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European ePractice Newsletter

N. 225 - 4 March 2008

>> Ageing well in the Knowledge Society workshop

On April 14th ePractice.eu will celebrate a workshop in Brussels where participants will have the opportunity to analyse how eLearning and e-skills programmes can have a beneficial impact on involving older people more actively in the knowledge society and in addressing the digital gap. The "Ageing well in the Knowledge Society" free workshop will cover three major themes (*Independent living*, *Jobs for the old boys* and *The economics of ageing well*), which will be explored with the presence of relevant international experts and the study of several real life best practice cases. For more information and registration, please visit the dedicated webpage www.epractice.eu/workshop/Ageingwell

>> Registration open for the ePractice.eu mid-term workshop

One year after its launch, the ePractice.eu portal will celebrate on May 19 a special Mid-Term workshop which aims to bring together representatives of public authorities, policy-makers, IT experts, academics and industry managers to discuss best practices in e-transformation from the European perspective. Designed as a hands-on learning and networking experience, key actors in the eGovernment, eInclusion and eHealth domains will be in charge of delivering the keynote speeches, where they will outline the challenges ahead and bring forward questions that will be discussed by the audience based on their expertise and involvement in real life projects in different countries. Participants are expected to contribute with their expertise to one of the three working groups of the seminar, where real-life good practice cases will be evaluated in order to analyse the challenges encountered and how to overcome them. We encourage ePractice.eu members to register in advance for this unique event. More information at www.epractice.eu/workshop/ePracticeMidTerm

>> Hungarian eProcurement Seminar

The Hungarian Central Services Directorate General, in cooperation with the eProcurement Forum and the PEPOL project, organizes an open workshop that will be held on March 13 in Budapest. The goal of the workshop is to analyse and discuss the most recent options for implementing eProcurement systems: e-auctions, dynamic systems, e-catalogues and electronic authentication, including the virtual company dossier. Registration is still open. The final programme is available at www.epractice.eu/workshop/eprhungary

Please feel free to forward epractice.eu/newsletter to whom it may be of use. You are welcome to send suggestions that may help us to improve the portal and enrich its content. We invite you to [become a member](#) of ePractice.eu in order to use all our services.

Latest Cases

[SMS & Proximity Communication tool for eGovernment](#) 29 February 2008 |

[Connecting Somerset's Not-Spots](#) 26 February 2008 |

[The 'relative utility' approach for stimulating ICT-adoption](#) 20 February 2008 |

Editor's Choice of the week: [Online job applications for the Macedonian administration](#)

SMS & Proximity Communication tool for eGovernment

SitMobile GOV is a mobile software solution which allows any level of the Administration to maintain a fluid communication channel with the citizens. It is not only useful for distributing information, but also for receiving ideas, complaints or comments. SitMobile GOV encourages participative democracy whilst simultaneously offering genuinely useful options, such as providing a service for tourists via Bluetooth allowing them to download information and maps about key places of interest.

Connecting Somerset's Not-Spots

Connecting Somerset's Not-Spots is a project that aims to help businesses in areas which have no or inadequate broadband service. It has achieved the following: Campaigned for (and achieved) all telephone exchanges in Somerset to be enabled for ADSL broadband services. Formation of a not-for-profit company comprised of volunteers - 'Westlabb'. Westlabb identified not-spots, and commissioned a commercial broadband service for businesses and residents in these areas. Identified a further tranche of not-spots and commissioned a second phase of commercial broadband services for them. The broadband service is wireless-based and takes better-than-ADSL services to very remote areas. It is operated by a Community Interest Company formed for this purpose.

The 'relative utility' approach for stimulating ICT-adoption

Business strategies and policies that were successful in increasing internet penetration in the early days may no longer be appropriate. This is most probably so in countries where a majority of people are already connected to the internet. As more people are online, it becomes more likely that the remaining fraction of non-adopters is either hard to convince, under-skilled or simply lacking the financial resources to afford a connection. In view of this problem, this paper proposes a policy approach to increase personal computer and internet acceptance in collaboration with the industry. The measures developed within this approach are based on strategies of segmentation and differentiation. This entails that product offerings are specifically targeted towards different socio-demographic groups in the population. In addition, our approach does not only concentrate on removing barriers, as most e-inclusion policies do, but also at increasing the value of ICT for end-users. This approach is based on a project that applied both qualitative and quantitative research methods to investigate the relation between the socio-demographic and socio-economic characteristics of non-adopters, and on the other hand, their profile in terms of access levels, ICT skills and attitudes towards ICT (ASA-profile). In this paper we show, firstly, that members of homogeneous socio-demographic and socio-economic groups indeed share similar characteristics in terms of access, skills and attitudes and, secondly, that these groups can be effectively reached by policy makers and businesses with specific product offerings.

Latest News

- [EU: eGovernment "Vision" study launched](#) 3 March 2008 | EU Institutions
 - [BG: eIntegration of minorities](#) 3 March 2008 | Bulgaria
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 - [EU: The EU Commission and the European Central Bank welcome the launch of SEPA](#) 29 February 2008 | EU Institutions
 - [EU: HANDS: eTEN Project of the Year 2007](#) 29 February 2008 | EU Institutions
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EU: eGovernment “Vision” study launched

The European Commission launches a “Vision” study focusing on the future of public eService delivery. The main objective of this “Vision” study is to explicitly look at transformational government beyond the 2010 time horizon of the current eGovernment Action Plan.

Due to the change in the expectations of the users (Government and the public sector), powerful and sophisticated ICT applications are implemented together with empowering and collaborative tools that may improve the delivery of those services. However, even though users wish their needs to be fully satisfied, at the same time they hesitate to continue providing their personal data fearing that in this manner, they may concede excessive access on their personal information.

It is also be noted that through ICT, eGovernment will be able to better organise its internal collaboration and access to information. Adjustments to governance structure, processes and mindsets are thought necessary to cope with the technology evolution in this sector. Those adjustments may affect and require a further change in technology, institutions and thinking in terms of service orientation and information assurance.

Leading thinkers and practitioners will be consulted, with the aim to better understand the impact of technology innovation and social change on the role of government, as well as on an analysis of today’s key trends in technology and governance.

Further information:

- [The future direction of public eService delivery strategies](#)
 - [i2010 - A European Information Society for growth and employment](#)
 - [ICT for Competitiveness & Innovation](#)
-

BG: eIntegration of minorities

The Bulgarian [State Agency for Information Technologies and Communications](#) has just launched a new project for the ‘eIntegration’ of minorities.

The project, which is supported by the Open Society Institute of Hungary, will use advanced information and communication technologies (ICT) to help young people from the Roma community to make the most of their skills and abilities and reach their full potential.

The project consists of a nine-month training course, initially involving a group of 80 Roma men and women between the ages of 16 and 30. The candidates will be selected from five Bulgarian cities and will follow a four-phase course which will become progressively more specialised as the course goes on. Not all participants will complete the full nine months.

The initial phase of the course (40 hours) will be focused on the acquisition of basic computer skills. Phase 2 (60 hours) will build on phase 1 and introduce the trainees to more specialised areas. Those who successfully complete phase 3 will receive internationally recognised IT training certificates, such as the European Software Institute’s [IT Card](#) or the European Computer Driving Licence ([ECDL](#)).

Only ten of the most outstanding trainees will continue on to the fourth phase of the course (100 hours), which will allow them to acquire expert-level skills. Those who successfully complete the full cycle will be given the opportunity to meet prospective employers and embark on a three-month internship programme in the IT area.

Further information:

- [State Agency for Information Technologies and Communications](#)
 - [European Software Institute](#)
 - [ECDL Foundation](#)
-

EE: New eTax Board goes live

Estonia's new eTax Board had received nearly 100 000 income tax returns by the end of the working day on 15 February 2008, the deadline for this year's tax submissions.

The Tax and Customs Board expects 87% of the returns to be submitted electronically this year under its new improved system. Director General of the Tax and Customs Board, Enriko Aav, said that the system functioned well under the heavy workload and there were no major problems.

The Tax and Customs Board had recommended using its website, combined with the eID card or mobile ID, to access the eTax services in order to ensure secure and rapid transfer of information. Tax refunds have already started to be paid out for eTax submissions. For those submitting paper declarations, refunds will only start in July. Private companies will receive refunds from 1 October 2008.

In Estonia, employers, training organisations, trade unions, and insurance companies are obliged to submit all relevant information on payments made to people, or costs incurred by them, to the Tax and Customs Board. This information is entered into the system and used to fill in a pre-completed tax form. All users of the system have to do is confirm the information on their form. If corrections are made, additional documentation may be requested. So far the system is proving very popular.

Further information:

- [Estonian Tax and Customs Board – News](#)
 - [Delfi](#)
 - [ePractice.eu – News](#)
-

HU: Free laptops for students

The Károly Eszterházy College (KEC) in Eger, Hungary, is giving out free laptops to all newly admitted students in a bid to ensure fair and equal access to information technology tools.

The decision was recently announced by the College which will start distribution from the 2008-2009 academic year. Students will be able to use the computer allocated to them for the duration of their studies at the KEC. When they leave they will have either to return the laptop, or buy it from the College for its residual value (i.e. nearly free).

According to KEC, both parties stand to benefit from this solution as the college will not need to install special IT labs and students will be able to use their own laptop during lectures and seminars. In addition, the college has some 1 300 desktop workstations with internet connection. Half of these are in public areas accessible to students. On top of that, the Wi-Fi network makes it possible for students to use their laptop anywhere on the campus.

This free laptop campaign being introduced by KEC Eger is part of a new trend in Hungarian universities and colleges. In fact, the number of students in Hungary is decreasing every year and there is growing competition between educational establishments which are resorting to more sophisticated marketing and communication tactics.

Further information:

- [eInclusion.hu](#)
 - [Educatio Press](#)
 - [BME](#)
 - [Magyar Narancs](#)
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IE: Irish 2008 eGovernment Awards announced

The [2008 Irish eGovernment Awards](#) were announced on 21 February 2008 during a gala evening in Dublin, attended by over 350 guests including Minister for Communications, Energy and Natural Resources, Eamon Ryan TD.

The overall winner of this year's Awards was the Irish Energy Board – [Bord Gais](#) – which also won the prize for 'Best Commercial State Body' for its website which enables users to pay their bills and submit meter readings on-line. Judges described the site as being "superior to almost any other transactional website. It is intuitive, fully functional and of great benefit to both the organisation and to its customers. It is a credit to those who led the project."

Another major winner was Cork City Council which took two awards – the Accessible Irish eGovernment Award and the eProject Management category – for its [accesscork.ie](#) website which helps people with disabilities to identify accessible shops, restaurants, pubs, accommodation and entertainment venues in Cork city.

In total, 12 awards presented, the other notable winners including the Revenue Online Service, which came away with the Central Irish eGovernment Award for its websites [revenue.ie](#) and [ros.ie](#), and the Department of Communications, Energy and Natural Resources which won the marketing category for its [Power of One](#) campaign.

The Irish eGovernment Awards, jointly run by the 'Public Sector Times' newspaper and web usage and content experts, Elucidate, are now in their sixth year. They are the recognised benchmark for excellence in Irish eGovernment services and standards, raising awareness and giving recognition to the front runners in the delivery of quality eGovernment services.

Further information:

- [Electricnews](#)
- [2008 Irish eGovernment Awards](#)
- [Bord Gáis Energy Supply](#)
- [Access Cork](#)
- [Revenue – Irish Tax and Customs](#)
- [Revenue Online Service \(ROS\)](#)
- [Power of One](#)

LV: New interinstitutional eServices to boost eGovernment

Latvian Minister for eGovernment Affairs, Ina Guddele, has announced plans to introduce at least 25 new 'interinstitutional' eServices by June this year.

The new eServices have been in the planning stage for two years now. The main challenge faced by the Secretariat for eGovernment Affairs in preparing these services has been the lack of compatibility between the different IT platforms used by state institutions. However, these compatibility issues have now been overcome.

The eServices to be introduced by June will allow the citizens to carry out procedures on-line that would previously have required the consultation of more than one institution. One of the first services to be introduced, for example, will enable citizens to check the most recent information held regarding their property(ies). Four state institutions and five state registers and information systems will operate together to provide this service.

Service developers believe this service is particularly important because the current situation allows people to declare their residence in a place without having to submit any proof. Such a situation has led to abuse and a high number of fraudulent declarations. The new eService will allow citizens to check on-line whether someone has declared residence in their property without their knowing.

Other interinstitutional eServices to be introduced include on-line applications for a tree-felling permit, requests for copies of Council Decisions, and requests for certificates of good conduct, among others. All these services will be made available through the national portal at [www.latvija.lv](#)

"Latvia is one of the most innovative countries in the field of eServices," said Guddele, who noted that the provision of interinstitutional eServices marks a significant step forward. Access to the new system will require the use of a certified eSignature.

Further information:

- [E-PARVALDE](#)
 - [Latvija.lv](#)
-

SK: Digital curriculum on trial

A new system of 'digital education' is currently being tested in eight elementary and secondary schools in the Slovakian capital, Bratislava.

The pilot project, called 'Digital Curriculum', will provide teachers with a database of 70 000 multimedia screens containing lesson plans in biology, maths, chemistry, physics and geography. The project will run initially for eight months, including a preliminary training period for teachers. A user guide will be provided to help those less familiar with computer technology, as well as a selection of pedagogical tools for teachers and pupils.

The content itself is based on the British curriculum, and is presented using a variety of multimedia applications: animations, simulations, videos, audio recordings, interactive exercises, dictionaries and explanatory texts. Teachers from the different schools will work together on the project, the results of which will be fully evaluated in September 2008.

Acceptance of such new and innovative forms of education, based on advanced information and communication technologies, will depend to a large extent on the readiness of the younger generation, as well as the teachers, to adapt to a new style of teaching.

Further information:

- [SME.sk](#)
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EU: Commission launches consultation on Radio Frequency Identification (RFID)

The European Commission has launched a public consultation on the issues raised by the use of Radio Frequency Identification (RFID) technology, particularly in terms of privacy, data protection and information security.

The public consultation has been launched to support preparation of the Commission's forthcoming 'Recommendation on RFID', due to be adopted later this year. Input is being requested on various aspects of the proposed Recommendation, including: its scope: definitions; privacy, information security and data protection issues; use in the retail sector; and the need for awareness-raising activities.

RFID technology is expected to create many new opportunities for European business and it is predicted that the market will grow rapidly over the next ten years. RFID is already being used in a number of sectors, such as transport and logistics, access control, real-time location, supply-chain management, manufacturing and processing, agriculture, medicine and pharmaceuticals. Its use is also expected to extend rapidly to include applications in the public sector (e.g. eGovernment, national defence and security) and the consumer field (e.g. personal safety, sports and leisure, smart homes and smart cities).

However, the expected widespread use of RFID raises many questions, particularly in the areas of privacy, security, technological reliability and international compatibility. The key challenge for the forthcoming Recommendation will be to devise a common vision and set of goals of how it can keep Europe innovative and competitive in the world economy while, at the same time, giving citizens the tools and choices they need to ensure privacy and security.

The public consultation will be open until 25 April 2008, giving all stakeholders the opportunity to voice their opinion. The Commission services will then analyse the contributions and put forward a draft Recommendation for adoption before the summer.

Further information:

- [European Commission - Europe's Information Society Thematic Portal](#)
- [European Commission – Public Consultation](#)

- [European Commission - Towards an RFID Policy for Europe](#)
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BG: New ePayments environment to boost eServices

The Bulgarian [Ministry of State Administration and Administrative Reform](#) (MSAAR) has launched a call for tender for the development of a single ePayment environment in Bulgaria, which is expected to greatly increase the efficiency of eServices provided to citizens and businesses.

With eGovernment gaining momentum in Bulgaria, new eServices are increasingly being offered on-line, many of which require the payment of fees. At present, however, it is still not possible to make payments directly on-line, so users of eGovernment services must either go physically to the bank or, in the best-case scenario, move to another electronic environment. The introduction of a single ePayment tool is expected to increase the uptake of electronic services generally and encourage the provision of more local eServices by various public institutions.

The project includes two major components: software development and supply of equipment, as well as related activities such as deployment, testing, user training and maintenance. The selected contractor will be expected to develop a system which supports different ways and methods of payment, depending on the user's choice and the facilities available from authorised payment operators. On the hardware side, the contractor will be required to deliver and install application, web and database servers. The whole system must be up and running by 31 October 2008. Detailed requirements (in Bulgarian) are available at: http://www.mdaar.government.bg/docs/OP_el.plashtane.pdf

The project is co-funded by the European Union through the European Social Fund (ESF) within the framework of the 'Administrative Capacity' Operational Programme. It is one of the first projects to be implemented by Bulgaria, as a new member state, in the context of EU's Structural and Cohesion Funds.

Further information:

- [Ministry of State Administration and Administrative Reform – News](#)
 - [Ministry of State Administration and Administrative Reform – Project requirements \(in Bulgarian\)](#)
 - [COMPUTERWORLD](#)
-

EU: The EU Commission and the European Central Bank welcome the launch of SEPA

On 28 January 2008, in a [joint statement](#), the European Commission and the European Central Bank welcomed the formal launch of SEPA (Single Euro Payments Area) payment instruments by EU banks.

[SEPA](#) is the area in which citizens, companies and other economic actors will be able to make and receive payments in euros, within Europe, whether between or within national boundaries under the same basic conditions, rights and obligations, regardless of their location. In other words making euro payments throughout Europe will become as easy, cheap and secure as making national payments.

More precisely, SEPA aims at harmonizing the millions of everyday electronic payments made with credit transfers, direct debits and payment cards (debit and credit cards). It will facilitate customers to make and receive non-cash euro payments anywhere in the Single Euro Payments Area (i.e. EU 27, plus Iceland, Liechtenstein, Norway and Switzerland), by using a single bank account and set of payment instruments. Consequently, SEPA is a natural evolution to the introduction of the euro and will produce substantial benefits through a more competitive and efficient payments market.

In a joint statement, the European Commission and the European Central Bank welcomed the official launch of the first SEPA payment instrument for credit transfers, which took place on 28 January 2008. This launch marks the first step in a migration process over the next few years during which customers will move in a market-led process from existing national electronic payment instruments to the new SEPA instruments. For technical and legal reasons, the launch of the SEPA payment instrument for direct debits will take place subsequently, but should occur no later than 1 November 2009. Regarding card payments, the SEPA Cards Framework has been in force since 1 January 2008.

Created by the European banking industry, through the aegis of the [European Payments Council](#), SEPA is expected to significantly improve the efficiency of EU payment markets and stimulate innovation, thereby increasing the competitiveness of the European economy. In the public sector, SEPA could contribute to faster credit transfers throughout the economic area and can additionally help drive eGovernment and eProcurement, thus promoting more efficient public services.

Further information:

- [Joint statement of the European Commission and European Central Bank](#)
 - [SEPA](#)
 - [European Payments Council](#)
 - [SEPA – Frequently Asked Questions](#)
-

EU: HANDS: eTEN Project of the Year 2007

Professionals in eGovernment, eInclusion and eHealth on the [ePractice.eu](#) portal have elected Helping Answers Decision Service ([HANDS](#)) as the [eTEN project of the Year 2007](#). Having received almost one third of all votes reflects the consortium's capabilities to communicate the project's goals and achievements in a clear manner as well as the usability of their website.

The [HANDS](#) is an online communication service designed to facilitate and improve communication between citizens and public bodies, allowing citizens to use their everyday language, thereby obtaining a direct pre-structured and at the same time, richer interaction.

The overall objectives of HANDS include:

- To enable its deployment by means of a solid deployment plan, evaluating costs and benefits for Public Bodies, adopting the application in question and finally including the viewpoint of investors and public decision makers.
- To refine the project's product so that it meets the target customers' expectations and reaches market-standard quality.
- To verify market acceptance by gathering and analysing feedback from public bodies' personnel who have set up and use HANDS, as well as from end-users who have used the applications of this service.
- To raise awareness in the European Union and the rest of the world on the availability of an effective and advanced online communication service based upon NPL technology and to perform the first initial deployment steps.

The starting point of HANDS is a set of operational prototypes developed by the IST 20230 Electronic Democracy European Network Project (EDEN), and the service is based on advanced Natural Language Processing (NLP) techniques. Users may access it through public bodies web sites and by simply typing their questions using everyday language, they will immediately receive an answer or a notification that the question has been forwarded to the relevant office.

Further information:

- [HANDS case at ePractice](#)
 - [Project factsheet of HANDS at the eTEN website](#)
 - [EDEN web page](#)
 - [eTEN project of the Year 2007](#)
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New Factsheets

A new release for the eGovernment factsheet of Latvia (v 8.1) is available online. We invite you to visit the [relevant section](#) at the portal for regular and/or ad hoc updates related to the factsheets.

Latest Publications

- [EU: ENISA feasibility study on a Data Collection Framework](#) 27 February 2008 | EU Institutions
- [EU: Seeding the EuroPhysiome: A Roadmap to the Virtual Physiological Human](#) 20 December 2007 | EU Institutions
- [EU: eHealth trends across Europe 2005-2007](#) 14 September 2007 | EU Institutions, Norway
- [EU: eHealth ERA – Final project report](#) 7 September 2007 | EU Institutions
- [EU: Proceedings of EURO mGOV 2005](#) 12 July 2005 | Pan European

EU: ENISA feasibility study on a Data Collection Framework

Complete title:

Examining the Feasibility of a Data Collection Framework

Description (short summary): This document is the first study ever investigating the feasibility of a European Data Collection Framework on security incidents. It is intended to help policymakers to define more cost-effective security policies.

As an outcome, the study proposes to establish a new “Partnership for ICT Security Incident and Consumer Confidence Information Exchange (PISCE)”. PSCE will allow public and private policy makers, EU and national organisations with an ‘NIS spectrometer’ to take more informed decisions based on more reliable data and knowledge of security incidents. The Partnership would therefore contribute to the improved the resilience of eCommunication systems in Europe.

Original URL: http://www.enisa.europa.eu/pages/02_01_press_2008_02_21_data_coll_frmw.html

Number of pages: 48

EU: Seeding the EuroPhysiome: A Roadmap to the Virtual Physiological Human

Complete title:

Seeding the EuroPhysiome: A Roadmap to the Virtual Physiological Human

Description (short summary): The Virtual Physiological Human (VPH) is a methodological and technological framework that, once established, will enable collaborative investigation of the human body as a single complex system. The VPH provides the European research infrastructure that will make it possible for biomedical researchers to complement their conventional reductionist approach with what we call an integrative approach, where biological processes are described from a system’s point of view.

The present document, compiled through a consensus process that has involved more than 300 stakeholders from research, industry and clinical practice, aims to provide a research roadmap that will become a blueprint for the realisation of the VPH.

The document discusses in detail all aspects of this endeavour. Chapters 1 and 2 provide a preliminary overview of the VPH concept and an explanation of how the roadmap was produced. Chapter 12 details recommendations for the concrete implementation of the VPH.

The STEP project is supported by the European Commission, DG Information Society through the Sixth Framework Programme of Research and Technological Development.

Original URL:

http://www.biomedtown.org/biomed_town/STEP/Reception/step_presentations/RoadMap/plfng_view

Number of pages: 107

EU: eHealth trends across Europe 2005-2007

Complete title:

eHealth Trends across Europe 2005-2007

WHO/ European survey on E-health

Consumer Trends

Description (short summary): This document is the preliminary report of the 'World Health Organisation (WHO)/European eHealth Consumer Trends Survey'. It aims to monitor to what degree eHealth practices are becoming important in the everyday lives of European citizens. Further, it is intended to serve as a tool for policy makers when developing future health services.

A representative sample of seven European countries (Denmark, Germany, Greece, Latvia, Norway, Poland and Portugal) was interviewed by telephone. Two surveys were conducted with 18 months interval. The first survey was conducted in 2005, the second in 2007. The project is co-funded by the Program of Community action in the field of Public Health (2003-2008) of the Health and Consumer Protection Directorate-General of the European Commission.

The present report reveals that the number of Internet health users increased from 44 % in 2005 to 54 % in 2007. The growth in the use of Internet for health purposes is found in all seven countries participating in the survey. The use of the Internet for health purposes is increasing in Europe. The report stresses that the digital divide is reflected in the field of eHealth, as health related use is more frequent in the northern European countries, followed by eastern and southern Europe respectively.

Original URL: <http://www.telemed.no/ehealth-trends-across-europe-2005-2007.536783-41025.html>

Number of pages: 13

EU: eHealth ERA – Final project report

Complete title:

eHealth ERA – Final project report

Deliverable 5.3 in the framework of the eHealth ERA project

Description (short summary): This final report concentrates on describing the ten official final outputs of the eHealth ERA project which concluded successfully in December 2007. It also points to the many additional activities of the project requested by either the European Commission or the Member States, or both of them, which brought fruit to a wider understanding of eHealth in Europe.

Starting before the project's foundation, the report charts the history of eHealth in Europe, and the development of the European Union Member States' policies in this field. The report then outlines step-by-step the aims and goals of the eHealth ERA project, and how it was formed and has grown since its initiation.

The principal focus of the report is on the project's key deliverables. These include the overview of 32 countries' eHealth policies and strategies; the way in which the project was able to develop an intellectual focus on the importance of both the patient summary and patient empowerment for European eHealth; and the importance of undertaking a strengths, weaknesses, opportunities and threats analysis so as to enable focus on the core issues involved in these two areas of potentially high-concentration activity. While the report first emphasises the role of policy in eHealth, it later outlines some important and groundbreaking, new findings into eHealth research in Europe.

Funded by the European Commission, DG Information Society and Media, the eHealth ERA investigated and analysed eHealth priorities and deployment activities in European countries. The project developed a database of key national eHealth policy documents, a database of key national contact points for eHealth research and technology development, and it produced several extended reports about current eHealth issues.

Original URL: <http://www.ehealth-era.org/publications/publications.htm>

Number of pages: 79

EU: Proceedings of EURO mGOV 2005

Complete title:

Proceedings of EURO mGOV 2005
The First European Mobile Government Conference
From e-Government to m-Government

Description (short summary): The set of papers in this volume presents the first large collection of work on mobile government from various authors who submitted their work to the First European Conference on Mobile Government (EURO mGOV 2005), held at the University of Sussex, Brighton, UK on 10-12 July 2005.

Original URL: <http://www.mgovernment.org/resurces/euromgov2005/INDEX.HTM>

Number of pages: 57

ePractice Workshops

ePractice.eu combines online and offline activities. Workshops are held on a monthly basis, giving participants the opportunity to discuss the latest issues and cases face-to-face. Registration, agenda and participant bios are available online before each workshop.

- [Municipal eGovernment](#) 6 March 2008 | Brussels (Belgium)
- [eInclusion: Ageing well in the Knowledge Society](#) 14 April 2008 | Brussels (Belgium)
- [ePractice Mid-Term workshop](#) 19 May 2008 | Brussels (Belgium)
- [eInclusion: Digital literacy](#) 16 June 2008 | Barcelona (Spain)
- [eHealth Management](#) July | Barcelona (Spain)
- [eInclusion: Special needs groups](#) 25 September 2008 | Brussels (Belgium)
- [Administrative burden](#) 23 October 2008 | Bremen (Germany)
- [European eInclusion initiative: results and future steps](#) 13 November 2008 | Brussels (Belgium)
- [eGov services to business: the state of the play](#) 17 November 2008 | Cork (Ireland)
- [Service Deployment](#) 9 February 2009 | Brussels (Belgium)
- [ePractice.eu Final Workshop](#) 26 February 2009 | Brussels (Belgium)

Co-branding your event with ePractice.eu is possible. Please read our terms at epractice.eu/workshops

Upcoming Events

- [UK: Conference on electronic document and records management](#) 4 March 2008 | United Kingdom
- [UK: 'Pass the patient' Conference & Exhibition](#) 4 March 2008 | United Kingdom
- [DE: Public Sector Parc Forums at CeBIT 2008](#) 4 - 9 March 2008 | Germany
- [DE: CeBIT 2008](#) 4 - 9 March 2008 | Germany
- [FR: Healthware Symposium](#) 5 March 2008 | France
- [FR: EUROCITIES Culture and Knowledge Society Forum](#) 5 - 8 March 2008 | France
- [BE: IT Girls Shadowing Conference](#) 6 March 2008 | Belgium
- [FR: Seminar on eInclusion within EUROCITIES Forum](#) 7 March 2008 | France
- [DE: World Health Care Congress Europe 2008](#) 10 - 12 March 2008 | Germany
- [UK: Free VEPs Participation Workshop](#) 10 March 2008 | United Kingdom
- [BE: Final workshop of the ELOST project](#) 11 March 2008 | Belgium
- [DE: 1st European eGovernment Symposium SAARLORLUX](#) 11 March 2008 | Germany
- [UK: ICT in Building Schools for the Future](#) 18 March 2008 | United Kingdom
- [DE: 4th International Conference I-ESA'08](#) 25 - 28 March 2008 | Germany

- [DK: 1st public conference on 'Interoperability - One electronic procurement in Europe'](#) 31 March 2008 | Denmark
 - [ES: 3rd International Public eProcurement Seminar](#) 23 - 24 April 2008 | Spain
-

UK: Conference on electronic document and records management

4 March 2008 | United Kingdom

'2nd annual event on Electronic document and records management'

The aim of this event is to tackle fundamental issues and provide delegates with a clear idea of how they can make sure their board takes Electronic Document and Record Management (EDRM) seriously. Local, central and cross-public sector case studies will combine to give a full picture of what is happening, what the issues are and how they can be tackled on a practical and strategic level.

The conference will address the following key themes:

- Accommodation and storage;
- Managing large scale programmes;
- Digital continuity and digital obsolescence.

Since the conference programme is not yet finalised, interesting case studies may be proposed to Paul Jenkins, Programme Manager: paul.jenkins@kable.co.uk.

As per the conference confirmed sessions, these are the following:

- Ensuring digital continuity;
- Keeping track and managing care: realising the value of electronic records;
- Archiving the past.

Participation is free-of-charge but open exclusively to the public sector. Registration is available online. All registration queries should be directed to by email to Nigel Wilkins (Events Manager) at nigel.wilkins@kable.co.uk.

Event website:

<http://www.kablenet.com/KE.nsf/EventsSummaryView/CE4BD5A475D00291802573C9004E67AA?OpenDocument>

Venue: Royal College of Surgeons
44 Lincoln's Inn Fields
London, WC2A 1AA

Contact: nigel.wilkins@kable.co.uk

UK: 'Pass the patient' Conference & Exhibition

4 March 2008 | United Kingdom

Streamlining the handover of care from hospital to community providers with better information

Underlying the new rules, which come into effect this April in the United Kingdom, requiring hospital-discharge letters and summaries to be delivered to GPs within three days of a patient leaving hospital, there are strong drivers for hospitals to switch from manual to electronic systems.

Current patient-discharge practices have been identified as a specific barrier in ensuring patient safety; also in making the patient experience seamless, regardless of organisational boundaries. Furthermore, inter-hospital competition for patients means many clinical directorates need to maximise their efficiency and throughput.

This event offers a series of presentations and case histories that will give participants an up-to-date picture on the practicalities of adopting electronic patient-discharge summaries. Attendees will gain a

clearer understanding of the information needs of everyone involved in this part of the patient journey and learn how best to meet them. The accompanying exhibition will also feature leading solutions in this field.

The conference programme and the printable copy of the delegate-registration form are available [here](#).

The participation fee for visitors from healthcare, socialcare and third-sector organisations is £449.44 (approx. €597). Visitors from any other organisations will be charged £528.75 (approx. €702).

Bookings can be performed online at the event website, by phone to +44 (0)1932 849290 or fax (for credit card payments) to +44 (0)1932 830227.

Event website: <http://www.bjhc.co.uk/PassthePatienthome.htm>

Venue: Lakeside Conference Centre
Aston University
Birmingham B4 7ET

Contact: david@bjhc.co.uk

DE: Public Sector Parc Forums at CeBIT 2008

4 - 9 March 2008 | Germany

Solutions for the Public Sector at CeBIT 2008

CeBIT Hannover is the world's largest exhibition and trade fair showcasing digital IT and telecommunications solutions for home and work environments. CeBIT's key target groups are users from industry, the wholesale/retail sector, skilled trades, banks, the services sector, government agencies, science and all users passionate about technology.

[CeBIT 2008](#), which will take place over 6 days from 4 March 2008, will build on the success of its previous editions. It will feature the main display categories of Business Solutions, Public Sector Solutions, Home + Mobile Solutions, Technology + Infrastructure, and Special Displays.

Staged under the patronage of Germany's Federal Ministry of the Interior CeBIT's 'Public Sector Parc' (PSP) has served as a key information and communication platform for administrative modernisation and public sector management. Two major themes will be addressed by the PSP this year:

- Citizen-centric, cost-effective and staff-oriented public administration;
- Geoinformatics: a sweeping international trend.

This edition of the PSP will feature three new forums where 30-minute lectures with Q&A sessions will take place along with presentations on best-practice solutions. The primary aim is to bring solution-seeking public officials in even closer touch with reference users and the right providers. The three forums are as follows:

- Forum 'Local Government': Practical themes and solutions designed to meet the needs of towns and cities, parishes, local districts and municipal undertakings;
- Forum 'National & Regional Government': Strategic concepts and case studies at the federal and regional level and in other parts of the public sector;
- Forum 'Technology & Solutions': Innovative solutions and processes as well as efficient and effective technologies for modern public-sector IT systems.

CeBIT will also host the 'Telehealth 2008' event, an International Conference & Exhibition for ICT solutions in the Health Sector (7-8 March 2008).

A [registration form](#) is available for those wishing to participate in the Public Sector Parc. A contact form is also available at the PSP Forums' page.

Event website: http://www.cebit.de/publicsector_e

Venue: Hannover Deutsche Messe AG
Messegelände

DE: CeBIT 2008

4 - 9 March 2008 | Germany

'Where Zeros and Ones turn into Billions'

CeBIT Hannover is the worlds largest exhibition and trade fair showcasing digital IT and telecommunications solutions for home and work environments. CeBIT's key target groups are users from industry, the wholesale/retail sector, skilled trades, banks, the services sector, government agencies, science and all users passionate about technology.

CeBIT offers an international platform for comparing notes on current industry trends, networking, and product presentations. Deutsche Messe AG has organised CeBIT in Hannover each spring since 1986.

CeBIT 2008, which will take place over 6 days from 4 March 2008, will build on the success of its previous editions. It will feature the main display categories of:

- Business Solutions;
- Public Sector Solutions to be presented and discussed at the [Public Sector Parc](#);
- Home + Mobile Solutions;
- Technology + Infrastructure;
- Special Displays.

Those wishing to attend CeBIT 2008 may register and book online at the [MyCeBIT](#) section of the event website.

Event website: http://www.cebit.de/homepage_e

Venue: Hannover Deutsche Messe AG
Messegelände
D-30521 Hannover
Germany

FR: Healthware Symposium

5 March 2008 | France

'Enabling Better care through Sustainable satellite-based Telemedecine solutions'

Healthware "Standard and Interoperable satellite solution to deploy HEALTH care services over Wide AREa" is a project co-funded by the AERONAUTICS AND SPACE area of the 6th Framework Programme of the European Commission.

The aim of this free symposium is to showcase the most successful pilot applications within the project and thereby connect telemedicine user communities across Europe.

Teleconsultation and remote expertise demonstrations will be run together with the project partners at hospitals and universities in Cyprus, France, Poland and the United Kingdom.

Selected scenarios and practical examples will highlight the state of the art of deploying satellite telecommunications in support of healthcare and medical teaching.

Registration can be performed by completing the [PFD form](#) to be sent by email to healthware@cnes.fr before 29 February 2008 due to security measures.

Event website: <http://healthware.alcasat.net/>

Venue: Thales Alenia Space France
Auditorium du Spacecamp

Allée des Cormorans
06156 Cannes La Bocca

Contact: healthware@cnes.fr

FR: EUROCITIES Culture and Knowledge Society Forum

5 - 8 March 2008 | France

'EUROCITIES Culture and Knowledge Society Forum'

The **'EUROCITIES Knowledge Society Forum'** brings together over 130 European cities (from more than 30 countries) and business partners, offering a platform for the exchange of knowledge among local governments and partners, with the view to develop an inclusive knowledge society.

The development of Information and communication technologies (ICTs) has an important impact in different ways on the cultural aspects of our societies. However, the impact of ICTs on the cultural landscape does go beyond the limits of the 'cultural industry'.

By increasing the opportunities for people to express their cultural interest and participate in cultural expressions, ICTs have become an important tool for people in the reflection upon, and contribution to their communities. They thereby support the social inclusion of different groups in society and make issues such as the digital divide very prominent.

The joint Forum meeting will be an opportunity to share insights and compare approaches and strategies from cities to link culture and new technologies and to respond to changes and challenges coming from the digital revolution.

Registration for participating is available [online](#) and the documents for the conference will be available on the EUROCITIES Members Area at least one week prior to the meeting (www.eurocities.org).

Event website: <http://www.eurocities2008.lyon.fr/en/conference.html>

Venue: Communauté urbaine de Lyon
20, rue du Lac – BP 3103
69399 Lyon Cedex 03

Contact: maurice.paulissen@eurocities.eu

BE: IT Girls Shadowing Conference

6 March 2008 | Belgium

Move out of the Shadow! Seize the OpportunITy!

Attracting young women to take up a career in ICT is essential to combat the predicted shortage of staff in this crucial sector. That's why Viviane Reding, Commissioner for Information Society and Media, is following up last year's shadowing exercise with a one day conference to discuss how to best motivate young women to start a career in ICTs.

The conference will include a key note speech by Commissioner Reding who will also present the video of the 2007 Shadowing Initiative. The event will take a look into the current situation including statistics.

In the afternoon, three workshops in the form of break-out sessions and aiming to propose possible solutions will take place, covering the following fields:

- Best practices: Women in ICT careers;
- Education: The barriers and how to overcome them;
- Spread the message at national, European and international level.

Following these workshops the rapporteurs will come together to report on the findings.

The conference targets all main actors in the area of ICT as well as academia. Any plan of action stemming from the conference will need to be endorsed by all involved in order to be implemented. Registration is available [online](#).

Event website: http://ec.europa.eu/information_society/activities/itgirls/conference_0308/index_en.htm

Venue: European Commission
Charlemagne Building
170 Rue de la Loi
1049 Brussels

Event email: INFSO-IT-GIRLS@ec.europa.eu

FR: Seminar on eInclusion within EUROCITIES Forum

7 March 2008 | France

Seminar on eInclusion within the EUROCITIES Culture and Knowledge Society Forum

The '[EUROCITIES](#) Knowledge Society Forum' brings together over 130 European cities (from more than 30 countries) and business partners, offering a platform for the exchange of knowledge among local governments and partners, with the view to develop an inclusive knowledge society. The 'Knowledge Society Forum Members' seminar on the topic of eInclusion, will be held as part of the '[EUROCITIES Culture and Knowledge Society Forum](#)'.

The seminar will provide an overview of European Union eInclusion policies and activities related to the 'eInclusion be part of it!' initiative combined with practical examples from cities like Lyon which had developed an extensive eInclusion agenda over the years that supports the Digital Solidarity Agency Secretariat.

Registration is available [online](#).

Event website: <http://www.eurocities2008.lyon.fr/en/conference.html>

Venue: Communauté urbaine de Lyon
20, rue du Lac – BP 3103
69399 Lyon Cedex 03

Contact: maurice.paulissen@eurocities.eu

DE: World Health Care Congress Europe 2008

10 - 12 March 2008 | Germany

Summit on Implementing Health IT within the 2008 World Health Care Congress Europe

Presented for the 4th consecutive year, the World Health Care Congress Europe is an international forum where over 600 health leaders share best practices and successful initiatives for improved delivery and outcomes in Europe.

Participants include health ministers, government officials, hospital directors, IT innovators, decision makers from public and private insurance funds, pharmaceutical and medical device companies, and health care industry suppliers.

Four focused summits will give attendees an opportunity to discuss challenges in depth and determine actionable plans with their peers on the following themes:

- Chronic Disease Management;
- Implementing Health IT;
- Reforming Health Insurance and Improving Financial Performance;
- Improving Quality and Patient Safety.

The summit dedicated to implementing Health IT will focus, among others, on overcoming the implementation challenges of electronic health records as well as telehealth and remote monitoring.

Registration requests can be filled in [online](#) or made by phone at the following number: +1-781-939-2565.

The participation fee, covering attendance to the conference as well as one summit, is €795 for public sector representatives, associations and academia if performed prior to 31 January (€995 after that date). The standard rate for other types of attendees is €1 795 before 31 January and €1 995 following that date.

Event website: <http://www.worldcongress.com/events/HR08015/index.cfm?confCode=HR08015>

Venue: The Estrel Hotel & Convention Centre
Sonnallee 225
12057 Berlin

Contact: lindsay.pater@worldcongress.com

UK: Free VEPs Participation Workshop

10 March 2008 | United Kingdom

Free Virtual Environmental Planning (VEPs) Workshop on Digital Participation

This one-day workshop will explore the use of 3D visualisation and online forums to engage people in environmental planning.

The event will use presentations, facilitated focus group discussions and interactive sessions to discuss issues such as:

- do people find 3D plans easier to understand than 2D?
- can 3D visualisation help people to understand issues such as flood risk?
- does it allow effective commenting?
- what is the future for online participation technology?

All those interested are welcome to participate. They may register by sending an email to nicola.terrett@environment-agency.gov.uk or by phone +44 (0)1225 487622, and they will shortly receive an event programme.

The workshop is organised by VEPs, a project supported through the INTERREG IIIB North West Europe Programme, which provides support to transnational co-operation projects that seek to improve territorial development and cohesion in the North West Europe area. Additional support is being provided in the UK by the Department for Communities and Local Government (formerly the Office of UK's Deputy Prime Minister) and the e-Planning Programme.

Event website: <http://www.veps3d.org/site/279.asp>

Venue: University of Bristol
Frenchay Campus
Coldharbour Lane
Bristol BS16 1QY

Contact: nicola.terrett@environment-agency.gov.uk

BE: Final workshop of the ELOST project

11 March 2008 | Belgium

'E-Government and Social Inclusion - Barriers, Opportunities and Future Direction'

This event is the final workshop of the project 'E-Government for Low Socio-Economic Status Groups' (ELOST) funded by the ICT programme of the Sixth RTD Framework of the European Union.

Hosted by the Directorate-General for Information Society and Media, the workshop is targeted at eGovernment policymakers at all levels, IT experts in public administration, industry and research, as well as NGOs.

The main objective of the ELOST project is to increase eGovernment readiness and civic engagement among low socio-economic status groups (LSGs) through appropriate policy measures (including future R&D).

The aim of this workshop is two-fold: (1) present the findings of the ELOST project and its policy recommendations for improving eGovernment use among LSGs, and (2) to exchange knowledge about and experiences with eGovernment and tools that reduce the digital divide.

Moreover, the workshop is intended to initiate a comprehensive debate on policies for increasing eParticipation among LSGs and the future direction for inclusive and improved eGovernment for all in form of a panel discussion. The [agenda](#) of the workshop is available.

Space being limited, those interested are invited to register [online](#), not later than 29 February 2008.

Event website: <http://www.iccr-international.org/events/2008/2008-03-11.html>

Venue: European Commission
DG INFSO
Avenue de Beaulieu 33
1160 Brussels

Contact: n.rodousakis@iccr-international.org

DE: 1st European eGovernment Symposium SAARLORLUX

11 March 2008 | Germany

1st European eGovernment Symposium SAARLORLUX – State of the art of policy, government and research.

SaarLorLux is a cross-border cooperation involving Saarland and the Rhineland-Palatinate in Germany, Lorraine in France, Luxembourg, and Wallonia in Belgium.

The objective of the 1st European eGovernment Symposium SAARLORLUX event is to understand better how electronic administration can help the regional and local authorities in 'SaarLorLux' communicate better, and how eAdministration good practice can be more effectively exchanged.

The event will bring together a panel of experts from the administration and the scientific community from the SAARLORLUX region in order to:

- Discuss and compare eGovernment activities within the SAARLORLUX region members, so as to identify possible synergies;
- Allow the creation of a network of responsible actors;
- Exchange experiences by means of dialogue.

Current and future themes of eGovernment will be addressed, with particular focus on the EU Services directive which will highlight the cross-border aspect of the eGovernment theme. The event will be held in French and German.

Participation is free-of-charge and registration can be performed [online](#) or by sending an email to e-government-cc@iwi.dfki.de.

Event website: <http://www.egov-net.eu.dd18434.kasserver.com/inhalt/index.php>

Venue: German Research Center for Artificial Intelligence (DFKI)
Saarland University
Campus D3_2
Stuhlsatzenhausweg 3
66123 Saarbrücken

Contact: e-government-cc@iwi.dfki.de

UK: ICT in Building Schools for the Future

18 March 2008 | United Kingdom

ICT in Building Schools for the Future

'Building Schools for the Future' is one of the most ambitious investment and transformation programmes in the UK public sector. This conference is intended to offer authoritative information and a central meeting point for key project team members from local authorities, schools and private sector partners. It will be focusing exclusively on the role of ICT within the Building Schools for the Future programme in order to respond directly to the demands for improved knowledge-sharing and education.

The conference programme will offer highly practical advice, information and experience from figures at the heart of the programme and from those people who have already been through the process. It will feature panel discussions, question and answer sessions and in-depth workshops.

This event is open to public and private sector attendees. Private sector delegates are charged at £795 + VAT (€1064 + VAT) and local authority delegates are charged at £350 + VAT (approx. €469 + VAT). There is also supported public sector rate for headteachers, ICT specialists from schools, not-for-profit and charity attendees of £250 + VAT (approx. €335 + VAT). Some free places are available for local authorities; enquiries about availability should be sent by email to: emma.whitehead@kable.co.uk.

The conference is sponsored by [Becta](#), UK's Government's lead agency for Information and Communications Technology (ICT) in education, covering the United Kingdom.

Event website:

<http://www.kablenet.com/ke.nsf/EventsSummaryView/06F926B7E846692C802573C9003A491F?OpenDocument>

Venue: The Royal College of Surgeons of England
35-43 Lincoln's Inn Fields
London WC2A 3PE

Contact: emma.whitehead@kable.co.uk

DE: 4th International Conference I-ESA'08

25 - 28 March 2008 | Germany

4th Conference on Interoperability for Enterprise Software and Applications – Science meets Industry

I-ESA'08, the fourth in a series of conferences on Interoperability for Enterprise Software and Applications, will take place in Berlin, Germany, from 25 to 28 March 2008. Under the motto "Science meets Industry", this I-ESA edition is organised by Fraunhofer IPK and jointly promoted by the European Virtual Laboratory for Enterprise Interoperability ([INTEROP VLAB](#)) and the Enterprise Interoperability Centre – [EIC](#).

I-ESA will bring together international researchers and practitioners in the area of enterprise interoperability. Participants will be provided with a forum for the exchange of visions, ideas, research results and experiences, dealing with a wealth of interoperability research subjects for business, enterprise applications and software.

The call for submissions is now open in the following areas (non restrictive list): Business Aspects of Interoperability; Interoperability Scenarios; Systems engineering in the context of interoperability; Specification and Implementation; Architectures and Frameworks; Enterprise Modeling for Enterprise Interoperability; SW – Platforms; Semantics for Enterprise Interoperability.

Interested parties are also invited to submit proposals for workshops to be held in conjunction with the main conference. Workshops proposals should explore new interoperability issues that are not covered by the main conference; problems and solutions in areas coming from not only enterprise software and

applications, but also from eHealth, mobile services, as well as end-user software and applications to social and financial issues related to the introduction of interoperability.

Full paper submission deadline is 30 September 2007. Author notification is due for 31 October 2007.

Event website: <http://www.i-esa.org>

Venue: Production Technology Centre
Technical University
Global Production Engineering
Pascalstrasse 8-9
D-10587 Berlin
Germany

Contact: I-ESA@ipk.fraunhofer.de

DK: 1st public conference on 'Interoperability - One electronic procurement in Europe'

31 March 2008 | Denmark

1st public conference organised within the framework of the CEN/ISSS Workshop 'Business Interoperability Interfaces (BII) of public procurement in Europe' under the theme 'One Procurement Standard for Europe'

The purpose of this public conference is to demonstrate the achievements of the CEN/ISSS BII workshop so far and introduce a vision for the new way of doing procurement in Europe. The public meeting is hosted by Danish Standards, and it will be held next to a private CEN/ISSS Business Interoperability Interfaces (BII) Workshop.

The benefits of the conference will include many presentations and achievements in electronic procurement, among which:

- The countdown for the i2010 goals;
- Standardisation in EU perspective;
- Public sectors influence on the private market;
- eTendering based on open standards, vision and reality;
- Standard-based eProcurement in practice;
- Live presentation of the CEN/ISSS BII workshop achievements;
- 'Showcases' of the good practice:
- The opportunity to learn from others that are facing similar issues and to obtain the input of a range of 'critical friends' to help your own institutional development;
- The opportunity to join the workshop and make a contribution.

Participation in the conference is by invitation only. Those interested in participating are invited to express their interest by sending an email to ihu@ds.dk with their name and address, institution name and work, contacts information email and phone as well as the VAT number of their organisation. Deadline for expression of interest submission is 3 March 2008 at 1:00 p.m. For more information, the call for expression of interest is available [here](#).

Event website: <http://www.en.ds.dk/3782..3>

Venue: Hilton Copenhagen
Ellehammersvej 20
2770 Kastrup

Contact: ihu@ds.dk

ES: 3rd International Public eProcurement Seminar

23 - 24 April 2008 | Spain

Third International Public eProcurement Seminar, financed by the Basque Government

This 3rd International Public eProcurement Seminar will focus on the innovation taking place worldwide in the field of electronic procurement. A selection of relevant eProcurement cases from European countries will be presented.

The two-day course will bring together various national experts who play a key role in the eProcurement process within their countries as well as EU representatives in order to provide examples of good practice covering the most relevant practical aspects for other government bodies undertaking this experimentation process.

Topics regarding the legal issues of eProcurement as well as the use of bid-e-bonds will be addressed. The course will discuss projects and difficulties encountered in computerising supplier's offers, adopting measures to promote the use of eProcurement by suppliers, using shared eProcurement platforms by different government bodies, and related legal provisions. The provisional programme of the event is [available](#).

The seminar is aimed at procurement experts, solicitors, public and private firms, as well as individuals from the technical and academic communities interested in the innovations taking place worldwide in the field of electronic procurement.

The participation fee is €350 and includes documentation, coffee breaks, two lunches and a certificate of attendance.

Registration to the seminar is open. Registration requests can be submitted [online](#) before 14 April 2008. Confirmation of registration will be forwarded to participants by email upon receipt of the completed registration form.

More information on this event will soon be made available at the Basque Government's eProcurement website: www.contratacion.info.

Event website: <http://www.eipa.eu/en/activities/show/&tid=2737>

Venue: Kursaal Convention Centre
Conference Room 2
Avenida de Zurriola, 1
20002 Donostia-San Sebastián

Event email: n.domenech@eipa-ecr.com

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