



<http://eppractice.eu/>

European ePractice Newsletter

N. 208 - 23 October 2007

>> Transferring Best Practices in eGovernment workshop

How existing eGovernment solutions can be better shared will be the main question addressed in the ePractice.eu cobranded workshop “Re-inventing the Wheel? Transferring Best Practices in eGovernment”, to be held in Brussels on November 7. The one-day event organised by RAND Europe and UNU-MERIT for the EURGov project will explore the need to increase the learning capabilities of European Member States in the area of eGovernment in order to reap the benefits of being part of Europe.

Due to a misspelling, the link to this workshop included in last week’s newsletter was wrong. Please apologize for any inconveniences this may have caused. The right information and registration page for this free event is eppractice.eu/workshop/transferringpractice

>> cc:eGov final event cobranded by ePractice

As well as unveiling the manifesto for citizen-centric eGovernment, the final cc:eGov event scheduled for November 19th in Brussels will feature four masterclasses, designed to inspire delegates and reinforce the citizen-centricity message. The guest speakers will be Matt Poelmans, from the Dutch e-citizen programme; Christoforos Korakas, highlighting the results of local participation in Trikala (Greece); Martin Brown, from the Scottish Local Government programme, and Lene Hartig Danielsen, from Aarhus (Denmark), talking about how that municipality is leading the way.

For free registration and more information, please visit eppractice.eu/workshop/cceGov

>> Registration open for the Observatories Network workshop

With more than 100 people and organisations registered during the last months, the European Observatories Network will celebrate its first workshop in Brussels on November 6, 2007. The meeting will show the first results of the network: the Map of Observatories. Participants will also have the opportunity to discuss and agree the basics of the community, promoted by the EC to ensure that any organisation involved in eGovernment and Information Society activities is in contact with related partners.

Free registration and more details at eppractice.eu/workshop/observatories

Please feel free to forward eppractice.eu/newsletter to whom it may be of use. You are welcome to send suggestions that may help us to improve the portal and enrich its content. We invite you to [become a member](#) of ePractice.eu in order to use all our services.

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PL: Equipping civil servants with 21st century skills

The Polish government has launched CORA, a training programme on the use of computer technology in government and local administration, as part of its 2007-2010 National Computerisation Plan.

CORA is an initiative by the Polish Ministry of Internal Affairs and Administration. During earlier interdepartmental and social consultations, it was given the thumbs up by the Joint Central and Local Government Committee and other stakeholders, including the Polish Chamber of Commerce, the National Chamber of Electronics and Telecommunication, the Polish Chamber of Information Technologies and Telecommunication, and the Polish Information Processing Society.

CORA's goal is to implement procedures that would lead to the effective use of information and communication technologies in public administration and the provision of public services for citizens and entrepreneurs via email.

Civil servants in Poland need to expand their IT skills and familiarise themselves with IT-propelled socio-economic trends. The proposed training programme will provide traineeships and courses, as well as the necessary technical, organisational and user support.

CORA's board, set up by the minister responsible for computerisation, will supervise the programme, ensure its quality and evaluate it. It will count among its members experts competent in the field of administration, local government, IT, business processes, education and training, as well as representatives of the Office of the Prime Minister, the Ministry of Internal Affairs and Administration and the National School of Public Administration.

Further information:

- [eGov.pl \(in Polish\)](#)
-

EU: New eGovernment website launched

The European Commission has released a new [eGovernment website](#) providing information on the Commission's general policy lines in this area and on the various EU programmes supporting eGovernment development.

The website provides easy access to the eGovernment policies of the European Commission, the relevant supporting programmes (IST, ICT Policy Support Programme, IDABC and eTEN), as well as ongoing projects and background material in priority areas, such as [eInclusion](#), [eParticipation](#), [eID](#), [good practice exchange](#) and [high impact services](#).

For a general introduction to the topic of eGovernment, the Information Society thematic page at http://ec.europa.eu/information_society/soccul/egov/index_en.htm continues to operate.

Further information:

- [eGovernment website](#)
 - [Inclusive eGovernment page](#)
 - [eParticipation page](#)
 - [eIDm page](#)
 - [Good practice exchange page](#)
 - [High impact services page](#)
 - [Europe's Information Society Thematic portal](#)
-

FR: On-line consultation to reduce bureaucracy

France's Minister for the Budget, Public Accounts and Administration, Éric Woerth, has launched an on-line open consultation aimed at collecting public proposals for the simplification of administrative procedures.

The minister wants to get users of public administration services involved in simplifying state bureaucracy through his 'Ensemble simplifions' (Simplify together) on-line consultation. Through the site www.modernisation.gouv.fr/simplifions, French citizens can make suggestions on which administrative procedures they think should be got rid of altogether or should be significantly simplified or made available on-line.

In order to progress and to increase the quality of public service, Woerth believes that the administration must listen to its users: "My method is to listen to the French people themselves in order to be able to take into account their expectations and to modernise public administration in the right way," he says.

The challenge is to build an administration which is both more simple and more efficient, by reducing the number and the complexity of administrative procedures. The on-line consultation will be accessible over an initial period of two months from the beginning of October to the end of November. The results of the consultation will be published and made available on the site and an action plan with a calendar of measures to be undertaken will also be presented.

Every two months, opinions will be sought on a new set of administrative procedures. The procedures on which citizens are presently being invited to comment are:

- the annual declaration of financial resources for the family allocations fund;
- the obligation to have a change in matrimonial status officially sanctioned by a judge;
- the obligation to obtain a transfer of ownership certificate before selling a vehicle;
- the obligation to declare the handing over of a vehicle for destruction;
- procedures relating to inscription on the electoral role, voting by proxy, renewing identity papers, and contesting property or residential taxes.

According to a survey conducted for the General Directorate for State Modernisation by the TNS Sofres Institute, 91 % of French citizens believe that French administration is too heavy and 93 % think that simplification should be an important government objective.

Further information:

- [Service-Public.fr \(in French\)](#)
 - [Ensemble simplifions \(in French\)](#)
 - [Ministry for the Budget, Public Accounts and Civil Service -Press Release \(in French\)](#)
-

SK/EU: eJustice for Slovakia

Slovak Minister of Justice, Stefan Harabin, has announced Slovakia's intention to participate in the development of an integrated European [eJustice](#) portal and an information network containing data on lost or kidnapped children.

Slovakia announced its intentions at the informal meeting of the Ministers of Justice and Internal Affairs held in Lisbon, Portugal. Slovakia would like the eJustice portal in particular to contain commercial, trade and crimes registers, a bankruptcy register and also a register of missing persons.

Within the framework of this judicial co-operation, it is also proposed to establish a list of available experts, interpreters and translators. Slovakia is currently making a concerted effort to increase the number of administrative services available electronically. The latest service to be introduced is the possibility to register a commercial company via the internet.

The main obstacle to be overcome is EU-wide recognition of digital certificates which will make it possible to recognise the electronic signatures of non-nationals from other EU Member States. The ministry intends to work intensively towards the establishment of an electronic criminal database and to co-operate internationally on the development of an on-line information system on missing and kidnapped children.

Further information:

- [SME.sk \(in Slovak\)](#)
 - [eJustice project](#)
-

AT: First eID card terminal

An Austrian borough has taken delivery of the country's first internet terminal with eID card functions.

The proud recipient is the borough of Engerwitzdorf, which won it in a raffle at Austria's annual local government fair. It means that Engerwitzdorf's citizens now have a virtual town hall at their disposal round the clock, seven days a week.

The terminal works with Austria's 'citizen card' (Bürgerkarte). In fact, this is not really a card at all, explains René Detter of APC Interactive Solutions, the firm that donated the terminal. Rather, the citizen card is "a function which can be activated on any suitable data support, such as a bank card, an eCard, an employee ID etc. It serves as a digital signature and identification. So at any time, given a suitable reader, citizens can identify themselves to the authorities." They will then, for example, be able to claim grants and lodge various applications in a legally valid way without any paperwork and at any time of the day or night.

Engerwitzdorf's Mayor Schimböck sees the terminal as a further step towards local eGovernment: "Using this municipal terminal with the citizen card function, we plan to further deepen the relationship between the borough administration and the citizens, while making a worthwhile contribution to reducing waiting times and trips to the administration." Secretary of State Heidrun Silhavy said the new terminal was a further important addition to Austria's successes in eGovernment.

Further information:

- [Digital Austria – News \(in German\)](#)
-

CH: Quantum leap for eVoting

In a world first, Geneva is to use quantum cryptography for ballot data sent to the central government repository. Scheduled for the national parliamentary elections on 21 October, the experiment could lead to the first quantum communications network. The cryptography is claimed to be completely 'unhackable'.

"We would like to provide optimal security conditions for the work of counting the ballots," explains Geneva's State Chancellor Robert Hensler. "In this context, the value added by quantum cryptography concerns not so much protection from outside attempts to interfere as the ability to verify that the data have not been corrupted in transit between entry and storage."

The use of quantum cryptography also shows the importance which the State of Geneva places on information, he added. "Information is the raw material of the state, which it uses to create added value. Whether in the context of a political decision, a police investigation or hospital care, the state is both a regulator of information exchange and a provider of information-based services."

Developed at the University of Geneva, quantum cryptography is claimed to be unbreakable. The eVote in October will see the first use of a 1 GHz quantum encrypter and an ordinary fibre-optic line to send real-life data. It marks the debut of the SwissQuantum project which will promote the new technology. The next step is likely to be a pilot quantum communications network in the Geneva area.

Further information:

- [Press release of Geneva State Chancellery](#)
-

EE: Estonia as an eCountry

In 2006, Estonia ranked second in Europe for 'eReadiness', according to a survey conducted for the European Commission by [Capgemini](#). This success is attributed in part to its 'open market' approach to the development of eServices, where each state authority or department is free to develop its own solutions as long as these are compatible with the rest of the system.

The range of eServices available and widely used in Estonia is relatively large. Much of the impetus has come from the public sector, although the private sector has also been open and ready for change. Estonia has a strong IT infrastructure, the basis of which is two solutions unique in the world: universal and secure data interchange layer X-tee and the public key-identity card system. This new technology has required a number of structural changes which have been handled well by the banking and telecommunications sectors.

Estonians attribute their strength as an eCountry to their open, service-based architecture where everyone can freely develop and create solutions according to their best vision. One of the most advanced solutions to have been developed is the electronic forwarding of freight transport documents. At the end of September 2007, the number of electronic trade documents processed by Telema, the largest processing system for trade documents, exceeded 1.6 million, a 33 % increase on figures for 2006.

The Telema system, which includes some 600 Estonian trading companies and manufacturers, enables users to send and receive invoices, shipment documents, offers, orders, reports and other business documents.

Further information:

- [Capgemini - Press release](#)
 - [DELFI News \(in Estonian\)](#)
 - [DELFI News \(in Estonian\)](#)
 - [Capgemini 2007 benchmark at the ePractice library](#)
-

EU: HPro – A European identity card for health professionals

A European Card for Health Professionals was officially launched at the European Parliament on 17 October 2007. The card is expected to facilitate the mobility of health professionals within Europe and reinforce patient security.

The HPro card was presented by Patrick Fortuit, head of the European HPro card working group which brings together representatives from the various health professions (pharmacists, doctors, dentists, etc.) and from the ministries of health of most of the EU Member States. The group has met several times over the course of the year to discuss to creation of the card.

The initiative is intended to forward the objectives of European Directive 2005/36/EC on the free movement of workers with regard to the health sector. It is also expected to contribute to the creation of a European Health Area by facilitating administrative co-operation in this domain.

The card will have two sides, one national and one European. The format will be standard for all countries and various security elements have been incorporated to prevent fraud. In addition, it is intended to include an electronically readable chip in future versions of the card which may, in the longer term, provide access to certain shared services.

Further information:

- [Launch of the European health professionals' card](#)
-

FR: 'Web Medecin' goes national

The French committee for computerisation and civil liberties (CNIL – Commission Nationale de l'Informatisation et des Libertés) has given the go-ahead for the wide-spread implementation of the 'Web Medecin' tool which provides doctors with access to the medical reimbursement history of their patients.

A pilot of the 'Web Medecin' system was undertaken in four French Departments (Yvelines, Seine-Saint-Denis, Val d'Oise and Alpes-Maritimes) in 2005 and 2006. The aim of the system is to allow doctors to consult the medical history of the patients they are treating by providing easy on-line access to information relating to the different medical interventions and or medicines that they have had reimbursed by social security over the past 12 months.

The portal is managed by the National Health Insurance Fund for Employees (Caisse nationale d'assurance maladie des travailleurs salariés - CNAMTS) which controls access to the system and routes requests to the appropriate databases. The service is only accessible to registered practitioners and only when they are delivering health services to the patient in question. Consultation of a patient's history of reimbursements is subject to the patient's prior agreement as it is accessed using the patient's own health insurance card (Carte Vitale).

Further information:

- [Service-Public.fr \(in French\)](#)
 - [CNIL Press release \(in French\)](#)
-

HU: 'Burostop' to reduce red tape

The Hungarian government has launched a new internet site, www.burostop.hu, aimed at gathering opinions on how best to reduce bureaucracy and simplify administrative procedures.

The 'Burostop' site went into operation at the beginning of October. Here citizens can find information relating to the government's bureaucracy-cutting programme, including legal texts, studies and expert proposals. In

addition, visitors to the site are invited to submit proposals on ways of improving administration in Hungary, making it faster, more efficient and more user-friendly.

Launching the new site, government spokesperson Dávid Daróczi noted that the government introduced its bureaucracy-reduction programme over the summer with the stated objective of achieving a 20 % reduction in administrative procedures by 2008 and a 50 % reduction by 2013. The reduction in bureaucracy is expected to improve conditions for the formulation of quality legislation and to make administrative procedures simpler and faster than they are today.

In particular, the government wishes to make use of citizens' observations and personal experiences so as to ensure that changes in administrative procedures reflect popular demand. At present, for example, the site contains material on the registration of births, deaths and marriages, vehicle registration, and the licensing of businesses.

Further information:

- [Prim Online \(in Hungarian\)](#)
 - [Burostop \(in Hungarian\)](#)
-

LT: Land tax on-line

Lithuanian landowners can find all the information about their properties and the amount of tax payable on the STI Electronic Declaration System (EDS), the Lithuanian State Tax Inspectorate (STI) has announced. In addition, from next year, they will no longer need to send the tax return by post.

"This year, in order to facilitate and simplify the calculation and payment of land tax by land owners, the STI not only mails the notices on the land tax payable to the taxpayers but also provides information for EDS users on-line. Users who have logged into the system will find all the information on the estimated tax, exemptions and other details in the Notice of Land Tax Declaration Data," said Dainius Daugirda, deputy head of the STI.

Taxpayers can log on to the system via their on-line bank account or via the STI website at www.vmi.lt. Those taxpayers whose land tax does not exceed LTL 5 (€1.45) are exempt from payment but will, nevertheless, find a notice generated in their EDS system. The minimum tax is decided in each municipality independently and, for example, in Vilnius it stands at LTL 20 (€5.80). All the information on the minimum taxes and other exemptions can be found on the STI website.

This year, the STI issued almost 890 000 land tax declarations but mailed only about half a million to those whose land tax exceeded the minimum amount.

Further information:

- [Press release at Vmi.lt \(in Lithuanian\)](#)
 - [ELTA \(in Lithuanian\)](#)
 - [Bendruomenes.lt \(in Lithuanian\)](#)
 - [Ve.lt \(in Lithuanian\)](#)
 - [Info.lt \(in Lithuanian\)](#)
-

EU: ePractice.eu awarded 50 of its members with invitations to attend the Lisbon Ministerial eGovernment Conference 2007

The ePractice.eu portal has exceptionally rewarded 50 of its most active members with invitations to attend the Ministerial eGovernment Conference 2007 (Lisbon, 19-21 September), an exclusive EU event with limited seats. The winners have also been awarded with 50 ePractice.eu kudos (<http://epractice.eu/kudos>) in recognition for their keen involvement in the initial phase of the portal between July 17 and September 5, 2007.

Between July 17 and September 5, 2007, the following activities of ePractice.eu registered users were given a score (past contributions were also considered):

- Updating the personal profile, including a picture and professional data (up to 15 points);
- Submitting a case (up to 20 points);
- Sending feedback on the portal (up to 10 points).

The following are the 50 most active ePractice.eu members awarded with the invitations and the 50 extra kudos:

Miguel Alvarez Rodriguez	Albino Lovera
Oscar Azorín Aguirre	Rene Martan
Kemal Bajramovic	Alison Morris
Pierangelo Berardi	Alfonso Oliva
Paola Bucelli	Franco Omegna
Giacomo Buttazzo	Alberto Ortiz de Zarate
Cora Byrne	Alfredo Pagella
Luciano Capitanio	Alberto Pancheri
Ralf Cimander	Eleonora Panto
Ada Cimini	Rocco Pergola
Cecilia Coccia	Carl-Markus Pischwanger
Claudio Comunello	Pedro Prieto-Martín
Nico de Abreu	Roberto Renier
Giulia Dellepiane	André Reuter
Franco Ferraresi	Moroni Roberta
Horst Fuchs	Luigi Sansone
Judith Gallimó de Castellarnau	Darko Savic
Eduardo Gamero	Daniela Staicu
Francesco Giunta	Pietro Stella
Christoph Glauser	Alberto Tumminello
Marco Greco	Kornelia Utta
Anetta Janda	Armands Vasilis
Ilias Kastritis	Erik vd Linden
Edgar Krassowski	Sterckx William
Loreta Križinauskiene	Davide Zambotto

Further information:

- info@epractice.eu
- [About Kudos at ePractice](#)

New Factsheets

The 8th edition of the eGovernment factsheet for Latvia as well as the 3rd edition for Norway are now available online. We invite you to visit the relevant section for regular and/or ad hoc updates related to the factsheets: epractice.eu/factsheets

Upcoming Events

- [ES: First Conference on the Modernisation of Public Services](#) 24 - 26 October 2007 | Spain
- [NL: Challenges e-2007 Conference & Exhibition](#) 24 October 2007 | Netherlands
- [ES: Session on ICT within Public Administration](#) 24 - 27 October 2007 | Spain
- [BE: LoG-IN Final Conference on local e-Government, innovation and regional development](#) 25 - 26 October 2007 | Belgium
- [IT: Italian UBL Day 2007](#) 25 October 2007 | Italy
- [ES: Session on SKSML](#) 26 October 2007 | Spain

- [UK: Open Standards Forum 2007](#) 29 - 30 October 2007 | United Kingdom
- [IT: Breaking Barriers – Final workshop](#) 31 October 2007 | Italy
- [IT: Global Forum 2007](#) 5 - 6 November 2007 | Italy
- [BE: Observatories Network workshop](#) 6 November 2007 | Belgium
- [CH: The e-Government Symposium 2007](#) 6 November 2007 | Switzerland
- [RU: PKI-FORUM 2007](#) 6 - 8 November 2007 | Other European countries
- [BE: Transferring Best Practices in eGovernment – Workshop](#) 7 November 2007 | Belgium
- [UK: e-Democracy '07 Conference](#) 8 November 2007 | United Kingdom
- [IE: 2nd Annual Data Protection Practical Compliance Conference](#) 9 November 2007 | Ireland
- [NL: 3rd eBusiness Interoperability Forum Conference](#) 15 - 16 November 2007 | Netherlands
- [BE: 4th International cc:eGov Workshop](#) 19 November 2007 | Belgium
- [LV: International Conference Regno 2007](#) 26 - 27 November 2007 | Latvia
- [ES: Tecnimap Gijón 2007](#) 27 - 30 November 2007 | Spain
- [DE: eHealth: Combining Health Telematics, Telemedicine, Biomedical Engineering and Bioinformatics to the Edge \(CeHR\)](#) 2 - 5 December 2007 | Germany
- [BE: BroadBand Europe 2007](#) 3 - 6 December 2007 | Belgium
- [VN: 5th Vietnam e-Government Symposium](#) 4 - 6 December 2007 | Asia
- [IT: Congress on e-learning and e-government](#) 13 December 2007 | Italy

ES: First Conference on the Modernisation of Public Services

Improving public services by promoting cooperation among public authorities

The first edition of the conference on the Modernisation of Public Services is organised by the regional government of Andalusia (Spain) as part of its modernisation strategy aimed at offering better and closer services to its citizens. The conference will be held over two days in Huelva, Spain.

The main objective of the event is to build a forum for promoting technology and knowledge sharing among the participating public authorities. Among topics to be addressed is the eGovernment state of the art at various levels of government in Spain. The conference will be coupled with the third edition of the public services and eGovernment quality awards of the regional government of Andalusia.

The conference is intended for all the modernisation stakeholders, including: Spanish national and central government, regional governments, provincial and local councils but also the Academia, businesses, citizens and consumer associations. Over 1 500 participants are expected to attend the conference.

Participation in the event is free of charge but it requires online registration at the event website.

Event website: http://www.congresomodernizacion serviciospublicos.es/congreso_modernizacion/index.jsp

Venue:

Hotel Barceló Punta Umbría
Avda. del Océano s/n
21100 Punta Umbría
Huelva
Spain

Contact: E-mail: <mailto:secretaria.tecnica.CMSP07@gmail.com>

NL: Challenges e-2007 Conference & Exhibition

This is the seventeenth in a series of annual technology research conferences supported by the European Commission. This conference regularly attracts over 600 delegates from leading commercial, government and research organisations around the world to share knowledge and experience, lessons learnt and good practice in areas of applied Information Communication Technologies (ICT).

The goals of e-2007 are to stimulate take-up of applied ICT research results by industry and government, to promote knowledge sharing between industry, government and the global research community, to exchange experiences about the current state of eAdoption at a sectoral, national or regional level and open up the European Research Area (ERA) to the rest of the world. e-2007 will provide a forum to showcase the achievements of Framework Programme 6 (FP6) and Regional, National and International ICT related initiatives, and look forward to the future by focusing on i2010 and the thematic priorities of FP7.

The conference programme will combine strategic keynote presentations, technical, legal and policy papers, business and government case studies, workshops and tutorials. e-2007 will also feature an Exhibition and an attractive Social Programme for partners, presenters, delegates, sponsors and exhibitors, to enhance networking opportunities both during and after the Conference.

Topics to be addressed include: eGovernment & eDemocracy - Services to Citizens & Business, Organisational Transformation; eHealth - Services to Citizens; Collaborative Working Environments; Knowledge and Content Technologies; Security and Identity Management; Technology Enhanced Learning and ICT Skills; Legal and Regulatory Challenges for IST; eVoting and eParticipation; and much more.

Event website: <http://www.echallenges.org/e2007/default.asp?page=home>

Venue:

The Hague
The Netherlands

Contact:

E-mail: secretariat@eChallenges.org

ES: Session on ICT within Public Administration

ICT within Public Administration – VIII Session

The 8th annual session on ICT within Spanish public administration will take place in Madrid, Spain, on 24-25 October. The event will be held in Spanish.

The context of the event is that of the recent approval of the Law on Citizens' Electronic Access to Public Services (June 2007) and of other projects which increased among others the administrative interoperability in Spain. Even though Spain does not reach the same levels as some of its European partners, the country can rely upon pioneer projects aimed at interoperability, flexibility and efficiency as an active part of its eGovernment development.

Mayors, councils, system and communication directors as well as public service managers will get together over two days to discuss topical issues that are relevant for taking the modernisation process towards the 2010 objectives. The themes to be addressed include, among others: eIdentification, the SARA project, the state of eGovernment in Europe, eSignature, eVoting.

Registration can be performed online and requires the payment of an €290 + 16 % VAT attendance fee for public administrations members (€570 + 16 % TVA for stakeholders from other sectors).

Event website: <http://www.idc.com/spain/events/administracion07.jsp>

Venue:

Hotel Palace
Plaza de las Cortes, 7
Madrid 28014
Spain

Contact: E-mail: msantos@idc.com

BE: LoG-IN Final Conference on local e-Government, innovation and regional development

A two-day conference on local e-Government, innovation and regional development

Local governments play an important role in providing services that enhance the environment for local business. However, many local governments are hesitant to assume this role for many reasons. The LoG-IN project, which ran from 2004 to end of 2007 and combined 35 local authorities from three countries around the North Sea, tackled several of these problems and led to many inspiring results.

This final conference will present the achievements of this project that received several international awards and was nominated as finalist for the 2007 European E-Government Award. The objective of the event is to demonstrate why eGovernment matters to innovation and regional development and to show how inspiring regional eGovernment good practices can be translated into central policy and vice versa. Attendees will get the opportunity to meet policy makers, eServices experts and businesses leaders from the countries around the North Sea.

Featured sessions will include a wide range of presentations, including: “e-Government and sustainable economic growth in 2007: trends and inspiring examples across Europe”; “The importance of e-government in Germany from the municipal perspective and the importance of LoG-IN”; “E-Government - A central role for local authorities. How good examples can become policy and vice versa”; “Importance of innovation in government services for the business community” and more.

Two tracks of workshops respectively dedicated to policy and solutions will also be followed. Furthermore, several demos will be given about the applications developed by and for the 35 local authorities amongst some award-winning.

The conference attendance fee amounts to €120 and registration can be performed [online](#).

Event website: <http://conference.login-project.net/>

Venue:

Hotel Le Plaza
Boulevard Adolphe Max 118-126
1000 Brussels
Belgium

Contact: E-mail: e-government@leiedal.be

IT: Italian UBL Day 2007

First Italian Workshop dedicated to Universal Business Language (UBL)

The first UBL Italian workshop will be held on October 25th 2007 at the head office of [ENEA](#) in Rome. The Workshop is organised by the OASIS UBL Italian localization sub-committee ([ITLSC](#)) together with ENEA and the Information Technology Forum ([FTI](#)) association.

UBL (Universal Business Language) is a library of business documents based on XML. As result of 9 years of continuous research and development, the UBL 2.0 version today represents the “ideal” universal electronic format designed for document exchange. The reason is that UBL inherits from previous EDI and XML experiences while basing its structures on ebXML Core Components. Thanks to the development under OASIS OPEN (an International Consortium with major members like IBM, SUN, Microsoft), the UBL language is completely royalty-free and is proposed as an extremely low-cost alternative in comparison with the EDI predecessors.

UBL represents a primary standard reference for the ICT solutions targeted for all size of businesses, supply-chains, and Governments. Therefore, many initiatives foster UBL adoption in Europe. The UBL use will let achieve the European objectives of a Digital Economy, especially on the eProcurement area.

The meeting will promote the knowledge of these international standardisation efforts and will start a debate between representatives of the research, demand and offer, from both the public and private sectors, on UBL adoption into software and markets on both eBusiness and eGovernment areas.

The event is free to attend provided online registration beforehand.

Event website: <http://www.ubl-italia.org/ubl-italia/imple/pgcl.asp?lingua=en&p=159>

Venue:

ENEA
Lungotevere Thaon di Revel, 76
00196 Rome
Italy

Contact: E-mail: roberto@javest.com

ePractice profile: <http://www.epractice.eu/people/javest>

ES: Session on SKSML

Session on Symmetric Key Services Markup Language (SKSML)

This session dedicated to [SKSML](#) will take place in the Aula Magna of the Faculty of Law of the Autonomous University of Barcelona on 26 October.

The event has been designed for representatives from both the public and the private sector. Attendees will hear about architecture and see an open-source implementation of a Symmetric Key Management System (SKMS) implementing the proposed SKSML standard.

The objective of the event is for participants to learn more about how to secure data across their entire organisation while controlling access to its description key from a single focal point. The latest developments at OASIS will also be presented.

The event is open and free, and about 100 participants are expected to attend. Those wishing to register may send an email with their name/company to antoni.bosch@uab.cat.

Event website: <http://idt.uab.es/events/events.htm>

Venue:

IDT – Institute of Law and Technology
Edifici B. Law Faculty
Aula Magna
Campus of the Autonomous University of Barcelona
Bellaterra
08913 Barcelona
Spain

Contact: E-mail: antoni.bosch@uab.cat

UK: Open Standards Forum 2007

Enabling Transformational Government Through Web Services and Service-oriented Architecture (SOA)

OASIS, the open standards consortium, is organising the Open Standards Forum to be held on 29 and 30 October 2007 in Ditton Manor, near London. The chosen theme of this year's edition is "Open Standards Forum: Enabling Transformational Government Through Web Services and SOA".

Intended for delegates responsible for helping define and execute integration projects in the public sector within the UK, Europe and throughout the world, the event will introduce attendees to certain key SOA and Web services standards. It will also show how the public sector and other bodies are using these standards to transform the way they interact with citizens, businesses and organisations in government and healthcare.

The programme features presentations, interactive panel sessions and keynote addresses all aiming at uncovering the opportunities and challenges standards provide. Case studies from speakers from China, Denmark, Estonia, France, Germany, Japan, Korea, the Netherlands, and the USA will also be presented.

Participation in the event requires a fee of €200 for OASIS members and of €375 for non-members. Group delegate rates are also available: €475 for members and €950 for non-members. Advanced registration is open until 24 October and can be performed online. Registration will re-open onsite on 29 October at Ditton Manor.

Event website: <http://events.oasis-open.org/home/forum/2007/>

Venue:

Ditton Manor
Ditton Park Road
Datchet, Slough
Berkshire SL3 9LL
United Kingdom

Contact: E-mail: events@oasis-open.org

IT: Breaking Barriers – Final workshop

Breaking Barriers to eGovernment – Final workshop on 'Solutions for eGovernment'

The final workshop of the European Commission funded project 'Breaking Barriers to eGovernment' will take place on 31 October in Florence, Italy. It will focus on specific legal and organisational solutions to overcome obstacles to eGovernment progression.

These solutions will form a set of recommendations to the European Commission at the end of the Breaking Barriers project in December 2007. The event will be a combination of presentations from academia and practice and small working group sessions that focus on particular solutions for eGovernment.

Participation to the event is open and free-of-charge although the number of seats is limited. Those wishing to attend the event may email their name and affiliation, if any, to: events@oii.ox.ac.uk.

The workshop is [co-branded with ePractice](#). Therefore, registration can also be performed online at the ePractice.eu workshop's page: <http://www.epractice.eu/workshop/breakingbarriers>.

Event website: <http://www.egovbarriers.org/?view=events>

Venue:

Law Department at the European University Institute
Villa Schifanoia
Via Boccaccio 121
50133 Florence

Italy

Contact: E-mail: events@oii.ox.ac.uk

IT: Global Forum 2007

The « Global Forum/Shaping the Future » is an annual international and independent event, dedicated to the Economic, Political, Social and Societal issues related to the successful evolution of the Information Society.

GLOBAL CONVERGENCE 2.0INTEGRATION & INNOVATION

The Global Forum 2007 will highlight a number of innovative projects from around the world in order to forge stronger networking on a global basis and foster new international initiatives.

During the two-day meeting, we will focus on ways in which the digital convergence of platforms and channels can help develop a genuine multimedia and knowledge society. We will explore a myriad of issues, including business applications, development of e-communities and successful public-private partnerships.

Venue:

Fondazione Giorgio Cini
Venice
Italy

Event Website: http://www.items.fr/spip.php?page=globalforum&id_rubrique=82

BE: Observatories Network workshop

The European Observatories Network will present in its first workshop the Map of Observatories and discuss and agree the basics of the community

The European Commission (EC) is promoting the creation of a [network of organisations](#) interested in the analysis, measurement and spread of good practice in Europe, particularly in the field of eGovernment. The objective of the Observatories Network is to ensure that any organisation involved in eGovernment and Information Society activities is in contact with related partners. The EC and ePractice.eu will help these organisations to keep in contact and to administer the network, giving them full freedom to decide the activities to be developed.

With more than 100 registered people and organisations during the last months the Observatories Network will celebrate its first workshop in Brussels on November 6, 2007. The meeting will show the first results of the network: the Map of Observatories. Participants will also have the opportunity to discuss and agree the basics of the community.

Objectives of the workshop:

- Discuss the objectives of the Observatories Network
- Discuss the internal organisation of the network
- Discuss the observatories expectations on the network
- Discuss the way observatories think they could contribute to the network
- Presentation of the network developed during the last months: the Map of European Observatories

Free registration will be open online until November 5, 2007.

Event website: <http://www.epractice.eu/workshop/observatories>

Venue:

Tour Madou
Second floor, room 10
Place Madou 1
1210 Saint-Josse-ten-Noode
Brussels
Belgium

Contact: E-mail: observatory@epractice.eu

CH: The e-Government Symposium 2007

eGovernment Symposium in Switzerland: domestic and foreign progress in eGovernment

For the first time, Swiss organisations promoting eGovernment are getting together to organise a major symposium in Bern, Switzerland, on 6 November.

The event is targeted at eGovernment representatives from the Swiss federation, cantons and municipalities, as well as the research community and industry stakeholders, interested executives, parliamentarians and associations.

The keynotes to be featured are likely to cover a wide range of presentations, given either in German or English. Those sessions will include, among others: "The eGovernment challenge for the state and the economy"; "Switzerland in the European Union benchmark: an international comparison and a political appreciation (in English) "; "eGovernment vision 2018 - how citizens and state will interact in 10 years"; "federation-on-line" - eGovernment in Germany", and more.

In addition, eight specialised sessions will focus on scientific, political, domestic and foreign aspects.

Registration is charged CHF400 (approx. €241) and can be performed online.

Event website: <http://www.egovernment-symposium.ch/>

Venue:

BEA Expo
Bern
Switzerland

Contact: E-mail: info@egovernment-symposium.ch

RU: PKI-FORUM 2007

The 5th annual international scientific conference dedicated to digital signature application issues

The PKI-FORUM 2007 conference will take place in Saint Petersburg, Russia, from 6 to 8 November 2007. The event is co-organised by the Russian Federal Agency for Information Technologies together with the EFPE (European Forum on Electronic Signature) organisation office.

In recent years, the Forum has gained increased popularity with a wide range of participants from European and beyond, including: Russia, Czech Republic, Estonia, Greece, Kazakhstan, Germany, Poland, Slovenia, Thailand, Ukraine, Uzbekistan and Hungary. The event has been designed for institutions and businesses, in particular representatives of public administration, insurance companies and banks as well as other electronic signature users.

The main topics to be addressed at the PKI FORUM cover 5 themes:

- The use of electronic signature in the cross-border document exchange (experience, legal problems, technology, perspectives);
- Authorised federal executive bodies in the digital signature field in terms of administration reform: regulation of Certification Authorities (CA), creation of CA's system, legislation improvement in CA's activity area, international experience in the CA's activity area;
- The system of state services based on the trusted third party services at federal, regional, municipal and corporate levels;
- PKI applications in mobile systems (m-government, m-banking, m-commerce, m-vending, m-payments) and others;
- PKI by users – experience exchange. The organisers welcome: PKI solutions producers, PKI services providers and PKI users presentations.

The conference fee amounts to €600 per person and a registration form is available in PDF format at the event website. It is to be noted that the number of attendees is limited to 200 people due to the capability of the conference room.

Event website: http://www.efpe.eu/efpe/efpe.eninfo_pki_forum_2007_en.xml

Venue:

"Lenekspo" Exhibition Center
Saint-Petersburg
Russia

Contact: E-mail: info@efpe.eu

BE: Transferring Best Practices in eGovernment – Workshop

Free interactive ePractice co-branded workshop on how existing eGovernment solutions can be better shared

Policy-makers face a growing demand to provide citizens and businesses with better access to eGovernment services. Legal and policy obligations following from a deepening of European integration, such as the Service Directive, require from governments to extend and integrate the range of services offered to citizens and businesses. Increasing mobility of citizens and firms has to be accommodated by services with a cross-national or pan-European scope.

Good eGovernment solutions can ease administrative procedures, reduce administrative burden for citizens, businesses and public administrations, and stimulate cross-border economic activity with all its associated benefits. Integration and pan-Europeanisation of eGovernment services is an important competitive advantage for countries wishing to attract workers, consumers and businesses from other countries.

All these issues will be addressed in the ePractice.eu cobranded workshop “Re-inventing the Wheel? – Transferring Best Practices in eGovernment”, to be held in Brussels on November 7, 2007. The one-day event organised by RAND Europe and UNU-MERIT for the EUREGov project (www.euregov.eu) will explore the need to increase the learning capabilities of European Member States in the area of eGov in order to reap the benefits of being part of Europe.

Free registration will be open online until November 6, 2007.

Event website: <http://www.epractice.eu/workshop/transferringpractice>

Venue:

Beaulieu 25
B-1049 Brussels
Belgium

Contact: E-mail: workshop@euregov.eu

UK: e-Democracy '07 Conference

3rd edition of the annual e-Democracy Conference in the UK

This 3rd edition of the eDemocracy Conference organised by Headstar will take place in London on 8 November. The event will bring together British deputies from all the main parties, senior representatives of local government and international guests. Attendees from both the public and private sector are expected to participate.

Topics to be covered by the plenary and workshops range from those that have been setting the headlines, such as ePetitions; to how local councillors are using the web; the future for local eDemocracy worldwide and virtual worlds; eVoting and social networking, etc.

Furthermore, the 'Working2Gether' policy conference is merging with e-Democracy '07. Two Working2Gether streams will look at the role that private sector innovation and small businesses can play in helping our democracy to modernise.

Registration can be performed online at the event website. The attendance fee amounts to £145 (approx. €208) plus VAT for the Public Sector as well as voluntary & registered charity organisations, and to £195 (approx. €280) plus VAT for Private Sector representatives.

Event website: <http://www.headstar-events.com/edemocracy07/>

Venue:

The New Connaught Rooms
61-65 Great Queen Street
London WC2B 5DA
United Kingdom

Contact: E-mail: claire@headstar.com

IE: 2nd Annual Data Protection Practical Compliance Conference

2nd Annual Data Protection Practical Compliance Conference

This Conference will bring together in Dublin, Ireland, the leading authorities in the field of data protection, as well as the related areas of records management, privacy and information technology.

Billy Hawkes, the Irish Data Protection Commissioner, will be the keynote speaker. Other expert speakers are from leading corporations and government.

Participants will gain practical data protection advice and learn the underlying rationale essential to steering their organisation and clients through the myriad of data protection issues that arise every day. One of the presentations will look at how the challenge of data protection compliance is being met within the public sector with specific emphasis on the overlapping roles of the Data Protection and Freedom of Information compliance officers.

Registration can be performed online. Attendance requires the payment of a fee.

Event website: <http://www.pdp.ie/>

Venue:

Morrison Hotel
Ormond Quay
Dublin 1
Ireland

Contact: E-mail: eppractice.eu@privacydataprotection.net

NL: 3rd eBusiness Interoperability Forum Conference

"Accelerating process improvement and innovation via eBusiness standards"

The 3rd annual eBusiness Interoperability Forum Conference (eBIF Conference) is organised by the European Committee for Standardization (CEN) under the title "Accelerating process improvement and innovation via eBusiness standards".

With the conference main thread being "Standards and Interoperability in eInvoicing and eProcurement", participants of this year's edition will be informed and share experiences about opportunities, benefits, problems and solutions related to eBusiness interoperability in Europe today.

Following two keynotes dedicated respectively to the 'Single European Electronic Market' and to the 'Single European Payment Area' (SEPA), the conference programme will break into four separate sessions to be spread over its two days:

- Business benefits – as researched and in practice
- Enabling Interoperability – Issues and approaches
- eBusiness interoperability strategy
- Tutorial Session on strategic policy and technology developments

The event is of interest for representatives from any company or organisation that is or will get into contact with these business topics. Examples are IT vendors, end-users from industry, SME's, public administrations, etc. Participation to the conference is free of charge, but requires pre-registration. Registrations are now possible [online](#).

Event website:

http://www.cen.eu/cenorm/businessdomains/businessdomains/iss/activity/ebifconference2007_announcement.asp

Venue:

EQUENS
Eendrachtlaan, 315
3526 LB Utrecht
The Netherlands

Contact: E-mail: emmanuelle.ramaz@cen.eu

BE: 4th International cc:eGov Workshop

4th International Workshop: Organisational change for citizen-centric eGovernment - Final dissemination event, Brussels, November 19th 2007

The fourth international cc:eGov Workshop (cc:eGov) to take place in Belgium on 19 November is the fourth and final one in a series of four events aiming at serving as key drivers to the cc:eGov study project.

The cc:eGov study was launched in June 2006 by the European Commission's eGovernment Unit in DG Information Society and Media in order to better understand the organisational culture and citizen centricity in the EU and subsequently produce concrete conclusions and tools for policy makers and practitioners.

The final dissemination event aims to present results from all strands of work from the project, including a Handbook, designed to help citizens and organisations address citizen-centric readiness. Launch and

presentation of the Handbook will be followed by a series of "masterclasses", led by practitioners who can demonstrate successful citizen-centric approaches in action.

Space at this free event can be booked by sending an email to: ccegov@ecotec.com.

This event is co-branded with ePractice. Therefore, registration can also be performed online at the ePractice.eu workshop's page: <http://www.epractice.eu/workshop/cceGov>.

Event website: <http://www.ccegov.eu/?Page=Workshops>

Venue:

European Commission
DG Information Society and Media BU25
Avenue de Beaulieu 25
Brussels

Contact:

E-mail: ccegov@ecotec.com

LV: International Conference Regno 2007

Sixth Regno Conference

The Regno Conference, now in its 6th edition, is organised by the Secretariat of Special Assignments Minister for Electronic Government Affairs of Latvia together with the Population Register Centre of Finland. The event is supported by the IDABC programme of the General Directorate for Informatics of the European Commission.

The purpose of the Regno Conference is to provide participants from over 25 countries with an opportunity to exchange information about the situation of base registers and public eServices development in different countries and to discuss about future strategies in that area as a part of eGovernment. Around 200 participants are expected to attend, including ministers, leading specialists of the registers, eGovernment policy makers, eService providers, as well as representatives of the academic sector, businesses and representatives of NGOs.

The 2007 edition of Regno will cover the following topics:

- All aspects related to the role of Registers in the provision of qualitative and modernised eServices for administrations, citizens and business;
- Use of registers data, integration of state registers, development of eArchives, implementation of eSignature, legislation on eDocuments, validity of electronic data; business process rearrangements, and other similar issues;
- EU-wide possibilities with regard to the improvement and development of collaboration, such as Interoperability, secure exchange of information between registers and service providers, trust and security of public eServices provided by Registers.

Moreover, a thematic meeting on 'Information management, standards and data quality' will be held during the conference. This meeting is organised in the frame of the ePSIplus Thematic Network, funded by the eContentplus programme, to support the implementation of the European Directive on Public Sector Information (PSI) Re-use, in the period leading up to its review in 2008.

Attendance is free and registration can be performed online at the event website.

Event website: <http://www.regno2007.lv/eng/index.php?p=0>

Venue:

Reval Hotel Latvia
55 Elizabetes Street
Riga
Latvia

Contact: E-mail: toms.celmillers@eps.gov.lv

ES: Tecnimap Gijón 2007

10th Congress on Information Society for the Modernisation of Civil Services – ‘Administration 2.0: New services, New rights’

The 10th edition of Tecnimap will take place over four days in Gijón, Spain. It is organised by the government of the Principality of Asturias and Gijón City Council in association with the Spanish Ministry of Public Administrations. Every year, this event brings IT representatives from different levels of public administration together with eGovernment experts and the industry for those to exchange experiences, ideas and projects in the field of information technologies and public services.

Over 5 000 participants are expected to attend this edition together with 250 companies and news agencies. During four days of lectures, roundtables and workshops, eGovernment issues will be addressed and discussed. This year’s edition theme is ‘Administration 2.0: New services, New rights’. Focus will be placed among others on laying down the foundations of Spain’s recently adopted Law on Citizen’s access to public services. The exhibition area will again feature demonstrations of concrete solutions to problems facing public authorities.

For the first time, a forum will be held at Tecnimap for citizens to present their opinions and suggestions regarding the electronic modernisation process of public administrations. Another novelty in this year’s edition is the granting of three awards; one for each level of government in Spain. The awards winners will be the most outstanding initiatives that enable communications between citizens and administration, promote and simplify access to public services and allow for citizen participation.

Participation is free-of-charge both for Spanish civil servants at any level of government and for public sector representatives from other countries. The deadline for papers submissions will be announced in due time.

Event website: <http://www.tecnimap.es/Tecnimap/default.aspx>

Venue:

Gijón Trade Fair
Paseo del Doctor Fleming, no. 481
33203 Gijón
Spain

Contact: E-mail: secretaria.tecnimap@gijon.es

DE: eHealth: Combining Health Telematics, Telemedicine, Biomedical Engineering and Bioinformatics to the Edge (CeHR)

International Conference on eHealth combining Health Telematics, Telemedicine, Biomedical Engineering and Bioinformatics to the edge.

Topics & Content

- International and National Approaches to eHealth
- Legal, Social and Ethical Aspects of eHealth
- The eHealth Challenge of Semantic Interoperability
- eHealth Standardisation

- Electronic Health Record Architecture
- Terminologies and Ontologies in Medicine
- Evaluation and Validation of Approaches and Solutions: Users and Behavioural Aspects of eHealth
- Personal Health Paradigm
- Bioinformatics and Genetics for Future eHealth Approaches
- Biomedical Engineering as the Other End of the Interoperability Chain
- Ubiquitous and Autonomous Computing

Website: <http://www.CeHR.de>

Contact: info@cehr.de

BE: BroadBand Europe 2007

BBEurope 2007 Conference

BBEurope 2007 is organised with the support of the European Commission. This European Forum dedicated to broadband will take place over four days in Antwerp, Belgium from 3 to 6 December.

The event will feature exclusive scientific presentations on broadband projects research results, semi-scientific commercial presentations from agencies and municipalities, and semi-commercial presentations from companies on broadband products and services. Speakers will include representatives from the European Commission, government agencies, standardisation bodies, professional organisations, world-wide Industry representatives, R&D centres and the Academia.

The conference programme will focus on Broadband Drivers (such as eHealth and eGovernment) & Broadband Applications. Among other topics, the programme is likely to cover regulatory, legal and security issues, national broadband strategies and standardisation. The call for papers is open until 1 September 2007.

Event website: <http://www.bbeurope.org/>

Venue:

Antwerp
Belgium

Contact: E-mail: peter.vandaele@intec.UGent.be

VN: 5th Vietnam e-Government Symposium

Towards a better life for citizens, e-Vietnam

The Ministry of Information and Communication of Vietnam, the Hochiminh City Department of Information and Communication, and the International Data Group (IDG) co-organize the 5th annual Vietnam e-Government Symposium which will take place on December 4-6, 2007 in Hochiminh City.

Under the theme 'Towards a better life for citizens, e-Vietnam', the Symposium is aimed at assessing practical eGovernment issues and creating better public services for citizens and businesses by strengthening the eGovernment model.

An open forum on eGovernment with the presence of national and local policy-makers, international organisations representatives and solution providers, the conference part will feature 3 keynotes of high practical value to be delivered by both local and international speakers, as well as several sessions based on experiences from foreign eGovernment case studies relating to security, architecture and more.

An exhibition will be running in parallel to display solutions and technology for eGovernment application inside and outside the country.

600 conference guests are expected. Registration can be performed online for a US\$ 50 admission fee (approx. €70).

Event website: <http://www.egov.com.vn>

Venue:

Sheraton Saigon Hotel
88 Dong Khoi Street
District 1
Hochiminh City
Vietnam

Contact: E-mail: le_nguyen@idg.com.vn

IT: Congress on e-learning and e-government

Government and education strategies for the knowledge society

This one-day event is organised on behalf of the University of Teramo in the frame of project E-learning 'Share' (Minerva/Socrates). It will be held Italian on the university campus.

In a knowledge society, learning processes are not anymore the monopoly of schools and universities; they are also located in the innovation processes of all organisations. Within public organisations in particular, next to traditional communication methods there is a need for eLearning processes aimed at citizens for those to be able participate in the decision making process.

In this context, the 'Congress on e-learning and e-government' will gather Italian experts of the eGovernment and eLearning fields with a view to address an essential question: Is eGovernment achievable without eLearning?

Papers can be submitted until 30 August. Participation to the event is free-of-charge and registration can already be made on-line.

Event website: <http://www.elearningeinnovazione.org/e.php?idevt=9>

Venue:

University of Teramo
Campus Coste S.Agostino
64100 Teramo
Italy

Contact: E-mail: msandrini@gmail.com

ePractice/ Workshops

ePractice.eu combines online and offline activities. Workshops are held on a monthly basis, giving participants the opportunity to discuss the latest issues and cases face-to-face. Registration, agenda and participant bios are available online before each workshop.

[Breaking Barriers](#) 31 October 2007 | Florence

[Observatories Network](#) 6 November 2007 | Brussels

[Transferring Best Practices in eGovernment](#) 7 November 2007 | Brussels

[cc:eGov study](#) 19 November 2007 | Brussels

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