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## European ePractice Newsletter

**N. 207 - 16 October 2007**

### **>> Re-inventing the Wheel? – Transferring Best Practices in eGovernment Workshop**

Free registration is open for an interactive ePractice cobranded workshop on how existing eGovernment solutions can be better shared. The one-day event will take place in Brussels on November 7 organised by RAND Europe and UNU-MERIT for the EUREGov project. The workshop will explore the need to increase the learning capabilities of European Member States in the area of eGov in order to reap the benefits of being part of Europe.

For more details and registration visit <http://eppractice.eu/workshop/trasferingpractice>

### **>> New eGovernment Factsheets**

New releases for the eGovernment factsheets of Latvia, Romania, Slovakia and Sweden are now available online in PDF format. We invite you to visit the relevant section for regular and/or ad hoc updates related to the factsheets: <http://eppractice.eu/factsheets>

### **>> Check all the cases submitted to the European eGovernment Awards**

The 258 non-finalist good practice cases submitted to the 2007 European eGovernment Awards have been transferred to the ePractice.eu database and are already available online at <http://eppractice.eu/cases/awards2007>. Out of the 310 submissions received this year for the awards, 52 of them were selected as finalists by an independent panel of experts and have been available for public review since July at the portal.

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Please feel free to forward the ePractice.eu newsletter to whom it may be of use. You are welcome to send suggestions that may help us to improve the portal and enrich its content. We invite you to become a member of ePractice.eu in order to use all our services.

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## Latest Cases

[Public Internet Access Points \(PIAP's\) in Kortrijk](#) 10 October 2007 | Belgium

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## Public Internet Access Points (PIAP's) in Kortrijk

Increasing the number of internet connections in public places effectively improves the internet access and use for those who can't afford computers and/or an internet connection at home.

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### Latest News

- [DE: Fingerprints in passports](#) 15 October 2007 | Germany
  - [DE: Broadband for boroughs](#) 15 October 2007 | Germany
  - [DE: Care for the elderly – website to boost quality](#) 15 October 2007 | Germany
  - [ES: IT equality campaign](#) 15 October 2007 | Spain
  - [EU/UK: EU pilot to boost compatibility of eID kicks off in the UK](#) 15 October 2007 | EU Institutions, United Kingdom
  - [ES: Disabled turn to IT](#) 15 October 2007 | Spain
  - [UK: Scotland to extend broadband reach](#) 15 October 2007 | United Kingdom
  - [IT: New agreement for innovation in national eAccounting](#) 15 October 2007 | Italy
  - [AT: Administrative hassles? Ask Sizzi the avatar](#) 15 October 2007 | Austria
  - [BE: Belgium trials eID for kids](#) 15 October 2007 | Belgium
  - [DE: Berlin police go electronic](#) 15 October 2007 | Germany
  - [GR: Rapid convergence with EU-25 countries on Broadband Access](#) 15 October 2007 | Greece
  - [DE: New content management system for ministry website](#) 15 October 2007 | Germany
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### DE: Fingerprints in passports

Second-generation ePassports containing two fingerprints will be issued in Germany from 1 November.

New procedures are being introduced in population registration offices in town halls where the fingerprinting will be carried out. There will also be additional quality checks on passport production, and a switch to a new type of passport reader.

“All parts of the process have been exhaustively tested in field trials,” says the Federal Interior Ministry’s IT Director Martin Schallbruch. Fingerprinting took two and a half minutes on average, and “met with high acceptance”. Volunteers taking part in the tests got a small reduction on the price of their passports.

However, some experts believe the passports might be open to manipulation. But the firm that will produce them points out that, at the same time as the fingerprints, Extended Access Control (EAC) will be introduced, in line with EU requirements. EAC means that a terminal has to authenticate itself with an electronic certificate before it can access the data on a passport. There will also be an additional anti-cloning device, Active Authentication (AA).

Privacy campaigners are unlikely to be satisfied with technical safeguards. Warning of “everyday permanent surveillance”, Germany’s Chaos Computer Club (CCC) has called for a fingerprinting boycott. While the hackers grouped in the CCC are technically expert, their wider influence remains to be seen. They are, however, prominent in a broadening coalition against electronic surveillance.

**Further information:**

- <http://www.heise.de/newsticker/meldung/96859>
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## **DE: Broadband for boroughs**

The German state of Schleswig-Holstein has launched a €3 million drive to ensure that all municipalities have broadband connections.

At least 100 of Schleswig-Holstein's boroughs do not yet have broadband. That must change, according to the state's Finance Minister, Dietrich Austermann, who has announced a special €3m programme financed by the state.

"The internet is a communications platform, a source of information and a selling space," Austermann insisted. "At the same time, it functions as a virtual workbench, a laboratory and a lecture room. Those who miss this connection are going to lose economic power". The state government's aim is to provide more people and workplaces with fast internet access, he explained.

If Schleswig-Holstein has some catching up to do, this is more a question of speed than of bulk. About 63 % of its inhabitants aged 14 or over already use the internet. That is above the German average. But as Austermann pointed out, "if we want to exploit the growth potential of the internet to the full, we need high-speed broadband internet access. And as far as that is concerned, there are still some blank spaces in the rural parts of Schleswig-Holstein". As good examples to follow, he cited six municipalities that have just received the first grants under the scheme.

**Further information:**

- <http://de.internet.com/i>
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## **DE: Care for the elderly – website to boost quality**

Learning from experience is the aim of an official German website launched to improve care for the elderly. Reports on problems can be filed anonymously.

Called 'Learning from Critical Events', the site went live on 1 October. All care staff can use it to file anonymous reports about "critical occurrences in care for the elderly". Running the site is the Kuratorium Deutsche Altershilfe (KDA), founded 40 years ago to improve the quality of care for older people. The initiative is backed by the Federal Health Ministry. According to Health Minister Ulla Schmidt, it will enable "all staff members of care facilities and care services" to "learn from each other and from their own mistakes". They are being provided with "a medium through which they can voluntarily describe their situation and get it discussed by people who are not involved". The site will also let "interested citizens" contribute "their experiences concerning care".

Despite the quality-assurance systems already in place, a ministry press release says that "critical events occur time and again, and some of them have serious negative consequences for people needing care". The new site should make it possible to "point out causal factors" while "communicating possible solutions and describing examples of good practice". Lessons can also be learnt from "documented events concerning other care staff and care facilities, if these are presented objectively".

The project draws on the experience of the Frankfurt Error Reporting and Learning System for general practitioners, as well as Lufthansa's 30-year-old scheme for employee reporting of critical events.

**Further information:**

- <http://www.kritische-ereignisse.de/>
- 

## **ES: IT equality campaign**

The Spanish government has launched a campaign for gender equality within the information society.

Promoting women's use of IT is vital both to gender equality and to improving Spain's internet access rates, the government says. Signed on 6 October, a new agreement between the ITC and equality ministries provides for a coordinated approach to:

- Concrete action to promote development and access to the information society for women, while increasing their use of ITC;
- Exchange of information on participation indicators;
- Evaluating the financial assistance given for promotion schemes;
- Exchange of good practice examples, which should be made available to the public;
- Organising a congress during 2007 to publicise the action taken within the context of the agreement and the results achieved;
- Promoting other public initiatives aimed at promoting gender equality and women's access to the information society, especially for women who face particular difficulties in participating;
- Promoting audio-visual media coverage of women in line with constitutional, non-discriminatory principles and values.

The agreement will run until 31 December 2010.

**Further information:**

- <http://www.mityc.es/es-ES/Servicios/GabinetePrensa/NotasPrensa/industriaytrabajoimpulsanigualdad.05.10.07.htm>
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## **EU/UK: EU pilot to boost compatibility of eID kicks off in the UK**

An ambitious pilot project to test the compatibility of several different electronic ID systems is to be undertaken in the UK. The pilot, worth over €20 million, is part of the EU's eID STORK project which aims to establish EU-wide interoperability for eIDs by 2010.

The ultimate goal of the STORK project is to implement an EU-wide interoperable system for the recognition and authentication of eIDs that will enable businesses, citizens and government employees to use their national eIDs in any Member State. Once established, this would significantly facilitate migration between Member States, allowing easy access to a variety of eGovernment services including, for example, social security, medical prescriptions and pension payments. It could also ease cross-border student enrolment in colleges.

European ministers, as well as some non-European countries (e.g. Iceland), set themselves the political objective to reach mutual recognition and interoperability of electronic identities by the year 2010 in the Manchester Declaration adopted in November 2005. This declaration, however, also adopts the subsidiarity principle, leaving full autonomy to Member States as to what kind of electronic identity they issue. The STORK project is expected to help bridge the gap between the different eID systems currently in use, leading to a de facto standard for interoperability in eIDs. The deadline for this is 2010, when the EU's European eID Management Framework comes into force.

The UK's Identity and Passport Service (IPS) is leading the pilot project, in close co-operation with the Government Gateway, the UK's centralised registration service. "It is about the eventual pan-European recognition of electronic IDs," noted an IPS spokesperson. "Neither services nor entitlements will change; rather, the project is currently about looking at methods that already exist and figuring out how to make them recognise each other."

**Further information:**

- <http://www.bcs.org/server.php?show=conWebDoc.14869>
- <http://www.computing.co.uk/itweek/news/2199858/eu-scheme-aims-id-card>
- <http://www.computerweekly.com/Articles/2007/10/01/227098/uk-will-lead-13m-study-on-electronic-id.htm>
- [http://www.eu2007.pt/NR/rdonlyres/FAA18F0D-1519-4F85-BF08-950238146875/0/Ministerial\\_Declaration\\_Final\\_Version\\_120907.pdf](http://www.eu2007.pt/NR/rdonlyres/FAA18F0D-1519-4F85-BF08-950238146875/0/Ministerial_Declaration_Final_Version_120907.pdf)

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## **ES: Disabled turn to IT**

More and more people with disabilities regard IT as vital to their autonomy says a new report in Spain, where a special budget promotes their inclusion in the information society.

Of the communities surveyed, deaf people have the highest adoption rates for mobile telephony (98.4 %) and the internet (69.8 %). The figures for those with motor disabilities were 89.4 % for mobile phones and 66.8 % for the internet. For blind people, they were 91.6 % and 46.2 %. Older people were found to have generally lower adoption rates (24.7 % and 19.0 %). The survey was compiled by Spain's IT development agency red.es and the Vodafone Foundation.

About 4 million people in Spain have some form of disability. The vast majority of them want to participate in mainstream society to the greatest extent possible, the report found. So it says that technological assistance should be available as a form of social compensation for disability. More also needs to be done to promote barrier-free design in all fields. Standard-setting should take a more pragmatic approach to the development and application of accessibility criteria, and public officials' awareness of disability issues should be raised. At the same time, people with disabilities need more information about what ITC can do for them. This applies particularly to the elderly, the chronically ill and those with intellectual disabilities.

This is not to say that Spain is inactive in this field. Under its Avanza Ciudadanía programme (Citizen Advance), a budget of €5m per year is already being spent on grants to non-profit organisations promoting the integration of people with disabilities and elderly people into the information society.

**Further information:**

- <http://www.red.es/>

- <http://www.planavanza.es/Noticias/TIC+y+Dependencia.htm>
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## **UK: Scotland to extend broadband reach**

The Scottish government has launched a scheme to extend broadband services to citizens who are still unable to get connected.

Although Scotland currently has over 99 % broadband availability, problems with accessing broadband services still exist for certain sections of the population. The Scottish government has been monitoring access difficulties and is now asking individuals and businesses to report such difficulties directly to government staff so that persisting problems of 'reach' can be addressed. Citizens are invited to inform the government of any access problems by the end of 2007 to enable connectivity work to begin in 2008.

Access to broadband technology is often limited by the distance from ADSL-enabled telephone exchanges. This primarily affects people in remote rural areas. In an attempt to ensure that all sections of the population have access to broadband services, the government has launched an open procurement process, worth up to around €5 million, to find suitable broadband service providers.

"As many individuals and businesses in Scotland as possible should have broadband access," insisted Enterprise Minister, Jim Mather. "In the 21st century, broadband is an increasingly vital tool for business and is now used by more and more households as a standard utility. By extending the availability of affordable broadband, we can help create a wealthier and fairer Scotland."

### **Further information:**

- <http://www.kablenet.com/kd.nsf/Frontpage/1C305AFEE3A0D3D58025736B0051C5E9?OpenDocument>
  - <http://www.scotland.gov.uk/Home>
  - <http://www.scotland.gov.uk/News/Releases/2007/10/05114408>
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## **IT: New agreement for innovation in national eAccounting**

The Italian Minister for Innovation in Public Administration and the President of the Court of Auditors have signed an agreement for the promotion of innovative processes in the area of national accounting. The agreement foresees the development of a new range of eServices for citizens and businesses.

The overall objective of the new protocol is the simplification, rationalisation and greater efficiency of the national auditing processes through the development of new eServices for citizens, businesses and legal departments, as well as the development and improvement of databases and information systems. The definition of the solutions and tools to be adopted will be undertaken jointly by the two institutions.

On-line services for citizens and businesses will provide access to information on the Court's accounting and pension procedures, allowing them to check the status of proceedings and the calendar of hearings, to consult law archives and to forward pension-related appeals. In the longer term, it should be possible for citizens and businesses to receive information on the outcome of proceedings concerning them directly by certified e-mail.

It is also planned to provide on-line services for professional legal bodies. The objective is to offer lawyers access to more in-depth information and extensive services than those available to citizens. These would include, for example, consultation of information relating to a hearing, access to the documents provided by the parties involved, consultation of minutes, access to an on-line database of jurisprudence, etc.

The final action line of the agreement concerns the improvement of databases of jurisprudence that already exist, and the development of new databases.

**Further information:**

- <http://www.innovazione.gov.it/ministro/salastampa/notizie/713.htm>
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## **AT: Administrative hassles? Ask Sizzi the avatar**

Austria is running the first administrative advice office in Second Life, the on-line 'virtual' society. The idea is to bridge the gap between on-line information and the personalised service available in town halls. An avatar called Sizzi Winkler is on hand to guide the citizenry.

Sizzi is the latest incarnation of [HELP.gv.at](http://www.help.gv.at), the on-line service run by the Austrian Federal Chancery to smooth citizens' path to public administrations. HELP's leap into Second Life comes after ten years of helping Austrians to organise their first one. Those efforts have just won it the eGovernment prize in the Administrative Manager of the Year awards organised by the Austrian Chamber of Commerce. It praised HELP's distillation of "complex legal texts about many life situations" into "particularly citizen-friendly language". Also cited was the HELP-Business section and its one-stop-shop for the administrative side of running a firm. And the judges were impressed by HELP's high barrier-free status (AAA).

But back to Second Life, through which some 60 000 Austrians are known to roam. Sizzi's office is on 'Austria Island'. For general questions and problems, she provides ten information panels with short tips and links to the relevant HELP pages. More specific queries are answered individually by Sizzi, who is available "for a few hours every working day". Well, even avatars need a work-life balance! Out of hours, messages and requests can be slipped into her virtual in-tray. Or you can make an appointment with her.

After a three-month try-out, Sizzi was due for assessment at the end of September. Her future career, in fact her future survival, will depend on the outcome. For the time being at least, Second Lifers can find her at the following coordinates: Austria – Amtsstube des BKA, Austria Oesterreich, (62, 23, 22).

**Further information:**

- <http://help.gv.at/>
  - <http://help.gv.at/Content.Node/340/Seite.34060626.html>
- 

## **BE: Belgium trials eID for kids**

Belgium has started piloting an electronic ID card for the under-12s (Kids-ID). As well as the classic ID functions, it can provide access to children-only internet chat rooms and to a cascade of phone numbers if the child is in trouble.

Children may be issued an eID card at the request of their parent or guardian. This multi-purpose card is valid for three years and enables the rapid identification of the child at home, abroad and, interestingly, on-line. From six years of age, the information contained in the card's microchip can be used as a means of allowing children to surf the internet more safely or to participate in 'children-only' chat rooms. The card also has other potential electronic uses, for example as a library card or registering membership of a sports club.

Each Kids-ID card also features a central telephone helpline to call in case the child has a problem or is in danger. The central number links to a chain of personal numbers to be called in case of emergency. Personal information is no longer indicated on the card itself.

The Kids-ID doubles up as a passport and is accepted as a valid travel document in all countries of the EU, except Lithuania, on the condition that the child is accompanied by a parent or legal guardian.

The Kids-ID is currently being distributed to children between the ages of six and 12 in six Belgian communes: Koekelberg, Ottignies-Louvain-La-Neuve, Liège, Houthalen-Helchteren, Bornem and Ostende. If this pilot phase proves to be successful the electronic document will replace the paper version definitively.

**Further information:**

- <http://www.ibz.rnm.fgov.be/index.php?id=564&L=0>
- <http://www.guardian.co.uk/technology/2007/oct/04/guardianweeklytechnologysection.idcards>

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## **DE: Berlin police go electronic**

Berlin is to spend €4.2 billion on new electronic devices for its police force. The equipment will include finger and hand scanners, readers for second-generation ePassports, and telephone surveillance systems compatible with UMTS networks.

In future, officers will scan suspects' fingers and hand surface with FABIS, a desktop scanner. This system can also be used portably, at the scene of a crime. "Traces found at a crime scene will be entered into FABIS with flatbed scanners or other media, such as the storage chips from digital cameras," the budget outline says. The Berlin fingerprint database will soon be linked to Germany's federal criminal investigation office, as part of a nationwide automated fingerprint identification system.

Phones are already being tapped and traced by the Berlin police in the fight against organised crime and potential terrorism. However, technical developments, such as the introduction of UMTS networks, as well as an increase in the number of people under surveillance, mean that the equipment needs to be modernised. €512 000 will be spent on new surveillance and evaluation equipment in 2008, and €1.5 million in 2009. Currently, about 1 800 phones in Berlin are under surveillance on the basis of warrants.

A further €400 000 will go on portable readers compatible with the second-generation ePassports that Germany will introduce on 1 November. These will contain two fingerprints. The readers will also recognise the planned new eID cards.

**Further information:**

- <http://www.morgenpost.de/desk/1225075.html>
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## **GR: Rapid convergence with EU-25 countries on Broadband Access**

On the occasion of the 9th Telecommunications International Conference - Infocom held in Athens on the 2nd of October 2007, the President of the Observatory for the Greek Information Society, Mr. N. Christodoulou, presented positive data on the development of broadband Internet in Greece.

According to the latest Observatory data, the growth of broadband penetration in Greece continues at intensive rates. Meanwhile, the current trend of the domestic market sets the ground for the rapid convergence with EU Member States expected to have been achieved by the end of 2010. The broadband penetration at the end of August 2007 was of 7.5 %.

Recent statistical forecasts indicate that the number of users having a broadband connection is expected to reach the threshold of 1 million users at the end of 2007, which constitutes an important achievement for internet service(s) providers.

The Observatory developed a broadband penetration scenario for the upcoming 2 1/2 years, according to which:

- 1.4 million households approx. will have broadband connection;
- 700 000 households approx. will use the internet more than 1 hour per week; and,
- 235 000 households approx. will perform electronic transactions.

In the aim to boost the potential of the local market, the Observatory has created for the first time a plan for the implementation of concrete actions aiming at:

- Rendering the environment of the sector more competitive;
- Strengthening the broadband infrastructure in terms of services; and,
- Stimulating the demand of services and content.

### **Further information:**

- <http://www.observatory.gr/page/default.asp?id=4&la=2>
- <http://www.observatory.gr/page/default.asp?la=1&id=20>

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## **DE: New content management system for ministry website**

A €2.5 million facelift for the German Finance Ministry's website will use Government Site Builder, a content management system specially configured for public administrations. "New avenues of political communication" are promised.

A €2.5m facelift for the German Finance Ministry's website will use Government Site Builder, a content management system specially configured for public administrations. "New avenues of political communication" are promised. Put out to tender Europe-wide, the contract has been won by Cologne-based Pixelpark, together with content management specialists CoreMedia and the PR agency Neues handeln.

Under the three-year deal, Pixelpark will redesign and restructure the finance ministry's site, as well as looking after technical implementation and hosting. For the job, it will be using Government Site Builder, a version of CoreMedia's Content Management System configured specifically for public administrations and the public sector. CoreMedia CMS was chosen as the standard software for the German federal authorities and is recommended by Germany's official SAGA document (Standards and Architectures in

eGovernment Applications). Government Site Builder is already used in a number of German federal, state and local eGovernment applications and in various public enterprises.

Web 2.0 services, such as evaluation systems and daily news clips in audio and video, will also be built into the site. Day-to-day content provision will be by Neues handeln. The aim, Pixelpark says, is to explore “new avenues of political communication” by putting the ministry’s policies across to various target groups in an understandable way and calling on citizens to engage in “active dialogue”.

**Further information:**

- <http://www.pixelpark.de/de/pixelpark/presse/pressemeldungen/2007/20071002.html>
  - [http://www.bundesfinanzministerium.de/DE/Home/homepage\\_\\_node.html\\_\\_nnn=true](http://www.bundesfinanzministerium.de/DE/Home/homepage__node.html__nnn=true)
  - <http://www.coremedia.com/en/31074/cms-egovernment/>
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## Latest Publications

- [ES: Survey on ICTs & vulnerable groups](#) 3 October 2007 | Spain
  - [EU: State of the art in Good Practice Exchange and Web 2.0](#) 30 September 2007 | EU Institutions
  - [IT: Report on eProcurement within Public Administration](#) 28 September 2007 | Italy
  - [UK: Report ‘Parliament for the Future’](#) 25 September 2007 | United Kingdom
- 

## ES: Survey on ICTs & vulnerable groups

**Complete title:**

**ICTs & vulnerable groups – Opinion poll**

TIC y Dependencia – Estudio de Opinión

**Authors:**

Observatory of Telecommunications and the Information Society and the Vodafone Foundation Spain

**Description (short summary):**

The present study has been elaborated by the Spanish Observatory of Telecommunications and the Information Society (‘red.es Observatorio’) together with the Vodafone Foundation Spain. Based on the opinion and needs of a series of impaired or socially vulnerable groups (the visually and auditorily impaired, the physically or mentally impaired, but also the Elderly and victims of gender violence), the document analyses the potential and effective added value of Information and Communication Technologies (ICTs) in the daily life of those groups of citizens.

A major finding is that the surveyed groups do consider that ICTs are essential in order to overcome the limitations they face. For ICTs to fully play this compensatory role, the report also stresses the need for policies that promote better accessibility -both technical (design for all) and financial-, but also improved coordination between all actors involved, trainings

for the targeted audience, as well as more pragmatic legislation having incentive effect on the development and implementation of accessibility criteria.

**Related articles(s):**

<http://www.epractice.eu/document/3985>

**Copyright information:**

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**Original URL:**

<http://observatorio.red.es/>

**Languages available:**

ES

**Number of pages:**

172

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## **EU: State of the art in Good Practice Exchange and Web 2.0**

**Complete title:**

**State-of-the-art in Good Practice Exchange and Web 2.0**

**Authors:** Report prepared by ePractice.eu; Roc Fages and Ramón Sangüesa from Barcelona, Spain

**Description (short summary):**

The present document explores the relationships between good practice exchange through Communities of Practice (CoPs), 2.0 technologies and their consequences for eGovernment in general and, more specifically, [ePractice.eu](http://www.epractice.eu).

In order to do so, the authors have placed the entire discussion within the larger setting of collaborative knowledge exchange and collaborative technologies, which constitute, at the same time, the core of new economic and social relationships, as well as their main facilitators. On this basis, the authors have selected three relevant experiences to be analysed in depth and 20 others, which are more generally described, including at the end about 50 more experiences for consideration.

A general conclusion of the paper is that in order for 2.0 CoPs to work efficiently, one must: plan instead of improvising, think in terms of behaviour and not just regulations, and think technologically, as well as in terms of the organisation and community culture.

**Related articles(s):**

**Copyright information:**

**Original URL:**

<http://www.paueducation.com/>

**Language available:**

EN

**Number of pages:**

115

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## **IT: Report on eProcurement within Public Administration**

**Complete title:**

**eProcurement within Public Administration: the big jump**

L'eProcurement nella Pubblica Amministrazione: il grande salto

**Authors:**

Italian Observatory on eProcurement within Public Administration

**Description (short summary):**

This study was conducted in 2006 and 2007 by the Italian Observatory on eProcurement within Public Administration, an entity of the School of Management of Milan. This document is the second annual report on eProcurement produced by the Observatory.

Based approximately on 150 case studies of public authorities, their suppliers and technological solutions providers, the report addresses the spreading of eProcurement applications in the Italian public administration. In particular, the Observatory searched to:

- Quantify the purchased volumes generated by the use of eProcurement tools by public bodies, and analyse their main dynamics;
- To delve deeper into the role of the dynamics that spread the various tools (eTendering and eAuctioning, eCatalogues and marketplace) with regard to the involved processes, technologies, and make or buy options;
- Cover the benefits – reached and achieved - and the needs to be fulfilled while highlighting best practices and lessons learnt.

**Related articles(s):**

**Copyright information:**

© Politecnico di Milano – Dipartimento di Ingegneria Gestionale

**Original URL:**

[http://www.osservatori.dig.polimi.it/visualizza\\_report.php?id\\_r=73](http://www.osservatori.dig.polimi.it/visualizza_report.php?id_r=73)

**Languages available:**

IT

**Number of pages:**

80

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## **UK: Report 'Parliament for the Future'**

**Complete title:**

**Parliament for the Future**

**Forecasting the form of a digitally-enabled Parliament**

**Authors:**

Ross Ferguson and Laura Miller

**Description (short summary):**

The Hansard Society, a British independent, non-partisan educational charity focused on promoting effective parliamentary democracy, has invited stakeholders to form a "Parliament for the Future Incubator Group". These stakeholders include academics, designers, developers, researchers and technologists.

The present document is the very first Parliament for the Future (P4tF) Report; it showcases the Incubator Group's ideas about how Parliament can harness new technologies to inform the public, scrutinise legislation or enhance representation. The report reviews the progress made by the UK Parliament in its use of ICT since the early 1980s to the present day, and makes recommendations for improved usage in future.

**Related articles(s):**

**Copyright information:**

**Original URL:**

<http://www.hansardsociety.org.uk/node/view/848>

**Languages available:**

EN

**Number of pages:**

92

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## Upcoming Events

- [BE: World Standards Day 2007](#) 17 October 2007 | Belgium
- [IT: Porvoo 12 Conference](#) 18 - 19 October 2007 | Italy
- [AT: World of Health IT 2007 \(HIMSS, EU DG INFSO\)](#) 22 - 25 October 2007 | Austria
- [ES: First Conference on the Modernisation of Public Services](#) 24 - 26 October 2007 | Spain
- [IT: Italian UBL Day 2007](#) 25 October 2007 | Italy
- [BE: LoG-IN Final Conference on local e-Government, innovation and regional development](#) 25 - 26 October 2007 | Belgium
- [ES: Session on SKSML](#) 26 October 2007 | Spain
- [BA: South Eastern Europe Information Society Ministerial Conference](#) 28 - 30 October 2007 | Other European countries
- [IT: Breaking Barriers – Final workshop](#) 31 October 2007 | Italy
- [IT: Global Forum 2007](#) 5 - 6 November 2007 | Italy
- [CH: The e-Government Symposium 2007](#) 6 November 2007 | Switzerland
- [RU: PKI-FORUM 2007](#) 6 - 8 November 2007 | Other European countries
- [BE: Briefing on the European e-Inclusion Initiative](#) 8 November 2007 | Belgium
- [UK: e-Democracy '07 Conference](#) 8 November 2007 | United Kingdom
- [IE: 2nd Annual Data Protection Practical Compliance Conference](#) 9 November 2007 | Ireland
- [NL: 3rd eBusiness Interoperability Forum Conference](#) 15 - 16 November 2007 | Netherlands
- [BE: 4th International cc:eGov Workshop](#) 19 November 2007 | Belgium
- [LV: International Conference Regno 2007](#) 26 - 27 November 2007 | Latvia
- [ES: Tecnimap Gijón 2007](#) 27 - 30 November 2007 | Spain

- [DE: eHealth: Combining Health Telematics, Telemedicine, Biomedical Engineering and Bioinformatics to the Edge \(CeHR\) eHealth Competence Center Regensburg](#) 2 - 5 December 2007 | Germany
  - [BE: BroadBand Europe 2007](#) 3 - 6 December 2007 | Belgium
  - [VN: 5th Vietnam e-Government Symposium](#) 4 - 6 December 2007 | Asia
  - [IT: Congress on e-learning and e-government](#) 13 December 2007 | Italy
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## **BE: World Standards Day 2007**

“Standards and the citizen: contributing to society”

To mark the annual World Standards Day, the Enterprise and Industry Directorate-General of the European Commission will hold a one-day conference on 17 October 2007 in Brussels, with the theme ‘Standards and the citizen: contributing to society’.

The event will focus on how standards benefit society as a whole for example by supporting among others accessibility for all. Speakers will include policy-makers, standardisers, representatives of consumer associations and other NGOs. The event agenda notably includes sessions on eInclusion, Participation and eHealth.

Registrations will be handled on a “first-come, first-served” basis. Participants may register using the [registration on line](#) facility. No registration fee is requested for attending the event.

### **Event website:**

[http://ec.europa.eu/enterprise/standards\\_policy/international/world\\_standards\\_day/2007\\_en.htm](http://ec.europa.eu/enterprise/standards_policy/international/world_standards_day/2007_en.htm)

### **Venue:**

Charlemagne Conference Centre  
Room 'Alcide de Gasperi'  
Rue de la Loi 170  
B-1040 Brussels

### **Contact:**

E-mail: [entr-standardisation@ec.europa.eu](mailto:entr-standardisation@ec.europa.eu)

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## **IT: Porvoo 12 Conference**

12th Porvoo Group Conference on Interoperable European Electronic Identities

The Conference on Interoperable European Electronic Identities, to take place on 18-19 October 2007 in the Italian city of Grosseto, is organised by the Porvoo Group.

The [Porvoo Group](#) is an international cooperative network whose primary goal is to promote a trans-national, interoperable electronic identity based on PKI technology (Public Key Infrastructure) and smart cards and chip ID cards, in order to help ensure secure public and private sector eTransactions in Europe.

The Group consists of governmental representatives from European countries; representatives from the private sector, the European Commission and the UN have also attended the conferences. The Porvoo Group's two-day conferences are held every six months.

One of the main topics of the conference will be the issues of eID interoperability in which the city of Grosseto has been particularly active. This includes the European activities for reaching eID interoperability by 2010 and the possible solutions discussed by government and industry.

Registration to the event can be performed online.

**Event website:**

<http://www.porvoo12.net/>

**Venue:**

Hotel Fattoria La Principina  
S.P. 158 delle Collacchie  
465 - 58046 Principina Terra  
Grosseto  
Italy

**Contact:**

E-mail: [bud@comune.grosseto.it](mailto:bud@comune.grosseto.it)

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## **AT: World of Health IT 2007 (HIMSS, EU DG INFSO)**

The Conference & Exhibition will focus on the role and impact of Health IT on the health sector in Europe, the Middle East and Africa (EMEA). The educational sessions will primarily address experiences from deployed services, and focus will be made on proven benefits in quality and efficiency

*Who Will Be in WHIT'07*

The World of Health IT 2007 is designed by and for clinicians and other health professionals; health IT users and buyers, directors and administrators, informatics professionals, academics, relevant standardisation and competent authorities on an international and national level and vendors.

*Thought Leaders and Innovators*

The conference will include keynote addresses by leading healthcare experts, practitioners and officials from EU and national governments, e-Sessions, panel discussions and a state-of-the-art trade exhibition and real-world case studies from throughout Europe, the Middle East and Africa.

*A Multifaceted and Interactive Format*

Designed to be dynamic and interactive, The World of Health IT 2007 Conference & Exhibition will engage participants in thought-provoking discussions and offer ways to experience technology applications first-hand.

**Website:**

[http://ec.europa.eu/information\\_society/activities/health/docs/events/whit2007/wohit2007\\_e.c.htm](http://ec.europa.eu/information_society/activities/health/docs/events/whit2007/wohit2007_e.c.htm)

**Contact:** [info@worldofhealthit.org](mailto:info@worldofhealthit.org)

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## **ES: First Conference on the Modernisation of Public Services**

Improving public services by promoting cooperation among public authorities

The first edition of the conference on the Modernisation of Public Services is organised by the regional government of Andalusia (Spain) as part of its modernisation strategy aimed at offering better and closer services to its citizens. The conference will be held over two days in Huelva, Spain.

The main objective of the event is to build a forum for promoting technology and knowledge sharing among the participating public authorities. Among topics to be addressed is the eGovernment state of the art at various levels of government in Spain. The conference will be coupled with the third edition of the public services and eGovernment quality awards of the regional government of Andalusia.

The conference is intended for all the modernisation stakeholders, including: Spanish national and central government, regional governments, provincial and local councils but also the Academia, businesses, citizens and consumer associations. Over 1 500 participants are expected to attend the conference.

Participation in the event is free of charge but it requires online registration at the event website.

**Event website:**

[http://www.congresomodernizacion serviciospublicos.es/congreso\\_modernizacion/index.jsp](http://www.congresomodernizacion serviciospublicos.es/congreso_modernizacion/index.jsp)

**Venue:**

Hotel Barceló Punta Umbría  
Avda. del Océano s/n  
21100 Punta Umbría  
Huelva  
Spain

**Contact:**

E-mail: [mailto: secretaria.tecnica.CMSP07@gmail.com](mailto:secretaria.tecnica.CMSP07@gmail.com)

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## **IT: Italian UBL Day 2007**

First Italian Workshop dedicated to Universal Business Language (UBL)

The first UBL Italian workshop will be held on October 25th 2007 at the head office of [ENEA](#) in Rome. The Workshop is organised by the OASIS UBL Italian localization sub-committee ([ITLSC](#)) together with ENEA and the Information Technology Forum ([FTI](#)) association.

UBL (Universal Business Language) is a library of business documents based on XML. As result of 9 years of continuous research and development, the UBL 2.0 version today represents the "ideal" universal electronic format designed for document exchange. The reason is that UBL inherits from previous EDI and XML experiences while basing its structures on ebXML Core Components. Thanks to the development under OASIS OPEN (an International Consortium with major members like IBM, SUN, Microsoft), the UBL language is completely royalty-free and is proposed as an extremely low-cost alternative in comparison with the EDI predecessors.

UBL represents a primary standard reference for the ICT solutions targeted for all size of businesses, supply-chains, and Governments. Therefore, many initiatives foster UBL adoption in Europe. The UBL use will let achieve the European objectives of a Digital Economy, especially on the eProcurement area.

The meeting will promote the knowledge of these international standardisation efforts and will start a debate between representatives of the research, demand and offer, from both the public and private sectors, on UBL adoption into software and markets on both eBusiness and eGovernment areas.

The event is free to attend provided online registration beforehand.

**Event website:**

<http://www.ubl-italia.org/ubl-italia/implement/pgcl.asp?lingua=en&p=159>

**Venue:**

ENEA  
Lungotevere Thaon di Revel, 76  
00196 Rome  
Italy

**Contact:**

E-mail: [roberto@javest.com](mailto:roberto@javest.com)

ePractice profile: <http://www.epractice.eu/people/javest>

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## **BE: LoG-IN Final Conference on local e-Government, innovation and regional development**

A two-day conference on local e-Government, innovation and regional development  
Local governments play an important role in providing services that enhance the environment for local business. However, many local governments are hesitant to assume this role for many reasons. The LoG-IN project, which ran from 2004 to end of 2007 and combined 35 local authorities from three countries around the North Sea, tackled several of these problems and led to many inspiring results.

This final conference will present the achievements of this project that received several international awards and was nominated as finalist for the 2007 European E-Government Award. The objective of the event is to demonstrate why eGovernment matters to innovation and regional development and to show how inspiring regional eGovernment good practices can be translated into central policy and vice versa. Attendees will get the opportunity to meet policy makers, eServices experts and businesses leaders from the countries around the North Sea.

Featured sessions will include a wide range of presentations, including: "e-Government and sustainable economic growth in 2007: trends and inspiring examples across Europe"; "The importance of e-government in Germany from the municipal perspective and the importance of LoG-IN"; "E-Government - A central role for local authorities. How good examples can become policy and vice versa"; "Importance of innovation in government services for the business community" and more.

Two tracks of workshops respectively dedicated to policy and solutions will also be followed. Furthermore, several demos will be given about the applications developed by and for the 35 local authorities amongst some award-winning.

The conference attendance fee amounts to €120 and registration can be performed [online](#).

**Event website:**

<http://conference.login-project.net/>

**Venue:**

Hotel Le Plaza  
Boulevard Adolphe Max 118-126  
1000 Brussels  
Belgium

**Contact:**

E-mail: [e-government@leiedal.be](mailto:e-government@leiedal.be)

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## **ES: Session on SKSML**

Session on Symmetric Key Services Markup Language (SKSML)

This session dedicated to [SKSML](#) will take place in the Aula Magna of the Faculty of Law of the Autonomous University of Barcelona on 26 October.

The event has been designed for representatives from both the public and the private sector. Attendees will hear about architecture and see an open-source implementation of a Symmetric Key Management System (SKMS) implementing the proposed SKSML standard.

The objective of the event is for participants to learn more about how to secure data across their entire organisation while controlling access to its description key from a single focal point. The latest developments at OASIS will also be presented.

The event is open and free, and about 100 participants are expected to attend. Those wishing to register may send an email with their name/company to [antoni.bosch@uab.cat](mailto:antoni.bosch@uab.cat).

**Event website:**

<http://idt.uab.es/events/events.htm>

**Venue:**

IDT – Institute of Law and Technology  
Edifici B. Law Faculty  
Aula Magna  
Campus of the Autonomous University of Barcelona  
Bellaterra  
08913 Barcelona  
Spain

**Contact:**

E-mail: [antoni.bosch@uab.cat](mailto:antoni.bosch@uab.cat)

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## **BA: South Eastern Europe Information Society Ministerial Conference**

South Eastern Europe regional Ministerial Conference on Information Society Development  
& 3rd Information Society Conference: 'e-Government and Public Administration Reform'

Bosnia and Herzegovina's Ministry of Communications and Transport, the United Nations Development Programme (UNDP), the UNDP funded eSEE Secretariat and the Stability Pact for Southeast Europe will co-organise the event in close cooperation with the European Commission and with the participation of all the counterparts in the region: Albania, Bosnia and Herzegovina, Croatia, the former Yugoslav Republic of Macedonia, Moldova, Montenegro, Serbia, Romania, and UNMIK-Kosovo.

Set to be the key Information Society event of the year in the region, the South Eastern Europe (SEE) Ministerial Conference springs forth from the collaborative efforts made under the framework of the [Electronic South Eastern Europe Initiative](#) (eSEE) and its Taskforce for Broadband (bSEE).

It will bring together the ICT Ministers of the SEE region; High level representatives of the European Commission Office, UNDP, UNECE; Officials and experts from SEE, EU and USA; and the representatives of the private sector, international organisations and academia.

The objectives of the conference are as follows:

- Adopt the new regional action plan for the Information Society development in South Eastern Europe for 2007-2012: "eSEE Agenda Plus";
- Showcase the good practice in the SEE region, highlight the achievements and outcomes of the previous action plan: "eSEE Agenda", and learn from EU best practice in the area of Information Society;
- Promotion of the e-Government Center for SEE;
- Explore the possibility of building partnerships with the private sector for full implementation of eSEE Agenda Plus.

**Event website:**

<http://www.is.gov.ba/conference/>

**Venue:**

Sarajevo  
Bosnia and Herzegovina

**Contact:**

E-mail: [ikomarica@undp.ba](mailto:ikomarica@undp.ba)

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## **IT: Breaking Barriers – Final workshop**

Breaking Barriers to eGovernment – Final workshop on 'Solutions for eGovernment'  
The final workshop of the European Commission funded project 'Breaking Barriers to eGovernment' will take place on 31 October in Florence, Italy. It will focus on specific legal and organisational solutions to overcome obstacles to eGovernment progression.

These solutions will form a set of recommendations to the European Commission at the end of the Breaking Barriers project in December 2007. The event will be a combination of presentations from academia and practice and small working group sessions that focus on particular solutions for eGovernment.

Participation to the event is open and free-of-charge although the number of seats is limited. Those wishing to attend the event may email their name and affiliation, if any, to: [events@oii.ox.ac.uk](mailto:events@oii.ox.ac.uk).

The workshop is [co-branded with ePractice](#).

**Event website:**

<http://www.egovbarriers.org/?view=events>

**Venue:**

Law Department at the European University Institute  
Villa Schifanoia  
Via Boccaccio 121  
50133 Florence  
Italy

**Contact:**

E-mail: [events@oii.ox.ac.uk](mailto:events@oii.ox.ac.uk)

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## **IT: Global Forum 2007**

The « Global Forum/Shaping the Future » is an annual international and independent event, dedicated to the Economic, Political, Social and Societal issues related to the successful evolution of the Information Society.

### **GLOBAL CONVERGENCE 2.0INTEGRATION & INNOVATION**

The Global Forum 2007 will highlight a number of innovative projects from around the world in order to forge stronger networking on a global basis and foster new international initiatives.

During the two-day meeting, we will focus on ways in which the digital convergence of platforms and channels can help develop a genuine multimedia and knowledge society. We will explore a myriad of issues, including business applications, development of e-communities and successful public-private partnerships.

**Venue:**

Fondazione Giorgio Cini

Venice  
Italy

**Event Website:**

[http://www.items.fr/spip.php?page=globalforum&id\\_rubrique=82](http://www.items.fr/spip.php?page=globalforum&id_rubrique=82)

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## **CH: The e-Government Symposium 2007**

eGovernment Symposium in Switzerland: domestic and foreign progress in eGovernment  
For the first time, Swiss organisations promoting eGovernment are getting together to organise a major symposium in Bern, Switzerland, on 6 November.

The event is targeted at eGovernment representatives from the Swiss federation, cantons and municipalities, as well as the research community and industry stakeholders, interested executives, parliamentarians and associations.

The keynotes to be featured are likely to cover a wide range of presentations, given either in German or English. Those sessions will include, among others: "The eGovernment challenge for the state and the economy"; "Switzerland in the European Union benchmark: an international comparison and a political appreciation (in English) "; "eGovernment vision 2018 - how citizens and state will interact in 10 years"; "federation-on-line" - eGovernment in Germany", and more.

In addition, eight specialised sessions will focus on scientific, political, domestic and foreign aspects.

Registration is charged CHF400 (approx. €241) and can be performed online.

**Event website:**

<http://www.egovernment-symposium.ch/>

**Venue:**

BEA Expo  
Bern  
Switzerland

**Contact:**

E-mail: [info@egovernment-symposium.ch](mailto:info@egovernment-symposium.ch)

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## **RU: PKI-FORUM 2007**

The 5th annual international scientific conference dedicated to digital signature application issues

The PKI-FORUM 2007 conference will take place in Saint Petersburg, Russia, from 6 to 8 November 2007. The event is co-organised by the Russian Federal Agency for Information Technologies together with the EFPE (European Forum on Electronic Signature) organisation office.

In recent years, the Forum has gained increased popularity with a wide range of participants from European and beyond, including: Russia, Czech Republic, Estonia, Greece, Kazakhstan, Germany, Poland, Slovenia, Thailand, Ukraine, Uzbekistan and Hungary. The event has been designed for institutions and businesses, in particular representatives of public administration, insurance companies and banks as well as other electronic signature users.

The main topics to be addressed at the PKI FORUM cover 5 themes:

- The use of electronic signature in the cross-border document exchange (experience, legal problems, technology, perspectives);
- Authorised federal executive bodies in the digital signature field in terms of administration reform: regulation of Certification Authorities (CA), creation of CA's system, legislation improvement in CA's activity area, international experience in the CA's activity area;
- The system of state services based on the trusted third party services at federal, regional, municipal and corporate levels;
- PKI applications in mobile systems (m-government, m-banking, m-commerce, m-vending, m-payments) and others;
- PKI by users – experience exchange. The organisers welcome: PKI solutions producers, PKI services providers and PKI users presentations.

The conference fee amounts to €600 per person and a registration form is available in PDF format at the event website. It is to be noted that the number of attendees is limited to 200 people due to the capability of the conference room.

**Event website:**

[http://www.efpe.eu/efpe/efpe.eninfo\\_pki\\_forum\\_2007\\_en.xml](http://www.efpe.eu/efpe/efpe.eninfo_pki_forum_2007_en.xml)

**Venue:**

"Lenekspo" Exhibition Center

Saint-Petersburg  
Russia

**Contact:**

E-mail: [info@efpe.eu](mailto:info@efpe.eu)

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## **BE: Briefing on the European e-Inclusion Initiative**

Briefing session on the call for contributions to the European e-Inclusion Initiative in 2008  
The European Commission is launching an advance [call for contributions](#) from individuals and organisations that believe they have a valuable contribution to share as part of the European e-Inclusion Initiative in 2008.

This briefing session, to take place on 8 November in Brussels, will cover the purpose and process of the call. Participation to the session is open to everyone, including individuals and organisations that can act as multipliers - assimilating and translating the key messages, passing them on through their own networks, and helping stimulate organisations and individuals to make contributions. Those wishing to attend may send their details to [einclusion@ec.europa.eu](mailto:einclusion@ec.europa.eu)

**Event website:**

N/A

**Venue:**

Brussels  
Belgium

**Contact:**

E-mail: [einclusion@ec.europa.eu](mailto:einclusion@ec.europa.eu)

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## **UK: e-Democracy '07 Conference**

3rd edition of the annual e-Democracy Conference in the UK  
This 3rd edition of the eDemocracy Conference organised by Headstar will take place in London on 8 November. The event will bring together British deputies from all the main parties, senior representatives of local government and international guests. Attendees from both the public and private sector are expected to participate.

Topics to be covered by the plenary and workshops range from those that have been setting the headlines, such as ePetitions; to how local councillors are using the web; the

future for local eDemocracy worldwide and virtual worlds; eVoting and social networking, etc.

Furthermore, the 'Working2Gether' policy conference is merging with e-Democracy '07. Two Working2Gether streams will look at the role that private sector innovation and small businesses can play in helping our democracy to modernise.

Registration can be performed online at the event website. The attendance fee amounts to £145 (approx. €208) plus VAT for the Public Sector as well as voluntary & registered charity organisations, and to £195 (approx. €280) plus VAT for Private Sector representatives.

**Event website:**

<http://www.headstar-events.com/edemocracy07/>

**Venue:**

The New Connaught Rooms  
61-65 Great Queen Street  
London WC2B 5DA  
United Kingdom

**Contact:**

E-mail: [claire@headstar.com](mailto:claire@headstar.com)

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## **IE: 2nd Annual Data Protection Practical Compliance Conference**

2nd Annual Data Protection Practical Compliance Conference

This Conference will bring together in Dublin, Ireland, the leading authorities in the field of data protection, as well as the related areas of records management, privacy and information technology.

Billy Hawkes, the Irish Data Protection Commissioner, will be the keynote speaker. Other expert speakers are from leading corporations and government.

Participants will gain practical data protection advice and learn the underlying rationale essential to steering their organisation and clients through the myriad of data protection issues that arise every day. One of the presentations will look at how the challenge of data protection compliance is being met within the public sector with specific emphasis on the overlapping roles of the Data Protection and Freedom of Information compliance officers.

Registration can be performed online. Attendance requires the payment of a fee.

**Event website:**

<http://www.pdp.ie/>

**Venue:**

Morrison Hotel  
Ormond Quay  
Dublin 1  
Ireland

**Contact:**

E-mail: [eppractice.eu@privacydataprotection.net](mailto:eppractice.eu@privacydataprotection.net)

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**NL: 3rd eBusiness Interoperability Forum Conference**

"Accelerating process improvement and innovation via eBusiness standards"

The 3rd annual eBusiness Interoperability Forum Conference (eBIF Conference) is organised by the European Committee for Standardization (CEN) under the title "Accelerating process improvement and innovation via eBusiness standards".

With the conference main thread being "Standards and Interoperability in eInvoicing and eProcurement", participants of this year's edition will be informed and share experiences about opportunities, benefits, problems and solutions related to eBusiness interoperability in Europe today.

Following two keynotes dedicated respectively to the 'Single European Electronic Market' and to the 'Single European Payment Area' (SEPA), the conference programme will break into four separate sessions to be spread over its two days:

- Business benefits – as researched and in practice
- Enabling Interoperability – Issues and approaches
- eBusiness interoperability strategy
- Tutorial Session on strategic policy and technology developments

The event is of interest for representatives from any company or organisation that is or will get into contact with these business topics. Examples are IT vendors, end-users from industry, SME's, public administrations, etc. Participation to the conference is free of charge, but requires pre-registration. Registrations are now possible [online](#).

**Event website:**

[http://www.cen.eu/cenorm/businessdomains/businessdomains/iss/activity/ebifconference2007\\_announcement.asp](http://www.cen.eu/cenorm/businessdomains/businessdomains/iss/activity/ebifconference2007_announcement.asp)

**Venue:**

EQUENS  
Eendrachtlaan, 315  
3526 LB Utrecht  
The Netherlands

**Contact:**

E-mail: [emmanuelle.ramaz@cen.eu](mailto:emmanuelle.ramaz@cen.eu)

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**BE: 4th International cc:eGov Workshop**

4th International Workshop: Organisational change for citizen-centric eGovernment - Final dissemination event, Brussels, November 19th 2007

The fourth international cc:eGov Workshop (cc:eGov) to take place in Belgium on 19 November is the fourth and final one in a series of four events aiming at serving as key drivers to the cc:eGov study project.

The cc:eGov study was launched in June 2006 by the European Commission's eGovernment Unit in DG Information Society and Media in order to better understand the organisational culture and citizen centricity in the EU and subsequently produce concrete conclusions and tools for policy makers and practitioners.

The final dissemination event aims to present results from all strands of work from the project, including a Handbook, designed to help citizens and organisations address citizen-centric readiness. Launch and presentation of the Handbook will be followed by a series of "masterclasses", led by practitioners who can demonstrate successful citizen-centric approaches in action.

Space at this free event can be booked by sending an email to: [ccegov@ecotec.com](mailto:ccegov@ecotec.com)

**Event website:**

<http://www.ccegov.eu/?Page=Workshops>

**Venue:**

European Commission  
DG Information Society and Media BU25  
Avenue de Beaulieu 25  
Brussels

**Contact:**

E-mail: [ccegov@ecotec.com](mailto:ccegov@ecotec.com)

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## **LV: International Conference Regno 2007**

Sixth Regno Conference

The Regno Conference, now in its 6th edition, is organised by the Secretariat of Special Assignments Minister for Electronic Government Affairs of Latvia together with the Population Register Centre of Finland. The event is supported by the IDABC programme of the General Directorate for Informatics of the European Commission.

The purpose of the Regno Conference is to provide participants from over 25 countries with an opportunity to exchange information about the situation of base registers and public eServices development in different countries and to discuss about future strategies in that area as a part of eGovernment. Around 200 participants are expected to attend, including ministers, leading specialists of the registers, eGovernment policy makers, eService providers, as well as representatives of the academic sector, businesses and representatives of NGOs.

The 2007 edition of Regno will cover the following topics:

- All aspects related to the role of Registers in the provision of qualitative and modernised eServices for administrations, citizens and business;
- Use of registers data, integration of state registers, development of eArchives, implementation of eSignature, legislation on eDocuments, validity of electronic data; business process rearrangements, and other similar issues;
- EU-wide possibilities with regard to the improvement and development of collaboration, such as Interoperability, secure exchange of information between registers and service providers, trust and security of public eServices provided by Registers.

Moreover, a thematic meeting on 'Information management, standards and data quality' will be held during the conference. This meeting is organised in the frame of the ePSIplus Thematic Network, funded by the eContentplus programme, to support the implementation of the European Directive on Public Sector Information (PSI) Re-use, in the period leading up to its review in 2008.

Attendance is free and registration can be performed online at the event website.

**Event website:**

<http://www.regno2007.lv/eng/index.php?p=0>

**Venue:**

Reval Hotel Latvia  
55 Elizabetes Street  
Riga  
Latvia

**Contact:**

E-mail: [toms.celmlers@eps.gov.lv](mailto:toms.celmlers@eps.gov.lv)

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## **ES: Tecnimap Gijón 2007**

10th Congress on Information Society for the Modernisation of Civil Services – 'Administration 2.0: New services, New rights'

The 10th edition of Tecnimap will take place over four days in Gijón, Spain. It is organised by the government of the Principality of Asturias and Gijón City Council in association with the Spanish Ministry of Public Administrations. Every year, this event brings IT representatives from different levels of public administration together with eGovernment experts and the industry for those to exchange experiences, ideas and projects in the field of information technologies and public services.

Over 5 000 participants are expected to attend this edition together with 250 companies and news agencies. During four days of lectures, roundtables and workshops, eGovernment issues will be addressed and discussed. This year's edition theme is 'Administration 2.0: New services, New rights'. Focus will be placed among others on laying down the foundations of Spain's recently adopted Law on Citizen's access to public services. The exhibition area will again feature demonstrations of concrete solutions to problems facing public authorities.

For the first time, a forum will be held at Tecnimap for citizens to present their opinions and suggestions regarding the electronic modernisation process of public administrations. Another novelty in this year's edition is the granting of three awards; one for each level of government in Spain. The awards winners will be the most outstanding initiatives that enable communications between citizens and administration, promote and simplify access to public services and allow for citizen participation.

Participation is free-of-charge both for Spanish civil servants at any level of government and for public sector representatives from other countries. The deadline for papers submissions will be announced in due time.

**Event website:**

<http://www.tecnimap.es/Tecnimap/default.aspx>

**Venue:**

Gijón Trade Fair  
Paseo del Doctor Fleming, no. 481  
33203 Gijón  
Spain

**Contact:**

E-mail: [secretaria.tecnimap@gijon.es](mailto:secretaria.tecnimap@gijon.es)

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**DE: eHealth: Combining Health Telematics, Telemedicine, Biomedical Engineering and Bioinformatics to the Edge (CeHR) eHealth Competence Center Regensburg**

International Conference on eHealth combining Health Telematics, Telemedicine, Biomedical Engineering and Bioinformatics to the edge.

**Topics & Content**

- International and National Approaches to eHealth
- Legal, Social and Ethical Aspects of eHealth
- The eHealth Challenge of Semantic Interoperability
- eHealth Standardisation
- Electronic Health Record Architecture
- Terminologies and Ontologies in Medicine
- Evaluation and Validation of Approaches and Solutions: Users and Behavioural Aspects of eHealth
- Personal Health Paradigm
- Bioinformatics and Genetics for Future eHealth Approaches
- Biomedical Engineering as the Other End of the Interoperability Chain
- Ubiquitous and Autonomous Computing

**Website:** <http://www.CeHR.de>

**Contact:** [info@cehr.de](mailto:info@cehr.de)

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**BE: BroadBand Europe 2007**

BBEurope 2007 Conference

BBEurope 2007 is organised with the support of the European Commission. This European Forum dedicated to broadband will take place over four days in Antwerp, Belgium from 3 to 6 December.

The event will feature exclusive scientific presentations on broadband projects research results, semi-scientific commercial presentations from agencies and municipalities, and semi-commercial presentations from companies on broadband products and services. Speakers will include representatives from the European Commission, government agencies, standardisation bodies, professional organisations, world-wide Industry representatives, R&D centres and the Academia.

The conference programme will focus on Broadband Drivers (such as eHealth and eGovernment) & Broadband Applications. Among other topics, the programme is likely to

cover regulatory, legal and security issues, national broadband strategies and standardisation. The call for papers is open until 1 September 2007.

**Event website:**

<http://www.bbeurope.org/>

**Venue:**

Antwerp  
Belgium

**Contact:**

E-mail: [peter.vandaele@intec.UGent.be](mailto:peter.vandaele@intec.UGent.be)

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## **VN: 5th Vietnam e-Government Symposium**

Towards a better life for citizens, e-Vietnam

The Ministry of Information and Communication of Vietnam, the Hochiminh City Department of Information and Communication, and the International Data Group (IDG) co-organize the 5th annual Vietnam e-Government Symposium which will take place on December 4-6, 2007 in Hochiminh City.

Under the theme 'Towards a better life for citizens, e-Vietnam', the Symposium is aimed at assessing practical eGovernment issues and creating better public services for citizens and businesses by strengthening the eGovernment model.

An open forum on eGovernment with the presence of national and local policy-makers, international organisations representatives and solution providers, the conference part will feature keynotes of high practical value to be delivered by both local and international speakers, as well as experiences from foreign eGovernment case studies. An exhibition will be running in parallel to display solutions and technology for eGovernment application inside and outside the country.

600 conference guests are expected. Registration can be performed online for a US\$ 50 admission fee (approx. €70).

**Event website:**

<http://www.egov.com.vn>

**Venue:**

Sheraton Saigon Hotel  
88 Dong Khoi Street  
District 1  
Hochiminh City  
Vietnam

**Contact:**

E-mail: [le\\_nguyen@idg.com.vn](mailto:le_nguyen@idg.com.vn)

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## IT: Congress on e-learning and e-government

Government and education strategies for the knowledge society

This one-day event is organised on behalf of the University of Teramo in the frame of project E-learning 'Share' (Minerva/Socrates). It will be held Italian on the university campus.

In a knowledge society, learning processes are not anymore the monopoly of schools and universities; they are also located in the innovation processes of all organisations. Within public organisations in particular, next to traditional communication methods there is a need for eLearning processes aimed at citizens for those to be able participate in the decision making process.

In this context, the 'Congress on e-learning and e-government' will gather Italian experts of the eGovernment and eLearning fields with a view to address an essential question: Is eGovernment achievable without eLearning?

Papers can be submitted until 30 August. Participation to the event is free-of-charge and registration can already be made on-line.

### Event website:

<http://www.elearningeinnovazione.org/e.php?idevt=9>

### Venue:

University of Teramo  
Campus Coste S.Agostino  
64100 Teramo  
Italy

### Contact:

E-mail: [msandrini@gmail.com](mailto:msandrini@gmail.com)

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## ePractice/ Workshops

ePractice.eu combines online and offline activities. Workshops are held on a monthly basis, giving participants the opportunity to discuss the latest issues and cases face-to-face. Registration, agenda and participant bios are available online before each workshop.

[Breaking Barriers - ePractice co-branded workshop](#) 31 October 2007 | Florence

[Observatories Network](#) 6 November 2007 | Brussels

[Transferring Best Practices in eGovernment - co-branded workshop](#) 7 November 2007 | Brussels

[cc:eGov study - ePractice co-branded workshop](#) 19 November 2007 | Brussels

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## ePractice / People

The new ePractice.eu Blog service provides more means to our community members to exchange points of view, information and discuss cases on eGovernment. We invite you to visit the Blog and share your opinions and links. Your point of view is what makes ePractice.eu relevant to other public administrators all over Europe, so we strongly encourage you to post and comment. Share your opinions at

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