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## European ePractice Newsletter N. 344 – 05 October 2010

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### >> International Workshop on Using the cloud to automatically personalise interfaces and materials

This ePractice.eu supported workshop will take place in Madrid on **5 October 2010**. The event theme will be 'Using the cloud to automatically personalise interfaces and materials for those facing difficulties due to disability, literacy or aging: the future of social clouds and inclusive infrastructures'.

For more information and free-of-charge registration, please visit the workshop's page at: <http://www.epractice.eu/en/events/socialcloud>.

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### >> Procurement of eHealth solutions Workshop

A workshop on Procurement of eHealth solutions, an initiative of the eHealth Procurers' forum at ePractice.eu will take place in Brussels on **7 October 2010**. This European Commission supported event will bring together high-caliber professionals, with extensive expertise and knowledge in the cross-section of the eHealth and Procurement fields. Participants will have the opportunity to share experiences and best practices on procuring eHealth services; national and regional cases will be presented and discussed in depth.

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://epractice.eu/en/workshops/ehealth>.

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### >> Digital Literacy Workshop

The workshop of the Digital Literacy community at ePractice.eu will take place on **12 October 2010** in Brussels. This workshop will focus on the digital competences of the intermediaries/social actors whose job is to facilitate the economic, social and/or digital inclusion of those groups at risk of exclusion (i.e. the elderly, people with disabilities, migrants, youth, unemployed people and early school leavers). Good practices will be exchanged and ICT-enabled solutions and projects/initiatives aiming to improve the digital competences of those intermediaries/social actors for the needs of their daily work will be highlighted.

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2010-digital-literacy-workshop>.

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## >> Inclusive eGovernment Workshop

The Inclusive eGovernment Workshop, ePractice.eu will take place in Brussels on **13 October 2010**. Apart from promoting the sharing of good practices in the field of Inclusive eGovernment, the event will disseminate current research and development activities, including research initiatives within the European Union Framework Programmes. Focus will be on the necessity to improve the accessibility to ICT products and services for all, in order to create new employment, education and equal living standards while connecting all people to new forms of communication/participation and to public services.

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2010-inclusive-egovernment-workshop>.

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## Latest Cases

- [Tile-Ippokratis](#) | 28 September 2010 | Cyprus | Greece
  - [Lasa Circuit Rider Training](#) | 27 September 2010 | United Kingdom
  - [Aspasia – elearning for care givers for the elderly](#) | 16 September 2010 | Italy
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## Tile-Ippokratis

Tile-Ippokratis proposed an integrated platform for the provision of low-cost eHealth services to citizens in the southeast Mediterranean area (the Greek island of Chios and Cyprus). This platform is based on already evaluated state-of-the-art mobile eHealth systems and using wireless and terrestrial telecommunication networks, and is able to provide the following healthcare services: (i) telecollaboration and teleconsultation services between healthcare personnel and between healthcare personnel and patients and (ii) eHealth services for "at risk" citizens such as elderly and patients with chronic diseases (Chios) and post-surgery patients (Cyprus). The eHealth systems supported capabilities for vital signal measurements (ECG 1 lead, SPO2, HR, BP, weight, and temperature), an Electronic Patient Record (EPR) infrastructure, and video conference, along with communication gateways for data transmission over ADSL, GPRS and WLAN networks.

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## Lasa Circuit Rider Training

Circuit riders are mobile, independent ICT workers who provide ICT development and support work to several small voluntary sector organisations, many of whom can't afford to employ their own ICT staff. Circuit riders also work in collaboration with other circuit riders. A Circuit Rider is a cost-effective shared resource, working to a set of principles ([http://www.lasa.org.uk/uploads/ict/cr\\_principles.pdf](http://www.lasa.org.uk/uploads/ict/cr_principles.pdf)), and applying appropriate technologies that improve the efficiency and effectiveness of NGO service delivery. We are developing a programme of further training using vocational and distance learning to provide European NGOs with practical and strategic capacity of building ICT support. Our projects:

1. Improve the capacity of small to medium-sized NGOs in European partner countries to manage and support their ICT systems through the use of trained circuit riders,
2. Work with groups who have particular difficulties in the labour market (as defined by Leonardo) in European countries in order to train them as circuit riders and support them in finding employment.

We promote a better understanding of the importance of ICT management, and the implementation of best practice for the effective management of ICT resources.

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## Aspasia – elearning for care givers for the elderly

Aspasia is the outcome of an Equal sectoral project mainly focused on the realization of tools for the qualification of individuals employed in elderly home care service provision.

The target group are Italian and migrant women privately employed by families as personal assistants for the elderly.

Because of the conditions in which their work is provided (in co-habitation with the elderly, with only 1.5 days free every week) it was necessary to identify a way to provide a swift and flexible training, able to overcome the language barrier and most of all cheap (over 1 000 000 of these workers are actually estimated to be working in Italy).

The result was the Aspasia project, an E-learning training course, made of 23 multimedia didactic units available in 7 languages (Italian, French, English, Polish, Russian and Arab). Contents are accessible through an eLearning web platform or - to overcome the digital divide - also through DVDs. Each unit has its assessment test.

The course has been now tested by over 1 000 users all around Italy.

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**Editor's Choice of the week:** [Surfing to the job](#)

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## Latest News

- [DE: eHealth Report reveals doctors' positive view on telemedicine in healthcare](#) | 5 October 2010 | Germany
  - [LU: Patent register accessible via the Internet](#) | 5 October 2010 | Luxembourg
  - [ES: Malaga Regional Hospital - Telemedicine consultation for type 1 diabetes](#) | 4 October 2010 | Spain
  - [EU: First draft Roadmap on Future ICT for Governance and Policy Modelling released](#) | 4 October 2010 | Czech Republic | Germany | Greece | Spain | United Kingdom | EU Institutions
  - [EU: Study concludes that Europe is the global leader in nation-wide implementation of eHealth solutions](#) | 4 October 2010 | EU Institutions
  - [IT: New 'Italia.gov.it' portal now online](#) | 1 October 2010 | Italy
  - [ES: Andalusia - Newborn babies to have their own medical records at hospital discharge](#) | 1 October 2010 | Spain
  - [CH: A system to manage animal experiment requests electronically](#) | 30 September 2010 | Switzerland
  - [CZ: eGovernment projects will go on despite budget cuts](#) | 30 September 2010 | Czech Republic
  - [EU: Assessment of the e-Commission 2006-2010 Initiative - External survey extended until 15 October 2010](#) | 30 September 2010 | EU Institutions
  - [EU/INT: e-Discussion on local authorities involvement in Migration and Development](#) | 30 September 2010 | EU Institutions | International Organizations
  - [SE: Social Insurance Agency wants more people to discover successful 'My Pages' service](#) | 29 September 2010 | Sweden
  - [EU: ECDL Foundation's campaign to support the European Commission's Digital Agenda](#) | 29 September 2010 | Pan european
  - [EU: Call for proposals on citizen-centric eGovernment services open until 19 October 2010](#) | 29 September 2010 | Estonia | Iceland | Sweden | Pan european
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## DE: eHealth Report reveals doctors' positive view on telemedicine in healthcare - 5 October 2010

The [Federal Medical Society](#) (Bundesärztekammer - BÄK, in German) presented on 26 August 2010 the [eHealth Report: The use of telematics and telemedicine in healthcare from the perspective of the medical profession](#), the most important finding of which is that the majority of doctors recognises the benefits from the use of telematics and telemedicine in healthcare.

"We doctors are not afraid of telematics and Information Technology (IT), on the condition that technology is safe and does not undermine the doctor-patient relationship in any way." This is how MD Frank Ulrich Montgomery, the Vice-president of the Federal Medical Society summarises the results of the survey.

Medical information is usually documented and archived by different doctors. During the patients' treatment, doctors must be able to access all relevant health data quickly. This works only with the support of modern Information and Communication Technologies (ICT), since with the use of ICT data can be administered, transferred and interpreted systematically.

The electronic health card is an important component of the telematics infrastructure. The card has been successfully and extensively tested since December 2006.

The Federal Minister of Health, MD Philipp Rösler managed to bring together the different interests of doctors, health insurances, pharmacies and hospitals. Indeed, the health card now contains an emergency data record, an electronic doctor's note and the so-called essential data of the insured people. The following applications are currently being prepared:

- Verification/update of the essential data of the insured: With this functionality, the validity of data on the electronic health card may be verified and updated, e.g. in case of a change of address.
- Emergency data: With the consent of the insured, doctors can add data in the patients' health record card, like for example pre-illnesses information which will give information on patients' state of health. This can prove life-saving in case of an emergency.
- Data exchange between doctors: Doctors will be able to exchange information such as medical findings and laboratory results with one another in a safe way.

### Further information:

- [Official Press Release - Federal Medical Society \(in German\)](#)
- [Related Press Release - The Press and Information Office of the Federal Government \(in German\)](#)
- [eHealth Report: The use of telematics and telemedicine in health care from the perspective of the medical profession \(in German\)](#)
- [Information about the eHealth Report \(in German\)](#)

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## LU: Patent register accessible via the Internet - 5 October 2010

In order to facilitate administrative simplification and to enhance transparency for the customers and the users of the patent system, the Luxembourgish patent data has been made available on the Internet via the site [www.bibliopi.lu](http://www.bibliopi.lu).

The search service of the Patent Register or 'Patent Status Base' is provided by the Intellectual Property Office ('Office de la propriété intellectuelle' - OPI, in French). It places information relating to bibliographic patent data at the public's disposal. This information includes:

- Applications for Luxembourgish patents (LU) and applications for supplementary protection certificates for medicinal products or plant protection products submitted after 1 January 1997;
- Applications for European patents (EP) designating Luxembourg and submitted after 1 January 1987.

The Patent Status Base is updated on a daily basis.

**Further information:**

- [Original press release - Guichet.lu \(in French\)](#)
  - [Patent Status Base - Intellectual Property Office \(in English, French and German\)](#)
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## **ES: Malaga Regional Hospital - Telemedicine consultation for type 1 diabetes - 4 October 2010**

**The Regional Hospital of Malaga, Autonomous Community of Andalusia, has launched telemedicine consultations for patients with diabetes type 1, which is difficult to control.**

The Diabetes Unit of the Endocrinology and Nutrition Department of the Malaga hospital has established a remote consultation programme for those patients with type 1 diabetes who undergo intensive treatment with subcutaneous insulin micro-infusers. To date, 75 patients have benefited from telemonitoring by specialists, which results in better metabolic control and greater patient autonomy as well as an improved quality of life.

The telemedicine consultations started in 2009 with a group of about 15 insulin dependent patients undergoing therapies with integrated systems performing subcutaneous infusions of insulin and continuously monitoring blood glucose levels in the subcutaneous tissue. After one year the specialists of the Diabetes Unit found that the global metabolic control of the concerned patients improved and their blood glucose stability increased.

Another advantage of teleconsultation is that the frequency of patient visits to the hospital is divided by two; the visits take place every six or nine months - depending on the metabolic control - instead of every three months previously. Likewise, patients show better adherence to treatment as they can better control and trust the process with the help of professionals, through electronic channels. Based on the positive results reached, 60 more patients have been included in the programme during 2010.

Each month the participating patients send detailed information via the Internet on, among other aspects: their capillary glucoses measurements and on the self-analysis of glucose they perform daily (from four to eight times a day); the quantity of insulin infused; the food consumed; the physical activities performed; and possible incidents. In the course of the next 48 hours, during the teleconsultation, the specialists of the Diabetes Unit send an answer with therapeutic recommendations by email or SMS. The insulin is stored in a renewable cartridge and infused by means of an electronic system through a catheter connected to a subcutaneous insertion tube that is changed every three days.

Currently, 200 patients are receiving therapies based on the subcutaneous infusion of insulin in the health centre of Malaga. 35 of these patients benefit from the integrated systems with infusers and sensors continuously monitoring their glucose levels. The Regional Hospital of Malaga is the Spanish health centre with the most patients benefiting from such systems.

Thanks to the continuous real time monitoring of glucose levels, the patients can know their levels of glucose at any time. Moreover, a warning device informs them of whether their levels are above or below the limits established, thus enabling them to prevent possible alterations derived from severe hypo/hyperglycaemia.

**Further information:**

- [Original news article - Health Portal of the Autonomous Government of Andalusia \(in Spanish\)](#)
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## EU: First draft Roadmap on Future ICT for Governance and Policy Modelling released - 4 October 2010

The first draft of the Roadmap on Future Information and Communication technologies (ICT) for Governance and Policy Modelling was released during the ICT 2010 conference, at the interactive networking session of the CROSSROAD project (27 September 2010, Brussels). Interested parties are now welcome to vote online and make suggestions to improve the roadmap at <http://crossroad.epu.ntua.gr/xblog/>.

The aim of the networking session was to create feedback and reach community consensus on the research roadmap on ICT for governance and policy modelling. In the first part of the session, Dimitris Askounis from the National Technical University of Athens (NTUA) presented the CROSSROAD project, followed David Osimo (Tech4i2) and Yannis Charalabidis (NTUA) who presented the Grand Challenges for research. The presentation was followed by a discussion and the validation / rating of the challenges by the participants, facilitated by the CROSSROAD Consortium members.

The networking session at ICT 2010 proved very successful with over 100 participants, high interaction and quality discussions. The people present started voting and commenting. Now the CROSSROAD project opens up the discussion with all interested parties.

In particular, the online consultation and vote aim to determine whether the four grand challenges and the subset of 20 research challenges identified in the Roadmap have been correctly determined, and whether important challenges have been missed.

The four grand challenges can be rated and commented on at the following links, respectively:

- Model-based collaborative governance <http://crossroad.uservice.com/forums/77509-model-based-collaborative-governance->
- Data-powered collective intelligence and action <http://crossroad.uservice.com/forums/77431-data-powered-collective-intelligence-and-action->
- Government service utility <http://crossroad.uservice.com/forums/77511-government-service-utility->
- Scientific base of ICT-enabled governance <http://crossroad.uservice.com/forums/77513-scientific-base-of-ict>

Additional challenges can be suggested at <http://crossroad.uservice.com/forums/77255-additional-challenges>.

### Further Information:

- [Original news article and link to the online consultation/voting functionality - CROSSROAD project](#)
- [Related news article - CROSSROAD project](#)
- [Related ePractice news article - EU: Europe's top experts identify major research challenges for ICT-enabled governance](#)
- [Related ePractice case - Roadmap on Future ICT for Governance and Policy Modelling](#)

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## EU: Study concludes that Europe is the global leader in nation-wide implementation of eHealth solutions - 4 October 2010

The results of the Monitoring National eHealth Strategies study, presented at an eHealth Strategies Symposium in Brussels on 16 September 2010, show that the field of eHealth is one in which the EU has achieved and even overachieved its [Lisbon Strategy goals](#). Dr Karl Stroetmann, Senior Research Fellow at a research and consulting firm concluded: "Europe is leading the rest of the world in advancing towards modern eHealth infrastructures and implementations."

The results of the Monitoring National eHealth Strategies study show that virtually all EU Member States have either already begun or will soon begin to implement national systems which will make basic patient data available to all healthcare professionals whenever and wherever needed. Whereas in 2006, when Member States had published only high-level official policy documents or roadmaps, in 2010 almost all EU and European Economic Area (EEA) Member States have detailed documents outlining concrete eHealth goals, implementation measures and past achievements.

Ilias Iakovidis, Deputy Head of the ICT for Health Unit of the European Commission, which requested the study, said: "Services high on the agenda are the electronic transfer of prescriptions and the provision of telehealth services for doctors and patients in remote regions or for chronically ill patients at home. These are among the key activities identified in our [2004 eHealth Action Plan](#). We are happy to see that the development of this [Lead Market Initiative](#), which we have supported for many years, is gaining such momentum."

Progress in the eHealth field has been driven by strong political commitment at the national policy level. One indication of this is the initiation of the [Smart Open Services for European Patients \(epSOS\)](#) project by 12 Member States. The goal of this project is to establish interoperable cross-border services for the exchange of basic patient summary data and electronic prescriptions.

Another key application in the eHealth domain is ePrescription, which the majority of Member States have as a part of their national eHealth strategy and/or intentions. ePrescription is the electronic capture and then transfer of a prescription by a healthcare provider to a pharmacy for retrieval of the medicine by the patient, and the recording of dispensation in the patient's record. Only a few European countries have so far implemented a fully operational ePrescription service, however, and these are mainly in primary care, and therefore exclude dispensations in hospitals.

Despite the progress achieved, the results of the Monitoring National eHealth Strategies study reveal that reaching agreements with regards to eHealth strategies and, to a greater extent, implementation of these strategies across Europe have proven to be much more complex and time-consuming than initially anticipated. In addition, the complexity of eHealth as a management challenge has been vastly underestimated. It is evident that further exchanges of information on national and regional experiences are needed, in relation to both successes and failures, and that these lessons learned may prove beneficial to eHealth in Europe as a whole.

Many challenges remain and there are many obstacles yet to be overcome. For these services to be regarded as truly Europe-wide and accessible to every citizen requires the resolution of issues of legality, semantic interoperability, standardisation and electronic identification. Member States are nevertheless committed to further progress. Luc Nicolas from the Belgian Federal Public Health Services underlined that all Member States: "strongly support the recently established eHealth Governance Initiative of European countries intended to tackle these and other issues at the highest political level."

#### Further information:

- [Original news article - eHealth Strategies](#)
- [i2010 and Lisbon Strategy Goals](#)
- [Commission Communication 'eHealth - making healthcare better for European citizens: an action plan for a European e-Health Area' \(2004 eHealth Action Plan\)](#)
- [Lead Market Initiative](#)
- [Smart Open Services for European Patients \(epSOS\) project](#)

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## IT: New 'Italia.gov.it' portal now online - 1 October 2010

On 3 August 2010, the new version of the '[Italia.gov.it](#)' portal was officially presented at a press conference as Italy's 'eGovernment search engine'.

The new portal was unveiled by Carlo Deadato, the head of the Cabinet of Renato Brunetta, the Minister for Public Administration and Innovation, as well as by Fabio Pistella, the Extraordinary Commissioner of [DigitPA](#) - the new

Agency for Information and Communication Technology (ICT) in the Public Administration -, Giorgio de Rita, General Director of DigitPA and Carlo Flammett, the President of FormezPA - a non-profit association tasked with supporting the modernisation, competitiveness, efficiency of the Italian public administration at all levels of government.

'Italia.gov.it' is a search engine and an intelligent directory of public websites which is able to facilitate and connect via the Internet thousands of digital services and information provided by the Public Administration. Thanks to management systems and the participation of 'digital clients', 'Italia.gov.it' will also allow the exchange of services through the web to manage and improve the ability of public authorities to use ICT.

The website is based on the experience of the 'Citizen Portal' (launched in 2002 by the Committee of Ministers for Information Society), a tool that is now outdated due to the advent of web 2.0 era as well as the complexity of public communication through the Internet. Initially designed as a place for collecting the information contained in institutional websites and aimed at families in priority, the previous version of the portal became no longer able neither to follow with timelessness and efficiency the information to be processed, nor to convey it in a consistent and reliable manner.

Over the last years the number of public administration websites, as well as their dimension, have increased at an impressive pace, so much that the daily monitoring of the information proved more and more complicated, both quantity and quality-wise. Moreover, in terms of complexity and economical and planning efforts, the investments of the Public Administrations in Information Society tools turned out to be comparable with those of the most advanced private sector; the information that is potentially usable through web research has fulfilled almost all the informational needs of any citizen.

The borders between services for citizens, businesses and professionals are more and more undefined. It is the case for instance when one searches for a unique certified email address or for the institutional address of a given public entity. 'Italia.gov.it' will thus act as the global eGovernment search engine and will provide web users with connections and search tools, for those to easily and securely obtain all desired information and digital services offered by the Public Administration.

The website undergoes constant updates at all levels (search tool, content, technology used, etc) thanks to an internal working group of the Public Administration. Apart from the departments of the Ministry of Public Administration and Innovation, DigitPA, FormezPA and the National Research Council (CNR) are involved in this initiative.

'Italia.gov.it' intends to be a dynamic place where the information is not processed by editors but retrieved straight from the source, by looking for the most appropriate solution and taking the user directly to the sites of the public authorities.

#### **Further information:**

- [Official news article - DigitPA \(in Italian\)](#)
- [Italia.gov.it \(in Italian\)](#)
- [DigitPA \(in Italian\)](#)

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## **ES: Andalusia - Newborn babies to have their own medical records at hospital discharge - 1 October 2010**

**The Autonomous Government of Andalusia is creating a single register of births and newborns which will enable the automatic inclusion of the newborn babies in the database of the public health system.**

The Government Council gave the green light to the decree creating the region's single register of births and newborns. With the new tool, the newborn children will be entitled to the rights and benefits of the regional public health system as from their day of birth whereas previously, their existence in the health system was directly linked to the health records of their mother.

In the register, the first of its kind in Spain, all births occurred in the public and private hospitals of Andalusia will be recorded in the newborn's first 24 hours of life. This will be made possible thanks to specifically designed software, which will be accessible to all through the Internet.

The system modernises the Registry Book of Births and Newborns and in the medium term the parents will no longer have to go to the registry office in order to proceed to register their child. Other benefits include the immediate and automatic acknowledgement of the rights of the child, the availability of a unified database to improve immunisation and health plans, as well as a reliable source of epidemiologic knowledge of the mother's and the child's health and the general improvement of the quality of newborn care.

The paediatrician will have direct access to the health data of the babies from as soon as they are discharged from the hospital, which will improve the continuity of care and the clinical follow-up, both in primary and hospital care. The availability of the health data of the newborns will contribute to improving the implementation of those programmes aimed at the early detection of hypacusis (loss of hearing) or metabolic diseases while ensuring at the same time that detection tests are performed on all children and that the suspicious or positive cases get early attention. Likewise, the monitoring and follow-up of vaccines will be facilitated.

In addition, the single register of birth allows real-time access to the information needed to elaborate statistics such as infant morbidity and prenatal morbidity, by location and sex. Those statistics serve as a basis for the assessment and planning of vaccination and early detection programmes in each zone of Andalusia.

On another note, the immediate availability of this data will enable the sending, from the system, of preventive information and health promotion tips, as well as information on newborn healthcare, breastfeeding and the calendar of vaccinations.

Once the decree has come into force, the health centres will have twelve months to provide access to the relevant IT platform and to train the staff in charge of placing the data in the register.

**Further information:**

- [Original news article - Health Portal of the Autonomous Government of Andalusia \(in Spanish\)](#)

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## **CH: A system to manage animal experiment requests electronically - 30**

### **September 2010**

**In an effort to facilitate the eGovernment processes between citizens and the public administration, the Federal Council approved on 1 September 2010 an Order on the information system for the management of animal experiments.**

The system has been developed by the Confederation via the Federal Veterinary Office (Office Vétérinaire Fédéral, [OVF](#), in French) in collaboration with the cantons. Thanks to the system, the researcher's requests for authorisations for animal testing will be submitted electronically and thus, will be processed more efficiently. These requests will be managed by a central server and accessed securely by the federal and cantonal bodies responsible for licensing and controlling this kind of requests. Not only will it facilitate the procedures but also the monitoring, the control and the close surveillance of cases.

Ensuring data protection and system security in this kind of systems are paramount. This is the reason why the rules on the subject have been set out accurately by the Order. Access rights are also defined; each party has access rights that are customised to their needs.

During the consultation, several parties raised the importance of introducing transparency into the system - particularly it was asked to make certain data accessible to the public or to allow the cantons to view the files for authorisation processed by other cantons. These requirements can not be regulated under this Order, but they should be registered first under the animal protection Act. This latter law was the subject a consultation exercise; it was completed at the end of August 2010 and is currently being evaluated.

The Order will come into force on 1 January 2011. The system will be implemented in the cantons in phases. Each animal experimentation request in Switzerland should be examined by a committee consisting of independent cantonal delegates for the protection of animals and approved by the cantonal authority. Animal testing is then monitored throughout the research. The Confederation is responsible for the overall supervision. In the future, all this process will be made electronically.

**Further information:**

- [Original Press Release - Swiss Confederation \(in French and German\)](#)
  - [Order on the information system for the management of animal experiments - Ordonnance sur le système informatique de gestion des expériences sur animaux \(in French\)](#)
  - [Order on the information system for the management of animal experiments - Verordnung über das elektronische Informationssystem zur Verwaltung der Tierversuche \(in German\)](#)
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## **CZ: eGovernment projects will go on despite budget cuts - 30 September 2010**

**The Czech Ministry of the Interior will carry on the implementation of eGovernment projects despite the dramatic budget cuts, said Jaroslav Mráz, the head of the Directorate for Information Technology and eGovernment at the Ministry of Interior.**

Speaking at an eGovernment conference which took place on 7-8 September 2010 in Mikulov (South Moravian Region), Mr. Mráz said the lack of funding is not in itself a reason to disturb the projects. He added that the projects will be implemented under different conditions, i.e. taking into account the need to achieve cost reductions.

The concerned projects include:

- The [Information System of Data Boxes](#) - the 'Data Box' is a register/repository of a person's electronic communications with the public authorities. For instance, legal persons can receive official documents in their Data Box, or send invoices to the Public Administration from their Data Box. Each Box is password protected and accessible only with a certified eSignature.
- The [Information System of Basic Registers](#) - it will be reference interface to access all basic registers and related services.
- The [Czech POINT Network](#) - a network of over 4500 contact points\* (municipal and county offices, selected Czech Post offices, embassies, offices of the Chamber of Commerce, etc) where citizens can access all public records and request excerpts through a one-stop point, rather than having to visit several different offices.
- The communication infrastructure of the Public Administration.

Especially in the case of the communication infrastructure of the Public Administration, the role of the Czech Post will be significantly enhanced with the provision of communication services to public authorities and the Integrated Rescue System. In parallel, the Ministry of the Interior returns to the original concept of the project and anticipates that it will be all about securing data communication between public authorities and the Integrated Rescue System. This means that part of the project will keep on relying on the provision of mobile services by mobile operators.

Also under review is the strategy for an efficient Public Administration and public services, also known as the 'Smart Administration' strategy. The results of the review and the future design of the strategy will be presented by the Minister of the Interior in November 2010.

The start of the Information System of Basic Register will be gradual. The Chief Architect for eGovernment at the Ministry of the Interior, Ondřej Felixe, intends to simplify the system's architecture and divide its operation into various stages. In any case the real start of the system will be given by law, on 1 July 2012. Mr. Felixe also noted that this and other eGovernment projects are compulsory tools for the State, and they should allow the Public Administration to work reasonably well after 2010 he added.

"The computerisation of the Public Administration is not an extra, it is an essential infrastructure prerequisite for the public sector." Mr. Felixe concluded.

\* Data available on the website of the Czech POINT Network on 20 September 2010.

**Further information:**

- [Original news article - Ministry of the Interior \(in Czech\)](#)
  - [Information System of Data Boxes](#)
  - [Information System of Basic Registers](#)
  - [Czech POINT Network](#)
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## **EU: Assessment of the e-Commission 2006-2010 Initiative - External survey extended until 15 October 2010 - 30 September 2010**

The Directorate General of Informatics (DIGIT) at the European Commission announced the extension of the [external survey](#) launched on 1 September 2010 in order to assess the progress achieved by the 'e-Commission 2006-2010 Initiative' and to shape the new e-Commission 2011-2015. The survey will run until 15 October 2010.

By filling out the survey interested parties will help assess the progress of the current [e-Commission 2006-2010 Initiative](#) and provide valuable feedback on how to further improve the use of ICT by the European Commission. The participants' responses will be used as a direct input to the new e-Commission 2011-2015 action plan.

The survey is completely anonymous, takes a maximum of 10 minutes to be completed. It can be found here: <http://ec.europa.eu/yourvoice/ipm/forms/dispatch?form=eComSurvey>

The e-Commission 2006-2010 initiative aims to enable efficiency, effectiveness, better quality and more transparency for services to citizens, businesses and partner organisations as well as internal staff by making an optimal use of Information and Communication Technology (ICT).

At the same time 2010 is a transitional year, where the Digital Agenda for Europe invites the European Commission to "lead by example on open and transparent eGovernment by creating an ambitious e-Commission 2011-2015 action plan".

**Further Information:**

- [e-Commission 2006-2010 survey - Interactive Policy Making Online Consultations](#)
  - [e-Commission 2006-2010 Initiative](#)
  - [Related ePractice News article - EU: European Commission launches external survey to assess the e-Commission 2006-2010 Initiative](#)
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## **EU/INT: e-Discussion on local authorities involvement in Migration and Development - 30 September 2010**

In advance of the launch of the European Commission-United Nations Joint Migration and Development Initiative (JMDI)'s new report, '[From Migration to Development: Lessons drawn from the experience of Local Authorities](#)' the Migration for Development Community of Practice launched on 6 September 2010 a one month e-discussion on the role of Local Authorities in Migration and Development. The e-discussion is jointly moderated by the International Organization for Migration (IOM) Rome.

In the last decade local authorities have become increasingly active as players in international cooperation initiatives. Decentralised cooperation has grown as a new and important dimension of development cooperation, is more and more comprehensive and professionalised and has seen a large increase in financial resources over recent years. Decentralised cooperation relies on both governmental and civil society networks with outreach into developing countries. It uses a diversity of tools in many regions of the world, such as co-funding agreements, city-to-city links and direct cooperation agreements.

In addition to initiating and supporting concrete actions in developing countries, local authorities are key actors for mobilising different stakeholders to work together. Local authorities' knowledge of local needs and the fact that they often provide the social services which are key to integration, such as education, health care and social assistance, as well as their innovative efforts to increase civic participation on the part of migrants' communities, mean that they are often at the forefront of efforts to involve diasporas in development - be it through targeted support to migrants' groups, fostering public-private schemes or twinning partnerships with institutions in developing countries.

During the course of the discussion, which will last for four weeks, the participants will look at a series of questions, focusing on a different question each week:

- Week 1 - Diasporas: What are the development goals, strategies and initiatives local authorities want to involve diasporas in and vice versa? To what extent do they match the priorities of diasporas?
- Week 2 - Partnerships: How can joint initiatives between local authorities, civil society and migrants associations be strengthened to the benefit of migrants' communities of origin?
- Week 3: - Replication: What examples are there of successful migration and development initiatives involving Local Authorities which have been replicated or could be replicated? For example: public-private partnerships, projects involving diasporas or flexible circular migration initiatives? How has replication been achieved? What measures and practices might enhance local authorities' capacity in both developed and developing countries to replicate successful initiatives?
- Week 4: - Local/national coherence: How might complementarity between decentralised cooperation activities and national programmes involving migrants be ensured in developed countries? And how can national and local development strategies in developing countries involve diaspora communities abroad in a coordinated manner?

The Migration for Development Community of Practice (CoP) is looking forward to its members comments and experiences concerning methods of coordination between different levels of government, especially between local and national authorities, and between local authorities and civil society, both in origin and destination countries of migration. Expert moderation is provided by IOM Rome and aims to draw out views on and examples of aspects such as:

- Programmes engaging migrants as key players for the development of both their communities of origin and destination, including initiatives to support the transfer of migrants' remittances.
- Examples of successful instruments such as cooperation networks or platforms along corridors of migration, city-to-city links, direct cooperation agreements, twinning between public and private sector employers and institutions to support circular migration, etc.

Those working for local authorities in the area of migration and development are invited to participate in the e-discussion by joining the CoP online [here](#).

Contributions to the discussion may be sent to: [m4d@groups.dev-nets.org](mailto:m4d@groups.dev-nets.org) or posted online at: <http://www.migration4development.org/content/e-discussion-local-authorities-involvement-migration-and-development>.

#### **Further information:**

- [Original article and link to the e-Discussion - Migration for Development Community of Practice](#)
- [From Migration to Development: Lessons drawn from the experience of Local Authorities](#)

## **SE: Social Insurance Agency wants more people to discover successful 'My Pages' service - 29 September 2010**

The [Social Insurance Agency](#) of Sweden (Försäkringskassan, in Swedish) ran during September 2010 a new information campaign to raise the citizens' awareness of the 'My Pages' service on its website.

With some 200 000 logins per week, 'My Pages' is the self-service of the Agency's website - [www.forsakringskassan.se](http://www.forsakringskassan.se) - that has been adopted the fastest by the users of the site. The information campaign aims to make the service known by even more users, to thus make as many citizens as possible aware of the possibility to manage their own cases.

In the frame of the new campaign, the Agency has been communicating in particular on the possibility for the users of 'My Pages' to see the documents they received, to know when their benefits will be deposited and what their amount will be.

The campaign started on 3 September 2010 and lasted for three weeks. The staff of the Agency took part in short movies aimed at drawing interest from citizens. "By logging into My Pages, users will get full control [of their case] and avoid future surprises." said the project manager in charge at the Social Insurance Agency.

It is worth noting that the September campaign is actually a follow-up to an information campaign launched in the spring of 2010, where the users of the Agency's eServices were asked to provide suggestions for improving them. My Pages takes accounts of many of the requests that the Agency received.

'My Pages' includes the following services for users:

- Following up their case, including: allowances, temporary parental benefits, housing benefits, sickness benefits, etc;
- Checking that the relevant forms have been received;
- Seeing the amounts of the benefits they will receive;
- Knowing where the money will be deposited;
- Receiving SMS or email notifications for any new event relating to their case.

**Further information:**

- [Original press release of 03/09/10 - Social Insurance Agency \(in Swedish\)](#)
- [Social Insurance Agency](#)

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## **EU: ECDL Foundation's campaign to support the European Commission's Digital Agenda - 29 September 2010**

On 27 September 2010 the European Computer Driving License (ECDL) Foundation announced the launch of a new a campaign to raise the profile of the European Commission's Digital Agenda for Europe and committed to supporting the achievement of high-level aims.

In an open letter to the President of the European Commission Jose Manuel Barroso, the ECDL Foundation has specified its commitment to a number of high-level targets aimed at advancing the implementation of the [Digital Agenda for Europe](#). The Digital Agenda is a timely and necessary initiative designed to promote economic recovery and to improve social circumstances through the creation of a more competitive, inclusive and digitally streamlined Europe.

As the Digital Agenda rightly identifies, improved digital literacy and the development of Information and Communication Technologies (ICT) skills will have a critical role in the drive to invigorate the European economy, to

nurture an innovative workforce and to minimise the digital divide; they will be key to the success of the policy for smart, sustainable and inclusive growth.

As one of the leading international digital skills certification authority, the ECDL Foundation and its pan-European network of national operators have affirmed their commitment to the goals of the Digital Agenda and have pledged to support its implementation. Specifically, they have committed to:

- Ensuring that 5 million citizens have the opportunity to acquire digital skills and competences;
- Decreasing by 3 % the current number of 150 million people who do not have the skills to use the Internet and promote the use of eGovernment services and the benefits of eCommerce to these future eCitizens;
- Promoting digital skills development programmes in all levels of education throughout Europe to enhance and modernise education systems while providing today's youth with the skills necessary for mobility in tomorrow's labour market;
- Taking special measures to ensure that marginalised groups such as the unemployed, older people, people with disabilities, and those in remote locations are empowered to participate in the Information Society;
- Working with Member States in the development of long-term digital literacy policies, using certification as a measurable outcome in the return on investment in digital skills programmes and ensuring that ICT skills are incorporated in national education policies.

The ECDL Foundation pledges its considerable expertise and that of its extensive network of pan-European operators in ensuring the successful implementation of the above goals which support the Digital Agenda.

#### Further Information:

- [Original news article - ECDL Foundation](#)
- [Related ePractice library item - EU: A Digital Agenda for Europe - Commission Communication](#)

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## EU: Call for proposals on citizen-centric eGovernment services open until 19 October 2010 - 29 September 2010

**A call for proposals on citizen-centric eGovernment services is now open to applicants in Sweden, Iceland and Estonia. It is being coordinated by the [Swedish Governmental Agency for Innovation Systems \(VINNOVA\)](#), and the closing date is 19 October 2010.**

The purpose of the call is to contribute to successful new cooperation models, organisational solutions and digitised service supplies in the field of eGovernment, working on the basis of users' needs and participation by establishing research and innovation (R&I) networks. The proposed duration of projects is 6-12 months.

Public administrations, businesses, research organisations and non-governmental organisations in Sweden, Iceland and Estonia are invited to submit project financing proposals. Each project must include one representative from each of the countries. Only representatives from these countries will be funded but representatives from all the Nordic and Baltic countries are welcome in the project consortia.

The call is a result of the [NordForsk](#)-funded project NORIA-net [Citizens' Services](#) 2008-09. VINNOVA is acting as the programme secretariat, supported by the Icelandic Centre for Research (RANNIS) and the Estonian Ministry for Economic Affairs and Communications.

Those willing to submit an application must [create a user account](#) with VINNOVA. For others who already have a user account for the e-Service Portal, they are asked to use it.

The application service consists of a number of electronic form pages to be completed by the applicant with assistance from VINNOVA. A project description and a personnel appendix should be attached to the application. Only these attachments will be considered for the application. Attachments should be in PDF format.

VINNOVA offers guidance through the application process for non-Swedish speaking applicants; they can contact [Annie Palm](#) before 12 October 2010. As for Swedish-speaking applicants, they can also consult [information about the application form](#) (in Swedish).

Applications must be received in the e-Service Portal by Tuesday 19 October 2010, 14:00 CET. No additions may be made to applications after this, unless VINNOVA requires them.

The conditions for proposals are regulated under VINNOVA's [General Subsidy Conditions \(condition 1\)](#). What can be accepted in costs appears in VINNOVA's [General Guidelines on Approved Costs in Grant Awards](#).

#### Further information:

- [Original news article - VINNOVA](#)
- [VINNOVA's general subsidy conditions and recommendations](#)
- [NordForsk](#)
- [Icelandic Centre for Research \(RANNIS\)](#)
- [Estonian Ministry of Economic Affairs and Communications](#)

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## New Factsheets

The 2nd Edition of the eInclusion factsheets for Belgium, Slovakia, Slovenia and Spain are now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

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## Upcoming Workshops and Events

- ["Using the cloud to automatically personalise interfaces and materials"](#) | 4 October 2010 | Spain
- [DE: ISSE & GI-SICHERHEIT 2010](#) | 5 - 7 October 2010 | Germany
- [SE: Medicinteknikdagarna 2010](#) | 6 - 7 October 2010 | Sweden
- [ePractice workshop: "Procurement of eHealth solutions"](#) | 6 October 2010 | Belgium
- [FR: 19th ATHOS Days](#) | 7 - 8 October 2010 | France
- [DE: European EXPP Summit 2010](#) | 11 - 12 October 2010 | Germany
- [ePractice workshop: "eInclusion days-Digital Literacy"](#) | 12 October 2010 | Belgium
- [AU: International Symposium on Computer-Based Medical Systems 2010](#) | 12 - 15 October 2010 | Oceania
- [ePractice workshop: "eInclusion days-Inclusive eGovernment"](#) | 12 October 2010 | Belgium
- [HU: Telecentre-Europe Summit 2010](#) | 13 - 14 October 2010 | Hungary
- [EE: E-Health Tallinn 2010](#) | 13 - 15 October 2010 | Estonia
- [FR: First World e-Gov Forum Event](#) | 13 - 15 October 2010 | France
- [HR: 2nd Congress on Preventive Medicine and Health Promotion](#) | 13 - 16 October 2010 | Croatia
- [FR: Information day on health data computerisation](#) | 15 October 2010 | France
- [FR: T-Seniority project - Second Public Workshop](#) | 18 October 2010 | France
- [PL: 10th International Multidisciplinary Conference on eCommerce and eGovernment](#) | 18 - 20 October 2010 | Poland
- [PL: International Symposium on Technologies for Social Advancement 2010](#) | 18 - 20 October 2010 | Poland
- [PL: 2nd International Workshop on Medical Informatics and Engineering](#) | 18 - 20 October 2010 | Poland
- [UK: Enabling cost-effective management of long-term conditions](#) | 19 October 2010 | United Kingdom
- [UK: Smart Cities Customer Insight Conference](#) | 21 October 2010 | United Kingdom
- [FR: INFO to DOC](#) | 20 - 21 October 2010 | France
- [DE: Global E-Health Forum - Hamburg 2010](#) | 25 - 26 October 2010 | Germany
- [NL: State of Social Media Summit](#) | 28 - 29 October 2010 | Netherlands
- [NL: 3rd World Congress on TeleDermatology](#) | 28 - 30 October 2010 | Netherlands

- [GR: 10th International Conference on Information Technology and Applications in Biomedicine](#) | 2 - 5 November 2010 | Greece
- [ES: Fifth International Conference on Legal, Security and Privacy Issues in IT Law \(LSPI\)](#) | 3 - 5 November 2010 | Spain
- [ePractice workshop: Public Services 2.0](#) | 15 November 2010 | Belgium
- [BE: Flemish Conference on Local e-Government](#) | 14 December 2010 | Belgium
- [BE: Lift-off Towards Open Government Conference](#) | 15 - 16 December 2010 | Belgium

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## **"Using the cloud to automatically personalise interfaces and materials" - 4 October 2010**

### **International Workshop on 'Using the cloud to automatically personalise interfaces and materials for those facing difficulties due to disability, literacy or aging: the future of social clouds and inclusive infrastructures'**

Participants will have the opportunity to attend the international workshop on 'Using the cloud to automatically personalise interfaces and materials for those facing difficulties due to disability, literacy or aging: the future of social clouds and inclusive infrastructures', which will be delivered by Professor Gregg C. Vanderheiden an international expert in the area of access to technology.

The [INREDIS](#) is a National Strategic Consortia in Technological Research and Development (CENIT) project, which is part of the Spanish government's INGENIO 2010 initiative run by the Industrial Technology Development Centre (CDTI). Its main aim is to develop basic technologies which will lead to the creation of communication channels and interaction among people with special needs and the ICT technological environment. INREDIS is carrying out basic research in the field of accessible interoperable technologies over the period 2007-2010 with a budget of €23.6 million.

Event email: [info@inredis.es](mailto:info@inredis.es)

Country: Spain

City/Location: Madrid

Organiser: INREDIS Project Consortium, lead by Technosite, ONCE Foundation

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## **DE: ISSE & GI-SICHERHEIT 2010 - 5 - 7 October 2010**

### **Twelfth edition of the Information Security Solutions Europe (ISSE) Conference and Exhibition and Fifth edition of SICHERHEIT Conference - Jointly organised conferences**

Founded in 1999 as an initiative of the European Commission, Directorate-General for Information Society and Media, ISSE is Europe's only independent, interdisciplinary security conference and exhibition. ISSE provides a forum for sharing real life experiences and learning from experts in the field and it is renowned for its rich educational content and unbiased perspective - no sales pitches, just actionable information.

By attending ISSE 2010 delegates will benefit from the following:

- An educational programme featuring the latest developments in information security, with a special emphasis on European directions and regulations;
- Expert advice on emerging threats and the key challenges ahead;
- Bespoke itinerary allowing participants to choose from more than 80 individual sessions;
- Hands-on demonstrations of the latest solutions from specialist suppliers;
- Complimentary entry to the ISSE Networking Event;
- Networking opportunities with peers, European security experts and industry suppliers.

SICHERHEIT is the biannual congress on safety and security of the German Informatics Society. It covers the whole range of topics from this area, e.g. secure software development, biometrics, eCommerce, reliability and safety, certification, fault-tolerance, formal methods, critical infrastructure protection, cryptography, network security, privacy enhancing techniques, intrusion detection and prevention, and steganography.

This content-rich and thought-provoking conference will encourage knowledge sharing and peer-to-peer discussion through presentation sessions, debates and workshops. With special emphasis placed on case studies and innovative and robust security solutions implemented by European organisations, the event will focus on key security topics. The topics covered over three days within six daily security tracks include insights into the new German Identity Card scheme launching in November 2010. The provisional event programme may be retrieved via the conference programme page of the event website.

Registration can be performed [online](#).

Event email: [nicola@revolution-events.com](mailto:nicola@revolution-events.com)

Event website: <http://www.isse.eu.com/>

Country: Germany

City/Location: Berlin

Organiser: Revolution events (for ISSE 2010) and the special interest group 'Sicherheit' within the German Informatics Society (for SICHERHEIT 2010)

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## SE: Medicinteknikdagarna 2010 - 6 - 7 October 2010

### Medicinteknikdagarna (Medical Technology Days) 2010

Medicinteknikdagarna 2010, the Medical Technology Days (MTD) is an annual meeting place devoted to medical technology for the actors involved in healthcare, research and industry.

Medical technology is a rapidly growing area within healthcare; it can both save lives and provide relief to patients. With the aid of new computer technology and sensors that can capture the heart, brain and body signals, several new methods to improve the quality of diagnosis and help provide proper treatment have been developed.

One of the highlights of this event is the live broadcast of a heart surgery by the thoracic clinic at Umeå University. The conference lectures will cover, among other themes:

- how medical technology changes the registration of electrocardiogram (ECG) and cardiac signals;
- telemedicine;
- biomedical sensors,
- robotic surgery;
- smart prosthetics, biomaterials and biomechanics.

The detailed event programme may be found [here](#).

Registration can be performed [online](#).

The main language of the conference is Swedish, but some presentations will be in English.

Event email: [Ronnie.Lundstrom@vll.se](mailto:Ronnie.Lundstrom@vll.se)

Event website: <http://www.mtf.nu/>

Country: Sweden

City/Location: Umeå

Organiser: Svensk Förening för Medicinsk Teknik och Fysik (Swedish Society for Medical Engineering and Physics, in English), in collaboration with the Centre for Biomedical Engineering and Physics (CMTF) at Umeå University and Luleå University of Technology, and county councils

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## ePractice workshop: "Procurement of eHealth solutions" - 6 October 2010

**OCTOBER 7, 2010** (*Please, disregard the bug of the system that may cite a different date*)

The eHealth Procurers' community will hold a workshop with title "Procurement of eHealth solutions".

The Procurement of eHealth solutions workshop aims to share experiences and best practices on procuring eHealth services. National and regional cases will be presented and discussed in depth.

The main objectives of the workshop are to:

- Facilitate the exchange of best practices for deploying sustainable eHealth services procurement strategies and specifications.
- Promote the creation of synergies to increase quality & interoperability of deployed solutions as well as to launch innovative services.
- Support the sharing of technical knowledge and expertise needed to deploy complex eHealth procurement tools & services.

Within the context of this event, the EC aims to bring together high-caliber professionals, with extensive expertise and knowledge in the cross-section of the eHealth and Procurement fields.

Therefore, this workshop is open to practitioners from European national and regional administrations, public and private organisations, academia and research centres. This variety of strong and diverse stakeholders will provide differentiated contributions and points of view, thus assisting to foster generalized principles and approaches on addressing the subject of eHealth services procurement.

### **Possible subjects of interest include (but are not limited to):**

- Legal aspects of procurement of eHealth services.
- Assessment and classification of procurement patterns in the healthcare sector.
- Procurement of eHealth services – technology state-of-art.
- Procurement of eHealth services – empirical best practices.
- European legislation on the procurement of eHealth services.
- IT platforms and technology standards for the procurement of eHealth services.
- Use Case 1 - NHS
- Use Case 2 - TBD

Registration to this workshop can be easily facilitated by clicking on the yellow button that reads "**participate in this workshop**" found in your right hand side.

To be considered for a speaker placement, please submit your abstract to the event organisers at [events@eurodyn.com](mailto:events@eurodyn.com). The event organiser will assist you promptly. The deadline for submission of abstracts is **September 14, 2010**.

Thank you! We are looking forward to your contributions!

Country: Belgium

City/Location: Brussels

Organiser: EUROPEAN DYNAMICS, SA

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## FR: 19th ATHOS Days - 7 - 8 October 2010

### 19th Congress of the French Association of Hospital Communication Technology (ATHOS)

The 19th Congress of the French Association of Hospital Communication Technology ('Association des Technologies de la Communication Hospitalière', ATHOS, in French) will be the occasion to celebrate the 20th anniversary of the association.

The two-day event will be focused on information systems and will address, among other themes:

- Evolution of technology over the past two decades;
- Telemedicine, teleradiology, telepsychiatry, teletraining;
- Security and confidentiality;
- Interoperability, exchange of information with third parties;
- ePrescribing;
- Mobility and ultra mobility (Personal Digital Assistants - PDA, smart phones, etc);
- Vocal and visual recognition systems;
- Information systems and sustainable development;
- Regulatory developments.

The detailed event programme may be found [here](#).

Registration is now open and can be performed [online](#).

Event email: [athos@ahos.asso.fr](mailto:athos@ahos.asso.fr)

Event website: <http://www.athos2010.fr/>

Country: France

City/Location: Saint-Raphaël

Organiser: Association des Technologies de la Communication Hospitalière (ATHOS)

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## DE: European EXPP Summit 2010 - 11 - 12 October 2010

### European EXPP Summit 2010 - The European Congress for E-Invoicing & E-Billing

The European EXPP Summit has, as its main theme, all electronic processing steps involved in billing and the handling of payments. It provides a networking platform for all participants from the industrial and services sector, for system and solution suppliers and for companies processing invoices.

The objective of the European EXPP Summit is to identify and discuss the areas with potential for optimisation and cost saving in billing. Participants, partners and exhibitors will gain informative, work-related and updated know-how.

The EXPP Summit mainly focuses on Europe, by taking into account the fact that business processes are already highly internationalised while providing participants with comprehensive information about supranational approaches, solutions and systems.

The European Congress on E-Invoicing & E-Billing celebrates in 2010 its sixth anniversary. More than 350 E-Invoicing experts such as: Chief Executive Officers (CEOs); Chief Financial Officers (CFOs); Chief Information Officers (CIOs); Heads of Accounts Receivable (A/R) and Accounts Payable (A/P); Procurement Invoice Management and E-Invoicing decision makers as well as interested parties from about 30 countries will thus meet in Munich to exchange views about current trends and perspectives.

Over two days, the participating speakers will talk about their experiences with E-Invoicing projects. The European EXPP Summit 2010 will offer the participants a series of success stories and best practice sessions from numerous industries across Europe. More specifically the participants will:

- Hear the latest news on market trends, perspectives, standards and initiatives;
- Discover success stories on the improvement of the Procure-to-Pay process and the Financial Supply Chain and how the latter can help to considerably reduce costs;
- Focus on the different possibilities for implementing E-Invoicing & E-Billing and for harmonising legislation in Europe.

A preliminary agenda of the event may be found [here](#).

Event email: [info@expp-summit.com](mailto:info@expp-summit.com)

Event website: <http://www.expp-summit.com>

Country: Germany

City/Location: Munich

Organiser: Vereon AG

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## **ePractice workshop: "eInclusion days-Digital Literacy" - 12 October 2010**

**IMPORTANT NOTICE: This Workshop is scheduled for OCTOBER 12! (Please, disregard the bug of the system that may cite a different date**

The Digital Literacy community announces the organisation of a workshop on **October 12, 2010** in Brussels. This workshop will aim to encourage the sharing of good practice in the area of digital competences of intermediaries and social actors working in the field of economic, social and/or digital inclusion of groups at risk of exclusion such as the elderly, disabled, migrants, youth, unemployed and low educated people.

In addition, the workshop aims to identify and disseminate: ICT-enabled solutions (training, resources, tools, etc) for digital competences of social inclusion actors; good practices and current research carried out in this area; initiatives and funding programmes at local, national or European level.

Therefore, the focus will be on the necessity to improve the accessibility of ICT products and services by intermediaries and social actors and its application to their jobs.

**The topics expected to be raised at the workshop include:**

- Carers' digital literacy and targeted online training and job support
- Intermediaries training/eLearning on digital competences and eInclusion
- ICT tools and e-Skills to support end users looking for a job
- ICT enabled acquisition of management and operational competences

Particular attention should be paid to two main categories of social inclusion actors/ intermediaries who support groups at risk of social exclusion or needing support (e.g. dependent people, elderly, migrants, youngsters in difficulty, unemployed, lowly educated):

a) social inclusion actors/ intermediaries providing care and assistance to the referred social groups;

b) social inclusion actors/ intermediaries facilitating the learning, skilling and/or employability of the referred social groups.

**Who should attend?**

The workshop is open to public and private social care organisations, digital training institutions, NGOs and "third sector" organisations working in the field of eInclusion or social inclusion, researchers, ICT developers and others involved or interested in the topics indicated above.

#### **Call for presentations:**

Those interested in speaking should register to the workshop and submit an original and concise proposal, which should be based on one or more real cases (see **call for participation** in the section 'presentations & documents' below), by September 13, 2010.

Potential speakers are encouraged to submit the case(s) of their presentation to the ePractice case repository (<http://www.epractice.eu/en/cases>), if this has not been done yet.

All proposals for presentations should be submitted to [events@eurodyn.com](mailto:events@eurodyn.com) with a copy to [vassilia.orfanou@eurodyn.com](mailto:vassilia.orfanou@eurodyn.com). Accepted formats of presentation submission are: .ppt and .pdf. To register for this event, prior registration to ePractice is required at <http://www.epractice.eu/en/user/register>, with subsequent registration to this workshop.

#### **Important deadlines:**

- Submission of draft presentations by **September 13, 2010**
- Speaker confirmation by **September 29, 2010**
- Submission of final presentations by **October 7, 2010**

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

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## **AU: International Symposium on Computer-Based Medical Systems 2010 - 12 - 15 October 2010**

### **23rd International Symposium on Computer-Based Medical Systems (CMBS) 2010**

CBMS 2010 will provide an international forum for discussing the latest research in the field of computational biomedicine. The conference will include keynote addresses given by scientists in the field, as well as regular and special track presentations that cover a broad range of issues which relate to computing in medicine.

The accepted papers have been made available at the following page:

[http://www.cbms2010.curtin.edu.au/index.php?option=com\\_content&view=article&id=60&Itemid=63](http://www.cbms2010.curtin.edu.au/index.php?option=com_content&view=article&id=60&Itemid=63).

The special tracks are:

- ST1: Computational Proteomics and Genomics;
- ST2: Knowledge Discovery and Decision Systems in Biomedicine;
- ST3: Ontologies for Biomedical Systems;
- ST4: HealthGrid & Cloud Computing;
- ST5: Technology Enhanced Learning in Medical Education;
- ST6: Intelligent Patient Management;
- ST7: Data Streams in Healthcare;
- ST8: Supporting Collaboration among Healthcare Workers;
- ST9: Telemedicine;
- ST10: Computer-Based Systems for Mental Health;
- ST11: Image Informatics in Biomedical Research and Clinical Medicine;
- ST12: e-Health

The registration form can be downloaded from [here](#).

Event email: [cbs-debii-cbms2010@curtin.edu.au](mailto:cbs-debii-cbms2010@curtin.edu.au)

Event website: <http://www.cbms2010.curtin.edu.au/>

Country: Oceania

City/Location: Perth, Western Australia

Organiser: Institute of Electrical and Electronics Engineers (IEEE) Computer Society

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## **ePractice workshop: "eInclusion days-Inclusive eGovernment" - 12 October 2010**

This workshop will take place on **October 13, 2010** and is an initiative of DG INFSO, aiming to encourage the sharing of good practice in the area of Inclusive eGovernment.

In addition, this workshop will aim to disseminate current research and development activities carried out within the two eInclusion areas as well as other research initiatives within the European Union Framework Programmes.

Therefore, the focus will be on the necessity to improve the accessibility and availability of everyone to ICT products and services, in order to create new employment, education and equal living standards for all; connecting them to jobs, new forms of communication and participation, and to public services.

### **Topics of interest include, but are not limited to:**

- eGovernment policies targeted at groups at risk of exclusion
- User segmentation in eGovernment services
- Inclusive eGovernment in healthcare
- Multichannel delivery services
- eGovernment services: the 'value chain' dimension
- Design, production, delivery, access and use of inclusive eGovernment services
- "Inclusive by design" versus specific assistance - tailored services
- Marketing, targeting and promotion of eGovernment services for specific disadvantaged groups

Ultimately, this workshop will aim to share good practice initiatives, knowledge and experiences on the field as a means of accelerating the uptake of eInclusion solutions and improving both policy-making and research for now and the future.

### **Who should attend?**

Researchers and ICT developers, public and private social care, business representatives should attend. Through their participation, potential presentation and discussions in the workshop session, researchers, users and stakeholders will be able to learn about the current situation in inclusive eGovernment and also transmit their points of view for now and for the future.

Non-epractice members may register to the [portal](#) and thereafter register to the workshop here. Speakers are kindly invited to download the **call for participation** that can be found in the '**presentation and documents**' section and direct any questions or clarifications to [events@eurodyn.com](mailto:events@eurodyn.com)

### Call for presentations:

Those interested to speak should register to the workshop and submit an original and concise proposal (a few slides or descriptive summary).

All proposals for presentations should be submitted to [events@eurodyn.com](mailto:events@eurodyn.com) with a copy to [Vassilia.orfanou@eurodyn.com](mailto:Vassilia.orfanou@eurodyn.com) by **September 24, 2010**.

Accepted formats of abstract and presentation submission are: .doc, .ppt and .pdf. Prior registration to epractice is required at <http://www.epractice.eu/en/user/register> for people that are not current ePractice members.

### Important deadlines:

- Submission of draft presentations by **September 24, 2010**
- Speaker confirmation by **September 29, 2010**
- Submission of final presentations by **October 7, 2010**

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

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## HU: Telecentre-Europe Summit 2010 - 13 - 14 October 2010

### Telecentre-Europe Summit 2010 - 'Call to action: the digital agenda for economic recovery'

The third Telecentre-Europe Summit will bring together audience of over 100 Telecentre network leaders from across Europe. The members of the network come from more than 80 organisations, which represent around 25 000 Telecentres. Telecentres help disadvantaged people benefit from technology, reaching an estimated 12 million people each year.

The key theme of the event will be the way in which telecentres can maximize their contribution towards a successful European digital agenda.

During the summit, participants will be able to explore various topics including:

- **Achieving European eCitizenship**  
National networks of telecentres are catalysts of eInclusion across the European nations. Telecentres are facilitating eGovernment and eParticipation services for communities and people that need them. Closer relationships between Governments and telecentres will increase the understanding, the acceptance, and the reach of these services.
- **eSkills for everyone**  
eSkills are important for all Europeans. Telecentres help the disadvantaged improve their chances for a better quality of life, for employability, and for social inclusion. Telecentres' services rely on tools developed by Information Technology (IT) companies. Amplified cooperation between companies and telecentres would result in diversified services and increased benefits for the digitally excluded.
- **Building telecentre capacity**  
Telecentres need skilful and motivated operators to perform at their best. It is estimated that around 300000 people currently work in different types of telecentres across Europe. Specific formal education opportunities could boost the chances to professionalize the telecentre/eInclusion workers.

A preliminary agenda of the event may be found [here](#).

Event email: [info@telecentre-europe.org](mailto:info@telecentre-europe.org)

Event website: <http://www.telecentre-europe.org/news.php?id=4>

Country: Hungary

City/Location: Budapest  
Organiser: Telecentre Europe network

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## **EE: E-Health Tallinn 2010 - 13 - 15 October 2010**

### **E-Health in Estonia: Nationwide approach - International Conference in Tallinn 2010 - 'Have an eExperience in Tallinn'**

E-Health Tallinn 2010 will provide an overview of problems and successes related to the implementation of the Estonian National Health Information System.

The event intends to bring together the Eastern and Western Europe's industry leaders and experts both from public and private sectors, senior government representatives, clinicians and IT companies for education and collaboration. The main languages of the conference will be English and Russian.

The Conference main programme sessions are: Vision of eServices, Impact of eServices, Patient's informed consent and the implications for care processes, and eHealth from the implementer's side.

The second day will be devoted to site visits to health and ICT related organisations so that every participant has a chance to experience the eServices that local citizens use on daily basis in Estonia. Participants can also enjoy several social and networking events and an exhibition of health ICT tools.

The detailed event programme may be found [here](#).

Registration can be performed [online](#).

Event email: [info@ehealthtallinn2010.org](mailto:info@ehealthtallinn2010.org)  
Event website: <http://www.ehealthtallinn2010.org/>  
Country: Estonia  
City/Location: Tallinn  
Organiser: Estonian eHealth Foundation

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## **FR: First World e-Gov Forum Event - 13 - 15 October 2010**

### **First World e-Gov Forum (WeGF) Event**

The World e-Gov Forum (WeGF) succeeds to the 'World e-democracy forum' founded in 2000 by the city of Issy-les-Moulineaux (France). From 2010 on, the WEGF changes its concept. At the core of this new format is the news website [www.wegf.org](http://www.wegf.org), a tool to debate, learn and exchange, managed by a specialised editorial staff and supported by a worldwide telepresence network. Events will also be organised throughout the year by the Forum's state and non-state partners.

The present event is the first of these events. It will benefit of the patronage of French Prime Minister François Fillon and State Secretary for Forward Planning and the development of the Digital Economy, Ms. Nathalie Kosciusko-Morizet.

The event will consist of:

- several plenary conferences taking place at the headquarters of various WeGF partners;
- the hearing of the award candidates in the city of Issy-les-Moulineaux and the eDemocracy and eGovernment Awards ceremony;
- eDemocracy breakfasts and debates.

The debates and conferences will be fully international, with the possibility for remote speakers to interact in real time using a network of 800 telepresence rooms all over the world. The broadcast of all the plenary conferences on the Internet and on dedicated smart phones applications will enable people from all over the world to follow the Forum.

Registration to this first event will be made available [online](#).

Event email: <http://wegf.org/vos-contacts/?lang=fr>

Event website: <http://wegf.org/2010/04/paris-october-2010/>

Country: France

City/Location: Paris

Organiser: Acteurs publics Événements

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## **HR: 2nd Congress on Preventive Medicine and Health Promotion - 13 - 16 October 2010**

### **2nd Congress on Preventive Medicine and Health Promotion with international participation - 'Equal in Health'**

The Congress aims to enhance the medical knowledge and state responsibility for initiating and encouraging positive changes in human lifestyle. Thus physicians, regardless of their specialty, and other experts whose knowledge and work include preventive care can participate in the Congress and make their knowledge optimally effective in improving public health.

Social inequalities in health, demographic health, ethics in public health and primary healthcare, strategy for preventive medicine in Croatia, mental health will be explored. Furthermore, the position of Croatian public health within the international public health will be examined.

The detailed congress programme can be viewed [here](#) both in Croatian and in English.

Event email: [kongres@studiohrg.hr](mailto:kongres@studiohrg.hr)

Event website: <http://www.preventive-medicine2010.com/en/index.php>

Country: Croatia

City/Location: Zagreb

Organiser: The Croatian Society of Public Health in association with the Croatian National Institute of Public Health, County Institutes of Public Health and Andrija Štampar School of Public Health, School of Medicine, University of Zagreb

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## **FR: Information day on health data computerisation - 15 October 2010**

### **Health data computerisation - 'Challenges for families'**

The first electronic health records (dossier médicaux personnels - DMP, in French) are planned to be made available at the end of 2010 in France. The DMP is expected to increase the efficiency of health services and healthcare coordination, but its future introduction generates concerns as to the possibility of exchanging personal health data.

The National Union of Family Associations (Union Nationale des Associations Familiales - UNAF, in French) has long been committed to supporting and maintaining better healthcare for families. It organises this event in the aim to take stock of the current situation, generate discussion and promote its proposals for a health data computerisation policy that is useful and safe from the families' viewpoint.

Among other themes, the programme will explore:

- Under which condition data can be shared and exchanged (summary of French and EU law, legislation changes);
- Position of the National Commission for Informatics and Liberty (CNIL): Discussions on the DMP;
- The expectations and needs of patients (information, healthcare coordination, communication between health professionals...);
- Tools under development or implementation (medical files: DP and DMP, foreign examples);
- Interoperability;
- Computerisation of health data at the service of health insurance (Development of [AMELI](#), the online health insurance portal; teleservices; etc)
- Going further than sickness: the need to expand the topic to medico-social coverage.

The detailed event programme and the registration form can be found [here](#).

Event email: [gmartin@unaf.fr](mailto:gmartin@unaf.fr)

Event website: <http://www.unaf.fr/spip.php?article11169>

Country: France

City/Location: Paris

Organiser: National Union of Family Associations (Union Nationale des Associations Familiales - UNAF, in French)

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## **FR: T-Seniority project - Second Public Workshop - 18 October 2010**

### **T-Seniority project - Second Public Workshop - 'New dwellings, new technologies, new older people: a new life!' - Trends and initiatives - European opportunities**

Born from the meeting of [E-Seniors](#) (Network for inclusion of Seniors and Active Aging) and [FNAQPA](#) (National Federation of the Future and Quality of Life of Older People - Fédération Nationale Avenir et Qualité de vie des Personnes Agées), both involved in some European Commission (EC) funded projects (respectively [Long Lasting Memories](#) and [T-Seniority \(Expanding the benefits of Information Society to Older People through digital TV channels\)](#), of which it will be the second workshop), this day will be an opportunity to screen trends and innovations in a fast evolving sector, with a special focus on EC projects dedicated to Information and Communication Technologies (ICT) and older people.

The organisers of the event want to make it an opportunity for projects to meet, share experience and initiate international links for all attendants, during the Blue Week (the week dedicated to older people in France). Anyone involved in projects dealing with new technologies and seniors should attend this unique event.

The workshop will consist of mini-conferences, debates and a visit to the projects showroom, concluded by a networking cocktail. The Agenda of the Workshop may be found [here](#). The mini-conferences will focus on the following themes, respectively:

- New habitats
- New technologies
- New elderly users
- New initiatives
- Sustainability

Interested participants may pre-register for the event using the [online pre-registration form](#) on the event website.

Event email: [malborg@idieikon.com](mailto:malborg@idieikon.com)

Event website: <http://tseniority.idieikon.com>

Country: France

City/Location: Paris

Organiser: E-Seniors, National Federation of the Future and Quality of Life of Older People (FNAQPA) and the T-Seniority project

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## **PL: 10th International Multidisciplinary Conference on eCommerce and eGovernment - 18 - 20 October 2010**

### **10th International Multidisciplinary Conference on eCommerce and eGovernment (ECOM & EGOV'10)**

The conference is meant to be of interest to the academic community as well as representatives of business, industry, government, non-governmental organisations (NGOs) and the information technology sector.

Topics to be discussed include but are not limited to:

- electronic markets and electronic marketing;
- business models and processes in eCommerce and eGovernment;
- languages and models for eCommerce and eGovernment;
- artificial Intelligence in eCommerce and eGovernment;
- electronic contracting and public procurement;
- legal aspects of eCommerce and eGovernment;
- electronic interaction and negotiation;
- virtual Enterprises and Knowledge Management;
- technology for eCommerce and eGovernment;
- Internet computing, networked enterprises and networked governments;
- social aspects of eCommerce and eGovernment;
- futurology of eCommerce and eGovernment;
- eInclusion and its influence on eCommerce and eGovernment;
- national and cross-border eGovernment services;
- productivity and efficiency in eCommerce and eGovernment.

The detailed list of topics is available [here](#).

Event email: [ecom-egov2010@imcsit.org](mailto:ecom-egov2010@imcsit.org)

Event website: <http://www.imcsit.org/pg/347/272>

Country: Poland

City/Location: Wisla

Organiser: International Multiconference on Computer Science and Information Technology (IMCSIT) under the patronage of the Polish Minister for Science and Higher Education, Professor Michał Kleiber - the President of Polish Academy of Sciences

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## **PL: International Symposium on Technologies for Social Advancement 2010 - 18 - 20 October 2010**

### **International Symposium on Technologies for Social Advancement (T4SA'10)**

The International Symposium on Technologies for Social Advancement will be held within the International Multiconference on Computer Science and Information Technology (IMCSIT 2010). IMCSIT is organised under the patronage of the Polish Minister of Science and Higher Education.

T4SA strives to stimulate and promote cross-disciplinary communication between researchers and developers working in different domains with the goal of developing frameworks, applications, and technology for social impact. The type of impact can range from individuals (children, elderly, disabled, illiterate, informal businesses, etc) to

communal, and in a variety of areas such as economic and social development, education, advocacy, human rights, and healthcare.

The T4SA symposium will be held as an open forum to promote discussions. The symposium will have a modified format with round table discussions and extended paper presentations.

The T4SA symposium encourages submissions of original research papers, practical applications and technology, and position papers on all aspects of computing technology connected directly or indirectly with social advancement. The organisers are also looking for ideas about ways to use, deploy, develop and promote the application and use of mobile phones and Internet Technology toward educational and social goals.

Topics include, but are not limited to:

- Applications and technology for the disabled/elderly & health care;
- Applications and technology for education;
- Social activism through mobile and Internet technology;
- Human rights and mobile and Internet technology;
- Learning and education for social and economic impact;
- Mobile technology and software for informal economies;
- Mobile software;
- Education through mobile devices;
- Open ideas on communities/groups/people and how they may benefit from computers/Internet/mobile technology.

Registration can be performed [online](#).

Event email: [t4sa2010@imcsit.org](mailto:t4sa2010@imcsit.org)

Event website: <http://www.imcsit.org/pg/341/268>

Country: Poland

City/Location: Wisła

Organiser: University of Gdansk and the Systems Research Institute of the Polish Academy of Sciences (IBS PAN)

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## **PL: 2nd International Workshop on Medical Informatics and Engineering - 18 - 20 October 2010**

### **2nd International Workshop on Medical Informatics and Engineering (MI&E'10)**

The 2nd International Workshop on Medical Informatics and Engineering (MI&E 2010) will be held within the International Multi-conference on Computer Science and Information Technology (IMCSIT 2010). IMCSIT is organised under the patronage of the Polish Minister of Science and Higher Education.

MI&E 2010 will bring together researchers, developers, practitioners, and users to present their latest research, results, and ideas in all areas of medical informatics, engineering, and artificial intelligence in medicine and health care.

MI&E 2010 will provide a forum for the exchange of ideas between physicians and computer scientists and engineers to address the important issues in those areas. The topics to be covered are likely to include:

- Health Care Information Systems
- Clinical Information Systems
- Medical Image Processing and Techniques
- Medical Intelligent Systems for different medical tasks
- Medical Expert Systems
- Applications in Medical and Health Sciences

- Artificial Intelligence Techniques in Health Sciences
- Medical Databanks, Databases, and Knowledge Bases
- Neurocomputing in Medicine
- Ontology and Medical Information Science
- Bioethics and Health informatics
- Web-Based Medical Diagnosis
- Health Care Process Management
- Intelligent Agents

Registration is to be performed [online](#).

Event email: [mie2010@imcsit.org](mailto:mie2010@imcsit.org)

Event website: <http://www.imcsit.org/pg/319/259>

Country: Poland

City/Location: Wisła

Organiser: University of Gdansk and the Systems Research Institute of the Polish Academy of Sciences (IBS PAN)

## **UK: Enabling cost-effective management of long-term conditions - 19 October 2010**

### **Enabling cost-effective management of long-term conditions - Mainstreaming telehealth and telecare**

This half-day conference will enable participants to explore how mainstreaming telehealth and telecare could potentially provide a cost-effective way of managing long-term conditions.

More specifically the conference will:

- provide participants with the policy vision for the future of telehealth and telecare;
- feature case studies from areas that have delivered cost-savings by implementing telehealth and telecare;
- debate whether cost-savings are realistic, and if there is scope for mainstreaming telehealth and telecare across health and social care.

Event email: [events@kingsfund.org.uk](mailto:events@kingsfund.org.uk)

Event website: <http://www.kingsfund.org.uk/events/enabling.html>

Country: United Kingdom

City/Location: London

Organiser: The King's Fund

## **UK: Smart Cities Customer Insight Conference - 21 October 2010**

### **Smart Cities Customer Insight Conference - 'Customer profiling and service lists'**

The Smart Cities Customer Insight Conference will focus on the identity of business customers in general and what companies need in the context of redesigning and marketing services to effectively meet customer needs but also achieve efficiency through joint working and moving people to less costly access channels.

As well as getting the first copies of the new Smart Cities Customer Insight guide, delegates will be able to hear and talk to organisations that are using the techniques effectively in order to make a difference in their area. The emphasis will be on exchanging ideas and identifying new solutions that will constitute practical business tools, rather than on just absorbing information.

Public services need to adapt to the needs of citizens. Often new eServices are technology-initiated, but Smart Cities starts with the user. Sociology, marketing and economic science have a lot to offer to the developers of eServices. This means bringing a range of data sources together to develop accurate profiles of target customer groups.

The [Smart Cities project](#) partners are using a wide range of geographical, transactional, demographic and survey data to better understand citizen's needs and to reengineer services. This will allow partners to identify and use the most appropriate service channels for different target groups, and to proactively provide services that will meet their needs. This will ensure that services are designed and implemented in ways that recognise the specific needs of different groups of citizens.

The Smart Cities project is creating an innovation network between cities and academic partners to develop and deliver better eServices to citizens and businesses in the North Sea Region. Smart Cities is supported by the European Regional Development Fund.

The event is free of charge but priority will be given to Smart Cities partners and their guests. A booking form is now open at <http://esd.org.uk/esdtoolkit/Events/EventDetails.aspx?E=445>.

Interested parties can book overnight accommodation using this [link](#) or via [www.ConferenceBookings.co.uk](http://www.ConferenceBookings.co.uk) by entering the following event code: CMBNORFOLK2010.

A preliminary agenda of the event may be found [here](#).

Event email: [Helen.Lee@norfolk.gov.uk](mailto:Helen.Lee@norfolk.gov.uk)

Event website: <http://www.smartcities.info/customer-insight-conference-cambridge>

Country: United Kingdom

City/Location: Cambridge

Organiser: Smart Cities project

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## FR: INFO to DOC - 20 - 21 October 2010

### INFO to DOC - Conference and Exhibition on the Management of information and document processes

INFO to DOC is the only event in France to be dedicated to dematerialisation and Enterprise Output Management (EOM). Over two days of exchange and business, it will aim to bring answers to both public and private companies looking for solutions on issues such as:

- How to optimise the circulation of information and documents?
- How to dematerialise safely?
- How to archive and certify via electronic means?
- What about the Cloud and Saas models?
- How to optimise document management?

The event consists of an exhibition on inflows, outflows and internal flows (more than 100 exhibitors), a series of workshops with practical examples and plenary conferences focused on, for example: the dematerialisation of invoices, certification systems for electronic archiving, the synchronisation of information and documents within the organisation, multifunction and document management. The programme of the conferences may be found [here](#).

The free access badge can be ordered [online](#).

Event email: [fgouache@amalthea.fr](mailto:fgouache@amalthea.fr)

Event website: <http://www.infotodoc.com/>

Country: France

City/Location: Paris

Organiser: ETAI Groupe Infopro Communications

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## **DE: Global E-Health Forum - Hamburg 2010 - 25 - 26 October 2010**

### **Global E-Health Forum - Hamburg 2010 - 'Strategies, Solutions and Services'**

The primary aim of the organizers is to provide a cross-sector forum for representatives from hospitals and clinics, governments, health insurance organizations, service providers and the media.

Policymakers, users, suppliers and implementation managers will have the opportunity to learn from each other and to develop collaborative working relationships.

Some of the topics that will be discussed during the event include:

- eHealth Strategies (examples from the USA and New Zealand, overview on Europe);
- eHealth Best Practices in Hospitals Worldwide, e. g. quality management, hospital information systems, process optimization;
- Standardisation, interoperability, interconnectivity;
- Telemedicine;
- Services, e. g. healthcare relationship (patient) management and patient empowerment;
- Acceptance of eHealth and data safety/protection.

Event email: [gehf@common-sense.biz](mailto:gehf@common-sense.biz)

Event website: <http://www.global-ehealth-forum.com/>

Country: Germany

City/Location: Hamburg

Organiser: European Health Telematics Association (EHTEL), Hamburg Chamber of Commerce and IBM in cooperation with Asklepios Clinics

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## **NL: State of Social Media Summit - 28 - 29 October 2010**

### **State of Social Media Summit**

This two-day summit will investigate the impact of small-scale Internet organisations on society. It will reflect on how such organisations change the old media landscape of commercial and public service media. Participants will discuss - and share experiences on - the resulting challenges in social media for the future; an agenda for meeting these challenges will be presented at the end of the summit.

The event is particularly targeted at social media entrepreneurs and those interested in social innovation.

The Summit will host sessions on:

- migration & integration - access to new media can be especially empowering to migrants and marginalised groups in society. Social media projects provide these groups with platforms to communicate within their own groups and influence how majority populations perceive these groups. In collaboration with the European Bridge-IT network this session will explore social media (best) practices in the field of migration and integration;
- open governance;
- (citizen) journalism;
- urban computing;
- project/funding.

The organisers are open for other suggestions and plan to provide space for ad hoc interventions throughout the project. It is possible to make a proposal for a topic for one of the sessions or to discuss the programme on the website.

Registration can be performed [online](#).

Event email: [info@digitalepioniers.nl](mailto:info@digitalepioniers.nl)

Event website: <http://www.digitalepioniers.nl/ssms/this-summit/>

Country: Netherlands

City/Location: Amsterdam

Organiser: Digital Pioneers

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## **NL: 3rd World Congress on TeleDermatology - 28 - 30 October 2010**

### **3rd World Congress on TeleDermatology (TeleDerm 2010)**

Telemedicine utilises modern telecommunication technology to exchange expert medical information. The inherently visual nature of dermatology makes it easily applicable to virtual medicine. Teledermatology holds great potential for revolutionising the delivery of dermatologic services. It provides a well-defined channel for interaction with experts in dermatology.

The 3rd World Congress of Teledermatology brings together all professionals interested in teledermatology.

Clinical studies, benefits for health workers and patients, new developments, business models, implementation issues, security and legal aspects as well as e-learning will be discussed. The detailed event programme may be found [here](#).

Registration can be performed [online](#).

Event email: [secretary@telederm2010.com](mailto:secretary@telederm2010.com)

Event website: <http://www.telederm2010.com/>

Country: Netherlands

City/Location: Amsterdam

Organiser: International Society of TeleDermatology

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## **GR: 10th International Conference on Information Technology and Applications in Biomedicine - 2 - 5 November 2010**

### **10th International Conference on Information Technology and Applications in Biomedicine (ITAB 2010)**

The overall objective of ITAB 2010 is to cover the state of the art of Information Technology Applications in Biomedicine targeting in offering patient specific health services. The theme of the conference will be: 'Emerging Technologies for Patient Specific Healthcare'.

ITAB 2010 marks the continuation of the previous nine successful conferences held in Prague in 1997, in Washington DC in 1998, in Amsterdam in 1999, in Virginia in 2000, in Birmingham in 2003, in Ioannina in 2006, in Tokyo in 2007, in Shenzhen in 2008 and in Larnaca in 2009.

The topics to be addressed include:

- Biomedical Signal and Image Processing and Analysis

- Bioinformatics, Computational Biology
- Systems Biology and Modeling Methodologies
- Diagnostic and Therapeutic Systems
- e-Health Systems, m-Health Systems, and Telemedicine Systems.
- Personal Health Systems
- Virtual Physiological Human
- Economic and Managerial Aspects of e-health (special session)
- Virtual Reality in Medicine and Surgery (special session)
- ARTReat Workshop
- Bridging Public Health Informatics with Personal Health Records: Opportunities for Wellness and Disease Prevention (special session)
- Integrated ICT and post-genomic approaches in neurological disorders (special session)

The detailed event programme will be made available [here](#).

Registration can be performed [online](#).

Event email: [itab2010@cc.uoi.gr](mailto:itab2010@cc.uoi.gr)

Event website: <http://medlab.cc.uoi.gr/itab2010/index.php>

Country: Greece

City/Location: Corfu Island

Organiser: Institute of Electrical and Electronics Engineers (IEEE) Computer Society

## **ES: Fifth International Conference on Legal, Security and Privacy Issues in IT Law (LSPI) - 3 - 5 November 2010**

The Fifth LSPI Conference takes place within the frame of The LSPI-ILTC-IPLC Conference 2010 ([www.lspi.net](http://www.lspi.net)), the first international conferences of its kind, gathering experts from academia, government and industry to discuss key legal issues related to Legal, Security and Privacy Issues in IT, with special emphasis on Intellectual Property Rights and Privacy.

LSPI 2010 is an opportunity for academics, practitioners and consultants to come together, exchange ideas, and discuss emerging issues in IT law and the emerging technological environment.

Among other topics that are likely to be addressed are: Cybercrime; E-signatures; E-forensics and Evidence; Data retention & protection; Intellectual Property Rights; E-commerce law; Data mining; Internet Freedom Phishing, virus, malware etc; eGovernment & eDemocracy; Privacy, Virology and security issues; Jurisdiction in Cyberspace; Cloud computing; Mobile technology Robots & Intelligent agents; Consumer Protection; Cross-border Alternative Dispute Resolution (ADR) and Litigation; Telecommunication law and technology; IT Outsourcing; Taxation of cross-border transactions; Jurisdictional barriers to regulation and enforcement eTrade; Biometrics; Risk Management; Brain Computer Interfaces.

The final event programme will be made available [here](#).

Registration for the LPSI conference can be performed via the following link: <http://www.lspi.net/registration.html>.

Event email: [Sylvia Mercado Kierkegaard](mailto:Sylvia.Mercado.Kierkegaard@iaitl.org)

Event website: <http://www.lspi.net/>

Country: Spain

City/Location: Barcelona

Organiser: International Association of IT Lawyers (IAITL)

## ePractice workshop: Public Services 2.0 - 15 November 2010

Based on the Internet tools and platforms developed during the last few years, Web 2.0 has evolved from a trend to a business paradigm to the current status quo for business development. Governments around Europe and the EU itself have embraced and actively supported and nurtured this evolution in both financial (public funding) and legal (pertinent legislation) terms.

Beyond their active sponsoring of the relevant technologies and practices, Member States Governments are seeking to encourage actual implementation and deployment of pertinent services that can deliver considerable benefits to their citizens. In this light, the European Commission, Directorate General Information and Media is pleased to announce that a workshop on "Public Services 2.0" will take place on November 16, 2010 in Brussels, taking stock of last year's event on Public Services 2.0 and the previous Volume 9 of the ePractice Journal "eGovernment:Hype, Hope or Reality".

This workshop will seek to create awareness and facilitate the exchange of knowledge and experience in best practices in the field of Public Services based on Web 2.0 principles. Moving from simple linking (Web 1.0) to active participation (Web 2.0) to the Semantic Web and Open Data interconnectivity (Web 3.0) and beyond has always been the result of the efforts of motivated individuals; ePractice will aim to invite such persons to attend or present their cases and opinions in an open discussion that will stir debate and stimulate spreading of Best Practices within the EU and beyond.

### Potential topics to be covered are:

- *Applications:*
  - Web 2.0 in Public Service examples (Cases)
  - Related active communities
- *Technology:*
  - Tools and technologies supporting and driving Web 2.0 initiatives
  - Bottom-up vs. Top-down development approaches
- *Policies:*
  - Best practices
  - Benefits for the citizen o Citizen involvement and empowerment o Protecting, expanding and regulating the Digital Infrastructure
  - Current and future Programmes towards supporting Web 2.0 innovation
- *The next generation: Open Data and Web 3.0*

### Important deadlines to remember:

- Abstract (500 words max) & 3 slides to be submitted by October 22nd, 2010
- Speaker confirmation by November 4th, 2010
- Final presentations by November 8th, 2010

Action research, case studies, research-in-progress, and pilot programs are welcome approaches. Proposals for roundtable discussions, practitioner contributions, and product demonstrations are also invited.

For more information and submission of abstracts, please download the **call for participation** and **workshop for speakers** that may be found in the '**presentation and documents**' section below and submit to [events@eurodyn.com](mailto:events@eurodyn.com).

Please, direct all queries to the above email address. The coordinator of the event will assist you promptly.

Country: Belgium

City/Location: Brussels

Organiser: European Dynamics, S.A.

## BE: Flemish Conference on Local e-Government - 14 December 2010

### Flemish Conference on Local e-Government

How can national governments and the European Union (EU) support and promote the development of ICT and eGovernment in local authorities? This interesting and often overlooked issue affects all EU Member States. Developing good eGovernment services is feasible for large cities, but a nearly impossible task for small communities.

The conference, which the Flemish government will hold during the Belgian EU Presidency in 2010 will provide answers to this question. This one day conference will be followed by the '[Lift-off towards Open Government: Putting eEurope in practice](#)' conference hosted by the Belgian federal government on 15 and 16 December 2010 in Brussels where the European Union will present its Digital Agenda Europe.

During the event, participants will have the opportunity to learn about examples from several European countries exploring the theme of 'eGovernment for local authorities'. These presentations and case studies will also be of interest to an international audience. The conference programme has been developed in association with the European 'Smart Cities' project and the Linked Organisation of Local Authority ICT Societies (LOLA).

Furthermore, a statement on the European policy on local eGovernment will also be presented and discussed.

The purpose of the conference is to exchange good practices. A key theme in the presentations will be identifying relevant 'shared services' that can be used by smaller municipalities with limited resources. A small panel consisting of representatives from local authorities will conclude the presentations by reviewing how the conference's presentations and findings may be relevant for their work.

This is an open and free-of-charge conference. However, registration is mandatory and it should be performed online via the [event's website](#), which is to be released in September 2010.

Event email: [egovernment@vlaanderen.be](mailto:egovernment@vlaanderen.be)

Event website: <http://www.opengov2010.be/>

Country: Belgium

City/Location: Ghent

Organiser: Flemish eGovernment Coordination unit (CORVE)

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## BE: Lift-off Towards Open Government Conference - 15 - 16 December 2010

### 'Lift-off Towards Open Government' - A conference hosted by the Belgian Presidency of the European Union

The first ever Ministerial eGovernment Conference was held in 2001; this Conference aims to show the achievements of past European eGovernment efforts to date and their impact for citizens and businesses. The main theme of the conference will be '**Open Government**', with an emphasis on the implementation of cross-border interoperability in practice.

The conference programme will prominently feature a number of large international projects (Secure Identity Across Borders Linked - [STORK](#); Simple Procedures Online for Cross-border Services - [SPOCS](#); Pan-European Public Procurement Online - [PEPPOL](#); and European Patient Smart Open Services - [epSOS](#)) and present the Action Plan 2015, Europe 2020 and [The Digital Agenda](#). The detailed event programme may be found [here](#).

The organisers expect that the two days full of breakout-sessions, a 'Battle of the CEO's', a gala dinner and an exhibition will ensure that this conference is an excellent networking event.

It is worth noting that a [pre-conference](#) will be held in Ghent on 14 December 2010. Registration for both the pre-conference and the main conference can be performed [online](#).

Event email: [secretariat@opengov2010.be](mailto:secretariat@opengov2010.be)

Event website: <http://www.opengov2010.be/>

Country: Belgium

City/Location: Brussels

Organiser: Belgium's Federal Government Service for Information and Communication Technology (FedICT)

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