the importance of metadata management for eGovernment system development in Europe. These initiatives are part of the ISA semantic methodologies action ([Action 1.1](#)). In this context, the ISA Programme has created the [Community of European Semantic Asset Repositories \(CESAR\)](#) and is organising the CESAR workshop in Brussels.

CESAR stands for Community of European Semantic Asset Repositories and has the overall objective **to share experiences with setting up and maintaining semantic asset repositories**.

The CESAR workshop will be a unique opportunity for eGovernment policy makers and eGovernment professionals to:

- Share good practices on policies, processes, and infrastructures for [metadatamanagement](#); and
- Discuss and build common grounds for the future federation of semantic assets repositories.

The workshop will address questions such as:

- Which goals and objectives have been put forward?
- What barriers have been surmounted to set up the asset repository?
- What has worked well? What are the key services that are the most important and most cost-beneficial for Public Administrations? Is the online delivery model supported by other channels?
- What needs to be improved? How are the requirements of the Public Administrations incorporated into the services offered through the asset repository?
- What budgetary mechanisms are used to support the delivery of the services linked to the semantic asset repository?
- What is the actual usage by public administrations of the services offered through the semantic asset repository? Any take-up strategy? How is actual use measured?
- How can ADMS help? Future plans related to the federation of asset repositories.

The CESAR workshop will be a rare opportunity for semantic asset repository representatives to discuss about the legal, organisational, semantic and technical architecture of each repository.

A preliminary agenda for the event may be found [here](#).

All interested persons that fit the profile of the expected participants are welcome to send their applications by [contacting](#) the workshop organisers.

Event email: Vassilios.PERISTERAS@ec.europa.eu

Event website: <http://joinup.ec.europa.eu/event/eu-cesar-workshop-share-experiences-setting-and-maintaining-semantic-asset-repositories>

Country: Pan european

City/Location: Brussels - Belgium

Organiser: European Commission – Directorate General for Informatics

FR: 3rd Augmented Human International Conference - 8 March 2012 - 9 March 2012

3rd Augmented Human International Conference - AH'12

The conference focuses on scientific contributions towards augmenting human capabilities through technology for increased well-being and enjoyable human experience.

The topics of interest include, but are not limited to:

- Augmented and Mixed Reality
- Internet of Things
- Augmented Sport
- Sensors and Hardware
- Wearable Computing
- Augmented Health
- Augmented well-being
- Smart artifacts and Smart Textiles
- Augmented Tourism and Games
- Ubiquitous Computing
- Bionics and Biomechanics
- Training/Rehabilitation Technology
- Exoskeletons
- Brain Computer Interface
- Augmented Context-Awareness
- Augmented Fashion
- Augmented Art
- Safety, Ethics and Legal Aspects
- Security and Privacy

Event email: reservation@megeve.com

Event website: <http://www.augmented-human.com/>

Country: France

City/Location: Megève

Organiser: Association for Computing Machinery (ACM)

Assisted Seminar: EIPA - Managing Change in Public Administration - 19 March 2012 - 20 March 2012

The seminar will focus on the tools and methods for managing change in public administration. Fundamental concepts of change management will be introduced in order to identify the key enablers of change processes. High-level practitioners and experts will share their experiences on the different aspects of change implementation, including strategy setting, building confidence and addressing resistance. Moreover, participants will gain insight on the skills and human resources dimension of transformation paths. Roundtables and plenary sessions will give participants the opportunity to compare situations, success factors and obstacles in the process of change. Learning from mistakes as well as dealing with emotional reactions in an evolving environment will form part of the discussions on the long-term impacts of change.

Target Group

The seminar is intended for public officials from national, sub-national and local authorities and other public bodies who deal with change, organisational development and quality management.

Method

Presentations will be held on theoretical issues on how to manage change in public administration; the involvement of civil servants will increase participants' knowledge in this field. Furthermore, examples from real life will be given. And last but not least, participants will have the opportunity to discuss and exchange experiences in workshops and plenary sessions.

Objectives

This seminar aims to:

- Discuss skills and competences and offer tools in this field, as well as addressing the role of leadership in managing change;
- Present new methods of quality management and communication strategies (internal and external);
- Explore the role of civil servants and their opportunities in this context.

Event website: <http://seminars.eipa.eu/en/activities09/show/&tid=4897>

Country: Netherlands

City/Location: Maastricht

Organiser: EIPA

Assisted Workshop: eProcurement: Benefits - Costs - Savings - 21 March 2012

This workshop will focus on benefits, costs and savings of eProcurement in the preawarding phase. Last year's event enjoyed an international participation from more than 20 countries.

The organisers are addressing contracting authorities, service providers and members of the administration of EU Member States.

Workshop topics:

- Process costs
 - What is the actual benefit?
 - Biggest potentials in the use of eProcurement?
 - Additional value through eProcurement
- Security & Identification
- Supranational procurement processes
- Technique & Language

The event language is English - thus all presentations should be delivered in this language.

Objectives of the workshop:

- Evaluation of eProcurement in the member states are presented by practitioners
- Reference cases of PEPPOL & STORK in practical the field
- New developments in procurement solutions
- Summary of a common understanding for some topics in memorandum of the conference

Participants will have the opportunity to partake in challenging discussions and working groups covering the above mentioned topics.

This event is free of charge but registration is required through ePractice. Kindly click on the participation button on the right hand side of this page.

Event website: <http://www.auftrag.at>

Country: Austria

City/Location: Vienna

Organiser: auftrag.at ausschreibungsservice GmbH, Wiener Zeitung GmbH, ePractice.eu

Assisted Seminar: Improving Quality & Reducing Costs: A Mission Possible - 26 March 2012 - 27 March 2012

In the current time of financial recession, optimising the use of resources and reducing costs in public service delivery has become a crucial issue in public management; meanwhile, there is also a demand for better quality and efficiency. Is it possible to reduce costs and increase quality at the same time? Yes, it is! The seminar will focus on organisational development, back-office and front-office coordination, the move towards a culture of shared services, enhancing cooperation and networking and exchanging information within public administration. Moreover, the seminar will also focus upon the main aspects linked to the reduction of costs and achieving customer satisfaction through the citizen-centric delivery of public services through ICT.

Part of the seminar will be dedicated to strengthening the government's professionalism in terms of planning, delivery, management, skills and governance of technology and knowledge-driven change in public administration. This seminar is dedicated to achieving a government fit for the 21st century. Participants will be shown how to work around the needs of the citizens and businesses, increase quality and efficiency and reduce costs, through the use of best practice examples selected from among the EPSA2009 (European Public Service Award) winners and nominees.

Method

Presentations by high-level experts from public administration, national and international institutions and academics will be held on theoretical and practical issues. A plenary session will give participants the opportunity to exchange experiences and receive feedback from the experts. Practical exercises will help participants to apply the knowledge acquired to their daily challenges.

Target Group

The seminar is intended for public officials from all levels of government, who deal with change, organisational development, eGovernment, training or Human Resource Management.

Objectives

- to discuss the importance of modernising public administration towards a new culture where citizens and businesses are at the centre;
- to discuss the importance of new technologies in modernising and maximising the potential of an organisation;
- to discuss the importance of new technologies and eGovernment;
- to share the importance of using quality management methods to ensure an organisation's professionalism, preparedness and customer satisfaction.

Event website: <http://seminars.eipa.eu/en/activities09/show/&tid=4887>

Country: Netherlands

City/Location: Maastricht

CH: The European eID Interoperability Concepts and Compliance Conference - 27 March 2012 - 28 March 2012

The European eID Interoperability Concepts and Compliance Conference - Cross-border service provision supporting national eIDs - 'Current Perspective and Initiatives in Government and Business'

This conference acts as a neutral forum where industry, business and administrations can address specific areas of importance in the digital identity arena.

The conference will explore how the interoperability of European Identity is evolving in practice and the implications for governments, businesses and the citizen today. It will focus on key subject areas such as the emergence of federated attributes.

This year the conference will also be joined by the Trust in Digital Life (TDL) Consortium initiative that will be demonstrating various eID interoperability solutions and technologies.

The following are possible subjects for the conference:

- Specific cross border service provision compliance challenges and their possible solutions;
- Examples of how business are making use of eIDs such as national schemes;
- Case studies from the banking sector;
- Discovering the key legal, privacy implications and compliance issues of cross border eID;
- Specific cross border interoperability challenges and their possible solutions;
- Mobile Identity verification and applications;
- Revision of the eSignature Directive;
- What Federation technologies and models are deploying now and what standards are dominating?
- Monetising of identity - examples of how business is building a business case by taking advantage of external eIDs and attributes;
- The emerging importance of distributed attribute federation and possible applications;
- Identity Management in the cloud - is the Simple Cloud Identity Management (SCIM) the answer?

Event email: info@eema.org

Event website: <https://www.eema.org/Events/Default.aspx?eventId=5e56c490-c515-44c1-aa9a-480ca0364b4d>

Country: Switzerland

City/Location: Biel

Organiser: The European Association for eidentity and security (eema)

AT: CeDEM12 - 3 May 2012 - 4 May 2012

CeDEM12 - International Conference for eDemocracy and Open Government 2012

CeDEM12 brings together eDemocracy, eParticipation and open government specialists working in academia, politics, government and business.

In modern democracies, people are to be empowered by means of information and communication technologies. Transparency and access to data, new ways of interacting with government and democratic institutions cause profound changes in society. Social media and the new forms of societal behaviour, including content generation, collaboration and sharing as well as network organisation change our understanding of politics and business. Governmental and private internet services have increased the citizens' independence and flexibility. However, enthusiastic ideas and projects often failed to produce the expected results as technology is only the basis for new

forms of organisation and interaction. CeDEM12 seeks to critically analyse present and future developments in eDemocracy and open government.

CeDEM12 will present the following tracks:

- E-Participation
- Government 2.0
- Social Media and Public Administration
- ePolitics and eCampaigning
- European Citizen Initiative
- Participatory Budgeting
- Bottomâ€™Up Movements
- Open Data and Open Access

The conference proceedings will be published with the new Edition of the Danube University; additionally, the complete proceedings will be made accessible online. A selection of best research papers and case studies of CeDEM12 will be published with the Open Access eJournal of eDemocracy and Open Government. (<http://www.jedem.org>).

Useful information about important dates and paper submission may be found on the event website.

Registration for the event will open in December 2011.

Event email: michael.sachs@donau-uni.ac.at

Event website: <http://www.donau-uni.ac.at/cedem>

Country: Austria

City/Location: Krems

Organiser: Danube University Krems

DK: eHealth Week 2012 - 7 May 2012 - 9 May 2012

eHealth Week 2012 - A collocation of the European Commission's High Level Ministerial Conference on eHealth and the World of Health IT Conference & Exhibition (WoHIT12)

eHealth Week is Europe's largest pan-European conference. It brings together two main events: the 10th edition of the eHealth High level Conference co-organised by the European Commission and the Danish Presidency of the Council of the European Union, and WoHIT (World of Health IT Conference & Exhibition) organised by HIMSS Europe (Healthcare Information and Management Systems Society Europe). In addition, several symposia, workshops and focus groups relevant to eHealth will take place throughout the week.

eHealth Week 2012 will be dedicated to the theme 'The continuity of care and patient centric health services through the use of innovative eHealth solutions'. Focus will be placed on the continuity of care from home to hospital and back to home, demonstrating how information can flow between these different settings. It will include topics such as patient empowerment and chronic disease management involving investment and business opportunities in healthcare IT.

The [10th High Level Ministerial Conference on eHealth](#) will provide a platform where Member States' Health ministers and state secretaries will gather to discuss and advance common actions to move forward the many initiatives in this fast-moving field in the Member States.

Designated as one of Europe's six 'lead markets' for innovation, eHealth is a rising star in the growing EU Economy. WoHIT12 will focus on shaping and developing the use, implementation, and evolution of this pillar of the new European marketplace. The WoHIT 2012 Exhibition will feature new product launches, educational sessions, vendor exhibitions, [interoperability demonstrations](#), as well as a an [SME Village](#) (new) where small to medium enterprises will exhibit and bring new ideas, solutions and products to the healthcare IT industry.

The target audience is made of: Chief Information Officers and other C-suite executives; Senior managers; High-level government officials; Academics; Healthcare practitioners, including doctors and specialists; and IT professionals.

The full registration information can be found [here](#), and the event's full programme will be made available [online](#).

Event email: croosen@himss.org

Event website: <http://worldofhealthit.org/2012/>

Country: Denmark

City/Location: Copenhagen

Organiser: European Commission; the Danish Presidency of the Council of the European Union; and HIMSS Europe

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