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European ePractice Newsletter

N. 255 - 4 November 2008

>> Our first webcam winner!

Mr. Jose Angel Martinez Usero, from Spain, is the first winner of our Autumn Webcam Prize Draw. Congratulations for the prize and the [751 kudos](#) you have already earned! The special ePractice.eu giveaway is still going on and there are four other webcams waiting to be given away. All registered members are suitable to be one of the next winners just by maintaining an active involvement within the portal, posting a good practice case or proposing news, for example. During the campaign, which will close on November 23, the ePractice.eu team will choose every week a winner according to the prize draw conditions and will award him/her with a webcam. For more information and detailed conditions of the campaign, please visit epractice.eu/info/86

>> eInclusion of Immigrants and Ethnic Minorities workshop

On November 13th ePractice.eu will celebrate an international workshop in Brussels to analyse several themes related to eInclusion and Immigration in the EU. Coordinated by Professor Joe Cullen, from the Tavistock Institute (UK), the seminar's keynote speeches will be delivered by Mr. Stefano Kluzer, from the Institute for Prospective Technological Studies (Italy) and Ms. Dana Diminescu, from the Maison des Sciences de l'Homme foundation (France). Three relevant case studies presentations and interactive discussions will follow. If you are interested in this free event, register now at epractice.eu/workshop/einclusionresults

>> Last seats available for the Administrative Burden workshop

The Administrative Burden which will take place in Brussels on November 25 is almost fully booked. Only a few seats are available, so we encourage ePractice.eu members to register online to participate in the seminar. During this free event, participants will learn about the actions undertaken by the EC for measuring and reducing Administrative Burden and will be provided with an up to date overview of the latest activities of the Standard Cost Model Network. The workshop will also analyse several good practice cases showing how administrative burden is successfully being reduced for business, citizens and governments along Europe. Registration is open at epractice.eu/workshop/adminburden

>> New issue of the European Journal of ePractice

The just released fifth issue of the *European Journal of ePractice*, provides insightful reflections on High Impact services that deploy large scale solutions to millions of users and take into account the size/impact ratio in relation to the share of the total relevant population reached. The invited editor of the issue is Michael Blakemore, Emeritus Professor at the University of Durham and co-director of IDRA Ltd, an information strategy consultancy, and the articles are authored by Trond Arne Undheim and Jochen Friedrich; Bram Klievink and Marijn Janssen; Mauro Cislighi, Domenico Pellegrini and Elisa Negroni, and Sirajul Islam. You may download the publication [here](#).

Please feel free to forward epractice.eu/newsletter to whom it may be of use. You are welcome to send suggestions that may help us to improve the portal and enrich its content. We invite you to [become a member](#) of ePractice.eu in order to use all our services.

Latest Cases

- [solutions4inclusion - inspiring examples of technology enabled services](#) 4 November 2008 |
- [The Semantic Interoperability Centre Europe](#) 3 November 2008 |
- [Faccil](#) 3 November 2008 |

Editor's Choice of the week: [One Touch Gov](#)

solutions4inclusion - inspiring examples of technology enabled services

solutions4inclusion is a new online tool providing local authorities and their partners with inspiring examples of technology enabled services that are improving the lives of disadvantaged people. This will make an important contribution to the action plan by helping local practitioners to consider approaches to achieving digital and social inclusion in their areas. Open to all, visitors can search the site by various criteria (national indicators, excluded groups, exclusion problems or free text) to quickly find examples of inspiring projects, including short descriptions and contact details for each case. solutions4inclusion is also available as a place for you to share and disseminate the many good ideas and projects that exist on the ground already but which have, to date, received low visibility. solutions4inclusion currently provides examples of more than 400 projects that use technology to enhance social inclusion. Projects are derived from multiple sources including the Digital Inclusion Team, ePractice, esd-toolkit, Digital Challenge, Tech4i2, eGovernment and other awards. It is a joint project between the CLG, De Montfort University, the Digital Inclusion Team and esd-toolkit.

The Semantic Interoperability Centre Europe

The project "Semantic Interoperability Centre Europe (SEMIC.EU)" is designed to build a European platform for interoperability assets and services available to the public sector and its stakeholders in Europe. Beside organisational and technical interoperability, semantic interoperability is one of the pre-conditions for a seamless data exchange and user-centred delivery of pan-European eGovernment services. Based upon best practices and a framework of rules and guidelines SEMIC.EU establishes a repository of interoperability assets. Provided assets, such as XML schemas, ontologies and taxonomies, are open for reuse by any European

eGovernment project. Furthermore, SEMIC.EU intends to create an active competence network of projects dealing with semantic interoperability issues. The Semantic Interoperability Centre Europe (SEMIC.EU) is an infrastructure horizontal measure of the IDABC programme. Its objective is to promote the reuse and harmonisation of interoperability assets that are the basis of cross-border eGovernment services. More precisely, SEMIC.EU intends to promote the reuse of syntactic (e.g. XML schemas) and semantic assets (e.g. taxonomies) needed for semantic interoperability. Semantic or content interoperability is about ensuring that the meaning of the information exchanged is not lost in the process, that it is readable and understood by the people, applications, and institutions involved. Once operational, SEMIC.EU will provide such interoperability assets via a public web repository to interested stakeholders in European public administrations. SEMIC.EU will also provide a communication platform for interested parties facilitating the creation of expert communities on semantic interoperability issues. Sharing experiences and solutions in such an expert community will create synergies and will be one way to the harmonisation of data exchange models.

Faccil

Electronic invoice deployment is a challenge, specially when dealing with electronic signature. To make electronic invoice adoption easier, we choose to design a system that would be easy to use for the issuing party, taken care internally of all aspects of electronic signature. At the same time it should be easy for the receiving party to deal with invoice content and electronic signature validation, through the use of the platform. The system uses a UBL/facturae format for the invoice and a XAdES X-L (from ETSI TS 101 903 standard) electronic signature. This electronic signature format includes all electronic evidences regarding the validity of the electronic signature thus freeing the receiving party from further processing. The model takes into account that we have more than 150 certification authorities in Europe (and all of them should be considered when dealing with validation), and that electronic invoicing is also a key part of government eprocurement.

Latest News

- [ES: Promoting eServices in rural areas](#) 4 November 2008 | Spain
- [EU: iG 2.0 Award Results – Overall winner and best cases](#) 31 October 2008 | Pan European
- [UK: Consultation on 'Delivering Digital Inclusion'](#) 31 October 2008 | United Kingdom
- [EU: OSOR.EU successfully launched in Malaga](#) 30 October 2008 | EU Institutions
- [FR: Preparing 'Digital France 2012'](#) 29 October 2008 | France

ES: Promoting eServices in rural areas - 4 November 2008

The Spanish Minister for Industry, Tourism and Trade and the Minister for Public Administrations have launched a new training programme aimed at promoting the use of eGovernment services by the citizens of rural areas, so as to break the digital divide.

The initiative is intended to bring the citizens of rural areas closer to all three levels of Government in Spain by enabling them to benefit from the approximately 900 central, regional and local public services available on the eGovernment portal '[060.es](#)'.

Named 'Telecentres training and revitalization plan', the €2 million project relies on the network of [Red.es Telecentres](#); those free Internet access points located across Spain's rural areas. Over 500 Telecentres trainers will, within 1 500 Telecentres, instruct the population on how to perform operations via the eGovernment portal and to obtain information by electronic means.

In this light, printed and audiovisual information material have been designed in a clear language, with practical examples of the citizens' daily life aspects, so as to demonstrate the advantages of the portal. In addition, distinct multimedia information packs are being conceived following the specific profiles (youngsters, women, seniors, immigrants, etc) structuring the portal. This material will include information on each target group's most used services, as well as on the use of the national eID card.

Miguel Sebastián, Minister for Industry, Tourism and Trade stressed that following the successful deployment of Telecentres, his department will concentrate its efforts on the "valorisation of the infrastructure" by adding "services associated to the Telecentres". He informed that the launch of the 'Telecentres training and revitalisation plan' is the first measure in this direction, and that it is based on the Training axis of the Avanza2 programme.

The plan has already started being implemented in 304 Telecentres in the regions of Andalusia and Asturias, with 150 dedicated trainers involved. Later on, the plan will focus on the regions of Castile and León, the Canary Islands and Murcia, and then on Galicia, the Valencian Community, Castile-La Mancha and Extremadura.

Further information:

- [Press release – Red.es \(in Spanish\)](#)
- [eGovernment portal 060.es \(in Spanish\)](#)
- [Red.es Telcentres Portal \(in Spanish\)](#)

EU: iG 2.0 Award Results – Overall winner and best cases - 31 October 2008

Since its first edition, one of the main objectives of the ESIIG initiative has been to share the current practices in the field of interoperability in the eGovernment at local, regional, national and European levels. In this light, the iG Award and the associated prizes aim to acknowledge the most outstanding actions or initiatives in the field of interoperability.

The organiser of the ESIIG 2 Summit, the Lazio region, launched the second edition of the iG Award (iG 2.0) initiative in collaboration with ePractice.eu. The competition was open to a wide spectrum of participants, from public authorities at local, regional, national and European levels to stakeholders of the private sector experts in the ICT field and in the Knowledge and Information Society.

The finalists' and winners' selection was carried out by a jury made up of experts in ICT from the Public Administration, the Academia and the research community, against four evaluation criteria: Innovativeness, Practical results, Impact and Transferability. The Technical and Scientific Committee of ESIIG 2 concluded the evaluation of the sixteen cases submitted through the ePractice.eu portal.

EUCARIS (the European car and driving licence information system) won the overall 'iG 2.0 Award' for the most outstanding initiative in the field of interoperability. The prize was awarded by Mario Michelangeli, Regional Minister for Consumer Protection and Administrative Simplification of the Lazio Region, during a dedicated session of the ESIIG 2 Summit.

Furthermore, the four other iG 2.0 Award finalists were respectively awarded a specific prize in each of the following categories: Innovativeness, Practical results, Impact and Transferability. The winners of these specific prizes (best cases) are, per category, as follows:

- INTEROPCYL (<http://www.jcyl.es>), the interoperability platform of the government of Spanish region of Castile and León – Best case in the category 'Innovativeness'.
- Emilia Romagna's Labour Information System (<http://www.emiliaromagnalavoro.it>) – Best Case in the category 'Practical Results'.
- Employment/unemployment status management: actual interoperability through the CO eService (<http://www.lavoro.gov.it/co>) – Best case in the category 'Impact'.

- Semantic Interoperability Centre Europe (<http://www.semic.eu>) – Best case in the category 'Transferability'. It is to be noted that the iG 2.0 Award winner EUCARIS established an important cooperation with transferability best case SEMIC.EU, thus becoming its official project partner.

Further information:

- [ESIIG 2 website](#)
- [EUCARIS wins iG 2.0 Award](#)

UK: Consultation on 'Delivering Digital Inclusion' - 31 October 2008

On 24 October 2008, UK's Department for Communities and Local Government has published online a cross-government report entitled '[Delivering Digital Inclusion: An Action Plan for Consultation](#)'. A public consultation on this document is open until 19 January 2009.

The Action Plan has been officially launched by the Secretary of State for Wales and Digital Inclusion Minister, Paul Murphy, at Holborn Library UK online centre, as part of the National Get online Day.

The Department for Communities and Local Government indicates: "The Action Plan outlines the key issues relating to the use of digital technology and argues why digital exclusion is an increasingly urgent social problem. In summary:

- Digital technologies pervade every aspect of modern society. However these opportunities are not enjoyed by the whole of the UK population - for example, 17 million people in the UK still do not use computers and the Internet and there is a strong correlation between digital exclusion and social exclusion.
- There are significant and untapped opportunities to use technology better on behalf of citizens and communities. These include improved service planning, design and delivery, particularly to address the needs of disadvantaged groups and individuals."

Those interested are welcome to have their say on the Action Plan, either by [email](#) or online via the dedicated [discussion forum](#) (open until 24 January 2009) or in writing. Peter Stean, moderator of the online forum, explains to those willing to take part that "Officials from Communities and Local Government will be regularly posting specific questions and ideas on the forum and will be asking you for your feedback. This feedback will be used when making decisions about how we move forward with this important agenda."

Furthermore, a new online tool named '[solutions4inclusion](#)' has been officially launched to accompany the publication of the Action Plan. This tool provides local authorities and their partners with inspiring examples of technology enabled services that are improving the lives of disadvantaged people. It aims to help local partnerships share innovative ways to meet Local Area Agreement targets and improve performance against the National Indicators.

'solutions4Inclusion' currently provides examples of more than 400 projects that use technology to enhance social inclusion. Projects are derived from multiple sources including the Digital Inclusion Team, ePractice, esd-toolkit, Digital Challenge, Tech4i2, eGovernment and other awards. It is a joint project between the Communities and Local Government, DeMontfort University, the Digital Inclusion Team and esd-toolkit.

Further information:

- [Consultation on 'Delivering Digital Inclusion: An Action Plan for Consultation' – Department for Communities and Local Government](#)
- [Solutions4Inclusion](#)
- [Press release: Paul Murphy unveils new role of Digital Champion – Department for Communities and Local Government](#)

EU: OSOR.EU successfully launched in Malaga - 30 October 2008

[OSOR.EU](#) - the site devoted to the re-use, sharing and collaborative development of eGovernment applications for European public administrations - has been officially launched at the Open Source World Conference in Malaga, Spain, on 20 October 2008.

Mr. Francesco García Morán, the Director General for Informatics of the European Commission, highlighted in his [keynote presentation](#) that the OSOR.EU platform is only one, albeit very important result of a long process led by the IDABC programme of the European Commission.

Through various programmes and projects, the European Commission has been providing the basic foundations and structure of an Open Source ecosystem to support public administrations in their usage of Open Source Software (OSS). The Commission provides key elements, such as legal basis ([EUPL licence](#)) and a site devoted to sharing and collaborative development of OSS, as well as an open and flexible platform to be used by public administrations around Europe (OSOR.EU).

Mr. Morán stressed that while the Commission can provide the infrastructure, it needs all the help from the Communities to make the dream of the newborn OSOR.EU come true. OSOR.EU needs the contributions of the OSS community to be fed with projects.

OSOR also had the pleasure to have Ms. Ana Mejías Lopez – the Director General of Innovation and Public Administration of the Junte de Anadalucia – as keynote speaker.

A draft version of the OSOR Guidelines on public procurement and OSS was presented by Mr. Rishab Aiyer Ghosh and discussed during the event. The [related study](#) is open for feedback from the public until 5 November 2008.

The event also included the presentation of a number of success stories hosted by the OSOR.EU platform, as well as a presentation about Qualipso, a research project led by the Directorate-General Information and Media of the European Commission.

Further information:

- [OSOR.EU](#)
- [Keynote presentation by Francesco García Morán at the Open Source World Conference](#)
- [IDABC programme](#)
- [EUPL Licence](#)
- [Draft version of the OSOR Guidelines on public procurement and OSS](#)

FR: Preparing 'Digital France 2012' - 29 October 2008

Éric Besson, Secretary of State to the French Prime Minister, has unveiled '[Digital France 2012](#)', the country's action plan for the development of the Digital Economy.

This action plan seeks to place once again France among the pioneer countries in the field of digital technologies. It therefore proposes over 150 actions structured around four core priorities, listed as follows:

- to enable all citizens to access all digital networks and services;
- to develop the production and supply of digital contents;
- to increase and diversify the use of digital services by companies, public administrations and citizens;
- to modernise the governance of the Digital Economy.

Among other planned measures, focus is placed on the development and the availability of the infrastructure for everyone, over the entire territory, with a set target of 100 % access to fixed broadband Internet in the near future. Moreover, the plan sets out actions aimed at deploying the very high-speed broadband infrastructure.

Another key element of the plan lies with digital contents. The transition to digital TV will allow for the sharing of quality frequencies through which new Internet services will be made available, thus creating new opportunities for the businesses involved in the provision of such services. The plan furthermore provides for actions aimed at promoting the use of digital contents and services by all citizens and companies.

In the context of continuous development of eGovernment applications and services, the enhancement of digital trust stands as a priority aspect of the plan. It therefore provides for the deployment, as of 2009, of an electronic identity card (eID) on the basis of a highly secured eSignature standard. In addition, the eID card is meant to facilitate the direct participation of citizens in the public decision-making process (e.g. online consultations and petitions). Likewise, several measures are foreseen in order to fight cyber crime.

As regards the governance of the Digital Economy, the plan recommends to establish an inter-ministerial delegation bringing together the respective human and financial means that are currently dispersed in ten ministries. The aim is to create a structure which would have the sufficient overview to prepare a global strategy for tackling common challenges. The 'National Delegation for Digital matters' is scheduled to be set up on 1 January 2009.

Presenting the plan, Mr. Besson said "This plan is only the first floor of the digital house we want to build." He invited the public to express their comments and suggestions via the [website](#) of Digital France 2012.

Further information:

- [Website of Digital France 2012 \(in French\)](#)
- ['Digital France 2012 – Development Plan for the Digital Economy' in the ePractice Library](#)

New Factsheets

The 10th Edition of the eGovernment factsheet for Portugal, as well as a new release for the eGovernment factsheet of Ireland (v10.1) are now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

Latest Publications

- [INT: mHealth for Development – Mobile Communications for Health](#) 29 October 2008 | International Organizations
- [UK: Delivering Digital Inclusion: An Action Plan for Consultation](#) 24 October 2008 | United Kingdom
- [UK: Digital Inclusion: An Analysis of Social Disadvantage and the Information Society](#) 24 October 2008 | United Kingdom
- [UK: Digital Exclusion Profiling of Vulnerable Groups: Ex-offenders - A Profile](#) 24 October 2008 | United Kingdom
- [UK: Digital Exclusion Profiling of Vulnerable Groups - Young People not in Education, Employment or Training \(NEET\): A Profile](#) 24 October 2008 | United Kingdom
- [UK: Digital Exclusion Profiling of Vulnerable Groups: Adults with Learning Disabilities - A Profile](#) 24 October 2008 | United Kingdom
- [UK: Digital Exclusion Profiling of Vulnerable Groups: Adults with Mental Health Problems - A Profile](#) 24 October 2008 | United Kingdom
- [FR: Digital France 2012](#) 20 October 2008 | France
- [EU: Impacts of Information and Communication Technologies on Energy Efficiency](#) 30 September 2008 | EU Institutions
- [EU: ICT standards in the health sector: current situation and prospects](#) 30 June 2008 | EU Institutions

INT: mHealth for Development – Mobile Communications for Health - 29 October 2008

Complete title: mHealth for Development – Mobile Communications for Health

Description (short summary):

This publication outlines the opportunity presented by the burgeoning field of mobile health (mHealth). It examines the rapid adoption of mobile technologies by developing countries to improve health data collection - ultimately precipitating improvements in general health and patient care in some of the most remote and resource-poor regions of the world.

Original URL: <http://www.vodafone.com/start/foundation.html>

Number of pages: 7

UK: Delivering Digital Inclusion: An Action Plan for Consultation - 24 October 2008

Complete title: Delivering Digital Inclusion: An Action Plan for Consultation

Description (short summary):

The Action Plan outlines the key issues relating to the use of digital technology and argues why digital exclusion is an increasingly urgent social problem. In summary:

- Digital technologies pervade every aspect of modern society. However these opportunities are not enjoyed by the whole of the UK population - for example, 17 million people in the UK still do not use computers and the Internet and there is a strong correlation between digital exclusion and social exclusion.

- There are significant and untapped opportunities to use technology better on behalf of citizens and communities. These include improved service planning, design and delivery, particularly to address the needs of disadvantaged groups and individuals.

Original URL: <http://www.communities.gov.uk/publications/communities/deliveringdigitalinclusion>

Number of pages: 84

UK: Digital Inclusion: An Analysis of Social Disadvantage and the Information Society - 24 October 2008

Complete title: Digital Inclusion: An Analysis of Social Disadvantage and the Information Society

Description (short summary):

This study was commissioned to investigate the extent to which social exclusion and digital exclusion coincide; exploring the questions 'do people who suffer significant social disadvantage also suffer digital exclusion? And if so what are the key social drivers that contribute to digital exclusion?'

This project was led by the Oxford Internet Institute, in partnership with the Office for National Statistics and Office of Communications (Ofcom). A framework has been developed which was applied to surveys data from 2007 across the 3 partner organisations. The results of the survey is intended to help to inform digital inclusion policy and actions.

Original URL: <http://www.communities.gov.uk/publications/communities/digitalinclusionanalysis>

Number of pages: 88

UK: Digital Exclusion Profiling of Vulnerable Groups: Ex-offenders - A Profile - 24 October 2008

Complete title: Digital Exclusion Profiling of Vulnerable Groups: Ex-offenders - A Profile

Description (short summary):

This profile considers the group of 'ex-offenders who have recently left custody'. It aims to understand group members' actual and potential interaction with technology. The starting point of the profile is to understand the life circumstances of group members through desk-based research.

The understanding of group members' (potential) engagement with technology has been developed largely through primary research. In particular, focus groups were set up with group members and professionals working with the group.

Original URL: <http://www.communities.gov.uk/publications/communities/exoffendersprofile>

Number of pages: 63

UK: Digital Exclusion Profiling of Vulnerable Groups - Young People not in Education, Employment or Training (NEET): A Profile - 24 October 2008

Complete title: Digital Exclusion Profiling of Vulnerable Groups - Young People not in Education, Employment or Training (NEET): A Profile

Description (short summary):

This profile considers young people not in education, training or work. It aims to understand group members' actual and potential interaction with technology. The starting point of the profile is to understand the life circumstances of group members through desk-based research.

The understanding of group members' (potential) engagement with technology has been developed largely through primary research. In particular, focus groups were set up with group members and professionals working with the group.

Original URL: <http://www.communities.gov.uk/publications/communities/neetsprofile>

Number of pages: 65

UK: Digital Exclusion Profiling of Vulnerable Groups: Adults with Learning Disabilities - A Profile - 24 October 2008

Complete title: Digital Exclusion Profiling of Vulnerable Groups: Adults with Learning Disabilities - A Profile

Description (short summary):

This profile considers the group 'adults with learning disabilities'. It aims to understand group members' actual and potential interaction with technology. The starting point of the profile is to understand the life circumstances of group members through desk-based research.

The understanding of group members' (potential) engagement with technology has been developed largely through primary research. In particular focus groups were set up with group members and professionals working with the group.

Original URL: <http://www.communities.gov.uk/publications/communities/learningdisabilitiesprofile>

Number of pages: 46

UK: Digital Exclusion Profiling of Vulnerable Groups: Adults with Mental Health Problems - A Profile - 24 October 2008

Complete title: Digital Exclusion Profiling of Vulnerable Groups: Adults with Mental Health Problems - A Profile

Description (short summary):

This profile considers adults with mental health problems. It aims to understand group members' actual and potential interaction with technology. The starting point of the profile is to understand the life circumstances of group members through desk-based research.

The understanding of group members' (potential) engagement with technology has been developed largely through primary research. In particular, focus groups were set up with group members and professionals working with the group. Detailed findings from the primary research as well as further background to this profile are available from the Department for Communities and Local Government.

Original URL: <http://www.communities.gov.uk/publications/communities/mentalhealthprofile>

Number of pages: 60

FR: Digital France 2012 - 20 October 2008

Complete title: Digital France 2012 – Development Plan for the Digital Economy France Numérique 2012 – Plan de développement de l'économie numérique

Description (short summary):

'Digital France 2012' is an action plan intended to place once again France among the main digital nations by 2012. The plan proposes over 150 actions structured around four core priorities, listed as follows:

- To enable all citizens to access all digital networks and services;
- To develop the production and supply of digital contents;
- To increase and diversify the use of digital services by companies, public administrations and citizens;
- To modernise the governance of the digital economy.

Original URL: <http://francenumerique2012.fr/>

Number of pages: 81

EU: Impacts of Information and Communication Technologies on Energy Efficiency - 30 September 2008

Complete title: Impacts of Information and Communication Technologies on Energy Efficiency

Description (short summary):

The main objective of the study was to assess the potential contribution of various leading-edge technologies based on Information and Communication Technologies (ICTs) to improve the energy efficiency of the EU economy while reducing green house gas emissions in the timescale of 2020. In order to do so, the team collected evidence from existing sources, built on case studies at company and sector levels, and evaluated the effectiveness of ICTs to increase energy efficiency by reducing both its own footprint and by being instrumental in reducing the footprint of all industrial and business activities.

Original URL: http://cordis.europa.eu/fp7/ict/sustainable-growth/studies_en.html

Number of pages: 432

EU: ICT standards in the health sector: current situation and prospects - 30 June 2008

Complete title: ICT standards in the health sector: current situation and prospects A Sectoral e-Business Watch study by empirica Final Report – Version 3.0

Description (short summary):

The objective of this report is to provide a structured overview of key ICT standards in the health sector and to understand related needs of ICT producing and using industries. Standardisation processes as well as economic impacts are analysed and policy implications are derived thereof. The report pays particular attention to standards for electronic health records. Since the field of ICT standards in the health sector is very wide and difficult to overview, it focuses on key standards, key trends in standardisation, and important implications. The report is based on literature evaluation, expert interviews, and results of an international online survey of eHealth experts.

Original URL: http://www.ebusiness-watch.org/studies/special_topics.htm

Number of pages: 84

ePractice Workshops

ePractice.eu combines online and offline activities. Workshops are held on a monthly basis, giving participants the opportunity to discuss the latest issues and cases face-to-face.

[eInclusion, immigrant and ethnic minority groups](#) 13 November 2008 | Brussels (Belgium)

[Administrative burden](#) 25 November 2008 | Brussels (Belgium)

[Service Deployment](#) 9 February 2009 | Brussels (Belgium)

Co-branding your event with ePractice.eu is possible. Please read our terms at epractice.eu/workshops

Upcoming Events

- [DK: World of Health IT 08 – Conference & Exhibition](#) 4 - 6 November 2008 | Denmark
- [BE: The Power of Procurement](#) 6 - 7 November 2008 | Belgium
- [DE: iTEC08 – Your Technology Hotspot](#) 6 - 7 November 2008 | Germany
- [NL: Adaptive Content Processing Conference 2008 \(ACP 08\)](#) 6 - 7 November 2008 | Netherlands
- [BE: 3rd ARMA International Roundtable on Information Governance and Records Management in Europe](#) 7 November 2008 | Belgium
- [PT: 3rd International Strategic Procurement Conference](#) 12 November 2008 | Portugal
- [SK: Information day on the iWEBCARE project and workshop on e-Europe](#) 12 November 2008 | Slovakia
- [UK: Promoting Innovation in the Knowledge Economy](#) 25 November 2008 | United Kingdom
- [BE: IMI Training and Awareness-Raising Days](#) 25 - 26 November 2008 | Belgium

- [FR: ICT Forum 2008](#) 25 - 27 November 2008 | France
- [FR: ENEA Networking session on “An affordable and personalized health care system for an independent ageing”](#) 26 November 2008 | France
- [AT: e-Inclusion Ministerial Conference and EXPO](#) 30 November - 2 December 2008 | Austria
- [FR: Open World Forum – Paris 2008](#) 1 - 2 December 2008 | France
- [ES: ableTech'08](#) 10 - 11 December 2008 | Spain

DK: World of Health IT 08 – Conference & Exhibition - 4 - 6 November 2008

Country: Denmark

City/Location: Copenhagen

Connecting Leaders in Technology and Healthcare

Organisers: European Commission's General-Directorate for Information Society and Media together with the Healthcare Information and Management Systems Society (HIMSS), the European Institute for Health records (EuroRec), the European Health Telematics Association (EHTEL), the European Coordination Committee of the Radiological, Electromedical and Healthcare IT Industry (COCIR) and the Health Information Network Europe (HINE).

Because the adoption of IT in healthcare is a global initiative, this conference will focus on the role and impact of Health IT on the health sector in Europe and other parts of the world, including the Middle East and Africa (EMEA).

The event is being designed by and for clinicians and other health professionals; health IT users and buyers; directors and administrators; informatics professionals; academicians; relevant standardisation and competent authorities on an international level and national level, and vendors such as software and hardware development companies and professional services firms.

Topics to be addressed in the conference include:

- eHealth as a Key Enabler in Integrated Healthcare and Citizen Empowerment;
- Organisational Readiness for Transformation in Healthcare;
- Investing for eHealth Deployment;
- Innovation and eHealth.

The conference will offer the following:

- Keynote addresses by leading healthcare experts, practitioners, and officials from EU and national governments;
- Education sessions about timely healthcare IT trends and issues;
- Best practices and real-world case studies from throughout the EMEA region;
- A trade exhibition where companies can showcase their products/services.

The educational sessions will primarily address experiences from deployed services, and focus on proven benefits in quality and efficiency. The demonstration activities and exhibition will give insight into the practical aspects of IT systems and their connectivity.

Event email: jbartley@himss.org

Event website: <http://www.worldofhealthit.org/>

BE: The Power of Procurement - 6 - 7 November 2008

Country: Belgium

City/Location: Brussels

Organiser: The Bolin Group

The **Power of Procurement** is an informative and interactive event which will focus on how procurement policies and practices will and should affect the future use of information and communications technology (ICT) and the ability to access and share information. It is critical to address these issues now as governments, businesses, and citizens build the infrastructure that can promote social and economic growth. These efforts can be threatened by:

- Ineffective ICT standardization
- Vendor lock-in
- Weak conformance testing and enforcement
- Ineffective strategy coordination across companies, governments, and regions
- Uninformed technological choices
- Out of date government procurement policies and legislation

At this forum, experts in public policy, procurement trade, standardization, and information and communications technology will address these threats. The conference will focus on identifying ICT standardization and government procurement policies that can be used to formulate strategies and implementation plans. Emphasis will be on identifying effective procurement policies, implementing those policies successfully, and on case studies that demonstrate the results of these actions. Based on forum discussions, recommendations will be made for how government can drive economic and social growth through procurement policies that foster the use of ICT standards.

The goal is to provide a forum that brings together decision makers from across geographical and industrial boundaries to discuss how the digital world can evolve with the help of a strengthened ICT standardization system. The speaker expertise featured in this conference series provides an opportunity for attendees to learn about key topics around standardization.

The agenda of the event can be found [here](#).

Registration is limited and available on a first come, first served basis; it can be performed online at:

<http://www.thebolingroup.com/procurementpower/registration.html>

There is no attendance fee.

Event website: <http://www.thebolingroup.com/procurementpower/index.html>

Contact Email: sharon@thebolingroup.com

DE: iTEC08 – Your Technology Hotspot - 6 - 7 November 2008

Country: Germany

City/Location: Darmstadt (Hesse)

Organiser: Hessen-IT

iTEC08 – Your Technology Hotspot

Hessen-IT, the action line of the Hessian Ministry of Economics supporting the Hessian information and communication technology (ICT) sector, organises the ICT-Congress "iTEC08 – Your Technology Hotspot" in cooperation with the European Commission.

Trends and developments from the ICT field will be presented to an international audience. The main focus of this event is placed on the four following topics:

- IT-Competences;
- IT-Technology;
- Enterprise Applications;
- Digital Worlds.

Over 25 workshops addressing these topics will be featured. Within the topic "IT-Competences", three workshops will be dedicated to, respectively: eSkills, Knowledge & Learning and eInclusion. A number of renowned speakers from the UNESCO, OECD, EU etc. will intervene and discuss the latest developments in the field of eInclusion.

About the eInclusion workshop: The issue of the digital divide has finally taken its place on the political agenda of most nations. To get an overview over the long-term development, statistical issues related to this subject will be discussed and possible ways to remove the differences and analyse the consequences if the disparity in ICT affinity keeps on existing. Delegates from the UNESCO, OECD and the European Commission will inform the audience about topics such as "Income disparities in ICT affinity", "Age trends in ICT usage" and "Regional developments in ICT uptake".

The 20 remaining workshops will be dedicated among others to ICT usage in companies (SME), Frequency Regulation, the Digital Dividend, eProduction, ICT security etc. More information regarding the event's agenda can be found on the [event brochure](#).

The event is open to the participation of all those interested. The attendance fees range from €100 to €250. Registration can be performed [online](#) or by filling in and returning the [form](#) by fax sent to +49 (0)611 / 774 – 8620.

Event email: info@hessen-it.eu

Event website: <http://www.itec08.eu>

NL: Adaptive Content Processing Conference 2008 (ACP 08) - 6 - 7 November 2008

Country: Netherlands

City/Location: Amsterdam

Organiser: Jointly hosted by the EUAIN Network, the ProAccess Project, DEDICON and the Federation of Dutch Publishers (NUV)

Adaptive Content Processing Conference 2008 (ACP 08)

New technologies are changing the way in which content is created, produced and consumed. Over the last few years, the publishing industry in Europe and beyond has been active in responding to the growing demand for more accessible, adaptive content. There are a growing number of reasons for considering access-related issues within publishing production and value chains. The re-use of structured digital content provides a sound basis for related activities such as archiving, content re-aggregation and personalisation. This convergence between production and consumption is also reflected in new approaches to content processing which can offer excellent opportunities to open new value chains and extend existing markets.

The organisers of the Adaptive Content Processing Conference 2008 (ACP 08) have invited a broad range of key speakers from academia and industry at many levels, thus expecting to cover as many different aspects of adaptive content processing as possible. In addition to these presentations there will be hands-on demonstrations of new software and services.

The programme of ACP 08 features a mixture of plenary sessions, short thematic sessions (1 hour) and workshops (2.5 hours). There is the possibility to **suggest ideas for these sessions** (e.g. the importance of the World Book Capital, the Future of the Book, how will we read and create these new media etc). Suggestions for **keynote speakers** are also welcome. The provisional programme can be found on the ACP website: <http://www.euain.org/?q=node/18>.

Sustaining the provision of useful services and meaningful accessible content can be considered vital to the growth of the Information Society as a whole. When designing, specifying and building applications and infrastructures to store accessible content, several apparently unrelated issues arise. How do we describe the knowledge and capabilities we possess and capture the repository of resources we can use to implement these capabilities? How do we describe the questions and problems of end-users and content providers? How do we marry both within manageable and consistent frameworks? How do we re-apply this knowledge and combine these resources with new insights to solve new problems? How can we accelerate the processes described above and provide solutions to enable adaptive information processing?

For the ACP 08 Conference the organisers invite **papers and presentations** in the following areas, but papers covering related areas will also be considered:

- Adaptive content processing for developers & technicians;
- Synchronising new media;
- Providing access to complex content;
- The Internet of Things & Services;
- Creative Information Design;
- Access issues for decision-makers;
- ACP: Best practice & value chains.

Those wishing to propose a **thematic session** are invited to provide an overview of both the area to be covered and the likely speakers. Proposals for thematic sessions should be sent by **30 July 2008** to [Sabine Schotel](#).

For **papers/presentations**, an abstract should be initially submitted, outlining the areas that are planned to be covered. This abstract should be a maximum of two pages. Submitters are invited to send in their abstract for consideration as soon as possible and by **15 August 2008** at the latest. Notification of acceptances or rejections will occur by 30 August 2008.

The conference fee is €180. [Online registration](#) is possible or can be performed by email sent to: [Sabine Schotel](#). All participants are required to handle their final registration and payment before **1 November 2008**.

Event website: <http://www.euain.org/acp08>

Contact Email: sschotel@dedicon.nl

BE: 3rd ARMA International Roundtable on Information Governance and Records Management in Europe - 7 November 2008

Country: Belgium

City/Location: Brussels

Organiser: ARMA International

3rd ARMA International Roundtable on Information Governance and Records Management in Europe

As in previous years, the goal of this annual meeting is to bring together law and policy makers, relevant stakeholders, technology providers, as well as records and information management professionals to discuss the latest trends and issues related to information management that are on the policy and legislative agenda in the European Union and beyond.

Special attention is given to issues regarding compliance in multiple jurisdictions. Topics on the agenda are:

- Towards a European Freedom of Information Act, Access to third party documents and information;
- The Markets in Financial Instruments Directive (MiFID) Records Management Compliance for multinationals, SOX
- eHealth Interoperability Challenges for records and information management;
- The Internet of the Future, Implications for records and information management.

Participation is free of charge. Registration is to be performed [online](#) by 31 October 2008.

Event email: europa@arma.org

Event website: <http://www.arma.org/brusselsroundtable>

PT: 3rd International Strategic Procurement Conference - 12 November 2008

Country: Portugal

City/Location: Lisbon

Organiser: Leadership Business Consulting

3rd International Strategic Procurement Conference – Compras 2008

The objectives of the 3rd International Strategic Procurement Conference are as follows:

- To present new concepts and operational tools of strategic procurement;
- To share the most recent practices and trends of strategic sourcing and eProcurement;
- To highlight winning experiences and their key success factors;
- To present the global trends of strategic procurement;
- To identify the procurement competitiveness factors in the private sector;
- To debate the challenges related to the new Public Procurement Code of Portugal (DI nº 18/2008 of 29 of January 2008);
- To promote a commercial relationship platform with the Angolan market.

The participation fee is 100 € plus VAT and the number of seats is limited. Therefore, those interested are requested to confirm their participation by 7 November 2008, by email sent to info@leadership-bc.com or by phone at +351 213 581 060. Registration can otherwise be performed via the [online form](#).

Three free places will be available for eProcurement experts from ePractice. The eProcurement Forum team will assign the free places to experts fulfilling the following conditions:

- Have a complete profile on ePractice;
- Be a member of the eProcurement community.

A first-come first-served policy will be applied if several people are selectable.

ePractice members interested in the free spaces should **send a request by email to eprocurement@epractice.eu by 10 November 2008**, providing explanation on how they fulfil the above conditions.

More details on this conference are available [here](#).

Event website: <http://www.conferencia-compras.com/>

Contact Email: info@leadership-bc.com

SK: Information day on the iWEBCARE project and workshop on e-Europe - 12 November 2008

Country: Slovakia

City/Location: Bratislava

Organiser: Comenius University, e-Europe Research & Development Centre and Department of Information Systems of the Faculty of Management

Information Day on the iWEBCARE project and Workshop on e-Europe

The Information Day will provide practical demonstrations of the results achieved so far by the project "Integrated Web Services Platform for Facilitation of Fraud Detection in Health Care e-Government Services" ([iWEBCARE](#)). This project was approved by the European Commission for the years 2006-2008 and it is financed by the European Union within its 6th Framework Programme and the Information Society Technologies (IST) programme.

The following Workshop on e-Europe will be devoted to presenting the results of the participants' various projects and applications in the different areas of the EU's Lisbon strategy on e-Europe. It will cover, among other areas; eGovernment, eHealth, eBusiness, eLearning, eInclusion, eBanking, eSecurity, eIdentification, eContent, Information Society, Knowledge Based Economy.

No registration fee is required. However prior registration by email sent to infoday@fm.uniba.sk before 30 October 2008 is necessary, due to limited number of participants. The same date is also the deadline for the participants to send their proposed papers.

Event email: infoday@fm.uniba.sk

Event website: <http://erdc.fm.uniba.sk/>

UK: Promoting Innovation in the Knowledge Economy - 25 November 2008

Country: United Kingdom

City/Location: Londonderry - Derry (Northern Ireland)

Organiser: Derry City Council

Innovative ICT & E-Government Practice – Learning from European Regions

This high profile Pan European conference will bring together experts from business, the public sector, academia and the European Commission.

Its objective is to promote the environment (physical, administrative, social and economic) in which innovative practice in eGovernment, broadband and wireless technologies can be transferred throughout Europe to improve services for citizens.

The conference will profile award-winning models of best practice including:

- urban and rural planning;
- integrated aid management;
- eGovernment and wireless applications.

Business innovators will provide delegates with an insight into revolutionary technological innovations for the delivery of public services in the future.

Participation is free of charge. Registration is to be performed [online](#).

Event email: N/A

Event website: http://www.derrycity.gov.uk/economicdevelopment/pan_european_conference3.htm

BE: IMI Training and Awareness-Raising Days - 25 - 26 November 2008

Country: Belgium

City/Location: Brussels

Organiser: European Commission's Directorate General for Internal Market and Services

IMI Training and Awareness-Raising Days – Towards a smooth administrative collaboration among the Member States

The Internal Market Information System (IMI) is an electronic, multilingual and flexible tool that provides a system for the exchange of information allowing Member States for more efficient and effective co-operation in the implementation of Internal Market legislation. In an enlarged, multilingual European Union where many authorities at local, regional and national level are involved in the implementation of community legislation, tools such as IMI are of particular importance.

Thanks to IMI, important barriers to communication caused by different administrative cultures, structures and languages can be overcome, cross-border activities enhanced and an environment of trust and confidence can be created. IMI will contribute to alleviate many of the present enforcement problems in the Internal Market and will ease administrative burden for everyone involved. Therefore, both citizens and businesses will be able to take advantage of the opportunities offered by the Internal Market, as the system will contribute to its smooth functioning.

IMI is funded by the IDABC programme (Interoperable delivery of pan-European eGovernment services to public administrations, businesses and citizens), which promotes European eGovernment services.

IMI has already supported information exchanges related to four professions (doctors, physiotherapists, pharmacists and accountants), within the framework of the IMI Professional Qualifications Pilot project which has been running since the beginning of 2008.

The "IMI Training and Awareness Days" take place at a key point in time for the project, when it is intended to extend the IMI system to support information exchanges for additional professions under the Professional Qualifications Directive, notably nurses, dental practitioners, midwives, architects, veterinary surgeons, radiographers and secondary school teachers. The event pursues the following aims:

- To raise awareness of the system amongst stakeholders and future users;
- To train groups of key users who can provide all this know-how to other end-users in their Member State;
- To inform of the progress made in the IMI project;
- To offer networking opportunities.

Participation to this event is free of charge. Those wishing to express their interest in participating are invited to use the following link:

<http://ec.europa.eu/yourvoice/ipm/forms/dispatch?form=IMI2008B>. It is to be noted that registration will close on 23 October 2008.

Event website: http://ec.europa.eu/internal_market/imi-net/imi_awareness_days_main_en.html

Contact Email: IMI-conference2008@eurodyn.com

FR: ICT Forum 2008 - 25 - 27 November 2008

Country: France

City/Location: Lyon

Organiser: European Commission's Directorate General Information Society and Media

"I"s to the Future – invention, innovation, impact – An event organised by the European Commission and hosted by the French Presidency of the European Union

The biennial ICT Event (formerly called the "IST Event") organised by the European Commission and hosted by the country presiding the European Union is the most important forum for discussing research and public policy in information and communication technologies at European level. The previous edition of the event took place in 2006 in Helsinki (Finland).

The next ten years will see major transformations in the technological, industrial and business landscapes surrounding information and communication technologies (ICTs). The 2008 edition will set the agenda for ICT research and innovation in Europe during this crucial decade.

The event will bring together researchers, innovators, engineers, policy and business decision-makers and will address topics as diverse as Europe's role in shaping the future internet, ICT's contribution to advancing the sustainability agenda and alternative research paths for future ICT components and systems. These and many other cutting-edge themes will be explored in depth.

In particular, ICT 2008 will examine:

- European Union priorities in ICT research for over €2 billion of funding available in 2009-2010;
- The major current technological trends which impact upon strategic research planning;
- Public research policies to stimulate research and innovation.

The event will feature a conference, an exhibition and networking sessions.

Registration is to be performed [online](#) at the event's website. The early bid registration fee, applicable to payments received prior to 31 October 2008, is €450. For payments received between 1 November and 20 November 2008, the registration fee is €550.

Event email: N/A

Event website: http://ec.europa.eu/information_society/events/ict/2008

FR: ENEA Networking session on “An affordable and personalized health care system for an independent ageing” - 26 November 2008

Country: France

City/Location: Lyon

Organiser: OLDES (older's people e-services at home) Consortium, coordinated by the Italian National Agency for New Technology, Energy and the Environment (ENEA)

“An affordable and personalized health care system for an independent ageing” – Future challenge for healthcare deployment: how to make it happen?

This afternoon networking session is organised in the context of the [ICT Forum 2008](#) which will be held in Lyon, France, from 25 to 27 November 2008. It is supported by the Directorate-General 'Information Society and Media' of the European Commission.

There is a social and market demand for the new, ICT based responses to care and health service provision to improve chronic disease management at home and prolong the possibility of an autonomous, safe and socially fulfilling life. Many current ICT e-health applications focus on the provision of individual clinical services. There is a need for improvement of horizontal applications and for the coordination of services from different agencies and disciplines into tailored and customized packages of provision spanning both health and social care. It is essential to understand if the national healthcare systems can integrate these innovative services and if a European cooperation could help facilitating this process.

The ENEA networking session will gather experts of the healthcare and enterprise interoperability sector. After a short overview of the EU Programmes on ICT for eHealth (FP7, CIP, AAL) and practical case studies (OLDES project, COIN project, etc.), the experts will discuss how innovative eHealth services, as the ones developed by projects like OLDES, can be integrated in healthcare systems in a sustainable manner. Issues around standards are also expected to be addressed by the panel discussion.

The objective of the session is to share experiences and common pathways between the healthcare sector and experts from the enterprise interoperability world, with the final aim of learning from each other and build possible partnerships for future activities, as well as collaborative solutions, taking into account also the eHealth standardization aspects.

A detailed agenda of the session is expected to be soon made available online at the event's website.

Those interested in participating are invited to send their expression of interest by email to monica.ibido@bruxelles.enea.it. Registration to this session is free of charge, but requires participation in the ICT Forum in line with the normal registration rules, including the payment of the [Forum's subscription fees](#).

Event website: http://ec.europa.eu/information_society/events/cf/item-display.cfm?id=690

Contact Email: monica.ibido@bruxelles.enea.it

AT: e-Inclusion Ministerial Conference and EXPO - 30 November - 2 December 2008

Country: Austria

City/Location: Vienna

Organiser: Jointly organised by the European Commission and the hosting Austrian Government, in cooperation with the French Presidency of the Council of the European Union

European Ministerial e-Inclusion Conference

The European Ministerial e-Inclusion Conference 2008 aims at accelerating progress towards an information society for all (digital inclusion), in order to combat social and economic exclusion. The conference will acknowledge the many actions that are taking place all over Europe during 2008 and that contribute to the European e-Inclusion Initiative. It will also take stock of future challenges and renew the commitments to achieve inclusion in the information society for all.

The conference will be attended by eInclusion leaders from industry, academia and voluntary sector and will address topics as diverse as shaping European e-Accessibility environments, investing in information technology for sustainable elderly care, digital literacy and insights into future technology perspectives. European Ministers will come together to measure progress, refresh the Riga vision, and gain valuable insights from cutting-edge initiatives.

As the draft conference programme is continually being updated, sessions and speakers may still be subject to change. A preliminary programme outline is available [online](#) as well as in [PDF](#) format.

The event will be complemented by a large scale [exhibition](#) of around 100 stands, which will be open from 30 November until 2 December 2008. The exhibition will feature among others a projects showcase, a digital story gallery, country pavilions, an experience space, commercial displays, an eInclusion theatre and the eInclusion Awards finalists village. The latter one will host the finalists of the [European eInclusion Awards](#) competition, which is organised within the framework of

European Commission's "e-Inclusion: Be part of It" initiative and is aimed at celebrating the best and most imaginative uses of Information and Communications Technologies (ICTs) to reduce digital and social exclusion.

Event email: EINCLUSIONEVENT2008@ec.europa.eu

Event website: http://ec.europa.eu/information_society/events/e-inclusion/2008/index_en.htm

FR: Open World Forum – Paris 2008 - 1 - 2 December 2008

Country: France

FLOSS, Innovation and Competitiveness

The Open World Forum aims to bring together the best of Free, Libre and Open Source Software (FLOSS) at an international level, with keynote presentations, community and technical seminar tracks, covering a wide range of issues, from high-level business strategies to profound technical insights.

The Forum will also play host to a number of associated events and meetings: opportunities for international communities and experts on the use of Open Source to explore business models, public policies, competence centers, governance and legal issues, interoperability, quality metrics, R&D initiatives and next-generation software forges. A special session will feature Brazil as a special guest.

Bringing together international experts working on future planning, scenarios and recommendations, the event will deliver the 2020 FLOSS Roadmap covering all these areas. The first ever worldwide initiative of its kind, the Roadmap will be delivered and debated at the Forum.

More details on the Forum's programme are available in the provisional agenda at the following page <http://www.openworldforum.org/en/program/>. This agenda is currently being finalised and will be made final by 30 September 2008.

The Open World Forum is supported by two worldwide consortiums (OW2 and QualiPSo), several European and French associations, public organisations and competitiveness clusters (Adullact, AFUL, April, Silicon Sentier, Cap Digital and System@tic Paris Region).

Participation to the Forum is open and free of charge. Registration is to be performed [online](#).

Event email: fml@items-int.eu

Event website: www.openworldforum.org

ES: ableTech'08 - 10 - 11 December 2008

Country: Spain

City/Location: Bilbao

Organiser: TECNALIA

ableTech'08 – First International Conference on accessible and assistive technologies for dependent people

After four successful editions, ableTech has taken a qualitative leap by going international, with the aim of becoming a key event for sector players. Attendees will be able to gain first-hand knowledge of those international innovative projects breaking ground in the social and technological spheres.

This event aims to be a forum where international stakeholders from the sector of accessible and assistive technologies can exchange their experiences in order to learn from the best practices of other countries. During the two days conference, delegates will debate the following issues:

- To provide a vision of the current situation and trends of the Assistive Technologies Sector and the ageing economy;
- To bring together the different agents in order to be able to exchange experiences and contrast the needs with the existing products and systems;
- To identify the needs of people with disabilities and elderly people for their everyday lives and for improving their quality of life.

Furthermore, within the main conference, the European Project CompanionAble will organise a workshop aimed at sharing experience with other European projects involved in Cognitive Robotics and Ambient Intelligence Technologies and developing a closer collaboration between the various Consortia Partners involved in Research and Innovation on such technologies.

Over 350 participants are expected. Registration has started since 15 September 2008. Participation is free of charge for people with disabilities (in case of early registration, i.e. prior to 31 October) and students. For other interested persons, the attendance fee ranges from €150 to €250. Registration is to be performed by sending an email to abletech08@marsans.es.

More details on this event can be found on the dedicated [brochure](#).

This Conference has been organised with the support of Public Administrations, Technology oriented organisations, as well as Professional and user organisations. Cooperation efforts have been done with relevant European Projects related.

Event email: abletech08@robotiker.es

Event website: www.abletech.org

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