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## European ePractice Newsletter N. 362 – 01 March 2011

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### >> ePractice Journal – ‘Moving in 2011’

Dear members,

On behalf of the ePractice Journal and our Editor-in Chief, [Trond Arne Undheim](#), we are reaching you to extend our appreciation to our peer reviewers that have been very greatly committed, extremely supportive and immensely resourceful throughout the peer reviewing process! Our peer reviewers' prompt, concrete and factual feedback has equally enabled our authors and ePractice Journal team to publish issues of high excellence. In this respect, we kindly ask from our existing peer reviewers to renew their commitment and invite any additional parties to join our efforts in reviewing articles for our upcoming issues by reaching us at [epractice@eurodyn.com](mailto:epractice@eurodyn.com).

The forthcoming issues are:

- ‘eGovernment for the Economic Crisis’, [Jeremy Millard](#) and ‘The Openness of Government’, [Trond Arne Undheim](#) and [Paul Waller](#) will be published shortly.
- ‘Megatrends in eGovernment’, [Eduard Aibar Puentes](#) (the call is available at <http://www.epractice.eu/en/node/288847>, **Section 1**).
- ‘Policy lessons from a decade of eGovernment, eHealth & eInclusion’, [Cristiano Codagnone](#) (the call is available at <http://www.epractice.eu/en/node/288847>, **Section 2**).
- ‘Surviving in the Digital Identity World’, [Jon ØInes](#) and [Arne Helme](#) (the call is available at <http://www.epractice.eu/en/node/288847>, **Section 3**)

Thank you for your attention in this matter.  
The ePractice Journal Team

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### >> Call for articles for the 13th Edition of the European Journal of ePractice

The 13th edition of the European Journal of ePractice will be devoted to the theme ‘**Megatrends in eGovernment**’. The aim of this issue is to identify and discuss some of the broad trends and paradigms that characterize the present landscape of e-government developments - some of which may be crucial for the future of government. The key question of this issue is: "what are the main emerging megatrends in e-government and how will they shape innovation, service delivery, and policy outcomes?" Given the broad scope of the Megatrends issue, the call for papers for this edition provides a list of non-exhaustive topics for potential authors to think about. The Issue Editor is [Eduard Aibar Puentes](#) and Editor in Chief is [Trond Arne Undheim](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome. The submission deadline is **25 March 2011**.

For more information, please visit the call for papers at: <http://www.epractice.eu/en/node/288847>, **Section 1**. Proposed papers can be submitted at [epractice@eurodyn.com](mailto:epractice@eurodyn.com) or at [editorial@epractice.eu](mailto:editorial@epractice.eu).

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### >> Call for articles for the 14th Edition of the European Journal of ePractice

The 14th edition of the European Journal of ePractice will be devoted to the theme '**Policy lessons from a decade of eGovernment, eHealth & eInclusion**'. The key question of this issue is: what are the theoretical and interpretative frameworks that can help us make better sense of the evidence already collected and support new and innovative policy approaches? Given the broad scope of the Policy Lessons issue, the call for papers for this edition provides a list of non-exhaustive topics for potential authors to think about. The Issue Editor is [Cristiano Codagnone](#) and Editor in Chief is [Trond Arne Undheim](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome. The submission deadline is **25 April 2011**.

For more information, please visit the call for papers at: <http://www.epractice.eu/en/node/288847>, **Section 2**. Proposed papers can be submitted at [epractice@eurodyn.com](mailto:epractice@eurodyn.com) or at [editorial@epractice.eu](mailto:editorial@epractice.eu).

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### >> Call for articles for the 15th Edition of the European Journal of ePractice

The 15th edition of the European Journal of ePractice will be devoted to the theme '**Surviving in the Digital Identity World**'. How can we, as individuals, survive in the digital identity world while still being able to utilise our identity information as an asset to our own advantage in a controlled way? How can society contribute to an environment where privacy and ownership to personal information are respected – by legal measures, culture and technology? The Issue Editors are [Jon Ølne](#) and [Arne Helme](#) and Editor in Chief is [Trond Arne Undheim](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome. The submission deadline is **25 May 2011**.

For more information, please visit the call for papers at: <http://www.epractice.eu/en/node/288847>, **Section 3**. Proposed papers can be submitted at [epractice@eurodyn.com](mailto:epractice@eurodyn.com) or at [editorial@epractice.eu](mailto:editorial@epractice.eu).

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### >> ePractice.eu assisted workshop - Fiction or reality? 50% of public procurement above the EU public procurement threshold should be carried out electronically

This [ePractice.eu assisted workshop](#) will be held in Vienna on **24 March 2011**. It will focus on the progress and acceptance of eProcurement: Which tools are available for various countries? How much traffic do the applications have to handle? What are the measurable benefits? Are there still any problems and obstacles?

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2011-eprocurement>.

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### >> ePractice.eu workshop - Open Source Software for Public Administrations

This ePractice workshop 'Open Source Software for Public Administrations' will be held in Brussels, Belgium on **7 April 2011**. After 20 years in the software industry, open source software is now much more than just a few weird fellows trying to break free from commercial software. In this arena, quality is the main stake: How can public administration use open source software for the provision of public services? This workshop welcomes open source stakeholders and public administrations to discuss this issue and invites views from all perspectives. This workshop is supported by the ePractice community [Open Source Software for eGovernment](#) and the [Open Source Observatory and Repository](#).

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2011-open-source-software-public-administrations>.

## >> ePractice.eu assisted workshop - Eris@Annual Conference 2011

This [ePractice.eu assisted workshop](#) will be held in Krakow, Poland on **12-14 April 2011**. This year's conference will concentrate on workshops defining the current and future state but also focusing on how to bridge the gap in order to achieve the impact which will improve the quality of lives of citizens. The conference programme will therefore be focused on the skills that will help move regional resources from the relatively safe environment of policy development to that of implementation and practice, where risk is the norm.

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2011-erisa-annual-conference>.

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## >> Workshop reports available

The ePractice workshop report on '[Procurement of eHealth solutions](#)' is now available online and can be accessed by visiting this [page](#).

The ePractice workshop report on '[Public Services 2.0](#)' is also available and may be accessed [here](#).

The workshop report on '[eParticipation](#)' is now available online and may be viewed [here](#).

The ePractice workshop reports on the [Digital Literacy](#) and '[the role of ICT in the integration of IEM](#)' workshops will be uploaded soon.

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## >> Workshop Interviews available

The ePractice Interviews for the workshops on '[eInclusion Days-Inclusive eGovernment](#)', '[Public Services 2.0](#)', '[ePractice Communities](#)' and '[eParticipation](#)' are available [here](#).

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## Latest Cases

- [NeoMark - ICT Enabled Prediction of Cancer Reoccurrence](#) | 21 February 2011 | Germany | Greece | Italy | Portugal | Spain
  - [DiPAR](#) | 19 February 2011 | United Kingdom
  - [Alpha Daughters](#) | 8 February 2011 | United Kingdom
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## NeoMark - ICT Enabled Prediction of Cancer Reoccurrence

NeoMark is an EC-FP7-IST project investigating an innovative strategy and develops the appropriate technologies to identify person-specific and disease-specific biomarkers for tumours, to assess recurrence risk and early identify relapses during follow-up. The project validates this approach to Oral Squamous Cell Carcinoma (OSCC), which represents about 5% of all cancers, with a recurrence rate of about 25% to 50% over five years, 90% of which are within two years from surgery.

Knowing in advance which patients have a higher risk of disease reoccurrence would enable less invasive and earlier treatments, with the potential to improve patients' survival and quality of life.

A new approach to this problem requires the collection, aggregation and analysis of large sets of clinical data together with information on the biology of the disease and an advanced study of affected tissues by novel image-interpretation techniques to be applied on different diagnostic exams. NeoMark provides the powerful computational resources and accurate and refined analysis algorithms necessary to process this multi-dimensional and large amount of data, to find the characterising factors, or biomarkers, uniquely identifying the OSCC disease, like a personalised ID card (or bioprofile) of OSCC for each specific patient. The NeoMark system will be able to detect the presence of such a bioprofile from the patient's data collected at follow-up, even when no signs of relapse are evident, so enabling early therapeutic actions.

The tools developed by NeoMark include advanced diagnostic images processing and feature extraction, which improve the evaluation of tumor and lymph-nodes characteristics such as size, volume, tissue and bone infiltration and water content and enable an objective quantitative measurement, at the same time providing valuable diagnostic and surgery support tools to oncologists and surgeons.

Neomark sets-up a collaborative environment for physicians and network of hospitals, where anonymous patient's data are available for data analysis and disease bioprofile periodic update, taking into consideration more and more OSCC cases, so increasing knowledge on Oral Cancer and contributing to improve treatments and increase patients' life expectation, by early detecting markers related to disease onset.

For this scope, NeoMark intends to identify a reduced set of 'most relevant' genomic biomarkers characteristics of the disease and - in the final version - personalised for each individual patient, which could be assessed by means of a portable Real Time PCR 'lab-on-chip' device for a fast relapse risk evaluation, based on genomic data from blood or tissue RNA only. This innovative device would constitute, once approved through wide clinical trials, a powerful and low-cost diagnostic equipment.

The project started on 1 June 2008, is partially funded under the 7th Framework Programme by the European Commission, and will be completed in September 2011.

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## **DiPAR**

Our consortium of pan-European SMEs and research institutions has won a £1.3 million grant under the European Union Framework Programme 7 - FP7 - to fund the development of a new Life Sciences technology. Avatrasara is Exploitation Manager for the consortium and will lead marketing of the technologies in products and licenses sold to major manufacturers.

DiPAR will use a combination of biomechanics and advanced computing to help doctors diagnose and manage Parkinsons Disease. A device, similar to a pen, will measure patients' motor functions and identify patterns associated with the disease. The project commenced in January 2011 and is planned to complete before the end of 2012.

Parkinsons Disease affects more than 1 million people across Europe, a number which grows each year as more people are diagnosed. It's a degenerative disease with no known cure. Patients, usually older people, can survive the condition for years but suffer progressive disability. Well-known sufferers include Michael J Fox, Muhammad Ali, Enoch Powell and Mao Zedong. Early diagnosis helps doctors to recommend simple exercises, reducing the disability and delaying the need for aggressive drug treatments. However a shortage of qualified neurologists often means diagnosis is delayed until the condition is too advanced for the patient to benefit from non-pharmacological treatments.

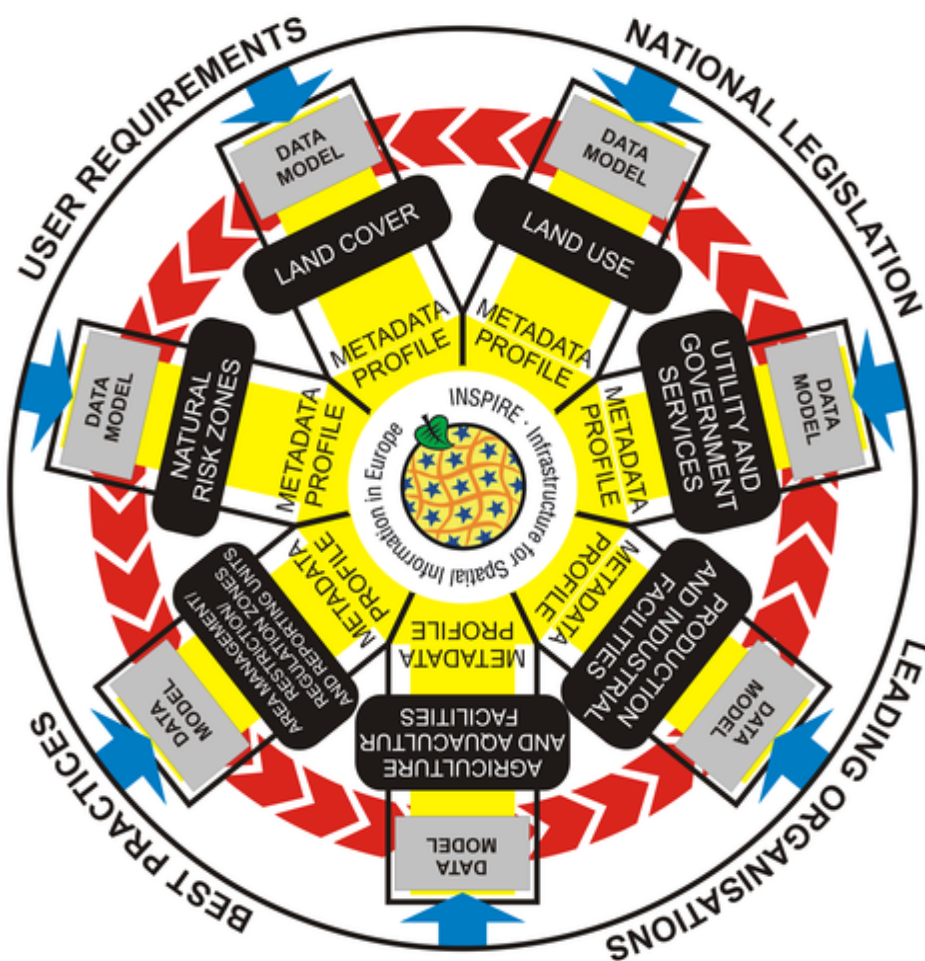
## Alpha Daughters

The Alpha Daughter project examined the feasibility of supplementing support local government provides for elderly citizens and family carers with services run by commercial organisations - in particular large retailers.

The aim of the project was to determine whether it was possible to develop partnerships between local government and commercial organisations and if so which services it was practical to share.

The project focused on the requirements of the family carer whom is supporting their elderly parents. This is a growing demographic, which is likely to be attractive to commercial companies. It is also a demographic that will put significant pressure on the budgets of local authorities during the coming decade.

The Alpha Daughter project took as its reference point an earlier project run by Helen Hamlyn Centre and Orange Mobil an focussed on three key areas; health and well-being, transport and financial advice.



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Editor's Choice of the week: [TEMIS - Innovative Thermoelectric Facilities Registration](#)

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## Latest News

- [NO/PL: Electronically signed cross-border agreement on eSignature](#) | 28 February 2011 | Norway | Poland
- [EU/RO: EU funds mobilised for two eHealth projects](#) | 25 February 2011 | Romania | EU Institutions
- [FR: Two new calls for eHealth projects to be launched by autumn 2011](#) | 24 February 2011 | France

- [EU/HU: European eHealth Week 2011 confirms the participation of key actors](#) | 24 February 2011 | Hungary | EU Institutions
  - [GR: Presentation of eAuctions in public procurement](#) | 23 February 2011 | Greece
  - [EU: European Commission launches online public consultation on eSignatures and eIdentification](#) | 23 February 2011 | EU Institutions
  - [EU: New IT Security Skills Development Programme Launched](#) | 23 February 2011 | EU Institutions
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## **NO/PL: Electronically signed cross-border agreement on eSignature - 28 February 2011**

**A Polish producer and integrator of IT solutions won in February 2011 a tender on electronic signature published by Agency for Public Management and eGovernment (Direktoratet for forvaltning og IKT - Difi, in Norwegian); the agreement was signed electronically.**

The aim of the agreement is for the Norwegian public entities to be able to check and validate eSignatures - in terms of correctness and quality - based on electronic identities (eIDs) from more than 300 providers in Europe. The service will firstly be piloted in the Pan-European Public Procurement Online (PEPPOL) project for electronic tendering across borders in Europe. In the scope of PEPPOL, the service is available to any partner in the project.

The intention of Difi is to prolong the contract in order to make the service available as a common eID service for all Norwegian public entities with a need to receive electronically signed correspondence from abroad.

Tendering has an increasingly international scope, and cross-border recognition of eSignatures is a pre-requisite for cross-border electronic tendering. A tenderer anywhere in Europe must be able to respond to a call by signing the tender using his own, national eID, provided that the eID is valid and has the required quality. This way competition is increased.

"Use of eSignatures not only contributes to more efficient processes, the security of the processes is also increased by authenticity and proof regarding who has delivered the offer and that it has not been changed along the way", says André Hoddevik, project director of PEPPOL.

The scope of cross-border use of eSignatures in PEPPOL may even be wider than tendering, e.g. in many countries lack of interoperability of eSignatures is identified as a hindrance to cross-border eInvoicing.

The Head of Difi's Department for Public Procurement, Mr. Dag Strømsnes, signed the agreement with his Norwegian smartcard, while the CEO of the Polish company Mr. Andrzej Bendig-Wielowiejski signed with his Polish eID. The signatures were checked by the company's service and were confirmed to be both valid and of sufficient quality for signing the contract.

### **Further information:**

- [Original News Article - PEPPOL](#)
  - [Difi \(in Norwegian\)](#)
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## **EU/RO: EU funds mobilised for two eHealth projects - 25 February 2011**

**On 18 February 2010, the Minister for Communications and Information Society, Mr. Valerian Vreme and Mr. Lucian Duță, president of the National Health Insurance House (Casa Națională de Asigurări de Sănătate - CNAS, in Romanian) signed two contracts for the following projects financed from structural funds: 'Integrated computer system for filing electronic health data' and 'Electronic Prescriptions'.**

The 'Integrated information system for filing electronic health data' project aims to ensure the transition to the electronic format of patients' health records, ensuring citizens a higher level of quality of medical services.

More specifically, the implementation of the electronic patient records (Dosarul Electronic al Pacientului - DES, in Romanian) project aims to:

- improve the efficiency of the health system in Romania;
- increase assimilation, application and development of information technologies in the Romanian health system;
- develop interoperability among health providers;
- increase efficiency and quality of medical services provided to citizens.

Any diagnostic or therapeutic measures will be documented in DES in a standardised way. At the same time, DES will facilitate the presentation of medical concepts in an optimised and transparent way, reflecting the chronology of medical events. The data planned to be stored in the DES system will be: medical history, allergies, immunisations, laboratory tests results, documents produced during medical procedures, etc.

The total cost of the 'Integrated information system for filing electronic health data' project is RON 164 307 038.87 (approx. €38 million) and the amount eligible is RON 132 505 676.51 (approx. €31 million), of which RON 132 505 676.51 (approx. €31 million) is the amount of the granted funds. The project's implementation will run for 12 months.

The objective of the 'Electronic Prescription' project is to implement the national electronic prescription system, which constitutes an important step towards the alignment of the current trends in the European Union. The electronic prescription system will ensure citizens' access to quality health services, such as processing and exchanging medical information with other systems and entities, integrated health services, inter-professional collaboration - collaboration between several entities involved in carrying out the prescription, the CNAS, doctors, pharmacists and other entities.

The total amount of the 'Electronic Prescriptions' project is RON 48 549 000.01 (approx. €11 million); the eligible amount is RON 38 647 898.23 (approx. €9 million), of which RON 38 647 898.23 (approx. €9 million) is the amount of the granted funds. Again, the implementation of the project will take place over 12 months.

The Prime Minister, Mr. Emil Boc, and Mr. Attila Cseke, Minister of Health also attended the meeting organised for the signing of the contracts.

#### Further information:

- [Official Press Release - Ministry of Communication and Information Society \(in Romanian\)](#)
- [National Health Insurance House \(in Romanian\)](#)

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## FR: Two new calls for eHealth projects to be launched by autumn 2011 - 24 February 2011

On 1 February 2011, as part of the [General Directorate for Competitiveness, Industry and Services](#) (Direction Générale de la Compétitivité, de l'Industrie et des Services - DGCIS, in French) conference, the Minister for Industry Eric Besson announced two new calls for eHealth projects beginning in September under the 'Future Investments' programme and funded by the National Loan.

"We will increase support for innovation in 2011," said Mr Besson. He stated that the goal of 'Future Investments' in the eHealth domain is to shift from the local experimentation of solutions to large-scale deployments.

Michel Gagneux, chairman of the Shared healthcare information systems agency (Agence des systèmes d'information partagés de santé - Asip Santé, in French) clarified that one of the projects will most likely be geared

towards telemedicine, and the other towards telehealth services for individuals, well-being and community health. He added that each project will be compared and linked to previous projects.

According to Benoit Loutrel, director of the 'digital economy' programme within the General Commission for Investment (Commissariat général à l'investissement - CGI, in French), the first call for proposals for ['eHealth 1: Health and independent living thanks to digital technology'](#) that was launched on 18 January and will run until 29 April, targets companies that are positioning themselves as technology suppliers with a focus beyond the French market, and cover both telemedicine and dependence. The next two calls for proposals are aimed at companies that are positioned in the French market to offer new services to already existing technologies, and provide funding for pilot projects on both themes.

Mr Loutrel estimates that the budget for the 'eHealth 1' calls is "in the order of tens of millions of euros." He added: "We are flexible either way. If we are dissatisfied with the proposed projects, there will be less funding. If there is some kind of added value, we will seek to increase funding."

In addition to the calls for projects, Mr Besson said that the programme provides for public intervention in the form of loans and equity investments for projects that are financially viable. Such support will be launched as a call for expressions of interest before the end of February.

As indicated by Mr Loutrel, the amount of funding earmarked by the State for sound investments which use innovative digital services and content rose to €1.4 billion, out of a total of €2.25 billion devoted to the funding of this sector by the National fund for the digital society (Fonds national pour la société numérique - FSN, in French). FSN is supported by the National Loan, a scheme designed to fund the country's strategic priorities through to 2030. He stated that eHealth will be a priority of the FSN, and that investments are intended to strengthen the financial structures of high-growth technology providers which look beyond the French market, and to support companies that need capital to deploy new services on a large-scale and carry out business investments. "We will give priority to projects that offer a financial return," he said.

#### Further information:

- [Original news article - TICsante \(in French\)](#)
- [eHealth 1: Health and independent living thanks to digital technology \(in French\)](#)
- [General Directorate for Competitiveness, Industry and Services \(in French\)](#)

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## EU/HU: European eHealth Week 2011 confirms the participation of key actors - 24 February 2011

**European eHealth Week 2011 announced on 17 February 2011 that key eHealth organisations and industry partners will participate in this year's edition in Hungary (Budapest, 10-12 May 2011) in order to exchange views with senior EU government representatives.**

eHealth Week is an EU-wide networking and information platform which unites all stakeholders of the fragmented health IT industry towards a common goal: advancing the application of eHealth in Europe. European eHealth Week 2011 is a joint event which will bring together the High Level eHealth conference to be held in conjunction with the [World of Health IT Conference & Exhibition \(WoHIT\)](#). The organisers are the European Commission, the Healthcare Information and Management Systems Society Europe (HIMSS Europe) and the Hungarian Ministry of Health, which currently holds the Presidency of the Council of the European Union.

Modernisation, responsiveness, effectiveness, efficacy and sustainability are key aspects of governments' health policies in today's challenging times. However, these policies cannot be implemented without the active contribution of information technology, based on an intensive and innovative cooperation of all major stakeholders. By attracting senior level government representatives, the conference ensures a dialogue between health sector decision-makers and relevant professional and industrial partners. One of the major events on the agenda is the 'Leaders in Health IT Symposium', an all-day forum gathering key players from the European health sector. It will consist of three educational sessions, knowledge exchange and networking opportunities at the most senior level.

Some of the major eHealth stakeholders having confirmed their participation include public-private partnership 'Innovative Medicines Initiative' (IMI), Germany's Federal Association for Information Technology, Telecommunications and New Media (BITKOM), the European MHealth Alliance (EuMHA), the Continua Health Alliance, the NETC@RDS Project and French Agency for Shared Health Information Systems (ASIP Santé). Denmark, Sweden, Turkey and other countries will showcase their projects on the exhibition floor in a country pavilion, together with some of the largest industry partners.

**Further information:**

- [Original news article - Europe's Information Society Thematic Portal](#)
  - [European eHealth Week 2011](#)
  - [World of Health IT Conference & Exhibition \(WoHIT\)](#)
  - [Related ePractice News Article - EU: Registration is now open for European eHealth Week 2011](#)
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## **GR: Presentation of eAuctions in public procurement - 23 February 2011**

**Former Deputy Interior Minister Dinos Rovlias held a presentation on electronic auctions (eAuctions) in public procurement at a Cabinet meeting on 25 January 2011.**

Mr Rovlias introduced eAuction as one of the stages of public procurement via electronic means. According to the presentation, eAuctions only apply when the specifications of bids can be determined by a completely accurate method. eAuctions provide the opportunity for cost improvement, as well as improvement in other aspects of the tenders, but only if these aspects are suitable for automatic evaluation electronically. They must be measurable, so as to be expressed in figures or percentages.

The former Deputy Minister also provided a description of the eAuction Process:

- eAuction takes place after the opening of financial bids by the participants and before the awarding of the contract.
- eAuction is preceded by a full evaluation of bids of the candidates whose bids had not been rejected at an earlier stage of the tendering process.

The specifications for carrying out an eAction are set in the call for tenders, and contracting authorities aim to ensure all potential bidders are fully informed and instructed on the use of eGovernment platforms and the electronic submission of their new, economically advantageous bids.

eAuctions are particularly suited for the procurement of products in large quantities and for materials with common technical standards, where a slight difference in unit price results in a significant overall economic benefit.

In addition, Mr Rovlias presented the eAuction pilot implementation by the General Secretariat for Commerce (Γενική Γραμματεία Εμπορίου - ΓΓΕ, in Greek), in its capacity as the central agency responsible for public procurement. The General Secretariat has, to date, carried out two internal eAuctions for the procurement of copier paper and printer ink supplies. The two pilot eAuctions were assessed as to their compatibility with the administrative and technical organisation of the Secretariat, as well as call for tenders practice and the existing legislation. No problems were experienced and the eAuctions were carried out successfully. In one of the cases, the bid was further improved by 3 %. The General Secretariat has already approved the use of eAuction by other public bodies.

In 2010, the General Secretariat organised a two-day information session for stakeholders involved in eAuctions as part of the public procurement procedure. Furthermore, a [circular](#) on public eProcurement tenders for goods was disseminated to all agencies in August 2010.

In the near future, the General Secretariat will provide support for calls for tenders using eAuction for the Manpower Employment Organisation (OAED) and the Ministry of Finance's tax authority.

Note: The original article in Greek is licensed under a [Creative Commons Attribution 3.0 License](#).

**Further information:**

- [Original press release - Ministry of Regional Development and Competitiveness \(in Greek\)](#)
- [Public eProcurement tenders for goods circular \(in Greek\)](#)

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## **EU: European Commission launches online public consultation on eSignatures and eidentification - 23 February 2011**

The European Commission launched an [online consultation](#), which will run until 15 April 2011, on how electronic signatures, electronic identification (eID) and authentication can help the development of the European Digital Single Market.

Citizens and other interested parties are invited to participate in the consultation by sharing their views on how to tackle low levels of consumer and business confidence in online transactions.

Currently, difficulties in verifying peoples' identities and signatures are a significant factor holding back the development of the EU's online economy. Electronic signatures, eID and authentication can be an important tool to enable both users and providers to rely on secure, trustworthy and easy-to-use online services but must work in all Member States to be effective. Low levels of consumer and business confidence when making transactions online are one factor of holding back the development of the EU's online economy. Relying on secure, trustworthy and easy to use online services is vital for a strong and healthy European Digital Single Market. To tackle these issues, the [Digital Agenda for Europe](#) announced a review of the so-called 'eSignature Directive' and an initiative on the mutual recognition of eidentification and eAuthentication.

Neelie Kroes, European Commission Vice President for the Digital Agenda, said: "I welcome everybody's views on how we can best verify people's identities and signatures when we buy, sell or undertake administrative procedures online that need to be highly secure. I want to help all Europeans get online without feeling that they will fall victim to data frauds or scams."

The public consultation seeks feedback on:

- citizens' and businesses' expectations of EU rules on electronic signatures, identification and authentication. In particular, the general usefulness of eSignatures and eID user and specific business sector needs, socio-economic benefits, fields of application, potential additional trust-building services (e.g. time stamping), mobile usage and the legal recognition of electronic consent by clicking 'I accept';
- the ICT sector's view on how eSignatures can be best tailored to face the forthcoming challenges triggered by technological progress. Interested parties are asked to express their views on existing barriers, security requirements, potential grading of security levels, and expectations on standardisation;
- the common set of principles which should guide the mutual recognition of eidentification and eAuthentication in Europe, as well as considerations for economies of scale by allowing national eID systems, benefiting users across EU borders and cross-sector uses in the public and private sectors;
- the potential contribution of research and innovation to the development of new eidentification and eSignatures authentication, such as alternatives to Public Key Infrastructure (PKI) currently in use for the easy management of electronic signatures and eID-cards.

The results of this consultation will feed into the Commission's review of the existing eSignature Directive and the preparation of a planned initiative on the mutual recognition of electronic identification and authentication. Boosting eCommerce, eBusiness, and making it easier to undertake administrative procedures online in the Single Market are important aspects of the Digital Agenda for Europe.

#### Further information:

- [Original Press Release - Europa - Rapid Press Releases](#)
  - [Online public consultation on eSignatures and eidentification](#)
  - [Related ePractice Publication - EU: A Digital Agenda for Europe - Commission Communication](#)
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## EU: New IT Security Skills Development Programme Launched - 23 February 2011

**A new IT security skills development programme has been launched at the beginning of February 2011 to create culture of security and protect European minors. Keeping children safe online has to be more about awareness raising and modifying behaviour than censorship.**

Speaking at the Safer Internet Day on 8 February 2011, European Commission Vice-President Kroes raised the question of balancing the unquestionable benefits offered by the Internet with the need to keep children safe online. In keeping with the aims of Safer Internet Day, European Computer Driver's Licence (ECDL) Foundation's new Information Technologies (IT) Security certification focuses on providing the right competences for safe surfing and computer usage. European children are using the Internet on a daily basis for longer periods, and with greater frequency - not just for surfing the Web, but for accessing schoolwork assignments, developing their personal interests, and for actually contributing to the Web's diversity by uploading video content, social networking etc.

The EU has taken certain actions, such as investing €55 million into awareness-raising projects aimed at making the Internet safer for children. Despite this investment, a recent survey conducted by the London School of Economics has shown that nearly half of the participating children did not know how to change the privacy settings of their social networking sites, and in another complementary EU-wide survey, only 14% of parents surveyed said that they had set up parental web-filtering software to protect their children. These figures reinforce the need for modifying the behaviour of the user (both child and parent) through educational measures that raise their awareness of the dangers that the Internet poses - not just in relation to the safety of children, but also in relation to data and network protection.

Ms. Kroes said: "But at the end of the day, nothing can replace education. Children and parents need to make efforts to know their rights and responsibilities online."

Programmes such as ECDL Foundation's IT Security module is one such educational measure; it is intended to influence a user's attitude, awareness and behaviour so that they become more security conscious, rather than being centred on the use of specific applications or software. By raising awareness to threats, it will help the younger generation develop good online habits, and will help to keep them safer on the Internet for longer.

ECDL Foundation welcomes the Commission's actions (those already undertaken and the proposed ones) that promote safer internet use, yet stresses that they need to go further than merely raising user's awareness or engaging in dialogue with industry. Skills development programmes that, by enabling users to educate themselves in safer internet use, should be incorporated into future EU-level recommendations.

#### Further Information:

- [Original news article - ECDL Foundation website](#)
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## New Factsheets

The 14th Edition of the eGovernment factsheet of Germany is now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

## Latest Publications

- [EU: eGovernment Benchmark Survey 2010](#) | 21 February 2011 | Croatia | Iceland | Norway | Switzerland | Turkey | EU Institutions
  - [EU: Making customer groups using Personas - a Smart Cities research brief](#) | 31 January 2011 | Belgium | Germany | Netherlands | Norway | Sweden | United Kingdom | Pan european
  - [EU: The Electronic Communications Policy of the European Union](#) | 28 January 2011 | EU Institutions
  - [EU: eHealth Monthly Focus on preDiCT](#) | 17 December 2010 | France | Hungary | Italy | Spain | Switzerland | United Kingdom | EU Institutions
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### EU: eGovernment Benchmark Survey 2010 - 21 February 2011

#### Description (short summary):

This report captures the findings of the 2010 eGovernment benchmark survey, conducted over the period May to December 2010. It shows that more people across the EU now have access to public services online. The average availability of online public services in the EU went up from 69 % to 82 % from 2009 to 2010. The report reveals the best and worst performers in the EU, focusing on two essential public services: 'finding a job' and 'starting a company'.

Although Europe's national public administrations are moving in the right direction, there is still disparity between countries. There is also room for improvement in the take up of eProcurement. As part of the Digital Agenda for Europe, the European Union aims for one out of two citizens and four out of five businesses to be using eGovernment services by 2015. The Report's findings give useful feedback on the objectives of the eGovernment Action Plan launched by the Commission in December 2010 to work with Member States' public authorities to expand and improve the services which they offer via the Internet.

This year's edition features a significantly expanded wealth of information in familiar areas as well as new domains. It covers a detailed profile for each of the benchmarked countries, and an extensive range of data tables with rankings. Qualitative insights complement the picture and comprehensively illustrate the way forward for Europe.

**Number of pages:** 272

#### Related ePractice Publication:

[EU: eGovernment Benchmark Survey 2009](#)

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### EU: Making customer groups using Personas - a Smart Cities research brief - 31 January 2011

#### Description (short summary):

When you design a product or any kind of service it is important to know who belongs to your target group. Often clients or suppliers of products or services want to reach out to 'all' users, but unfortunately this often results in failure. A product or a service designed for a vague or too broad target group has less chance of success than one based on well-researched and well specified target groups. There are a range of different tools and methods for defining target groups such as interviews, observations, questionnaires etc.: this report describes the Persona method.

**Number of pages:** 20

## EU: The Electronic Communications Policy of the European Union - 28 January 2011

### Description (short summary):

The study endeavours to track how electronic communications policy has evolved in the European Union (EU) from 1977 to 2009. It analyses four key time periods.

It commences with the preliminary stage of telecommunications policy, which ran from 1977 to 1986, and investigates the start of the Telecommunications Standardization and Certification Policy. The period between 1987 and 1998 is addressed, when the EU defined the first Telecommunications Regulatory Framework, which led to the implementation of full competition. Full competition gave rise to the first review of the Regulatory Framework governing Electronic Communications in the EU between 1999 and 2005, followed by the second review which began in 1995 and was completed in 2009. The study concludes with what the authors understand to be the potential focus areas of electronic communications policy by the EU for the period 2010-2020, based on strategic document guidelines published in early 2010.

**Number of pages:** English version: 316 Spanish version: 330

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## EU: eHealth Monthly Focus on preDiCT - 17 December 2010

### Description (short summary):

The [preDiCT project](#) began in June 2008, with a mission to model, simulate, and ultimately predict the impact of pharmacological compounds on the heart's rhythm using computer models. A significant and growing number of drug candidates fail to reach market due to adverse effects on heart rhythm which only show up during clinical trials.

The aim is to achieve a better understanding of the underlying mechanisms, which may lead to refinement of the drug development process to avoid these side effects.

**Number of pages:** 2

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## Upcoming Workshops and Events

- [BE: ENoLL - EUROCITIES Joint Matchmaking event](#) | 2 March 2011 | Belgium
- [UK: Medical Imaging](#) | 2 March 2011 | United Kingdom
- [UK: eWorld Purchasing and Supply](#) | 2 March 2011 | United Kingdom
- [UK: International Congress on Telehealth and Telecare](#) | 2 - 3 March 2011 | United Kingdom
- [UK: EDGE 2011 conference](#) | 3 - 4 March 2011 | United Kingdom
- [AT: European Congress of Radiology 2011](#) | 3 - 7 March 2011 | Austria
- [CH: Swiss eGovernment Forum](#) | 8 - 9 March 2011 | Switzerland
- [ES: 1st International Forum on Health Care and Information Communication Technology](#) | 8 - 10 March 2011 | Spain
- [UK: Healthcare Innovation Expo 2011](#) | 9 - 10 March 2011 | United Kingdom
- [ES: Bridge IT project final conference](#) | 10 - 11 March 2011 | Spain
- [ES: IADIS e-Society 2011 Conference](#) | 10 - 13 March 2011 | Spain
- [GL: Document Freedom Day 2011](#) | 11 March 2011 | International Organizations
- [BE: eID Interoperability Conference 2011](#) | 15 - 17 March 2011 | Belgium
- [UK: Transforming Government Workshop 2011](#) | 17 - 18 March 2011 | United Kingdom
- [AU: 3rd Annual National Telemedicine Summit](#) | 21 - 22 March 2011 | Oceania
- [NO: GoOpen 2011 and Communities in Action \(CiA\)](#) | 22 - 23 March 2011 | Norway
- [DE: German Unix User Group Spring Meeting 2011](#) | 22 - 25 March 2011 | Germany
- [UA: Annual International Conference 'Telemedicine - Experience@Prospects 2011'](#) | 23 - 24 March 2011 | Other european countries

- [Assisted workshop: Fiction or reality? 50% of public procurement above the EU public procurement threshold should be carried out electronically](#) | 24 March 2011 | Austria
- [PE: 1st mHealth Latin American Summit](#) | 24 - 25 March 2011 | Central and South America
- [CH: Fifth International Symposium on Medical Information and Communication Technology](#) | 27 - 30 March 2011 | Switzerland
- [FR: 5th European eAccessibility Forum](#) | 28 March 2011 | France
- [UK: Cambridge Conference on Breast Cancer Imaging](#) | 28 - 29 March 2011 | United Kingdom
- [NL: 13th National Symposium on eHealth Platform](#) | 28 March 2011 | Netherlands
- [US: ISBI 2011](#) | 29 - 1 April 2011 | North America
- [ePractice workshop: Open Source Software for Public Administrations](#) | 7 April 2011 | Belgium
- [Assisted workshop: Eris@Annual Conference 2011](#) | 12 - 14 April 2011 | Poland
- [AT: CeDEM11 - Conference for eDemocracy 2011](#) | 5 - 6 May 2011 | Austria
- [FR: Kick-off meeting of the Interest Group on Shared Services](#) | 24 - 25 May 2011 | France

## BE: ENoLL - EUROCITIES Joint Matchmaking event - 2 March 2011

### ENoLL - EUROCITIES Joint Matchmaking event on Open Innovation for Internet-enabled Services in 'Smart Cities'

The event for the Competitiveness and Innovation Framework Programme (CIP) ICT Policy Support Programme (PSP) and specifically the Programme's 5th Call for Proposals 2011 on Open Innovation and Smart Cities, offers a platform for initiating cross border co-operations and finding new project partners in an efficient way.

This Joint ENoLL and EUROCITIES event is held in conjunction with the European Information Day in Brussels on the 28 February 2011, and follows up the CIP ICT PSP Objective 5.1 Constituency Building workshop organized by the European Commission (DG Info) on 1 March 2011.

Participants of the event will have the opportunity to:

- Meet with representatives of the European Network of Living Labs and EUROCITIES network;
- Network with project partners from all over Europe in view of developing joint projects;
- Get top-level and experiences insight into the latest project funding opportunities;
- Interact with experts for fine-tuning your project idea;
- Present their profile or project idea for proactive matchmaking.

During the event, participants are invited to present their organization profile/project idea. This session will be organized as a BarCamp, namely open to any speaker who wishes to make a presentation on a first-come first-served basis.

Participants must clearly indicate in their registration whether they wish to present their organization and/or project idea. They must send their presentation(s) to [info@enoll.org](mailto:info@enoll.org) by 28 February 2011.

A preliminary agenda for the event may be found [here](#).

Registration details and important dates may be found on the [event website](#).

Event email: [info@enoll.org](mailto:info@enoll.org)

Event website:

[http://www.eventbrite.com/event/1238936693?utm\\_source=eb\\_email&utm\\_medium=email&utm\\_campaign=new\\_eventv2&utm\\_term=eventurl\\_text](http://www.eventbrite.com/event/1238936693?utm_source=eb_email&utm_medium=email&utm_campaign=new_eventv2&utm_term=eventurl_text)

Country: Belgium

City/Location: Brussels

Organiser: European Network of Living Labs (ENoLL) and EUROCITIES

## UK: Medical Imaging - 2 March 2011

### Medical Imaging

Technological innovations together with cheaper and faster computer processing are opening up whole new ways of investigating what happens inside our bodies. This talk will outline some of the challenges and solutions of imaging the human body. This is a field involving physics, materials science, medical sciences, ergonomics, computer sciences and good old innovation.

Registration is free-of-charge; however, [online](#) registration is required.

Event email: [beds&hertsevents@theiet.org](mailto:beds&hertsevents@theiet.org)

Event website: <http://www.theiet.org/local/uk/east/beds-herts/medical-imaging.cfm>

Country: United Kingdom

City/Location: Bedfordshire

Organiser: Institution of Engineering and Technology (IET) Bedfordshire and Hertfordshire Network

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## UK: eWorld Purchasing and Supply - 2 March 2011

### eWorld March 2011: eWorld Purchasing and Supply Forum

The event will focus on the use of leading-edge technologies and techniques within the procurement and supply chain functions. Since 2001, this acclaimed business forum has provided an insight into the latest developments in electronic commerce for senior purchasing, supply chain and finance executives.

More specifically, the event will focus on the following topics:

- eSourcing & Supplier Selection
- Sustainable Procurement & Reporting
- Supplier Relationship Management (SRM)
- Outsourcing & Contract Management
- Global Supplier Development
- On-demand & Cloud-based Services
- Implementation & Change Management

The programmes of last year's and this year's events may be viewed [here](#).

Registration can be performed [online](#). Attendance is free-of-charge for senior executives from the commercial, public and third sectors.

Event email: [eworldps@revolution-events.com](mailto:eworldps@revolution-events.com)

Country: United Kingdom

City/Location: London

Organiser: Revolution Events

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## UK: International Congress on Telehealth and Telecare - 2 - 3 March 2011

### International Congress on Telehealth and Telecare

This congress will bring together key speakers from around the world to showcase innovations and best practice in the deployment of telehealth and telecare.

Key themes include:

- Exclusive results from the UK's Whole System Demonstrator pilots;
- Managing long-term chronic illness;
- Improving independence, health and well-being;
- Sustaining innovations in a cold financial climate.

Further information about the programme may be viewed at the event's website.

Registration can be performed [online](#) or by filling in the respective [booking form](#).

Event email: [events@kingsfund.org.uk](mailto:events@kingsfund.org.uk), [i.p.kuurman@umcutrecht.nl](mailto:i.p.kuurman@umcutrecht.nl)

Event website: <http://www.kingsfund.org.uk/events/telehealthtelecare.html>

Country: United Kingdom

City/Location: London

Organiser: The King's Fund

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## UK: EDGE 2011 conference - 3 - 4 March 2011

### EDGE 2011 conference - 'Pushing the boundaries of public service delivery'

These are exciting times for councils embarking on ambitious transformation programmes and the intensity of challenge lies in delivering excellence for customers while reducing costs. Technology is changing service delivery fast, customers want more and different and will continue to do so. Local governments need to be ready for the pace of change of the next ten years and how they will have to change the face of council services.

The conference speakers will demonstrate how they have used their vision, creative and innovative thinking to deliver excellence and efficiencies. This opportunity comes at a time where cost-efficient and effective outcomes are paramount. EDGE 2011 is particularly aimed at Chief Executives, Directors, Heads of eGovernment, senior policy and decision makers, library professionals and elected members.

Attendees will have opportunities to learn from and meet with speakers, decision makers and other practitioners in the field, change managers, thought leaders, and many movers and shakers in the information, content management, community engagement and regeneration communities; they will find out first hand how others are making the savings required, by using shared services to build outstanding buildings, regenerate social deprivation areas, whilst continually moving forward at less cost with better services.

The conference programme may be viewed [here](#). The aims of EDGE 2011 can be formulated as follows:

- To make businesses and services edgier, smarter, more creative and cost effective in a world that is being transformed by digital and social technologies;
- To learn how libraries and information are delivering regeneration, eGovernment, learning and digital inclusion;
- To hear the latest ideas, share success stories, hear best practices and meet colleagues from across the country and around the world;
- To open a platform for discussion on the future of service delivery in libraries and information;
- To offer a platform for new innovations and technologies.

Registration can be performed [online](#).

Event email: [grainne.crawford@edinburgh.gov.uk](mailto:grainne.crawford@edinburgh.gov.uk)

Event website: <http://edge2011.wordpress.com/>

Country: United Kingdom

City/Location: Edinburgh  
Organiser: The City of Edinburgh Council

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## **AT: European Congress of Radiology 2011 - 3 - 7 March 2011**

### **European Congress of Radiology (ECR) 2011**

ECR is the annual meeting of the European Society of Radiology (ESR). It is a trend-setting, dynamic and service-oriented congress.

Highlights of the preliminary programme of ECR 2011 include:

- Three New Horizons Sessions
  - Quantum leaps in MRI: teslas, pulses, tracers;
  - Not just Hounsfield numbers: computed tomography (CT) aimed at the fifth dimension? and,
  - Breast imaging in 2025.
- Three State of the Art Symposia
  - Ovarian cancer: update and what's next;
  - Brain tumour: imaging and response; and,
  - The 3 P's of CT colonography: polyps, protocols and politics.
- 14 Special Focus Sessions on tumour response to treatment, Head and neck oncology, MR imaging of the pelvic floor, thoracic emergencies, Transarterial treatment of liver tumours, etc.
  - Radiology and nuclear medicine: really a joint venture;
  - Imaging as the number one tool for oncology trials;
  - Professional issues in interventional radiology: education, training and standards;
  - Teleradiology: for better or for worse.

The programme of the congress can be viewed [online](#).

Information about the registration procedure and fees can be viewed [here](#).

Event email: [communications@myESR.org](mailto:communications@myESR.org)

Event website: [http://www.myesr.org/cms/website.php?id=/en/ecr\\_2011.htm](http://www.myesr.org/cms/website.php?id=/en/ecr_2011.htm)

Country: Austria

City/Location: Vienna

Organiser: European Society of Radiology

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## **CH: Swiss eGovernment Forum - 8 - 9 March 2011**

### **Swiss eGovernment Forum part of the InfoSocietyDays 2011**

First day's theme will focus on 'eGovernment between Innovation and Efficiency': The needs of the citizens and businesses for online transactions and improved quality service are constantly increasing. What administration currently offers, cannot keep pace with this development. This is due to the scarce financial and human resources. New innovative solutions that reflect this shortage of finances and personnel are needed.

Second day's theme is based on 'New forms of work and communication in administration' with special focus on cities and communities: Structural changes in the management of increasingly complex eGovernment solutions and the need for more administrative cross-border cooperation will increase the demand on IT service delivery. In

addition, the use of social networks, wikis and blogs opened up new prospects for the eGovernment purposes; the management also poses new challenges.

Detailed information about the forum's programme can be found [online](#).

Event email: [barbara.imboden@infosocietydays.ch](mailto:barbara.imboden@infosocietydays.ch) / [info@infosocietydays.ch](mailto:info@infosocietydays.ch)

Event website:

[http://www.infosocietydays.ch/index.php?option=com\\_content&view=category&layout=blog&id=1&Itemid=52](http://www.infosocietydays.ch/index.php?option=com_content&view=category&layout=blog&id=1&Itemid=52) (=en

Country: Switzerland

City/Location: Bern

Organiser: MKR Consulting AG

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## **ES: 1st International Forum on Health Care and Information Communication Technology - 8 - 10 March 2011**

**1st International Forum on Health Care and Information Communication Technology (HICT 2011) - 'Discovering the wide range of uses of ICT in Health'**

The International Forum on Health Care and Information Communication Technology is aimed at sharing knowledge and research experiences to explore how ICT can be used in the field of health to evaluate, prevent, and manage health issues. Researchers, students and professionals are anticipated to attend and to actively participate in this meeting.

Specifically, the first forum will be focused on offering a general overview on the broad range of uses of ICT in the field of health. The detailed event programme may be found [here](#).

Future biannual forums will approach more specific topics. The organisers expect that this and the next editions of the forum will be very engaging and interactive since they intend to build a community where individuals can share experiences and learn from others.

Registration can be performed [online](#).

Event email: [infohict2011@gmail.com](mailto:infohict2011@gmail.com)

Event website: <http://sites.google.com/site/hict2011/>

Country: Spain

City/Location: Barcelona

Organiser: LabPsitec (Universitat Jaume I. Castellón, Spain), Psinet's research group (Universitat Oberta de Catalunya - UOC-, Barcelona, Spain), Centre of Research for Family Health (IWK Health Centre. Halifax, Canada)

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## **UK: Healthcare Innovation Expo 2011 - 9 - 10 March 2011**

**Healthcare Innovation Expo 2011 - 'Innovation for a healthier future'**

Developed and supported by the UK Department of Health for the second year, Healthcare Innovation Expo 2011 will help managers, clinicians, nurses and local government drive savings and improved services.

The Healthcare Innovation Expo aims to create an inspiring environment where one can develop their own vision for a high quality care future; it is intended to be an opportunity to experience healthcare innovation from the public, private, voluntary, academic and scientific communities.

The Expo includes over 150 showcases, 120 seminars and 20 main stage speakers. The seminars are free for all registered delegates and they will cover, among other themes:

- Patient Empowerment;
- Patient safety - including innovative ways to measure safety;
- Local Innovation Case Studies - a wide range of local case studies from around the country that demonstrate frontline innovation that is making a difference now;
- Meet the Department of Health - a chance to meet and question senior policy makers including Director Generals of the Department of Health;
- Social Care - seminars about the new vision for Mental Health, Health & Well Being Boards and the implications of the Social Care White Paper;
- Research & Development;
- Integrated Care - case studies from Torbay and other areas of best practice;
- Telecare and Telehealth - featuring 'The Whole System Demonstrators' pilots from Kent, Cornwall and Newham.

The Programme Highlights may be found [here](#).

Registration can be performed [online](#).

Event email: [http://register.healthcareinnovationexpo.com/healthcare\\_expo\\_2010-contact.htm](http://register.healthcareinnovationexpo.com/healthcare_expo_2010-contact.htm)

Event website: <http://www.healthcareinnovationexpo.com>

Country: United Kingdom

City/Location: London

Organiser: UK Department of Health in partnership with the NHS

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## **ES: Bridge IT project final conference - 10 - 11 March 2011**

### **BridgeIT Final Conference: Present and future, ICT for digital inclusion and cultural diversity in Europe**

Bridge-IT is a thematic network, supported by the ICT Policy Support Programme (PSP) of the European Commission. It is concerned with the relationship between information and communication technologies (ICT) and Immigrants and Ethnic Minorities (IEM) in Europe.

The main points of the project are:

- How can ICT lead toward social integration?
- How can migrants and ethnic or cultural minorities take advantage of ICT in their daily lives, through education, for their participation and integration in the labour market, and their involvement in civil society?
- How can institutions across Europe debate and exchange over good practices in these fields? Etc.

The official work of the network is soon coming to an end, after having developed a 'Booklet on Good Practices', a set of guidelines on how to roll out ICT solutions for social integration and cultural diversity in Europe and undertaken national seminars to support debates and better understand the situation of specific EU countries. The responsible are now organising the final conference to present the outputs, stimulate debates, foster networking and talk about new projects.

The Call for papers and registration to the event is open on the [event website](#).

The event responsible are looking for the most relevant practices, interesting debates in order to establish recommendations for European policy makers and jointly find concrete possibilities for scaling up existing solutions at EU level.

This two day conference should also serve as a platform for participants to present their project ideas and identify potential European partners. The conference will produce a set of recommendations at EU level and a list of

projects and project ideas for co-deployment or replication at European level. The conference is focused on networking activities, dissemination of participants' work in the field, debate- oriented sessions, etc. Participants are kindly requested to suggest session topics, information booths and any other relevant activities related to the theme 'ICT for social inclusion and cultural diversity'.

A preliminary agenda of the event can be found [online](#).

Event email: [info@bridge-it-net.eu](mailto:info@bridge-it-net.eu)

Event website: <http://www.bridge-it-net.eu>

Country: Spain

City/Location: Barcelona

Organiser: Interactive Media Lab- University of Barcelona

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## **ES: IADIS e-Society 2011 Conference - 10 - 13 March 2011**

### **International Association for the Development of the Information Society (IADIS) e-Society 2011 Conference**

The conference aims to address the main issues of concern within the Information Society. It covers both the technical as well as the non-technical aspects of the Information Society. However, innovative contributions that don't belong will also be considered provided they benefit attendees.

Broad topic areas related to e-Society are of particular interest. These include best practice, case studies, strategies and tendencies in the following areas:

- e-Society and Digital Divide;
- e-Business / e-Commerce;
- e-Learning;
- New Media and e-Society;
- Digital Services in e-Society;
- e-Government / e-Governance;
- e-Health;
- Information Systems;
- Information Management.

Information on the call for papers and detailed topic areas of the conference in question may be found [here](#). It is worth noting that IADIS is organising two co-located events during the four-day conference: [Mobile Learning 2011](#) and [Information Systems 2011](#).

Event email: [secretariat@esociety-conf.org](mailto:secretariat@esociety-conf.org)

Event website: <http://www.esociety-conf.org/>

Country: Spain

City/Location: Avila

Organiser: IADIS - International Association for the Development of the Information Society

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## **GL: Document Freedom Day 2011 - 11 March 2011**

### **Social Event 'Document Freedom Day' (DFD 2011)**

Document Freedom Day (DFD) is a global day for document liberation. It will be a day of grassroots effort to educate the public about the importance of Open Document Formats and Open Standards in general.

DFD's main goals are:

- The promotion and adoption of free document formats;
- The formation of a global network;
- The coordination of activities that happen on the last Wednesday of March, Document Freedom Day.

On DFD 2011, local events are organised by local DFD teams, i.e. a group of people who want to be part of the DFD community and organise activities to promote free document formats.

Event email: N/A

Event website: <http://documentfreedom.org/2011>

Country: International Organizations

City/Location: Various cities worldwide

Organiser: DFD Community and Free Software Foundation Europe

## **BE: eID Interoperability Conference 2011 - 15 - 17 March 2011**

### **The eID Interoperability Conference 2011 - 'Bridging the Identity Divide'**

Now in its 6th year, this annual conference acts as a neutral forum where industry, business and administrations can address specific areas of importance in the digital identity arena. The event will explore how the interoperability of European Identity is evolving in practise and implications for governments, businesses and the citizen. The year 2010 has seen dramatic industry developments and innovations, however, there are many issues that have still not been resolved and this conference will address these issues.

The [call for papers](#) for possible presentations, panel discussions or unconference discussions will be open until 14 January 2010. Proposals are welcome on the following topics:

- Examples of how business are making use of external eIDs such as National schemes;
- Case studies of interoperability activities between enterprises (Finance?);
- Discovering the key legal, data protection and privacy implications of interoperating;
- Specific cross border interoperability challenges and their possible solutions;
- Mobile identity verification and applications;
- Revision of the eSignature Directive;
- What federation technologies and models are deploying now and what standards are dominating?

The first day of the event (15 March 2011) will focus on the [SSEDIC Thematic Network](#) which will influence the direction of European Identity for the next ten years.

Registration can be performed online, at the Event Registration section.

Event email: [info@eema.org](mailto:info@eema.org)

Event website: <https://www.eema.org/Events/Default.aspx>

Country: Belgium

City/Location: Leuven

Organiser: European Association for e-identity and security (eema)

## **UK: Transforming Government Workshop 2011 - 17 - 18 March 2011**

### **Transforming Government (tGovernment) Workshop 2011**

The rapid development of information technology (IT) is contributing to the growth of interest in the use of technology as a powerful tool to enable and aid transformation in government organisations. The transformational government (or t-government) vision has the potential to bring enormous benefits to the operations and delivery of

public services. eGovernment implementation efforts have now evolved from basic information provisioning to more integrated and joined up service offerings in most developed countries.

Having successfully implemented a number of transaction-based eServices by e-enabling front office and customer facing processes, most developed countries are now working towards realising transformational government. The transformational phase is considered the highest level of maturity for eGovernment programmes and encompasses redefining the delivery of government services by providing a single point of contact to citizens that makes the government transparent to citizens and businesses. This phase involves reengineering and e-enabling back office processes and information systems to enable more joined-up and citizen-centric electronic government services. However, public sector transformation is a massive and complex undertaking involving distributed decision-making that requires a good understanding and evaluation of the political context, business processes and technology.

Also, from a demand perspective extensive efforts are required to increase citizens' awareness about the transformation of the delivery of government services and their online availability which would result in increased eParticipation. Despite the availability of innovative technologies, government agencies are faced with many technical, organisational, and socio-economic challenges and barriers that need to be addressed when developing, adopting and diffusing eGovernment systems and services. Furthermore, from an organisational perspective t-government has introduced an environment where most public institutions have struggled with the need to balance issues such as transparency and opaqueness, or social inclusion and professionalism.

Consequently, there has been increasing pressure on the academic and practitioner communities for research that focuses on bridging the gap between t-government theory and practice. The aim of this workshop is to provide a common platform for academics and practitioners to discuss and present original research highlighting issues related with technical, organisational, managerial and socioeconomic aspects of both (e) and (t)-government implementation and adoption. This workshop calls for theoretical analysis, empirical research, or case studies that will provide us with a deeper insight into issues surrounding the use of ICT to achieve better government.

The workshop's programme and registration form will be made available at the event website.

Event email: [Muhammad.Kamal@brunel.ac.uk](mailto:Muhammad.Kamal@brunel.ac.uk)

Event website: <http://www.iseing.org/tgovwebsite/tGovWorkshop2011/tGovHomePage2011.html>

Country: United Kingdom

City/Location: London

Organiser: Information Systems Evaluation and Integration Group (ISEing)

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## **AU: 3rd Annual National Telemedicine Summit - 21 - 22 March 2011**

### **3rd Annual National Telemedicine Summit: Providing Quality Care and Positive Patient Outcomes from a Distance**

Telemedicine is increasingly being recognised as a feasible and necessary alternative to traditional face-to-face healthcare practice as a way of enhancing the capacity of Australia's stretched healthcare system. This year's summit offers an opportunity to gain practical advice on how to plan, implement and manage telemedicine programmes from key case studies across the country.

The event's sessions include but are not limited to the following:

- Telemedicine: A Catalyst for Integrated Primary Care or Just More of the Same?
- Assessing and Implementing New Technologies for Telehealth
- The Interoperability Foundations of a Telemedicine Business Ecosystem
- Privacy and Security in Telemedicine
- Beyond Telehealth Research: Tele-Ophthalmology for the Pilbara
- Home Telehealth Monitoring Impact on Workforce Capacity and Flexibility: Preliminary Findings
- The Black Dog Institute's Online Mood Assessment Program (MAP): An E-Health Success Story

The conference agenda can be found [here](#).

Registration can be done [online](#).

Event email: [info@iir.com.au](mailto:info@iir.com.au)

Event website: <http://www.iir.com.au/conferences/healthcare/national-telemedicine-summit>

Country: Oceania

City/Location: Sydney

Organiser: IIR Conferences

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## **NO: GoOpen 2011 and Communities in Action (CiA) - 22 - 23 March 2011**

### **GoOpen conference 2011 and Communities in Action**

The GoOpen conference is dedicated to sharing, reusing and cooperating on IT solutions, digital content and open data. It is aimed in particular at those who wish to learn on:

- the possible reuse of IT solutions made by others;
- the sharing of IT solutions with others;
- the collaboration with others on the development, operation and maintenance of IT solutions;
- the possibility to improve the quality of one's data and digital content by making them freely available.

Communities in Action (CiA), a co-located professional networking event for developers will take place in the evening on 22 March 2011 at the same location as GoOpen. It will feature technical presentations, knowledge exchange, the hacker space, open discussions and networking. CiA was first held in 2010 and had more than 500 participants divided into seven different networks.

The CiA sessions will cover on agile project management, technology trends, software development, security and much more. The following developer clubs will be present:

- [javaBin](#) (Java)
- [Oslo XP Meetup](#) (Extreme Programming)
- [IRB](#) (Ruby)
- [Framsia](#) (Front-end-development)
- [Makers.no](#) (Hacker space)

Registration can be performed [online](#).

Event email: <http://www.goopen.no/kontakt/>

Event website: <http://www.goopen.no/>

Country: Norway

City/Location: Oslo

Organiser: Friprog

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## **DE: German Unix User Group Spring Meeting 2011 - 22 - 25 March 2011**

### **German Unix User Group Spring Meeting 2011**

The spring meeting of the German Unix User Group (GUUG) is an annual event for professionals in the field of Unix, networks and IT security. At the same time it is the event, where GGUG members will have the opportunity to meet.

Representatives from German-speaking countries will present their developments in information technology and their projects and provide to a technical audience tutorials about their experiences. GUUG is committed to a professional development in the open source area and in all aspects of commercial and non-commercial Unix, network administration and IT security.

The event's programme can be found [online](#).

Registration can be performed [online](#) with the payment of a fee.

Event email: [ffg2011@guug.de](mailto:ffg2011@guug.de)

Event website: <http://www.guug.de/veranstaltungen/ffg2011/>

Country: Germany

City/Location: Weimar

Organiser: German Unix User Group (GUUG)

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## **UA: Annual International Conference 'Telemedicine - Experience@Prospects 2011' - 23 - 24 March 2011**

### **Annual International Conference 'Telemedicine - Experience@Prospects 2011'**

The conference programme comprises the following topics:

- clinical telemedicine;
- eHealth;
- eManagement in Health Care;
- distant education and eLearning;
- ePharmacy;
- biomedical engineering;
- IT for health care system;
- biological, medical and clinical informatics and cybernetics;
- Internet in medicine, cyber-medicine;
- regional and national telemedicine networks;
- individual and mobile telemedicine, telemonitoring;
- electronic medical record (EMR), electronic health record (EHR), medical information safety;
- medical information systems, knowledge-based system;
- evidence based telemedicine and eHealth;
- software and hardware solutions for telemedicine and eHealth, medical devices;
- ethics, laws and standards for telemedicine and eHealth, bioethics in information society;
- medical visualisation, medical information and images processing and analysis;
- neuronetworks in medicine;
- IT health care management.

Information about registration is available [here](#).

During the conference special exposition of the telemedical and related devices, solutions, software, equipment for diagnostic and treatments, solutions for eLearning and eHealth will be organised.

Event email: [avv@telemed.org.ua](mailto:avv@telemed.org.ua), [telemed@ukr.net](mailto:telemed@ukr.net), [avv\\_mobile@mail.ru](mailto:avv_mobile@mail.ru)

Event website: <http://www.telemed.org.ua/eng/conference/conference.html>

Country: Other european countries

City/Location: Donetsk, Ukraine

Organiser: Association for Ukrainian Telemedicine and eHealth Development, Donetsk R&D Institute of Traumatology and Orthopedics, Donetsk Regional State Administration Main Department of Health Care, State

## **Assisted workshop: Fiction or reality? 50% of public procurement above the EU public procurement threshold should be carried out electronically - 24 March 2011**

After 2 successful meetings, jointly organised with ePractice about the topic of the preawarding phase in eProcurement, auftrag.at proudly invites again – to present your case in the wonderful surroundings of Vienna.

The workshop will focus on the progress and acceptance of eProcurement: Which tools are available for various countries? How much traffic do the applications have to handle? What are the measurable benefits? Are there still any problems and obstacles?

The workshop targets contracting authorities, service providers and members of the administration of the European Union.

### **The following objectives are to be reached during the workshop:**

- Key data of eProcurement for usage and benefits are presented by practitioners
- The biggest obstacles for electronic procurement are defined
- New developments in procurement solutions are presented

### **Content:**

- Use of eProcurement solutions in practice:
  1. Functional volume of the eProcurement solution in your organisation/country
  2. Quantity structure of use number of electronic announcements, users, tenders
  3. Experiences
  4. Lessons learnt
  5. Involvement in international initiatives like STORK, PEPPOL, etc.
- Problems and obstacles:
  1. Legal
  2. Organisational
  3. Technical
- Future development:
  1. How do you think eProcurement will develop in the next years?
  2. What is necessary to boost the topic?
  3. Personal resume to the topic of eProcurement

Country: Austria

City/Location: Vienna

Organiser: Auftrag.at & ePractice

## **PE: 1st mHealth Latin American Summit - 24 - 25 March 2011**

### **1st mHealth Latin American Summit**

Mobile phone subscriptions have overtaken fixed lines as the preferred method of communication across Latin America and the Caribbean, with penetration rates of almost 90 percent. Mobile digital technology can empower both patients and health care professionals by providing them with the information they need to make informed decisions about critical health issues ranging from healthy living habits to health care provision and monitoring of diseases.

Mobile phones can extend the delivery of health services in myriad ways, including promoting healthier lifestyles through health hotlines and text messaging, offering continuing education and disease outbreak alerts to rural health workers, and connecting rural nurses with experts to improve the quality of remote medical treatment.

Besides several mobile health applications have been developed in different parts of Latin America, little is known about those experiences and the lessons learned. The First mHealth Latin American Summit is being developed to tackle this gap. Researchers from Latin America as well as global pioneers in mobile health will get together to discuss and promote discussion around challenges and opportunities of mobile health in Latin America.

The objectives of the Summit are:

- To share experiences and lessons learned from researchers involved in mobile health projects across Latin America regarding research and training opportunities;
- To promote North-to-South and South-to-South collaborations among researchers and representatives from private and public institutions from Latin America and abroad.

The detailed event programme will be made available shortly at the event website.

Event email: [quipu@andeanquipu.org](mailto:quipu@andeanquipu.org)

Event website: [http://andeanquipu.org/index.php?option=com\\_content&view=article&id=65&Itemid=82](http://andeanquipu.org/index.php?option=com_content&view=article&id=65&Itemid=82)(=en

Country: Central and South America

City/Location: Lima, Peru

Organiser: QUIPU project, Andean Global Health Informatics Research and Training Centre

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## **CH: Fifth International Symposium on Medical Information and Communication Technology - 27 - 30 March 2011**

### **Fifth International Symposium on Medical Information and Communication Technology (ISMICT 2011)**

ISMICT 2011 will continue and extend the tradition established in Japan, Finland, Canada and Taiwan. The focus this year will be on Medical Body Area Networks, Technology and Services for Personalised Medicine.

Papers are invited on topics including, but not limited to, the following:

- Antennas and propagation for wireless BAN (Body Area Networks), BAN technology (radio, protocols, sensors), Cognitive Radio for wireless BAN, Medical BAN applications and services, Future BAN 2020 and beyond, Smart textiles for wearable BAN, Wireless BAN (wearable and implantable);
- Cost effectiveness and business cases;
- eHealth systems and electronic medical records
- Hardware architecture and implementation;
- Hospital data networks and wireless hospital;
- Human Body Communication;
- International standards and regulatory matters;

- Medical imaging and patient diagnostic systems;
- Physiological parameters, measurements;
- Preventive care and remote patient management;
- Personal Networks for eHealth;
- Radio coexistence and robustness;
- Security and privacy issues;
- Systems, sensing and signal processing;
- Telemedicine, telemonitoring, telesurgery;
- Wellness and sports training;
- Rehabilitation and activity monitoring;
- Wireless healthcare, homecare and welfare.

The detailed event programme will be made available [here](#).

Registration is to be performed [online](#).

Event email: [info@ismict2011.org](mailto:info@ismict2011.org)

Event website: <http://www.ismict2011.org/Home/about.htm>

Country: Switzerland

City/Location: Montreux

Organiser: Centre Suisse d'Electronique et Microtechnique SA (CSEM, Switzerland), Ecole Polytechnique Fédérale de Lausanne (EPFL, Switzerland), National Institute of Information and Communications Technology (NICT, Japan) and the Swiss Chapter of the Institute of Electrical and Electronics Engineers' Engineering in Medicine and Biology Society (Swiss IEEE EMBS Chapter)

## FR: 5th European eAccessibility Forum - 28 March 2011

### 5th European eAccessibility Forum: Benefits and costs of eAccessibility

This year's European eAccessibility Forum will be an opportunity for disabled users and industrials to share their experiences and promote good practices harmonisation. Information about the four previous eAccessibility conferences may be found [here](#).

The speakers are experts coming from organisations representing disabled users and consumers, research agencies and European and International industrial firms.

The following points will be addressed:

- Costs of accessibility and inaccessibility
- Social and/or economic benefits
- eAccessibility and competitiveness
- Making eAccessibility profitable
  - Norms and standards
  - Publishing chains
  - Methodologies
  - Quality control
  - Certification
- Public policies
  - Calls for tender
  - Legislations
- People with disabilities employment
- Empiric and theoretical approaches
- Assessment methods
- Cases studies

The programme will be published on the website of the conference on 17 January 2011.

Registration to the event can be performed [online](#) with the payment of a fee.

Event email: [brailletnet@snv.jussieu.fr](mailto:brailletnet@snv.jussieu.fr)

Event website: [http://inova.snv.jussieu.fr/evenements/colloques/colloques/70\\_index\\_en.html#contenu](http://inova.snv.jussieu.fr/evenements/colloques/colloques/70_index_en.html#contenu)

Country: France

City/Location: Paris

Organiser: BrailleNet

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## **UK: Cambridge Conference on Breast Cancer Imaging - 28 - 29 March 2011**

### **Cambridge Conference on Breast Cancer Imaging**

This conference is usually held every two years and this year the organisers have tailored the programme to include topics requested in the feedback we received at the last conference. To reflect the increasing numbers of radiographers and advanced practitioner delegates there will be a session on advanced and consultant radiography.

We are fortunate to have national and international experts in the field of breast imaging covering a wide range of topical issues, and as in previous years there will be an emphasis on interactive and inter-disciplinary discussion. The lectures will address highly topical and important issues in current clinical and radiological practice. The detailed event programme may be found [here](#).

Registration can be performed [online](#).

Event email: [hmc@hamptonmedical.com](mailto:hmc@hamptonmedical.com)

Event website: <http://www.cambridgeconferencebci.ukevents.org/>

Country: United Kingdom

City/Location: Cambridge

Organiser: Addenbrooke's Hospital

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## **NL: 13th National Symposium on eHealth Platform - 28 March 2011**

### **13th National Symposium on eHealth Platform: Elderly care online: Need it be slightly faster, could it be?**

The symposium will focus on the theme of eHealth in relation to the elderly, and how its broad application is widely regarded as cost-effective and accessible. eHealth offers better management and patient empowerment. For the elderly, a segment of the population where the greatest challenges lie, the adoption of online healthcare applications in daily practice is currently limited.

Key points to be raised are the potential and limitations of elderly care with respect to online applications, and the (apparent) contradiction between cold and warm technology and human care.

The main topics that will be discussed during the event include:

- Which online healthcare applications are currently being truly embraced by the elderly?
- How can healthcare professionals and carers make responsible use of such applications?
- How can these applications be put into practice promptly?

The above-mentioned topics will be examined from the perspective of the healthcare professional, the administrator, the scientist and the user.

Further information about the programme may be viewed [here](#).

Registration can be performed by sending an email at [wveldhoen@stichtinghumanitas.nl](mailto:wveldhoen@stichtinghumanitas.nl) or via phone at the following number +31 010 461 53 49.

Event email: [wveldhoen@stichtinghumanitas.nl](mailto:wveldhoen@stichtinghumanitas.nl)

Event website: <http://www.nveh.nl/nieuws/379--13e-symposium-nationaal-platform-ehealth>

Country: Netherlands

City/Location: Rotterdam

Organiser: National eHealth Platform

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## US: ISBI 2011 - 29 - 1 April 2011

### **Eighth IEEE International Symposium on Biomedical Imaging (ISBI 2011)**

Biomedical Imaging is evolving to meet new demands in biology and medicine, including the possibility to localise gene expression, to characterise cell behavior in vivo, to map out the functioning brain, or to provide personalised medicine, point-of-care delivery, and minimally invasive procedures. To address these needs, biomedical imaging methodologies are being challenged to extend resolution and contrast, to increasingly include multiple modalities, operate in various clinical and research settings, and focus on a variety of temporal and spatial scales, from molecular to whole-body imaging, from nano to macro.

The eighth IEEE International Symposium on Biomedical Imaging (ISBI 2011) will continue the tradition of fostering cross-fertilisation between different imaging communities and contributing to an integrative imaging approach across all scales of observation.

The meeting will feature pre-conference tutorials and short courses, followed by a strong scientific program of plenary talks and special sessions as well as oral and poster presentations of peer-reviewed contributed papers.

High-quality papers are solicited containing original contributions to the algorithmic, mathematical and computational aspects of biomedical imaging, from nano- to macroscale. Topics of interest include image formation and reconstruction, computational and statistical image processing and analysis, dynamic imaging, visualisation, image quality assessment, and physical, biological and statistical modeling. Papers on all molecular, cellular, anatomical and functional imaging modalities and applications are encouraged. All accepted regular papers will be published in the proceedings of the symposium and will afterwards also be made available online through the IEEE Xplore database.

The Technical programme of the event is available [here](#).

Important dates of the event may be found on the [event website](#) while details on the registration and fees are available [online](#).

Event email: [contact@biomedicalimaging.org](mailto:contact@biomedicalimaging.org)

Event website: <http://www.biomedicalimaging.org/default.asp>

Country: North America

City/Location: Chicago, Illinois

Organiser: The IEEE (Institute of Electrical and Electronics Engineers) Signal Processing Society (SPS) and the IEEE Engineering in Medicine and Biology Society (EMBS)

# ePractice workshop: Open Source Software for Public Administrations - 7 April 2011

## Introduction

Some 20 years in the software industry already, open source software is now much more than just a few weird fellows trying to break free from commercial software. In this arena, quality is the main stake: How can public administration use open source software for the provision of public services? This workshop welcomes open source stakeholders and public administrations to discuss this issue and invites views from all perspectives. The workshop is supported by the ePractice.eu and the OSOR.eu communities and it will be held in **Brussels**, on **Thursday 7 April 2011**. Information about this workshop can also be found through the [OSOR.eu platform](#).

## Workshop Topics

This workshop invites all Open Source stakeholders and public administrations, and especially those linked to European Union funded initiatives, to discuss the quality dimension of open source with special focus in the use of open source by public administrations. The workshop topics can be grouped in two major directions:

### Licensing issues:

- How to choose an Open Source software product for professional use
- Licensing implications in reusing OSS components
- The relation of open source software development to licensing
- The effect of open source licenses to the software development process.
- Choosing a license for your own software.

### Software production perspectives:

- OSS production quality improvement
- Documenting Open Source Software
- How to interact with the OSOR community
- How to set up a project on OSOR.eu, set up roles and manage contributions

Additional subjects falling within the umbrella of the workshop's topic on in general are also welcome based on potential speaker proposals.

For further information, please download the call for participation that is available in the section presentations & documents.

### Important deadlines to remember:

- Summary (1 page) & 4 slides to be submitted by **18 March 2011**
- Speaker confirmation by **21 March 2011**
- Final presentations (6 slides) **30 March 2011**

### Speakers/Audience:

This workshop is open to anyone interested in the area of Open Source, in public administrations as well as businesses and/or citizens who interact with them: cross-border project implementers; developers of Open Source software; stakeholders in FP6 and FP7 research projects; researchers; businesses; European Commission officers; ePractice members etc.

## Registration:

To register for this workshop, please create an ePractice account at <http://www.epractice.eu/en/user/register> if you are not a current member. Subsequently, kindly login and once you are in this page click the yellow button that reads "participate in this workshop" to activate your registration. ePractice members can simply login and click on the same page as described above.

## Submission of summaries/PPT slides:

To be considered for a speaker placement kindly submit a summary of one page and three PPT slides of your intended presentation to [events@eurodyn.com](mailto:events@eurodyn.com). Regarding your summary, please download and complete the workshop proposal form that may be found in the presentation and documents section below. Final presentations should not exceed 6 power point slides and should be concise and factual. Please, don't use busy slides, too many graphics or pics and consider that every slide should not use more than 6 bullet points per slide. The main point of your presentation is to briefly inform about the project/initiative and encourage participation, questions and overall discussion.

## Networking:

This workshop is all about networking. A few selected speakers will set the scene with a 15 minute presentation and the rest of the programme will be dedicated to roundtable discussions and networking purposes.

## Contact:

Please, direct all queries to the above [events@eurodyn.com](mailto:events@eurodyn.com). The event coordinator will assist you promptly.

Event website: [www.osor.eu](http://www.osor.eu)

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

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## Assisted workshop: Eris@Annual Conference 2011 - 12 - 14 April 2011

**In 2011 eris@ will deliver a new kind of conference that breaks away from tradition and delivers an event that will have a foundation and legacy that will live on, well after the delegates have returned to their offices.**

The theme of the conference is **"Moving from Policy to Practice"** with a focus on three of the vital areas underpinning change:

- The options and support available to create and operate high speed, **next generation broadband infrastructure** that provides the foundation for participation in the digital economy;
- The impact that next generation internet will have on **government** and how it will relate to and interact with its citizens;
- The opportunities provided by next generation internet for **education** providing unbounded access and a revolution in the way we learn and develop.

These themes will be described by three leading European experts and the conference will then collectively work through each theme to uncover the opportunities and benefits and to devise an action plan to deliver them.

We call this an "iConference" because the facilitated "interaction" between delegates, experts and providers (not long presentations) is at the heart of this event. The facilitation will be driven by three brand new facilitation techniques based on innovation, leadership and social capital that in themselves are highly valuable techniques to learn. The product of the iConference will be an action plan that all delegates will be able to apply in their own context, with the support of the many relationships and insights that they develop at the conference.

This is a genuinely unique opportunity to be at the start of the next generation of Internet. Many people claim to have been “hanging around” CERN when the World Wide Web was conceived. This is your opportunity to be there as we put together the foundations of the next generation of the Internet.

To book your place on this unique event please visit: <http://www.erisa.be/annual-conference-2011/default.aspx>.

**Places are limited so please book early to avoid disappointment. Note – to facilitate maximum participation the conference proceedings will be delivered in English. Given the interactive and dynamic nature of the workshops there will be no translation facilities.**

Event email: [info@erisa.be](mailto:info@erisa.be)

Event website: <http://www.erisa.be/annual-conference-2011/default.aspx>

Country: Poland

City/Location: Krakow

Organiser: European Regional Information Society Association (Eris@)

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## **AT: CeDEM11 - Conference for eDemocracy 2011 - 5 - 6 May 2011**

### **CeDEM11 - Conference for e-democracy, e-participation and e-voting**

During the last 10 years, the world has focused on social media and the new forms of societal behaviour, including content generation, collaboration and sharing as well as network organisation. These behaviours and expectations, in particular transparency and access to data, new ways of interacting with government and democratic institutions will continue to develop, and profound changes in society are to be expected. Society has been confronted with "Open Government", "Open Data" and "Open Access". What have the experiences been so far? How do these affect the society, democratic structures and organisations? What changes occur at citizen level? What are the implications for democracy, society, science and business?

The fourth in a row Conference for eDemocracy brings together eDemocracy, eParticipation and eVoting specialists working in academia, politics, government and businesses.

Candidate speakers of the event are individuals from academic, applied and practitioner backgrounds as well as public authorities and bodies, Non Governmental Organisations (NGOs)/ Non Profit Organisations (NPOs), education institutions and independent organisations, who are called upon to submit their research and project papers as well as workshop proposals. Different multidisciplinary and interdisciplinary approaches and disciplines including (but not limited to): law and legal studies, social sciences, computer sciences, political sciences, psychology, sociology, applied computer gaming and simulation, democratic theory, media and communication science are welcome.

CeDEM11 presents the following tracks, which focus on:

- eParticipation
- Open Access and Open Data
- Open Government
- eVoting

The deadline for the submission of Papers and Workshop proposals is 16 January 2011. More details regarding submission modes and important dates may be found [here](#). Interested parties may [register online](#) on the event's website.

Event email: [noella.edelmann@donau-uni.ac.at](mailto:noella.edelmann@donau-uni.ac.at)

Event website: <http://www.donau-uni.ac.at/en/departement/gpa/telematik/edemocracy-conference/edem/vid/14978/index.php>

Country: Austria

## **FR: Kick-off meeting of the Interest Group on Shared Services - 24 - 25 May 2011**

### **Kick-off meeting of the Interest Group on Shared Services - "How to Improve Performance in Local Governments"**

The Interest Group on Shared Services (IGSS), led by the European Institute of Public Administration (EIPA), will hold its kick-off meeting hosted by the e-bourgogne Group of Public Interest (GIP). This meeting will be the starting point for collaboration on shared services, involving all interested parties from the public sector at all government levels in Europe.

The IGSS will gather European stakeholders involved in public administration management to develop strategies and exchange know-how on shared services. The importance of channelling resources and knowledge to improve the public sector's performance will be the main interest of the IGSS. Regular meetings and seminars will be organised to foster cooperation between the interest group members.

Focusing on performance in local governments, the meeting will raise elected deputies' awareness of innovative strategies and tools for optimising resources in their administration. Local initiatives and success factors will be presented to stimulate synergies between European actors and develop a partnership on shared services. Benefiting from a privileged insight into the e-bourgogne best practice, participants will have the opportunity to learn about and discuss the different aspects of performance improvement at all levels of government.

This one-day event will feature practitioners' experiences in the process of implementing change in the public sector to achieve sustainable outcomes. There will be specific importance placed on providing time for discussion and exchange among the participants. Networking sessions and a social programme will allow participants to reflect on the day's debates and establish contacts with peer actors from across Europe.

The event's targeted audience is:

- Civil servants involved in performance assessment and public management;
- Central and regional government actors;
- Local decision makers, elected deputies;
- Managers of small and large municipalities;
- Public service providers.

Participants are invited to register by filling the attached registration form. Due to limited number of seats available, registration will be open until 15th April 2011. More information about the event can be found in the attached programme.

Event email: [a.guiffart@eipa.eu](mailto:a.guiffart@eipa.eu)

Event website: <http://www.eipa.eu>

Country: France

City/Location: Dijon

Organiser: European Institute of Public Administration - EIPA

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