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## European ePractice Newsletter N. 361 – 22 February 2011

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### >> ePractice Journal – ‘Moving in 2011’

Dear members,

On behalf of the ePractice Journal and our Editor-in Chief, [Trond Arne Undheim](#), we are reaching you to extend our appreciation to our peer reviewers that have been very greatly committed, extremely supportive and immensely resourceful throughout the peer reviewing process! Our peer reviewers' prompt, concrete and factual feedback has equally enabled our authors and ePractice Journal team to publish issues of high excellence. In this respect, we kindly ask from our existing peer reviewers to renew their commitment and invite any additional parties to join our efforts in reviewing articles for our upcoming issues by reaching us at [epractice@eurodyn.com](mailto:epractice@eurodyn.com).

The forthcoming issues are:

- eGovernment for the Economic Crisis, [Jeremy Millard](#) and The Openness of Government, [Trond Arne Undheim](#) and [Paul Waller](#) will be published shortly.
- Megatrends in eGovernment, [Eduard Aibar Puentes](#) (Call is available at <http://www.epractice.eu/en/node/288847>, **Section 1**).
- Policy lessons from a decade of eGovernment, eHealth & eInclusion, [Cristiano Codagnone](#) (call is available at <http://www.epractice.eu/en/node/288847>, **Section 2**).
- Surviving in the Digital Identity World, [Jon Ølnes](#) and [Arne Helme](#) (the call will be announced shortly).

Thank you for your attention in this matter.  
The ePractice Journal Team

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### >> Call for articles for the 13th Edition of the European Journal of ePractice

The 13th edition of the European Journal of ePractice will be devoted to the theme ‘**Megatrends in eGovernment**’. The aim of this issue is to identify and discuss some of the broad trends and paradigms that characterize the present landscape of e-government developments - some of which may be crucial for the future of government. The key question of this issue is: "what are the main emerging megatrends in e-government and how will they shape innovation, service delivery, and policy outcomes?" Given the broad scope of the Megatrends issue, the call for papers for this edition provides a list of non-exhaustive topics for potential authors to think about. The Issue Editor is [Eduard Aibar Puentes](#) and Editor in Chief is [Trond Arne Undheim](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome. The submission deadline is **25 March 2011**.

For more information, please visit the call for papers at: <http://www.epractice.eu/en/node/288847>, **Section 1**. Proposed papers can be submitted at: [epractice@eurodyn.com](mailto:epractice@eurodyn.com) or at [editorial@epractice.eu](mailto:editorial@epractice.eu).

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### >> Call for articles for the 14th Edition of the European Journal of ePractice

The 14th edition of the European Journal of ePractice will be devoted to the theme '**Policy lessons from a decade of eGovernment, eHealth & eInclusion**'. The key question of this issue is: what are the theoretical and interpretative frameworks that can help us make better sense of the evidence already collected and support new and innovative policy approaches? Given the broad scope of the Policy Lessons issue, the call for papers for this edition provides a list of non-exhaustive topics for potential authors to think about. The Issue Editor is [Cristiano Codagnone](#) and Editor in Chief is [Trond Arne Undheim](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome. The submission deadline is **25 April 2011**.

For more information, please visit the call for papers at: <http://www.epractice.eu/en/node/288847>, **Section 2**. Proposed papers can be submitted at: [epractice@eurodyn.com](mailto:epractice@eurodyn.com) or at [editorial@epractice.eu](mailto:editorial@epractice.eu).

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### >> ePractice.eu assisted workshop - Fiction or reality? 50% of public procurement above the EU public procurement threshold should be carried out electronically

This [ePractice.eu assisted workshop](#) will be held in Vienna on **24 March 2011**. It will focus on the progress and acceptance of eProcurement: Which tools are available for various countries? How much traffic do the applications have to handle? What are the measurable benefits? Are there still any problems and obstacles?

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2011-eprocurement>.

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### >> ePractice.eu workshop - Open Source Software for Public Administrations

This ePractice workshop 'Open Source Software for Public Administrations' will be held in Brussels, Belgium on **7 April 2011**. After 20 years in the software industry, open source software is now much more than just a few weird fellows trying to break free from commercial software. In this arena, quality is the main stake: How can public administration use open source software for the provision of public services? This workshop welcomes open source stakeholders and public administrations to discuss this issue and invites views from all perspectives. This workshop is supported by the ePractice community [Open Source Software for eGovernment](#) and the [Open Source Observatory and Repository](#).

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2011-open-source-software-public-administrations>.

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### >> ePractice.eu assisted workshop - Eris@Annual Conference 2011

This [ePractice.eu assisted workshop](#) will be held in Krakow, Poland on **12-14 April 2011**. This year's conference will concentrate on workshops defining the current and future state but also focusing on how to bridge the gap in order to achieve the impact which will improve the quality of lives of citizens. The conference programme will therefore be focused on the skills that will help move regional resources from the relatively safe environment of policy development to that of implementation and practice, where risk is the norm.

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2011-erisa-annual-conference>.

## >> Workshop reports available

The ePractice workshop report on '[Procurement of eHealth solutions](#)' is now available online and can be accessed by visiting this [page](#).

The ePractice workshop report on '[Public Services 2.0](#)' is also available and may be accessed [here](#).

The workshop report on '[eParticipation](#)' is now available online and may be viewed [here](#).

The ePractice workshop reports on the [Digital Literacy](#) and '[the role of ICT in the integration of IEM](#)' workshops will be uploaded soon.

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## >> Workshop Interviews available

The ePractice Interviews for the workshops on '[eInclusion Days-Inclusive eGovernment](#)', '[Public Services 2.0](#)', '[ePractice Communities](#)' and '[eParticipation](#)' are available [here](#).

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## Latest Cases

- [NeoMark - ICT Enabled Prediction of Cancer Reoccurrence](#) | 21 February 2011 | Germany | Greece | Italy | Portugal | Spain
  - [Alpha Daughters](#) | 8 February 2011 | United Kingdom
  - [Plan4all geoportal](#) | 7 February 2011 | Albania | Bulgaria | Czech Republic | France | Germany | Greece | Hungary | Ireland | Italy | Latvia | Malta | Netherlands | Norway | Poland | Romania | Spain
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## NeoMark - ICT Enabled Prediction of Cancer Reoccurrence

NeoMark is an EC-FP7-IST project investigating an innovative strategy and develops the appropriate technologies to identify person-specific and disease-specific biomarkers for tumours, to assess recurrence risk and early identify relapses during follow-up. The project validates this approach to Oral Squamous Cell Carcinoma (OSCC), which represents about 5% of all cancers, with a recurrence rate of about 25% to 50% over five years, 90% of which are within two years from surgery.

Knowing in advance which patients have a higher risk of disease reoccurrence would enable less invasive and earlier treatments, with the potential to improve patients' survival and quality of life.

A new approach to this problem requires the collection, aggregation and analysis of large sets of clinical data together with information on the biology of the disease and an advanced study of affected tissues by novel image-interpretation techniques to be applied on different diagnostic exams. NeoMark provides the powerful computational resources and accurate and refined analysis algorithms necessary to process this multi-dimensional and large amount of data, to find the characterising factors, or biomarkers, uniquely identifying the OSCC disease, like a personalised ID card (or bioprofile) of OSCC for each specific patient. The NeoMark system will be able to detect the presence of such a bioprofile from the patient's data collected at follow-up, even when no signs of relapse are evident, so enabling early therapeutic actions.

The tools developed by NeoMark include advanced diagnostic images processing and feature extraction, which improve the evaluation of tumor and lymph-nodes characteristics such as size, volume, tissue and bone infiltration and water content and enable an objective quantitative measurement, at the same time providing valuable diagnostic and surgery support tools to oncologists and surgeons.

Neomark sets-up a collaborative environment for physicians and network of hospitals, where anonymous patients' data are available for data analysis and disease bioprofile periodic update, taking into consideration more and more OSCC cases, so increasing knowledge on Oral Cancer and contributing to improve treatments and increase patients' life expectation, by early detecting markers related to disease onset.

For this scope, NeoMark intends to identify a reduced set of 'most relevant' genomic biomarkers characteristics of the disease and - in the final version - personalised for each individual patient, which could be assessed by means of a portable Real Time PCR 'lab-on-chip' device for a fast relapse risk evaluation, based on genomic data from blood or tissue RNA only. This innovative device would constitute, once approved through wide clinical trials, a powerful and low-cost diagnostic equipment.

The project started on 1 June 2008, is partially funded under the 7th Framework Programme by the European Commission, and will be completed in September 2011.

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## Alpha Daughters

The Alpha Daughter project examined the feasibility of supplementing support local government provides for elderly citizens and family carers with services run by commercial organisations - in particular large retailers.

The aim of the project was to determine whether it was possible to develop partnerships between local government and commercial organisations and if so which services it was practical to share.

The project focused on the requirements of the family carer whom is supporting their elderly parents. This is a growing demographic, which is likely to be attractive to commercial companies. It is also a demographic that will put significant pressure on the budgets of local authorities during the coming decade.

The Alpha Daughter project took as its reference point an earlier project run by Helen Hamlyn Centre and Orange Mobil an focussed on three key areas; health and well-being, transport and financial advice.

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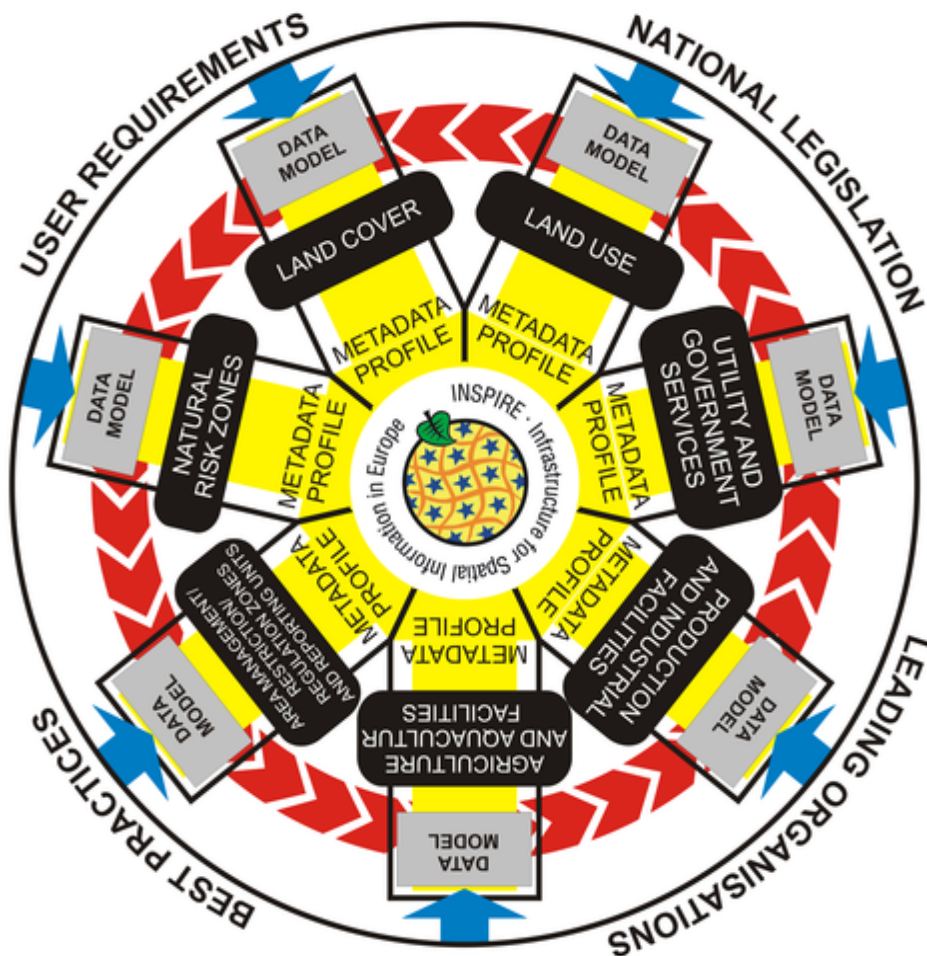
## Plan4all geoportal

The project Plan4all is focused on the harmonisation of spatial planning data based on the existing best practices in EU regions and municipalities and on the base of results of current research project. The harmonisation goes in line with the [INSPIRE Directive](#).

Plan4all is a European project co-funded by the Community programme eContentplus. The main aim of the project is to harmonise spatial planning data and related metadata according to the INSPIRE principles.

The Plan4all project should contribute to the standardisation in the field of spatial data from spatial planning point of view. Its activities and results will become a reference material for INSPIRE initiative; especially for data specification. Plan4all is focused on the following 7 spatial data themes as outlined in Annex II and III of the INSPIRE Directive:

- Land cover
- Land use
- Utility and Governmental services
- Production and industrial facilities
- Agricultural and aquaculture facilities
- Area management/restriction/regulation zones and reporting units
- Natural risk zones



Editor's Choice of the week: UK online centres: <http://www.epractice.eu/en/cases/ukonlinecentres>

## Latest News

- [LT: First census to allow participation via the Internet](#) | 22 February 2011 | Lithuania
- [NO: Report reveals the need for more investment in healthcare ICT](#) | 22 February 2011 | Norway
- [EE: Unemployment Insurance Fund opens its self-service environment for testing](#) | 21 February 2011 | Estonia
- [FR: PLATINES health portal provides information about health institutions](#) | 21 February 2011 | France
- [EU: European Parliament starts free software user group](#) | 18 February 2011 | EU Institutions
- [PT: New services introduced on the national citizen and business portals](#) | 18 February 2011 | Portugal
- [EU: OSOR.eu introduces new 'Legal corner' section and licence wizard](#) | 18 February 2011 | EU Institutions
- [DE: Rheinland-Pfalz: Electronic doctor's card enters service](#) | 18 February 2011 | Germany
- [GR: Electronic prescription system to become operational in all social insurance funds by May 2011](#) | 17 February 2011 | Greece
- [ES: Pilot project uses a remote biomonitorisation solution for cardiac patients](#) | 17 February 2011 | Spain
- [IE: Healthcare Solutions Provider introduces Allied Health Patient Management Suite](#) | 16 February 2011 | Ireland
- [RO: The citizens of Tulcea County to gain access to electronic public services](#) | 16 February 2011 | Romania
- [UK: Newcastle upon Tyne Hospitals NHS Foundation Trust rolls out ePrescribing system](#) | 16 February 2011 | United Kingdom

- [IE: Healthcare Solutions provider launches ePrescribing and Drug-to-Drug Interaction CDSS modules for eDischarge Solution](#) | 15 February 2011 | Ireland
  - [ES: LliureX 10.09 offers free educational material](#) | 15 February 2011 | Spain
  - [FR: Ruling cancels public procurement tender that excluded open source software](#) | 15 February 2011 | France
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## **LT: First census to allow participation via the Internet - 22 February 2011**

**For the first time, residents will be able to participate electronically in the Lithuanian general population and housing census, which takes place during March-May 2011.**

The e-census will last two weeks, from 1 to 14 March. Participation via the Internet is secure and convenient. It is easier to fill out the questionnaire because some information on housing and population will be provided by administrative sources, such as the population, real estate and address registers, and the State Social Insurance Fund Board of databases. E-census participants can supplement or adjust relevant data during the period of the e-census.

The census system enables participation to be made using the [www.esurasyimas.lt/](http://www.esurasyimas.lt/) website (which is accessible only during 1-14 March). Personal identification will take place through eGovernment portals.

The census must be completed for all housing residents, and aims to show demographic changes since the last census in 2001.

### **Further information:**

- [Original news article - E-government gateway \(in Lithuanian\)](#)
  - [Further information on the census - Department of Statistics \(in Lithuanian\)](#)
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## **NO: Report reveals the need for more investment in healthcare ICT - 22 February 2011**

**According to a [report](#) conducted by an international consulting company on behalf of the Norwegian Medical Association and Nurses, data systems in Norwegian healthcare should be further developed and standardised so that healthcare staff can easily communicate via a secure network.**

The report, presented to Robin Kåss, State Secretary in the Norwegian Ministry of Health and Care Services in February 2011, shows that if ICT systems work better in healthcare, patients will receive both faster and safer treatment. The Norwegian hospitals invest about 1.6 % of disposable assets in ICT, an amount smaller than the one invested in hospitals by the neighbouring Nordic countries.

Improved ICT systems will facilitate patients' and healthcare professionals' timely access to important medical information and this will be crucial for the quality of assistance provided. Efficient systems also safeguard privacy and provide security for both patients and healthcare staff. Furthermore, improved ICT tools can, for example, reduce possible harm related to drug misuse.

While 'interaction' is the key to effective use of health resources, the limited investment in technology, that could make collaboration and sharing of information for medical staff easier, is quite a paradox. Health professionals are struggling most of the time with old and cumbersome systems that require extra work. For instance, during the admission for surgery doctors take patients' medical records and then nurses report the same information. The surgical nurse has a special form to fill out and the same applies to the team of anaesthesia. An ICT standardised system could drastically improve information logistics.

According to the same report, regional health authorities (RHF) have received a clear message: long-term measures may increase quality and effectiveness in the long run while short-term measures improve the operational situation here and now.

The RHF's plan to boost ICT investment with NOK 6.7 billion (approx. €855 million) up to 2014. ICT changes in regional health are considered to be more costly, and various concerns have been expressed on whether the real needs can be covered within the current investment framework. In addition, it is known that computer systems represent only a portion of the cost; training has a significant cost too.

**Further information:**

- [Original News Article - The Norwegian Medical Association \(in Norwegian\)](#)
  - [Related Article - The Norwegian Medical Association \(in Norwegian\)](#)
  - [Report on 'Investment in specialised healthcare in Norway' \(in Norwegian\)](#)
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## **EE: Unemployment Insurance Fund opens its self-service environment for testing - 21 February 2011**

**On 31 January 2011, the Estonian Unemployment Insurance Fund opened its self-service employment portal for public testing.**

Currently, anyone interested can find and view public-sector job vacancies. Eventually the portal, which cost €130 380 to develop, will become a virtual agency which can be used for a range of services.

Users can log in by using their ID-card or mobile-ID, and then create their own CV, apply for jobs, manage their own work requests, review the statements made to the Unemployment Insurance Fund about the outcomes and decisions, and inform them of any changes to their data or situation.

By using their ID-card or mobile-ID to log in, employers can manage their own company's job offers and search for suitable candidates among the users of the self-service environment. In addition, it is possible to apply for severance packages.

Soon job seekers will have the opportunity to book an interview with an Unemployment Insurance Fund adviser, as well as to submit applications for unemployment benefits, unemployment insurance and business start-up grants. There is also the capability for employers to manage their contracts, and forward the information relating to performance (placement, wage subsidy, etc.).

The new self-service environment has been created to be as user-friendly as possible. In order to do this, actual job seekers, employers and developers were asked to give information on how to create an effective environment for information exchange.

**Further information:**

- [Original news article - Unemployment Insurance Fund \(in Estonian\)](#)
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## **FR: PLATINES health portal provides information about health institutions - 21 February 2011**

Thanks to the recently introduced **PLATINES** portal (PLATeforme d'INformations sur les Etablissements de Santé, in French) users can obtain detailed information about health institutions in Metropolitan France and in the French Overseas Departments and Territories.

Established by the French Ministry of Health, the purpose of PLATINES is to:

- provide information on services, facilities and quality of care in private and public hospitals for short or longer periods of hospitalisation, as well as on key features such as equipment and medical, surgical or obstetrical activities;
- disseminate the results of measurements in terms of quality of care and hospital-associated infections, as well as the results of the certification process.

The portal is aimed at non professional users, health professionals, health institutions and at all those seeking information and indicators on health institutions.

The Ministry of Health collects data from hospitals on a yearly basis, as part of the annual statistics of health institutions ([SAE](#), in French) compilation and the programme for medicalisation of the information systems ([PMSI](#), in French).

**Further information:**

- [Original News Article - Government Portal \(in French\)](#)
  - [PLATINES \(in French\)](#)
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## **EU: European Parliament starts free software user group - 18 February 2011**

**One member of the European Parliament (MPE) and a handful of his advisors and assistants have recently started a free software group, aiming to increase the use of free and open source software in the European Parliament's Information Technologies (IT) infrastructure. The user group is open to all who work in the European Parliament (EP), including staff and assistants working in political groups.**

The European Parliament Free Software User Group (Epfsug) is an initiative by MEP Indrek Tarand (The Greens) from Estonia. "We will assist all MEPs and their staff who are interested in using free software in the European Parliament," explains Erik Josefsson, who advises the European Greens on Internet policies. In the long run, the group wants to increase the amount of free and open source software used in the IT infrastructure of the EP.

Part of the inspiration to start the Epfsug, originates from the shortcomings of the current, completely proprietary, desktop infrastructure. For example, the proprietary email server and web browser are unable to offer the MEPs and their assistants remote access to their email in an efficient way, according to Josefsson.

Josefsson goes on to say that looking for a solution, he decided to use a mail server based on free software that he hosts outside of the parliament. His privately maintained email server interfaces with the EP proprietary mail server, and offers him "a professional access to the email". "At the moment, I run this server only for myself. But maybe we can discuss how to expand it to be used by others working at the European Parliament."

The group is not about moving the EP's desktops to free and open source software. "To improve the IT infrastructure of the parliament, we would need to involve IT procurement and IT policy makers. But we do not want to burden anybody. Rather, this group is to assist all those in the EP that are interested in free and open source software and are willing themselves to start using it. We want to increase our knowledge and help one another with using free and open source software. Getting the EP to move to a free software mail server and browser, would be a nice first step."

The informal working group has a first meeting scheduled on 19 April hosted by Olle Schmidt (Alde) from Sweden.

**Further Information:**

- [Original news article - OSOR.EU](#)
- [The European Parliament Free Software User Group](#)

## PT: New services introduced on the national citizen and business portals - 18 February 2011

Between November 2010 and 15 January 2011, 88 new services were introduced onto the national public administration portals [Citizen's Portal](#) (Portal do Cidadão, in Portuguese) and [Business Portal](#) (Portal da Empresa), making a total of 1674 services available.

During the same time period, over 56 existing services were restructured, making the information clearer and simplifying access for citizens and businesses, and 34 new service providers became available. The number of services and providers is expected to continue to increase, since the project is still ongoing.

Among the services offered on the two portals, many are transactions which can be made entirely on the Internet, without having to travel to the site of the service provider. These include requests for official certificates, the Change of Address service, the My Street (A Minha Rua, in Portuguese) service, guidance to starting a business, the Commercial Register and the Simplified Business Information service.

The improvements to the two portals are due to the work of the [Agency for Administrative Modernisation](#) (Agência para a Modernização Administrativa (AMA), in Portuguese), which maintains the portals, in collaboration with various public administration bodies.

### Further information:

- [Original press release - Agency for Administrative Modernisation \(in Portuguese\)](#)
  - [Citizen's Portal \(in Portuguese\)](#)
  - [Business Portal](#)
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## EU: OSOR.eu introduces new 'Legal corner' section and licence wizard - 18 February 2011

Starting 1 February 2011, [Open Source Observatory and Repository \(OSOR.eu\)](#) visitors will discover a new "Legal Corner" section in their top menu bar. The aim of this section is to provide guidelines and ad-hoc advice on licensing and other legal information regarding the use of free /open source software (FOSS).

The Legal corner includes six chapters:

1. [Frequently Asked Questions \(FAQ\) related to legal questions](#) is a list of the anonymous questions submitted by OSOR.eu users and answered by the OSOR team.
2. [Open source licences and complementary agreements](#) chapter provides an overview on open source licensing, on the most used FOSS licences and on the related complementary agreements.
3. [Licence compatibility and interoperability](#) presents issues and opportunities of combining, linking and merging FOSS components covered by different licences.
4. [Licence wizard](#) is a 'question driven' guide to help finding the most convenient licence in the context of software distribution. It builds on a similar 'wizard' published ([in Dutch](#)) by the government of The Netherlands (NOiV). The OSOR wizard covers some of the most usual situations.
5. [Documentation directory](#) provides an evolving selection of relevant legal documents.
6. [Submit a legal question to the OSOR legal expert](#). Last, but not least, OSOR visitors can submit legal issues to lawyers from the OSOR team, and obtain from them a documented opinion.

The new section is introduced by a quote originating from a recent industry expert group report, welcoming the "increasingly well developed legal infrastructure around Open Source Software, as a solid and reliable foundation for public and commercial activity". This is precisely the image OSOR.eu would like to acquire in a mixed ICT environment, where FOSS and proprietary, public and private sector components may co-exist.

#### Further Information:

- [Original news article - OSOR.EU](#)
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## DE: Rheinland-Pfalz: Electronic doctor's card enters service - 18 February 2011

**Since 1 February 2011, doctors in the western German state of Rhineland-Pfalz (also known as Rhineland-Palatinate) have been able to apply for an electronic doctor's card ('eArztausweis', in German).**

The electronic doctor's card can replace the conventional medical ID card. It contains a microchip which stores the doctor's signature, enabling them to sign electronic documents in a legally valid way, and encrypt and decrypt data to transmit it securely. Contract doctors can also use the card to make online charges to the medical association for their services.

Professor Dr Frieder Hessenauer, President of the Medical Association of Rhineland-Pfalz, said that the medical associations in Rheinland-Pfalz are the first in Germany to offer such a card to their members.

He added: "The medical associations in Rhineland-Pfalz have done their homework reliably and timely, and set up for their members a completely non-bureaucratic, secure and protected members' area on the website of the district medical association."

With three easy steps doctors can now apply for the electronic doctor's card.

#### Further information:

- [Original news article - E-Health-Com news \(in German\)](#)
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## GR: Electronic prescription system to become operational in all social insurance funds by May 2011 - 17 February 2011

**All social insurance funds will be integrated into the electronic prescription system by 1 May 2011, announced the Ministry of Labour and Social Insurance during a press conference that took place at the end of January 2011. By 2017 the system will be extended to all branches of the national health system and other providers of healthcare services.**

The Memorandum of Cooperation between the Ministry for Labour and Social Security and the National Bank of Greece regarding the 1.5 million grant for the implementation of the electronic prescription system was presented during a press conference. The Minister Louka Katseli stated that prescribing medication electronically is a major breakthrough, which will allow the effective monitoring and rationalisation of insurance funds' expenditures and their transparent operation. Mrs. Katseli added that the extension of the system to all social insurance funds, starting 1 May 2011, is expected to yield savings of around €1.4 billion during 2011. She also stated that the operation of the Social Security System so far has been an 'example of mismanagement, lawlessness and diversion'.

The ePrescribing system already operates in two branches of the Greek Social Security Organisation (IKA), in Peristeri and Agia Paraskevi, while at the end of January 2011 the Civil Servants' Sickness Insurance Fund (OPAD) is expected to be partially integrated too. The Farmers' Insurance Organisation - (OGA) and the rest of the social insurance funds are expected to join the system on 1 March and 1 April 2011 respectively.

On behalf of the National Bank, Mr. Apostolos Tamvakakis stressed that the National Bank believes that funding the electronic prescribing project will help to enhance the transparency of the expenditure of funds and ensure their sustainability.

The Deputy Minister for Labour George Koutroumanis noted that electronic prescriptions will improve the quality of services and facilitate public access to them. He also added that the health booklet will be of no use while the access of the insured to medication will be facilitated. He concluded by saying that the phenomenon of polypharmacy, which is a risk to public health, will be minimised.

Mr. Koutroumanis forecasted that annual spending on drugs will be reduced from €10.6 billion to €7 billion by 2012.

**Further information:**

- [Original news article - HealthView \(in Greek\)](#)
- [Related ePractice News Article - GR: The Insurance Organisation for the Self-employed will be the first to issue electronic prescriptions](#)

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## **ES: Pilot project uses a remote biomonitorisation solution for cardiac patients - 17 February 2011**

**The Virgen Macarena University Hospital has launched a pilot project whereby cardiac patients are fitted with biomedical shirts equipped with remote monitoring technology. Thus the patients' vital signs can be monitored while undergoing rehabilitation activities or other strenuous actions.**

This innovative programme is being conducted in partnership based on research, development and innovation (investigación, desarrollo e innovación - I+D+I, in Spanish) with a health care private company specialised in telemedicine. The company aims to collaborate with hospital research projects focused on the clinical application of cardiac monitoring technology by means of a modern, unobtrusive integrated wireless device in the form of a garment tailored to biomedical technology called a 'Textronic shirt'.

Through this new device, a hospital can monitor multiple users simultaneously, set alerts and analyse a patient's medical condition. The 'bio-Textronic shirt' integrates electro-textile sensors that capture vital signals, which are then processed and directed to wireless points of access (cell phones, health wristbands or routers), all in real time, and stored for further analysis and use.

The implementation of product innovations responds to new approaches in addressing the health care problems of people with chronic health disease, primarily through the application of modern ICT platforms.

**Background information:**

The pilot project described is part of a series of initiatives supported by the [Living Lab Salud Andalucía](#) (LLSA), an open innovation network established jointly by the Economy, Innovation and Science Department and the Health Department of the Governing Council of the Autonomous Community of Andalucía. It is an opportunity for hospitals and for the Public Healthcare System of the Andalucía to develop partnerships with technology companies in RDI, to commit to applied research, and to transfer the laboratory to real-life contexts for citizens through products, devices, systems and protocols that enhance the tools available in the fight against disease.

**Further information:**

- [Original news article - Health portal of the Autonomous Government of Andalusia \(in Spanish\)](#)
- [Living Lab Salud Andalucía](#)

## **IE: Healthcare Solutions Provider introduces Allied Health Patient Management Suite - 16 February 2011**

**An Irish Healthcare Solutions Provider has launched a web based patient management suite for Allied Health Professionals. The suite has been developed to match both the requirement for Allied Health Professionals and Hospital Management.**

The suite consists of patient and workflow management tools facilitating higher productivity for Allied Health Professionals. Allied Health Professionals can systematically view their workflow and the current status of a particular patient on a multi-disciplinary level. Multi-Disciplinary Case Management allows Allied Health Professionals to manage and share case details easily, securely and efficiently thus improving patient care. It is a web-based programme that allows for central management and software support with ease of access anywhere in the hospital for authorised users. The solution also facilitates the monitoring and management of hospital-specific Key Performance Indicators (KPIs). Also, and more importantly, the solution provides the required information for Patient and Specialty level costing.

The new Allied Health Patient Management Suite allows the particular Allied Health Professional to easily record and view Patient's treatment plans, medication, treatment outcomes, appliance provision and history for the patient. Pre-populated fields speed up the data capture process for the Allied Health Professional.

The system also dramatically reduces administrative tasks and enables the allied health professional to spend more time on patient treatment and management and less time on data capture and reporting. It also offers hospital management real-time and immediate access to allied health management information. Management can easily and effectively review departmental utilisation, direct patient work effort, clinical work effort and non-direct patient utilisation reports.

Moreover, the suite provides a complete electronic patient record for the Allied Health Professional. It has the ability to speed up the referral process as it automatically generates appointment and referral letters. Patients can receive multi-disciplinary care per visit, as the solution integrates with scheduling. This permits efficient patient visits and reduces hospital 'Did Not Attend' (DNAs) rates.

The Integration of this new solution with Hospital Information Systems, Resource Planning, Scheduling, Case Mix and Clinical Information Systems is a key component of this solution. Integration with Hospital's Patient Master Index is vital; this reduces errors and eliminates the requirement for entering patient demographics ensuring consistency across the hospital.

The system results in improved healthcare delivery by providing medical personnel with quality workflow processes, more effective available patient records, higher quality information. The solution ensures better decision-making as the Allied Health Professional can view all aspects of the patient's episodic care. Inter-Last but not least it improves patient outcomes due to the timeliness of information availability delivering continuity of care and effective planning.

### **Further Information:**

- [Original news article - DMF Systems](#)

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## **RO: The citizens of Tulcea County to gain access to electronic public services - 16 February 2011**

**On 1 February 2010, the Minister for Communications and Information Society, Mr. Valerian Vreme, signed a contract for the financing from structural funds of the 'Development of electronic services for citizens and businesses in the county of Tulcea' project.**

This project aims to develop and increase the efficiency of public services for citizens and businesses in Tulcea. For this purpose, an integrated information management system and internal flows of resources were implemented to meet citizens' and business requirements.

The integrated information system aims to:

- Provide citizens with fast and efficient access to electronic services of online local government, by using the facilities offered by the portal or call centre;
- Redefine the relationship between citizens and local government through information technology;
- Increase the administrative capacity of local public institutions to fulfil their role and objectives and ensure the provision of information and public services;
- Provide information and electronic services along with traditional procedures, considering that the share of electronic services will grow faster in the first three years of operation of the system;
- Promote the use of the Internet and call centre technology in local government institutions;
- Increase the transparency of the use and management of public funds;
- Reduce public expenditures, fighting corruption in bureaucracy and local authorities;
- Minimise direct contact between officials and citizens at the counter or the operator;
- Promote collaboration between public institutions providing public services electronically.

75 trained people will use this computer application. The total cost of the project is RON 6 818 978 (approx. €1.6 million) and the total amount eligible is RON 5 499 176 (approx. €1.3 million), RON 5 389 192 (approx. €1.2 million) of which is the amount of the granted funds. 18 months is the project's implementation period.

Furthermore, by implementing the system, citizens and business representatives will avoid any physical presence in public authorities' premises and they will no longer be restricted by the working hours of a public service.

**Further information:**

- [Official Press Release - Ministry of Communication and Information Society \(in Romanian\)](#)

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## **UK: Newcastle upon Tyne Hospitals NHS Foundation Trust rolls out ePrescribing system - 16 February 2011**

**Newcastle upon Tyne Hospitals NHS Foundation Trust has rolled an electronic medication management system across all 2 000 beds at the trust in just 12 months.**

In January 2011, speaking at an event organised by the company that developed the system, Neil Watson, chief pharmacist at the trust, said: "We're in the last phase now, with one ward going live yesterday and one today. We've done around 2 000 beds in twelve months and it's been great fun and a huge amount of hard work."

The hospital, which became the first in the country to go-live with the system developed by a healthcare company in December 2009, has been rolling it out at a rate of 'a few wards a week' since it decided to accelerate its roll out in January 2010.

The trust is using the system to prescribe 14 000 medicines per day and has gone live across all general wards at the trust, excluding paediatrics, where it became clear there were too many order sentences involved. The trust has also gone live in its intensive care units, although it says it is yet to implement decision support across the trust. Watson added: "We realised that by excluding intensive care we suddenly had a huge number of issues with transfers of patients from paper to electronic. "It would have been a big mistake to ignore it, so what we decided to do when going live on our second site was do intensive therapy unit (ITU) first, not with all the bells and whistles but it's good enough."

Newcastle was the first trust in the North, Midlands and East to reject the offering by local service provider. Weston said that using electronic medicines management has reduced adverse prescribing incidents and given the trust

visibility on what type of errors are being made, as well as whether those administering the drugs are following best practice.

In addition the trust is now using the system to provide accurate, up to date medicines information as part of its discharge summaries. "We've been able to pull the list of medications seamlessly together with the clinical detail put together by the junior doctors and nursing staff, so it can be sent to the GP. At the moment it's getting there in 4-8 hours, which the GPs say is like the Holy Grail for them."

**Further information:**

- [Original News Article - \(E\)Hospital](#)
  - [Newcastle upon Tyne Hospitals NHS Foundation Trust](#)
- 

## **IE: Healthcare Solutions provider launches ePrescribing and Drug-to-Drug Interaction CDSS modules for eDischarge Solution - 15 February 2011**

**In February 2011 an Irish Healthcare Solutions provider announced the launch of several new features onto their eDischarge solution, a component of their Clinical Information System suite.**

The eDischarge solution has been successfully delivering discharge summaries to General Practitioners (GPs) electronically within 24 hours of discharge for several years. By working closely with clinicians and hospital staff, the solution has evolved into an extremely intuitive and extensively utilised solution that has far reaching benefits. By interfacing with existing hospital information systems, the eDischarge solution allows clinicians to access real time information on their patients and allows clinicians to make more informed decisions should patients be re-admitted to different departments.

Two new modules have been developed and incorporated to the solution, that of ePrescribing and of Clinician Decision Support (CDSS) for drug-to-drug and allergy interactions.

eDischarge allows primary and secondary care clinicians to communicate patient outcomes in a more accurate and timely fashion. It allows for access to real time patient information that contributes to driving down avoidable patient costs. Two areas in particular are readmission rates and medication errors. By providing up to date current and discharged patient information in a web based application, clinicians can make informed decisions regarding readmission when a patient presents shortly after discharge.

The new ePrescribing and drug to drug interaction CDSS modules will help to significantly reduce medication errors due to illegibility issues and interactions that may occur due to lack of knowledge of existing medications or unnoticed interactions.

**Further Information:**

- [Original press release - DMF solutions](#)
- 

## **ES: LliureX 10.09 offers free educational material - 15 February 2011**

**The Regional Ministry of Education in Valencia provides more than 200 educational resources with LliureX for Kids version 10.09.**

The Department of Education has created a software package installation for easy download of over 200 educational resources offered by LliureX for Kids version 10.09. LliureX is an initiative which aims to "promote teachers', families' and schools' access to a wide variety of educational materials."

As reported by the government in a statement, the new version of LliureX has registered 21 828 downloads since November 2010 when it was presented as part of the [Fourth Congress of Free Software](#) and started its distribution in the region.

More specifically, 3 617 users have downloaded the LliureX for Kids, 7 531 the Desktop version and 3 272 the Classroom Model or Centre version.

Moreover, the Music and Library adaptations counted 4 637 and 471 downloads respectively, while the light version has been downloaded 2 300 times.

The main novelty of LliureX 10.09 is the inclusion of a centralised architecture model that meets the needs of connection and operation of all computers at school and includes both computer classrooms and the rest of workstations.

**Further information:**

- [Original News Article - Spanish National Open Source Software Observatory - CENATIC \(in Spanish\)](#)
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## **FR: Ruling cancels public procurement tender that excluded open source software - 15 February 2011**

**On 29 December 2010, the Administrative Court of Lille vindicated an open source software publisher which challenged a tendering process by ruling in favour to annul the tender of a budget, accounting and financial management software package launched on 28 September 2010 by three public institutions.**

The tender was ruled illegal because abusive technical specifications imposed the storage of data with a software package in an Oracle database and the provision of Business Objects Universe for the generation of statements and reports of financial data.

In practice, the tender excluded explicitly all-free solutions for both the core financial management and for the coverage of the additional needs of Business Intelligence.

Thierry Brettnacher, Consulting Director of the company that brought this case to court, stated that "by imposing the use of proprietary solutions for data storage and reporting without allowing alternative solutions, the procurement tender of the public institutions unduly discriminates against free accounting solutions, such as the one which has been implemented satisfactorily at the Artois-Picardie Water Agency for the past 4 years, and depriving the company fair access to this tender." The tender of the three public institutions was drawn up in the context of grouping proprietary software purchases by French government administrations as prompted by the French General Review of Public Policies (RGPP).

For CEO Jean-Paul Smets, "shared procurement management software must take into account, apart from the costs of adaptation and rollout, the cost for support and maintenance of software packages over a period of ten years. When one considers the full life cycle of a management application, one realises that only shared applications released under free licenses allow real savings for public funds and guarantee free competition on the benefits of assistance and maintenance of released applications. If one is not careful, the risk of a proprietary software buying group is the existence of a monopoly by certain publishers."

**Further information:**

- [Original press release - Toolinux website \(in French\)](#)

## New Factsheets

The 14th Edition of the eGovernment factsheet for Hungary is now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

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## Latest Publications

- [EU: eProcurement: Public procurement worth two trillion euros needs smarter spending](#) | 15 February 2011 | Pan european
  - [ES: Guide for secure use of the electronic DNI in IT environments](#) | 21 October 2010 | Spain
  - [EU: Local eGovernment Bench-learning: Towards a new methodological framework to benchmark electronic services provision and adoption in local public administration](#) | 29 June 2010 | Pan european
- 

### **EU: eProcurement: Public procurement worth two trillion euros needs smarter spending - 15 February 2011**

#### **Description (short summary):**

Public procurement amounts to 19 % of Gross Domestic Product (GDP) in the European Union, but the processes are often fragmented and inefficient. eProcurement can help modernise operations and boost competition. This short study argues that a full switch to eProcurement may save between €50 -75 billion on public procurement in the European Union per year. Yet, the current adoption rate is much lower than initially expected because of missing standards and prevalent status-quo bias.

**Number of pages:** 5

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### **ES: Guide for secure use of the electronic DNI in IT environments - 21 October 2010**

#### **Description (short summary):**

The publication in question presents the Guidelines for the safe use of the electronic DNI on the Internet, with which they endeavour to show the functionality provided by the electronic version of the National Identity Document (Documento Nacional de Identidad – DNI, in Spanish) in order to carry out administrative procedures and business over the Internet.

The document provides the keys for operating and using the electronic DNI and analyses the protection it provides against attacks through the Web.

Finally, the guide explains how the electronic signature and document certification with the eDNI provide users with a guarantee of identity as they imply complying with security and privacy criteria.

#### **Number of pages:**

EN Version: 31

ES Version: 44

# EU: Local eGovernment Bench-learning: Towards a new methodological framework to benchmark electronic services provision and adoption in local public administration - 29 June 2010

## Description (short summary):

A new methodology to benchmark electronic service provision and adoption in local public administration is introduced in this thesis in the framework of eGovernment research and compared with existing ones. This methodology was tested in a first benchmarking survey, led by the research report author, carried out in 2008 with a sample of 15 European cities, whose results are also discussed.

The main innovations of this methodology are the addition of adoption, beyond provision; an extension of the Baum and Di Maio stages model of eGovernment with a "web 2.0" stage; a bottom-up services categorisation more suitable to local administrations; and a results presentation based on charts where cities are placed with respect to averages.

The survey focus on local administration is novel, and thus the results themselves. The need of more extensive surveys (of local eGovernment especially) is revealed, as they will provide more reliable data and allow deeper and more refined analyses. Measuring adoption remains a research challenge; the hypothesis formulation, data analysis and visualisation of the results should be improved for these more extensive surveys, and new scores should be introduced to facilitate temporal comparisons in the future.

**Number of pages:** 152

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## Upcoming Workshops and Events

- [FR: Richard Stallman's Conference at Lille's Political Studies Institute](#) | 23 February 2011 | France
- [FR: eTELEMED 2011](#) | 23 - 28 February 2011 | France
- [FR: Fifth International Conference on Digital Society](#) | 23 - 28 February 2011 | France
- [CA: ITCH 2011](#) | 24 - 27 February 2011 | North America
- [TR: Turkey Healthcare Infrastructure Investment & Finance Summit 2011](#) | 24 - 25 February 2011 | Turkey
- [EU: Get Online Week 2011](#) | 28 - 5 March 2011 | Pan european
- [DK: Conference on the telemedicine breakthrough](#) | 1 March 2011 | Denmark
- [UK: Managing Public Sector Information Conference](#) | 1 March 2011 | United Kingdom
- [DE: TeleHealth at CeBIT 2011](#) | 1 - 5 March 2011 | Germany
- [UK: Medical Imaging](#) | 2 March 2011 | United Kingdom
- [UK: eWorld Purchasing and Supply](#) | 2 March 2011 | United Kingdom
- [UK: International Congress on Telehealth and Telecare](#) | 2 - 3 March 2011 | United Kingdom
- [UK: EDGE 2011 conference](#) | 3 - 4 March 2011 | United Kingdom
- [AT: European Congress of Radiology 2011](#) | 3 - 7 March 2011 | Austria
- [CH: Swiss eGovernment Forum](#) | 8 - 9 March 2011 | Switzerland
- [ES: 1st International Forum on Health Care and Information Communication Technology](#) | 8 - 10 March 2011 | Spain
- [UK: Healthcare Innovation Expo 2011](#) | 9 - 10 March 2011 | United Kingdom
- [ES: Bridge IT project final conference](#) | 10 - 11 March 2011 | Spain
- [ES: IADIS e-Society 2011 Conference](#) | 10 - 13 March 2011 | Spain
- [GL: Document Freedom Day 2011](#) | 11 March 2011 | International Organizations
- [BE: eID Interoperability Conference 2011](#) | 15 - 17 March 2011 | Belgium
- [UK: Transforming Government Workshop 2011](#) | 17 - 18 March 2011 | United Kingdom
- [AU: 3rd Annual National Telemedicine Summit](#) | 21 - 22 March 2011 | Oceania
- [NO: GoOpen 2011 and Communities in Action \(CiA\)](#) | 22 - 23 March 2011 | Norway
- [DE: German Unix User Group Spring Meeting 2011](#) | 22 - 25 March 2011 | Germany
- [Assisted workshop: Fiction or reality? 50% of public procurement above the EU public procurement threshold should be carried out electronically](#) | 24 March 2011 | Austria

- [ePractice workshop: Open Source Software for Public Administrations](#) | 6 April 2011 | Belgium
  - [Assisted workshop: Eris@Annual Conference 2011](#) | 11 - 13 April 2011 | Poland
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## **FR: Richard Stallman's Conference at Lille's Political Studies Institute - 23 February 2011**

### **Richard Stallman's Conference at Lille's Political Studies Institute - 'Free software and your freedom'**

Richard Stallman is a key figure of free software. At this conference whose theme is 'Free software and your freedom' Mr. Stallman will present the philosophy of the free software movement as well as the current status and history of the GNU project. The GNU project, in combination with the Linux kernel, is used by tens of millions of people worldwide.

Event email: N/A

Event website: <http://www.april.org/conference-de-richard-stallman-liep-de-lille>

Country: France

City/Location: Lille

Organiser: Association 'De toutes les couleurs' (Of all colours, in English) of Lille's Political Studies Institute

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## **FR: eTELEMED 2011 - 23 - 28 February 2011**

### **eTELEMED 2011 - The Third International Conference on eHealth, Telemedicine and Social Medicine**

eTELEMED 2011 is collocated with other International Conferences part of [DigitalWorld 2011](#); all the conferences will be held from 23 to 28 February 2010.

The conference programme is likely to comprise the following tracks:

- eHealth technology and devices
- eHealth data records
- eHealth information processing
- eHealth systems and communications
- eHealth systems and emergency situations
- Telemedicine/eHealth applications
- Telemedicine/eHealth services
- Social and financial aspects
- Classical medicine and eHealth integration
- Preventive eHealth systems
- Challenges of large-scale, cost-effective eHealth systems
- Nurse team applications
- Personalised eHealth
- Clinical telemedicine
- Rural and wilderness eHealth
- Environmental and travel telemedicine

The detailed programme will be made available on the event website at <http://www.iaia.org/conferences2011/ProgrameTELEMED11.html>.

The registration form is available [here](#). Participation requires the payment of a fee; the available rates range from €565 to €815.

Event email: [petre@iaria.org](mailto:petre@iaria.org)

Event website: <http://www.iaria.org/conferences2011/eTELEMED11.html>

Country: France

City/Location: Gosier, Guadeloupe, France

Organiser: International Academy, Research and Industry Association (IARIA)

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## **FR: Fifth International Conference on Digital Society - 23 - 28 February 2011**

### **ICDS 2011 - The Fifth International Conference on Digital Society**

ICDS 2011 is collocated with other International Conferences part of [DigitalWorld 2011](#); all the conferences will be held from 23 to 28 February 2010.

The conference programme is likely to comprise the following tracks:

- Citizen-centric disruptive and enabling technologies
- Internet and Web Services
- eGovernment services in the context of digital society
- eCommerce and eBusiness
- Citizen-oriented digital evidence
- Consumer-oriented devices and Services
- Intelligent computation
- Networking and telecommunications
- eDefense for security and protection
- Enforced citizen-centric paradigms
- Computational advertising
- Management and control
- Digital analysis and processing
- Mobile devices and biotechnologies
- Software and system robustness for digital society
- Consumer-oriented digital design
- Social networking
- ICT support and applications for eCollaboration

The detailed programme will be made available on the event website at: <http://www.iaria.org/conferences2011/ProgramICDS11.html>.

The registration form is available [here](#). Participation requires the payment of a fee; the available rates range from €565 to €815.

Event email: [petre@iaria.org](mailto:petre@iaria.org)

Event website: <http://www.iaria.org/conferences2011/ICDS11.html>

Country: France

City/Location: Gosier, Guadeloupe, France

Organiser: International Academy, Research and Industry Association (IARIA)

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## **CA: ITCH 2011 - 24 - 27 February 2011**

### **An international conference addressing Information Technology and Communications in Health (ITCH 2011)**

'Health Informatics: International Perspectives' is the working theme for the 2011 international conference being held in Victoria, BC, Canada. Health informatics is now a global phenomenon, supporting the organisation and delivery of healthcare across the globe, both in developing and developed countries.

With the establishment of the Middle East Association of Health Informatics (MEAHI), IMIA (the International Medical Informatics Association) now provides regional coverage of all parts of the world. This is reflected in international conference activity in both developed and developing countries with strong IMIA involvement. Recent successful examples include Helina 2009 in Grand Bassam (Ivory Coast), Nursing Informatics 2009 in Helsinki (Finland) and the Collaborative Meetings in Health Informatics 2009 in Hiroshima (Japan). This year Medinfo 2010 takes place in Cape Town, South Africa, and will, as usual, offer a forum in which to report a wide range of developments across the spectrum of health informatics.

Health Informatics: International Perspectives will provide an opportunity to focus on international comparisons. Major lessons will be there to be learnt by both developed and developing communities as health informatics becomes ever more central to the organisation and delivery of healthcare across the globe.

The following workshops will be held on 24 February 2011:

- Open Health Informatics - Developing Electronic Health Records (EHR) using Open Source Software and Agile Methodologies;
- Privacy, Security, and Information Sharing Agreements: A Primer for EHR Stakeholders;
- Promoting Good Practices for Primary Health Care Electronic Medical Record Systems;
- Usability Engineering Workshop;
- An introduction to the WHO-HMN (World Health Organisation-Health Metrics Network) tools and work in emerging and developing countries;
- Practical Framework for Guiding Health Information Technology Evaluation;
- Extracting and encoding information from patient records and clinical guidelines: introduction to open-source Natural language processing for biology (BioNLP) tools;
- Clinical Simulation of Health IT Use.

The event programme will be made available [here](#).

Registration can be performed by completing the [registration form](#), saving it locally and sending it to the event email indicated hereafter.

Event email: [itch@uvic.ca](mailto:itch@uvic.ca)

Event website: <http://itch.uvic.ca/>

Country: North America

City/Location: Victoria, British Columbia, Canada

Organiser: School of Health Information Science, University of Victoria

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## **TR: Turkey Healthcare Infrastructure Investment & Finance Summit 2011 - 24 - 25 February 2011**

### **Turkey Healthcare Infrastructure Investment & Finance Summit 2011**

The Turkish health system is in transition. As a part of the government's Health Transformation Programme, institutional and organisational reforms are underway that aim to assure universal access to health insurance and health services. Considering Medical Tourism, Turkey is on the rise. It was recently estimated by Turkish Statistical Institute that recently, there were 165 000 visitors to the country for healthcare and that they brought the country around \$360 million (approx. €268 million).

The Turkey Healthcare Infrastructure Investment & Finance Summit will bring together interested companies, financial institutions and government representatives with financeable healthcare projects in the region and will explore the critical issues for successful development and structuring of public-private partnerships (PPP) and private equity healthcare infrastructure investments across the region.

Taking a practical approach, the Summit will enable attendees and speakers to explore key issues, network and build personal relationships with key business and political decision-makers and to explore business opportunities in the development of healthcare infrastructure investment.

The main themes will focus on recent trends and current needs in the Turkish healthcare infrastructure industry, PPP opportunities and challenges, the Turkish Health Transformation Programme and its development, joint investment opportunities in the region, while, similarly, the Summit will highlight issues related to med-tech development, new medical technology, project development and e-health opportunities. Moreover, as Medical Wellness Tourism is on the rise and more and more accessible for foreigners in the region, the discussions will be similarly dedicated to the new market trends in wellbeing ventures. The detailed event programme and the list of speakers may be found [here](#).

The audience will consist of leading European, US and Middle East-based companies; large SMEs; technology-based companies, facility designers and constructors; trade financiers, investment officers, private equity investors, financial officers, legal firms, consulting and engineering companies, insurers, export credit agencies, multilateral institutions, financial institutions and PPP practitioners; central, regional and local Government Officials, etc.

Registration can be performed by completing and returning the dedicated [form](#).

Event email: [register@euroconvention.com](mailto:register@euroconvention.com)

Event website: [http://www.euroconvention.com/events.php?action=details&event\\_id=48](http://www.euroconvention.com/events.php?action=details&event_id=48)

Country: Turkey

City/Location: Istanbul

Organiser: Euroconvention Conferences, with the support of the British Chamber of Commerce of Turkey

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## **EU: Get Online Week 2011 - 28 - 5 March 2011**

### **Get Online Week 2011**

Following the success of [Get Online Day 2010](#) when almost 70 000 people were reached, Telecentre-Europe is organising a new campaign - Get Online Week 2011. This event is a Europe wide campaign to get new computer users online. It helps to get people through the doors of their local telecentres, enabling staff to build people's confidence to move on into more structured learning.

The Get Online Week 2011 campaign aims to:

- bring people online (focus on the offline Europeans, those who have never accessed Internet before);
- raise awareness with the press and the stakeholders of digital inclusion benefits;
- promote and increase usage of telecentres across Europe;
- demonstrate telecentres eInclusion impact at the European level.

The expected outcomes of the Get Online Week 2011 are:

- Over 100 000 beneficiaries from at least 20 nations;
- Over 1000 telecentres involved;
- High PR and visibility across Europe and in each individual participating nation.

Further information about the event can be found online in a detailed [presentation](#).

Registration to the event is free-of-charge and can be performed [online](#).

Event email: [info@telecentre-europe.org](mailto:info@telecentre-europe.org) / [laurentiu.bunescu@telecentre-europe.org](mailto:laurentiu.bunescu@telecentre-europe.org)

Related ePractice News Article: [EU: 100 000 Europeans to get online in a week](#)

Event website: <http://getonlineweek2011.wordpress.com/>

Country: Pan european

City/Location: Various cities throughout Europe

Organiser: Telecentre-Europe

## **DK: Conference on the telemedicine breakthrough - 1 March 2011**

### **Conference on 'the telemedicine breakthrough - when?'**

More and more Danes are affected in recent years by chronic diseases - and in particular chronic obstructive pulmonary disease (COPD), diabetes, cardiovascular disease and musculoskeletal disorders are becoming more common. These are costly not only in human terms for many chronic patients, who often have to take trips to their GP or hospital, but also in the economic pressure they put on the Danish healthcare sector.

But this trend can be reversed, and patient discomfort is minimised, if the timely focus on the development and introduction of smart technology that can put patients in contact with their GP or hospital from their homes. But this development needs to start now.

This conference puts the spotlight on existing technologies and prospects for new forms of telemedicine in the Danish healthcare sector - including through topics such as: Where are the challenges of further use of telemedicine? What products and technologies must focus on and where is the telemedicine technology going?

The event's sessions include but are not limited to the following:

- The potential of telemedicine;
- Status of telemedicine in Danish health;
- Future telemedicine.

The conference agenda can be found [here](#).

Registration can be done [online](#) until 18 February 2011.

Event email: [cohe@mmmi.sdu.dk](mailto:cohe@mmmi.sdu.dk)

Event website: <http://www.conferencemanager.dk/dettelemedicinskegennembrudhvornaar>

Country: Denmark

City/Location: Copenhagen

Organiser: Syddansk Universitet

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## **UK: Managing Public Sector Information Conference - 1 March 2011**

### **Managing Public Sector Information: Making the transparency agenda happen**

This conference brings together delegates from across the public sector, such as, professionals involved in managing, storing, retrieval, using and governance of information in the public sector and in practically maintaining information and data while working towards achieving the Transparency Agenda.

Some of the topics to be discussed include but are not limited to:

- The Transparency Agenda - opening data to the public;
- The Open Government Licence: What does it mean for you?
- The impact of the CSR on information management;
- Ensuring data quality and integrity for sharing sensitive details;
- An issue of standards;
- Having systems in place for effective interoperability;
- Innovating access to valuable information;
- Delivering cashable benefits of Public Sector Information (PSI);
- Social media as an information tool;
- Combating the knowledge drain;
- Information governance in an open information society.

The conference programme can be viewed [here](#).

Registration can be performed [online](#) with the payment of a fee.

Event email: [brenna.duncan@guardian.co.uk](mailto:brenna.duncan@guardian.co.uk)  
Event website: <http://www.guardian.co.uk/managing-information>  
Country: United Kingdom  
City/Location: London  
Organiser: Guardian Conference Team

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## DE: TeleHealth at CeBIT 2011 - 1 - 5 March 2011

### TeleHealth at CeBIT 2011 - A hub for dialogue between government and business representatives and users of IT solutions in the health care sector

CeBIT 2011 will spotlight all the major ICT topics, divided into four user-oriented platforms:

- CeBIT pro represents the core of CeBIT, highlighting secure and efficient ICT solutions for business enterprises.
- CeBIT life makes ICT tangible and brings the visitor up to date on new business models which are emerging due to the changing role of the consumer. CeBIT lab features trailblazing ICT solutions for the world of tomorrow.
- CeBIT gov showcases the latest ICT applications for public administration and health care.

TeleHealth is a key component of the fourth platform, CeBIT gov. Its combination of exhibition, conference, networking hub and [FutureCare pavilion](#) make it a platform for dialogue between government and business representatives on the one hand, and users of IT solutions in the health care sector on the other.

The event provides physicians and executives from hospitals and care institutions, pharmaceutical companies and health insurers with a comprehensive overview of the latest developments in telemedicine and eHealth.

Topics showcased at TeleHealth 2011 include

- Networked medical structures;
- IT-supported integrated care;
- AAL (Ambient Assisted Living);
- High tech for prevention;
- Personal data safes;
- Health care apps;
- Medical product law.

Participation and registration details may be viewed at <http://www.cebit.de/7380>.

Event email: [Link to the CeBIT Team contact form](#)  
Event website: [http://www.cebit.de/telehealth\\_e](http://www.cebit.de/telehealth_e)  
Country: Germany  
City/Location: Hannover  
Organiser: Deutsche Messe AG

## UK: Medical Imaging - 2 March 2011

### Medical Imaging

Technological innovations together with cheaper and faster computer processing are opening up whole new ways of investigating what happens inside our bodies. This talk will outline some of the challenges and solutions of imaging the human body. This is a field involving physics, materials science, medical sciences, ergonomics, computer sciences and good old innovation.

Registration is free-of-charge; however, [online](#) registration is required.

Event email: [beds&hertsevents@theiet.org](mailto:beds&hertsevents@theiet.org)

Event website: <http://www.theiet.org/local/uk/east/beds-herts/medical-imaging.cfm>

Country: United Kingdom

City/Location: Bedfordshire

Organiser: Institution of Engineering and Technology (IET) Bedfordshire and Hertfordshire Network

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## UK: eWorld Purchasing and Supply - 2 March 2011

### eWorld March 2011: eWorld Purchasing and Supply Forum

The event will focus on the use of leading-edge technologies and techniques within the procurement and supply chain functions. Since 2001, this acclaimed business forum has provided an insight into the latest developments in electronic commerce for senior purchasing, supply chain and finance executives.

More specifically, the event will focus on the following topics:

- eSourcing & Supplier Selection
- Sustainable Procurement & Reporting
- Supplier Relationship Management (SRM)
- Outsourcing & Contract Management
- Global Supplier Development
- On-demand & Cloud-based Services
- Implementation & Change Management

The programmes of last year's and this year's events may be viewed [here](#).

Registration can be performed [online](#). Attendance is free-of-charge for senior executives from the commercial, public and third sectors.

Event email: [eworldps@revolution-events.com](mailto:eworldps@revolution-events.com)

Country: United Kingdom

City/Location: London

Organiser: Revolution Events

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## UK: International Congress on Telehealth and Telecare - 2 - 3 March 2011

### International Congress on Telehealth and Telecare

This congress will bring together key speakers from around the world to showcase innovations and best practice in the deployment of telehealth and telecare.

Key themes include:

- Exclusive results from the UK's Whole System Demonstrator pilots;
- Managing long-term chronic illness;
- Improving independence, health and well-being;
- Sustaining innovations in a cold financial climate.

Further information about the programme may be viewed at the event's website.

Registration can be performed [online](#) or by filling in the respective [booking form](#).

Event email: [events@kingsfund.org.uk](mailto:events@kingsfund.org.uk), [i.p.kuurman@umcutrecht.nl](mailto:i.p.kuurman@umcutrecht.nl)

Event website: <http://www.kingsfund.org.uk/events/telehealthtelecare.html>

Country: United Kingdom

City/Location: London

Organiser: The King's Fund

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## UK: EDGE 2011 conference - 3 - 4 March 2011

### EDGE 2011 conference - 'Pushing the boundaries of public service delivery'

These are exciting times for councils embarking on ambitious transformation programmes and the intensity of challenge lies in delivering excellence for customers while reducing costs. Technology is changing service delivery fast, customers want more and different and will continue to do so. Local governments need to be ready for the pace of change of the next ten years and how they will have to change the face of council services.

The conference speakers will demonstrate how they have used their vision, creative and innovative thinking to deliver excellence and efficiencies. This opportunity comes at a time where cost-efficient and effective outcomes are paramount. EDGE 2011 is particularly aimed at Chief Executives, Directors, Heads of eGovernment, senior policy and decision makers, library professionals and elected members.

Attendees will have opportunities to learn from and meet with speakers, decision makers and other practitioners in the field, change managers, thought leaders, and many movers and shakers in the information, content management, community engagement and regeneration communities; they will find out first hand how others are making the savings required, by using shared services to build outstanding buildings, regenerate social deprivation areas, whilst continually moving forward at less cost with better services.

The conference programme may be viewed [here](#). The aims of EDGE 2011 can be formulated as follows:

- To make businesses and services edgier, smarter, more creative and cost effective in a world that is being transformed by digital and social technologies;
- To learn how libraries and information are delivering regeneration, eGovernment, learning and digital inclusion;
- To hear the latest ideas, share success stories, hear best practices and meet colleagues from across the country and around the world;
- To open a platform for discussion on the future of service delivery in libraries and information;
- To offer a platform for new innovations and technologies.

Registration can be performed [online](#).

Event email: [grainne.crawford@edinburgh.gov.uk](mailto:grainne.crawford@edinburgh.gov.uk)

Event website: <http://edge2011.wordpress.com/>

Country: United Kingdom

City/Location: Edinburgh

Organiser: The City of Edinburgh Council

## AT: European Congress of Radiology 2011 - 3 - 7 March 2011

### European Congress of Radiology (ECR) 2011

ECR is the annual meeting of the European Society of Radiology (ESR). It is a trend-setting, dynamic and service-oriented congress.

Highlights of the preliminary programme of ECR 2011 include:

- Three New Horizons Sessions
  - Quantum leaps in MRI: teslas, pulses, tracers;
  - Not just Hounsfield numbers: computed tomography (CT) aimed at the fifth dimension? and,
  - Breast imaging in 2025.
  
- Three State of the Art Symposia
  - Ovarian cancer: update and what's next;
  - Brain tumour: imaging and response; and,
  - The 3 P's of CT colonography: polyps, protocols and politics.
  
- 14 Special Focus Sessions on tumour response to treatment, Head and neck oncology, MR imaging of the pelvic floor, thoracic emergencies, Transarterial treatment of liver tumours, etc.
  - Radiology and nuclear medicine: really a joint venture;
  - Imaging as the number one tool for oncology trials;
  - Professional issues in interventional radiology: education, training and standards;
  - Teleradiology: for better or for worse.

The programme of the congress can be viewed [online](#).

Information about the registration procedure and fees can be viewed [here](#).

Event email: [communications@myESR.org](mailto:communications@myESR.org)

Event website: [http://www.myesr.org/cms/website.php?id=/en/ecr\\_2011.htm](http://www.myesr.org/cms/website.php?id=/en/ecr_2011.htm)

Country: Austria

City/Location: Vienna

Organiser: European Society of Radiology

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## CH: Swiss eGovernment Forum - 8 - 9 March 2011

### Swiss eGovernment Forum part of the InfoSocietyDays 2011

First day's theme will focus on 'eGovernment between Innovation and Efficiency': The needs of the citizens and businesses for online transactions and improved quality service are constantly increasing. What administration currently offers, cannot keep pace with this development. This is due to the scarce financial and human resources. New innovative solutions that reflect this shortage of finances and personnel are needed.

Second day's theme is based on 'New forms of work and communication in administration' with special focus on cities and communities: Structural changes in the management of increasingly complex eGovernment solutions and the need for more administrative cross-border cooperation will increase the demand on IT service delivery. In addition, the use of social networks, wikis and blogs opened up new prospects for the eGovernment purposes; the management also poses new challenges.

Detailed information about the forum's programme can be found [online](#).

Event email: [barbara.imboden@infosocietydays.ch](mailto:barbara.imboden@infosocietydays.ch) / [info@infosocietydays.ch](mailto:info@infosocietydays.ch)

Event website:

[http://www.infosocietydays.ch/index.php?option=com\\_content&view=category&layout=blog&id=1&Itemid=52](http://www.infosocietydays.ch/index.php?option=com_content&view=category&layout=blog&id=1&Itemid=52)(=en

Country: Switzerland

City/Location: Bern

Organiser: MKR Consulting AG

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## **ES: 1st International Forum on Health Care and Information Communication Technology - 8 - 10 March 2011**

### **1st International Forum on Health Care and Information Communication Technology (HICT 2011) - 'Discovering the wide range of uses of ICT in Health'**

The International Forum on Health Care and Information Communication Technology is aimed at sharing knowledge and research experiences to explore how ICT can be used in the field of health to evaluate, prevent, and manage health issues. Researchers, students and professionals are anticipated to attend and to actively participate in this meeting.

Specifically, the first forum will be focused on offering a general overview on the broad range of uses of ICT in the field of health. The detailed event programme may be found [here](#).

Future biannual forums will approach more specific topics. The organisers expect that this and the next editions of the forum will be very engaging and interactive since they intend to build a community where individuals can share experiences and learn from others.

Registration can be performed [online](#).

Event email: [infohict2011@gmail.com](mailto:infohict2011@gmail.com)

Event website: <http://sites.google.com/site/hict2011/>

Country: Spain

City/Location: Barcelona

Organiser: LabPsitec (Universitat Jaume I. Castellón, Spain), Psinet's research group (Universitat Oberta de Catalunya - UOC-, Barcelona, Spain), Centre of Research for Family Health (IWK Health Centre. Halifax, Canada)

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## **UK: Healthcare Innovation Expo 2011 - 9 - 10 March 2011**

### **Healthcare Innovation Expo 2011 - 'Innovation for a healthier future'**

Developed and supported by the UK Department of Health for the second year, Healthcare Innovation Expo 2011 will help managers, clinicians, nurses and local government drive savings and improved services.

The Healthcare Innovation Expo aims to create an inspiring environment where one can develop their own vision for a high quality care future; it is intended to be an opportunity to experience healthcare innovation from the public, private, voluntary, academic and scientific communities.

The Expo includes over 150 showcases, 120 seminars and 20 main stage speakers. The seminars are free for all registered delegates and they will cover, among other themes:

- Patient Empowerment;
- Patient safety - including innovative ways to measure safety;
- Local Innovation Case Studies - a wide range of local case studies from around the country that demonstrate frontline innovation that is making a difference now;
- Meet the Department of Health - a chance to meet and question senior policy makers including Director Generals of the Department of Health;

- Social Care - seminars about the new vision for Mental Health, Health & Well Being Boards and the implications of the Social Care White Paper;
- Research & Development;
- Integrated Care - case studies from Torbay and other areas of best practice;
- Telecare and Telehealth - featuring 'The Whole System Demonstrators' pilots from Kent, Cornwall and Newham.

The Programme Highlights may be found [here](#).

Registration can be performed [online](#).

Event email: [http://register.healthcareinnovationexpo.com/healthcare\\_expo\\_2010-contact.htm](http://register.healthcareinnovationexpo.com/healthcare_expo_2010-contact.htm)

Event website: <http://www.healthcareinnovationexpo.com>

Country: United Kingdom

City/Location: London

Organiser: UK Department of Health in partnership with the NHS

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## ES: Bridge IT project final conference - 10 - 11 March 2011

### **BridgeIT Final Conference: Present and future, ICT for digital inclusion and cultural diversity in Europe**

Bridge-IT is a thematic network, supported by the ICT Policy Support Programme (PSP) of the European Commission. It is concerned with the relationship between information and communication technologies (ICT) and Immigrants and Ethnic Minorities (IEM) in Europe.

The main points of the project are:

- How can ICT lead toward social integration?
- How can migrants and ethnic or cultural minorities take advantage of ICT in their daily lives, through education, for their participation and integration in the labour market, and their involvement in civil society?
- How can institutions across Europe debate and exchange over good practices in these fields? Etc.

The official work of the network is soon coming to an end, after having developed a 'Booklet on Good Practices', a set of guidelines on how to roll out ICT solutions for social integration and cultural diversity in Europe and undertaken national seminars to support debates and better understand the situation of specific EU countries. The responsible are now organising the final conference to present the outputs, stimulate debates, foster networking and talk about new projects.

The Call for papers and registration to the event is open on the [event website](#).

The event responsible are looking for the most relevant practices, interesting debates in order to establish recommendations for European policy makers and jointly find concrete possibilities for scaling up existing solutions at EU level.

This two day conference should also serve as a platform for participants to present their project ideas and identify potential European partners. The conference will produce a set of recommendations at EU level and a list of projects and project ideas for co-deployment or replication at European level. The conference is focused on networking activities, dissemination of participants' work in the field, debate- oriented sessions, etc. Participants are kindly requested to suggest session topics, information booths and any other relevant activities related to the theme 'ICT for social inclusion and cultural diversity'.

A preliminary agenda of the event can be found [online](#).

Event email: [info@bridge-it-net.eu](mailto:info@bridge-it-net.eu)

Event website: <http://www.bridge-it-net.eu/>

Country: Spain  
City/Location: Barcelona  
Organiser: Interactive Media Lab- University of Barcelona

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## **ES: IADIS e-Society 2011 Conference - 10 - 13 March 2011**

### **International Association for the Development of the Information Society (IADIS) e-Society 2011 Conference**

The conference aims to address the main issues of concern within the Information Society. It covers both the technical as well as the non-technical aspects of the Information Society. However, innovative contributions that don't belong will also be considered provided they benefit attendees.

Broad topic areas related to e-Society are of particular interest. These include best practice, case studies, strategies and tendencies in the following areas:

- e-Society and Digital Divide;
- e-Business / e-Commerce;
- e-Learning;
- New Media and e-Society;
- Digital Services in e-Society;
- e-Government / e-Governance;
- e-Health;
- Information Systems;
- Information Management.

Information on the call for papers and detailed topic areas of the conference in question may be found [here](#). It is worth noting that IADIS is organising two co-located events during the four-day conference: [Mobile Learning 2011](#) and [Information Systems 2011](#).

Event email: [secretariat@esociety-conf.org](mailto:secretariat@esociety-conf.org)

Event website: <http://www.esociety-conf.org/>

Country: Spain

City/Location: Avila

Organiser: IADIS - International Association for the Development of the Information Society

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## **GL: Document Freedom Day 2011 - 11 March 2011**

### **Social Event 'Document Freedom Day' (DFD 2011)**

Document Freedom Day (DFD) is a global day for document liberation. It will be a day of grassroots effort to educate the public about the importance of Open Document Formats and Open Standards in general.

DFD's main goals are:

- The promotion and adoption of free document formats;
- The formation of a global network;
- The coordination of activities that happen on the last Wednesday of March, Document Freedom Day.

On DFD 2011, local events are organised by local DFD teams, i.e. a group of people who want to be part of the DFD community and organise activities to promote free document formats.

Event email: N/A

Event website: <http://documentfreedom.org/2011>

Country: International Organizations

City/Location: Various cities worldwide  
Organiser: DFD Community and Free Software Foundation Europe

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## **BE: eID Interoperability Conference 2011 - 15 - 17 March 2011**

### **The eID Interoperability Conference 2011 - 'Bridging the Identity Divide'**

Now in its 6th year, this annual conference acts as a neutral forum where industry, business and administrations can address specific areas of importance in the digital identity arena. The event will explore how the interoperability of European Identity is evolving in practise and implications for governments, businesses and the citizen. The year 2010 has seen dramatic industry developments and innovations, however, there are many issues that have still not been resolved and this conference will address these issues.

The [call for papers](#) for possible presentations, panel discussions or unconference discussions will be open until 14 January 2010. Proposals are welcome on the following topics:

- Examples of how business are making use of external eIDs such as National schemes;
- Case studies of interoperability activities between enterprises (Finance?);
- Discovering the key legal, data protection and privacy implications of interoperating;
- Specific cross border interoperability challenges and their possible solutions;
- Mobile identity verification and applications;
- Revision of the eSignature Directive;
- What federation technologies and models are deploying now and what standards are dominating?

The first day of the event (15 March 2011) will focus on the [SSEDIC Thematic Network](#) which will influence the direction of European Identity for the next ten years.

Registration can be performed online, at the Event Registration section.

Event email: [info@eema.org](mailto:info@eema.org)  
Event website: <https://www.eema.org/Events/Default.aspx>  
Country: Belgium  
City/Location: Leuven  
Organiser: European Association for e-identity and security (eema)

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## **UK: Transforming Government Workshop 2011 - 17 - 18 March 2011**

### **Transforming Government (tGovernment) Workshop 2011**

The rapid development of information technology (IT) is contributing to the growth of interest in the use of technology as a powerful tool to enable and aid transformation in government organisations. The transformational government (or t-government) vision has the potential to bring enormous benefits to the operations and delivery of public services. eGovernment implementation efforts have now evolved from basic information provisioning to more integrated and joined up service offerings in most developed countries.

Having successfully implemented a number of transaction-based eServices by e-enabling front office and customer facing processes, most developed countries are now working towards realising transformational government. The transformational phase is considered the highest level of maturity for eGovernment programmes and encompasses redefining the delivery of government services by providing a single point of contact to citizens that makes the government transparent to citizens and businesses. This phase involves reengineering and e-enabling back office processes and information systems to enable more joined-up and citizen-centric electronic government services. However, public sector transformation is a massive and complex undertaking involving distributed decision-making that requires a good understanding and evaluation of the political context, business processes and technology.

Also, from a demand perspective extensive efforts are required to increase citizens' awareness about the transformation of the delivery of government services and their online availability which would result in increased eParticipation. Despite the availability of innovative technologies, government agencies are faced with many technical, organisational, and socio-economic challenges and barriers that need to be addressed when developing, adopting and diffusing eGovernment systems and services. Furthermore, from an organisational perspective t-government has introduced an environment where most public institutions have struggled with the need to balance issues such as transparency and openness, or social inclusion and professionalism.

Consequently, there has been increasing pressure on the academic and practitioner communities for research that focuses on bridging the gap between t-government theory and practice. The aim of this workshop is to provide a common platform for academics and practitioners to discuss and present original research highlighting issues related with technical, organisational, managerial and socioeconomic aspects of both (e) and (t)-government implementation and adoption. This workshop calls for theoretical analysis, empirical research, or case studies that will provide us with a deeper insight into issues surrounding the use of ICT to achieve better government.

The workshop's programme and registration form will be made available at the event website.

Event email: [Muhammad.Kamal@brunel.ac.uk](mailto:Muhammad.Kamal@brunel.ac.uk)

Event website: <http://www.iseing.org/tgovwebsite/tGovWorkshop2011/tGovHomePage2011.html>

Country: United Kingdom

City/Location: London

Organiser: Information Systems Evaluation and Integration Group (ISEing)

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## **AU: 3rd Annual National Telemedicine Summit - 21 - 22 March 2011**

### **3rd Annual National Telemedicine Summit: Providing Quality Care and Positive Patient Outcomes from a Distance**

Telemedicine is increasingly being recognised as a feasible and necessary alternative to traditional face-to-face healthcare practice as a way of enhancing the capacity of Australia's stretched healthcare system. This year's summit offers an opportunity to gain practical advice on how to plan, implement and manage telemedicine programmes from key case studies across the country.

The event's sessions include but are not limited to the following:

- Telemedicine: A Catalyst for Integrated Primary Care or Just More of the Same?
- Assessing and Implementing New Technologies for Telehealth
- The Interoperability Foundations of a Telemedicine Business Ecosystem
- Privacy and Security in Telemedicine
- Beyond Telehealth Research: Tele-Ophthalmology for the Pilbara
- Home Telehealth Monitoring Impact on Workforce Capacity and Flexibility: Preliminary Findings
- The Black Dog Institute's Online Mood Assessment Program (MAP): An E-Health Success Story

The conference agenda can be found [here](#).

Registration can be done [online](#).

Event email: [info@iir.com.au](mailto:info@iir.com.au)

Event website: <http://www.iir.com.au/conferences/healthcare/national-telemedicine-summit>

Country: Oceania

City/Location: Sydney

Organiser: IIR Conferences

## **NO: GoOpen 2011 and Communities in Action (CiA) - 22 - 23 March 2011**

### **GoOpen conference 2011 and Communities in Action**

The GoOpen conference is dedicated to sharing, reusing and cooperating on IT solutions, digital content and open data. It is aimed in particular at those who wish to learn on:

- the possible reuse of IT solutions made by others;
- the sharing of IT solutions with others;
- the collaboration with others on the development, operation and maintenance of IT solutions;
- the possibility to improve the quality of one's data and digital content by making them freely available.

Communities in Action (CiA), a co-located professional networking event for developers will take place in the evening on 22 March 2011 at the same location as GoOpen. It will feature technical presentations, knowledge exchange, the hacker space, open discussions and networking. CiA was first held in 2010 and had more than 500 participants divided into seven different networks.

The CiA sessions will cover on agile project management, technology trends, software development, security and much more. The following developer clubs will be present:

- [javaBin](#) (Java)
- [Oslo XP Meetup](#) (Extreme Programming)
- [IRB](#) (Ruby)
- [Framsia](#) (Front-end-development)
- [Makers.no](#) (Hacker space)

Registration can be performed [online](#).

Event email: <http://www.goopen.no/kontakt/>

Event website: <http://www.goopen.no/>

Country: Norway

City/Location: Oslo

Organiser: Friprog

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## **DE: German Unix User Group Spring Meeting 2011 - 22 - 25 March 2011**

### **German Unix User Group Spring Meeting 2011**

The spring meeting of the German Unix User Group (GUUG) is an annual event for professionals in the field of Unix, networks and IT security. At the same time it is the event, where GGUG members will have the opportunity to meet.

Representatives from German-speaking countries will present their developments in information technology and their projects and provide to a technical audience tutorials about their experiences. GUUG is committed to a professional development in the open source area and in all aspects of commercial and non-commercial Unix, network administration and IT security.

The event's programme can be found [online](#).

Registration can be performed [online](#) with the payment of a fee.

Event email: [ffg2011@guug.de](mailto:ffg2011@guug.de)

Event website: <http://www.guug.de/veranstaltungen/ffg2011/>

Country: Germany

## **Assisted workshop: Fiction or reality? 50% of public procurement above the EU public procurement threshold should be carried out electronically - 24 March 2011**

After 2 successful meetings, jointly organised with ePractice about the topic of the preawarding phase in eProcurement, auftrag.at proudly invites again – to present your case in the wonderful surroundings of Vienna.

The workshop will focus on the progress and acceptance of eProcurement: Which tools are available for various countries? How much traffic do the applications have to handle? What are the measurable benefits? Are there still any problems and obstacles?

The workshop targets contracting authorities, service providers and members of the administration of the European Union.

### **The following objectives are to be reached during the workshop:**

- Key data of eProcurement for usage and benefits are presented by practitioners
- The biggest obstacles for electronic procurement are defined
- New developments in procurement solutions are presented

### **Content:**

- Use of eProcurement solutions in practice:
  1. Functional volume of the eProcurement solution in your organisation/country
  2. Quantity structure of use number of electronic announcements, users, tenders
  3. Experiences
  4. Lessons learnt
  5. Involvement in international initiatives like STORK, PEPPOL, etc.
- Problems and obstacles:
  1. Legal
  2. Organisational
  3. Technical
- Future development:
  1. How do you think eProcurement will develop in the next years?
  2. What is necessary to boost the topic?
  3. Personal resume to the topic of eProcurement

In parallel to the presentations a panel will be organised to discuss the crucial enablers or hurdles for the electronic transaction of procurement processes in an open space. Please feel free to suggest any topics to be outpointed and discussed during the meeting.

A “**Call for presentations**” and a “**Call for Open Space-topics**” is open till 22 January, 2011. Everyone who is interested in sharing his experience and presenting a case is invited to contact us by e-mail to [office@auftrag.at](mailto:office@auftrag.at).

# ePractice workshop: Open Source Software for Public Administrations - 7 April 2011

## Introduction

Some 20 years in the software industry already, open source software is now much more than just a few weird fellows trying to break free from commercial software. In this arena, quality is the main stake: How can public administration use open source software for the provision of public services? This workshop welcomes open source stakeholders and public administrations to discuss this issue and invites views from all perspectives. The workshop is supported by the ePractice.eu and the OSOR.eu communities and it will be held in **Brussels, on Thursday 7 April 2011**.

## Workshop Topics

This workshop invites all Open Source stakeholders and public administrations, and especially those linked to European Union funded initiatives, to discuss the quality dimension of open source with special focus for the use of open source by public administrations. The workshop topics can be grouped in two major directions:

### Licensing issues:

- How to choose an Open Source software product for professional use
- Licensing implications in reusing OSS components
- The relation of open source software development to licensing
- The effect of open source licenses to the software development process.
- Choosing a license for your own software.

### Software production perspectives:

- OSS production quality improvement
- Documenting Open Source Software
- How to interact with the OSOR community
- How to set up a project on OSOR.eu, set up roles and manage contributions

Additional subjects falling within the umbrella of the workshop's topic on in general are also welcome based on potential speaker proposals.

For further information, please download the call for participation that is available in the section presentations & documents.

### Important deadlines to remember:

- Summary (1 page) & 4 slides to be submitted by **18 March 2011**
- Speaker confirmation by **21 March 2011**
- Final presentations (6 slides) **30 March 2011**

### Speakers/Audience:

This workshop is open to anyone interested in the area of Open Source, in public administrations as well as businesses and/or citizens who interact with them: cross-border project implementers; developers of Open Source software; stakeholders in FP6 and FP7 research projects; researchers; businesses; European Commission officers; ePractice members etc.

### Registration:

To register for this workshop, please create an ePractice account at <http://www.epractice.eu/en/user/register> if you are not a current member. Subsequently, kindly login and once you are in this page click the yellow button that reads "participate in this workshop" to activate your registration. ePractice members can simply login and click on the same page as described above.

#### **Submission of summaries/PPT slides:**

To be considered for a speaker placement kindly submit a summary of one page and three PPT slides of your intended presentation to [events@eurodyn.com](mailto:events@eurodyn.com). Regarding your summary, please download and complete the workshop proposal form that may be found in the presentation and documents section below. Final presentations should not exceed 6 power point slides and should be concise and factual. Please, don't use busy slides, too many graphics or pics and consider that every slide should not use more than 6 bullet points per slide. The main point of your presentation is to briefly inform about the project/initiative and encourage participation, questions and overall discussion.

#### **Networking:**

This workshop is all about networking. A few selected speakers will set the scene with a 15 minute presentation and the rest of the programme will be dedicated to roundtable discussions and networking purposes.

#### **Contact:**

Please, direct all queries to the above [events@eurodyn.com](mailto:events@eurodyn.com). The event coordinator will assist you promptly.

Event website: <http://www.osor.eu>

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

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## **Assisted workshop: Eris@Annual Conference 2011 - 12 - 14 April 2011**

**In 2011 eris@ will deliver a new kind of conference that breaks away from tradition and delivers an event that will have a foundation and legacy that will live on, well after the delegates have returned to their offices.**

The theme of the conference is **"Moving from Policy to Practice"** with a focus on three of the vital areas underpinning change:

- The options and support available to create and operate high speed, **next generation broadband infrastructure** that provides the foundation for participation in the digital economy;
- The impact that next generation internet will have on **government** and how it will relate to and interact with its citizens;
- The opportunities provided by next generation internet for **education** providing unbounded access and a revolution in the way we learn and develop.

These themes will be described by three leading European experts and the conference will then collectively work through each theme to uncover the opportunities and benefits and to devise an action plan to deliver them.

We call this an "iConference" because the facilitated "interaction" between delegates, experts and providers (not long presentations) is at the heart of this event. The facilitation will be driven by three brand new facilitation techniques based on innovation, leadership and social capital that in themselves are highly valuable techniques to learn. The product of the iConference will be an action plan that all delegates will be able to apply in their own context, with the support of the many relationships and insights that they develop at the conference.

This is a genuinely unique opportunity to be at the start of the next generation of Internet. Many people claim to have been “hanging around” CERN when the World Wide Web was conceived. This is your opportunity to be there as we put together the foundations of the next generation of the Internet.

To book your place on this unique event please visit: <http://www.erisa.be/annual-conference-2011/default.aspx>

**Places are limited so please book early to avoid disappointment. Note – to facilitate maximum participation the conference proceedings will be delivered in English. Given the interactive and dynamic nature of the workshops there will be no translation facilities.**

Event email: [info@erisa.be](mailto:info@erisa.be)

Event website: <http://www.erisa.be/annual-conference-2011/default.aspx>

Country: Poland

City/Location: Krakow

Organiser: European Regional Information Society Association (Eris@)

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