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European ePractice Newsletter

N. 268 - 24 February 2009

>> Communities workshop

ePractice.eu will host on March 12 a free workshop in Brussels intended for current and potential facilitators of [Communities](#). The main goals of the seminar are to learn from the experience of existing communities of experts; explain the technical features that facilitators need and present new improved tools and functionalities. The last seats to the workshop are available. More information at epractice.eu/workshop/communities.

Please feel free to forward epractice.eu/newsletter to whom it may be of use. You are welcome to send suggestions that may help us to improve the portal and enrich its content. We invite you to [become a member](#) of ePractice.eu in order to use all our services.

Latest Cases

- [Municipal product catalogue](#) 17 February 2009 |

Editor's Choice of the week: [The IRISMAMMO telemammography program](#)

Municipal product catalogue

In the new websites of the municipalities of the Kortrijk region, each municipality has an inventory of all services offered. In the website, this catalogue is used for showing relevant services according to themes or target groups. This project was build based on our former digital social house project (Interreg 3B), we broadened the concept of a product catalogue by introducing it in each municipality and by inventorising more services.

Latest News

- [EU: Commission proposes review of VAT rules on invoicing](#) 24 February 2009 | EU Institutions
- [EU: ENISA publishes first edition of Country Reports on Network and Information Security](#) 24 February 2009 | EU Institutions, Iceland, Liechtenstein, Norway
- [BE: Slides of the workshop “Public Finance: ICT Solutions using SOA & Web Services” available](#) 23 February 2009 | Belgium
- [NO: Finance portal “finansportalen.no” launches a new bank switching function](#) 19 February 2009 | Norway
- [FR: Laptops with open source applications for school children](#) 19 February 2009 | France
- [EU: STORK: a pan-European eID network](#) 19 February 2009 | EU Institutions
- [EU: European eParticipation Day 2009 promotes the use of ICT to support citizens' participation in decision-making](#) 18 February 2009 | EU Institutions

EU: Commission proposes review of VAT rules on invoicing - 24 February 2009

The European Commission has recently proposed a review of the VAT rules on invoicing with a view to reduce burdens on business and to help Member States to tackle fraud.

On 28 January 2008, the European Commission adopted a proposal to change the VAT Directive in respect to the invoicing rules and published a Communication on the technological developments in the field of electronic invoicing.

The aim of the proposal is to increase the use of electronic invoicing, reduce burdens on business, support small and medium sized enterprises (SMEs) and help Member States to tackle fraud.

The proposal simplifies, modernises and harmonises the VAT invoicing rules. In particular, it eliminates the current barriers to eInvoicing in the VAT Directive by treating paper and electronic invoices equally.

The proposal is a key element of the Commission's Action Programme to reduce burdens on business by 25 % by 2012, and is part of the Commission's strategy to combat VAT fraud more efficiently.

Further information:

- [Invoicing rules – Taxation and Customs Union pages of the European Commission](#)
 - [RAPID press release](#)
 - [Review of the VAT invoicing rules – Frequently Asked Questions](#)
-

EU: ENISA publishes first edition of Country Reports on Network and Information Security - 24 February 2009

On 13 February 2009, the European Network and Information Security Agency (ENISA) published a first edition of comprehensive [Country Reports](#) on the status of Network and Information Security (NIS) in 30 European Countries (EU-27 as well as Iceland, Lichtenstein and Norway), including mapping of stakeholders and trends.

The Country Reports are an assessment of the ongoing and planned activities of NIS in each of the 30 European countries covered. Each country chapter contains, among other sections: Country Highlights, Key Stakeholders Overview, Activities, and Current Trends (e.g. focusing on the status of national electronic ID schemes, and the major incidences of security breaches involving data loss).

The categorisation and mapping of stakeholders and their mutual relations was one of the main aims of the report. The most important areas in which national-level organisations have an impact on NIS were charted, namely: Policy Development (the drafting of, or assistance in the process of drafting, governmental policies relating to NIS); Policy Implementation; Privacy and Data Protection; Electronic Communications; Critical Infrastructure Protection / Critical Information Infrastructure Protection (CIP/CIIP); and Computer Emergency Response Team (CERTs).

The report found that institutions and responsibilities vary substantially from one country to another. However, some general trends were identified. These are as follows:

- The most important actors for defining NIS policies are Governmental Organisations and Bodies: e.g. the Ministry of Communications, the National Regulatory Agency for Electronic Communications (where established), the National Office for Data Protection, the Ministries of Interior, Defence, or those having shared responsibilities for different areas of NIS.
- Public Network and Information Security Bodies: Public NIS bodies with broad responsibilities exist in about one third of the countries. Their main tasks are, among others, information gathering for IT security issues and scientific advice. Many also approve and certify the security of national information systems.
- CERTs: There are over 100 CERTs active in the EU, but their geographical distribution is very uneven. Almost all countries have 1 or 2 public sector CERTs. Most CERT act as the national NIS point of contact and coordinate crisis response.

Further information:

- [Full, official press release – ENISA](#)
 - [ePractice Library – ENISA Country Reports on the status of Network and Information Security](#)
-

BE: Slides of the workshop “Public Finance: ICT Solutions using SOA & Web Services” available - 23 February 2009

The eGovernment Workshop jointly organised by the OASIS eGov Member Section and the Belgian Federal Ministry of Finance took place on 19 February 2009 in Brussels. The slides have been made available for free at <http://events.oasis-open.org/home/egov-brussels-workshop/2009/proceedings>.

The objective of this one-day Workshop were to introduce ICT solutions in the context of public finance, including tax, benefits and payments, while exchanging experience amongst professionals with cases focusing on SOA (Service oriented architecture) and web-based services.

The Workshop brought together a wide range of officials from various ministries concerned with tax, revenue and related public finance issues, members of the secretariats of several international and European organisations, and representatives of technology companies and industry/trade associations.

The OASIS eGovernment Member Section has developed the Workshop to promote interoperability and the use of open standards in this rapidly expanding sector, which is foreseen to continue to grow despite the financial crises afflicting major markets.

Further information:

- [eGovernment Wokshop proceedings](#)
 - [ePractice announcement for the eGovernment Workshop](#)
-

NO: Finance portal “finansportalen.no” launches a new bank switching function - 19 February 2009

A new solution was launched by the Norwegian Minister of Finance Kristin Halvorsen, the Minister of Children and Equality Anniken Huitfeldt and the Director of the Norwegian Consumer Council Randi Flesland through the financial portal finansportalen.no, aiming at facilitating the process of switching banks or even starting negotiations within a bank in order to achieve better terms.

Based on the initiative of the Government and industry, new procedures were launched, in 2008, for information exchange between banks and also their customers. “finansportalen.no” is Norway’s most complete marketplace for banking services; it provides pertinent financial and banking information enabling the customers to compare various financial products and services in an efficient manner.

After merely a year of operation, this portal has largely been accepted by customers and the majority of banks. The new switch bank solution constitutes a modern tool that facilitates potential bank switching, enables customers to initiate negotiations with banks while providing the possibility to compare other bank offers online and favours competition among banks selling similar financial products and services. Possible switching is directly implemented by the bank while this new tool facilitates the initiation of the entire process. This modern solution provides its consumers with substantial negotiating power protecting them from extra charges on the services offered, and in addition, stimulates the competition between banks inducing them to offer deals with better terms on their services and products.

Further information:

- [Official press release of the Department of Finance](#) (in Norwegian)
 - [Official finansportalen.no website](#) (in Norwegian)
 - [Relevant finansportalen.no press release](#) (in Norwegian)
-

FR: Laptops with open source applications for school children - 19 February 2009

The Oise department, a French county in the north of France, has begun distributing laptops to school children. The computers have many open source applications pre-installed. However, the operating system is proprietary.

Starting this February, the department is handing out 22 000 laptops to school children in fourth and fifth grade. Teachers and school librarians will also receive computers. The Oise administration will provide two public computer labs as well, meant for school children and their parents.

The dissemination project will take a month and a half and is carried out by nine French IT services companies who will help to install and configure the software while providing support.

In 2010, the department plans to add another 22 000 laptops, which will be given to students in sixth and fifth grade. In 2011, a further 11 000 laptops will be handed out to students in sixth grade.

According to a press statement, the three year project will cost €28 million.

A spokesperson for the Oise department explained that it did not purposely select open source applications to be installed on the laptops. "We primarily wanted educational software, such as an encyclopedia and dictionaries. We also opted to install software made by some of the teachers and the Department of National Education. The open source applications were installed because they are useful for the pupils."

Further information:

- [Original news article by OSOR.EU](#)
- [Official press release by the Oise department \(in French\)](#)

EU: STORK: a pan-European eID network - 19 February 2009

The STORK (Secure identTity acrOss euRope linKed) project, officially presented in 2008 at the [ISSE 2008](#) security event in Madrid, has as its primary objective to create a Europe – wide electronic identity network taking into account the relevant EU Member States specifications and infrastructures.

National electronic ID cards are used by citizens in the European Union to access various online services. The holders of those documents cannot, however, use them to access the same services in another Member State. The project aims to establish cross-border recognition of national electronic ID systems within a three year time period.

The STORK solution for electronic identity (eID) will:

- Develop common rules and specifications to assist mutual recognition of eIDs across national borders;
- Test, in real life environments, secure and easy-to-use eID solutions for citizens and businesses;
- Interact with other EU initiatives to maximise the usefulness of eID services.

Those objectives will be attained by preparing and implementing several [Pilots](#) with significant and secure services, by using open standards, where possible, and by respecting data protection regulations. The launch and successful functioning of the pilots will show whether the project is ready for full implementation. Those pilots will test the common specification on eID for several applications that have a substantial impact on eGovernment across Europe.

Pilot programs will run from June 2010 to May 2011.

Background Information:

STORK is a large scale pilot in the ICT-PSP (ICT Policy Support Programme), under the CIP (Competitiveness and Innovation Programme), and co-funded by EU. It aims at implementing an EU wide interoperable system for recognition of eID and authentication that will enable businesses, citizens and government employees to use their national electronic identities in any Member State.

Further information:

- ["STORK" official website](#)

EU: European eParticipation Day 2009 promotes the use of ICT to support citizens' participation in decision-making - 18 February 2009

The [European eParticipation Day 2009](#) is a first event organised by the European Commission to enhance and boost eParticipation – the use of ICT to support citizens' participation in decision-making.

The event to be held 4 March 2009 in Brussels is the culmination of the work done by the European Commission in recent years to empower citizens through the use of new ICT tools and applications in having a greater say in the political decisions which affect them.

The event – which takes place in a timely moment for European citizens, as the European elections are approaching – provides the opportunity for a high-level debate on the state of play and future developments in eParticipation.

Furthermore, the event will host an exhibition showcasing the results of EU-funded projects (from programmes of the Directorate-General Information Society and Media) in this field.

The European eParticipation Day 2009 follows three years of the eParticipation Preparatory Action, strongly supported by the European Parliament, which has engaged about 70 MEPS (around 10 % of the total) as well as almost all the national parliaments of the EU Member States.

Viviane Reding, European Commissioner for the Information Society and Media, will give the closing speech at the event.

Further information:

- [Website of the European eParticipation Day 2009](#)
- [Draft Conference Programme](#)
- [eParticipation exhibition](#)
- [eParticipation Preparatory Action](#)
- [ePractice announcement for the European eParticipation Day 2009](#)

New Factsheets

The 11th Edition of the eGovernment factsheets for Austria, Greece, Lithuania and Poland, as well as the 6th Edition for Iceland, are now available online. Furthermore, a new release for Turkey (5.1) has also been made available. We invite you to visit [the relevant section](#) for regular and/or ad hoc updates related to the factsheets.

Latest Publications

- [EU: ENISA Country Reports on the status of Network and Information Security](#) 13 February 2009 | EU Institutions, Iceland, Liechtenstein, Norway
- [EU: Study on the Requirements and Options for RFID application in Healthcare](#) 9 February 2009 | EU Institutions
- [ES: Summary of the report "ICT in the National Health System"](#) 31 January 2009 | Spain

EU: ENISA Country Reports on the status of Network and Information Security - 13 February 2009

Complete title: ENISA Country Reports

Description (short summary): This report provides an overview of the "state of the art" in network and information security (NIS) in each of the 30 countries defined by ENISA: the 27 European Union Member States and 3 of the members of the European Free Trade Association (Iceland, Liechtenstein and Norway).

Original URL: http://www.enisa.europa.eu/pages/02_01_press_2009_02_13_country_reports.html

Number of pages: 602

EU: Study on the Requirements and Options for RFID application in Healthcare - 9 February 2009

Complete title: Study on the Requirements and Options for RFID application in Healthcare – Deliverable 1: Scoping identifying areas for RFID deployment in healthcare delivery

Description (short summary): The document is the first deliverable of the RFID & Health project. It provides an overview of the state of the art in RFID (Radio Frequency Identification) applications in healthcare delivery.

Some 325 sources have been reviewed in order to draft three 'long-lists' of applications, enablers and barriers of RFID deployment. The list of sources used is believed to cover all important scientific publications, policy documents and relevant articles from the professional press, in Europe, North America and Asia, related to the topic of RFID applications in healthcare. In addition, more general literature on RFID – technology, market, enablers and barriers – has also been covered.

Primarily, the report provides a basis for the rest of the study. As a stand-alone document it gives the reader an overview of all relevant issues related to RFID deployment in healthcare delivery. The line is deliberately drawn not to include the pharmaceutical industry, counterfeiting of drugs and tracking of medical devices as they move

through the supply chain. The study is primarily focused on the delivery of patient care, mostly within the context of the hospital, but also including telemedicine applications.

Original URL: http://ec.europa.eu/information_society/newsroom/cf/itemdetail.cfm?item_id=4718

Number of pages: 112

ES: Summary of the report “ICT in the National Health System” - 31 January 2009

Complete title: *ICT in the National Health System - the Healthcare Online Programme - Summary*

Description (short summary): The publication is a summary of a much larger report entitled "ICTs in the National Health System". The initiative forms part of the monitoring process of the Avanza Plan's "Healthcare Online Programme", in which the Ministry of Health and Consumer Affairs (Ministerio de Sanidad y Consumo, MSC) and the Autonomous Regions collaborate alongside the Ministry of Industry Tourism and Commerce (Ministerio de Industria Turismo y Comercio, MITYC), acting through red.es. Its purpose is to make the information gathered during the Avanza Plan's Healthcare Online Programme available to all agents involved. Additionally, data has also been collected that reflects the initiatives carried out over the last decade by the regional Departments of Health and the Healthcare Services in the Autonomous Regions and the boost these have given to the Healthcare Online Programme.

The report includes:

- a brief introduction;
- a section about 'Plan Avanza' (Healthcare Online Programme);
- the Strategy of the Ministry of Health ('Using ICT to improve Healthcare services provided to the population'), and
- a selection of indicators (basic data, infrastructure and information systems, eHealth services, and financial information).

Original URL: http://observatorio.red.es/articles/detail.action?id=3039&request_locale=en

Number of pages: 45

ePractice Workshops

ePractice.eu combines online and offline activities. Workshops are held on a monthly basis, giving participants the opportunity to discuss the latest issues and cases face-to-face.

[Electronic Public Procurement in South-East Europe](#) 26 February 2009 | Peania (Greece)

[ePractice.eu Communities workshop](#) 12 March 2009 | Brussels (Belgium)

[Public services 2.0: How to implement and promote user-driven open innovation in public services](#) 16 March 2009 | Brussels (Belgium)

[Procure Final Conference: towards a global solution](#) 17 March 2009 | Brussels (Belgium)

[eGovernment Impact Measurement](#) 26 - 27 March 2009 | Kittenberg (Hungary)

Co-branding your event with ePractice.eu is possible. Please read our terms at epractice.eu/workshops

Upcoming Events

- [GR: Consultation Workshop on ICT for Governance & Policy Modelling](#) 27 February 2009 | Greece
- [DE: CeBIT 2009](#) 3 - 8 March 2009 | Germany
- [BE: European eParticipation Day 2009](#) 4 March 2009 | Belgium
- [BE: 5th annual Growth and Innovation Day](#) 5 March 2009 | Belgium
- [TR: “First International Conference on eGovernment and eGovernance” of TURKSAT](#) 12 - 13 March 2009 | Turkey
- [BE: European e-ID Interoperability Conference 2009](#) 17 - 18 March 2009 | Belgium
- [DE: Challenges for FTTB/H in Europe](#) 23 - 24 March 2009 | Germany
- [ES: e-STAS 2009](#) 25 - 27 March 2009 | Spain

- [CZ: European Conference 'Towards eEnvironment 2009'](#) 25 - 27 March 2009 | Czech Republic
- [DE: European Accessibility Forum Frankfurt](#) 27 March 2009 | Germany
- [CN: Interoperability for Enterprise Software and Applications- China '09](#) 21 - 22 April 2009 | Asia
- [CZ: 7th Eastern European eGov Days](#) 22 - 24 April 2009 | Czech Republic
- [UK: ePS Annual Conference 2009](#) 23 - 24 April 2009 | United Kingdom
- [UK: Patient 2.0 Empowerment - EHR for Personalizing and Improving Care](#) 1 - 3 June 2009 | United Kingdom

GR: Consultation Workshop on ICT for Governance & Policy Modelling

27 February 2009

Consultation Workshop on ICT for Governance & Policy

During the half-day event ideas will be discussed with representatives from the European Commission. Participants will deepen in the insight and understanding on the new research area set out in the Objective 7.3 of the new ICT Work Programme for 2009-2010 in the 7th Framework Programme for R&D.

In order to facilitate the discussions, abstracts of maximum 1 page are called for. The abstracts should summarise one's ideas on the topic and may include scenarios on the possible application of the technologies described in Objective 7.3 in the domain of Governance & Public Services.

The Consultation Workshop will follow the Workshop organised at the same venue by the Information and Communication Department of the Hellenic Technical Chamber (e-TEE) titled "e-Government for Transparency and Democracy". Participation to the event is free of charge, but pre-registration is required by sending an email to [Yannis Charalabidis](mailto:Yannis.Charalabidis) or [Costis Christogiannis](mailto:Costis.Christogiannis). Due to logistic constraints participation is limited to 50 persons. Early registration is therefore recommended.

Country: Greece

City/Location: Athens

Organiser: National Technical University of Athens (NTUA) & Unit H2 (ICT for Government and Public Services) of the DG Information Society and Media of the European Commission

Event website: <http://challengers-org.eu/news/athens-consultation-workshop-on-egovernance.html>

Event email: yannisx@epu.ntua.gr or christ@telecom.ntua.gr.

DE: CeBIT 2009

3 - 8 March 2009

CeBIT 2009 – 'Discover a World of ICT opportunity'

CeBIT is an international trade fair showcasing digital IT and telecommunications solutions for home and work environments. Its key target groups are users from industry, the wholesale/retail sector, skilled trades, banks, the services sector, government agencies, science and all users passionate about technology.

CeBIT offers a platform for comparing notes on current industry trends, networking, and product presentations. It constitutes an event of interest for everyone who needs to receive valuable related input on IT developments, make important decisions on IT issues, better manage today's business challenges and add business value to his/her work.

Participants will gain the opportunity to:

- discover new topic areas that cover current areas of interest and the latest industry trends;
- approach and directly communicate with the actual decision makers;
- cultivate business contacts;
- exchange information with senior professionals and leading firms.

Details on participation, registration and fees are available [online](#).

Country: Germany

City/Location: Hannover

Organiser: Deutsche Messe AG

Event website: http://www.cebit.de/homepage_e

Event email: <http://www.cebit.de/14664>

BE: European eParticipation Day 2009

4 March 2009

European eParticipation Day 2009

Voter apathy and lack of confidence in the way countries are being run has been growing. At the EU level in particular decision-making is seen as too complicated and distant and there is a lack of citizen awareness or interest in EU affairs. There is a feeling that decisions are being taken without citizens being informed or having a say in the legislation that affects their everyday lives.

At the same time, the development and wide use of powerful new ICT applications are transforming the political landscape. These new tools allow citizens to access more information and interact, debate and participate in public life in way not seen before. They are beginning to give ordinary people a greater voice.

The European eParticipation Day will provide the opportunity for a high level debate on current state of play and future directions, especially in the context of the EU's ambitions for a more open and participatory democracy at EU level.

It will address the political challenges and the solutions that ICT can provide. The US election campaigns and the forthcoming European elections will be among the discussion points. The use of ICT to help legislators and decision-makers in their work and in particular to better communicate with their constituency and understand their views will be discussed. The event will also look at the benefits of ICT for citizens by giving them more of a say in decision-making as well as how ICT is helping to reconnect Europeans, in particular young Europeans, with politics. In parallel, there will be an exhibition of the eParticipation projects that have been funded under programmes run by the European Commission's DG Information Society and Media.

Registration to the event is free of charge and can be performed [online](#) by 27 February 2009.

Country: Belgium

City/Location: Brussels

Organiser: European Commission

Event website: http://ec.europa.eu/information_society/events/eparticipation/2009/index_en.htm

Event email: info-eparticipation@ec.europa.eu

BE: 5th annual Growth and Innovation Day

5 March 2009

5th annual Growth and Innovation Day- ICT enabling Europe's economy

The evolution of the internet can provide the capacity to drive innovation that has never been seen. The ICT industry of tomorrow will create tremendous growth revolutionizing the way European citizens receive their news or manage their health, work, leisure, energy consumption and their children's education. However, the new industry can only succeed if today's inventor and tomorrow's entrepreneur are empowered to succeed.

Government leaders, industry stakeholders, academics and the media will have the opportunity to take a look at the European Research & Development technology building the future, revolutionizing the way European citizens receive their news or manage their health, work, leisure, energy consumption or their children's education. They will discuss the issues and concerns of European software developers and try to find answer on where Europe needs to invest and prepare for tomorrow's economy.

The event will host an exhibition that will showcase web enhancing software and more importantly how European talent has the potential to develop software that will be rolled out in a few years.

Main topics for discussion and sessions will be:

- Roles and responsibilities of government and industry.

- What is the role of the industry and how can they help?
- How will the next presidency help in driving innovation?
- Will tomorrow's spin-off company be armed to compete internationally?
- What are the concerns for tomorrow's software developers?
- How innovation can offer a platform for hundreds of thousands of small European companies and start-ups to grow and be tomorrow's global businesses?
- How these businesses can create solutions to help solve serious issues in the environment and health sectors?
- How ICT can support the public sector, the citizens and other businesses to help drive efficiency in challenging economic times?
- Whether it is essential for the industry to develop the internet of tomorrow to protect the consumer.

Registration is to be performed [online](#) at the event's website.

Country: Belgium

City/Location: Brussels

Organiser: Microsoft

Event website: <http://www.euinnovationday.com/>

Event email: info@euinnovationday.com

TR: "First International Conference on eGovernment and eGovernance" of TURKSAT

12 - 13 March 2009

"First International Conference on eGovernment and eGovernance"

The first International Conference on eGovernment and eGovernance of TURKSAT (Turksat Satellite Communication Cable TV and Operation Inc.) will provide the opportunity for all stakeholders to gain an understanding of real-world eGovernment and eGovernance issues.

The conference will consist of keynote addresses, a plenary session, technical sessions and a panel discussion covering a wide range of topics in the eGovernment and eGovernance areas. It has been organised by and for an audience of leaders, bureaucrats, technocrats, researchers, practitioners and academic across the globe to present and discuss on their research findings and experiences in the field of the specific domain areas.

Registration is to be performed by filling out the [dedicated form](#) available at the event's website. The conference fee is €70, which is payable in advance and should be received by December 19, 2008.

Country: Turkey

City/Location: Ankara

Organiser: SoSReS (Social Sciences Research Society)

Event website: <http://icegov.info/>

Event email: icegov@sobiad.org

BE: European e-ID Interoperability Conference 2009

17 - 18 March 2009

European e-ID Interoperability Conference 2009, "Current Perspective and Initiatives from around Europe in Government and Business"

In its fourth year, this annual conference acts as a neutral forum where industry and administrations can address specific areas of importance in the digital identity arena. It also facilitates the exchange of ideas amongst delegates who want to learn and build upon their knowledge in a relaxed, constructive environment.

The European e-ID Interoperability Conference 2009 will examine how the cross border electronic identity (e-ID)

large scale pilots (LSPs) and National schemes are progressing and the implications for governments, administrations, businesses and the citizen alike. It will focus on key subject areas such as those listed below:

- Secure Identity Across Borders Linked (STORK) – Pan European Public Procurement OnLine (PEPPOL) - European Patients Smart Open Services (EPSOS) - Objectives, Current position and Interworking together;
- Examples of how countries and businesses are rolling-out their e-ID schemes;
- Discovering the key legal, data protection and privacy implications;
- The technical issues and solutions (additionally the future use of RFID & NFC applications);
- The latest strategies for maximising the security of e-ID (including two-factor authentication);
- The cross border interoperability challenges and their possible solutions Applications and solutions driven by national e-ID card implementations;
- Mobile applications.

The agenda of the event is available [here](#). There is a participation fee for the event, €200 for eema members, and €400 for non-members. The number of attendees is expected to be around 120. Online registration will open shortly.

Country: Belgium

City/Location: Brussels

Organiser: European Association for e-identity and security (eema)

Event website: <http://www.eema.org/>

Event email: f.hawkins@eema.org

DE: Challenges for FTTB/H in Europe

23 - 24 March 2009

International WIK (Wissenschaftliches Institut für Infrastruktur und Kommunikationsdienste) conference: Challenges for FTTB/H in Europe

This international conference constitutes an open event that will focus on critical issues related to the creation of a high-speed Internet access infrastructure for Europe (FTTB/H - Fiber to the Building / Fiber to the Home). It addresses issues such as technology, deployment & operation, regulation, investment & financing, national fibre broadband strategies and business cases.

The conference aims to provide insights into the experiences, expectations and perspectives of leading international network operators, national regulatory authorities, and representatives of the European Commission, government officials, investors, equipment manufacturers and independent experts.

Participation in this conference is fixed at € 590 per person + VAT. Registration is to be performed by completing the dedicated [form](#) which is to be submitted prior to 10 March 2009 by fax to the following number: +49 2224 922 563. The expected number of participants to attend this event will vary from 120 to 150 persons.

The draft agenda of the event may also be viewed [here](#).

Country: Germany

City/Location: Berlin

Organiser: WIK (Wissenschaftliches Institut für Infrastruktur und Kommunikationsdienste)

Event website: http://www.wik.org/content_e/challenge_of_fttb.htm

Event email: fttbh-conference-2009@wik.org

ES: e-STAS 2009

25 - 27 March 2009

e-STAS, Symposium on Technologies for Social Action and Human Development

The [e-STAS](#) Symposium focuses on Technologies for Social Action from an international and multi-stakeholder perspective. By providing the necessary grounds for all actors involved in the development and implementation of ICTs exchanging good practices, innovations, experiences and know-how, it is intended to contribute to putting an end to the digital divide through a cluster of innovative strategies relating to ICTs and social action.

The Symposium's main aim is to promote, foster and adapt the use of ICTs for the benefit of social action and human development. Both the population with the lesser chances of access to the Information Society and volunteers indirectly benefit from e-STAS, so that the promotion of the use of the New Technologies reaches NGOs and those groups with the higher risk of digital exclusion.

The 4th edition of the e-STAS will focus on the "Innovation for the Empowerment of Citizens".

The main activities during the event will be:

Round tables: Formed by 4 leaders in the thematic topics addressed, each round table will be coordinated by a journalist in order to foment the debate. The main objective will be to generate an inclusive and interactive debate that engages the public.

Workshops: Workshops will be raised for each sub-theme. The operational work tables will be composed of 8-10 persons that may move from one table to another every 20 minutes so that everyone actively participates in different talks exposing different views and perspectives.

Communications: The main objective is to introduce the speakers and participants, and their projects. The communications will last approximately 7-8 minutes. They will be made without any technological support and will be a source of interactivity among the participants.

Closing Conference: During the event, journalists will list, analyse, and summarise all discussions that will take place and furthermore draw well defined conclusions. Those conclusions will be presented at the closing of the conference.

Networking: That will be an opportunity for all participants to make a social networking whose effectiveness will be enhanced by the dynamic of a presentation to be held on the first day.

Live connection with universities: In order to expand the scope of e-STAS, multisectoral meetings were at the same time organised in 10 universities all around the world (at least one per continent) thanks to which a very close contact was established via broadcasts, web streaming, and the use of communication tools such as Twitter

Targeted attendees range from entities to individuals, including local authorities, companies, NGOs and universities, and all those involved in the development and implementation of the ICT through various social projects.

Participation to this event is open and free-of-charge. Registration is to be performed [online](#) at the event website. The number of seats is limited to 200.

Country: Spain

City/Location: Malaga

Organiser: Fundacion Cibervoluntarios

Event website: <http://www.e-stas.org/>

Event email: e-stas@cibervoluntarios.org

CZ: European Conference 'Towards eEnvironment 2009'

25 - 27 March 2009

European Conference of the Czech Presidency of the Council of the European Union – 'Towards eEnvironment – Opportunities of SEIS and SISE: Integrating Environmental Knowledge in Europe'

The European conference 'Towards eEnvironment 2009' is dedicated to information exchange among public administrations, EU institutions, environmental agencies, scientists and businesses involved in developing and using environmental informatics for the delivery of modern eEnvironment services in Europe.

The event is intended to offer a meeting place for experts on leading edge ICT technologies. It aims to foster the standardization and integration of environmental data and information flows in Europe and beyond, which are essential pre-requirements for managing natural resources in a sustainable development framework.

The main topics of the conference will include: ICT research towards the development of a Single Information Space in Europe for the Environment (SISE); best practices of European Member States in the implementation of the Shared Environmental Information System (SEIS); cooperation and integration of Kopernikus and INSPIRE

activities.

The conference will feature the state-of-the-art in environmental informatics while presenting the opportunities towards the development and implementation of two related initiatives; SEIS and SISE. Special focus will be placed on:

- Building SEIS, Europe's backbone for eGovernment environment services. Does Europe champion challenge and seize the opportunities in the provision of eEnvironment/eParticipation services?
- ICT research towards enabling a Single Information Space in Europe for the Environment (SISE). How can ICT contribute to strengthening a collaborative information space on the web that will maximise the use of distributed environmental information for multiple purposes and actors?
- ICT for monitoring and controlling energy efficiency and security, environmental modelling of air pollution, climate change to support decision making in environment protection.

Participation is open to governmental institutions, international and intergovernmental organisations, environmental agencies and networks, scientists, academicians, politicians, businesses, managers of corporate social responsibility, public administration and decision makers in the field of environmental information, experts from the ICT industry, specialists of theoretical and applied informatics, consultants, students and the concerned public.

More information (including the preliminary programme) can be found on the conference's [official announcement](#).

Registration is to be performed by completing the dedicated [PDF form](#). The participation fees are as follows:

- Early rate (before 15 December 2008): €300 for delegates, €100 for students;
- Late rate (from 15 December 2008 to 20 March 2008): €330 for delegates, €130 for students.
- On site rate (after 20 March 2009): €360 for delegates, €160 for students.

Country: Czech Republic

City/Location: Prague

Organiser: Masaryk University in cooperation with the Ministry of Environment of the Czech Republic, the European Commission and European Environment Agency

Event website: <http://www.e-envi2009.org/>

Event email: e-envi2009@guarant.cz

DE: European Accessibility Forum Frankfurt

27 March 2009

European Accessibility Forum Frankfurt - "Accessible Internet. For All!"

This International eAccessibility conference aims to explore accessibility from the perspectives of technology, profitability, politics, and higher education.

Demographic developments have rendered accessibility an economic and ethical imperative as well as a sign of professionalism. During the event, several industry innovators will share their knowledge and discuss social and political developments on the Internet.

Early bird tickets (from 28 January to 15 February) will cost €150 while registration from 16 February and on will cost € 220. Those who cannot afford to pay the participation fee and wish to attend the conference may [contact](#) the conference organisers.

Details on registration can be viewed [here](#). Places are limited to 200 attendees.

The agenda of the event is displayed [here](#).

Country: Germany

City/Location: Frankfurt am Main

Organiser: namics (deutschland) gmbh

Event website: <http://eafra.eu>

Event email: eafra@namics.com

CN: Interoperability for Enterprise Software and Applications- China '09

21 - 22 April 2009

International Conference, I-ESA CHINA 2009, Interoperability for Enterprise Software and Applications. Promoting collaboration of enterprises through interoperability, to link China and Europe, and the world.

I-ESA brings together the world's leading researchers and practitioners in the area of enterprise interoperability. It is a unique forum for the exchange of visions, ideas, research results and industrial experiences, dealing with a wealth of interoperability research subjects for business, enterprise applications and software.

This series of conferences was initiated in 2005 by two major European research projects of the 6th Framework R&D Programme of the European Commission, the ATHENA IP (Advanced Technologies for Interoperability of Heterogeneous Enterprise Networks and their Applications, Integrated Project) and the INTEROP NoE, (Interoperability Research for Networked Enterprise Applications and Software, Network of Excellence).

I-ESA China 2009 will feature a high-quality pre-conference programme on 20 April 2009, consisting of workshops and tutorials. During the main conference, there will be an attractive exhibits programme and an additional brokerage event, including a hands-on "industrial use case challenge". Conclusions and generalized discussion will wrap-up the event with the post-conference on 23 April 2009.

The call for papers for the event is open. Details about the submission of proposals for papers and workshops are available either via the I-ESA China 2009 portal or by contacting the I-ESA China 2009 General Chair (ESA@hit.edu.cn). The paper submission deadline is 12 December 2008.

The conference encourages submissions in (but not restricted to) the following topics: Business Interoperability; Enterprise Interoperability Roadmaps; Cross-organizational collaboration and cross-sectoral processes; Systems engineering in the context of Interoperability; Specification and Implementation; Architectures and Frameworks for Interoperability; Service Oriented Architectures for Interoperability; Enterprise Modelling for Enterprise Interoperability; Approaches and solutions for Model Driven Architectures and Interoperability; Design and Execution of Interoperable Services; Platforms for Enterprise Interoperability; Semantics for Enterprise Interoperability; Interoperability Scenarios and Case Study; Education on Enterprise Interoperability.

Participation is open to all and requires the payment of a general fee of €300 for the totality of the Conference (Lunch, Coffee Breaks, Proceedings, Dinner).

Country: Asia

City/Location: Beijing

Organiser: Interop V-Lab

Event website: <http://www.i-esa.org.cn/OncePortal/portal/>

Event email: i-esa@hit.edu.cn

CZ: 7th Eastern European eGov Days

22 - 24 April 2009

7th Eastern European eGov Days: eGovernment & eBusiness Ecosystem & eJustice

The annual Eastern European eGov Days provide a solid platform for exchange of creative ideas and inspiring technology transfer between Western and Eastern European countries. The 7th EEEGOV Days will focus on the themes of eGovernment, the eBusiness Ecosystem and eJustice. Supplementing the Czech presidency of the European Union, the event is held under the auspices of the Czech Ministry of the Interior.

The event is organised in cooperation with a wide range of partners from: the national governments of Austria, Latvia, Hungary, Slovakia, and Sweden; the regional government of Vysocina Region (CZ); civic partners such as the Vienna Core group (EU), the Judicial Academy (CZ) and the Respekt Institute (CZ); and business.

The event will support the European eGovernment Award 2009 which is administrated by CEPA Institue (AT), and promote the forthcoming Ministerial eGovernment conference 2009.

Expert and project communities will meet on April 22, the day before the official opening, on the occasion of side workshops supported by the organisers. High level Government Officials from 6 EU countries will speak in a plenary session together with 5 lead ICT visionarists and 3 representatives from the European Commission. 60 experts will speak in the parallell sessions.

Transformational Government enabled by ICT is becoming mainstream, having an impact on all aspects of eGovernance. The accepted papers will cover technological, socio-economic, organizational and political aspects, related to the eGovernment agenda and cross-topic issues, showing the integrated knowledge from different disciplines. The thematic sessions are as follows:

- Government Transformation and eService provision: Personal Data Protection & eGovernment Interoperability, Information and Data Security, Future of customer-centric ICT-enabled services, eDemocracy & eParticipation.
- Digital Government & Business Ecosystem: Concepts, models and challenges, Vertical and horizontal integration of services, Economic and financial aspects, Evaluation and measurement of eGovernment, eProcurement, Semantic technologies.
- eJustice: Judicial decisions on-line (data protection/anonymization, accessibility, applications, uniform gateways, semantic search systems etc.), on-line publication of black-letter law, multi-jurisdictional systems, unification of search criteria and search terms, semantic systems etc., IT support of the judiciary, Legal aspects of eGovernment implementation.
- Public Sector Information: Implementation of Directive 2003/98/EC throughout Europe (experience, opinions, outlook), innovative PSI products & packages (business, geographic, meteorology, traffic, socio-economical, legal etc.; accessibility of PSI and its privacy issues, economic issues of PSI, problems and challenges of data holders, the end users' view).

The number of the participants will be around 200. Registration to the event may be performed by filling the [online form](#). The programme can be downloaded [here](#). The registration fee is €130 (CZK 3 250). For those countries that joined the European Union after May 2004 and for non Member states the fee will be €85.

Country: Czech Republic

City/Location: Prague

Organiser: European Projects and Management, EPMA (CZ) & Forum eGovernment/OCG (AT)

Event website: http://www.epma.cz/7th_eeegovdays.html

Event email: zalisova@epma.cz, pekarek@epma.cz

UK: ePS Annual Conference 2009

23 - 24 April 2009

eProcurement Scotland's 7th Annual Conference 2009

The ePS Conference 2009 will predominately address public sector buying organisations including those currently using eProcurement or considering its use in the future.

The programme will cover:

- eCommerce and new contract of service
- PECOS Project 21C - how do we get there collectively
- Content Management and best practice in collaborative contracts
- Progressing with Post Implementation Reviews, the key findings to what we can do
- Supplier eCommerce (eEnablement) - what do our suppliers need?
- Progress with eInvoicing
- eSourcing - who is using it, what can it do to support your business needs, how does it fit with the advertising portal.

Spaces are limited and registration to the event is being performed by email eprocurement@scotland.gsi.gov.uk. There is a fee of £100 (approximately €106) for Scottish public sector organisations and of £182 (approximately €193) for non Scottish public sector, aiming to cover the full cost of accommodation, meals etc. Number of expected attendees is around 150 delegates.

Country: United Kingdom

City/Location: Aviemore

Organiser: Scottish Procurement Directorate, Scottish Government

Event website: <http://www.eprocurmentscotland.com/Home/Channels/Events/Archive/conf2009>

Event email: eprocurement@scotland.gsi.gov.uk

UK: Patient 2.0 Empowerment - EHR for Personalizing and Improving Care

1 - 3 June 2009

6th ICMCC Event – "Patient 2.0 Empowerment - EHR for Personalizing and Improving Care"

In a recently published paper, the ICMCC defined Patient 2.0 Empowerment as: the active participation of the citizen in his or her health and care pathway with the interactive use of Information and Communication Technologies.

Dealing with medical and care compunetics, the field of social, societal and ethical implications of computing and networking, ICMCC decided to focus the 2009 event on Electronic Health Records (EHR) and secondarily, the connection between EHR and Digital Homecare.

The main themes of the conference are as follows:

- EHR and Knowledge Mangement;
- Social aspects of EHR;
- Ethical aspects of EHR;
- EHR and Digital Homecare;
- Future of EHR (visionary).

The [call for papers](#) is open until 1 February 2009. Authors are encouraged to focus their contributions from a patient's perspective.

Country: United Kingdom

City/Location: London

Organiser: International Council on Medical and Care Compunetics (ICMCC)

Event website: <http://2009.icmcc.org/>

Event email: event@icmcc.org

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