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## European ePractice Newsletter N. 352 – 30 November 2010

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### >> ePractice.eu assisted workshop on Innovative public services for an inclusive society

The [ePractice.eu assisted workshop](#) entitled 'Innovative public services for an inclusive society' will be held in Brussels, on **1 December 2010**. It aims to raise awareness of the need for Innovative and Inclusive Public Services to fight social exclusion and shed light on the European landscape (needs, opportunities) when applying Inclusive eGovernment policies in Europe. Likewise, the workshop will introduce and promote the [ADD-ME! Community at ePractice.eu](#) as a support tool for innovative Inclusive eGovernment policies at European, national and local levels; it will discuss the preliminary findings and results of the ADD-ME! Network and consider suggestions to take the project forward.

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/add-me>.

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### >> ePractice Workshop on eParticipation

This ePractice.eu workshop on 'eParticipation' will be held in Brussels on **7 December 2010**, seeking to bring together experiences and practices available in the European Union. It aims to draw lessons from a variety of projects in order to engage citizens and civil society in debating top level policy issues. This event will take place at the right time to place eParticipation on the new political agenda, while taking the opportunity to explore its possible contribution to major political reforms throughout the EU.

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2010-epractice-workshop-e-participation>.

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### >> ePractice.eu assisted workshop - Third meeting of the e-Forum privacy working group

The [ePractice.eu assisted workshop](#) 'Third meeting of the e-Forum privacy working group' will be held in Brussels, on **8 December 2010**. A neutral meeting space for all interested parties from all sides, the event is organised in the context of FASTeTEN, an EU-backed project dealing with secure information exchange and that involves privacy issues. Crucial questions will be explored, such as: Are privacy rights in the EU being left behind? In the move online, will data protection concerns be fully addressed, or is there a concern that privacy rights could be left behind, as official agencies try to get the maximum benefit they can from the huge data collection capabilities offered by current technologies?

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2010-e-forum>.

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### >> ePractice.eu assisted workshop - STORK Industry Group Workshop

The STORK (Secure identiTy acrOss boRders linKed) Industry Group Workshop, an [ePractice.eu assisted workshop](#), will be held in Brussels, on **14 December 2010**. It will focus on the effort to emphasize the benefits of STORK for industry stakeholders, to discuss possible ways to get the results of STORK taken up by Industry, as well as to enhance the Industry stakeholders' confidence towards the STORK solution. Exchange of knowledge, viewpoints, ideas, active participation as well as constructive and fruitful discussion with the Industry stakeholders will be promoted. In addition, industry stakeholders will have the opportunity to learn about progress made and the solutions being offered by the STORK consortium.

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2010-stork>.

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### >> Call for articles for the 12th Edition of the European Journal of ePractice and papers still accepted for the previous Edition (11th Edition)

The 12th edition of the European Journal of ePractice will be devoted to the theme '**The Openness of Government**', aiming to determine what is an appropriate openness strategy for government. Given the broad scope of the openness topic, the call for papers for this edition provides a list of non-exhaustive topics for potential authors to think about. The Issue Editors are [Trond Arne Undheim](#) and [Paul Waller](#). Contributions of both an empirical and theoretical nature, from policy, organisational and/or technical perspectives are welcome. The submission deadline is **30 December 2010**.

Paper submissions are still accepted for the 11th Edition of the European Journal ePractice entitled '**eGovernment for the Economic Crisis**'. The Issue Editor is [Jeremy Millard](#).

For more information, please visit the calls for papers at: <http://www.epractice.eu/en/node/288847>. Proposed papers can be submitted at [epractice@eurodyn.com](mailto:epractice@eurodyn.com) or at [editorial@epractice.eu](mailto:editorial@epractice.eu).

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## Latest Cases

- [European Spatial Data Infrastructure with a Best Practice Network](#) | 29 November 2010 | Austria | Belgium | Denmark | Finland | France | Germany | Greece | Hungary | Netherlands | Norway | Romania | Sweden | United Kingdom
  - [eQSF - European Quality Framework for ICT in Learning](#) | 26 November 2010 | Ireland | Italy | Poland | United Kingdom
  - [Stimulating ICT Learning for Active EU Elders](#) | 25 November 2010 | Belgium | Italy | Romania | Spain
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## European Spatial Data Infrastructure with a Best Practice Network

ESDIN aims to be a bridge between the theory and the practice - from the INSPIRE Directive towards implementation and usage of interoperable geographical data by Spatially-enabled Societies

The European Commission's ambition to build a European Spatial Data Infrastructure (ESDI) on the National Spatial Data Infrastructures in Member States, for which INSPIRE is the legal instrument, is currently at the

conceptual stage. The ESDIN project will focus on helping Member States, candidate countries and EFTA States prepare their data for INSPIRE Annex I themes and improve access to them. Specifically the project will:

- Aggregate data through development of web-based services for several INSPIRE themes at different levels of resolution from the European to the local level;
- Implement services which will support the aggregation of "interoperable" data in a more cost effective and efficient way;
- Build sustainable best practice networks to ensure the organisational development necessary to achieve the goals of the project and its continuation afterwards;
- Spread best practice in the integration of local (large scales) reference information with pan-European (medium/small scales) reference information, and interoperability with other data themes.
- Test INSPIRE Implementing Rules and specifications in a live operational environment and recommend improvements where identified.

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## eQSF - European Quality Framework for ICT in Learning

Information and Communication Technology (ICT) plays an increasing role in education and learning. Research shows that ICT has a great potential to significantly increase learning outcomes for students. The majority of education and training providers already use some form of ICT in teaching. However, there is evidence that many education and training providers use ICT in an ad-hoc rather than strategic way that does not necessarily add quality to the learning experience for learners or worse, may even be detrimental to it.

eQSF is a new Quality Standards Framework for the use of ICT in learning that aims to ensure that ICT in learning and education is being explored to its full potential. eQSF supports training and education providers in a process of assessing, reviewing and improving the way they make use of information technology in their work.

### eQSF Quality Standards

eQSF consists of 13 interrelated standards across three different pillars that were developed and tested by training and education providers across four different Member States in a European project funded under the European Commission Lifelong Learning Programme.

### Project Resources

eQSF project partners have developed a range of useful tools that support an organisation during the eQSF process. The following resources are available:

- The **eQSF User Guide** explains in detail the different steps of the eQSF self-assessment process. It includes a range of useful templates that organisations can use, such as planning templates or a template for a SWOT analysis;
- The **eQSF Standards Framework** describes the different quality standards for effective education provision using ICT in teaching and learning;
- The **eQSF Online Tool** allows an organisation to do the self-assessment and planning online.

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## Stimulating ICT Learning for Active EU Elders

Project Silver has implemented a systemic approach which identifies an innovative *didactic ingredient*, a trans/inter-disciplinary and generational element aiming to solve the new form of illiteracy and to contrast the risk of a social and communicative caesura between the young and the elderly.

Project Silver aims to create a sustainable continuous learning programme for the adult population and pursue the following objectives:

- Train the elderly population with the skills and resources necessary to benefit from ICT;
- Renew traditional learning and teaching processes for students and teachers (*21<sup>st</sup> Century Education*);
- Implement local social inclusion policies with an approach that involves various actors, including: schools, elderly centres and other organisations that work with the elderly.

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**Editor's Choice of the week:** [Mapping Controversies on Science for Politics \(MACOSPOL\)](#)

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## Latest News

- [UK: NHS website - an increasingly popular choice for health advice that saves millions of pounds](#) | 30 November 2010 | United Kingdom
- [EU: Research study achieves major findings in the field of predicting epileptic seizures](#) | 30 November 2010 | France | Germany | Italy | Portugal | EU Institutions
- [DK: Joint digital government strategy 2011-2015 on the way](#) | 29 November 2010 | Denmark
- [FR: National database of ehealth projects and industrial supply to boost France's competitiveness](#) | 29 November 2010 | France
- [BG/EU: Over 100 public eServices to be implemented with funding from OPAC](#) | 25 November 2010 | Bulgaria | EU Institutions
- [SE: Availability of 'Janus Window' in electronic patient record system a success](#) | 26 November 2010 | Sweden
- [FI: The upgraded and renewed Suomi.fi portal has been launched](#) | 24 November 2010 | Finland

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## UK: NHS website - an increasingly popular choice for health advice that saves millions of pounds - 30 November 2010

The [2010 NHS Choices annual report](#), published on 9 November 2010, shows that more patients than ever before are using the [NHS website](#) to find health information and self-diagnose, saving the NHS millions of pounds a year.

The report shows that the NHS Choices website received over a 100 million visits in the previous year, 10 % more than in 2009.

A separate study performed by [Imperial College London](#) found that 70 % of patients use the Internet to search for health information, with a third of those logging on to NHS Choices deciding not to visit their GP afterwards, potentially saving the NHS £44 million (approx. €52 million) a year.

UK Health Minister Simon Burns said: "Every day we use the Internet and technology to organise our lives, and increasingly when it comes to our health. For example, more and more people are taking the information they have found online with them when they consult their GP. It is important they can find accurate, trusted information from sources such as NHS Choices."

He added: "It is vital that every penny spent on the NHS counts, and the Imperial College research shows that tools like NHS Choices can help deliver savings."

NHS Choices recently topped a [Which?](#) investigation into medical websites, which concluded that the site "excelled for its breadth of information" and contained "medically robust information".

Bristol GP Knut Schroeder said: "The Internet is a great resource for health-related information as long as people can use sources they can trust and rely on."

He also stated: "Indeed, many of my patients now use websites such as NHS Choices to look up health-related information, such as symptoms or medical conditions. As a result, they are often better informed and are in a better position to use health services more appropriately."

The 2010 NHS Choices annual report also found that:

- There were on average 200 000 visits a day to NHS Choices;
- 19 million people turned to NHS Choices to find information on swine flu;
- Over 40 000 patients posted comments about hospitals and GP practices;
- NHS Choices is partnered with over 170 external organisations, such as [patientopinion.org.uk](http://patientopinion.org.uk) and mumsnet, which enabled 25 million people to view information from NHS Choices on partner websites.

The Government recently launched a consultation regarding how information and technology can help people take more control of their health and make the best choices for themselves and their families.

### Background Information

[NHS Choices](#) is the official website of the NHS. In addition to providing thousands of pages of NHS-accredited content on conditions, treatments and healthy living, it allows the public to compare and comment on the performance of hospitals, GPs and many other NHS services. The site is now the biggest health information site in Europe, regularly attracting 9 million users a month.

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### Further information:

- [Original Press Release - Department of Health](#)
- [NHS Choices website](#)
- [NHS Choices annual report and the Imperial College research](#)

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## EU: Research study achieves major findings in the field of predicting epileptic seizures - 30 November 2010

Scientists from the [Bernstein Centre for Computational Neuroscience](#) at the [University in Freiburg](#) in Germany have taken a step forward in the quest to predict epileptic seizures by monitoring the pre-seizure changes in sufferers' brains, it was announced in October 2010. This is an important step towards developing a portable device which would alert a patient to an oncoming seizure, thus improving their safety.

The study was based on electroencephalogram (EEG) results measured directly at the cortex of eight patients, and was recently published in the journal *Epilepsia* under the title 'Joining the benefits: Combining epileptic seizure prediction methods'.

Professor Jens Timmer, a physicist at the [Freiburg Institute for Advanced Studies \(FRIAS\)](#), explained that "in recent years, several methods have been developed to calculate predictive features from the electroencephalogram, which measures brain waves". However, for individual prediction methods no satisfactory performances had been observed before this study.

The researchers therefore set out to examine whether a combination of different prediction methods could help improve prediction performances. They agreed that a warning would only be given if two methods triggered alarms during a short interval of time. The scientists found that on average for all patients, by combining methods prediction accuracy was increased by more than 50 %.

Hinnerk Feldwisch-Drentrup from the Bernstein Centre said: "In our study, about every second seizure could be predicted correctly."

The study was partly funded by the [EPILEPSIAE](#) project (Evolving platform for improving living expectation of patients suffering from Ictal events), whose aim is to develop a portable alarm system which would warn the patient of an impending seizure. This would be of great benefit to those epilepsy patients who do not respond well to medication.

Professor Andreas Schulze-Bonhage, head of the [Epilepsy Centre at the University Hospital Freiburg](#), said that these patients would benefit greatly from "an automatic prediction of their suddenly occurring seizures" as it would enable them to "prepare for the epileptic attack, for example by taking fast-acting medicine", and so would be able to avoid injury and social embarrassment.

However, Hinnerk Feldwisch-Drentrup admitted that the results from this study alone were not enough for the technique to be applied in real-life situations. "While it is better than a random prediction, in the current state it seems not just yet to be sufficient for real clinical applications," he said.

In order to investigate further possible improvements, the scientists together with partners in France and Portugal have compiled an extensive database of EEG recordings from 200 patients to study real-time applications of their methods in the near future.

#### **Background Information:**

The EPILEPSIAE project aims to develop an intelligent alarm system, which can be carried by the patient, and which measures brain activity in a way that can predict seizures. This device would enable the patient to assess the risk of their actual situation and act to improve their safety. The system is to be based on multi-signal information (EEG, electrocardiography (ECG) and others), intelligent data processing and wireless communications. It will combine research in knowledge (in data analysis), algorithms (of seizure prediction) and technologies (of data acquisition and wireless transmission). The project has received nearly €3 million in funding under the Information and Communication Technologies (ICT) theme of the EU's Seventh Framework Programme (FP7).

#### **Further information:**

- [Original news article - eHealthNews.eu Portal](#)
- [EPILEPSIAE project](#)
- [Related ePractice Case - EPILEPSIAE project](#)

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## **DK: Joint digital government strategy 2011-2015 on the way - 29 November 2010**

**On 4 November 2010, Denmark's Central Government along with the Danish Regions and Local Government unveiled the terms of their future joint digital government strategy for 2011-2015. The strategy is planned to be completed in the first half of 2011.**

Since 2001, the central State, the regions and the municipalities have worked hard to exploit Information Technology (IT) to create a modern and efficient public sector. The close cooperation between all levels of government has allowed Denmark to have a world class digital infrastructure.

A good starting point for the future strategy will consist of giving additional impetus to the digitisation of the public sector. Digitisation is deemed an essential tool in the frame of the efforts to tackle a number of economic challenges facing Denmark in the coming years.

According to the [terms \(in Danish\)](#), the strategy should pursue the further spread of digitisation in all areas where the public sector has close relationships with citizens and businesses, in particular in the fields of education, social affairs and employment. Likewise, the new strategy will provide for the continuation of joint work on common public solutions such as:

- Digital signature [NemID](#);
- eGovernment portal for citizens [Borger.dk](#);
- eGovernment portal for businesses [Virk.dk](#);
- Bank account [NemKonto](#) (Easy Account, in English) - the bank account designated by citizens to receive payments from public institutions;
- Secure digital mailboxes, etc.

**Further information:**

- [Original news article - Ministry of Science, Technology and Innovation \(in Danish\)](#)
  - [Mission document \(in Danish\)](#)
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## **FR: National database of ehealth projects and industrial supply to boost France's competitiveness - 29 November 2010**

The 'Agence des Systèmes d'Information Partagés de Santé' (in short, '[ASIP Santé](#)') - the public agency for shared health information systems in France - and its partners have decided to launch a [national ehealth database](#).

The development of Information and Communication Technology in the field of health is a high-stakes topic and an opportunity for the industry, both at national and European levels. In order to make France a world leader in the field of eHealth, determination and cooperation among public and private actors are a necessity, according to the database's introductory statement.

The national ehealth database is seen as a tool to pursue such goals. Updated regularly and promoted within the website of ASIP Santé - [www.esante.gouv.fr](http://www.esante.gouv.fr), the database will provide a window to ehealth as well as to its public and private actors by presenting solutions and their potential use, from the perspectives of both research and concrete applications/achievements.

The main steps for the database are:

- Since September 2010 the database has been under the 'listing phase': companies and ordering parties can list themselves in the database by simply accepting its rules of use.
- Beginning of 2011, opening of the consultation, i.e. that all web surfers will be able to visit the database without restrictions.

The partners of ASIP Santé consist of six representative bodies for France's ehealth industry.

**Further information:**

- [Original news article - ASIP Santé \(in French\)](#)
  - [National eHealth database \(in French\)](#)
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## **BG/EU: Over 100 public eServices to be implemented with funding from OPAC - 25 November 2010**

The Bulgarian Ministry of Transport, Information Technology and Communications (MTITC) convened on 3 November 2010 a panel with Chief Information Officers (CIOs) from the State administration to discuss the future implementation of more than 100 eServices for citizens and businesses.

The services digitisation project is entitled 'Improving services to citizens and businesses, including through the development of eGovernment'. It will be funded by the [Operational Programme 'Administrative Capacity'](#) (OPAC), which is financed by the European Union through the European Social Fund (ESF).

The goal is for over 100 of the public services that have been made available since 2000 to be selected for digitisation. The process will be achieved not only with the help of Information Technology (IT) specialists in ministries / agencies, but also with representatives of consumers and the companies that develop eServices.

It is expected that the project will be implemented gradually; for each central / local government service, a set of rules will be developed for building the systems (reference models) that will support the service, then the eGovernment portal [egov.bg](#) will be upgraded accordingly.

During the panel discussion, it was highlighted that there would be a Coordination Council of the State administration CIOs. The Coordination Council will assist the working groups that will analyse and identify the priority services.

**Further information:**

- [Official press release - Ministry of Transport, Information Technology and Communications \(in Bulgarian\)](#)
- [OPAC](#)
- [eGovernment portal \(in Bulgarian\)](#)

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## **SE: Availability of 'Janus Window' in electronic patient record system a success - 26 November 2010**

**The use of 'Janus Window', a decision support tool for medicine prescribers in Stockholm and in several Swedish Regions (Västra Götaland County and Skåne County) has increased significantly in the Stockholm County since early September 2010, when the service became easily available in the electronic health record system 'TakeCare'.**

TakeCare comprises an ePrescription module. Janus Window has been integrated in TakeCare and in five other patient electronic health record systems that are in use in Sweden's regions; it provides quality patient-specific drug information. The main advantage of Janus Window is that it automatically sends warnings to the prescribers.

The health records system transmits to Janus Window information on the drugs prescribed to the patient, as well as the age and sex of the latter. Janus Window then searches drug information in an independent knowledge database; the search results appear in Janus Window's toolbar. The users can then click the appropriate buttons for direct access to more information.

The use of Janus Window by the prescribers simplifies their decisions on the choice of the medicine to be prescribed to the patient while increasing the security of the prescriptions at the same time.

After Janus Window was made visible in TakeCare, an estimated 20 000 users received easy access to the Janus Window. Likewise, the active use of the tool, i.e. the clicking on the 'more information' button has been multiplied by seven. The most used function is the interaction service.

The Stockholm County Council provides training sessions where users will have the opportunity to become more familiar with Janus Window and get to know what kind of information / assistance they can obtain using this service.

**Further information:**

- [Official press release - Medical Knowledge Centre - Stockholm County Council \(in Swedish\)](#)
- [Janus Window \(in Swedish\)](#)
- [Email contact for Janus Window](#)

## FI: The upgraded and renewed Suomi.fi portal has been launched - 24 November 2010

**Suomi.fi**, the one-stop portal for the online services of the Finnish public sector was officially launched with new upgraded features on 27 October 2010 by Mr. Tapani Tölli, the Minister for Public Administration and Local Government.

The new version of the portal brings citizens closer to genuine one-stop access to all public administration eServices, which are grouped into easily identifiable clusters to make navigation easier. The users can now search and access all the public administration services they need via this portal.

"The number of service providers featured on the Suomi.fi portal has increased markedly and they now include all municipalities, central government offices and agencies and a host of other public administration bodies," said Mr. Tapani Tölli on announcing the launch of the new portal.

The new Suomi.fi portal also allows users to select their home municipality so that the services provided by the respective local authorities are listed first in their search results.

The range of services offered through the new version of Suomi.fi has also expanded. The portal has introduced a virtual guide whose aim it is to lead citizens through the eServices process. The virtual guide automatically appears whenever users click on an [eServices](#) option.

A major focus in developing the portal further will be on improving and expanding its electronic services. At a later stage citizens will be able to have their personal eServices accounts; moreover, a new map containing the location of the public services will be published.

Suomi.fi is exclusively intended for citizens, whereas information for businesses and entrepreneurs is provided via the [Enterprise Finland](#) portal.

The portal upgrade has been carried out as part of the Ministry of Finance's 'eServices and eDemocracy Acceleration Programme' (Sähköisen asiointin ja demokratian vauhdittamisohjelma - [SADe](#), in Finnish).

### Further information:

- [Official Press Release - Ministry of Finance](#)
- [Suomi.fi](#)
- [Enterprise Finland](#)
- [eServices and eDemocracy Acceleration Programme - SADe \(in Finnish\)](#)

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## New Factsheets

The 2nd Edition of the eInclusion factsheet for France is now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

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## Latest Publications

- [INT: E-Voting Handbook](#) | 17 November 2010 | International Organizations
- [AT: 'In a respectable society' - Comparative analysis of eHealth in Austria](#) | 28 October 2010 | Austria
- [FR: Decree of 19 October 2010 on Telemedicine](#) | 21 October 2010 | France

- [US: Healthcare unwired - New business models delivering care anywhere](#) | 21 October 2010 | North America
  - [DE: Decision of the IT Planning Council on the National eGovernment Strategy](#) | 24 September 2010 | Germany
  - [CH: Utilisation of information technologies in ambulatory care in Switzerland](#) | 13 September 2010 | Switzerland
  - [SE: Accessible communications for everyone](#) | 15 June 2010 | Sweden
  - [INT: Gender in the Information Society - Emerging Issues](#) | 31 January 2006 | International Organizations
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## **INT: E-Voting Handbook - 17 November 2010**

### **Description (short summary):**

The use of electronic voting systems has caused controversy in the media and among the general public and has even come under the scrutiny of the law courts. It has become clear that the uncertainties surrounding the introduction of eVoting are rarely of a technical nature, but primarily raise political and societal concerns. The key issue is to ensure that the principles of free and fair elections are upheld, regardless of the voting method chosen.

This handbook is written for governments and organisations considering whether or not to conduct eVoting pilot schemes and trials or to make eVoting a feature of their electoral system. It reviews relevant issues such as building and safeguarding trust in the system, the value of open-source software and the implications of a voter verifiable audit paper trail. Concrete eVoting issues are discussed in the framework of the electoral cycle.

The handbook can be used as a stand-alone guide, but governments or organisations would benefit most by consulting it in conjunction with Recommendation Rec. (2004)11 of the Committee of Ministers of the Council of Europe on legal, operational and technical standards for e-voting.

**Number of pages:** 64

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## **AT: 'In a respectable society' - Comparative analysis of eHealth in Austria - 28 October 2010**

**Description (short summary):** eHealth in Austria is facing similar challenges to those found in other European countries. The present analysis of eHealth in Austria is based on the insights available from the eHealth Strategies study.

The set-up of a competence centre for Electronic Health Records (ELGA - Die Elektronische Gesundheitsakte in German) and the adoption of Integrating the Healthcare Enterprise (IHE) profiles are two examples that show how Austria is part of a larger European trend to formalise administrative structures and to adopt international standards.

On legal issues, Austria has been a frontrunner, being the first country to have transposed the European legislation on digital signatures.

**Number of pages:** 3

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## **FR: Decree of 19 October 2010 on Telemedicine - 21 October 2010**

### **Description (short summary):**

The Decree follows up article 78 of the French law of 22 July 2009 supporting the hospital reform. Telemedicine should allow, among other aims, to overcome several deficiencies due to insularity and geographical remoteness.

The decree provides for the conditions for the implementation of telemedicine activities and their organisation in terms of implementation planning and actors. The decree defines the main telemedicine terms, i.e.: tele-consultation, tele-expertise, tele-health monitoring, medical tele-assistance.

**Number of pages:** 3

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## **US: Healthcare unwired - New business models delivering care anywhere - 21** October 2010

**Description (short summary):** Mobile devices are the most personal technology that consumers own, and they have the potential to enable health and wellness to be delivered through mass personalisation. However, real value will need to be demonstrated to consumers and physicians in order for adoption to occur. And that value begins with understanding two key customers: the individual and the physician.

New business models will continue to evolve, and as discussed in this report, these fit into three main categories: operational / clinical business model; consumer products and services model; and infrastructure business models.

**Number of pages:** 40

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## **DE: Decision of the IT Planning Council on the National eGovernment Strategy - 24** September 2010

**Description (short summary):** The IT Planning Council (IT-Planungsrat, in German) of the Federal and States decided on the national eGovernment strategy during its third meeting, which was held in Berlin, on 23 September 2010. For the first time the federal government, the states and the municipalities jointly agreed on the direction to follow with respect to the further development of the electronic handling of administrative matters over the Internet.

The following six target areas and related common goals are defined for the National eGovernment Strategy:

- To orientate eGovernment services according to their the benefits for citizens, business and management;
- To increase savings and efficiency;
- Transparency, privacy and security;
- To strengthen social participation through the provision of Internet services;
- Innovation, viability and sustainability;
- The power of IT support.

**Number of pages:** 18

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## **CH: Utilisation of information technologies in ambulatory care in Switzerland - 13** September 2010

**Description (short summary):** The implementation of electronic health information technologies (HIT) is seen world wide as a major target to align existing structures of care with newly arising challenges largely as a result of demographic changes. In particular, the increase of chronic diseases and multimorbidity require a proactive as well as a structured follow-up and therefore clinical information systems are a core element of the Chronic Care Model. However, not only in chronic diseases, but also in regard to acute health problems, huge expectations are associated with electronic databases, especially electronic medical records.

E-health information technologies also represent a promising approach to improve communication not only between primary care physicians, specialists, hospitals but also with patients. As a consequence, HIT are regarded as a method of increasing the efficiency of the health care system in many ways. The European Commission assessed the prevalence and use of e health information technologies in 2008 with the international Empirica Study "[Benchmarking ICT use among General Practitioners in Europe](#)". The study examined all 27 EU countries and found a huge variability in the adoption of eHealth relevant structures and processes. Switzerland was not integrated in the Empirica study since it is not a member of the European Union. In Switzerland, primary care is not only provided by GPs, but also at least partially by general internal medicine physicians, surgeons and psychiatrists.

Reliable data if and to what extent these primary care physicians (PCP) use ICT in their practices were lacking. Consequently, this study aims to provide data to answer this question and to reveal possible expectations but also barriers associated with the use of ICT, especially electronic medical records.

A questionnaire was developed and send out to 1 200 physicians extracted from the official data base. After four weeks the non-responders received a written reminder. Data collection started in December 2007 and was completed in February 2008.

719 questionnaires were received back, representing a response rate of 59.9 %. The data revealed a significant underuse of electronic medical records (EMRs) and IT compared to other European countries. Smaller practices, older physicians and especially primary care physicians tended to use EMRs less. Only 10.2 % of all physicians declared an interest in considering investment in IT in the next three years, 66.9 % expressly denied wishing to do so.

The most important barriers were the costs, the unclear benefit and a feared worsening of the doctor-patient communication during consultation.

The article concludes that IT and especially EMRs are underused in daily ambulatory care in Switzerland. To increase the use of EMRs, several approaches could be helpful. First of all, the benefit of EMRs in daily routine care have to be increased with e.g. decision support systems, tools to avoid pharmaceutical interactions and reminder systems to enable a proactive treatment of chronically ill patients. Furthermore, adequate approaches to offer appropriate reimbursement for the financial investments have to be considered such as an additional payment for electronically generated evidence- based quality indicators.

**Number of pages:** 7

**Related ePractice Publication:**

[EU: Benchmarking ICT use among General Practitioners in Europe](#)

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## **SE: Accessible communications for everyone - 15 June 2010**

**Description (short summary):** The Swedish Post and Telecom Agency (PTS) is working to ensure that people with disabilities can use important electronic communications and postal services. They are supporting projects to test and develop new communications services. They are also working to improve the general level of accessibility within electronic communications and postal services in the long term.

In this report, further information about some of the PTS' services and projects can be found. How the PTS team is working to produce the communications services of tomorrow is also explained.

**Number of pages:** 8

## INT: Gender in the Information Society - Emerging Issues - 31 January 2006

**Description (short summary):** Originally presented at a seminar organised by IT for Change in April 2005, the papers in this collection explore how what is now known as 'The Information Society' is reshaping the social, economic and political reality around us, in a highly gendered fashion.

The first thematic section focuses on the history of women's engagement with issues of media and information technologies at various global fora, such as the 'World Summit on the Information Society' (WSIS). For example, one paper argues that feminists need to develop analytical frameworks to understand how Information Communications Tools (ICTs) can provide platforms and policy spaces for advancing gender justice agendas.

Moving from policy to practice, papers in part two illustrate the political value of 'information'. One describes how poor wage labourers used 'the right to information' to legitimise, communicate and obtain rightful entitlements for the first time. Another explores the intersection between the inclusion of girls and women in development strategies, and the importance of ICTs in accelerating development processes. For ICT interventions to be gender equitable, they must be small-scale, strongly focused on sustainability, reach out to where women are, and transfer decisions about control and content.

The third section focuses on women and the media in the Information Society. One author considers how local radio has helped women articulate their identity in Pakistan, by challenging dominant stereotypes, giving prominence to women's own voices, and developing skills and capacity among those involved.

The final section reflects on the seminar itself, warning that gender equality advocates must resist their tendency to ignore technology, and that they must find space to insert feminist politics within ICTs debates.

**Number of pages:** 155

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## Upcoming Workshops and Events

- [Assisted workshop: "Innovative public services for an inclusive society"](#) | 1 December 2010 | Belgium
- [DE: Pre-Conference Workshop at ONLINE EDUCA BERLIN 2010 - 'The European Digital Education Agenda'](#) | 1 December 2010 | Germany
- [CY: 8th IEEE European Conference on Web Services](#) | 1 - 3 December 2010 | Cyprus
- [FR: 11th Conference on European Electronic Document Management](#) | 1 - 3 December 2010 | France
- [UK: Future eDemocracy 2010](#) | 2 December 2010 | United Kingdom
- [SI: Training on the use of video and multimedia to support the culture of learning](#) | 2 December 2010 | Slovenia
- [FR: Brainstorming session - The evolution from eGovernment to Web 2.0 and open innovation](#) | 3 December 2010 | France
- [IT: BRIDGE-IT Workshop on new technology for social integration](#) | 6 December 2010 | Italy
- [ePractice workshop: eParticipation](#) | 7 December 2010 | Belgium
- [NL: eHealth Congress - 'Control your own care with a keyboard and a mouse'](#) | 7 December 2010 | Netherlands
- [FR: CARTES and IDentification 2010 - Exhibition and Conferences](#) | 7 - 9 December 2010 | France
- [Assisted workshop: e-Forum privacy working group third meeting](#) | 8 December 2010 | Belgium
- [UK: Bio in the City: Medical Imaging Technology](#) | 8 December 2010 | United Kingdom
- [NL: IDentity.Next 2010 Unconference](#) | 8 December 2010 | Netherlands
- [FI: National Virtual Teaching Days](#) | 8 - 9 December 2010 | Finland
- [FI: CONFIDENCE 2010](#) | 9 - 10 December 2010 | Finland
- [FR: National BRIDGE-IT Seminar](#) | 10 December 2010 | France
- [AE: Special Session on Medical Informatics and e-Health at ICTITA Ajman 2010 conference](#) | 11 - 13 December 2010 | Asia
- [UK: Transforming Healthcare through Mobile and Wireless Technologies](#) | 13 December 2010 | United Kingdom

- [Assisted workshop: STORK Industry Group Workshop](#) | 14 December 2010 | Belgium
  - [UK: eHealth & Telemed 2010](#) | 13 - 14 December 2010 | United Kingdom
  - [BE: ServiceWave 2010](#) | 13 - 15 December 2010 | Belgium
  - [MA: eHealth 2010 Conference](#) | 13 - 15 December 2010 | Africa
  - [BE: Flemish Conference on Local e-Government](#) | 14 December 2010 | Belgium
  - [BE: Lift-off Towards Open Government Conference](#) | 15 - 16 December 2010 | Belgium
  - [IT: HEALTHINF 2011](#) | 26 - 29 January 2011 | Italy
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## **Assisted workshop: "Innovative public services for an inclusive society" - 1 December 2010**

**IMPORTANT NOTICE:** All participants should attend the event through CEMR premises: Council of European Municipalities and Regions, Square de Meeûs 1, Brussels

**Date:** December 1st, 2010

**Timing of the WS:** 1st Session 10:00-11:00, Second Session 11:30 -12:30

**Venue:** Square de Meeûs 1, Brussels

**Language:** English

**Purpose:**

The purpose of the event is two-fold:

- Raise awareness on the need for Innovative and Inclusive Public Services to fight social exclusion, and understanding the European landscape in applying Inclusive eGovernment in Europe: policies and actions versus needs and opportunities;
- Introduce and promote the "ADD-ME!" Community of practice to in support of innovative Inclusive eGovernment policies at European, National and Local level; discuss preliminary findings and results of ADD ME! Network; suggestions to move forward in project work.

**Target Public:**

EU Policy and Decision Makers (e.g. members of EP, CoR, EESC, EC), EU Networks and representatives of Intermediaries and other stakeholders engaged in the delivery of social services

**Moderators:**

- Ms. Marina Manzoni, European Commission, DG INFSO, ICT for Inclusion
- Mr. Javier Ossandon, Honorary Chair ELANET
- Mr. Carlo Maria Medaglia, CATTID

**Speakers:**

- Mrs. Angelika Poth-Mögele, Director of Policy, CEMR (Council of European Municipalities and Regions);
- Mr. Paul Timmers, Acting Director, ICT Addressing Societal Challenges, DG Information Society and Media, European Commission;
- Mr. Paul Waller, Director, Delivery Innovation Team, City of London, UK;
- Mr. Jeremy Millard, Danish Technological Institute, Denmark;
- Mr. Ludo Horemans, President EAPN (European Anti Poverty Network);
- Mr. Javier Ossandon, Honorary Chair ELANET;
- Mr. Carlo Maria Medaglia, Head of eGov Dept at CATTID University of Rome La Sapienza.

## **RATIONALE:**

Fostering social inclusion through innovative ICT in Public Services delivery ".....it costs more to exclude than to include..."

- One third of the European population (over 150.000.000 EU citizens) is currently considered socially disadvantaged, most of it suffering from multiple difficulties leading to social exclusion (economic, physical, educational, cultural, geographical, political factors etc.) and therefore the one part of society that most uses and is in strong need of public social services.
- The same one third of population is the one that costs more to governments in terms of both financial and human efforts.
- At the same time, it is this one third population that is not using/accessing themselves eGovernment services, and such percentage is deemed to remain unvaried if no action is taken in promoting Inclusive eGovernment policies.

There is therefore an urgent need to address such critical mass in a more structured way and make the delivery of public services more efficient and effective in order to reach the widest possible part of population, so as to increase social impact and cohesion by ensuring that ALL citizens, including the most vulnerable part of society, the socially disadvantaged, gain real advantage and benefit from ICT-enabled public services, irrespective of whether they use/access ePublic services themselves or through intermediaries acting on their behalf.

Innovation is increasingly about collaboration amongst a range of actors along the value chain, with ICT as an enabler rather than the driver. In a time of financial restraint it really is imperative to both use scarce resources better but also to release unused resources. ICT can help do this. The role of the public sector needs to become more open to collaboration with other actors to achieve effectiveness and sustainability in services delivery: Giving users and their representatives much greater voice in service design and delivery is an important way to achieve this.

The Public Sector together with the private sector, civil organizations and social entrepreneurs as well the end users, and particularly those who are disadvantaged in some way as their need for public services tends to be greater than others, have an important role to play in this complex social and economic ecosystem.

The Workshop will show how the integrated contribution of the public sector, civil society sector and commercial sector can improve outcomes for excluded and disadvantaged people using ICT as the catalyst for user-centred redesign of public services. It will illustrate opportunities and practicalities of using a variety of ICT channels in the development of a financially sustainable service at local level. Published tools and methods derived from the projects will be described, including ones for project appraisal and value chain mapping. Short videos will bring the projects to life.

## **More about ADD-ME:**

ADD-ME! is a pan European network of stakeholders bringing together social and institutional organisations into a common framework and learning environment, with the view of helping citizens at risk of exclusion to become major beneficiaries of public services and empower institutional and social intermediaries engaged in the delivery of social services.

In this context, three main groups of people at risk of both, social and digital exclusion are being addressed:

1. Elderly;
2. Marginalised Youth (youngsters not in education, employment and training (NEET), and non-EU teenagers (facing integration into local communities);
3. Civil servants from small or medium size local governments, (mainly those administrations that do not pertain to large metropolitan areas and suffer most from the digital divide) and social and institutional intermediaries (third sector actors).

The ADD ME! Project is a project funded by the EC and is formed by a number of organisations from 8 European countries interested in building a strong network to empower organisations working on daily basis with disadvantaged groups in the use of government services based on information and communication technologies.

The community of practice: <http://www.epractice.eu/community/addmecommunity> being launched by the network is open to social and institutional intermediaries, such as: the different levels of administrations, especially those acting locally (where near 70 % of the eGovernment services are provided); NGOs, associations, labour unions and other social organisations and institutions supporting disadvantaged groups (like foundations and charities); as well as private institutions willing to support social inclusion programmes.

The strategy of the network is most flexible and multi-channelling, taking into account that intermediaries use and combine different ways to approach public and local services: from more traditional channels as face to face, telephone and post to more innovative ICT enabled services like the web, tele-kiosks, mobile phones and interactive TV, etc.

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**Stats:** This workshop accommodated 40 attendees and 7 speakers

Country: Belgium

City/Location: Brussels

Organiser: ePractice, European Commission in cooperation with the ADD-ME consortium

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## **DE: Pre-Conference Workshop at ONLINE EDUCA BERLIN 2010 - 'The European Digital Education Agenda' - 1 December 2010**

### **Pre-Conference Workshop at ONLINE EDUCA BERLIN 2010 - 'The European Digital Education Agenda'**

The focus of the pre-conference workshop will be on the European digital education market, which is still in an early development stage. Emerging new internet service platforms (such as social networks or workplace embedded cloud services), content distribution models, devices and massive bandwidth increases with new mobile (4G) and fixed line (Gigabit) networks offer a radically changed environment for digitizing education.

The workshop is composed by three interactive panels:

- Improving European Framework conditions for Digital Education;
- Digital Literacy and Skills;
- Policy meets the Digital Education Market.

Each panel will be composed of practitioners and policy experts. All topics will be discussed in close interaction with the workshop audience.

Event email: [info@icwe.net](mailto:info@icwe.net)

Event website: [http://www.online-educa.com/pre\\_conference.php?id=a3](http://www.online-educa.com/pre_conference.php?id=a3)

Country: Germany

City/Location: Berlin

Organiser: ICWE GmbH

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## **CY: 8th IEEE European Conference on Web Services - 1 - 3 December 2010**

### **8th Institute of Electrical and Electronics Engineers (IEEE) European Conference on Web Services - ECOWS 2010**

The event is the premier conference for both researchers and practitioners to exchange the latest advances in the state of the art and practices of Web Services. Its main objectives are to facilitate the exchange between researchers and practitioners and to foster future collaborations in Europe and beyond.

The success encountered by the Web has shown that tightly coupled software systems are only good for niche markets, whereas loosely coupled software systems can be more flexible, more adaptive and often more appropriate in practice. Loose coupling makes it easier for a given system to interact with other systems, possibly legacy systems that share very little with it.

Web services are at the crossing of distributed computing and loosely coupled systems. When applications adopt service-oriented architectures, they can evolve during their lifespan more easily and better adapt to changing or unpredictable environments. When properly implemented, services can be discovered and invoked dynamically using non-proprietary mechanisms, while each service can still be implemented in a black-box manner. This is important from a business perspective since each service can be implemented using any technology, independently of the others. What matters is that everybody agrees on the integration technology, and there is a consensus about this in today's middleware market: customers want to use Web technologies. Despite these promises, however, service integrators, developers, and providers need to create methods tools and techniques to support cost-effective development and the use of dependable services and service-oriented applications.

The conference programme may be viewed [here](#).

Event email: [ecows2010@easychair.org](mailto:ecows2010@easychair.org)

Event website: <http://www.cs.ucy.ac.cy/ecows10/>

Country: Cyprus

City/Location: Ayia Napa

Organiser: University of Cyprus, Department of Computer Science

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## **FR: 11th Conference on European Electronic Document Management - 1 - 3 December 2010**

### **11th Conference on European Electronic Document Management**

Participants will get an in depth understanding of:

- Operating and implementing Emissions Data Management System (EDMS) technologies
- Leveraging technologies for quality and efficiency
- Best practices in managing the document lifecycle
- Distinctions between Electronic Document Management and Electronic Information Management
- Using metadata standards in the use and re-use of regulatory information
- XML developments and XML implementation
- Preparing electronic Common Technical Document (eCTD) filings for different European procedures
- 2010 into 2011 - Current agency experience and requirements
- Current and future submission formats

Information about registration fees is available [here](#).

Event email: [DIAEUROPE@DIAEUROPE.ORG](mailto:DIAEUROPE@DIAEUROPE.ORG)

Event website:

<http://www.diahome.org/DIAHOME/Education/FindEducationalOffering.aspx?productID=23224&eventType=Meeting>

Country: France

City/Location: Nice

Organiser: Drag Information Association (DIA Europe)

## **UK: Future eDemocracy 2010 - 2 December 2010**

### **7th Annual conference on Future eDemocracy 2010**

This year's conference focuses on all aspects of eDemocracy, from eCampaigning, ePetitions and eVoting to the use of the Internet and new technologies in the policy cycle, democratic activity and engagement.

MPs, analysts, academics, practitioners and citizen representatives are expected to attend the conference.

Registration is to be performed [online](#) at the event website.

The conference programme may be viewed [here](#).

Event email: [nicola@entevents.co.uk](mailto:nicola@entevents.co.uk)

Event website: <http://www.headstar-events.com/fdem10/index.php>

Country: United Kingdom

City/Location: London

Organiser: Headstar

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## **SI: Training on the use of video and multimedia to support the culture of learning - 2 December 2010**

### **Training on the use of video and multimedia to support the culture of learning**

The total duration of this one-day training programme is 8 hours. In the first section the role of media and the motivation of learning in the light of the media language will be presented aiming to offer an overview of the multimedia content available on the web in supporting the culture of learning. Special focus will be placed on video and multimedia as tools for promoting active ageing. Videos of good practices, such as the Records of the Slovenian Institute for Adult Education will also be shown.

In the second part of the training, attendees will exchange experiences of educational planning and of informative and motivational events, supported by language of video and multimedia.

The target audience consists of:

- Consultants of employment services intended for the unemployed elderly;
- Consultants in informal forms of adult learning;
- Animators and assistants at the University for the third age;
- Operators of intergenerational learning programs and learning within the vulnerable groups;
- Representatives of pensioners (the Association of Pensioners of Slovenia - ZDUS);
- Local communities, voluntary and other organizations.

Upon completion of the training, all the participants will receive the training materials and a certification of participation from the Slovenian Institute for Adult Education, as well as a certificate of the Ministry of Education and Sports for attending the training programme.

Event email: [mateja.pecar@acs.si](mailto:mateja.pecar@acs.si)

Event website: <http://izobrazevanje.acs.si/koledar/?id=226>

Country: Slovenia

City/Location: Ljubljana

Organiser: Slovenian Institute for Adult Education

## **FR: Brainstorming session - The evolution from eGovernment to Web 2.0 and open innovation - 3 December 2010**

### **Brainstorming session - The evolution from eGovernment to Web 2.0 and open innovation**

An event organised in the frame of exploratory research activities, this event will consist of a half-day of brainstorming on the theme of social networks in the context of eGovernment. Egovernment 2.0 is explicitly referred to in an expert group's [report on the digital relationship between the Public Administration and public services users](#) (which was transmitted to the responsible minister in February 2010) as an opportunity to improve the Administration-to-Citizen relationship and to develop new, innovative services.

The objective of the event is to confront the complementary viewpoints of experts and practitioners in an aim to collect empirical data on the prospects of evolution of eGovernment. The expected result is a set of recommendations on the stakes of open innovation in eGovernment, and the writing of a synthesis report which will be made public and serve as a starting point on this topic for researchers and public bodies. The provisional programme may be found at the event website. There will be an introduction in English to brain storming through thinklets.

The brainstorming session will be supported by an electronic tool. Anyone who is directly or indirectly involved in projects or activities related to the use or the development of eGovernment can apply, by filling in the [preregistration form](#) and return it to the event email indicated below, by 30 November 2010 at the latest.

Event email: [Saïd Assar](#)

Country: France

City/Location: Paris

Organiser: Institut Telecom and its Management School

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## **IT: BRIDGE-IT Workshop on new technology for social integration - 6 December 2010**

### **'New technology for social integration - Challenges and prospects in Italy'**

The [BRIDGE-IT Thematic Network](#) a European project gathering experts in the fields of education, employment and civil society working on ICT for social integration and cultural diversity, with an emphasis on immigrants and ethnic minorities. This event is the Italian national seminar organised within the Network's framework.

Non-profit organisation 'Fondazione Mondo Digitale' will participate by presenting their experience a structure for the refugees' reception - the Enea Centre. It is a project and multi-services centre wanted by the Rome Commune and Minister of Interior, intended to promote a new territorial system for the reception of refugees by promoting the networking of opportunities and the use of the resources of the territory. In that sense, the centre represents a deep cultural change: from a static service model to a dynamic approach of reception based on the study of personalised projects for every single person, depending on their stories, needs, expectations. This is done in order to offer specific services and instruments to help refugees in the migratory path, enabling them to give value to their identity and make choices.

In the Enea Centre project, a special emphasis is put on the needs related to finding a job, a house, learn Italian, etc. One of the core services of the Centre is a 'net-café' that provides digital alphabetisation courses to refugees and that is managed by Fondazione Mondo Digitale. The net-café offers PCs with internet connection, Italian language classes and professional guidance classes using computers. More information on the Enea Centre may be found here: <http://bridge-it.factorsim.es/centro-enea>.

The event is organised in line with a pre-set framework for a [set of national BRIDGE-IT seminars](#) that will also take place in Germany, in [France](#), in Spain and in the Czech Republic.

The workshop programme may be found at the event website. Registration will be performed on-site.

Event email: [info@bridge-it-net.eu](mailto:info@bridge-it-net.eu)

Event website: <http://www.mondodigitale.org/news/2010/11/bridge-it-a-prato-il-modello-del-centro-enea>

Country: Italy

City/Location: Prato

Organiser: BRIDGE-IT Thematic Network

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## **ePractice workshop: eParticipation - 7 December 2010**

### **Introduction:**

The “eParticipation” workshop is an initiative supported by the European Commission, Information Society and Media Directorate-General and will take place in Brussels, on 07 December 2010.

The widespread use of Web 2.0 technologies has given rise to a number of civil society-driven actions, whereby key political issues at EU level are being addressed spreading from the Lisbon agenda for growth and jobs, to climate change or the institutional future of the EU. The eParticipation Preparatory Action supported real-life pilot projects to demonstrate how using modern ICT tools can make it easier for people to participate in decision-making and can contribute to better legislation.

Funding under the ongoing Seventh Research Framework Programme covers ICT for governance and policy modelling, which includes the development of mass collaboration tools. At the same time, the Competitiveness and Innovation Programme (CIP) ICT Policy Support Programme is funding a network focusing on regional and local eParticipation initiatives (PEP-NET). 5 new Pilot B projects have just been launched under the CIP programme.

This workshop aims to bring together experience and practices available in the EU. It aims to draw lessons from the variety of projects and engage citizens and civil society alike in debating top level policy issues for the European Union. This event will take place at the right time to place eParticipation on the new political agenda of the EU, while explore its possible contribution to major political reforms throughout the EU.

### **Workshop topics:**

- eParticipation good practice: Examples of eParticipation success stories and lessons learned, related to large scale implementations in production or pilot operation.
- eParticipation experiment design: Innovative approaches to the design of eParticipation showcases that demonstrate concrete benefits for the democratic - processes.
- Assessment of impact and comparative research. Tracking and analysis of eParticipation initiatives. MOMENTUM support action results.
- eParticipation tools and services: Practical solutions for eConsultation, ePetition, conflict resolution and mediation, eDeliberation and others.
- ICT for argumentation support: How ICT tools can support eParticipation in more dimensions than simple communication media: collaboration, content management, etc.
- Policy issues: How is the eParticipation social and legal landscape formed in Europe and elsewhere? What are the key lessons learned from the projects so far?
- Social Risk assessment: What needs to be considered in order not to undermine the fundamental social requirements associated with Democracy?
- Current eParticipation Preparatory Action project reports. The workshop welcomes announcements from the current eParticipation Preparatory Action projects (EMPOWER, EUROPETITION, U@MARENOSTRUM, VIDI, VOICES, HUWY, and WAVE). The topic list is not exhaustive. Other topics related to eParticipation are also welcome based on potential speaker proposals. Speakers from recently completed eParticipation Preparatory Action projects are especially welcome.

**Important deadlines to remember:**

- Abstract (500 words max) & 3 slides to be submitted by 23 November 2010
- Speaker confirmation by 25 November 2010
- Final presentations by 07 December 2010

Action research, case studies, research-in-progress, and pilot programs are welcome approaches. Proposals for roundtable discussions, practitioner contributions, and product demonstrations are also invited.

**Registration:**

To register for this workshop, please create an ePractice account at <http://www.epractice.eu/en/user/register> if you are not a current member. Subsequently, kindly login and once you are in this page click the yellow button that reads "**participate in this workshop**" to activate your registration. ePractice members can simply login and click on the same page as described above.

**Submission of abstracts/ppt slides:**

To be considered for a speaker placement kindly submit an abstract (no more than 500 words) and three ppt slides of your intended presentation to [events@eurodyn.com](mailto:events@eurodyn.com). Regarding your abstract, please download and complete the "workshop for speakers" that may be found in the 'presentation and documents' section below. Final presentations should not exceed 4 power point slides and should be concise and factual. Please, don't use busy slides, too many graphics or pics and include no more than 6 bullet points per slide. The main point of your presentation is to briefly inform about the project/initiative and encourage participation, questions and overall discussion.

**Networking:** This workshop is all about networking. A few selected speakers will set the scene with a 10 minute presentation and the rest of the programme will be dedicated to a discussion and networking purposes.

**Contact:**

Please, direct all queries to the above [events@eurodyn.com](mailto:events@eurodyn.com). The event coordinator will assist you promptly.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

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**NL: eHealth Congress - 'Control your own care with a keyboard and a mouse' - 7 December 2010****eHealth Congress - 'Control your own care with a keyboard and a mouse'**

This one-day event will be dedicated to acquiring knowledge and sharing visions on the potential offered by the Internet to help patients gain more control over their own healthcare. The possibilities of patient portals, personal health records, online communities and social media will be discussed. Other themes to be addressed include doctor-patient relationships, self-management, the role of government or health insurers, and edge-on values such as privacy and security.

Focus will be placed on the usefulness and the necessity of the Internet in health care from the patient's view point. Therefore, anyone who is interested in such issues is welcome to participate, in particular healthcare staff, volunteers and organisations representing patients, people with disabilities and/or the elderly. Registration can be performed [online](#).

Event email: [npcf@npcf.nl](mailto:npcf@npcf.nl)

Event website: [http://www.npcf.nl/index.php?option=com\\_content&view=article&id=1543:e-health-](http://www.npcf.nl/index.php?option=com_content&view=article&id=1543:e-health-)

[congres&catid=39:agenda&Itemid=60](#)

Country: Netherlands

City/Location: Ede

Organiser: The Federation of Patients and Consumer Organisations in the Netherlands (NPCF)

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## **FR: CARTES and IDentification 2010 - Exhibition and Conferences - 7 - 9 December 2010**

CARTES & IDentification is a three-day event entirely dedicated to digital security and smart technology. It combines a large exhibition in the sector, an international congress and the [Sesames Awards](#), rewarding innovations which are the most globally recognised in the field.

CARTES and IDentification brings together all the players in the digital security, smart technologies, payment and contactless sector, as well as a complete international range of products, equipment and services.

A real concentration of information and expertise, the conferences bring together 1 300 delegates to discuss the latest technical developments, marketing and strategic issues and hear feedback on concrete case studies. The conferences will be structured around key topics, respectively: Payment; Security; Mobility; Internet Of Things. The programmes at a glance may be viewed [here](#).

Registration as a delegate can be performed [online](#).

Event email: [CARTES' Team](#)

Event website: <http://www.cartes.com/ExposiumCms/do/admin/visu?reqCode=accueil>

Country: France

City/Location: Paris

Organiser: CARTES & IDentification Steering Committee

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## **Assisted workshop: e-Forum privacy working group third meeting - 8 December 2010**

The third meeting of the e-Forum Working Group on Privacy will be held in Brussels on 8 December. The meeting will be held in follow up to the highly successful two previous meetings, which took place in Brussels and in Sheffield (UK) in February and April respectively.

**The third meeting will take place in Hotel Silken Berlaymont Brussels, 11-19 Boulevard Charlemagne 1000 Brussels - Belgium Brussels.** The meeting is hosted by e-Forum in the context of an EU-backed project that is concerned with privacy issues: FASTeTEN, which deals with secure information exchange. A packed agenda will see discussion of concepts of personal data, the notion of online consent and privacy by design, among other topics.

At the privacy working group's first two meetings, we began to work on a number of privacy topics, most fundamentally to attempt to define the personal sphere in the internet age, and in the context of political initiatives such as the European Union's Stockholm Programme, an initiative on freedom, security and justice policy. We will continue to ask the crucial question: are privacy rights in the EU being left behind? In the move online, will data protection concerns be fully addressed, or is there a concern that privacy rights could be left behind, as official agencies try to get the maximum benefit they can from the huge data collection capabilities offered by current technologies?

The European Commission has now published a consultation document as part of a planned review of the EU data protection framework (this document is available at [http://ec.europa.eu/justice/news/consulting\\_public/news\\_consulting\\_0006\\_en.htm](http://ec.europa.eu/justice/news/consulting_public/news_consulting_0006_en.htm)), with proposed legislation to be

published in 2011. We will incorporate consideration of this in the work of the privacy working group, and the third meeting will be an opportunity to find out more from European Commission officials.

The e-Forum Privacy Working Group examines privacy issues especially as they relate to applications vital to eGovernment (e.g. electronic identity, e-authentication, retention of personal data), and to exchange of data between governments. The group is a **neutral meeting space** for interested parties from all sides - campaign groups, companies, academics and officials. A number of organisations have already backed the initiative, and further expressions of interest are welcomed.

For more information contact Baudouin de Sonis, director of e-Forum at: [baudouin.de-sonis@eu-forum.org](mailto:baudouin.de-sonis@eu-forum.org). For any travel enquiries, also contact Baudouin de Sonis. For background information on the e-Forum Privacy Working Group, go to [http://www.eu-forum.org/article.php3?id\\_article=1063](http://www.eu-forum.org/article.php3?id_article=1063).

The detailed agenda is available at: [http://www.eu-forum.org/article.php3?id\\_article=1141](http://www.eu-forum.org/article.php3?id_article=1141).

Event website: <http://www.eu-forum.org/>

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

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## **UK: Bio in the City: Medical Imaging Technology - 8 December 2010**

OBN are presenting speakers selected from new spinouts from the Universities of Oxford, Cambridge, Manchester and Imperial College London together with global industry players in medical imaging healthcare, who will be showcasing innovative technologies and projects with great potential in improving or revolutionising clinical care and treatment of various healthcare areas from cardiology, neuroscience, to cancer.

The pharmaceutical industry has already recognised the benefits of reliable imaging technology in improved monitoring of the effect of new drugs in clinical trials. Medical imaging technology uses a variety of powerful techniques to create internal images of the human body for medical diagnosis, allowing clinicians to gain a more immediate and accurate understanding of a patient's condition than ever before. As a key technique for the medical community and pharmaceutical industry, the world market for medical imaging equipment is expected to grow 9.8 % per year from 2005-2015, to become a \$37 billion (approx. €27.9 billion) worldwide business.

This Bio in the City is also designed to keep investors, biotech, pharma, and other industry stakeholders informed as to the state of the art in this highly important and exciting sector.

Registration can be performed [online](#).

Event email: [events@obn.org.uk](mailto:events@obn.org.uk)

Event website: [http://www.obn.org.uk/obn\\_/eventdetails.php?r=OIX505507141](http://www.obn.org.uk/obn_/eventdetails.php?r=OIX505507141)

Country: United Kingdom

City/Location: London

Organiser: OBN not-for-profit business network which provides comprehensive support for biotech and medtech companies in the Oxford and South-East England biocluster and beyond, providing networking, partnering, and group purchasing

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## **NL: IDentity.Next 2010 Unconference - 8 December 2010**

### **IDentity.Next 2010 Unconference - 'Digital Me in the age of the New Normal'**

IDentity.Next is a facilitated, user-driven conference on digital identity and its future. It aims to serve as a platform for leading Information and Communications Technology (ICT) and business professionals, policy-makers, academics, administrators and industry innovation leaders to educate, inform and exchange knowledge and

experience on the latest developments and trends in digital identity. Participants will have the opportunity to listen to the stakeholders and main actors in the eidentity field.

The themes that will be discussed during the event include:

- The Social consumer: How will social identity turn around the new value chain?
- Mobile Me: Where is my DigitalMe and who should know?
- Private eye: Who owns and controls the privacy problem and should we really care?
- eCitizen: Next generation eGovernment and its identity issues.

Information on the conference agenda can be found [here](#).

Event email: [info@identitynext.eu](mailto:info@identitynext.eu)

Event website: <http://www.identitynext.eu>

Country: Netherlands

City/Location: The Hague

Organiser: IDentity.Next in cooperation with the European Association for eidentity and Security (EEMA) and the city of The Hague

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## **FI: National Virtual Teaching Days - 8 - 9 December 2010**

### **National Virtual Teaching Days - 'New times, new days'**

The Finnish National Virtual Teaching Days organised under the theme 'New times, new days' aims to promote the use of ICT for teaching and learning and to introduce new possibilities and applications from the pedagogical point of view.

The target audience for this event consists of teachers, head teachers and curriculum directors, IT managers, education and training representatives, training teachers, training education staff, related professional organisation representatives and others interested in the subject.

Among other topics to be addressed is teachers' skills development. The detailed event programme may be found at the event website (in Finnish).

Registration can be performed [online](#).

Event email: [anita.varsa@oph.fi](mailto:anita.varsa@oph.fi)

Event website: <http://db3.oph.fi/koulutuskalenteri/ophtilaisuus.asp?ID1=1074>

Country: Finland

City/Location: Helsinki

Organiser: Finnish National Board of Education (FNBE)

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## **FI: CONFIDENCE 2010 - 9 - 10 December 2010**

### **CONFIDENCE 2010 International Conference - 'Open Doors to ICT for Ageing and eInclusion'**

Information and communication technologies (ICT) in the fields of ageing, eInclusion, and ambient assisted living (AAL) aim at supporting older people to remain independent for as long as possible, to maintain an active participation in society and to improve their quality of life.

The conference aims at disseminating current research and development activities carried out within the [CONFIDENCE project](#) as well as with other research projects within the European Union Framework Programmes,

but is not limited to them. Most importantly, the conference will literally 'open the doors' of these research and development activities to older people, stakeholders, and society.

Participants will be able to experience first-hand the ability of the CONFIDENCE prototype to discern alarming situations, such as falls, from normal behaviours which allow the system to be silent while the user is confident that help will be summoned when it is urgently needed.

Researchers and ICT developers, public and private social care, business representatives should attend. A central role in the conference is given to the older people, formal and informal care providers, and other stakeholders. Researchers or *presenters* will disseminate their results through their participation in the conference and poster sessions. Older people, users, and stakeholders or *guests* will be able to learn about the current situation in this area. Through moderated interactive round tables and informal occasions the older people and stakeholders will be able to discuss their points of view with the researchers and to transmit their interests for now and for the future. The mission of these user-researcher interactive opportunities is to establish a compromise towards a user-driven development of ICT.

Registration for the event is needed and can be performed by filling the [registration](#) form (to be made available shortly at the event website) or calling Ms. Maria Alonso (Spain) at +34 943 21 28 00, extension 2980 or Ms. Anna Kämäräinen (Finland), at +358 (0)14 260 4611.

The Call for Abstracts is open until 4 October 2010. More details about the Call for Abstracts may be found [here](#).

Event email: [narciso.gonzalez-vega@jyu.fi](mailto:narciso.gonzalez-vega@jyu.fi)

Event website: <http://www.jyu.fi/confidence2010>

Country: Finland

City/Location: Jyväskylä

Organiser: Agora Center, University of Jyväskylä

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## FR: National BRIDGE-IT Seminar - 10 December 2010

### French National BRIDGE-IT Seminar

The [BRIDGE-IT Thematic Network](#) is a European project gathering experts in the fields of education, employment and civil society working on ICT for social integration and cultural diversity, with an emphasis on immigrants and ethnic minorities. This event is the French national seminar organised within the Network's framework.

In France, the DAREIC (academic delegation for European and international relations and cooperation) is a partner of BRIDGE-IT. This working group has as an objective to provide the European Commission with analysis elements and proposals on the global theme of social integration and cultural diversity, with regard to the priorities set down in the Lisbon programme, in particular the digital inclusion of migrants and ethnic minorities in the European space.

The DAREIC is active in the fields of education and lifelong learning; it brings its expertise regarding the mobility of students in the European Union and the conditions promoting their integration in the French educational system. The use of ICT to help students in the frame of language and cultural learning process is a national and academic priority, in which the DAREIC takes an active part within the BRIDGE-IT Group.

The French national seminar will bring together all the stakeholders concerned with the themes of BRIDGE-IT as direct actors, experts, disseminators and multipliers in the three relevant domains (education, employment and civil society). Practical examples and tools selected by the BRIDGE-IT Expert Group will be presented on this occasion in order to consider their implementation in each of the three domains. The seminar aims to explore collaboration tracks between participants in such domains. An event report will then be transmitted to the European Commission.

The event is organised in line with a pre-set framework for a [set of national BRIDGE-IT seminars](#) that will also take place in Germany, in [Italy](#), in Spain and in the Czech Republic.

The event agenda may be found at the following link:  
[http://www.lmi.ub.es/bridgeit/documents/Bridge\\_IT\\_seminar\\_FR\\_programme.pdf](http://www.lmi.ub.es/bridgeit/documents/Bridge_IT_seminar_FR_programme.pdf).

For all enquiries, interested persons are invited to contact [Claude Beaudoin](#). The number of participants is limited.

Event email: [Claude Beaudoin](#)

Event website: <http://bridge-it.factorsim.es/seminars-and-guidelines>

Country: France

City/Location: Paris

Organiser: BRIDGE-IT Thematic Network along with the DAREIC (academic delegation for European and international relations and cooperation)

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## **AE: Special Session on Medical Informatics and e-Health at ICTITA Ajman 2010 conference - 11 - 13 December 2010**

### **Special Session on Medical Informatics and e-Health at the International Conference on Trends in Information Technology and Applications (ICTITA) Ajman 2010**

This event takes place in the frame of the ICTITA Ajman 2010 conference, which aims to be an international forum for the discussion and presentation of original research ideas and recent advances in various areas of information technology and its applications. It aims to strengthen relations between industry, research institutions, and universities.

The topics of the special session on Medical Informatics and e-Health include, but are not limited to:

- Health Care Information Systems
- Clinical Information Systems
- Medical Image Processing
- Medical Intelligent Systems
- Medical Expert Systems
- Applications in Medical and Health Sciences
- Bioinformatics and Biostatistics
- Telemedicine Software, Portals, Devices and Telehealth
- Web-based and Remote Medicine
- Data Mining and Knowledge Discovery in Medicine
- Application of Machine Learning in Medicine
- Artificial Intelligence Techniques in Health Sciences
- Medical Databanks, Databases, and Knowledge Bases
- Neurocomputing in Medicine
- Ontology and Medical Information Science
- Bioethics and Health informatics
- Robotics in Medicine
- Biosignals Approaches to Behavioral Biometrics

The registration link will be made available online at the event website.

Event email: [Amina Abou Sharkh](#)

Event website: <http://www.ictita.org/ICTITA2010/sessions.htm>

Country: Asia

City/Location: Ajman, United Arab Emirates

Organiser: Ajman University of Science & Technology

## **UK: Transforming Healthcare through Mobile and Wireless Technologies - 13 December 2010**

### **Transforming Healthcare through Mobile and Wireless Technologies**

This Conference explores the application of new technologies in the health service and how they contribute to the National Health Services (NHS) efficiency saving target of £20 billion (approx. €22.8 billion).

Those who have already invested in mobile and wireless solutions are reaping the benefits of less administration, improved workflow, reduced travel needs and increased communication between clinicians, teams and patients.

With tightening budget constraints there has never been a greater need to build the business case for spending to save with new technology, and to present demonstrable returns on investment.

Bringing together policy makers, healthcare professionals and technology suppliers, this conference covers the key issues including:

- Putting together a strong case for investing in technological solutions;
- Analysing mobile and wireless project outcomes and evidencing value for money;
- Case studies of successful applications across acute, primary and community health settings.

Those who will attend will gain valuable insights and advice from those at the forefront of delivering new ways of working using mobile and wireless technologies. They will also learn how to tailor these innovations to improve service delivery and achieve significant efficiency savings in their organisations.

The detailed event programme may be found [here](#).

Registration can be performed [online](#).

Event email: [capita.conferences@capita.co.uk](mailto:capita.conferences@capita.co.uk)

Event website: <http://www.capitaconferences.co.uk/public-sector-conferences/health-social-care/full-conference/article/transforming-healthcare-through-mobile-and-wireless-technologies-1.html>

Country: United Kingdom

City/Location: London

Organiser: Capita, with the support of the National Health Service (NHS), NHS Connecting for Health Programme

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## **Assisted workshop: STORK Industry Group Workshop - 14 December 2010**

The Workshop will be held on: December 14th 2010 from 2.00pm to 4.30pm in Square Brussels Meeting Centre Rue Ravenstein 2 B-1000 Brussels.

### **Workshop's Overview:**

STORK implements an EU-wide interoperable system contributing to mutual recognition of eID and eID-based services like authentication that enables citizens and businesses to use their national eIDs in any Member State involved. The six STORK pilots ("Cross-border authentication platform for electronic services", "Safer Chat", "Student Mobility", Electronic Delivery", "Change of Address" and "ECAS Integration") are now live and are testing common eID specifications for several applications that have a substantial impact on eGovernment across Europe. In particular, the technologies and services developed and tested within STORK project are key enablers to provide interoperable electronic identification management (eIDM) for access to eGovernment services across Europe. This eID interoperability is an essential key factor for economic growth and employment in the EU.

STORK's role is to provide workable pilot applications that can be extended to cover additional countries and other fields of application. Thus, STORK infrastructure, pilots and services are considered as an important innovative

solution, as well as an attractive, effective and sustainable solution for Member States and also for Industry and SMEs. It is a common understanding amongst STORK partners that an interoperable eID infrastructure can provide the basis for innovative applications in an open and competitive market where various stakeholders are being active. Industry and SMEs can look forward to accessing new markets (new services – new customers), even at a time when many sectors are in recession.

This Workshop focuses on the effort to emphasize the benefits of STORK for industry stakeholders, to discuss possible ways to get the results of STORK taken up by Industry, as well as to enhance the Industry stakeholders' confidence towards the STORK solution. These issues will be presented by persons of expertise and further discussed with the participants. This Workshop focuses on the exchange of knowledge, viewpoints, ideas, the active participation as well as on the constructive and fruitful discussion with the Industry stakeholders. In addition, the objective of the Industry Group meetings is to offer industry stakeholders the opportunity to learn about progress made and the solutions being offered by the STORK consortium. There will be also given the opportunity for a Q&A session with key representatives.

#### **Presentations:**

- Arvid Welin - STORK infrastructure, pilots and services: a "live" breakthrough
- Antonio Lioy - eID Common Specifications: uptake by new national governments
- Vasilis Koulolias – A few words on sustainability of STORK
- Roger Dean – New business opportunities offered by STORK

The major part of the workshop will be dedicated to open discussions with the audience. After the presentations of the speakers and for the remaining time there will be an engagement with the audience on the previously addressed issues and presentations, which will complete the Workshop.

For more information about this workshop, please visit the pertinent page: [http://www.e-forum.eu/article.php3?id\\_article=1143](http://www.e-forum.eu/article.php3?id_article=1143) or contact Baudouin De Sonis: [baudouin.de-sonis@eu-forum.org](mailto:baudouin.de-sonis@eu-forum.org) and Gregory Liogaris: [gregory@gov2u.org](mailto:gregory@gov2u.org) for more information.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

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## **UK: eHealth & Telemed 2010 - 13 - 14 December 2010**

### **eHealth & Telemed 2010 - 'Evidence in Action'**

Telemedicine continues to develop both clinical and telehealth applications to improve patient healthcare. There is an increasing global focus on empowering patients in their own medical management. eHealth & Telemed 2010 will present the evidence for the benefits of eHealth, given in a series of academic and clinical presentations by the people working in the frontline to deliver these innovative services.

Key issues for the conference are expected to include:

- Benefits for patients and professionals
- How they are being integrated into healthcare services
- Supporting healthcare in developing countries
- Responding to emergencies

The conference programme can be viewed [here](#).

Event email: [telemedicine@rsm.ac.uk](mailto:telemedicine@rsm.ac.uk)

Event website: <http://www.rsm.ac.uk/telemed10/index.htm>

Country: United Kingdom

City/Location: London  
Organiser: The Royal Society of Medicine

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## **BE: ServiceWave 2010 - 13 - 15 December 2010**

### **ServiceWave 2010**

The third edition of ServiceWave 2010 brings together industry and academia to share advances and future opportunities in Information and Communication Technologies (ICT) and related services.

This three day conference provides networking opportunities, four workshops, from cloud computing to emergency services, keynote speakers from private companies, the European Commission, the University of Vienna and the Engineering School of Milan (Politecnico di Milano), 24 live demonstrations, 15 scientific papers' presentations and two panels on services deployment infrastructures and security in the cloud.

Social events are organised every evening and included in the conference fee.

The event is part of the [Future Internet Conference Week \(13-17 December 2010\)](#), taking place just before the [Future Internet Assembly \(FIA\)](#), this is an opportunity to meet the stakeholders active in building the future Internet of Services.

A preliminary event agenda is available [here](#) and details about important dates are available [online](#).

Registration for the conference can be performed [online](#).

Event email: [servicewave@paluno.uni-due.de](mailto:servicewave@paluno.uni-due.de)

Event website: [www.servicewave.eu](http://www.servicewave.eu)

Country: Belgium

City/Location: Ghent

Organiser: Industry forum on Software, Services and Systems (NESSI), eMobility, Networked and Electronic Media (NEM) and Industrial Systems Institute (ISI), European Technology Platform on Smart Systems Integration (EpoSS) and Engineering Ingegneria Informatica

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## **MA: eHealth 2010 Conference - 13 - 15 December 2010**

### **eHealth 2010 Conference - 3rd International Conference on Electronic Healthcare for the 21st century - 'eHealth Web Intelligence'**

Building on the success of its previous editions, the aim of eHealth 2010 is to bring together experts from academia, industry and global healthcare institutions such as World Health Organisation (WHO) and European Centre for Disease Prevention and Control (ECDC) to stimulate cutting-edge research discussions, share experience with real-world healthcare service providers and policy makers as well as to provide numerous business opportunities.

Swine flu epidemics in 2009 demonstrated a breakthrough in the use of web intelligence, harnessing and mining user-generated content in social networks / Web 2.0 tools for rapid healthcare information dissemination and outbreak detection. In addition, despite substantial budgets spent on eHealth in recent years, existing healthcare services do not sufficiently address the issue of patient privacy and trust, nor the potential of eLearning and web mining for delivering 21st century healthcare systems.

The key topic of eHealth 2010 will be investigating a realistic potential for Web 2.0 and Web Intelligence to provide evidence-based healthcare information, assisting in outbreak detection and control and providing quality-assured and effective interventions for patients and global users.

Apart from web intelligence, the conference programme will cover the following topics:

- Privacy, trust and security;
- Healthcare ontologies and knowledge management systems;
- eLearning, educational games and the impact of information delivery on patients and professionals;
- Web 2.0 in healthcare, well-being and online communities of practices;
- Performance Monitoring and evaluation frameworks.

Registration can be performed [online](#).

Event email: [registration@icst.org](mailto:registration@icst.org)

Event website: <http://www.electronic-health.org/>

Country: Africa

City/Location: Casablanca, Morocco

Organiser: Institute for Computer Sciences, Social Informatics and Telecommunications Engineering (ICST)

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## **BE: Flemish Conference on Local e-Government - 14 December 2010**

### **Flemish Conference on Local e-Government**

How can national governments and the European Union (EU) support and promote the development of ICT and eGovernment in local authorities? This interesting and often overlooked issue affects all EU Member States. Developing good eGovernment services is feasible for large cities, but a nearly impossible task for small communities.

The conference, which the Flemish government will hold during the Belgian EU Presidency in 2010 will provide answers to this question. This one day conference will be followed by the '[Lift-off towards Open Government: Putting eEurope in practice](#)' conference hosted by the Belgian federal government on 15 and 16 December 2010 in Brussels where the European Union will present its Digital Agenda Europe.

During the event, participants will have the opportunity to learn about examples from several European countries exploring the theme of 'eGovernment for local authorities'. These presentations and case studies will also be of interest to an international audience. The conference programme has been developed in association with the European 'Smart Cities' project and the Linked Organisation of Local Authority ICT Societies (LOLA).

Furthermore, a statement on the European policy on local eGovernment will also be presented and discussed.

The purpose of the conference is to exchange good practices. A key theme in the presentations will be identifying relevant 'shared services' that can be used by smaller municipalities with limited resources. A small panel consisting of representatives from local authorities will conclude the presentations by reviewing how the conference's presentations and findings may be relevant for their work.

This is an open and free-of-charge conference. However, registration is mandatory and it should be performed online via the [event's website](#), which is to be released in September 2010.

Event email: [egovernment@vlaanderen.be](mailto:egovernment@vlaanderen.be)

Event website: <http://www.opengov2010.be/>

Country: Belgium

City/Location: Ghent

Organiser: Flemish eGovernment Coordination unit (CORVE)

## **BE: Lift-off Towards Open Government Conference - 15 - 16 December 2010**

**'Lift-off Towards Open Government' - A conference hosted by the Belgian Presidency of the European Union**

The first ever Ministerial eGovernment Conference was held in 2001; this Conference aims to show the achievements of past European eGovernment efforts to date and their impact for citizens and businesses. The main theme of the conference will be '**Open Government**', with an emphasis on the implementation of cross-border interoperability in practice.

The conference programme will prominently feature a number of large international projects (Secure Identity Across Borders Linked - [STORK](#); Simple Procedures Online for Cross-border Services - [SPOCS](#); Pan-European Public Procurement Online - [PEPPOL](#); and European Patient Smart Open Services - [epSOS](#)) and present the Action Plan 2015, Europe 2020 and [The Digital Agenda](#). The detailed event programme may be found [here](#).

The organisers expect that the two days full of breakout-sessions, a 'Battle of the CEO's', a gala dinner and an exhibition will ensure that this conference is an excellent networking event.

It is worth noting that a [pre-conference](#) will be held in Ghent on 14 December 2010. Registration for both the pre-conference and the main conference can be performed [online](#).

Event email: [secretariat@opengov2010.be](mailto:secretariat@opengov2010.be)

Event website: <http://www.opengov2010.be/>

Country: Belgium

City/Location: Brussels

Organiser: Belgium's Federal Government Service for Information and Communication Technology (FedICT)

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## **IT: HEALTHINF 2011 - 26 - 29 January 2011**

**HEALTHINF 2011 - International Conference on Health Informatics, part of the International Joint Conference on Biomedical Engineering Systems and Technologies (BIOSTEC)**

The purpose of the conference is to bring together researchers and practitioners interested in the application of information and communication technologies (ICT) to healthcare and medicine in general and to the specialised support to persons with special needs in particular.

Databases, networking, graphical interfaces, intelligent decision support systems and specialised programming languages are just a few of the technologies currently used in medical informatics. Mobility and ubiquity in healthcare systems, standardisation of technologies and procedures, certification, privacy are some of the issues that medical informatics professionals and the ICT industry in general need to address in order to further promote ICT in healthcare. In the case of medical rehabilitation and assistive technology the use of ICT has had important results in the enhancement of the quality of life, contributing to a full integration of all citizens in the societies they are also part of.

Some of the conference topics to be discussed include but are not limited to:

- eHealth
- Telemedicine
- Medical and Nursing Informatics
- Design and Development Methodologies for Healthcare IT
- Interoperability
- Semantic Interoperability
- Confidentiality and Data Security
- Knowledge Management

- Databases and Datawarehousing
- Decision Support Systems
- Wearable Health Informatics
- Mobile Technologies for Healthcare Applications
- Therapeutic Systems and Technologies
- Healthcare Management Systems
- Human-Machine Interfaces for Disabled Persons
- Development of Assistive Technology
- ICT, Ageing and Disability
- Practice-based Research Methods for Healthcare IT
- Electronic Health Records and Standards
- Software Systems in Medicine
- Pervasive Health Systems and Service
- eHealth for Public Health
- Clinical Problems and Applications

Further information about the conference topics may be found [here](#).

Event email: [healthinf.secretariat@insticc.org](mailto:healthinf.secretariat@insticc.org)

Event website: <http://www.healthinf.biostec.org/>

Country: Italy

City/Location: Rome

Organiser: The Institute for Systems and Technologies of Information, Control and Communication (INSTICC)

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