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## European ePractice Newsletter N. 367 – 05 April 2011

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### ePractice Journal – 'Moving in 2011'

The 'eGovernment for the Economic Crisis' issue, Vol. 11, with [Jeremy Millard](#) acting as the guest editor and [Trond Arne Undheim](#) as the Editor in Chief, has now been published online and is available [here](#).

'The Openness of Government' issue, Vol. 12, with [Paul Waller](#), acting as the guest editor and [Trond Arne Undheim](#) as the Editor in Chief has now been published online and is available [here](#).

Special Thanks to our guest editors, Editor in Chief, authors, peer reviewers and the ePractice communication team for their support and valuable contribution during the production and publication process of these two inspiring issues.

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### >> Call for articles for the 13th Edition of the European Journal of ePractice

The 13th edition of the European Journal of ePractice will be devoted to the theme '**Megatrends in eGovernment**'. The aim of this issue is to identify and discuss some of the broad trends and paradigms that characterize the present landscape of e-government developments - some of which may be crucial for the future of government. The key question of this issue is: "what are the main emerging megatrends in e-government and how will they shape innovation, service delivery, and policy outcomes?" Given the broad scope of the Megatrends issue, the call for papers for this edition provides a list of non-exhaustive topics for potential authors to think about. The Issue Editor is [Eduard Aibar Puentes](#) and the Editor in Chief is [Trond Arne Undheim](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome.

For more information, please visit the [call for papers](#). Proposed papers can still be submitted at [epractice@eurodyn.com](mailto:epractice@eurodyn.com) or at [editorial@epractice.eu](mailto:editorial@epractice.eu).

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### >> Call for articles for the 14th Edition of the European Journal of ePractice

The 14th edition of the European Journal of ePractice will be devoted to the theme '**Policy lessons from a decade of eGovernment, eHealth & eInclusion**'. The key question of this issue is: what are the theoretical and interpretative frameworks that can help us make better sense of the evidence already collected and support new and innovative policy approaches? Given the broad scope of the Policy Lessons issue, the call for papers for this edition provides a list of non-exhaustive topics for potential authors to think about. The Issue Editor is [Cristiano](#)

Codagnone and the Editor in Chief is [Trond Arne Undheim](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome. The submission deadline is **25 April 2011**.

For more information, please visit the [call for papers](#). Proposed papers can be submitted at [epractice@eurodyn.com](mailto:epractice@eurodyn.com) or at [editorial@epractice.eu](mailto:editorial@epractice.eu).

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#### >> Call for articles for the 15th Edition of the European Journal of ePractice

The 15th edition of the European Journal of ePractice will be devoted to the theme '**Surviving in the Digital Identity World**'. How can we, as individuals, survive in the digital identity world while still being able to utilise our identity information as an asset to our own advantage in a controlled way? How can society contribute to an environment where privacy and ownership to personal information are respected – by legal measures, culture and technology? The Issue Editors are [Jon Ølnes](#) and [Arne Helme](#) and the Editor in Chief is [Trond Arne Undheim](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome. The submission deadline is **25 May 2011**.

For more information, please visit the [call for papers](#). Proposed papers can be submitted at [epractice@eurodyn.com](mailto:epractice@eurodyn.com) or at [editorial@epractice.eu](mailto:editorial@epractice.eu).

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#### ePractice workshops

##### >> ePractice.eu workshop - Open Source: Its place in a cross-border environment

This ePractice workshop '**Open Source: Its place in a cross-border environment**' will be held in Brussels, Belgium on **7 April 2011**. Registration for this event will be open until 6 April. After 20 years in the software industry, open source software is now much more than just a few weird fellows trying to break free from commercial software. In this arena, quality is the main stake: How can public administration use open source software for the provision of public services? This workshop welcomes open source stakeholders and public administrations to discuss this issue and invites views from all perspectives. This workshop is supported by the ePractice community [Open Source Software for eGovernment](#) and the [Open Source Observatory and Repository](#).

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

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##### >>ePractice.eu workshop-Collaborative production of eGovernment services

The ePractice workshop '**Collaborative production of eGovernment Administrations**' will be held in Brussels, Belgium on **18 April 2011**. Registration is open for the event. The European eGovernment Action Plan, 2011-2015, recognises the significance of this collaboration and stresses the importance of finding the most suitable tools and their best applications. This workshop will discuss the achieved benefits and public value created through the joint production of services by public administrations and citizens. The effective collaboration between the private and the public sector will be discussed through the presentation of case studies. The best practices of effectively engaged businesses, civil society and individual citizens will be presented for participants to comprehend how they can be actively involved in the design and production of eGovernment services. Proposals for this event can be submitted at [events@eurodyn.com](mailto:events@eurodyn.com).

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

## eHealth Week 2011

### >> Parallel session 1: European Regions at the forefront of eHealth

This event is a parallel session of the [eHealth Week](#) (10-12 May) that will be held in Budapest, on 10 May 2011. Registration is now open for the event. The aim of this event will be to showcase the role of the regions in further deploying personal e-health solutions, with a focus on actions to manage the chronic pathologies that require the most resources in Europe: diabetes, cardio-vascular diseases and obstructive pulmonary diseases.

For more information and free-of-charge registration please, visit the [workshop's announcement](#).

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### >> Parallel session 2: Developing Ideas for the Active and Healthy Ageing Innovation Partnership

This event is a parallel session of the [eHealth Week](#) (10-12 May) held in Budapest, on 10 May 2011. Registration is now open for the event. The aim of this event will be to gather key stakeholders from industry, policy, research, service providers and users to develop ideas for possible large scale initiatives under the Active and Healthy Ageing Innovation Partnership.

For more information and free-of-charge registration please, visit the [workshop's announcement](#).

About the eHealth Week:

Please visit the [eHealth high-level conference's website](#) or the ePractice [event notice](#) Please visit the [eHealth high-level conference's website](#) or the ePractice [event notice](#).

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## ePractice Assisted workshops

### >> ePractice.eu assisted workshop - Eris@Annual Conference 2011

This [ePractice.eu assisted workshop](#) will be held in Krakow, Poland on **12-14 April 2011**. Registration is now open for the event. This year's conference will concentrate on workshops defining the current and future state but also focusing on how to bridge the gap in order to achieve the impact which will improve the quality of lives of citizens. The conference programme will therefore be focused on the skills that will help move regional resources from the relatively safe environment of policy development to that of implementation and practice, where risk is the norm.

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

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### >> ePractice.eu assisted workshop-Solutions Linux / Open Source

This [ePractice.eu assisted workshop](#) will be held in Paris, France on **10-12 May 2011**. Registration is now open for the event. The 12th edition of the Solutions Linux/Open Source confirms the new direction taken last year showing the evolution and the maturity of the open source market.

For more information and free-of-charge registration, please visit the [workshop's announcement](#).

## >> ePractice.eu assisted workshop- European Forum on Electronic Signature (EFPE 2011)

This [ePractice.eu assisted workshop](#) will be held in Miedzyzdroje, Poland on **6-8 June 2011**. Registration is now open for the event. This workshop is the 11th Edition of the European Forum on Electronic Signature. The leading topic of this year's conference is: "Electronic identification, authentication and signatures in the European common digital market". The aim of this year's conference edition is to exchange information on the latest trends and activities in the field of electronic identification and authentication of citizens and electronic signatures in legal, technological and practical aspect. For more information, please visit the [workshop's announcement](#).

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## Latest Cases

- [eRecognition: authentication and authorisation for legal entities](#) | 4 April 2011 | Netherlands
  - [ITALO \(Telematic interchange between Administrations\) in Spain](#) | 1 April 2011 | Spain
  - [Pan-European Public Procurement Online](#) | 24 March 2011 | Austria | Denmark | Finland | France | Germany | Greece | Hungary | Italy | Norway | Portugal | Sweden | United Kingdom
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## eRecognition: authentication and authorisation for legal entities

eRecognition enables businesses to arrange their affairs with government bodies electronically by maximising public-private cooperation. A unique characteristic of eRecognition is that accredited private sector providers issue proven e-identity, authentication and authorisation solutions to businesses and authorities.

Formerly, government organisations used a variety of parallel authentication and authorisation solutions, resulting in a multiple set of digital keys and causing poor user experience. The ensuing weak user adoption stunted the growth of eBusiness and eGovernment. eRecognition has turned this 'vicious circle' into a 'virtuous circle': each business is issued with a single e-Identity (EID) token that can be used for various government services. Thus, the multiple set of digital keys is replaced with one digital 'master key'. This will accelerate adoption, since user habits are formed by reusing the same authentication mechanism for various online services.

In creating eRecognition, we have redefined eAuthentication into a service model with its own business case, making it attractive for private EID providers to co-develop and exploit eidentification. Accredited EID providers work together within the governance organisation. They may assume one or more of four roles:

1. Issuer of eidentification tokens
2. Authentication service provider
3. Mandate register
4. (e)Recognition broker

The public sector is the 'launching customer' of eRecognition.

Both the public sector and businesses can choose which provider they want to call in for their eRecognition needs. Thus, the EID providers cooperate and compete at the same time, guaranteeing continuous development and quality.

When a legal (or designated) representative of a business logs on to the website of a government organisation he (or she) uses the EID token (e.g. user name/password, texting, bank card, phone, one time password (OPT), or public key certificate) issued by the EID service provider of his (or her) choice. Behind the scenes, authentication and authorisation at the relevant assurance level are carried out according to the policies set by the eRecognition governance organisation: an accredited eRecognition broker with access to an authentication service and an

authorisation register identifies the person who logs on, the company he represents and checks his authorisation for the case in point. After logging on successfully, the representative can submit his application and the government organisation can be sure it is genuine. Depending on the type of government service, eRecognition supports four assurance levels, which are based on the STORK classification. Other international standards like SAML are used for the secure messaging.

This has resulted in the response and interest from a vast amount of commercial parties, including the most important banks, Telco's, software developers, and identity experts. Under the guidance of the Ministry, an initial group of ten private sector organisations has now formed the eRecognition network. Currently, the use of eRecognition in the Netherlands focuses on business-to-government. Since eRecognition was launched in May 2010, an increasing number of Netherlands government organisations have become convinced of its benefits. At the same time, the number of businesses using eRecognition is increasing too. By February 2011, transactions with eRecognition amounted to thousands per month.

Likewise, eRecognition offers scope for future expansion. New functions like machine-to-machine and eSignatures have been envisaged. Also, its use may be expanded to government-to-government and business-to-business. There are opportunities for international use in an EU environment as well.

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## **ITALO (Telematic interchange between Administrations) in Spain**

ITALO is a web application based on web services that makes possible the exchange of administrative information (electronic procedures) between public administrations, sending information about electronic files from the Ministry of Industry, Tourism and Trade to other organisms and agencies in the energy sector such as the National Energy Regulator, OMEL or CORES.

All this by ensuring, of course, appropriate and safe interoperability established by Law 11/2007, as well as the standards' development: RD 3 / 2010, National Security Scheme in the area of eGovernment and RD 4 / 2010, National Interoperability Outline in the field of eGovernment.

The goals pursued by ITALO, from the moment of conception have provided the necessary security conditions in communication between agencies. To that end, measures taken have as follows:

- Define an XML format for exchange between agencies using XSD to detail the precise information to be exchanged.
- Establish a secure communication channel for communication between these agencies. The channel should offer guarantees of authenticity between the final destinations and confidentiality of communication. For that reason the SSL authentication technology client and server applications have been chosen.
- Use of server certificates in both the server machine and the client machine in order to have complete assurance of authenticity at the time of establishing the communication channel.
- Signing of the information provided through the application using the Electronic Certificate of the Secretariat of Energy. This will ensure the source of information, authenticity, not repudiation and integrity of the communication.

Of course, in addition to appropriate safety measures in time of application, analysis clearly defined the objective of greater social and environmental commitment mainly through the reduction of paper and fuels used to allow communication between agencies, which now required to exchange letters through traditional mail.

To this must be added the "immediacy" as achieved by this channel of communication between agencies, enabling the use of electronic means for communications between public administrations as much as possible, as defined by the 11/2007 Law.

## Pan-European Public Procurement Online

PEPPOL (Pan-European Public Procurement Online) aims to implement common standards enabling EU-wide public eProcurement. Existing national systems of electronic public procurement will be linked so that all participants can enjoy the full benefits of a single European market.

The broader vision of PEPPOL is that any company in the EU can communicate electronically with any EU governmental institution for pre-award and post-award electronic procurement activities. "Pre-award eProcurement" is the eProcurement process before a contract has been entered; typically a tender including eSignature, Virtual Company Dossier and eCatalogue. "Post-award eProcurement" is the eProcurement process based on a contract; typically eCatalogues, eOrdering and eInvoicing. PEPPOL will allow any supplier in the EU to respond to any European public tender and conduct any resulting purchasing utilizing their existing national infrastructure.

The PEPPOL project focuses on cross-border activities within the pre-award procurement process of Virtual Company Dossiers (evidentiary documents) to eCatalogues and through to eOrdering and eInvoicing. PEPPOL will enable all Member States and their government contracting agencies, their suppliers (including small and medium-sized businesses) and the ICT industry to participate, follow its work and influence the definition of specifications as they are developed.

PEPPOL will encourage all Member States to capitalise on the potential of eBusiness. This will in turn boost innovation and strengthen the competitiveness of enterprises and SMEs across the EU. The immediate benefits of PEPPOL will allow businesses to widen their markets and carry out easier, more efficient and secure procurement. Contracting authorities will generate savings on administrative and transaction costs.

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**Editor's Choice of the week:** [Ubiquitous care system to support independent living](#)

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## Latest News

- [SE: New national IT tool to reduce patient injuries](#) | 5 April 2011 | Sweden
  - [LV: Electronic identity cards expected in summer 2011](#) | 5 April 2011 | Latvia
  - [LU: Luxembourg boosts breast screening capabilities with state-of-the-art mammography systems](#) | 5 April 2011 | Luxembourg
  - [FR: April publishes new argumentation tools on public procurement contracts](#) | 5 April 2011 | France
  - [ES: The Government of Cantabria launches new portal](#) | 4 April 2011 | Spain
  - [PT: Health 2.0 project launches online survey on health innovation in Portugal](#) | 4 April 2011 | Portugal
  - [NL: Central data collection to reduce infant mortality](#) | 4 April 2011 | Netherlands
  - [NO: Open source-based problem-reporting website launched nationwide](#) | 4 April 2011 | Norway
  - [EU: European Parliamentarians participate in Document Freedom Day 2011](#) | 4 April 2011 | Croatia | Germany | Greece | Italy | Netherlands | Portugal | Spain | United Kingdom | EU Institutions
  - [EU: New portal to catalogue clinical trials](#) | 1 April 2011 | EU Institutions
  - [HR/SI: Croatian delegation briefed on Slovenia's e-VEM project](#) | 31 March 2011 | Croatia | Slovenia
  - [CH: Steering committee lays down strategic areas to stimulate eGovernment](#) | 1 April 2011 | Switzerland
  - [UK: HRIS to disseminate information on eHealth to patients](#) | 30 March 2011 | United Kingdom
  - [PT: Lisbon launches new portal to promote citizen participation](#) | 30 March 2011 | Portugal
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## SE: New national IT tool to reduce patient injuries - 5 April 2011

The national IT support for event analysis (nationellt IT-stöd för händelseanalys - NITHA, in Swedish) was launched in March 2011, to facilitate the analysis of events which lead to serious patient injuries occurring

**in healthcare. The idea is that by centralising these event analyses, resources can be pooled, enabling the development of more effective ways to prevent patient injury in the future.**

The aim of the NITHA project is to develop an IT support system to facilitate and streamline the process of event analysis carried out when a patient in healthcare has been seriously injured. The computer-based tool is based on a standardised approach to common terminology and concepts, and supports the methodology of the manual Risk and Event Analysis.

Up until now, healthcare providers performed local event analyses without the opportunity to benefit from similar work done by other providers. When work is done locally in this way there is a risk that healthcare providers will have to develop their own solutions to patient safety problems even though effective strategies have already been established elsewhere. Since NITHA works at a national level, users are able to find out about events wherever in Sweden they occurred, and so it presents users with an unprecedented opportunity to learn from others' experiences. As a result, the tool will contribute to increased safety for patients.

The NITHA project was commissioned by the [Centre for eHealth in Sweden](#) (Center för eHälsa i samverkan - CeHis, in Swedish) and the work has been led by project manager Eva-Lena Ahlberg from Östergötland County Council and Steering Committee Chairman Marion Lindh from Stockholm County Council. NITHA has been developed through close cooperation between the project team and the vendor, a Nordic IT company. Deliveries are made every month and the project participants have continually influenced the development. After almost a year of intensive development, NITHA is ready for use.

Eva-Lena Ahlberg said: "The work has gone smoothly and we have kept ourselves within the project requirements in terms of both time and budget."

NITHA consists of an operational part to which only analysing leaders, experts and team members with a special login have access. The second part facilitates various searches and can be accessed without a login. It is not a major task to incorporate NITHA into activities, although it does require the healthcare provider to be connected to Sjunet, the national IT infrastructure for healthcare in Sweden.

The county councils, regions and municipalities adopting NITHA are advised to appoint so-called 'super users'. These should be people who understand the procedure of event analysis, and who can support others in the organisation. The group responsible for NITHA's management and development will train and support the super users.

With the system ready for delivery, it is time for next phase of development.

Marion Lindh said: "An important task now is to encourage as many people as possible to start using NITHA so that others can benefit from their experiences in solving patient safety problems."

One aim for the future is to link specialist doctors' organisations with the analysis work. The idea is that they will look into the case analysis to develop a national action package to combat preventable harm in their specialities. There are also ambitions to develop the system so that risk analysis can be handled in future.

Anyone who has concerns or questions can contact the project team at least until the national administrative structure is put into operation.

Eva-Lena Ahlberg said: "We are keen to capture different views about the system and those who have opinions are welcome to contact us."

#### **Further information:**

- [Original news article - CeHis \(in Swedish\)](#)
- [CeHis](#)

## **LV: Electronic identity cards expected in summer 2011 - 5 April 2011**

**The introduction of electronic identity (eID) cards in Latvia is expected to begin in the summer of 2011, it was announced on 28 January 2011.**

The scheme for introducing eID cards was initially launched as far back as 1999, but is soon to be concluded, following recent amendments to the Personal Identification Documents law just announced at the state secretaries meeting and currently being coordinated with other authorities.

According to a Latvian business newspaper, the [Latvian Office of Citizenship and Migration Affairs](#) (LOCMA) has concluded a contract worth LVL 4.035 million (approximately €5.6 million) with a secure technologies company based in France for the manufacture and supply of eID cards and electronic residence permits.

Andrejs Rjabcevs, a representative for LOCMA, said that the procurement means that a million eID cards will have been supplied by late 2014, each year delivering the number of the cards requested. He added that if the process proceeds smoothly, the first cards might arrive in summer 2011.

### **Further information:**

- [Original news article - Baltic News Network](#)
- [Related ePractice news article - LV: eID card introduction plan unveiled](#)
- [Related ePractice news article - LV: eID card concept approved](#)

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## **LU: Luxembourg boosts breast screening capabilities with state-of-the-art mammography systems - 5 April 2011**

**Luxembourg has recently added two digital mammography systems to its breast cancer screening programme. The new mammography units ensure that more women will be able to undergo screening while being exposed to minimum radiation doses.**

In 2009, three hospitals in Luxembourg started to use photon-counting mammography systems. These two new systems are intended to replace other older analogue and digital mammography units. Astrid Scharpantgen, coordinator of the breast screening programme, said "Luxembourg currently has a 65 % participation rate in mammography screening, which is relatively high, but of course we want to increase this number." She added that since fear of radiation is one of the factors which impact the participation rate, offering the low dose of the new systems will make fewer women hesitate to show up for their checkups.

Mammography screening is considered the best way to diagnose breast cancer at its early stages, thus resulting in more effective treatment. The imaging procedure uses radiation to generate images of the breast. Therefore, reducing radiation doses delivered during mammography screening is essential.

The new units offer highly-detailed images of the breast tissue while delivering minimum radiation doses. They have been installed in 18 European countries, and are being used in several breast screening programmes across Europe.

### **Further information:**

- [Original news article - Health Imaging Hub Portal](#)

## FR: April publishes new argumentation tools on public procurement contracts - 5 April 2011

The French advocacy organisation for free software and open standards April continues its campaign against discriminatory calls for tenders with new information and awareness-raising resources.

Whereas the Administrative Court of Lille in December 2010 reasserted the illegality of such calls for tenders, these argumentation tools are primarily intended for businesses and citizens who are directly confronted with such difficulties.

April followed up the publication in November 2010 of a [guidebook](#) entitled 'For open IT procurement' ('Pour des marches publics informatiques ouverts', in French) with a two-page [explanatory note](#) on the public procurement of IT ('Marchés publics informatiques', in French) containing a concrete account of the problems faced by Free Software companies. It draws attention to the status of applicable laws and the solutions that are available for those who come across illegal procurement contracts.

As seen from an informational and awareness-raising perspective on the issue, April and the National Council of Free Software (CNLL) have jointly proposed an [open letter](#) to be sent out to public actors who publish illegal tenders. This letter may facilitate the start of a dialogue, especially with local authorities that are not necessarily aware of the problem.

Note: The original article in French is licensed under a [Creative Commons Attribution 2.0 License](#).

### Further information:

- [Original news article - April Association \(in French\)](#)
- [April](#)
- [Public procurement of IT - Explanatory note - April \(in French\)](#)
- [Open letter - April and CNLL \(in French\)](#)
- [Related OSOR news article - FR: Ruling cancels public procurement tender that excluded open source software](#)

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## ES: The Government of Cantabria launches new portal - 4 April 2011

On 28 March 2011, the Minister of Industry and Technological Development of the Government of Cantabria, Juan José Sota, announced the launch of the new institutional portal '[www.cantabria.es](http://www.cantabria.es)'.

According to the [press release](#) issued on the same day, the portal will act as a gateway to regional eGovernment services for citizens and businesses. The eServices are grouped under four life-events (Living/Studying/Working/Visiting Cantabria) and 16 thematic areas that aim to meet the requirements, concerns and interests of users.

The user-focused portal design complies with web accessibility guidelines. Parameters include the use of open source, web analysis tools and Web 2.0 technology. It integrates the most widely used social networking sites.

As an open source-based portal, 'cantabria.es' is expected to serve as a web-gateway benchmark for all the other websites of the Government, and thus reduce its dependence on technology providers in future.

The project was developed by the Directorate General for Development and Technological Innovation in collaboration with the Cantabrian Enterprise for the Development of New Technologies in the Administration (EMCANTA), as part of the modernisation and technological innovation efforts in the autonomous community.

The regional government will pursue this move by renewing its Intranet, the Access Portal to the services of the Public Service, using the same technology platform as that of the regional eGovernment portal.

**Further information:**

- [Original news article - eGovernment portal PAe \(in Spanish\)](#)
  - [Press release \(in Spanish\)](#)
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## **PT: Health 2.0 project launches online survey on health innovation in Portugal - 4 April 2011**

The General Directorate of Health (Direcção-Geral de Saúde - DGS, in Portuguese), has put forward the 'Health 2.0: Quality and Innovation in the National Health Service' project aimed at identifying the main requirements in health innovation.

According to a DGS communiqué, the Department of Quality in Health under the DGS and the National School of Public Health are jointly promoting an online [survey](#) that seeks to identify strategic priorities for innovation in the health sector.

The survey is open to all users of the National Health Service or health units, as well as those who go through civil society organisations.

Participants are asked to express via multiple-choice answer menus their opinion on the following questions, among others:

- In your view, what is health innovation?
- What are the essential characteristics and criteria of health innovation?
- How important is health innovation for your area of activity?
- What are the needs and strategic priorities for the dissemination, identification, analysis and promotion of health innovation in your area of activity?

**Further information:**

- [Official news article - Citizen Portal \(in Portuguese\)](#)
  - [Health 2.0 survey \(in Portuguese\)](#)
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## **NL: Central data collection to reduce infant mortality - 4 April 2011**

The programme e-Perinatology is aiming to reduce infant mortality in the Netherlands through the use of ICT to collect and store the critical information centrally, it was announced on 22 March 2011.

Infant mortality in the Netherlands is relatively high compared with other countries in Europe. Research at the university medical centre [Erasmus MC](#) identified one of the main causes of this to be the inadequate screening for risk factors in pregnant women. The programme e-Perinatology aims to contribute to reducing infant mortality by employing ICT to improve the recording and exchange of data about the newly born, the care surrounding pregnancy and birth.

In the pilot project, five midwifery practices are able to send data electronically to the national databases of the [National Institute for Public Health and Environment](#) (Rijksinstituut voor Volksgezondheid en Milieu - RIVM, in Dutch) and the [Netherlands Perinatal Registry](#) (Perinatale Registratie Nederland - PRN, in Dutch).

Ellen Willemsen, from one of the midwifery practices taking part in the pilot, said: "A lot of data for these databases are now sent automatically, and this saves work. The less time we spend on administration, the more time we have

for the pregnant client. In addition, this improves care. All data of the pregnancies are centrally collected, so you can link information and make good scientific enquiries."

Heidi Reijerkerk, manager of a primary midwifery care organisation which is also involved in the pilot project, said that using common language is essential. She continued: "If we want to communicate well, we should each know exactly what we mean. There is a dataset developed with the most relevant data and what they mean. A simple example: if a woman smokes during pregnancy, we want to know how many cigarettes per day? On all such issues there is agreement."

The organisation's ICT provider has already built the program into the system. Its 20 midwives can now enter the birth announcement and other relevant information in all the necessary databases with the touch of a button.

Ms Reijerkerk added: "The system is secure and user-friendly. In addition, we have made agreements over asking for consent. The nearly 1700 clients we assist every year accept almost without exception."

#### Further information:

- [Original news article - Nictiz \(in Dutch\)](#)

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## NO: Open source-based problem-reporting website launched nationwide - 4 April 2011

**FiksGataMi, an open source-based service to report faults and problems to local authorities, was launched nationwide on 7 March 2011.**

[FiksGataMi](#) is a new website that enables citizens to report and discuss faults and problems in their local communities, such as graffiti, unauthorised dumping of rubbish, holes in the road or defective street lighting. The citizen does not need to be concerned about which public agency needs to be contacted, since FiksGataMi will automatically send an email to the local authority responsible for the particular geographical location. All Norway's municipalities are covered by the service.

FiksGataMi uses the free editable map [OpenStreetMap](#). Although in some rural areas, this can be of poor quality, in major cities and towns it is fully on a par with commercially produced maps and those of the Norwegian Mapping Authority. Residents can also help improve the map by visiting its website. The launch of FiksGataMi was made possible when the [Norwegian UNIX User Group](#) (NUUG) recently launched the [MaPit](#) service which provides automated access to information about geographical location, including municipal and county boundaries.

FiksGataMi is the Norwegian counterpart of the UK site [FixMyStreet](#), which is run by the [MySociety](#) project and receives about 2 000 messages per week. The technology behind FiksGataMi is a collaboration between NUUG and MySociety, making FiksGataMi a European project. The service was developed with support from Norwegian ministries and [Friprog](#) (the Open Source Competence Centre, in English).

Peter Reiner, project manager for FiksGataMi and leader of NUUG, said: "Residents will be able to report problems in their community, without thinking of the public body that is responsible. The project is based on free software and technology developed in collaboration with the UK project FixMyStreet."

Tom Steinberg, director of MySociety, said: "NUUG's fiksgatami.no is a good example of what makes free software done well, so unbeatably great. The service was developed very quickly. It only took a month to create what in effect is a fully developed unofficial national eCitizen service, on a par with the best there is."

Christer Gundersen, acting director of Friprog, said: "FiksGataMi is a service that covers all Norwegian municipalities, which distinguishes it from similar services launched in the past. Some municipalities have done similar projects before but these were limited to the area that the municipality is responsible for. FiksGataMi also

makes it possible for users themselves to report when problems are resolved. This is brand new and is in many respects moves some of the processing out to the residents."

Original news article: Friprog blog | CC-BY-SA 3.0

**Further information:**

- [Original news article - Friprog blog \(in Norwegian\)](#)
  - [FiksGataMi \(in Norwegian\)](#)
  - [Norwegian UNIX User Group \(in Norwegian\)](#)
  - [OpenStreetMap](#)
  - [MySociety](#)
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## **EU: European Parliamentarians participate in Document Freedom Day 2011 - 4 April 2011**

**Members of the European Parliament (MEPs) and their assistants participated in this year's Document Freedom Day that took place on 30 March 2011 in the Paul-Henri Spaak building of the European Parliament in Brussels, in a general effort to educate the public about the importance of Free Document Formats and Open Standards.**

The MEPs Malika Benarab-Attou, Indrek Tarand and Karima Delli participated in order "to emphasize the opportunities offered by digital technologies to broaden access to culture in Europe and in the world", according to Malika Benarab-Attou. The MEPs say all documents formats and document applications should be readable by any machine and for any person. "The public domain needs to be protected from erosion and on the contrary nourished and extended", they add.

The three MEPs organised three presentations on open documents, by Stefan Gradmann, Professor of Library and Information Science at Humboldt-University in Berlin, Håkon Wium Lie, Chief Technology Officer of a private software provider and Kaido Kikkas, Associate Professor at the Estonian Information Technology College and Associate Professor of Social and Free Software at Tallinn University, in Estonia.

Similar Free Document Day events were organised by organisations advocating open standards from EU member states including The Netherlands, Portugal, United Kingdom, Spain, Germany, Croatia, Greece and Italy. For instance, for students and schools in Spoleto, Italy a series of talks were organised on 2 April 2011 on the importance of using Open Document Format. A speech about Open Document Format and the value of its use in the public sector also took place in the GNU/Linux Lab in Thessaloniki, Greece, on 31 March 2011 while in Portugal several organisations joined forces to organise, on 30 March 2011, a number of talks and presentations, including speakers from Portuguese political parties.

**Further Information:**

- [Original news article - OSOR.EU](#)
  - [Document Freedom Day 2011](#)
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## **EU: New portal to catalogue clinical trials - 1 April 2011**

**On 22 March 2011 the [EU Clinical Trials Register](#) was launched by the [European Medicines Agency \(EMA\)](#) in order to provide information on all the authorised clinical trials being undertaken in the EU.**

The portal enables patients, carers and healthcare professionals to access information regarding possible new treatments. The site will also benefit the research community and industry by helping them avoid the unnecessary duplication of clinical trials.

The Register contains information about clinical trials conducted by industry and research institutions, whether they take place in one member state or several. This information is made public once the clinical trial has been authorised. Every year approximately 4 000 clinical trials are authorised in the EU, and since most of them last two to three years, about 10 000 trials are ongoing at any given time.

The Register also includes the clinical trials contained in Paediatric Investigation Plans (PIPs) - the research and development program that generates data required to authorise a medicinal product for the use of children. These clinical trials are published even when they are performed outside the EU.

The Register is part of the overarching [EU Drug Regulating Authorities Pharmaceutical Database](#) (EudraPharm), a public database which also centralises information on medicines authorised by the EU, such as the patient information leaflet.

**Further information:**

- [Original news article - The European Commission Representation in the United Kingdom - Europa](#)
- [EU Clinical Trials Register](#)
- [Further information on clinical trials - Europa](#)

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## **HR/SI: Croatian delegation briefed on Slovenia's e-VEM project - 31 March 2011**

**On 10 March 2011, a delegation from Croatia visited Slovenia to learn about e-VEM, Slovenia's state portal for businesses and entrepreneurs.**

The e-VEM portal enables companies and entrepreneurs to use eServices which are concerned with the formation of a company or procedures which are carried out by a business entity upon or after its formation.

The meeting was hosted by the Ministry of Public Administration, specifically by the [Directorate of E-government and Administrative Processes](#) (Direktorat za e-upravo in upravne procese, in Slovenian). The Croatian delegation consisted of representatives from the High Commercial Court of the Republic of Croatia and from the Ministry of Justice, as well as judges, notaries and representatives of the [HITRO.HR portal](#).

Croatia's HITRO.HR portal is similar to e-VEM, since it offers information and facilitates the set-up of businesses and various other services for companies and self-employed people. The HITRO.HR service was created to enable entrepreneurs and other citizens to have quicker, simpler access to information and services in one location.

**Further information:**

- [Original news article - Ministry of Public Administration \(in Slovenian\)](#)
- [e-VEM portal](#)
- [HITRO.HR portal \(in Croatian\)](#)
- [Related ePractice case - e-VEM project - One stop shop for companies](#)
- [Related ePractice case - HITRO.HR - Croatian One Stop Shop](#)
- [Related ePractice news article - SI: On-line company registration for SMEs](#)
- [Related ePractice news article - HR: More than 30 000 companies and craftsmen use the HITRO.HR service](#)

## CH: Steering committee lays down strategic areas to stimulate eGovernment - 1 April 2011

The Steering Committee eGovernment Switzerland has identified strategic areas intended to give fresh impetus to eGovernment at a meeting on 7 March 2011 in Bern. It calls on all levels of government to further strengthen management, to focus on selected projects and to achieve a better collaboration. These strategic areas will constitute the basis for the renewal of the ['Framework Agreement on eGovernment Cooperation in Switzerland'](#).

The Confederation and the cantons concluded the framework agreement in 2007, which will remain in force until the end of 2011. To ensure the continuance and implementation of the Swiss eGovernment strategy, the steering committee at a meeting on 4 November 2010 commissioned the eGovernment Switzerland Programme Office to prepare the renewal of the framework agreement with the support of key Swiss eGovernment stakeholders. What the steering committee seeks to accomplish is to accelerate the deployment of eGovernment and to strengthen the Confederation's leading role, without relieving the cantons of their responsibility regarding its implementation.

In order to prepare for the new framework agreement, the Programme Office set up various workshops with eGovernment stakeholders in early 2011. These workshops have identified the following key action areas: reinforce the role of the steering committee; focus on selected projects; collaborate more closely at federal level; and increase standardisation and a joint funding basis.

Based on these, the steering committee has laid down the following strategic areas:

- An action plan that focuses on five to eight priority projects;
- A geographical map provides an overview of eGovernment projects in Switzerland;
- The steering committee exercises greater influence on the adoption and implementation of standards;
- Defining binding framework conditions in the implementation of prioritised projects;
- The Steering Committee provides recommendations on general topics;
- The municipalities will be further involved through the cantons;
- A common financial base will be created for eGovernment in Switzerland.

As a second step, the Programme Office will carry out these strategic areas in a proposed new framework agreement, in collaboration with the secretariat of the Conference of the Cantonal Governments. Federal bodies, cantons and other organisations such as the Association of Municipalities, will then have the opportunity to express their views by means of a project consultation. In autumn, the revised framework agreement will be submitted for approval to the Conference of the Cantonal Governments and the Federal Council.

### Further information:

- [Official news article - eGovernment Switzerland \(in French, German and Italian\)](#)
- ['Framework Agreement on eGovernment Cooperation in Switzerland' \(in French, German and Italian\)](#)

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## UK: HRIS to disseminate information on eHealth to patients - 30 March 2011

The Scottish Government has commissioned Health Rights Information Scotland (HRIS) to produce a public information leaflet and an animated film clip which looks at eHealth in simple images and plain language from a patient's perspective, explaining complex information quickly and clearly.

As eHealth continues to deliver better, safer care to patients, it becomes equally important to ensure that the public understands how eHealth impacts on the service they receive and the benefits it brings. The information leaflet and animated clip explains what eHealth is, how it benefits both patients and the National Health Service Scotland (NHS), the importance of safety and confidentiality of patient information and what rights patients have about their own information.

The information is being supplied to NHS boards on CD. Boards are expected to display the information on their websites alongside the other HRIS public information leaflets and supply to GP practices. It is worth noting that the leaflet and clip are not intended to replace the NHS Boards' existing privacy notices or the HRIS leaflet 'How the NHS Protects your information'.

Draft storyboards for the film clip, leaflet and info-graphics were user-tested among public focus groups and professional stakeholders with positive results. The information will shortly be available in different formats and languages throughout Scotland.

The leaflet and animated clip are available from the HRIS [website](#).

**Further information:**

- [Original news article - eHealth Directorate - Scottish Government](#)
  - [HRIS leaflet and clip](#)
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## **PT: Lisbon launches new portal to promote citizen participation - 30 March 2011**

Lisbon City Council has launched the portal '[Lisbon Participates](#)' ('Lisboa Participa', in Portuguese), which promotes the civic participation of its residents in targeted projects. The portal seeks to establish a close link, communication and interaction between citizens and local authorities.

According to a [communiqué](#) released by the municipality, the portal was created with the aim to encourage civic participation on issues deemed important to the city, thus empowering stakeholders to play a full part in new ideas and projects.

Some of the initiatives that are voted on or in public consultation on the portal include the Participatory Budget for the period 2011-2012, the Local Agenda 21 or the SmartLX programme that contributes to a better quality of life in the city.

In addition, the site contains the discussion page 'Lisbon in Debate' (Lisboa em Debate, in Portuguese), which serves as an opinion sharing platform for the following projects that impact the city's future: a new administrative map of the parishes, the New Lisbon Municipal Master Plan and urbanisation plans, etc.

**Further information:**

- [Official news article - Citizen Portal \(in Portuguese\)](#)
  - ['Lisbon Participates' portal \(in Portuguese\)](#)
  - ['Lisbon Participates' communiqué \(in Portuguese\)](#)
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## **New Factsheets**

The 14th Edition of the eGovernment factsheet of Slovakia is now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

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## **Latest Publications**

- [EU: eHealth Monthly Focus on HeartCycle](#) | 24 March 2011 | Finland | Germany | Greece | Italy | Netherlands | Portugal | Spain | Sweden | Switzerland | United Kingdom | EU Institutions

- [UK: ICT in government - Landscape review](#) | 17 February 2011 | United Kingdom
  - [EU: Health and Wellbeing: faster, better, broader and cheaper](#) | 28 January 2011 | Pan european
  - [CH: eHealth in Practice](#) | 18 January 2011 | Switzerland
  - [INT: Global Observatory for eHealth series - Telemedicine - Opportunities and developments in Member States](#) | 13 January 2011 | International Organizations
  - [INT: Global Observatory for eHealth series - Atlas of eHealth country profiles](#) | 22 December 2010 | International Organizations
  - [IE: National Recovery Plan 2011-2014](#) | 24 November 2010 | Ireland
- 

## **EU: eHealth Monthly Focus on HeartCycle - 24 March 2011**

### **Description (short summary):**

HeartCycle is an Integrated Project aiming at researching, developing and clinically validating innovative solutions for the management of cardiovascular diseases. It focuses on patients after heart attack and chronically ill heart failure patients.

In future the number of these patients will dramatically increase due to the demographic change. Society will face a large need for care and at the same time a gap in the number of available care givers. Finding better ways that allow health professionals to manage and treat more patients with high-quality healthcare at moderate cost is therefore seen as a huge opportunity space. Empowering patients to play a more active role in their own disease management will be crucial but remains a major challenge.

The HeartCycle project develops technologies and services for Telehealth, which is to remotely monitor and manage patients at home and motivate them to comply with treatment regimes and a beneficial lifestyle. Telehealth allows a shift from episodically care to continuous care due to the more frequent (daily) follow-up on the patients' health status. This allows healthcare professionals to better control the progress of the therapy, detect upcoming adverse events early and react in time with personalised care plan adjustments, leading to stabilisation of the patient and avoidance of costly hospitalisations.

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## **UK: ICT in government - Landscape review - 17 February 2011**

### **Description (short summary):**

The National Audit Office has published a review of how the Government uses information and communications technology (ICT) to deliver public services. The review, the purpose of which is to inform the debate about government's new use of ICT, gives an overview of existing uses, as well as initiatives and changes underway.

It details a number of challenges the government faces in protecting and improving the value for money of ICT and in ensuring that ICT is deployed fully in the drive to secure sustainable cost reduction.

In response to such challenges and a worsening financial situation, the Government has made a number of changes, prominent among which was the formation in June 2010 of the Efficiency and Reform Group that is taking a new approach to securing value for money from ICT. The Group has been responsible for a number of new initiatives, including the moratorium on central government's signing new ICT contracts worth more than £1 million without agreement from the Minister for the Cabinet Office; a mandatory review of all ICT projects currently underway to identify waste; and a drive to renegotiate contracts with suppliers.

Most of the Group's initiatives are at a very early stage and it is too early for the National Audit Office to evaluate their effect. The spending watchdog indicates, however, that today's review will set the ground for future evaluations of these and other initiatives designed to achieve value for money from ICT spending.

**Number of pages:** 48

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## **EU: Health and Wellbeing: faster, better, broader and cheaper - 28 January 2011**

### **Description (short summary):**

Europe's policy makers know full well what their challenges are. Put simply, everyone needs to do more, better, quicker, with greater involvement from their citizens and above all do this at lower cost. Nowhere are the challenges, the pain points, more evident than in health, where shrinking real budgets are set on a collision course with rising health costs and ageing populations. In addition, there are calls from all sides for patients to be more involved in the management of their own health and wellbeing. There are requests for innovation and technology developments to be driven by patients' needs. Add to the mix concerns about data security and privacy, and you have a perfect recipe for systemic stress.

In administration, as with most medicines, there is no "magic bullet". Economic constraints mean that everyone has to keep their feet firmly on the ground. And in the past few years a new ally has emerged: this new ally is called cloud computing.

The term cloud computing describes a new way of working whereby software, computing power, storage - a whole range of infrastructures and applications - reside in the "cloud", that is to say, off your own premises and accessed via the Internet. Instead of being a drain on capital and human resources, cloud computing enables rapid, agile and cost effective solutions.

**Number of pages:** 16

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## **CH: eHealth in Practice - 18 January 2011**

### **Description (short summary):**

The Coordination Office Confederation-Cantons ('eHealth Switzerland'), the interoperability working group ALIS-Connect and the Swiss Medical Informatics Association (Verein Gesundheitsinformatik Schweiz, in German) have jointly produced this brochure that aims to acquaint the layperson with eHealth through reports provided by experts, as well as to offer ideas and guidance on adapting hardware and software to this field.

Furthermore, the brochure provides practical information that will assist IT systems leaders, hospital directors and coordinators of eHealth associations and authorities in seeking solutions. Strategies, approaches and proposed solutions are introduced to support policy-makers and those responsible for implementing processes.

**Number of pages:**

French and German version: 52

## **INT: Global Observatory for eHealth series - Telemedicine - Opportunities and developments in Member States - 13 January 2011**

### **Description (short summary):**

Telemedicine can bring the eyes of a specialist to examine a critically ill patient from halfway around the globe. It bridges the distance between people and the best health care available and can be applied to a vast range of situations - from home care to specialised clinical settings.

This second volume of the Global Observatory for eHealth series examines trends in the uptake of telemedicine, from the well established to newly emerging telemedicine applications. With an emphasis on the needs of developing countries, it looks to the future with an analysis of the strategic actions required to support and strengthen telemedicine in countries.

The publication is targeted at telemedicine practitioners and policymakers in health and information technology, as well as health care practitioners interested in adopting telemedicine services.

**Number of pages:** 96

### **Related ePractice publication:**

[INT: Global Observatory for eHealth series - Atlas of eHealth country profiles](#)

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## **INT: Global Observatory for eHealth series - Atlas of eHealth country profiles - 22 December 2010**

### **Description (short summary):**

This publication presents data on the 114 World Health Organization (WHO) Member States that participated in the 2009 global survey on eHealth. Intended as a reference to the state of eHealth development in Member States, the publication highlights selected indicators in the form of country profiles.

The objectives of the country profiles are to:

- describe the current status of the use of ICT for health in Member States; and
- provide information concerning the progress of eHealth applications in these countries.

Due to layout restrictions, additional information provided by Member States could not be included in these profiles. The country survey tools may be downloaded from the following website: <http://www.who.int/goe>. All country profiles can be accessed at the same URL as well as the full country data sets.

**Number of pages:** 244

### **Related ePractice publication:**

[INT: Global Observatory for eHealth series - Telemedicine - Opportunities and developments in Member States](#)

## IE: National Recovery Plan 2011-2014 - 24 November 2010

### Description (short summary):

The Irish Government's National Recovery Plan 2011-2014 sets out in detail the measures that will be taken to put public finances in order. It identifies the areas of economic activity which will provide growth and employment in the next phase of Irish economic development.

In the field of Public Sector Transformation, the Plan identifies the following action points:

- The reduction in public service staffing levels and scarcer resources will necessitate significant reform in order to ensure that priority service levels to the citizen are maintained.
- These reforms can be achieved through the full implementation of the Transforming Public Services agenda facilitated by the Croke Park Agreement.
- Service delivery will be reformed, refined and simplified.
- Greater use will be made of shared services to achieve efficiencies and improve service delivery.
- There will be substantial changes to the way in which public servants work to increase productivity and sustain necessary public services. Performance management and development will be extended across all sectors of the Public Service and existing systems will be strengthened.

eGovernment has the potential to improve a whole range of Government services. The current eGovernment Strategy focuses on improved delivery of information electronically, enhanced electronic delivery of services, and better use of shared technology approaches. The eGovernment plans of individual bodies are being developed in accordance with these recommendations.

Further phases of the eGovernment strategy are being planned. These will address greater electronic integration between public bodies, the online publication of public service data, online collaboration facilities for citizens and businesses, and legal and administrative measures to enhance the take-up of electronic services and self-service.

Further details are contained in Annex 9.

**Number of pages:** 140

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## Upcoming Workshops and Events

- [DE: 3rd Open Source Data Centre Conference](#) | 6 April 2011 - 7 April 2011 | Germany
- [DK: Digitise Denmark 2011](#) | 6 April 2011 - 7 April 2011 | Denmark
- [LU: Med-e-Tel 2011](#) | 6 April 2011 - 8 April 2011 | Luxembourg
- [ePractice workshop: Open Source: Its place in a cross-border environment](#) | 7 April 2011 | Belgium
- [BE: Drupal Government Days](#) | 7 April 2011 - 9 April 2011 | Belgium
- [AT: Graz Linux Days 2011](#) | 9 April 2011 | Austria
- [GR: OpenFest 2011](#) | 9 April 2011 - 10 April 2011 | Greece
- [UK: Using service lists to manage information and gain customer insight, a Smart Cities workshop](#) | 11 April 2011 | United Kingdom
- [HU: High-level event on Pre-Commercial Procurement](#) | 11 April 2011 - 12 April 2011 | Hungary
- [IT: 2011 IHE-Europe Connectathon](#) | 11 April 2011 - 15 April 2011 | Italy
- [FR: Workshop on Computational Intelligence in Biometrics and Identity Management](#) | 11 April 2011 - 15 April 2011 | France
- [UK: Free and Open Source Tools for GIS](#) | 12 April 2011 - 13 April 2011 | United Kingdom
- [Assisted workshop: Eris@Annual Conference 2011](#) | 12 April 2011 - 14 April 2011 | Poland
- [BE: 7th Annual World Health Care Congress-Europe 2011](#) | 13 April 2011 - 14 April 2011 | Belgium
- [BE: EU-US cooperation on eHealth Workshop](#) | 14 April 2011 | Belgium
- [FI: 16th Finnish National Conference on Telemedicine and eHealth](#) | 14 April 2011 - 15 April 2011 | Finland
- [SI: EFMI STC 2011 Conference](#) | 14 April 2011 - 15 April 2011 | Slovenia

- [TR: International Conference on eBusiness and eGovernment](#) | 16 April 2011 - 17 April 2011 | Turkey
- [DE: PythonCamp Cologne](#) | 16 April 2011 - 17 April 2011 | Germany
- [NL: AGILE 2011](#) | 18 April 2011 - 21 April 2011 | Netherlands
- [ePractice workshop: Collaborative production of eGovernment services](#) | 18 April 2011 | Belgium
- [UK: Moodle Moot UK 2011](#) | 19 April 2011 - 20 April 2011 | United Kingdom
- [IT: Fourth Italian gvSIG Days](#) | 19 April 2011 - 21 April 2011 | Italy
- [PT: 4th Conference on Health and Technology](#) | 29 April 2011 | Portugal
- [US: ATA 2011](#) | 1 May 2011 - 3 May 2011 | North America
- [TR: HIBIT 2011](#) | 2 May 2011 - 5 May 2011 | Turkey
- [UK: Electronic Health Records Conference](#) | 5 May 2011 | United Kingdom
- [AT: CeDEM11 - Conference for eDemocracy 2011](#) | 5 May 2011 - 6 May 2011 | Austria
- [European Regions at the forefront of eHealth](#) | 10 May 2011 | Hungary
- [Developing Ideas for the Active and Healthy Ageing Innovation Partnership](#) | 10 May 2011 | Hungary
- [HU: eHealth Week 2011](#) | 10 May 2011 - 12 May 2011 | Hungary
- [Assisted Event: Solutions Linux / Open Source](#) | 10 May 2011 - 12 May 2011 | France
- [BE: SEMIC.EU Yearly Conference 2011](#) | 18 May 2011 | Belgium
- [FR: Kick-off meeting of the Interest Group on Shared Services](#) | 25 May 2011 - 26 May 2011 | France
- [Assisted Event: European Forum on Electronic Signature \(EFPE 2011\)](#) | 6 June 2011 - 8 June 2011 | Poland
- [BE: The AEGIS project Final Workshop and 2nd International Conference](#) | 28 November 2011 - 30 November 2011 | Belgium

## **DE: 3rd Open Source Data Centre Conference - 6 April 2011 - 7 April 2011**

### **3rd Open Source Data Center Conference - OSDC 2011: 'Automated Systems Management'**

OSDC 2011 will focus on the use of open source software in data centers and large IT environments and will give the opportunity to participants to attend lectures and workshops. Participants will also have the chance to meet with international specialists on open source and benefit from their wide experience.

Furthermore, attendees will discuss the latest trends and opportunities in OS Data Center Solutions and get the chance to acquire the latest know-how, through the exchange of experiences and best practices. The conference is primarily aimed at experienced administrators and architects.

Event email: [Contact Form](#)

Event website: <http://www.netways.de/osdc/y2011/>

Country: Germany

City/Location: Nuremberg

Organiser: NETWAYS

## **DK: Digitise Denmark 2011 - 6 April 2011 - 7 April 2011**

### **Digitise Denmark 2011 - Digitisation Conference**

The Ministry of Science's recurring digital conference brings together 1000 public and private participants involved in the digitisation of Denmark. The conference is aimed at management and IT managers, project managers, business and IT architects and developers from public and private providers of all sizes.

Participants will work to find an overall direction to preserve Denmark's position in the global IT elite.

It is the eighth consecutive year that the Ministry of Science will hold the digitisation conference, formerly known as the Enterprise Architecture Conference. In 2011, the conference has been given a new framework.

Registration can be done [online](#).

Event email: [dd2011@kongreskompagniet.dk](mailto:dd2011@kongreskompagniet.dk)

Event website: <http://digitaliser.dk/group/558578>

Country: Denmark

City/Location: Aarhus

Organiser: National IT and Telecom Agency

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## **LU: Med-e-Tel 2011 - 6 April 2011 - 8 April 2011**

### **Med-e-Tel 2011 - The International eHealth, Telemedicine and Health ICT Forum for Education, Networking and Business**

Med-e-Tel focuses on eHealth and telemedicine applications and a wide range of other medical Information and Communication Technologies (ICT) applications and its convergence with medical applications, which lead to higher quality of care, cost reductions, workflow efficiency, and widespread availability of healthcare services.

The "Med" in Med-e-Tel stands for healthcare services (institutional and home based care, prevention and education) and for medical products and equipment (medical imaging equipment, monitoring devices, electronic health records, etc.). The "e" stands for the electronic and IT industry and services (hard- & software, internet, e-mail, etc.). The "Tel" stands for telecommunications (whether it is Plain Old Telephone Service (POTS), Integrated Services Digital Network (ISDN), wireless, satellite, videoconferencing, Voice over Internet Protocol (VoIP), or other).

In a professional and business-minded environment, Med-e-Tel brings manufacturers and suppliers together with a qualified and international audience of healthcare service providers and other key contacts such as: association executives, consultants, distributors and agents, educators and researchers, funding agencies, government representatives, health insurance providers, mutualities, homecare service organizations, hospital management and department heads, international authorities, medical specialists and general practitioners, nurses, venture capitalists, investors. Its main purpose is to establish new contacts and develop existing relationships.

The services and applications presented at Med-e-Tel include:

- computer hard/software and peripherals
- consulting services
- diagnostic/monitoring systems and devices
- electronic health cards
- electronic medical records and personal health records
- home and personal monitoring services and equipment
- hospital information systems
- imaging devices and systems
- internet/intranet services
- mobile/wireless devices and applications
- satellite communication
- secure data transmission
- surgical systems
- systems integration
- telecommunication services and devices
- tele-care/ tele-health/ telemedicine equipment and assistive technologies
- videoconferencing
- vital signs monitoring

The event also features many educational opportunities through its extensive program of presentations, panel discussions and satellite conferences the topics of which may be found on the [event website](#).

The event is [supported](#) by a wide range of national and international associations, institutions and media who are equally involved in the research, development or funding of eHealth and telemedicine initiatives.

The preliminary agenda of the event is now online and may be viewed on the [Med-e-Tel webpage](#).

Interested parties may register and also find information about participation fees [here](#).

Event email: [info@medetel.eu](mailto:info@medetel.eu)

Event website: <http://www.medetel.eu/index.php>

Country: Luxembourg

City/Location: Luxembourg

Organiser: International Society for Telemedicine & eHealth (ISfTeH)

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## **ePractice workshop: Open Source: Its place in a cross-border environment - 7 April 2011**

Some 20 years in the software industry already, open source software is now much more than just a few weird fellows trying to break free from commercial software.

This workshop invites all Open Source stakeholders and public administrations, and especially those linked to European Union funded initiatives, to discuss the quality dimension of open source with special focus in the use of open source by public administrations.

The workshop is supported by the ePractice.eu and the OSOR.eu communities and it will be held in Brussels, on Thursday 7 April 2011. Information about this workshop can also be found through the OSOR. eu platform.

The workshop topics can be grouped in two major directions:

### **Licensing issues:**

- o How to choose an Open Source software product for professional use
- o Re-using OSS from other public administrations and the implications of licensing
- o How to agree on a license for a cross border development of OSS
- o The effect of open source licenses to the software development process

### **Software production perspectives:**

- o OSS production quality improvement
- o Documenting Open Source Software
- o OSOR.eu contribution to communities, licensing and collaborative development and re-use
- o How to set up a project on OSOR.eu, set up roles and manage contributions

Additional subjects falling within the umbrella of the workshop's topic in general are also welcome based on potential speaker proposals.

For further information, please download the **call for participation** that is available in the section presentations & documents.

**Important deadlines to remember:** (please note the deadlines have been extended) • Summary (1 page) & 4 presentation slides to be submitted by 29 March 2011 • Speaker confirmation by 30 March 2011 • Final presentations (6 slides) 4 April 2011

### **Speakers/Audience:**

This workshop is open to anyone interested in the area of Open Source, in public administrations as well as businesses and/or citizens who interact with them: cross-border project implementers; developers of Open Source

software; stakeholders in FP6 and FP7 research projects; researchers; businesses; European Commission officers; ePractice members etc.

**Registration:** To register for this workshop, please create an ePractice account at <http://www.epractice.eu/en/user/register> if you are not a current member. Subsequently, kindly login and once you are in this page click the yellow button that reads "participate in this workshop" to activate your registration. ePractice members can simply login and click on the same page as described above.

**Submission of summaries / Presentation slides:** To be considered for a speaker placement kindly submit a summary of one page and four presentation slides of your intended presentation to [events@eurodyn.com](mailto:events@eurodyn.com). Regarding your summary, please download and complete the **workshop proposal form** that may be found in the presentation and documents section below. Final presentations should not exceed 7 power point slides and should be concise and factual. Please, don't use busy slides, too many graphics or pics and consider that every slide should not use more than 6 bullet points per slide. The main point of your presentation is to briefly inform about the project/initiative and encourage participation, questions and overall discussion.

**Networking:** This workshop is all about networking. A few selected speakers will set the scene with a 15 minute presentation and the rest of the programme will be dedicated to roundtable discussions and networking purposes.

**Contact:** Please, direct all queries to the above [events@eurodyn.com](mailto:events@eurodyn.com). The event coordinators will assist you promptly.

Event website: [www.osor.eu](http://www.osor.eu)

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

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## **BE: Drupal Government Days - 7 April 2011 - 9 April 2011**

### **Drupal Government Days**

The Dupal Government Days will be attended by Government representatives, Drupal users, developers, evaluators and business people, who will have the chance to meet up and exchange ideas on how to improve and support government processes.

The event will include sessions, talks etc. Ideas of interested parties regarding special topics of sessions can be announced by the registration of the relevant session. No special experience is needed for the preparation of the sessions. The point is to exchange and share ideas in the form of short sessions held by the participants of the event.

Some possible topics are:

- Drupal / Open Source adoption;
- Case Studies, Projects and Solutions;
- Open Government initiatives in Europe'
- Drupal and Open Data;
- Open Public;
- eLearning;
- Efficiency, Effectiveness and Transparency;
- elidentity and eSecurity Integration;
- Services for Businesses and Services for Citizens;
- Interoperability;
- Legal Aspects;
- Policy;
- User-centric Services.

Details about registration and the schedule of sessions will soon be available on the [event website](#).

Event email: [bart.vanherreweghe@premier.fed.be](mailto:bart.vanherreweghe@premier.fed.be)

Event website: <http://www.drupalgovdays.org/>

Country: Belgium

City/Location: Brussels

Organiser: Chancellery FPS of the Prime Minister of Belgium and FPS Federal ICT (Fedict) of the Belgian government

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## **AT: Graz Linux Days 2011 - 9 April 2011**

### **Graz Linux Days 2011**

Linux beginners, experienced administrators and software developers will have the opportunity to gain experience about free and open source software in three parallel series. Thanks to various presentations, Linux newcomers will become familiar with OpenOffice.org spreadsheets, the free world map OpenStreetMap and 3D graphics software Blender 3D with the free alternatives to popular proprietary products. The technically demanding topics include: highly available database installations, software voice recognition and cloud computing for desktops.

Throughout the event and especially in the breaks between the presentations, participants can ask for additional information about internationally renowned projects (including KDE, OpenOffice.org, Free Software Foundation Europe, Debian, Ubuntu and BSD).

Event email: [graz1@linuxtage.at](mailto:graz1@linuxtage.at)

Event website: <http://www.linuxtage.at/>

Country: Austria

City/Location: Graz

Organiser: The Grazer Organisation Team (Das Grazer Organisationsteam)

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## **GR: OpenFest 2011 - 9 April 2011 - 10 April 2011**

### **OpenFest 2011 (in Greek)**

The two-day open source and free software event aims to present open source and free software to the general public, specifically targeting students, as well as anyone who is interested in technology and follows its progress. It is being organised for a second consecutive year by the Electronic Computer Systems Department of TEI Piraeus.

The general themes will include, but are not limited to, the following:

- Implementation of open source in the education and public sectors
- Security issues
- Legal framework in Greece and abroad
- OS / Open Source
- Web / Networks / Programming
- Mobile/ Embedded Development

Registration can be performed by sending an email at [openfest@teipir.gr](mailto:openfest@teipir.gr).

Event email: [openfest@teipir.gr](mailto:openfest@teipir.gr)

Event website: <http://hellug.gr/content/openfest-2011>

Country: Greece

City/Location: Athens

Organiser: The Technological Educational Institute (TEI) Piraeus

## **UK: Using service lists to manage information and gain customer insight, a Smart Cities workshop - 11 April 2011**

### **Using service lists to manage information and gain customer insight, a Smart Cities workshop**

The event will provide an opportunity to see and discuss how local and national government people apply service lists. This workshop will be particularly useful for people who work with or wish to promote the use of service lists at the local, regional and national levels.

There will be descriptions of practical applications in the United Kingdom and Norway, with two afternoon workshops on information management and customer insight.

The Information Management workshop will look at:

- Website construction
- Portals and information sharing
- Statutory services
- Sharing service provision
- Service re-design around an area rather than an organisation
- Standard content and forms

The Customer Insight workshop will look at:

- Life events
- Circumstances / needs
- Service user profiles
- Baskets of services
- Channel selection
- Managing risks

Interested parties may register online on the [event webpage](#).

Event email: [mike.thacker@porism.com](mailto:mike.thacker@porism.com)

Event website: <http://www.smartcities.info/using-service-lists-manage-information-gain-customer-insight-smart-cities-workshop>

Country: United Kingdom

City/Location: London

Organiser: UK esd-toolkit in partnership with the EU North Sea Region Smart Cities project

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## **HU: High-level event on Pre-Commercial Procurement - 11 April 2011 - 12 April 2011**

### **High-level event on Pre-Commercial Procurement - 'Towards a smarter research and innovation procurement strategy for Europe'**

The profile of the participants for the PCP event is 250 key decision makers from Member State ministries, Chief Executive Officers (CEOs) of procurement agencies, industry and the EU Commission representatives. The PCP event is supported by the State Secretary for Asset Policy in the Hungarian Ministry of National Development, Mr Halasi Tibor.

Pre-Commercial Procurement (PCP) enables public procurers, by acting as technologically demanding first buyers, to drive the development of innovative solutions for public sector challenges from the demand side. In addition to improving the quality and effectiveness of public services, this can help creating opportunities for companies to take international leadership in new markets.

The first day of the PCP event (11 April) consists of a high-level event focusing on the economic drivers and governance models for PCP. The panel debates and key note speeches will focus on questions such as why and how to undertake such procurements based on experiences from Member States and the United States, what type of European Commission support would be most appropriate to catalyse wider implementation of PCP in the context of a smarter research and innovation procurement strategy for Europe.

The second day of the PCP event (12 April) consists of thematic breakout sessions with public procurers, R&D/innovation ministries and industry on the opportunities to apply PCP across various areas of public interest and how to foster further experience sharing among Member States that are starting to experiment with PCP.

Further details on the PCP Event programme may be found in the [draft agenda](#). Registration is not available yet.

Event email: N/A

Country: Hungary

City/Location: Budapest

Organiser: European Commission in cooperation with the Hungarian Presidency of Council of the European Union

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## **IT: 2011 IHE-Europe Connectathon - 11 April 2011 - 15 April 2011**

### **2011 IHE-Europe Connectathon**

The main purpose of the Integrating the Healthcare Enterprise (IHE) Connectathon 2011 event is to host the traditional phase of annual testing of the interoperability between systems of the participating companies, following the specifications published by IHE.

During the Connectathon week, the participating companies will verify the interoperability between systems by putting them to the test through specific sessions, supervised by "monitors".

Also scheduled within the scope of the event, are a series of "parallel events", that is daily meetings/seminars on specific healthcare themes, with contents and organisation managed by various international bodies.

During the Connectathon week, IHE-Europe will also organise a "Social Event", generally an evening, conceived for the participants to spend time together outside working hours.

A preliminary agenda for the event and important dates and details on the event can be found on the [event website](#).

Interested parties may register online [here](#).

Event email: [technical.manager@ihe-europe.net](mailto:technical.manager@ihe-europe.net)

Event website: <http://gazelle.ihe.net/?q=node/58>

Country: Italy

City/Location: Pisa

Organiser: Integrating the Healthcare Enterprise (IHE)

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## **FR: Workshop on Computational Intelligence in Biometrics and Identity Management - 11 April 2011 - 15 April 2011**

**2011 Institute of Electrical and Electronics Engineers (IEEE) Workshop on Computational Intelligence in Biometrics and Identity Management - CIBIM 2011 as part of Series on Computational Intelligence - SSCI 2011**

The main objective of this workshop is to bring together the leading researchers to exchange the latest theoretical and experimental computational intelligence (CI) solutions in biometrics and identity management. This event will provide an interdisciplinary forum for research scientists, system developers and students from around the world to

discuss the latest advances in the field of Computational Intelligence and its application to real world problems in biometrics and identity management.

Topics of interest include but are not limited to:

- CI-based biometric algorithms, techniques and systems;
- Machine learning, neural-networks and artificial intelligence methods in biometrics and identity management;
- Biometric solutions for physical and logical securities;
- Biometric smart ID, Radio-frequency identification (RFID) ePassport, biometric authentication and identity management;
- Biometric information privacy and data security;
- Covert and unconstrained biometrics;
- Multiple biometrics and multi-modal biometrics information fusion;
- Biometric anti-spoofing and liveness detection;
- Mobile biometric devices and embedded biometric systems;
- Biometric performance, assurance, and interoperability testing.

Registration can be performed [online](#).

Event email: [ssci2011@poleia.lip6.fr](mailto:ssci2011@poleia.lip6.fr)

Event website: <http://www.ieee-ssci.org/2011/cibim-2011>

Country: France

City/Location: Paris

Organiser: IEEE Computational Intelligence Society

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## **UK: Free and Open Source Tools for GIS - 12 April 2011 - 13 April 2011**

### **Free and Open Source Tools for Geospatial Information Systems (GIS)**

The explosion of interest in spatial data in recent years has been coupled with an understanding from many businesses and organisations that using location and place as a key is a very successful way of managing their data assets. Parallel to this is a growing need, driven both by commercial self-interest and regulation, to share spatial data with other organisations. These and other drivers have been responsible for GIS moving from a niche product to the mainstream. Many existing users and newcomers are seeking to expand their spatial data capabilities and are adopting open source solutions as they offer a cost effective and versatile alternative to commercial software.

The School of Civil Engineering and Geosciences has developed a three day course for geospatial IT implementers, decision makers and users, providing an introduction to the open source GIS / geospatial software stack and its viability as both an alternative and complementary approach to commonplace proprietary GIS solutions. These courses are all accredited by the [Association for Geographic Information](#) and count towards continuing professional development.

More information about the courses is available [here](#), and a timetable can be found [here](#).

The course can be booked [online](#).

Event email: [ceg.cpd@ncl.ac.uk](mailto:ceg.cpd@ncl.ac.uk)

Event website: <http://www.ncl.ac.uk/cegs.cpd/cpd/osgis.php>

Country: United Kingdom

City/Location: Newcastle upon Tyne

Organiser: Newcastle University

## **Assisted workshop: Eris@Annual Conference 2011 - 12 April 2011 - 14 April 2011**

**In 2011 eris@ will deliver a new kind of conference that breaks away from tradition and delivers an event that will have a foundation and legacy that will live on, well after the delegates have returned to their offices.**

The theme of the conference is **“Moving from Policy to Practice”** with a focus on three of the vital areas underpinning change:

- The options and support available to create and operate high speed, **next generation broadband infrastructure** that provides the foundation for participation in the digital economy;
- The impact that next generation internet will have on **government** and how it will relate to and interact with its citizens;
- The opportunities provided by next generation internet for **education** providing unbounded access and a revolution in the way we learn and develop.

These themes will be described by three leading European experts and the conference will then collectively work through each theme to uncover the opportunities and benefits and to devise an action plan to deliver them.

We call this an “iConference” because the facilitated “interaction” between delegates, experts and providers (not long presentations) is at the heart of this event. The facilitation will be driven by three brand new facilitation techniques based on innovation, leadership and social capital that in themselves are highly valuable techniques to learn. The product of the iConference will be an action plan that all delegates will be able to apply in their own context, with the support of the many relationships and insights that they develop at the conference.

This is a genuinely unique opportunity to be at the start of the next generation of Internet. Many people claim to have been “hanging around” CERN when the World Wide Web was conceived. This is your opportunity to be there as we put together the foundations of the next generation of the Internet.

To book your place on this unique event please visit: <http://www.erisa.be/annual-conference-2011/default.aspx>

**Places are limited so please book early to avoid disappointment. Note – to facilitate maximum participation the conference proceedings will be delivered in English. Given the interactive and dynamic nature of the workshops there will be no translation facilities.**

Event email: [info@erisa.be](mailto:info@erisa.be)

Event website: <http://www.erisa.be/annual-conference-2011/default.aspx>

Country: Poland

City/Location: Krakow

Organiser: European Regional Information Society Association (Eris@)

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## **BE: 7th Annual World Health Care Congress-Europe 2011 - 13 April 2011 - 14 April 2011**

**7th Annual World Health Care Congress-Europe 2011 - 'Managing Budgetary Constraints While Maintaining the Quality of Care'**

The congress convenes leaders from all sectors of health care to discuss and develop actionable items to provide the highest quality of care while working under budgetary constraints. Moving away from a policy focus, the international forum seeks to ensure that delegates will be able to set in motion a key action plan in 2011.

It will feature the industry leaders, including hospital directors, IT innovators, decision-makers from public and private insurance funds, pharmaceutical and medical device companies, health care industry suppliers, health ministers and senior government officials.

Key emerging themes and markets to be discussed include:

- Health IT Innovations;
- National eHealth Initiatives to Improve the Sustainability and Quality of Health Systems;
- New Models for Cross-Border Services: Developments in Patient Mobility, Financing and Interoperability of IT Systems;
- The Pan-European Financial Crisis and the Impact on Health Care Systems;
- Front Line Health Care: Vision and Strategy 2020;
- Innovations in Health Financing and Health Insurance;
- Privatisation of Health Care In Europe: Strategies For Delivering Patient-Centred Care;
- Re-Aligning Market Forces To Foster Innovation;
- Building Strategic Public-Private Partnerships Towards Sustainable Health Care;
- Aligning Incentives for All Health Care Stakeholders: Developing Models for Shared Goals, Improved Quality and Cost Effective Care;
- Quality and Care Delivery Re-Design Solutions;
- Models to Manage Major and Chronic Diseases.

Further information about the programme may be viewed [here](#).

Registration can be performed by filling in the respective [booking form](#) or via phone at the following number +1-781-939-2500.

Event email: [Ron.Higgins@worldcongress.com](mailto:Ron.Higgins@worldcongress.com)

Event website: <http://www.worldcongress.com/events/HR11015/>

Country: Belgium

City/Location: Brussels

Organiser: World Congress

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## **BE: EU-US cooperation on eHealth Workshop - 14 April 2011**

### **EU-US cooperation on eHealth Workshop - 'Ongoing and planned actions'**

Following the signature on 17 December 2010 of the Memorandum of Understanding (MoU) between the European Union and the United States related to ICT for Health activities, the European Commission organises this workshop to present 'ongoing and planned actions' together with the Office of the National Coordinator for Health Information Technology in the United States. Several European Union stakeholders will also participate.

Registration has been made available [online](#) and is free but compulsory, and the number of seats is limited. Further details on the workshop programme may be found in the updated agenda, which can be downloaded [here](#).

Event email: [eHealth@ec.europa.eu](mailto:eHealth@ec.europa.eu)

Event website: [http://ec.europa.eu/information\\_society/newsroom/cf/itemdetail.cfm?item\\_id=6788](http://ec.europa.eu/information_society/newsroom/cf/itemdetail.cfm?item_id=6788)

Country: Belgium

City/Location: Brussels

Organiser: European Commission

## **FI: 16th Finnish National Conference on Telemedicine and eHealth - 14 April 2011 - 15 April 2011**

### **The 16th Finnish National Conference on Telemedicine and eHealth: Think Globally - Regional concept in Development of Healthcare services**

The conference will cover themes from updating the knowledge about international eHealth trends and solutions connecting specialised and primary healthcare. The latest developments will be introduced with eCitizen empowerment and with new health care technologies.

The programme is aimed at healthcare professionals and service providers. Seminar offers unique meeting place and new information to physicians and nursing staff, as well as to responsible persons for management, planning and education.

The conference themes are:

- North-Karelia County of Knowledge
  - Looking at a Comprehensive Solution from a Regional Point of View
- Cross-border eHealth and telemedicine in EU, North-Karelia and Russia
  - Current Definitions of Telemedicine and eHealth policy in EU
  - Topical Trends of Telemedicine and eHealth in Russian Karelia
- eCitizen in (social) networks
  - Towards Citizen-oriented Services
- (Dis)comfort in eWork
  - How Professionals are Coping with the New Changes in Work Practice
- Future and emerging technologies
  - mHealth and other Emerging Trends

The conference will include site visits to top healthcare units and companies in the region.

The most significant companies in the field will present the latest solutions in a traditional exhibition.

The scientific poster session provides in a nutshell the latest research results including eLearning and the latest development projects.

The conference agenda and registration details can be found [here](#).

Event email: [katja.helkkula@pttk.fi](mailto:katja.helkkula@pttk.fi)

Event website: [http://www.fimnet.fi/telemedicine/en/national\\_conference.php](http://www.fimnet.fi/telemedicine/en/national_conference.php)

Country: Finland

City/Location: Joensuu

Organiser: Finnish Society of Telemedicine and eHealth (FSTeH), with the Joint Municipal Authority for Medical and Social Services in North Karelia and Pohjois-Karjalan Tietotekniikkakeskus

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## **SI: EFMI STC 2011 Conference - 14 April 2011 - 15 April 2011**

### **European Federation of Medical Informatics - Special Topic Conference 2011**

The EFMI STC 2011 is the latest one in a series of successful conferences held in Bucharest, Romania (2001), Nicosia, Cyprus (2002), Rome, Italy (2003), Munich, Germany (2004), Athens, Greece (2005), Timisoara, Romania (2006), Brijuni Island, Croatia (2007), London, UK (2008), and Antalya, Turkey (2009), and [Reykjavik, Iceland \(2010\)](#).

The theme of the STC 2011 is "E-salus trans confinia sine finibus - e-Health Across Borders Without Boundaries".

The objective of the conference is to highlight health-related communication and collaboration at regional, national and especially at international level. Achieving and maintaining cross-border interoperability of electronic health record systems implies managing the continuous process of change and adaptation of a multitude of elements within and across electronic infrastructures in neighbouring countries. To achieve this, there is a need to undertake several actions at political, organisational, technical, semantic and educational level. At the conference, there will be a multitude of scientists gathered to add value to several practical issues regarding the topics discussed.

The event's sessions include but are not limited to the following:

- "Initiate-Build-Operate-Transfer" A Strategy for Establishing Sustainable Telemedicine Programs Not Only in the Developing Countries
- Ontologies, Knowledge Representation, Artificial Intelligence - Hype or Prerequisites for International eHealth Interoperability?
- E-Health in Graduate and Postgraduate Medical Education: Illusions, Expectations and Reality

The conference agenda can be found [here](#).

Registration can be done [online](#).

Event email: [info@stc2011.si](mailto:info@stc2011.si)

Event website: <http://www.stc2011.si/>

Country: Slovenia

City/Location: Laško

Organiser: European Federation for Medical Informatics (EFMI) and Slovenian Medical Informatics Association (SDMI)

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## **TR: International Conference on eBusiness and eGovernment - 16 April 2011 - 17 April 2011**

### **International Conference on eBusiness and eGovernment - ICEBEG**

The ICEBEG conference provides a sphere for scholars and practitioners on all aspects of applying Internet and related technologies in private and public sector organisations.

The aim of the conference is to bring together an interdisciplinary audience of ICT, information systems, knowledge management, eBusiness, eCommerce, eGovernment, eGovernance professionals and researchers to address some of the issues and challenges facing the public and private sector today. ICEBEG fosters and promotes the discovery and dissemination of high quality research in the fields noted above.

The programme of the conference will be made available [here](#).

Information about registration fees, accommodation fares and methods of payment can be found [online](#).

Event email: [icebeg@sobiad.org](mailto:icebeg@sobiad.org)

Event website: <http://www.icegeg.com/index.html>

Country: Turkey

City/Location: İzmir

Organiser: Social Sciences Research Society (SoSReS)

## DE: PythonCamp Cologne - 16 April 2011 - 17 April 2011

### PythonCamp Cologne (in German)

A Barcamp is a conference for which no programme is decided in advance, since the participants will spontaneously compile it on site, and may revise it as the event progresses. The participants discuss spontaneously with the others about their current ideas, problems and projects, listen to others as they report on their work, or get together and develop new ideas. For suggestions of what might be discussed, see the discussion board [here](#).

Registration can be done online [here](#).

Event email: Messages can be left on the discussion board.

Event website: <http://pythoncamp.de/>

Country: Germany

City/Location: Cologne

Organiser: PythonCamp

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## NL: AGILE 2011 - 18 April 2011 - 21 April 2011

### The 14th AGILE International Conference on Geographic Information Science

The Association Geographic Information Laboratories Europe (AGILE) will host its 14th conference in the University of Utrecht, Faculty of Geosciences, for members of the AGILE association as well as other people involved in Geoinformation science in Europe and outside Europe.

AGILE 2011 builds on the success of previous conferences. The first AGILE conference took place in Enschede (1998), and recent conferences were in Crete (2004), Estoril (2005), Visegrad (2006), Aalborg (2007), [Girona \(2008\)](#), [Hannover \(2009\)](#) and [Guimarães \(2010\)](#).

The conference programme will be published [here](#), as soon as all its contents have been approved.

Registration can be done [online](#).

Event email: [f.toppen@geo.uu.nl](mailto:f.toppen@geo.uu.nl)

Event website: <http://www.uu.nl/faculty/geosciences/EN/agile2011/Pages/default.aspx>

Country: Netherlands

City/Location: Utrecht

Organiser: University of Utrecht

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## ePractice workshop: Collaborative production of eGovernment services - 18 April 2011

### Introduction

This workshop will focus on collaborative services and will be held in Brussels, **Avenue de Beaulieu 25, on Monday 18 April 2011.**

The notion of collaborative production of eGovernment services refers to the modernisation of the way governments engage and work together with their citizens in developing policies and how these citizens are empowered to harness the opportunities that new technologies have to offer. The European eGovernment Action Plan, 2011-2015, recognises the significance of this collaboration and stresses the importance of finding the most suitable tools and their best applications.

Following the online developments in the business domains throughout Europe with the use of tools and platforms developed, now Governments have embraced and actively supported this evolution in both financial and legal terms.

eGovernment services adopt the principles of openness and transparency with the use of Web 2.0 technologies in which people have active participation. Through this interactive contribution, public administrations can achieve better services for the general public in comparison to traditional service provision. For example citizens can report tarmac damages on the motorway thus informing the Ministry of Infrastructure faster via an electronic platform. This innovative and engaging method of government, may lead to increased efficiency and effectiveness of operations, faster response rates in addition to empowered and engaged citizens.

In this light, the workshop will discuss the achieved benefits and public value created through the joint production of services by public administrations and citizens. The effective collaboration between the private and the public sector will be discussed through the presentation of case studies. The best practices of effectively engaged businesses, civil society and individual citizens will be presented for participants to comprehend how they can be actively involved in the design and production of eGovernment services.

This workshop aims to invite and engage interested parties who will present their cases and opinions in an open discussion that will stir debate and stimulate spreading of best practices within the EU and beyond.

### **Workshop topics**

Potential topics to discuss include:

- Design and production of eGovernment services by users
- Design of eServices encouraging collaboration between public sector and customers
- Use of technology for successful and sustainable co-production of eGovernment services
- Web 2.0 services for collaborative production
- Government transformation and customer centricity
- Benefits achieved and public value created through co-production of services by public agencies and citizens
- Engagement of citizens in citizen-government collaboration: Motivation mechanisms stimulating collaboration
- Collaborative business models in eGovernment
- Social computing for public services

### **Important deadline to remember**

- Summaries (one page max) & 4 slides to be submitted by **12 April 2011**
- Speaker confirmation by **14 April 2011**
- Final presentations (6 slides) by **15 April 2011**

### **Speakers/Audience**

This is an open workshop intended for policy-makers and practitioners interested in collaborative eGovernment services at European, national and local levels and anyone interested in the area of public administrations as well as businesses and/or citizens who interact with them: eGovernment project implementers; stakeholders in FP6 and FP7 research projects; researchers; businesses; European Commission officers; ePractice members etc.

### **Registration**

To register for this workshop, please create an ePractice account at <http://www.epractice.eu/en/user/register> if you are not a current member. Subsequently, kindly login and once you are in this page click on the yellow button reading "**participate in this workshop**" to activate your registration. ePractice members can simply login and click on the same page as described above.

## Submission of summaries/PPT slides

To be considered for a speaker placement kindly submit a summary of one page and three PPT slides of your intended presentation to [events@eurodyn.com](mailto:events@eurodyn.com). Regarding your summary, please download and complete the "**workshop form for speakers**" that may be found in the 'presentation and documents' section below. Final presentations should not exceed 6 power point slides and should be concise and factual. Please, don't use busy slides, too many graphics or pics and consider that every slide should not use more than 6 bullet points per slide. The main point of your presentation is to briefly inform about the project/initiative and encourage participation, questions and overall discussion.

## Networking

This workshop is all about networking. A few selected speakers will set the scene with a 15 minute presentation and the rest of the programme will be dedicated to roundtable discussions and networking purposes.

## Contact

Please, direct all queries to the above [events@eurodyn.com](mailto:events@eurodyn.com). The event coordinator will assist you promptly.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

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## UK: Moodle Moot UK 2011 - 19 April 2011 - 20 April 2011

### Moodle Moot UK 2011: Strength through diversity

The two-day conference provides an opportunity to highlight the fact that Moodle is now found in many diverse applications beyond the university sector, such as its increased use in schools, further education, adult education, health and commercial training sectors. Impetus for change is no longer only about cost, but also about flexibility. Its ease of integration and use with other systems and tools to meet the growing demand from learners for co-production and personalisation is a key factor in its success. It is also an opportunity to present the innovative work that is now taking place across all sectors, and the advent of Moodle 2.0.

The event targets all stakeholders in the education sector (HE, FE, Schools, ACL or WBL) or those using Moodle in a different environment (e.g. health, staff development or commercial training). It will provide a forum to share experience with others with a similar role (e-learning manager, teacher, learning technologist, administrator, technical support, developer or event learner), but also an opportunity to understand the perspectives of those in other roles. There will be sessions to reflect the range of experience with Moodle, for both inexperienced and experienced users. Furthermore, it will explore how Moodle interworks with other applications.

Information about standard booking fees will be made available [here](#).

Event email: [info@mootuk11.org.uk](mailto:info@mootuk11.org.uk)

Event website: <http://mootuk11.org.uk/>

Country: United Kingdom

City/Location: London

Organiser: University of London Computer Centre (ULCC)

## IT: Fourth Italian gvSIG Days - 19 April 2011 - 21 April 2011

### Fourth Italian gvSIG Days

All the latest news on the gvSIG desktop version 1.11, as well as all available extensions regarding laser scanning and 3D will be presented during the Fourth Italian gvSIG Days 2011. Moreover, the latest updates regarding the gvSIG version 1.0 for Personal Digital Assistants (PDAs) will also be promoted, as was the case during the Sixth Spanish gvSIG Days held in December 2010 in Barcelona.

Also, all gvSIG applications of regional, national and European interest in the domains of city planning, remote sensing, hydrology and didactics will be analysed.

The schedule of the event foresees a day dedicated to seminars (19 April) and two days dedicated to conferences and round tables (20 and 21 April).

Important information regarding the form of the presentations submitted for the event may be found on the [event website](#).

The preliminary agenda for the event may be found [here](#). Interested participants may register by filling out the [form](#) available on the event's website.

Event email: [giornate.italiane@gvsig.org](mailto:giornate.italiane@gvsig.org)

Event website: <http://www.gvsig.org/web/community/events/giornate-italia/2011/inicio>

Country: Italy

City/Location: Udine

Organiser: Directorate of Rural, Food and Forestry Resources of the Autonomous Region of Friuli Venezia Giulia, Department of Life Sciences of the University of Trieste and the gvSIG Association

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## PT: 4th Conference on Health and Technology - 29 April 2011

### 4<sup>th</sup> Conference on Health and Technology

This conference on Health and Technology aims to:

- Promote the latest Health Technology;
- Establish a dialogue between researchers and health professionals (doctors, nurses, administrators, technicians and students);
- Present new projects;
- Provide more interaction between higher education and health related firms.

More details on the structure for the submission of papers for the event may be found [here](#).

A preliminary agenda for the event may be found on the [event website](#).

Registration may be performed through the appropriate [form](#) on the event website until 25 March 2011.

Event email: [gic@ipg.pt](mailto:gic@ipg.pt)

Event website: <http://www.ipg.pt/tecnologia-saude2011/>

Country: Portugal

City/Location: Guarda

Organiser: Polytechnic School of Guarda (IPG), School of Health, School of Technology and Management

## **US: ATA 2011 - 1 May 2011 - 3 May 2011**

### **ATA 2011 - 16th Annual International Meeting and Exposition for Telemedicine**

It is an international meeting and exposition that focuses exclusively on telemedicine, telehealth and remote medical technologies. It aims to gather researchers, clinicians, administrators, technicians, nurses, allied health professionals and entrepreneurs and venture investors, who are interested in the development of telemedicine, from all over the world.

The event contains 260 presentations, organised into 73 sessions and 8 topical tracks as well as 12 pre-meeting Professional Development Courses. ATA 2011 will also have two plenary sessions, featuring keynote speakers and an exhibit hall. Further information on the meeting schedule may be found [here](#).

Details on the registration and fees are available [online](#).

Event email: [gandrew@executiveevents.com](mailto:gandrew@executiveevents.com)

Event website: <http://www.americantelemed.org/i4a/pages/index.cfm?pageid=3773>

Country: North America

City/Location: Tampa, Florida, United States

Organiser: American Telemedicine Association (ATA)

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## **TR: HIBIT 2011 - 2 May 2011 - 5 May 2011**

### **HIBIT 2011 - International Symposium on Health Informatics and Bioinformatics**

The HIBIT series has been initiated by the [Informatics Institute](#) at the Middle East Technical University ([METU](#)) in 2005.

HIBIT aims to bring together academicians, researchers and practitioners from the general area of health or medical informatics and bioinformatics or computational biology. Biomathematics, statistics and other related and supporting fields are also welcome and have contributed papers and posters in the past.

Another objective of HIBIT is to create synergy between academicians performing basic research and those that are users of computational methods. Furthermore, HIBIT intends to create an interface with the technology sector such that research can turn into marketable developments.

HIBIT provides a forum for discussion, exploration and development of both theoretical and practical aspects of health informatics and bioinformatics and a chance to network with others working and researching in this or related areas.

Finally, HIBIT aims to provide a platform for researchers for a low registration fee. Registration can be performed [online](#). Details for the event programme can be also found in the programme section of the event website.

Event email: [hibit11@iyte.edu.tr](mailto:hibit11@iyte.edu.tr)

Country: Turkey

City/Location: Izmir

Organiser: Informatics Institute

## UK: Electronic Health Records Conference - 5 May 2011

### Capita's National Conference on Electronic Health Records: Implementing the Information Revolution Strategy

Electronic Health Records are a major focus of the Coalition's Liberating the NHS: An Information Revolution strategic review on information management across health and social care.

With the consultation responses under consideration, Capita's Electronic Health Records Conference is timed to examine the primary drivers emerging from this bold new decentralisation strategy. Electronic health records will be at the heart of delivering transparency and patient choice in the sharing, management, disposal, consent and security of patient data.

Realising the ambitions set out in the NHS White Paper will require commitment from clinicians and information professionals to come together, understand the direction of policy and share best approaches to feasible implementation.

Participants will have the opportunity to meet the expert policy and practitioner leaders in electronic health records management from national and local perspectives to examine, benchmark, network together and explore:

- Transparency in records management processes;
- Working with GPs as the new commissioners of local public health service;
- Joining up patient consent across records providers;
- Empowering patient ownership, access and control of their records;
- Data security and confidentiality concerns;
- Formulating business cases and codes of practice for electronic health services;
- Partnership accountability and best practice sharing models with social care, mental health and the third sector;
- Enabling online patient access, including elderly and hard to reach groups.

More information may be found in the event's [brochure](#).

Registration can also be performed [online](#).

Event email: [capita.conferences@capita.co.uk](mailto:capita.conferences@capita.co.uk)

Event website: <http://www.capitaconferences.co.uk/public-sector-conferences/health-social-care/full-conference/article/electronic-health-records.html?code=MKRM>

Country: United Kingdom

City/Location: London

Organiser: Capita Conferences

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## AT: CeDEM11 - Conference for eDemocracy 2011 - 5 May 2011 - 6 May 2011

### CeDEM11 - Conference for e-democracy, e-participation and e-voting

During the last 10 years, the world has focused on social media and the new forms of societal behaviour, including content generation, collaboration and sharing as well as network organisation. These behaviours and expectations, in particular transparency and access to data, new ways of interacting with government and democratic institutions will continue to develop, and profound changes in society are to be expected. Society has been confronted with "Open Government", "Open Data" and "Open Access". What have the experiences been so far? How do these affect the society, democratic structures and organisations? What changes occur at citizen level? What are the implications for democracy, society, science and business?

The fourth in a row Conference for eDemocracy brings together eDemocracy, eParticipation and eVoting specialists working in academia, politics, government and businesses.

Candidate speakers of the event are individuals from academic, applied and practitioner backgrounds as well as public authorities and bodies, Non Governmental Organisations (NGOs)/ Non Profit Organisations (NPOs), education institutions and independent organisations, who are called upon to submit their research and project papers as well as workshop proposals. Different multidisciplinary and interdisciplinary approaches and disciplines including (but not limited to): law and legal studies, social sciences, computer sciences, political sciences, psychology, sociology, applied computer gaming and simulation, democratic theory, media and communication science are welcome.

CeDEM11 presents the following tracks, which focus on:

- eParticipation
- Open Access and Open Data
- Open Government
- eVoting

The deadline for the submission of Papers and Workshop proposals is 16 January 2011. More details regarding submission modes and important dates may be found [here](#). Interested parties may [register online](#) on the event's website.

Event email: [noella.edelmann@donau-uni.ac.at](mailto:noella.edelmann@donau-uni.ac.at)

Event website: <http://www.donau-uni.ac.at/en/department/gpa/telematik/edemocracy-conference/edem/vid/14978/index.php>

Country: Austria

City/Location: Krems

Organiser: Danube University Krems

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## European Regions at the forefront of eHealth - 10 May 2011

This workshop is a parallel session of the [eHealth Week](#) to be held on May 10 in Budapest, Hungary. This session will showcase the role of the regions in further deploying personal e-health solutions, with a focus on actions to manage the chronic pathologies that require the most resources in Europe: diabetes, cardio-vascular diseases and obstructive pulmonary disease.

A selection of regional examples will illustrate how and why regions are using telemedicine for chronic disease management. This will be followed by a panel of key stakeholders (patients, the industry and regional decision-makers) to discuss how we can build on current experience in the regions and further facilitate cooperation between the different partners.

The aim of this session is to identify the steps that need to be taken to link the various regional initiatives across Europe today and to succeed in dropping the 'e' from 'e-health'.

To register to this free of any charges event please create an [epractice account](#) if not a current member and then join this workshop by clicking on the yellow button on your right hand side of this page that reads **"participate in this workshop"**.

Event website: [www.ehealthweek.org](http://www.ehealthweek.org)

Country: Hungary

City/Location: Budapest

Organiser: Assembly of European Regions, EC INFSO ICT for Health unit, ePractice

## Developing Ideas for the Active and Healthy Ageing Innovation Partnership - 10 May 2011

This free of any charges event is a parallel session of the [eHealth Week](#) to be held on May 10 in Budapest, Hungary. It will gather key stakeholders from industry, policy, research, service providers and users to develop ideas for possible large scale initiatives under the Active and Healthy Ageing Innovation Partnership.

Event website: [www.ehealthweek.org](http://www.ehealthweek.org)

Country: Hungary

City/Location: Budapest

Organiser: Assembly of European Regions, EC INFOSO ICT for Health unit, ePractice

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### HU: eHealth Week 2011 - 10 May 2011 - 12 May 2011

#### eHealth Week 2011 - A collocation of the European Commission's High Level Ministerial Conference and the World of Health IT Conference & Exhibition (WoHIT)

eHealth Week is Europe's largest pan-European conference: an all encompassing event focusing on leadership and the continuum of care - healthcare, from the home to the hospital. The event will also address other related subjects such as Pharma, Regional eHealth Solutions and Active and Healthy Aging Partnerships.

European healthcare establishments will be faced with substantial challenges over the next decade, such as significant demographic changes and reduced human resources, forcing European leaders to re-design the European Healthcare landscape. eHealth Week 2011 will not only offer an insight into how leaders are planning and investing for the future, it will also host an exhibition which will showcase leading partners and industry partners, offering innovative solutions for our future.

The programme of the Week can be found [here](#) and registration has been made available [online](#).

The target audience is made of: Chief Information Officers and other C-suite executives; Senior managers; High-level government officials; Academics; Healthcare practitioners, including doctors and specialists; and IT professionals.

The [High Level eHealth Conference 2011](#) to be held on 10 May as part of eHealth Week is a ministerial event co-organised by the Hungarian Presidency of the Council of the European Union and by the European Commission. It represents an important annual milestone in the field of ICT for healthcare. It is to be noted that eHealth week delegates can register to attend selected sessions at the High Level Ministerial Conference. **Otherwise, the high level conference is by invitation only.**

Other collocated events include the [Leaders in Health IT Symposium](#) and various [Optional Events](#).

Event email: [customerservice@worldofhealthit.org](mailto:customerservice@worldofhealthit.org)

Event website: <http://www.ehealthweek.org/>

Country: Hungary

City/Location: Budapest

Organiser: HIMSS Europe along with the European Commission and the Hungarian Presidency of the Council of the European Union

## Assisted Event: Solutions Linux / Open Source - 10 May 2011 - 12 May 2011

The reference exhibition that brings together the entire industry finds its place at CNIT La Defense in **Paris 10, 11 and 12 May 2011!**

The 12th edition of the Solutions Linux/Open Source confirms the new direction taken last year showing the evolution and the maturity of the open source market. France is more than ever a source of growth for the open source software, with spending growth in 2010 nearly 35% (Sce: Pierre Audoin consultants), a turnover of 1,5 billion euros.

This year, the 13th edition will take place on the 10th, 11th and 12th of May 2011 in the CNIT, La Défense, in the very heart of the economical and business centre of Paris.

**250 exhibitors will host nearly 10,000 visitors.** The 2011 edition will be marked by a rich content, consisting of yet more roundtables, workshops and special sessions.

All topics will be discussed through technological, economic and business angles: Cloud Computing, Mobility, BI, Network Management, Interoperability, cMS, Security, Real Time, Collaborative, Web Services, Datacenter, Virtualization and much more.

The exhibition keeps its historic strongholds with over 60 associations and communities gathering in the “community village” as well as special sessions on e-commerce and education. Solutions Linux/Open Source is the premier showcase to position your business, share with decision makers, generate new leads, expand your network and be at the heart of the community.

Event website: <http://www.solutionslinux.fr/?lg=en>

Country: France

City/Location: Paris

Organiser: TARSUS

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## BE: SEMIC.EU Yearly Conference 2011 - 18 May 2011

### SEMIC.EU Yearly Conference 2011 - Rethinking Semantic Interoperability through Collaboration

The lack of semantic interoperability remains, since many years, a key obstacle to the seamless flow and exchange of data, information and services amongst the European Member States and beyond. Progress is remarkable at the technical interoperability level, with already mature and turn-key solutions to overcoming existing inconsistencies. However, semantic interoperability is still lagging behind with issues not only related to the development of appropriate tools and applications, but also to the natural difficulties in the social process required to reach agreements on common representations and definitions.

For the European Public Administrations in 27 countries, in particular, collaboration seems to be the key element for moving forward in this area. That is why this year's Semantic Interoperability Centre Europe (SEMIC.EU) Conference will focus on the collaborative aspects of semantic interoperability.

The participants in this conference will gain a broader understanding on the current state-of-affairs of semantic interoperability in Europe, and understand the updated SEMIC.EU strategy; a strategy based on collaboration with the Member States and the broader community with a clear target to support Public Administrations in their interoperability efforts.

The SEMIC.EU Conference is open to everyone interested in topics such as:

- semantic interoperability;
- eGovernment;

- co-creation, collaboration and Web 2.0;
- open and linked data.

The content of this conference will be most valuable to:

- Public Servants and professionals involved in national interoperability efforts at policy creation or implementation level;
- representatives of large-scale pan-European projects;
- representatives of standardisation bodies;
- researchers;
- system integrators, software vendors and consultants.

A preliminary agenda for the conference will soon be available [online](#).

Interested participants may register for this open and free event on the [event's website](#).

Event email: [joao.frade@pwc.be](mailto:joao.frade@pwc.be)

Event website:

<http://www.semic.eu/semic/view/snnav/currentInformation/News.xhtml;jsessionid=A33E95F5F76CB6DBC2D33F634BFA2B24?newsId=f2262bfb-e9bc-4f8f-9526-bb15c00e1ec8&tmpl=News>

Country: Belgium

City/Location: Brussels

Organiser: Price Waterhouse Coopers for the European Commission, Directorate General for Information (DIGIT)

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## **FR: Kick-off meeting of the Interest Group on Shared Services - 25 May 2011 - 26 May 2011**

### **Kick-off meeting of the Interest Group on Shared Services - "How to Improve Performance in Local Governments"**

The Interest Group on Shared Services (IGSS), led by the European Institute of Public Administration (EIPA), will hold its kick-off meeting hosted by the e-bourgogne Group of Public Interest (GIP). This meeting will be the starting point for collaboration on shared services, involving all interested parties from the public sector at all government levels in Europe.

The IGSS will gather European stakeholders involved in public administration management to develop strategies and exchange know-how on shared services. The importance of channelling resources and knowledge to improve the public sector's performance will be the main interest of the IGSS. Regular meetings and seminars will be organised to foster cooperation between the interest group members.

Focusing on performance in local governments, the meeting will raise elected deputies' awareness of innovative strategies and tools for optimising resources in their administration. Local initiatives and success factors will be presented to stimulate synergies between European actors and develop a partnership on shared services. Benefiting from a privileged insight into the e-bourgogne best practice, participants will have the opportunity to learn about and discuss the different aspects of performance improvement at all levels of government.

This one-day event will feature practitioners' experiences in the process of implementing change in the public sector to achieve sustainable outcomes. There will be specific importance placed on providing time for discussion and exchange among the participants. Networking sessions and a social programme will allow participants to reflect on the day's debates and establish contacts with peer actors from across Europe.

The event's targeted audience is:

- Civil servants involved in performance assessment and public management;
- Central and regional government actors;

- Local decision makers, elected deputies;
- Managers of small and large municipalities;
- Public service providers.

Participants are invited to register by filling the attached registration form. Due to limited number of seats available, registration will be open until 15th April 2011. More information about the event can be found in the attached programme.

Event email: [a.guiffart@eipa.eu](mailto:a.guiffart@eipa.eu)

Event website: [www.eipa.eu](http://www.eipa.eu)

Country: France

City/Location: Dijon

Organiser: European Institute of Public Administration - EIPA

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## **Assisted Event: European Forum on Electronic Signature (EFPE 2011) - 6 June 2011 - 8 June 2011**

11th Edition of the European Forum on Electronic Signature!

The leading topic of this year's conference is: "Electronic identification, authentication and signatures in the European common digital market". The aim of this year's conference edition is to exchange information on the latest trends and activities in the field of electronic identification and authentication of citizens and electronic signatures in legal, technological and practical aspect.

The session is intended to summarize and assess the effects of legislative actions as well as the results of already implemented projects related to the provision of electronic services for citizens and businesses, with a strong focus on services within cross-border validation of electronic signatures and certificates, electronic workflow and electronic identification.

Due to its wide international range, EFPE provides an excellent opportunity for service providers, suppliers, professionals, experts and users of the PKI industry to meet and to exchange information and experience on the national, European and worldwide level. It constitutes an unique tool for making new international contacts and establishing cooperation. The conference has also become a recognized East-West co-operation forum on PKI.

Undoubtedly, an important element of the conference will be panel discussions on the development of electronic services for the administrations including Digital Agenda for Europe (Action Plan for e-government to facilitate access to public services across the EU).

The conference is the perfect and natural place for formulating measures to be considered by the governments in order to achieve seamless trust and security area for cross-border electronic workflow.

Speakers and participants are welcome to register at: [www.efpe.eu](http://www.efpe.eu). Presentations will be accepted in the English, Polish and Russian languages.

Should you have any questions or comments please get in touch with Magdalena Konca at [mkonca@unizeto.pl](mailto:mkonca@unizeto.pl)

Event website: [www.efpe.eu](http://www.efpe.eu)

Country: Poland

City/Location: Miedzzyzdroje

Organiser: Unizeto Technologies SA, West-Pomeranian Technical University

## **BE: The AEGIS project Final Workshop and 2nd International Conference - 28 November 2011 - 30 November 2011**

### **The AEGIS project Final Workshop and 2nd International Conference: 'Accessibility Reaching Everywhere'**

The two events will bring together end-users (people with disabilities) as well as platform and application accessibility developers, representatives organisations, the Assistive Technology industry and policy makers. Since 2008, the AEGIS consortium has been developing an Open Accessibility Framework comprising open accessibility interfaces, user interface components, developer tools, end-user applications and prototype accessibility solutions for desktops, rich Internet applications and mobile devices.

The project's Final Workshop on 28 November 2011 will focus on the realisations of the AEGIS (Open Accessibility Everywhere: Groundwork, Infrastructure, Standards) project and provide attendees the opportunity to try out all outcomes of the project. The demonstrated products offer barrier-free access to desktop, mobile and web applications, are open source based and will be freely available.

The conference on 29 and 30 November 2011 will gather a wide array of experts and users in the area of Assistive Technology to discuss scientific and policy developments in accessible technology; showcase relevant projects and initiatives in the area of assistive technology.

This event comes ahead of the European Day of People with Disabilities that is marked by the European Commission via a policy conference in the first week of December each year, in close cooperation with the European Disability Forum (EDF).

An official invitation for registration, for submission of scientific papers and the participation of exhibitors will be issued in the near future.

Access to both events will be free, but places will be limited.

More information is available under [www.aegis-project.eu](http://www.aegis-project.eu).

Event email: [julie.buttier@epr.eu](mailto:julie.buttier@epr.eu)

Event website: <http://www.aegis-project.eu>

Country: Belgium

City/Location: Brussels

Organiser: Open Accessibility Everywhere: Groundwork, Infrastructure, Standards (AEGIS) FP7 Internation Programme

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