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## European ePractice Newsletter N. 289 - 28 July 2009

### Latest Cases

- [Welsh Housing Association Leading the Way in Procurement](#) | 27 July 2009 | United Kingdom
- [Turin map sharing](#) | 13 July 2009 | Italy
- [Supplier e-procurement training desks](#) | 9 July 2009 | Italy

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### Welsh Housing Association Leading the Way in Procurement

Welsh Housing Association, Grŵp Gwalia was the first Welsh Public Sector organisation to go live with the Welsh Assembly Government's sponsored eTrading solution: xchangewales. xchangewales is a ground breaking programme that allows all public sector organisations in Wales to source, tender, evaluate, order and pay for goods and services at a click of a button. The electronic tools and web based services help to improve efficiency, increase productivity and lower the cost of doing business.

#### The Challenge: Equality & Compliance

Four years ago, Grŵp Gwalia carried out an analysis of their financial management systems. Their Procurement and Business Management department were given the remit to identify an eProcurement package and to implement the solution into the organisation. The initial driver stemmed from the inherent problem of operating such a geographically widespread organisation with diverse business units. This led to an inequality between the business units in the service that was offered by the central Procurement team through a lengthy paper requisition and authorisation process. Furthermore, the items that the business units received would often differ from requisition to requisition as there was no visibility as to what would be finally procured.

On producing the business case, it was clear that xchangewales and ProcServe would offer Grŵp Gwalia the solution to combat these challenges through an online catalogue system which would ensure a smoother procurement cycle, product visibility to users and compliance to the Group's financial regulations. The business case for eProcurement also centred on:

- Improved management information, including more accurate budgetary information.
- Securing more spending power through collaboration.
- Compliance to internal business rules surrounding procurement.
- Easing the bottlenecks and delays within the procurement cycle - start thinking about procurement as strategic to the success of the organisation instead of a back office function.

## Turin map sharing

MappaTO is a web application designed to offer citizens a web 2.0 instrument to customize and share maps on the City of Turin website. Using Google Maps technology, MappaTO allows users create maps with points of interests, paths and other areas. Moreover citizens can make their maps private or public, changeable or unchangeable. If every citizen can see public maps, only identified people can create and share their own maps. Identification and authorization are provided by Torinofacile system, the portal where it's possible to find all online municipal services and where a citizen can register and acquire an individual digital identity to spend on the city portals in order to be securely identified. All the categories and some of the maps are directly provided by the City of Turin back office editors, but the service is totally open to the citizens input.

MappaTO functionalities are essentially these:

- Point out and categorize City points of interest, paths and areas;
- Give City Administration a chance to publish and share categorized thematic maps;
- Give citizens a chance to publish and share their own maps;
- Encourage users collaboration and other users map building inside the local community;
- Map exportation to Google Earth and Tom Tom systems.

It's important to mark that the project is designed in a way that the maps infrastructure can be easily changed and Google cartography can be replaced, for instance, by a Microsoft or a Yahoo one.

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## Supplier e-procurement training desks

In order to support and facilitate SMEs access to public eprocurement, Consip, an Italian public stock company totally owned by the Ministry of the Economy and Finance, implemented the Supplier eProcurement Training Desks Project ("*Sportelli in Rete*"). The training desks were set up together with and inside the local headquarters of the most important Italian suppliers' Associations. The main objective is to provide full support to SMEs in order to be qualified in the public eMarketplace (also named Mepa) handled by Consip (see the case "Electronic Marketplace for Italian Public Sector") and in being able to make business through this electronic tool, by selling, to the Italian Public Administration, goods and services published in electronic catalogues. It is a joint initiative between Consip and the supplier market, a very effective and efficient public – private partnership.

Today, more than 140 desks are operating, scattered in 19 regions, all over the country. They have allowed more than 500 SMEs to be qualified and to enter the Mepa.

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**Editor's Choice of the week:** [Basic Skills in English for Deaf Adults](#)

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## Latest News

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## EE: eVoting is gaining ground in Estonia - 27 July 2009

**Estonia officially allowed Internet voting for the European Parliament elections, last 7 June 2009. 58 000 Estonian voters, i.e. 15 % of the voting population, preferred eVoting to traditional voting.**

Internet voting in Estonia did not aim to replace the traditional methods of voting but was rather used as a supplement. Remote voting was thought to provide the voters with the possibility to vote from their location of choice (home or office), without needing to go to a polling station. Electronic voting takes place during advance polls and government-issued ID-cards are used for voter identification.

In brief, the voting procedure is the following:

1. the voter inserts the ID-card into card reader and opens the webpage for voting (<http://www.valimised.ee>);
2. the voter verifies his/her identity using the PIN1 of ID-card;
3. the server checks whether the voter is eligible (using the data from the population register);
4. the voter is shown the candidate list of the appropriate electoral district;
5. the voter makes his/her voting decision, which is encrypted;
6. the voter confirms his/her choice with a digital signature (by inserting the PIN2-code);
7. at the vote count, the voter's digital signature is removed and, at the final stage, the members of the National Electoral Committee can collegially open the anonymous eVotes and count them.

There is a possibility of electronic re-vote: eVoters can cast their votes again electronically and in that case, their previous votes will be deleted.

The traditional means of voting (with a paper ballot) is given priority. Should the voter go to polling station during advance polls and cast a vote, his or her eVote shall be deleted. On election day, the registered electronic vote cannot be changed or made void.

After the electronic voting and advance polls end (4th day before election day) the list of voters who have voted electronically is sent to polling stations. The polling stations mark at the voters' list that the person has already voted. This prevents them from voting for the second time on election day.

### Background information:

The eVoting system has been in Estonia, under development, since 2002 with the final pilot held at the end of 2004. In 2005, the system was used for the first time for local government council elections. In 2007, for the first time in the world, it was possible in Estonia to also vote online in parliamentary elections.

### Further information:

- [Original news article - World e-Democracy Forum](#)
- [Official Website of the Estonian Ministry of Foreign Affairs - Estonian e-voting system](#)

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## UK: A new eGateway to cancer research - 27 July 2009

**The National Cancer Research Institute (NCRI) launched on 17 July 2009 a free online cancer research portal - the [ONcology Information eXchange \(ONIX\)](#)- in an effort to support research and hence accelerate knowledge generation in this field.**

The NCRI ONIX is an internet portal that enables clinical cancer researchers, clinicians, bio-informaticians and health informaticians from both public and private sectors, to have access to resources and information on all aspects of global cancer research, from genomics to clinical trials, searching through international research data. The flow of cancer research information among individuals, institutions and organisations is expected to improve prognosis and diagnosis as well as to accelerate the development of new therapies.

The portal uses powerful search technology, which significantly reduces the time scientists and clinicians currently spend to find cancer-related data and information across the spectrum of research by allowing them to simultaneously search through multiple cancer-related databases and track the latest developments in the field. Hence, any duplication of research effort across the globe can be considerably reduced and collaboration among researchers working on similar studies facilitated. Another significant service the portal provides is that the search results can be received in a clear usable format by the users who conduct a search on ONIX.

In the last 10 years the amount of health-related data available in electronic format has considerably increased due to the vast volumes of data generated by modern molecular research techniques. ONIX will be further refined based on users' feedback in order to improve its functionalities. The NCRI will continue to develop the system by adding more content, including databases, information about cancer-related organisations and resources.

**Further information:**

- [Original Article - eHealthNews.EU Portal](#)
  - [The National Cancer Research Institute Oncology Information Exchange \(ONIX\) Portal](#)
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## **BG/FR: Successful completion of the BulgaRisk project - 27 July 2009**

**The French-Bulgarian project entitled BulgaRisk was successfully completed since the beginning of July 2009. Its main objective was the integration of satellite imageries in the operational procedures of risk management in Bulgaria.**

The BulgaRisk project, initiated in 2007, strengthened the capacity of Bulgaria in the context of the European program 'Global Monitoring for the Environment and Security' (GMES) and successfully worked towards the organization of the security and defence of the country and the monitoring of the environment through the GMES programme.

At the final project meeting, the Chairman of the Bulgarian Agency for Information Technologies and Communications (SAITS), Dr. Plamen Vachkov, along with the Chairman of the [Agency for Sustainable Development and Eurointegration \(ASDE\)](#), Mr. Kristian Milenov and the representative of the participating French company, specialised in the field of processed satellite information, Mr. Daniel Sayag, discussed the good results achieved.

All parties involved acknowledged the need for continuing the successful cooperation aiming at establishing Disaster Management Capacity Building in Bulgaria, through applications of satellite images, and agreed on holding a final conference by the end of October 2009. One of the priorities will be the monitoring of forest fires outbreaks in Bulgaria for the period 2009-2010. Moreover, SAITC will provide processed information to all public authorities to improve the quality of their management decisions. This project is a good example of successful partnership between the public administration, civil and scientific applications sector, stated Mr. Vachkov at the final meeting.

**Further information:**

- [Original Press Release - State Agency for Information Technologies and Communications - Official Website \(in Bulgarian\)](#)
  - [Remote Sensing Application Centre \(ReSAC\) Website](#)
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## **IT: Digital communications in the Public Administration – Pilot launched in Parma - 27 July 2009**

**On 6 July 2009, the Prefecture and the Province of Parma officially launched a pilot project whose objective is to digitise 60 % of the volume of the information exchanged between public authorities by the end of the year 2009.**

Three months earlier, in March 2009, the Prefecture, the Province and the municipalities of Parma signed a memorandum of intent under which they committed to taking actions aimed at implementing a full digital dialogue between the public entities - Prefecture, Province and municipalities.

The parties thus hope to make the procedures and the decision making process faster, more efficient and more cost effective.

"What we want to achieve is to digitise the correspondence between the public authorities and the businesses/citizens." said the Prefect of Parma, Paolo Scarpis, on the occasion of the project launch. He explained that Parma was among the leaders in Italy in pursuing this objective.

"Much has been done with the main municipality, but this does not suffice for us. We must put all municipalities on the network, including the smallest ones which undergo major difficulties in reaching such an objective. Thanks to the support of the Province with which we launched this initiative, we will succeed in reaching the 60 % target by the end of this year and 100 % at the end of the following one." Scarpis added.

The Province of "Parma has been the first to bring its municipalities on a digital network. Today this collaboration with the Prefecture and the municipalities can allow easier communications with and between the public authorities, from any location in the Province." said the President of the Province, Vincenzo Bernazzoli.

As explained by the head of the provincial IT services, Paolo Camuti Borani, the first action that will take place under the pilot will consist of carrying out a survey among the public entities involved, so as to have a screenshot of the state of communications between local authorities, and then proceed to the digitisation of the processes.

**Further information:**

- [Official press release - Province of Parma \(in Italian\)](#)

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## **SI: First pilot municipalities enter national eGovernment portal - 24 July 2009**

**Since 24 June 2009, the citizen life-events information and public services accessible via the eGovernment portal 'e-Uprava', the State portal of the Republic of Slovenia, have for the first time included those of several pilot municipalities.**

The inclusion of the first municipalities (Škofja Loka, Novo Mesto) is the start of the final phase of a pilot project aimed at adapting the national eGovernment portal with a view to enabling its use in the framework of local government.

The project consists of the expansion of the single system of life-events and eGovernment services through an interoperable communications structure which enables open communication with the applications of the municipal offices.

The remaining pilot municipalities will be included in the system over the coming months. All other municipalities having expressed interest in it will be integrated afterwards.

The two-year project is carried out by the Ministry of Public Administration in cooperation with the Ministry of Higher Education, Science and Technology, the Government Office for Local Government and Regional Policy, the Community of municipalities of Slovenia and the following pilot municipalities: Škofja Loka, Koper, Velenje, Nova Gorica, Izola, Celje, Kranj, Vojnik and Novo Mesto. The project has been furthermore involving six companies, the developers of the office business applications that the municipalities use.

Once it is achieved, this project is expected to mark a major step forward in the development of a single integrated eGovernment system in Slovenia. Citizens and businesses will use one channel only to access national and local eGovernment information/services alike and to communicate by electronic means with the State administration and their municipal government.

## Background information

In 2006, the Ministry of Public Administration equipped the State portal of the Republic of Slovenia with the single central e-SJU system (Electronic Services of Public Administration) which supports the procedures of all State administration bodies with, among other elements, electronic forms, eauthentication, epayments, esignature and edelivery. The system has been designed to be open and, as such, it is suitable for integrating other government organisations.

### Further information:

- [Original press release - State portal of the Republic of Slovenia 'e-Uprava' \(in Slovenian\)](#)
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## FR: Real time online information on bathing water quality - 24 July 2009

**The French Ministry of Health and Sports has launched a new 'Bathing Water' website devoted to informing the public on the quality of the swimming water (sea and fresh water) located throughout the French territory.**

The visitors of the website can find answers to such questions as: where to swim safely? What are the results of the last available measurement? What was the quality of the water during the past bathing season? In order to obtain real time answers, the users just need to select their vacation place (département or municipality) either from a drop-down menu or by zooming an interactive map.

During the 2008 bathing season, water samples were taken in 3 312 check points (1 968 in sea water and 1 344 in fresh water) dispatched over 1 760 municipalities of Metropolitan France and French overseas territories/départements. During that season, the share of the beaches complying with the health/hygiene standards was 96.4 % (97.2 % for sea water and 95.1 for fresh water).

According to the current classification, there are four levels of swimming water quality, namely:

- Level A: good quality water, deemed compliant with the relevant EU rules;
- Level B: average quality water, deemed compliant with the EU rules too;
- Level C: water that can be polluted momentarily, deemed not compliant with the EU rules;
- Level D: poor quality water, deemed not compliant with the EU rules.

The website furthermore provides a series of recommendations on, e.g., how to prevent drowning or to deal with excessive sun exposure, venomous animals, etc. Lastly, it gives tips on what people need to know on shellfish picking or on the cleanliness of swimming water.

### Further information:

- [Official press release - Service.Public.fr portal \(in French\)](#)
  - [Bathing Water website of the Ministry of Health and Sports \(in French, English and German\)](#)
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## UK: Launch of the Anti-Social Behaviour (ASB) website - 24 July 2009

**The Anti-Social Behaviour (ASB) Action website, recently launched through Directgov, allows users to check actions taken in order to combat anti-social behaviour in their local area, and to contact persons in charge of tackling such behaviour locally.**

The ASB website contains the latest data that describe the public's perception of anti-social behaviour in different areas. The site aims to provide support to people suffering harassment or intimidation. The abovementioned data per

area, also empower the public to address the infrastructure available locally in order to hit back at yobbish behaviour. Moreover, statistics can be studied as to which available measures are used or not. The site also allows users to compare their local area with others across the country meaning they can demand further action if not enough is being taken.

Noisy neighbours, abandoned cars, vandalism, graffiti, litter and intimidating groups is a range of problems considered as anti-social behaviour. Home Secretary Alan Johnson said: "No one should assume anti-social behaviour is a problem they should have to live with. We have given local areas a raft of tools and powers to tackle this problem and many areas have done excellent work, but local people expect action and now every member of the public can see what is being done".

**Further information:**

- [Original News item, Directgov - UK government news, Official Website](#)
  - [Directgov - UK government news, Reducing crime, Webpage](#)
  - [Directgov - UK government news, Parenting Orders, ASBOS and other behaviour orders, Webpage](#)
  - [Directgov - UK government news, Keeping your child safe from knife crime, Webpage](#)
  - [Directgov - UK government news, Keeping young children and teens safe while out and about, Webpage](#)
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## **FR: Online opinions on how to simplify administrative procedures - 23 July 2009**

In the new website, [www.ensemblesimplifions.fr](http://www.ensemblesimplifions.fr), people can now state their opinion on how to simplify the administrative procedures.

All those who believe that administrative procedures are too complicated and willing to share their ideas in order to simplify them, they can now state their opinions in the abovementioned website. Proposals are submitted to people for simplified administrative procedures that concern changes in their lives, namely, moving, changes in personal status, etc.

With just a few clicks, one can open an account and access all the features of this website. People are then able to:

- vote on existing proposals by ranking each one of them (from 1 to 5 stars);
- comment on the proposals by giving their personal opinions on the proposed simplification of the administrative procedures;
- contribute to the ongoing work by introducing ideas to simplify those procedures; and,
- share their ideas on dedicated thematic fora (regarding associations and communities).

This site comprising four (4) distinct sections, one for each administration user profile (individuals, enterprises, local authorities and associations), is for everyone.

**Further information:**

- [Official press release - Service-Public.fr portal](#) (in French)
  - [Official website of "Ensemble Simplifions"](#) (in French)
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## **Latest Publications**

- [INT: Web Content Accessibility Guidelines \(WCAG\) 2.0](#) | 11 December 2008 | International Organizations
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## INT: Web Content Accessibility Guidelines (WCAG) 2.0 - 11 December 2008

### Description (short summary):

The Web Content Accessibility Guidelines (WCAG) documents explain how to make Web content accessible to people with disabilities. Web "content" generally refers to the information in a Web page or Web application, including text, images, forms, sounds, and such.

Other than version 1, the new guidelines apply broadly to more advanced technologies. They are easier to use and understand and more precisely testable with automated testing and human evaluation.

**WCAG 2.0** has 12 guidelines that are organized under 4 principles: perceivable, operable, understandable, and robust. For each guideline, there are testable *success criteria*, which are at three levels: A, AA, and AAA.

The WCAG 2.0 supporting technical materials include:

- **How to Meet WCAG 2.0:** A customizable quick reference to Web Content Accessibility Guidelines 2.0 requirements (success criteria) and techniques is the WCAG 2.0 checklist.
- **Understanding WCAG 2.0** has additional guidance on learning and implementing WCAG 2.0 for people who want to understand the guidelines and success criteria more thoroughly.
- **Techniques for WCAG 2.0** gives you specific details on how to develop accessible Web content, such as HTML code examples.

### Related article:

[INT: W3C Web Standard defines Accessibility for Next Generation Web](#)

Number of pages: 26

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## ePractice Workshops

- [PIKE project workshop](#) | 24 September 2009 | Belgium
  - [Re-thinking eProcurement According to SMEs](#) | 2 October 2009 | Italy
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## Upcoming Events

- [BA: Medical Informatics in a United and Healthy Europe - MIE 2009](#) | 30 August - 02 September 2009 | Bosnia and Herzegovina
  - [AT: Eighth international EGOV conference 2009](#) | 30 August - 02 September 2009 | Austria
  - [IT: AAATE 2009 Conference](#) | 31 August - 02 September 2009 | Italy
  - [AT: 2009 Conference on Electronic Democracy – EDem2009](#) | 07 - 08 September 2009 | Austria
  - [RO: E-Health and Bioengineering Conference 2009](#) | 17 - 18 September 2009 | Romania
  - [FR: Smart Event 2009](#) | 22 - 25 September 2009 | France
  - [NL: ISSE 2009](#) | 06 - 08 October 2009 | Netherlands
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## **BA: Medical Informatics in a United and Healthy Europe - MIE 2009 - 30 August - 02 September 2009**

Medical informatics at current development stage belongs to highly specialized science. Simultaneously, this scientific discipline causes numerous dilemmas and confusion. Even though, human knowledge and skills are constantly expanding, it is not clear if the current technological process will be able to accommodate all kinds of existence and humankind as a whole. The Medical Informatics Europe (MIE) Congress is the main scientific event in health informatics, held every two years in Europe. Around 500-1000 participants from 32 European member countries of the European Federation for Medical Informatics (EFMI) attend the event. Several scientists from other parts of the world also participate.

The main theme of MIE 2009 is to develop new bridges and medical informatics between western and eastern parts of the world. For this purpose, a panel of high level scientists will be invited to participate and to give keynote speeches, tutorials and workshop discussions. Thematic tracks will contain selected full papers on specific topics, such as bio-informatics, ontological approaches, and knowledge representation; image processing and feature extraction; electronic health records and information systems. Workshops will cover debates and presentations under the leadership of EFMI working groups or established entities.

The registration is open and can be performed [online](#) with the payment of a fee.

Event email: [loc@mie2009.org](mailto:loc@mie2009.org), [spc@mie2009.org](mailto:spc@mie2009.org)

Event website: <http://www.mie2009.org/index.php?NAV=home>

Country: Bosnia and Herzegovina

City/Location: Sarajevo

Organiser: European Federation for Medical Informatics (EFMI)

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## **AT: Eighth international EGOV conference 2009 - 30 August - 02 September 2009**

The international EGOV conference 2009, organized within the [DEXA conference cluster](#), presents the state of eGovernment and eGovernance research and practice, providing valuable guidance in this fast-developing sector.

The EGOV conference brings together leading researchers and professionals from all over the globe and from many disciplines. The 2008 conference attracted some 130 participants from more than 30 countries from all over the world including developing countries.

The eighth EGOV conference includes, but is not limited to the following topics around eGovernment and eGovernance and other fields of ICT application in the public sector:

- Research theories and frameworks for public sector modernization with the support of ICT;
- Research methods, method integration and technique;
- Analysing and assessing contemporary research in eGovernment and eGovernance;
- Designing systems for the public sector: innovative cases and systems;
- Studying ICT usage, acceptance and performance of technology-supported public sector activities: methods and contemporary case analyses;
- Future directions in research and practice of ICT in the public sector;
- Innovation management, change management and complexity management in shaping public sector advancements;
- Transformation, customer-driven public sector reengineering and change management;
- Mass collaboration of stakeholders in government modernization: participative governance, simulation, animation, gaming and policy modeling;
- Customer-driven public sector reengineering;
- New ways of innovative developments: crowd sourcing, grid computing, social software etc;
- Economics, evaluation and stakeholders;
- Theories, concepts and solutions to deal with specific challenging topics in the application field: complexity, system dynamics, evolution, change management, mobile technologies, information preservation, trust and

privacy, information management, ICT4D, information quality, adaptability and agility, integration and interoperation, systems and enterprise architecture, domain-specific social networking cases and solutions, semantic technologies, etc;

- Crises management, emergency and disaster response, public-private cooperation, transnational government;
- Education, training courses, and curricula.

The EGOV Conference Series is open to all and free of charge. The conference also includes a PhD student colloquium providing doctoral students with an international forum for presenting their work, networking opportunities and cross-disciplinary inspiration.

Moreover 2009, EGOV will be co-located for first time with [ePart, the new International Conference on eParticipation](#), which will be dedicated to topics on eParticipation and eDemocracy. ePart will start right after EGOV, 3-4 September 2009 at the conference venue.

Event email: [office@dexa.org](mailto:office@dexa.org)

Event website: <http://www.egov-conference.org/egov-2009>

Country: Austria

City/Location: Linz

Organiser: Organized within the DEXA 2009 Conference cluster

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## **IT: AAATE 2009 Conference - 31 August - 02 September 2009**

The main aim of the 10th European Conference for the Advancement of Assistive Technology is to bridge the gap between two complementary approaches; the meaning of eInclusion and its use in order to achieve wider inclusion objectives. The Conference will provide an opportunity to clarify the differences and the common points between those two approaches and to better define a way for the future.

A non-exhaustive list of relevant discussion topics includes:

- Technological innovation in Assistive Technology;
- The need for interdisciplinary/multidisciplinary approaches to the development of integrated solutions;
- The contribution of Assistive Technology and Design for all towards inclusion;
- Equipment interconnectivity and compatibility, covering hardware, software and wireless, to favor integrated solutions to inclusion;
- The need for standardization (formal, informal and de facto);
- Cultural aspects: e.g. acceptance of different approaches, designs and aesthetics of AT devices and inclusive living environments, high tech versus low tech, creative solutions for complex problems;
- Social aspects: penetration of AT and integrated approaches, the role of Europe in building up inclusion competence in emerging and developing countries, etc.;
- Technology transfer, towards not only AT industry, but also mainstream industry. Participation is open to all but it requires the payment of a fee.

Registration can be performed [online](#) through the conference management tool.

Over 300 attendees are expected.

Event email: [p.l.emiliani@ifac.cnr.it](mailto:p.l.emiliani@ifac.cnr.it), [l.burzagli@ifac.cnr.it](mailto:l.burzagli@ifac.cnr.it)

Event website: <http://www.aaate2009.eu>

Country: Italy

City/Location: Florence

Organiser: Institute of Applied Physics "Nello Carrara" (IFAC)

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## **AT: 2009 Conference on Electronic Democracy – EDem2009 - 07 - 08 September 2009**

There are a number of eDemocracy applications, ranging from transparency sites and information, discussion, deliberation and consultation platforms to decision-making and voting systems, thus encompassing the entire democratic process. As technical devices have matured and feasibility is largely not considered an issue any more, other questions are now considered:

- To what extent can eDemocracy support and enrich our democracy?
- What and where are the interfaces, what methods can be used to integrate eParticipation in present public administration processes?
- How can we ensure that the greatest number of people are reached and are able to use the means of participation?
- How can the modern media support political education?
- How can the Internet increase participation in political discussion?
- What are the limitations and the risks of eDemocracy?
- How may traditional Decision Support Systems be included in the eDemocracy framework?
- How may microeconomic models (e.g. game theory) contribute to the understanding of the dynamics created by electronic citizen involvement?

The EDem 2009 aims to be opportunity to look into these questions and discuss the answers. During the conference experiences will be shared, examples of good (and maybe not so good) practice analysed, the State-of-the-Art and future scenarios will be presented and discussed.

The call for papers is open. The organisers are looking for contributions on all areas and levels of electronic democracy and participation systems. Projects can also be submitted, and, if accepted, would be presented as examples of "hands-on" demonstrations of eDemocracy and eParticipation. The main conference language is English; submissions in German are also acceptable.

Contributions from individuals from academic and professional backgrounds as well as public administration offices, public bodies, NGOs, education institutions and independent organisations are welcome.

The deadline for papers' submission is 17 May 2009. Submission may be sent in PDF format to [alexander.prosser@wu-wien.ac.at](mailto:alexander.prosser@wu-wien.ac.at) or [peter.parycek@donau-uni.ac.at](mailto:peter.parycek@donau-uni.ac.at). Submission via a Web page will be made available soon.

The conference fees are €95 for authors, €115 for those who register as participants prior to 17 July 2009, and €115 for those registering after that date. The registration facility will be made available at <http://www.ocg.at/edem2009/reg.html>.

Event email: [alexander.prosser@wu-wien.ac.at](mailto:alexander.prosser@wu-wien.ac.at) or [peter.parycek@donau-uni.ac.at](mailto:peter.parycek@donau-uni.ac.at)

Event website: <http://edem2009.ocg.at/>

Country: Austria

City/Location: Vienna

Organiser: Danube University Krems and the University of Economics and Business Administration, Vienna

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## **RO: E-Health and Bioengineering Conference 2009 - 17 - 18 September 2009**

The main focus of EHB 2009, the second edition of the EHB conference, is placed on ehealth and bioengineering in general. Its goals are to promote concepts and advanced hardware and software technologies in the emerging domains of ehealth, telemedicine, medical devices/equipment, medical informatics, biomechanics, biomaterials, biotechnologies and healthcare management.

Another objective is to strengthen the interdisciplinary synergy between medical and technical researchers and practitioners, within the generous framework of medical bioengineering, in order to establish and promote advanced scientific concepts, methods and technologies for medical services and healthcare in Romania and enlarged Europe.

In this respect, a special attention will be granted in the next years to targeting research to the real needs of patients, through different national and international projects and partnerships.

Last but not least, EHB 2009 represents a new "official" occasion to show that telemedicine in Romania and particularly in Iași exceeds the level of other more or less theoretical approaches and demonstrative issues. Its maturity was already proven by real time transmission and analysis of some vital biosignals of patients, performed by using the facilities offered by the first Romanian Telemedical Regional Centre located at the Faculty of Medical Bioengineering of the „Gr.T. Popa" University of Medicine and Pharmacy in Iași, which was developed by a local team within two research pilot projects - TELMES and TELEMON - financed by the Romanian Ministry of Education and Research.

The intention is therefore to promote procedures for teleconsultation, telediagnosis and telemonitoring, providing an alternative to be employed in the healthcare system that could be made available "every time and anywhere" for those persons who need such a public service.

The [topics to be covered](#) and the [full papers' submission guidelines](#) can be viewed online.

The organisers expect to attract over 200 attendees. The registration fee is 300 RON (approximately €70).

Event email: [ehb2009@bioinginerie.ro](mailto:ehb2009@bioinginerie.ro)

Event website: <http://www.bioinginerie.ro/ehb2009>

Country: Romania

City/Location: Constanta

Organiser: "Gr. T. Popa" University of Medicine and Pharmacy Iasi, the Romanian Society of Medical Bioengineering and "Ovidius" University of Constanta

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## **FR: Smart Event 2009 - 22 - 25 September 2009**

Smart Event is as an international forum of knowledge-sharing, learning and networking in the fields of e-ID, e-mobility and Smart Security. It has proven to be a meeting place for world-class researchers, innovators, developers and business decision-makers. The event encompasses 3 international conferences covering complementary areas:

- The future of digital security technologies, e-Smart.
- The building of trusted mobile applications, Smart mobility
- The next generation of e-ID management technologies and services, World e-ID.

The relevant calls for papers are open until 13 March 2009.

Smart Event features contents combining scientific and strategic presentations of Industry experts, researchers and academics, as well as governmental and institutional representatives.

The *Smart University* advanced educational programme as well as a series of workshops and meetings complete the agenda.

Smart Event 2009 addresses high level professionals that foster research and innovation the e-ID, e-mobility and Smart Security fields. Based on a steady growing audience, the target for 2009 exceeds 800 attendees. Regardless their activity - Academia, eGovernment, Institutions, Standardisation, Research, Integrators/Consultancy, Manufacturer/hardware, Security Solutions Providers, Content Service & Telecoms Operators – they all play an important and crucial influence on major decisions in the mobility, trusted technologies and services marketplace.

Registration will be performed online with the payment of a fee, and it will commence in April 2009.

Event email: [info@strategiestm.com](mailto:info@strategiestm.com)

Event website: <http://www.strategiestm.com/conferences/smart-event/09/index.htm>

Country: France

City/Location: French Riviera

## NL: ISSE 2009 - 06 - 08 October 2009

Founded in 1999 as an initiative of the European Commission's Directorate General for Information Society, ISSE is intended to be "Europe's only independent, interdisciplinary security conference and exhibition".

ISSE provides a forum for sharing real life experiences and learning from experts in the field and it is renowned for its rich educational content and unbiased perspective. It is designed to educate and inform ICT security professionals, policy makers, and industry leaders on the latest developments in technology, solutions, market trends and best practice.

Now in its eleventh year, ISSE 2009 will attract over 400 representatives from across Europe providing an informal and stimulating environment for attendees to learn, share experiences and explore solutions with their European counterparts, focusing on security and related issues like cost of ownership, risk management and interoperability.

By attending ISSE 2009, participants will benefit from the following:

- Educational programme featuring the latest developments in information security, with a special emphasis on European directions and regulations.
- Expert advice on emerging threats and the key challenges ahead.
- Bespoke itinerary allowing choosing from more than 80 individual sessions.
- Hands-on demonstrations of the latest solutions from specialist suppliers.
- Complimentary entry to the ISSE Networking Event.
- Networking opportunities with peers, European security experts and leading industry suppliers.
- Complimentary lunch and refreshments.

The key security topics expected to be addressed at the conference may be viewed [here](#). Further information regarding the fees is also [available](#). Details on registering to the event can currently be provided by mailing [isse@circdata.com](mailto:isse@circdata.com).

**Event email:** [nicola@revolution-events.com](mailto:nicola@revolution-events.com)

Event website: <http://www.isse.eu.com/index.htm>

Country: Netherlands

City/Location: The Hague

Organiser: Revolution Events

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