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European ePractice Newsletter N. 370 – 26 April 2011

ePractice Journal – Current calls & Published issues

>> Call for articles for the 13th Edition of the European Journal of ePractice

The 13th edition of the European Journal of ePractice will be devoted to the theme '**Megatrends in eGovernment**'. The aim of this issue is to identify and discuss some of the broad trends and paradigms that characterize the present landscape of e-government developments - some of which may be crucial for the future of government. The key question of this issue is: "what are the main emerging megatrends in e-government and how will they shape innovation, service delivery, and policy outcomes?" Given the broad scope of the Megatrends issue, the call for papers for this edition provides a list of non-exhaustive topics for potential authors to think about. The Issue Editor is [Eduard Aibar Puentes](#) and the Editor in Chief is [Trond Arne Undheim](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome.

For more information, please visit the [call for papers](#). Proposed papers can still be submitted at epractice@eurodyn.com or at editorial@epractice.eu.

>> Call for articles for the 14th Edition of the European Journal of ePractice

The 14th edition of the European Journal of ePractice will be devoted to the theme '**Policy lessons from a decade of eGovernment, eHealth & eInclusion**'. The key question of this issue is: what are the theoretical and interpretative frameworks that can help us make better sense of the evidence already collected and support new and innovative policy approaches? Given the broad scope of the Policy Lessons issue, the call for papers for this edition provides a list of non-exhaustive topics for potential authors to think about. The Issue Editor is [Cristiano Codagnone](#) and the Editor in Chief is [Trond Arne Undheim](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome. The submission deadline is **25 April 2011**.

For more information, please visit the [call for papers](#). Proposed papers can be submitted at epractice@eurodyn.com or at editorial@epractice.eu.

>> Call for articles for the 15th Edition of the European Journal of ePractice

The 15th edition of the European Journal of ePractice will be devoted to the theme **'Surviving in the Digital Identity World'**. How can we, as individuals, survive in the digital identity world while still being able to utilise our identity information as an asset to our own advantage in a controlled way? How can society contribute to an environment where privacy and ownership to personal information are respected – by legal measures, culture and technology? The Issue Editors are [Jon Ølnes](#) and [Arne Helme](#) and the Editor in Chief is [Trond Arne Undheim](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome. The submission deadline is **25 May 2011**.

For more information, please visit the [call for papers](#). Proposed papers can be submitted at epractice@eurodyn.com or at editorial@epractice.eu.

>> Published issues

The 'eGovernment for the Economic Crisis' issue, Vol. 11, with [Jeremy Millard](#) acting as the guest editor and [Trond Arne Undheim](#) as the Editor in Chief, has now been published online and is available [here](#).

'The Openness of Government' issue, Vol. 12, with [Paul Waller](#) acting as the guest editor and [Trond Arne Undheim](#) as the Editor in Chief has now been published online and is available [here](#).

ePractice workshops

>> ePractice.eu workshop - Open Source: Its place in a cross-border environment

Special Thanks to all our attendees and speakers for their attendance and valuable contribution during the Open Source workshop held on **7 April 2011**. All presentations may be viewed through the workshop announcement under the section 'presentation and documents'.

>>ePractice.eu workshop-Collaborative production of eGovernment services

The ePractice workshop **'Collaborative production of eGovernment Services'** is postponed to a later date. Proposals for this event can still be submitted at events@eurodyn.com.

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

>>ePractice.eu workshop –eProcurement in the time of economic crisis

The ePractice workshop **'eProcurement in the time of economic crisis'** will be held in Brussels, Belgium on **25 May 2011**. Registration for this event is currently open. The current economic crisis seems to be both a challenge and an opportunity for eProcurement community. The European Commission organises a workshop to find answers on exactly this challenge: "How does the eProcurement world react to the immediate need for public financial processes that are both transparent and cost effective?" The workshop 'eProcurement in the time of economic crisis' is an initiative supported by the eProcurement Forum community on ePractice, and the Informatics Directorate-General of the European Commission.

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

>>ePractice.eu workshop –Addressing evolving needs for Cross-Border eGovernment Services

The ePractice workshop '**Addressing evolving needs for Cross-Border eGovernment Services**' will be held in Brussels, Belgium on **25 May 2011**. Registration for this event is currently open. This workshop is proposed to focus on the evolving needs of the European Union towards a more efficient delivery of ICT-facilitated public services for citizens and businesses across the EU. The target is to widen the scope of use of the electronic means that public administrations have at their disposal outside the local, regional or national level. A further aim is to facilitate mobility of businesses and citizens i.e. for entrepreneurs to set up and run a business anywhere in Europe and allowing individuals to study, work, reside, receive health care and retire anywhere in the European Union.

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

>>ePractice.eu workshop –A single Identity EU community: Curse or blessing?

The ePractice workshop and 2011 edition of the EUREID workshop '**A single Identity EU community: Curse or blessing?**' will be held in Brussels, Belgium on **26 May 2011**. Registration for this event is currently open. Identity is a core enabler of today's personal, business and government processes, creating value for the individual and for service providers. The integration of identity (-ies), however, may benefit involved parties or give rise to conflicts of interest. This workshop is an initiative of the [European eID Observatory](#), ePractice community and will comprise keynotes, panel & roundtable discussions on the key challenges and strategies for effectively managing Government, employee, citizen and private identities.

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

eHealth Week 2011

>> Parallel session 1: European Regions at the forefront of eHealth

This event is a parallel session of the [eHealth Week](#) (10-12 May) that will be held in Budapest, on 10 May 2011. Registration is now open for the event. The aim of this event will be to showcase the role of the regions in further deploying personal e-health solutions, with a focus on actions to manage the chronic pathologies that require the most resources in Europe: diabetes, cardio-vascular diseases and obstructive pulmonary diseases.

For more information and free-of-charge registration please, visit the [workshop's announcement](#).

>> Parallel session 2: Developing Ideas for the Active and Healthy Ageing Innovation Partnership

This event is a parallel session of the [eHealth Week](#) (10-12 May) held in Budapest, on 10 May 2011. Registration is now open for the event. The aim of this event will be to gather key stakeholders from industry, policy, research, service providers and users to develop ideas for possible large scale initiatives under the Active and Healthy Ageing Innovation Partnership.

For more information and free-of-charge registration please, visit the [workshop's announcement](#).

Speaker Placement:

Proposals (one page summary and 4 ppt slides) for both events may be submitted to events@eurodyn.com by 2 May 2011.

About the eHealth Week:

Please visit the [eHealth high-level conference's website](#) or the ePractice [event notice](#).

ePractice Assisted workshops

>> ePractice.eu assisted workshop-Solutions Linux / Open Source

This [ePractice.eu assisted workshop](#) will be held in Paris, France on **10-12 May 2011**. Registration is now open for the event. The 12th edition of the Solutions Linux/Open Source confirms the new direction taken last year showing the evolution and the maturity of the open source market.

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

>> ePractice.eu assisted workshop - European Forum on Electronic Signature (EFPE 2011)

This [ePractice.eu assisted workshop](#) will be held in Miedzyzdroje, Poland on **6-8 June 2011**. Registration is now open for the event. This workshop is the 11th Edition of the European Forum on Electronic Signature. The leading topic of this year's conference is: 'Electronic identification, authentication and signatures in the European common digital market'. The aim of this year's conference edition is to exchange information on the latest trends and activities in the field of electronic identification and authentication of citizens and electronic signatures in legal, technological and practical aspect.

For more information, please visit the [workshop's announcement](#).

>> ePractice.eu assisted workshop - European e-Identity Management Conference 2011

This [ePractice.eu assisted workshop](#) will be held in Tallinn, Estonia on **8-9 June 2011**. Registration is now open for the event. The two-day conference provides an opportunity for identity experts to share their experience and knowledge with others, through case studies, presentations, networking, Q&A sessions and debate, and for all participants to learn more about the most critical technical, business and legal issues in identity today.

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

Latest Cases

- [Media4ME](#) | 11 April 2011 | Netherlands
 - [eRecognition: authentication and authorisation for legal entities](#) | 4 April 2011 | Netherlands
 - [ITALO \(Telematic interchange between Administrations\) in Spain](#) | 1 April 2011 | Spain
-

Media4ME

Media4ME aims to connect and empower organisations, institutions and active citizens working in multicultural neighbourhoods promoting intercultural dialogue and social cohesion and to counter the negative portrayal of neighbourhoods and their inhabitants in the mainstream media.

Media4ME has been developed as a national helpdesk which supports multicultural areas to develop a comprehensive intercultural media approach in the area. The aim is not to reinvent the wheel, to learn from the experiences of others and to make use of experience and facilities already available in the multicultural areas.

In order to realize all this, the first aim of Media4ME was to map good practice in the Netherlands and elsewhere in Europe, to co-create tools and methods in order to adapt them to new environments and to match relevant parties. Media4ME created national communities of stakeholders like libraries, educational institutions, housing corporations, healthcare organizations in order to share experiences and to find effective partnerships.

Media4ME analyzed the obstacles for sustainable implementation of social media policies in the multicultural areas and developed methods to overcome these obstacles. One of the priorities was to encourage in the short term more basic media competencies and skills with staff members of schools, libraries, etc., by developing and executing media coach training courses. In the long term, Media4ME encouraged the integration of media competencies in curricula of vocational training institutes. Another priority was to introduce media tools and methodologies to local institutions and organizations as a way to cooperate and unite their efforts to improve communication, participation and social cohesion in the area. For this the Social Media Game was developed and being executed in areas and in workshops during local and national conferences.

Examples of possible media tools and methods are:

- Children press agencies;
- Narrowcasting linked to digital screens in public spaces;
- Digital storytelling;
- Virtual area museums;
- Skype circles for the elderly;
- Training of spokes persons;
- Neighbourhood correspondents;
- Civic and civil journalism Media literacy courses for parents on how to deal with the online activities of their children.

At present Media4ME is a virtual helpdesk, uniting the expertise of various national organizations in the Netherlands. Media4ME consists of a very active website (www.media4me.org); the website is supported with a telephone and digital backup which gives advice and suggestions and links questions to expertise in the Netherlands. Media4ME supports local authorities and organizations to develop implementation projects and to adapt existing tools and methods. Media4ME realizes publications and is partner in an increasing number of conferences and seminars. The success factor of Media4ME is the intercultural expertise and the fact that Media4ME is not executing projects by itself; it is therefore a desirable partner which can bring extra value to your activities.

eRecognition: authentication and authorisation for legal entities

eRecognition enables businesses to arrange their affairs with government bodies electronically by maximising public-private cooperation. A unique characteristic of eRecognition is that accredited private sector providers issue proven e-identity, authentication and authorisation solutions to businesses and authorities.

Formerly, government organisations used a variety of parallel authentication and authorisation solutions, resulting in a multiple set of digital keys and causing poor user experience. The ensuing weak user adoption stunted the growth of eBusiness and eGovernment. eRecognition has turned this 'vicious circle' into a 'virtuous circle': each business is issued with a single e-identity (EID) token that can be used for various government services. Thus, the multiple set of digital keys is replaced with one digital 'master key'. This will accelerate adoption, since user habits are formed by reusing the same authentication mechanism for various online services.

In creating eRecognition, we have redefined eAuthentication into a service model with its own business case, making it attractive for private EID providers to co-develop and exploit eidentification. Accredited EID providers work together within the governance organisation. They may assume one or more of four roles:

1. Issuer of identification tokens
2. Authentication service provider
3. Mandate register
4. (e)Recognition broker

The public sector is the 'launching customer' of eRecognition.

Both the public sector and businesses can choose which provider they want to call in for their eRecognition needs. Thus, the EID providers cooperate and compete at the same time, guaranteeing continuous development and quality.

When a legal (or designated) representative of a business logs on to the website of a government organisation he (or she) uses the EID token (e.g. user name/password, texting, bank card, phone, one time password (OPT), or public key certificate) issued by the EID service provider of his (or her) choice. Behind the scenes, authentication and authorisation at the relevant assurance level are carried out according to the policies set by the eRecognition governance organisation: an accredited eRecognition broker with access to an authentication service and an authorisation register identifies the person who logs on, the company he represents and checks his authorisation for the case in point. After logging on successfully, the representative can submit his application and the government organisation can be sure it is genuine. Depending on the type of government service, eRecognition supports four assurance levels, which are based on the STORK classification. Other international standards like SAML are used for the secure messaging.

This has resulted in the response and interest from a vast amount of commercial parties, including the most important banks, Telco's, software developers, and identity experts. Under the guidance of the Ministry, an initial group of ten private sector organisations has now formed the eRecognition network. Currently, the use of eRecognition in the Netherlands focuses on business-to-government. Since eRecognition was launched in May 2010, an increasing number of Netherlands government organisations have become convinced of its benefits. At the same time, the number of businesses using eRecognition is increasing too. By February 2011, transactions with eRecognition amounted to thousands per month.

Likewise, eRecognition offers scope for future expansion. New functions like machine-to-machine and eSignatures have been envisaged. Also, its use may be expanded to government-to-government and business-to-business. There are opportunities for international use in an EU environment as well.

ITALO (Telematic interchange between Administrations) in Spain

ITALO is a web application based on web services that makes possible the exchange of administrative information (electronic procedures) between public administrations, sending information about electronic files from the Ministry of Industry, Tourism and Trade to other organisms and agencies in the energy sector such as the National Energy Regulator, OMEL or CORES.

All this by ensuring, of course, appropriate and safe interoperability established by Law 11/2007, as well as the standards' development: RD 3 / 2010, National Security Scheme in the area of eGovernment and RD 4 / 2010, National Interoperability Outline in the field of eGovernment.

The goals pursued by ITALO, from the moment of conception have provided the necessary security conditions in communication between agencies. To that end, measures taken have as follows:

- Define an XML format for exchange between agencies using XSD to detail the precise information to be exchanged.

- Establish a secure communication channel for communication between these agencies. The channel should offer guarantees of authenticity between the final destinations and confidentiality of communication. For that reason the SSL authentication technology client and server applications have been chosen.
- Use of server certificates in both the server machine and the client machine in order to have complete assurance of authenticity at the time of establishing the communication channel.
- Signing of the information provided through the application using the Electronic Certificate of the Secretariat of Energy. This will ensure the source of information, authenticity, not repudiation and integrity of the communication.

Of course, in addition to appropriate safety measures in time of application, analysis clearly defined the objective of greater social and environmental commitment mainly through the reduction of paper and fuels used to allow communication between agencies, which now required to exchange letters through traditional mail.

To this must be added the "immediacy " as achieved by this channel of communication between agencies, enabling the use of electronic means for communications between public administrations as much as possible, as defined by the 11/2007 Law.

Editor's Choice of the week: [Open Data Euskadi](#)

Latest News

- [CZ: New figure to symbolise cloud computing](#) | 26 April 2011 | Czech Republic
 - [NL: Website offers customised information on preparing for breast cancer DNA-testing](#) | 26 April 2011 | Netherlands
 - [LT: 32 % of population complete national census online](#) | 22 April 2011 | Lithuania
 - [IE: E-learning programmes for paramedics forecast to generate over €600 000 in savings](#) | 22 April 2011 | Ireland
 - [AT: City of Vienna improves access to administrative data](#) | 21 April 2011 | Austria
 - [IT: New version of the public authorities' eProcurement platform is proving popular](#) | 20 April 2011 | Italy
-

CZ: New figure to symbolise cloud computing - 26 April 2011

On 5 April 2011, the Czech Ministry of the Interior presented Klaudie, a female cartoon figure, as a new symbol of eGovernment in regard to the phenomenon of cloud computing.

Up until now, the only official symbol of Czech eGovernment has been [eGON](#), a cartoon figure that symbolises the computerisation of public administration to produce a faster, cheaper and user-friendly public administration using ICT. eGON is used to symbolise the transformation of public administration and promote among citizens the easiness of use of important public services such as [Czech POINT](#) and [Data Boxes](#).

Klaudie was presented by representatives of the Ministry of the Interior during the [14th annual conference of the Internet in Public Administration](#) on 4-5 April 2011 in Hradec Králové in the Czech Republic. She has been created for one task only, namely to symbolise the phenomenon of cloud computing. Cloud computing refers to the provision of computational resources on demand via a computer network. Whereas traditionally data and software are both located in the user's computer, in cloud computing the data and software are mostly located in a distant network of computers, and the user's computer is little more than a display terminal for this network.

Klaudie symbolises cloud computing resources that ensure that ICT projects are not only more efficient and cheaper, but also enable the transition from the current situation to the forthcoming asset management mode for the provision and withdrawal of services.

"The implementation and subsequent operation of all projects must be economically feasible. We can not afford expensive and useless toys. Therefore the aim of the project is effectiveness and usefulness," Interior Minister Radek John said in the context of the new sector approach to individual projects.

At the conference, representatives of the Ministry of the Interior also presented the current status and upcoming news of eGovernment in the Czech Republic. They recapitulated the process of implementing the [Basic Registers](#) project, and confirmed that the Ministry would give maximal effort to remove a slip resulting from delays in the previous period tenders. The Ministry of the Interior is finalising the implementation schedule so that it can catch the planned launch of the system on 1 July 2012.

Further information:

- [Original news article - Ministry of the Interior of the Czech Republic \(in Czech\)](#)
- [eGON \(in Czech\)](#)
- [Information System of Data Boxes \(in Czech\)](#)
- [Czech POINT Network \(in Czech\)](#)
- [Basic Registers project](#)

NL: Website offers customised information on preparing for breast cancer DNA-testing - 26 April 2011

As part of a doctoral research topic, a website was set up tailored to women preparing for their first breast cancer genetic counselling visit. According to the findings of PhD candidate Akke Albada, who will defend her thesis at the University of Utrecht on 27 April 2011, this portal gives an insight into expectations leading up to the first consultation; women display more assertiveness when speaking with the clinical geneticist or genetic counsellor, and they remember more information.

Women who wish to know the risks of breast cancer or indications for hereditary breast cancer for themselves and their families seek DNA-testing. These counselees generally do not know what to expect from genetic counselling. The Netherlands Institute for Health Services Research (NIVEL) and the Department of Medical Genetics, University Medical Centre Utrecht, developed 'E-info gene^{ca}', a web-based educational site which enables women to search its topics in order to better prepare for their first meeting with a geneticist or counsellor. The online information is tailored to counselees' medical history and that of their families. Furthermore, a question prompt invites them to prepare questions for the geneticist or counsellor.

As part of the research, Ms Albada evaluated completed questionnaires by women, geneticists and counsellors, as well as page views and videotaped consultations. During a first consultation, a geneticist or counsellor discusses whether there are any indications of hereditary breast cancer or criteria for DNA-testing, which provide even further information on hereditary breast cancer. A large amount of information needs to be processed. Women were found to contribute little to the conversation and they only recalled half of the information discussed. Upon reading the information supplied by the website, women had more realistic expectations concerning genetic research. They frequently expressed reasons for their concerns, raised more issues and checked on more a regular basis whether they understood the geneticist or counsellor. They also remembered more of the first session, possessed more knowledge about hereditary breast cancer and were better able to meet their need for staying informed.

Ms Albada said that the development of the website helps women prepare for breast cancer DNA-testing, which resulted in a more productive discussion with specialists. She pointed out research findings showed that misunderstandings occurred less when there appeared to be no indication for a DNA test. In addition, they were more receptive to the consultation and took on a more active role. She stressed the importance of their questions being answered as well as their concerns in relation to the risk that they actually run.

The overall goal of the website is to become a daily habit and make available to users a wider platform for opinion-sharing.

The research was funded by the Dutch Cancer Society.

Further information:

- [Original news article - The Netherlands Institute for Health Services Research \(in Dutch\)](#)
 - [Abstract on E-info gene portal - PubMed.gov](#)
-

LT: 32 % of population complete national census online - 22 April 2011

More than a million people, or 32 % of Lithuania's population, completed the 2011 Population and Housing Census online, it was reported on 21 March 2011.

During the period of the e-Census, 1-16 March 2011, 1 038 700 people used the eGovernment Gateway portal managed by the [Information Society Development Committee](#) (Informacinės visuomenės plėtros komitetas - IVPK, in Lithuanian) of the Ministry of Transport and Communications. Urban dwellers were most active in this respect: 45 % of the inhabitants in Vilnius, 43 % in Kaunas, 38 % in Šiauliai and 36 % in Panevėžys and Klaipėda.

In total there were more than 1.1 million logins to the portal during the e-census period, with the highest number of connections coming on the first and last days. On 1 March 2011, the first census day, a peak of 8 000 connections per hour was recorded, while on the last day connections peaked at 18 000 per hour. This high level of site traffic served to test the portal, but it was able to cope without major difficulties.

Users were able to use a number of different identification methods to complete the census online, including using electronic banking systems and their personal identification card with built-in digital certificate.

Further information:

- [Original news article - Information Society Development Committee \(in Lithuanian\)](#)
 - [Related ePractice news article - LT: First census to allow participation via the Internet](#)
 - [Further information on the census - Department of Statistics \(in Lithuanian\)](#)
-

IE: E-learning programmes for paramedics forecast to generate over €600 000 in savings - 22 April 2011

Ireland's Pre-Hospital Emergency Care Council (PHECC) is forecasting savings in the region of €600 000 in 2011 for the National Ambulance Service due to a new e-learning initiative for paramedics.

PHECC is the independent statutory agency with responsibility for standards, education and training in pre-hospital emergency care in Ireland.

The Council added that savings will also accrue to all other ambulance services - Dublin Fire Brigade, Red Cross, Order of Malta, St John etc. Paramedic Practice in Ireland is guided by PHECC's clinical practice guidelines (CPGs), with the [third edition](#) published in 2010. This document contains a total of 256 guidelines and represented a substantial change and increase in the scope of practice for registered paramedics.

"As upskilling might be perceived as being somewhat dull, it was very important that the training programme captivated our audience. The online solution, developed in conjunction with [a] Dublin-based e-learning solutions provider [...], has so far exceeded our expectations in this regard. It has been warmly received and adopted by users to date, who find it not only engaging but very easy to navigate through.

"We now have in excess of 1 200 paramedics actively using the CPG online up-skilling programme and over 100 advanced paramedics using the AP [Advanced Paramedic] programme," stated Mr. Barry O'Sullivan, Deputy Director and Registrar, PHECC.

Further information:

- [Original News article - Irish Medical News](#)
 - [3rd Edition Clinical Practice Guidelines](#)
-

AT: City of Vienna improves access to administrative data - 21 April 2011

The city of Vienna is working on a strategy to improve access to administrative data for citizens and businesses.

Johann Mittheisz, Chief Information Officer (CIO) of the city of Vienna, has been leading the development of this open government strategy.

Currently, the city of Vienna already has comprehensive eGovernment resources with nearly 600 pages for the exchange of information between authorities and a number of electronic services. There are, for example, more than 180 online ways to submit an application and a city map with more than 120 layers. Layers are subject-specific contents, such as the identification of pharmacies, kindergartens and one-way streets. The open government resources are being constantly expanded and they are available at <http://www.wien.gv.at/>.

International and national experiences are also taken into consideration. The city of Vienna, with its comprehensive eGovernment initiatives has contributed to the nomination of Austria as the 2010 European leader in eGovernment for the umpteenth time.

Background information:

Open government stands for the opening of government and administration to the population and the businesses. Public administration and public data are major ICT-strategic issues at European and national levels. The Viennese government has declared their support for open government and open data at the intergovernmental agreement of November 2010.

Further information:

- [Original news article - BRZ - Austrian Federal Computing Centre \(in German\)](#)
 - [Vienna City Portal](#)
 - [Related ePractice publication - EU: eGovernment Benchmark Survey 2010](#)
-

IT: New version of the public authorities' eProcurement platform is proving popular - 20 April 2011

In the six weeks of its operation, the new version of www.acquistinretepa.it, the national Italian eProcurement platform for the purchasing of public goods and services, handled over 12 000 orders (deriving from framework contracts and eMarketplace) and posted 2 500 calls for tenders on the MEPA through Requests for Quotation (RfQ), it was announced on 1 April 2011. In addition, 6 500 new users have registered, to complement the nearly 50 000 from the old version of the platform.

The new version of the platform was launched in February 2011. It is run by Consip, the central purchasing body of the Italian public administrations, on behalf of the Ministry of Economy and Finance.

The usage figures emerged during the official presentation of the new platform in Rome. The event also highlighted some of the main features of the new system:

- the high level of customisation of services to respond better to the different needs of users;
- the extreme flexibility of the platform and thus the ability to modify and develop it according to the specific needs of different tools and services;
- full compliance with new procurement rules, with the ability to immediately use the new tools of purchase for which the platform is already set up (the framework agreement already in use and the dynamic purchasing system being tested);
- improvements in the infrastructure which make it possible to increase the potential of existing tools, such as the eMarketplace.

Danilo Broggi, the Chief Executive Officer of Consip, added that "this innovative and powerful platform for online purchases of public administrations lays the foundations for further dissemination of new technologies in the procurement cycle. It is a tool that offers great potential and will allow governments and businesses to obtain all the benefits deriving from the use of information technologies in public procurement: savings (in 2010, the process savings achieved by using the platform totalled approximately €300 million), transparency, ease of use, improved market access for deliveries, dematerialisation and environmental sustainability."

Giuseppina Baffi, the Head of the Department of General Affairs of the Ministry of Economy and Finance, pointed out how "the innovation of the purchasing processes of government, through the strategic use of information technology and telecommunications, is a challenge that the Ministry of Economy and Finance and Consip have been undertaking for a long time. It is a major challenge because of its impact on the volumes of public expenditure to which it refers and because of the positive outcome it brings to public administrations, since buying in an innovative and efficient way also means supporting the modernisation of the system, through the supply of new services, thus providing benefits to the entire country."

Further information:

- [Original news article - Consip \(in Italian\)](#)
- [acquistinretepa.it \(in Italian, with an English overview\)](#)
- [Related ePractice news article - IT: Consip launches new public eProcurement platform](#)

New Factsheets

The 9th Edition of the eGovernment factsheet of Romania is now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

Latest Publications

- [RU: Alex Brudno – Competition between Regions is one of the Key eGovernment Drivers in all Countries | 14 April 2011 | Other european countries](#)
- [FR/EU: Study on Telehealth and Telemedicine in Europe | 29 March 2011 | France | Pan european](#)

RU: Alex Brudno – Competition between Regions is one of the Key eGovernment Drivers in all Countries - 14 April 2011

Description (short summary):

The Russian leading eGovernment portal Gosbook recently published an interview with the expert of the EU funded G2C «Promoting e-government in the Russian Federation project Dr. Alexey Brudno "[Competition between regions is a one of the key eGovernment drivers in all countries](#)" (English Translation is attached).

Several important topics related to the situation of eGovernment development in Russia such as the current status of eGovernment services, the Russian position in EU and UN ratings, regional eGovernment systems, eEducation, citizens' involvement, eGovernment knowledge portal and others, are discussed in the context of the interview.

Number of pages: 4

FR/EU: Study on Telehealth and Telemedicine in Europe - 29 March 2011

Description (short summary):

The French Federation of Electrical, Electronics and Communications Industries (FIEEC) and the French National Agency for Shared Health Information Systems (ASIP Santé), as part of their respective duties and the continuity of public policies in favor of the structured and sustainable development of telemedicine in France (law HPST of July 2009 and telemedicine decree of October 2010), guided the completion of a European study on the development of telemedicine and telehealth applications, the major findings of which were presented during [a press conference on 29 March 2011](#).

The objectives of this study, which was conducted with the assistance of the Cabinet Decision, were to produce an overview of the various telehealth / telemedicine solutions deployed in Europe and to attempt to decrypt the key success factors of successful deployments.

Today, FIEEC and ASIP Santé share the conviction that there are business opportunities in telemedicine and telehealth and that the technological value-added industries are willing to invest in this future market.

Number of pages: 168

Upcoming Workshops and Events

- [UK: Using co-design in municipal service development - a Smart Cities Workshop](#) | 27 April 2011 | United Kingdom
- [MT: OSS Business event](#) | 28 April 2011 | Malta
- [PT: 4th Conference on Health and Technology](#) | 29 April 2011 | Portugal
- [IT: Plone-Sorrento Sprint 2011](#) | 30 April 2011 - 1 May 2011 | Italy
- [US: ATA 2011](#) | 1 May 2011 - 3 May 2011 | North America
- [TR: HIBIT 2011](#) | 2 May 2011 - 5 May 2011 | Turkey
- [UK: Electronic Health Records Conference](#) | 5 May 2011 | United Kingdom
- [AT: CeDEM11 - Conference for eDemocracy 2011](#) | 5 May 2011 - 6 May 2011 | Austria
- [AT: Linux Week Vienna 2011](#) | 5 May 2011 - 7 May 2011 | Austria
- [NL: J and Beyond 2011](#) | 6 May 2011 - 8 May 2011 | Netherlands
- [NL: 7th International Conference on Web Information Systems and Technologies](#) | 6 May 2011 - 9 May 2011 | Netherlands
- [GR: FOSSCOMM 2011](#) | 7 May 2011 - 8 May 2011 | Greece
- [SI: 9th Eastern European e|Gov Days](#) | 9 May 2011 - 11 May 2011 | Slovenia
- [BE: ICT INNOVATIONS: Research -> Business -> Society, Join, Share and Improve ICT Technology Transfer in Europe](#) | 10 May 2011 | Belgium
- [European Regions at the forefront of eHealth](#) | 10 May 2011 | Hungary
- [Developing Ideas for the Active and Healthy Ageing Innovation Partnership](#) | 10 May 2011 | Hungary
- [UK: P4 Digital Conference 2011](#) | 10 May 2011 - 11 May 2011 | United Kingdom
- [HU: eHealth Week 2011](#) | 10 May 2011 - 12 May 2011 | Hungary
- [Assisted Event: Solutions Linux / Open Source](#) | 10 May 2011 - 12 May 2011 | France
- [DE: European Identity Conference 2011](#) | 10 May 2011 - 13 May 2011 | Germany

- [ES: Introduction and Implementation of the National Scheme for Interoperability in Public Administration in Galicia](#) | 11 May 2011 | Spain
- [BE: Open workshop on European Accessibility Requirements in Public Procurement of ICT products and services](#) | 11 May 2011 | Belgium
- [GR: MIRA 6th International Congress](#) | 11 May 2011 - 13 May 2011 | Greece
- [DE: Linux Days 2011](#) | 11 May 2011 - 14 May 2011 | Germany
- [FR: 2nd PSIP Workshop](#) | 16 May 2011 - 17 May 2011 | France
- [IT: EuroMedtech 2011](#) | 16 May 2011 - 17 May 2011 | Italy
- [NL: 4th Invoice Conference 2011](#) | 17 May 2011 | Netherlands
- [HU: Hungarian Innovation TechShow](#) | 17 May 2011 - 18 May 2011 | Hungary
- [FR: Hit Paris 2011 Congress and Exhibition](#) | 17 May 2011 - 19 May 2011 | France
- [BE: SEMIC.EU Yearly Conference 2011](#) | 18 May 2011 | Belgium
- [ES: WhyFLOSS Conference Madrid 2011](#) | 18 May 2011 | Spain
- [HU: ICT Proposers' Day 2011](#) | 19 May 2011 - 20 May 2011 | Hungary
- [CZ: Geoinformatics FCE CTU 2011](#) | 19 May 2011 - 20 May 2011 | Czech Republic
- [IT: ViGLug Brain Jumble in Settala](#) | 19 May 2011 - 21 May 2011 | Italy
- [IT: Major Cities of Europe Annual Conference](#) | 23 May 2011 - 25 May 2011 | Italy
- [IE: 5th Pervasive Health 2011](#) | 23 May 2011 - 26 May 2011 | Ireland
- [ePractice Workshop: Addressing evolving needs for cross-border eGovernment services](#) | 25 May 2011 | Belgium
- [ePractice Workshop: eProcurement in the time of economic crisis](#) | 25 May 2011 | Belgium
- [FR: Kick-off meeting of the Interest Group on Shared Services](#) | 25 May 2011 - 26 May 2011 | France
- [ePractice Workshop: "A single Identity EU community: Curse or blessing?"](#) | 26 May 2011 | Belgium
- [SE: PEPPOL Nordic Conference 2011](#) | 26 May 2011 - 27 May 2011 | Sweden
- [AT: eHealth2011](#) | 26 May 2011 - 27 May 2011 | Austria
- [Assisted Workshop: European Forum on Electronic Signature - EFPE 2011](#) | 6 June 2011 - 8 June 2011 | Poland
- [Assisted Workshop: European e-Identity Management Conference 2011](#) | 8 June 2011 - 9 June 2011 | Estonia
- [BE: The AEGIS project Final Workshop and 2nd International Conference](#) | 28 November 2011 - 30 November 2011 | Belgium

UK: Using co-design in municipal service development - a Smart Cities Workshop - 27 April 2011

Using co-design in municipal service development - a Smart Cities Workshop

The Smart Cities project will host a workshop for project partners, ePractice members and local authority representatives to explore approaches to co-design in municipal service delivery and to see what lessons have been learnt about the best way to implement co-design.

This workshop will:

- explore different approaches to co-design;
- review case studies from project partners;
- introduce partners to different approaches to co-design from outside the project;
- present the findings of the formative evaluation report on co-design in the Smart Cities project.

Event email: d.fitch@napier.ac.uk

Event website: <http://www.smartcities.info/co-design-smart-cities-workshop-edinburgh>

Country: United Kingdom

City/Location: Edinburgh

Organiser: Edinburgh Napier University

MT: OSS Business event - 28 April 2011

Open Source Software (OSS) event - 'Taking a closer look at open source software'

OSS is reaching new levels of maturity with respect to quality and reach, and is increasingly being adopted as a baseline for mainstream solutions and considered as an alternative to Proprietary Software. The topic of OSS has been high on the political agenda of the European Commission and some European Union (EU) Member States for quite a number of years.

Malta Information Technology Agency (MITA) has recently published its [Open Source Vision - Nurturing the proliferation of Open Source Software](#), a white paper aimed to provide a set of high level principles intended to facilitate the accelerated, non-intrusive adoption of OSS within Government. It also seeks to introduce enablers intended to nurture innovative views in the procurement process of ICT solutions within Government which are based on openness and reusability and which are in turn based on a number of key technology principles that have been adopted within MITA.

It is acknowledged that OSS awareness is essential amongst both public administration and the private sector to enable a nationwide OSS ecosystem. Raising awareness is critical to enable a wider understanding and subsequent acceptance.

The organisers will hold a business breakfast targeted for policy makers from the public sector and private sector (including both ICT and ICT-using companies) on the current developments in the ambit of Open Source Software, its implications on licensing, and the future of Open Source Software in a world of Clouds.

Attendance is free of charge but booking is required as limited places are available.

Event email: events.mita@gov.mt

Event website: <https://www.mita.gov.mt/page.aspx?pageid=336>

Country: Malta

City/Location: St. Julians

Organiser: Malta Information Technology Agency (MITA) and IBM

PT: 4th Conference on Health and Technology - 29 April 2011

4th Conference on Health and Technology

This conference on Health and Technology aims to:

- Promote the latest Health Technology;
- Establish a dialogue between researchers and health professionals (doctors, nurses, administrators, technicians and students);
- Present new projects;
- Provide more interaction between higher education and health related firms.

More details on the structure for the submission of papers for the event may be found [here](#).

A preliminary agenda for the event may be found on the [event website](#).

Registration may be performed through the appropriate [form](#) on the event website until 25 March 2011.

Event email: gic@ipg.pt

Event website: <http://www.ipg.pt/tecnologia-saude2011/>

Country: Portugal

City/Location: Guarda

Organiser: Polytechnic School of Guarda (IPG), School of Health, School of Technology and Management

IT: Plone-Sorrento Sprint 2011 - 30 April 2011 - 1 May 2011

Plone-Sorrento Sprint 2011

Plone Community has an attitude to participate to events in person, both through official communication events like conferences and free technical events like sprints. The private organiser has an attitude to contribute to Plone by organising some of these important moments in the life of Plone community. The Sorrento Sprint is one of these moments, and this is its 5th edition in a row.

The event's target audience is not only 'Plonistas' or Python coders, but every single person willing to participate by testing, documenting, contributing their ideas or by just sponsoring Plone sprints.

Interested participants can list their proposed sprint topics and sign up [here](#).

Event email: N/A

Event website: <http://www.coactivate.org/projects/sorrento-sprint-2011/project-home>

Country: Italy

City/Location: Sorrento

Organiser: Abstract

US: ATA 2011 - 1 May 2011 - 3 May 2011

ATA 2011 - 16th Annual International Meeting and Exposition for Telemedicine

It is an international meeting and exposition that focuses exclusively on telemedicine, telehealth and remote medical technologies. It aims to gather researchers, clinicians, administrators, technicians, nurses, allied health professionals and entrepreneurs and venture investors, who are interested in the development of telemedicine, from all over the world.

The event contains 260 presentations, organised into 73 session and 8 topical tracks as well as 12 pre-meeting Professional Development Courses. ATA 2011 will also have two plenary sessions, featuring keynote speakers and an exhibit hall. Further information on the meeting schedule may be found [here](#).

Details on the registration and fees are available [online](#).

Event email: gandrew@executiveevents.com

Event website: <http://www.americantelemed.org/i4a/pages/index.cfm?pageid=3773>

Country: North America

City/Location: Tampa, Florida, United States

Organiser: American Telemedicine Association (ATA)

TR: HIBIT 2011 - 2 May 2011 - 5 May 2011

HIBIT 2011 - International Symposium on Health Informatics and Bioinformatics

The HIBIT series has been initiated by the [Informatics Institute](#) at the Middle East Technical University ([METU](#)) in 2005._____

HIBIT aims to bring together academicians, researchers and practitioners from the general area of health or medical informatics and bioinformatics or computational biology. Biomathematics, statistics and other related and supporting fields are also welcome and have contributed papers and posters in the past.

Another objective of HIBIT is to create synergy between academicians performing basic research and those that are users of computational methods. Furthermore, HIBIT intends to create an interface with the technology sector such that research can turn into marketable developments.

HIBIT provides a forum for discussion, exploration and development of both theoretical and practical aspects of health informatics and bioinformatics and a chance to network with others working and researching in this or related areas.

Finally, HIBIT aims to provide a platform for researchers for a low registration fee. Registration can be performed [online](#). Details for the event programme can be also found in the programme section of the event website.

Event email: hibit11@iyte.edu.tr

Country: Turkey

City/Location: Izmir

Organiser: Informatics Institute

UK: Electronic Health Records Conference - 5 May 2011

Capita's National Conference on Electronic Health Records: Implementing the Information Revolution Strategy

Electronic Health Records are a major focus of the Coalition's Liberating the NHS: An Information Revolution strategic review on information management across health and social care.

With the consultation responses under consideration, Capita's Electronic Health Records Conference is timed to examine the primary drivers emerging from this bold new decentralisation strategy. Electronic health records will be at the heart of delivering transparency and patient choice in the sharing, management, disposal, consent and security of patient data.

Realising the ambitions set out in the NHS White Paper will require commitment from clinicians and information professionals to come together, understand the direction of policy and share best approaches to feasible implementation.

Participants will have the opportunity to meet the expert policy and practitioner leaders in electronic health records management from national and local perspectives to examine, benchmark, network together and explore:

- Transparency in records management processes;
- Working with GPs as the new commissioners of local public health service;
- Joining up patient consent across records providers;
- Empowering patient ownership, access and control of their records;
- Data security and confidentiality concerns;
- Formulating business cases and codes of practice for electronic health services;
- Partnership accountability and best practice sharing models with social care, mental health and the third sector;
- Enabling online patient access, including elderly and hard to reach groups.

More information may be found in the event's [brochure](#).

Registration can also be performed [online](#).

Event email: capita.conferences@capita.co.uk

Event website: <http://www.capitaconferences.co.uk/public-sector-conferences/health-social-care/full-conference/article/electronic-health-records.html?code=MKRM>

Country: United Kingdom

City/Location: London

Organiser: Capita Conferences

AT: CeDEM11 - Conference for eDemocracy 2011 - 5 May 2011 - 6 May 2011

CeDEM11 - Conference for e-democracy, e-participation and e-voting

During the last 10 years, the world has focused on social media and the new forms of societal behaviour, including content generation, collaboration and sharing as well as network organisation. These behaviours and expectations, in particular transparency and access to data, new ways of interacting with government and democratic institutions will continue to develop, and profound changes in society are to be expected. Society has been confronted with "Open Government", "Open Data" and "Open Access". What have the experiences been so far? How do these affect the society, democratic structures and organisations? What changes occur at citizen level? What are the implications for democracy, society, science and business?

The fourth in a row Conference for eDemocracy brings together eDemocracy, eParticipation and eVoting specialists working in academia, politics, government and businesses.

Candidate speakers of the event are individuals from academic, applied and practitioner backgrounds as well as public authorities and bodies, Non Governmental Organisations (NGOs)/ Non Profit Organisations (NPOs), education institutions and independent organisations, who are called upon to submit their research and project papers as well as workshop proposals. Different multidisciplinary and interdisciplinary approaches and disciplines including (but not limited to): law and legal studies, social sciences, computer sciences, political sciences, psychology, sociology, applied computer gaming and simulation, democratic theory, media and communication science are welcome.

CeDEM11 presents the following tracks, which focus on:

- eParticipation
- Open Access and Open Data
- Open Government
- eVoting

The deadline for the submission of Papers and Workshop proposals is 16 January 2011. More details regarding submission modes and important dates may be found [here](#). Interested parties may [register online](#) on the event's website.

Event email: noella.edelmann@donau-uni.ac.at

Event website: <http://www.donau-uni.ac.at/en/departement/gpa/telematik/edemocracy-conference/edem/vid/14978/index.php>

Country: Austria

City/Location: Krems

Organiser: Danube University Krems

AT: Linux Week Vienna 2011 - 5 May 2011 - 7 May 2011

Linuxwochen Wien 2011

The event will consist of presentations (technical papers, cases) and lectures (policy, legal aspects) relating to Linux, Free Software and Open Source. Focus will be placed in particular on Software for mobile devices, apps, NoSQL databases, applications, Web 3.0, etc.

The programme will soon be made available at the event website.

Registration can be performed [online](#).

Event email:

http://www.linuxwochen.at/index.php?option=com_contact&view=category&catid=9&Itemid=6

Event website: http://www.linuxwochen.at/index.php?option=com_content&view=article&id=213&Itemid=32

Country: Austria

City/Location: Vienna

Organiser: Linux Week Austria

NL: J and Beyond 2011 - 6 May 2011 - 8 May 2011

J and Beyond 2011 - an International Joomla! Conference

J and Beyond is not like any other Joomla! event, since the entire programme of events is up to the participants. Any and every participant at J and Beyond has the opportunity to present a paper which can be either a presentation, tutorial or workshop. This is an opportunity to not only meet peers but to share ideas, experiences and projects.

The unique nature of J and Beyond means that all participants can be speakers and all speakers are participants. If one's paper is accepted then their status at the event does not change and they will receive no benefits or discounts. All speakers are expected to attend the conference for its entire duration.

Registration can be done [online](#).

The event organisers can be contacted via the contact form [here](#).

Participation in the event is open to all but there is an entrance fee.

Event email: <http://jandbeyond.org/contact.html>

Event website: <http://jandbeyond.org/>

Country: Netherlands

City/Location: Kerkrade

Organiser: Joomla! Knights of Open Source

NL: 7th International Conference on Web Information Systems and Technologies - 6 May 2011 - 9 May 2011

7th International Conference on Web Information Systems and Technologies - WEBIST 2011

The purpose of WEBIST 2011 is to bring together researchers, engineers and practitioners interested in the technological advances and business applications of web-based information systems. The conference has four main tracks, covering different aspects of web information systems, including internet technology, web interfaces and applications, society, e-Communities, e-Business and web intelligence.

WEBIST 2011 focuses on real world applications; therefore authors should highlight the benefits of web information systems and technologies for industry and services, in addition to academic applications. Ideas on how to solve business problems, using web-based information systems and technologies, will arise from the conference. Papers describing advanced prototypes, systems, tools and techniques and general survey papers indicating future directions are also encouraged. Both technological and social-oriented papers are accepted. All papers must describe original work, not previously published or submitted to another conference. Accepted papers, presented at the conference by one of the authors, will be published in the proceedings of WEBIST. Acceptance will be based on quality, relevance and originality. Both full research reports and work-in-progress reports are welcome. There will be both oral and poster sessions. Special sessions, dedicated to case-studies and commercial presentations, as well as tutorials dedicated to technical/scientific topics are also envisaged.

The five main topics contain a sub-topics list that is not exhaustive. Papers may address one or more of the sub-topics, although unlisted yet related sub-topics are also acceptable, provided they fit in one of the five areas.

The five main topics will be:

- Internet technology;
- Web interfaces and applications;
- Society, eBusiness and eGovernment;
- Web intelligence;
- Web security.

Companies interested in presenting their products/methodologies, or researchers interested in holding a tutorial, workshop or special session are invited to contact the conference [secretariat](#) or visit the conference [website](#).

Information on the agenda, call for papers and deadlines may be found [here](#).

Event website: <http://www.webist.org>

Country: Netherlands

City/Location: Noordwijkerhout

Organiser: Institute for Systems and Technologies of Information, Control and Communication (INSTICC), in cooperation with Workflow Management Coalition (WfMC)

GR: FOSSCOMM 2011 - 7 May 2011 - 8 May 2011

FOSSCOMM 2011 - 4th Conference on Free and Open Source Software Communities

The purpose of the conference is the acquaintance between communities and groups -research and development- dealing with Free Software both in Greece and at an international level, the presentation of technological developments in the field, the presentation of innovative ideas, the collection of proposals for encouraging and promoting the Free Software/ Open Source Software and facilitating learning through presentations and workshops.

The event is aimed at anyone interested in Free Software/Open Source Software, regardless of the level of knowledge of software and computers.

The Call for Speakers for the conference is open and all interested parties may submit their talk proposal [here](#).

The conference schedule will be finalised and published by 7 April 2011 on the [event website](#), where interested participants will also be able to find information about the project's [important dates](#).

Interested participants are able to register until 2 May 2011 by filling out the form available on the [event website](#).

Event website: <http://patras.fosscomm.gr/>

Country: Greece

City/Location: Patras

Organiser: Patras Linux User Group (PLUG) and Computer Engineering & Informatics Department (Laboratory of Computing/ Computer Center) of the University of Patras

SI: 9th Eastern European e|Gov Days - 9 May 2011 - 11 May 2011

9th Eastern European e|Gov Days - eGovernment in Times of Economic Challenges

The annual Eastern European e|Gov Days have become a recognised platform for dialogue and knowledge transfer between Western and Eastern European countries. The event brings together hundreds of professionals from both private and public sectors with paper presentations and panel discussions.

After expanding the focus of the conference series to all relevant aspects of Public Sector IT applications, the conference topics will include:

- eGovernment/eAdministration and eJustice
- eHealth
- Electronic Citizen Participation
- eEducation
- Information Society and Narrowing Digital Divide

The event programme will soon be made available [here](#).

Event email: eeegovdays@ocg.at

Country: Slovenia

City/Location: Ljubljana

Organiser: Austrian Computer Society and Centre for eGovernance Development

BE: ICT INNOVATIONS: Research -> Business -> Society, Join, Share and Improve ICT Technology Transfer in Europe - 10 May 2011

ICT INNOVATIONS: Research -> Business -> Society, Join, Share and Improve ICT Technology Transfer in Europe

The FITT conference on Information and Communication Technologies (ICT) technology transfer lies in the general scope of Europe 2010, Innovation Union and Digital Agenda.

Participants will have the opportunity to meet European stakeholders involved in ICT research, technology transfer and innovation policy and share their experience and knowledge in order to jointly improve the transfer of Europe's excellent ICT research results into marketable business opportunities. Moreover they will exchange information with transfer experts, researchers and entrepreneurs, get to know the achievements of the Fostering Interregional Exchange in ICT Technology Transfer (FITT) project and take part in two panels:

Panel I: From Ideas to Products: The Business Model Challenge

- How to create successful and sustainable business models from ICT innovations?
- What are the bottlenecks that stop innovative ideas from reaching the market?

Panel II: How FITT is Europe for the Innovation Challenge?

- What is needed to turn the Innovation Union into reality?
- What is missing for making Europe a more rewarding place for innovation and for unleashing the Digital Revolution?

Finally, a panel discussion gathering policy, research and business experts around one table as well as an evening event including a dinner buffet and the opportunity to exchange and network in a relaxed atmosphere, will take place.

A preliminary agenda for the event may be found [here](#).

Interested participants may register free of charge on the [event website](#).

Event email: voerner@mfg.de

Event website: http://www.fitt-for-innovation.eu/index.php?id=fitt_conference

Country: Belgium

City/Location: Brussels

Organiser: Fostering Interregional Exchange in ICT Technology Transfer (FITT) project and MFG Baden-Württemberg mbH, Innovation Agency for ICT and Media

European Regions at the forefront of eHealth - 10 May 2011

This workshop is a parallel session of the [eHealth Week](#) to be held on 10 May in Budapest, Hungary. This session will showcase the role of the regions in further deploying personal e-health solutions, with a focus on actions to manage the chronic pathologies that require the most resources in Europe: diabetes, cardio-vascular diseases and obstructive pulmonary disease.

A selection of regional examples will illustrate how and why regions are using telemedicine for chronic disease management. This will be followed by a panel of key stakeholders (patients, the industry and regional decision-makers) to discuss how we can build on current experience in the regions and further facilitate cooperation between the different partners.

The aim of this session is to identify the steps that need to be taken to link the various regional initiatives across Europe today and to succeed in dropping the 'e' from 'e-health'.

Registration for this session is compulsory.

To register to this free of any charges event you are invited to create an [epractice account](#) if not a current member and then join this workshop by clicking on the yellow button on the relevant button - **'participate in this event'** on the right hand side of this page.

Event website: www.ehealthweek.org

Country: Hungary

City/Location: Budapest

Organiser: Assembly of European Regions, EC INFSO ICT for Health unit, ePractice

Developing Ideas for the Active and Healthy Ageing Innovation Partnership - 10 May 2011

This free of any charges event is a parallel session of the [eHealth Week](#) to be held on May 10 in Budapest, Hungary. It will gather key stakeholders from industry, policy, research, service providers and users to develop ideas for possible large scale initiatives under the Active and Healthy Ageing Innovation Partnership.

Registration for this workshop is compulsory. To register to this free of any charges event, you are invited to create an [epractice account](#) if not a current member and then join this workshop by clicking on the yellow button on your right hand side of this page that reads **"participate in this workshop"**.

Event website: www.ehealthweek.org

Country: Hungary

City/Location: Budapest

Organiser: AAL-Europe, EC INFSO ICT for Health unit, ePractice

UK: P4 Digital Conference 2011 - 10 May 2011 - 11 May 2011

P4 Digital: The future of healthcare conference - 'exploring and connecting'

This conference aims to further examine the rapidly evolving field of P4 digital healthcare. The theme of the event will be 'exploring and connecting'.

The term 'P4' is being adopted in the life sciences and digital healthcare sectors to describe the changing healthcare landscape as it becomes more Predictive, Preventative, Personalised and Participatory.

The conference agenda may be found [here](#).

Registration for the conference can be performed [online](#).

An exhibition space will be available on a first come, first served basis. A donation is requested from exhibitors to cover hospitality costs. Additional information can be obtained by contacting the dyan.berry@hient.co.uk.

Event email: dyan.berry@hient.co.uk

Event website: <http://www.hie.co.uk/highlands-and-islands/key-sectors/life-sciences/p4-digital-the-future-of-healthcare.html>

Country: United Kingdom

City/Location: Inverness

Organiser: Highlands and Islands Enterprise (HIE)

HU: eHealth Week 2011 - 10 May 2011 - 12 May 2011

eHealth Week 2011 - A collocation of the European Commission's High Level Ministerial Conference and the World of Health IT Conference & Exhibition (WoHIT)

eHealth Week is Europe's largest pan-European conference: an all encompassing event focusing on leadership and the continuum of care - healthcare, from the home to the hospital. The event will also address other related subjects such as Pharma, Regional eHealth Solutions and Active and Healthy Aging Partnerships.

European healthcare establishments will be faced with substantial challenges over the next decade, such as significant demographic changes and reduced human resources, forcing European leaders to re-design the European Healthcare landscape. eHealth Week 2011 will not only offer an insight into how leaders are planning and investing for the future, it will also host an exhibition which will showcase leading partners and industry partners, offering innovative solutions for our future.

The programme of the Week can be found [here](#) and registration has been made available [online](#).

The target audience is made of: Chief Information Officers and other C-suite executives; Senior managers; High-level government officials; Academics; Healthcare practitioners, including doctors and specialists; and IT professionals.

The [High Level eHealth Conference 2011](#) to be held on 10 May as part of eHealth Week is a ministerial event co-organised by the Hungarian Presidency of the Council of the European Union and by the European Commission. It represents an important annual milestone in the field of ICT for healthcare. It is to be noted that eHealth week delegates can register to attend selected sessions at the High Level Ministerial Conference. **Otherwise, the high level conference is by invitation only.**

Other collocated events include the [Leaders in Health IT Symposium](#) and various [Optional Events](#).

Event email: customerservice@worldofhealthit.org

Event website: <http://www.ehealthweek.org/>

Country: Hungary

City/Location: Budapest

Organiser: HIMSS Europe along with the European Commission and the Hungarian Presidency of the Council of the European Union

Assisted Event: Solutions Linux / Open Source - 10 May 2011 - 12 May 2011

The reference exhibition that brings together the entire industry finds its place at CNIT La Defense in **Paris 10, 11 and 12 May 2011!**

The 12th edition of the Solutions Linux/Open Source confirms the new direction taken last year showing the evolution and the maturity of the open source market. France is more than ever a source of growth for the open source software, with spending growth in 2010 nearly 35% (Sce: Pierre Audoin consultants), a turnover of 1,5 billion euros.

This year, the 13th edition will take place on the 10th, 11th and 12th of May 2011 in the CNIT, La Défense, in the very heart of the economical and business centre of Paris.

250 exhibitors will host nearly 10,000 visitors. The 2011 edition will be marked by a rich content, consisting of yet more roundtables, workshops and special sessions.

All topics will be discussed through technological, economic and business angles: Cloud Computing, Mobility, BI, Network Management, Interoperability, cMS, Security, Real Time, Collaborative, Web Services, Datacenter, Virtualization and much more.

The exhibition keeps its historic strongholds with over 60 associations and communities gathering in the “community village” as well as special sessions on e-commerce and education. Solutions Linux/Open Source is the premier showcase to position your business, share with decision makers, generate new leads, expand your network and be at the heart of the community.

Event website: <http://www.solutionslinux.fr/?lg=en>

Country: France

City/Location: Paris

Organiser: TARSUS

DE: European Identity Conference 2011 - 10 May 2011 - 13 May 2011

European Identity Conference (EIC) 2011 - Thought Leadership & Best Practices in Identity Management and GRC

The four-day conference offers the opportunity to meet with enterprise technologists, thought leaders and experts to learn about, discuss and shape the market in key technology topics such as Identity Management, Governance, Risk Management and Compliance (GRC) and Cloud Computing.

The event, which targets enterprise IT leaders from across Europe and beyond, will feature over 100 speakers, a large number of exhibitors, more than 500 participants from around the world, best practices presentations, panel discussions, thought leadership statements and analyst views.

Since 2010, the CLOUD conference has been held in parallel with EIC.

Further information about the conference may be viewed [here](#).

Registration can be performed [online](#) following the creation of a user account.

Event email: lk@kuppingercole.com

Event website: <http://www.id-conf.com/eic2011>

Country: Germany

City/Location: Munich

Organiser: Kuppinger Cole

ES: Introduction and Implementation of the National Scheme for Interoperability in Public Administration in Galicia - 11 May 2011

Introduction and Implementation of the National Scheme for Interoperability in Public Administration in Galicia

The entry into force of the new National Security and Interoperability Schemes (Royal Decree 3/2010 and Royal Decree 4 of 8 January 2010) calls for the conduct of an awareness-raising and training campaign among public officials of the various governmental institutions affected.

The objective of the workshop on 'Introduction and Implementation of the National Scheme for Interoperability in Public Administration' is to train, discuss and familiarize both policy makers and technicians with the new regulations, their compliance requirements and how to respond to their proper implementation.

The event in question is organized with the collaboration of the the Galician School of Public Administration (Escola Galega de Administración Pública - EGAP), The Spanish Federation of Municipalities and Provinces (Federación Española de Municipios y Provincias - FEMP) and the General Council of Official Associations of Secretaries, Auditors, and Treasurers of Local Government (Consejo General de los Colegios Oficiales de Secretarios, Interventores y Tesoreros de Administración local - COSITAL).

It is an event destined to civil servants and more specifically legal and technical Public Administration's staff in Galicia, mayors, councilors, heads of technology departments and regional government agencies, auditors, secretaries, archivists, etc.

The workshop will be opened by Dr. Leboreiro Jaime Barros, Deputy Director of Quality and Safety Interoperability of the General Secretariat for Modernization and Technological Innovation of the Presidency of the Xunta de Galicia.

A preliminary agenda for the event may be found on the [event's website](#).

Interested participants may register free of charge [here](#).

Event email: info@clubdeinnovacion.es

Event website:

http://www.clubdeinnovacion.es/index.php?option=com_events&task=view_detail&agid=904&year=2011&month=05&day=11&Itemid=97

Country: Spain

City/Location: Santiago de Compostela, A Coruña

Organiser: Xunta de Galicia and Innovation Club

BE: Open workshop on European Accessibility Requirements in Public Procurement of ICT products and services - 11 May 2011

Open workshop on European Accessibility Requirements in Public Procurement of ICT products and services

The European Committee for Standardization (CEN), the European Committee for Electrotechnical Standardization (CENELEC) and the European Telecommunications Standards Institute (ETSI) are organizing an open workshop on European Accessibility requirements in public procurement of Information and Communication Technologies products (ICT) products and services.

The aim of the workshop is to present:

- the European Commission's perspective on accessibility and public procurement,
- the importance of standards for persons with disabilities,

- the approach of CEN CENELEC ETSI work to execute Phase II of mandate M/376,
- how and why procurers should participate,
- input needed from procurers.

This is the first of a series of three workshops to give stakeholders the opportunity to learn and give feedback about the work done in CEN CENELEC and ETSI on eAccessibility in public procurement under mandate 376 Phase II.

Participation is free of charge prior to registration. Interested participants may register by sending an email with the delegate's coordinates (delegate name, company name and contact details, indication if special assistance is needed) to Ms Françoise Wanson (fwanson@cencenelec.eu) by 6 May.

Event email: wanson@cencenelec.eu

Event website: <http://www.cen.eu/CEN/sectors/sectors/isss/Pages/default.aspx>

Country: Belgium

City/Location: Brussels

Organiser: European Committee for Standardization (CEN), European Committee for Electrotechnical Standardization (CENELEC) and European Telecommunications Standards Institute (ETSI)

GR: MIRA 6th International Congress - 11 May 2011 - 13 May 2011

MIRA (Minimally Invasive Robotic Association) 6th International Congress - Robotics Surgery Marathon: Clinical Practice, Education and The Simulation Olympics

The 6th International Congress of MIRA aims to bring together surgeons of all specialties, internists, basic science and clinical researchers and engineers from around the world to discuss the contemporary robotic surgical techniques and to set the directions and trends for future improvements.

The congress will feature advanced lectures, four Post-Graduate Courses, a Business Class Course, and internationally renowned faculty. This activity offers an extensive update on the advancements within minimally invasive robotic surgery and provides an opportunity to discuss the future impact of these procedures.

The objective of the congress is to enable the participants to:

- Educate in detail the new robotic surgical teams in well-established procedures in General Surgery, Urology, Gynecology and Cardiothoracic during the Postgraduate Course sessions.
- Address current applications of robotics in various specialties of surgery and assess clinical efficiency and safety.
- Present latest technology innovation with new instrumentation, better ergonomics and different concepts such as single-port robotics.
- Introduce future trends in research level such as novel robotic systems, microrobotics, intraoperative navigation and augmented reality and immunofluorescence lymph node visualisation.

Registration for the congress is available [online](#).

The congress programme may be found [here](#).

Event email: Maribeth@mirasurgery.org

Event website: <http://www.mirasurgery.org/index.php>

Country: Greece

City/Location: Athens

Organiser: Minimally Invasive Robotic Association

DE: Linux Days 2011 - 11 May 2011 - 14 May 2011

17th Linux Days 2011 (LinuxTag)

This is an event for Linux and open source software in Europe, presenting all the latest developments for professional users, decision makers, developers, beginners and the Linux community.

11 748 professionals and community members attended last year's LinuxTag. 43 commercial exhibitors and 75 free software projects presented the efficiency and capability of free software and open-source operating systems, as well as upcoming development trends. Top-class keynote speakers proved once again that LinuxTag, with more than 300 presentations, is the trend-setting conference on free and open-source software.

Information about the registration fees as well as the respective application form can be found [here](#).

Event email: linuxtag@messe-berlin.de

Event website: <http://www.linuxtag.org/2011/>

Country: Germany

City/Location: Berlin

Organiser: LinuxTag Association in partnership with Messe Berlin GmbH

FR: 2nd PSIP Workshop - 16 May 2011 - 17 May 2011

2nd PSIP Workshop - Patient Safety through Intelligent Procedures in medication

Adverse Drug Events (ADEs) endanger patients' safety and instigate considerable extra healthcare costs. Therefore, the significant reduction of (preventable) ADEs is a challenging issue in Public Health. To that end, the European Union-funded PSIP (Patient Safety through Intelligent Procedures) project is developing innovative tools so as to generate and provide relevant knowledge to healthcare professionals and patients for ADE prevention by means of Information and Communication Technologies (ICT).

In continuation of the successful 1st PSIP Workshop held in Belgirate, Italy, in September 2009, the objective of the 2nd PSIP Workshop is to present current, novel methods and applications that have achieved concrete results and that are relevant to PSIP and to the targeted domain.

More specifically, the primary focus is on the following topics:

1. ADE detection (for example, by employing data mining, semantic mining, knowledge-based approaches, and so forth);
2. Human and organisational factors consideration for Patient Safety (for example, socio-technical analysis, system design, usability aspects and evaluation, etc.);
3. ICT solutions for real-time prevention or retrospective indication of ADEs and medication errors (for example, via clinical practice guideline implementation and follow-up, knowledge-based systems for clinical decision support, etc.);
4. Novel approaches for seamless integration of the above ICT solutions at the point-of-care addressing also semantic interoperability;
5. Impact assessment studies of ICT solutions targeting Patient Safety.
6. Special attention will be given to papers dealing with Evaluation of IT systems dealing with Patient Safety and their evaluation.

Contributions from the PSIP Consortium and from other top-level international research efforts will be presented and discussed in this two-day Workshop.

Registration can be performed [online](#).

Event email: giuseppe.russo@kitesolutions.it

Event website: <http://www.psip-project.eu/>

Country: France

City/Location: Paris

Organiser: The PSIP Project - European Union

IT: EuroMedtech 2011 - 16 May 2011 - 17 May 2011

EuroMedtech 2011 - 3rd Annual International Medtech Partnering Conference

This Pan European medical technology partnering conference provides collaboration opportunities to medtech decision makers and investors. EuroMedtech caters to companies involved in all parts of the advanced medical technology industry, from those serving mainline therapeutic categories such as orthopedics and cardiovascular, through diagnostics, imaging and eHealth to those involved in platform technologies such as biomaterials and regenerative medicine. Executives from venture capital, private equity and institutional financial firms as well as executives from distributors, hospitals and service related companies may also attend the conference.

The event enables delegates to efficiently identify, meet and do business with attending companies, from large international medtech companies and just launched start-ups, to venture capitalists and private equity firms.

Further information on the conference agenda may be found [here](#) while details on the registration and fees are available [online](#).

Event email: cmacht@ebdgroup.com

Event website: <http://www.ebdgroup.com/emt/index.php>

Country: Italy

City/Location: Torino

Organiser: EBD Group

NL: 4th Invoice Conference 2011 - 17 May 2011

4th Invoice Conference 2011

In 2011, the Invoice Conference will be accompanied by the new Payments Conference. Features of the conference include:

- Plenary Programme: The 2011 edition starts with a compact plenary programme which includes keynote speeches from the Netherlands and abroad, the latest trends in the Netherlands and Europe and the announcement of the winners of the Golden Invoices 2011 awards.
- Information market: Subjects such as e-invoicing, e-billing, e-invoicing, invoice automation, digitisation and information logistics, complemented with payment products and services: the combination of the Invoice Conference and Payment Conference is an opportunity to obtain information, watch demonstrations and make contact.
- Practice Sessions: Case presentations offer visitors the opportunity to get an insight into the latest developments in e-invoicing, invoice automation and payments.
- Free access for organisations that have implemented invoice automation and e-invoicing, or are planning to do so in the near future.
- Golden Invoices: At the Invoice Conference, the best practical cases deserve the Golden Invoices 2011. The winner of the Public's Choice Award will be determined on the spot: the public can vote via SMS and social networking websites.

- E-invoicing trend map: Every year, usage data on e-invoicing and invoice automation is summarised and clearly explained in the independent Invoice Monitor. In 2011 a special edition of the Invoice Monitor will be published: the e-invoicing trend map. Each visitor will receive this document, worth €500.

The conference agenda can be found [here](#) (in Dutch).

Registration can be done [online](#) (in Dutch).

Event email: info@factuurwijzer.nl

Event website: <http://www.betalcongres.nl/2011/inschrijven/>

Country: Netherlands

City/Location: Eindhoven

Organiser: Factuurwijzer

HU: Hungarian Innovation TechShow - 17 May 2011 - 18 May 2011

Hungarian Innovation TechShow - Strong Europe, Creative Hungary!

The Hungarian Innovation TechShow Exhibition will feature 21 novelty Hungarian high-tech applications of the 21st century. It will be a live and interactive event held under the patronage of Dr.Zsolt Nyitrai, President of the Telecommunications Council of the European Union and Minister of State for Infocommunications of the Hungarian Ministry of National Development.

The 21 projects will be selected by an independent professional jury among the candidates of the 'Quest for the New Innovators of Hungary' national open contest. All short-listed candidates will present their projects in the House of Future in front of a high-level Hungarian and international delegation on 17 May and nearly 500 international and Hungarian professionals on the following public day on 18 May.

The event will showcase the innovative potential of Hungarian innovators and promote inter-national networking and building consortia partnerships. The welcome speech will be given among others by Minister **Nyitrai** and Mr. **Mario Campolargo**, Director of the 'Emerging Technologies and Infrastructures' Directorate at the European Commission.

The event's preliminary agenda will be soon available on the [event's website](#).

Interested participants may register [here](#).

Event email: techshow@mmklaszter.com Event website: <http://techshow.mmklaszter.com/>

Country: Hungary

City/Location: Budapest

Organiser: Hungarian Ministry of National Development and Hungarian Mobility and Multimedia Cluster for ICT

FR: Hit Paris 2011 Congress and Exhibition - 17 May 2011 - 19 May 2011

Hit Paris 2011 Congress and Exhibition - 'Health Information Technologies: when technologies improve quality of care'

Hit Paris, the European healthcare information technologies congress, was launched in 2007 on the initiative of the FHF (French Hospital Federation) in response to the need of Healthcare players for information and training in areas concerning the modernisation and development of information systems.

The Congress has been programmed in collaboration with a multidisciplinary scientific committee and with the support of a steering committee consisting of French and European hospital federations, conferences of CME (medical establishment committee) Directors and Presidents, industry federations, Ministry spokespersons, and private practice representatives.

The focus of the event will be placed on the following themes:

- Transformation and performance of healthcare institutions
- New professional practices
- The digital hospital
- Communication and sharing, coordination
- Telemedicine

Congress participants will come from the following fields:

- Institutional: GIP, DHOS, ARH, Working Groups, Agencies
- Hospital decision-makers: General Managers, IT Directors, Medical IT Management executives, CME Presidents, Cluster Managers
- End-users (Doctors, pharmacists, nursing staff, and other health professionals)
- Private practice professionals
- Standardisation groups
- Manufacturers and industrials, financial providers and consulting businesses

In conjunction with the Congress, the Health Information Systems Exhibition brings together all the consulting, equipment manufacturing, and publishing businesses developing solutions for the healthcare industry. The Congress participants as well as all health professionals are granted free access to the tradeshow.

More information on the congress programme and the registration process may be found [here](#) (in French and English). All the workshops and conferences will be in French only.

Registration to the Congress can be performed [online](#).

Event email: info.pgpromotion@fr.cmpmedica.com

Event website: <http://www.health-it.fr/index.asp>

Country: France

City/Location: Paris

Organiser: French Hospital Federation

BE: SEMIC.EU Yearly Conference 2011 - 18 May 2011

SEMIC.EU Yearly Conference 2011 - Rethinking Semantic Interoperability through Collaboration

The lack of semantic interoperability remains, since many years, a key obstacle to the seamless flow and exchange of data, information and services amongst the European Member States and beyond. Progress is remarkable at the technical interoperability level, with already mature and turn-key solutions to overcoming existing inconsistencies. However, semantic interoperability is still lagging behind with issues not only related to the development of appropriate tools and applications, but also to the natural difficulties in the social process required to reach agreements on common representations and definitions.

For the European Public Administrations in 27 countries, in particular, collaboration seems to be the key element for moving forward in this area. That is why this year's Semantic Interoperability Centre Europe (SEMIC.EU) Conference will focus on the collaborative aspects of semantic interoperability.

The participants in this conference will gain a broader understanding on the current state-of-affairs of semantic interoperability in Europe, and understand the updated SEMIC.EU strategy; a strategy based on collaboration with the Member States and the broader community with a clear target to support Public Administrations in their interoperability efforts.

The SEMIC.EU Conference is open to everyone interested in topics such as:

- semantic interoperability;
- eGovernment;
- co-creation, collaboration and Web 2.0;
- open and linked data.

The content of this conference will be most valuable to:

- Public Servants and professionals involved in national interoperability efforts at policy creation or implementation level;
- representatives of large-scale pan-European projects;
- representatives of standardisation bodies;
- researchers;
- system integrators, software vendors and consultants.

A preliminary agenda for the conference will soon be available [online](#).

Interested participants may register for this open and free event on the [event's website](#).

Event email: joao.frade@pwc.be

Event website:

<http://www.semic.eu/semic/view/snav/currentInformation/News.xhtml;jsessionId=A33E95F5F76CB6DBC2D33F634BFA2B24?newsId=f2262bfb-e9bc-4f8f-9526-bb15c00e1ec8&tmpl=News>

Country: Belgium

City/Location: Brussels

Organiser: Price Waterhouse Coopers for the European Commission, Directorate General for Information (DIGIT)

ES: WhyFLOSS Conference Madrid 2011 - 18 May 2011

WhyFLOSS Conference Madrid 2011 - 10th International Conference on Commerce based on Open Technology (FLOSS)

The 10th WhyFLOSS Conference aims to promote commerce based on the use of open source information technology by companies, public entities and professionals. Speakers will give talks on current state of the use of open technologies in both the public and private sectors.

The event is targeting the participation of Chief Executive Officers (CEOs), Chief Information Officers (CIOs), entrepreneurs, professionals and Spanish autonomous communities (regional governments).

The detailed event programme may be found [here](#).

Registration can be performed [online](#).

Event email: conference@whyfloss.com

Event website: <http://whyfloss.com/es/conference/madrid11/>

Country: Spain

City/Location: Madrid

Organiser: Neurowork

HU: ICT Proposers' Day 2011 - 19 May 2011 - 20 May 2011

ICT Proposers' Day 2011 - 'Your networking opportunity for European ICT research & development'

Under the auspices of the Hungarian Presidency of the Council of the European Union, the event is dedicated to networking and partnership building for ICT Calls 8 and 9 of the Seventh Framework Programme of the European Commission (FP7), offering more than one billion Euros of EU funding.

Thematic sessions on the Work Programme 2011-2012 on ICT research with presentations of proposal ideas, meeting points animated by European Commission officials and information stands will help participants form project consortia and gather information.

Participants mainly from academia, business and government are expected to attend from all EU Member States, Associated and Candidate Countries.

In addition, over 100 Commission officials will be present to provide information on the content of the calls for proposals and advise how to submit proposals.

The event programme may be retrieved on this [page](#).

Registration can be performed [online](#).

Event email: info-desk@ec.europa.eu

Event website: http://ec.europa.eu/information_society/events/ictproposersday/2011/index_en.htm

Country: Hungary

City/Location: Budapest

Organiser: European Commission, Directorate-General for ICT and Media

CZ: Geoinformatics FCE CTU 2011 - 19 May 2011 - 20 May 2011

Geoinformatics, Faculty of Civil Engineering (FCE) Czech Technical University (CTU) 2011

The conference is focused on the relevance of Free and Open Source Software to Geoinformatics concerning wide range of topics, including:

- Software development
- Public geodata
- Software patents
- Migration from proprietary software to free software at schools, public administration, etc.

Geoinformatics FCE CTU is an event with a fruitful history; see passed years [2010](#) • [2009](#) • [2008](#) • [2007](#) • [2006](#).

Participation in the event is free-of-charge and open to all.

Event email: martin.landa@fsv.cvut.cz

Event website: http://geoinformatics.fsv.cvut.cz/gwiki/Geoinformatics_FCE_CTU_2011

Country: Czech Republic

City/Location: Prague

Organiser: Department of Mapping and Cartography, Faculty of Civil Engineering, Czech Technical University in Prague

IT: ViGLug Brain Jumble in Settala - 19 May 2011 - 21 May 2011

ViGLug Brain Jumble in Settala

The ViGLug (Vignate GNU/Linux user group) association organizes an event in the Municipality of Settala gathering a series of presentations on Linux/GNU and open software. During the first two days meetings will focus on topics of corporate interest and on Public Administrations, while on the third day presentations and meetings will mainly focus on topics of open source for schools and private users.

Apart from the representatives of public administrations and various companies that will present their experience with open source software, other personalities from various open source active agents will be present during the event, i.e. Wikipedia, Ubuntu, Fedora, Open Street Maps, KDE, Python and many more.

Participation in the event is free of charge and open to all.

Event email: info@viglug.org
Event website: <http://viglug.org/>
Country: Italy
City/Location: Settala
Organiser: ViGLug Association

IT: Major Cities of Europe Annual Conference - 23 May 2011 - 25 May 2011

Major Cities of Europe Annual Conference - "Do more with less" and "Smart Cities"

Major Cities of Europe is an independent organization that brings together the Chief Information Officers (CIOs), Heads of Information Systems and Heads of Departments from Cities across Europe. The association's activities aim to facilitate the exchange of ideas, strategies and practical experiences in introducing innovation in local governments with the support of information and communication technologies. Some local governments from across Europe and some non-European cities are also represented in the association.

The Major Cities of Europe Annual Conference aims at discussing some of the cross European Local Government key priorities, strategies, experiences, and projects which lead to a high quality and cost effective administration focused on providing valued services and initiatives designed on the needs of their constituents by leveraging the value of Information and Communication Technologies (ICT).

The conference will focus on two main themes: "Do More with Less" and "Smart Cities". As usual the program includes top-level speakers and participants from innovative cities from all over Europe.

A preliminary agenda for the event is available [here](#).

Interested participants are able to register and to find information on fees and possible accommodation on the [event website](#).

Event email: giorgio.priester@majorcities.eu
Event website: http://www.comune.prato.it/majorcities2011/home_en.htm
Country: Italy
City/Location: Prato
Organiser: Major Cities of Europe – IT Users Group in association with the City of Prato and ANCI, the Italian association of Municipalities

IE: 5th Pervasive Health 2011 - 23 May 2011 - 26 May 2011

5th Pervasive Health 2011 - 5th International Conference on Pervasive Computing Technologies for Healthcare 2011

The overall goal of the conference remains tightly coupled with the original aims of the field, to address a set of related technologies and concepts that help integrate healthcare solution more seamlessly into everyday life, regardless of space and time.

This year the conference theme is: Coping with the Challenges and Opportunities within Pervasive E-Healthcare (COPE), with a special focus on pervasive healthcare management and its ability to deliver timely, quality based information to medical practitioners in providing higher levels of patient care. The challenges and opportunities within e-Healthcare are immense. A multidisciplinary and coordinated approach is needed from user requirements, technology development and application integration, to help deliver a successful pervasive healthcare management system.

The 2011 Pervasive Healthcare conference aims to gather technology experts, practitioners, industry and international authorities contributing towards the assessment, development and deployment of pervasive medical based technologies, standards and procedures.

Registration for the conference is available [online](#).

Event email: ph2011@pervasivehealth.org

Event website: <http://www.pervasivehealth.org/>

Country: Ireland

City/Location: Dublin

Organiser: Institute for Computer Sciences, Social Informatics and Telecommunications Engineering (ICST), University College Cork (UCC), University College Dublin (UCD), University of Ulster (UU), National Research Council of Canada (NRCC), Clarity-Centre Dublin

ePractice Workshop: Addressing evolving needs for cross-border eGovernment services - 25 May 2011

Cross-border access to public services of other European administrations by citizens and businesses is one important step closer to a truly united Europe with strengthened eGovernment services between public administrations in different Member States.

This workshop is proposed to focus on the evolving needs of the European Union towards a more efficient delivery of ICT-facilitated public services for citizens and businesses across the EU. The target is to widen the scope of use of the electronic means that public administrations have at their disposal outside the local, regional or national level. A further aim is to facilitate mobility of businesses and citizens i.e. for entrepreneurs to set up and run a business anywhere in Europe and allowing individuals to study, work, reside, receive health care and retire anywhere in the European Union.

Workshop topics:

This workshop aims to discuss the following key questions:

- Which cross-border services are already in place and which ones are still missing?
- Which of these can be considered as key supporting the eGovernment Action Plan 2010-2015?
- Is there a need for cross-border services and why? - When and by whom should these services be used?

Existing and future cross-border services:

- • Large scale pilots that will present the services they are providing on the basis of the “demand” side and the actual “offer”;
- • European, national or local pilots, initiatives and ePractice case studies that target the deployment of cross-border public services in eGovernment, eHealth, eEnvironment, eJustice, employment, crime, education or other focus.

User experience:

- • Experience of administrations, citizens and businesses with cross-border services;
- • Views on the demand for cross-border services and perceived benefits.

Barriers and enablers:

- • Current barriers and challenges that do not support a seamless integration and deployment of cross-border services;
- • The key enablers and core conditions for the implementation of cross-border services and what is actually needed to be done including interoperability, eSignatures and eIdentification;
- • Procedures and legislations in exchange of data and information across Member States.

Additional subjects falling within the umbrella of the workshop’s theme in general are also welcome based on potential speaker proposals.

Important deadlines to remember:

Submission of summaries / presentations: **12 May 2011**

Speaker participation confirmation: **19 May 2011**

Submission of final presentations: **20 May 2011**

Registration:

To register for this workshop, please create an ePractice account at <http://www.epractice.eu/en/user/register> if you are not a current member.

Subsequently, kindly login and once you are in this page click the yellow button that reads "Participate in this event" to activate your registration. ePractice members can simply login and click on the same page as described above.

Submission of summaries/presentation slides:

To be considered for a speaker placement kindly submit a summary of one page and four presentation slides of your intended presentation to events@eurodyn.com. Regarding your summary, please download and complete the "Workshop form for speakers" that may be found in the 'Presentation and documents' section below.

Final presentations should not exceed 7 presentation slides and should be concise and factual. The main point of your presentation is to briefly inform about the project/initiative and encourage participation, questions and overall discussion.

Networking: This workshop is all about networking. A few selected speakers will set the scene with a 15 minute presentation and the rest of the programme will be dedicated to roundtable discussions and networking purposes.

Contact: Please, direct all queries to the above events@eurodyn.com. The event coordinator will assist you promptly.

ePractice Workshop: eProcurement in the time of economic crisis - 25 May 2011

“eProcurement” was devised as a concept to promote transparency and cost-effectiveness mainly in the public procurement process. eProcurement is used for all steps of the procurement process in the EU including bidding for public sector contracts in a simpler and more efficient way thus helping towards achieving the Internal Market. eProcurement covers the interaction among enterprises, between enterprises and the government, and between enterprises and consumers in the purchase of supplies, work and services with the support of information technology.

The current economic crisis seems to be both a challenge and an opportunity for eProcurement community. The European Commission organises a workshop to find answers on exactly this challenge: “How does the eProcurement world react to the immediate need for public financial processes that are both transparent and cost effective?”

The workshop “eProcurement in the time of economic crisis” is an initiative supported by the [eProcurement Forum](#) community on ePractice, and the Informatics Directorate-General of the European Commission. It will take place in **Brussels, on 25 May 2011**. The eProcurement Forum was initiated to help all practitioners in public electronic procurement to meet and share their experiences and knowledge, to ask and provide support.

Workshop topics

This workshop invites all eProcurement stakeholders, and especially those linked to European Union funded initiatives to discuss these issues. The workshop topics include:

- Current findings of EU-funded activities related to eProcurement, such as PEPPOL, STORK
- Studies on best cases, success stories, and knowledge sharing activities related to eProcurement in the EU.
- Standardisation reports in view of the forthcoming eProcurement Map (Spring 2011).
- eProcurement practice from 2008 to the future: the next step for public administration.
- Interoperability mechanisms of eProcurement at European level.

Additional subjects falling within the umbrella of the workshop’s topic on eProcurement in general are also welcome based on potential speaker proposals.

Important deadlines to remember:

Submission of summaries/abstracts: **15 May 2011**

Confirmation of speaker participation: **20 May 2011**

Publication of workshop proceedings: **Mid June**

Speakers/Audience:

The workshop is open to anyone interested on eProcurement:eGovernment stakeholders; representatives of eGovernment research projects in FP6 and FP7; researchers; businesses, European Commission officers; ePractice members; etc.

Registration:

To register for this workshop, please create an ePractice account at <http://www.epractice.eu/en/user/register> if you are not a current member. Subsequently, kindly login and once you are in this page click the yellow button that reads "**Participate in this event**" to activate your registration. ePractice members can simply login and click on the same page as described above.

Submission of summaries / Presentation slides:

To be considered for a speaker placement kindly submit a summary of one page and four presentation slides of your intended presentation to events@eurodyn.com. Regarding your summary, please download and complete the **workshop proposal form** that may be found in the presentation and documents section below. Final presentations should not exceed 7 power point slides and should be concise and factual. Please, don't use busy slides, too many graphics or pics and consider that every slide should not use more than 6 bullet points per slide. The main point of your presentation is to briefly inform about the project/initiative and encourage participation, questions and overall discussion.

Networking & Roundtables:

This workshop is all about networking. A few selected speakers will set the scene with a 15 minute presentation and the rest of the programme will be dedicated to roundtable discussions and networking purposes.

Contact: Please, direct all queries to the above events@eurodyn.com. The event managers will assist you promptly.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

FR: Kick-off meeting of the Interest Group on Shared Services - 25 May 2011 - 26 May 2011

Kick-off meeting of the Interest Group on Shared Services - "How to Improve Performance in Local Governments"

The Interest Group on Shared Services (IGSS), led by the European Institute of Public Administration (EIPA), will hold its kick-off meeting hosted by the e-bourgogne Group of Public Interest (GIP). This meeting will be the starting point for collaboration on shared services, involving all interested parties from the public sector at all government levels in Europe.

The IGSS will gather European stakeholders involved in public administration management to develop strategies and exchange know-how on shared services. The importance of channelling resources and knowledge to improve the public sector's performance will be the main interest of the IGSS. Regular meetings and seminars will be organised to foster cooperation between the interest group members.

Focusing on performance in local governments, the meeting will raise elected deputies' awareness of innovative strategies and tools for optimising resources in their administration. Local initiatives and success factors will be presented to stimulate synergies between European actors and develop a partnership on shared services. Benefiting from a privileged insight into the e-bourgogne best practice, participants will have the opportunity to learn about and discuss the different aspects of performance improvement at all levels of government.

This one-day event will feature practitioners' experiences in the process of implementing change in the public sector to achieve sustainable outcomes. There will be specific importance placed on providing time for discussion and exchange among the participants. Networking sessions and a social programme will allow participants to reflect on the day's debates and establish contacts with peer actors from across Europe.

The event's targeted audience is:

- Civil servants involved in performance assessment and public management;
- Central and regional government actors;
- Local decision makers, elected deputies;
- Managers of small and large municipalities;
- Public service providers.

Participants are invited to register by filling the attached registration form. Due to limited number of seats available, registration will be open until 15th April 2011. More information about the event can be found in the attached programme.

Event email: a.guiffart@eipa.eu

Event website: www.eipa.eu

Country: France

City/Location: Dijon

Organiser: European Institute of Public Administration - EIPA

ePractice Workshop: "A single Identity EU community: Curse or blessing?" - 26 May 2011

eIdentity is a core enabler of today's personal, business and government processes, creating value for the individual and for service providers. The integration of eIdentity (-ies), however, may benefit involved parties or give rise to conflicts of interest.

Social interaction, shopping, entertainment, government services – all are increasingly done by digital means, and all depend on, create and use digital identity information that may be disparate to different domains but that is also increasingly linkable across services.

Despite that Identity information is definitely the property of the individual, it is increasingly shared across social networks, commercial services and government, with or without the individual's consent, therefore creating interoperability challenges for the individuals and enterprises within a country or across countries or borders.

On a national level, interoperability challenges translate to limited access to numerous EU public services, markets and other transactions among Member States and when this is the case, then the process of establishing a single, common digital EU community in the EU is paused.

Nevertheless, when considering that a single digital community will be a major transformational impetus to further enhance the economic strength and political cohesion of a European society, there has to be way where individuals actually survive in the eID world and are able to utilise their identity information to their own advantage in a controlled way. For this to happen, it is essential that the European society also contributes to an environment where privacy and ownership to personal information are respected – by legal measures, culture and technology.

The 2011 edition of the eID conference "*A single Identity EU community: Curse or blessing?*", is an initiative of the European eID Observatory, ePractice.eu community and will comprise keynotes, panel & roundtable discussions on the key challenges and strategies for effectively managing Government, employee, citizen and private identities and proudly welcomes you to attend and share your opinion and best practice in **Brussels, on 26 May 2011**.

Workshop topics:

This workshop invites all eID stakeholders, and especially those linked to European Union funded initiatives, to discuss topics falling under the proposed list below.

- Scoping the Single European Digital Identity Community
- NIFO: National Interoperability Framework Observation

- • Case studies of interoperability activities
- • Examples of how business are making use of external eIDs such as National schemes
- • Specific cross border interoperability challenges and their possible solutions
- • Advantages and shortcomings of the different models of eIdentity management?
- • Main components of a secure eID management system
- • Challenges towards a federated eID management system
- • New technologies on the horizon for eID i.e. Mobile or Cloud
- • Ensuring interoperability of eID cards
- • Measuring the effectiveness of your identity and access management (IAM) implementation
- • Considering the legal parameters when implementing eID systems
- • Balancing the need for ID management and compliance with data protection law

Additional subjects falling within the umbrella of the workshop's topic in general are also welcome based on potential speaker proposals. For further information, please download the call for participation that is available in the section presentations & documents.

Important deadlines to remember:

- Submission of summaries/presentations: **16 May 2011**
- Confirmation for speaker participation: **20 May 2011**
- Workshop date: **26 May 2011**
- Publication of workshop proceedings: **Beginning of June**

Speakers/Audience:

The workshop is open to anyone interested on electronic identity: stakeholders; representatives of eID research projects in FP6 and FP7; researchers; businesses, European Commission officers; ePractice members; etc.

Registration:

To register for this workshop, please create an [ePractice account](#) if you are not a current member. Subsequently, kindly login and once you are in this page click the yellow button that reads 'Participate in this event' to activate your registration. ePractice members can simply login and click on the same page as described above.

Submission of summaries / Presentation slides:

To be considered for a speaker placement kindly submit a summary of one page and four presentation slides of your intended presentation to events@eurodyn.com. Regarding your summary, please download and complete the workshop proposal form that may be found in the presentation and documents section below. Final presentations should not exceed 7 power point slides and should be concise and factual. Please, don't use busy slides, too many graphics or pics and consider that every slide should not use more than 6 bullet points per slide. The main point of your presentation is to briefly inform about the project/initiative and encourage participation, questions and overall discussion.

Networking & Roundtables:

This workshop is all about networking. A few selected speakers will set the scene with a 15 minute presentation and the rest of the programme will be dedicated to roundtable discussions and networking purposes.

Contact: Please, direct all queries to the above events@eurodyn.com. The event managers will assist you promptly.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

SE: PEPPOL Nordic Conference 2011 - 26 May 2011 - 27 May 2011

PEPPOL Nordic Conference 2011 - Implementation of PEPPOL technology and how to get started

The conference will focus on practical use cases, how to become an access point/registry and what is required by solutions provider of tools for pre- and post award business processes. There will also be an interoperability test track for those who already have tools available.

The target audience is providers of solutions supporting the PEPPOL (Pan-European Public Procurement Online) infrastructure and the pre- and post-award business processes. In addition, those interested in how to practically get involved in PEPPOL are also invited.

The registration link will soon be made available at the event website.

Event email: Birgitta.Osterman@esv.se

Event website: http://www.peppol.eu/News/events_archive/peppol-nordic-conference-2011

Country: Sweden

City/Location: Stockholm

Organiser: PEPPOL (Pan-European Public Procurement Online) Project

AT: eHealth2011 - 26 May 2011 - 27 May 2011

eHealth2011 - 'Health Informatics meets eHealth - From Science to Application and back - Crossing borders - Continuity of Care'

The conference's motto and program target on building a bridge from research to application of information and communication technology in health care. Submitted and invited scientific presentations and posters as well as workshops and an interoperability showcase will contribute to that.

Although papers can be submitted and presented in English as well, a considerable number of presentations, as well as most parts of the homepage, will be in German, which is the official conference language.

Registration is available [online](#) while information on the conference programme may be found [here](#).

Event email: office@eHealth2011.at

Event website: <http://www.ehealth2011.at/>

Country: Austria

City/Location: Wien

Organiser: Austrian Institute of Technology (AIT), Austrian Computer Society (OCG), Austrian Society for Biomedical Engineering (OeGBMT)

Assisted Workshop: European Forum on Electronic Signature - EFPE 2011 - 6 June 2011 - 8 June 2011

Leading topic: Electronic identification, authentication and signatures in the European common digital market.

The aim of this year's conference edition is to exchange information on the latest trends and activities in the field of electronic identification and authentication of citizens and electronic signatures in legal, technological and practical aspect. We will summarize and assess the effects of legislative actions as well as the results of already implemented projects related to the provision of electronic services for citizens and businesses, with a strong focus on services within cross-border validation of electronic signatures and certificates, electronic workflow and electronic identification. Because of its wide international range, EFPE provides an excellent opportunity for service providers, suppliers, professionals, experts and users of the PKI industry to meet and to exchange information and experience on the national, European and worldwide level. It constitutes an unique tool for making new international

contacts and establishing cooperation. The conference has also become a recognized East-West co-operation forum on PKI.

Undoubtedly, an important element of the conference will be panel discussions on the development of electronic services for the administrations including Digital Agenda for Europe (Action Plan for e-government to facilitate access to public services across the EU).

The conference is a perfect and natural place for formulating measures to be considered by the governments in order to achieve seamless trust and security area for cross-border electronic workflow. EFPE is also an excellent platform for public consultation announced by the European Commission, that purpose is to collect comments and points of views regarding the expectations of the citizens and business representatives from the EU regulations on electronic signatures, electronic identification and authentication and in particular comments on the usefulness and take-up of electronic signatures and electronic identification.

Event website: <https://www.efpe.eu/efpe/main.xml>

Country: Poland

City/Location: Miedzzydroje

Organiser: Unizeto Technologies SA

Assisted Workshop: European e-Identity Management Conference 2011 - 8 June 2011 - 9 June 2011

European e-Identity Management Conference 2011

The event comprises of thought-provoking keynotes, panel discussions, round table sessions and workshops focused on the key challenges and strategies for effectively managing Government, employee, citizen and private identities.

The two-day conference provides an opportunity for identity experts to share their experience and knowledge with others, through case studies, presentations, networking, Q&A sessions and debate, and for all participants to learn more about the most critical technical, business and legal issues in identity today.

Session topics for 2011 include:

- Web-based security standards as the platform for a secure cloud environment
- Privacy management and trust in hyper-networked infrastructures (cloud, health IT, smart grid)
- Data loss protection technologies and effective integration into large scale identity and access management infrastructures
- Federation to federation: the technical and procedural challenges to cross-organisation federated approaches
- Successfully established and implemented tools of trust
- Building bridges between the privacy policy community, technology and standards

The conference structure and programme is specifically aimed at:

- Senior managers directly charged with protecting their corporate infrastructure
- Technical experts who determine security requirements and implement solutions
- Policy and decision makers with overall security responsibility
- Legal/Compliance/Regulatory professionals who work with policy and decision makers in establishing security policies
- Government executives and practitioners who are responsible for protecting systems and critical infrastructures

The event programme is available [here](#) while information on registration and fees may be found [online](#).

Event email: nicola@revolution-events.com

Event website: <http://www.revolutionevents.plus.com/eema/index.htm>

Country: Estonia

City/Location: Tallinn

Organiser: The European Association for e-Identity and Security (EEMA) and the Estonian Ministry of Economic Affairs and Communications

BE: The AEGIS project Final Workshop and 2nd International Conference - 28 November 2011 - 30 November 2011

The AEGIS project Final Workshop and 2nd International Conference: 'Accessibility Reaching Everywhere'

The two events will bring together end-users (people with disabilities) as well as platform and application accessibility developers, representatives organisations, the Assistive Technology industry and policy makers. Since 2008, the AEGIS consortium has been developing an Open Accessibility Framework comprising open accessibility interfaces, user interface components, developer tools, end-user applications and prototype accessibility solutions for desktops, rich Internet applications and mobile devices.

The project's Final Workshop on 28 November 2011 will focus on the realisations of the AEGIS (Open Accessibility Everywhere: Groundwork, Infrastructure, Standards) project and provide attendees the opportunity to try out all outcomes of the project. The demonstrated products offer barrier-free access to desktop, mobile and web applications, are open source based and will be freely available.

The conference on 29 and 30 November 2011 will gather a wide array of experts and users in the area of Assistive Technology to discuss scientific and policy developments in accessible technology; showcase relevant projects and initiatives in the area of assistive technology.

This event comes ahead of the European Day of People with Disabilities that is marked by the European Commission via a policy conference in the first week of December each year, in close cooperation with the European Disability Forum (EDF).

An official invitation for registration, for submission of scientific papers and the participation of exhibitors will be issued in the near future.

Access to both events will be free, but places will be limited.

More information is available under www.aegis-project.eu.

Event email: julie.buttier@epr.eu

Event website: <http://www.aegis-project.eu>

Country: Belgium

City/Location: Brussels

Organiser: Open Accessibility Everywhere: Groundwork, Infrastructure, Standards (AEGIS) FP7 International Programme

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