



<http://eppractice.eu/>

European ePractice Newsletter

N. 203 - 18 September 2007

>> 4th Ministerial eGovernment Conference

The 4th Ministerial eGovernment Conference will be held in Lisbon from tomorrow, Wednesday 19, until Friday 21 of September. Jointly organised by the Portuguese government and the European Commission, the conference takes place on the occasion of the Portuguese Presidency of the EU. This major event will focus on highlighting the direct impact of eGovernment on economies and citizens as well as its contribution to achieving the goals set out in the Lisbon Strategy in the light of the i2010 eGovernment Action Plan. One of the main points of the conference exhibition will feature the finalists from the European eGovernment Awards 2007 competition, the winners of which will be announced at a special ceremony on September 20.

Please visit the conference website: <http://www.megovconf-lisbon.gov.pt>

>> Call for papers European Journal of ePractice

In the aim to reinforce the visibility of articles and professionals in eTransformation, ePractice.eu is launching a digital publication entitled European Journal of ePractice. The publication will promote the diffusion and exchange of eGovernment related information and will be free of charge to all readers. We invite eGovernment professionals, practitioners and academics to submit position papers on research findings, case experiences, challenges and factors contributing to a successful implementation of eGovernment, eHealth or eInclusion services in Europe and beyond. The deadline for submissions is October, 15 2007.

For further information you may contact us at editorial@eppractice.eu

>> New ePractice Blog

We are proud to announce the launch of the new ePractice.eu Blog. This new service provides more means to our community members to exchange points of view, information and discuss cases on eGovernment. We invite you to visit the Blog and share your opinions and links. Your point of view is what makes

ePractice.eu relevant to other public administrators all over Europe, so we strongly encourage you to post and comment.

Please feel free to forward the ePractice.eu newsletter to whom it may be of use. You are welcome to send suggestions that may help us to improve the portal and enrich its content. We invite you to become a member of ePractice.eu in order to use all our services.

Latest Cases

- [Health On the Net Foundation](#) 22 August 2007 | Switzerland

Health On the Net Foundation

Since its creation in 1995 the [Health On the Net Foundation](#) has been developing solutions to respond to the Internet problems potentially threatening the health and medical domains, such as the accessibility of information (creating a multilingual medical search engine, a directory and self-help tools) and the protection of the Internet users through a third party accreditation program.

Latest News

- [DE: National CIO to boost eGovernment](#) 14 September 2007 | Germany
 - [CH: Green light for eGovernment strategy](#) 14 September 2007 | Switzerland
 - [AT: eGovernment sites almost barrier-free](#) 14 September 2007 | Austria
 - [NL: GovUnited enables citizens to book appointments with officials online](#) 14 September 2007 | Netherlands
 - [NL: Anonymous tip-offs on civil service corruption welcome](#) 14 September 2007 | Netherlands
 - [NL: Dutch municipality provides 24-hour service](#) 14 September 2007 | Netherlands
 - [ES: Investing in eInclusion](#) 14 September 2007 | Spain
 - [ES: eID scores a million](#) 14 September 2007 | Spain
 - [EU: Scandinavian countries, leaders of eGovernment](#) 12 September 2007 | EU Institutions
 - [CY: Presentation of the Office Automation System \(eOAS\)](#) 12 September 2007 | Cyprus
-

DE: National CIO to boost eGovernment

For the first time, the German government reportedly plans to appoint a national Chief Information Officer, as a means of promoting eGovernment.

“Government circles” are cited by the German edition of The Financial Times as confirming that the finance, interior and chancery ministers have agreed in principle on the appointment.

“The creation of this post is seen as a response to Germany’s middle ranking internationally in terms of using information and communications technology in administration and in contacts with citizens,” FT Deutschland writes, adding that the various German administrations have “many different computer programs and communications technologies which are often not compatible”.

The appointment will be officially announced by Federal Chancellor Angela Merkel and Economy Minister Michael Glos at an IT summit in Hanover on 10 December 2007, FT Deutschland predicts. The CIO will be expected to improve co-operation between the federal and state levels on this issue, the newspaper reports.

National CIOs of this kind already exist in a number of countries, point out ICT analysts Ovum, including Canada, Australia, Austria and the UK. Ovum says the UK’s CIO “might be used as a role model: one of his key responsibilities is deciding upon which elements of a common infrastructure for the public sector should be developed and how those common elements should be managed”.

But Computerwoche magazine thinks the German federal government may look towards the state of Hessen, which has a CIO for IT, and more particularly to Austria, where “there is already a CIO in the Chancery”.

Further information:

- <http://www.ftd.de/politik/deutschland/:Merkel%20IT%20Chef/249351.html> (in German)
- <http://www.ovum.com/news/euronews.asp?id=6115>
- http://www.computerwoche.de/it_strategien/527352/ (in German)

CH: Green light for eGovernment strategy

The Swiss government has approved the Framework Agreement on eGovernment Co-operation in Switzerland, drawn up jointly by the federal and cantonal authorities.

The agreement structures the implementation of Switzerland’s eGovernment strategy and assigns tasks to the various bodies involved. Federal government representatives will be in the steering committee, together with representatives of the various administrative levels.

The steering committee is responsible for the coordinated implementation of the eGovernment strategy adopted by the government this January. An office called eGovernment Switzerland, within the federal IT Strategy Agency (ISB), will ensure this coordination in practice. The agreement also provides for an advisory council of experts drawn from administrations, business and science.

The framework agreement will be signed by the Federal Council and the Conference of Cantonal Governments. The cantons had already approved the document in principle this June, and the few changes that they proposed have been built into the final version.

No direct financial obligations will flow from the agreement for either the federal authorities or the cantons. Financial decisions will be governed by a “catalogue of priority projects” which is the main instrument for implementing the strategy. A first version of the catalogue already exists. It is now being updated before adoption by the steering committee.

Further information:

- <http://internet.isb.admin.ch/aktuell/medieninfo/00126/index.html?lang=de&msg-id=14204> (in German)
-

AT: eGovernment sites almost barrier-free

Federal government websites in Austria are now 94 % barrier-free on average, a new survey shows.

Conducted between February and July 2007, the survey examined barrier-free status throughout the federal administration. On the basis of the international barrier-free standard WCAG 1.0 Level A, average compliance by Austrian federal sites was found to be 94 %. A dozen federal ministries assessed themselves in 68 fields.

Self-evaluation at Level A was obligatory, but many of the participants also assessed their compliance with levels AA and AAA. Here, the results were more than 75 % compliance with Level AA and more than 54 % with Level AAA.

The deadline for implementing Austria’s new eGovernment law is 1 January 2008. To achieve maximum improvements by then, administrations will continue to work intensively on barrier-free website design. Awareness is being built among federal staff through strengthened co-operation with experts on barrier-free concepts.

Interest groups, representatives of the Web Accessibility Initiative (WAI), people with disabilities, experienced webmasters from the administrations and specialised legal experts are all contributing their know-how. The present and future goal of this drive is quite clear. Secretary of State Heidrun Silhavy says: “Web-based material on offer must be usable by everyone, without any particular obstacles, and in principle without help, if it is to be labelled ‘barrier-free’. People with disabilities make particular demands on information and communications technology, but ultimately all users benefit from the outcome.”

Further information:

- <http://www.digitales.oesterreich.gv.at/site/5715/default.aspx> (in German)
-

NL: GovUnited enables citizens to book appointments with officials on-line

The Dutch government's GovUnited website has launched a new service, called 'Op Afspraak' (By Appointment), which allows citizens to book appointments on-line to see civil servants.

The Dutch government's GovUnited website has launched a new service, called 'Op Afspraak' (By Appointment), which allows citizens to book appointments on-line to see civil servants.

The Hague, Amsterdam and Rotterdam are the three cities participating in the new service. Rotterdam is due to be the first to roll out 'Op Afspraak' in September 2007 and the other towns will soon follow suit.

The new service allows citizens to make appointments with civil servants on-line. This will save citizens a lot of time spent queuing at government offices by enabling them to turn up at a predetermined time. It will also allow people to arrive better prepared for their meetings, as they can be made aware of any necessary documentation beforehand.

For the city authorities, the new system will help them to reduce queues and congestion within their facilities, saving time, space and resources. It will also help make contacts between civil servants and citizens more efficient by giving them the time to prepare in advance, thereby avoiding multiple visits.

Further information:

- <http://www.e-overheid.nl/nieuws/4775> (in Dutch)
- <http://www.govunited.nl/> (in Dutch)

NL: Anonymous tip-offs on civil service corruption welcome

The Dutch government has broadened its anonymous crime line to cover, in a pilot phase, fraud in the civil service. Citizens can find out more about the service on a dedicated website and call a freephone number to report crime in four languages.

Concerned Dutch citizens who have information on cases of fraud in the Dutch civil service can now report what they know to a freephone number, 0800 7000. Although the 'Meld Misdaad Anoniem' (Report Crime Anonymously) number has been around since 2002, it originally covered serious crimes, such as human and drug trafficking, as well as murder and violent assault.

For a six-month pilot phase – which began on 4 September 2007 – the service is being expanded to cover 'white collar' crime in the civil service. The number is meant to be a fallback option of last resort for citizens who have gone through the

normal complaint channels, according to an official at the Interior Ministry. If successful, the new service will be made permanent.

Since its inception, 'Meld Misdaad Anoniem' has received more than a quarter of a million calls, or an average of 200 calls per day. In 2006, the service received 13 500 anonymous tip-offs, resulting in 1 450 arrests and almost 1 050 crimes being solved.

The website provides comprehensive information about the mission of 'Meld Misdaad Anoniem', how it works and its successes to date. It is a member of Crime Stoppers International, which brings together similar services in several countries, including the UK and the USA.

Further information:

- <http://www.e-overheid.nl/nieuws/4778> (in Dutch)
 - <http://www.meldmisdaadanoniem.nl/>
-

NL: Dutch municipality provides 24-hour service

The Dutch municipality of Scheemda is piloting a 24-hour service for local residents via a specially equipped call centre.

Since 1 September 2007, local residents in Scheemda have been able to phone the council with their queries round the clock. "We have transformed the way we work ever since the town hall was renovated," said a spokesperson. "For instance, we work some evenings and that is going very well. We have also decided to become reachable 24 hours a day."

During office hours, the calls are handled in the normal manner by council staff. At other times, citizens are connected to a call centre. The call centre staff are specially trained to deal with requests. If the request needs to be handled by regular council staff, then an electronic note is made and the civil servant is notified the next working day.

Further information:

- <http://www.e-overheid.nl/nieuws/4782> (in Dutch)
-

ES: Investing in eInclusion

The Spanish government is putting €16 million into ensuring social inclusion and gender equality within the information society.

Within Spain's Avanza Ciudadanía (Citizen Advance) budget line, three calls were issued for eInclusion projects. As a result, 37 dissemination and stimulation schemes will receive subsidies totalling €8 million. These are primarily aimed at

children and at rural areas. Another €3 million will go to 19 projects which aim to promote gender equality within the information society. An additional 25 projects, for the inclusion of senior citizens and people with disabilities, will get €5 million.

The projects in the first group aim to promote internet and broadband use by rural or otherwise isolated populations by informing them about the concrete benefits of new technology in everyday life. The subsidies are earmarked for public and private not-for-profit organisations and local authorities. The gender equality projects set out to familiarise women with new technologies. Here, the subsidies go to public or private non-profit organisations. The schemes for older people and those with disabilities emphasise the usefulness of new technologies in achieving social integration, avoiding “digital exclusion” and improving the quality of life.

Avanza Ciudadanía works to ensure that everyone can become part of the information society. Its total budget this year is €376 million – a 80 % increase over 2006.

Further information:

- <http://www.planavanza.es/Noticias/Ayudas+Ciudadania.htm> (in Spanish)
-

ES: eID scores a million

Spain’s national basketball squad got their new eID cards from the country’s interior minister in person, to mark the issuing of Spain’s millionth electronic identity card.

With their new electronic IDs, the squad now have electronic signatures which can be used both for administrative purposes and for secure commercial transactions on the internet.

The police have already sent the new cards out to most parts of Spain. Still to come are Valencia and Castilla-La Mancha. Then, during the autumn, the rollout will be completed when the cards reach Madrid, Catalonia and Murcia. The aim is to round off the year with about 2 million cards issued nationwide. By 2008, some 5 million should have been issued.

According to the interior ministry, the eID project will “put Spain in the world vanguard of security and identity technologies”. It sees the new cards as “a basic catalyst for the impulse that the government is giving to electronic administration”. Its aims for eID are “to guarantee maximum security to the citizens and to promote maximum privacy for them, while ensuring the easy, straightforward, fast and convenient availability of new facilities”.

The biometric data are, it says, available “only to the citizen” plus, in secure surroundings, to “a few service terminals in the eID card issuing offices”. In addition to electronic security measures, the card itself is “a document which, physically, contains numerous security elements”. A website and helplines are available for people who have any questions about the cards.

Further information:

- http://www.mir.es/DGRIS/Notas_Prensa/Ultimos_comunicados/np090602.html (in Spanish)
-

EU: Scandinavian countries, leaders of eGovernment

According to a recent paper from the cc:eGov research team, Scandinavian countries (Sweden, Norway, Finland and Denmark) are leading the way towards sustainable eGovernment progress thanks to a strong basis of citizen trust in government and government transparency, as well as the uptake of eGovernment by citizens and business. Austria and the Netherlands closely follow the lead.

A project funded by the European Union, the cc:eGov study was launched in June 2006. The European Commission's DG Information Society and Media's eGovernment Unit commissioned a consulting company and a research institute (hereafter referred to as 'the cc:eGov team') to undertake a Pan European research (covering EU Member States and Norway) on the impact of organisational change for the delivery of citizen-centric eGovernment services.

The ultimate goal is to formulate concrete policy recommendations in order to assist policy makers and leaders at all levels. The cc:eGov team developed a series of 'Think Papers' which review key research and policy issues. Released in August 2007, the 10th cc:eGov Think Paper, entitled 'Trust and Transparency: prerequisites for effective eGovernment', outlines the factors underpinning the highest performing eGovernment services.

This paper reveals that future success in eGovernment goes to countries that make a balance between: the cost of government, ICT, service availability, service use, citizen trust and government transparency. In particular, citizen trust and government transparency play the most preeminent part in strongly supporting the highest performing eGovernment services.

In this respect, Scandinavian countries are well ahead, followed by Austria and the Netherlands. On the contrary, for many other countries with lower levels of trust, investments in eGovernment prove less effective. As per newer member states, the paper stresses the need to increase investment in wider eGovernment service creation and delivery, while at the same time raising levels of citizen trust in Government.

Since its launch, Cc:eGov has held three interactive workshops that brought together stakeholders in Warsaw, Athens and Aarhus respectively. A final workshop, to be held in Brussels on November 19, will present the final outputs of the cc:eGov study, including a Handbook designed to help citizens and organisations address citizen-centric readiness.

Further information:

- <http://www.ccegov.eu/>
- <http://www.ccegov.eu/blog/default.asp?id=56>
- <http://www.epractice.eu/document/3896> (ePractice Library)

- <http://www.epractice.eu/document/3745>
-

CY: Presentation of the Office Automation System (eOAS)

In a recent press conference, Finance Minister of Cyprus, Mr. Michalis Sarris, presented to the media and the public the innovative Office Automation System (eOAS); a system targeting the reduction of bureaucracy and the increase of productivity and effectiveness in the public sector.

The ultimate aim of eOAS is the electronic management and administration of all documents of the Civil Service, as well as the automation of the procedures and regulations that rule their creation, archiving, security, confidentiality grading, distribution and disposal, including their final destruction or long term preservation for future accessibility by the public and researchers.

Key features of the system include extensive search and retrieval facilities based on certain criteria or on a free text basis, document accessibility and forwarding according to predefined authorisation rules and support for predefined workflows and eSignatures. The system, implemented by the Department of Information Technology Services, is web-enabled, platform independent, and has been developed in accordance with the European (MoReq, PRO) and other international standards.

"Our goal is to modernize fully the public service to provide through the internet and other channels of communication direct and effective service to the public, including businesses without any inconvenience and without waiting in queues or wasting time," the Finance Minister pointed out.

eOAS has been awarded the FileNet EMEAN Innovation Award in May 2007 followed by the Cyprus Innovation Prize, given by the Employers and Industrialists Federation in June. It is currently used in the Ministries of Finance and Foreign Affairs, the House of Representatives, the Central Information Service, the State archives and other government agencies and departments. The objective is to have the system operate in the entire public service.

Further information:

- <http://www.hri.org/news/cyprus/cna/2007/07-09-07.cna.html>
 - http://www.mof.gov.cy/mof/DITS/DITS.nsf/DMLindex_en/DMLindex_en?OpenDocument
 - http://www.mof.gov.cy/mof/DITS/DITS.nsf/All/95d9cf856c7e9ee8c2257186002cad95?OpenDocument&ExpandSection=1%2C5%2C4%2C3%2C2#_Section1
-

New Factsheets

The 8th edition of the eGovernment factsheet for Portugal is now available online. We invite you to visit the relevant section for regular and/or ad hoc updates related to the factsheets: <http://epractice.eu/factsheets>

Upcoming Events

- [PT: 4th Ministerial eGovernment Conference – European eGovernment Awards 2007](#) 19 - 21 September 2007 | Portugal
 - [FR: Smart Event '07 – e-Smart Conference and demos 2007](#) 19 - 21 September 2007 | France
 - [FR: Smart Event '07 – World e-ID Conference and demos 2007](#) 19 - 21 September 2007 | France
 - [PL: ISSE/SECURE 2007](#) 25 - 27 September 2007 | Poland
 - [FR: 2nd Annual Wireless & Digital Cities Congress](#) 26 - 28 September 2007 | France
 - [IT: 1st International Conference MeTTeG07](#) 27 - 28 September 2007 | Italy
 - [IT: Conference on eProcurement within Public Administration](#) 28 September 2007 | Italy
 - [ES: UBL International 2007](#) 1 - 5 October 2007 | Spain
 - [FR: World e-Gov Forum](#) 3 - 4 October 2007 | France
 - [UK: Techshare 2007](#) 4 - 5 October 2007 | United Kingdom
-

PT: 4th Ministerial eGovernment Conference – European eGovernment Awards 2007

4th Ministerial eGovernment Conference in Portugal and European eGovernment Awards 2007 – Reaping the Benefits of eGovernment

The Portuguese Government and the European Commission are jointly organising the fourth Ministerial eGovernment Conference under the title “Reaping the Benefits of eGovernment”. The conference will take place during the Portuguese Presidency of the European Union.

Participants include Ministers, top-level representatives of public authorities (including regional, local levels and the European Commission) as well as delegations from third countries, from the candidates to the European Union, from EFTA and also high level executives from the business community and civil society. More than 1 000 attendees will participate.

On the eve of the conference, 19 September, a Ministerial meeting will take place for EU Member States’ Ministers to take stock of progress since the 2005 Manchester Ministerial Declaration and the i2010 eGovernment Action Plan. Ministers will also seek to reconfirm the Member States’ commitment to the targets

set and to identify/assess emerging policy priorities towards 2020, both at national and EU-level.

While providing a platform for high-level political debate and the exchange of ideas, the conference will highlight the direct impact of eGovernment on economies and citizens as well as its contribution to achieving the goals set out in the Lisbon Strategy. In this light, various plenary sessions, tutorials and workshops will revolve around four main themes relating to ICT and Public Services, namely:

- Better public services for growth and jobs;
- Participation and transparency;
- Social impact and cohesion;
- Effective and efficient administration, with special emphasis on the local and regional level.

During the Conference, a major display of 52 real-life eGovernment solutions and applications will be organised to highlight new developments in Europe and to build upon these in order to stimulate the take-up and dissemination of good practices. These examples of eGovernment good practices have been selected through a call for applications and the best submissions will receive one of the four European eGovernment Awards 2007; one per conference theme. The winning practices will be presented on 20 September by Siim Kallas, Vice President and member of the European Commission.

Moreover, the 'Most Inspiring good practice Award', resulting from the online vote of the ePractice portal's users, will be announced together with the four winners of the European eGovernment Awards 2007. Online voting for the Most Inspiring good practice Award is possible until 20 September at 16:00 CET. More information on the voting rules is available at <http://www.epractice.eu/info/36>.

The full programme is now available at the conference website.

Event website: <http://www.megovconf-lisbon.gov.pt/>

Venue:

Lisbon International Fair
Expo grounds
Rua do Bojador - Parque das Nações
1998-010 Lisboa
Portugal

Contact:

E-mail: ucma@ucma.gov.pt

FR: Smart Event '07 – e-Smart Conference and demos 2007

Over three days, the e-Smart Conference will bring speakers of the industry to give presentation of new ideas, new technological and strategic trends in the field of digital security, smart card and trusted devices. Attendees will get the occasion to have fruitful exchanges and share visions of the smart card future with their peers.

The conference's programme will include three plenary sessions or debates focusing respectively on:

- Smart Security, The new frontier;
- Cyber Security Europe & US: Meet the pathfinders of our future;
- A New Mobile Eco-system: SIM, USIM, or no SIM?

Moreover, participants are offered to possibility to attend various parallel workshops and meetings, including:

- The Future of IDentity in the Information Society (FIDIS) workshop, focusing on the theme 'Identity in the e-Society: which future?';
- The Onom@topic workshop – Designing and mastering together the European platform for eID interoperability.

e-Smart 2007 is part of the "Smart Event '07" that will also host 3 other co-located international events, namely:

- World e-ID (Sept. 19-21, 2007);
- Smart University, educational program in smart card, ID and Aml technologies, designed and delivered by high level academics (Sept. 17-20, 2007).
- Aml.d, conference dedicated to Ambient Intelligence Developments (Sept. 17-19, 2007).

Event website: <http://www.strategiestm.com/conferences/esmart/07/index.htm>

Contact:

E-mail: info@strategiestm.com

FR: Smart Event '07 – World e-ID Conference and demos 2007

4th annual World e-ID Conference – Electronic ID management and applications, now coming to you!

"World e-ID" is part of the well established "Smart Event"; a forum on smart card, e-ID and Ambient Intelligence. World e-ID is a two and a half day conference designed for those interested in the electronic ID management and applications. The quest for pan European interoperable eID is now high on the EU political agenda, and no sector is exempt: telecommunications, banking and finance, health and social welfare, public transport, and government in general are increasingly heavy users of the eID features in combination with contact and contactless chip technology vendors.

Against this background, World e-ID 2007 will bring together top experts on e-ID to share knowledge and expertise on the near future of eID, and to give participants an insight in how to cope with it. Two plenary panel debates will respectively address the following topics:

- “Cyber Security in Europe & US: Meet the pathfinders of our future”:
- What is the best in class biometric modality for (remote) eServices access?

Numerous parallel strands will also be held, including: Large Scale eIDM projects at European level, National level, Local Government solutions, and in eHealth and Public transport; Large Scale eIDM systems in Latin America, cross Europe programs, EU member states roll outs; Best eID practices and systems solutions; Digital signature, the key for eID deployment; Standardisation, a must for interoperability and reliable systems; New emerging technologies, research and development, security aspects, RFID; and more.

Moreover, several parallel workshops are proposed on the day before the opening or during the conference. Among those are the following:

- FIDIS (Future of IDentity in the Information Society) workshop: Identity in the e-Society: which future?
- Onom@topic workshop: Designing and mastering together the European platform for eID interoperability.

Beside the World e-ID, the “Smart Event '07” will also host 3 other co-located international events:

- e-Smart, the leading smart card industry conference (Sept. 19-21, 2007);
- Aml.d, conference dedicated to Ambient Intelligence Developments (Sept. 17-19, 2007);
- Smart University, educational program in smart card, ID and Aml technologies, designed and delivered by high level academics (Sept. 17-20, 2007).

Event website:

<http://www.strategiestm.com/conferences/we-id/07/index.htm>

Contact:

E-mail: info@strategiestm.com

PL: ISSE/SECURE 2007

9th ISSE Conference - The Independent European ICT Security Conference and Exhibition, jointly organised with SECURE 2007

The ninth edition of the ISSE Conference is hosted by NASK, a Polish telecommunications and IT organization and supported by ENISA (the European Network and Information Security Agency) together with eema (The Independent European Association for eBusiness) and the Association for the Promotion of Trustworthiness of IT-Systems (TeleTrusT).

ISSE is a European level conference for the presentation and discussion of technical, commercial, organisational, legal and political concepts for information security as well as privacy and data protection in the area of eGovernment among

others. The focus of ISSE is on security as a part of business processes and electronic transactions, and on related issues such as risk management and interoperability. In line with its pan-European focus, ISSE 2007 will be jointly organized with SECURE 2007, Poland's longest running annual conference on the security of telecommunications, data networks and systems.

ISSE is expected to attract over 400 delegates from across Europe, providing an informal environment for attendees to explore, discuss, and learn from their counterparts about the latest developments in the ICT security industry. Over three days of presentation sessions, debates, discussions and workshops, key topics will be covered. Those will notably include:

- Trusted computing;
- Information Security, Information Rights and Identity Management;
- Legal and technical aspects of Security and Data Protection;
- Awareness raising;
- eGovernment Applications and European IT-Security Projects;
- Interoperability and Security Standards;
- Web Services and Networks Security;
- Securing identity: identification, biometrics, smart tokens, PKI solutions.

Registration can now be performed online at the event website

Event website:

<http://www.isse.eu.com/>

Venue:

University of Warsaw
Old Library
Krakowskie Przedmiescie 26/28
00-927 Warsaw
Poland

Contact:

E-mail: info@eema.org

FR: 2nd Annual Wireless & Digital Cities Congress

Wireless & Digital Cities 2007

This event has been designed for municipal authorities planning, evaluating or deploying wireless networks.

This is the most comprehensive conference for cities and local authorities where delegates will be able to hear from 30+ European Practitioners from France, Belgium, Italy, Spain, Germany, Netherlands, UK, Greece, Norway, Iceland, Sweden, Finland, Turkey, Estonia, Czech Republic and USA.

Special rates are available for city authorities & public sector organisations.

Event Website:

<http://www.wirelesscitiescongress.eu>

Contact:

samantha.evans@imago-group.com

IT: 1st International Conference MeTTeG07

1st International Conference on Methodologies, Technologies and Tools enabling e-Government – MeTTeG07

The first International MeTTeG07 Conference is organised by the Department of Mathematics and Computer Sciences of the University of Camerino, Italy. The event intends to bring together researchers, teachers and practitioners active in the area of electronic government from different perspectives and disciplines with a focus on the role played by the information and communication technologies.

The conference programme is now available, and it will cover the following keynote sessions:

- eParticipation;
- re-Engineering in Public Administration;
- eGovernment services;
- eVoting;
- Social aspects.

The on-line registration is now open at the conference website:

<http://conferences.cs.unicam.it/metteg07/conftool/>.

On-site registration (at the conference venue) will still be possible.

Event website: <http://conferences.cs.unicam.it/metteg07/>

Venue:

Informatics Pole of the University of Camerino
Via S. Agostino 1
Piazza Cavour
Camerino 62032
Italy

Contact:

E-mail: metteg07@cs.unicam.it

IT: Conference on eProcurement within Public Administration

eProcurement within Public Administration – the Big Jump

This Italian conference on eProcurement within Public Administration is organised by the Observatory on eProcurement within Public Administration - an entity of the Politecnico Management School of Milan (MIP). It will take place on 28 September 2007 in the premises of the MIP.

The aim of the event is to present the results of the study conducted by the Observatory in 2006 and 2007 on the spreading of eProcurement applications in the Italian public administration based on 150 case studies of public authorities, their suppliers and technological solutions providers.

The results of this study will be commented and discussed during the conference by pre-eminent representatives of: the Italian Association for Purchasing Management (ACADI); CONSIP - a company owned by the Ministry of Finance and that acts as an internal government consultancy for IT and eProcurement projects; the Ministry of Economy and Finance.

The event will close with a comprehensive roundtable at which significant Italian public procurement actors will participate. A report containing the main findings of the study will be distributed for free to the participants at the end of the conference. Participation to the event is also free-of-charge but requires online pre-registration.

Event website:

<http://www.osservatori.dig.polimi.it/dettaglioEvento2.php>

Venue:

Aula S.01
Politecnico di Milano
Piazza Leonardo da Vinci 32
Milan

Contact:

E-mail: info@osservatori.net

ES: UBL International 2007

UBL International – Symposium and courses

UBL International 2007 will take place in Madrid, Spain the week of October 1-5, 2007. The inaugural event was held in 2006 in Copenhagen, Denmark. The event is organised by Atenea Interactiva in cooperation with the UBL Spanish Localisation Subcommittee, Invinet Sistemas (Spain), Eurobits (Spain), Crane Softwrights Ltd. (Canada).

UBL International is a training summit bringing together worldwide Universal Business Language expertise to deliver:

- October 4: a full day of free symposium presentations
- October 1-3 and 5: full-day and half-day lectures and hands-on courses from commercial training companies on Practical Universal Business Language Deployment

Information about UBL International 2007 is also available in Spanish at <http://www.ubl.org.es/>.

Event website

<http://www.ublconference.com/200710/index.html>

Venue

Madrid
Spain

Contact

E-mail: oriol@invinet.org

FR: World e-Gov Forum

The City of Issy les Moulineaux (Paris, France) organizes the World eDemocracy Forum chaired by Mr André Santini, mayor of Issy-les-Moulineaux an member of the french Government (Minister of State for Civil Services) since eight years. The next edition will be held on 3 and 4 October 2007.

Since 2000, the Forum dedicated to e-Democracy and e-Government, welcomed around four hundred public decision-makers, researchers and experts, private sector and NGOs. They debated amongst each other on the impact of Information and Communication Technologies on citizens' daily lives and their relationship to politics, public services and media.

Last year, more than 1.800 participants took part in the event. The high rate of participation of high-level speakers from abroad emphasizes the key role ICT is playing in our modern society. The World e-Democracy Forum has become an international and unique place for debates and meetings with executives and political leaders, as well as senior officials and actors of the civil society to promote a sustainable and competitive information society for all.

This year, we will welcome United Kingdom as country of honour of the World e-Democracy Forum, gathering around ten debates under the key topic : "Digital Society at the area of Citizen 2.0". Questions related to the development of e-Government, the emergence of e-Democracy and e-Inclusion will be addresses in a balance way by all the partners of the Forum.

More Information and contact

Eric Legale,
E-mail: eric.legale@ville-issy.fr
IssyMedia General,
62 rue du Général Leclerc,
F-92130 Issy les Moulineaux
Tel : + 33 (0) 1 41 23 82 68

Web site: www.edemocracy-forum.com

UK: Techshare 2007

Techshare 2007 Conference and Expo – Learning, working, playing, on the move - technology is for everyone.

The 2007 edition of Techshare conference, to be held in London on 4-5 October, will address the role of technology in the everyday life of people with disabilities. The event is co-organised by RNIB, a British non profit organisation providing a information for blind or partially sighted people.

The conference is aimed at professionals concerned with all disabilities, or have an interest in technology. Featured presentations will cover a wide range of topics, from the Internet to eLearning, user experiences of technology (web, software, mobiles standards, compliance, etc), technical advances in technology, eBooks and more. Alongside introductions to aspects of technology, various case studies, good practice and cutting edge developments will be introduced by key speakers from Europe and beyond.

Pre-conference workshops will be held at the same venue on 3 October. Registration for the conference and workshops can be performed online and closes on 30 September.

In parallel to the conference, Techshare Expo 2007 will showcase products, services and organisations working to ensure that people with disabilities can participate fully in the information age. The exhibition is free to attend and open to public access.

Event website:

http://www.rnib.org.uk/xpedio/groups/public/documents/code/public_rnib004057.hcsp

Venue:

Novotel London West
One Shortlands
London W6 8DR
United Kingdom

Contact:

E-mail: techshare@rnib.org.uk

ePractice/ Workshops

ePractice.eu combines online and offline activities. Workshops are held on a monthly basis, giving participants the opportunity to discuss the latest issues and cases face-to-face. Registration, agenda and participant bios are available online before each workshop.

[World e-Democracy Forum/ e-Democracy workshop](#) 3 October 2007 | Paris

[UBL Conference/ eInvoicing workshop](#) 5 October 2007 | Madrid

Co-branding your event with ePractice.eu is possible. Please read our terms at epractice.eu/workshops

ePractice/ People

>> Share your Public Profile

If you want to expand your European network of peers and fellow practitioners, we invite you to open your ePractice.eu member profile and share your personal data with the other members of the community. We guarantee you that, by doing so, you will be able to enjoy a much richer experience within ePractice.eu. To change your profile from “private” to “public” is very easy. You just have to log-in the portal and visit the [My Public Profile](#) settings area, where you can check the most suitable options for you by clicking on the corresponding options. Please be aware that your contact information and professional background will never be seen by non-registered visitors.

The European ePractice Newsletter is published under a contract with the European Commission. The views expressed may not in any circumstances be regarded as stating an official position. Neither the European Commission nor any person acting on its behalf is responsible for the use that might be made of the information provided.

© European Communities, 2007. Reproduction is authorised, except for commercial purposes, provided the source is acknowledged