



<http://epractice.eu/>

European ePractice Newsletter N. 393 – 25 October 2011

ePractice Events

>> ePractice.eu two-day event - Seamless Personalised services & Personalised User-Centric services

ePractice is planning to hold a two-day event in Brussels on **24-25 November 2011**. The two sessions will focus on seamless personalised services and personalised user-centric services respectively, and we highly encourage your participation.

Summaries (one page) and presentations (7 slides) should be submitted by **11 November 2011**.

For more information and a free-of-charge registration, please visit the two announcements online:

- [Seamless Personalised services](#)
 - [Personalised User-Centric services](#)
-

>> ePractice.eu event - Transparency and Openness

The ePractice event on 'Transparency and Openness' will be held in Brussels on **8 December 2011**. This event will aim to address the subject of transparency and openness of governments in their interaction with citizens. Redesigning governance and promoting public understanding and participation in government activities will be among the potential topics of the event. Presentations that aim to showcase specific good eGovernment practices against corruption, promoting greater government accountability and transparency, and electronic services that provide cost-effective means are also welcome. Potential benefits and barriers to ICT-enabled transparency efforts will also be discussed. The presentations will focus on practical examples and case studies of implemented transparency practices and the impact of current experiences in the field of eGovernment and citizen life. Apart from these topics, this event is intended to raise awareness, and emphasise the crucial role of good governance and multi-stakeholder partnerships in the advancement and further potential of ICT development.

Speakers' proposals including the title and a paragraph of their presentation may be sent to events@eurodyn.com. Summaries (one page) and presentations (7 slides) should be submitted by **11 November 2011**.

For more information and a free-of-charge registration, please visit the [event's announcement](#).

>> ePractice event - eHealth and Equity in the Global Health Communities

The event on 'eHealth and Equity in the Global Health Communities' is an initiative of the eHealth Unit, DG INFSO, European Commission and it will take place in Brussels, on **15 December 2011**, at the European Commission premises.

The potential of eHealth to help strengthen health systems and to improve the safety, quality and efficiency of care was recognised by the World Health Assembly in its resolution on eHealth in 2005. In addition, eHealth should improve health equity as a consequence of the ease of access to information and health services. The event will seek answers to questions such as: "What types of disparities does this ease of access minimise or exacerbate?" "How are health systems and their governance influenced by these eHealth solutions, policies and practices?" "What evidence is there to strengthen activities and programmes that support local, regional, national and global health communities?"

For more information and a free-of-charge registration, please visit the [event's announcement](#).

Latest Cases

- [ASSETS - Advanced Service Search and Enhancing Technological Solutions for the European Digital Library](#) | 12 October 2011 | Austria | Cyprus | France | Germany | Greece | Italy | Luxembourg | Netherlands | Spain | Sweden | International Organizations | Asia
 - [Keeping Emulation Environments Portable](#) | 12 October 2011 | France | Germany | Netherlands | Sweden | United Kingdom
 - [Biodiversity Heritage Library for Europe](#) | 30 September 2011 | Austria | Belgium | Czech Republic | Denmark | Finland | France | Germany | Hungary | Italy | Netherlands | Poland | Spain | United Kingdom | North America
-

ASSETS - Advanced Service Search and Enhancing Technological Solutions for the European Digital Library

ASSETS is a 2 year project- co-funded by the CIP Policy Support Programme- which aims to improve the usability of Europeana by developing, implementing and deploying software services focused on search, browsing and interfaces. ASSETS strives also to make more digital items available on Europeana by involving content providers across different cultural environments.

ASSETS is notably addressed to: Museums/Galleries, Libraries, Archives, Research & Education Organizations, Cultural Portals, Publishers, Private companies active in digital libraries.

ASSETS will provide Europeana with software services, applicable to all digital libraries:

- Ingestion for metadata cleaning, enrichment and classification;
- Indexing and Ranking algorithms for improved result;
- Browsing and Characterisation of multimedia objects;
- Digital Preservation for planning and guaranteeing long-term access and usability of content;
- Community for supporting user generated content.

Keeping Emulation Environments Portable

KEEP (Keeping Emulation Environments Portable) is developing emulation services (KEEP Emulation Services) to enable accurate rendering of both static and dynamic digital objects: text, sound, and image files; multimedia documents, websites, databases, videogames etc.

The overall aim of the project is to facilitate universal access to our cultural heritage by developing flexible tools for accessing, manipulating and storing a wide range of digital objects using emulation tools either to reproduce the original environment in which they were created or to enable those objects to be migrated accurately to another environment.

In addition to the development of a KEEP Emulation Framework, within which 3rd party emulators are hosted, the project is also supporting the development of a Virtual Machine which will permit other environments to operate independently of the actual software and hardware environments.

Now in its final year, KEEP is also running a series of workshops across Europe where we will share research outcomes and provide delegates with hands-on experience of our tools and services.

Project KEEP is co-financed by the European Union's Seventh Framework Programme for research and technological development (FP7).

Biodiversity Heritage Library for Europe

The libraries of the world, particularly those associated with natural history museums and botanical gardens collectively hold the majority of the world's published knowledge on the discovery and subsequent description of biological diversity. As yet this wealth of knowledge is only currently available to those few people who can gain direct access to these publications. The body of biodiversity knowledge is thus effectively withheld from use for a wide range of scientific applications, which includes research, education, taxonomic study, biodiversity conservation, protected area management, disease control and maintenance of diverse ecosystem services. Much of the early published literature is rare or has limited global distribution and is available in only very few libraries.

The project Biodiversity Heritage Library ([BHL](#)), launched 2007 in the USA, is systematically attempting to address this problem. In May 2009 the ambitious and innovative EU project 'Biodiversity Heritage Library for Europe' (BHL-Europe) was launched. BHL-Europe is coordinated by the Museum für Naturkunde Berlin, Germany, and combines the efforts of 26 European and 2 American institutions. The BHL-Europe consortium consists of important European natural history museums, botanical gardens, libraries, universities, biodiversity initiatives and IT companies. The project is financed within the framework of the European programme *eContentplus* for 36 months.

The project brings together existing digital collections of biodiversity literature from all over Europe. It will provide access by a multilingual web portal with innovative search functionalities facilitating quick access to all information required by users. The interface of the portal will be multilingual enabling users to search in their native language. In addition to the biodiversity community portal, all literature will be accessible through the European Digital Library - EUROPEANA. For the first time, the wider public, citizen scientists and decision makers will have unlimited access to this important source of information. Everybody will be able to get first-hand information on animals and plants, study rare, original work by important scientists such as Charles Darwin or Alexander von Humboldt, and admire artwork in publications from the 17th or 18th century. Conservation organisations will have a tool for collecting data on rare or threatened species in order to produce better plans for protection strategies. The main focus of the project is not research and development. As a best practice network, the interoperability of existing repositories and the implementation of existing technological solutions for search and retrieval and long-term sustainability of digitised objects are the main goals of the project. BHL-Europe is not focused itself on digitising, this is within the competence of each member of the EU. However, the project can serve as a support for the implementation of digitising programmes. We hope that within the framework of BHL-Europe, we can improve the current situation with regard to the financing of digitisation in the EU.

Latest News

- [ES: National Interoperability Framework - Seven standards for technical interoperability](#) | 25 October 2011 | Spain
 - [AT: Ministry of Justice uses OS-based eGovernment application for data warehousing](#) | 25 October 2011 | Austria
 - [ES: Council of Ministers adopts Royal Decree implementing Law 37/2007 on the re-use of public sector information](#) | 25 October 2011 | Spain
 - [CZ: Portal launched as central point of information for the Czech health system](#) | 24 October 2011 | Czech Republic
 - [FR: Minister of Digital Economy speaks out on open source software and open formats](#) | 24 October 2011 | France
 - [UK: Birmingham City Council launches large-scale telecare system](#) | 21 October 2011 | United Kingdom
 - [EU: Open e-PRIOR will soon offer a web portal for eInvoicing](#) | 21 October 2011 | EU Institutions
 - [DK: New online medical handbook for patients proves very popular](#) | 20 October 2011 | Denmark
 - [NL: New app helps people to start and stop taking antidepressants](#) | 19 October 2011 | Netherlands
 - [SE: Launch of the digital agenda for Sweden](#) | 19 October 2011 | Sweden
-

ES: National Interoperability Framework - Seven standards for technical interoperability - 25 October 2011

A few months following the publication of a first set of technical interoperability standards for eGovernment in the [Official State Gazette of 30 July 2011](#), their respective implementation guides and manuals were made available on 18 October 2011, at http://www.mpt.gob.es/es/publicaciones/centro_de_publicaciones_de_la_sgt.html. Both types of documents can also be found together with all related information on the government portal dedicated to eGovernment, [here](#).

The legal basis for the technical interoperability standards is found in the [Royal Decree 4/2010](#) of 8 January 2010 which regulates the National Interoperability Framework ('Esquema Nacional de Interoperabilidad' in Spanish - ENI).

Such standards are aimed at implementing concrete actions that are required for facilitating operational interoperability among public administration authorities, as well as between such authorities and the citizens. The authorities from all levels of government must therefore conform to the standards.

The seven standards published last July in the State Gazette cover the following fields:

- Digitisation of documents
- Electronic documents
- Electronic files
- The public administration's electronic signature and certificate policy
- Procedures relating to authentic copies and the conversion of electronic documents
- Requirements for connecting to the Public Administration network (Red SARA) interconnecting all levels of government in Spain
- Data models for the exchange of information between public registers

To facilitate the implementation of each of these standards, respective guides/user manuals targeted at the public authorities were published that provide explanations and orientations.

More technical interoperability standards are currently being prepared that will include:

- Catalogue of standards
- Data intermediation protocols
- Common data models in the Public Administration
- Electronic document Management policy
- Reuse of public sector information

Further information:

- [Original news article - eGovernment portal \(in Spanish\)](#)
 - [Technical interoperability standards - eGovernment portal \(in Spanish\)](#)
 - [Implementation guides and user manuals for the technical interoperability standards - Ministry of Territorial Policy and Public Administration](#)
 - [Related ePractice library publication - National Interoperability Framework for eGovernment](#)
-

AT: Ministry of Justice uses OS-based eGovernment application for data warehousing - 25 October 2011

At the beginning of the year (2011) an open source-based web application for the submission and the calculation of the value of victim support services was implemented by the Federal Ministry of Justice. The system enhances data quality while enabling the actors involved to save both time and costs.

With this application, almost 600 employees from around 50 organisations for victims' assistance, as well as law firms that cooperate with these organisations throughout Austria insert in the system the services that they provided.

Once per quarter, invoices will be issued for the Federal Ministry of Justice to settle the payments with the organisations and law firms. The application supports the entire business process, across the ministerial services as well as the organisations for victims' assistance and law firms. With this integrated databank solution, data quality will be considerably improved, as a lot of information can be obtained based on a simple predefined set of values.

The whole application is based on an Open Source web server (Apache, MySQL, php, javascript). System extensions that came as a result of the first uses of the system were set into production in August 2011 with the release of version 2.0.

An important trigger for the development of this application was the need for reliable and immediately available evaluations (e.g. for the national Parliament and for the European Union), a function that the old system (spreadmarts) could not perform. The evaluation data bank was built with an Extract, transform and load (ETL) Process that was implemented using Talend Open Studio.

The employees of the Ministry of Justice may use an open source add-in programme named Palo for Excel to create new reports easily and quickly. A big advantage of this solution is the independence from programming activities, which also results in time and cost savings.

Further information:

- [Original news article - Open Source Experts \(in German\)](#)
- [Background information - ePractice eGovernment Factsheet for Austria](#)

ES: Council of Ministers adopts Royal Decree implementing Law 37/2007 on the re-use of public sector information - 25 October 2011

The Spanish Council of Ministers, at the initiative of the Ministries of Industry, Tourism and Trade and of Territorial Policy and Public Administration, has adopted at the end of October 2011 the Royal Decree implementing Law 37/2007 of 16 November, on re-use of public sector information, for the national public sector.

According to the 2011-2015 Strategy of the [Plan Avanza 2](#) adopted by the Council of Ministers on 16 July 2011, the objective of this Royal Decree is to establish, within the field of the Spanish National Government, detailed rules developing the provisions of [Law 37/2007](#), promoting and facilitating the availability of public sector information for its re-use, both for commercial and noncommercial ends. This Royal Decree is the result of a participatory process, where inputs from the public and private sectors, as well as from civil society, have enriched its text.

For this purpose, based on the general framework established by the Law 37/2007, of 16 November 2011 and taking into account the needs identified after the first years of its application as well as in the course of the implementation of the [Aporta Project](#), the main goal of the Royal Decree is to make sure "data should be open and available by default and exceptions should be justified". In this regard, the Royal Decree regulates the following aspects:

- It describes in detail the obligations of administrations and public sector bodies in promoting re-use:
 - **Re-use of public sector information** is authorized in general, provided that their access is not restricted by access rules (information is reusable as a default rule).
 - Administrations and public sector bodies will **proactively inform on re-usable information** they possess.
 - **Officers responsible for re-use** are identified in each ministerial department, agency or public body, establishing also a set of minimum functions.
 - Relevant **coordination mechanisms are established** in the field of the Spanish National Government.
- Public Sector Information Catalogue:
 - Legal support is given to the existing **Public Sector Information Catalogue**, already created under the Aporta Project (www.aporta.es)
 - Administrations and public sector bodies will be responsible for keeping the Catalogue up to date.
- Regulation of re-use modalities:
 - The **general (and default) rule is the provision of re-use under a limited number of general conditions** established in the decree. The decree includes a legal notice template setting out the general conditions for re-use (as default this **open data license** applies).
 - However, the decree provides some flexibility for those administrations and public sector bodies which need to establish additional specific conditions when deemed necessary.
- Regulation of conditions applicable to the re-use of information subject to intellectual property rights or which contain personal data:
 - Intellectual property rights are licensed as a default rule and are streamlined with the re-use modalities established in the decree (this is part of the default open data license).
 - Specific rules are established for those documents which contain personal data so as to ensure the protection of personal data and privacy.

As provided in the Law 37/2007, the provisions concerning the re-use of public sector information do not change the rules governing access to administrative documents enshrined in the Spanish legal system, but provide added value to the right of access contemplating the basic regulatory system for re-use by others of information held by the public sector for commercial or non-commercial ends, in a framework of fair competition, regulating the minimum conditions for a second level of information processing that is generated by public bodies. On the other hand, the Royal Decree does not develop the system of charges which can be established under Law 37/2007, of November 16 2011, this being a matter reserved for regulation by law.

Further Information:

- [Original news article - Spanish Government Official Website \(in Spanish\)](#)
-

CZ: Portal launched as central point of information for the Czech health system - 24 October 2011

On 1 October 2011, the Czech [Ministry of Health](#) launched its [Agenda Portal](#) (Agendový portál, in Czech), which will serve as a single location to access categorised information from the diverse sources operating within the Ministry. The creation and operation of this portal is seen as the first step of the Ministry to implement eHealth in the Czech healthcare environment.

Each organisation within the Ministry of Health previously published information separately, and unlike some other ministries, there was no focal point to facilitate the coordination of the transmission of this information, or which would enable the general public and health professionals to easily access the information.

Health Minister Leoš Heger said: "The Agenda Portal contributes to a better orientation in the search for required information, particularly for the general public."

The portal provides comprehensive information about the system of health services and their providers, the rights of the insured person, the financing of healthcare, professional publications on health and diseases and drugs. It is a platform for collecting, processing and publishing information, and it supports the collection of existing data, provides space for publishing information for professionals and health providers, and produces a list of web resources to inform citizens.

The Agenda Portal connects a total of 82 organisations, comprising state institutes, centres, teaching hospitals, regional hygiene stations, health institutions, and psychiatric, state and other hospitals.

Further information:

- [Original news article - Ministry of Health \(in Czech\)](#)
 - [Agenda Portal \(in Czech\)](#)
-

FR: Minister of Digital Economy speaks out on open source software and open formats - 24 October 2011

In an opening speech to the fourth edition of Open World Forum (22-24 September 2011, Paris), the French Minister for Industry, Energy and the Digital Economy Eric Besson acknowledged the "decisive contribution" of open source software (OSS) to the Digital Revolution. On this occasion he presented the government's policy approach to OSS and open formats, an IT magazine reported.

"Open source software facilitates technology transfer and the implementation of open standards, and it continues to spread. The Government also identified [OSS] as a strategic policy element," the Minister told the audience. He reminded them of several projects in which the government has been investing, in fields such as interactive TV, portability between cloud platforms, embedded software and the opening up of public data via the Data.gouv.fr portal (whose beta version is foreseen to be available at the end of 2011).

Mr Besson cited, furthermore, free software that is used by citizens on a daily basis, in particular: OpenOffice, Firefox and VLC media player ("the best multimedia application worldwide to read multimedia content resulting from the work of [a renowned French engineering school]," he pointed out).

About the relationship between open source and proprietary software, the Minister praised the idea of their differences and complementarities; he outlined that he welcomes their co-existence and the open competition between the two types of software, as a means to ensure constant product quality improvement for both.

Mr Besson nevertheless expressed that it is important that open formats are adopted as these ensure interoperability and competition. Given that interoperability and portability are core elements of the government's calls for tenders for the creation of clouds, the role of open source software is expected to be an influential one.

The Minister said that the action of adopting open formats goes hand in hand with that of making data open. This double opening up serves both citizens and companies, which are able to create useful services at less cost, he stressed.

Reacting to the Minister's speech, the French advocacy organisation for free software and open standards APRIL published a [press release](#) stating that the competition between open source and proprietary software is inevitably distorted, as in the case of calls for tender requiring specific software or the prohibition of bundled hardware/software which has not happened yet.

Further information:

- [First original news article - LeMondelInformatique.fr \(in French\)](#)
- [Second original news article - LeMondelInformatique.fr \(in French\)](#)
- [Related OSOR event announcement - FR: Open World Forum](#)
- [Related press release - APRIL \(in French\)](#)

UK: Birmingham City Council launches large-scale telecare system - 21 October 2011

Birmingham City Council has invested in a large-scale, city-wide telecare service, it was announced on 6 October 2011. The deployment, which is believed to be the first of its kind in the UK, will ensure safety and support for older and vulnerable residents whilst maximising their independence.

The telecare service is planned to benefit up to 25 000 people in Birmingham, a city in central England, over three years and at a cost of £14 million (€16 million, approximately). It combines a response service with a range of telecare solutions from a healthcare provider, including motion detectors and temperature sensors to support older people and those with long-term needs. By making the strategic decision to extend the telecare service provision to more people, the Council expects to create a systemic shift towards early intervention and preventative services, to meet growing demand for increasingly personalised care packages.

Councillor Sue Anderson, cabinet member for Adults and Communities, said: "We are proud to provide services that mean vulnerable adults across the city can continue to live independently with the additional reassurance that they are being monitored 24 hours a day. This partnership marks a significant milestone in how we are improving the lives of adults we support throughout the city and will ensure more adults can remain in their own homes, reducing the need for hands-on home care or a move into residential care."

Carol Jarvis from Sheldon in Birmingham has multiple sclerosis (MS) and epilepsy and has a telecare package to support her in managing these conditions. She said: "I feel a lot safer now I have this service. I am more relaxed, and it's given my family more freedom to do more things without having to worry about me all the time."

The healthcare provider will supply Birmingham City Council with a complete range of telecare packages and the Council plans to make telecare an integral part of adult social care provision, maximising people's ability to manage their own condition and supporting them within the community.

Simon Arnold, UK managing director for the healthcare provider, said: "Our commitment with Birmingham City Council is truly innovative in terms of its partnership approach. It brings together parties from the public, private and

voluntary sectors to deliver community-based services that will enhance residents' independence and promote self management, whilst ensuring 24-hour care is available."

The telecare service will be delivered across chosen care pathways, which include the reablement of service users, prevention services and assessment. The Birmingham Telehealthcare Delivery Centre will be set up to ensure services are available locally and developed in conjunction with the voluntary sector and an independent Quality Review Board, which will oversee outcomes, quality assurance and milestones.

The contract for the provision of telecare and telehealth services was awarded following an extensive tender, which covered all six factors of the Buying Solutions National Framework Agreement, an OJEU-tested procurement exercise to promote best value practice.

Further information:

- [Original news article - eHealthNews.eu](#)

EU: Open e-PRIOR will soon offer a web portal for eInvoicing - 21 October 2011

The Directorate-General for Informatics (DIGIT) has recently announced that Open e-PRIOR, the open-source eProcurement platform, will soon include a web portal for eInvoicing allowing Small and Medium Enterprises (SME) and individuals to submit electronic invoices to their customers who have already installed Open e-PRIOR.

The supplier will be able to manually encode his invoices through a web form and submit them electronically to the customer, thus avoiding delays, printing and postage costs. The eProcurement platform e-PRIOR then sends them to the appropriate back office of the customer, where invoices are processed following the usual validation flow.

The platform's goal is to offer to the public administrations in the Member States a full -Invoicing solution, covering all of their suppliers: not only big companies connecting their own back-office systems to Open e-PRIOR installed at the public administration, but also SME and individuals, who will have the possibility to switch to eInvoicing without additional cost investment.

Those willing to know more about Open e-PRIOR can:

- Download the new version of Open e-PRIOR from OSOR.eu at http://forge.osor.eu/frs/?group_id=188.
- Join the Open e-PRIOR community in order to learn more about the project, contribute with their feedback and participate in the making of this platform through <http://www.osor.eu/projects/openeprior>.
- Read documentation about Open e-PRIOR, including a guide on how to get Open e-PRIOR running and to understand the Software Architecture through http://forge.osor.eu/docman/?group_id=188.

Interested parties can contact the dedicated team who is ready to share knowledge, experiences and to provide support, by e-mail DIGIT-EPRIOR-SUPPORT@ec.europa.eu or through OSOR at https://forge.osor.eu/forum/forum.php?forum_id=508.

Background Information

Open e-PRIOR has been developed under the ISA (Interoperability Solutions for European Public Administrations) programme, by the Directorate-General for Informatics (DIGIT) of the European Commission and it was deployed within DIGIT in 2009. It is freely available to all Members States wishing to exchange standardised electronic procurement documents via secured communication channels. It provides an opportunity for reusability of an open-source solution that has already been implemented at the Commission.

Further Information:

- [Original news article - OSOR.EU](#)
 - [PEPPOL project](#)
 - [New version of Open e-PRIOR for download - OSOR.EU](#)
 - [Open e-PRIOR community - OSOR.EU](#)
 - [User's Manual for Open e-PRIOR and its Software Architecture - OSOR.EU](#)
-

DK: New online medical handbook for patients proves very popular - 20 October 2011

From its launch on 6 September 2011 until the end of that month, Denmark's official online [Patient's Handbook](#) (Patienthåndbogen, in Danish) was used by nearly 130 000 unique visitors.

The Patient's Handbook has more than 3000 articles written by more than 50 specialists and general practitioners, and is completely free of advertisements and commercial interests. It also contains about 2000 illustrations in the form of medical drawings, radiographs, animations and photographs concerning health and disease issues.

One major advantage of the Patient's Handbook is its credibility. According to a recent Danish survey, 56 % of respondents occasionally look up an illness or symptom on the Internet at least once a quarter, while only 6.6 % never do. However, although there is plenty of information available, nearly half the respondents find it difficult to ascertain its credibility. With the Patient's Handbook, however, the citizen has the assurance that it has the same professional accreditation and credibility as the [Doctor's Handbook](#) (Lægehåndbogen, in Danish), which is used by health professionals.

The Patient's and Doctor's Handbooks have been produced through a collaboration of [Danish Regions](#) (Danske Regioner, in Danish), Denmark's official eHealth portal [sundhed.dk](#) and the [Danish Medical Association](#) (Lægeforeningen, in Danish).

The launch of the Patient's Handbook also had the effect of increasing visits to the [sundhed.dk](#) website. During September 2011, the website had a record 360 000 unique users. The popularity of [sundhed.dk](#) was also bolstered by the information campaign, which started in September and will continue in October, partly on the theme of the Patient's Handbook.

Background Information:

The recent survey figures come from a web panel survey of 1000 respondents carried out for [sundhed.dk](#) during August-September 2011. In full, the results are:

How often are you information about health or illness on the internet?

- Daily / almost daily: 15 (1.5 %)
- 3-4 times a week: 16 (1.6 %)
- 1-2 times a week: 55 (5.5 %)
- 1-3 times a month: 205 (20.5 %)
- 1-2 times during the quarter: 269 (26.9 %)
- Less than quarterly: 371 (37.1 %)
- Never: 66 (6.6 %)
- Do not know: 4 (0.4 %)

Which of the following five statements best describes your assessment of available health information?

- It is impossible to understand: 24 (2.4 %)
- I can apply to myself only information from magazines, television or from talking with others: 18 (1.8 %)

- It is difficult to compare media information: 157 (15.7 %)
- It is possible to find information, but hard to determine its credibility: 467 (46.7 %)
- It is possible to apply information to my situation: 203 (20.3 %)
- Do not know: 132 (13.2 %)

Further information:

- [Original news article - sundhed.dk \(in Danish\)](#)
 - [Related ePractice news article - DK: Internet medical handbook launched for patients](#)
-

NL: New app helps people to start and stop taking antidepressants - 19 October 2011

A free smartphone app has been launched in the Netherlands to help people to start or stop taking antidepressants, it was announced on 22 September 2011.

Users of the new app, [Stop & Start Antidepressants](#) (Start & Stop Antidepressiva, in Dutch), can see at a glance the effect of taking antidepressants on their depression.

An important part of the app is the 'mood meter'. This enables the user to monitor their mood and measure how depressed they are. The effect of the treatment and the consequences of stopping are thus made more transparent to the user and care provider. The care provider can receive the patient information by email.

The app is not intended to replace the information provided by a doctor or pharmacy, but to supplement it. It has been produced by the [Institute for Responsible Medication Use](#) (Instituut voor Verantwoord Medicijngebruik - IVM, in Dutch), and includes information from 'Multidisciplinary Guidelines for Depression in Adults' (2009) (Multidisciplinaire Richtlijn Depressie bij volwassenen, in Dutch).

Background information:

Starters and stoppers of antidepressants comprise a large group among the nearly 1 million people who take antidepressants annually in the Netherlands. In practice, starting and stopping can be difficult. It takes about two to four weeks for antidepressants to start to work, but their side effects can often be noticed from day one, which results in many people stopping taking them very early. Other people who want to stop find it difficult because symptoms of depression may reappear.

Further information:

- [Original news article - kiesBeter \(in Dutch\)](#)
 - [Start and Stop Antidepressants app - IVM \(in Dutch\)](#)
-

SE: Launch of the digital agenda for Sweden - 19 October 2011

The Swedish Minister for Information Technology and Energy, Ms. Anna-Karin Hatt, presented her country's IT strategy entitled '[IT in the service of mankind - a digital agenda for Sweden](#)', on 6 October 2011. It is an integrated strategy for the coordination of IT initiatives which aims to make the country the world leader in the use of digitisation opportunities.

"The digital agenda for Sweden is now a broad and coherent strategy that focuses on how we can best use technology in the service of mankind," Minister Hatt said on the occasion of the presentation. With 143 measures, the digital agenda for Sweden identifies four strategic areas of actions:

1. **Ease and security of use** - As society becomes more and more digitised, it is important that everyone can exploit the opportunities created. This concerns, for example, the ability of everyone who so wishes to use the Internet and other digital services in everyday life, as private individuals, business operators or employees.
2. **Services that provide added value/benefits** - People have varying needs for digital services in the different phases of their lives. Consequently a greater and more varied range of attractive and easy-to-use services is needed, from public and private actors alike. This kind of development stimulates the use of digital channels and contributes to making businesses more efficient.
3. **Infrastructure is needed** - To make it possible to use and offer digital services, well-functioning electronic communications are needed. The Internet must be accessible and reliable, and data sent over the web must be handled securely. An important condition is that there is good access to telephony and broadband in all parts of the country. It is primarily the market actors who are responsible for, and invest in, communication networks.
4. **The role of IT for social development** - Increased digitisation affects all parts of society, both in Sweden and globally. The development and use of IT also drives important social change - a more sustainable society and global development; research and innovation; people's freedom on the Internet; renewed forms of democracy; participation and transparency through increased openness.

The digital agenda for Sweden sets goals and challenges for the government in all policy fields. The resources to achieve the strategy goals are partly located at the Department of Industry but they are also distributed over other government departments.

The largest investment will be dedicated to supporting broadband deployment - it will mobilise nearly SEK 500 million (approx. €57.8 million) over three years. Other core measures and respective investments include:

- Support to eGovernment services' development - SEK 91 million (approx. €10 million)
- Accessibility measures - SEK 145 million (approx. €16 million) per year
- Efforts to increase IT reliability - SEK 120 million (approx. €13 million) per year

The IT strategy also provides for actions in the field of eHealth (including test beds for new healthcare technologies) as well as of cultural initiatives such as the Heritage Initiative which will support the digitisation of public service broadcasters' archives.

A Commission for Digitisation will be established with the remit of following up the strategy's implementation. "Now the foundations for future work are laid down; in order to ensure that the digital agenda and its objectives are put into practice, we are setting up a Digitisation Commission that will make sure that the IT strategy is followed up and becomes a reality," Anna-Karin Hatt explained.

It is worth noting that the shaping of the digital agenda for Sweden which lasted for about a year involved many actors within and outside Government Offices. Indeed, organisations, agencies, companies and citizens contributed in various ways, through roundtable discussions, the Digitisation Council and online discussion fora.

"Transparency has been a crucial element of the [strategy's] design process. It is very gratifying that we received so many comments and ideas. This is a digital agenda for the whole of Sweden, not only the government's digital agenda. For Sweden to be able to fully exploit the opportunities of digitisation, the whole community needs to be involved, not just the public sector," the Minister explained.

About forty organisations and companies have already signed a letter of intent, which shows their support to the ambition of making Sweden use its digitisation capabilities best; in the letters of intent the signatories also describe how their organisation can contribute to the agenda's implementation. The opportunity to endorse the agenda as a signatory remains open, in a way to further engage the whole community.

Further information:

- [Original news article - Government Offices \(in Swedish\)](#)
- [Related news article - Government newsletter](#)
- [IT in the service of mankind - A digital agenda for Sweden \(in Swedish\)](#)
- [Background information - ePractice eGovernment Factsheet for Sweden](#)

Latest Publications

- [GL: Explaining International IT Application Leadership: Electronic Identification Systems](#) | 15 September 2011 | Pan european | Asia | North America
 - [EU: 1st Digital Agenda Assembly - Report from the workshop 'Interoperability and standards: making it happen' \(long version\)](#) | 3 August 2011 | EU Institutions
 - [PT: A strategy to reduce public expenditure based on e-tendering and Procurement Business Intelligence: the case of Portugal](#) | 31 July 2011 | Portugal
 - [FR: Annual Activity Report 2010 of ASIP Santé](#) | 8 July 2011 | France
-

GL: Explaining International IT Application Leadership: Electronic Identification Systems - 15 September 2011

Description (short summary):

Identification is routinely used to help facilitate commercial and government transactions, such as taking out a loan or applying for government benefits. While individuals can use traditional forms of identification in face-to-face transactions, these forms of identification are less useful for conducting business on the Internet. To address this challenge, many governments are creating national electronic identification (eID) systems - a collection of technologies and policies that enable individuals to electronically prove their identity or an attribute about their identity to an information system.

This report reviews the programmes and practices of some of the countries with the most advanced and widely deployed national eID systems. It highlights the successes and failures of different approaches and focuses on the lessons that policymakers, particularly in the United States, can learn from nations that have begun adopting and using eID systems.

Number of pages: 71

EU: 1st Digital Agenda Assembly - Report from the workshop 'Interoperability and standards: making it happen' (long version) - 3 August 2011

Description (short summary):

Digital Agenda Assembly (DAA) Workshop 03 set out to discuss two different subjects related to standards and interoperability:

- How can public authorities ensure that best use is made of existing standards in public procurement in order to avoid lock-in into proprietary technology and enhance interoperability (Digital Agenda action 23)?
- How to make interoperability happen in cases where no standards are available. For example, how to boost interoperability (and innovation) through the licensing of interoperability information (Digital Agenda action 25)?

Number of pages: 25

PT: A strategy to reduce public expenditure based on e-tendering and Procurement Business Intelligence: the case of Portugal - 31 July 2011

Description (short summary):

The high average levels of public deficit and public debt of European Union Member States justify the development of a new strategy to reduce public expenditure.

E-public procurement can be a key instrument to achieve a significant reduction of such expenditure without introducing more cuts on governmental outputs to serve citizens, communities and corporations, particularly in the sensitive areas of social assistance, education and health.

Actually, public procurement accounts for more than 16 % of Gross domestic product (GDP) and it has not yet made full use of innovative models and tools already adopted by advanced business sectors to streamline their supply chains, to increase transparency and speed as well as to reduce administrative cost and contract price.

Therefore, a significant potential for public savings can be used in public procurement but such process of change requires a new management culture and new tools. In this document, the author analyses key lines of change to be pursued and show that eProcurement and, particularly, eTendering are the appropriate tools to implement such changes because they can support significant improvements to cope with strategic and tactical challenges of public procurement if supported by Procurement Business Intelligence Instruments (PBI).

The different types of savings were estimated using public procurement data for 2010 and an overall reduction between 6 % and 12 % can be estimated for the total public expenditure due to eTendering and PBI.

Several remarks and conclusions drawn up from this case study are also presented herein.

Number of pages: 20

FR: Annual Activity Report 2010 of ASIP Santé - 8 July 2011

Description (short summary):

A public body and major eHealth player in France, ASIP Santé - the Agency for Shared Healthcare Information Systems - was created in 2009 by the Ministry of Health. Its objective is to promote the development of new, high-performance, secure and interoperable services for sharing and exchanging information in the healthcare and health services sectors. Most notably, the agency has been tasked with rolling out the electronic health records (DMP), managing the health professional cards (CPS) and developing telehealth. With a management board made up of representatives of the State, the French national health insurance fund for employees (CNAM-TS) and the national solidarity fund for autonomy (CNSA), it helps to improve the organisation, coordination and quality of healthcare, for the benefit of professionals and patients alike.

The year 2010 was ASIP Santé's first working year. Its highlight was the launch of the electronic health record (DMP). This programme can now spread over the entire territory under conditions of secure data sharing and the respect of patient rights. Its gradual adoption by both healthcare professionals and patients represents significant progress in the effort to disseminate new ways of coordinating healthcare.

Other important steps taken by the Agency are the continuation of work aimed at structuring health information systems and the update of the national interoperability framework for information systems in the fields of health services and healthcare ([Cadre d'Interopérabilité des Systèmes d'Information de Santé - CI-SIS, in French](#)). Related achievements include the set up of directories of health professionals and the reform of the health professional cards.

Furthermore, ASIP Santé launched the [calls for tenders](#) 'Émergence' (Emergence), 'Bureautique Santé' (Healthcare Office Software) and 'Télémédecine' (Telemedicine) successively, as part of the effort to structure the health information systems, and frameworks have been implemented.

Lastly, the report highlights foreign cases which show that health and ehealth concerns are shared by other countries, too.

Number of pages: 117

Upcoming Workshops and Events

- [IT: eChallenges e-2011 Conference](#) | 26 October 2011 - 28 October 2011 | Italy
- [PL: ServiceWave 2011](#) | 26 October 2011 - 28 October 2011 | Poland
- [ES: Open Segovia 2011](#) | 26 October 2011 - 28 October 2011 | Spain
- [SE: National eHealth Conference 2011](#) | 27 October 2011 | Sweden
- [NO: Conference on inter-municipal ICT cooperation](#) | 27 October 2011 | Norway
- [ePractice Event: Collaborative production of eGovernment services](#) | 27 October 2011 | Belgium
- [NO: Conference on inter-municipal ICT cooperation](#) | 27 October 2011 | Norway
- [DE: Health 2.0 Europe](#) | 27 October 2011 - 28 October 2011 | Germany
- [BE: eAccessibility in public procurement](#) | 28 October 2011 | Belgium
- [FR: Free Software Day October 2011](#) | 28 October 2011 | France
- [MT: 5th information session on the new Public Electronic Procurement System](#) | 28 October 2011 | Malta
- [UK: Managing Interoperability and compleXity in Health Systems](#) | 28 October 2011 | United Kingdom
- [IT: ID World International Congress 2011](#) | 2 November 2011 - 4 November 2011 | Italy
- [PT: SASIG 4 Days](#) | 2 November 2011 - 4 November 2011 | Portugal
- [DE: 2nd National Telemedicine Congress](#) | 3 November 2011 - 4 November 2011 | Germany
- [DE: Brandenburger Linux-Infoday 2011](#) | 5 November 2011 | Germany
- [UK: EHI Live 2011](#) | 7 November 2011 - 8 November 2011 | United Kingdom
- [GR: EpSOS and eHGI joint event](#) | 8 November 2011 - 11 November 2011 | Greece
- [NL: Identity.Next 2011](#) | 9 November 2011 | Netherlands
- [BE: Final Conference - ImPaCT in Europe Project](#) | 9 November 2011 - 10 November 2011 | Belgium
- [ES: Libre Software World Conference 2011](#) | 9 November 2011 - 10 November 2011 | Spain
- [SE: Free Society Conference and Nordic Summit 2011](#) | 11 November 2011 - 13 November 2011 | Sweden
- [IN: 7th Annual International Telemedicine Congress 2011 - Telemedicon '11](#) | 11 November 2011 - 13 November 2011 | Asia
- [UK: The International Telecare & Telehealth Conference 2011](#) | 14 November 2011 - 16 November 2011 | United Kingdom
- [FR: M-Health 2011](#) | 15 November 2011 - 16 November 2011 | France
- [FR: CARTES & IDentification](#) | 15 November 2011 - 17 November 2011 | France
- [PL: 5th STORK Industry Meeting](#) | 16 November 2011 | Poland
- [IE: HISI 16th Annual Conference 2011](#) | 16 November 2011 - 17 November 2011 | Ireland
- [PL: 6th European Ministerial eGovernment Conference](#) | 17 November 2011 - 18 November 2011 | Poland
- [FR: 13th edition of the Free Software Days](#) | 17 November 2011 - 19 November 2011 | France
- [CH: HIMSS Europe Health IT Leadership Summit](#) | 20 November 2011 - 22 November 2011 | Switzerland
- [ES: eHealth 2011](#) | 21 November 2011 - 23 November 2011 | Spain
- [Assisted Conference: ISSE 2011](#) | 22 November 2011 - 23 November 2011 | Czech Republic
- [IT: GFOSS DAY 2011](#) | 24 November 2011 - 25 November 2011 | Italy
- [ePractice Event: User-Centric services](#) | 25 November 2011 | Belgium
- [ePractice Event: Seamless eGovernment](#) | 24 November 2011 | Belgium
- [RO: International Conference on eHealth and Bioengineering - EHB 2011](#) | 24 November 2011 - 26 November 2011 | Romania
- [AT: USAB 2011](#) | 25 November 2011 - 26 November 2011 | Austria
- [BE: The AEGIS project Final Workshop and 2nd International Conference](#) | 28 November 2011 - 30 November 2011 | Belgium

- [ePractice Event: Transparency & Openness](#) | 8 December 2011 | Belgium
 - [Assisted Conference: DLM Forum Triennial Conference](#) | 12 December 2011 - 14 December 2011 | Belgium
 - [ePractice event: 'eHealth & Equity in the Global Health Communities'](#) | 15 December 2011 | Belgium
-

IT: eChallenges e-2011 Conference - 26 October 2011 - 28 October 2011

eChallenges e-2011 Conference

eChallenges provides an international forum to share success stories and lessons learnt from applied Information and Communications Technology (ICT) related research at European level (Frame Programme 6 and Frame Programme 7) as well as Regional, National and Commercial initiatives. International cooperation and discussion of commercialisation, exploitation and interoperability issues are key aspects of the programme. The conference aims to gather delegates from leading commercial, government and research organisations around the world.

The core themes for e-2011 are:

- eInfrastructures and Smart Grid
- Future Internet and Smart Cities
- eHealth - Services to Citizens
- eGovernment, eParticipation and eDemocracy
- eInclusion
- Digital Libraries and Cultural Heritage
- Technology Enhanced Learning and ICT Skills
- Intelligent Content and Semantics
- Living Labs
- Cloud Computing
- ICT for Networked Enterprise and Radio Frequency Identification (RFID)
- Networked, Smart and Virtual Organisations
- High Performance Computing Applications
- Mobile Applications
- Security and Identity Management
- Sustainable Environment

Related themes include but are not restricted to:

- eEurope 2020 and ICT take-up by Small and Medium Enterprises (SMEs)
- Digital Content and Digital Rights Management - issues, applications and technologies
- eVoting, eParticipation
- eInclusion and eAccessibility
- eTourism
- Future Emerging Technologies
- Knowledge management and technologies
- Interoperability and Standardisation
- Open Source Technologies and Applications

Further information on the conference programme may be found [here](#) while registration for the event is available [online](#).

Event email: secretariat@eChallenges.org

Event website: <http://www.echallenges.org/e2011/>

Country: Italy

City/Location: Florence

PL: ServiceWave 2011 - 26 October 2011 - 28 October 2011

Fourth Edition of the European conference ServiceWave - ServiceWave 2011

The ServiceWave conference series is a forum for practitioners, researchers, and educators to exchange and discuss the most recent innovations, trends, experiences and concerns for the Future Converged Internet of Content (IoC), Services (IoS), Things (IoT) and related underlying network technologies. ServiceWave fosters cross-community interaction by bringing together industrial and academic experts from various disciplines.

ServiceWave 2011 will be structured around the following elements:

- Scientific Track with four sub-tracks (Business Services, Cloud Computing, Security, Privacy and Trust, Service Engineering Fundamentals) in which novel ideas and current research result will be presented.
- Industry Track: Invited industrial talks will provide insight into best practices, innovations and ideas of key industrial players. Industrial panels will discuss cross-disciplinary topics from different angles.
- Demonstration Evening: The demonstration evening provides an interactive forum to present and discuss about demonstrators, tools and automation of specific aspects of topics of the Future Converged Internet and its application domains.

ServiceWave 2011, moreover, will feature six workshops which aim at bringing together different communities to discuss on emerging issues and relevant aspects of the Future Internet:

- EDBPM: 4th International Workshop on "From Event-Driven Business Process Management to Ubiquitous Complex Event Processing"
- OCS: 2nd Second Optimising Cloud Services Workshop
- CT4CS: 1st Cloud Trust for Cyber Security Workshop
- NESSOS: 1st Industry Seminar on Secure Service Engineering: From Best Practices to Scientific Excellence (and Vice Versa)
- MONA+: 4th International Workshop on "Monitoring, Adaptation and Beyond"
- WAS4FI: 1st International Workshop on Adaptive Services for the Future Internet

The event's programme may be found [here](#).

Registration has been opened and can be performed [online](#).

Event email: servicewave@paluno.uni-due.de

Event website: <http://servicewave.eu/2011/>

Country: Poland

City/Location: Poznan

Organiser: Paluno, the Ruhr Institute for Software Technology; NESSI; S-CUBE; Poznan University of Technology (PUT)

ES: Open Segovia 2011 - 26 October 2011 - 28 October 2011

Open Segovia 2011

This event will include various conferences and workshops related to:

- Use of Free Software in Public Administrations and Companies
- Business models based on Free Software

- Free Software Development.

Further information on the event programme may be found [here](#) while free-of-charge registration is available [online](#).

Event email: <http://www.opensegovia.es/node/25>

Event website: <http://www.opensegovia.es/node/1>

Country: Spain

City/Location: Segovia

Organiser: Professional IT Association of Castilla and León, Association of free software of Castilla and Leon, University of Valladolid, Cámara Segovia

SE: National eHealth Conference 2011 - 27 October 2011

National eHealth Conference 2011 - Strategy for secure and accessible information in healthcare

During a whole day the event will cover ehealth services that have been newly deployed or that are under development, how they work and are used at county, municipal and private levels. At the Live Workshop, participants will be able to see and try a number of these services; project managers, experts and users will tell more about their experiences and answer the attendees' questions.

Current issues regarding ehealth developments will be also be discussed and debated. A number of themes will be presented in dedicated seminars. These themes include: My health pages on the web, knowledge development with the support of IT, and patient safety.

In Sweden, national eHealth is about how future healthcare as a whole can work and improve, with the support of ehealth services. The National eHealth strategy is the result of cooperation at national, regional and local levels between state, counties, municipalities, as well as private and non-profit providers. The Ministry of Social Affairs coordinates the national efforts and adapts laws and regulations to enable effective ehealth work with providers, to the benefit of patients and their safety.

The event is aimed at gathering together all ehealth stakeholders, thus connecting the different parts of the whole, "a whole that will enable greater security, availability and participation in healthcare and social services." At the same time, it is intended to describe where Sweden is going and what steps are being taken to such end. So the goal is to show the progress made, as well as how the involved parties can learn from each other, so as to make it easier to introduce and make use of the developed services.

Registration can be performed [online](#).

Event email: konferensservice@sklfs.se

Event website: <http://www.nationellehalsa.se/>

Country: Sweden

City/Location: Stockholm

Organiser: Center för eHälsa i samverkan (Centre for eHealth in Sweden)

NO: Conference on inter-municipal ICT cooperation - 27 October 2011

Conference on inter-municipal ICT cooperation

ICT cooperation is beneficial not only in the municipal and inter-municipal area, where the developments are swift, but also in the disciplines that use ICT for conducting services. It is always a challenge to have staff with knowledge in all areas and to keep abreast of new opportunities and requirements.

The event is aimed at chief officers, ICT managers, people from service areas who work with ICT in their subject area, as well as inter-municipal ICT-partner companies.

Registration for the event is available [online](#).

Event email: anna.holm.vagsland@ks.no

Event website: <http://www.ks.no/tema/Innovasjon-og-forskning/Teknologi-og-IKT/Dagskonferanse-om-interkommunalt-IKT-samarbeid/>

Country: Norway

City/Location: Gardermoen

Organiser: The ICT Forum of the Norwegian Association of Local and Regional Authorities (KS)

ePractice Event: Collaborative production of eGovernment services - 27 October 2011

This event begins at 9:00am and finishes at 4:30pm.

This workshop that will take place on **27 October** will focus on collaborative services and will be held in Brussels, Avenue de Beaulieu 25. The notion of collaborative production of eGovernment services refers to the modernisation of the way governments engage and work together with their citizens in developing policies and how these citizens are empowered to harness the opportunities that new technologies have to offer. The European eGovernment Action Plan, 2011-2015, recognises the significance of this collaboration and stresses the importance of finding the most suitable tools and their best applications. Following the online developments in the business domains throughout Europe with the use of tools and platforms developed, now Governments have embraced and actively supported this evolution in both financial and legal terms. eGovernment services adopt the principles of openness and transparency with the use of Web 2.0 technologies in which people have active participation.

Through this interactive contribution, public administrations can achieve better services for the general public in comparison to traditional service provision. For example citizens can report tarmac damages on the motorway thus informing the Ministry of Infrastructure faster via an electronic platform. This innovative and engaging method of government, may lead to increased efficiency and effectiveness of operations, faster response rates in addition to empowered and engaged citizens. In this light, the first session of the workshop will discuss the achieved benefits and public value created through the joint production of services by public administrations and citizens.

The effective collaboration between the private and the public sector will be discussed through the presentation of case studies. The best practices of effectively engaged businesses, civil society and individual citizens will be presented for participants to comprehend how they can be actively involved in the design and production of eGovernment services.

Furthermore, the second session of the workshop will discuss the interim findings of the study launched by DG INFSO H2. The study addresses key questions such as: "Is collaborative e-government just a hype, or a well-founded and EU-wide trend"? "Does it involve only a minority of highly engaged people"? "Does it bring actual benefits to citizens, civil servants, public administration and companies"? "What are the risks"? And last but not least: "what should European government do"?

In addition this session will complement the discussion by presenting real-life experiences of collaborative e-government from all over Europe. Furthermore, it will discuss potential policy recommendations for the European Commission, as well as for all stakeholders. The discussion will directly feed into the final report of the study.

Overall, this workshop aims to invite and engage interested parties who will present their cases and opinions in an open discussion that will stir debate and stimulate spreading of best practices within the EU and beyond.

Workshop topics

Potential topics to discuss include:

- Design and production of eGovernment services by users
- Design of eServices encouraging collaboration between public sector and customers
- Use of technology for successful and sustainable co-production of eGovernment services
- Web 2.0 services for collaborative production
- Government transformation and customer centricity
- Benefits achieved and public value created through co-production of services by public agencies and citizens
- Engagement of citizens in citizen-government collaboration: Motivation mechanisms stimulating collaboration
- Collaborative business models in eGovernment
- Social computing for public services

Goals of the event

This session aims to openly discuss the key policy questions addressed by the [dedicated study](#):

- What is collaborative eGovernment and to what policy areas is it applied?
- How are Europe and its Member states positioned?
- Does it have a substantial positive impact on the quality of services, while maintaining for universality and accountability?
- What are the drivers and the barriers?
- What policy actions should Europe promote and with which target?

Speakers/Audience

This is an open workshop intended for policy-makers and practitioners interested in collaborative eGovernment services at European, national and local levels and anyone interested in the area of public administrations as well as businesses and/or citizens who interact with them: eGovernment project implementers; stakeholders in FP6 and FP7 research projects; researchers; businesses; European Commission officers; ePractice members etc.

Registration

To register for this workshop, please create an ePractice account at <http://www.epractice.eu/en/user/register> if you are not a current member. Subsequently, kindly login and once you are in this page click on the yellow button reading 'Participate in this event' to activate your registration. ePractice members can simply login and click on the same page as described above.

Submission of summaries/PPT slides

To be considered for a speaker placement kindly submit a summary of one page and three PPT slides of your intended presentation to events@eurodyn.com.

Regarding your summary, please download and complete the "Workshop proposal form" that may be found in the 'presentation and documents' section below. Final presentations should not exceed 6 power point slides and should be concise and factual.

Please, don't use busy slides, too many graphics or pics and consider that every slide should not use more than 6 bullet points per slide. The main point of your presentation is to briefly inform about the project/initiative and encourage participation, questions and overall discussion.

Deadlines to remember

Submission of summaries/ presentations: **16 September 2011** Speaker confirmation: **23 September 2011**

Submission of final presentations: **14 October 2011**

Workshop date: **27 October 2011**

Publication of workshop proceedings: **Late November 2011**

Networking

This workshop is all about networking. A few selected speakers will set the scene with a 15 minute presentation and the rest of the programme will be dedicated to roundtable discussions and networking purposes.

Contact

Please, direct all queries to the above events@eurodyn.com. The event coordinator will assist you promptly.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

NO: Conference on inter-municipal ICT cooperation - 27 October 2011

Conference on inter-municipal ICT cooperation

ICT cooperation is beneficial not only in the municipal and inter-municipal area, where the developments are swift, but also in the disciplines that use ICT for conducting services. It is always a challenge to have staff with knowledge in all areas and to keep abreast of new opportunities and requirements.

The event is aimed at chief officers, ICT managers, people from service areas who work with ICT in their subject area, as well as inter-municipal ICT-partner companies.

Registration for the event is available [online](#).

Event email: anna.holm.vagsland@ks.no

Event website: <http://www.ks.no/tema/Innovasjon-og-forskning/Teknologi-og-IKT/Dagskonferanse-om-interkommunalt-IKT-samarbeid/>

Country: Norway

City/Location: Gardermoen

Organiser: The ICT Forum of the Norwegian Association of Local and Regional Authorities (KS)

DE: Health 2.0 Europe - 27 October 2011 - 28 October 2011

Health 2.0 Europe 2011

Health 2.0 Europe integrates the European web/mobile based technologies, and compares, contrasts and contextualises them with leading examples of Health 2.0 from around the world.

This event will gather all the leaders and stakeholders in web 2.0 for health:

- IT solution providers
- health professionals,
- patient organisations,
- health authorities,
- public and private insurance organisations,
- medical devices and pharmaceutical companies,

- telecom groups,
- Venture Capital (VC) and financiers,
- policy makers,
- academics.

The conference will examine what works in the context of Europe's evolving healthcare systems, and what the boundary-less online world means for consumers and physicians working in distinct healthcare systems.

The event themes will include:

- Patient and physician social networks
- Search and content
- Communities and data production
- Consumer and provider tools
- Health promotion, behavior change and Wellness 2.0
- Data utility layer and tools
- System integration
- Health 2.0 financing
- Cloud computing and unplatforms

Further information on the event programme may be found [here](#) while registration is available [online](#).

Event email: pascal@health2con.com

Event website: <http://www.health2con.com/europe/>

Country: Germany

City/Location: Berlin

Organiser: Health 2.0 Accelerator, Health 2.0 Advisors, K.I.T. Group

BE: eAccessibility in public procurement - 28 October 2011

2nd Open Workshop on European Accessibility Requirements in Public Procurement of ICT products and Services

The aim of the workshop is to present the draft standards/technical reports on eAccessibility to be used primarily in public procurement under development. This is the second of a series of three workshops to give stakeholders the opportunity to learn and give feedback about the work done in CEN, CENELEC and ETSI on eAccessibility in public procurement under mandate 376 Phase II.

To register please send an email to [Ms Françoise Wanson](#), indicating name, company and if special assistance is needed by 21 October 2011.

Event website: www.mandate376.eu

Country: Belgium

City/Location: Brussels

Organiser: CEN CENELEC

FR: Free Software Day October 2011 - 28 October 2011

Free Software Day October 2011 - 'Free Software at the service of professionals'

This event intends to inform professionals (companies, associations, communities) on free software and service offerings in Lorraine and in other regions.

The topics that are going to be presented are:

- Office automation
- Management software (Enterprise Resource planning [ERP], Customer relationship management [CRM], accounting, management of points of sale etc.)
- Telephony
- Information security
- eCommerce
- Domotics
- Care for dependent people
- Multimedia
- Geographic information systems

Attendance is free-of-charge and registration can be performed [online](#).

Event email: contact@goall.fr

Event website: <http://goall.fr/wiki/JourneeLibreOctobre2011>

Country: France

City/Location: Metz

Organiser: GOALL (Groupe d'organismes acteurs du Libre en Lorraine - Group of organisations involved in Free Software in Lorraine) Association

MT: 5th information session on the new Public Electronic Procurement System - 28 October 2011

5th information session on the new Public Electronic Procurement System (EPPS)

The Department of Contracts will soon start to publish the first fully-electronic tenders through a new Electronic Public Procurement System. In order to assist economic operators through the transition from conventional to electronic tendering, the Department is holding a series of informal Information Sessions on the new electronic tendering system. The broad agenda of each Information Session is as follows:

- An overview of the recent developments in electronic procurement, and of the forthcoming initiatives;
- A brief walkthrough of new portal, and how the Department of Contracts shall be running it in parallel with the current website;
- The registration process (including information on how to obtain the personal and organisation eID);
- Searching for tenders and navigating the tender page;
- Preparing tender submissions;
- Submitting tenders online.

Registration for the event is available [online](#).

Event email: info.contracts@gov.mt

Event website: <https://secure2.gov.mt/EPROCUREMENT/news-details?!=1&i=197>

Country: Malta

City/Location: Floriana

Organiser: Department of Contracts - Ministry of Finance, the Economy and Investment (MFEI)

UK: Managing Interoperability and complexXity in Health Systems - 28 October 2011

First International Conference on Managing Interoperability and complexXity in Health Systems - MIXHS'11

This event takes place in cooperation with the 20th ACM Conference on Information and Knowledge Management (CIKM 2011) and aims to be a forum focusing on the latest advances in bio-medical and eHealth knowledge and information management research. The workshop will provide an opportunity for sharing practical experiences and best practices in eHealth information infrastructure development and management.

It will gather experts, researchers, system developers, practitioners and policymakers designing and implementing solutions for managing clinical data and integrating current and future electronic-health systems infrastructures.

Issues of biomedical data-mining in large heterogeneous clinical data-sets, information retrieval and extraction in multiple medical repositories, the management of complexity and the coherent update of knowledge in medicine, clinical standards interoperability in distributed health systems and the patient Electronic Health Record (EHR) are now becoming critical to implementing enterprise and nationwide health systems.

Topics of interest include but are not limited to:

- Bio-medical Data-Mining, Information retrieval and extraction and Natural Language Processing (NLP) on biomedical text
- Inference and Statistical Models of diseases and Multi-morbidity
- Clinical Information Retrieval, Management and Normalisation
- Medical Knowledge Representation and Reasoning, Expert and Clinical Decision Support Systems
- Interoperability in Distributed Healthcare Systems
- Clinical Information Standards (e.g. HL7) Clinical Terminologies, Classifications (e.g. ICD 10) and biomedical ontologies (e.g. SNOMED - CT)
- Hospital Enterprise Information Management Systems, Electronic Health Record, (EHR), Clinical Document Architecture

Registration for the workshop is available [online](#).

Event email: Matt-Mouley.Bouamrane@glasgow.ac.uk

Event website: <http://informatics.mayo.edu/CNTRO/index.php/Events/MIXHS11>

Country: United Kingdom

City/Location: Glasgow

Organiser: University of Glasgow, Mayo Clinic, Chief Scientist Office, Computing Community Consortium (CCC), Association for Computing Machinery (acm)

IT: ID World International Congress 2011 - 2 November 2011 - 4 November 2011

ID World International Congress 2011 - The Annual World Summit on Automatic Identification

This congress is a showcase on the evolving world of Radio Frequency Identification technology (RFID), biometrics and smart card technologies and their applications in the public and private sectors. It is an international forum that looks at the advanced auto ID industry as a whole, rather than focusing on a specific technology or vertical sector.

It will explore the fundamental issues associated with automatic identification in a variety of market segments via three initiatives: the Conference, the Exhibition and the Exchange.

This event aims to gather international experts, pioneers, vendors and buyers of auto ID based solutions.

Further information on the conference programme may be found [here](#) while registration is available [online](#).

Event email: idworld@wisemedias.com

Event website: <http://www.idworldonline.com/index.php?id=138>

Country: Italy

City/Location: Milan

Organiser: Wise Media

PT: SASIG 4 Days - 2 November 2011 - 4 November 2011

SASIG 4 Days

This event is the 4th edition of the national conference on Open Source Software for Geographic Information Systems.

This year it is dedicated to the initiation and development of community projects. The initiatives may cover translation (translating a GIS desktop), teaching (preparation of a content portal, or adaptation of OSGeo Live distribution in Portugal), or initiatives arising from the working groups created after the 2009 edition of the conference in Évora.

Further information on the conference programme may be found [here](#) while registration is available [online](#).

Event email: sasig4@osgeopt.pt

Event website: <http://www.osgeopt.pt/sasig4>

Country: Portugal

City/Location: Guimarães

Organiser: The Open Source Geospatial Foundation (OSGeo) Portugal

DE: 2nd National Telemedicine Congress - 3 November 2011 - 4 November 2011

2nd National Telemedicine Congress

This congress is devoted to telemedicine and guideline-based healthcare delivery in Germany. Experts of four medical associations will introduce the present state of the art and discuss future developments. It is often stated that the informational needs of the general practitioners and of the specialists have to be analysed more thoroughly in order to safeguard an optimal guideline-based healthcare delivery for patients. The congress will pick up this discussion and contribute thus to improve healthcare delivery in the area of telemedicine.

The second day will focus on telemedical applications in Scandinavia. Long distances, a low density of population and medical healthcare services are no contradictions. Norway, for example, is a country with a low density of population with regions where patients are living far away from hospitals and other competent medical services. Since the beginnings of the 90's Norway is making use of telemedicine to assist diagnostics in various projects. These projects as well as examples from Sweden and a cross-border EU-project will present the various potentials of telemedical applications. The presentation of different projects and contributions about how to better qualify healthcare professionals complement the differentiated spectrum of topics of the second day.

Further information on the conference programme may be found [here](#) while registration is available [online](#).

Event email: info@dgtelemed.de

Event website: <http://telemedizinkongress.de/index.php?lang=en>

Country: Germany

City/Location: Berlin
Organiser: German Society of Telemedicine (DGTelemed)

DE: Brandenburger Linux-Infoday 2011 - 5 November 2011

Brandenburger Linux-Infoday - BLIT 2011 - 'Free thought - Free Systems' (in German)

This event intends to prove that free software is a good alternative to the costly programmes of the big software companies when dealing with every day tasks. Open Source programmes are constantly replacing the use of Standard programmes. This will be a forum for beginners, users, enthusiasts and professionals of Linux

Participation to the event is free of charge but prior registration is required.

Event email: info@blit.org

Event website: <http://blit.org/2011/>

Country: Germany

City/Location: Potsdam

Organiser: Brandenburger Linux User Group (BraLUG), Linux User Group Potsdam (upLUG), Berliner Linux User Group e.V.

UK: EHI Live 2011 - 7 November 2011 - 8 November 2011

E-Health Insider (EHI) Live 2011

This event includes a conference and an exhibition for the health Information Technology (IT) community. Some of the conference topics are:

- Open Source in the National Health Service (NHS)
- Clinical document architecture
- Patient access to records
- Patient safety
- NHS IT market trends
- Picture archiving and communication system (PACS)

The event is intended for:

- NHS IT Heads of Information Management and Technology (IM&T)
- IM&T managers
- General Practitioner (GP) Practice managers
- Healthcare IT consultants
- PACS managers
- Director of IT Systems developers
- Radiologist Clinical directors
- Informatics Nurse NHS chief executives
- Primary care IT project managers
- Heads of informatics Clinical IT

Registration for the event is available [online](#).

Event email: neil@e-health-media.com

Event website: <http://www.ehi.co.uk/events/ehi-live/>

Country: United Kingdom
City/Location: Birmingham
Organiser: eHealth Insider

GR: EpSOS and eHGI joint event - 8 November 2011 - 11 November 2011

Four-day EpSOS and eHGI joint event

EpSOS (Smart Open Services for European Patients) is the main European electronic Health interoperability project co-funded by the European Commission under the Competitiveness and Innovation Programme. It focuses on improving the medical treatment of citizens while abroad by providing health professionals with the necessary patient data. The project concentrates on building and evaluating a service infrastructure demonstrating cross-border interoperability between electronic health record systems in Europe.

Over the past three years, Member States' national authorities participating in the epSOS large scale pilot project together with national eHealth Competence Centers, the epSOS Industry Team and the support of the European Commission have created conditions of legal, organisational, semantic and technical interoperability of cross border eHealth-based services: providing ePrescription and Patient Summary on a pilot basis has now become possible.

The [epSOS workshop with the theme 'epSOS pilots setting sail'](#) will take place on 10 November 2011. The attendees will gain insight into the project and learn from the experience achieved by the epSOS team in launching the pilots at the points of care. Delegates from government, industry, healthcare and research organisations are expected to attend and share their knowledge in the cross border eHealth domain for patient's mobility and continuity of care.

In addition, a number of satellite events jointly organised with the eHealth Governance Initiative (eHGI) will take place before and after the epSOS workshop, at the following dates:

- 8 November 2011 - Consultation workshop on epSOS Use Cases
- 9 November 2011 - Workshop 'Towards a European eID Management Framework for eHealth'
- 11 November 2011 - Standardisation workshop

The satellite events will be addressing several themes such as sustainability and re-usability, standardisation and a European eID management framework.

The goal of the four-day joint event is to reflect on the importance and role of epSOS at EU policy/strategy level and its influence in national implementations while offering the opportunity to gain insight into both epSOS and the eHGI projects' experience.

A demo session will provide the occasion to test in a real-life setting the epSOS interoperable solution and a final round table will gather stakeholders representatives to discuss about the sustainability of the proposed solution in the wider scenario of the eHealth services adoption as recently outlined by the Directive on the application of patients' rights in cross-border healthcare.

For more information, details (including programmes, contact persons' details, etc) on each and every workshop forming the joint event may be found at <http://www.epsos.eu/home/epsos-pilots-setting-sail/calendar-of-events.html>.

Registration for the epSOS workshop can be performed [online](#).

Event email: <http://www.epsos.eu/home/about-epsos/contact.html>

Event website: <http://www.epsos.eu/home/epsos-pilots-setting-sail/calendar-of-events.html>

Country: Greece
City/Location: Athens
Organiser: epSOS project team and eHGI consortium

NL: Identity.Next 2011 - 9 November 2011

Identity.Next 2011 - 'Digital me in the age of the new normal'

This (un)conference event will assemble top experts, professionals and industry stakeholders to discuss the world around Digital Identity and best practice. It will consist of debates, workshops and presentations in four tracks focusing on:

- Social consumer: The developments of the social consumer identity and its personal datastore are rapid. Consumers would like to be in control of their personal data and identity and are looking for social tools to turn around the current value chain of e.g. online retail. How will social identity turn around the new value chain?
- MobileMe: Mobile phones are the most personal devices. Where is DigitalMe and who should know?
- Private Eye: Privacy is not clear cut information, anymore. Difference in perceptions of information are evident between social networks, online stores and government. It is therefore becoming a domain related concept. Who owns and controls the privacy problem and should people really care?
- E-citizen: Early initiatives pointed to a central role of government itself in the control and provision of public and private digital identity. Here, next generation eGovernment and its identity issues is examined.

Through a combination of fixed and free-form un-conference formats, this event is intended to help all attendees discuss, exchange opinions and ultimately learn from each other.

Identity.Next'11 is aimed at leading Information and Communication Technology (ICT) and business professionals, policy makers, academics, administrations and industry innovation leaders.

The agenda of the event will be defined on the day of the conference.

Event email: info@identitynext.nl

Event website: <http://www.identitynext.com/index.php>

Country: Netherlands

City/Location: The Hague

Organiser: IDentity.Next association and the European Association for e-Identity and Security (EEMA)

BE: Final Conference - ImPaCT in Europe Project - 9 November 2011 - 10 November 2011

Final Conference - ImPaCT in Europe Project - Connect, Personalise, Care: Person Centred Technology for Greater Quality of Life

This European Conference is organised in the framework of the project [ImPaCT in Europe](#) - Improving Person Centred Technology in Europe sponsored by the [Lifelong Learning Programme](#) of the Directorate General of Education and Culture.

The conference's programme has been designed to deliver an agenda bringing together key people from across Europe to demonstrate how assistive technology can significantly support independence for people with disabilities in a person centered way. The conference is aimed at policy makers at all levels, service deliverers, organisations of end users and care professionals, researchers and other European stakeholders. Key speakers hail from all relevant stakeholder groups to debate issue from all perspectives and to reach a consensus on how to bring the Person Centered Technology (PCT) agenda forward.

The key topics that will be debated include:

- Ethics
- Training needs for care staff

- PCT for Communication
- Domotics (domestic robotics/intelligent houses)
- PCT and education
- Technology at work

Registration will be available soon at <http://www.impact-in-europe.eu/> and www.easpd.eu.

Event email: miriana.giraldi@easpd.eu

Event website: http://www.impact-in-europe.eu/index.php?option=com_content&view=article&id=21&Itemid=60

Country: Belgium

City/Location: Brussels

Organiser: ImPaCT in Europe (IIE) project

ES: Libre Software World Conference 2011 - 9 November 2011 - 10 November 2011

Libre Software World Conference 2011

The Libre Software World Conference focuses on four themes, namely:

- Experiences of migration open source software in Spanish Public Administrations
- Open source software for SMEs
- New tendencies in the field of open source software
- Open source software and ICT companies

The detailed event programme consisting of various simultaneous tracks, has been made available [here](#).

Event email: lswc@asolif.es

Event website: <http://libresoftwareworldconference.com/>

Country: Spain

City/Location: Zaragoza

Organiser: National Federation of Free Software Companies (Federación Nacional de Asociaciones de Empresas de Software Libre - ASOLIF, in Spanish), the Cluster of Pro-Free Software entities of the Autonomous Community of Aragon (CELSA) and the Government of Zaragoza

SE: Free Society Conference and Nordic Summit 2011 - 11 November 2011 - 13 November 2011

Free Society Conference and Nordic Summit - FSCONS 2011

FSCONS is a gathering for free culture, free software and a free society in the Nordic countries of Europe. It aims to provide a meeting place where subjects covering society, culture and technology can be discussed and brought to life in peer discussions, without being confined to each particular subject area. It seeks to provide both the physical and virtual space where people, organisations and governments, with interest in the three subject areas can meet in a participatory and constructive dialogue.

The unique combination of topics creates a platform where cross-pollination between the areas can occur, and where new co-operations and thoughts can emerge which allows the participants to find new inspiration even from areas outside of their own.

Event email: info@fscons.org

Event website: <http://fscons.org/>
Country: Sweden
City/Location: Gothenburg
Organiser: The Society for Free Culture and Software

IN: 7th Annual International Telemedicine Congress 2011 - Telemedicon '11 - 11 November 2011 - 13 November 2011

International Telemedicine Congress - Telehealth 2.0 - Taking beyond the pilot phase - Leveraging technology for Chronic Disease Management

The congress offers an opportunity to its delegates to cover all aspects of telehealth and mHealth from the practitioner and providers point of view.

This event is intended for:

- Cell phone service providers,
- Tele-equipment manufacturers,
- Value Added Services (VAS) providers,
- Medical devices companies,
- Diagnostics companies,
- Pharmaceutical companies,
- Disease management or wellness companies,
- Homecare organisations,
- Hospitals,
- Doctors,
- Chemists,
- Health insurance companies.

Further information on the congress programme may be found [here](#) while registration for the event is available [online](#).

Event email: telemedicon11@gmail.com

Event website: <http://www.telemedicon11.com/index.php>
Country: Asia
City/Location: Mumbai, India
Organiser: Telemedicine Society of India (TSI)

UK: The International Telecare & Telehealth Conference 2011 - 14 November 2011 - 16 November 2011

The International Telecare and Telehealth Conference 2011 (ITTC)

This is an event focusing exclusively on telecare and telehealth with topics such as:

- Coping with major budget cuts
- Improving services through efficiencies and new ways of working
- Making the move from pilot to mainstream
- Making a business case using evidence based research
- Understanding the changing face of health and social care, and accessing the funding needed.

Further information on the conference programme may be found [here](#) while registration for the event is available [online](#).

Event email: admin@telecare.org.uk

Event website: <http://www.telecare-and-telehealth-conference.com/>

Country: United Kingdom

City/Location: London

Organiser: Telecare Services Association (TSA)

FR: M-Health 2011 - 15 November 2011 - 16 November 2011

M-Health 2011 - A rapidly emerging sector

This conference provides an overview of current research, technical solutions, national and international pilots, and projects currently being conducted in the mobile health field.

Virtually non-existent just 2 years ago, the mobile health, or mHealth, sector is expected to grow to a 6 billion dollar market by 2015.

Faced with an ageing population, a dramatic increase in chronic illness and rising healthcare costs, the development of mHealth services represents a concrete way of addressing the needs of patients and healthcare professionals alike.

There are numerous expected benefits for all the stakeholders involved: public institutions, researchers, laboratories, social healthcare professionals, IT service providers, insurance firms, health insurance companies, manufacturers, and end-users.

Further information on the conference programme may be found [here](#) while registration for the event is available [online](#).

Event email: blaffargue@corpevents.fr

Event website: <http://www.mhealth2011.com/index-uk.html>

Country: France

City/Location: Paris

Organiser: Corp events

FR: CARTES & IDentification - 15 November 2011 - 17 November 2011

CARTES & Identification - Digital Security - Smart Technologies - Payment - Mobility

This is a business event which brings together the entire digital security, smart technologies, payment, contactless and mobility sector.

The topics of the congress are:

- Mobile payment and financial services (Near-Field Communication [NFC] and contactless)
- Security, Trust and Privacy (New challenges)
- eGovernment and secure ID (Global overview)
- Multi-application
- M2M applications and Internet of Things (international rows)
- Smart and secure embedded devices
- Point of sales / Point of interaction

- Cards and security
- Personalisation and instant card issuing
- Prepaid and loyalty programmes
- The future of payments (global, EMV deployment, SEPA migration, cashless economy)
- Access control management
- Smart health
- Convergence in a cloud ecosystem
- Innovative mobile applications (peer to peer interaction, gaming, social networking)

Further information on the conference programme may be found [here](#) while registration for the event is available [online](#).

Event email: cartes-id@exposium.fr

Event website: <http://www.cartes.com/>

Country: France

City/Location: Paris

Organiser: CARTES & Identification Committee

PL: 5th STORK Industry Meeting - 16 November 2011

5th STORK (Secure Identity Across Borders Linked) Industry Meeting

This is a meeting to learn more about STORK solution and benefits. The STORK project will make it easier for citizens and businesses to access online public services across borders by developing and testing common specifications for mutual recognition of national electronic identity (eID) between participating countries. It will do so by:

- Developing common rules and specifications to assist mutual recognition of eIDs across national borders;
- Testing, in real life environments, secure and easy-to-use eID solutions for citizens and businesses;
- Interacting with other EU initiatives to maximise the usefulness of eID services.

STORK will focus on pragmatic eID interoperability solutions, implementing several pilot cross-border eID services chosen for their high impact on everyday life.

Registration for the event is available [online](#).

Event email: info@eid-stork.eu

Event website: https://www.eid-stork.eu/index.php?option=com_content&task=view&id=321&Itemid=69

Country: Poland

City/Location: Poznan

Organiser: STORK framework programme

IE: HISI 16th Annual Conference 2011 - 16 November 2011 - 17 November 2011

Healthcare Informatics Society Ireland (HISI) 16th Annual Conference and Scientific Symposium

This event will reflect current developments in healthcare computing, associated technologies and communications infrastructures within Ireland and in the wider international context.

It aims to gather those interested in Healthcare Informatics in Ireland to network with their peers and learn about the latest developments in Healthcare ICT. As HISI has members in the sections of the Irish Computer Society (ICS)

and the Royal Academy of Medicine in Ireland (RAMI) the conference also addresses clinical, paramedical, management, administration and IT technical groups.

Event email: hisi@ics.ie

Event website: http://www.hisi.ie/index.php?option=com_content&view=article&id=153:hisi-16th-annual-conference-2011&catid=37:miscellaneous&Itemid=60

Country: Ireland

City/Location: Dublin

Organiser: Healthcare Informatics Society of Ireland

PL: 6th European Ministerial eGovernment Conference - 17 November 2011 - 18 November 2011

6th European Ministerial eGovernment Conference - 'Borderless eGovernment Services for Europeans'

The Polish Presidency of the Council of the European Union and the European Commission are organising in close co-operation the sixth Ministerial eGovernment Conference with the theme 'Borderless eGovernment Services for Europeans'.

The conference will attract approximately 900 stakeholders from around the world: ministers from EU Member States, officials from national, regional and local administrations, industry representatives, civil society and experts.

The three plenary and the fifteen parallel sessions of the Conference will address:

- 'Policy Issues' related to the development of eGovernment services, including social and economical ones.
- 'Interoperability Strategies' to achieve wide availability of eGovernment services in the Member States for all EU citizens and enterprises.
- 'People's Concerns' for issues like the impact of eGovernment services, inclusiveness, public value, user empowerment and quality assurance.

In addition to the Conference, an Exhibition will be organised which will showcase the most recent European developments in the field of eGovernment - both at national and European level. Each EU Member State will demonstrate up to three cases according to its own priorities and approaches to eGovernment.

Emphasis will be put on cross-border projects, including pilot projects presented by the European Commission. Unlike previous editions, this year projects will be selected and submitted directly by the Member States, which will make it easier to focus on the specific needs and priorities of each country and present respective approaches to eGovernment. Over 80 projects currently being implemented across the Member States will be presented at 27 stands.

The exhibition stand of the European Commission will host the successful so-called 'Large Scale Pilot Projects' which play a very important role in the implementation of cross border services in Europe. They have already demonstrated concrete benefits for citizens, businesses and governments in Europe in areas such as eProcurement, eIdentification, eJustice, mobility of citizens and businesses.

Attendance is by invitation only and the number of participants is limited. For invitation requests a [contact form](#) should be used.

The conference programme is available [online](#).

Event email: contact@egov2011.pl

Event website: <http://www.egov2011.pl/egov2011/public/main/>

Country: Poland

City/Location: Poznań

Organiser: Polish Presidency of the Council of the European Union (Polish Ministry of the Interior and Administration) in cooperation with the European Commission

FR: 13th edition of the Free Software Days - 17 November 2011 - 19 November 2011

13th edition of the Free Software Days - XIIIèmes Journées du Logiciel Libre - JDLL (in French)

In the era of cloud computing and social networking, the JDLL will be focusing on data storage. Initiatives are launched for people to freely access their data; it is necessary to raise awareness of such initiatives and promote them. The event will be an occasion for attendees to learn about this theme.

The three-day event is targeted both at professionals and citizens. It will feature a wide range of conferences and workshops as well as an exhibition. The event programme will be made available [here](#). Each day will be devoted to a particular audience:

- 17 November 2011 - Teaching and Research community
- 18 November 2011 - Enterprises and public authorities
- 19 November 2011 - General public

Those interested in participating by proposing a conference, a workshop or an exhibition stand, are invited to follow the relevant [instructions](#).

Event email: contact@jdll.org

Event website: <http://www.jdll.org/>

Country: France

City/Location: Villeurbanne, near Lyon

Organiser: Association Lyonnaise pour le Développement de l'Informatique Libre (ALDIL)

CH: HIMSS Europe Health IT Leadership Summit - 20 November 2011 - 22 November 2011

HIMSS Europe Health IT Leadership Summit - 'Beyond Electronic Medical Records (EMRs)'

Leading European IT Directors and Senior Healthcare IT Executives will gather at this summit to recognise the best use and adoption practices for healthcare IT in Europe. This event is a forum, characterised by comparative benchmarking, adoption scoring, hospital site visits and rich networking.

Further information on the conference programme may be found [here](#) while registration is available [online](#).

Event email: HITLeadershipSummit@himss.org

Event website: <http://www.hitleadershipsummit.eu/index.aspx>

Country: Switzerland

City/Location: Geneva

Organiser: Healthcare Information and Management Systems Society (HIMSS) Europe

ES: eHealth 2011 - 21 November 2011 - 23 November 2011

4th ICST International Conference on eHealth - eHealth web intelligence

The specific aim of the conference is research into social networks for epidemic intelligence, a new rapidly emerging field bringing together data mining, web intelligence, social networks and Web 2.0 technologies to assist public health and field epidemiology.

eHealth 2011 will bring together experts from academia, industry and global healthcare institutions such as World Health Organisation (WHO) and European Disease Centre for Disease Prevention and Control (ECDC) to stimulate cutting-edge research discussions, share experience with real-world healthcare service providers and policy makers, as well as provide numerous business opportunities.

The conference topics are:

- Social Networks for Epidemic Intelligence Web Intelligence, social networks, techniques for harnessing and mining user-generated content, outbreak detection and early warning systems, data collection and analysis for surveillance and epidemiology.
- Web 2.0 in healthcare, well-being and online communities of practice - community of practice, Web 2.0, user support groups, blogs, personalisation and profiling, online support for healthy lifestyle, well-being and public interventions, provision of pertinent information to patients.
- Healthcare ontologies and knowledge management systems - annotation, health care ontologies, coding standards, personalisation.
- E-learning, educational tools and games, and the impact of information delivery to patients and professionals - using digital libraries in building online communities, moderated discussion groups, qualitative and quantitative evaluation studies.
- Performance Monitoring and Evaluation Frameworks - performance evaluation methodologies, patient/process flow models, sensor technologies and Radio Frequency Identification (RFID) tagging, mobile healthcare technologies.
- Privacy, trust and security - electronic patient records, models for trust and privacy, novel mobile encryption technologies, identity federation, role based access control, privacy enhancing technologies.

Registration for the conference is available [online](#).

Event email: registration@icst.org

Event website: <http://www.electronic-health.org/index.shtml>

Country: Spain

City/Location: Malaga

Organiser: European Alliance for Innovation (EAI)

Assisted Conference: ISSE 2011 - 22 November 2011 - 23 November 2011

Information Security Solutions Europe - ISSE 2011

ISSE is an independent, interdisciplinary security conference and exhibition for the presentation and discussion of technical, commercial, organisational, legal and political concepts for information security as well as privacy and data protection.

The focus of ISSE is on security as a part of business processes and electronic transactions. One of the biggest challenges today is to manage security in applications: issues like return on investment, total cost of ownership, risk management as well as interoperability are of great importance. In 2011 ISSE will focus on submissions on implemented security solutions and case studies from specific application areas and industry sectors:

- eBusiness

- financial sector and enterprise security
- health care
- eGovernment and public sector
- private sector

The conference structure and programme is specifically aimed at:

- Senior managers directly charged with protecting their corporate infrastructure
- Technical experts who determine security requirements and implement solutions
- Policy and decision makers with overall security responsibility
- Legal/Compliance/Regulatory professionals who work with policy and decision makers in establishing security policies
- Government executives and practitioners who are responsible for protecting systems and critical infrastructures

Registration can be performed [online](#).

Event email: emma@revolution-events.com

Event website: <http://www.isse.eu.com/>

Country: Czech Republic

City/Location: Prague

Organiser: ENISA - The European Network and Information Security Agency, eema - The Independent European Association for e-Business, TeleTrusT - IT Security Association, Czech Chamber of Commerce

IT: GFOSS DAY 2011 - 24 November 2011 - 25 November 2011

GFOSS DAY 2011 (in Italian)

This is a two-day event about free geographical software, open data and the advantages for public administration.

The conference intends to present the state of the art of Geographic Information System (GIS) Open Source software and of geographic data sharing in Italy while analysing projects and applications of public administration and enterprises.

On the first day several experts will explain the use of GIS and WebGIS software to participants. Particular attention will be given to the applications used in the survey and classification of archaeological excavations. In addition, there will be a forum for discussion designed for government officials who deal with the distribution of geographical data, in accordance with article 52 of the Digital Administration Code (D.A.C).

On the second day a discussion on open data and free software in public administration will take place, in light of the draft regional law on the Puglia Region: different regional systems will be compared, along with current concrete experiences of publishing data with open licenses.

The event is free-of-charge and open to all.

Event email: comunicazione@gfoss.it

Event website: <http://www.gfoss.it/drupal/comunicati>

Country: Italy

City/Location: Foggia

Organiser: Italian Association for Geospatial Free and Open-Source Software (GFOSS.IT), University of Foggia

ePractice Event: User-Centric services - 25 November 2011

Extended Deadline for presentation submissions: 11 November 2011

In a nutshell:

The European Commission is pleased to announce the organisation of a two-day event on Thursday 24 & Friday 25 November 2011 focusing on the area of eGovernment services.

The first day will be discussing the provision of seamless eGovernment services throughout Europe, and the second day will address the advancement of eServices to provide a user-centric experience to citizens. It is highly recommended that participants join both sessions and benefit from a two-day event in Brussels, where they will have the chance to meet with European Commission officials and professionals in their domain.

Public services are continuously evolving taking advantage of new technological means that permit public administrations to provide better services at reduced cost and better transparency. In this direction, several European countries have played a pioneering role with the aim to increase the level of sophistication of public services. The target for future services is the provision of personalised eServices that will permit service users, i.e., the citizens, to be able to interact with public administrations as easily as possible.

The second day event "User-centric eServices" on November 25th will focus on user-empowerment, how modern technology can transform the way citizens communicate, and the ways that governments can enable citizens to access eServices at their own convenience at a minimal cost. Sharing public information and allowing access to citizen records can help improve transparency, thus encouraging more effective involvement of citizens and businesses in the policy-making process. Inclusive access to personal information must be available to all those who are entitled to them; however, current policies and practices can make it harder for people to gain access.

The impact on citizens will be discussed trying to find ways to minimise the likelihood of unequal outcomes. In this light, the European Commission invites all interested parties to participate in this event and discuss ways that governments can use technology to customise public services to meet citizen and business needs. Barriers and recommendations towards increased usability of and access to eGovernment services will be discussed so as to eventually enable the offering of improved services via multiple channels including Internet, TV, telephone, and mobile devices.

Event topics:

The "User-centric eServices" event invites all eGovernment stakeholders as well as public administrations, and especially those linked to European Union funded initiatives to join us in discussing one or more of the following workshop topics:

- How can user-centric public services increase citizen empowerment and satisfaction?
- Lessons learned from best practice success stories, of eGovernment cases in Europe.
- How can technology be used in the design of customised public services?
- How can user-centric personalised services cut red tape and save on governmental budgets?
- eInclusion: Examples of eServices for all.
- Impact of services designed around users specific needs.
- Good practices and the vision towards multi-channel delivery of services.
- Gaining access to personal data: battling through policy limitations.
- Identified barriers and enablers for user-centric services.
- One-stop shop eGovernment paradigm: good practice cases and lessons learnt.
- Case studies from the use of online transaction systems in eGovernment: has their adoption delivered what was promised?
- Can governments employ one-stop shops successfully for their citizens? Case studies.

Additional subjects falling within the umbrella of the workshop's theme in general are also welcome based on potential speaker proposals.

Speakers/Audience:

This is a two day event intended for policy-makers and practitioners interested in 'Seamless Personalised services" and "Personalised User-centric services" at European, national and local levels and anyone interested in the area of public administrations as well as businesses and/or citizens who interact with them: eGovernment project implementers; stakeholders in FP6 and FP7 research projects; researchers; businesses; European Commission officers; ePractice members etc.

Registration:

To register for this event, please create an ePractice account if you are not a current member. Subsequently, kindly login and once you are in the workshop announcement page, simply click on the yellow button that reads 'Participate in this event' to activate your registration. ePractice members can simply login and click on the same page as described above.

Submission of summaries/PPT slides:

To be considered for a speaker placement for this two-days event, kindly submit a summary of one page and seven PPT slides of your intended presentation to events@eurodyn.com by November 11th. Regarding your summary, please download and complete the "Proposal form" that may be found in the 'presentation and documents' section below.

Deadlines to remember:

- Submission of summaries (one page)/ presentations (seven slides): 11 November 2011
- Speaker confirmation: 15 November 2011
- Submission of final presentations: 18 November 2011
- Workshop date: 25 November 2011
- Publication of workshop proceedings: End of December 2011

Networking:

This event is all about networking. A few selected speakers will set the scene with a 15 minute presentation and the rest of the programme will be dedicated to roundtable discussions and networking purposes.

Contact:

Please, direct all queries to the above events@eurodyn.com. The event officers will assist you promptly.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

ePractice Event: Seamless eGovernment - 24 November 2011

Extended Deadline for presentation submissions: 11 November 2011

In a nutshell:

The European Commission is pleased to announce the organisation of a two-day event on Thursday 24 & Friday 25 November 2011 focusing on the area of eGovernment services. The first day will be discussing the provision of seamless eGovernment services throughout Europe, and the second day will address the advancement of eServices to provide a user-centric experience to citizens.

It is highly recommended that participants join both sessions and benefit from a two-day event in Brussels, where they will have the chance to meet with European Commission officials and professionals in their domain. One of the main goals of the European Union remains the enhancement of the mobility of citizens and businesses across national borders. This mobility requires easy access to public services in a uniform manner throughout the EU territory.

The provision of seamless eGovernment services depends mainly on two prerequisites: the evolution of the national infrastructure and middleware that will enable cross-border information exchange, and the convergence of public service paradigms among the EU member states. In the "Cross-border eGovernment services" event held earlier this year, participants had the opportunity to explore different aspects of interoperability issues related to the necessary eGovernment infrastructure. The first day event "Seamless eGovernment" on November 24th will focus on the usage paradigm that will allow citizens to enjoy the same nuisance-free experience when interacting with public administrations irrespectively of nationality and location.

Event topics:

The "Seamless eGovernment" event invites all eGovernment stakeholders as well as public administrations, and especially those linked to European Union funded initiatives to join us in discussing one or more of the following workshop topics:

- How seamless services can cut red tape and save on governmental budgets.
- Similarities and differences between identified barriers and enablers for the provision of seamless services across eGovernment domains.
- Studies on best cases, success stories, and knowledge sharing activities related to eProcurement in the EU with special interest to eDelivery.
- Reporting on the current status of seamless citizen services within the EU or/and amongst EU Member States.
- Seamless eGovernment services: do they provide an added value service in public administration?
- Touching the transition to ubiquitous and smart eGovernment services.
- Assessing the outcomes from the two Large Scale Pilots PEPPOL and SPOCS (pending confirmation of speakers).
- Interoperability mechanisms of eProcurement at European level. Additional subjects falling within the umbrella of the workshop's theme in general are also welcome based on potential speaker proposals.

Speakers/Audience:

This is a two day event event intended for policy-makers and practitioners interested in 'Seamless personalised services' at European, national and local levels and anyone interested in the area of public administrations as well as businesses and/or citizens who interact with them: eGovernment project implementers; stakeholders in FP6 and FP7 research projects; researchers; businesses; European Commission officers; ePractice members etc.

Registration:

To register for this event, please create an ePractice account if you are not a current member. Subsequently, kindly login and once you are in the workshop announcement page, simply click on the yellow button that reads 'Participate in this event' to activate your registration. ePractice members can simply login and click on the same page as described above.

Submission of summaries/PPT slides:

To be considered for a speaker placement for this two-days event, kindly submit a summary of one page and seven PPT slides of your intended presentation to events@eurodyn.com by November 11th. Regarding your summary, please download and complete the "Proposal form" that may be found in the 'presentation and documents' section below.

Deadlines to remember:

- Submission of summaries (one page)/ presentations (seven slides): **11 November 2011**
- Speaker confirmation: **15 November 2011**
- Submission of final presentations: **18 November 2011**
- Workshop date: **24 November 2011**
- Publication of workshop proceedings: End of December 2011

Networking:

This event is all about networking. A few selected speakers will set the scene with a 15 minute presentation and the rest of the programme will be dedicated to roundtable discussions and networking purposes.

Contact:

Please, direct all queries to the above events@eurodyn.com. The event officers will assist you promptly.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

RO: International Conference on eHealth and Bioengineering - EHB 2011 - 24 November 2011 - 26 November 2011**International Conference on eHealth and Bioengineering - EHB 2011**

The main objective of this conference is eHealth and medical bioengineering in general. Its goals are to promote concepts and advanced hardware and software technologies in the emerging domains of eHealth, medical devices and instrumentation, biosignal and image processing, biomechanics, biomaterials, biotechnologies, healthcare management, also for some younger disciplines like bioinformatics, systems biology or virtual physiological human.

Another objective is to strengthen the interdisciplinary synergy between medical and technical researchers and practitioners, within the generous framework of medical bioengineering, in order to establish and promote advanced scientific concepts, methods and technologies for medical services and healthcare in Romania and enlarged Europe. In this respect, a special attention will be granted in the next years to targeting research to the real needs of patients of the 3rd millennium, through different national and international projects and partnerships.

The conference topics are:

- Medical records, clinical, epidemiological and multimedia data bases
- Medical imaging, image and biosignal processing and analysis

- Hospital information systems and healthcare networks
- Telemedicine, eHealth and telecommunications
- Wearable systems and sensors, mHealth and pHealth systems
- Internet in healthcare and medical web portals
- Decision support systems and artificial intelligence in medicine
- Bioinformatics and Computational Biology
- Biomechanics and biomaterials
- Medical physics and biophysics
- Medical devices and equipment, measurement and instrumentation
- Electromagnetic compatibility
- Biotechnologies and molecular bioengineering
- Multimedia applications for medical and healthcare education and eLearning
- Systems Biology, Modeling and simulation methodologies
- Virtual Physiological Human
- Neurosciences
- Management and marketing in healthcare
- Teaching issues in Biomedical engineering and informatics, eLearning
- Ethical and legal aspects of eHealth and telemedicine

Further information on the conference programme may be found [here](#) while registration has been made [available](#).

Event email: ehb2011@bioinginerie.ro

Event website: <http://www.bioinginerie.ro/Default.aspx?alias=www.bioinginerie.ro/ehb2011>

Country: Romania

City/Location: Iași

Organiser: Gr.T. Popa University of Medicine and Pharmacy of Iași, The Romanian Society of Medical Bioengineering, Iasi, IEEE Romania Section, IEEE-EMB Romania Chapter, Romanian Academy - Iasi Branch, Institute for Computer Science

AT: USAB 2011 - 25 November 2011 - 26 November 2011

Information Quality in eHealth - 7th Conference of the Austrian Computer Society Workgroup: Human-Computer Interaction

The conference will focus on the hypothesis that modern information management can bridge the hiatus theoreticus, the gap between scientific and theoretical knowledge in medicine on one hand and its application within medical practice on the other hand.

In their daily routines, medical practitioners are confronted with individuals who exhibit variations in the expressions of diseases with respect to etiology, symptoms, the course of the disease as well as psycho-social aspects, requiring the tailoring of scientific knowledge to personalise practicable diagnostic procedures and therapeutic interventions. Crucial to this process is the usability of information, extracting maximum potential for the highest quality outcome.

Registration for the event is available [online](#).

Event email: usab2011@medunigraz.at

Event website: <http://www.medunigraz.at/imi/usab2011/index.php>

Country: Austria

City/Location: Graz

Organiser: Institute for Medical Informatics, Statistics and Documentation, Medical University of Graz

BE: The AEGIS project Final Workshop and 2nd International Conference - 28 November 2011 - 30 November 2011

The AEGIS project Final Workshop and 2nd International Conference: 'Accessibility Reaching Everywhere'

The two events will bring together end-users (people with disabilities) as well as platform and application accessibility developers, representatives organisations, the Assistive Technology industry and policy makers. Since 2008, the AEGIS consortium has been developing an Open Accessibility Framework comprising open accessibility interfaces, user interface components, developer tools, end-user applications and prototype accessibility solutions for desktops, rich Internet applications and mobile devices.

The project's Final Workshop on 28 November 2011 will focus on the realisations of the AEGIS (Open Accessibility Everywhere: Groundwork, Infrastructure, Standards) project and provide attendees the opportunity to try out all outcomes of the project. The demonstrated products offer barrier-free access to desktop, mobile and web applications, are open source based and will be freely available.

The conference on 29 and 30 November 2011 will gather a wide array of experts and users in the area of Assistive Technology to discuss scientific and policy developments in accessible technology; showcase relevant projects and initiatives in the area of assistive technology.

This event comes ahead of the European Day of People with Disabilities that is marked by the European Commission via a policy conference in the first week of December each year, in close cooperation with the European Disability Forum (EDF).

An official invitation for registration, for submission of scientific papers and the participation of exhibitors will be issued in the near future.

Access to both events will be free, but places will be limited.

More information is available under www.aegis-project.eu.

Event email: julie.buttier@epr.eu

Event website: <http://www.aegis-project.eu>

Country: Belgium

City/Location: Brussels

Organiser: Open Accessibility Everywhere: Groundwork, Infrastructure, Standards (AEGIS) FP7 Internation Programme

ePractice Event: Transparency & Openness - 8 December 2011

In a nutshell:

eGovernment has primarily been considered as a smart means to achieve economical benefits and reduce the administrative burden. Higher-order objectives of eGovernment have however begun to emerge such as government transformation, yielding to more transparency and accountability.

eGovernment is considered a key driver for economic and social growth, as well as a means to establish transparent policy making and public transactions. In recent years, many comprehensive efforts have been made in eGovernment. In particular, many governments have worked to increase openness and transparency in their actions, by using ICTs as cost-effective and convenient means to promote openness and transparency, while reducing corruption and enabling freedom of information.

This event will aim to address the subject of transparency and openness of governments relating to their interaction with citizens. Emerging technologies and services currently allow users to trace their personal data stored by public

administrations. Technology acts as an enabler for users who can check who accesses their administrative files thus giving them an insight in the process of decision making; one of the most demanded eGovernment services. Some Member States have set transparency targets. The EU eGovernment Action Plan states that Member States will work towards setting voluntary transparency targets at EU level and exchange experiences.

This event will also contribute towards these aims. Redesigning governance and promoting public understanding and participation in government activities will be among the potential topics of the event. Presentations that aim to showcase specific good eGovernment practices promoting greater government accountability and transparency, and electronic services that provide cost-effective means are also welcome. Potential benefits and barriers to ICT-enabled transparency efforts will also be discussed. The presentations will focus on practical examples and case studies of implemented transparency practices and the impact of current experiences in the field of eGovernment and citizen life. Apart from these topics, this event is intended to raise awareness, emphasise the crucial role of good governance and multi-stakeholder partnerships in the advancement and further potential of ICT development. This event is supported by the European Commission and will be held in Brussels, Avenue de Beaulieu 25, on **8 December 2011**.

Event topics:

Topics of interest that may be considered, but not limited to are:

- Transparency and openness: how can they be measured?
- Redesigning governance to foster transparency and openness
- Public understanding and participation in governance activities
- Good eGovernment practices against corruption
- eGovernment as a cost-effective means to promote openness and transparency
- Examples of transparent procurement processes monitored by the public
- Potential barriers to ICT-enabled transparency efforts
- Initiatives building trust in eGovernment
- Use of ICT to create a sustained culture of transparency

Speakers/Audience:

This is an open event intended for policy-makers and practitioners interested in "Transparency and Openness" at European, national and local levels and anyone interested in the area of public administrations as well as businesses and/or citizens who interact with them: eGovernment project implementers; stakeholders in FP6 and FP7 research projects; researchers; businesses; European Commission officers; ePractice members etc. Registration:

To register for this event, please create an [ePractice account](#) if you are not a current member. Subsequently, kindly login and once you are in the workshop announcement page, simply click on the yellow button that reads '**Participate in this event**' to activate your registration. ePractice members can simply login and click on the same page as described above.

Submission of summaries/PPT slides:

To be considered for a speaker placement for this event, kindly submit a summary of one page and three PPT slides of your intended presentation to events@eurodyn.com. Regarding your summary, please download and complete the "Proposal form" that may be found in the 'presentation and documents' section below. Final presentations should not exceed 6 power point slides and should be concise and factual.

Deadlines to remember:

- Submission of summaries/ presentations: **27 October 2011**
- Speaker confirmation: **11 November 2011**
- Submission of final presentations: **18 November 2011**
- Workshop date: **8 December 2011**
- Publication of workshop proceedings: **End of December 2011**

Networking:

This event is all about networking. A few selected speakers will set the scene with a 15 minute presentation and the rest of the programme will be dedicated to roundtable discussions and networking purposes.

Contact:

Please, direct all queries to the above events@eurodyn.com. The event officers will assist you promptly.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

Assisted Conference: DLM Forum Triennial Conference - 12 December 2011 - 14 December 2011

Join us in Brussels in December to access all the latest industry news, plus expert advice and analysis of the key trends, market updates, legal developments, international initiatives, data protection, eGovernment progress, specifications, roadmaps & strategies, success stories and the inside track on MoReq2010.

The DLM Forum Triennial Conference is aimed at key decision makers, influencers and practitioners - responsible for the creation, development and management of digital records.

The event is open to both members and non members and is relevant to government, commercial and not-for-profit organisations, including:

- National archives
- Universities & educational establishments
- Government ministries
- European Commission departments
- City archives
- Local parliaments
- Defence
- Healthcare
- Banks & financial institutions
- Other large corporations

Event website: <http://www.dlmconference.com/>

Country: Belgium

City/Location: Brussels

Organiser: Revolution Events

ePractice event: 'eHealth & Equity in the Global Health Communities' - 15 December 2011

Description:

The event 'eHealth and Equity in the Global Health Communities' is an initiative of the eHealth Unit, DG INFSO, European Commission and will take place in Brussels, on December 15, at European Commission premises. The potential of eHealth to help strengthen health systems and to improve the safety, quality and efficiency of care was recognized by the World Health Assembly in its resolution on eHealth in 2005. In addition, eHealth should improve health equity as a consequence of the ease of access to information and health services.

The workshop will seek answers to questions such as:

- What types of disparities does this ease of access minimize or exacerbate?
- How are health systems and their governance influenced by these eHealth solutions, policies and practices?
- What evidence is there to strengthen activities and programmes that support local, regional, national and global health communities? We particularly seek experiences and lessons learnt in low-resource settings including contributors from developing countries.

This workshop will act as a means of dissemination of the key findings to high-level decision-makers; as a promoter of stronger commitment on eHealth interoperability and its wider application at global level and as a preparatory forum for selecting issues to present at the forthcoming World Health Assembly.

Provided they address the theme of the workshop, speakers are free to propose their own topics. An indicative (but not exhaustive) list is given below.

- Equal access to health related information: the role of the digital divide
- Interoperability as a means of achieving equity in healthcare
- eHealth at local, regional, national and global levels as a way to enhance equity in healthcare and services
- The role of telemedicine and remote care in reducing the healthcare divide on a global scale
- Using eHealth to widen access to information: does this promote equity in low resource areas?
- Managing Electronic Health Records for equity in care
- eHealth systems for "care at home": bypassing age and distance discrimination
- Legal issues
- Cross-border eHealth services: can they enhance equity in care?

Deadlines to remember:

- Summary (1 page max) & 4 PPT slides: 21 October 2011
- Speaker confirmation: 11 November 2011
- Final presentations (7 slides): 2 December 2011
- Publication of event proceedings: 15 December 2011

Registration:

To register for this event please create an ePractice account at <http://www.epractice.eu/en/user/register> if you are not a current member. Subsequently, kindly login and once you are in this page click the yellow button that reads "Participate in this event" to activate your registration. ePractice members can simply login and click on the same page as described above.

Submission of summaries/presentation slides:

To be considered for a speaker placement kindly submit a summary of one page and four presentation slides of your intended presentation to events@eurodyn.com. Regarding your summary, please download and complete the "Workshop form for speakers" that may be found in the 'Presentation and documents' section below. Final presentations should not exceed 7 presentation slides and should be concise and factual. The main point of your presentation is to briefly inform about the project/initiative and encourage participation, questions and overall discussion.

Networking:

This workshop is all about networking. A few selected speakers will set the scene with a 15 minute presentation and the rest of the programme will be dedicated to roundtable discussions and networking purposes.

Contact:

Please, direct all queries to the above events@eurodyn.com. The event coordinator will assist you promptly.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

The European ePractice Newsletter is published under a contract with the European Commission. The views expressed may not in any circumstances be regarded as stating an official position. Neither the European Commission nor any person acting on its behalf is responsible for the use that might be made of the information provided.

© European Union, 2011. Reproduction is authorised, except for commercial purposes, provided the source is acknowledged.