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European ePractice Newsletter

N. 247 - 9 September 2008

>> Register now for the free Administrative Burden workshop in Bremen

The final agenda for the ePractice.eu Administrative Burden workshop on October 8 in Bremen is already available online. During this free event, participants will learn about the actions undertaken by the EC for measuring and reducing administrative burden and will be provided with an up to date overview of the latest activities of the Standard Cost Model Network. Keynote speeches will be delivered by senior EC representatives, Mr. Pascal Collotte (DG INFSO) and Ms. Kari Bjorke (DG Enterprise). The workshop will also analyse several good practice cases showing how administrative burden is successfully being reduced for business, citizens and governments along Europe. Register now online at epractice.eu/workshop/adminburden

>> Last seats available for the "People with disabilities" workshop

A few seats are still available for the eInclusion workshop "People with disabilities" which ePractice.eu will host in Brussels on September 25. This new free hands-on event will provide eInclusion professionals an opportunity to explore issues and good practice cases of relevance to ICTs and disability. In keeping with the current debates, the workshop will analyse three themes: 1) e-Accessibility, 2) Designing for employability and 3) Design for living. For an in-depth presentation by Prof. Joe Cullen and registration, please visit epractice.eu/workshop/specialneeds

>> Revision of the European Interoperability Framework (EIF)

The draft document based on which the final EIF v2.0 will be elaborated is now available online on the IDABC website of the European Commission. External comments from all of those interested are welcome by 22 September 2008. For more information, please visit ec.europa.eu/idabc/en/document/7728

>> Submit your project to the Interoperability iG 2.0 Award

The iG 2.0 Award recognizes the most outstanding action or initiative in the field of interoperability. Organised within the framework of the European Summit on Interoperability in the iGovernment, the competition, in its second edition, has been launched by the Lazio Region (Italy). The projects submitted will be evaluated based on their Innovativeness, Practical results, Impact and Transferability. The deadline to participate is next Tuesday, September 16. More information [here](#)

>> Call for papers: Key enablers for eTransformation?

The European Commission's eGovernment Action Plan considers innovations in eIdentification, interoperability and open source software to be eGov key enablers. Will these initiatives make possible the efficient and correct operation of public administration eServices? What does the evidence suggest? Against this background, the European Journal of ePractice invites contributions that marshal empirical evidence, such as case studies, surveys or ethnographic studies of the effectiveness of OSS. The deadline for article submissions is 1 October, 2008. For more information, please visit the [call for papers](#).

Latest Cases

- [Addressing Digital Inclusion in Milton Keynes](#) 8 September 2008 |
- [Environmental Electronic Exchange Language](#) 8 September 2008 |
- [Legal DataBase Information System](#) 5 September 2008 |
- [System for Online Testing](#) 5 September 2008 |
- [Donation of IT products for NGOs](#) 5 September 2008 |
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- [GS1 Global location numbers in the Danish public sector eInvoice](#) 4 September 2008 |
- [Accountability Through Transparency](#) 3 September 2008 |
- [Setting up XML standards in Legislative publishing](#) 3 September 2008 |
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Editor's Choice of the week: [Paperless and digital Parliament in Styria](#)

Addressing Digital Inclusion in Milton Keynes

Milton Keynes (MK) is a vibrant, youthful city, strong on innovation with a true civic pride in its many achievements. The growth of MK continues to be dramatic. Many believe MK may be one of the ten largest cities in the UK by 2031. Against a backdrop of success, MK has some of the poorest and worst deprived areas in the UK. So the MK Digital Challenge entry has a very strong focus on tackling the digital divide problem. To get the best result you need a good 'marriage' between the technology and the services – and while DigitalMK does introduce some new technologies it also concentrates on innovation for services. First and foremost DigitalMK concentrates on putting a well rounded package of technologies and services into the hands of citizens. MK Council replaces around 750 PC's/Laptops each year and for some time now they've been keeping these (second use) for example to pass on to Council home workers. It gets more life out of the kit and is environmentally sensible.

Environmental Electronic Exchange Language

The Eter Project (Electronic Environmental Data Electronic Standardization) is the reference in Spain that harmonizes and facilitates the interoperability of environmental information between private companies and Public Administrations. ETER's principal product is the Environmental Electronic Exchange Language (E3L), which provides an accessible technology for all the parts interested in the process of exchange of environmental information. E3L puts at the disposal of the society a powerful tool that settles the dramatic problem of lack of understanding between the different Public Administrations . E3L is not only a language that allows the communication between computer platforms. It goes farther in his design. It provides a dictionary of environmental information and incorporates a manual of good practices supported by the specifications and functional explanations of every element that composes it. Likewise, it includes the rules of validation agreed by the public Administrations assigned, supported by the environmental in force legislation. E3L is of public access across the portals of the different Public Administrations, which at present includes practically the whole territory, with 16 Autonomous communities assigned . In next phases new thematic environmental modules will be developed.

Legal DataBase Information System

The realisation of the project implies development, documentation, implementation, and training for WAN and LAN version (CD-ROM) of the legal database information system (LDBIS) in FYR Macedonia. The LDBIS has not been fully implemented, but at the moment a software application has been developed and it is necessary through future projects activities to load the database and to implement it in the IT Centre in the Ministry of Justice and in the IT Centre in the Supreme Court. The LDBIS enables: access to the existing legislation and optimal access to the relevant precedent law. With the project it was envisaged to realise training for the following users of the LDBIS as well as loading and maintenance of the base.

System for Online Testing

Interactive Learning Systems can be efficient methods to realize learning process by electronic means. The very big arena of commercial e-Learning products and projects usually do not offer tools for establishing interactive environment in classical classrooms. The offered solution consists of interactive system for electronic testing with additional intelligence to support decision making solutions on how to upgrade student's knowledge and monitor students' process of learning. This method can be efficiently used for classical environments, where the teacher would like to analyze the response of students' opinion and make corrections or additions to the lectures. To realize this method during the lesson, the professor can ask questions and get a global snapshot how students understand learning objectives. The professor gets the feedback and realizes how efficient his lecture is; and if the learning objectives and concepts are acquired by the students. This feedback is very useful to repeat appropriate course material to motivate the professor to explain more topics or to give more examples to explain it. It is a very good way the professor to know how the lecture is going on, how much of the learning objectives are acquired by the students, to get idea about tempo and speed of teaching, what to change and how to organize future activities in teaching process to establish better learning. This method also allows the professor to interact with greater number of students in class, for example 100 or 200 instead of 20.

Donation of IT products for NGOs

DONO is a distribution program of IT products for the Third Sector: NGOs, Foundations and Non Profit Organizations in general, thanks to the Social Responsibility of companies like Microsoft and Cisco, and more that will be added in the short term. DONO is part of the Techsoup Global Project, launched in USA in 2002, by which the donor companies donate their technological products to NPOs all over the world. The NGO Techsoup manages the global program and works in association with a network of partners in each country.

LocalEyes

We are creating a consultation tool that: 1) enables a dialogue between the local community, district & county councils and their residents, engaging local people in the decision making processes, 2) enables a community to be self organising, identifying areas of common interest and demand for services. We are also creating a local social network, based around our geographical community and postcode that highlights all the activity in our area, from social groups, their events, local people, their skills, interests, products, journeys. We are delivering the latest internet technologies to social groups and employ a taskforce of "Community Builders", funded by local business sponsorship, to help social groups in their capacity building journey. We are creating local "Community Chests", again financed by local business sponsorship, that will provide seed funding for local projects where the demand has been identified by the "VOICE", (the LocalEyes community consultation tool). We are providing an extensive range of individual and community carbon foot printing tools for every UK community.

GS1 Global location numbers in the Danish public sector invoice

In 2003 a Danish law on public sector payments was passed paving the way for the mandatory use of the electronic invoice when raising an invoice on the Danish public sector. As a pre-requisite for the project, the Danish Finance Ministry required a unique, unambiguous numbering identification system for public sector To be a tool for routing entities based on two primary requirements: Be a mechanism to electronic messages via the VANs (Value Added Networks). identify public sector entities in electronic messages To solve these issues, the Danish government purchased 1,000,000 GLNs, Global location numbers (formerly known as an EAN number) from GS1 Denmark as a main component of the electronic invoice. The GS1 Global Location Number (GLN) is now a mandatory element of the Danish government's invoicing initiative where each public sector institution is required to have a GLN for use in the Danish public sector invoice initiative. Over the last two years, the application of invoicing within Denmark has become a European showcase for a successful implementation of Business to Government e-commerce. Many countries are

now looking towards Denmark's eProcurement model as a successful blueprint for their own government initiatives. The adoption of the GS1 GLN in the public sector is an example of the type of application which is serving to add value to the public sector supply chain whilst being in harmony with established private sector GLN usage.

Accountability Through Transparency

The software pilot project "Accountability through Transparency" is implemented in ten municipalities- Resen, Bitola, Shtip, Veles, Kocani, Kavadarci, Gostivar, Gazi Baba, Strumica and City of Skopje. This application is designed to make it easier to track the work of the government and to foster dialogue between citizens and their municipal councils. Each participating municipality made available at least one computer for citizens to use to access the "Accountability through Transparency" program, where they will be able to leave comments and ask questions about local government operations. The project is funded by the American people through the United States Agency for International Development (USAID), part of the US mission to Macedonia. If citizens don't like a decision made by their elected representatives, they can let them know. With this system, local authorities will know citizens want to hold them accountable for their actions and responsible for their promises. Citizens will be able to connect to the web site of the municipality and select the "Accountability through Transparency" section, where they can open a dialogue with the local government administration and municipal council. The municipality administration will check all questions and comments received from citizens, and will ensure that questions are answered.

Setting up XML standards in Legislative publishing

The project is the continuation of the Official Gazette's effort in moving toward digital legislation. The objective is to establish a "de-facto" standard in XML representation of official legislation in Republic of Macedonia. The main objectives of the project are: Electronic preparation and classification of the regulations; achieve XML representation on all regulations; Automatic conversion for further preparation of regulations from Government and Assembly of Republic of Macedonia; Compatibility of the XML schema with open standards adopted by European Union; Workflow in preparation process web and printed editions of Official Gazette of the Republic of Macedonia.

Kivo-ebiz Ltd

Kivo-Ebiz Ltd was set up as a social enterprise in 2006, selling items on e-bay on behalf of local people. The enterprise is run by volunteers, uses 100% recycled materials for packaging and all profits go towards local community projects. We also provide training on two levels for internet trading – increasing local skills and volunteer numbers. This has recycled thousands of unwanted items and brought money into our local rural economy.

Computers for Every Child in Macedonia

The Government project "Computer for every child" is a part from the initiative "Education and Training for Everyone", based on the National program for the development of the education (2005-2015). For the purpose of this project, a supply of 17,818 personal computers, 98,710 LCD monitors, 98,710 keyboards and 80,892 tin clients were made for the primary and secondary schools in the Republic of Macedonia. These computers will be used as tools for the realization of the educational program and as tools to access the educational digital contents which are available in Internet. This is the largest project in the country's 18 years of existence. After successfully becoming the first country on the planet that is completely covered by wireless internet, the ambition is to achieve 1:1 ratio of computers per pupil in the public schools.

Latest News

- [ES: ePayments for public services](#) 8 September 2008 | Spain
 - [AT/DE: Electorate grills candidates online](#) 8 September 2008 | Austria, Germany
 - [EE: Electronic notification helps to prevent fraud](#) 5 September 2008 | Estonia
 - [EU: Call for tender – Supply of Good Practice Services for the ePractice.eu Platform](#) 3 September 2008 | EU Institutions
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ES: ePayments for public services 8 September 2008

Spain's Ministry of Public Administrations has expanded the range of public service fees that can be paid online.

From 15 September, another four fees collected by the ministry on behalf of various government departments will be payable electronically. In all, ePayment facilities will then be available for 10 of the 11 fees that it administers. Those ten make up 97.9 % of the million and a half fee-paying transactions conducted by government departments each year.

Last year, the four services that are now being brought into the ePayment scheme gave rise to more than 431 000 individual fees. These transfers, which required the payer's physical presence in a bank branch, totalled around €50 million. In the first six months of this year, the number of payments was more than 260 000, representing a sum of almost €32 million.

The four types of fee concerned by the new measure are for: sanitary services relating to sea and air traffic; approval and dispatch of various certificates and diplomas; road transport authorisations, as well as the recognition of road transport professional qualifications; and provision of work permits and other authorisations to foreign nationals. The only fee still not payable online, for the time being, will be for the vaccinations given to international travellers.

The ministry will also be adding bar codes to all its paper invoices for fees. This will speed up their processing by banks, and in future it will enable them to be paid via cashpoints.

Further information:

- [Spanish Ministry of Public Administrations – Press release \(in Spanish\)](#)
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AT/DE: Electorate grills candidates online 8 September 2008

In the run-up to Austria's national elections on 28 September, a direct democracy platform enables public online questioning of more than a thousand candidates. A similar German platform has been assisting the Austrian project.

On the Austrian platform www.meinparlament.at (My Parliament), questioners either enter their postcode or, via a dropbar, choose the federal state in which they live. They are then automatically directed to a list of the candidates standing for election in their area. Under each candidate's name is a line showing the number of questions asked and the number of replies given. Obviously, it is in the candidate's own interests to ensure that the two figures coincide.

A click on a candidate's name brings up his or her details and all the questions and answers. Each questioner's name is shown. If a candidate has not provided an email address to which the platform can forward questions, that fact is noted. Candidates' pages can also be accessed via the platform's search engine.

The platform will continue after the elections as a forum for questions to legislators. Run by the privately funded Politik organisation, it builds on the experience of Germany's platform <http://www.meinparlament.at>, which has been in operation since 2004. The German platform is currently registering 2.5 million page views per month, and 94 % of all the questions put to German parliamentarians online now receive a reply. Abgeordnetenwatch is partnering meinparlament, to which it is providing technical assistance and advice on content.

Meinparlament went live on 22 August. By early September, it had received more than 1 000 questions, 56 % of which had been answered.

Further information:

- Meinparlament.at (in German)
 - Abgeordnetenwatch.de (in German)
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EE: Electronic notification helps to prevent fraud 5 September 2008

The Ministry of Justice of Estonia has urged entrepreneurs to activate their email address on the eGovernment Portal to avoid company identity theft and detect it when it occurs.

Businesses which subscribe to the service will receive an automatic notification when the Commercial Register receives an application for altering an entry. This helps to avoid situations in which a stranger can take over companies without the knowledge of the owners.

According to the ministry's Director of the Legislative Drafting and Development Division Viljar Peep, the service itself is very simple. The entrepreneur activates the email address on the [eGovernment portal](#) to which the notifications from the Commercial Register's information system will be sent. If a stranger tries to take over the company, the service will inform, by email, all the shareholders and other related parties noted in the system about the submission of the application for amending data.

A recent story in the media telling of how an impostor managed to enter the register as a member of a firm's management board and, armed with this identity, was immediately able to withdraw funds from the clearly highlights that this service is necessary. The ministry urges everyone to activate their email addresses and thereby protect their property.

The information contained in the Commercial Register's information system is amended by the registry departments of the county courts and the data displayed is of legal force.

Further information:

- [News article – Delfi e-eesti](#) (in Estonian)
 - [eGovernment portal of Estonia](#)
 - [Additional information on the notification service](#) (in Estonian)
-

EU: Call for tender – Supply of Good Practice Services for the ePractice.eu Platform 3 September 2008

The European Commission has published a new call for tender entitled "[Framework Contract for the Supply of Good Practice Services in ICT for citizens and business](#)". The deadline for submissions is 13 October 2008, 4 p.m. CET.

The objective of this framework contract is to provide the following types of Good Practice services:

- Monitoring and on-line exchange in ICT;
- Update with relevant content a world-leading good practice exchange scheme for on-line electronic services in the public interest across Europe, building on the ePractice.eu initiative, or other similar European Commission initiatives;
- Organisation of good practice exchange workshops and conferences;
- Organisation of European awards for best practices in ICT-related areas.

According to the tender's specifications "The tenderer must take into account that all these services will be mainly (although not exclusively) implemented through the existing ePractice.eu portal, which combines online and offline exchange."

It is worth noting that the tenderer is not supposed to technically run and maintain the ePractice.eu platform or provide technical support to the European Commission, since these tasks have been the subject of a [different call for tender](#).

The framework contract is due to be signed in 2008, for a maximum value of €7 million over its total duration. It will last for 24 months and may be renewed twice for a period of 12 months each.

Further information:

- [Details of the Call for tender \(SMART 2008-0109\)](#)
 - INFISO-EPRACTICE-FC@ec.europa.eu
 - [Call for tender relating to the Maintenance and Upgrade of the ePractice.eu Platform](#)
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New Factsheets

The 10th Edition of the eGovernment factsheets for Germany, Poland and Sweden are now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

Latest Publications

- [ES/EU: Technosite's position paper on the European Commission's public consultation on web accessibility](#) 9 September 2008 | EU Institutions, Spain
 - [GL: Digital Governance in Municipalities Worldwide - 2007](#) 26 June 2008 | Africa, Asia, Central and South America, North America, Oceania, Pan European
 - [EU: Report on Policy issues in eGovernment – July 2007 version](#) 31 July 2007 | EU Institutions
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ES/EU: Technosite's position paper on the European Commission's public consultation on web accessibility 9 September 2008

Complete title:

European Commission Public consultation on web accessibility and other e-accessibility issues – Technosite's Position Paper

Description (short summary): Technosite, a member of the ONCE Foundation Group specialised in ICT accessibility and interoperability, welcomes the opportunity to express their thoughts and explains their efforts in order to improve the present situation of web accessibility to the European Commission. In the position paper, several issues related to eAccessibility are analysed. This consultation is considered by the authors of the paper as a necessary exercise for the European Institutions to further develop a web accessibility policy.

Original URL:

http://ec.europa.eu/information_society/activities/einclusion/public_consultation/contributions/index_en.htm

Number of pages: 6

GL: Digital Governance in Municipalities Worldwide - 2007 26 June 2008

Complete title:

Digital Governance in Municipalities Worldwide - 2007

A Longitudinal Assessment of Municipal Websites Throughout the World

Description (short summary): This research provides a comparative analysis of digital governance in 100 municipalities worldwide in 2007. As in two previous studies completed in [2003](#) and [2005](#), this research focuses on the evaluation of current practices in government, with an emphasis on the evaluation of each website in terms of digital governance. Specifically, five categories of eGovernance categories have been

analysed, namely: privacy and security; usability; content of websites; type of online services currently being offered; and citizen response and participation through websites established by city governments.

Author:

Marc Holzer, Phd., Director of the E-Governance Institute, National Center for Public Performance, Rutgers University, Campus at Newark (USA) and Seang-Tae Kim, Phd., President of the Global e-Policy e-Government Institute, Graduate School of Governance, Sunkyunkwan University (South Korea)

Original URL: <http://andromeda.rutgers.edu/~egovinst/Website/researchpg.htm>

Number of pages: 102

EU: Report on Policy issues in eGovernment – July 2007 version 31 July 2007

Complete title:

Bringing Together and Accelerating eGovernment Research in EU: Policy issues in eGovernment July 2007 version

Description (short summary): Although research and policy use different languages, have distinct goals and enrol in separate frameworks, they still exhibit a strong correlation when pertaining to eGovernment. Discrepancies also occur on priorities, timescales and reward systems. It has been argued that in order to provide the necessary impetus for bridging this divide, initiatives should be directed towards the establishment of efficient institutional mechanisms and improvement of communication between researchers and policy makers.

According to findings cited in this report, European eGovernment policy should focus on high impact services. Service provision based on customers' needs, reduction of the red tape for businesses and citizens, improvement of citizens' mobility in social services and inclusiveness are some of the most important topics addressed.

Funded by the Sixth Framework Programme (FP6), under the Information Society Technologies priority (IST), both eGovRTD2020 and eGOVERNMENT have paid attention in identifying and analysing gaps in eGovernment and have proposed a number of measures, further analysed within this report. The fact that these gaps persist, despite advances in technology, is a direct manifestation of the complexity of eGovernment as a multidisciplinary field. It is here that research following policy gaps has a distinct role to play as highlighted in the findings of eGovRTD2020.

At the policy level, eGovernment research is mentioned as an important application field of IST research. At the same time, in the research community, there are increasing research activities on eGovernment. However only a minority of countries have a dedicated eGovernment research programme, and the budget devoted to eGovernment research is low.

Original URL:

http://ec.europa.eu/information_society/activities/egovernment/studies/trendswatch/index_en.htm

Number of pages: 36

ePractice Workshops

ePractice.eu combines online and offline activities. Workshops are held on a monthly basis, giving participants the opportunity to discuss the latest issues and cases face-to-face.

- [eInclusion: People with disabilities](#) 25 September 2008 | Brussels (Belgium)
- [Administrative burden](#) 8 October 2008 | Bremen (Germany)
- [FASTeTEN secure infrastructure workshop](#) 15 October 2008 | Issy-les-Moulineaux (France)
- [European eInclusion initiative: results and future steps](#) 13 November 2008 | Brussels (Belgium)
- [eGov services to business: the state of the play](#) 17 November 2008 | Cork (Ireland)
- [Service Deployment](#) 9 February 2009 | Brussels (Belgium)

Co-branding your event with ePractice.eu is possible. Please read our terms at epractice.eu/workshops

Upcoming Events

- [DE: 2nd Workshop on Public Access to Environmental Information in the EU](#) 10 - 12 September 2008 | Germany
 - [GR: ENISA-FORTH Summer School in Network and Information Security](#) 15 - 19 September 2008 | Greece
 - [FR: Smart Event '08 - Smart University 2008](#) 16 - 19 September 2008 | France
 - [FR: Smart Event '08 – World e-ID Conference & demos 2008](#) 17 - 19 September 2008 | France
 - [FR: Smart Event '08 - e-Smart conference & demos 2008](#) 17 - 19 September 2008 | France
 - [FR: Smart Event '08 - Smart mobility Conference & demos 2008](#) 17 - 19 September 2008 | France
 - [BE: Final conference of the eSangathan project](#) 18 September 2008 | Belgium
 - [BE: Conference on Cross Border use of eSignature in eProcurement process](#) 18 September 2008 | Belgium
 - [PT: 3rd International Strategic Procurement Conference](#) 24 September 2008 | Portugal
 - [DE: E-Invoicing & EBPP – 4th European EXPP Summit 2008](#) 29 - 30 September 2008 | Germany
 - [AT: EDem2008](#) 29 - 30 September 2008 | Austria
 - [UK: Open Standards Forum 2008](#) 30 September - 3 October 2008 | United Kingdom
 - [FR: Connecting Public Services Communities](#) 15 October 2008 | France
 - [IT: ESIIIG 2 – 2nd European Summit on Interoperability in the iGovernment](#) 20 - 22 October 2008 | Italy
 - [ES: Public Launch of OSOR.EU](#) 20 October 2008 | Spain
 - [DK: World of Health IT 08 – Conference & Exhibition](#) 4 - 6 November 2008 | Denmark
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DE: 2nd Workshop on Public Access to Environmental Information in the EU

10 - 12 September 2008

Sharing Environmental Information – Towards an Integrated Information Space for the Environment in Europe

This workshop will take place during the Conference "[EnviroInfo 2008](#)" on Environmental Informatics and Industrial Ecology (10-12 September 2008). It is the second in a series of subsequent EnviroInfo workshop meetings that decide upon means and mechanisms for a structured and harmonised "Integrated Information Space for the Environment". As a basis, the Directive on public access to environmental information (2003/4/EC) requires Member States to progressively make available environmental information and disseminate it to the public.

The first workshop dealt with Shared Environmental Information Systems, field studies from three countries and fundamental aspects of building a Single Information Space for the Environment in Europe (SISEE). This upcoming Workshop aims at broadening the scope on the implementation of an Environmental Information Space in the EU member states and on the development of ICT tools for this purpose.

At this Workshop, 8-10 presentations of 15-20 minutes are envisaged. Among other goals, the event is intended to gather methods, tools and good practice cases for research on supranational ICT solutions. All contributions are welcome, which foster the technical, organisational and communicative management for converging environmental information to a European information space. Finally, the scope and agenda for a Union-wide workshop shall be elaborated, bringing together the main stakeholders on the occasion of EnviroInfo Berlin 2009.

All those registered in the main conference can attend the workshop (main conference standard fee is €300 for an early registration – by 30 June 2006 – and €350 for a regular one, there is a student fee of €80). Registration is to be performed online at <http://www.enviroinfo2008.org/registration/htdocs/>.

Country: Germany

City/Location: Lüneburg

Event website: <http://www.enviroinfo2008.org/workshops.php#space>

Contact Email: info@enviroinfo2008.org

GR: ENISA-FORTH Summer School in Network and Information Security

15 - 19 September 2008

ENISA-FORTH Summer School in Network and Information Security

The aim of the ENISA-FORTH Summer School is to bring together experts in Information Security, policy members from EU Member States and EU Institutions, decision makers from the industry, as well as members of the research and academic community.

Each year the Summer School will have a special "Theme" which will steer the selection of speakers and guarantee that each year the Summer School provides a fresh look at cutting-edge and interesting topics. The Theme for the 2008 Summer School is "Network Security".

The list of topics for the lectures of the Summer School includes:

- Emerging and Future Threats;
- Security of Network Technologies and Protocols;
- Security in Next Generation Networks;
- Wireless Access Network Security;
- Best Practices in Securing ISP networks;
- Legal/Policy Issues related to Network Security;
- Computer Emergency Response Teams (CERTs) Services;
- Privacy and Anonymity in a Networked World;
- Economic issues of Network Security;
- Case Studies.

Registration is to be performed [online](#). The registration fee is €900, covering the welcome cocktail reception, the gala dinner, morning / afternoon coffee breaks - lunch / dinner throughout the event, full copy of the presentations, wireless Internet access and a variety of social events. Over 100 participants are expected.

Country: Greece

City/Location: Hersonissos (Crete)

Organiser: The European Network and Information Security Agency (ENISA) and the Institute of Computer Science of the Foundation for Research and Technology - Hellas (FORTH-ICS)

Event website: <http://www.nis-summer-school.eu/>

Contact Email: admin@nis-summer-school.eu

FR: Smart Event '08 - Smart University 2008

16 - 19 September 2008

Smart University 2008 Advanced educational programme – ‘Sharpening Skills in Smart Card, eID, Mobile Telecoms and Aml Technologies’.

‘Smart University Advanced educational programme 2008’ is part of the well established ‘Smart Event’, the European Forum for Mobility and Trusted Technologies & Services. The 5th edition of ‘Smart University’,

takes place within 'Smart Event '08' on 16-19 September. The event program addresses young engineers, researchers as well as executives willing to widen and deepen the scope of their knowledge on new technological and strategic issues of Smart Cards, e-ID, and Mobile Telecoms.

The program consists of 6 tracks of 2 days according to a workshop format which enables time for Q&A and for discussions, and a large interactivity between participants, teachers and lecturers. The schedule of these modules allows participants to attend successively 2 modules of their choice. For each track participants will receive at the end a diploma signed by the teachers and certifying of their active participation to the course.

The 6 educational modules are as follows:

- The art of Java Card 3.0 Programming (Sept. 16-17);
- Identity Management (Sept. 16-17);
- Smart Card & Mobile Telecoms (Sept. 16-17);
- Secure devices: Smart Cards, RFID Tags and Pufs (Sept. 16-17);
- Security Certifications of Software Systems (Sept. 18-19);
- NFC - Near Field Communication (Sept. 18-19).

Registration can be performed [online](#). The [participation fees](#) range from €250 to €1320 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

Country: France

City/Location: Sophia Antipolis

Organiser: eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

Event website: <http://www.strategiestm.com/conferences/smartuniv/08/index.htm>

Contact Email: info@strategiestm.com

FR: Smart Event '08 – World e-ID Conference & demos 2008

17 - 19 September 2008

World e-ID Conference & demos 2008 – 'The next e-ID Management Technologies & Services'

'World eID Conference & demos' is part of the well established 'Smart Event', the European Forum for Mobility and Trusted Technologies & Services. The 5th edition of World e-ID takes place within 'Smart Event '08' on 17-19 September.

The 2008 edition of 'World e-ID', aims to be an opportunity to share vision, see new perspectives and opportunities in the field of eID based on new application standards such as ISO 18013, CEN TC 224, ISO 24727 and new technologies, identify new programs on national and international level and show lessons learned from implementations and projects running. The conference extends the network into the high security community, with all relevant stakeholders, like governments, industries and consultancies.

Again this year, the event features eGovernment representatives and cases from all over the EU. On the opening session, Research and Industry Leaders will address their vision and perspectives.

The event programme includes the following parallel tracks:

- Regional Strategies & Developments;
- eID Standardisation;
- eID Applications;
- Architectural Models & Solutions;
- Border Management Solutions;

- Biometrics.

Moreover, a panel discussion will focus on 'New prospects on European eID interoperability'. EU funded projects (PrimeLife, STORK) will furthermore be presented by EU Institutions officials.

Registration can be performed [online](#). The [participation fees](#) range from €375 to €1050 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

Country: France

City/Location: Sophia Antipolis

Organiser: eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

Event website: <http://www.strategiestm.com/conferences/we-id/08/index.htm>

Contact Email: info@strategiestm.com

FR: Smart Event '08 - e-Smart conference & demos 2008

17 - 19 September 2008

e-Smart Conference & demos 2008 – 'The future of Digital Security Technologies'

'e-Smart Conference & demos', is part of the well established 'Smart Event', the European Forum for Mobility and Trusted Technologies & Services. The 9th edition of 'e-Smart Conference' takes place within 'Smart Event '08' on 17-19 September.

In the recent years, 'e-Smart' has been enlarged in such a way to embrace the changing landscape of the Smart Card market to cover the entire Smart Security domain. This ensures that the 'e-Smart Conference' platform will be dedicated to reflecting Industry trends. In particular, the event is open to the participation of world-class security and technology experts from the wireless and contact-less industry leaders, research laboratories and universities, industry associations, international standardisation organisations, and governmental bodies.

The event agenda reflects the enlarging scope of the Smart Security Industry. It features a wide range of parallel sessions focused on the following aspects:

- Trusted Personal Devices;
- Smart Security Software Platforms;
- NFC & RFIDs;
- Evaluation Tools, Methodologies & Penetration Testing;
- Beyond Smart Security;
- Java Card
- Smart Security Breakthrough Innovations.

Moreover, a Common Panel Debate e-Smart & Smart Mobility will be held on the topic 'Towards trusted convergence?' Registration can be performed [online](#). The [participation fees](#) range from €375 to €1050 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

Country: France

City/Location: Sophia Antipolis

Organiser: eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

Event website: <http://www.strategiestm.com/conferences/esmart/08/index.htm>

Contact Email: info@strategiestm.com

FR: Smart Event '08 - Smart mobility Conference & demos 2008

17 - 19 September 2008

Smart mobility Conference & demos 2008 – ‘The Emergence of Trusted Mobile Applications’

‘Smart mobility Conference & demos 2008’ is part of the well established ‘Smart Event’, the European Forum for Mobility and Trusted Technologies & Services. The 1st edition of ‘Smart Mobility’ takes place within ‘Smart Event ’08’ on 17-19 September.

‘Smart Mobility’ has been established to focus on the emergence of Trusted Mobile Applications. since by 2010 and beyond, mobile and wireless communications, services and appliances will play a major role in all aspect of citizens and consumers existence, with the scope to improve their personal and professional quality of life. Smart Mobility platform will be dedicated to reflecting Markets and Industry trends at the cutting edge of this new application domain.

In particular, the event is now open to the participation of world-class trustworthy mobility and e-mobility applications, R&D, business & marketing experts from the mobile telecommunication, finance, entertainment, health and transport industry leaders.

During 2 and a half days, over 30 researchers and experts from the whole mobility and security value chain will present the latest technology innovations, share the lessons from trials and live roll-outs, and address their vision for consumers-centric transactions and services that combine:

- Security: Trust+Risks Management+Privacy;
- Mobility: Infrastructure+Protocols+Appliances;
- Convenience: Anything+Anytime+Anywhere.

The Smart Mobility program adopts a dual approach, technologies AND applications issues, thanks to 2 complementary parallel streams, namely ‘Smart Mobility Ecosystem’ and ‘Smart Mobility Applications’.

Registration can be performed [online](#). The [participation fees](#) range from €375 to €1050 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

Country: France

City/Location: Sophia Antipolis

Organiser: eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

Event website: <http://www.strategiestm.com/conferences/smart-mobility/08/index.htm>

Contact Email: info@strategiestm.com

BE: Final conference of the eSangathan project

18 September 2008

“Active Seniors in Virtual Workspaces: Methodologies in Social Innovation”

The final conference of the eSangathan project is intended to be a cornerstone in the policy of Active Ageing Workforce (AAW). The key topics to be addressed during the conference are as follows:

- Active Ageing Workers;
- Collaborative Working Environments (CWE);
- Employment;
- i2010 and the Lisbon Strategy.

Europe has a strategic objective of having 50 % of the 55-64 workers included into the labour market by 2010. Most of the EU Member States are far from reaching that employment rate. A White Paper drawn by the eSangathan project analyses why such a situation has been reached, and furthermore makes proposals and recommendations to stimulate corporations to be more respectful for their human and intangible assets. The demographical situation obliges also to develop a new way of looking at skills, knowledge and available experience. To do so and attract the 55-64 segment of workers to remain longer active, working conditions should also be reconsidered.

The eSangathan project made the assumption that Collaborative Working Environments (CWE) could improve working conditions and work life balance. The White Paper and the project's findings will be presented during the conference. In addition to policy presentations, two debates will take place, covering respectively:

- Social aspects of the inclusion of the active aged workers into the labour market;
- Good practices.

Attendance to the conference is open and free-of-charge. The target audience is made of business representatives, policy makers and politicians, social partners and NGOs. Registration is to be performed [online](#) on the conference website.

Country: Belgium

City/Location: Brussels

Organiser: Distance Expert

Event website: www.esangathan-conference.eu

Event email: event@esangathan.eu

BE: Conference on Cross Border use of eSignature in eProcurement process

18 September 2008

Conference on Cross Border use of eSignature in eProcurement process

EUROCHAMBRES organises this conference in 18 September 2008 on electronic certificates as a key enabler for eGovernment applications. The cross border use of electronic certificates constitutes a main issue.

In order to address it the eProcurement process of the Commission will be analysed together with a number of relevant issues:

- Authentication in tender procedures
- Signature of contracts online
- Archiving.

The goals of this conference are:

- To initiate a political debate on cross border eTendering with a focus on the EC eProcurement process;
- To identify political and technical challenges for cross border use of eSignature in eProcurement;
- To present electronic signature services offered by Chambers in 14 EU countries; and,
- To propose recommendations for accelerating cross border eProcurement.

The primary target audience will be public authorities and business associations. The invitation will furthermore be extended to businesses, researchers, academics and other specialists of e-Procurement and e-Signature.

Registration process: In order to register you may email the [registration form](#) to Ms. Habla Mihoub, Assistant European Affairs, at mihoub@eurochambres.eu, or fax it at +32 2 230 00 38.

The detailed [Programme](#) of the Conference can be consulted online.

Country: Belgium

City/Location: Brussels

Organiser: Eurochambres

Event website: <http://www.wesign.org/news/events>

Contact Email: mihoub@eurochambres.eu

PT: 3rd International Strategic Procurement Conference

24 September 2008

3rd International Strategic Procurement Conference – Compras 2008

The objectives of the 3rd International Strategic Procurement Conference are as follows:

- To present new concepts and operational tools of strategic procurement;
- To share the most recent practices and trends of strategic sourcing and eProcurement;
- To highlight winning experiences and their key success factors;
- To present the global trends of strategic procurement;
- To identify the procurement competitiveness factors in the private sector;
- To debate the challenges related to the new Public Procurement Code of Portugal (DI n° 18/2008 of 29 of January 2008);
- To promote a commercial relationship platform with the Angolan market.

The event is free of charge and open to the participation of all interested persons, but the number of seats is limited to 150 participants. Registration will take place between 3 and 17 September 2008. It is to be performed by email sent to info@leadership-bc.com or by phone at +351 213 581 060.

More information is available on the event's leaflet ([in English](#) and [in Portuguese](#)).

Country: Portugal

City/Location: Lisbon

Organiser: Leadership Business Consulting

Event website: www.leadership-bc.com

Contact Email: info@leadership-bc.com

DE: E-Invoicing & EBPP – 4th European EXPP Summit 2008

29 - 30 September 2008

E-Invoicing and Electronic Bill Presentment & Payment – 4th European EXPP Summit 2008

The European congress about E-Invoicing and Electronic Bill Presentment & Payment (EBPP) is intended to give companies dealing with E-Invoicing a broad overview and essential know-how for their own E-Invoicing projects.

First-rate speakers from the European Expert Group for Electronic Invoicing, Finnish and Spanish

Government, The Netherlands Tax and Customs Administration, Swedbank, Royal Bank of Scotland, British Telecom and many more will report on their successful experiences with E-Invoicing.

Topics to be addressed cover, among others: the optimisation of Procure-to-Pay and Financial-Supply-Chain; Standards; Legal requirements; Market rollout; Interoperability.

Key insights include:

- Market trends and perspectives;
- Workflow-based processing of incoming invoices;
- Electronic Invoicing initiatives of Spanish Banks;
- Value Added E-Services for Shared Services Clients;
- E-Invoicing and VAT management;
- Workflow-based processing of incoming invoices;
- How to break through in B2C E-Billing;
- VAT compliance and E-Signatures;
- Panel-Discussion: Roll-Out Strategies.

In addition, delegates will have access to the exhibition area where 30 of the leading solution and service providers present state-of-the-art E-Invoicing solutions. 350-450 delegates from 30 countries are expected. Registration can be performed [online](#) at the event website. Attendance fees range from €1 050 to €1 400.

ePractice members can profit of **10 % discount** on the registration fee simply inserting "epractice.eu" in the Registration Code field of the registration form.

Country: Germany

Domain: eGovernment

Event website: <http://www.expp-summit.com/>

Contact Email: stephan.mayer@expp-summit.com

AT: EDem2008

29 - 30 September 2008

International Conference for Electronic Democracy

An event organised by the Centre for e-Government of the Department for Governance and Public Administration, of the Danube University of Krems (Austria) in cooperation with the Vienna University of Economics and Business Administration, the conference EDem 2008 will take place on 29-30 September 2008 in Krems.

Various existing eDemocracy applications encompass the entire democratic process. In this context several questions arise, including:

- To what extent can eDemocracy support and enrich our democracy?
- What and where are the interfaces and methods that can be used to integrate eParticipation in present politics public administration processes?
- How can we ensure that the greatest number of people are reached and are able to use the means of participation?
- How can the modern media support political education?
- How can the Internet increase participation in political discussion?

- What are the limitations and the risks of eDemocracy?

The EDem2008 conference is intended to provide the opportunity to look into these questions and discuss the answers. During the conference, experiences will be collected, examples of good and bad practice analysed, and the State-of-the-Art and future scenarios will be presented and discussed. The [final programme](#) of the event has been made available.

Participation to the conference will require the payment of a €95 fee. Those wishing to participate as guests should contact noella.edelmann@donau-uni.ac.at by email. Registration can now be performed [online](#) on the event website.

Event website:

<http://www.donau-uni.ac.at/de/departement/gpa/telematik/veranstaltungen/id/11094/index.php?URL=/de/departement/gpa/telematik/11094>

Venue:

Danube University of Krems
Department for Governance & Public Administration
Centre for E-Government
Dr.-Karl-Dorrek-Straße 30
3500 Krems
Austria

Contact:

E-mail: noella.edelmann@donau-uni.ac.at

UK: Open Standards Forum 2008

30 September - 3 October 2008

Open Standards Forum 2008 – “Security Challenges for the Information Society”

In today's Internet and in many large private network infrastructures, heterogeneity and diversity are the rule rather than the exception. Security infrastructures need open standards and interoperability to scale to the huge deployments that are being rolled out. Many security standards support a model where identity authentication, access control, digital signature processing, encryption and key management are provided as services that can be distributed and shared.

The 2008 Open Standards Forum is intended to give those who are evaluating or deploying security infrastructures an opportunity to explore the current and future state of security services, standards and products.

The three days event features a wide range of plenary sessions, keynotes and panels which cover, among others topics: Digital signatures, Security & Access Management, Working across borders; eIdentity, eID interoperability, Privacy & Trust, Federated Technologies etc. For more information, the [preliminary schedule](#) has been made available.

The Forum's program is specifically directed to IT leaders and professionals, including:

- Security Project/Programme Managers;
- IT Architects;
- Lead Designers;
- Identity / access control specialists;
- Information Systems Security Professionals;
- Security Officers;
- Telecom, healthcare, government sector IT specialists.

Advanced registration is open until 29 August 2008 and can be performed [online](#) at the event website. The advanced registration fee is \$500 (approx. €315) for OASIS members and \$800 (approx. €504) for non members.

Country: United Kingdom

City/Location: Berkshire (near London)

Organiser: Open standards consortium OASIS

Website: <http://events.oasis-open.org/home/forum/2008>

Event email: events@oasis-open.org

FR: Connecting Public Services Communities

15 October 2008

General Workshop “Connecting Public Services Communities” – eGovernment Cross-Border Interoperability Policy Shaping Action

Taking place within the [World e-Democracy Forum 2008](#), this half day event is organised on the occasion of the presentation of the exclusive edition of the European Review of Political Technologies, dedicated entirely to Cross-Border Interoperability.

“Connecting Public Services Communities” is an initiative launched with the aim of stimulating debate and promoting the exchange of good practices among the EU Member States and eGovernment stakeholders, to successfully meet the challenges raised by the Lisbon [eGovernment Ministerial Declaration](#) with regard to Cross-Border Interoperability; an essential pillar for the set-up of pan-European eGovernment services, and a key enabler for an Internal Market without electronic barriers.

Besides the presentation of the publication, this event will bring together high-level representatives from the EU Member States, the European Commission, experts from the academia and research centres, as well as representatives from the private sector, who will participate in a discussion panel sharing their views, experiences and opinions on Cross-Border Interoperability. More details on the event’s programme are available on the dedicated [brochure](#).

Attendance to the event is free of charge and open to the participation of everyone interested. Those interested are invited to send an informal email to j.castillo@eipa.eu indicating their interest in participating.

Country: France

City/Location: Issy-les-Moulineaux, Paris

Organiser: European Institute of Public Administration (EIPA) in cooperation with the Politech Institute

Event email: j.castillo@eipa.eu

IT: ESIIIG 2 – 2nd European Summit on Interoperability in the iGovernment

20 - 22 October 2008

ESIIIG 2 – 2nd European Summit on Interoperability in the iGovernment

ESIIIG 2 is the second edition of the European Summit on Interoperability in the iGovernment; the [first summit](#) was held on 22-24 November 2006 in Valencia, Spain. An [interim conference](#) also took place last year in Rome, Italy, on 11-12 October 2007.

The Second Summit is intended to be an unprecedented occasion for:

- Enhancing the role of European regions with respect to the priorities of Interoperability as a key element for the efficient, sustainable and equal development of eGovernment and for the creation of an intelligent and innovative European Government, fostering the development of the Knowledge

Society, a higher European integration, a substantial increase of competitiveness and productivity of the EU in the international scenario;

- Analysing the European Interoperability Framework produced by IDABC, as a model for the adaptation and comparison of the single European regional frameworks for Interoperability;
- Verifying the state of the art and promoting successful initiatives in the field of Interoperability in Europe;
- Proceeding concretely in the constitution of ERNI (European Regional Network for Interoperability) and the other European tools proposed by the Valencia Declaration.

Furthermore, during the Summit, the [iG 2.0 Award](#) will also be given to the most outstanding action or initiative in the field of interoperability. Participation to the Summit is open and free-of-charge. Registration can be performed [online](#) at the event website.

Country: Italy

City/Location: Rome

Organiser: Lazio Region, Regional Ministry for Consumer Protection and Administrative Simplification

Event website: <http://www.esiig2.it/esiig2/index.php>

Contact Email: esiig2@regione.lazio.it

ES: Public Launch of OSOR.EU

20 October 2008

Public Launch of the Open Source Observatory and Repository for European public administrations (OSOR.EU)

The event will mark the official launch of OSOR.EU, the [Open Source Observatory and Repository for European Public Administrations](#), a platform actively supporting the sharing of OSS-based eGovernment applications and experiences across Europe – connecting EU services and Member States. This one day event is part of the [Open Source World Conference](#) (20-22 October 2008), organised by the Junta de Extremadura and the Junta de Andalucía, Spain.

The day's sessions are dedicated to presenting:

- The OSOR project, platform and services;
- A small panel of users of the platform and the interactions with other European Commission projects related to Open Source.

One separate session will feature a workshop on public procurement and Open source Software. This workshop aims at presenting and discussing the OSOR Guidelines on public procurement and FLOSS (Free Libre Open Source Software). In addition to providing specific guidance on how to handle FLOSS, some of the questions intended to be answered are:

- How is FLOSS treated by public procurement?
- What are the current practices in Member States?

For more information, the [draft agenda](#) has been made available.

Those willing to participate in this event are invited to express their interest [online](#).

Country: Spain

City/Location: Málaga

Organiser: Directorate General for Informatics (IDABC) of the European Commission

Event website: <http://ec.europa.eu/idabc/en/document/7735>

DK: World of Health IT 08 – Conference & Exhibition

4 - 6 November 2008

Connecting Leaders in Technology and Healthcare

Because the adoption of IT in healthcare is a global initiative, this conference will focus on the role and impact of Health IT on the health sector in Europe and other parts of the world, including the Middle East and Africa (EMEA). The event is being designed by and for clinicians and other health professionals; health IT users and buyers; directors and administrators; informatics professionals; academicians; relevant standardisation and competent authorities on an international level and national level, and vendors such as software and hardware development companies and professional services firms.

Topics to be addressed in the conference include:

- eHealth as a Key Enabler in Integrated Healthcare and Citizen Empowerment;
- Organisational Readiness for Transformation in Healthcare;
- Investing for eHealth Deployment;
- Innovation and eHealth.

The conference will offer the following:

- Keynote addresses by leading healthcare experts, practitioners, and officials from EU and national governments;
- Education sessions about timely healthcare IT trends and issues;
- Best practices and real-world case studies from throughout the EMEA region;
- A trade exhibition where companies can showcase their products/services.

The educational sessions will primarily address experiences from deployed services, and focus on proven benefits in quality and efficiency. The demonstration activities and exhibition will give insight into the practical aspects of IT systems and their connectivity.

All proposals for the call for papers must be submitted [online](#) by Monday, 11 February at 17:00 CET.

Country: Denmark

City/Location: Copenhagen

Event website: <http://www.worldofhealthit.org/>

Contact Email: jbartley@himss.org

Organisers: European Commission's General-Directorate for Information Society and Media together with the Healthcare Information and Management Systems Society (HIMSS), the European Institute for Health records (EuroRec), the European Health Telematics Association (EHTEL), the European Coordination Committee of the Radiological, Electromedical and Healthcare IT Industry (COCIR) and the Health Information Network Europe (HINE).

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