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## European ePractice Newsletter

**N. 200 – 28 August 2007**

### **>> High Impact Services workshop – Registration open**

Registration is still open for the High Impact Services ePractice.eu workshop to be held on September 10th in Brussels. To launch the debate we have selected three recognized best practices that will be presented by their authors in order to (a) identify the key problems and (b) invite you to elaborate possible solutions. Particular issues and concerns on the eGovernment domain will be examined during the case presentation and participative session “Help.gv.at”, awarded in 2003 with the eEurope Award “A better life for European citizens”. The eHealth domain case which will be presented is: “The Health On the Net Foundation” (Switzerland) and focused on eInclusion “DEMOS, Delphi Mediation Online System” (Germany) will be analysed. Paul Timmers, Head of the eInclusion Unit in DG Information Society and Media, will deliver the keynote speech.

Additional information and registration at <http://www.epractice.eu/workshop/2>

### **>> Vote for the Most Inspiring eGovernment Award 2007**

There is less than one month left to vote for the Most Inspiring eGovernment Award 2007, and the stakes are high. So far, more than 10% of the ePractice.eu portal members have participated in the online ballot, and 44 of the 52 contenders have received votes. We encourage all ePractice.eu members to visit the list with the [52 eligible cases for the award](#) and vote for their three favourite European good practice initiatives. To be able to participate in the election of the Most Inspiring good practice you must be a registered user with a completed profile at ePractice.eu before September the 7th 2007. The winner of this unique award will be announced at the Ministerial eGovernment Conference 2007 in Lisbon (Portugal).

More information at the [eGovernment Awards page](#)

### **>> 2nd IDABC eIDM Interoperability Workshop – Registration open until 4 September**

Registration is now open for the second IDABC workshop on electronic Identity Management Interoperability (eIDM) to be held in September 12 in Brussels. The objective of the workshop is to present and explain the inputs gathered and the work achieved towards the production of the draft “Common Specification for eID Interoperability”. By attending, industry actors as well as administrations and academia representatives will get the opportunity to comment on the draft. Attendance will be limited to 60 participants. Therefore, those wishing to participate are invited to send their details to [eric.meyvis@siemens.com](mailto:eric.meyvis@siemens.com).

For more information, please visit <http://ec.europa.eu/idabc/en/document/7180>

Please feel free to forward [epractice.eu/newsletter](http://epractice.eu/newsletter) to whom it may be of use. You are welcome to send suggestions that may help us to improve the portal and enrich its content. We invite you to [become a member](#) of ePractice.eu in order to use all our services.

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## Latest Cases | [View all cases](#) | [Submit a case](#)

- [Health On the Net Foundation](#) 22 August 2007 | Switzerland
- [The Citizens' Forum](#) 14 August 2007 | Slovenia
- [CSA Human Resources Management Information System](#) 7 August 2007 | Other European countries
- [Identity and Residence Data Verification Systems](#) 3 August 2007 | Spain
- [PoIT - Worlds oldest newspaper goes online](#) 20 July 2007 | Sweden

### **Health On the Net Foundation**

Created in 1995 HON has then developed solutions to respond to the Internet problems potentially threatening for the health and medical domains such as the accessibility of information (multilingual medical search engine and directory and self-help tools) and protection of the Internet citizens through a third party accreditation program.

### **The Citizens' Forum**

The Citizens' Forum has been set up to involve Slovene citizens, civil society and representatives at the European Parliament (MEPs) into deliberative on-line dialogue concerning the future of the Europe. Topics include moderated consultations regarding the EU policies (energy, social affairs, etc.) and debates involving current EU issues (euro currency, EU constitution, cancer campaign etc.) Reports are commented by MEPs prior being presented at the European parliament and sent to mass media and Slovenian National assembly. Forum's open source platform is accessible upon registration and occasional ePoints were set up in order to enable participation of citizens without internet access.

### **CSA Human Resources Management Information System**

The Civil Service Agency (CSA) of Bosnia and Herzegovina is a state-owned human capital management agency responsible of the recruitment process to staff official institutions; creating HR reports and the training of civil servants. CSA is currently developing an Information System (HRMIS) to support the horizontal function of Human Resources Management in all governmental institutions. This system will facilitate HR planning, civil servants recruitment, training assessments and the entire range of HRM functions. For individual institutions, the system will improve the most frequent HRM procedures and will build capabilities for HR intelligence, based on personal records kept in the database.

### **Identity and Residence Data Verification Systems**

The Ministry of Public Administration of Spain (MAP), in order to stimulate the eAdministration, is promoting horizontal services to simplify administrative procedures. The Identity and Residence Data Verification Systems for Spanish citizens (IRDVS) is an example of this type of initiative. The aim of these systems is to remove the paper photocopies of the national identity and residence documents usually requested to the citizens in the majority of the administrative procedures. This procedure is being replaced by a paperless electronic request to the IRDVS, with the same legal value as the traditional identity documents.

### **PoIT - Worlds oldest newspaper goes online**

Post-och Inrikes Tidningar (PoIT) is the Official Swedish Gazette, with a history back to 1645 when it was founded by Swedish Queen Kristina. It is the world's oldest newspaper still being published. Since 1791 the Swedish Academy, who also appoint the Nobel Prize laureates in literature each year, is the owner of the newspaper. Since January 1, 2007 the Academy grants the publishing rights to Bolagsverket, who has transformed the PoIT from a paper edition to a web service. The name Post-och Inrikes Tidningar is product of a merger of the predecessors Posttidningen and Inrikes Tidningar.

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## Latest News | [View all cases](#) | [Submit a case](#)

- [PT: eID reaches the Portuguese mainland](#) 27 August 2007 | Portugal
- [PL: Free 'hot spots' in the Warsaw district of Bemowo](#) 27 August 2007 | Poland
- [NL/EU: EASI money through Europe-wide ICT tendering](#) 27 August 2007 | Netherlands, Pan European
- [ES: Ministry website hits up by a third](#) 24 August 2007 | Spain
- [EE: Local authorities receive high-speed link with the Estonian Tax and Customs Board](#) 24 August 2007 | Estonia
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- [AT: On-line advice for Austrian expatriates](#) 24 August 2007 | Austria
- [LT: OpenDocument becomes the official Lithuanian standard](#) 24 August 2007 | Lithuania
- [HU: Comprehensive report on the Hungarian eGovernment: Right direction, small defects](#) 23 August 2007 | Hungary
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### PT: eID reaches the Portuguese mainland

Distribution of electronic ID cards has begun on the Portuguese mainland.

The inhabitants of Castelo de Vide, in the Portalegre district, were the first continental Portuguese to start receiving the new eID, which replaces the previous identity papers, as well as the cards for taxation, voting, social security and healthcare. Distribution began there on 31 July.

The electronic cards had been piloted in the Azores islands from February onwards. There, 6 789 electronic cards have been issued and more than 9 500 applications are being processed. Two-fifths of electronic card holders have so far opted to have the electronic signature facility activated.

On the Portuguese mainland, the issuing of electronic cards will gradually spread from Portalegre to other regions starting in October 2007. By July 2008, eIDs should be available in all parts of the country, as well as in the Autonomous Region of Madeira and at Portuguese consulates abroad.

Known as the Citizen Card, the new document has been assigned a dual role by the Portuguese authorities: "As a physical document, it enables citizens to identify themselves, in their own presence, in a secure way. As a technological document, it enables them to identify themselves to computerised services and to authenticate electronic documents." The Citizen Card is presented as a "project to dynamise the modernisation of the public administration" and a "friend of technological development".

#### Further information:

- [Plano Tecnológico \(in Portuguese\)](#)
- [Cartão de Cidadão](#)

## **PL: Free 'hot spots' in the Warsaw district of Bemowo**

The Warsaw district of Bemowo will soon offer free Internet access to all users who have the appropriate wireless technology.

The wireless radio connection is based on a number of base stations which will allow the users to connect to the Internet using wireless technology. At the moment, there are six base stations ready and the total number necessary for full district coverage is 3 000. The network is supposed to be fully operational next year and the total cost estimation amounts to about €700 000.

The users will be able to browse World Wide Web pages, check their emails, use eBanking and eCommunicators. However, to avoid piracy and illegal file distribution problems, the network will not allow the use of popular peer-to-peer programs.

What is more, in order to prevent unauthorised access to the network, every user who wants to take full advantage of the network will have to register on the BemowoNet network. Having received a login and password, the user will then be able to access the Internet without other limitations. Without registering, only the start page [www.bemowo.waw.pl](http://www.bemowo.waw.pl) will be operational.

Finally, a few technical details connected with the transfer speed of the new service: total speed for the whole district is 55 Mbit/s and the average user should have access to 512 Kbit/s of bandwidth.

### **Further information:**

- [Bemowo district \(in Polish\)](#)
  - [Samorzad.pap.com.pl \(in Polish\)](http://Samorzad.pap.com.pl)
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## **NL/EU: EASI money through Europe-wide ICT tendering**

Dutch taxpayers have saved €10-15 million this year through EASI, the joint Europe-wide ICT procurement scheme linking six Dutch ministries and 31 other government services.

The savings were made on a total outlay of €70 million, according to the Ministry of Social Affairs and Employment. It coordinates EASI, which is the Dutch acronym for European Tendering on ICT Co-operation.

Launched in February, the scheme has now been “successfully completed”, the Ministry says. But it will have lasting effects, and could well be repeated: “The savings were achieved by jointly putting out to European tender ICT resources, such as workstations, computing centres and networks. Thanks to the project, an interdepartmental network has come into being which can be used day by day.” The present management structure will “certainly stay in place for four years”. After that, “a fresh decision may be taken to make another joint call for bids”.

One aspect of EASI has not gone ahead for the moment – a joint tendering process for software licences. The EASI steering group decided that the time was not yet ripe, due to continuing differences in data acquisition and architecture among the participants. Also, a renewed discussion about the use of Open Source Software within the Dutch public services is still ongoing. Nevertheless, EASI emphasises, joint software procurement is still very much an option. It may well come later.

### **Further information:**

- [Dutch Ministry of Social Affairs and Employment \(in Dutch\)](#)
  - [EASI \(in Dutch\)](#)
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## **ES: Ministry website hits up by a third**

Visits to the website of Spain's Ministry of Public Administration have gone up by 34 % over the past year. But the number of pages viewed by each visitor has declined – because people are searching more efficiently.

Compared with the first six months of 2006, the Ministry registered a 29 % increase in the number of people visiting its site over the same period in 2007 (577 386, up from 448 970), a 34 % rise in the total number of visits (1.092 million, as against 816 000) but a growth of only 4.6 % in the number of pages viewed (6.664 million, up from 6.374 million).

Not that it is in any way disappointed by this last figure. On the contrary, “each user visits the site on average 1.9 times a month, and navigates through 6.1 pages to find the information sought. This is an improvement over the situation one year ago, when visitors had to surf through 7.8 pages before finding what they were after.”

The cut in search times is “due to improvements in the organisation of the site”. So the Ministry's efforts over the past twelve months to raise the quality of its on-line service and make it more user-friendly are “beginning to show results”.

Just two of the topics on the site accounted for more than 80 % of the visits: the Ministry's recruitment procedures and information for (or about) people with alien status.

In March, the Ministry launched a slimmed-down version of the site for mobile devices ([www.movimap.es](http://www.movimap.es)). This has so far averaged 3 100 visits per month.

### **Further information:**

- [Spanish Ministry of Public Administration \(in Spanish\)](#)
- [movimap.es \(in Spanish\)](http://movimap.es)

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## **EE: Local authorities receive high-speed link with the Estonian Tax and Customs Board**

The Estonian Tax and Customs Board has begun to offer a new eService to local authorities which enables them to make inquiries on the income of the taxpayers living in their area. The purpose of the inquiry may be the evaluation of the financial circumstances of the applicants when they apply for subsidies or other financial aid.

The Director-general of the Estonian Tax and Customs Board Enriko Aav emphasised that granting electronic access to tax information will bring with it an enormous duty of care for the people handling the data. Although the service will make the work of the local authorities easier, it will involve greater responsibility than before. Users of this electronic access must guarantee that the data of the taxpayers can and will be used only for performing the tasks stipulated by the law.

An official designated by the local authority is entitled to make an enquiry on the following data: name and surname of the taxpayer, personal identification code, declared taxable income, name and personal identification code or registry code of the withholder of the tax (employer of the person) and the income tax withheld from the taxpayer.

According to Aav, the Estonian Tax and Customs Board will conclude contracts with all the local authorities to guarantee the correct use of data. The contracts will specify the rights and obligations of the parties. In addition, those who have made enquiries can be identified at all times in the taxpayers' register, and also the persons whose data were examined. This makes it possible to uncover any misuse of data rapidly.

The Estonian Tax and Customs Board has the right to suspend access to the taxpayers' register, if the user abuses the rights given in the agreement.

The Tallinn city government has used this eService as a pilot project. In total, 227 local authorities will conclude a contract with the tax administrator for data exchange.

**Further information:**

- [Estonian Tax and Customs Board \(In Estonian\)](#)
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**CZ: Czech Ministry of Justice to pilot its on-line insolvency register**

The Czech Ministry of Justice has introduced the results of its work on the insolvency register information system to the Czech Banking Association. The pilot register will be one of the first electronic information systems to be introduced by the Czech Ministry of Justice targeted at both the professional and non-professional public in the coming months.

The register will be launched in September 2007 at the Regional Court in Brno and the Supreme Court in Olomouc. Then in October, the electronic insolvency register will be tested at the other courts. The register has been welcomed by the financial sector, since it will contain on-line details on bankruptcy administrators, debtors and their electronic files.

A new Insolvency Act will replace the existing Act on Bankruptcy and Settlements and is perceived by the general public as an entirely new method for resolving insolvency situations. The selected method was appraised not only by the Czech Parliament but also by the European Central Bank. The World Bank identified the Czech Republic as being the fastest developing country in terms of legal safeguards for the business environment.

The insolvency register is a public administration information system managed by the Ministry of Justice and its benefits include faster communication between the courts and, thus, smoother proceedings. It also contributes to greater transparency when it comes to bankruptcies, since all the information permitted by law will be accessible publicly via the internet. So anyone will be entitled to inspect the documents or make copies.

**Further information:**

- [Portal of the Czech Public Administration \(in Czech\)](#)
- 

**AT: On-line advice for Austrian expatriates**

A new on-line service provides information and advice for Austrians living abroad.

Launched on 10 August 2007 by the Austrian Foreign Ministry, the portal is divided into 30 themes of particular relevance to Austrians abroad. They range from passport, ID and driving licence issues to elections, citizenship, pensions and other social entitlements, as well as recommended lawyers and doctors, and tax matters.

The portal also covers education and military service in Austria, travel news and emergencies, information on moving house to and from Austria, networks and media for Austrians abroad, the rules governing the transport of pets, and even tips on receiving the Austrian national broadcaster in other countries.

eGovernment holds great potential for people living outside their own country, Austria's Foreign Minister Ursula Plassnik pointed out. "This new internet advice service makes it easier to access Austrian information," she commented. "So it's also about making sure that our fellow citizens worldwide can keep in touch with Austria more easily... The new legislation on elections to the national parliament has made it easier to vote from abroad. Now, that right has to be used."

Adopted this July, the legislation permits postal voting by Austrians living abroad – a right for which they had long campaigned. The on-line information portal will help to make them aware of this new entitlement.

**Further information:**

- [AOE-Ratgeber](#)
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## **LT: OpenDocument becomes the official Lithuanian standard**

Lithuanian Open Source fans are celebrating a victory. The Lithuanian Standards Board has recently approved the OpenDocument standard (ISO/IEC 26300:2006) as the Lithuanian standard.

Although all standards, including OpenDocument, approved by the ISO are automatically valid in Lithuania, and a few legal instruments even force the national and municipal institutions to use OpenDocument, at the moment they mostly use non-standardised proprietary formats. The universal OpenDocument format for office documents is an alternative to such formats.

Open Source for Lithuania had recommended that the Lithuanian Standards Board approve the format earlier. However, the request was rejected because OpenDocument was not yet acknowledged as the international ISO standard. The organisation made the same proposal again in February 2007 and, after six months of formal procedures, the format was finally approved.

Open Source for Lithuania was established in the summer of 2001. The members of this movement promote Open Source Software ideas in Lithuania. The founders of this movement were IT students in Lithuanian universities. In April 2003, Open Source for Lithuania was officially registered as a non-profit public organisation.

**Further information:**

- [ISO/IEC 26300:2006](#)
  - [Open Source for Lithuania](#)
  - [Open Source for Lithuania - News article \(in Lithuanian\)](#)
- 

## **HU: Comprehensive report on the Hungarian eGovernment: Right direction, small defects**

The State Audit Office of Hungary has recently finished controlling the development of the national eGovernment services. The scope of the control covered the strategic foundation of this development, its conformity with EU regulations and national targets, the fields of regulation as well as the direction taken in the operation of eServices.

Explaining the already existing 'serving state' concept, the 'Hungarian Information Society Strategy', issued in 2004, established an outstanding target in compliance with EU programs; the modernisation of public administration. The Hungarian eGovernment sub-strategy drew a perspective of improved public eServices and of a more cost-efficient, effective and transparent state. The main implementation elements in this respect were the establishment of the necessary technical conditions and the digitalisation process.

The State Audit Office report notes that the developments of the previous period have led to effective results primarily in providing the services' communication platforms. In general, the dynamic development of the eGovernment services has followed the right direction. Even though the features of a 'serving state' are not yet typical, most of the eGovernment services included among the strategic aims (27 public services fixed by a governmental decision) have indeed been implemented at the specified levels.

However, the report reveals that the organisational solutions supporting the implementation of the strategic objectives have not yet brought forth an effective development. In fact, the approach of a coordinated implementation appeared only in the near past, in the New Hungary Development Plan.

Likewise, the legal environment shows a contradictory picture: In both the competitive sector and public administration, the legislation supporting the establishment of the information society can be evaluated as appropriate; however, the deficiencies of regulation (e.g. electronic payment) restrain the success of the reform.

One of the dangers highlighted by the report lies within several insufficiencies in the regulation of the budgetary impacts of the eServices. In comparison to other expenditures of the state administration, no attempt has been made to manage the informatics expenditures in connection with the services, or to evolve towards a more cost-efficient state.

Based on the report's findings, the State Audit Office made the following suggestions to the Hungarian government: the legal environment of the eGovernment developments and services must be completed and its consistency achieved; the full account of the funds spent on development and maintenance must take place so that the information and monitoring system is able to measure the effectiveness of public administration; lastly, the central body responsible for the development of the electronic public services must be given the adequate rights.

**Further information:**

- [Summary on the control of the eGovernment services \(in Hungarian\)](#)
- [Full report of the State Audit Office \(in Hungarian\)](#)

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## **European eGovernment Awards: Over a thousand online votes for the Most Inspiring good practice**

So far, more than 10% of the ePractice.eu portal users have cast their vote, but the online election is still open.

Voting is now open, and even if we are in mid-summer, some finalists have already started their campaigns for the public prize for the Most Inspiring good practice. Voting continues until 20 September at 16:00 CET. Up to today, 1.025 of the more than 9.000 registered users of [ePractice.eu](#) have already cast their choice.

Votes have come from across Europe and 44 of the 53 contenders have received votes so far.

"Online voting ensures that European citizens get a say in eGovernment", says [Christine Leitner](#), head of the [European eGovernment Consortium](#), and members of the ePractice.eu community are encouraged to motivate colleagues to participate in the vote, but also go beyond the professionals. Voting is easy, but to be eligible to vote for the "most inspiring good practice" you must be a registered user of, and with a full profile on, the [ePractice.eu](#) portal before 7 September 2007. [Voting rules](#) are available online.

The winners of the Most Inspiring good practice will be announced together with the four winners of the European eGovernment Awards 2007 (one per theme) and will be presented by Siim Kallas, Vice President and Commissioner of the European Commission, at the [fourth Ministerial eGovernment Conference](#) on September 20, 2007 in Lisbon.

More information on the Most Inspiring good practice Award is available at [ePractice.eu](#), including [descriptions of the 53 Finalists](#) for which you can vote, the [voting rules](#) and [how to register](#) as a member of the fast growing ePractice.eu community

For further information on the European eGovernment Awards please visit the [ePractice.eu](#) portal or contact the Awards Helpdesk: [info@epractice.eu](mailto:info@epractice.eu)

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## **EU: eSignature Profiles for 29 countries available for consultation**

IDABC, the EU programme which notably aims to encourage and support the interoperable delivery of public sector services to citizens and enterprises in Europe, published the results of an analysis carried out in 29 countries (EU-27 plus Croatia and Turkey) on the use of electronic signature in national eGovernment applications.

The lack of mutual recognition of electronic signatures among the Member States has been recognised as one of the barriers in conducting business at the European level, namely in the area of public eProcurement. Therefore, since 2005, IDABC has launched an action whose objective has been to analyse the interoperability requirements of electronic signatures for different eGovernment applications and services; the Preliminary study on mutual recognition of eSignatures for eGovernment applications.

The action takes into account the relevant provisions of Directive 1999/93/EC of 13 December 1999 on a Community framework for electronic signatures, their national implementation as well as the midterm report on the Directive and the standardisation activities on the interoperability of electronic signatures (ETSI).

Based upon the answers of 29 national correspondents to a questionnaire prepared and run by IDABC's contractor, each National Profile provides the type of eSignature legally required for each eGovernment application in the respective countries. IDABC's contractor will soon produce an Analysis and Assessment of legal, organisational and technical similarities and differences among the 29 countries, to be finalised in September 2007.

Extracted from this coming assessment, potential impacts and issues on eSignature interoperability or mutual recognition will serve as the basis for making recommendations and proposing a mutual information mechanism on electronic signatures requirements. The preliminary study is scheduled to be completed in 2009.

### **Further information:**

- [IDABC](#)
- [ePractice library](#)

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## **ES: Town planning information over the Internet**

Red.es selected the proposals of 11 Spanish municipalities for conducting the pilot projects of a 'Programme for giving impetus to the introduction of Information and Communication Technologies (ICTs) into local urban management'. The objective is to increase the transparency of town planning information by making it available over the Internet.

Red.es is a state-owned company that is part of the State Secretariat for Telecommunications and the Information Society in the Ministry of Industry, Tourism and Trade. The role of Red.es is to encourage, support and monitor the use of information and communication technologies in Spain, notably in the public sector.

The pilot steps are to be implemented jointly by Red.es and the selected municipalities over five months by the beginning of next October. They will consist of rendering digital all information relevant to town planning, referencing all such data into a geographic information system (SIG) and making it visible for citizens by publishing it on the Internet. The development of applications allowing for the easy integration of new town planning data is also foreseen.

With a budget of €1.2 million, those pilots form part of the first phase of the programme, which results from a collaboration agreement signed by the Ministry of Industry, Tourism and Trade, Red.es and the Spanish Federation of Municipalities and Provinces (FEMP). Based on the lessons learnt from the

implementation of the pilots, a study on the introduction of ICTs into urban management will be produced.

Once the study is finalised, a new collaboration agreement will be signed to launch the second phase of the programme and the proper incorporation of ICTs into local urban management. Not only will this initiative benefit interested citizens but also businesses of the field (architects, promoters, etc) which will be better integrated in the Information Society.

**Further information:**

- [Red.es](#)

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## **European eGovernment Awards 2007: Workshop for Finalists a Great Success**

Workshop for Finalists a great success with more than 110 practitioners, representing the 53 finalists cases selected for the European eGovernment Awards 2007, attending.

More than 110 practitioners representing the 53 selected finalists participated in the [Workshop for Finalists](#) 26-27 July 2007, in Brussels (BE). The Workshop was organised as a peer learning exercise consisting of case presentations, feedback from peers and question and answer sessions. The results of the different discussions were presented in the final plenary. In addition, the Workshop provided the opportunity for practitioners to provide input to the 2007 eGovernment State of the Art Report to be presented at the Ministerial eGovernment Conference in Lisbon in September. The workshop was hosted by the European Commission, DG Information Society and Media, and organised by the European eGovernment Awards Consortium.

The workshop was opened with a welcome from the European Commission which presented some of the key activities currently being carried out. Participants were then provided with information on the history and results to date of the European eGovernment Awards, as well as with practical information on the upcoming [Ministerial eGovernment Conference and Exhibition](#) 19-21 September, in Lisbon (PT).

Upcoming highlights of the European eGovernment Awards and the ePractice.eu includes:

- Publication in mid-August of the cases submitted to the European eGovernment Awards 2007 which will receive a Good Practice Label.
- Voting for the public prize for the 'Most Inspiring Case'. **Voting is open from 16 July to 20 September at 16:00 CET and you are encouraged to motivate your colleagues and networks to participate.** To be eligible to vote for one of the 53 Finalists you must be a registered user of, and with a full profile on, the [Good Practice portal](#) before 7 September 2007. [Voting rules are available online.](#)
- [Ministerial eGovernment Conference and Exhibition](#) 19-21 September in Lisbon (PT)

For further information on the [European eGovernment Awards please visit the Good Practice portal](#) or contact the [Awards Helpdesk \(info@epractice.eu\)](#)

For press information please contact Morten Meyerhoff Nielsen:  
[morten.meyerhoff.nielsen@teknologisk.dk](mailto:morten.meyerhoff.nielsen@teknologisk.dk)

### **The European eGovernment Awards Consortium consists of**

CEPA (Center for European Public Administration), Danube University, Krems (AT)  
[www.donau-uni.ac.at/verwaltung](http://www.donau-uni.ac.at/verwaltung)

DTI (Danish Technological Institute), Århus/Copenhagen(DK) [www.teknologisk.dk](http://www.teknologisk.dk)

P.A.U. Education, Barcelona (ES) [www.paueducation.com](http://www.paueducation.com)

## **New Factsheets** | [View all Factsheets](#) | [Comment a factsheet](#)

The 8th edition (v 8.0) of the eGovernment factsheets for [Austria](#), [Germany](#), [France](#), [Ireland](#), [Netherlands](#), [Poland](#), [Spain](#) and [United Kingdom](#), as well as the 3rd edition (v 3.0) for [Croatia](#) and [Island](#) are now available online. New releases for the eGovernment factsheets of [Italy](#) (v 8.1) and [Lithuania](#) (v 8.1) are also available.

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## **Latest Publications** | [View all publications](#) | [Browse our country factsheets](#)

- [EU: eSignature Profiles of 29 countries](#) 21 August 2007 | EU Institutions
  - [GL/EU: Global E-Government, 2007](#) 7 August 2007 | Africa, Asia, Central- and South America, North America, Oceania, Pan European
  - [EU: European e-Invoicing Final Report](#) 31 July 2007 | EU Institutions
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### **EU: eSignature Profiles of 29 countries**

#### **Complete title:**

**Preliminary Study on Mutual Recognition of eSignatures for eGovernment Applications – National Profiles of 29 countries (EU-27, Croatia and Turkey)**

#### **Authors:**

Siemens-Lawfort for IDABC

**Description (short summary):** Those 29 reports have been produced within the framework of the 'Preliminary study on mutual recognition of eSignatures for eGovernment applications' project, launched in 2005 under the [IDABC Programme](#). The Preliminary study project will be running until 2009 with the objective of analysing the interoperability requirements of electronic signatures for various eGovernment applications and services.

Based on the results of questionnaires sent to national correspondents, the National Profiles describe the use of electronic signatures for eGovernment applications in the 27 EU countries, Croatia and Turkey respectively.

In accordance with the next phase of the Preliminary study project, the National Profiles will provide a basis for drawing an Analysis and Assessment of the legal, organisational and technical similarities and differences among the 29 countries. This Analysis and Assessment document is to be finalised in September 2007.

**Related articles(s):** [EU: eSignature Profiles for 29 countries available for consultation](#)

**Copyright information:** © European Communities, 2007

**Original URL:** <http://ec.europa.eu/idabc/en/document/6485>

**Languages available:** EN

**Number of pages:** From approx. 30 to 140 pages per National Profile

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## **GL/EU: Global E-Government, 2007**

### **Complete title:**

**Global E-Government, 2007**

### **Authors:**

Professor Darrell M. West, Center for Public Policy, Brown University, Rhode Island, USA.

### **Description (short summary):**

'Global E-Government, 2007' is the sixth annual survey conducted by Professor West and a team of researchers to evaluate the online government website of 198 countries worldwide. The evaluation is based on two dozen criteria, including disability access, the existence of publications and databases, the presence of privacy policies, security policies, contact information, and the number of online services.

Asian countries dominate the eGovernment ratings, occupying three out of the top four rankings of the study. South Korea earned the first rank, followed by Singapore, Taiwan, the United States, Great Britain, and Canada. Several EU and acceding countries are in the top 30: Portugal (7th rank), Turkey (9th), Ireland (11th), Finland (23rd) Czech Republic (27th) and Cyprus (29th).

**Original URL:** <http://www.insidepolitics.org/>

**Languages available:** EN

**Number of pages:** 25

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## **EU: European e-Invoicing Final Report**

### **Complete title:**

**European Electronic Invoicing (EEI) – Final Report – Version 3.2 Final**

### **Authors:**

European Commission Informal Task Force on e-Invoicing

### **Description (short summary):**

The Revised Lisbon Strategy for Growth and Jobs provides an all-encompassing economic reform agenda, and its micro-economic pillar focuses on creating a business-friendly environment. Within this target, the development of interoperable e-Invoicing solutions is a vital component.

The present report outlines the creation of a common European Electronic Invoicing (EEI) Framework as the basis for industry to develop and implement products and services that allow their customers to send invoices and receive corresponding payments electronically.

After identifying the key barriers inhibiting the adoption of EEI, the report calls for the participation of policy makers and experts in the EEI Steering Committee that is to be formed by the end of 2007. The report has been produced by a Task Force set up by the European Commission and composed of industry experts.

**Original URL:** [http://ec.europa.eu/information\\_society/eeurope/i2010/reports/index\\_en.htm](http://ec.europa.eu/information_society/eeurope/i2010/reports/index_en.htm)

**Languages available:** EN

**Number of pages:** 38

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## **Upcoming Events** | [View all events](#) | [Propose an event](#)

- [DE: 6th International EGOV Conference 2007](#) 3 - 7 September 2007 | Germany

- [HU: 3rd Conference on eServices in European Civil Registration \(RISER Consortium\)](#) 6 - 7 September 2007 | Hungary
  - [BE: ePractice - High impact services](#) 10 September 2007 | Belgium
  - [BE: 2nd IDABC eIDM Interoperability Workshop](#) 12 September 2007 | Belgium
  - [FR: Smart Event '07 – Smart University 2007](#) 17 - 20 September 2007 | France
  - [FR: Smart Event '07 - Aml.d Conference and Demos 2007](#) 17 - 19 September 2007 | France
  - [FR: Onom@topic+ Workshop 2007](#) 18 September 2007 | France
  - [PT: 4th Ministerial eGovernment Conference – European eGovernment Awards 2007](#) 19 - 21 September 2007 | Portugal
  - [FR: Smart Event '07 – e-Smart Conference and demos 2007](#) 19 - 21 September 2007 | France
  - [FR: Smart Event '07 – World e-ID Conference and demos 2007](#) 19 - 21 September 2007 | France
  - [PL: ISSE/SECURE 2007](#) 25 - 27 September 2007 | Poland
  - [FR: 2nd Annual Wireless & Digital Cities Congress](#) 26 - 28 September 2007 | France
  - [IT: 1st International Conference MeTTeG07](#) 27 - 28 September 2007 | Italy
  - [ES: UBL International 2007](#) 1 - 5 October 2007 | Spain
  - [FR: World e-Gov Forum](#) 3 - 4 October 2007 | France
  - [FR: World e-Democracy Forum](#) 3 - 4 October 2007 | France
  - [LT: Conference “e-Governance: transforming Government to Built Trust and Quality”](#) 8 October 2007 | Lithuania
  - [FR: eGovINTEROP'07](#) 9 - 11 October 2007 | France
  - [IT: Interim Conference on Interoperability in the iGovernment](#) 11 - 12 October 2007 | Italy
  - [AT: World of Health IT 2007 \(HIMSS, EU DG INFSO\)](#) 23 October 2007 | Austria
  - [ES: First Conference on the Modernisation of Public Services](#) 24 - 26 October 2007 | Spain
  - [NL: Challenges e-2007 Conference & Exhibition](#) 24 October 2007 | Netherlands
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## **DE: 6th International EGOV Conference 2007**

*3-7 September 2007, Regensburg, Germany*

### **EGOV 2007 - the International Conference of the EGOV-Society**

The 6th edition of the international EGOV conference series will take place from 3 to 7 September in Regensburg, Germany. Bringing together numerous leading academics and eGovernment professionals from across the world, it will assess the state of the art in the fast-moving field of eGovernment and eGovernance and provide guidance for future research and development.

The call for papers for this year's conference has been published. The deadline for the submission of research papers and communications is 15 February 2007, while the deadline for the submission of workshop and panel proposals is 15 April 2007.

The EGOV conference is looking for four distinct types of contribution: completed research and ongoing research/scientific papers, workshops, and panel discussions. They encourage scientific rigor and discussions on state of the art in the field, but also welcome innovative research work in progress, and studies on practical eGovernment projects and systems implementation.

The series also includes a PhD student colloquium (2-3 September) which provides doctoral students with a forum for presenting their work and for networking with students working in other disciplines. The list of topics to be addressed at EGOV 2007 includes the following:

- Strategies and frameworks, motivators, contextual biases
- eDemocracy and eParticipation challenges
- Assessment of eGovernment and eParticipation
- eGovernment and development (ICT4D)
- eGovernment research
- Training courses and teaching eGovernment
- Conceptual design and frames
- Implementation aspects

- mGovernment and emerging technologies for eGovernment and eParticipation

**Event website:** <http://www.egov-society.org/>

**Venue:**  
Regensburg  
Germany

**Contact:**  
E-mail: [wimmer@uni-koblenz.de](mailto:wimmer@uni-koblenz.de)

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### **HU: 3rd Conference on eServices in European Civil Registration (RISER Consortium)**

The 3rd Conference on E-Services in European Civil Registration aims to highlight the latest development and upcoming challenges for national civil registration in Europe. As more areas of daily life are linked to cross-border activities the requirements on national civil registration are growing.

Trans-European identification mechanisms or the cross-border enforcement of data protection legislations are only two upcoming challenges the national authorities, Businesses and citizens are facing. The conference provides a platform for stakeholders in European Civil Registration, representatives of local, national and EU administrations and cooperating economies to discuss the future of European Civil Registration.

**Website:** <http://www.riser.eu.com>

**Contact:** [htamm@psi.de](mailto:htamm@psi.de)

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### **BE: ePractice - High impact services**

On the 10th of September 2007, the epractice.eu portal will be holding a workshop in Brussels for professionals in the eGovernment, eInclusion and eHealth domains, focusing on High-impact services

#### **High-impact services in eGovernment, eInclusion and eHealth**

Deploying large-scale services to millions of users is a challenge to epractice professionals both from the government or the service provider side.

This workshop will explore good practice in the field of high impact services, drawing upon a small set of case studies. The discussion will be led by prominent speakers in the area who have substantial experience in developing and implementing eServices of public interest.

The target audience for this event is practitioners who want to meet, share and learn about the state-of-the-art in service delivery.

Further details on this workshop will be published soon.

**Event Website:** <http://www.epractice.eu/workshop/2>

**Venue:**  
Brussels

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### **BE: 2nd IDABC eIDM Interoperability Workshop**

Towards Common Specifications for eIDM Interoperability

Within the scope of the [IDABC](#) programme and in support of the i2010 [eIDM Roadmap](#), IDABC is organising a second Workshop on electronic Identity Management Interoperability on 12 September 2007 in Brussels.

The workshop will present and explain the inputs gathered and the work achieved towards the production of the draft "Common Specification for eID Interoperability". The objective is to collect the feedback and comments from the industry, from administrations and from the academic world on those "common specifications".

Registration to the workshop will be open until 5 September 2007. Attendance will be limited to a maximum of 60 participants. In order to confirm attendance, interested persons may send their details to the following email address: [eric.meyvis@siemens.com](mailto:eric.meyvis@siemens.com).

**Event website:** <http://ec.europa.eu/idabc/en/document/7180>

**Venue:**

Hotel Crowne Plaza Europe  
Rue de la Loi 107  
1040 Brussels  
Belgium

**Contact:** E-mail: [gzim.ocakoglu@ec.europa.eu](mailto:gzim.ocakoglu@ec.europa.eu)

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## **FR: Smart Event '07 – Smart University 2007**

Advanced educational programme, 3rd edition – Sharpening skills in Smart Card, e-ID, Mobile Telecoms and Aml Technologies

"Smart University" 2007 is the third edition of an educational programme dedicated to advanced technologies of Smart Card, e-ID, Mobile Telecoms and Ambient Intelligence (Aml). The event relies on the strong academic background provided by some of the best European universities, schools, institutes and Labs such as CNAM (France), INRIA (France), Institute for Prospective Technological Studies of Seville JRC, European Commission, Katholieke Universiteit Leuven (Belgium), and University of Twente (Netherlands).

"Smart University" addresses young engineers - researchers as well as executives - willing to widen and deepen the scope of their knowledge on new technological and strategic issues of Smart Cards, e-ID, Mobile Telecoms and Aml.

The programme consists of 8 tracks of 2 days according to a workshop format which enables time for Q&A and for discussions, and a large interactivity between participants, teachers and lecturers. The 8 educational modules are as follows:

- Smart Card Software;
- Smart Card & Mobile Telecoms;
- Identity Management and eServices;
- Near Field Communication (NFC);
- Smart Card and RFID Security;
- Biometrics;
- Ubiquitous Computing;
- Digital Rights Management (DRM)

Smart University is part of the "Smart Event '07" that will also host 3 other co-located international events, namely:

- [World e-ID](#) (Sept. 19-21, 2007);
- [e-Smart, the leading smart card industry conference](#) (Sept. 19-21, 2007);
- [Aml.d. conference dedicated to Ambient Intelligence Developments](#) (Sept. 17-19, 2007).

Early bird registration for Smart University 2007 closes on 10 June.

**Contact:**

E-mail: [info@strategiestm.com](mailto:info@strategiestm.com)

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## **FR: Smart Event '07 - Aml.d Conference and Demos 2007**

Developing Ambient Intelligence, 2nd edition

The focus of the second edition of the conference devoted to Ambient Intelligence Development (Aml.d) will be on software engineering and security engineering practices especially adapted to the new challenges introduced by Aml ecosystems. The conference will be structured around two tracks:

- A Research track offering the opportunity to experience live research and participate in presentations on the latest research issues by high level academic speakers;
- An open track consisting of a presentation of Aml works and strategies in Europe.

The topics that are likely to be covered by the conference include:

- Software engineering;

- Security and Dependability;
- Integrated security and software engineering;
- Distributed architectures for Aml;
- Interaction mechanisms;
- Communication protocols;
- Experiences and case studies;
- Automated configuration and monitoring;
- Context awareness;
- Models and tools for simulation and validation;
- Attack models for Aml systems;
- Aml applications.

"Aml.d" is part of the "[Smart Event '07](#)" that will also host 3 other co-located international events, namely:

- [World e-ID](#) (Sept. 19-21, 2007);
- [e-Smart](#), the leading smart card industry conference (Sept. 19-21, 2007);
- [Smart University](#), educational program in smart card, ID and Aml technologies, designed and delivered by high level academics (Sept. 17-20, 2007).

**Event website:** <http://www.strategiestm.com/conferences/amid/07/index.htm>

**Contact:**

E-mail: [info@strategiestm.com](mailto:info@strategiestm.com)

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- Attack models for Aml systems;
- Aml applications.

"Aml.d" is part of the "[Smart Event '07](#)" that will also host 3 other co-located international events, namely:

- [World e-ID](#) (Sept. 19-21, 2007);
- [e-Smart](#), the leading smart card industry conference (Sept. 19-21, 2007);
- [Smart University](#), educational program in smart card, ID and Aml technologies, designed and delivered by high level academics (Sept. 17-20, 2007).

**Event website:** <http://www.strategiestm.com/conferences/amid/07/index.htm>

**Contact:**

E-mail: [info@strategiestm.com](mailto:info@strategiestm.com)

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**FR: Onom@topic+ Workshop 2007**

Designing and Mastering together the European platform for eID interoperability

Onom@topic+ is an Eureka MEDEA+ European funded project. Its strategic objective is to provide a complete technical platform and a framework enabling the European Governments to issue interoperable documents (Citizen Card, Electronic Identity, Visas or Passport documents) for electronic identification or authentication and for access to e-Services. Build around a strong industrial partnership involving all key players in the field, the project ambition is to spread its results in most European countries, including some of the 10 recent new EU entrants.

The 10 industrial and technical project partners organize a 1/2 day workshop during which they will give a deep status of their work covering:

- architecture of the proposed platform - comparison of the project solution with other federative eID frameworks
- IAS compatibility and security
- interoperability aspects towards pan European e services support
- endorsement of project results at normalisation level
- focus on some innovation topics such as new chip technologies, new contact-less interfaces, match on card biometry and middleware solution

Within the frame of the workshop 3 live demos will demonstrate the most innovative features brought by the partners in the scope of the project:

- eAdministration in a home environment
- Digital signature controlled by biometrics (MoC) with user-friendly registration
- Formal methods used for the validation of complex ICAO applications

The workshop agenda is available at:

<http://www.strategiestm.com/conferences/onomatopic/07/agenda.htm>

Registration (upon invitation only) can be performed at:

<http://www.strategiestm.com/conferences/onomatopic/07/registration.htm>

**Event website:** <http://www.strategiestm.com/conferences/onomatopic/07/index.htm>

**Venue:**

Agora Einstein  
905 rue Albert Einstein  
06152 Valbonne  
Sophia Antipolis  
France

**Contact:**

E-mail: [egherdani@strategiestm.com](mailto:egherdani@strategiestm.com)

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**PT: 4th Ministerial eGovernment Conference – European eGovernment Awards 2007**

4th Ministerial eGovernment Conference in Portugal and European eGovernment Awards 2007 – Reaping the Benefits of eGovernment

The Portuguese Government and the European Commission are jointly organising the fourth Ministerial eGovernment Conference entitled "Reaping the Benefits of eGovernment". The conference will take place during the Portuguese Presidency of the European Union.

On the eve of the conference, 19 September, a Ministerial meeting will take place for EU Member States' Ministers to take stock of progress since the 2005 Manchester Ministerial Declaration and the i2010 eGovernment Action Plan. Ministers will also seek to reconfirm the Member States' commitment to the targets set and to identify/assess emerging policy priorities towards 2020, both at national and EU-level.

While providing a platform for high-level political debate and the exchange of ideas, the conference will highlight the direct impact of eGovernment on economies and citizens as well as its contribution to achieving the goals set out in the Lisbon Strategy. In this light, focus will be placed on four main themes relating to ICT and Public Services, namely:

- Better public services for growth and jobs;
- Participation and transparency;
- Social impact and cohesion;
- Effective and efficient administration, with special emphasis on the local and regional level.

The conference will also host the European eGovernment Awards 2007 (20 September) and the winning practices are expected to be presented by Viviane Reding, European Commissioner for Information Society and Media. The awards categories correspond to the four main themes of the Ministerial Conference.

Case submission for the Awards is open until 14 June! Online Submission, Guidance Notes and additional information are available on [www.epractice.eu/awards](http://www.epractice.eu/awards).

**Event website:** <http://www.megovconf-lisbon.gov.pt>

**Venue:**

Lisbon International Fair  
Expo grounds  
Rua do Bojador - Parque das Nações  
1998-010 Lisboa  
Portugal

**Contact:**

E-mail: [ucma@ucma.gov.pt](mailto:ucma@ucma.gov.pt)

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**FR: Smart Event '07 – e-Smart Conference and demos 2007**

8th e-Smart Conference – Designing the future of digital security, smart cards and trusted devices.

Over three days, the e-Smart Conference will bring speakers of the industry to give presentation of new ideas, new technological and strategic trends in the field of digital security, smart card and trusted devices. Attendees will get the occasion to have fruitful exchanges and share visions of the smart card future with their peers.

The conference's programme will include three plenary sessions or debates focusing respectively on:

- Smart Security, The new frontier;
- Cyber Security Europe & US: Meet the pathfinders of our future;
- A New Mobile Eco-system: SIM, USIM, or no SIM?

Moreover, participants are offered to possibility to attend various parallel workshops and meetings, including:

- The Future of IDentity in the Information Society (FIDIS) workshop, focusing on the theme 'Identity in the e-Society: which future?';
- The Onom@topic workshop – Designing and mastering together the European platform for eID interoperability.

e-Smart 2007 is part of the "[Smart Event '07](#)" that will also host 3 other co-located international events, namely:

- [World e-ID](#) (Sept. 19-21, 2007);
- [Smart University](#), educational program in smart card, ID and Aml technologies, designed and delivered by high level academics (Sept. 17-20, 2007).
- [Aml.d](#), conference dedicated to Ambient Intelligence Developments (Sept. 17-19, 2007).

**Event website:** <http://www.strategiestm.com/conferences/esmart/07/index.htm>

**Contact:**

E-mail: [info@strategiestm.com](mailto:info@strategiestm.com)

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**Event website:** <http://www.strategiestm.com/conferences/esmart/07/index.htm>

**Contact:**

E-mail: [info@strategiestm.com](mailto:info@strategiestm.com)

**FR: Smart Event '07 – World e-ID Conference and demos 2007**

4th annual World e-ID Conference – Electronic ID management and applications, now coming to you!

"World e-ID" is part of the well established "Smart Event"; a forum on smart card, e-ID and Ambient Intelligence. World e-ID is a two and a half day conference designed for those interested in the

electronic ID management and applications. The quest for pan European interoperable eID is now high on the EU political agenda, and no sector is exempt: telecommunications, banking and finance, health and social welfare, public transport, and government in general are increasingly heavy users of the eID features in combination with contact and contactless chip technology vendors.

Against this background, World e-ID 2007 will bring together top experts on e-ID to share knowledge and expertise on the near future of eID, and to give participants an insight in how to cope with it. Two plenary panel debates will respectively address the following topics:

- “Cyber Security in Europe & US: Meet the pathfinders of our future”:
- What is the best in class biometric modality for (remote) eServices access?

Numerous parallel strands will also be held, including: Large Scale eIDM projects at European level, National level, Local Government solutions, and in eHealth and Public transport; Large Scale eIDM systems in Latin America, cross Europe programs, EU member states roll outs; Best eID practices and systems solutions; Digital signature, the key for eID deployment; Standardisation, a must for interoperability and reliable systems; New emerging technologies, research and development, security aspects, RFID; and more.

Moreover, several parallel workshops are proposed on the day before the opening or during the conference. Among those are the following:

- FIDIS (Future of IDentity in the Information Society) workshop: Identity in the e-Society: which future?
- Onom@topic workshop: Designing and mastering together the European platform for eID interoperability.

Beside the World e-ID, the [“Smart Event '07”](#) will also host 3 other co-located international events:

- [e-Smart](#), the leading smart card industry conference (Sept. 19-21, 2007);
- [Aml.d](#), conference dedicated to Ambient Intelligence Developments (Sept. 17-19, 2007);
- [Smart University](#), educational program in smart card, ID and Aml technologies, designed and delivered by high level academics (Sept. 17-20, 2007).

**Event website:** <http://www.strategiestm.com/conferences/we-id/07/index.htm>

**Contact:**

E-mail: [info@strategiestm.com](mailto:info@strategiestm.com)

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**Event website:** <http://www.strategiestm.com/conferences/we-id/07/index.htm>

**Contact:**

E-mail: [info@strategiestm.com](mailto:info@strategiestm.com)

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## **PL: ISSE/SECURE 2007**

9th ISSE Conference - The Independent European ICT Security Conference and Exhibition, jointly organised with SECURE 2007.

The ninth edition of the ISSE Conference is hosted by NASK, a Polish telecommunications and IT organization and supported by ENISA (the European Network and Information Security Agency) together with eema (The Independent European Association for eBusiness) and the Association for the Promotion of Trustworthiness of IT-Systems (TeleTrusT).

ISSE is a European level conference for the presentation and discussion of technical, commercial, organisational, legal and political concepts for information security as well as privacy and data protection in the area of eGovernment among others. The focus of ISSE is on security as a part of business processes and electronic transactions, and on related issues such as risk management and interoperability. In line with its pan-European focus, ISSE 2007 will be jointly organized with SECURE 2007, Poland's longest running annual conference on the security of telecommunications, data networks and systems.

ISSE is expected to attract over 400 delegates from across Europe, providing an informal environment for attendees to explore, discuss, and learn from their counterparts about the latest developments in the ICT security industry. Over three days of presentation sessions, debates, discussions and workshops, key topics will be covered. Those will notably include:

- Trusted computing;
- Information Security, Information Rights and Identity Management;
- Legal and technical aspects of Security and Data Protection;
- Awareness raising;
- eGovernment Applications and European IT-Security Projects;
- Interoperability and Security Standards;
- Web Services and Networks Security;
- Securing identity: eldentity, biometrics, smart tokens, PKI solutions.

**Event website:** <http://www.isse.eu.com/>

**Venue:**

University of Warsaw

Old Library  
Krakowskie Przedmiescie 26/28  
00-927 Warsaw  
Poland

**Contact:**

E-mail: [info@eema.org](mailto:info@eema.org)

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**FR: 2nd Annual Wireless & Digital Cities Congress**

Wireless & Digital Cities 2007.

This event has been designed for municipal authorities planning, evaluating or deploying wireless networks.

This is the most comprehensive conference for cities and local authorities where delegates will be able to hear from 30+ European Practitioners from France, Belgium, Italy, Spain, Germany, Netherlands, UK, Greece, Norway, Iceland, Sweden, Finland, Turkey, Estonia, Czech Republic and USA.

Special rates are available for city authorities & public sector organisations.

**Event Website:** <http://www.wirelesscitiescongress.eu>

**Contact:**

[samantha.evans@imago-group.com](mailto:samantha.evans@imago-group.com)

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**IT: 1st International Conference MeTTeG07**

1st International Conference on Methodologies, Technologies and Tools enabling e-Government – MeTTeG07.

The first International MeTTeG07 Conference is organised by the Department of Mathematics and Computer Sciences of the University of Camerino, Italy. The event intends to bring together researchers, teachers and practitioners active in the area of electronic government from different perspectives and disciplines with a focus on the role played by the information and communication technologies.

The conference programme is now available, and it will cover the following keynote sessions:

- eParticipation;
- re-Engineering in Public Administration;
- eGovernment services;
- eVoting;
- Social aspects.

The on-line registration is now open at the conference website:

<http://conferences.cs.unicam.it/metteg07/conftool/>.

On-site registration (at the conference venue) will still be possible.

**Event website:** <http://conferences.cs.unicam.it/metteg07/>

**Venue:**

Informatics Pole of the University of Camerino  
Via S. Agostino 1

Piazza Cavour  
Camerino 62032  
Italy

**Contact:**

E-mail: [metteg07@cs.unicam.it](mailto:metteg07@cs.unicam.it)

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**ES: UBL International 2007**

UBL International – Symposium and courses.

UBL International 2007 will take place in Madrid, Spain the week of October 1-5, 2007. The inaugural event was held in 2006 in Copenhagen, Denmark. The event is organised by Atenea Interactiva in cooperation with the UBL Spanish Localisation Subcommittee, Invinet Sistemas (Spain), Eurobits (Spain), Crane Softwrights Ltd. (Canada).

UBL International is a training summit bringing together worldwide Universal Business Language expertise to deliver:

- October 4: a full day of free symposium presentations
- October 1-3 and 5: full-day and half-day lectures and hands-on courses from commercial training companies on Practical Universal Business Language Deployment

Information about UBL International 2007 is also available in Spanish at <http://www.ubl.org.es/>.

**Event website:** <http://www.ublconference.com/200710/index.html>

**Venue**

Madrid  
Spain

**Contact**

E-mail: [oriol@invinet.org](mailto:oriol@invinet.org)

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**FR: World e-Gov Forum**

The City of Issy les Moulineaux (Paris, France) organizes the World eDemocracy Forum chaired by Mr André Santini, mayor of Issy-les-Moulineaux an member of the french Government (Minister of State for Civil Services) since eight years. The next edition will be held on 3 and 4 October 2007.

Since 2000, the Forum dedicated to e-Democracy and e-Government, welcomed around four hundred public decision-makers, researchers and experts, private sector and NGOs. They debated amongst each other on the impact of Information and Communication Technologies on citizens' daily lives and their relationship to politics, public services and media.

Last year, more than 1.800 participants took part in the event. The high rate of participation of high-level speakers from abroad emphasizes the key role ICT is playing in our modern society. The World e-Democracy Forum has become an international and unique place for debates and meetings with executives and political leaders, as well as senior officials and actors of the civil society to promote a sustainable and competitive information society for all.

This year, we will welcome United Kingdom as country of honour of the World e-Democracy Forum, gathering around ten debates under the key topic : "Digital Society at the area of Citizen 2.0". Questions related to the development of e-Government, the emergence of e-Democracy and e-Inclusion will be addresses in a balance way by all the partners of the Forum.

## More Information and contact

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## FR: World e-Democracy Forum

Digital society in the era of citizen 2.0.

Its aim is to allow public and private stakeholders of public services and political life to debate on strategical, political and economical issues of the digital society.

Last year, 1.800 people from 43 different countries had attended to the Forum.

The Special Guest 2007 is United Kingdom, because a lot of british experiences will be able to be useful for participants.

Guests and speakers from everywhere in the world will debate on several topics, around question about confidence in e-public services, users 2.0, innovative SME, digital divide, e-petitions, mobile public services, e-voting or democracy 2.0 from blogosphere to Second Life.

**Event website:** [http://www.forum-edemo.org/article.php3?id\\_article=1413](http://www.forum-edemo.org/article.php3?id_article=1413)

### Venue

Palais des Sports of Issy les Moulineaux (Paris, France)

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## LT: Conference “e-Governance: transforming Government to Built Trust and Quality”

“e-Governance: transforming Government to Built Trust and Quality”

In collaboration with the Lithuanian Government and the State Tax Inspectorate, as well as the Italian Ministry of Reforms and Innovation in Public Administration, Eurospace is organising a convention to present the 2007 edition Volume, “e-Governance: transforming Government to Built Trust and Quality”. The convention will be divided into three sessions:

- First plenary session with the presence of important Italian and foreigner political representatives, among which the Lithuanian Prime Minister Gediminas Kirkilas and the Italian Minister of Reforms and Innovation in Public Administration Luigi Nicolais
- Second session: a workshop dedicated to eFinance and the electronic identity card issue
- Third session: another workshop centred on projects, local administrations applications and services and ICT companies.

The aim of the conference is to offer to institutions and companies the opportunity to be in Europe as part of an Integrating System; an example of collaboration and cooperation between public and private sectors.

**Event website:** [http://www.eurospacegroup.com/eng/pubblicazioni\\_news.php](http://www.eurospacegroup.com/eng/pubblicazioni_news.php)

**Venue**

Reval Hotel Lietuva  
Konstitucijos 20  
LT-09308 Vilnius  
Lithuania

**Contact**

E-mail: [progetti@eurospacegroup.com](mailto:progetti@eurospacegroup.com)

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**FR: eGovINTEROP'07**

eGovernment Interoperability Campus 2007 – An eGovInterop Observatory event

The 'eGovInterop Observatory', which has been set-up for the period 2004-2007 with the support of the European Commission in the frame of the FP6/IST Integrated Project TERREGOV, co-organises with the team of Conviction the third edition of the eGovINTEROP'07 Campus.

The aim of the conference is to create a forum for discussion between the research community, technology players and public institutions on all aspects of interoperability in eGovernment, from technical as well as from semantic, organisational and socioeconomic perspectives. The progress of the various European initiatives in the field will also be discussed.

The event is supported by the European Commission, the IDABC programme, Terregov, The European Regional Information Society Association (eris@), e-Forum, R4eGov and the French Ministry for the Budget (DGME).

About 500 attendees who are mainly from the European Union are expected to participate to the Campus. Pre-conference Tutorials and Workshops will take place on 9 October. The conference itself will feature four plenary sessions as follows:

- eGov Interoperability: Regions, States and the EU
- eGov Interoperability: a market for product or services?
- Status of eGovernment interoperability in Europe
- EU funding opportunities for eGov interoperability.

Furthermore, the conference will host 16 workshops including three special sessions, namely: the [ePractice.eu workshop on interoperability](#), the national eGovernment agencies workshop and the design issues workshop.

Participation to the event requires the payment of a registration fee of €150 for Local, regional or central administrations delegates and of €500 for other attendees. A registration form is available online at the event website.

**Event website:** <http://egovinterop.eu/public/page.tpl?rub=9600>

**Venue:**

Cité Internationale Universitaire  
Paris  
France

**Contact:**

E-mail: [pilicer@conviction.fr](mailto:pilicer@conviction.fr)

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**IT: Interim Conference on Interoperability in the iGovernment**

A middle step between ESIIG I (Valencia, 2006) and ESIIG II (Rome, 2008)

[ESIIG I](#), the first Summit on Interoperability in the iGovernment which took place last November 2006 in Valencia (Spain) will take a step forward in Rome next 11 and 12 October with the Interim Conference on Interoperability in the iGovernment. The event is organised by the Regional Ministry for Consumer Protection and Administrative Simplification of the Italian Region of Lazio.

The main objectives of the Conference are the following:

- Enhancing and supporting good practices and knowledge sharing in the field of Interoperability in the iGovernment according to the priorities expressed in the Interoperability Declaration of Valencia presented during the First ESIIG;
- Analysing the state of the art of the initiatives promoted in the Interoperability Declaration of Valencia, especially the creation of the European Regional Network for Interoperability (ERNI);
- Involving national, European and international stakeholders and administrations in the organisation of the Second Summit on Interoperability in the iGovernment, expected to be organised by the Lazio Region in 2008, in order to represent as much as possible the reflection of European Regions needs in the field of Interoperability.

The Interim Conference will bring together a high-qualified institutional audience from Public Administrations across Europe together with experts and academics in the field of interoperability.

It will be a unique opportunity for best practices sharing and an advantageous chance to submit successful initiatives to the attention of European Public Administrations and to those European Commission bodies competent in the field of interoperability. The event will also be an unrivalled chance to discuss and share common objectives together with representatives from European Institutions competent in the field.

Participation in the Interim Conference on Interoperability in the iGovernment is free of charge and on-line registration is now possible.

**Event website:** [http://www.towardsesiig2.it/conf\\_interop/](http://www.towardsesiig2.it/conf_interop/)

**Venue:**

Villa Piccolomini  
Via Aurelia Antica, 164  
00165 Rome  
Italy

**Contact:**

E-mail: [towardsesiig2@regione.lazio.it](mailto:towardsesiig2@regione.lazio.it)

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## **AT: World of Health IT 2007 (HIMSS, EU DG INFSO)**

The Conference & Exhibition will focus on the role and impact of Health IT on the health sector in Europe, the Middle East and Africa (EMEA). The educational sessions will primarily address experiences from deployed services, and focus will be made on proven benefits in quality and efficiency.

*Who Will Be in WHIT'07.* The World of Health IT 2007 is designed by and for clinicians and other health professionals; health IT users and buyers, directors and administrators, informatics professionals, academics, relevant standardisation and competent authorities on an international and national level and vendors.

*Thought Leaders and Innovators.* The conference will include keynote addresses by leading healthcare experts, practitioners and officials from EU and national governments, e-Sessions, panel discussions and a state-of-the-art trade exhibition and real-world case studies from throughout Europe, the Middle East and Africa.

*A Multifaceted and Interactive Format.* Designed to be dynamic and interactive, The World of Health

IT 2007 Conference & Exhibition will engage participants in thought-provoking discussions and offer ways to experience technology applications first-hand.

**Website:** <http://worldofhealthit.org>

**Contact:** [info@worldofhealthit.org](mailto:info@worldofhealthit.org)

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### **ES: First Conference on the Modernisation of Public Services**

Improving public services by promoting cooperation among public authorities.

The first edition of the conference on the Modernisation of Public Services is organised by the regional government of Andalusia (Spain) as part of its modernisation strategy aimed at offering better and closer services to its citizens. The conference will be held over two days in Huelva, Spain.

The main objective of the event is to build a forum for promoting technology and knowledge sharing among the participating public authorities. Among topics to be addressed is the eGovernment state of the art at various levels of government in Spain. The conference will be coupled with the third edition of the public services and eGovernment quality awards of the regional government of Andalusia.

The conference is intended for all the modernisation stakeholders, including: Spanish national and central government, regional governments, provincial and local councils but also the Academia, businesses, citizens and consumer associations. Over 1 500 participants are expected to attend the conference.

Participation in the event is free of charge but it requires online registration at the event website.

**Event website:**

[http://www.congresomodernizacionserviciospublicos.es/congreso\\_modernizacion/index.jsp](http://www.congresomodernizacionserviciospublicos.es/congreso_modernizacion/index.jsp)

**Venue:**

Hotel Barceló Punta Umbría  
Avda. del Océano s/n  
21100 Punta Umbría  
Huelva  
Spain

**Contact:**

E-mail: <mailto:secretaria.tecnica.CMSP07@gmail.com>

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### **NL: Challenges e-2007 Conference & Exhibition**

*24-26 October 2007, The Hague, The Netherlands*  
**eChallenges e-2007 Conference & Exhibition**

This is the seventeenth in a series of annual technology research conferences supported by the European Commission. This conference regularly attracts over 600 delegates from leading commercial, government and research organisations around the world to share knowledge and experience, lessons learnt and good practice in areas of applied Information Communication Technologies (ICT).

The goals of e-2007 are to stimulate take-up of applied ICT research results by industry and government, to promote knowledge sharing between industry, government and the global research community, to exchange experiences about the current state of eAdoption at a sectoral, national or regional level and open up the European Research Area (ERA) to the rest of the world. e-2007 will provide a forum to showcase the achievements of Framework Programme 6 (FP6) and Regional, National and International ICT related initiatives, and look forward to the future by focusing on i2010 and the thematic priorities of FP7.

The conference programme will combine strategic keynote presentations, technical, legal and policy papers, business and government case studies, workshops and tutorials. e-2007 will also feature an Exhibition and an attractive Social Programme for partners, presenters, delegates, sponsors and exhibitors, to enhance networking opportunities both during and after the Conference.

Topics to be addressed include: eGovernment & eDemocracy - Services to Citizens & Business, Organisational Transformation; eHealth - Services to Citizens; Collaborative Working Environments; Knowledge and Content Technologies; Security and Identity Management; Technology Enhanced Learning and ICT Skills; Legal and Regulatory Challenges for IST; eVoting and eParticipation; and much more.

**Event website:**

<http://www.echallenges.org/e2007/default.asp?page=home>

**Venue:**

The Hague  
The Netherlands

**Contact:**

E-mail: [secretariat@eChallenges.org](mailto:secretariat@eChallenges.org)

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**ePractice/ Workshops** | [View all Workshops](#) | [Watch ePractice TV](#)

ePractice.eu combines online and offline activities. Workshops are held on a monthly basis, giving participants the opportunity to discuss the latest issues and cases face-to-face. Registration, agenda and participant bios are available online 10 days before each workshop. Co-branding your event with ePractice.eu is possible. Please read our terms at [epractice.eu/workshops](http://epractice.eu/workshops)

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