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European ePractice Newsletter

N. 265 - 3 February 2009

>> New issue of the European Journal of ePractice: Key Enablers for eTransformation

The just published 6th issue of the *European Journal of ePractice* puts the focus on what the European Commission's eGovernment Action Plan considers key enablers: innovations in identification, interoperability and open source software. Guest edited by William H. Dutton, Professor and Director of the Oxford Internet Institute, the articles selected for this number provide an enriching set of good practice cases, lessons learnt and points of view about how these innovations are transforming eGovernment and high impact services in Europe. You may [download the publication here](#).

Please feel free to forward epractice.eu/newsletter to whom it may be of use. You are welcome to send suggestions that may help us to improve the portal and enrich its content. We invite you to [become a member](#) of ePractice.eu in order to use all our services.

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Editor's Choice of the week: [Accessible Street Directory of Madrid](#)

Mobile Communities to Facilitate Social Inclusion of Young Marginalised People

Young people are assets to development and potential agents of social change, yet youth exclusion is widespread and increasing across Europe. Such exclusion translates to unbearable costs both to the individual, being deprived of access to important assets, and to society, having to finance the burden of marginalised groups instead of benefiting from their productive potential. Through the concept of online communities, ICT has the potential to serve as a gateway to social inclusion. However, computer and internet access of marginalised young people are limited raising the need to develop alternative methods to approach them through ICT. The main objective of Comeln is to study and utilise mobile networks and telephones that are most commonly used by marginalised youth, as the main infrastructure for social inclusion. Using innovative real-time integrated communication video solutions, this project will develop a networked media platform that will give rise to mobile online communities, delivering interactive media content specifically aimed at marginalised youth. This approach combines the benefits of the online community concept with an inclusive approach, realised through the most abundant device used by marginalised youth in Europe- mobile phones. The goals of this exploratory project include: - provide groups of marginalised youth with ICT based mobile online communities - design and deliver content aimed to facilitate social inclusion of marginalised youth of various backgrounds. - Analyse the impact of ICT and mobile network use by marginalised youth of various backgrounds. Above the technological impact, such a programme will provide young people with knowledge, capabilities, networking and skills which will better their chances of becoming integrated and productive members of the EU. Our team includes communication experts, researchers in social sciences, and organisation that specialise in working with marginalised youth.

ICT4D Disabilities

ICTs can open new vistas for disabled people and making a world of difference. Let us working together, we are confident that we can, indeed, make bright future. We have a dream our world will be forever bright and green. The SCHR was founded in 1993 by Eng. Nabil Eid Now, we are leading body to handle the disability cases. Computer Assisted Instruction in Syria ,Salamieh The SCHR -CAI extends educational programs. The SCHR is a non-profit corporation. We are leading a pilot project for the welfare of children in special needs education cases (Blind , visually impaired, Hearing, Learning, Physical Disabilities, Down Syndrome and Autism Disabilities). We are employing various specialized and targeted courses that can promote computer knowledge base for disabled children. In this respect we are doing the flowing activities. We are setting up a new data base for our local community in Syria to care and development children with disabilities. Also, we launching a wide spread a awareness in disabled, collaborating with other NGO's in the region, rural communities and support from Netherlands Embassy in Syria to promote ICTs for development SNE. W belief that core of ICTs is a playing a vital role and key objective in our project such as: -Prevail the culture of volunteering work among people. - Forming groups of trainers. -Merging handicapped in local society and normal school. -Helping special need families. -Creating job opportunities for disabled cases to combat poverty specially in rural area. -Promote people awareness about the causes of disabilities. Our strategy is to implement specialized computer programs and models to help those with special needs, and implemented specialized and targeted courses that aim to promote the knowledge base of individuals with special needs to help them be able to work independently. More details kindly find website: www.caihand.org

Inclusive eGovernment: sustainable services for excluded people

This year-long Project has been addressing “Multi-channel Delivery Strategies and Sustainable Business Models for Public Services addressing Socially Disadvantaged Groups”. In the current environment of economic and social stress, the demand for services for socially excluded people is significant, and is putting government finances under ever greater pressure. Because services for disadvantaged groups in society are complex and often expensive, efficiency and effectiveness are central to designing and delivering services that offer sustainable value to socially excluded people. This can mean multi-channel services, but, overall, integration is the key. Integration requires new ways of approaching the issue, including fresh thinking on business models and a renewed commitment to achieving common social policy goals. The study:

- Presents research evidence supporting the validity and significance of Inclusive eGovernment approaches;
- Offers a practical framework for understanding inclusive eGovernment, and identifying the components and key steps necessary to move forward;
- Uses real case study material to illustrate inclusive eGovernment approaches in action;
- Promotes a “sustainable network value” paradigm.

Latest News

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EU: ENISA presents its first report on pan-European eIDM - 2 February 2009

On 29 January 2009, the EU Agency ENISA (the European Network and Information Security Agency) presented its [first report on the current state of pan-European eID interoperability](#).

Europe has bold ambitions regarding interoperable eID services by the end of 2009. This report looks at how various initiatives such as the STORK project and the Services Directive could make eID work for business and government eServices across Europe.

Security and interoperability of eID systems across Europe is a current topic. European eID Management (eIDM) presently stands at crossroads. This is a vital and delicate stage, as pilot studies and models are now transformed into actual working systems.

ENISA calls its report a “milestone”, as it is the Agency’s first experts’ snapshot of Europe’s state of play in eIDM. The study charts the origins and scope of European eID interoperability. It focuses specifically on the triangle of three intrinsically connected drivers:

- Policy level; an examination of the [eID Roadmap](#) and the eID -2010 goals to be reached by 2010.
- The analysis of the recently initiated €20 million [STORK Project](#). Among several EU projects focusing on eID, this initiative develops a series of pilot projects for citizens of 13 EU Member States, using their governments’ eID/authentication systems. Thus, the STORK project pilots a basic infrastructure in the EU for cross-border eID systems. But, the report strongly underlines that although STORK is significant, it is not to be seen as the panacea for all eID interoperability problems. Many European eIDM projects overlap but the solution does not lie in any single project. Instead the outcomes of all eID building blocks must eventually be put together to create a coherent and pragmatic infrastructure for European eID interoperability.
- The implementation of the [Services Directive](#). The Directive requires Member States to put electronic points of single contact in place by 28 December 2009. By then, service providers from any Member State should be able to complete formalities, to offer their services and to identify themselves electronically in a reliable way.

The report identified the following four main policy priorities for European eIDM:

- In 2009, the policy objectives of the eID Roadmap will need to be reviewed and updated.
- The results of the STORK project and how the pilot infrastructure can be expanded into a full-scale system, will need to be examined.
- Once an interoperability infrastructure is in place, Member States will need to decide on the security requirements of their applications which do not discriminate against foreign citizens and enterprises.
- Greater emphasis will need to be given on the citizen-centric approach to eID. It is crucial to give users sufficient personal control over their identity.

Mr. Andrea Pirotti, Executive Director of ENISA commented: “This report shows that the pioneer eID systems soon must move into interoperable systems. This is a crucial time for EU Member States to make the right decisions, not only to guarantee interoperability, but also security and usability.”

Further information:

- [Source press release – ENISA](#)
- [ePractice Library – i2010 eIDM Roadmap](#)
- [Website of the STORK Project](#)
- [ePractice Library – Directive on services in the internal market](#)
- [ePractice Library – ENISA Report on the state of pan-European eIDM initiatives and FAQs of the report](#)

GR: Panhellenic University Admission exams through electronic application - 2 February 2009

Greek students wishing to participate in the panhellenic exams for admission to Higher Education Institutions (Universities (AEI) and Technical Educational Institutes (TEI)) will be able to submit their application electronically from 2 to 20 February 2009.

The people who are eligible to submit such an electronic application are:

- Students of the final grade of the Unified Upper Secondary Schools;
- Unified Upper Secondary Schools graduates wishing to participate in the Panhellenic University Admission exams for access to Higher Education Institutions;
- Graduates who hold a Unified Upper Secondary Schools' certificate and wish to be considered for the 10% of the free places reserved to candidates wishing to enter the Military Academy and Schools, the Police Academy, the National Mercant Marine Academy and Schools and the University Faculties of Physical Education and Sport Science without having to sit for an additional exam;
- Students of the final grade of Vocational Senior High Schools (EPAL) (group B).

Within the next couple of days, all four alternative versions of the application will be available online, on the official website of the Ministry of Education. The candidates will be able to receive the application form either by downloading it from the Internet, or at their respective High Schools. In that case, after filling out the application with the necessary data, that final application form will be sent electronically from their high schools.

The Ministry of Education will address to all the Secondary Education Directorates a detailed circular and a User's Guide leaflet for filling out the applications in order to be distributed to all the potential candidates. Please note that the above deadline is imperative and no application will be accepted past that deadline.

Further information:

- [Original news article - 'in.gr' \(in Greek\)](#)
- [Official site of the Ministry of Education – Application versions and Users Guide](#) (in Greek)

DE: IT budget of Foreign Ministry small in comparison, due to open source - 2 February 2009

The use of open source by Germany's Foreign Ministry's makes its IT budget small in comparison with that of similar organisations, says an Austrian provider of open source IT services. "Its IT budget is a quarter of that of the United Nations, an organisation of similar size."

The company says this comparison was made in an overview by Torsten Werner, responsible for the IT unit at the Foreign Ministry, in the 2007 German year book on open source.

The Foreign Ministry has implemented the company's open source high availability cluster solution, the provider announced on 15 January 2009. The high availability clusters developed are installed in all the 230 embassies and consulates, based on GNU/Linux servers.

According to the company, migrating to open source enabled the Foreign Ministry's IT department to greatly reduce costs. "It is one of the most sensational success stories of the IT world."

The Foreign Ministry uses open source for both its back end and on the desktop. According to the Austrian provider, in the back end the ministry employs Debian GNU/Linux servers.

The Foreign Ministry began migrating all of its 11 000 desktops to GNU/Linux in 2003. According to German diplomat Rolf Schuster, this has drastically reduced maintenance costs in comparison with other ministries. Speaking at the Open Source World conference in the city of Malaga, Spain, in October 2008, he said: "The Foreign Ministry is running desktops in many far away and some very difficult locations. Yet we invest only €1 000 per desktop per year. That is far lower than other ministries, that on average invest more than €3 000 euro per desktop per year."

Further information:

- [Original Press Release – OSOR.EU](#)
- [Press release – “German embassies rely on Open Source Software” \(in German\) – presstext.de](#)

ES: MITyC & FEMP collaborate to boost local eGovernment - 30 January 2009

The Ministry of Industry, Tourism and Trade (MITyC) and the Spanish Federation of Municipalities and Provinces (FEMP) reinforce their collaboration to boost local eGovernment.

The Secretary of State for Telecommunications and Information Society, Francisco Ros, and the President of the Spanish Federation of Municipalities and Provinces (FEMP), Pedro Castro, have signed a collaboration agreement to expand and improve delivery digital services offered by local administration to both citizens and businesses.

MITyC & FEMP have signed collaboration agreements to boost eGovernment in the local administration. Thanks to this new agreement, both parties will collaborate to promote and implement Information Society in this field.

To this end, the actions of that collaboration will furthermore reduce the technological gap in local administration through the development of projects and applications in the Local Avanza Solutions Platform. Meanwhile they will also overcome weaknesses that small municipalities are faced with, and moreover, facilitate their participation in calls for financial aid organised by the Ministry of Industry, Tourism and Trade.

More precisely, this agreement sets out the conditions under which cooperation will be carried out between both parties for the development, dissemination, implementation, training, coordination and technical assistance to local government users, of the projects and applications developed within the Local Avanza programme. The agreement also provides that the participation of the Secretariat of State for Telecommunications and Information Society in the financing of the actions planned takes the form of a nominative subsidy, amounting to € 300 000.

Actions planned

Under this agreement, valid until 31 December 2009, the following actions will take place for the development of Local Avanza Solutions Platform:

- MITyC & FEMP will encourage the training of user groups for the development of the Local Avanza Solutions Platform;
- MITyC & FEMP will assess the users' proposals in the Local Avanza Solutions Platform for shaping the future versions of the application;
- MITyC has a repository of the applications that make up the Local Avanza Solutions Platform. FEMP will make available in its website a link to enter the registry of the Platform.

Background Information: [Local Avanza Solutions](#)

This is an initiative of the Ministry of Tourism, Industry and Commerce for the promotion of eGovernment so that local entities address their management and thus improve their procedures and outcome. Local Avanza Solutions is formed by a number of software platforms that make up the supply of MITyC to local entities and the platforms developed in Local Avanza Solutions are aimed at local administration (county, town, associations, municipalities, etc).

Further information:

- [Press release – MITyC & FEMP \(in Spanish\)](#)
- [Avanza local official website \(in Spanish\)](#)

EU: Mid-term Report of the Expert Group on e-Invoicing available for comments - 30 January 2009

The Expert Group on e-Invoicing issued its [mid-term report](#) on 27 January 2009. Stakeholders are invited to comment on the report until 13 March 2009.

e-Invoicing, short for electronic invoicing, is the electronic transfer of billing and payment information, via the Internet or other electronic means, between the parties (businesses, the public sector, consumers) involved in commercial transactions. Compared to paper invoices, e-Invoices may offer huge advantages for companies - they are said to be easier to process, they reach the customer faster and can be stored centrally at very low cost.

The Expert Group on e-Invoicing was set up by the European Commission on 31 October 2007. Its task is to establish a European Electronic Invoicing Framework by 2009.

This Framework will include legal and best practice guidelines, commercial and operational rules for e-Invoicing systems and technical standards. Its aim is to support the wider uptake of secure, high-quality and compatible e-Invoicing services across Europe.

The newly published mid-term report outlines the progress made during the first year of the Expert Group's mandate. According to the European Commission, this interim report represents an important step towards the establishment of the European Electronic Invoicing Framework.

All stakeholders' comments on the interim report are welcome until 13 March 2009. They should be sent by email to markt-e-invoicing@ec.europa.eu.

Responses will be shared with the Expert Group and potentially be placed on the Commission's website unless explicitly indicated otherwise by the stakeholders in their response.

Further information:

- [EU Single Market Thematic Website – European Commission](#)
 - [Website on the Directorate General Enterprise and Industry – European Commission](#)
 - [ePractice news article – EU: eInvoicing Expert Group set up \(November 2007\)](#)
 - [Mid-Term Report of the European Commission Expert Group on e-Invoicing – ePractice library](#)
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FR: Change of family name – Single eNotification service - 30 January 2009

French citizens wishing to simultaneously notify their change of family name to several Public Administrations are now able to do so remotely thanks to a new single notification service online.

Many life events (marriage, divorce, adoption, etc) trigger changes in people's marital/birth status and imply family name modifications. According to the French National Institute of Statistics and Economic Studies (Insee), over 400 000 persons are faced with this type of situation every year.

Until now, those concerned had to notify their change of family name to each public body, either by traditional post or on the phone, or by visiting the offices of each organisation. This required filling out dissimilar forms from one office to another, and providing as many copies of the relevant certificates.

On 14 January 2009, Éric Woerth, the French Minister for the Budget, Public Accounts and Civil Service announced the launch of the new, single change of family name notification service online.

Those willing to make use of this entirely free-of-charge service only need to set up a personal account on 'Mon.Service-Public.fr' which is accessible via the national eGovernment portal www.service-public.fr. The user will be able to join an electronic version of the relevant certificate (e.g. marriage, death or birth certificate, court decision excerpt, etc) to his/her unique declaration. The certificate in question will be filed in the storage space of his/her personal account.

For the time being, the public bodies that will simultaneously be informed of one's change of name following an online notification are the medical insurance services and the "Bureau du Service National". The range of participating Public Administrations will gradually broaden, starting from the first semester of 2009, during which the Family Allowances Funds (CAF), the National Agency for Old Age Insurance (CNAV) and the Unemployment Insurance Association (Assedic) will take part.

The establishment of the new user-centred service follows the example of the single change of address notification eService which has proved highly successful since its opening (in 2005) with over 2.5 million online declarations made so far.

Further information:

- [Official press release – Ministry of the Budget, Public Accounts and Civil Service \(in French\)](#)
 - [French eGovernment portal – Service.Public.fr \(in French\)](#)
 - [Mon.Service-Public.fr \(in French\)](#)
 - [Single change of address notification eService](#)
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EU: Towards the SDI Best Practice Award 2009 - 29 January 2009

The eSDI-Net+ project is currently conducting a process of Identification and Analysis of Spatial Data Information (SDI) Best Practices at sub national level. This process will lead to the SDI Best Practice Award at the end of 2009. The application deadline is 22 September 2009.

eSDI-Net+ offers limited opportunity for SDI's throughout European countries and regions to present themselves to Spatial Data Experts and local SDI stakeholders on the occasion of personal interviews and local workshops.

All types and sizes of stakeholders in charge of SDI developments from any region of Europe and at any level – from local to regional and national – are welcome to apply.

The application should be submitted by organisations facilitating access to geographical content or providing geo-information services to end-users.

Each interviewed SDI will then be evaluated by the national representative of the eSDI-NET+ project, taking diverse criteria into account. Key aspects of successful SDI selection will comprise:

- Technological, innovative level and originality of the project;
- Implementation and/or readiness for [INSPIRE principles](#);
- Level of fostering cooperation between different users (proof of visibility and/or user feedback);
- Possibility of extension to other countries and regions.

Following to the Identification and Analysis of Best Practices, outstanding European SDI initiatives and solutions will be awarded in 2009.

eSDI-Net+ (Network for promotion of cross-border dialogue and exchange of best practices on Spatial Data Infrastructures throughout Europe) is a project co-funded by the European Community [programme eContentplus](#). The project started in September 2007 and will run for three years. Its objective is to bring together existing SDI key players and target users in a Thematic Network to be established as a platform for communication and exchange between different stakeholders involved in the creation and use of SDI's.

Further information:

- [Press release – eSDI Net+ project](#)
 - [Identification and Analysis of Spatial Data Information \(SDI\) Best Practices – Call for entries](#)
 - [Website of the eContentplus programme](#)
 - [Text of the INSPIRE directive 2007/2/EC](#)
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GR: E-Themis - The new Greek online legislation portal is launched - 29 January 2009

Greece recently launched the [E-Themis](#) online legislation portal

The E-Themis portal has been realised within the framework of a project regarding the “Design and Implementation of a System for Automating the Administration, Archiving and Dissemination of Legislation to the broader Public”. This project was initiated in December 2006 with a budget of €2.3 million, and was carried out by the [Information Society S.A.](#)

The E-Themis portal, which was [introduced](#) in November 2008, is aimed at providing online access to the complete Greek legislation (including laws, decrees and regulative decisions as published in the Official Government Gazette) since the establishment of the Greek State. This service is offered free of charge, while the content of the portal is regularly updated.

Within the portal, the legislation is clearly structured around a total of 40 thematic areas and fields of interest, which are particularly tailored to meet the needs of different categories of users, including citizens, enterprises and layers. In addition, a keyword based search facility, allows users to easily locate the desired legal information.

The service is complemented by a telephone-hotline for the provision of support.

Further information:

- [E-Themis portal \(in Greek\)](#)
 - [Introductory speech of the Minister of Interior \(in Greek\)](#)
 - [Information Society S.A. \(in Greek\)](#)
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IT: Approval of Draft regulation on the National Register of Spatial Data - 28 January 2009

The Italian Committee for the Technical Rules pertaining to the Spatial Data of Public Administrations unanimously approved a draft “Regulation governing the definition of the content of the National Register of Spatial Data, as well as the modalities of establishment and update of the latter”.

In line with the provisions of the eGovernment Code (article 59), the [resulting document](#) is a draft Decree of the President of the Council of Ministers (DPCM). It primarily defines the content of the Register, listing the data of general interest ([annex 1](#)) that the Administration shall include in the Register. Moreover, the draft defines the technical rules ([annex 2](#)) pertaining to both the creation of the Register and its update.

The initial document was prepared by the working group "Register and technical rules" which was set up within the framework of the Committee for the Technical Rules pertaining to the Spatial Data of Public Administrations (here after "the Committee").

To participate in this working group were: the Italian National Agency for Digital Administration (CNIPA); the "Unione Nazionale Comuni Comunità Enti Montani" (UNCCEM); the Ministry of Infrastructure and Transport; the Italian Regions; the National Association of Italian Municipalities (ANCI); the Territorial Agency; the Ministry of Environment; the Italian Hydrographic Institute (IIM); the Union of Italian Provinces (UPI); Agency for Grants in Agriculture (AGEA); the Ministry of Public Administration and Innovation; and the Agency for the Protection of the Environment (APAT)

Following various internal revisions and the preliminary approval by the Committee, the regulation was published and made available to all those interested in order to collect ulterior suggestions. Based on this feedback, the Committee issued its own conclusions which gave way to the final version of the draft regulation.

The document naturally takes into account the European Commission's [Regulation](#) (no. 1205/2008 of 3 December 2008) implementing the [INSPIRE Directive](#) ("Directive establishing an Infrastructure for Spatial Information in the European Community") as regards Metadata.

The draft regulation will be conveyed to the competent entities so as to be turned into a decree in line with the provisions of the eGovernment Code. In the meantime, the instructions aimed at guiding users in the concrete use and update of the Register will be prepared.

Further information:

- [Official press release – Italian National Agency for Digital Administration \(CNIPA\) – in Italian](#)
- [ePractice news article - EU: INSPIRE Regulation on Metadata adopted](#)

EU: Commission launches European Database for Financial Education - 28 January 2009

The European Commission has published a European Database for Financial Education ([EDFE](#)) on the Europa website.

The EDFE has been designed to reference numerous financial education programmes offered by public or private institutions in the European Union. The new database includes standardised information on educational schemes and research projects. It is open to all providers and potential users.

By improving access to the information on the existing initiatives, the Commission wants to contribute to enhancing the financial capability of both the consumers and users of financial services.

The EDFE will serve as an "electronic library" of financial education projects, which can be searched using a number of criteria such as name of the provider, the country, the subject matter covered, the target audience or the method of delivery used. Each entry contains a brief description of the initiative, some basic standard characteristics as well as links to the website and contact details of the provider.

The EDFE will be a living database, open for updates and submission of information on new schemes on a continuous basis.

The creation of a database of financial education schemes in the EU is one of the four Commission initiatives announced in its Communication on Financial Education published in December 2007. The Commission's main aim is to promote the provision of financial education to EU citizens in each Member State.

Further information:

- [Rapid press release – Europa website](#)
- [EDFE database](#)
- [About the European Commission's work on the promotion of the provision of financial education to EU citizens in each Member State](#)

Latest Publications

- [EU: ENISA Report on the state of pan-European eIDM initiatives](#) 29 January 2009 | EU Institutions
- [EU: Mid-Term Report of the Expert Group on e-Invoicing](#) 27 January 2009 | EU Institutions
- [GL: Presentations of the International French-speaking meeting on the simplification and digitisation of forms](#) 26 January 2009 | Africa, Belgium, EU Institutions, France, Luxembourg, North America, Other European countries, Switzerland
- [EU: Financing eHealth study – Final report](#) 22 January 2009 | EU Institutions
- [EU: eHealth Monthly Focus - How to benefit from Telemedicine?](#) 21 January 2009 | EU Institutions
- [EU: Roadmap for Inclusive eGovernment in the Western Balkans](#) 10 December 2008 | Albania, Bosnia and Herzegovina, Croatia, FYR of Macedonia, Montenegro, Pan European, Serbia
- [MK: Benchmarking eGovernment Services in FYROM – 2008](#) 10 July 2008 | FYR of Macedonia
- [EU: i2010 eIDM Roadmap](#) 15 January 2007 | EU Institutions

EU: ENISA Report on the state of pan-European eIDM initiatives - 29 January 2009

Complete title: Report on the state of pan-European eIDM initiatives

Description (short summary): This is the first ENISA report on the current state of European eID interoperability. Europe has bold ambitions for interoperable eID services by the end of 2009. This report looks at how various initiatives such as the STORK project and the Services Directive could make eID work for business and government eServices across Europe.

Original URL: http://enisa.europa.eu/pages/02_01_press_2009_01_29_eID_management.html

Number of pages: 82

EU: Mid-Term Report of the Expert Group on e-Invoicing - 27 January 2009

Complete title: Mid-Term Report of the European Commission Expert Group on e-Invoicing

Description (short summary): This mid-term report outlines the progress made during the first year of the mandate of the Expert Group on e-Invoicing. According to the European Commission, this interim report represents an important step towards the establishment of the European Electronic Invoicing Framework.

Original URL: http://ec.europa.eu/internal_market/payments/einvoicing/index_en.htm

Number of pages: 37

GL: Presentations of the International French-speaking meeting on the simplification and digitisation of forms - 26 January 2009

Complete title: Presentations of the International French-speaking meeting on the simplification and digitisation of forms (Namur, Belgium, 2 December 2008)

Présentations de la Rencontre Internationale Francophone sur la simplification et la dématérialisation des formulaires (Namur, Belgique, 2 décembre 2008)

Description (short summary): The present documents are the presentations of the [International French-speaking meeting on the simplification and digitisation of forms](#) held in Namur, Belgium, on 2 December 2008. The event pursued a two-fold aim:

- To exchange good practice in this field among the French-speaking countries (strategy and concrete results);
- To address the various stages of the simplification of forms from a more practical viewpoint.

- The presentations cover the Belgian region of Wallonia and the French-speaking Community of Belgium, France, Luxembourg, the Principality of Monaco, Quebec, Senegal, Switzerland, and the European Commission.

Original URL: <http://www.simplecommeuncllic.be/documents.php>

EU: Financing eHealth study – Final report - 22 January 2009

Complete title: Financing eHealth – Report on: Sources of Financing and Policy Recommendations to Member States and the European Commission on boosting eHealth investment – Final Study Report – Version 1.0

Description (short summary): The study aims to assess different financing opportunities against the financing needs of eHealth investment. The overriding goal of the study, and of this final report, is to assist Member States and the European Commission in their efforts to meet the eHealth Action Plan objective of "supporting and boosting investment in eHealth". A sobering conclusion of the study is that just increasing finance for eHealth will not necessarily boost investment.

The report draws from the reports of previous stages of the project. It identifies concisely and comprehensively the possible approaches by the European Commissions to assist Member States in boosting eHealth investment. The report provides materials for Member States in response to challenges and opportunities regarding investment in eHealth. It includes a policy brief identifying individual challenges in supporting and boosting investment in eHealth and ways to address them.

Original URL: http://ec.europa.eu/information_society/newsroom/cf/itemdetail.cfm?item_id=4665

Number of pages: 92

EU: eHealth Monthly Focus - How to benefit from Telemedicine? - 21 January 2009

Complete title: eHealth Monthly Focus of January 2009 - Telemedicine for the benefit of patients, healthcare systems and society

Description (short summary): The emerging situation calls for a change in the way healthcare is delivered. Failing to take action will limit what health systems will be able to offer. Illness prevention and disease management need to be improved and a more active participation of patients in the process of personalised care should be enabled. Telemedicine is one of the tools which can help to address challenges and contribute to a better involvement of patients in the management and follow-up of their own healthcare.

Original URL: http://ec.europa.eu/information_society/newsroom/cf/itemdetail.cfm?item_id=4658

Number of pages: 2

EU: Roadmap for Inclusive eGovernment in the Western Balkans - 10 December 2008

Complete title: Roadmap for Inclusive eGovernment in the Western Balkans. Building e-services accessible to all.

Description (short summary): The Regional Inclusive eGovernment Roadmap contains research-based conclusions and recommendations for policymakers from the Western Balkans region towards achieving the satisfactory level of inclusiveness of eGovernment services in order to put the citizens in the heart of information society development, and strengthen the relations between the citizens and state institutions.

These guidelines stress the need for regional networking and building synergy in this field for both within the context of the process of Euro-integration and bettering the lives of the people. These developments will significantly contribute to building stable democracy in the Western Balkans.

The main objectives to be pursued by the Regional Inclusive eGovernment Roadmap are:

- Countering digital exclusion when public services are provided online;
- Creating and implementing ICT-enabled inclusive policies tailored to local needs and context.

The Regional Inclusive eGovernment Roadmap also takes account of the options for administrative actions presented in the report on the Analysis of European target groups related to inclusive eGovernment prepared by the European Commission on behalf of the ad-hoc subgroup within Western Balkans, and regional initiatives, especially the eSEE Initiative of the Stability Pact.

Original URL: <http://e-society.org.mk/portal/content/view/87/52/lang,en/>

Number of pages: 26

MK: Benchmarking eGovernment Services in FYROM – 2008 - 10 July 2008

Complete title: **Benchmarking eGovernment Services in the Former Yugoslav Republic of Macedonia**
МЕРЕЊЕ НА ВЛАДИНИТЕ Е-УСЛУГИ ВО МАКЕДОНИЈА

Description (short summary): This is the fourth measurement of the online services sophistication at the government level in Macedonia. The measurement was conducted in the March/April 2008 period and reflects the situation of the projects achieved in 2008.

This time, the authors followed the evaluation method of the new 5-stage grading system of the annual report “[The User Challenge - Benchmarking The Supply Of Online Public Services](#)” (prepared for the European Commission, Directorate General for Information Society and Media, September 2007). The 5th level has been added to encompass the idea of pro-active and automated service delivery.

This paper compares:

- the growth of eGovernment services in the Former Yugoslav Republic of Macedonia (FYROM) with the previous 4-level grading system;
- the situation in FYROM respectively to other EU countries.

Original URL:

http://www.metamorphosis.org.mk/component/option,com_docman/task,doc_details/gid,43/Itemid,16/lang,en/

Number of pages: 88

EU: i2010 eIDM Roadmap - 15 January 2007

Complete title:
Roadmap for a pan-European eIDM Framework by 2010 – v.1.0

Description (short summary): This roadmap sets out the necessary steps for establishing an effective framework for the management of electronic identity at a pan-European level – referred to as a European eIDM framework. Important steps for 2007 included the identification and acceptance of key applications to be supported by the eIDM framework, the adoption of a standardised eIDM terminology and an agreement on a complete conceptual framework (including technical, organisational and legal aspects).

Original URL: http://ec.europa.eu/information_society/activities/egovernment/index_en.htm

Number of pages: 20

ePractice Workshops

ePractice.eu combines online and offline activities. Workshops are held on a monthly basis, giving participants the opportunity to discuss the latest issues and cases face-to-face.

[Electronic Public Procurement in South-East Europe](#) 26 February 2009 | Peania (Greece)

[Public services 2.0: How to implement and promote user-driven open innovation in public services](#) 16 March 2009 | Brussels (Belgium)

[Procure Final Conference: towards a global solution](#) 17 March 2009 | Brussels (Belgium)

[eGovernment Impact Measurement](#) 26 March 2009 | Veszprém (Hungary)

Upcoming Events

- [BE: Final meeting of the CEN/ISSS eGov-Share Workshop](#) 3 February 2009 | Belgium
- [BE: Information Workshop on Open Source GIS&RS Software for environmental applications](#) 5 - 6 February 2009 | Belgium
- [GR: 1st Workshop on Contemporary Activity on SDI in South East Europe](#) 5 - 6 February 2009 | Greece
- [BE: Open Conference on Data Protection and Privacy](#) 12 February 2009 | Belgium
- [CZ: Workshop on Monitoring and Benchmarking e-Health in Europe and the World](#) 18 February 2009 | Czech Republic
- [BE: ICT Solutions using SOA and Web Services](#) 19 February 2009 | Belgium
- [BE: Workshop “eGovernment research: social and economic aspects”](#) 20 February 2009 | Belgium
- [DE: CeBIT 2009](#) 3 - 8 March 2009 | Germany
- [BE: 5th annual Growth and Innovation Day](#) 5 March 2009 | Belgium
- [TR: “First International Conference on eGovernment and eGovernance” of TURKSAT](#) 12 - 13 March 2009 | Turkey
- [DE: Challenges for FTTB/H in Europe](#) 23 - 24 March 2009 | Germany
- [ES:e-STAS 2009](#) 25 - 27 March 2009 | Spain
- [CZ: European Conference ‘Towards eEnvironment 2009’](#) 25 - 27 March 2009 | Czech Republic
- [DE: European Accessibility Forum Frankfurt](#) 27 March 2009 | Germany
- [UK: ePS Annual Conference 2009](#) 23 - 24 April 2009 | United Kingdom
- [UK: Patient 2.0 Empowerment - EHR for Personalizing and Improving Care](#) 1 - 3 June 2009 | United Kingdom

BE: Final meeting of the CEN/ISSS eGov-Share Workshop

3 February 2009

Plenary meeting on the results of the CEN/ISSS eGov-Share Workshop

It is often considered axiomatic that eGovernment will be a major cost saver for governments across Europe as well as a key competitive factor. Less obvious is how existing eGovernment resources - services, documentation, standards, processes, etc. - can be used and re-used with maximum benefit for the common good, particularly across politico-administrative boundaries. Discovery of and access to services is often difficult, often for sheer lack of classification, correct terminology or missing descriptions of services (in a wide sense), but also for lack of language or other semiotic skills.

Current obstacles to widespread access to and re-use of eGovernment resources include:

- Lack of a comprehensive, yet easy to use standardized metadata schema for their description;
- Lack of easily accessible administrative terminology for use in these descriptions;
- Lack of awareness of cultural diversity issues including users' language skills and other semiotic faculties.

In consultation with experts working on European directives like PSI and INSPIRE or in IDABC projects, the CEN/ISSS eGov-Share Workshop has prepared open, vendor- and application-neutral specifications for sharing information on eGovernment resources across institutions and borders; the [draft CWA on “Sharing eGovernment resources: a practical approach for designers and developers”](#).

Comments on the draft CWA should be sent by 19 January 2009 at the latest to the [eGov-Share Secretary](#). After the period for public comments, eGov-Share will organise its plenary meeting in Brussels on 3 February 2009 to present its results.

During this open event, practitioners and stakeholders from all levels of government and industry will have the opportunity to discuss the specifications with the project team, to learn from the experiences of early adopters, and to give their input.

Participation in the meeting is free of charge. Registration is to be performed by sending an email to [Paul van Rijsinge](mailto:Paul.van.Rijsinge).

Additional information on the activities CEN/ISSS eGov-Share Workshop (including the draft CWA) may be found in the related ePractice news item at: www.epractice.eu/document/5313

Country: Belgium

City/Location: Brussels

Organiser: CEN/ISSS eGov-Share Workshop

Event website: <http://www.cen.eu/cenorm/businessdomains/businessdomains/iss/workshops/wsegovshare.asp>

Event email: [Paul van Rijsinge](mailto:Paul.van.Rijsinge)

BE: Information Workshop on Open Source GIS&RS Software for environmental applications

5 - 6 February 2009

Information Workshop on development of a trans-national cascade training programme on Open Source GIS&RS Software for environmental applications

The ultimate goal of CASCADOSS Project is to educate the geospatial community, especially the users related to the use of Global Monitoring for Environment and Security (GMES) services, about the role geospatial Open Source projects can have within their working methods and decision-making processes.

In its third phase CASCADOSS project organizes several regional events, targeted to disseminate project's output, extended with demonstrations, case studies and training. In general there will be 5 regional workshops, held in: Benelux, Poland, Czech Rep., Slovakia and Hungary, organized independently from each other.

The event in Belgium will be bilingual, French and Dutch, with simultaneous translation. The target audience will be participants from Belgium, the Netherlands, Luxemburg, and France interested in Open Source solutions for GIS and Remote Sensing in the environmental domain. Case studies, applications, business models, software development cases, community developments etc will be presented and comprehensive information on the following topics will be discussed:

- FOSS4G licensing issues
- FOSS4G business models
- Software evaluation methods
- Results of the evaluation on wide range of FOSS4G software projects
- Practical applications in EA, e-government, decision support.

The CASCADOSS Project is financed by the European Commission in the framework of the Sixth Framework Programme (FP6).

Participation to the event is free of charge. Registration can be performed [online](#) and more details about call for abstracts and deadlines can be found [here](#).

Country: Belgium

City/Location: Leuven

Organiser: Katholieke Universiteit Leuven, Spatial Applications Division

Event website: <http://www.cascadoss.be>

Event email: Rafal.Wawer@sadl.kuleuven.be

GR: 1st Workshop on Contemporary Activity on SDI in South East Europe

5 - 6 February 2009

1st Workshop on "Contemporary Activity on SDI in South East Europe"

An event organised under the European project [ESDI-Net+](#), this workshop aims to bring together key players and stakeholders of local, regional and national Spatial Data Infrastructures (SDIs) from 12 countries in the South-East European region, in order to:

- identify national and sub-national SDIs in the broader region of South East Europe;
- bring together stakeholders that have an understanding of contemporary SDI practices in and across the region;
- identify those who could further support the emerging ESDI-Net+ network;
- initiate awareness-raising across the region to promote SDI and/or work further on SDI assessment and development projects.

Registration is to be performed [online](#) on the event website.

ESDI-Net+ is a European project that started on September 2007, and will last for 3 years. The objective of eSDI-Net+ is to bring together existing SDI key players and target users in a Thematic Network to be established as a platform for communication and exchange between different stakeholders involved in the creation and use of SDI's.

The network will promote high-level decisions, low-level technical discussion and information exchange, in order to increase awareness concerning the importance of GI enrichment and of SDI's for geo-information (GI) re-use, to allow an integrated view of the experts and to permit the creation of integrated guidelines, standards, and implementation of best practices. Within the network, communication mechanisms between the European and local levels will be implemented to maximize the benefits of INSPIRE, GMES and GALILEO, regarding digital GI content.

Country: Greece

City/Location: Thessaloniki

Organiser: South-East European Research Centre (SEERC) and Association for Geospatial Information in South-East Europe. (AGISEE)

Event website: <http://www.city.academic.gr/SEESDI09/>

Event email: SEESDI09@seerc.org

BE: Open Conference on Data Protection and Privacy

12 February 2009

Open Conference on Data Protection and Privacy of the CEN/ISSS Workshop on Data Protection and Privacy

The aim of this open conference is to engage in a public consultation on the current work of the CEN/ISSS Workshop on Data Protection and Privacy. The following projects will be presented:

- Project 1 on EU privacy audit tools, addressing a practical approach of audit tools for data managers, enabling them to perform regulatory self assessments;
- Project 2 on producing a Common European set of voluntary Best Practices for data protection management to help businesses and data managers comply with the Directive, with diverse European national laws and with other privacy and data protection regulatory requirements;
- Project 3 that aims to describe a Voluntary Technology Dialogue Framework to enable industry, service providers and regulators to work together during the development cycle of new products and services to improve privacy and data protection.

Attendance is free of charge but subject to advance registration. Those wishing to participate are requested to send an email with their name and organisation to [Françoise Wanson](#) by 29 January 2009.

More information, together with the draft agenda of the conference may be found [online](#).

Country: Belgium

City/Location: Brussels

Organiser: CEN/ISSS Workshop on Data Protection and Privacy (CEN Workshop DPP)

Event website: <http://www.cen.eu/cenorm/businessdomains/businessdomains/iss/activity/wsdpp.asp>

Event email: infodesk@cen.eu

CZ: Workshop on Monitoring and Benchmarking e-Health in Europe and the World

18 February 2009

Workshop on Monitoring and Benchmarking e-Health in Europe and the World

Today, Information and Communication Technology (ICT) are used in many areas of the health system - including hospitals, doctors' practices, pharmacies, insurances and other reimbursers etc. - constituting what is commonly referred to as eHealth. Despite this continuing trend, comprehensive empirical information on the deployment and use of eHealth are hard to find.

Against this background, the eHealth Benchmarking study aims to identify and collect quantitative and qualitative evidence of eHealth deployment and use in the European Union, Norway, Iceland, Canada and the United States - with a particular focus on measurements specified in the European Union's eHealth Action Plan. Sources to be covered include healthcare associations and bodies, international organisations such as OECD and WHO, IT industry, national statistical institutes and authorities at regional and national level.

The general study results, the indicator framework and some of the 13 selected good practice cases from different countries will be presented at the workshop.

This information will not only help to better understand eHealth progress but also to identify main gaps, obstacles and barriers in relation to eHealth monitoring / benchmarking to be overcome in the next few years.

Registration to the workshop is free and can be performed through email to: ehealth_benchmarking@empirica.com or [online](#) by filling the registration form. Additional details about the workshop are available in the [complete information package](#).

Country: Czech Republic

City/Location: Prague

Organiser: European Commission

Event website: <http://www.ehealth-benchmarking.eu/workshop/workshop.html>

Event email: ingo.meyer@empirica.com, werner.korte@empirica.com

BE: ICT Solutions using SOA and Web Services

19 February 2009

eGovernment Workshop Brussels – Public Finance: ICT Solutions using SOA & Web Services

The objective of this one day Workshop is to introduce ICT solutions in the context of public finance, including tax, benefits and payments, and exchange experience amongst professionals of use cases focusing on SOA [Service Oriented Architecture] and web-based services.

The Workshop will bring together tax and finance specialists with eGovernment policy professionals and officials from a wide range of ministries and different countries concerned with tax, revenue and related public finance issues. Representatives from technology companies and members of European and international secretariats as well as staff from industry and trade associations are also expected to participate.

The OASIS eGovernment Member Section has developed the Workshop to promote interoperability and the use of open standards in this rapidly expanding sector, which is forecast to continue to grow despite the financial crises afflicting major markets.

The four main themes will be:

- Advancing Open Standards in Government using SOA and web services;

- Exchange of SOA Experience in the revenue and tax sector;
- International Cross-border use cases;
- Practical Solutions for Consumers/Citizens and Tax-payers.

This meeting is open to both members and non-members of OASIS with an interest in the use of open standards for eGovernment.

Participation in this Workshop is at no cost, but registration is essential. Details on registration can be viewed [here](#). Places are limited to 50.

The agenda of the event (subject to change) may also be viewed [here](#).

Country: Belgium

City/Location: Brussels

Organiser: OASIS eGov Member Section and the Belgian Federal Ministry of Finance

Event website: <http://events.oasis-open.org/home/egov-brussels-workshop/2009>

Event email: events@oasis-open.org .

BE: Workshop “eGovernment research: social and economic aspects”

20 February 2009

Workshop “eGovernment research: social and economic aspects”

Future eGovernment challenges are expected to come from changes in society and the interaction of governments with their environment. If technology is to become an effective instrument in the solution to societal problems, it must be translated into government applications. The workshop will discuss the societal implications and the ultimate expectations associated with this transformation.

The workshop will primarily address results of the Sixth Framework Programme (FP6) projects of the IST priority. Short presentations will be given by project representatives or other individual researchers and practitioners. Demonstrations of successful studies and applications, as well as lessons learnt through them are of particular interest. The complete Call for Participation is available [online](#).

The organisers will be accepting short abstracts (of not more than 150 words) from those wishing to give a presentation. All abstracts submissions as well as expressions of interest in participating are to be sent via e-mail to: eGovR@eurodyn.com within the deadline of **10 February 2009**.

It is to be noted that free-of-charge event is open to the participation of all those interested, in particular:

- Representatives of eGovernment research projects in FP6;
- Researchers, interested practitioners and promotion experts.

Places being limited, early registration is recommended.

Country: Belgium

City/Location: Brussels

Organiser: European Commission (“ICT for Government and Public Services” Unit, DG Information Society and Media) along with the “Bringing Together and Accelerating eGovernment Research in the EU” study

Event website:
http://ec.europa.eu/information_society/activities/egovernment/studies/trendswatch/index_en.htm#Workshops

Event email: eGovR@eurodyn.com

DE: CeBIT 2009

3 - 8 March 2009

CeBIT 2009 – 'Discover a World of ICT opportunity'

CeBIT is an international trade fair showcasing digital IT and telecommunications solutions for home and work environments. Its key target groups are users from industry, the wholesale/retail sector, skilled trades, banks, the services sector, government agencies, science and all users passionate about technology.

CeBIT offers a platform for comparing notes on current industry trends, networking, and product presentations. It constitutes an event of interest for everyone who needs to receive valuable related input on IT developments, make important decisions on IT issues, better manage today's business challenges and add business value to his/her work.

Participants will gain the opportunity to:

- discover new topic areas that cover current areas of interest and the latest industry trends;
- approach and directly communicate with the actual decision makers;
- cultivate business contacts;
- exchange information with senior professionals and leading firms.

Details on participation, registration and fees are available [online](#).

Country: Germany

City/Location: Hannover

Organiser: Deutsche Messe AG

Event website: http://www.cebit.de/homepage_e

Event email: <http://www.cebit.de/14664>

BE: 5th annual Growth and Innovation Day

5 March 2009

5th annual Growth and Innovation Day- ICT enabling Europe's economy

The evolution of the internet can provide the capacity to drive innovation that has never been seen. The ICT industry of tomorrow will create tremendous growth revolutionizing the way European citizens receive their news or manage their health, work, leisure, energy consumption and their children's education. However, the new industry can only succeed if today's inventor and tomorrow's entrepreneur are empowered to succeed.

Government leaders, industry stakeholders, academics and the media will have the opportunity to take a look at the European Research & Development technology building the future, revolutionizing the way European citizens receive their news or manage their health, work, leisure, energy consumption or their children's education. They will discuss the issues and concerns of European software developers and try to find answer on where Europe needs to invest and prepare for tomorrow's economy.

The event will host an exhibition that will showcase web enhancing software and more importantly how European talent has the potential to develop software that will be rolled out in a few years.

Main topics for discussion and sessions will be:

- Roles and responsibilities of government and industry.
- What is the role of the industry and how can they help?
- How will the next presidency help in driving innovation?
- Will tomorrow's spin-off company be armed to compete internationally?
- What are the concerns for tomorrow's software developers?
- How innovation can offer a platform for hundreds of thousands of small European companies and start-ups to grow and be tomorrow's global businesses?

- How these businesses can create solutions to help solve serious issues in the environment and health sectors?
- How ICT can support the public sector, the citizens and other businesses to help drive efficiency in challenging economic times?
- Whether it is essential for the industry to develop the internet of tomorrow to protect the consumer.

Registration is to be performed [online](#) at the event's website.

Country: Belgium

City/Location: Brussels

Organiser: Microsoft

Event website: <http://www.euinnovationday.com/>

Event email: info@euinnovationday.com

TR: "First International Conference on eGovernment and eGovernance" of TURKSAT

12 - 13 March 2009

"First International Conference on eGovernment and eGovernance"

The first International Conference on eGovernment and eGovernance of TURKSAT (Turksat Satellite Communication Cable TV and Operation Inc.) will provide the opportunity for all stakeholders to gain an understanding of real-world eGovernment and eGovernance issues.

The conference will consist of keynote addresses, a plenary session, technical sessions and a panel discussion covering a wide range of topics in the eGovernment and eGovernance areas. It has been organised by and for an audience of leaders, bureaucrats, technocrats, researchers, practitioners and academic across the globe to present and discuss on their research findings and experiences in the field of the specific domain areas.

Registration is to be performed by filling out the [dedicated form](#) available at the event's website. The conference fee is €70, which is payable in advance and should be received by December 19, 2008.

Country: Turkey

City/Location: Ankara

Organiser: SoSReS (Social Sciences Research Society)

Event website: <http://icegov.info/>

Event email: icegov@sobiad.org

DE: Challenges for FTTB/H in Europe

23 - 24 March 2009

International WIK (Wissenschaftliches Institut für Infrastruktur und Kommunikationsdienste) conference: Challenges for FTTB/H in Europe

This international conference constitutes an open event that will focus on critical issues related to the creation of a high-speed Internet access infrastructure for Europe (FTTB/H - Fiber to the Building / Fiber to the Home). It addresses issues such as technology, deployment & operation, regulation, investment & financing, national fibre broadband strategies and business cases.

The conference aims to provide insights into the experiences, expectations and perspectives of leading international network operators, national regulatory authorities, and representatives of the European Commission, government officials, investors, equipment manufacturers and independent experts.

Participation in this conference is fixed at € 590 per person + VAT. Registration is to be performed by completing the dedicated [form](#) which is to be submitted prior to 10 March 2009 by fax to the following number: +49 2224 922 563. The expected number of participants to attend this event will vary from 120 to 150 persons.

The draft agenda of the event may also be viewed [here](#).

Country: Germany

City/Location: Berlin

Organiser: WIK (Wissenschaftliches Institut für Infrastruktur und Kommunikationsdienste)

Event website: http://www.wik.org/content_e/challenge_of_fttb.htm

Event email: fttb-conference-2009@wik.org

ES:e-STAS 2009

25 - 27 March 2009

e-STAS, Symposium on Technologies for Social Action and Human Development

The [e-STAS](#) Symposium focuses on Technologies for Social Action from an international and multi-stakeholder perspective. By providing the necessary grounds for all actors involved in the development and implementation of ICTs exchanging good practices, innovations, experiences and know-how, it is intended to contribute to putting an end to the digital divide through a cluster of innovative strategies relating to ICTs and social action.

The Symposium's main aim is to promote, foster and adapt the use of ICTs for the benefit of social action and human development. Both the population with the lesser chances of access to the Information Society and volunteers indirectly benefit from e-STAS, so that the promotion of the use of the New Technologies reaches NGOs and those groups with the higher risk of digital exclusion.

The 4th edition of the e-STAS will focus on the "Innovation for the Empowerment of Citizens".

Targeted attendees range from entities to individuals, including local authorities, companies, NGOs and universities, and all those involved in the development and implementation of the ICT through various social projects.

Participation to this event is open and free-of-charge. Registration is to be performed [online](#) at the event website. The number of seats is limited to 200.

Country: Spain

City/Location: Malaga

Organiser: Fundacion Cibervoluntarios

Event website: <http://www.e-stas.org/>

Event email: e-stas@cibervoluntarios.org

CZ: European Conference 'Towards eEnvironment 2009'

25 - 27 March 2009

European Conference of the Czech Presidency of the Council of the European Union – 'Towards eEnvironment – Opportunities of SEIS and SISE: Integrating Environmental Knowledge in Europe'

The European conference 'Towards eEnvironment 2009' is dedicated to information exchange among public administrations, EU institutions, environmental agencies, scientists and businesses involved in developing and using environmental informatics for the delivery of modern eEnvironment services in Europe.

The event is intended to offer a meeting place for experts on leading edge ICT technologies. It aims to foster the standardization and integration of environmental data and information flows in Europe and beyond, which are essential pre-requirements for managing natural resources in a sustainable development framework.

The main topics of the conference will include: ICT research towards the development of a Single Information Space in Europe for the Environment (SISE); best practices of European Member States in the implementation of the Shared Environmental Information System (SEIS); cooperation and integration of Kopernikus and INSPIRE activities.

The conference will feature the state-of-the-art in environmental informatics while presenting the opportunities towards the development and implementation of two related initiatives; SEIS and SISE. Special focus will be placed on:

- Building SEIS, Europe's backbone for eGovernment environment services. Does Europe champion challenge and seize the opportunities in the provision of eEnvironment/eParticipation services?
- ICT research towards enabling a Single Information Space in Europe for the Environment (SISE). How can ICT contribute to strengthening a collaborative information space on the web that will maximise the use of distributed environmental information for multiple purposes and actors?
- ICT for monitoring and controlling energy efficiency and security, environmental modelling of air pollution, climate change to support decision making in environment protection.

Participation is open to governmental institutions, international and intergovernmental organisations, environmental agencies and networks, scientists, academicians, politicians, businesses, managers of corporate social responsibility, public administration and decision makers in the field of environmental information, experts from the ICT industry, specialists of theoretical and applied informatics, consultants, students and the concerned public.

More information (including the preliminary programme) can be found on the conference's [official announcement](#).

Registration is to be performed by completing the dedicated [PDF form](#). The participation fees are as follows:

- Early rate (before 15 December 2008): €300 for delegates, €100 for students;
- Late rate (from 15 December 2008 to 20 March 2009): €330 for delegates, €130 for students.
- On site rate (after 20 March 2009): €360 for delegates, €160 for students.

Country: Czech Republic

City/Location: Prague

Organiser: Masaryk University in cooperation with the Ministry of Environment of the Czech Republic, the European Commission and European Environment Agency

Event website: <http://www.e-envi2009.org/>

Event email: e-envi2009@guarant.cz

DE: European Accessibility Forum Frankfurt

27 March 2009

European Accessibility Forum Frankfurt - "Accessible Internet. For All!"

This International eAccessibility conference aims to explore accessibility from the perspectives of technology, profitability, politics, and higher education.

Demographic developments have rendered accessibility an economic and ethical imperative as well as a sign of professionalism. During the event, several industry innovators will share their knowledge and discuss social and political developments on the Internet.

Early bird tickets (from 28 January to 15 February) will cost €150 while registration from 16 February and on will cost € 220. Those who cannot afford to pay the participation fee and wish to attend the conference may [contact](#) the conference organisers.

Details on registration can be viewed [here](#). Places are limited to 200 attendees.

The agenda of the event is displayed [here](#).

Country: Germany

City/Location: Frankfurt am Main

Organiser: namics (deutschland) gmbh

Event website: <http://eafra.eu>

Event email: eafra@namics.com

UK: ePS Annual Conference 2009

23 - 24 April 2009

eProcurement Scotland's 7th Annual Conference 2009

The ePS Conference 2009 will predominately address public sector buying organisations including those currently using eProcurement or considering its use in the future.

The programme will cover:

- eCommerce and new contract of service
- PECOS Project 21C - how do we get there collectively
- Content Management and best practice in collaborative contracts
- Progressing with Post Implementation Reviews, the key findings to what we can do
- Supplier eCommerce (eEnablement) - what do our suppliers need?
- Progress with eInvoicing
- eSourcing - who is using it, what can it do to support your business needs, how does it fit with the advertising portal.

Spaces are limited and registration to the event is being performed by email eprocurement@scotland.gsi.gov.uk. There is a fee of £100 (approximately €106) for Scottish public sector organisations and of £182 (approximately €193) for non Scottish public sector, aiming to cover the full cost of accommodation, meals etc. Number of expected attendees is around 150 delegates.

Country: United Kingdom

City/Location: Aviemore

Organiser: Scottish Procurement Directorate, Scottish Government

Event website: <http://www.eprocurementscotland.com/Home/Channels/Events/Archive/conf2009>

Event email: eprocurement@scotland.gsi.gov.uk

UK: Patient 2.0 Empowerment - EHR for Personalizing and Improving Care

1 - 3 June 2009

6th ICMCC Event – "Patient 2.0 Empowerment - EHR for Personalizing and Improving Care"

In a recently published paper, the ICMCC defined Patient 2.0 Empowerment as: the active participation of the citizen in his or her health and care pathway with the interactive use of Information and Communication Technologies.

Dealing with medical and care compunetics, the field of social, societal and ethical implications of computing and networking, ICMCC decided to focus the 2009 event on Electronic Health Records (EHR) and secondarily, the connection between EHR and Digital Homecare.

The main themes of the conference are as follows:

- EHR and Knowledge Mangement;
- Social aspects of EHR;
- Ethical aspects of EHR;
- EHR and Digital Homecare;

- Future of EHR (visionary).

The [call for papers](#) is open until 1 February 2009. Authors are encouraged to focus their contributions from a patient's perspective.

Country: United Kingdom

City/Location: London

Organiser: International Council on Medical and Care Compunetics (ICMCC)

Event website: <http://2009.icmcc.org/>

Event email: event@icmcc.org

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