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## European ePractice Newsletter

**N. 238 - 10 June 2008**

### >> Last call for eInclusion workshop in Barcelona

Next Monday, on June 16th, ePractice.eu will organise in Barcelona a free workshop on eInclusion. The event will address issues around digital literacy and e-competences, a key element of the 2006 Riga Ministerial Declaration. Three themes of particular relevance have been selected to provide a platform for discussion: Content and delivery, Usability and accessibility, and Motivation and sustainability. Each theme will be illustrated with reference to a relevant case study presentation, followed by three interactive discussion groups. For last minute registration and a detailed agenda of the event please visit [epractice.eu/workshop/digitalliteracy](http://epractice.eu/workshop/digitalliteracy)

### >> Article - Methodologies to identify best practice in barrier-free web design

A national competition used in Germany to stimulate best practice in the design of accessible websites is analysed in an article written by Beate Schulte, Ulrike Peter, Jutta Croll and Iris Cornelissen. The authors show how such a competition, involving people with disabilities in both the design of the criteria and in judging entries, can play an important role in improving overall accessibility. The full article is available in the [European Journal of ePractice](#).

### >> Call for papers: High Impact Services

The European Journal of ePractice invites contributions in the area of High Impact Services for eGovernment, eInclusion and eHealth. We are looking for articles and case studies that provide critical insight into the development, implementation, evaluation and success factors of services or projects in areas such as pan-European job searching, company registration and VAT rebates or electronic identification and interoperability. The deadline for article submissions is 25 July, 2008. For more information please contact [editorial@epractice.eu](mailto:editorial@epractice.eu) or visit [epracticejournal.eu/info/9](http://epracticejournal.eu/info/9)

### >> IDABC EIF Info Day 2008

The European Commission, Directorate General for Informatics (IDABC), is organising a special event aiming to present and inform on the new version of the European Interoperability Framework. Promoting the concept of interoperable systems is at the heart of the IDABC strategy. Taking into account the progress made in this area, the rapid evolution of the technology and the wish to no longer be limited to the IDABC context, a second version of the EIF has been prepared. This second version has been written in close collaboration with the relevant Commission services and with the Member States. Other, indirect stakeholders also provided their input. This EIF Info Day is to take place on 25 June 2008 in Brussels. More information: <http://ec.europa.eu/idabc/en/document/7649>

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Please feel free to forward [epractice.eu/newsletter](http://epractice.eu/newsletter) to whom it may be of use. You are welcome to send suggestions that may help us to improve the portal and enrich its content. We invite you to [become a member](#) of ePractice.eu in order to use all our services.

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## Latest Cases

- [Senior Internet Initiatives in Baden-Württemberg](#) 6 June 2008 |
- [NEXES - Living Healthily at Home](#) 3 June 2008 |

Editor's Choice of the week: [RoboBraille - automated translation of documents into Braille and speech](#)

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## Senior Internet Initiatives in Baden-Württemberg

Senior-Internet-Initiatives (SII) are Internet access points in the region of Baden-Wuerttemberg provided in communities, churches, senior, welfare or educational associations in order to promote digital literacy among senior citizens by voluntary support. Since its creation, nearly 60 SII have been established and more than 470 Senior-Internet-Helpers (SIH) have been trained within this model. The objectives of the SII project are to improve the media skills of senior citizens (50+) by SIH in different fields of the ICT (technical tools, information, communication and social applications) and develop pedagogical and methodical approaches to increase seniors' capacities for active citizenship and the participation of the elderly in social processes.

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## NEXES - Living Healthily at Home

NEXES grew from the need to unfold pilot experiences for integrated and innovative healthcare services. It is aimed at citizens at risk and with chronic illnesses. The main objective of the project is to evaluate the potential of generalising these services in the healthcare system. The project fits with the European dynamic of adapting regional healthcare services to the challenges posed by demographic and lifestyle changes and the increased prevalence of chronic illnesses. ICT play a fundamental support role in the new healthcare model. The project plans the controlled deployment and evaluation of four types of innovative services: Wellbeing and physical training; Care for fragile patients; Home hospitalisation and early discharge, and Diagnostic and treatment support.

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## Latest News

- [EU: European Commission sets target to encourage switch to IPv6](#) 10 June 2008 | EU Institutions
  - [IT: New online database of company information](#) 10 June 2008 | Italy
  - [BE: Flemish authorities pledge never to ask for information they already have](#) 9 June 2008 | Belgium
  - [DE: Signing provides easy access for pensions](#) 9 June 2008 | Germany
  - [ES: Helping SMEs on to the Net](#) 9 June 2008 | Spain
  - [EU: Call for tenders: Monitoring eHealth Strategies](#) 6 June 2008 | EU Institutions
  - [EU: Methodology to assess telemedicine applications – Call for tenders](#) 6 June 2008 | EU Institutions
  - [EU: European Journal of ePractice – Call for papers on High Impact Services](#) 6 June 2008 | EU Institutions
  - [INT: W3C launches new eGovernment activity](#) 5 June 2008 | International Organizations
  - [EU: Three more countries join the INHOPE network](#) 5 June 2008 | Cyprus, Latvia, Lithuania
  - [EU: Social Networking to boost European Policy Participation](#) 4 June 2008 | EU Institutions
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## EU: European Commission sets target to encourage switch to IPv6

*The European Commission has published a Communication, adopted on 27 May 2008, calling on Member States to make a determined drive to switch over to the latest Internet protocol IPv6, and setting a target of a 25 % transition to IPv6 by 2010.*

In particular, the Commission has asked Member States to set an example by migrating all public sector Internet networks and eGovernment services to IPv6 as soon as possible. It has itself made a commitment

to ensure that the EU's own website, [europa.eu](http://europa.eu), will be IPv6 accessible by 2010 at the latest, and is calling for similar commitments from all major European websites.

The current IPv4 Internet protocol, in use since 1984, is steadily running out of space and has only 16 % remaining capacity. New applications (smart tags, intelligent systems, in-car networks, etc.) and increasing demand for Internet-based services means that we the saturation point will soon be reached and that there will not be sufficient Internet addresses available to support the expected growth. For this reason, the Commission has been investing heavily in the new Internet protocol, IPv6, over the past few years. IPv6 will make an almost unlimited amount of IP addresses available, thus supporting the adoption of new Internet applications and encouraging continued innovation in this sector.

In 2002, the European Commission launched an action plan to prepare for the migration to IPv6 and Europe already has the highest take-up up rate of IPv6 addresses of any region in the world. This has yet to filter through to the public Internet, however, and a concerted effort is needed to ensure that Europe makes to most of the opportunities afforded by the next-generation Internet.

**Further information:**

- [Website of the European Commission](#)
  - [Full press release – Rapid](#)
- 

## **IT: New online database of company information**

*The Italian Chamber of Commerce has launched a [new online portal](#) to make its services more readily available to companies, professionals, business associations and members of the public.*

The free service allows easy access to information about all business activities in Italy. The aim is to make the entire contents of the Chamber of Commerce's main data banks available online. It will also allow users to send information to the Chamber of Commerce, including the details necessary to register a new company, which will be submitted by way of a single communication system that is currently being trialled.

On entering the site, it is possible to consult basic information about all businesses active in Italy. To obtain more detailed information, it is necessary to complete a brief registration process, which then allows access to the full range of available services.

The portal also includes a number of free products and information services aimed specifically at small businesses, both to boost new businesses and to develop the current activities of established firms.

**Further information:**

- [Italian Chamber of Commerce – Company register \(in Italian\)](#)
  - [eGovernment portal for citizens – Press release \(in Italian\)](#)
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## **BE: Flemish authorities pledge never to ask for information they already have**

*The new eGovernment Decree commits the Flemish authorities to never requesting particular information from citizens that is already available in government databases.*

The Flemish eGovernment Decree, which commits the authorities to what is known as the 'one-time information request' principle, was passed in mid-May. The main objective of this drive is to reduce the administrative burden on citizens and businesses.

"This decree is the keystone in my eGovernment and administrative simplification policy," said Marino Keulen, the Flemish minister who originally proposed the initiative as part of his portfolio for administrative reform.

"When a public authority needs information, it usually asks citizens and companies directly for it. However, this information is often already held by another Flemish or federal authority. We want to get rid of this [multiple] information flow," he added.

According to Keulen, the backbone of the new system will be MAGDA infrastructure. The Dutch acronym is short for Maximale Gegevensdeling tussen Administraties, or maximum data sharing between

administrations.

Although the system will make life easier for citizens, the large volumes of data that will be exchanged in the process does raise privacy concerns. In order to ensure the appropriate level of data protection, the government has appointed an independent oversight committee to monitor and supervise the new system.

**Further information:**

- [Politics.be \(in Dutch\)](#)
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## **DE: Signing provides easy access for pensions**

*Video clips in sign language explain pension rights as part of a new online service for deaf people from Germany's main pension fund.*

With more than 57 million clients, Deutsche Rentenversicherung is Europe's biggest statutory pensions insurer, covering almost three-quarters of the German population. The new sign language provision for its deaf clients is on its main website. Because written language is related to speech, deaf people may "have difficulty in understanding complex written texts", the pension fund says. They therefore "depend on the provision of information in sign language".

So it called in the Hamburg firm [Gebärdenwerk](#), which specialises in sign-language videos. Together, the two companies selected suitable pension topics and put together a series of short signing clips in Adobe Flash Player.

The website's homepage now includes a button labelled "DGS" (for German Sign Language – different countries have different signing). Clicking on it takes the user to a page showing the range of clips on offer. This index is also signed – a moderator immediately appears and gives a summary of each clip in sign language. Also currently available is a short presentation of Deutsche Rentenversicherung plus a series of clips about pension provisions for various population groups at the age of 67.

The insurer sees the new feature as a "consistent, service-oriented application of barrier-free status".

**Further information:**

- [Website of Deutsche Rentenversicherung \(in German and Sign Language\)](#)
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## **ES: Helping SMEs on to the Net**

*The Spanish government has launched the second phase of its NEW project to ensure that SMEs have a web presence.*

NEW stands for 'No Enterprise without the Web'. It is the Spanish industry ministry's drive to boost the presence of small and medium-sized enterprises (SMEs) on the Internet. As part of Spain's €2.4m horizontal programme for the dynamisation of SMEs, NEW is urging ICT players to provide competitive web solutions for these firms. As well as raising the visibility of SMEs, the aim is to encourage them to adopt eCommerce techniques.

Complementing the NEW drive is the second phase of 'Networked Polygons', a series of ICT awareness-raising days combined with opportunities for networking between SMEs and ICT providers. From September, the NEW programme will sign agreements with ICT firms for the supply of services tailored to SMEs' needs. The deals will cover five elements: a basic web package, a virtual shop, a more advanced web package, online advertising, and advice on search-engine optimisation, accessibility, security and standards compliance. A telephone helpline for SMEs' questions about ICT is also planned.

In the last quarter of 2007, 59 % of Spanish SMEs with five or more employees said they had a website. By 2010, Spain's Plan Avanza aims to ensure that 87 % of firms with more than ten employees have an Internet presence.

**Further information:**

- [Red.es – Press release \(in Spanish\)](#)
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## EU: Call for tenders: Monitoring eHealth Strategies

*The European Commission has published a call for tenders for the production of a study to monitor progress and analyse trends in the development and implementation of national eHealth strategies versus the targets set by the eHealth action plan. The tenders' submission deadline is 18 August 2008.*

According to the Tenders Specification, the principal objective of the progress report will be “to assist the national authorities in the Member States, Iceland and Norway in their efforts to comply with the objectives contained in 2004 eHealth Action Plan and transferred into their national eHealth programmes/plans.”

Furthermore, the report “will cover in detail proposals for priority actions needed for successful implementation of national eHealth programmes/plans, specific for each Member State, Iceland and Norway.”

An additional objective of the study is to identify trends and analyse lessons learned via best practices.

“The ultimate goal of this study is to contribute to eliminating/reducing the fragmentation of the eHealth market in the European Union while identifying areas where immediate action is necessary; the list of priorities devised will serve as a point of departure for a future direction of eHealth policy at the EU level.”

### Further information:

- [Europe's Information Society Thematic Portal](#)
  - Contact [info-h1@ec.europa.eu](mailto:info-h1@ec.europa.eu)
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## EU: Methodology to assess telemedicine applications – Call for tenders

*The European Commission is calling for tenders for the production of a study aimed at providing a structured framework to assess the effectiveness of telemedicine applications and their contribution to quality of care. The tenders' submission deadline is 18 August 2008.*

The study will act as a benchmark document on how and to what extent telemedicine applications have been deployed in healthcare systems. Its main expected outcome is a proposed methodology for assessing the effectiveness of telemedicine services. The development of such methodology will begin with:

- A thorough and exhaustive review of literature (including grey literature) of existing studies on impacts, benefits and costs of implementation of telemedicine services. The review should consider qualitative and quantitative study results;
- An evaluation of the suitability of currently used Health Technology Assessment (HTA) methods in the context of telemedicine.

The study will analyse the results and draw conclusions that will lead to the definition of a methodology for assessing systematically the effectiveness of telemedicine applications, in relation to efficiency (i.e. time and resources) and improvement in quality of care and clinical outcomes (i.e. reduced unnecessary hospitalisations; reduce length of hospitalisation; optimisation of medical treatments etc.). The analysis should consider such aspects on a short, medium and long term basis.

The tenderer must propose its preferred approach on how to perform the tasks. However, it is essential that the definition of the methods to assess the effectiveness of telemedicine applications is based on users' needs. It is worth adding that the study should preferably cover all key published telemedicine research, and in particular, any studies conducted in EU Member States, Iceland and Norway.

### Further information:

- [Europe's Information Society Thematic Portal](#)
  - Contact [info-h1@ec.europa.eu](mailto:info-h1@ec.europa.eu)
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## EU: European Journal of ePractice – Call for papers on High Impact Services

The [European Journal of ePractice](#) looks articles on High Impact Services.

Online income tax declarations are typical eGovernment solutions that have delivered significant quantifiable savings in Europe, currently estimated in over 7 million hours a year. Furthermore, if all company VAT declarations were processed online, it could translate into €500 million in savings for businesses across the EU each year.

Public procurement is considered a key sector of the EU economy, accounting for about 16 % of the GDP in 2006. The European Union has fixed an objective of 100 % electronic availability and 50 % real use for procurement procedures above the legal thresholds by 2010.

The examples mentioned above are all High Impact (HI) services that deploy large scale solutions to millions of users and take into account the size/impact ratio in relation to the share of the total relevant population reached. High Impact services are one of the top five priorities of the European Commission's eGovernment Action Plan.

These HI services, along with related applications such as customs declarations, are typical government income generators, therefore allowing a more easily quantification of their 'impact'. On the delivery side, other services of significant interest may be found in the health and social sectors, where High Impact involves consideration of public value and value-chains.

Against this background, the European Journal of ePractice invites contributions in the area of High Impact Services for eGovernment, eInclusion and eHealth. We are looking for articles and case studies that provide critical insight into the development, implementation, evaluation and success factors of such services or pilot projects. The papers should focus on one or more of the following themes:

- Transnational High Impact services (e.g. services which promote or facilitate greater citizen mobility, such as better pan-European job searching or access to employment, social security benefits, pensions and education);
- High Impact services for businesses (e.g. electronic company registration and VAT rebates);
- User satisfaction, handling big scope of users, benefits for users, inclusive High Impact services;
- Key enablers for High Impact services, such as electronic identification and interoperability;
- Process, product or technological innovation;
- Economic factors (cost savings, productivity gains and spill over effects).

The deadline for article submissions is 25 July 2008.

The provisional date of publishing is 31 October 2008.

The invited editor is Michael Blakemore.

### Further information:

- [European Journal of ePractice](#)
- [Submission guidelines](#)

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## INT: W3C launches new eGovernment activity

On 3 June, the [World Wide Web Consortium](#) (W3C) has launched a [new forum](#) whose aim is investigate how to best use Web technology for good governance and citizen participation. The forum is open to the public.

The World Wide Web Consortium (W3C) defines itself as "an international consortium where Member organizations, a full-time staff, and the public work together to develop Web standards" which "primarily pursues its mission through the creation of Web standards and guidelines designed to ensure long-term growth for the Web." W3C includes 400 Member organizations.

"I encourage people from government agencies to join this W3C forum to make the Web better serve the people," said Tim Berners-Lee, W3C Director. "Open Standards, and in particular Semantic Web Standards,

can help lower the cost of government, make it easier for independent agencies to work together, and increase flexibility in the face of change.” he added.

The new [eGovernment Interest Group](#) is open to the participation of governments, interested citizens, researchers and other stakeholders. “By joining this forum, you can learn good "eGovernance" and how to build an Open Standards platform on top of your existing tools and services" said Berners-Lee.

The group will identify best practices and guidelines, document where current technology does not adequately address stakeholder needs, and suggest improvements via the standards process.

**Further information:**

- [W3C website](#)
  - [Official press release](#)
  - [Page of the eGovernment Interest Group of W3C](#)
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## **EU: Three more countries join the INHOPE network**

*Cyprus, Latvia and Lithuania have joined the [INHOPE](#) network in the Global fight against Cyber Crime and Child Sexual Abuse Images.*

INHOPE is “the International Association of Internet Hotlines. Founded in 1999 as part of the European Commission Safer Internet Action Programme, INHOPE is substantially funded by the EC. Its mission is to coordinate and facilitate the work of internet hotlines in responding to illegal and harmful use of the Internet.”

A special session of the INHOPE General Assembly welcomed three new members from Cyprus, Latvia and Lithuania to join the network on 28 May 2008. There are now 33 INHOPE Hotlines in 29 countries fighting to remove illegal content from the Internet.

INHOPE reports that “Hotlines have a key role to play in tackling the problem of illegal content and therefore making the Internet a safer place. They offer an easy way for the public to report suspected illegal sites and content they find on the Internet.”

INHOPE stands as the single contact point for global reports of illegal content. Each report is reviewed by a content analyst who traces back its origin on the Internet. Action is then taken to ensure swift response. “Internet Hotlines have proven to be an effective first line of defence against illegal activity online” INHOPE stressed.

The Secretariat of the Minister for Special Assignments for eGovernment Affairs of Latvia has been operating the EC funded awareness node since 2006 and has operated the Latvian Hotline since July 2007.

**Further information:**

- [Homepage of INHOPE](#)
  - [Official press release – INHOPE](#)
  - [Website of NetSafe \(Latvia\)](#)
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## **EU: Social Networking to boost European Policy Participation**

*An online social networking platform designed to involve more European citizens, particularly young people, in shaping public policy has recently been launched as part of a two-year EU-funded research project.*

The platform (<http://www.ideal-debate.eu>) is designed to encourage citizens to debate the implications of global warming, with the results set to feed into a draft policy on the issue to be drawn up later on this year by the European Parliament’s Temporary Committee on Climate Change.

Registered users can promote their ideas through the blog, exchange and debate with other citizens over a wide range of themes and topics. Currently, the topics covered include climate changes, disadvantaged people, global warming, information, minority, ‘quick intervention’ and risks. The portal also provides relevant policy documents and videos for download.

Called 'Integrating the Drivers of e-Participation at Regional Level in Europe' (IDEAL-EU), the underlying research project is earmarked with a total budget of €500 000.

**Further information:**

- [Ideal-debate.eu Platform](http://ideal-debate.eu)
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## New Factsheets

The 9th Edition of the eGovernment factsheets for the **Czech Republic, Estonia, Latvia and Luxembourg**, as well as the 4th Edition for **Romania** are now available online. We invite you to visit the [relevant section](#) at the portal for regular and/or ad hoc updates related to the factsheets.

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## Latest Publications

- [EU/GL: ENISA study on Secure printing](#) 31 May 2008 | Africa, Asia, Central and South America, EU Institutions, North America, Oceania, Other European countries, Pan European
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### EU/GL: ENISA study on Secure printing

**Complete title:**  
**Secure printing**

**Description (short summary):** Business and transaction documents printed by suppliers or in captive printing and mailing operations are susceptible to security breaches, as recent news stories have highlighted.

This factor underlines the fact that document printing and copying are often mistakenly viewed as static or legacy work processes. New printing technologies and applications in fact are providing ways for companies to improve customer communications, cut spending and streamline business processes exposing organisations to security risks and threats. It is therefore crucial to employ good practice to comply with existing regulations and secure printed information.

Document security on printers and multifunction products is an issue within corporations. A data cartridge containing the pension details of more than 6 500 people has been mislaid by HM Revenue and Customs in United Kingdom (UK). Furthermore in UK, confidential police documents including names, dates of birth, addresses and telephone numbers were found in the Hemlington area of Middlesbrough; documents containing payroll information relating to 182 NHS staff members were found dumped in a street. A California Public Employees' Retirement System mailing that exposed members' social security numbers underscores the need to place equal emphasis on securing business and customer data — whether it resides in data centres, networks, or print and mail operations.

Furthermore, top management sees protecting customer data as a very important driver of their expenditure. Thanks to managed print service, overall output costs spending on office print can be reduced by up to 30%.

When looking at Europe, awareness of management of printing systems and strategies for deriving the greatest benefits from these services is low among more than 350 French, German and UK organisations. The scenario presents countless difficulties and must be taken seriously.

This document gives a brief outline of the data which is susceptible to security breaches/incidents, highlights potential risks associated with document printing and copying, and lists good practice guidelines which aim at helping readers to overcome secure printing obstacles within their organisations.

The document does not cover the legal aspect associated to this matter. Moreover, it should not be seen either as a comprehensive source of all risks associated with secure printing or a technical guideline to secure printing standards or solutions.

**Original URL:** [http://www.enisa.europa.eu/pages/05\\_01.htm](http://www.enisa.europa.eu/pages/05_01.htm)

**Number of pages:** 22

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## ePractice Workshops

ePractice.eu combines online and offline activities. Workshops are held on a monthly basis, giving participants the opportunity to discuss the latest issues and cases face-to-face.

- [eInclusion: Digital literacy](#) 16 June 2008 | Barcelona (Spain)
- [Innovative Cities for the Next Generation - ICING final event](#) 26 June 2008 | Barcelona (Spain)
- [eInclusion: Special needs groups](#) 25 September 2008 | Brussels (Belgium)
- [FASTeTEN secure infrastructure workshop](#) 15 October 2008 | Issy-les-Moulineaux (France)
- [Administrative burden](#) 23 October 2008 | Bremen (Germany)
- [European eInclusion initiative: results and future steps](#) 13 November 2008 | Brussels (Belgium)
- [eGov services to business: the state of the play](#) 17 November 2008 | Cork (Ireland)
- [Service Deployment](#) 9 February 2009 | Brussels (Belgium)

Co-branding your event with ePractice.eu is possible. Please read our terms at [epractice.eu/workshops](http://epractice.eu/workshops)

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## Upcoming Events

- [NL: European e-Identity Conference 2008](#) 10 - 11 June 2008 | Netherlands
  - [UK: eris@ Annual Conference 2008](#) 11 - 13 June 2008 | United Kingdom
  - [ES: European Conference EDeAN 2008](#) 12 - 13 June 2008 | Spain
  - [SI: 21st Bled eConference on 'eCollaboration'](#) 15 - 18 June 2008 | Slovenia
  - [BE: SEMIC.EU Launch Conference](#) 17 June 2008 | Belgium
  - [BE: Info Day on the new European Interoperability Framework](#) 25 June 2008 | Belgium
  - [FR: Smart Event '08 - Smart University 2008](#) 16 - 19 September 2008 | France
  - [FR: Smart Event '08 – World e-ID Conference & demos 2008](#) 17 - 19 September 2008 | France
  - [FR: Smart Event '08 - e-Smart conference & demos 2008](#) 17 - 19 September 2008 | France
  - [FR: Smart Event '08 - Smart mobility Conference & demos 2008](#) 17 - 19 September 2008 | France
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## NL: European e-Identity Conference 2008

10 - 11 June 2008

*European e-Identity Conference 2008 – eema's 21st Annual Conference*

The European e-Identity Conference 2008 is a European forum tackling the key issues surrounding eidentity as a core enabler of today's personal, business and government processes.

The two-day event will comprise thought-provoking keynotes, panel discussions, roundtable sessions and focused workshops on the key challenges and strategies for effectively managing Government, employee, citizen and private identities.

The conference regularly attracts over 150 senior delegates from the commercial and public sectors throughout Europe and beyond. It has been designed for business, public sector and government representatives who are involved in the policy, security, systems and processes surrounding identity management. Integrated with the main conference will be a showcase of Europe's identity management and security vendors, on hand to demonstrate the industry's latest technological advances.

Key subject areas for 2008 include:

- Managing Identity;
- Securing Identity;

- Federated Identity;
- eID Cards;
- Service Oriented Architecture SOA;
- Mobile eID.

There is a fee for attending the conference as a delegate: Standard Early Booking Rate is €700 (eema Member Early Booking Rate is €350). Registration can be performed online.

**Organiser:** European Association for e-identity and security (eema)

**Event website:** <http://www.revolutionevents.plus.com/eema/index.htm>

**Contact Email:** [f.hawkins@eema.org](mailto:f.hawkins@eema.org)

**Venue:** Museum of Communication  
Zeestraat 82,  
2518 AD The Hague

## UK: eris@ Annual Conference 2008

11 - 13 June 2008

*"Opportunities and Rewards for Regional Development through ICT: New Paradigms – New Challenges"*

The eris@ Annual Conference will debate ICT issues of vital concern for Europe and its regions - offering a range of perspectives from regional, national European and global levels. This free and open event is intended to be a valuable opportunity for regions to share experiences, exchange good practices, and to build collaborative projects. Some of the strategic policy issues and associated technology challenges that Europe faces will be debated.

A number of key themes will be addressed, including:

- How Digital Ecosystems could offer small businesses and regional development agencies a new model for competitiveness and economic growth;
- Some critical success factors for regions to take account of in seeking to create more favourable environments for creativity and innovation through broadband;
- The ways in which regions and enterprises can use ICT in more beneficial ways;
- The risk and threats of e-Crime to the economy - tackling e-Crime from a Welsh, UK and European experience;
- The threats and challenges associated with growing use of ICT and the policies and practices needed to counter them;
- eInclusion from a Welsh, UK and European perspective.

The conference will include an exhibition of local, regional and European organisations and projects, promoting innovative ICT solutions. It will also offer a broad range of sponsorship and partner opportunities.

Registration can be performed [online](#) at the event website.

This year the eris@ conference will take place immediately following Wales' fourth e-Crime Summit, which is being held at the same venue on Wednesday 11 June. eris@ delegates are invited to register (free of charge) for the [e-Crime Wales Summit](#).

**Organiser:** The European Regional Information Society Association (eris@) and the Welsh Assembly Government

**Event website:** [www.erisa.be](http://www.erisa.be)

**Contact Email:** [admin@erisa.be](mailto:admin@erisa.be)

**Venue:** The Celtic Manor Resort  
Coldra Woods, The Usk Valley  
Newport, South Wales, NP18 1HQ

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## **ES: European Conference EDeAN 2008**

**12 - 13 June 2008**

*European Conference EDeAN 2008 – ‘Training in Design for All: Innovative Experiences’*

EDeAN (European Design for All e-Accessibility Network) gathers over 160 organisations in EU Member States, having as an objective to share and create knowledge and experiences on Design for All and Accessibility to the Information Society.

This conference, with the title "Training in Design for all: Innovative Experiences", is an opportunity to exchange information regarding new training experiences and advances on the concept of Design for All.

Specific sessions on users' experiences, good practice, programmes and policies related to trainings developed in Europe have been included in the conference programme. Speakers are professionals working in the industry, universities, governmental and European institutions - European Commission and the Council of Europe.

The conference programme has been made available [online](#).

Participation is free. Due to limited capacity those interested in attending the conference are invited to complete the participation form and return it by email to <mailto:crodriguez@mtas.es> as soon as possible.

**Organiser:** National Centre on Personal Autonomy and Technical Aids (CEAPAT)

**Event website:** <http://www.ceapat.org/verNoticiaDetallada.do?id=200804250002>

**Event email:** [crodriguez@mtas.es](mailto:crodriguez@mtas.es) or [ceapat@mtas.es](mailto:ceapat@mtas.es)

**Venue:** Parador San Marcos hotel  
Plaza de San Marcos, 7  
24001 León

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## **SI: 21st Bled eConference on ‘eCollaboration’**

**15 - 18 June 2008**

*‘eCollaboration: Overcoming Boundaries Through Multi-Channel interaction’*

The 21st edition of the Bled eConference will be held during the Slovenian Presidency of the European Union. It will address all aspects of eCollaboration among all the “e” actors, featuring the following sessions:

- May 15: Pre-conference event on eParliament, with “eEU panels” focused on bridging the gap in the EU and between decision-makers and citizens in the Parliaments, with the participation of members of the European Parliament;
- May 16: Plenary session I - Overcoming Boundaries by eCollaboration: Government, Parliament, and University;
- May 16: Plenary session II – Overcoming Boundaries by eCollaboration: eInteroperability, eBusiness, eInclusion and eUniversity;
- May 18: Plenary session III – eGovernance: Coordinating and Managing the Digital Economy;
- Several panels and workshops addressing a wide range of topics, among which interoperability, eProcurement, eBusiness and eMarketplaces, user-centric services convergence, mobile value services, etc.

- "Connecting Public Services Communities" Roundtable, which will gather key stakeholders from the public and private sectors as well as from the academia, with the aim to stimulate the exchange of good practices in the field of cross-border interoperability across the European Union.

The conference attracts speakers and delegates from business, government, information technology providers, as well as researchers working in all aspects of "e". There will be a variety of keynote speakers from industry, government and Academia.

The full participation fee amounts to €450 in case of early registration, until May 5 (€225 for students) and to €500 for registrations performed after that date (€250 for students).

Those interested in attending are requested to complete the [online registration form](#).

**Organiser:** eCenter, Faculty of Organizational Sciences, University of Maribor; Government of the Republic of Slovenia; European Commission and European Parliament

**Event website:** <http://bledconference.org>

**Contact Email:** [neja@albatros-bled.com](mailto:neja@albatros-bled.com)

**Venue:** Golf Hotel Bled  
Cankarjeva 4  
4260 Bled (Slovenia)

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## BE: SEMIC.EU Launch Conference

17 June 2008

*Launch conference of the Semantic Interoperability Centre Europe*

The European Commission, Directorate General for Informatics (IDABC), is organising a conference on the occasion of the launch of SEMIC.EU, the Semantic Interoperability Centre Europe, on 17 June 2008, in Brussels.

The conference will be a meeting point and networking opportunity for professionals of all sectors. Participants will introduce their projects to their peers in poster sessions, and in a panel discussion on Visions of the Semantic Interoperability Centre Europe.

### Keynotes:

Karel de Vriendt, Head of IDABC unit, European Commission  
Jan Timmerman, Ministry of the Interior and Kingdom Relations, Netherlands  
Steven Capell, Technical Director, Red Wahoo, Australia  
Dr. Wilfried Bernhardt, Federal Ministry of Justice of the Federal Republic of Germany

The Conference programme is available [online](#).

SEMIC.EU establishes an open repository for interoperability assets. The project offers coaching services and opportunities for exchange of ideas and best practices. It creates a central resource of interoperability solutions produced by and provided to European eGovernment projects.

If you are interested in participating, please fill in the [call for expression of interest](#) by 31 May. The privacy statement can be downloaded [online](#).

Further information on the SEMIC program is available at the following link:  
[Semantic Interoperability Centre Europe \(SEMIC.EU\)](#)

**Organiser:** IDABC Unit, European Commission

**Event website:** [http://www.semic.eu/events\\_conferences.html](http://www.semic.eu/events_conferences.html)

**Contact email:** [conference@semic.eu](mailto:conference@semic.eu)

**Venue:** Jolly Hotel du Grand Sablon  
Rue Bodenbroekstraat 2/4  
Brussels

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## BE: Info Day on the new European Interoperability Framework

25 June 2008

### *Info Day on the new European Interoperability Framework (EIF)*

The European Interoperability Framework (EIF) supports the European Union's strategy of providing user-centred eGovernment services by facilitating, at a pan-European level, the interoperability of services and systems between public administrations, as well as between administrations and the public (citizens, businesses).

The EIF document defines the general rules and principles for collaboration on interoperability between Member States and European Institutions.

The IDABC unit of the European Commission is currently preparing a revised version of the EIF.

In this context, the EIF Info Day will focus on the novelties of the upcoming revised version, aiming to inform on the developments implemented since the original version.

The draft of the new version of the EIF will be available on the IDABC website July 2008, for external stakeholders to comment on it.

The new EIF will represent an official Commission position with the publication of a Communication from the Commission to the Council and to the Parliament.

Those interested in attending the Info Day must fill in the dedicated [form](#) online by 13 June 2008.

Further details, as well as the draft agenda of the event, will be made available shortly at the event website.

**Organiser:** IDABC unit, Directorate-General for Informatics, European Commission

**Event website:** <http://ec.europa.eu/idabc/en/document/7649>

**Contact Email:** [Serge.novaretti@ec.europa.eu](mailto:Serge.novaretti@ec.europa.eu)

**Venue:** Tour Madou  
Salle 0/AUDITORIUM  
Place Madou 1  
1210 Brussels

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## FR: Smart Event '08 - Smart University 2008

16 - 19 September 2008

*Smart University 2008 Advanced educational programme – 'Sharpening Skills in Smart Card, eID, Mobile Telecoms and Aml Technologies'.*

'Smart University Advanced educational programme 2008' is part of the well established 'Smart Event', the European Forum for Mobility and Trusted Technologies & Services. The 5th edition of 'Smart University', takes place within 'Smart Event '08' on 16-19 September.

The event program addresses young engineers, researchers as well as executives willing to widen and deepen the scope of their knowledge on new technological and strategic issues of Smart Cards, e-ID, and Mobile Telecoms.

The program consists of 6 tracks of 2 days according to a workshop format which enables time for Q&A and for discussions, and a large interactivity between participants, teachers and lecturers. The schedule of these modules allows participants to attend successively 2 modules of their choice.

For each track participants will receive at the end a diploma signed by the teachers and certifying of their active participation to the course.

The 6 educational modules are as follows:

- The art of Java Card 3.0 Programming (Sept. 16-17);

- Identity Management (Sept. 16-17);
- Smart Card & Mobile Telecoms (Sept. 16-17);
- Secure devices: Smart Cards, RFID Tags and Pufs (Sept. 16-17);
- Security Certifications of Software Systems (Sept. 18-19);
- NFC - Near Field Communication (Sept. 18-19).

Registration can be performed [online](#). The [participation fees](#) range from €250 to €1320 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

'Smart Event' encompasses 3 other co-located events:

- [e-Smart Conference & demos 2008](#) – The future of digital security technologies (17-19 September 2008) – 9th edition
- [World e-ID Conference & demos 2008](#) – The next e-ID management technologies and services (17-19 September 2008) – 5th edition
- [Smart Mobility Conference & demos 2008](#) –The emergence of trusted mobile applications (17-19 September 2008) – 1st edition

**Organiser:** eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

**Event website:** <http://www.strategiestm.com/conferences/smartuniv/08/index.htm>

**Contact Email:** [info@strategiestm.com](mailto:info@strategiestm.com)

**Venue:** Agora Einstein  
905 rue Albert Einstein  
06152 Valbonne  
Sophia Antipolis

## **FR: Smart Event '08 – World e-ID Conference & demos 2008**

**17 - 19 September 2008**

*World e-ID Conference & demos 2008 – 'The next e-ID Management Technologies & Services'*

'World eID Conference & demos' is part of the well established 'Smart Event', the European Forum for Mobility and Trusted Technologies & Services. The 5th edition of World e-ID takes place within 'Smart Event '08' on 17-19 September.

The 2008 edition of 'World e-ID', aims to be an opportunity to share vision, see new perspectives and opportunities in the field of eID based on new application standards such as ISO 18013, CEN TC 224, ISO 24727 and new technologies, identify new programs on national and international level and show lessons learned from implementations and projects running. The conference extends the network into the high security community, with all relevant stakeholders, like governments, industries and consultancies.

Again this year, the event features eGovernment representatives and cases from all over the EU. On the opening session, Research and Industry Leaders will address their vision and perspectives.

The event programme includes the following parallel tracks:

- Regional Strategies & Developments;
- eID Standardisation;
- eID Applications;
- Architectural Models & Solutions;
- Border Management Solutions;
- Biometrics.

Moreover, a panel discussion will focus on 'New prospects on European eID interoperability'. EU funded projects (PrimeLife, STORK) will furthermore be presented by EU Institutions officials.

Registration can be performed [online](#). The [participation fees](#) range from €375 to €1050 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

Smart Event '08 encompasses 3 other co-located events:

- [e-Smart Conference & demos 2008](#) – The future of digital security technologies (17-19 September 2008) – 9th edition
- [Smart Mobility Conference & demos 2008](#) – The emergence of trusted mobile applications (17-19 September 2008) – 1st edition
- [Smart University 2008](#) – Advanced educational program on smart card, mobile telecoms, e-ID, designed by high level academics (16-19 September 2008) – 4th edition

**Organiser:** eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

**Event website:** <http://www.strategiestm.com/conferences/we-id/08/index.htm>

**Contact Email:** [info@strategiestm.com](mailto:info@strategiestm.com)

**Venue:** Agora Einstein  
905 rue Albert Einstein  
06152 Valbonne  
Sophia Antipolis

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## **FR: Smart Event '08 - e-Smart conference & demos 2008**

**17 - 19 September 2008**

*e-Smart Conference & demos 2008 – 'The future of Digital Security Technologies'*

'e-Smart Conference & demos', is part of the well established 'Smart Event', the European Forum for Mobility and Trusted Technologies & Services. The 9th edition of 'e-Smart Conference' takes place within 'Smart Event '08' on 17-19 September.

In the recent years, 'e-Smart' has been enlarged in such a way to embrace the changing landscape of the Smart Card market to cover the entire Smart Security domain. This ensures that the 'e-Smart Conference' platform will be dedicated to reflecting Industry trends.

In particular, the event is open to the participation of world-class security and technology experts from the wireless and contact-less industry leaders, research laboratories and universities, industry associations, international standardisation organisations, and governmental bodies.

The event agenda reflects the enlarging scope of the Smart Security Industry. It features a wide range of parallel sessions focused on the following aspects:

- Trusted Personal Devices;
- Smart Security Software Platforms;
- NFC & RFIDs;
- Evaluation Tools, Methodologies & Penetration Testing;
- Beyond Smart Security;
- Java Card
- Smart Security Breakthrough Innovations.

Moreover, a Common Panel Debate e-Smart & Smart Mobility will be held on the topic 'Towards trusted convergence?'

Registration can be performed [online](#). The [participation fees](#) range from €375 to €1050 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

'Smart Event 08' encompasses 3 other co-located events:

- [Smart Mobility Conference & demos 2008](#) –The emergence of trusted mobile applications (17-19 September 2008) – 1st edition
- [World e-ID Conference & demos 2008](#) – The next e-ID management technologies and services (17-19 September 2008) – 5th edition
- [Smart University 2008](#) - Advanced educational program on smart card, mobile telecoms, e-ID, designed by high level academics (16-19 September 2008) – 4th edition

**Organiser:** eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

**Event website:** <http://www.strategiestm.com/conferences/esmart/08/index.htm>

**Contact Email:** [info@strategiestm.com](mailto:info@strategiestm.com)

**Venue:** Agora Einstein  
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06152 Valbonne  
Sophia Antipolis

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## **FR: Smart Event '08 - Smart mobility Conference & demos 2008**

**17 - 19 September 2008**

*Smart mobility Conference & demos 2008 – 'The Emergence of Trusted Mobile Applications'*

'Smart mobility Conference & demos 2008' is part of the well established 'Smart Event', the European Forum for Mobility and Trusted Technologies & Services. The 1st edition of 'Smart Mobility' takes place within 'Smart Event '08' on 17-19 September.

'Smart Mobility' has been established to focus on the emergence of Trusted Mobile Applications. since by 2010 and beyond, mobile and wireless communications, services and appliances will play a major role in all aspect of citizens and consumers existence, with the scope to improve their personal and professional quality of life. Smart Mobility platform will be dedicated to reflecting Markets and Industry trends at the cutting edge of this new application domain.

In particular, the event is now open to the participation of world-class trustworthy mobility and e-mobility applications, R&D, business & marketing experts from the mobile telecommunication, finance, entertainment, health and transport industry leaders.

During 2 and a half days, over 30 researchers and experts from the whole mobility and security value chain will present the latest technology innovations, share the lessons from trials and live roll-outs, and address their vision for consumers-centric transactions and services that combine:

- Security: Trust+Risks Management+Privacy;
- Mobility: Infrastructure+Protocols+Appliances;
- Convenience: Anything+Anytime+Anywhere.

The Smart Mobility program adopts a dual approach, technologies AND applications issues, thanks to 2 complementary parallel streams, namely 'Smart Mobility Ecosystem' and 'Smart Mobility Applications'.

Registration can be performed [online](#). The [participation fees](#) range from €375 to €1050 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

'Smart Event '08' encompasses 3 other co-located events:

- [e-Smart Conference & demos 2008](#) – The future of digital security technologies (17-19 September 2008) – 9th edition

- [World e-ID Conference & demos 2008](#) – The next e-ID management technologies and services (17-19 September 2008) – 5th edition
- [Smart University 2008](#) – Advanced educational program on smart card, mobile telecoms, e-ID, designed by high level academics (16-19 September 2008) – 4th edition

**Organiser:** eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

**Event website:** <http://www.strategiestm.com/conferences/smart-mobility/08/index.htm>

**Contact Email:** [info@strategiestm.com](mailto:info@strategiestm.com)

**Venue:** Agora Einstein  
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