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European ePractice Newsletter

N. 210 - 6 November 2007

>> Call for papers: European Journal of ePractice

ePractice.eu is launching the digital publication *European Journal of ePractice*. We invite eGovernment professionals, practitioners and academics to submit position papers on research findings, case experiences, challenges and factors contributing to a successful implementation of eGovernment, eHealth or eInclusion services in Europe and beyond. The deadline for submissions is December 17, 2007.

For more information visit epractice.eu/journal or contact us at editorial@epractice.eu

Please feel free to forward epractice.eu/newsletter to whom it may be of use. You are welcome to send suggestions that may help us to improve the portal and enrich its content. We invite you to [become a member](#) of ePractice.eu in order to use all our services.

Latest News

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FI: Finns feel the HEAT on-line

The citizens of Finland may soon be able to monitor their electricity consumption via the internet thanks to a new method being developed by the HEAT (Household energy awareness technologies) project.

The HEAT project's team of energy, environment and technology experts is developing a number of new services for households wishing to improve their energy efficiency. One of these is an innovative real-time system for measuring the electricity consumption on-line. The system will be put to the test in some ten households in the Helsinki region this Autumn.

The electricity meters of the test households have been fitted with a device that sends information to the server of the service provider. The consumers can then monitor their own electricity use through the internet where it is displayed as a real-time graphic representation.

The HEAT project will be carried out during this year. The objective is to test the system in practice and gather information on the use of advanced measurement techniques and their potential impact on the drive to achieve better energy efficiency.

The project is coordinated by the Finnish Environment Institute and funded jointly by [Sitra](#) (Finnish Innovation Fund) and the Ministry of Trade and Industry. The other partners are BaseN Corporation (a technology company), Motiva Ltd, Helsinki University of Technology (Laboratory of Power Systems and High Voltage Engineering), Vantaa Energy Ltd and Vantaa Energy Electricity Networks Ltd.

Further information:

- [Digital Media Europe News](#)
 - [Sitra](#)
-

GL: Tackling a global identity crisis

A new international initiative, the [Centre for Ethical Identity Assurance](#) (CEIA), involving industry, government and academic partners has been launched to address the growing problem of identity fraud, the demand for greater identity assurance and the need to develop common standards and practices in this area.

The CEIA is a unique partnership bringing together large multinationals, government organisations, industry associations, and several of the world's leading research universities. The Centre's principal mission is to establish and promote globally interoperable standards and best practices for identity assurance, leveraging technologies such as smart cards, RFID and biometrics. High on their agenda is the development of a draft Consumer Bill of Rights to protect personal information and safeguard against identity fraud. The CEIA will also sponsor research and educational symposia.

The CEIA will operate under the aegis of the Association for Automatic Identification and Mobility (AIM Global), a global trade association representing manufacturers and vendors of identity verification technologies. Co-founders Unisys and AIM Global are joined in this initiative by other organisations, including Biometric Signature ID, Computing Technology Industry Association (CompTIA), HID Global, Identity Alliance, Information Assurance Advisory Council (IAAC), Information Technology Association of America (ITAA), the Massachusetts Institute of Technology, the National Emergency Preparedness Coordination Council, Ponemon Institute, R&H Security Consulting, Dallas County Commissioners Court, University College London, the University of Canberra, the University of Texas at Dallas, and the University of Warwick.

The initiative has received widespread support in view of the growing importance of identity-related crimes. The US Federal Trade Commission reports identity fraud as the number one consumer complaint each year and, in the United Kingdom, the Home Office Identity Fraud Steering Committee estimates that identity fraud costs the economy £1.7 billion (€2.4 billion) annually.

Further information:

- [PublicTechnology.net](#)
 - [CEIA website](#)
-

UK: Giving power to the people – Internet style

A new initiative - www.peopleandparticipation.net – aimed at giving UK citizens more say in the way the country is run was launched on 22 October 2007.

The 'People and participation' website is a fully interactive tool developed by the not-for-profit citizen participation group [Involve](#) and the media company Headshift. It has received support and funding from the [Department of Communities and Local Government](#), the [Ministry of Justice](#) and the Sustainable Development Commission.

People and Participation.net features:

- An interactive tool which helps those seeking to engage with the public to select participatory methods based on their specific circumstances;
- A comprehensive methods database, covering over 30 traditional and innovative approaches to public participation from around the world;
- A selection of case studies, showcasing good practice and allowing site users to post their own success stories to inspire others;
- A section for site users to post their questions about participation. Involved staff will respond to these questions and, thereby, create an ever-growing knowledge bank of answers to common questions;
- News and events information from the UK and beyond;
- A comprehensive library of written and web-based resources from around the world to help site users make sense of public participation.

Clare Moriarty of the UK Ministry of Justice said: "Those working within government will increasingly need to involve the public, both on particular policies and on an ongoing basis. It is essential that they can draw on the pool of knowledge built up across government. People and Participation.net brings knowledge, resources and really practical help together and provides access to experts and case studies for anyone, including government officials, to engage with the public."

Further information:

- [ICELE news](#)
- [People and Participation.net](#)
- [Involve website](#)
- [Headshift website](#)
- [Department of Communities and Local Government](#)
- [UK Ministry of Justice](#)

LT: Electronic signatures on the move in Lithuania

A special government-backed multi-stakeholder programme has developed a special eSignature which Lithuanians can use for electronic signatures using their mobile phones.

Just one year ago, the Lithuanian government, two leading telecommunications companies (Omnitel and Bitė Lietuva), two major banks (Hansabankas and AB SEB Vilnius bankas), as well as the Window to the Future Association (Langas į ateitį) signed up for the eSignature Initiation Programme. And the programme has already yielded its first results: qualified, secure mobile eSignatures which were developed based on the technical recommendations of the stakeholders.

The new system allows Lithuanians to sign electronically using a mobile phone with a new eSignature-compliant SIM card. People who wish to take advantage of the mobile eSignature needs to replace their SIM card and sign an eIdentity agreement.

"The mobile eSignature is very simple and convenient. Since mobile penetration is very high in Lithuania, the new solution is expected to become very popular," predicted Omnitel's Communication Manager Darius Maikštėnas.

At the moment, only OMNITEL subscribers can use eSignatures for Hansabankas's eBanking system. This bank became a pioneer in the field of eSignatures because of the large eBanking client base it possesses which led it to search for more secure and user-friendly tools to serve their customers' electronic banking needs.

According to specialists in the field, this mobile eSignature infrastructure is especially secure: two codes, known only to the user, protect the ID key contained in the telephone from illegal use. This means that, even if the telephone is lost or stolen, another person cannot use the eSignature.

The eSignature Initiation Programme is gearing all its efforts to providing favourable conditions for the spread of electronic signatures in Lithuania, and to increase the number of people who actively use this infrastructure, on-line or via mobile phones, to at least 300 000 within three years.

Further information:

- [vtv.lt \(in Lithuanian\)](#)

- [delfi.lt \(in Lithuanian\)](#)
-

PL: Poles get on-line wedding planner

Polish couples can now book their wedding dates on-line at the Zielona Góra Registry Office.

Couples planning to get married at the Zielona Góra Registry Office may check and reserve dates for their ceremony on-line. The tool operates in the form of a calendar, presenting current information on already reserved dates, enabling citizens to pick the most appropriate available date.

The system is available on the website of the Zielona Góra Municipal Office. A spokesperson for the municipality stressed that the system is secure and that personal data is not available to third parties. He also emphasised that the Zielona Góra Registry Office is working systematically to roll out a constant stream of electronic services to serve local residents more effectively and efficiently.

Other electronic services offered by the [Zielona Góra Municipal Office](#) include a facility enabling citizens to check the status of their individual cases. The 'On-line City Hall' allows citizens to submit their applications for, among other things, their ID cards and driving licences electronically.

Over the past 12 years about 300 000 vital records held at the registry office have been digitised.

Further information:

- [eGov.pl \(in Polish\)](#)
 - [samorzad.pap.pl \(in Polish\)](#)
 - [Zielona Góra Municipal Office website \(in Polish\)](#)
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SI: Birthday treat for new Slovenian parents

Three Slovenian hospitals have introduced eNotifications of births, as part of a new pilot system which will be rolled out to more maternity wards in the future.

Since the end of September 2007, 158 such notifications have been sent out. There are three stages to this procedure. First, a Unique Personal Identification Number (UPIN) is assigned in the Central Population Registry immediately after the birth.

Second, based on data provided by the maternity ward, the birth can be recorded in the Register of Births, Deaths and Marriages, in the event that the parents decide on a name for the child immediately. Finally, notification of permanent residence can also be performed.

The eNotification system will be phased in at 11 other maternity hospitals in Slovenia. This service is a step towards friendlier public administration, since it will save parents a journey to officialdom, and reduce the time needed to obtain health insurance cards and other official documents the child will need. In addition, the electronic registration of births will improve the quality and currency of data for health statistics, internal affairs, social security, health insurance, and other purposes.

The process of electronic registration is a secure one – entry is permitted only by using the digital certificate [SIGOV_CA](#) or [SIGEN_CA](#). The project involved cooperation between several ministries and external service providers.

Further information:

- [State portal of the Republic of Slovenia – Press release \(in Slovenian\)](#)
 - [Digital Certificates in Slovenia](#)
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EU: eInvoicing Expert Group set up

The European Commission adopted on 31 October a decision setting up an Expert Group on Electronic Invoicing (eInvoicing). A call for applications for those wishing to become members of the group is annexed to the decision, together with the terms of reference. The deadline for applications is 30 November.

Compared to paper invoices, eInvoices offer huge advantages for the competitiveness of enterprises – they are easier to process, reach the customer quicker, and can be stored centrally at very low cost. However three main obstacles prevent the full uptake of eInvoicing in the EU:

- eInvoicing standards in the EU and worldwide are fragmented;
- Validity and acceptance of eInvoices for legal, financial and administrative purposes still follow national rules, making cross-border transactions difficult;
- Security, authenticity and integrity considerations lead to an operational risk and thus to a deficit of trust.

In this context, the new Expert Group on eInvoicing will generally assist the Commission for creating a European eInvoicing (EEI) Framework. The objective of the EEI Framework is to provide a basis for achieving the interoperability of eInvoicing solutions in the public and private sectors across Europe by means of common business rules and technical standards.

To this end, the Expert Group will identify business requirements and ensure their validation by stakeholders, allocate responsibilities for the execution of specific work, and propose necessary steps. The timeframe for implementing these tasks will run from the beginning of 2008 until the end of 2009.

The members of the Expert Group will be appointed by the Commission among specialists with competence in the area of eInvoicing on the basis of applications from industry associations, public sector bodies and individuals representing the interest of all, or part of: the public sector, enterprises and ICT, consumers, financial service providers and standardisation organisations in the field of eInvoicing.

Further information:

- [Commission decision](#)
 - [Call for applications](#)
 - [Terms of reference](#)
 - [DG Enterprise and Industry website – eInvoicing](#)
-

EE: New one-stop portal for Estonia

The [Estonian State portal](#) is planning to merge the former State Information portal and Citizen portal to create a single integrated service. Access to information on the new portal will depend on whether the user is a citizen, entrepreneur or state official.

Technically, the portal has been constantly renewed, but this change will certainly not go unnoticed by users, according to Riho Oks, the development adviser for the State Information Systems Development Centre. The new State portal helps to coordinate the information provided and services offered by various state institutions, Oks added.

The technical capacities of the portal will help state institutions to provide eServices without being obliged to spend large sums on the development of technological solutions. Through the portal, citizens will be provided with the opportunity to submit electronically forms and applications to state institutions and receive e-mail or SMS notifications.

The new portal was designed by Markus Kasemaa and funded by the EU's Structural Funds. It was developed and administrated by the State Information Systems Development Centre. The majority of the State portal's services are currently targeted at citizens. Users are able to check their personal details and access other registry services on more than 20 national databases.

The State portal's environment provides an opportunity to create e-mail addresses with the suffix @eesti.ee; complete and convey official forms to state institutions and local municipalities; sign documents digitally, and many other things. In addition, it is possible to access other information systems, such as the Forest Registry. The State portal grew out of an eCitizen project launched in 2002.

Further information:

- [Estonian State Portal](#)
 - [Press release of the Estonian Informatics Centre \(in Estonian\)](#)
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New Factsheets

The 8th Edition of the eGovernment factsheet for Cyprus is now available online. We invite you to visit the relevant section for regular and/or ad hoc updates related to the factsheets: epractice.eu/factsheets

Latest Publications

- **ES: Survey on the use of ICTs and eCommerce in Spanish companies 2006/07** 25 October 2007 | Spain
 - **BE: Digital Divide in Flanders** 5 September 2007 | Belgium
 - **EU: Directive on services in the internal market** 27 December 2006 | EU Institutions
 - **EU: The ASP business model in environmental management** 7 June 2006 | EU Institutions
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ES: Survey on the use of ICTs and eCommerce in Spanish companies 2006/07

Complete title:

Survey on the use of ICTs and Electronic Commerce within enterprises 2006/07 – Provisional results
Encuesta sobre el uso de TIC y Comercio Electrónico en las empresas 2006/07 – Resultados provisionales

Authors: Spanish National Institute of Statistics (INE)

Description (short summary): This document provides statistics regarding the use of Information & Communication Technologies (ICTs) and eCommerce by Spanish companies (use of the Internet, online purchase of goods and services, use of new communication technologies, etc) per autonomous region, economic sector and company size. The 2006/07 figures reveal a general increase in the use of new technologies, the Internet and eCommerce.

Original URL: <http://sociedaddelainformacion.telefonica.es/jsp/articulos/detalle.jsp?elem=5298>

Languages available: ES

Number of pages: 8

BE: Digital Divide in Flanders

Complete title:

Digital Divide in Flanders
Digitale kloof in Vlaanderen

Authors: Marie-Anne Moreas, Research Centre of the of the Flemish Government, Brussels

Description (short summary): The study from the Research Centre of the Flemish Government analyses the digital divide in the Belgian region of Flanders as well as some causal models explaining this divide. Its findings are based on the results of the survey on “Socio-cultural changes in the Flemish region and in Brussels” which covers the Dutch-speaking population (aged 18 - 85 years).

The results showed that elderly people, lower-educated people, people without a paid job, people participating little or not in associations or in voluntary work, low-income families and families with no children at home are found to lag behind on almost every aspect of ICT adaptation. Moreover, the mere fact that an increasing number of people own a computer does not solve the problem of the digital divide. The nature of the divide is shifting from ICT ownership, via ICT use, towards the use of multiple computer and internet applications. A new gap is emerging between those who can deploy ICT and information to improve their own position and those who cannot. Another major finding is that the Internet users of the disadvantaged groups (except families without children) use less Internet applications to improve their position in society.

Based on the various causal models identified, the study formulates the following policy recommendations:

- In Flanders only 6 % and 10 % of the respondents respectively think that the Internet is of no use, or do not know the usefulness of the Internet. Can general campaigns, to stimulate the perception that the Internet is useful, still have some effect? On the other hand, campaigns for specific target groups can still be very useful.
- In the less ICT adapted groups there is a higher risk to stop using the Internet. The phenomenon of the drop-outs did not get much attention until now in the actions to close the gap. In order to stimulate the use of ICT and to reduce the number of drop-outs, the issue shall be tackled on different fronts simultaneously: the skills to handle this new technology (through training, preferably as early as possible), the social environment (technical support in the learning process and motivational support to overcome technophobia, ICT use embedded in ones own environment) and the financial aspects of the purchase. This calls for cooperation among the different players on the field.
- Not only the similarities but also the differences in the causal models for different kinds of ICT adaptation are relevant, to create actions which stimulate one form of adaptation or follows a whole process with different layers of ICT adaptation.

Original URL: <http://aps.vlaanderen.be/statistiek/publicaties/2007-09-perstekst-Digitale-kloof.htm>

Languages available: NL

Number of pages: 85

EU: Directive on services in the internal market

Complete title:

Directive 2006/123/EC of the European Parliament and of the Council of 12 December 2006 on services in the internal market

Authors:

European Parliament and Council of the European Union

Description (short summary): The directive on services in the internal market ('Services Directive') aims to regulate cross-border services. The following services will not be provided for in the scope of this directive: financial services transport, and health, social services relating to social housing, childcare and help for families and those in need (provided for by the State, by providers mandated by the State or by charities recognised as such by the State), audiovisual services, including cinematographic services, gambling, activities connected with the exercise of official authority, private security services, services provided by notaries and bailiffs and services of temporary work agencies. Member States have three years at most to apply and transpose the directive.

Even though the directive is not focused on eGovernment, it has important aspects and impact on how municipalities and public bodies have to deliver electronic public services. From the point of view of a Local Administration, it is a key document about how eServices must be provided to SME and companies in general.

A valuable related document is the [Handbook on implementation of the Services Directive](#) that endeavours to give Member States technical assistance in the implementation of the Services Directive.

Original URL: <http://eur-lex.europa.eu/LexUriServ/LexUriServ.do?uri=CELEX:32006L0123:EN:NOT>

Languages available: EN

Number of pages: 33

EU: The ASP business model in environmental management

Complete title:

E2SP. The Business Case of an Environmental Information System for Decision Support in ASP Mode 19th Bled eConference - Research Volume – eStrategy

Authors: Mauro Cislaghi, Robin Baker, Rafal Dunal, Elisa Negroni

Description (short summary): This research paper was presented at the 19th Bled eConference “eValues” held in Bled, Slovenia, on 5-7 June 2006.

According to PSR (OECD) and DPSIR (EEA) models, Environmental Agencies are in charge of measuring the State and Pressure and evaluate the Impact in order to define the most suitable Responses; this implies data analysis and reporting activities, as one of their core responsibilities. Environmental Information Systems (EIS) support these activities by combining the advantages of first-rate consolidated technology such as Business Intelligence and Data Warehouses) to specific technical architectures tailored to environmental management tasks.

E2SP (Environmental Enterprise Service Provider) is a online reporting and forecasting platform, providing a cost effective, Internet based EIS and Decision Support System in ASP (Application Service Provider) mode. Tasks such as data integration, data analysis through OLAP (On Line Analytical Processing), impact analysis and forecasts through mathematical models, emission inventories, indices/indicators calculation, reporting, are supplied in an integrated environment as on line services to public authorities and private industries.

The E2SP project, funded by the eTEN program of the European Commission, allowed to deploy two service centres and to develop the business case study, described in this paper, to verify the viability of the ASP approach to EIS in a trans-national context, starting from the air quality theme.

Original URL:

<http://domino.fov.uni-mb.si/proceedings.nsf/Proceedings/351B6CE5B7CEE400C125718000317D31/?opendocument>

Languages available: EN

Number of pages: 14

ePractice Workshops

ePractice.eu combines online and offline activities. Workshops give participants the opportunity to discuss the latest issues and cases face-to-face. Registration, agenda and participant bios are available online before each workshop.

[Transferring Best Practices in eGovernment](#) 7 November 2007 | Brussels

How existing eGovernment solutions can be better shared will be the main question addressed in this ePractice.eu co-branded workshop. The one-day event will explore the need to increase the learning capabilities of European Member States in the area of eGovernment in order to reap the benefits of being part of Europe.

[cc:eGov study](#) 19 November 2007 | Brussels

As well as unveiling the manifesto for citizen-centric eGovernment, the final cc:eGov event will feature four masterclasses, designed to inspire delegates and reinforce the citizen-centricity message.

Co-branding your event with ePractice.eu is possible. Please read our terms at epractice.eu/workshops

Upcoming Events

- **[BE: Transferring Best Practices in eGovernment – Workshop](#)** 7 November 2007 | Belgium

- **UK: e-Democracy '07 Conference** 8 November 2007 | United Kingdom
- **IE: 2nd Annual Data Protection Practical Compliance Conference** 9 November 2007 | Ireland
- **SK: ITAPA 2007** 12 - 13 November 2007 | Slovakia
- **PT: Conference & Exhibition on RFID** 15 - 16 November 2007 | Portugal
- **BE: Conference on the delivery of a secure e-environment for mobile European citizens** 15 November 2007 | Belgium
- **NL: 3rd eBusiness Interoperability Forum Conference** 15 - 16 November 2007 | Netherlands
- **BE: 4th International cc:eGov Workshop** 19 November 2007 | Belgium
- **IE: Cities of Knowledge Conference** 20 November 2007 | Ireland
- **LV: International Conference Regno 2007** 26 - 27 November 2007 | Latvia
- **IT: 1st OPAALS Workshop** 26 - 27 November 2007 | Italy
- **ES: Tecnimap Gijón 2007** 27 - 30 November 2007 | Spain
- **NL: Conference on EU Information and Communication in the Enlarged Europe** 29 - 30 November 2007 | Netherlands
- **DK: International RoboBraille Conference** 30 November 2007 | Denmark
- **DE: eHealth: Combining Health Telematics, Telemedicine, Biomedical Engineering and Bioinformatics to the Edge (CeHR)** 2 - 5 December 2007 | Germany
- **BE: BroadBand Europe 2007** 3 - 6 December 2007 | Belgium
- **VN: 5th Vietnam e-Government Symposium** 4 - 6 December 2007 | Asia
- **BE: NESSI 2nd General Assembly** 11 - 12 December 2007 | Belgium
- **FI: Seminar "Promoting eInclusion at local and regional level in the EU"** 12 December 2007 | Finland
- **IT: Congress on e-learning and e-government** 13 December 2007 | Italy
- **LU: Digital libraries and technology-enhanced learning** 17 - 18 December 2007 | Luxembourg
- **PT: HEALTHINF 2008** 28 - 31 January 2008 | Portugal
- **PL: Conference on Interoperability: Key to International Business** 6 - 7 February 2008 | Poland

BE: Transferring Best Practices in eGovernment – Workshop

Free interactive ePractice co-branded workshop on how existing eGovernment solutions can be better shared

Policy-makers face a growing demand to provide citizens and businesses with better access to eGovernment services. Legal and policy obligations following from a deepening of European integration, such as the Service Directive, require from governments to extend and integrate the range of services offered to citizens and businesses. Increasing mobility of citizens and firms has to be accommodated by services with a cross-national or pan-European scope.

Good eGovernment solutions can ease administrative procedures, reduce administrative burden for citizens, businesses and public administrations, and stimulate cross-border economic activity with all its associated benefits. Integration and pan-Europeanisation of eGovernment services is an important competitive advantage for countries wishing to attract workers, consumers and businesses from other countries.

All these issues will be addressed in the ePractice.eu cobranded workshop "Re-inventing the Wheel? – Transferring Best Practices in eGovernment", to be held in Brussels on November 7, 2007. The one-day event organised by RAND Europe and UNU-MERIT for the EUREGov project (www.euregov.eu) will explore the

need to increase the learning capabilities of European Member States in the area of eGov in order to reap the benefits of being part of Europe.

Free registration will be open online until November 6, 2007.

Event website: <http://www.epractice.eu/workshop/transferringpractice>

Venue:

Beaulieu 25
B-1049 Brussels
Belgium

Contact: E-mail: workshop@euregov.eu

UK: e-Democracy '07 Conference

3rd edition of the annual e-Democracy Conference in the UK

This 3rd edition of the eDemocracy Conference organised by Headstar will take place in London on 8 November. The event will bring together British deputies from all the main parties, senior representatives of local government and international guests. Attendees from both the public and private sector are expected to participate.

Topics to be covered by the plenary and workshops range from those that have been setting the headlines, such as ePetitions; to how local councillors are using the web; the future for local eDemocracy worldwide and virtual worlds; eVoting and social networking, etc.

Furthermore, the 'Working2Gether' policy conference is merging with e-Democracy '07. Two Working2Gether streams will look at the role that private sector innovation and small businesses can play in helping our democracy to modernise.

Registration can be performed online at the event website. The attendance fee amounts to £145 (approx. €208) plus VAT for the Public Sector as well as voluntary & registered charity organisations, and to £195 (approx. €280) plus VAT for Private Sector representatives.

Event website: <http://www.headstar-events.com/edemocracy07/>

Venue:

The New Connaught Rooms
61-65 Great Queen Street
London WC2B 5DA
United Kingdom

Contact:

E-mail: claire@headstar.com

IE: 2nd Annual Data Protection Practical Compliance Conference

2nd Annual Data Protection Practical Compliance Conference

This Conference will bring together in Dublin, Ireland, the leading authorities in the field of data protection, as well as the related areas of records management, privacy and information technology.

Billy Hawkes, the Irish Data Protection Commissioner, will be the keynote speaker. Other expert speakers are from leading corporations and government.

Participants will gain practical data protection advice and learn the underlying rationale essential to steering their organisation and clients through the myriad of data protection issues that arise every day. One of the presentations will look at how the challenge of data protection compliance is being met within the public sector with specific emphasis on the overlapping roles of the Data Protection and Freedom of Information compliance officers.

Registration can be performed online. Attendance requires the payment of a fee.

Event website: <http://www.pdp.ie/>

Venue:

Morrison Hotel
Ormond Quay
Dublin 1
Ireland

Contact: E-mail: epractice.eu@privacydataprotection.net

SK: ITAPA 2007

Fifth ITAPA International Congress 2007

The Fifth edition of the ITAPA International Congress will take place in Bratislava, Slovakia on 12-13 November. Organised every year in Slovakia, the event will take place under the patronage of Mr. Robert Fico, Slovakia's Prime Minister, Mr. Dusan Caplovic, Deputy Prime Minister of the Government of the Slovak Republic for the Knowledge-Based Society, European Affairs, Human Rights and Minorities, and Mr. Lubomir Vazny, the Minister for Transport, Posts and Telecommunications.

The congress aims to gather public sector actors, business representatives and academia members interested in the fields of Information Society, eGovernment and the knowledge-based economy, for them to meet and exchange information and learn about the latest projects and foreign trends as well as various solutions using ICTs.

The Congress programme features a wide range of keynotes covering highly topical issues. eGovernment national and local projects of several EU countries will also be presented. Furthermore, three parallel series of sessions will be running over two days with focus on the following themes: Global Trends and Policy Issues, Program Delivery, Special Fora. Moreover, the winners of the ITAPA 2007 Distinction Awards will be announced at the opening of the second day of the Congress.

Registration can be performed online at the event website.

Event website: <http://www.itapa.sk/index.php?ID=3830>

Venue:

Crowne Plaza Hotel
Hodzovo Namesie 2
Bratislava, 81625
Slovakia

Contact:

E-mail: jan.husar@skosi.org

PT: Conference & Exhibition on RFID

Conference & Exhibition on RFID – The next step to the Internet of Things

Hosted during the Portuguese Presidency of the EU, this conference is organised by the Portuguese Knowledge Society Agency (UMIC) and the Cabinet of the Technological Plan and the Lisbon Strategy (IAPMEI), with the support of the General Directorate for the Information Society and the Media of the European Commission.

The event will discuss the existing barriers and concerns to the wide acceptance of RFID and the answer provided by the business and technical communities, the standardisation bodies and the public policies for governance of resources.

The key objectives of the conference are as follows:

- Raise awareness of RFID topics in the European Union (benefits and concerns);
- Discuss the issues related to privacy and security, in the context of the work developed by the Expert Group on RFID created by the EU Commission;
- Foster and reinforce knowledge networks and research based partnerships to contribute to the continuous progress and acceleration of the RFID and the Internet of Things;
- Identify ideas for demonstration projects of the Internet of Things that are innovative both as business applications and on the usage of technology;
- Identify mobilising ideas for key research projects addressing technological barriers perceived as preventing a broader dissemination of RFID and the Internet of Things.

Registration is now closed but a conference webcast is soon to be available.

Event website: <http://www.rfid-outlook.pt/>

Venue:

Conference Centre
Lagoas Park
Portugal

Contact:

E-mail: ideas@rfid-outlook.pt

BE: Conference on the delivery of a secure e-environment for mobile European citizens

A Digital Europe: Delivering a secure e-environment for mobile European citizens

Security goes hand in hand with the development and delivery of Pan-European eGovernment Services. This conference is organised within the framework of the EU supported secureEgov study project whose aim is to support the development and activities of a European strategy for secure e-government services.

To take place in Brussels on November 15, the event will present the key issues that need to be addressed, prioritise them, and recommend appropriate policy actions. High level speakers will set the boundaries for where the vision should be going and what is required to make it happen. Multi-stakeholder round tables will ensure a measured and insightful debate.

The conference will deliver:

- Base line overview of key security issues and research needs for developing secure pan-European eGovernment services;
- Greater awareness of the importance of security in the development of cross-border eGovernment services;
- Policy recommendations: Security guarantees required to create a trusted environment for mobile European citizens.

Registration to this free event can be performed [online](#).

Event website: <http://www.securegov.eu/>

Venue:

Centre Borchette
Rue Froissart 36
1040 Brussels

Contact:

E-mail: neilr@rand.org

NL: 3rd eBusiness Interoperability Forum Conference

"Accelerating process improvement and innovation via eBusiness standards"

The 3rd annual eBusiness Interoperability Forum Conference (eBIF Conference) is organised by the European Committee for Standardization (CEN) under the title "Accelerating process improvement and innovation via eBusiness standards".

With the conference main thread being "Standards and Interoperability in eInvoicing and eProcurement", participants of this year's edition will be informed and share experiences about opportunities, benefits, problems and solutions related to eBusiness interoperability in Europe today.

Following two keynotes dedicated respectively to the 'Single European Electronic Market' and to the 'Single European Payment Area' (SEPA), the conference programme will break into four separate sessions to be spread over its two days:

- Business benefits – as researched and in practice
- Enabling Interoperability – Issues and approaches
- eBusiness interoperability strategy
- Tutorial Session on strategic policy and technology developments

The event is of interest for representatives from any company or organisation that is or will get into contact with these business topics. Examples are IT vendors, end-users from industry, SME's, public administrations, etc. Participation to the conference is free of charge, but requires pre-registration. Registrations are now possible [online](#).

Event website:

http://www.cen.eu/cenorm/businessdomains/businessdomains/iss/activity/ebifconference2007_announcement.asp

Venue:

EQUENS
Eendrachtlaan, 315
3526 LB Utrecht
The Netherlands

Contact: E-mail: emmanuelle.ramaz@cen.eu

BE: 4th International cc:eGov Workshop

4th International Workshop: Organisational change for citizen-centric eGovernment - Final dissemination event, Brussels, November 19th 2007

The fourth international cc:eGov Workshop (cc:eGov) to take place in Belgium on 19 November is the fourth and final one in a series of four events aiming at serving as key drivers to the cc:eGov study project.

The cc:eGov study was launched in June 2006 by the European Commission's eGovernment Unit in DG Information Society and Media in order to better understand the organisational culture and citizen centricity in the EU and subsequently produce concrete conclusions and tools for policy makers and practitioners.

The final dissemination event aims to present results from all strands of work from the project, including a Handbook, designed to help citizens and organisations address citizen-centric readiness. Launch and presentation of the Handbook will be followed by a series of "masterclasses", led by practitioners who can demonstrate successful citizen-centric approaches in action.

Space at this free event can be booked by sending an email to: ccegov@ecotec.com.

This event is co-branded with ePractice. Therefore, registration can also be performed online at the ePractice.eu workshop's page: <http://www.epractice.eu/workshop/cceGov>.

Event website: <http://www.ccegov.eu/?Page=Workshops>

Venue:

European Commission
DG Information Society and Media BU25
Avenue de Beaulieu 25
Brussels

Contact: E-mail: ccegov@ecotec.com

IE: Cities of Knowledge Conference

An International eGovernment/Public Sector Knowledge Management event

This Cities of Knowledge Conference will take place in Dublin on 20 November. The event is associated with the dissemination work of the "Innovative Cities for the Next Generation (ICiNG)" project which is funded through the European 6th Framework Research programme. The Dublin City Council and Dublin Institute of Technology co-organise the event with the collaboration of the ICiNG consortium.

The ICiNG project aims to develop effective e-communities and e-access to city administration. The project is based in Dublin, Barcelona, and Helsinki. Each city is providing 'City Laboratory' test-bed sites in strategic development/city regeneration locations where users will trial and evaluate technologies and services.

This conference will attract strategic thinkers from local government around Europe to interact with leading edge speakers including those from innovative cities like Barcelona, Helsinki, Dublin, Tallinn, Derry, Liverpool, and San Jose (USA), as well as thought leaders from global technology companies and the European Commission.

Early booking is recommended as spaces are limited. Registration can be performed online at <http://www.bookyourplace.ie/> or by phone +353 1 668 0600

Event website: <http://idt.uab.es/events/events.htm>

Venue:

Clontarf Castle
Castle Avenue
Clontarf
Dublin 3
Ireland

Contact: E-mail: jbattle@bcn.cat

LV: International Conference Regno 2007

Sixth Regno Conference

The Regno Conference, now in its 6th edition, is organised by the Secretariat of Special Assignments Minister for Electronic Government Affairs of Latvia together with the Population Register Centre of Finland. The event is supported by the IDABC programme of the General Directorate for Informatics of the European Commission.

The purpose of the Regno Conference is to provide participants from over 25 countries with an opportunity to exchange information about the situation of base registers and public eServices development in different countries and to discuss about future strategies in that area as a part of eGovernment. Around 200 participants are expected to attend, including ministers, leading specialists of the registers, eGovernment policy makers, eService providers, as well as representatives of the academic sector, businesses and representatives of NGOs.

The 2007 edition of Regno will cover the following topics:

- All aspects related to the role of Registers in the provision of qualitative and modernised eServices for administrations, citizens and business;
- Use of registers data, integration of state registers, development of eArchives, implementation of eSignature, legislation on eDocuments, validity of electronic data; business process rearrangements, and other similar issues;
- EU-wide possibilities with regard to the improvement and development of collaboration, such as Interoperability, secure exchange of information between registers and service providers, trust and security of public eServices provided by Registers.

Moreover, a thematic meeting on 'Information management, standards and data quality' will be held during the conference. This meeting is organised in the frame of the ePSIplus Thematic Network, funded by the eContentplus programme, to support the implementation of the European Directive on Public Sector Information (PSI) Re-use, in the period leading up to its review in 2008.

Attendance is free and registration can be performed online at the event website.

Event website: <http://www.regno2007.lv/eng/index.php?p=0>

Venue:

Reval Hotel Latvia
55 Elizabetes Street
Riga
Latvia

Contact: E-mail: toms.celmlers@eps.gov.lv

IT: 1st OPAALS Workshop

1st International Workshop on Open Philosophies for Associative Autopoietic digital ecosystemS (OPAALS)

The 1st international Workshop on Open Philosophies for Associative Autopoietic digital ecosystemS (OPAALS) will be held in Rome, on 26-27 November 2007. The main objective of the OPAALS Workshop is to contribute in the development and promotion of innovative research in the field of Digital Ecosystems.

OPAALS is a Network of Excellence (NoE) which aims to understand in depth the collaborative processes and ICTs that underpin the continuous creation, formalisation, and sharing of knowledge in the form of business models, software infrastructure for e-Business transactions, and new formal and semi-formal languages. The objective is to help achieve sustainable digital business ecosystems of SMEs and software components. The OPAALS strategy is based on Open Source and Open Knowledge, through the development of an Open Knowledge Space that will catalyse all NoE research, collaboration and dissemination efforts.

The Rome event is intended to bring together researchers from academia, industry, business, Open Source communities, and public administration by providing a forum for interdisciplinary research in social science, computer science and natural science. Submissions of papers are welcome by November 10 at the latest. Those wishing to attend may send an email to carissa.prosperi@create-net.org.

Event website: <http://www.opaals.org/conference.php>

Venue:

Roma Eventi Conference Centre
Via Alibert 5 a
00187 Rome
Italy

Contact: E-mail: carissa.prosperi@create-net.org

ES: Tecnimap Gijón 2007

10th Congress on Information Society for the Modernisation of Civil Services – ‘Administration 2.0: New services, New rights’

The 10th edition of Tecnimap will take place over four days in Gijón, Spain. It is organised by the government of the Principality of Asturias and Gijón City Council in association with the Spanish Ministry of Public Administrations. Every year, this event brings IT representatives from different levels of public administration together with eGovernment experts and the industry for those to exchange experiences, ideas and projects in the field of information technologies and public services.

Over 5 000 participants are expected to attend this edition together with 250 companies and news agencies. During four days of lectures, roundtables and workshops, eGovernment issues will be addressed and discussed. This year’s edition theme is ‘Administration 2.0: New services, New rights’. Focus will be placed among others on laying down the foundations of Spain’s recently adopted Law on Citizen’s access to public services. The exhibition area will again feature demonstrations of concrete solutions to problems facing public authorities.

For the first time, a forum will be held at Tecnimap for citizens to present their opinions and suggestions regarding the electronic modernisation process of public administrations. Another novelty in this year’s edition is the granting of three awards; one for each level of government in Spain. The awards winners will be the most outstanding initiatives that enable communications between citizens and administration, promote and simplify access to public services and allow for citizen participation.

Participation is free-of-charge both for Spanish civil servants at any level of government and for public sector representatives from other countries. The deadline for papers submissions will be announced in due time.

Event website: <http://www.tecnimap.es/Tecnimap/default.aspx>

Venue:

Gijón Trade Fair
Paseo del Doctor Fleming, no. 481
33203 Gijón
Spain

Contact: E-mail: secretaria.tecnimap@gijon.es

NL: Conference on EU Information and Communication in the Enlarged Europe

Keep Ahead with EU Information and Communication in the Enlarged Europe: EU Information and Communication Strategies - Communicating Europe, Openness, Transparency and Access to Documents

This conference is organised by the European Institute of Public Administration (EIPA) and will take place in Maastricht, the Netherlands, on 29-30 November. It will address the information implications of the evolving policy-making processes in the EU and the role of information and communication in the debate on improving European governance, as well as the latest developments regarding access to documents (acts of the community institutions and other bodies such as agencies).

Furthermore the event will discuss the new developments in the area of products and services related to European information (EUR-lex, EU publications, Eclax database, Ipex) by scrutinising these initiatives and analysing their strengths and drawbacks. The conference will also explore which issues need further attention in the near future. To this end, new initiatives regarding new dialogue methods and technology (i.e. eParticipation and eConsultation) such as EU-Tube, will be discussed.

This conference is aimed at those working in the field of European affairs within the EU institutions and other international organisations, but also national, regional and local government, academia, research organisations and think-tanks, NGOs, professional and trade associations, as well as information professionals, documentalists and business representatives. About 100 participants are expected to attend.

Attending requires the payment of a €700 fee and registration can be performed online.

Event website: <http://www.eipa.eu/en/activities/show/&tid=1837>

Venue:

European Institute of Public Administration
Green conference room (1.45)
O.L. Vrouweplein 22
6211 HE Maastricht
The Netherlands

Contact: E-mail: j.groneschild@eipa-nl.com

DK: International RoboBraille Conference

RoboBraille – Towards an accessible and inclusive information society

An eTEN project, RoboBraille is an email-based translation service capable of translating documents to and from contracted Braille and to synthetic speech. Users submit documents (e.g., text files, Word documents, HTML pages) as email attachments. The translated results are returned to the user via email, typically within a matter of minutes. The service is available free of charge to all non-commercial users.

This conference, to take place in Sorø, Denmark, on 30 November, is organised by The RoboBraille consortium and Synscenter Refsnæs, the Danish Center for Visual Impairment for Children and Youth, with the support of the European Commission.

Following the successful validation of RoboBraille amongst visually impaired users throughout Europe, a handful of speakers will intervene at the event to give their views and perspectives on how the RoboBraille-service and similar ICT solutions can be used to create a more accessible and inclusive information society.

Participation to the conference is free. Those wishing to participate are invited to send a mail with their contact details to: conference@robobraille.org. Seats will be allocated on “first come, first served” basis.

Event website:

<http://notesnet.dk/websites/acj/robobraille.nsf/all.lookup/7ADC188D5EDE0657C125737D007A21A2?OpenDocument>

Venue:

Banquet Hall (Festsalen)
Sorø Akademis Skole
Hovedbygningen
Akademigrunden 8
4180 Sorø
Denmark

Contact: E-mail: conference@robobraille.org

DE: eHealth: Combining Health Telematics, Telemedicine, Biomedical Engineering and Bioinformatics to the Edge (CeHR)

International Conference on eHealth combining Health Telematics, Telemedicine, Biomedical Engineering and Bioinformatics to the edge.

Topics & Content

- International and National Approaches to eHealth
- Legal, Social and Ethical Aspects of eHealth

- The eHealth Challenge of Semantic Interoperability
- eHealth Standardisation
- Electronic Health Record Architecture
- Terminologies and Ontologies in Medicine
- Evaluation and Validation of Approaches and Solutions: Users and Behavioural Aspects of eHealth
- Personal Health Paradigm
- Bioinformatics and Genetics for Future eHealth Approaches
- Biomedical Engineering as the Other End of the Interoperability Chain
- Ubiquitous and Autonomous Computing

Website: <http://www.CeHR.de>

Contact: info@cehr.de

BE: BroadBand Europe 2007

BBEurope 2007 Conference

BBEurope 2007 is organised with the support of the European Commission. This European Forum dedicated to broadband will take place over four days in Antwerp, Belgium from 3 to 6 December.

The event will feature exclusive scientific presentations on broadband projects research results, semi-scientific commercial presentations from agencies and municipalities, and semi-commercial presentations from companies on broadband products and services. Speakers will include representatives from the European Commission, government agencies, standardisation bodies, professional organisations, world-wide Industry representatives, R&D centres and the Academia.

The conference programme will focus on Broadband Drivers (such as eHealth and eGovernment) & Broadband Applications. Among other topics, the programme is likely to cover regulatory, legal and security issues, national broadband strategies and standardisation. The call for papers is open until 1 September 2007.

Event website: <http://www.bbeurope.org/>

Venue:

Antwerp
Belgium

Contact: E-mail: peter.vandaele@intec.UGent.be

VN: 5th Vietnam e-Government Symposium

Towards a better life for citizens, e-Vietnam

The Ministry of Information and Communication of Vietnam, the Hochiminh City Department of Information and Communication, and the International Data Group (IDG) co-organize the 5th annual Vietnam e-Government Symposium which will take place on December 4-6, 2007 in Hochiminh City.

Under the theme 'Towards a better life for citizens, e-Vietnam', the Symposium is aimed at assessing practical eGovernment issues and creating better public services for citizens and businesses by strengthening the eGovernment model.

An open forum on eGovernment with the presence of national and local policy-makers, international organisations representatives and solution providers, the conference part will feature 3 keynotes of high practical value to be delivered by both local and international speakers, as well as several sessions based on experiences from foreign eGovernment case studies relating to security, architecture and more.

An exhibition will be running in parallel to display solutions and technology for eGovernment application inside

and outside the country.

600 conference guests are expected. Registration can be performed online for a US\$ 50 admission fee (approx. €70).

Event website: <http://www.egov.com.vn>

Venue:

Sheraton Saigon Hotel
88 Dong Khoi Street
District 1
Hochiminh City
Vietnam

Contact: E-mail: le_nguyen@idg.com.vn

BE: NESSI 2nd General Assembly

NESSI 2nd General Assembly: enabling the next way of services

NESSI – the European Technology Platform dedicated to software and services – was launched in September 2005 by 13 partners and enlarged in June 2006 to 22 partners and over 200 members. Since then, NESSI has grown to a 300+ member organisation dedicated to the shift to a service-oriented economy. The platform aims to provide a unified view for European research in Services Architectures and Software Infrastructures that will define technologies, strategies and deployment policies fostering new, open, industrial solutions and societal applications that enhance the safety, security and well-being of citizens.

NESSI's second annual General Assembly, to take place in Brussels in December 2007, is focused on steps towards implementation.

On 11 December, plenary sessions will include presentations of the steps NESSI is taking to move closer to implementation, including an extensive user session, the NESSI research structure and the projects launched to support the delivery of NEXOF, the NESSI Open Service Framework.

On 12 December, parallel working sessions will provide the opportunity to discuss in more details the SME strategy, national and international collaborations, contribution mechanisms to NEXOF, the role of services in the Future of Internet and in the revision of the FP7 work programme.

Attendance to the event is free, but the online registration is compulsory.

Event website:

<http://www.nessi-europe.com/Nessi/Events/NESSIGeneralAssemblyDecember2007/Presentation/tabid/327/Default.aspx>

Venue:

Hotel Plaza Brussels
Boulevard Adolphe Max 118-126
B-1000 Brussels
Belgium

Contact: E-mail: office@nessi-europe.com

FI: Seminar “Promoting eInclusion at local and regional level in the EU”

International Seminar on Promoting eInclusion at local and regional level in the EU

Jointly organised by the EU's Committee of the Regions (CoR) and the City of Lahti (Finland) in association with the Council of European Municipalities and Regions (CEMR), this seminar will take place on 12 December

in Lahti.

With the European Strategy for eInclusion to be launched in autumn 2007, the event will showcase the local and regional dimension of eInclusion in Europe. It will focus on the opportunities to deliver real benefits for all groups in society and on the potential for the development of ICT services.

The seminar will look at the lessons learnt from innovative inclusive ICT projects and best practices from EU regions and municipalities in social and geographical eInclusion and inclusive eGovernment. A draft of the seminar programme is already available [online](#).

This free event is addressed to members of the Commission for Culture, education and research (EDUC) of the CoR (view [invitation](#)) and of the CEMR, as well as Finnish participants and external guests. External guests have to register via educ@cor.europa.eu.

Event website: <http://www.cor.europa.eu/en/presentation/educ.asp>

Venue:

Sibelius Hall
Ankkurikatu 7
Lahti
Finland

Contact: E-mail: educ@cor.europa.eu

IT: Congress on e-learning and e-government

Government and education strategies for the knowledge society

This one-day event is organised on behalf of the University of Teramo in the frame of project E-learning 'Share' (Minerva/Socrates). It will be held Italian on the university campus.

In a knowledge society, learning processes are not anymore the monopoly of schools and universities; they are also located in the innovation processes of all organisations. Within public organisations in particular, next to traditional communication methods there is a need for eLearning processes aimed at citizens for those to be able participate in the decision making process.

In this context, the 'Congress on e-learning and e-government' will gather Italian experts of the eGovernment and eLearning fields with a view to address an essential question: Is eGovernment achievable without eLearning?

Papers can be submitted until 30 August. Participation to the event is free-of-charge and registration can already be made on-line.

Event website: <http://www.elearningeinnovazione.org/e.php?iddevt=9>

Venue:

University of Teramo
Campus Coste S.Agostino
64100 Teramo
Italy

Contact: E-mail: msandrini@gmail.com

LU: Digital libraries and technology-enhanced learning

Information days on the third ICT Call under FP7, objective "Digital libraries and technology-enhanced learning"

Organised by the the European Commission, these information days address researchers interested in

submitting project proposals to the third Information and Communication Technologies (ICT) call under the Seventh Research Framework Programme (FP7), objective "Digital libraries and technology-enhanced learning".

The aims of the two half-day plenary sessions are to help participants to better understand the Work Programme for ICT research in FP7 for 2007 and 2008 and criteria for the evaluation of proposals, to facilitate sharing of ideas and experiences, and to find partners for project consortia.

Participation is free of charge but subject [online registration](#) before 3 December 2007.

Event website: http://cordis.europa.eu/fp7/ict/telearn-digicult/call3-infodays_en.html

Venue:

European Commission
Jean Monnet building
Conference centre
Rue Alcide de Gasperi
Kirchberg
Luxembourg

Contact: E-mail: info-telearn@ec.europa.eu

PT: HEALTHINF 2008

International Conference on Health Informatics

INSTICC, a scientific, non-profit association whose goals are to develop and disseminate knowledge in the areas of information systems and technologies, is co-organising with the University of Madeira the HEALTHINF 2008 Conference, to be held from 28 to 21 January 2008 in Funchal, Portugal. HEALTHINF is part of BIOSTEC - The International Joint Conference on Biomedical Engineering Systems and Technologies.

The purpose of HEALTHINF is to further promote ICT in healthcare by bringing together researchers and practitioners interested in the application of ICT to healthcare and medicine in general, and to the specialised support to persons with special needs in particular.

Among the many topics to be addressed at HEALTHINF 2008 are eHealth, Online medical applications, Confidentiality and Data Security, Interoperability, Hospital Management Systems, Databases and Datawarehousing, Assistive technology, Decision Support Systems, Expert Systems in Healthcare, etc.

Online registration will be possible as from October 2007. A regular early registration fee amounts to €550 while late/on-site regular registration is €620.

Event website: <http://www.healthinf.org/>

Venue:

Funchal, Madeira
Portugal

Contact: E-mail: secretariat@healthinf.org

PL: Conference on Interoperability: Key to International Business

Conference on Interoperability: Key to International Business – the role of ICT Standards

The European Committee for Standardisation (CEN), together with the European Committee for Electrotechnical Standardisation (CENELEC), the European Telecommunications Standards Institute (ETSI) and the American National Standards Institute (ANSI) are organising this conference on interoperability to take place in February 2008 over two days in Warsaw. The event is co-financed by the European Union and the European Free Trade Association (EFTA).

The aim of the conference is to enhance awareness of the need for standardisation activities addressing interoperability. All interested parties involved in interoperability and standardisation activities will be given the opportunity to present their activities, compare and contrast different solutions, and identify future needs and possibilities in collaboration with others.

Call for contributions are now open until 15 August 2007, and papers are to be submitted in light of the six break-out sessions themes that have been selected: Home and Building Electronic Systems (HBES) (including SmartHouse); eBusiness Interoperability; Radio Frequency Identification Devices (RFID); Entertainment (multimedia, digital TV); Case studies on interoperability (eHealth, eLearning, eSkills, eGovernment); Technical Interoperability and Quality of Standards.

Registration will be possible as from October 2007.

Event website: <http://www.cen.eu/cenorm/businessdomains/businessdomains/iss/cceaconf.asp>

Venue:

Intercontinental Warszawa
Ul.Emilii Plater 49
00-125 Warsaw
Poland

Contact: E-mail: info@cenelec.org

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