



<http://epractice.eu/>

European ePractice Newsletter N. 368 –12 April 2011

ePractice Journal – 'Moving in 2011'

The 'eGovernment for the Economic Crisis' issue, Vol. 11, with [Jeremy Millard](#) acting as the guest editor and [Trond Arne Undheim](#) as the Editor in Chief, has now been published online and is available [here](#).

'The Openness of Government' issue, Vol. 12, with [Paul Waller](#), acting as the guest editor and [Trond Arne Undheim](#) as the Editor in Chief has now been published online and is available [here](#).

Special Thanks to our guest editors, Editor in Chief, authors, peer reviewers and the ePractice communication team for their support and valuable contribution during the production and publication process of these two inspiring issues.

>> Call for articles for the 13th Edition of the European Journal of ePractice

The 13th edition of the European Journal of ePractice will be devoted to the theme '**Megatrends in eGovernment**'. The aim of this issue is to identify and discuss some of the broad trends and paradigms that characterize the present landscape of e-government developments - some of which may be crucial for the future of government. The key question of this issue is: "what are the main emerging megatrends in e-government and how will they shape innovation, service delivery, and policy outcomes?" Given the broad scope of the Megatrends issue, the call for papers for this edition provides a list of non-exhaustive topics for potential authors to think about. The Issue Editor is [Eduard Aibar Puentes](#) and the Editor in Chief is [Trond Arne Undheim](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome.

For more information, please visit the [call for papers](#). Proposed papers can still be submitted at epractice@eurodyn.com or at editorial@epractice.eu.

>> Call for articles for the 14th Edition of the European Journal of ePractice

The 14th edition of the European Journal of ePractice will be devoted to the theme '**Policy lessons from a decade of eGovernment, eHealth & eInclusion**'. The key question of this issue is: what are the theoretical and interpretative frameworks that can help us make better sense of the evidence already collected and support new and innovative policy approaches? Given the broad scope of the Policy Lessons issue, the call for papers for this edition provides a list of non-exhaustive topics for potential authors to think about. The Issue Editor is [Cristiano](#)

Codagnone and the Editor in Chief is [Trond Arne Undheim](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome. The submission deadline is **25 April 2011**.

For more information, please visit the [call for papers](#). Proposed papers can be submitted at epractice@eurodyn.com or at editorial@epractice.eu.

>> Call for articles for the 15th Edition of the European Journal of ePractice

The 15th edition of the European Journal of ePractice will be devoted to the theme '**Surviving in the Digital Identity World**'. How can we, as individuals, survive in the digital identity world while still being able to utilise our identity information as an asset to our own advantage in a controlled way? How can society contribute to an environment where privacy and ownership to personal information are respected – by legal measures, culture and technology? The Issue Editors are [Jon Ølnes](#) and [Arne Helme](#) and the Editor in Chief is [Trond Arne Undheim](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome. The submission deadline is **25 May 2011**.

For more information, please visit the [call for papers](#). Proposed papers can be submitted at epractice@eurodyn.com or at editorial@epractice.eu.

ePractice workshops

>> ePractice.eu workshop - Open Source: Its place in a cross-border environment

Special Thanks to all our attendees and speakers for their attendance and valuable contribution during the Open Source workshop held on **7 April 2011**.

>>ePractice.eu workshop-Collaborative production of eGovernment services

The ePractice workshop '**Collaborative production of eGovernment Services**' is postponed to a later date. Proposals for this event can still be submitted at events@eurodyn.com.

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

>>ePractice.eu workshop –eProcurement in the time of economic crisis

The ePractice workshop '**eProcurement in the time of economic crisis**' will be held in Brussels, Belgium on **25 May 2011**. Registration for this event is currently open. The current economic crisis seems to be both a challenge and an opportunity for eProcurement community. The European Commission organises a workshop to find answers on exactly this challenge: "How does the eProcurement world react to the immediate need for public financial processes that are both transparent and cost effective?" The workshop 'eProcurement in the time of economic crisis' is an initiative supported by the eProcurement Forum community on ePractice, and the Informatics Directorate-General of the European Commission.

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

>>ePractice.eu workshop –Addressing evolving needs for Cross-Border eGovernment Services

The ePractice workshop '**Addressing evolving needs for Cross-Border eGovernment Services**' will be held in Brussels, Belgium on **25 May 2011**. Registration for this event is currently open. This workshop is proposed to focus on the evolving needs of the European Union towards a more efficient delivery of ICT-facilitated public services for citizens and businesses across the EU. The target is to widen the scope of use of the electronic means that public administrations have at their disposal outside the local, regional or national level. A further aim is to facilitate mobility of businesses and citizens i.e. for entrepreneurs to set up and run a business anywhere in Europe and allowing individuals to study, work, reside, receive health care and retire anywhere in the European Union

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

>>ePractice.eu workshop –A single Identity EU community: Curse or blessing?

The ePractice workshop and 2011 edition of the EURelD workshop '**A single Identity EU community: Curse or blessing?**' will be held in Brussels, Belgium on **26 May 2011**. Registration for this event is currently open. eIdentity is a core enabler of today's personal, business and government processes, creating value for the individual and for service providers. The integration of eIdentity (-ies), however, may benefit involved parties or give rise to conflicts of interest. This workshop is an initiative of the [European eID Observatory](#), ePractice community and will comprise keynotes, panel & roundtable discussions on the key challenges and strategies for effectively managing Government, employee, citizen and private identities.

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

eHealth Week 2011

>> Parallel session 1: European Regions at the forefront of eHealth

This event is a parallel session of the [eHealth Week](#) (10-12 May) that will be held in Budapest, on 10 May 2011. Registration is now open for the event. The aim of this event will be to showcase the role of the regions in further deploying personal e-health solutions, with a focus on actions to manage the chronic pathologies that require the most resources in Europe: diabetes, cardio-vascular diseases and obstructive pulmonary diseases.

For more information and free-of-charge registration please, visit the [workshop's announcement](#).

>> Parallel session 2: Developing Ideas for the Active and Healthy Ageing Innovation Partnership

This event is a parallel session of the [eHealth Week](#) (10-12 May) held in Budapest, on 10 May 2011. Registration is now open for the event. The aim of this event will be to gather key stakeholders from industry, policy, research, service providers and users to develop ideas for possible large scale initiatives under the Active and Healthy Ageing Innovation Partnership.

For more information and free-of-charge registration please, visit the [workshop's announcement](#).

About the eHealth Week:

Please visit the [eHealth high-level conference's website](#) or the ePractice [event notice](#) Please visit the [eHealth high-level conference's website](#) or the ePractice [event notice](#).

ePractice Assisted workshops

>> ePractice.eu assisted workshop - Eris@Annual Conference 2011

This [ePractice.eu assisted workshop](#) will be held in Krakow, Poland on **12-14 April 2011**. Registration is now open for the event. This year's conference will concentrate on workshops defining the current and future state but also focusing on how to bridge the gap in order to achieve the impact which will improve the quality of lives of citizens. The conference programme will therefore be focused on the skills that will help move regional resources from the relatively safe environment of policy development to that of implementation and practice, where risk is the norm.

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

>> ePractice.eu assisted workshop-Solutions Linux / Open Source

This [ePractice.eu assisted workshop](#) will be held in Paris, France on **10-12 May 2011**. Registration is now open for the event. The 12th edition of the Solutions Linux/Open Source confirms the new direction taken last year showing the evolution and the maturity of the open source market.

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

Latest Cases

- [Media4ME](#) | 11 April 2011 | Netherlands
 - [ITALO \(Telematic interchange between Administrations\) in Spain](#) | 1 April 2011 | Spain
 - [Ubiquitous care system to support independent living](#) | 31 March 2011 | Finland | France | Germany | Greece | Italy | Slovenia | Spain | Sweden
-

Media4ME

Media4ME aims to connect and empower organisations, institutions and active citizens working in multicultural neighbourhoods promoting intercultural dialogue and social cohesion and to counter the negative portrayal of neighbourhoods and their inhabitants in the mainstream media.

Media4ME has been developed as a national helpdesk which supports multicultural areas to develop a comprehensive intercultural media approach in the area. The aim is not to reinvent the wheel, to learn from the experiences of others and to make use of experience and facilities already available in the multicultural areas.

In order to realize all this, the first aim of Media4ME was to map good practice in the Netherlands and elsewhere in Europe, to co-create tools and methods in order to adapt them to new environments and to match relevant parties. Media4ME created national communities of stakeholders like libraries, educational institutions, housing corporations, healthcare organizations in order to share experiences and to find effective partnerships.

Media4ME analyzed the obstacles for sustainable implementation of social media policies in the multicultural areas and developed methods to overcome these obstacles. One of the priorities was to encourage in the short term more basic media competencies and skills with staff members of schools, libraries, etc., by developing and executing media coach training courses. In the long term, Media4ME encouraged the integration of media competencies in curricula of vocational training institutes. Another priority was to introduce media tools and methodologies to local institutions and organizations as a way to cooperate and unite their efforts to improve communication, participation and social cohesion in the area. For this the Social Media Game was developed and being executed in areas and in workshops during local and national conferences.

Examples of possible media tools and methods are:

- Children press agencies;
- Narrowcasting linked to digital screens in public spaces;
- Digital storytelling;
- Virtual area museums;
- Skype circles for the elderly;
- Training of spokes persons;
- Neighbourhood correspondents;
- Civic and civil journalism Media literacy courses for parents on how to deal with the online activities of their children.

At present Media4ME is a virtual helpdesk, uniting the expertise of various national organizations in the Netherlands. Media4ME consists of a very active website (www.media4me.org); the website is supported with a telephone and digital backup which gives advice and suggestions and links questions to expertise in the Netherlands. Media4ME supports local authorities and organizations to develop implementation projects and to adapt existing tools and methods. Media4ME realizes publications and is partner in an increasing number of conferences and seminars. The success factor of Media4ME is the intercultural expertise and the fact that Media4ME is not executing projects by itself; it is therefore a desirable partner which can bring extra value to your activities.

ITALO (Telematic interchange between Administrations) in Spain

ITALO is a web application based on web services that makes possible the exchange of administrative information (electronic procedures) between public administrations, sending information about electronic files from the Ministry of Industry, Tourism and Trade to other organisms and agencies in the energy sector such as the National Energy Regulator, OMEL or CORES.

All this by ensuring, of course, appropriate and safe interoperability established by Law 11/2007, as well as the standards' development: RD 3 / 2010, National Security Scheme in the area of eGovernment and RD 4 / 2010, National Interoperability Outline in the field of eGovernment.

The goals pursued by ITALO, from the moment of conception have provided the necessary security conditions in communication between agencies. To that end, measures taken have as follows:

- Define an XML format for exchange between agencies using XSD to detail the precise information to be exchanged.
- Establish a secure communication channel for communication between these agencies. The channel should offer guarantees of authenticity between the final destinations and confidentiality of communication. For that reason the SSL authentication technology client and server applications have been chosen.
- Use of server certificates in both the server machine and the client machine in order to have complete assurance of authenticity at the time of establishing the communication channel.
- Signing of the information provided through the application using the Electronic Certificate of the Secretariat of Energy. This will ensure the source of information, authenticity, not repudiation and integrity of the communication.

Of course, in addition to appropriate safety measures in time of application, analysis clearly defined the objective of greater social and environmental commitment mainly through the reduction of paper and fuels used to allow communication between agencies, which now required to exchange letters through traditional mail.

To this must be added the "immediacy " as achieved by this channel of communication between agencies, enabling the use of electronic means for communications between public administrations as much as possible, as defined by the 11/2007 Law.

Ubiquitous care system to support independent living

The main objective of this project is the development and integration of innovative technologies to build a care system for the detection of abnormal events (such as falls) or unexpected behaviours that may be related to a health problem in elderly people.

Nowadays, most of the care systems in the market are limited to detect falls. The innovation of the system developed in the CONFIDENCE project is that it will not only detect falls, but also identify unexpected short- and long-term behaviours that could indicate health problems.

Thanks to these features, the elderly people will gain confidence and independence. CONFIDENCE will be a cost-effective, non-intrusive and reliable system that will increase the quality of life and security of the elderly and, thus, prolong their personal autonomy and participation in society. Not only will the elderly profit from the system, but also their families and caregivers, since the burden on them will be substantially reduced. CONFIDENCE aims to decrease the need of institutionalisation of the elderly.

The proposed system will work indoors. Information about the user's location, together with some environment information, will be analysed to decide whether to trigger an alarm. The system will be easy to use and will not constrain the user's daily life. The user will keep control of the system and can customise the alarm protocol.

In case of an abnormal situation such as a fall or an accident, CONFIDENCE will permit a rapid actuation of the health services, which will decrease the negative consequences of the accident (worsening of injuries, psychological impact of being alone and injured, etc...)

The result of this multidisciplinary research will be a working prototype. The end-users will be involved in the RTD activities by co-defining the specifications, monitoring the project and testing the lines prototype. The involvement of users at an early stage of the project will contribute to meeting their requirements and will increase the acceptability of the final system.

Editor's Choice of the week: [eRecognition: authentication and authorisation for legal entities](#)

Latest News

- [DK: Health summary and eHealth self-services now also available to citizens at Borger.dk](#) | 12 April 2011 | Denmark
- [FI: New service map of public services locations published on 'Suomi.fi' portal](#) | 11 April 2011 | Finland
- [FI: Fimea accepts eSubmissions as of 1 April 2011](#) | 11 April 2011 | Finland
- [PT: Authentication with eID card available in more eServices](#) | 8 April 2011 | Portugal
- [UK: All prisons to be connected to a clinical IT system beginning in spring 2011](#) | 8 April 2011 | United Kingdom
- [UK: Government offers free public procurement eCourse for businesses](#) | 7 April 2011 | United Kingdom
- [NO: Northern Norway at the forefront of Norwegian regions in eHealth solutions](#) | 7 April 2011 | Norway
- [EU: Public consultation on eHealth Action Plan 2012-2020 now open](#) | 6 April 2011 | EU Institutions
- [AU: Government moves to encourage use of Open Source Software](#) | 6 April 2011 | Oceania
- [EE: Web environment for local governments released](#) | 6 April 2011 | Estonia
- [EU: Commission awards new EU legal status to cross-border databank](#) | 6 April 2011 | Austria | Belgium | Czech Republic | Germany | Netherlands | Switzerland | EU Institutions

DK: Health summary and eHealth self-services now also available to citizens at Borger.dk - 12 April 2011

Citizens logged with their digital signature into their personal page ('My Page' - Min Side, in Danish) on the Danish portal for citizens [Borger.dk](#) can now access their patient records and make use of a full range of health-related eServices while visiting the citizens' portal.

After logging into their personal pages with their NemID, citizens can access the 'My Health Summary' service which allows them to have an overview of their health information that has been gathered from various health sources. This information includes: medical prescriptions, hospital stays, electronic health records, status of test results, organ donation and living wills.

Likewise, via My Page, citizens can order new health cards or change General Practitioners (GPs) online, among other self-service solutions. In addition, in the citizen portal's 'Health and illness' section, users can also obtain answers to their questions about the Danish healthcare system.

This is the result of fruitful collaboration between Borger.dk and [Sundhed.dk](#), the national eHealth portal. Commenting on this cooperation, Sunhed.dk Director Morten Elbæk Petersen said: "Sundhed.dk delivers the most relevant health information to Borger.dk based on the relationship that Sundhed.dk has with the healthcare partners." He explained that this merger allows citizens to benefit from the best service and stressed how easy it is to find answers to all frequently asked questions on the citizen portal.

Jimmy Kevin Pedersen, Head of the National IT and Telecom Agency, Citizen Communications Office said: "Borger.dk offers everything in one place. This means that citizens can find information, use self-service solutions and view on My Page what personal information the public authorities hold about them".

He added: "The fact that citizens have access to their personal health data on My Page is another step towards a page with personal details that can really be used for anything. Therefore, we are also very pleased to collaborate with Sundhed.dk."

One of the most visited areas of the portal so far is the health card ordering service which details the application procedure and informs citizens of their application's status. The section 'Physician choice' is also expected to become popular; it combines information about the doctors to choose from and makes it possible to have a change of GP recorded.

Further information:

- [Original news article - National IT and Telecom Agency \(in Danish\)](#)
- [Borger.dk \(in Danish\)](#)
- [Sundhed.dk](#)
- [Related ePractice news article - DK: Single access to personal health records via Sundhed.dk](#)

FI: New service map of public services locations published on 'Suomi.fi' portal - 11 April 2011

A new [service map](#) of public services locations was published in the beginning of March 2011 on the 'Suomi.fi' portal, the one-stop service of public administration for citizens.

The Suomi.fi service map displays the location and contact information for the offices and service points of the various authorities. Information on the following national office locations is currently available:

- offices of the Social Insurance Institution of Finland (Kela);
- municipal and city offices;

- district survey offices;
- local register offices;
- legal aid offices;
- police departments and stations;
- employment and economic development offices;
- Finnish customs service locations;
- courts of law;
- enforcement agencies;
- tax offices;
- citizen services locations.

The map is a pilot version which contains information from organisations providing a data set of service locations that cover the entire country. All authorities with uniform, nationwide data on service locations can be included on the map.

A map search for service point information can be made by entering the municipality and service type (e.g. Tampere + local register offices; Ylivieska + legal aid offices; Kitee + Kela offices). The municipality and type of service can also be searched for separately. In this way, all available services in one municipality, or all service locations for one type of service throughout the country, can be obtained.

The locations of the service points are shown in the map window with more detailed information to the side of the map. Information on the service points might contain, for example, visiting address, telephone number, email and website addresses, as well as opening times. Users are also provided with a link to the authorities' eServices and forms on the portal.

The background map is from the National Land Survey of Finland, and is used as an interface service. Addresses shown on the map are supplied by the Population Register Centre.

Service location data can be used in other systems through a standard Web Feature Service (WFS) interface. The data will also be available in the near future as a single public data set through the Finnish geoportal (Paikkatietoikkuna.fi) service of the National Land Survey of Finland.

The service map application is the responsibility of the State Treasury's Government IT Shared Service Centre.

Note: This information is taken from the Suomi.fi portal, produced in the State Treasury.

Further information:

- [Original news article - Suomi.fi](#)
- ['Suomi.fi' service map](#)
- [Related ePractice news article - FI: The upgraded and renewed Suomi.fi portal has been launched](#)

FI: Fimea accepts eSubmissions as of 1 April 2011 - 11 April 2011

On 1 April 2011, the Finnish Medicines Agency (Lääkealan turvallisuus- ja kehittämiskeskus - Fimea, in Finnish) started accepting eSubmissions for marketing authorisations, including variations and renewals without printed copies.

Following this date, no other paper documents are required to be sent to Fimea except for a cover letter, a signed application form or a copy of it, the technical validation report of an eCommon Technical Document (eCTD) / Non-eCTD electronic (NeeS) submission, a receipt of payment and the confirmation for eSubmission in the case of a first electronic submission.

The confirmation is required separately for each marketing authorisation along with the first eSubmission. eSubmissions cover both human and veterinary medicines, and earlier instructions given on Fimea web pages apply to them. However, a paper copy of parallel import product related submissions, submissions in formats other than eCTD, NeeS or Veterinary Electronic Submissions (VNeeS) and (Active Substance Master file) ASMF documents is still required.

Background Information:

Fimea is the national competent authority for regulating pharmaceuticals. As a central administrative agency operating under the Ministry of Social Affairs and Health, it promotes the health and safety of the population by regulating medicinal, blood and tissue products, and by developing the pharmaceuticals sector. It aims to improve the pharmaceutical service for the population and the safety, appropriateness and economy of pharmacotherapy. The agency will also strengthen its collaboration with the European Medicines Agency (EMA) with regard to the regulatory processes of medicinal products in the EU, and will further expand its international cooperation.

Further information:

- [Original news article - Finnish Medicines Agency](#)
 - [Fimea](#)
-

PT: Authentication with eID card available in more eServices - 8 April 2011

More eGovernment services enable the online authentication of their users by means of their national eidentity card (the Citizen's Card - [Cartão do Cidadão](#), in Portuguese).

At this stage, the Citizen's Card appears as an alternative to the citizens' online authentication through their tax number and the password provided by the State Treasury.

According to the [Agency for Administrative Modernisation](#) (AMA), authentication with the Citizen's Card is done using the PIN code assigned to each card. It is possible to obtain more information on the use of the card as a means to [securely and rapidly] access online services through the website of the [Senha 001 initiative](#).

Three new entities have recently made their services accessible through authentication with the Citizen's Card: [ADSE Directa](#) (the gateway to the services of the General Directorate for the Social Protection of public administration staff), the [Social Services of the Public Administration portal](#) and the Housing portal services for youth ('Porta 65 Jovem', in Portuguese).

Besides these new services, authentication via the Citizen's Card has already been possible in order to access and use the online services of the [Citizen's Portal](#), the [Enterprise's Portal](#), the ['Social Security Direct' Portal](#) and the Finances Portal, among others platforms.

"One aspect of the Citizen's card is that in just one document it combines all the keys that are indispensable to a fast and effective relationship between the citizen and a variety of public services." states the introduction displayed on the homepage of the official website of the Citizen's Card. "It will foster the development of electronic transactions by giving participants the peace of mind of a strong authentication and an electronic signature," according to the same source.

Further information:

- [Original news article - Citizen's portal \(in Portuguese\)](#)
- [Citizen's Card](#)
- [Senha 001 initiative \(in Portuguese\)](#)

UK: All prisons to be connected to a clinical IT system beginning in spring 2011 - 8 April 2011

UK Minister of State for Care Services Paul Burstow announced at a conference in London on 16 March 2011 that every prison in England from spring 2011 will be connected to a single national clinical IT system for healthcare.

Mr Burstow said the single patient record system will allow medical records to follow offenders as they move between prisons, and that it will give those caring for them timely access to high quality clinical information. "It provides a foundation for the kind of connected system we need to take offender health forward in a digital age," he said. "It's a symbol, really, of the advances we've seen in recent years."

The minister spoke on the occasion of the Revolving Doors conference on offender health.

Note: Contains public sector information licensed under the [Open Government Licence v1.0](#).

Further information:

- [Speech by Minister Burstow - Department of Health](#)
-

UK: Government offers free public procurement eCourse for businesses - 7 April 2011

The UK Government's Department for Business, Innovation and Skills (BIS) has launched a free public procurement eCourse for businesses.

'[Winning the Contract](#)' was launched in January 2010 and is designed to help businesses learn about public procurement and how to bid for public sector contracts.

It introduces businesses to the key procurement processes, including:

- e-Procurement
- identifying the advantages and disadvantages of dealing with public bodies;
- understanding how different types of contracts are defined, advertised and dealt with;
- understanding approved supplier lists and framework agreements;
- searching for and finding public sector opportunities;
- identifying the key stages in the tendering process.

Practical information is divided into six modules and presented in an interactive format. There is an optional audio track to aid learning, as well as additional resources such as case studies, a glossary, a 'Hints' and 'Tips' download and website links.

This eCourse is available via the Business Link [webpage](#), which is the Government's online resource for businesses. It targets people with responsibility for developing their business, such as business owners, managers and business development managers. It is aimed at growing businesses in all sectors.

Further information:

- [Original news article - Gloucestershire County Council portal](#)

NO: Northern Norway at the forefront of Norwegian regions in eHealth solutions

- 7 April 2011

It has been nearly ten years since General Practitioners in Northern Norway first integrated telemedicine, making it possible to send referrals and receive discharge summaries electronically. Over the next three years, nursing and care services in all municipalities located in the northern region will also communicate electronically in an effective and secure manner with GPs and health authorities.

There are numerous stakeholders in the health sector who liaise in order to provide enhanced patient care services. Therefore, access to accurate information for these providers is essential, regardless of time and space. Electronic message exchange (EME) will become the de facto way of communicating in the health services. Traditional mail and the telephone will be replaced by electronic means: referrals, discharge summaries, laboratory results, discharge notes, queries and replies, among others, will all be sent using a secure email system. On a national scale, Northern Norway is in the vanguard of such systems use, and secure email is already in use between GPs and health authorities in the region.

The interaction reform scheduled to enter into force in January 2012 is increasing the pressure on local authorities to introduce EME. A trend in the right direction is shorter hospital stays for patients and rapid transfers to nursing and care services in the municipalities. In addition, the proportion of the population that is elderly is expected to increase sharply in the next few years. This reinforces the need for more efficient, safer and enhanced communication across and within all levels of the health sector.

To date, the majority of information transfers are paper-based or carried out by telephone. Information exchange between the health service levels will mainly be performed electronically, and the municipalities are required to facilitate this digital communication. Nursing and care services and health clinics must use electronic medical records (EMR) and provide electronic documentation and information exchange.

The Norwegian Centre for Integrated Care and Telemedicine (NST) has been dealing with telemedicine and eHealth issues via the FUNNKe project, and has faced particular challenges related to financing activities in the municipalities. On account of funding from public instruments (RDA-II) in 2009 designed to stimulate regional development, FUNNKe is able to provide municipalities with free access to know-how, advice and support. There is a focus on projects that create lasting value and are able to tackle the challenges associated with a lack of infrastructure, equipment, expertise and knowledge.

Over the next three years, FUNNKe will provide municipalities throughout the northern region free access to expertise and support in the following areas:

- Anchoring and motivation within municipalities;
- Startup knowledge;
- Technical expertise in EME;
- EMR and training methods;
- Access to professional networks and fora.

FUNNKe was developed by the NST. In 2009, it was supplied with RDA II funding totalling approx. NOK 650 000 (€ 82 000) for an EMS mapping project in Troms. At a later stage, the mapping project in collaboration with the Northern Norway Regional Health Authority was expanded to include all municipalities in the region. The pilot project generated targeted financing schemes by the Norwegian Directorate of Health for projects in the municipalities of Troms and Ofoten. The Northern Norway Regional Health Authority and the NST recently sought funding to implement FUNNKe in all the northern municipalities. The project was allocated NOK 22.5 million (€ 2.9 million) for the period 2011 to 2013. A Ministry of Health and Care Services grant allows for the expertise gained from the FUNNKe project to be made available to all municipalities in the north. The municipalities of Finnmark and Nordland are also participating in the project.

Further information:

- [Original news article - Norwegian Centre for Integrated Care and Telemedicine \(in Norwegian\)](#)

EU: Public consultation on eHealth Action Plan 2012-2020 now open - 6 April 2011

The European Commission's public consultation on the EU's eHealth Action Plan (eHAP) 2012-2020 is now open. All interested stakeholders can take the [online questionnaire](#), which will remain open until 25 May 2011, 16:00 CET as part of the Commission's official public consultation process.

According to the European Commission, the second eHealth action plan (eHAP) provides an opportunity to consolidate the actions which have been addressed to date, take them a step further where possible and provide a longer term vision for eHealth in Europe, in the context the EU 2020 Strategy, the [Digital Agenda for Europe](#) as well as [Innovation Union](#) and its associated European Innovation Partnership on Active and Healthy Ageing.

The overall policy objectives of the proposed action plan are: to continue to support Member States and healthcare providers so that they may benefit from ICT solutions in the best interest of patients, healthcare systems and society; to help enable an innovation friendly environment and to make best use of innovation in health. To achieve such overall policy objectives at EU level, the European Commission plans to work to:

1. Increase awareness of the benefits and opportunities of eHealth, and empower citizens, patients and healthcare professionals
2. Address issues currently impeding eHealth interoperability
3. Improve legal certainty for eHealth
4. Support innovation and research in eHealth and development of a competitive European and global market.

The public consultation has been structured according to these four objectives.

The questionnaire is open to all interested stakeholders and aims at understanding if the proposed policy objectives are in line with the aims, objectives and expectations of stakeholders. It further aims to examine if there are additional areas which require further development in the context of the action plan.

Wide consultation is one of the Commission's duties according to the Treaties and helps to ensure that proposals put to the legislature are sound. By fulfilling its duty to consult, the Commission ensures that its proposals are technically viable, practically workable and based on a bottom-up approach. This serves a dual purpose by helping to improve the quality of the policy outcome and at the same time enhancing the involvement of interested parties and the public at large.

Further information:

- [Original press release - European Commission - Europe's Information Society newsroom](#)
- [Link to the public consultation on eHAP 2012-2020 - European Commission - Interactive Policy Making tool](#)

AU: Government moves to encourage use of Open Source Software - 6 April 2011

On 27 January 2011, Special Minister of State Gary Gray released the [revised Australian Government Open Source Software Policy](#), which requires agencies to consider both open source and proprietary software for all ICT procurements.

Mr Gray said: "The revised policy further strengthens agency software procurement processes by requiring agencies to consider both open source and proprietary software when undertaking all software procurement."

The government's previous position on open source software, established in 2005, was one of 'informed neutrality'. This ensured an unbiased position that did not favour the selection of either open source or proprietary software.

Both the previous and the new policy positions ensure 'value for money' and 'fit for purpose' decisions in accordance with the Commonwealth Procurement Guidelines.

There have been significant changes in technology and the software marketplace since the initial 2005 policy on open source software for the Australian Government. Many governments around the world have revised their policies to increase adoption of open source software.

Open source software is already widely used by Australian government agencies. A 2007 survey found that 68 % of agencies use open source software. There are currently over 200 open source software products in use across Australian Government agencies.

"The revised Australian Government policy requires agencies to consider open source software during their procurement processes and requires respondents to procurement requests to also consider the use of open source software," Mr. Gray explained.

The [Guide to Open Source Software for Australian Government Agencies](#) is available on the Department of Finance and Deregulation website. The Government is currently reviewing this Guide, which is due for public release by 31 March 2011. The Australian Government Policy on Open Source Software is also available on the Department of Finance and Deregulation website.

Further information:

- [Original press release - Australian Special Minister of State](#)
 - [Australian Government Policy on Open Source Software - Department of Finance and Deregulation](#)
 - [Guide to Open Source Software for Australian Government Agencies - Department of Finance and Deregulation](#)
-

EE: Web environment for local governments released - 6 April 2011

The Estonian government launched a new portal in February 2011 that aims to increase the transparency of local governments and expand citizen participation.

The service portal is based on an open source content management tool which allows for easy and uniform site administration. The developed solution includes a standard website structure for local governments, tools for site administration and built-in interfacing with public registers.

This new web solution is beneficial to both site administrators and citizens who use local government services, as it offers a simple and efficient channel for carrying out various activities. Connections to public registers and pre-completed forms facilitate the use of the services.

Viiiratsi Rural Municipality was the first to launch a pilot project at <http://www.viiratsi.ee/et/uldinfo>. The other local governments in Estonia have been able to use the portal since March 2011, after the testing period ended.

All local governments can design and modify the website by using the themed sections supplied with the solution, thus permitting each government to maintain a unique website.

The development of this portal was funded by EU Structural Funds.

Further information:

- [Original news article - HEI](#)
- [Viirasti Rural Municipality portal \(in Estonian\)](#)

EU: Commission awards new EU legal status to cross-border databank - 6 April 2011

A major multi-national research databank on population ageing will be the first ever research infrastructure project to benefit from a new European legal status that will make such projects easier to set up and simpler to run, the European Commission decided on 17 March 2011.

The Survey of Health, Ageing and Retirement in Europe ([SHARE](#)) will become the first European Research Infrastructure Consortium (ERIC). This will give it many of the administrative advantages and tax exemptions enjoyed by major international organisations, with much simpler procedures. SHARE-ERIC is hosted by Tilburg University in the Netherlands, provides open and free of charge access to data, and aims to help researchers understand the impact of population ageing on European societies and thus to help policy-makers make decisions on health, social and economic policy.

Research, Innovation and Science Commissioner, Máire Geoghegan-Quinn, said: "Our ageing population presents crucial social and economic challenges for Europe. So it is good news that SHARE will become the first European Research Infrastructure Consortium. I hope other cross-border research infrastructure projects will also apply. That would be a major boost to our drive to complete the European Research Area by 2014: we received a clear mandate for that from Heads of State and Government at the February European Council. Meanwhile, SHARE's new legal status will help it to contribute to European and national policies to improve quality of life for older people and their families and to reinforce our economies to cope with demographic change."

SHARE is expected to become an important asset to other initiatives on population ageing such as the pilot European Innovation Partnership on Active and Healthy Ageing, currently being launched.

The decision to give SHARE the new legal status as a ERIC, will help to ensure the long-term sustainability of SHARE, since ERICs benefit from a tailor-made legal and governance structure, allowing them to be set up quickly and to operate efficiently. The new status gives such infrastructures the flexibility to adapt their statutes to their needs. The decision for SHARE provides for a General Assembly, a Management Board and a Scientific Advisory Board.

European Research Infrastructure Consortia can also benefit from VAT and excise duty exemptions similar to those of international organisations. In the case of SHARE-ERIC, for example, VAT exemption could reduce the cost of sub-contracting data collection services.

Austria, Belgium, the Czech Republic, Germany and the Netherlands, with Switzerland as an observer, are the founding members of the new European Research Infrastructure Consortium SHARE-ERIC. To date, Denmark, Spain, France, Italy, Portugal, Greece, Sweden, Poland, Ireland, Estonia, Luxembourg, Hungary and Slovenia are the other EU countries (along with Israel) to have taken part in the SHARE project and may sign up later to the new legal status.

Further information:

- [Original press release - RAPID - Europa](#)
- [SHARE project](#)

New Factsheets

The 14th Edition of the eGovernment factsheet of Lithuania is now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

Latest Publications

- [EU: Inventory of Computer Emergency Response Team \(CERT\) activities in Europe](#) | 28 March 2011 | EU Institutions
 - [CH: Swiss eHealth Barometer 2011](#) | 10 March 2011 | Switzerland
 - [EU: Security and Resilience in Governmental Clouds](#) | 17 January 2011 | EU Institutions
 - [EU: Baseline Capabilities of National/Governmental CERTs - Summary](#) | 17 December 2010 | EU Institutions
 - [EU: e-Certis End User Guide](#) | 29 June 2010 | EU Institutions
-

EU: Inventory of Computer Emergency Response Team (CERT) activities in Europe - 28 March 2011

Description (short summary):

This document aims to provide an overview on the actual situation concerning CERT matters in Europe.

It provides a list of response teams and similar facilities by country, but also contains a catalogue of co-operation-, support- and standardisation activities related to them.

Number of pages: 79

CH: Swiss eHealth Barometer 2011 - 10 March 2011

Description (short summary):

The Swiss eHealth barometer, which was first launched by the InfoSocietyDays in 2010, shows the current status and development of eHealth in Switzerland. Major barriers are revealed and possible solutions are identified.

There is large-scale support for the study. It is under the patronage of the concerned partners from the providers- and eHealth environment. It is in line with the 'eHealth Switzerland' strategy of the Federation as well as the basic guidelines of the European Commission in the field of eHealth monitoring.

Number of pages: 58

EU: Security and Resilience in Governmental Clouds - 17 January 2011

Description (short summary):

Cloud computing offers a host of potential benefits to public bodies, including scalability, elasticity, high performance, resilience and security together with cost efficiency. Understanding and managing risks related to the adoption and integration of cloud computing capabilities into public bodies is a key challenge. Effectively managing the security and resilience issues related to cloud computing capabilities is prompting many public bodies to innovate, and in some cases to rethink their processes for assessing risk and making informed decisions related to this new service delivering model. This report identifies a decision-making model that can be used by senior management to determine how operational, legal and information security requirements, as well as budget and time constraints, can drive the identification of the architectural solution that best suits the needs of their organisation. The main objectives of the report are:

- to highlight the pros and cons, with regard to information security and resilience, of community, private and public cloud computing delivery models;
- to guide public bodies in the definition of their requirements for information security and resilience when evaluating cloud computing service delivery models;

Moreover this report wants to indirectly support European Union Member States in the definition of their national cloud strategy with regards to security and resilience.

Number of pages: 146

EU: Baseline Capabilities of National/Governmental CERTs - Summary - 17 December 2010

Description (short summary):

Since 2009 ENISA has actively worked on defining a minimum set of capabilities that a Computer Emergency Response Team (CERT) in charge of protecting critical information infrastructures in the European Union Member States should possess, in order to take part in and contribute to sustainable cross-border information sharing and cooperation. Recommendations on baseline capabilities, created in 2009, have an operational/technical nature and have been very well accepted by the CERT community. In 2010 ENISA has made further improvements and presents a set of policy recommendations on baseline capabilities of national/governmental CERTs.

Number of pages: 4

EU: e-Certis End User Guide - 29 June 2010

Description (short summary):

This document describes how to use the e-CERTIS application from an end-user perspective. e-CERTIS is a free, on-line source of information and has been designed to help companies and contracting authorities to cope with the different forms of documentary evidence required for cross-border tenders for public contracts and to identify mutually acceptable equivalents. This can be done quickly, using a range of search criteria, including keyword searches in the original language of the document being searched for.

Number of pages: 29

Upcoming Workshops and Events

- [BE: 7th Annual World Health Care Congress-Europe 2011](#) | 13 April 2011 - 14 April 2011 | Belgium
- [BE: EU-US cooperation on eHealth Workshop](#) | 14 April 2011 | Belgium
- [FI: 16th Finnish National Conference on Telemedicine and eHealth](#) | 14 April 2011 - 15 April 2011 | Finland
- [SI: EFMI STC 2011 Conference](#) | 14 April 2011 - 15 April 2011 | Slovenia
- [TR: International Conference on eBusiness and eGovernment](#) | 16 April 2011 - 17 April 2011 | Turkey
- [DE: PythonCamp Cologne](#) | 16 April 2011 - 17 April 2011 | Germany
- [NL: AGILE 2011](#) | 18 April 2011 - 21 April 2011 | Netherlands
- [UK: Moodle Moot UK 2011](#) | 19 April 2011 - 20 April 2011 | United Kingdom
- [IT: Fourth Italian gvSIG Days](#) | 19 April 2011 - 21 April 2011 | Italy
- [UK: Using co-design in municipal service development - a Smart Cities Workshop](#) | 27 April 2011 | United Kingdom

- [PT: 4th Conference on Health and Technology](#) | 29 April 2011 | Portugal
- [US: ATA 2011](#) | 1 May 2011 - 3 May 2011 | North America
- [TR: HIBIT 2011](#) | 2 May 2011 - 5 May 2011 | Turkey
- [UK: Electronic Health Records Conference](#) | 5 May 2011 | United Kingdom
- [AT: CeDEM11 - Conference for eDemocracy 2011](#) | 5 May 2011 - 6 May 2011 | Austria
- [NL: J and Beyond 2011](#) | 6 May 2011 - 8 May 2011 | Netherlands
- [NL: 7th International Conference on Web Information Systems and Technologies](#) | 6 May 2011 - 9 May 2011 | Netherlands
- [GR: FOSSCOMM 2011](#) | 7 May 2011 - 8 May 2011 | Greece
- [SI: 9th Eastern European e|Gov Days](#) | 9 May 2011 - 11 May 2011 | Slovenia
- [BE: ICT INNOVATIONS: Research -> Business -> Society, Join, Share and Improve ICT Technology Transfer in Europe](#) | 10 May 2011 | Belgium
- [European Regions at the forefront of eHealth](#) | 10 May 2011 | Hungary
- [Developing Ideas for the Active and Healthy Ageing Innovation Partnership](#) | 10 May 2011 | Hungary
- [UK: P4 Digital Conference 2011](#) | 10 May 2011 - 11 May 2011 | United Kingdom
- [HU: eHealth Week 2011](#) | 10 May 2011 - 12 May 2011 | Hungary
- [Assisted Event: Solutions Linux / Open Source](#) | 10 May 2011 - 12 May 2011 | France
- [DE: European Identity Conference 2011](#) | 10 May 2011 - 13 May 2011 | Germany
- [BE: Open workshop on European Accessibility Requirements in Public Procurement of ICT products and services](#) | 11 May 2011 | Belgium
- [GR: MIRA 6th International Congress](#) | 11 May 2011 - 13 May 2011 | Greece
- [DE: Linux Days 2011](#) | 11 May 2011 - 14 May 2011 | Germany
- [BE: SEMIC.EU Yearly Conference 2011](#) | 18 May 2011 | Belgium
- [ePractice workshop: Addressing evolving needs for cross-border eGovernment services](#) | 25 May 2011 | Belgium
- [ePractice workshop: eProcurement in the time of economic crisis](#) | 25 May 2011 | Belgium
- [ePractice workshop: "A single Identity EU community: Curse or blessing?"](#) | 26 May 2011 | Belgium
- [FR: Kick-off meeting of the Interest Group on Shared Services](#) | 25 May 2011 - 26 May 2011 | France
- [BE: The AEGIS project Final Workshop and 2nd International Conference](#) | 28 November 2011 - 30 November 2011 | Belgium

BE: 7th Annual World Health Care Congress-Europe 2011 - 13 April 2011 - 14 April 2011

7th Annual World Health Care Congress-Europe 2011 - 'Managing Budgetary Constraints While Maintaining the Quality of Care'

The congress convenes leaders from all sectors of health care to discuss and develop actionable items to provide the highest quality of care while working under budgetary constraints. Moving away from a policy focus, the international forum seeks to ensure that delegates will be able to set in motion a key action plan in 2011.

It will feature the industry leaders, including hospital directors, IT innovators, decision-makers from public and private insurance funds, pharmaceutical and medical device companies, health care industry suppliers, health ministers and senior government officials.

Key emerging themes and markets to be discussed include:

- Health IT Innovations;
- National eHealth Initiatives to Improve the Sustainability and Quality of Health Systems;
- New Models for Cross-Border Services: Developments in Patient Mobility, Financing and Interoperability of IT Systems;
- The Pan-European Financial Crisis and the Impact on Health Care Systems;
- Front Line Health Care: Vision and Strategy 2020;
- Innovations in Health Financing and Health Insurance;

- Privatisation of Health Care In Europe: Strategies For Delivering Patient-Centred Care;
- Re-Aligning Market Forces To Foster Innovation;
- Building Strategic Public-Private Partnerships Towards Sustainable Health Care;
- Aligning Incentives for All Health Care Stakeholders: Developing Models for Shared Goals, Improved Quality and Cost Effective Care;
- Quality and Care Delivery Re-Design Solutions;
- Models to Manage Major and Chronic Diseases.

Further information about the programme may be viewed [here](#).

Registration can be performed by filling in the respective [booking form](#) or via phone at the following number +1-781-939-2500.

Event email: Ron.Higgins@worldcongress.com

Event website: <http://www.worldcongress.com/events/HR11015/>

Country: Belgium

City/Location: Brussels

Organiser: World Congress

BE: EU-US cooperation on eHealth Workshop - 14 April 2011

EU-US cooperation on eHealth Workshop - 'Ongoing and planned actions'

Following the signature on 17 December 2010 of the Memorandum of Understanding (MoU) between the European Union and the United States related to ICT for Health activities, the European Commission organises this workshop to present 'ongoing and planned actions' together with the Office of the National Coordinator for Health Information Technology in the United States. Several European Union stakeholders will also participate.

Registration has been made available [online](#) and is free but compulsory, and the number of seats is limited. Further details on the workshop programme may be found in the updated agenda, which can be downloaded [here](#).

Event email: eHealth@ec.europa.eu

Event website: http://ec.europa.eu/information_society/newsroom/cf/itemdetail.cfm?item_id=6788

Country: Belgium

City/Location: Brussels

Organiser: European Commission

FI: 16th Finnish National Conference on Telemedicine and eHealth - 14 April 2011 - 15 April 2011

The 16th Finnish National Conference on Telemedicine and eHealth: Think Globally - Regional concept in Development of Healthcare services

The conference will cover themes from updating the knowledge about international eHealth trends and solutions connecting specialised and primary healthcare. The latest developments will be introduced with eCitizen empowerment and with new health care technologies.

The programme is aimed at healthcare professionals and service providers. Seminar offers unique meeting place and new information to physicians and nursing staff, as well as to responsible persons for management, planning and education.

The conference themes are:

- North-Karelia County of Knowledge

- Looking at a Comprehensive Solution from a Regional Point of View
- Cross-border eHealth and telemedicine in EU, North-Karelia and Russia
 - Current Definitions of Telemedicine and eHealth policy in EU
 - Topical Trends of Telemedicine and eHealth in Russian Karelia
- eCitizen in (social) networks
 - Towards Citizen-oriented Services
- (Dis)comfort in eWork
 - How Professionals are Coping with the New Changes in Work Practice
- Future and emerging technologies
 - mHealth and other Emerging Trends

The conference will include site visits to top healthcare units and companies in the region.

The most significant companies in the field will present the latest solutions in a traditional exhibition.

The scientific poster session provides in a nutshell the latest research results including eLearning and the latest development projects.

The conference agenda and registration details can be found [here](#).

Event email: katja.helkkula@pttk.fi

Event website: http://www.fimnet.fi/telemedicine/en/national_conference.php

Country: Finland

City/Location: Joensuu

Organiser: Finnish Society of Telemedicine and eHealth (FSTeH), with the Joint Municipal Authority for Medical and Social Services in North Karelia and Pohjois-Karjalan Tietotekniikkakeskus

SI: EFMI STC 2011 Conference - 14 April 2011 - 15 April 2011

European Federation of Medical Informatics - Special Topic Conference 2011

The EFMI STC 2011 is the latest one in a series of successful conferences held in Bucharest, Romania (2001), Nicosia, Cyprus (2002), Rome, Italy (2003), Munich, Germany (2004), Athens, Greece (2005), Timisoara, Romania (2006), Brijuni Island, Croatia (2007), London, UK (2008), and Antalya, Turkey (2009), and [Reykjavik, Iceland \(2010\)](#).

The theme of the STC 2011 is "E-salus trans confinia sine finibus - e-Health Across Borders Without Boundaries".

The objective of the conference is to highlight health-related communication and collaboration at regional, national and especially at international level. Achieving and maintaining cross-border interoperability of electronic health record systems implies managing the continuous process of change and adaptation of a multitude of elements within and across electronic infrastructures in neighbouring countries. To achieve this, there is a need to undertake several actions at political, organisational, technical, semantic and educational level. At the conference, there will be a multitude of scientists gathered to add value to several practical issues regarding the topics discussed.

The event's sessions include but are not limited to the following:

- "Initiate-Build-Operate-Transfer" A Strategy for Establishing Sustainable Telemedicine Programs Not Only in the Developing Countries
- Ontologies, Knowledge Representation, Artificial Intelligence - Hype or Prerequisites for International eHealth Interoperability?
- E-Health in Graduate and Postgraduate Medical Education: Illusions, Expectations and Reality

The conference agenda can be found [here](#).

Registration can be done [online](#).

Event email: info@stc2011.si

Event website: <http://www.stc2011.si/>

Country: Slovenia

City/Location: Laško

Organiser: European Federation for Medical Informatics (EFMI) and Slovenian Medical Informatics Association (SDMI)

TR: International Conference on eBusiness and eGovernment - 16 April 2011 - 17 April 2011

International Conference on eBusiness and eGovernment - ICEBEG

The ICEBEG conference provides a sphere for scholars and practitioners on all aspects of applying Internet and related technologies in private and public sector organisations.

The aim of the conference is to bring together an interdisciplinary audience of ICT, information systems, knowledge management, eBusiness, eCommerce, eGovernment, eGovernance professionals and researchers to address some of the issues and challenges facing the public and private sector today. ICEBEG fosters and promotes the discovery and dissemination of high quality research in the fields noted above.

The programme of the conference will be made available [here](#).

Information about registration fees, accommodation fares and methods of payment can be found [online](#).

Event email: icebeg@sobiad.org

Event website: <http://www.icegeg.com/index.html>

Country: Turkey

City/Location: İzmir

Organiser: Social Sciences Research Society (SoSReS)

DE: PythonCamp Cologne - 16 April 2011 - 17 April 2011

PythonCamp Cologne (in German)

A Barcamp is a conference for which no programme is decided in advance, since the participants will spontaneously compile it on site, and may revise it as the event progresses. The participants discuss spontaneously with the others about their current ideas, problems and projects, listen to others as they report on their work, or get together and develop new ideas. For suggestions of what might be discussed, see the discussion board [here](#)

Registration can be done online [here](#).

Event email: Messages can be left on the discussion board.

Event website: <http://pythoncamp.de/>

Country: Germany

City/Location: Cologne

Organiser: PythonCamp

NL: AGILE 2011 - 18 April 2011 - 21 April 2011

The 14th AGILE International Conference on Geographic Information Science

The Association Geographic Information Laboratories Europe (AGILE) will host its 14th conference in the University of Utrecht, Faculty of Geosciences, for members of the AGILE association as well as other people involved in Geoinformation science in Europe and outside Europe.

AGILE 2011 builds on the success of previous conferences. The first AGILE conference took place in Enschede (1998), and recent conferences were in Crete (2004), Estoril (2005), Visegrad (2006), Aalborg (2007), [Girona \(2008\)](#), [Hannover \(2009\)](#) and [Guimarães \(2010\)](#).

The conference programme will be published [here](#), as soon as all its contents have been approved.

Registration can be done [online](#).

Event email: f.toppen@geo.uu.nl

Event website: <http://www.uu.nl/faculty/geosciences/EN/agile2011/Pages/default.aspx>

Country: Netherlands

City/Location: Utrecht

Organiser: University of Utrecht

UK: Moodle Moot UK 2011 - 19 April 2011 - 20 April 2011

Moodle Moot UK 2011: Strength through diversity

The two-day conference provides an opportunity to highlight the fact that Moodle is now found in many diverse applications beyond the university sector, such as its increased use in schools, further education, adult education, health and commercial training sectors. Impetus for change is no longer only about cost, but also about flexibility. Its ease of integration and use with other systems and tools to meet the growing demand from learners for co-production and personalisation is a key factor in its success. It is also an opportunity to present the innovative work that is now taking place across all sectors, and the advent of Moodle 2.0.

The event targets all stakeholders in the education sector (HE, FE, Schools, ACL or WBL) or those using Moodle in a different environment (e.g. health, staff development or commercial training). It will provide a forum to share experience with others with a similar role (e-learning manager, teacher, learning technologist, administrator, technical support, developer or event learner), but also an opportunity to understand the perspectives of those in other roles. There will be sessions to reflect the range of experience with Moodle, for both inexperienced and experienced users. Furthermore, it will explore how Moodle interworks with other applications.

Information about standard booking fees will be made available [here](#).

Event email: info@mootuk11.org.uk

Event website: <http://mootuk11.org.uk/>

Country: United Kingdom

City/Location: London

Organiser: University of London Computer Centre (ULCC)

IT: Fourth Italian gvSIG Days - 19 April 2011 - 21 April 2011

Fourth Italian gvSIG Days

All the latest news on the gvSIG desktop version 1.11, as well as all available extensions regarding laser scanning and 3D will be presented during the Fourth Italian gvSIG Days 2011. Moreover, the latest updates regarding the

gvSIG version 1.0 for Personal Digital Assistants (PDAs) will also be promoted, as was the case during the Sixth Spanish gvSIG Days held in December 2010 in Barcelona.

Also, all gvSIG applications of regional, national and European interest in the domains of city planning, remote sensing, hydrology and didactics will be analysed.

The schedule of the event foresees a day dedicated to seminars (19 April) and two days dedicated to conferences and round tables (20 and 21 April).

Important information regarding the form of the presentations submitted for the event may be found on the [event website](#).

The preliminary agenda for the event may be found [here](#). Interested participants may register by filling out the [form](#) available on the event's website.

Event email: giornate.italiane@gvsig.org

Event website: <http://www.gvsig.org/web/community/events/giornate-italia/2011/inicio>

Country: Italy

City/Location: Udine

Organiser: Directorate of Rural, Food and Forestry Resources of the Autonomous Region of Friuli Venezia Giulia, Department of Life Sciences of the University of Trieste and the gvSIG Association

UK: Using co-design in municipal service development - a Smart Cities Workshop - 27 April 2011

Using co-design in municipal service development - a Smart Cities Workshop

The Smart Cities project will host a workshop for project partners, ePractice members and local authority representatives to explore approaches to co-design in municipal service delivery and to see what lessons have been learnt about the best way to implement co-design.

This workshop will:

- explore different approaches to co-design;
- review case studies from project partners;
- introduce partners to different approaches to co-design from outside the project;
- present the findings of the formative evaluation report on co-design in the Smart Cities project.

Event email: d.fitch@napier.ac.uk

Event website: <http://www.smartcities.info/co-design-smart-cities-workshop-edinburgh>

Country: United Kingdom

City/Location: Edinburgh

Organiser: Edinburgh Napier University

PT: 4th Conference on Health and Technology - 29 April 2011

4th Conference on Health and Technology

This conference on Health and Technology aims to:

- Promote the latest Health Technology;
- Establish a dialogue between researchers and health professionals (doctors, nurses, administrators, technicians and students);

- Present new projects;
- Provide more interaction between higher education and health related firms.

More details on the structure for the submission of papers for the event may be found [here](#).

A preliminary agenda for the event may be found on the [event website](#).

Registration may be performed through the appropriate [form](#) on the event website until 25 March 2011.

Event email: gic@ipg.pt

Event website: <http://www.ipg.pt/tecnologia-saude2011/>

Country: Portugal

City/Location: Guarda

Organiser: Polytechnic School of Guarda (IPG), School of Health, School of Technology and Management

US: ATA 2011 - 1 May 2011 - 3 May 2011

ATA 2011 - 16th Annual International Meeting and Exposition for Telemedicine

It is an international meeting and exposition that focuses exclusively on telemedicine, telehealth and remote medical technologies. It aims to gather researchers, clinicians, administrators, technicians, nurses, allied health professionals and entrepreneurs and venture investors, who are interested in the development of telemedicine, from all over the world.

The event contains 260 presentations, organised into 73 session and 8 topical tracks as well as 12 pre-meeting Professional Development Courses. ATA 2011 will also have two plenary sessions, featuring keynote speakers and an exhibit hall. Further information on the meeting schedule may be found [here](#).

Details on the registration and fees are available [online](#).

Event email: gandrew@executiveevents.com

Event website: <http://www.americantelemed.org/i4a/pages/index.cfm?pageid=3773>

Country: North America

City/Location: Tampa, Florida, United States

Organiser: American Telemedicine Association (ATA)

TR: HIBIT 2011 - 2 May 2011 - 5 May 2011

HIBIT 2011 - International Symposium on Health Informatics and Bioinformatics

The HIBIT series has been initiated by the [Informatics Institute](#) at the Middle East Technical University (METU) in 2005._____

HIBIT aims to bring together academicians, researchers and practitioners from the general area of health or medical informatics and bioinformatics or computational biology. Biomathematics, statistics and other related and supporting fields are also welcome and have contributed papers and posters in the past.

Another objective of HIBIT is to create synergy between academicians performing basic research and those that are users of computational methods. Furthermore, HIBIT intends to create an interface with the technology sector such that research can turn into marketable developments.

HIBIT provides a forum for discussion, exploration and development of both theoretical and practical aspects of health informatics and bioinformatics and a chance to network with others working and researching in this or related areas.

Finally, HIBIT aims to provide a platform for researchers for a low registration fee. Registration can be performed [online](#). Details for the event programme can be also found in the programme section of the event website.

Event email: hibit11@iyte.edu.tr

Country: Turkey

City/Location: Izmir

Organiser: Informatics Institute

UK: Electronic Health Records Conference - 5 May 2011

Capita's National Conference on Electronic Health Records: Implementing the Information Revolution Strategy

Electronic Health Records are a major focus of the Coalition's Liberating the NHS: An Information Revolution strategic review on information management across health and social care.

With the consultation responses under consideration, Capita's Electronic Health Records Conference is timed to examine the primary drivers emerging from this bold new decentralisation strategy. Electronic health records will be at the heart of delivering transparency and patient choice in the sharing, management, disposal, consent and security of patient data.

Realising the ambitions set out in the NHS White Paper will require commitment from clinicians and information professionals to come together, understand the direction of policy and share best approaches to feasible implementation.

Participants will have the opportunity to meet the expert policy and practitioner leaders in electronic health records management from national and local perspectives to examine, benchmark, network together and explore:

- Transparency in records management processes;
- Working with GPs as the new commissioners of local public health service;
- Joining up patient consent across records providers;
- Empowering patient ownership, access and control of their records;
- Data security and confidentiality concerns;
- Formulating business cases and codes of practice for electronic health services;
- Partnership accountability and best practice sharing models with social care, mental health and the third sector;
- Enabling online patient access, including elderly and hard to reach groups.

More information may be found in the event's [brochure](#).

Registration can also be performed [online](#).

Event email: capita.conferences@capita.co.uk

Event website: <http://www.capitaconferences.co.uk/public-sector-conferences/health-social-care/full-conference/article/electronic-health-records.html?code=MKRM>

Country: United Kingdom

City/Location: London

Organiser: Capita Conferences

AT: CeDEM11 - Conference for eDemocracy 2011 - 5 May 2011 - 6 May 2011

CeDEM11 - Conference for e-democracy, e-participation and e-voting

During the last 10 years, the world has focused on social media and the new forms of societal behaviour, including content generation, collaboration and sharing as well as network organisation. These behaviours and expectations, in particular transparency and access to data, new ways of interacting with government and democratic institutions will continue to develop, and profound changes in society are to be expected. Society has been confronted with "Open Government", "Open Data" and "Open Access". What have the experiences been so far? How do these affect the society, democratic structures and organisations? What changes occur at citizen level? What are the implications for democracy, society, science and business?

The fourth in a row Conference for eDemocracy brings together eDemocracy, eParticipation and eVoting specialists working in academia, politics, government and businesses.

Candidate speakers of the event are individuals from academic, applied and practitioner backgrounds as well as public authorities and bodies, Non Governmental Organisations (NGOs)/ Non Profit Organisations (NPOs), education institutions and independent organisations, who are called upon to submit their research and project papers as well as workshop proposals. Different multidisciplinary and interdisciplinary approaches and disciplines including (but not limited to): law and legal studies, social sciences, computer sciences, political sciences, psychology, sociology, applied computer gaming and simulation, democratic theory, media and communication science are welcome.

CeDEM11 presents the following tracks, which focus on:

- eParticipation
- Open Access and Open Data
- Open Government
- eVoting

The deadline for the submission of Papers and Workshop proposals is 16 January 2011. More details regarding submission modes and important dates may be found [here](#). Interested parties may [register online](#) on the event's website.

Event email: noella.edelmann@donau-uni.ac.at

Event website: <http://www.donau-uni.ac.at/en/departement/gpa/telematik/edemocracy-conference/edem/vid/14978/index.php>

Country: Austria

City/Location: Krems

Organiser: Danube University Krems

NL: J and Beyond 2011 - 6 May 2011 - 8 May 2011

J and Beyond 2011 - an International Joomla! Conference

J and Beyond is not like any other Joomla! event, since the entire programme of events is up to the participants. Any and every participant at J and Beyond has the opportunity to present a paper which can be either a presentation, tutorial or workshop. This is an opportunity to not only meet peers but to share ideas, experiences and projects.

The unique nature of J and Beyond means that all participants can be speakers and all speakers are participants. If one's paper is accepted then their status at the event does not change and they will receive no benefits or discounts. All speakers are expected to attend the conference for its entire duration.

Registration can be done [online](#).

The event organisers can be contacted via the contact form [here](#).

Participation in the event is open to all but there is an entrance fee.

Event email: <http://jandbeyond.org/contact.html>

Event website: <http://jandbeyond.org/>

Country: Netherlands

City/Location: Kerkrade

Organiser: Joomla! Knights of Open Source

NL: 7th International Conference on Web Information Systems and Technologies - 6 May 2011 - 9 May 2011

7th International Conference on Web Information Systems and Technologies - WEBIST 2011

The purpose of WEBIST 2011 is to bring together researchers, engineers and practitioners interested in the technological advances and business applications of web-based information systems. The conference has four main tracks, covering different aspects of web information systems, including internet technology, web interfaces and applications, society, e-Communities, e-Business and web intelligence.

WEBIST 2011 focuses on real world applications; therefore authors should highlight the benefits of web information systems and technologies for industry and services, in addition to academic applications. Ideas on how to solve business problems, using web-based information systems and technologies, will arise from the conference. Papers describing advanced prototypes, systems, tools and techniques and general survey papers indicating future directions are also encouraged. Both technological and social-oriented papers are accepted. All papers must describe original work, not previously published or submitted to another conference. Accepted papers, presented at the conference by one of the authors, will be published in the proceedings of WEBIST. Acceptance will be based on quality, relevance and originality. Both full research reports and work-in-progress reports are welcome. There will be both oral and poster sessions. Special sessions, dedicated to case-studies and commercial presentations, as well as tutorials dedicated to technical/scientific topics are also envisaged.

The five main topics contain a sub-topics list that is not exhaustive. Papers may address one or more of the sub-topics, although unlisted yet related sub-topics are also acceptable, provided they fit in one of the five areas.

The five main topics will be:

- Internet technology;
- Web interfaces and applications;
- Society, eBusiness and eGovernment;
- Web intelligence;
- Web security.

Companies interested in presenting their products/methodologies, or researchers interested in holding a tutorial, workshop or special session are invited to contact the conference [secretariat](#) or visit the conference [website](#).

Information on the agenda, call for papers and deadlines may be found [here](#).

Event website: <http://www.webist.org>

Country: Netherlands

City/Location: Noordwijkerhout

Organiser: Institute for Systems and Technologies of Information, Control and Communication (INSTICC), in cooperation with Workflow Management Coalition (WfMC)

GR: FOSSCOMM 2011 - 7 May 2011 - 8 May 2011

FOSSCOMM 2011 - 4th Conference on Free and Open Source Software Communities

The purpose of the conference is the acquaintance between communities and groups -research and development- dealing with Free Software both in Greece and at an international level, the presentation of technological developments in the field, the presentation of innovative ideas, the collection of proposals for encouraging and promoting the Free Software/ Open Source Software and facilitating learning through presentations and workshops.

The event is aimed at anyone interested in Free Software/Open Source Software, regardless of the level of knowledge of software and computers.

The Call for Speakers for the conference is open and all interested parties may submit their talk proposal [here](#).

The conference schedule will be finalised and published by 7 April 2011 on the [event website](#), where interested participants will also be able to find information about the project's [important dates](#).

Interested participants are able to register until 2 May 2011 by filling out the form available on the [event website](#).

Event website: <http://patras.fosscomm.gr/>

Country: Greece

City/Location: Patras

Organiser: Patras Linux User Group (PLUG) and Computer Engineering & Informatics Department (Laboratory of Computing/ Computer Center) of the University of Patras

SI: 9th Eastern European e|Gov Days - 9 May 2011 - 11 May 2011

9th Eastern European e|Gov Days - eGovernment in Times of Economic Challenges

The annual Eastern European e|Gov Days have become a recognised platform for dialogue and knowledge transfer between Western and Eastern European countries. The event brings together hundreds of professionals from both private and public sectors with paper presentations and panel discussions.

After expanding the focus of the conference series to all relevant aspects of Public Sector IT applications, the conference topics will include:

- eGovernment/eAdministration and eJustice
- eHealth
- Electronic Citizen Participation
- eEducation
- Information Society and Narrowing Digital Divide

The event programme will soon be made available [here](#).

Event email: eeegovdays@ocg.at

Country: Slovenia

City/Location: Ljubljana

Organiser: Austrian Computer Society and Centre for eGovernance Development

BE: ICT INNOVATIONS: Research -> Business -> Society, Join, Share and Improve ICT Technology Transfer in Europe - 10 May 2011

ICT INNOVATIONS: Research -> Business -> Society, Join, Share and Improve ICT Technology Transfer in Europe

The FITT conference on Information and Communication Technologies (ICT) technology transfer lies in the general scope of Europe 2010, Innovation Union and Digital Agenda.

Participants will have the opportunity to meet European stakeholders involved in ICT research, technology transfer and innovation policy and share their experience and knowledge in order to jointly improve the transfer of Europe's excellent ICT research results into marketable business opportunities. Moreover they will exchange information with transfer experts, researchers and entrepreneurs, get to know the achievements of the Fostering Interregional Exchange in ICT Technology Transfer (FITT) project and take part in two panels:

Panel I: From Ideas to Products: The Business Model Challenge

- How to create successful and sustainable business models from ICT innovations?
- What are the bottlenecks that stop innovative ideas from reaching the market?

Panel II: How FITT is Europe for the Innovation Challenge?

- What is needed to turn the Innovation Union into reality?
- What is missing for making Europe a more rewarding place for innovation and for unleashing the Digital Revolution?

Finally, a panel discussion gathering policy, research and business experts around one table as well as an evening event including a dinner buffet and the opportunity to exchange and network in a relaxed atmosphere, will take place.

A preliminary agenda for the event may be found [here](#).

Interested participants may register free of charge on the [event website](#).

Event email: voerner@mfg.de

Event website: http://www.fitt-for-innovation.eu/index.php?id=fitt_conference

Country: Belgium

City/Location: Brussels

Organiser: Fostering Interregional Exchange in ICT Technology Transfer (FITT) project and MFG Baden-Württemberg mbH, Innovation Agency for ICT and Media

European Regions at the forefront of eHealth - 10 May 2011

This workshop is a parallel session of the [eHealth Week](#) to be held on May 10 in Budapest, Hungary. This session will showcase the role of the regions in further deploying personal e-health solutions, with a focus on actions to manage the chronic pathologies that require the most resources in Europe: diabetes, cardio-vascular diseases and obstructive pulmonary disease.

A selection of regional examples will illustrate how and why regions are using telemedicine for chronic disease management. This will be followed by a panel of key stakeholders (patients, the industry and regional decision-makers) to discuss how we can build on current experience in the regions and further facilitate cooperation between the different partners.

The aim of this session is to identify the steps that need to be taken to link the various regional initiatives across Europe today and to succeed in dropping the 'e' from 'e-health'.

Registration for this session is compulsory. To register to this free of any charges event you are invited to create an [epractice account](#) if not a current member and then join this workshop by clicking on the yellow button on your right hand side of this page that reads "**participate in this workshop**".

Event website: www.ehealthweek.org

Country: Hungary

City/Location: Budapest

Organiser: Assembly of European Regions, EC INFOS ICT for Health unit, ePractice

Developing Ideas for the Active and Healthy Ageing Innovation Partnership - 10 May 2011

This free of any charges event is a parallel session of the [eHealth Week](#) to be held on May 10 in Budapest, Hungary. It will gather key stakeholders from industry, policy, research, service providers and users to develop ideas for possible large scale initiatives under the Active and Healthy Ageing Innovation Partnership.

Registration for this workshop is compulsory. To register to this free of any charges event, you are invited to create an [epractice account](#) if not a current member and then join this workshop by clicking on the yellow button on your right hand side of this page that reads "**participate in this workshop**".

Event website: www.ehealthweek.org/

Country: Hungary

City/Location: Budapest

Organiser: AAL-Europe, EC INFOS ICT for Health unit, ePractice

UK: P4 Digital Conference 2011 - 10 May 2011 - 11 May 2011

P4 Digital: The future of healthcare conference - 'exploring and connecting'

This conference aims to further examine the rapidly evolving field of P4 digital healthcare. The theme of the event will be 'exploring and connecting'.

The term 'P4' is being adopted in the life sciences and digital healthcare sectors to describe the changing healthcare landscape as it becomes more Predictive, Preventative, Personalised and Participatory.

The conference agenda may be found [here](#).

Registration for the conference can be performed [online](#).

An exhibition space will be available on a first come, first served basis. A donation is requested from exhibitors to cover hospitality costs. Additional information can be obtained by contacting the dyan.berry@hient.co.uk.

Event email: dyan.berry@hient.co.uk

Event website: <http://www.hie.co.uk/highlands-and-islands/key-sectors/life-sciences/p4-digital-the-future-of-healthcare.html>

Country: United Kingdom

City/Location: Inverness

Organiser: Highlands and Islands Enterprise (HIE)

HU: eHealth Week 2011 - 10 May 2011 - 12 May 2011

eHealth Week 2011 - A collocation of the European Commission's High Level Ministerial Conference and the World of Health IT Conference & Exhibition (WoHIT)

eHealth Week is Europe's largest pan-European conference: an all encompassing event focusing on leadership and the continuum of care - healthcare, from the home to the hospital. The event will also address other related subjects such as Pharma, Regional eHealth Solutions and Active and Healthy Aging Partnerships.

European healthcare establishments will be faced with substantial challenges over the next decade, such as significant demographic changes and reduced human resources, forcing European leaders to re-design the European Healthcare landscape. eHealth Week 2011 will not only offer an insight into how leaders are planning and investing for the future, it will also host an exhibition which will showcase leading partners and industry partners, offering innovative solutions for our future.

The programme of the Week can be found [here](#) and registration has been made available [online](#).

The target audience is made of: Chief Information Officers and other C-suite executives; Senior managers; High-level government officials; Academics; Healthcare practitioners, including doctors and specialists; and IT professionals.

The [High Level eHealth Conference 2011](#) to be held on 10 May as part of eHealth Week is a ministerial event co-organised by the Hungarian Presidency of the Council of the European Union and by the European Commission. It represents an important annual milestone in the field of ICT for healthcare. It is to be noted that eHealth week delegates can register to attend selected sessions at the High Level Ministerial Conference. **Otherwise, the high level conference is by invitation only.**

Other collocated events include the [Leaders in Health IT Symposium](#) and various [Optional Events](#).

Event email: customerservice@worldofhealthit.org

Event website: <http://www.ehealthweek.org/>

Country: Hungary

City/Location: Budapest

Organiser: HIMSS Europe along with the European Commission and the Hungarian Presidency of the Council of the European Union

Assisted Event: Solutions Linux / Open Source - 10 May 2011 - 12 May 2011

The reference exhibition that brings together the entire industry finds its place at CNIT La Defense in **Paris 10, 11 and 12 May 2011!**

The 12th edition of the Solutions Linux/Open Source confirms the new direction taken last year showing the evolution and the maturity of the open source market. France is more than ever a source of growth for the open source software, with spending growth in 2010 nearly 35% (Sce: Pierre Audoin consultants), a turnover of 1,5 billion euros.

This year, the 13th edition will take place on the 10th, 11th and 12th of May 2011 in the CNIT, La Défense, in the very heart of the economical and business centre of Paris.

250 exhibitors will host nearly 10,000 visitors. The 2011 edition will be marked by a rich content, consisting of yet more roundtables, workshops and special sessions.

All topics will be discussed through technological, economic and business angles: Cloud Computing, Mobility, BI, Network Management, Interoperability, cMS, Security, Real Time, Collaborative, Web Services, Datacenter, Virtualization and much more.

The exhibition keeps its historic strongholds with over 60 associations and communities gathering in the “community village” as well as special sessions on e-commerce and education. Solutions Linux/Open Source is the premier showcase to position your business, share with decision makers, generate new leads, expand your network and be at the heart of the community.

Event website: <http://www.solutionslinux.fr/?lg=en>

Country: France

City/Location: Paris

Organiser: TARSUS

DE: European Identity Conference 2011 - 10 May 2011 - 13 May 2011

European Identity Conference (EIC) 2011 - Thought Leadership & Best Practices in Identity Management and GRC

The four-day conference offers the opportunity to meet with enterprise technologists, thought leaders and experts to learn about, discuss and shape the market in key technology topics such as Identity Management, Governance, Risk Management and Compliance (GRC) and Cloud Computing.

The event, which targets enterprise IT leaders from across Europe and beyond, will feature over 100 speakers, a large number of exhibitors, more than 500 participants from around the world, best practices presentations, panel discussions, thought leadership statements and analyst views.

Since 2010, the CLOUD conference has been held in parallel with EIC.

Further information about the conference may be viewed [here](#).

Registration can be performed [online](#) following the creation of a user account.

Event email: lk@kuppingercole.com

Event website: <http://www.id-conf.com/eic2011>

Country: Germany

City/Location: Munich

Organiser: Kuppinger Cole

BE: Open workshop on European Accessibility Requirements in Public Procurement of ICT products and services - 11 May 2011

Open workshop on European Accessibility Requirements in Public Procurement of ICT products and services

The European Committee for Standardization (CEN), the European Committee for Electrotechnical Standardization (CENELEC) and the European Telecommunications Standards Institute (ETSI) are organizing an open workshop on European Accessibility requirements in public procurement of Information and Communication Technologies products (ICT) products and services.

The aim of the workshop is to present:

- the European Commission's perspective on accessibility and public procurement,
- the importance of standards for persons with disabilities,
- the approach of CEN CENELEC ETSI work to execute Phase II of mandate M/376,
- how and why procurers should participate,
- input needed from procurers.

This is the first of a series of three workshops to give stakeholders the opportunity to learn and give feedback about the work done in CEN CENELEC and ETSI on eAccessibility in public procurement under [mandate 376 Phase II](#).

The workshop preliminary agenda can be found [here](#).

Participation is free of charge prior to registration. Interested participants may register by sending an email with the delegate's coordinates (delegate name, company name and contact details, indication if special assistance is needed) to Ms Françoise Wanson (fwanson@cencenelec.eu) by 6 May.

Event email: wanson@cencenelec.eu

Event website: <http://www.cen.eu/CEN/sectors/sectors/isss/Pages/default.aspx>

Country: Belgium

City/Location: Brussels

Organiser: European Committee for Standardization (CEN), European Committee for Electrotechnical Standardization (CENELEC) and European Telecommunications Standards Institute (ETSI)

GR: MIRA 6th International Congress - 11 May 2011 - 13 May 2011

MIRA (Minimally Invasive Robotic Association) 6th International Congress - Robotics Surgery Marathon: Clinical Practice, Education and The Simulation Olympics

The 6th International Congress of MIRA aims to bring together surgeons of all specialties, internists, basic science and clinical researchers and engineers from around the world to discuss the contemporary robotic surgical techniques and to set the directions and trends for future improvements.

The congress will feature advanced lectures, four Post-Graduate Courses, a Business Class Course, and internationally renowned faculty. This activity offers an extensive update on the advancements within minimally invasive robotic surgery and provides an opportunity to discuss the future impact of these procedures.

The objective of the congress is to enable the participants to:

- Educate in detail the new robotic surgical teams in well-established procedures in General Surgery, Urology, Gynecology and Cardiothoracic during the Postgraduate Course sessions.
- Address current applications of robotics in various specialties of surgery and assess clinical efficiency and safety.
- Present latest technology innovation with new instrumentation, better ergonomics and different concepts such as single-port robotics.
- Introduce future trends in research level such as novel robotic systems, microrobotics, intraoperative navigation and augmented reality and immunofluorescence lymph node visualisation.

Registration for the congress is available [online](#).

The congress programme may be found [here](#).

Event email: Maribeth@mirasurgery.org

Event website: <http://www.mirasurgery.org/index.php>

Country: Greece

City/Location: Athens

Organiser: Minimally Invasive Robotic Association

DE: Linux Days 2011 - 11 May 2011 - 14 May 2011

17th Linux Days 2011 (LinuxTag)

This is an event for Linux and open source software in Europe, presenting all the latest developments for professional users, decision makers, developers, beginners and the Linux community.

11 748 professionals and community members attended last year's LinuxTag. 43 commercial exhibitors and 75 free software projects presented the efficiency and capability of free software and open-source operating systems, as well as upcoming development trends. Top-class keynote speakers proved once again that LinuxTag, with more than 300 presentations, is the trend-setting conference on free and open-source software.

Information about the registration fees as well as the respective application form can be found [here](#).

Event email: linuxtag@messe-berlin.de

Event website: <http://www.linuxtag.org/2011/>

Country: Germany

City/Location: Berlin

Organiser: LinuxTag Association in partnership with Messe Berlin GmbH

BE: SEMIC.EU Yearly Conference 2011 - 18 May 2011

SEMIC.EU Yearly Conference 2011 - Rethinking Semantic Interoperability through Collaboration

The lack of semantic interoperability remains, since many years, a key obstacle to the seamless flow and exchange of data, information and services amongst the European Member States and beyond. Progress is remarkable at the technical interoperability level, with already mature and turn-key solutions to overcoming existing inconsistencies. However, semantic interoperability is still lagging behind with issues not only related to the development of appropriate tools and applications, but also to the natural difficulties in the social process required to reach agreements on common representations and definitions.

For the European Public Administrations in 27 countries, in particular, collaboration seems to be the key element for moving forward in this area. That is why this year's Semantic Interoperability Centre Europe (SEMIC.EU) Conference will focus on the collaborative aspects of semantic interoperability.

The participants in this conference will gain a broader understanding on the current state-of-affairs of semantic interoperability in Europe, and understand the updated SEMIC.EU strategy; a strategy based on collaboration with the Member States and the broader community with a clear target to support Public Administrations in their interoperability efforts.

The SEMIC.EU Conference is open to everyone interested in topics such as:

- semantic interoperability;
- eGovernment;
- co-creation, collaboration and Web 2.0;
- open and linked data.

The content of this conference will be most valuable to:

- Public Servants and professionals involved in national interoperability efforts at policy creation or implementation level;
- representatives of large-scale pan-European projects;
- representatives of standardisation bodies;
- researchers;
- system integrators, software vendors and consultants.

A preliminary agenda for the conference will soon be available [online](#).

Interested participants may register for this open and free event on the [event's website](#).

Event email: joao.frade@pwc.be

Event website:

<http://www.semic.eu/semic/view/snav/currentInformation/News.xhtml;jsessionid=A33E95F5F76CB6DBC2D33F634BFA2B24?newsId=f2262bfb-e9bc-4f8f-9526-bb15c00e1ec8&tmpl=News>

Country: Belgium

City/Location: Brussels

Organiser: Price Waterhouse Coopers for the European Commission, Directorate General for Information (DIGIT)

ePractice workshop: Addressing evolving needs for cross-border eGovernment services - 25 May 2011

Cross-border access to public services of other European administrations by citizens and businesses is one important step closer to a truly united Europe with strengthened eGovernment services between public administrations in different Member States.

This workshop is proposed to focus on the evolving needs of the European Union towards a more efficient delivery of ICT-facilitated public services for citizens and businesses across the EU. The target is to widen the scope of use of the electronic means that public administrations have at their disposal outside the local, regional or national level. A further aim is to facilitate mobility of businesses and citizens i.e. for entrepreneurs to set up and run a business anywhere in Europe and allowing individuals to study, work, reside, receive health care and retire anywhere in the European Union.

Workshop topics:

This workshop aims to discuss the following key questions:

- Which cross-border services are already in place and which ones are still missing?
- Which of these can be considered as key supporting the eGovernment Action Plan 2010-2015?
- Is there a need for cross-border services and why? - When and by whom should these services be used?

Existing and future cross-border services:

- Large scale pilots that will present the services they are providing on the basis of the “demand” side and the actual “offer”;
- European, national or local pilots, initiatives and ePractice case studies that target the deployment of cross-border public services in eGovernment, eHealth, eEnvironment, eJustice, employment, crime, education or other focus.

User experience:

- Experience of administrations, citizens and businesses with cross-border services;
- Views on the demand for cross-border services and perceived benefits.

Barriers and enablers:

- Current barriers and challenges that do not support a seamless integration and deployment of cross-border services;
- The key enablers and core conditions for the implementation of cross-border services and what is actually needed to be done including interoperability, eSignatures and eIdentification;
- Procedures and legislations in exchange of data and information across Member States.

Additional subjects falling within the umbrella of the workshop's theme in general are also welcome based on potential speaker proposals.

Important deadlines to remember:

Submission of summaries / presentations: 12 May 2011

Speaker participation confirmation: 19 May 2011

Submission of final presentations: 20 May 2011

Registration:

To register for this workshop, please create an ePractice account at <http://www.epractice.eu/en/user/register> if you are not a current member.

Subsequently, kindly login and once you are in this page click the yellow button that reads "Participate in this event" to activate your registration. ePractice members can simply login and click on the same page as described above.

Submission of summaries/presentation slides:

To be considered for a speaker placement kindly submit a summary of one page and four presentation slides of your intended presentation to events@eurodyn.com. Regarding your summary, please download and complete the "Workshop form for speakers" that may be found in the 'Presentation and documents' section below.

Final presentations should not exceed 7 presentation slides and should be concise and factual. The main point of your presentation is to briefly inform about the project/initiative and encourage participation, questions and overall discussion.

Networking: This workshop is all about networking. A few selected speakers will set the scene with a 15 minute presentation and the rest of the programme will be dedicated to roundtable discussions and networking purposes.

Contact: Please, direct all queries to the above events@eurodyn.com. The event coordinator will assist you promptly.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics

ePractice workshop: eProcurement in the time of economic crisis - 25 May 2011

"eProcurement" was devised as a concept to promote transparency and cost-effectiveness mainly in the public procurement process. eProcurement is used for all steps of the procurement process in the EU including bidding for public sector contracts in a simpler and more efficient way thus helping towards achieving the Internal Market. eProcurement covers the interaction among enterprises, between enterprises and the government, and between enterprises and consumers in the purchase of supplies, work and services with the support of information technology.

The current economic crisis seems to be both a challenge and an opportunity for eProcurement community. The European Commission organises a workshop to find answers on exactly this challenge: "How does the eProcurement world react to the immediate need for public financial processes that are both transparent and cost effective?"

The workshop "eProcurement in the time of economic crisis" is an initiative supported by the [eProcurement Forum](#) community on ePractice, and the Informatics Directorate-General of the European Commission. It will take place in

Brussels, on 25 May 2011. The eProcurement Forum was initiated to help all practitioners in public electronic procurement to meet and share their experiences and knowledge, to ask and provide support.

Workshop topics

This workshop invites all eProcurement stakeholders, and especially those linked to European Union funded initiatives to discuss these issues. The workshop topics include:

- Current findings of EU-funded activities related to eProcurement, such as PEPPOL, STORK
- Studies on best cases, success stories, and knowledge sharing activities related to eProcurement in the EU.
- Standardisation reports in view of the forthcoming eProcurement Map (Spring 2011).
- eProcurement practice from 2008 to the future: the next step for public administration.
- Interoperability mechanisms of eProcurement at European level.

Additional subjects falling within the umbrella of the workshop's topic on eProcurement in general are also welcome based on potential speaker proposals.

Important deadlines to remember:

Submission of summaries/abstracts: **15 May 2011**

Confirmation of speaker participation: **20 May 2011**

Publication of workshop proceedings: **Mid June**

Speakers/Audience:

The workshop is open to anyone interested on eProcurement: eGovernment stakeholders; representatives of eGovernment research projects in FP6 and FP7; researchers; businesses, European Commission officers; ePractice members; etc.

Registration:

To register for this workshop, please create an ePractice account at <http://www.epractice.eu/en/user/register> if you are not a current member. Subsequently, kindly login and once you are in this page click the yellow button that reads "**Participate in this event**" to activate your registration. ePractice members can simply login and click on the same page as described above.

Submission of summaries / Presentation slides:

To be considered for a speaker placement kindly submit a summary of one page and four presentation slides of your intended presentation to events@eurodyn.com. Regarding your summary, please download and complete the **workshop proposal form** that may be found in the presentation and documents section below. Final presentations should not exceed 7 power point slides and should be concise and factual. Please, don't use busy slides, too many graphics or pics and consider that every slide should not use more than 6 bullet points per slide. The main point of your presentation is to briefly inform about the project/initiative and encourage participation, questions and overall discussion.

Networking & Roundtables:

This workshop is all about networking. A few selected speakers will set the scene with a 15 minute presentation and the rest of the programme will be dedicated to roundtable discussions and networking purposes.

Contact:

Please, direct all queries to the above events@eurodyn.com. The event managers will assist you promptly.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

ePractice workshop: "A single Identity EU community: Curse or blessing?" - 26 May 2011

eIdentity is a core enabler of today's personal, business and government processes, creating value for the individual and for service providers. The integration of eIdentity (-ies), however, may benefit involved parties or give rise to conflicts of interest. Social interaction, shopping, entertainment, government services – all are increasingly done by digital means, and all depend on, create and use digital identity information that may be disparate to different domains but that is also increasingly linkable across services.

Despite that Identity information is definitely the property of the individual, it is increasingly shared across social networks, commercial services and government, with or without the individual's consent, therefore creating interoperability challenges for the individuals and enterprises within a country or across countries or borders.

On a national level, interoperability challenges translate to limited access to numerous EU public services, markets and other transactions among Member States and when this is the case, then the process of establishing a single, common digital EU community in the EU is paused. Nevertheless, when considering that a single digital community will be a major transformational impetus to further enhance the economic strength and political cohesion of a European society, there has to be way where individuals actually survive in the eID world and are able to utilise their identity information to their own advantage in a controlled way. For this to happen, it is essential that the European society also contributes to an environment where privacy and ownership to personal information are respected – by legal measures, culture and technology.

The 2011 edition of the eID conference "A single Identity EU community: Curse or blessing?", is an initiative of the European eID Observatory, ePractice community and will comprise keynotes, panel & roundtable discussions on the key challenges and strategies for effectively managing Government, employee, citizen and private identities and proudly welcomes you to attend and share your opinion and best practice in Brussels, on 26 May 2011.

Workshop topics:

This workshop invites all eID stakeholders, and especially those linked to European Union funded initiatives, to discuss topics falling under the proposed list below.

- Scoping the Single European Digital Identity Community
- NIFO: National Interoperability Framework Observation
- Case studies of interoperability activities
- Examples of how business are making use of external eIDs such as National schemes
- Specific cross border interoperability challenges and their possible solutions
- Advantages and shortcomings of the different models of eIdentity management?
- Main components of a secure eID management system
- Challenges towards a federated eID management system
- New technologies on the horizon for eID i.e. Mobile or Cloud
- Ensuring interoperability of eID cards
- Measuring the effectiveness of your identity and access management (IAM) implementation

- Considering the legal parameters when implementing eID systems
- Balancing the need for ID management and compliance with data protection law Additional subjects falling within the umbrella of the workshop's topic in general are also welcome based on potential speaker proposals. For further information, please download the call for participation that is available in the section presentations & documents.

Important deadlines to remember:

Submission of summaries/presentations: 16 May 2011 Confirmation for speaker participation: 20 May 2011
Workshop date: 26 May 2011

Publication of workshop proceedings: Beginning of June

Speakers/Audience:

The workshop is open to anyone interested on electronic identity: stakeholders; representatives of eID research projects in FP6 and FP7; researchers; businesses, European Commission officers; ePractice members; etc.

Registration:

To register for this workshop, please create an [ePractice account](#) if you are not a current member. Subsequently, kindly login and once you are in this page click the yellow button that reads "participate in this workshop" to activate your registration. ePractice members can simply login and click on the same page as described above.

Submission of summaries / Presentation slides:

To be considered for a speaker placement kindly submit a summary of one page and four presentation slides of your intended presentation to events@eurodyn.com. Regarding your summary, please download and complete the workshop proposal form that may be found in the presentation and documents section below. Final presentations should not exceed 7 power point slides and should be concise and factual. Please, don't use busy slides, too many graphics or pics and consider that every slide should not use more than 6 bullet points per slide. The main point of your presentation is to briefly inform about the project/initiative and encourage participation, questions and overall discussion.

Networking & Roundtables:

This workshop is all about networking. A few selected speakers will set the scene with a 15 minute presentation and the rest of the programme will be dedicated to roundtable discussions and networking purposes.

Contact:

Please, direct all queries to the above events@eurodyn.com. The event managers will assist you promptly.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

FR: Kick-off meeting of the Interest Group on Shared Services - 25 May 2011 - 26 May 2011

Kick-off meeting of the Interest Group on Shared Services - "How to Improve Performance in Local Governments"

The Interest Group on Shared Services (IGSS), led by the European Institute of Public Administration (EIPA), will hold its kick-off meeting hosted by the e-bourgogne Group of Public Interest (GIP). This meeting will be the starting

point for collaboration on shared services, involving all interested parties from the public sector at all government levels in Europe.

The IGSS will gather European stakeholders involved in public administration management to develop strategies and exchange know-how on shared services. The importance of channelling resources and knowledge to improve the public sector's performance will be the main interest of the IGSS. Regular meetings and seminars will be organised to foster cooperation between the interest group members.

Focusing on performance in local governments, the meeting will raise elected deputies' awareness of innovative strategies and tools for optimising resources in their administration. Local initiatives and success factors will be presented to stimulate synergies between European actors and develop a partnership on shared services. Benefiting from a privileged insight into the e-bourgogne best practice, participants will have the opportunity to learn about and discuss the different aspects of performance improvement at all levels of government.

This one-day event will feature practitioners' experiences in the process of implementing change in the public sector to achieve sustainable outcomes. There will be specific importance placed on providing time for discussion and exchange among the participants. Networking sessions and a social programme will allow participants to reflect on the day's debates and establish contacts with peer actors from across Europe.

The event's targeted audience is:

- Civil servants involved in performance assessment and public management;
- Central and regional government actors;
- Local decision makers, elected deputies;
- Managers of small and large municipalities;
- Public service providers.

Participants are invited to register by filling the attached registration form. Due to limited number of seats available, registration will be open until 15th April 2011. More information about the event can be found in the attached programme.

Event email: a.guiffart@eipa.eu

Event website: www.eipa.eu

Country: France

City/Location: Dijon

Organiser: European Institute of Public Administration - EIPA

BE: The AEGIS project Final Workshop and 2nd International Conference - 28 November 2011 - 30 November 2011

The AEGIS project Final Workshop and 2nd International Conference: 'Accessibility Reaching Everywhere'

The two events will bring together end-users (people with disabilities) as well as platform and application accessibility developers, representatives organisations, the Assistive Technology industry and policy makers. Since 2008, the AEGIS consortium has been developing an Open Accessibility Framework comprising open accessibility interfaces, user interface components, developer tools, end-user applications and prototype accessibility solutions for desktops, rich Internet applications and mobile devices.

The project's Final Workshop on 28 November 2011 will focus on the realisations of the AEGIS (Open Accessibility Everywhere: Groundwork, Infrastructure, Standards) project and provide attendees the opportunity to try out all outcomes of the project. The demonstrated products offer barrier-free access to desktop, mobile and web applications, are open source based and will be freely available.

The conference on 29 and 30 November 2011 will gather a wide array of experts and users in the area of Assistive Technology to discuss scientific and policy developments in accessible technology; showcase relevant projects and initiatives in the area of assistive technology.

This event comes ahead of the European Day of People with Disabilities that is marked by the European Commission via a policy conference in the first week of December each year, in close cooperation with the European Disability Forum (EDF).

An official invitation for registration, for submission of scientific papers and the participation of exhibitors will be issued in the near future.

Access to both events will be free, but places will be limited.

More information is available under www.aegis-project.eu.

Event email: julie.buttier@epr.eu

Event website: <http://www.aegis-project.eu>

Country: Belgium

City/Location: Brussels

Organiser: Open Accessibility Everywhere: Groundwork, Infrastructure, Standards (AEGIS) FP7 Internation Programme

The European ePractice Newsletter is published under a contract with the European Commission. The views expressed may not in any circumstances be regarded as stating an official position. Neither the European Commission nor any person acting on its behalf is responsible for the use that might be made of the information provided.

© European Union, 2011. Reproduction is authorised, except for commercial purposes, provided the source is acknowledged.