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European ePractice Newsletter N. 359 – 8 February 2011

>> ePractice Journal - "Moving in 2011"

Dear members,

On behalf of the ePractice Journal and our Editor-in Chief, Trond Arne Undheim, we are reaching you to extend our appreciation to our peer reviewers that have been very greatly committed, extremely supportive and immensely resourceful throughout the peer reviewing process! Our peer reviewers' prompt, concrete and factual feedback has equally enabled our authors and ePractice Journal team to publish issues of high excellence. In this respect, we kindly ask from our existing peer reviewers to renew their commitment and invite any interested parties to join our efforts in publishing our upcoming issues by reaching us at epractice@eurodyn.com.

The forthcoming issues are:

- eGovernment for the Economic Crisis, [Jeremy Millard](#) and The Openness of Government, [Trond Arne Undheim](#) and [Paul Waller](#) will be published shortly.
- Megatrends in eGovernment, [Eduard Aibar Puentes](#) (Call is available at <http://www.epractice.eu/en/node/288847>).
- Surviving in the Online Identity World (the issue editor and call will be announced shortly).
- Lessons learned from large Scale IT, [Cristiano Codagnone](#) (the call will be announced shortly).

Thank you for your attention in this matter.
The ePractice Journal Team

>> Call for articles for the 13th Edition of the European Journal of ePractice

The 13th edition of the European Journal of ePractice will be devoted to the theme '**Megatrends in eGovernment**'. The aim of this issue is to identify and discuss some of the broad trends and paradigms that characterize the present landscape of e-government developments – some of which may be crucial for the future of government. The key question of this issue is: "what are the main emerging megatrends in e-government and how will they shape innovation, service delivery, and policy outcomes?" Given the broad scope of the Megatrends issue, the call for papers for this edition provides a list of non-exhaustive topics for potential authors to think about. The Issue Editor is [Eduard Aibar Puentes](#) and Editor in Chief is [Trond Arne Undheim](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome. The submission deadline is **25 February 2011**.

For more information, please visit the call for papers at: <http://www.epractice.eu/en/node/288847>. Proposed papers can be submitted at epractice@eurodyn.com or at editorial@epractice.eu.

>> ePractice.eu assisted workshop - 1st Immigration Policy 2.0 Workshop

This [ePractice.eu assisted workshop](#) will be held in Berlin on **14 February 2011**. It will focus on the opportunities and requirements of migration policies' harmonisation in the European Union. It will aim to provide experts in economic immigration and structural integration of third country nationals with information on the project and achieve impulses for the development of a beneficial online tool.

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2011-1st-immigrationpolicy20-workshop>.

>> ePractice.eu assisted workshop - Fiction or reality? 50 % of public procurement above the EU public procurement threshold should be carried out electronically

This [ePractice.eu assisted workshop](#) will be held in Vienna on **24 March 2011**. It will focus on the progress and acceptance of eProcurement: Which tools are available for various countries? How much traffic do the applications have to handle? What are the measurable benefits? Are there still any problems and obstacles?

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2011-eprocurement>.

>> Workshop reports available

The ePractice workshop report on "[Procurement of eHealth solutions](#)" is now available online and can be accessed by visiting this [page](#).

In addition, the ePractice workshop report on "[Public Services 2.0](#)" is also available and may be accessed [here](#).

Latest Cases

- [Privacy and Identity Management for Community Services](#) | 2 February 2011 | Austria | Belgium | Czech Republic | France | Germany | Spain | United Kingdom
 - [Virtuele Wijk \(Virtual Neighbourhood\)](#) | 1 February 2011 | Netherlands
 - [RENEWING HEALTH - REgIoNs of Europe WorkINg toGether for HEALTH](#) | 31 January 2011 | Austria | Denmark | Finland | Germany | Greece | Italy | Norway | Spain | Sweden
-

Privacy and Identity Management for Community Services

Privacy and Identity Management for Community Services (PICOS) is an international research project, focused on mobile communities. The PICOS consortium consists of eleven partners from seven different countries, supported by the EU as a part of the Trust & Security Group within the 7th Research Framework Programme. It contains specialists from the fields of science, research and industry.

Online communities connect millions of people around the world, to communicate, interact and share interests. As these communities are getting more mobile, becoming an ubiquitous part of our lives, new opportunities and challenges emerge.

PICOS has the mission to investigate mobile communities and their services, especially regarding aspects like privacy and identity management as well as technical and economical aspects.

The objective of the project is to advance the state of the art in technologies that provide privacy-enhanced identity and trust management features within complex community-supporting services that are built on Next Generation Networks and delivered by multiple communication service providers. The approach taken by the project is to research, develop, build trial and evaluate an open, privacy-respecting, trust-enabling identity management platform that supports the provision of community services by mobile communication service providers.

Virtuele Wijk (Virtual Neighbourhood)

The Virtuele Wijk (Virtual Neighbourhood) is an application which simulates a user's interaction in real life situations such as the post office, bank, school, etc. It is aimed at helping users, immigrants arriving in the Netherlands, to participate in Dutch society. Virtuele Wijk is part of a 'secondary language programme'. This language tuition and the knowledge of society are considered to be among the basic requirements for a third national's integration in the host country. Virtuele Wijk aims at facilitating IEMs' integration in the Netherlands.

RENEWING HEALTH - REgions of Europe WorkINg toGether for HEALTH

RENEWING HEALTH, REgions of Europe WorkINg toGether for HEALTH, is a European project, partially funded under the ICT Policy Support Programme (ICT PSP) as part of the Competitiveness and Innovation Framework Programme by the European Community.

It aims at implementing large-scale real-life test beds for the validation and subsequent evaluation of innovative telemedicine services using a patient-centred approach and a common rigorous assessment methodology. It involves nine of the most advanced regions in the implementation of health-related ICT services, where service solutions are already operational at local level for the telemonitoring and the treatment of chronic patients suffering from diabetes, chronic obstructive pulmonary or cardiovascular diseases (COPD or CVD).

Although integration of the service solutions at regional level is the highest priority for the Project partners, the use of international standards and the progressive convergence towards common interoperable architectures will be equally sought to prepare and facilitate their subsequent scaling up at national and European levels.

Editor's Choice of the week: [Plan4all geoportal](#)

Latest News

- [PL: ePUAP eGovernment portal renewed](#) | 8 February 2011 | Poland
- [CH: Draft legal bases for electronic patient files to be ready for consultation by September 2011](#) | 8 February 2011 | Switzerland
- [CZ: IZIP registered users increased by 94 % in 2010](#) | 7 February 2011 | Czech Republic
- [NL: Central government is ready for eInvoicing but in practice relies on paper](#) | 7 February 2011 | Netherlands
- [DK: Increase of medical consultations via email](#) | 4 February 2011 | Denmark
- [UK: Online searches for flu up tenfold on NHS Choices website during winter 2010](#) | 4 February 2011 | United Kingdom
- [GR: ALBA study concludes ICT Skills Training and Certification Programmes are highly effective](#) | 3 February 2011 | Greece
- [LU: Website provides real time information on the status of flooded areas](#) | 3 February 2011 | Luxembourg
- [EU: Registration is now open for European eHealth Week 2011](#) | 3 February 2011 | EU Institutions

- [DK: One in three Danish companies have sent electronic invoices via NemHandel](#) | 2 February 2011 | Denmark
 - [RU: Hospitals adopt new electronic system to digitise medical information and automate administration](#) | 2 February 2011 | Other european countries
-

PL: ePUAP eGovernment portal renewed - 8 February 2011

A new version of the Polish one-stop shop eGovernment portal **ePUAP** ('Electronic Platform of Public Administration Services') has been launched in early January 2011 with a two-fold purpose: enhancing the portal's convenience for citizens and facilitating the provision of eGovernment services for public entities.

The main changes made to the portal include:

- A general description of the services to be provided by law has been made available. This solution will relieve public entities from their obligation to develop their own description of their services. At the same time, citizens will have at their disposal a single definition of such services regardless of which entity provides them.
- The services provided by the public bodies can now be found via a directory of life events which lists important steps of citizens' daily lives (e.g. obtaining a driving licence, building a home, etc) and companies' daily business.
- It will become possible for the portal's users to use the 'trusted ePUAP profile', a free secure electronic signature backed by a qualified certificate, as required for most of citizens/companies' contacts with the Public Administration. The trusted ePUAP profile consists of a set of information identifying and describing an entity or a person who has an ePUAP account, confirmed in a trusted manner by an authorised public administration entity. This information enables to submit requests to administration entities without the need for additional electronic signature.

It is to be noted that the trusted ePUAP profile functionality will be made available after the entry into force of the rules defined by the Ministry of the Interior and Administration for the validation, renewal and cancellation of the use of an electronic trusted profile on the platform of the public Administration.

The portal's users are invited to familiarise with the new features during the first half of 2011.

Further information:

- [Original news article - IT Projects Centre of the Ministry of the Interior and Administration \(in Polish\)](#)
 - [eGovernment portal ePUAP - Homepage](#)
 - [What is ePUAP?](#)
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CH: Draft legal bases for electronic patient files to be ready for consultation by September 2011 - 8 February 2011

On 3 December 2010, the Swiss Federal Council entrusted the Federal Department of the Interior with a mandate to elaborate by September 2011 the legal bases for the introduction of electronic patient files. Among other aims, this measure will seek to improve the quality of medical care while enhancing patient safety.

The Swiss Federal Council officially adopted the [Swiss eHealth Strategy](#) on 27 June 2007. Since then, the strategy has been implemented collaboratively with the 26 Swiss cantons, the member states of the Federal State. The use of Information and Communication Technology (ICT) is expected to allow health professionals to access the pertinent health data of their patients, regardless of place and time. Access to such data will require the patients' consent.

The future legal bases will enable the creation of the essential conditions for the secure transfer of data. The mandate of the Federal Department of the Interior will not only consist of defining technical standards and the infrastructure needed for the exchange of data over the entire territory, it will also imply to determine the tools for identifying the health professionals and the patients. The draft legal bases, once ready, will be submitted for consultation by September 2011.

Furthermore, the Swiss Federal Council approved a report on the implementation of the Swiss eHealth Strategy.

Further information:

- [Original press release - Swiss Federal Department of the Interior \(in French, German and Italian\)](#)
 - [Swiss eHealth Strategy and report on its implementation \(in French, German and Italian\)](#)
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CZ: IZIP registered users increased by 94 % in 2010 - 7 February 2011

As of 25 January 2011, there are more than 2.5 million users registered at the electronic health records (EHRs) of the IZIP system (eZk, in Czech), signifying that Czech citizens take an active interest in their health. The number of IZIP users in 2010 increased by 94 % as compared to 2009.

At the end of 2010, IZIP counted 2 400 128 insured citizens, in contrast to 1 235 086 in December 2009. IZIP also experienced a significant rise in health professionals during the same time period, from 11 603 to 17 534, or 51 %. 101 out of a total of 191 hospitals in the Czech Republic make use of the electronic health record system. Nearly one in four people in the region of Bohemia benefit from the IZIP system. Doctors who use IZIP have instant access to comprehensive patient information, thus enabling them to offer better patient care which results in speedier recovery times and quicker returns to active life.

As such, a key component of IZIP is its day-to-day usage by health professionals and medical facilities. "During 2010 we were able to significantly increase the number of registered health workers, and it is a noteworthy success for the electronic health records of our clients to be expanding dynamically," said IZIP Ltd. sales manager Michal Dvořák. He added: "This year we will focus even more on improving quality by structuring the data in the IZIP system, mainly laboratory tests and the records of issued medicines. Our job is to point out the advantages of using IZIP, one being that it allows doctors to access the system at the time and point of care. Cooperating with the health community has its own particulars, and in many cases, the challenge for us is that we are prepared to accept that IZIP is voluntary. We greatly appreciate doctors' willingness to participate in the project, which leads to the advancement of our health system."

An electronic health record system benefits all actors in the health system. Patients can review test results and subsequent treatment, which motivates them to seek prevention; doctors receive extensive background information about a patient in real time; and health insurance companies can more efficiently allocate resources depending on doctor-patient needs.

"For us, an annual increase in the number of users by more than one million constitutes a historically exceptional growth. The system is constantly developing, and last year we offered our clients such innovative features as a certified vaccination schedule, preventive examinations and the possibility of tracking the body mass index (BMI)," said Jiří Pašek, director of IZIP Ltd. "A new dimension for clients, one which I believe they value, is our involvement in the European eHealth project [epSOS](#), which aims to facilitate cross-border interoperability between electronic health record systems in Europe."

Further information:

- [Original press release - IZIP \(in Czech\)](#)
- [epSOS](#)
- [Related ePractice news article - CZ: eHealth breaks a record - eHealth records system now counts 2 million users](#)
- [Related ePractice news article - CZ: Personal health records orderable and easily accessible online](#)

NL: Central government is ready for eInvoicing but in practice relies on paper - 7 February 2011

Since 1 January 2011, companies have been able to submit their invoices to the central government by electronic means. If the central government is ready to move to electronic invoicing (eInvoicing), the dominant practice remains that of paper invoices.

All 78 central government organisations are poised to move to eInvoicing; the entire central government will receive eInvoices through [Digipoort](#), the electronic post office of the government.

"Electronic invoicing is faster, easier and therefore cheaper," said Mr. Verhagen, the Minister for Economic Affairs, Agriculture and Innovation (Dutch acronym: [EL&I](#)). Not only is this good for tax payers, it also makes things easier for businesses. eInvoicing is part of the Dutch Government's ambition to make government more efficient and to give companies more time for doing business; eInvoicing saves time and costs in terms of processing and shipping. Moreover, eInvoices appear more durable than paper bills.

Minister Verhagen wants all other levels of government (provinces, municipalities) to be ready to receive electronic invoices in 2018.

According to a private news provider, there are still obstacles to be overcome before eInvoices become regularly used by government authorities. Of the 14.4 million invoices sent to government authorities, only 6 % were digital and of those, 80 % are printed and processed manually. However, compared to 2008, digitisation clearly progressed.

Further information:

- [Original news article - e-overheid.nl \(in Dutch\)](#)
- [About Digipoort \(in Dutch\)](#)
- [Ministry of Economic Affairs, Agriculture and Innovation \(in Dutch\)](#)
- [Related news article - Dutch Government \(in Dutch\)](#)

DK: Increase of medical consultations via email - 4 February 2011

According to the [Digital Society 2010 report](#) published in January 2011 the number of medical consultations over email has almost quadrupled.

Medical advice via email is increasing, according to the data shown in the report of the IT and Telecom Agency, launched on 20 January 2011. More specifically, in 2006 1.2 % of all medical consultations were made via email, while in 2009 the number had risen to 4.4 %. Statistics for 2010 have not yet been calculated.

It is proved helpful to have doctor's assessment, without having to move to a clinic for issues such as inflamed sinuses or high temperature.

On a similar note, the proportion of telephone consultations dropped from 42.8 % in 2006 to 39.1 % in 2009.

While the use of email is slowly increasing, the use of the [Sundhed.dk](#) portal has remained stagnant; according to the report, the number of over 250 000 unique users per month on average in 2008 has been decreased.

Sundhed.dk, the Danish National eHealth Portal, is citizens' entry to health information and to information on citizen's medical records or blood samples.

In addition to the public health services, Danes are also satisfied with digital means in general. Figures from the governmental organisation '[Statistics Denmark](#)' demonstrate that more than a half of the population now uses the Internet themselves to find information about diseases and health.

Further information:

- [Original News Article - Version 2 \(in Danish\)](#)
 - [Digital Society 2010 Report \(in Danish\)](#)
 - [Sundhed.dk](#)
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UK: Online searches for flu up tenfold on NHS Choices website during winter 2010 - 4 February 2011

According to figures released by [NHS Choices](#) on 6 January 2011, the number of people who looked up flu information on its website increased tenfold in 2010 compared to 2009.

Statistics released by NHS Choices, which is funded by the [Department of Health](#) (DH), showed its website received more than 20 million clicks during winter, including 50 000 searches for flu information in contrast to 3 800 in 2009. The figures also reveal that apart from flu, pneumonia, diabetes and pregnancy were among the most popular pages on the website. The busiest single day for the website was 13 December 2010, when there were 300 000 visits. Data was compiled from October 2010 to December 2010.

Minister of State for Health Simon Burns said: "NHS Choices has been able to provide timely and accurate information about flu and other conditions during winter months."

He added: "The internet is a great resource for health-related information as long as people can use sources they can trust. Those people who log onto NHS Choices are often in a better position to use health services appropriately."

The government is committed to producing more health information online, and the NHS Choices website recently topped a [Which?](#) investigation of medical websites, which concluded that the site "excelled for its breadth of information" and contained "medically robust information". Which? is an independent consumer body in the UK. Separately, Imperial College found the website potentially saves the NHS £44 million (approximately €51 million) a year.

To try to reduce the spread of flu, the '[Catch it, Bin it, Kill it](#)' campaign was launched by the DH on 1 January 2011 in the form of national press and radio adverts. The campaign reminds people to practice good respiratory and hand hygiene.

Research published during the first week of January 2011 from the London School of Economics found the number of people looking for health information online is set to soar again as workers returned from holiday breaks.

Background information:

[NHS Choices](#) is the official website of the NHS. In addition to providing thousands of pages of NHS-accredited content on conditions, treatments and healthy living, it allows the public to compare and comment on the performance of hospitals, GPs and many other NHS services. The website is now the biggest health information website in Europe, regularly attracting 9 million users a month.

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Further information:

- [Original press release - Department of Health](#)

- [NHS Choices website statistics](#)
 - ['Catch it, Bin it, Kill it - Respiratory and hand hygiene' campaign](#)
 - [Related ePractice news article - UK: NHS website - an increasingly popular choice for health advice that saves millions of pounds](#)
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GR: ALBA study concludes ICT Skills Training and Certification Programmes are highly effective - 3 February 2011

A study published on 18 January 2011 by the Applied Research and Innovation Department of the ALBA Graduate Business School in Greece shows clearly that investment in Information and Communication Technologies (ICT) skills training and certification is highly effective, and that it represents a real and immediate return on investment for companies.

ICT-trained employees are more efficient, they work quicker, and make fewer mistakes; and the time that supervisors and other colleagues spend dealing with difficulties is halved where employees have been trained. Companies also benefit by having much more accurate knowledge about the skill levels of employees and can therefore deploy them more effectively.

The ALBA study puts figures on how much 'digital illiteracy' costs, and looks at ways that training can help to reduce those costs and build benefits for companies. The study looked at IT practice in 44 companies across different industry sectors in Greece, and it measured the cost of 'IT ignorance' based on a comprehensive range of factors. In total, 140 people participated in the study as candidates, along with their supervisors (140), 43 Human Resources (HR) Managers and 41 Information Technologies (IT) managers.

Each of the candidates took a sample European Computer Driving Licence (ECDL) Advanced test in their own area of specialisation. This was followed by a one-month period of training provided by ECDL Hellas, after which the candidates took the actual ECDL Advanced test. In this way, the ALBA researchers were able to measure the changes in participants' workplace performance across a range of criteria, and could quantify the time and cost differences between their performance before and after training and certification.

In parallel with the ECDL Advanced testing, both candidates and their supervisors were asked to assess the likely performance of the candidates. In all applications a clear majority of candidates overestimated their own skill levels, and the assessments of supervisors were also out of line with expectations. The clear implications are that most users have unfounded confidence in their own competence, and supervisors are not aware of the levels of competence available among their staff. And the consequences of these mismatches include companies assigning employees to tasks for which they do not have the skills, and not making the best use of the depth and range of employees' skills.

Following the ECDL Advanced training, over 90 % of candidates achieved better results and had a much better appreciation of their own skill levels. Candidates and their supervisors reported a substantial fall in the time spent dealing with ICT-related difficulties. Among employees, there were also significant improvements across a range of areas, including:

- Improved work efficiency and use of knowledge;
- Better job satisfaction and better working relations with colleagues;
- Greater loyalty to the company; and
- More confidence in their own ability.

As Europe struggles with the deepest recession in decades, businesses everywhere are seeking ways to save money, to improve performance, and to leverage the skills base they currently have to better effect. ICT skills training and certification can make a real contribution in this area and can help deliver a more innovative and knowledge-based economy.

Further Information:

- [Original news article - ECDL foundation](#)
 - [Alba Graduate Business School Study - 'IT skills: the business gain'](#)
-

LU: Website provides real time information on the status of flooded areas - 3 February 2011

The Water Management Administration (**Administration de la gestion de l'eau - WMA**, in French) has launched the [inondations.lu](#) website (in German) in an effort to inform the public in real time on the progress of floods in Luxembourg.

WMA, the government authority responsible for water protection and management, provides hourly updates on the water levels of the Sûre, Moselle and Meuse rivers on its website. When warranted, flood risk analysis, forecasting and flood control measures are made available on the portal. Furthermore, WMA disseminates flood risk and flood hazard scenarios via the national [geoportal](#), and provides a [map](#) of flood zones.

The government has decided to grant solidarity aid to households, family farms and associations affected by the flood. Applications for obtaining social relief are available from [municipal secretariats](#).

Further information:

- [Original news article - 'luxembourg.public.lu' portal \(in French\)](#)
 - ['inondations.lu' \(in German\)](#)
 - [Geoportal \(in English, French and German\)](#)
 - [Flood zones map \(in German\)](#)
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EU: Registration is now open for European eHealth Week 2011 - 3 February 2011

Registration is now open for the [European eHealth Week 2011](#) event, which takes place on 10-12 May 2011 in Budapest, Hungary.

The event attracts government decision makers, industry leaders and Europe's most influential chief information officers (CIOs) from hospitals and healthcare organisations.

Uwe Poettgen, CIO at Germany's Asklepios Hospital Group, said: "Healthcare is an increasingly global endeavour. For an international hospital provider like us, eHealth Week 2011 is an ideal opportunity to keep in touch with the most recent developments."

This year's eHealth Week focuses on 'eHealth in an Age of Austerity: Achieving Maximum Benefit'.

Further information:

- [Original news article - Europe's Information Society Thematic Portal](#)
- [Additional information - Europe's Information Society Thematic Portal](#)
- [European eHealth Week 2011 - World of IT](#)

DK: One in three Danish companies have sent electronic invoices via NemHandel - 2 February 2011

100 000 businesses have sent electronic invoices to the public sector via the Danish national open eBusiness framework 'NemHandel' (Easy Trade, in English) in December 2010, which is approximately one third of all active Danish companies.

All Danish public authorities and institutions have the capabilities to receive NemHandel invoices, and during December 2010 alone the public sector received more than 300 000 electronic invoices through the NemHandel infrastructure from private businesses (suppliers of goods and services). Furthermore, more than 2 300 new business users registered and used NemHandel for the first time.

NemHandel is a Danish eBusiness technology, which makes electronic invoicing as easy as sending an email. It allows businesses to send standardised electronic invoices directly from their PCs via the Internet in a secure and reliable way.

As NemHandel is based on open standards and open source components, any IT vendor or IT service provider may freely incorporate the technology into their commercial products and connect to the open infrastructure. This ensures dissemination and rapidly builds enough momentum to make NemHandel viable.

Building on extensive hands-on experience gained through the development, implementation and dissemination of NemHandel, Denmark is an active participant in the European Commission's large-scale pilot project PEPPOL (Pan-European Public Procurement Online). PEPPOL aims to establish a shared open eBusiness infrastructure to connect national infrastructures across the European Union.

Further information:

- [Official News Article - National IT and Telecom Agency](#)
- [The Key to the NemHandel Success \(video\)](#)
- [Related ePractice Case - NemHandel - Open Infrastructure for E-Business](#)
- [NemHandel \(in Danish\)](#)
- [Information on the PEPPOL project](#)

RU: Hospitals adopt new electronic system to digitise medical information and automate administration - 2 February 2011

Many hospitals throughout Russia have switched from paper-based medical systems to a new electronic system, as was announced in January 2011. The system provides fast electronic medical record exchange and unified access to many types of healthcare data; it thus allows doctors and medical staff to share information and instantly access tests and lab results, improving the decision making process.

The system was first used at the Municipal SZ Fisher Hospital No. 1, in Volzhsky in the Volgograd region of Russia. It has now been taken up by many public hospitals throughout Russia, including in Leningrad, Kirov, the Pskov and Vladimir regions, the republics of Khakassia and Udmurtia, Perm Territory and Moscow.

The need for new health information technology in Russia was driven by stricter medical information requirements, the need for more secure access to patient information, and growing amounts of paperwork which takes doctors away from caring for patients. In addition, concerns about data reliability and the need to consistently share information throughout the hospital have made automation an important requirement.

The new system was designed to help hospitals use all their information more effectively and provide patients with higher quality care. Roman Novitsky, CEO of one of the companies which produced the system, said it helped to solve numerous problems. "First, it provides a single electronic tool for control, accounting and planning which leads

to improved operation and higher quality of service. Second, the solution consolidates all medical, administrative and financial processes, thus creating a unified information space at the hospital."

In addition to digitising and providing access to electronic patient records, the system also helps automate many administrative processes throughout the hospital, such as work scheduling for doctors, nurses and staff, scheduling medical exams and house calls, as well as automating temporary disability registrations. Document exchange automation enables performance monitoring and helps prevent submission of inaccurate information about healthcare institutions to the Healthcare Committee. It also ensures secure data exchange and enhances interaction among medical workers to help improve the quality and effectiveness of the medical service.

Further information:

- [Original news article - eHealthNews.eu Portal](#)

Latest Publications

- [INT/GL: Telemedicine Opportunities and Developments in Member States](#) | 13 January 2011 | Pan european | International Organizations | Africa | Asia | Central and South America | North America | Oceania
- [EU: Towards interoperability for European public services - Commission Communication](#) | 16 December 2010 | EU Institutions
- [EU: Reaping the benefits of e-invoicing for Europe - Commission Communication](#) | 2 December 2010 | EU Institutions

INT/GL: Telemedicine Opportunities and Developments in Member States - 13 January 2011

Description (short summary):

Telemedicine can bring the eyes of a specialist to examine a critically ill patient from halfway around the globe. It bridges the distance between people and the best health care available and can be applied to a vast range of situations - from home care to specialised clinical settings.

This second volume of the Global Observatory for eHealth series examines trends in the uptake of telemedicine, from the well established to newly emerging telemedicine applications. With an emphasis on the needs of developing countries, it looks to the future with an analysis of the strategic actions required to support and strengthen telemedicine in countries.

The publication is targeted at telemedicine practitioners and policymakers in health and information technology, as well as health care practitioners interested in adopting telemedicine services.

Number of pages: 96

EU: Towards interoperability for European public services - Commission Communication - 16 December 2010

Description (short summary):

Action on interoperability is essential to maximise the social and economic potential of information and communication technologies (ICT). This need was identified in the Digital Agenda for Europe, one of the flagship

initiatives of the Europe 2020 Strategy. The Digital Agenda can only take off if interoperability based on standards and open platforms is ensured.

Europe could do much more to address some of its most acute societal challenges by realizing the potential of ICT. That is why the Digital Agenda stresses the need for European public administrations to provide efficient, effective cross-border eGovernment services. Close collaboration, streamlined cross-border processes and trusted information exchange, based on interoperable ICT infrastructures and systems, are needed to achieve this.

This Communication introduces the European Interoperability Strategy (EIS) and the European Interoperability Framework (EIF) for European public services, two key elements in the Digital Agenda. Together, they promote interoperability among public administrations.

Number of pages: 13

EU: Reaping the benefits of e-invoicing for Europe - Commission Communication - 2 December 2010

Description (short summary):

The Europe 2020 strategy sets out a vision of a highly competitive European social market economy for the 21st century and emphasises that it is crucial to reap the full economic and social benefits of a digital society. To this end, electronic invoicing (e-invoicing) is part of the European Commission's flagship initiative [A Digital Agenda for Europe](#) which gives prominence to achieving a single digital market and calls for removal of the regulatory and technical barriers that prevent mass adoption of e-invoicing.

To the detriment of consumers and enterprises alike, the existing rules that govern e-invoicing in Europe are still fragmented along national lines and most of the potential of e-invoicing is still untapped. What is more, exchanging e-invoices is still too complex and costly, in particular for small and medium enterprises (SMEs). While 42 % of large enterprises say they receive or send e-invoices, adoption rate among SMEs remain at a lower level (22 %). As a result the average market penetration of e-invoicing remains rather low in Europe and is currently estimated at around 5 % of all invoices annually exchanged for Business to Business relations.

This creates important opportunities for improvement. The mass adoption of e-invoicing within the EU would lead to significant economic benefits and it is estimated that moving from paper to e-invoices will generate savings of around €240 billion over a six-year period.

Furthermore, due to the close link between invoicing and payment processes, the creation of the Single Euro Payments Area (SEPA) offers a launch pad for interoperable European e-invoicing schemes. The Commission wants to see e-invoicing become the predominant method of invoicing by 2020 in Europe. The Commission is committed to working in close cooperation with the Member States and all other stakeholders who will need to play their part to achieve this target and create the right environment for the widespread deployment of e-invoicing.

Accordingly, this Communication addresses the following priorities:

- to ensure legal certainty and a clear technical environment for e-invoices to facilitate mass adoption;
- to encourage and promote the development of open and interoperable e-invoicing solutions based on a common standard, paying particular attention to the needs of SMEs;
- to support the uptake of e-invoicing by setting up organisational structures, such as national e-Invoicing fora and a European Multi-Stakeholder Forum.

Number of pages: 13

Upcoming Workshops and Events

- [DE: Forum and Workshop in the Medical Device & Technology Test Expo 2011](#) | 8 - 10 February 2011 | Germany
- [US: 'Medicine Meets Virtual Reality' Conference](#) | 8 - 12 February 2011 | North America
- [US: SPIE Medical Imaging 2011](#) | 12 - 17 February 2011 | North America
- [Assisted workshop: 1st Immigration Policy 2.0 Workshop](#) | 14 February 2011 | Germany
- [UK: Mobile and Wireless Healthcare conference 2011](#) | 16 February 2011 | United Kingdom
- [AT: BIOMED 2011](#) | 16 - 18 February 2011 | Austria
- [US: Healthcare Information and Management Systems Society 2011 - HIMSS11](#) | 20 - 24 February 2011 | North America
- [ES: INTERA Congress 2011](#) | 21 - 23 February 2011 | Spain
- [DE: 13th eHealth Conference](#) | 22 February 2011 | Germany
- [ES: National Congress of Interoperability and Security](#) | 22 - 23 February 2011 | Spain
- [FR: eTELEMED 2011](#) | 23 - 28 February 2011 | France
- [FR: Fifth International Conference on Digital Society](#) | 23 - 28 February 2011 | France
- [CA: ITCH 2011](#) | 24 - 27 February 2011 | North America
- [TR: Turkey Healthcare Infrastructure Investment & Finance Summit 2011](#) | 24 - 25 February 2011 | Turkey
- [EU: Get Online Week 2011](#) | 28 - 5 March 2011 | Pan european
- [DK: Conference on the telemedicine breakthrough](#) | 1 March 2011 | Denmark
- [DE: TeleHealth at CeBIT 2011](#) | 1 - 5 March 2011 | Germany
- [UK: Medical Imaging](#) | 2 March 2011 | United Kingdom
- [UK: eWorld Purchasing and Supply](#) | 2 March 2011 | United Kingdom
- [UK: International Congress on Telehealth and Telecare](#) | 2 - 3 March 2011 | United Kingdom
- [UK: EDGE 2011 conference](#) | 3 - 4 March 2011 | United Kingdom
- [AT: European Congress of Radiology 2011](#) | 3 - 7 March 2011 | Austria
- [CH: Swiss eGovernment Forum](#) | 8 - 9 March 2011 | Switzerland
- [ES: 1st International Forum on Health Care and Information Communication Technology](#) | 8 - 10 March 2011 | Spain
- [UK: Healthcare Innovation Expo 2011](#) | 9 - 10 March 2011 | United Kingdom
- [ES: Bridge IT project final conference](#) | 10 - 11 March 2011 | Spain
- [ES: IADIS e-Society 2011 Conference](#) | 10 - 13 March 2011 | Spain
- [Assisted workshop: Fiction or reality? 50% of public procurement above the EU public procurement threshold should be carried out electronically](#) | 24 March 2011 | Austria

DE: Forum and Workshop in the Medical Device & Technology Test Expo 2011 - 8 - 10 February 2011

Forum and Workshop in the Medical Device & Technology Test Expo 2011

At the Medical Device & Technology Test Expo attendees will find the tools and resources they need to get ahead of the competition and reduce the chances of costly product recalls and alerts.

In parallel to the Expo, an open technology Forum and Workshop will take place over the three days, highlighting areas of key interest to engineers and technicians working in the medical device and technology industry.

The programme of the forum can be viewed [here](#) and of the workshop [here](#).

Event email: info@totalworldmedia.com

Event website: <http://www.medicaldevicetestexpo.com/>

Country: Germany

City/Location: Cologne

Organiser: Total World Media Ltd

US: 'Medicine Meets Virtual Reality' Conference - 8 - 12 February 2011

Medical Education Conference for Physicians (MMVR18-NextMed) - 'Medicine Meets Virtual Reality'

MMVR is organized to be an educational environment that stimulates communication and collaboration among scientists, engineers, physicians, surgeons, educators, students, military, government, and industry. It supports the development and adoption of advanced medical technologies for medical care and education. Its goal is improved precision, efficiency, and outcomes in patient care, practitioner training, and public health. The MMVR curriculum, by combining rigorous assessment with speculative vision, aims to create forward-thinking solutions to health problems.

Presentations are chosen to educate participants on:

- Simulation advances that, supported by haptics and modeling, are transforming medical education, procedural training, psychotherapy, rehabilitation, and other areas of healthcare;
- The novel imaging, visualisation, and data fusion techniques that are revolutionizing diagnosis and therapy.
- Robotics and sensors that extend the reach of healthcare providers in patient assessment and treatment.
- Intelligence networks that inform provider decision-making and foster a collaborative medical environment.
- Broader goals, accomplishments, and challenges in the development and application of novel devices and methods for medical care and education.

The initial event programme may be found [here](#). Registration can be performed [online](#).

Event email: MMVR18@NextMed.com

Event website: <http://www.nextmed.com/index.html>

Country: North America

City/Location: Newport Beach, California, United States

Organiser: MMVR Organising Committee

US: SPIE Medical Imaging 2011 - 12 - 17 February 2011

Society of Photo-Optical Instrumentation Engineers (SPIE) Medical Imaging Symposium 2011

The symposium covers a wide range of topics on medical image acquisition, processing, analysis, display, understanding, perception, storage and transmission, including but not limited to the following:

- imaging physics, systems analysis and modeling;
- emerging image acquisition technologies (e.g., electrical impedance imaging, microwave imaging, optical tomographic imaging);
- tomographic image reconstruction;
- ultrasonic acquisition and processing technologies;
- magnetic resonance imaging (MRI);
- X-ray computed tomography;
- image processing and analysis;
- computer-aided detection and diagnosis;
- quantitative-based image analysis and interpretation;
- computational models;
- image-guided therapies;
- visual rendering of complex datasets;
- visual perception and observer performance;
- physiological and functional interpretation of image data;
- clinical evaluations of new technologies;
- image data management (storage, retrieval, transmission);
- medical informatics.

Information about registration may be viewed [here](#).

Event email: MeetingInfo@SPIE.org

Event website: <http://spie.org/x12166.xml>

Country: North America

City/Location: Lake Buena Vista (Orlando), Florida

Organiser: Society of Photo-Optical Instrumentation Engineers (SPIE)

Assisted workshop: 1st Immigration Policy 2.0 Workshop - 14 February 2011

The consortium of the European Project Immigration Policy 2.0 organizes an international workshop on the opportunities and requirements of migration policies' harmonisation in the European Union. Its aim is to provide experts in the field of economic immigration and structural integration of third country nationals information on the project and to achieve impulses for the development of a beneficial online tool.

The project runs under the 7th Framework Programme of the European Commission (CIP-ICT-PSP-2009-3). Using a range of advanced ICT technologies its main objective is to offer the opportunity for legal immigrants, policy makers, public administrators and experts in the domain of migration, to contribute their valuable knowledge and experience in order to enhance effectively at a European level current efforts of migration policies harmonization as well as to help identify existing gaps comparing to European Commission directives.

The Europe-wide harmonisation of immigration policies is a long standing and challenging issue, given the need to compromise numerous national immigration policy proposals, practices and procedures towards common, balanced, harmonized and effective European policies. Collaboration between various stakeholders including politicians and decision makers, but also citizens and the civil society, is deemed essential to alleviate the heterogeneity of the various policies, regulations and viewpoints.

A preliminary agenda of the event may be found [here](#).

Event email: wolfgang.bosswick@uni-bamberg.de

Event website: <http://www.immigrationpolicy2.eu/>

Country: Germany

City/Location: Berlin

Organiser: Immigration Policy 2.0 Consortium

UK: Mobile and Wireless Healthcare conference 2011 - 16 February 2011

Mobile and Wireless Healthcare conference 2011: 'Improving access to care at the point of need'

With an ageing population, rising unemployment and more people struggling with debt, the NHS is facing increased demand for its services. More care is being delivered out in the community, and without the technology to enable remote working, home care or monitoring, there will be an even greater pressure on the Primary Care Trusts (PCTs) already strained resources.

Aimed at Information and Communications Technology (ICT) and service delivery teams in the NHS, the conference will provide both practical advice and guidance with key topics including:

- New approaches to working;
- Inspiring innovation;
- Healthcare in the cloud;
- Reaping the benefits of telehealth and telecare.

The conference programme can be viewed [here](#).

Registration can be performed [online](#) with the payment of a fee.

Event email: mobilewireless@medivents.co.uk

Event website: <http://www.guardian.co.uk/mobile-wireless>

Country: United Kingdom

City/Location: Birmingham

Organiser: Guardian Conference Team

AT: BIOMED 2011 - 16 - 18 February 2011

The Eighth IASTED International Conference on Biomedical Engineering - Biomed 2011

In recent years, with the aid of engineering and information technology, biomedical engineering has emerged as a high-tech field, generating innovation in such areas as medical imaging, bioinformatics, MEMS and nanotechnology, new biomaterials and sensors, medical robotics, and neurobiology.

Scientists and engineers in this field have recently been working towards such advances as developing artificial organs that mimic natural human organs, conducting telemedicine, performing surgeries with robots, creating a laboratory-on-a-chip, and controlling robots through natural animal brain matter.

Biomed 2011 will be an international forum for researchers and practitioners to exchange the latest research, results, and ideas in biomedical engineering.

The topics of interest to be covered 2011 include, but are not limited to:

- Healthcare Technology;
- Medical devices, measurement and instrumentation
- Medical imaging, image processing and signal processing
- Modeling, simulation, systems and control
- Biomolecular engineering.

Registration can be performed [online](#).

Event email: calgary@iasted.org

Event website: <http://www.iasted.org/conferences/home-723.html>

Country: Austria

City/Location: Innsbruck

Organiser: The International Association of Science and Technology for Development (IASTED)

US: Healthcare Information and Management Systems Society 2011 - HIMSS11 - 20 - 24 February 2011

HIMSS11 - Healthcare Information and Management Systems Society (HIMSS) 2011 - Annual Conference and Exhibition

Healthcare today requires that healthcare IT leaders to be prepared for the many challenges they face. HIMSS11 educational offerings feature industry leaders presenting on a variety of topics designed to provide attendees with the tools and resources they need to effect change in a dynamic industry.

To meet the needs of this ever changing industry, HIMSS has added general education topic categories like American Recovery and Reinvestment Act (ARRA) and Meaningful Use, Business Intelligence, Health Reform, Human Computer Interface, Interactive Health Communications, and Workforce Development to an already dynamic line-up.

The pre-conference education offers attendees hands-on learning about various ARRA topics such as meaningful use, quality, certification, interoperability, as well as effective strategies for project management, change management, and others.

The complete event brochure may be viewed [here](#). Registration can be performed [online](#).

Event email: [Contact Information](#)

Event website: <http://www.himssconference.org/index.aspx>

Country: North America

City/Location: Orlando, Florida

Organiser: Healthcare Information and Management Systems Society (HIMSS)

ES: INTERA Congress 2011 - 21 - 23 February 2011

The first International Technology Robotics Applications (INTERA) Congress 2011

The first INTERA (International Technology Robotics Applications) Congress will call a meeting of technical experts and researchers from the industry of robotic applications and the academic robotic world. This Congress will be an opportunity to disseminate the current state of robotic research and its applications in different fields.

The program will include oral presentations, posters and simulations.

Information about the registration fees will be available at the homepage of the event.

Event email: congresointera2011@gmail.com

Event website: <http://156.35.46.38/intera2010/html/>

Country: Spain

City/Location: Oviedo, Asturias

Organiser: Infobótica Research Group of the University of Oviedo in collaboration with the University of Oviedo foundation

DE: 13th eHealth Conference - 22 February 2011

13th eHealth Conference - Optimisation of processes between hospitals and suppliers via electronic communication

The 13th eHealth Conference will present best practice cases from companies and hospitals as well as background information from experts, the strengths and weaknesses, opportunities and challenges of the 'e' projects in the healthcare industry.

The event will highlight the following main topics:

- Unique Device Identification (UDI)-labeling of medical devices;
- Auto-ID systems in the health industry;
- eStandards in the supply chain;
- Optimisation of electronic procurement processes;
- Interface Medical - Hospital IT.

The event programme as well as information about the registration process may be viewed [here](#).

Event email: kunze@bvmed.de

Event website: <http://www.medinform.de/events/date/medinform220211.html>

Country: Germany

ES: National Congress of Interoperability and Security - 22 - 23 February 2011

The new national Interoperability and Security structures are coming into effect representing a challenge for Civil Services as they must make a step forward in the implementation of Law 11/2007 along with that of the rest of regulations related to their internal management and relationship with the citizens. National Structures (NS) are rules which shall apply immediately even though civil services will have a stipulated period giving them time to adapt to the new circumstances.

The objectives of CNIS are the following:

- Achieve a determined step forward in the application of both Royal Decree 3/2010 dated 8 January 2010, which establishes the National Security Structure for Electronic Administration, and Royal Decree 4/2010 of the same month, which regulates National Interoperability Structure for Electronic Administration;
- Analyze current situation issues, identify tendencies and offer solutions;
- Allow political, technical and legal civil services' staff to become familiar with new obligatory regulations and compliance conditions.
- Offer information, training and a forum for all agents involved in NS compliance to debate in;
- Incorporate service and product supplying providers to the project of achieving NS compliance;
- Reach common criteria for both administrations bound to apply the NS and service providers;
- Provide practical help in the implementation of the NS on every level of Civil Services.

A preliminary agenda for the event may be found [here](#).

Interested participants may find registration information and register for the event on the [event website](#).

Event email: info@cnis.es

Event website: <http://www.cnis.es/>

Country: Spain

City/Location: Madrid

Organiser: Club de Innovacion

FR: eTELEMED 2011 - 23 - 28 February 2011

eTELEMED 2011 - The Third International Conference on eHealth, Telemedicine and Social Medicine

eTELEMED 2011 is collocated with other International Conferences part of [DigitalWorld 2011](#); all the conferences will be held from 23 to 28 February 2010.

The conference programme is likely to comprise the following tracks:

- eHealth technology and devices
- eHealth data records
- eHealth information processing
- eHealth systems and communications
- eHealth systems and emergency situations
- Telemedicine/eHealth applications
- Telemedicine/eHealth services
- Social and financial aspects
- Classical medicine and eHealth integration
- Preventive eHealth systems
- Challenges of large-scale, cost-effective eHealth systems

- Nurse team applications
- Personalised eHealth
- Clinical telemedicine
- Rural and wilderness eHealth
- Environmental and travel telemedicine

The detailed programme will be made available on the event website at <http://www.iaia.org/conferences2011/ProgramTELEMED11.html>.

The registration form is available [here](#). Participation requires the payment of a fee; the available rates range from €565 to €815.

Event email: petre@iaia.org

Event website: <http://www.iaia.org/conferences2011/eTELEMED11.html>

Country: France

City/Location: Gosier, Guadeloupe, France

Organiser: International Academy, Research and Industry Association (IARIA)

FR: Fifth International Conference on Digital Society - 23 - 28 February 2011

ICDS 2011 - The Fifth International Conference on Digital Society

ICDS 2011 is collocated with other International Conferences part of [DigitalWorld 2011](#); all the conferences will be held from 23 to 28 February 2010.

The conference programme is likely to comprise the following tracks:

- Citizen-centric disruptive and enabling technologies
- Internet and Web Services
- eGovernment services in the context of digital society
- eCommerce and eBusiness
- Citizen-oriented digital evidence
- Consumer-oriented devices and Services
- Intelligent computation
- Networking and telecommunications
- eDefense for security and protection
- Enforced citizen-centric paradigms
- Computational advertising
- Management and control
- Digital analysis and processing
- Mobile devices and biotechnologies
- Software and system robustness for digital society
- Consumer-oriented digital design
- Social networking
- ICT support and applications for eCollaboration

The detailed programme will be made available on the event website at: <http://www.iaia.org/conferences2011/ProgramICDS11.html>.

The registration form is available [here](#). Participation requires the payment of a fee; the available rates range from €565 to €815.

Event email: petre@iaia.org

Event website: <http://www.iaia.org/conferences2011/ICDS11.html>

Country: France

City/Location: Gosier, Guadeloupe, France
Organiser: International Academy, Research and Industry Association (IARIA)

CA: ITCH 2011 - 24 - 27 February 2011

An international conference addressing Information Technology and Communications in Health (ITCH 2011)

'Health Informatics: International Perspectives' is the working theme for the 2011 international conference being held in Victoria, BC, Canada. Health informatics is now a global phenomenon, supporting the organisation and delivery of healthcare across the globe, both in developing and developed countries.

With the establishment of the Middle East Association of Health Informatics (MEAHI), IMIA (the International Medical Informatics Association) now provides regional coverage of all parts of the world. This is reflected in international conference activity in both developed and developing countries with strong IMIA involvement. Recent successful examples include Helina 2009 in Grand Bassam (Ivory Coast), Nursing Informatics 2009 in Helsinki (Finland) and the Collaborative Meetings in Health Informatics 2009 in Hiroshima (Japan). This year Medinfo 2010 takes place in Cape Town, South Africa, and will, as usual, offer a forum in which to report a wide range of developments across the spectrum of health informatics.

Health Informatics: International Perspectives will provide an opportunity to focus on international comparisons. Major lessons will be there to be learnt by both developed and developing communities as health informatics becomes ever more central to the organisation and delivery of healthcare across the globe.

The following workshops will be held on 24 February 2011:

- Open Health Informatics - Developing Electronic Health Records (EHR) using Open Source Software and Agile Methodologies;
- Privacy, Security, and Information Sharing Agreements: A Primer for EHR Stakeholders;
- Promoting Good Practices for Primary Health Care Electronic Medical Record Systems;
- Usability Engineering Workshop;
- An introduction to the WHO-HMN (World Health Organisation-Health Metrics Network) tools and work in emerging and developing countries;
- Practical Framework for Guiding Health Information Technology Evaluation;
- Extracting and encoding information from patient records and clinical guidelines: introduction to open-source Natural language processing for biology (BioNLP) tools;
- Clinical Simulation of Health IT Use.

The event programme will be made available [here](#).

Registration can be performed by completing the [registration form](#), saving it locally and sending it to the event email indicated hereafter.

Event email: itch@uvic.ca

Event website: <http://itch.uvic.ca/>

Country: North America

City/Location: Victoria, British Columbia, Canada

Organiser: School of Health Information Science, University of Victoria

TR: Turkey Healthcare Infrastructure Investment & Finance Summit 2011 - 24 - 25 February 2011

Turkey Healthcare Infrastructure Investment & Finance Summit 2011

The Turkish health system is in transition. As a part of the government's Health Transformation Programme, institutional and organisational reforms are underway that aim to assure universal access to health insurance and health services. Considering Medical Tourism, Turkey is on the rise. It was recently estimated by Turkish Statistical Institute that recently, there were 165 000 visitors to the country for healthcare and that they brought the country around \$360 million (approx. €268 million).

The Turkey Healthcare Infrastructure Investment & Finance Summit will bring together interested companies, financial institutions and government representatives with financeable healthcare projects in the region and will explore the critical issues for successful development and structuring of public-private partnerships (PPP) and private equity healthcare infrastructure investments across the region.

Taking a practical approach, the Summit will enable attendees and speakers to explore key issues, network and build personal relationships with key business and political decision-makers and to explore business opportunities in the development of healthcare infrastructure investment.

The main themes will focus on recent trends and current needs in the Turkish healthcare infrastructure industry, PPP opportunities and challenges, the Turkish Health Transformation Programme and its development, joint investment opportunities in the region, while, similarly, the Summit will highlight issues related to med-tech development, new medical technology, project development and e-health opportunities. Moreover, as Medical Wellness Tourism is on the rise and more and more accessible for foreigners in the region, the discussions will be similarly dedicated to the new market trends in wellbeing ventures. The detailed event programme and the list of speakers may be found [here](#).

The audience will consist of leading European, US and Middle East-based companies; large SMEs; technology-based companies, facility designers and constructors; trade financiers, investment officers, private equity investors, financial officers, legal firms, consulting and engineering companies, insurers, export credit agencies, multilateral institutions, financial institutions and PPP practitioners; central, regional and local Government Officials, etc.

Registration can be performed by completing and returning the dedicated [form](#).

Event email: register@euroconvention.com

Event website: http://www.euroconvention.com/events.php?action=details&event_id=48

Country: Turkey

City/Location: Istanbul

Organiser: Euroconvention Conferences, with the support of the British Chamber of Commerce of Turkey

EU: Get Online Week 2011 - 28 - 5 March 2011

Get Online Week 2011

Following the success of [Get Online Day 2010](#) when almost 70 000 people were reached, Telecentre-Europe is organising a new campaign - Get Online Week 2011. This event is a Europe wide campaign to get new computer users online. It helps to get people through the doors of their local telecentres, enabling staff to build people's confidence to move on into more structured learning.

The Get Online Week 2011 campaign aims to:

- bring people online (focus on the offline Europeans, those who have never accessed Internet before);
- raise awareness with the press and the stakeholders of digital inclusion benefits;
- promote and increase usage of telecentres across Europe;
- demonstrate telecentres eInclusion impact at the European level.

The expected outcomes of the Get Online Week 2011 are:

- Over 100 000 beneficiaries from at least 20 nations;
- Over 1000 telecentres involved;

- High PR and visibility across Europe and in each individual participating nation.

Further information about the event can be found online in a detailed [presentation](#).

Registration to the event is free-of-charge and can be performed [online](#).

Event email: info@telecentre-europe.org / laurentiu.bunescu@telecentre-europe.org

Related ePractice News Article: [EU: 100 000 Europeans to get online in a week](#)

Event website: <http://getonlineweek2011.wordpress.com/>

Country: Pan european

City/Location: Various cities throughout Europe

Organiser: Telecentre-Europe

DK: Conference on the telemedicine breakthrough - 1 March 2011

Conference on 'the telemedicine breakthrough - when?'

More and more Danes are affected in recent years by chronic diseases - and in particular chronic obstructive pulmonary disease (COPD), diabetes, cardiovascular disease and musculoskeletal disorders are becoming more common. These are costly not only in human terms for many chronic patients, who often have to take trips to their GP or hospital, but also in the economic pressure they put on the Danish healthcare sector.

But this trend can be reversed, and patient discomfort is minimised, if the timely focus on the development and introduction of smart technology that can put patients in contact with their GP or hospital from their homes. But this development needs to start now.

This conference puts the spotlight on existing technologies and prospects for new forms of telemedicine in the Danish healthcare sector - including through topics such as: Where are the challenges of further use of telemedicine? What products and technologies must focus on and where is the telemedicine technology going?

The event's sessions include but are not limited to the following:

- The potential of telemedicine;
- Status of telemedicine in Danish health;
- Future telemedicine.

The conference agenda can be found [here](#).

Registration can be done [online](#) until 18 February 2011.

Event email: cohe@mmmi.sdu.dk

Event website: <http://www.conferencemanager.dk/dettelemedicinskegennembrudhvornaar>

Country: Denmark

City/Location: Copenhagen

Organiser: Syddansk Universitet

DE: TeleHealth at CeBIT 2011 - 1 - 5 March 2011

TeleHealth at CeBIT 2011 - A hub for dialogue between government and business representatives and users of IT solutions in the health care sector

CeBIT 2011 will spotlight all the major ICT topics, divided into four user-oriented platforms:

- CeBIT pro represents the core of CeBIT, highlighting secure and efficient ICT solutions for business enterprises.
- CeBIT life makes ICT tangible and brings the visitor up to date on new business models which are emerging due to the changing role of the consumer. CeBIT lab features trailblazing ICT solutions for the world of tomorrow.
- CeBIT gov showcases the latest ICT applications for public administration and health care.

TeleHealth is a key component of the fourth platform, CeBIT gov. Its combination of exhibition, conference, networking hub and [FutureCare pavilion](#) make it a platform for dialogue between government and business representatives on the one hand, and users of IT solutions in the health care sector on the other.

The event provides physicians and executives from hospitals and care institutions, pharmaceutical companies and health insurers with a comprehensive overview of the latest developments in telemedicine and eHealth.

Topics showcased at TeleHealth 2011 include

- Networked medical structures;
- IT-supported integrated care;
- AAL (Ambient Assisted Living);
- High tech for prevention;
- Personal data safes;
- Health care apps;
- Medical product law.

Participation and registration details may be viewed at <http://www.cebit.de/7380>.

Event email: [Link to the CeBIT Team contact form](#)

Event website: http://www.cebit.de/telehealth_e

Country: Germany

City/Location: Hannover

Organiser: Deutsche Messe AG

UK: Medical Imaging - 2 March 2011

Medical Imaging

Technological innovations together with cheaper and faster computer processing are opening up whole new ways of investigating what happens inside our bodies. This talk will outline some of the challenges and solutions of imaging the human body. This is a field involving physics, materials science, medical sciences, ergonomics, computer sciences and good old innovation.

Registration is free-of-charge; however, [online](#) registration is required.

Event email: beds&hertsevents@theiet.org

Event website: <http://www.theiet.org/local/uk/east/beds-herts/medical-imaging.cfm>

Country: United Kingdom

City/Location: Bedfordshire

Organiser: Institution of Engineering and Technology (IET) Bedfordshire and Hertfordshire Network

UK: eWorld Purchasing and Supply - 2 March 2011

eWorld March 2011: eWorld Purchasing and Supply Forum

The event will focus on the use of leading-edge technologies and techniques within the procurement and supply chain functions. Since 2001, this acclaimed business forum has provided an insight into the latest developments in electronic commerce for senior purchasing, supply chain and finance executives.

More specifically, the event will focus on the following topics:

- eSourcing & Supplier Selection
- Sustainable Procurement & Reporting
- Supplier Relationship Management (SRM)
- Outsourcing & Contract Management
- Global Supplier Development
- On-demand & Cloud-based Services
- Implementation & Change Management

The programmes of last year's and this year's events may be viewed [here](#).

Registration can be performed [online](#). Attendance is free-of-charge for senior executives from the commercial, public and third sectors.

Event email: eworldps@revolution-events.com

Country: United Kingdom

City/Location: London

Organiser: Revolution Events

UK: International Congress on Telehealth and Telecare - 2 - 3 March 2011

International Congress on Telehealth and Telecare

This congress will bring together key speakers from around the world to showcase innovations and best practice in the deployment of telehealth and telecare.

Key themes include:

- Exclusive results from the UK's Whole System Demonstrator pilots;
- Managing long-term chronic illness;
- Improving independence, health and well-being;
- Sustaining innovations in a cold financial climate.

Further information about the programme may be viewed at the event's website.

Registration can be performed [online](#) or by filling in the respective [booking form](#).

Event email: events@kingsfund.org.uk, i.p.kuurman@umcutrecht.nl

Event website: <http://www.kingsfund.org.uk/events/telehealthtelecare.html>

Country: United Kingdom

City/Location: London

Organiser: The King's Fund

UK: EDGE 2011 conference - 3 - 4 March 2011

EDGE 2011 conference - 'Pushing the boundaries of public service delivery'

These are exciting times for councils embarking on ambitious transformation programmes and the intensity of challenge lies in delivering excellence for customers while reducing costs. Technology is changing service delivery fast, customers want more and different and will continue to do so. Local governments need to be ready for the pace of change of the next ten years and how they will have to change the face of council services.

The conference speakers will demonstrate how they have used their vision, creative and innovative thinking to deliver excellence and efficiencies. This opportunity comes at a time where cost-efficient and effective outcomes are paramount. EDGE 2011 is particularly aimed at Chief Executives, Directors, Heads of eGovernment, senior policy and decision makers, library professionals and elected members.

Attendees will have opportunities to learn from and meet with speakers, decision makers and other practitioners in the field, change managers, thought leaders, and many movers and shakers in the information, content management, community engagement and regeneration communities; they will find out first hand how others are making the savings required, by using shared services to build outstanding buildings, regenerate social deprivation areas, whilst continually moving forward at less cost with better services.

The conference programme may be viewed [here](#). The aims of EDGE 2011 can be formulated as follows:

- To make businesses and services edgier, smarter, more creative and cost effective in a world that is being transformed by digital and social technologies;
- To learn how libraries and information are delivering regeneration, eGovernment, learning and digital inclusion;
- To hear the latest ideas, share success stories, hear best practices and meet colleagues from across the country and around the world;
- To open a platform for discussion on the future of service delivery in libraries and information;
- To offer a platform for new innovations and technologies.

Registration can be performed [online](#).

Event email: grainne.crawford@edinburgh.gov.uk

Event website: <http://edge2011.wordpress.com/>

Country: United Kingdom

City/Location: Edinburgh

Organiser: The City of Edinburgh Council

AT: European Congress of Radiology 2011 - 3 - 7 March 2011

European Congress of Radiology (ECR) 2011

ECR is the annual meeting of the European Society of Radiology (ESR). It is a trend-setting, dynamic and service-oriented congress.

Highlights of the preliminary programme of ECR 2011 include:

- Three New Horizons Sessions
 - Quantum leaps in MRI: teslas, pulses, tracers;
 - Not just Hounsfield numbers: computed tomography (CT) aimed at the fifth dimension? and,
 - Breast imaging in 2025.
- Three State of the Art Symposia
 - Ovarian cancer: update and what's next;
 - Brain tumour: imaging and response; and,
 - The 3 P's of CT colonography: polyps, protocols and politics.
- 14 Special Focus Sessions on tumour response to treatment, Head and neck oncology, MR imaging of the pelvic floor, thoracic emergencies, Transarterial treatment of liver tumours, etc.

- Radiology and nuclear medicine: really a joint venture;
- Imaging as the number one tool for oncology trials;
- Professional issues in interventional radiology: education, training and standards;
- Teleradiology: for better or for worse.

The programme of the congress can be viewed [online](#).

Information about the registration procedure and fees can be viewed [here](#).

Event email: communications@myESR.org

Event website: http://www.myesr.org/cms/website.php?id=/en/ecr_2011.htm

Country: Austria

City/Location: Vienna

Organiser: European Society of Radiology

CH: Swiss eGovernment Forum - 8 - 9 March 2011

Swiss eGovernment Forum part of the InfoSocietyDays 2011

First day's theme will focus on 'eGovernment between Innovation and Efficiency': The needs of the citizens and businesses for online transactions and improved quality service are constantly increasing. What administration currently offers, cannot keep pace with this development. This is due to the scarce financial and human resources. New innovative solutions that reflect this shortage of finances and personnel are needed.

Second day's theme is based on 'New forms of work and communication in administration' with special focus on cities and communities: Structural changes in the management of increasingly complex eGovernment solutions and the need for more administrative cross-border cooperation will increase the demand on IT service delivery. In addition, the use of social networks, wikis and blogs opened up new prospects for the eGovernment purposes; the management also poses new challenges.

Detailed information about the forum's programme can be found [online](#).

Event email: barbara.imboden@infosocietydays.ch / info@infosocietydays.ch

Event website:

http://www.infosocietydays.ch/index.php?option=com_content&view=category&layout=blog&id=1&Itemid=52

Country: Switzerland

City/Location: Bern

Organiser: MKR Consulting AG

ES: 1st International Forum on Health Care and Information Communication Technology - 8 - 10 March 2011

1st International Forum on Health Care and Information Communication Technology (HICT 2011) - 'Discovering the wide range of uses of ICT in Health'

The International Forum on Health Care and Information Communication Technology is aimed at sharing knowledge and research experiences to explore how ICT can be used in the field of health to evaluate, prevent, and manage health issues. Researchers, students and professionals are anticipated to attend and to actively participate in this meeting.

Specifically, the first forum will be focused on offering a general overview on the broad range of uses of ICT in the field of health. The detailed event programme may be found [here](#).

Future biannual forums will approach more specific topics. The organisers expect that this and the next editions of the forum will be very engaging and interactive since they intend to build a community where individuals can share experiences and learn from others.

Registration can be performed [online](#).

Event email: infohict2011@gmail.com

Event website: <http://sites.google.com/site/hict2011/>

Country: Spain

City/Location: Barcelona

Organiser: LabPsitec (Universitat Jaume I. Castellón, Spain), Psinet's research group (Universitat Oberta de Catalunya - UOC-, Barcelona, Spain), Centre of Research for Family Health (IWK Health Centre. Halifax, Canada)

UK: Healthcare Innovation Expo 2011 - 9 - 10 March 2011

Healthcare Innovation Expo 2011 - 'Innovation for a healthier future'

Developed and supported by the UK Department of Health for the second year, Healthcare Innovation Expo 2011 will help managers, clinicians, nurses and local government drive savings and improved services.

The Healthcare Innovation Expo aims to create an inspiring environment where one can develop their own vision for a high quality care future; it is intended to be an opportunity to experience healthcare innovation from the public, private, voluntary, academic and scientific communities.

The Expo includes over 150 showcases, 120 seminars and 20 main stage speakers. The seminars are free for all registered delegates and they will cover, among other themes:

- Patient Empowerment;
- Patient safety - including innovative ways to measure safety;
- Local Innovation Case Studies - a wide range of local case studies from around the country that demonstrate frontline innovation that is making a difference now;
- Meet the Department of Health - a chance to meet and question senior policy makers including Director Generals of the Department of Health;
- Social Care - seminars about the new vision for Mental Health, Health & Well Being Boards and the implications of the Social Care White Paper;
- Research & Development;
- Integrated Care - case studies from Torbay and other areas of best practice;
- Telecare and Telehealth - featuring 'The Whole System Demonstrators' pilots from Kent, Cornwall and Newham.

The Programme Highlights may be found [here](#).

Registration can be performed [online](#).

Event email: http://register.healthcareinnovationexpo.com/healthcare_expo_2010-contact.htm

Event website: <http://www.healthcareinnovationexpo.com>

Country: United Kingdom

City/Location: London

Organiser: UK Department of Health in partnership with the NHS

ES: Bridge IT project final conference - 10 - 11 March 2011

BridgeIT Final Conference: Present and future, ICT for digital inclusion and cultural diversity in Europe

Bridge-IT is a thematic network, supported by the ICT Policy Support Programme (PSP) of the European Commission. It is concerned with the relationship between information and communication technologies (ICT) and Immigrants and Ethnic Minorities (IEM) in Europe.

The main points of the project are:

- How can ICT lead toward social integration?
- How can migrants and ethnic or cultural minorities take advantage of ICT in their daily lives, through education, for their participation and integration in the labour market, and their involvement in civil society?
- How can institutions across Europe debate and exchange over good practices in these fields? Etc.

The official work of the network is soon coming to an end, after having developed a 'Booklet on Good Practices', a set of guidelines on how to roll out ICT solutions for social integration and cultural diversity in Europe and undertaken national seminars to support debates and better understand the situation of specific EU countries. The responsible are now organising the final conference to present the outputs, stimulate debates, foster networking and talk about new projects.

The Call for papers and registration to the event is open on the [event website](#).

The event responsible are looking for the most relevant practices, interesting debates in order to establish recommendations for European policy makers and jointly find concrete possibilities for scaling up existing solutions at EU level.

This two day conference should also serve as a platform for participants to present their project ideas and identify potential European partners. The conference will produce a set of recommendations at EU level and a list of projects and project ideas for co-deployment or replication at European level. The conference is focused on networking activities, dissemination of participants' work in the field, debate- oriented sessions, etc. Participants are kindly requested to suggest session topics, information booths and any other relevant activities related to the theme 'ICT for social inclusion and cultural diversity'.

A preliminary agenda of the event can be found [online](#).

Event email: info@bridge-it-net.eu

Event website: <http://www.bridge-it-net.eu/>

Country: Spain

City/Location: Barcelona

Organiser: Interactive Media Lab- University of Barcelona

ES: IADIS e-Society 2011 Conference - 10 - 13 March 2011

International Association for the Development of the Information Society (IADIS) e-Society 2011 Conference

The conference aims to address the main issues of concern within the Information Society. It covers both the technical as well as the non-technical aspects of the Information Society. However, innovative contributions that don't belong will also be considered provided they benefit attendees.

Broad topic areas related to e-Society are of particular interest. These include best practice, case studies, strategies and tendencies in the following areas:

- e-Society and Digital Divide;
- e-Business / e-Commerce;
- e-Learning;
- New Media and e-Society;
- Digital Services in e-Society;
- e-Government / e-Governance;

- e-Health;
- Information Systems;
- Information Management.

Information on the call for papers and detailed topic areas of the conference in question may be found [here](#). It is worth noting that IADIS is organising two co-located events during the four-day conference: [Mobile Learning 2011](#) and [Information Systems 2011](#).

Event email: secretariat@esociety-conf.org

Event website: <http://www.esociety-conf.org/>

Country: Spain

City/Location: Avila

Organiser: IADIS - International Association for the Development of the Information Society

Assisted workshop: Fiction or reality? 50% of public procurement above the EU public procurement threshold should be carried out electronically - 24 March 2011

After 2 successful meetings, jointly organised with ePractice about the topic of the preawarding phase in eProcurement, auftrag.at proudly invites again – to present your case in the wonderful surroundings of Vienna.

The workshop will focus on the progress and acceptance of eProcurement: Which tools are available for various countries? How much traffic do the applications have to handle? What are the measurable benefits? Are there still any problems and obstacles?

The workshop targets contracting authorities, service providers and members of the administration of the European Union.

The following objectives are to be reached during the workshop:

- Key data of eProcurement for usage and benefits are presented by practitioners
- The biggest obstacles for electronic procurement are defined
- New developments in procurement solutions are presented

Content:

- Use of eProcurement solutions in practice
 1. Functional volume of the eProcurement solution in your organisation/country
 2. Quantity structure of use number of electronic announcements, users, tenders
 3. Experiences
 4. Lessons learnt
 5. Involvement in international initiatives like STORK, PEPPOL, etc.
- Problems and obstacles:
 1. Legal
 2. Organisational
 3. Technical
- Future development:
 1. How do you think eProcurement will develop in the next years?
 2. What is necessary to boost the topic?
 3. Personal resume to the topic of eProcurement

In parallel to the presentations a panel will be organised to discuss the crucial enablers or hurdles for the electronic transaction of procurement processes in an open space. Please feel free to suggest any topics to be outpointed and discussed during the meeting.

A “**Call for presentations**” and a “**Call for Open Space-topics**” is open till 22 January, 2011. Everyone who is interested in sharing his experience and presenting a case is invited to contact us by e-mail to office@auftrag.at.

Country: Austria

City/Location: Vienna

Organiser: Auftrag.at & ePractice

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