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European ePractice Newsletter

N. 209 - 30 October 2007

>> **Breaking Barriers - ePractice co-branded workshop**

The MODINIS project will celebrate tomorrow in Florence the open workshop Breaking Barriers to eGovernment, which will focus on specific legal and organisational solutions to overcome obstacles to eGovernment progression.

More information at epractice.eu/workshop/breakingbarriers

>> **Observatories Network workshop**

The European Observatories Network will celebrate its first workshop in Brussels on November 6, 2007. The meeting will show the first results of the network: the Map of Observatories. Participants will also have the opportunity to discuss and agree the basics of the community, promoted by the EC to ensure that any organisation involved in eGovernment and Information Society activities is in contact with related partners.

Free registration and more details at epractice.eu/workshop/observatories

>> **Transferring Best Practices in eGovernment workshop**

How existing eGovernment solutions can be better shared will be the main question addressed in the ePractice.eu co-branded workshop "Re-inventing the Wheel? Transferring Best Practices in eGovernment", to be held in Brussels on November 7. The one-day event will explore the need to increase the learning capabilities of European Member States in the area of eGovernment in order to reap the benefits of being part of Europe.

For free registration please visit epractice.eu/workshop/transferringpractice

>> **Call for papers: European Journal of ePractice**

ePractice.eu is launching the digital publication *European Journal of ePractice*. We invite eGovernment professionals, practitioners and academics to submit position papers on research findings, case experiences, challenges and factors contributing to a successful implementation of eGovernment, eHealth or eInclusion services in Europe and beyond. The deadline for submissions is December 17, 2007.

For more information visit epractice.eu/journal or contact us at editorial@epractice.eu

>> **Towards a lead market on eHealth**

Fondation EurActiv will organise a special discussion session in Brussels on November 6. Among the questions to be addressed will be the main obstacles to the development and growth of the eHealth market and for the deployment of eHealth services and solutions, and the role of regulators, ICT and health care industries and

citizens in providing solutions to these obstacles. For registration and more information contact health@euractiv.com

Please feel free to forward epractice.eu/newsletter to whom it may be of use. You are welcome to send suggestions that may help us to improve the portal and enrich its content. We invite you to [become a member](#) of ePractice.eu in order to use all our services.

Latest Cases

- [Rural Area Information Technology Broadband Network \(RAIN\)](#) 30 October 2007 | Lithuania
 - [The Citizen First project](#) 25 October 2007 | Pan European
 - [Free computer courses in Kortrijk](#) 24 October 2007 | Belgium
 - [Communication Environment for Judicial cross-border cooperation in criminal matters](#) 20 October 2007 | Italy
-

Rural Area Information Technology Broadband Network (RAIN)

The purpose of the Rural Area Information Technology Broadband Network (RAIN) is to improve, in essence, the possibilities for the inhabitants of rural areas to use information technology and the information resources provided by such information technology for the purpose of the improvement of their life. The project schedules the building of fibre-optics based broadband network channels to all local administrations in the territories of rural local administration centres that do not have broadband connectivity. The total length of such channels will amount to 3 200 kilometres.

The Citizen First project

The Citizen First project is an Interreg IIIB project with 5 partners; MWRA (Ireland, lead partner) Cambridge, Eindhoven, Ieper and Kortrijk. The project has to do with bridging the digital divide. Currently the project is in the extension phase. The initial strategic objective was to “empower NWE Citizens by engaging with their communities to deliver the services that they require in an inclusive Information Society that overcomes social & spatial isolation”. Within the framework of the project networks of public computers, free basic computer lessons and community websites have been realized. The project is generally considered to be very successful.

Free computer courses in Kortrijk

Without the knowledge of what one can do with computers and the internet, people will have no incentive to start learning about them. Without the basic skills needed to work with computers and the internet, people will not start using them. We are then talking about the digital divide. The digital divide is connected to existing social-cultural, social-educational and geographic divides. Through the free computer lessons new social contacts between people are created. Bridging the geographical divide fits in with the city’s policy to provide more e-services to all citizens, but it brings a surplus value for the boroughs.

Communication Environment for Judicial cross-border cooperation in criminal matters

J-WeB aims at designing and developing an innovative judicial cooperation environment to enable an effective workflow in cross-border criminal investigations between EU countries and future members. The project focus is the development of a cooperation platform (JCP) capable to support the judicial operators in the duties related to two main procedures preceding the request for warrant of arrest. J-Web is built on web-based groupware tools to support a more effective collaboration, knowledge sharing and information transferring among geographically distributed workforces, within and between law organizations.

Latest News

- [AT: Barrier-Free Day declared](#) 29 October 2007 | Austria
 - [AT/DE: Police searches on-line?](#) 29 October 2007 | Austria, Germany
 - [DE: eParticipation survey](#) 29 October 2007 | Germany
 - [ES: Electronic invoicing boost](#) 29 October 2007 | Spain
 - [DE: Signing for safety](#) 29 October 2007 | Germany
 - [PT: Micro-credit info on-line](#) 29 October 2007 | Portugal
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 - [LI: Video surveillance guidelines](#) 29 October 2007 | Liechtenstein
 - [BG: Launch of the eGovernment portal](#) 25 October 2007 | Bulgaria
 - [DK: Increased focus on maturity in future Danish IT projects](#) 24 October 2007 | Denmark
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AT: Barrier-Free Day declared

Barrier-free status for all Austrian official websites is a high priority, the Secretary of State for eGovernment declared. She announced the holding of a Barrier-Free Day in November.

“An administration’s web presence is its visiting card,” Secretary of State Heidrun Silhavy told a conference on barrier-free status in German-speaking countries. For that reason, “barrier-free access is a high priority for the Austrian administration and in particular for the Federal Chancery”. She pointed to the constitutional requirement for administrations at all levels to treat people with and without disabilities equally in all areas of everyday life. Austria’s eGovernment Law was helping to achieve that goal.

The law requires barrier-free access to all official sites by 1 January next year. Many sites have already complied, she pointed out, including the Federal Chancery. “Important content is available in sign language and we are working towards further optimisation measures.” Access to the on-line legal information system RIS is also being improved, and needs-oriented training in barrier-free web design will be made available to administrations.

She announced the holding of a Barrier-Free Day in Austria on 26 November. Its motto will be “On-line Without Exception”. The Federal Chancery and the Social Affairs Ministry have launched this initiative because “Barrier-free means equal opportunities”.

Further information:

- [Digital Austria – Press release \(in German\)](#)
-

AT/DE: Police searches on-line?

The Austrian Interior Minister has backed his German counterpart’s plans for on-line police searches of computers, and has called for EU-wide implementation.

On-line police searches use “Trojan horses” to investigate hard disks. Trojans plant software in a computer without the owner’s knowledge. In February, Germany’s highest federal court ruled that the police use of Trojans is illegal, as German law allows only overt searches of private property. German Federal Interior Minister Wolfgang Schäuble intends to get the law changed. He sees the searches as an important weapon in the fight against terror. The idea has run into opposition from a number of quarters, including the Federal Data Protection Officer. Issues of human rights and constitutionality are involved, but there are also technical doubts. Some argue that sophisticated criminals will find ways of blocking the “Federal Trojans”, or of hiding the evidence behind strong encryption. There is also concern that the searches might ultimately be used for preventive police “trawls” through internet users’ hard disks.

But Austrian Interior Minister Günther Platter has come out in strong support of his German colleague. Platter wants Austria to use Trojans in “a few selected cases” for surveillance of members of terrorist or criminal organisations, as well as in connection with crimes punishable by more than ten years’ imprisonment. And the Austrian minister has urged EU-wide implementation: “On-line searches in Austria are important, but on their own they will be far too little”. Austria’s main parties have reached agreement in principle on the searches. The government is to set up a working group.

Further information:

- [futureZone.orf.at \(in German\)](#)
 - [heise.de online news](#)
 - [heise.de online news \(in German\)](#)
-

DE: eParticipation survey

The German Interior Ministry has launched an on-line user survey on eParticipation.

The study focuses on the possibilities for citizens and the main business and social actors to use and develop eParticipation in political and administrative decision-making. The aim is to survey and describe the stage of development reached by German eParticipation and draw European comparisons.

The exercise is also expected to produce recommendations for promoting eParticipation within the framework of the German federal government’s programme eGovernment 2.0. Both national and international eGovernment projects will be analysed and best practices identified.

Two questionnaires have been drawn up. One, not currently available on-line, is for business associations and non-governmental organisations. The other is aimed at private citizens, more particularly “internet users who have already, through this medium or other new communications technologies, taken part in political processes”.

Discussion forums on local policy or planning issues, petitions and questions to members of parliament are among the examples given. Survey participants are also asked about their expectations of federal eGovernment. The questionnaire is designed to be completed on-line – mostly by ticking boxes. It is anonymous, which is perhaps just as well. One of the tickable options for the politically active is “I have already taken part in an unauthorised demonstration”.

Further information:

- [Institute for Information Management Bremen – ifib \(in German\)](#)
-

ES: Electronic invoicing boost

A new Spanish ministerial order aims to standardise and promote electronic invoicing for public contracts.

Gazetted on 15 October, the order was issued jointly by several ministries. The aim is to ensure common practice throughout the general state administration, as well as other public bodies linked to it.

The order applies to invoices issued by private individuals or entities. It deals with two main aspects of electronic invoicing:

- The approval procedure within ministerial departments and other bodies which opt to accept incoming electronic invoices.
- The technical conditions to be met by those sending electronic invoices to the public administration.

In particular, the origin and content of an invoice will have to be authenticated by an electronic signature that is valid under the Law on Electronic Signatures.

To help people comply with the order, the ministries have co-operated with business, banking and IT associations to set up a new website. Now on-line at www.facturae.es, it explains the basics of electronic invoicing and gives a checklist of the elements required for an invoice to be valid. Technical documentation, news items and a selection of international links are also included. The site content is managed by Spain's Plan Avanza, which is promoting the country's integration into the information society.

Further information:

- [Press release \(in Spanish\)](#)
 - [facturae website \(in Spanish\)](#)
-

DE: Signing for safety

Police in the German state of Rheinland-Pfalz have added sign language to their website. People with hearing difficulties can now download a range of crime-prevention clips with signing.

The prevention messages are a new feature on the site, and the signing has been built in from the start. The clips complement written texts. The aim is to provide a new service for everyone, while at the same time helping those who are more used to sign language than to the rather different syntax of written German.

The tips cover eight topics:

- Violence within close social relationships
- Forged money and related crime
- Crimes against older people
- Violent videos on school students' mobile phones
- Drugs and crime
- Protection against burglary
- Graffiti
- Vehicle theft

On each theme, police advice can be viewed either in conventional text or as a sign language video. The clips are between three and 18 minutes long and are available in the three most-used video download formats. They were produced by the police in co-operation with local associations for the deaf.

"This service completes the steps taken by the police to ensure that their internet presence is barrier-free," commented Rheinland-Pfalz Interior Minister Karl Peter Bruch. The site has had facilities for the visually impaired since 2004. Demand for the new clips will now be assessed. If they prove popular, sign language will gradually be introduced into other parts of the site.

Further information:

- [Rheinland-Pfalz Police website](#)
-

PT: Micro-credit info on-line

A new subsection of Portugal's Citizenship Portal explains how small business start-ups can apply for micro-credits.

As the site points out, micro-credits are "a mechanism for responding to the difficulties that many people encounter when seeking bank loans in order to start up in business on their own". The small-scale micro-credits

are “in particular at the service of all those who are going through difficult financial situations or who are in precarious employment”. Since 1999, the credits have been available via the National Association for the Right to Credit (ANDC), which acts as an intermediary between the borrower and the various financial institutions with which it has co-operation agreements.

The Citizenship Portal is Portugal’s one-stop shop for eGovernment. Designed as a clearing-house, it currently links to 695 services, of which 223 are listed alphabetically. It includes a Business Portal which noticed that although micro-credits are “a proven success” in Portugal, “few people make use of this support”. So the portal decided to “explain to its users the simple means of accessing micro-credit through the ANDC”. Five pages on the portal itself describe each stage of the application process. It also links across the [ANDC’s micro-credit site](#). The portal adds that various other programmes exist to encourage small business set-ups and so reduce long-term unemployment. As a good practice example, it links to the [Employment Promotion Programme in the District of Porto](#).

Further information:

- [Portal Do Cidadão \(in Portuguese\)](#)
 - [Micro-credit website of the National Association for the right to credit – ANDC \(in Portuguese\)](#)
 - [Employment Promotion Programme – District of Porto \(in Portuguese\)](#)
-

UK: Nationwide ‘Pride of Place’ poll to bring citizens on-line

The [UK Department for Communities and Local Government \(DCLG\)](#) is conducting an on-line poll on favourite local spots to visit as a way of enticing people to discover not just their local area, but also their local council websites.

Some 104 local authorities across the country are inviting residents to visit their websites and take part in the ‘Pride of Place’ poll where they can vote for one of ten locally nominated favourite places to visit. The poll is part of the DCLG’s [Connect to your Council](#) campaign which encourages citizens to make their council websites a first port of call for services and information. Residents can now use council websites to find out anything from bin collection rotas to how to apply for school places.

The sites selected to take part in the poll were nominated by famous local personalities. Winners of the poll will be announced in December following the closure of voting on 30 November 2007. Presenting the initiative, UK Communities Minister, Parmjit Dhanda, said: “We hope the poll will prompt residents across England to visit their local council website to vote for the place they are most proud of in their patch. It could be a landmark, town, park, historic site or even a pub – which is sure to generate debate! The poll is a fun introduction to the mass of valuable and easily accessible services and information on council websites, including planning, schools, libraries, bin collections and paying bills.”

Further information:

- [PublicTechnology.net](#)
 - [Department for Communities and Local Government \(DCLG\)](#)
 - [Connect to your Council](#)
-

UK: Local council adopts SMS

Babergh District Council in Suffolk, England, has recently taken to using text messaging to send out notices and reminders that would usually be communicated by post. The move has been greeted enthusiastically as a means of both improving communication with citizens and reducing costs.

Using the ‘Text Message Server’ developed by software firm [Avanquest](#), the council is now using SMS for a variety of council communications, including reminders to pay council tax, the booking of building inspection

appointments, and the delivery of local election results to members of the press. As well as providing more flexible ways of communicating, the council says it is also saving time and money by using SMS.

"The potential for numerous worker hours saved is enormous, coupled with money savings: the cost of a second-class stamp is 24p" (approx. 34 euro cents) " , a text charge is 6p" (approx 0.08 euro cents), said Bob Southgate, Babergh's Head of Customer Services. "Text messaging is an effective and modern way of communicating," he added. "Most people have a mobile phone and it is no longer a gimmick but a real help in a busy world. By launching this system, Babergh is hoping to communicate with even more of its customers, while keeping the traditional methods open to allow for greater access to our services."

Plans are under way to use SMS technology for emergency planning processes. "Texting is quick and accurate, plus it gives us a complete audit trail, essential for this scenario," said Southgate. The Council also intends to use SMS to support their 'Litter Champions' campaign. The litter 'champions' across the region will use text messaging as the preferred method to report fly-tipping, abandoned vehicles, graffiti, etc. to the relevant departments. "This means damage will be able to be assessed and action decisions made before visiting the site," noted Southgate.

Further information:

- ENN.ie
 - sourcewire.com
 - Avanquest
-

EU: NETC@RDS extends reach for planned EU eHealth cards

The EU [NETC@RDS project](#), which is preparing the ground for the planned electronic European Health Insurance Card (eEHIC), has recently entered its initial deployment phase which will see the further extension of the existing service.

'NETC@RDS for eEHIC ID' is a pan-European project supported by the EU's eTEN Programme. It aims to achieve initial deployment of an on-line service for the eEHIC. The existing service, already successfully tested during a market validation phase in 85 pilots across ten EU Member States, will be progressively extended to enable easy access to healthcare for European citizens on temporary stays in any other EU country. Evidence of entitlement can be provided through the eEHIC card in any of the 305 project service sites across the 15 participating European countries. New service points have recently been launched in France and Germany, including at the Hôpital Saint-Roch in Nice (France) and in the Lörrach area (Germany, French/Swiss border).

Under the eEHIC system, access to healthcare in another EU Member State could be authorised either via an eye-readable EHIC, or a national health insurance electronic card, or via certain national eID chip cards issued by the responsible government authorities of the participating partners. An on-line verification procedure will provide the assurance needed to support acceptance procedures for both health insurance and healthcare providers.

In line with EU rules, all Member States and the EFTA countries are already issuing the EHIC as a replacement of the former E111 paper forms which allow EU citizens access to healthcare services in other Member States during temporary stays. The NETC@RDS project aims to provide reliable pan-European, interoperable solutions for the electronic version of the EHIC.

Further information:

- [eTEN](#)
 - [NETC@ARDS website](#)
-

LI: Video surveillance guidelines

Liechtenstein's data protection office has issued guidelines on video surveillance by the authorities.

Is video surveillance effective? The guidelines are sceptical. They point in particular to the UK's 4.2 million surveillance cameras. "Does this high density of video cameras mean a corresponding increase in security? The answer is no." This may be because "a problem is simply shifted from one place to another". In fact, these are "often social problems which need to be tackled differently".

Video surveillance "is not only an intrusion into privacy; also affected are the freedoms of assembly, expression and movement". So a risk analysis should be conducted first, and the proportionality principle should apply. Are the risks serious enough to justify video? Suggested alternatives include eliminating blind corners; improving street lighting; installing movement sensors and alarms; hiring wardens or stepping up police patrols; putting in meeting points, phone booths, cafés or kiosks; and promoting neighbourhood social work.

Nonetheless, if video is installed the cameras should be fully visible and clearly signposted, and the person responsible for them should be known. Private houses, changing rooms, toilets and school playgrounds should not be within a camera's view. If it is there to prevent serious crime, it must not be used to record and follow up on "other types of behaviour". Its purpose must be legal – for instance, "general video surveillance of a workplace is not permitted". The justification for a camera should be reassessed periodically. The video material must be kept in a fully secure place. "Privacy filters" should obscure people's faces on the recordings unless and until they are used in evidence. The data protection office is legally empowered to check video surveillance installations, and its advice should be sought before they are set up.

Further information:

- [Guidelines on video surveillance by public authorities \(in German\)](#)
-

BG: Launch of the eGovernment portal

The Bulgarian government recently launched the country's eGovernment portal www.egov.bg. The new portal enables citizens to get on-line information about many public services as well as forms to download.

Mr. Frans De Bruïne, Director of the Information Society and Media Directorate-General of the European Commission, was present at the official launch hosted by State Administration Minister Nicolai Vasilev and Prime Minister Sergei Stanishev. "The launch of the e-government portal was one parameter by which progress by the state administration towards European harmonisation could be measured", said the Prime Minister.

According to a press statement from the government "The e-government project was the outcome of the Inter-regional System for Electronic Government and the Pilot Integration System for Electronic Regional Administration projects by the State Administration Ministry."

"The next step in the portal's development will be e-working of documents as the operations will be performed between the administrative structures themselves", said the head of E-Government Directorate Yuriy Alkalay.

Among the first projects to be developed at the beginning of 2008 is the launch of an ePay system.

Further information:

- [Sofia ECHO](#)
 - novinite.com
 - [eGovernment portal of Bulgaria](#)
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DK: Increased focus on maturity in future Danish IT projects

On September 18 the Danish IT and Telecom Agency launched a new and improved standard contract for long-term IT projects - K02 - which formulates the demands of the 'IT maturity' of both the provider and the customer.

The National IT and Telecom Agency has completed a new and improved standard contract for long-term IT projects, known as K02, in cooperation with The Danish IT Society (Dansk IT), a membership organisation for IT professionals, and the Danish IT Industry Association (ITB), the largest independent representative for the IT business community in Denmark.

The standard contract K02 is a tool for public customers to help them complete large and complex IT projects. K02 replaces the previous public standard contract K33.

K02 is based on a series of initiatives with the aim of strengthening public IT projects. The main focus is to match the IT maturity of the customer and the provider. This is done primarily through assessing the IT maturity of both parties, and based on this assessment; the K02 contract formulates the specific demands for the IT maturity. In order to be able to assess the IT maturity before entering into an agreement, the provider may prove its' IT-maturity with the international rating for IT maturity - CMMI (Capability Maturity Model Integration).

Because of the complex structure of the CMMI certification, The National IT and Telecom Agency has developed a simpler version, known as "the light model". This version can be used as an assessment tool for the IT maturity of not only the provider, but also includes an evaluation of the customer. After both parties have been assessed, the legal standard contract K02 can be used for finalising a legal agreement on the collaboration on the IT project.

Moreover K02 includes extended requirements for the project documentation, a division of the stages of the program, as well as the right of public authorities in general to utilise IT programs, which are especially developed for the customer.

The ambition is that K02 will serve as a standard contract for larger IT projects in all public institutions. The parties behind the contract agree to continue the collaboration in order to secure that the dissemination of K02 will be as successful as the previous standard contract.

"The new contract forms a better basis for successful public IT projects, as well as ensuring a more efficient utilisation of the IT investments that are currently being made," says Minister of Science Helge Sander.

Further information:

- [OIO \(in Danish\)](#)

New Factsheets

The 3rd Edition of the eGovernment factsheet for Bulgaria as well as the 8th Edition for Hungary are now available online. We invite you to visit the relevant section for regular and/or ad hoc updates related to the factsheets: epractice.eu/factsheets

Latest Publications

- [EU: Key Success Factors for the Adoption of eServices](#) 4 July 2007 | Pan European
 - [EU: State of the art in Good Practice Exchange and Web 2.0](#) 30 September 2007 | EU Institutions
 - [EU: eGovernment in the European countries](#) 22 October 2007 | EU Institutions
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EU: Key Success Factors for the Adoption of eServices

Complete title: *Final report of the EUROCITIES Working Group on eGovernment - Key Success Factors for the Adoption of eServices*

Authors: The eGovernment Working Group of the EUROCITIES Knowledge Society Forum

Description (short summary): This report is one of the outputs of the EUROCITIES Working Group on eGovernment chaired by Barcelona City Council.

eServices adoption has been a tough issue for public administrations at all levels. Certainly, it is not enough to establish a target of having all the interactions by the citizen with government available electronically. For the majority of eGovernment services take up has been extremely slow - most citizens still prefer traditional methods of contact. In this field cities, as being the first contact point of the citizens with the public administration, can play a major role.

In this report, the Working Group analyses three key factors for cities to increase the adoption of eServices. These keyfactors are: developing better eServices, more advanced and user oriented; campaigning and promoting among users, and finally achieving the economic sustainability of the launched eServices. Additionally, it shows some good experiences and realisations carried out by cities and local government on each key factor.

Original URL: http://www.euocities.org/include/lib/sql_document_card.php?id=5128

Languages available: EN

Number of pages: 21

EU: State of the art in Good Practice Exchange and Web 2.0

Complete title: *State-of-the-art in Good Practice Exchange and Web 2.0*

Authors: Report prepared by ePractice.eu; Roc Fages and Ramón Sangüesa from Barcelona, Spain

Description (short summary): The present document explores the relationships between good practice exchange through Communities of Practice (CoPs), 2.0 technologies and their consequences for eGovernment in general and, more specifically, ePractice.eu.

In order to do so, the authors have placed the entire discussion within the larger setting of collaborative knowledge exchange and collaborative technologies, which constitute, at the same time, the core of new economic and social relationships, as well as their main facilitators. On this basis, the authors have selected three relevant experiences to be analysed in depth and 20 others, which are more generally described, including at the end about 50 more experiences for consideration.

A general conclusion of the paper is that in order for 2.0 CoPs to work efficiently, one must: plan instead of improvising, think in terms of behaviour and not just regulations, and think technologically, as well as in terms of the organisation and community culture.

Original URL: <http://www.paueducation.com/>

Language available: EN

Number of pages: 115

EU: eGovernment in the European countries

As part of its mission to inform the European eGovernment community about key issues of common interest, the eGovernment Observatory maintains a series of Factsheets presenting the situation and progress of eGovernment in 32 European countries: EU-27, Croatia, Turkey, Iceland, Liechtenstein and Norway, providing for each one of them a wide and consistent range of information:

- Country Profile (basic data and Information Society indicators);
- History (major past eGovernment developments and milestones);
- Strategy (vision, objectives and principles supporting the eGovernment drive);
- Legal Framework (main legal texts impacting on the development of eGovernment);
- Actors (key organisations involved in the eGovernment drive);
- 'Who's Who' (main decision-makers and executives steering and shaping the move to eGovernment);
- Infrastructure (key components of the nationwide eGovernment infrastructure);
- eServices for citizens and for businesses (online availability and sophistication of services for citizens and businesses, based on the eEurope common list of basic public services).

EU-25 factsheets have been regularly updated since June 2005. In September 2006 the first edition of the factsheets of the following countries has been published: Bulgaria, Romania, Croatia, Turkey, Iceland, Liechtenstein and Norway.

As a general rule, factsheets are updated every 6 months with a new Edition. Important updates between two Editions may result in a new Release. The version number of the factsheet consists of its Edition and Release number, i.e.: 'v.6.0': Sixth Edition, 'v.6.1': 1st Release of the 6th Edition, etc.

Author(s): The eGovernment Observatory Editorial Team of European Dynamics for the IDABC eGovernment Observatory

Copyright information: © European Communities, 2007

Original URL: <http://www.epractice.eu/factsheets>

Language(s) available: EN

Number of pages (English version): Approx. 20 to 30 pages per factsheet

Upcoming Events

[UK: Bristol E-Democracy Day](#) 31 October 2007 | United Kingdom

[IT: Breaking Barriers – Final workshop](#) 31 October 2007 | Italy

[IT: Global Forum 2007](#) 5 - 6 November 2007 | Italy

[BE: Workshop “Towards a lead market in eHealth”](#) 6 November 2007 | Belgium

[BE: Observatories Network workshop](#) 6 November 2007 | Belgium

[ES: Training on the Spanish Law on Personal Data Protection](#) 7 November 2007 | Spain

[BE: Transferring Best Practices in eGovernment – Workshop](#) 7 November 2007 | Belgium

[UK: e-Democracy '07 Conference](#) 8 November 2007 | United Kingdom

[IE: 2nd Annual Data Protection Practical Compliance Conference](#) 9 November 2007 | Ireland

[BE: Conference on the delivery of a secure e-environment for mobile European citizens](#) 15 November 2007 | Belgium

[BE: 2nd IDABC eIDM Interoperability Workshop](#) 12 September 2007 | Belgium

[BE: 4th International cc:eGov Workshop](#) 19 November 2007 | Belgium

[IE: Cities of Knowledge Conference](#) 20 November 2007 | Ireland

[LV: International Conference Regno 2007](#) 26 - 27 November 2007 | Latvia

[ES: Tecnimap Gijón 2007](#) 27 - 30 November 2007 | Spain

[DE: eHealth: Combining Health Telematics, Telemedicine, Biomedical Engineering and Bioinformatics to the Edge \(CeHR\)](#) 2 - 5 December 2007 | Germany

[BE: BroadBand Europe 2007](#) 3 - 6 December 2007 | Belgium

[VN: 5th Vietnam e-Government Symposium](#) 4 - 6 December 2007 | Asia

[FI: Seminar “Promoting eInclusion at local and regional level in the EU”](#) 12 December 2007 | Finland

[IT: Congress on e-learning and e-government](#) 13 December 2007 | Italy

[LU: Digital libraries and technology-enhanced learning](#) 17 - 18 December 2007 | Luxembourg

[PT: HEALTHINF 2008](#) 28 - 31 January 2008 | Portugal

UK: Bristol E-Democracy Day

Modern Methods of governance - democracy in action or mob rule?

Jointly organised by Bristol City Council and the International Centre of Excellence for Local eDemocracy, this workshop will take place in Bristol, UK, on 31 October 2007.

A dissemination workshop funded by [eParticipate](#), the "eTEN eParticipation Trans-European Network for Democratic Renewal & Citizen Engagement with their local authorities", the event will address ePetitions, eConsultation, marketing eDemocracy and tools for elected representatives to engage local citizens.

The workshop will furthermore present the launch of the [Legese](#) project which is looking at how to involve citizens in the local implementation of European policies by linking webcasting with eParticipation. 'Legese' is a project coordinated under the recently launched EU's [eParticipation Preparatory Action](#).

In the afternoon, three fringe events will respectively address the themes of Blogging, Podcasting, and Community Networking.

Allocation of places is based on a "first come first served basis". Those interested in participating should fill in the online form available at the event website. They will be contacted via e-mail to confirm whether or not they have been allocated a place and for which session(s).

Event website: <http://www.bristol.gov.uk/edemday>

Venue:

Watershed
Bristol Harbourside
Bristol
United Kingdom

Contact: E-mail: carol.hayward@bristol.gov.uk

IT: Breaking Barriers – Final workshop

Breaking Barriers to eGovernment – Final workshop on 'Solutions for eGovernment'

The final workshop of the European Commission funded project 'Breaking Barriers to eGovernment' will take place on 31 October in Florence, Italy. It will focus on specific legal and organisational solutions to overcome obstacles to eGovernment progression.

These solutions will form a set of recommendations to the European Commission at the end of the Breaking Barriers project in December 2007. The event will be a combination of presentations from academia and practice and small working group sessions that focus on particular solutions for eGovernment.

Participation to the event is open and free-of-charge although the number of seats is limited. Those wishing to attend the event may email their name and affiliation, if any, to: events@oii.ox.ac.uk.

The workshop is [co-branded with ePractice](#). Therefore, registration can also be performed online at the ePractice.eu workshop's page: <http://www.epractice.eu/workshop/breakingbarriers>.

Event website: <http://www.egovbarriers.org/?view=events>

Venue:

Law Department at the European University Institute
Villa Schifanoia
Via Boccaccio 121
50133 Florence
Italy

Contact: E-mail: events@oii.ox.ac.uk

IT: Global Forum 2007

The « Global Forum/Shaping the Future » is an annual international and independent event, dedicated to the Economic, Political, Social and Societal issues related to the successful evolution of the Information Society.

GLOBAL CONVERGENCE 2.0INTEGRATION & INNOVATION

The Global Forum 2007 will highlight a number of innovative projects from around the world in order to forge stronger networking on a global basis and foster new international initiatives.

During the two-day meeting, we will focus on ways in which the digital convergence of platforms and channels can help develop a genuine multimedia and knowledge society. We will explore a myriad of issues, including business applications, development of e-communities and successful public-private partnerships.

Venue:

Fondazione Giorgio Cini
Venice
Italy

Event Website: http://www.items.fr/spip.php?page=globalforum&id_rubrique=82

BE: Workshop “Towards a lead market in eHealth”

Stakeholder Lunchtime workshop organised by Fondation EurActiv

Based on the Aho report on Creating and Innovative Europe, the Commission is currently finalising a Communication on the creation of lead markets in which the public sector could help create demand for innovation-rich goods and services and drive market growth; eHealth is expected to be one of the priority areas.

To exchange views on the development of the eHealth market within the EU, Fondation EurActiv will organise a special lunchtime [stakeholder discussion session](#) in Brussels on 6 November.

The contributors will include: Michael Palmer (European Commission Information Society and Media Directorate-General, ICT for Health Unit), Mats Larson (Oracle Corporation), Eric Maurincombe (Chairman, COCIR Healthcare IT Committee), David Monteau (INRIA).

Among the questions to be addressed will be the following:

- Main obstacles to the development and growth of the eHealth market and for the deployment of eHealth services and solutions;
- Role of regulators, ICT and health care industries and citizens in providing solutions to these obstacles.

Those who can illustrate good and bad examples on the above-mentioned points are strongly encouraged to attend. The seats for this discussion workshop are limited and will be attributed at ‘first come first served’ basis.

Registration requests shall be sent to Niki Naska either by email at accounts@euractiv.com or by phone: +32 2 788 36 60.

Event website: <http://www.euractiv.com/en/HomePage>

Venue:

EurActiv Network Office
1 Boulevard. Charlemagne
1041 Brussels
Belgium

Contact: E-mail: publicaffairs@euractiv.com

BE: Observatories Network workshop

The European Observatories Network will present in its first workshop the Map of Observatories and discuss and agree the basics of the community

The European Commission (EC) is promoting the creation of a [network of organisations](#) interested in the analysis, measurement and spread of good practice in Europe, particularly in the field of eGovernment. The objective of the Observatories Network is to ensure that any organisation involved in eGovernment and Information Society activities is in contact with related partners. The EC and ePractice.eu will help these organisations to keep in contact and to administer the network, giving them full freedom to decide the activities to be developed.

With more than 100 registered people and organisations during the last months the Observatories Network will celebrate its first workshop in Brussels on November 6, 2007. The meeting will show the first results of the network: the Map of Observatories. Participants will also have the opportunity to discuss and agree the basics of the community.

Objectives of the workshop:

- Discuss the objectives of the Observatories Network
- Discuss the internal organisation of the network
- Discuss the observatories expectations on the network
- Discuss the way observatories think they could contribute to the network
- Presentation of the network developed during the last months: the Map of European Observatories

Free registration will be open online until November 5, 2007.

Event website: <http://www.epractice.eu/workshop/observatories>

Venue:

Tour Madou
Second floor, room 10
Place Madou 1
1210 Saint-Josse-ten-Noode
Brussels
Belgium

Contact: E-mail: observatory@epractice.eu

ES: Training on the Spanish Law on Personal Data Protection

Training on the Spanish Law on Personal Data Protection (LOPD) – Critical success factor for its compliance

While opening up new personal and business possibilities and perspectives, technological advances raise at the same time new legal and ethical challenges on the processing and use of data. One of the main factors contributing to LOPD compliance is the dissemination of subject knowledge at three levels: education, awareness raising and spreading.

Organised by the Institute of Audit & IT-Governance (IAITG) and hosted by the EAE Business School of Barcelona, this training will take place on 7 November. It aims to provide a framework for meeting and discussing various forms of data management and information security, and to share practical experiences of either public or private organisations active at EU, regional and national levels. The event will deal with data protection and security by integrating three different but complementary approaches: legal approach, technical approach and finally practical implementation.

The training, to be held in Spanish, is designed for professionals with responsibilities for security in public or private environments and professionals coming from related areas (consultancy and auditing firms, internal and external prevention services, security companies) who are involved in the management and treatment of personal data. About 100 attendees are expected to participate.

Participating to this open event requires the payment of a €800 fee. Registration can be performed by phone +34 902 47 46 47 or by email sent to admisiones@eae.es.

Event website: http://www.eae.es/lopd/LOPD_ang.pdf

Venue:

EAE Business School
Aragó 55
08015 Barcelona
Spain

Contact: E-mail: admisiones@eae.es

BE: Transferring Best Practices in eGovernment – Workshop

Free interactive ePractice co-branded workshop on how existing eGovernment solutions can be better shared

Policy-makers face a growing demand to provide citizens and businesses with better access to eGovernment services. Legal and policy obligations following from a deepening of European integration, such as the Service Directive, require from governments to extend and integrate the range of services offered to citizens and businesses. Increasing mobility of citizens and firms has to be accommodated by services with a cross-national or pan-European scope.

Good eGovernment solutions can ease administrative procedures, reduce administrative burden for citizens, businesses and public administrations, and stimulate cross-border economic activity with all its associated benefits. Integration and pan-Europeanisation of eGovernment services is an important competitive advantage for countries wishing to attract workers, consumers and businesses from other countries.

All these issues will be addressed in the ePractice.eu co-branded workshop “Re-inventing the Wheel? – Transferring Best Practices in eGovernment”, to be held in Brussels on November 7, 2007. The one-day event organised by RAND Europe and UNU-MERIT for the EUREGov project (www.euregov.eu) will explore the need to increase the learning capabilities of European Member States in the area of eGov in order to reap the benefits of being part of Europe.

Free registration will be open online until November 6, 2007.

Event website: <http://www.epractice.eu/workshop/transferringpractice>

Venue:

Beaulieu 25
B-1049 Brussels
Belgium

Contact: E-mail: workshop@euregov.eu

UK: e-Democracy '07 Conference

3rd edition of the annual e-Democracy Conference in the UK

This 3rd edition of the eDemocracy Conference organised by Headstar will take place in London on 8 November. The event will bring together British deputies from all the main parties, senior representatives of local government and international guests. Attendees from both the public and private sector are expected to participate.

Topics to be covered by the plenary and workshops range from those that have been setting the headlines, such as ePetitions; to how local councillors are using the web; the future for local eDemocracy worldwide and virtual worlds; eVoting and social networking, etc.

Furthermore, the 'Working2Gether' policy conference is merging with e-Democracy '07. Two Working2Gether streams will look at the role that private sector innovation and small businesses can play in helping our democracy to modernise.

Registration can be performed online at the event website. The attendance fee amounts to £145 (approx. €208) plus VAT for the Public Sector as well as voluntary & registered charity organisations, and to £195 (approx. €280) plus VAT for Private Sector representatives.

Event website: <http://www.headstar-events.com/edemocracy07/>

Venue:

The New Connaught Rooms
61-65 Great Queen Street
London WC2B 5DA
United Kingdom

Contact: E-mail: claire@headstar.com

IE: 2nd Annual Data Protection Practical Compliance Conference

2nd Annual Data Protection Practical Compliance Conference

This Conference will bring together in Dublin, Ireland, the leading authorities in the field of data protection, as well as the related areas of records management, privacy and information technology.

Billy Hawkes, the Irish Data Protection Commissioner, will be the keynote speaker. Other expert speakers are from leading corporations and government.

Participants will gain practical data protection advice and learn the underlying rationale essential to steering their organisation and clients through the myriad of data protection issues that arise every day. One of the presentations will look at how the challenge of data protection compliance is being met within the public sector with specific emphasis on the overlapping roles of the Data Protection and Freedom of Information compliance officers.

Registration can be performed online. Attendance requires the payment of a fee.

Event website: <http://www.pdp.ie/>

Venue:

Morrison Hotel
Ormond Quay
Dublin 1
Ireland

Contact: E-mail: epractice.eu@privacydataprotection.net

BE: Conference on the delivery of a secure e-environment for mobile European citizens

A Digital Europe: Delivering a secure e-environment for mobile European citizens

Security goes hand in hand with the development and delivery of Pan-European eGovernment Services. This conference is organised within the framework of the EU supported secureEgov study project whose aim is to support the development and activities of a European strategy for secure e-government services.

To take place in Brussels on November 15, the event will present the key issues that need to be addressed, prioritise them, and recommend appropriate policy actions. High level speakers will set the boundaries for where the vision should be going and what is required to make it happen. Multi-stakeholder round tables will ensure a measured and insightful debate.

The conference will deliver:

- Base line overview of key security issues and research needs for developing secure pan-European eGovernment services;
- Greater awareness of the importance of security in the development of cross-border eGovernment services;
- Policy recommendations: Security guarantees required to create a trusted environment for mobile European citizens.

Registration to this free event can be performed [online](#).

Event website: <http://www.securegov.eu/>

Venue:

Centre Borchette
Rue Froissart 36
1040 Brussels

Contact: E-mail: neilr@rand.org

BE: 2nd IDABC eIDM Interoperability Workshop

Towards Common Specifications for eIDM Interoperability

Within the scope of the [IDABC](#) programme and in support of the i2010 [eIDM Roadmap](#), IDABC is organising a second Workshop on electronic Identity Management Interoperability on 12 September 2007 in Brussels.

The workshop will present and explain the inputs gathered and the work achieved towards the production of the draft "Common Specification for eID Interoperability". The objective is to collect the feedback and comments from the industry, from administrations and from the academic world on those "common specifications".

Registration to the workshop will be open until 5 September 2007. Attendance will be limited to a maximum of 60 participants. In order to confirm attendance, interested persons may send their details to the following email address: eric.meyvis@siemens.com.

Event website:

<http://ec.europa.eu/idabc/en/document/7180>

Venue:

Hotel Crowne Plaza Europe
Rue de la Loi 107
1040 Brussels
Belgium

Contact:

E-mail: gzim.ocakoglu@ec.europa.eu

BE: 4th International cc:eGov Workshop

4th International Workshop: Organisational change for citizen-centric eGovernment - Final dissemination event, Brussels, November 19th 2007

The fourth international cc:eGov Workshop (cc:eGov) to take place in Belgium on 19 November is the fourth and final one in a series of four events aiming at serving as key drivers to the cc:eGov study project.

The cc:eGov study was launched in June 2006 by the European Commission's eGovernment Unit in DG Information Society and Media in order to better understand the organisational culture and citizen centricity in the EU and subsequently produce concrete conclusions and tools for policy makers and practitioners.

The final dissemination event aims to present results from all strands of work from the project, including a Handbook, designed to help citizens and organisations address citizen-centric readiness. Launch and presentation of the Handbook will be followed by a series of "masterclasses", led by practitioners who can demonstrate successful citizen-centric approaches in action.

Space at this free event can be booked by sending an email to: ccegov@ecotec.com.

This event is co-branded with ePractice. Therefore, registration can also be performed online at the ePractice.eu workshop's page: <http://www.epractice.eu/workshop/cceGov>.

Event website: <http://www.ccegov.eu/?Page=Workshops>

Venue:

European Commission
DG Information Society and Media BU25
Avenue de Beaulieu 25
Brussels

Contact: E-mail: ccegov@ecotec.com

IE: Cities of Knowledge Conference

An International eGovernment/Public Sector Knowledge Management event

This Cities of Knowledge Conference will take place in Dublin on 20 November. The event is associated with the dissemination work of the "Innovative Cities for the Next Generation ([ICiNG](#))" project which is funded through the European 6th Framework Research programme. The Dublin City Council and Dublin Institute of Technology co-organise the event with the collaboration of the ICiNG consortium.

The ICiNG project aims to develop effective e-communities and e-access to city administration. The project is based in Dublin, Barcelona, and Helsinki. Each city is providing 'City Laboratory' test-bed sites in strategic development/city regeneration locations where users will trial and evaluate technologies and services.

This conference will attract strategic thinkers from local government around Europe to interact with leading edge speakers including those from innovative cities like Barcelona, Helsinki, Dublin, Tallinn, Derry, Liverpool, and San Jose (USA), as well as thought leaders from global technology companies and the European Commission.

Early booking is recommended as spaces are limited. Registration can be performed online at <http://www.bookyourplace.ie/> or by phone +353 1 668 0600

Event website: <http://dt.uab.es/events/events.htm>

Venue:

Clontarf Castle
Castle Avenue
Clontarf
Dublin 3
Ireland

Contact: E-mail: jbattle@bcn.cat

LV: International Conference Regno 2007

Sixth Regno Conference

The Regno Conference, now in its 6th edition, is organised by the Secretariat of Special Assignments Minister for Electronic Government Affairs of Latvia together with the Population Register Centre of Finland. The event is supported by the IDABC programme of the General Directorate for Informatics of the European Commission.

The purpose of the Regno Conference is to provide participants from over 25 countries with an opportunity to exchange information about the situation of base registers and public eServices development in different countries and to discuss about future strategies in that area as a part of eGovernment. Around 200 participants are expected to attend, including ministers, leading specialists of the registers, eGovernment policy makers, eService providers, as well as representatives of the academic sector, businesses and representatives of NGOs.

The 2007 edition of Regno will cover the following topics:

- All aspects related to the role of Registers in the provision of qualitative and modernised eServices for administrations, citizens and business;
- Use of registers data, integration of state registers, development of eArchives, implementation of eSignature, legislation on eDocuments, validity of electronic data; business process rearrangements, and other similar issues;

- EU-wide possibilities with regard to the improvement and development of collaboration, such as interoperability, secure exchange of information between registers and service providers, trust and security of public eServices provided by Registers.

Moreover, a thematic meeting on 'Information management, standards and data quality' will be held during the conference. This meeting is organised in the frame of the ePSIplus Thematic Network, funded by the eContentplus programme, to support the implementation of the European Directive on Public Sector Information (PSI) Re-use, in the period leading up to its review in 2008.

Attendance is free and registration can be performed online at the event website.

Event website: <http://www.regno2007.lv/eng/index.php?p=0>

Venue:

Reval Hotel Latvia
55 Elizabetes Street
Riga
Latvia

Contact: E-mail: toms.celmillers@eps.gov.lv

ES: Tecnimap Gijón 2007

10th Congress on Information Society for the Modernisation of Civil Services – 'Administration 2.0: New services, New rights'

The 10th edition of Tecnimap will take place over four days in Gijón, Spain. It is organised by the government of the Principality of Asturias and Gijón City Council in association with the Spanish Ministry of Public Administrations. Every year, this event brings IT representatives from different levels of public administration together with eGovernment experts and the industry for those to exchange experiences, ideas and projects in the field of information technologies and public services.

Over 5 000 participants are expected to attend this edition together with 250 companies and news agencies. During four days of lectures, roundtables and workshops, eGovernment issues will be addressed and discussed. This year's edition theme is 'Administration 2.0: New services, New rights'. Focus will be placed among others on laying down the foundations of Spain's recently adopted Law on Citizen's access to public services. The exhibition area will again feature demonstrations of concrete solutions to problems facing public authorities.

For the first time, a forum will be held at Tecnimap for citizens to present their opinions and suggestions regarding the electronic modernisation process of public administrations. Another novelty in this year's edition is the granting of three awards; one for each level of government in Spain. The awards winners will be the most outstanding initiatives that enable communications between citizens and administration, promote and simplify access to public services and allow for citizen participation.

Participation is free-of-charge both for Spanish civil servants at any level of government and for public sector representatives from other countries. The deadline for papers submissions will be announced in due time.

Event website: <http://www.tecnimap.es/Tecnimap/default.aspx>

Venue:

Gijón Trade Fair
Paseo del Doctor Fleming, no. 481
33203 Gijón

Spain

Contact: E-mail: secretaria.tecnimap@gijon.es

DE: eHealth: Combining Health Telematics, Telemedicine, Biomedical Engineering and Bioinformatics to the Edge (CeHR)

International Conference on eHealth combining Health Telematics, Telemedicine, Biomedical Engineering and Bioinformatics to the edge.

Topics & Content

- International and National Approaches to eHealth
- Legal, Social and Ethical Aspects of eHealth
- The eHealth Challenge of Semantic Interoperability
- eHealth Standardisation
- Electronic Health Record Architecture
- Terminologies and Ontologies in Medicine
- Evaluation and Validation of Approaches and Solutions: Users and Behavioural Aspects of eHealth
- Personal Health Paradigm
- Bioinformatics and Genetics for Future eHealth Approaches
- Biomedical Engineering as the Other End of the Interoperability Chain
- Ubiquitous and Autonomous Computing

Website: <http://www.CeHR.de>

Contact: info@cehr.de

BE: BroadBand Europe 2007

BBEurope 2007 Conference

BBEurope 2007 is organised with the support of the European Commission. This European Forum dedicated to broadband will take place over four days in Antwerp, Belgium from 3 to 6 December.

The event will feature exclusive scientific presentations on broadband projects research results, semi-scientific commercial presentations from agencies and municipalities, and semi-commercial presentations from companies on broadband products and services. Speakers will include representatives from the European Commission, government agencies, standardisation bodies, professional organisations, world-wide Industry representatives, R&D centres and the Academia.

The conference programme will focus on Broadband Drivers (such as eHealth and eGovernment) & Broadband Applications. Among other topics, the programme is likely to cover regulatory, legal and security issues, national broadband strategies and standardisation. The call for papers is open until 1 September 2007.

Event website: <http://www.bbeurope.org/>

Venue:
Antwerp
Belgium

Contact: E-mail: peter.vandaele@intec.UGent.be

VN: 5th Vietnam e-Government Symposium

Towards a better life for citizens, e-Vietnam

The Ministry of Information and Communication of Vietnam, the Hochiminh City Department of Information and Communication, and the International Data Group (IDG) co-organize the 5th annual Vietnam e-Government Symposium which will take place on December 4-6, 2007 in Hochiminh City.

Under the theme 'Towards a better life for citizens, e-Vietnam', the Symposium is aimed at assessing practical eGovernment issues and creating better public services for citizens and businesses by strengthening the eGovernment model.

An open forum on eGovernment with the presence of national and local policy-makers, international organisations representatives and solution providers, the conference part will feature 3 keynotes of high practical value to be delivered by both local and international speakers, as well as several sessions based on experiences from foreign eGovernment case studies relating to security, architecture and more.

An exhibition will be running in parallel to display solutions and technology for eGovernment application inside and outside the country.

600 conference guests are expected. Registration can be performed online for a US\$ 50 admission fee (approx. €70).

Event website: <http://www.egov.com.vn>

Venue:

Sheraton Saigon Hotel
88 Dong Khoi Street
District 1
Hochiminh City
Vietnam

Contact: E-mail: le_nguyen@idg.com.vn

FI: Seminar "Promoting eInclusion at local and regional level in the EU"

International Seminar on Promoting eInclusion at local and regional level in the EU

Jointly organised by the EU's Committee of the Regions (CoR) and the City of Lahti (Finland) in association with the Council of European Municipalities and Regions (CEMR), this seminar will take place on 12 December in Lahti.

With the European Strategy for eInclusion to be launched in autumn 2007, the event will showcase the local and regional dimension of eInclusion in Europe. It will focus on the opportunities to deliver real benefits for all groups in society and on the potential for the development of ICT services.

The seminar will look at the lessons learnt from innovative inclusive ICT projects and best practices from EU regions and municipalities in social and geographical eInclusion and inclusive eGovernment. A draft of the seminar programme is already available [online](#).

This free event is addressed to members of the Commission for Culture, education and research (EDUC) of the CoR (view [invitation](#)) and of the CEMR, as well as Finnish participants and external guests. External guests have to register via educ@cor.europa.eu.

Event website: <http://www.cor.europa.eu/en/presentation/educ.asp>

Venue:
Sibelius Hall
Ankkurikatu 7
Lahti
Finland

Contact: E-mail: educ@cor.europa.eu

IT: Congress on e-learning and e-government

Government and education strategies for the knowledge society

This one-day event is organised on behalf of the University of Teramo in the frame of project E-learning '[Share](#)' (Minerva/Socrates). It will be held Italian on the university campus.

In a knowledge society, learning processes are not anymore the monopoly of schools and universities; they are also located in the innovation processes of all organisations. Within public organisations in particular, next to traditional communication methods there is a need for eLearning processes aimed at citizens for those to be able participate in the decision making process.

In this context, the 'Congress on e-learning and e-government' will gather Italian experts of the eGovernment and eLearning fields with a view to address an essential question: Is eGovernment achievable without eLearning?

Papers can be submitted until 30 August. Participation to the event is free-of-charge and registration can already be made on-line.

Event website: <http://www.elearningeinnovazione.org/e.php?idevt=9>

Venue:
University of Teramo
Campus Coste S.Agostino
64100 Teramo
Italy

Contact: E-mail: msandrini@gmail.com

LU: Digital libraries and technology-enhanced learning

Information days on the third ICT Call under FP7, objective "Digital libraries and technology-enhanced learning"

Organised by the the European Commission, these information days address researchers interested in submitting project proposals to the third Information and Communication Technologies (ICT) call under the Seventh Research Framework Programme (FP7), objective "Digital libraries and technology-enhanced learning".

The aims of the two half-day plenary sessions are to help participants to better understand the Work Programme for ICT research in FP7 for 2007 and 2008 and criteria for the evaluation of proposals, to facilitate sharing of ideas and experiences, and to find partners for project consortia.

Participation is free of charge but subject [online registration](#) before 3 December 2007.

Event website: http://cordis.europa.eu/fp7/ict/telearn-digicult/call3-infodays_en.html

Venue:

European Commission
Jean Monnet building
Conference centre
Rue Alcide de Gasperi
Kirchberg
Luxembourg

Contact: E-mail: info-telearn@ec.europa.eu

PT: HEALTHINF 2008

International Conference on Health Informatics

INSTICC, a scientific, non-profit association whose goals are to develop and disseminate knowledge in the areas of information systems and technologies, is co-organising with the University of Madeira the HEALTHINF 2008 Conference, to be held from 28 to 21 January 2008 in Funchal, Portugal. HEALTHINF is part of BIOSTEC - The International Joint Conference on Biomedical Engineering Systems and Technologies.

The purpose of HEALTHINF is to further promote ICT in healthcare by bringing together researchers and practitioners interested in the application of ICT to healthcare and medicine in general, and to the specialised support to persons with special needs in particular.

Among the many topics to be addressed at HEALTHINF 2008 are eHealth, Online medical applications, Confidentiality and Data Security, Interoperability, Hospital Management Systems, Databases and Datawarehousing, Assistive technology, Decision Support Systems, Expert Systems in Healthcare, etc.

Online registration will be possible as from October 2007. A regular early registration fee amounts to €550 while late/on-site regular registration is €620.

Event website: <http://www.healthinf.org/>

Venue:

Funchal, Madeira
Portugal

Contact: E-mail: secretariat@healthinf.org

ePractice/ Workshops

ePractice.eu combines online and offline activities. Workshops are held on a monthly basis, giving participants the opportunity to discuss the latest issues and cases face-to-face. Registration, agenda and participant bios are available online before each workshop. Co-branding your event with ePractice.eu is possible. Please read our terms at epractice.eu/workshops

[Breaking Barriers](#) 31 October 2007 | Florence

[Observatories Network](#) 6 November 2007 | Brussels

[Transferring Best Practices in eGovernment](#) 7 November 2007 | Brussels

[cc:eGov study](#) 19 November 2007 | Brussels

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