

from the first visit at the citizen. It is obvious that some kinds of services cannot be settled within only one visit (such as identity cards agenda). In case the affair cannot be settled during a single visit, all subsequent contacts between the citizen and the office are performed by a remote access, eventually via the Mobile Office if a personal contact is necessary.

The Mobile Office has lots of benefits to the citizens. Travelling to the office can be physically as well as mentally exhausting for handicapped people. The people using this service can save their travel costs or the costs for attestation of the power of attorney if they need somebody to act for them. The acquisition costs involved necessary technical equipment (hardware, software, notebook, Internet access, scanner) amounting at about 60 thousand Czech crowns. The operational costs do not present any extra costs as the Mobile Office provides the same services like the office itself. The extra costs include only the operation of a vehicle running 7 Czech crowns per kilometre (the vehicle was purchased earlier). The Mobile Office is an effective service helping a special group of citizens to solve their difficult life situations. It is a simple solution that can be used by any other public administration authority.

Basque Government's eProcurement System (Spain, 2005-2009).

In 2005, the Basque Government was the first administration to introduce eProcurement in Spain, having developed a comprehensive eProcurement system for the entire procurement process, offering levels of security that were probably the only ones of their kind in Europe.

Indeed, all the interventions are guaranteed by recognised electronic signature certificates, highlighting the fact that the telematic bids are broken up and encrypted against the recognised electronic signature certificates of all the members of each procurement board.

All the processes are carried out on the tendering company's PC. Not a single bit is transferred to our servers until the offer is firm and electronically protected by three different consecutive methods.

In accordance with the strategic framework laid down by the European Commission in the "i2010 - The European information society for growth and employment" initiative, which focuses on the development of the digital economy in Europe, over the last two years new functionalities have been developed to obtain a greater opening-up of the markets, interoperability and accessibility that make our procurement system highly innovative in comparison with the current state-of-the-art.

Our contracting activity is mainly devoted to contracting mastermind services. Therefore, the offers we receive are complex and heavy. As may be understood, the eProcurement system developed by the Basque Government is also highly innovative in comparison with the eProcurement of services traditionally developed by other levels of government.

During the period 2005-08, in keeping with the indications provided by the i2010 initiative, which foster access for everyone, digital inclusion and training in a unique way in Spain, the Basque Government has made great efforts in the area of diffusion and training to an unheard-of extent.

The Basque Government has sought to obtain a high level of structuring and organisation of the eProcurement system and, accordingly, it has created an implementation scheme directed by a technical secretary who is responsible for the following areas:

- Training.
- Marketing.
- Daily operation of the platform.
- User support.

This has made it possible to obtain very important operative achievements, including the fact that the Basque Government has been the first Spanish public administration to launch procurement projects on an exclusively electronic scale.

All applications, information and educational materials are considered "open source" and available to all interested European administrations.

(For more information, see Additional Documents N1, N2 and N3).

Management System for Forest Fires

The aim of this Project is to improve the efficiency in fighting forest fires by using online and mobile technologies.

The system works with a special software which makes it possible for the administrators to get the most recent information about the fires online.

The system is composed of a web based system and mobile devices such as GPS and mobile phones. The web based system allows the administrators to follow the information and data coming from the mobile devices and direct them in the best possible way.

This way, the decision making process in fighting fires, such as the method, direction and timing of the action to be taken is made more effective. Especially, the type of the forest, the weather conditions, the situation of the equipment can be monitored and directed using this system. This system also aims at optimizing the planning process when more than one fires take place in the same region.

On the other hand, the system makes it easier to reach and rescue the fire fighter teams who are in danger.

Spanish Government eProcurement Platform

The Spanish eProcurement Platform (Plataforma de Contratación del Estado) is the virtual "marketplace" where buyers from the Spanish public sector and suppliers can meet to make business.

Contracting authorities from the central administration are obliged to publish their buyer profile on PLACE including all the information about their awarding processes. Also an increasing number of municipal authorities are voluntarily publishing their buyer profile.

All the services offered by PLACE are completely free.

The following services are offered to economic operators:

- General information about public procurement.
- Access to all the Buyer Profiles in the central administration, and other contracting authorities voluntarily adhered
- Searching tools for business opportunities
- Downloading calls for tenders
- Asking questions to the contracting authorities
- Free subscriptions to business opportunities (e-mail, SMS, RSS)

The following services are offered to contracting authorities:

- Buyer profile publication fulfilling all the legal requirements
- Time stamping of documents published on the Buyer Profile
- Publication of notices on Official Journals
- Answering questions
- Notifying exclusion/admission to the participants
- Connection with contracting authorities back-office (B2B)

PLACE is based on the CODICE specifications. The documents interchanged between contracting authorities and economic operators follow the CODICE specifications. The data model is based on CODICE components.

Editor's Choice of the week: [Register of pre-pay for solar photovoltaic electricity \(MITYC\)](#)

Latest News

- [EU: The European Health Insurance Card is becoming popular among European citizens](#) | 5 June 2009 | EU Institutions
 - [RO: New eService for taxpayers on "e-guvernare.ro" portal](#) | 5 June 2009 | Romania
 - [FR: MedicFrance: the online information portal on medicine](#) | 5 June 2009 | France
 - [DE: Adoption of the Gene Diagnostics Law](#) | 4 June 2009 | Germany
 - [EU: Online survey on accessible software implementations](#) | 3 June 2009 | Belgium | Bulgaria | Germany | Greece | Italy | Portugal | Romania | Pan european
 - [FI: Open Office 3.0.1 package is now available in Osor.eu](#) | 3 June 2009 | Finland
 - [UK: ePS is gaining ground in eProcurement transactions](#) | 2 June 2009 | United Kingdom
 - [EU: Access to European Elections for persons with disabilities](#) | 2 June 2009 | EU Institutions
 - [EU: First live broadcast of the European Elections in 2009](#) | 2 June 2009 | EU Institutions
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EU: The European Health Insurance Card is becoming popular among European citizens - 5 June 2009

On 7 May 2009 the European Commission announced new statistics according to which the European Health Insurance Card (EHIC) holders have reached 180 million during the 5 years of operation of the programme.

The EHIC allows its bearer to get the medical care he needs if he becomes sick or injured while visiting one of the 31 participating countries. When presenting the card, foreign citizens will get the same access to public health services (doctor, pharmacy etc.) as the residents of the country they are visiting. The card can be used regardless the purpose of the trip (work, study, holiday etc.). Non-cardholders risk facing more difficulties in meeting the costs of healthcare they may need while traveling abroad, as in most cases, they will be asked to pay upfront.

Healthcare providers are also benefited by the use of EHIC, as it minimizes the paperwork. The common European design of the card itself makes the use of the card even easier. The same piece of information is always at the same position on the card, which, considering the language differences, minimizes the chances for confusing information. The length of the validity is the main difference though, as it depends on each Member State to decide on the period of validity of the card.

The card widely circulates in Liechtenstein, Switzerland and Austria, as it is provided on the reverse side of those countries' national health care cards and therefore receipt of the EHIC is automatic. The EHIC tends to be less popular in countries where citizens do not travel much during the holidays.

Further information:

- [Original press release - European Commission, DG for Employment, Social Affairs and Equal Opportunities](#)
 - [The European Health Insurance Card web page - European Commission DG for Employment, Social Affairs and Equal Opportunities website](#)
-

RO: New eService for taxpayers on "e-guvernare.ro" portal - 5 June 2009

Since 19 May 2009, small and medium business taxpayers of Bucharest and the Ilfov county have had the option of submitting online their "Declaration regarding the payment duties towards the social insurance budget and the unemployment budget of the National Employment Agency" through the National Electronic System (SEN), www.e-guvernare.ro.

So far, this has been possible for large taxpayers only. As a first step, the service has been extended to all legal taxpayers of Bucharest and the Ilfov county. Those legal persons wishing to make use of this feature must request a digital certificate to the Agency for the Information Society Services (ASSI).

The documents required for the issuance of the digital certificate are determined by the Government Decision no. 1085/2003, as lastly amended. More information regarding the issuance of such digital certificates may be found at the following link:

<https://formularunic.e-guvernare.ro/Informatii/Eliberare%20certificat.html>

SEN offers the advantage of a government recognised, tested and accepted system. The partnership between ASSI and National Employment Agency (ANOFM) shows their shared commitment to enhance the users' trust by means of regulated and secure systems.

Filing online returns via SEN is as simple as the traditional way which consists in sending electronic mail. It however relies on secure channels, thus offering the guarantee of good delivery and the respect of legal deadlines.

Further information:

- [Official press release - National Electronic System - e-guvernare.ro \(in Romanian\)](#)
-

FR: MedicFrance: the online information portal on medicine - 5 June 2009

MedicFrance, an information portal on medicine, provides easy access to official medicine data allowing the public to find reliable, objective and recent relevant information.

This portal endeavours to address the needs of professionals, users of the health system and officials who wish to have access to official information in such a particular area, as that of medicines and health products. Therefore, health professionals can easily find the necessary information in order to better prescribe medicines and the general public can be better informed regarding their treatment.

A [navigation page](#) provides those interested with pertinent information explaining the responsibilities of public bodies for decisions made regarding medicines. It also directs the Internet users to the type of information they search and redirects to the websites of the institutions producing the validated data on medicines. One, therefore, may access the website of the French Safety Agency for Health Products (Agence française de sécurité sanitaire des produits de santé) (AFSSAPS) which assesses the benefits and risks of medicines, the website of the French National Authority for Health (Haute Autorité de santé) (HAS) which evaluates the medicines to be reimbursed and finally the Health Insurance (Assurance Maladie) official website through which it is possible to consult the database on health insurance products sold in France.

A search engine, targeting links to institutional sites, will be progressively developed to allow for more precise queries keeping to the primary objective set; to facilitate access to official information on medicines and health products in order to improve their proper use.

Further information:

- [Official press release - Service-Public.fr portal \(in French\)](#)
 - [Official website of MedicFrance](#)
-

DE: Adoption of the Gene Diagnostics Law - 4 June 2009

Recently, the gene diagnostics law was adopted by the Federal Parliament, in an effort to protect sensitive personal data of the German citizens.

The Federal Commissioner for Data Protection, Peter Schaar said regarding the new law: "The law is an important contribution for the comprehensive protection of sensitive personal information". It is particularly emphasized that in the context of the new legislature, employers and insurance companies are not allowed to ask questions regarding genetic information from their applicants. The law introduces the application of regulations regarding human genetics in important fields, aiming to minimize the release of information without clear legal protection standards.

According to the data protection law, genetic data are more sensitive, since, with progressive technological analysis taking place these last few years, they may offer comprehensive prognosis information. Therefore, the complete regulation of handling someone's genetic information, becomes even more important, and special protection standards are necessary, in order to protect citizens' personal rights effectively and comprehensively.

Another important field that requires the definition and drafting of regulations is the handling of the research containing genetic information, in order to complete the normative protection profile. This issue will be tackled during the next legislative period.

Further Information

- [Original press release - Website of the Federal Commissioner for Data Protection and Freedom of Information \(in German\)](#)

EU: Online survey on accessible software implementations - 3 June 2009

The ACCESSIBLE project launched a set of [online questionnaires](#) aimed at **Developers, Accessibility Assessors, Elderly and Disabled People, Public Bodies and Service Providers** respectively. The objective is to **identify the user needs regarding accessibility of software usage and development.**

ACCESSIBLE is an EU FP7 project spanning over 36 months. Started on 1 September 2008, it aims to improve the accessibility of software development products, by introducing a harmonised accessibility methodology into accessible software development processes, using significantly better measurement strategies, methodologies, etc. The envisaged improvement will enable large organisations, SMEs or individuals (developers, designers, etc.) to produce software products of superior accessibility and usability, accompanied with appropriate measures, technologies and tools that improve their overall quality.

The survey results evaluation will form the basis for implementing appropriate tools and methodologies in order to increase awareness and need for accessibility.

Those interested in contributing are invited to complete the online questionnaires which have been made available at <http://www.accessible-project.eu/index.php/questionnaire.html>. The questionnaires are completely anonymous, and are available in German, Greek, Portuguese, Italian, English and Bulgarian.

The ACCESSIBLE project intends to complete the survey by the **end of June 2009.**

Further information:

- [ACCESSIBLE project website](#)
- [Access to the online questionnaires - ACCESSIBLE project website](#)
- [Seventh Framework Programme \(FP7\) - European Commission's CORDIS website](#)

FI: Open Office 3.0.1 package is now available in Osor.eu - 3 June 2009

A new version of the OpenOffice (open source) 3.0.1 package has been released and can now be [downloaded](#) in Osor.eu; an EU open source portal.

This is the first Finnish project published in the Osor.eu portal. That open source package for central and local government agencies was published by the Ministry of Finance and the Association of Finnish Local and Regional Authorities. On 6 March 2009, the Government endorsed a position paper to boost the development of the IT society and eServices. The use of open source code will contribute to implementing this goal set by the Finnish Government.

OpenOffice 3.0.1 package, more precisely, enables the citizens and the authorities to transfer documents using non commercial software. OpenOffice is an open source software programme that supports the creation of documents according to the international Open Document Format (ODF) standard. That package comprises a ready-to-use software programme in Finnish and a wide variety of additional elements, instructions issued by the Ministry of Justice and manuals on the use of the programme as well as document templates based on SFS document standards. OpenOffice also includes a portable version, which can be used with a memory stick; therefore, the user does not need to install it in a workstation.

Thanks to that OpenOffice package, the authorities in central and local government will easier receive and handle documents in ODF format and the citizens, in their turn, will easier communicate with the authorities, as stipulated in the legislation on electronic services and communication.

Background information:

- **Osor**, which stands for Open Source Observatory and Repository, is a project under the EU's Interoperable Delivery of European eGovernment Services to Public Administrations, Businesses and Citizens (IDABC) programme. The purpose of the project is to enable everyone in Europe to access all software created using public funds.
- **Electronic Services and Communication** (ODF, ISOC/IEC 26300) is an open document format standard used to store office application documents, such as documents in text, spreadsheet, diagram and graphic format.

Further information:

- [Official press release - Website of the Ministry of Finance](#)
- [Official website of Osor.eu - Open Office 3.0.1 package](#)

UK: ePS is gaining ground in eProcurement transactions - 2 June 2009

eProcurement Scotland (ePS), an eProcurement service for the Scottish public sector to buy goods and services online, has handled transactions worth of £2.7 billion (approx. €3.11 billion) in 2008 compared to £1.7 billion (approx. €1.96 billion) in 2007; a mere rise of 45%.

Finance Secretary John Swinney stated: "eProcurement Scotland is one of the most comprehensive and successful eGovernment initiatives in the world". Over 100 public bodies have implemented ePS and most recently the Scottish Parliament joined the service. I want see even more organisations get the benefits of buying goods and services through ePS."

"ePS Scotland provides an effective and efficient way of improving procurement while saving taxpayers money, all the more crucial as we face increasing spending pressures. It also saves businesses time by speeding up order to delivery times and is a more sustainable way of doing business."

Public sector procurement in Scotland is worth approx. £8 billion (approx. €9.22 billion) a year. When public sector business is conducted online, that favours business growth and saves public money. There are over 100 public bodies currently using ePS and 70 000 suppliers have already been registered.

Background Information:

eProcurement Scotland (ePS), a fully hosted and managed eProcurement service for the Scottish public sector, was set up in 2002 and includes central government, local government, further and higher education as well as the National Health System (NHS). It furthermore provides a range of services comprising eSourcing (eTendering and auctions) and transactional purchase to pay solutions. There are no general joining or service management charges for suppliers, nor any transaction fees.

Further information:

- [Official press release - Website of the Scottish Government](#)
 - [Official website of eProcurement Scotland](#)
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EU: Access to European Elections for persons with disabilities - 2 June 2009

The European Parliament elections of June 2009 are for everybody. With this motto and serving this goal European funding will be used to facilitate access to the European Elections of persons with disabilities.

The practical opportunity for persons with disabilities to vote and to be elected is one of the most important objectives of the [UN Convention on the Rights of Persons with Disabilities](#). Specifically, the Commission supports NGOs (Non-Governmental Organizations) and projects like web campaigns, and thus it is easier for persons with disabilities to exercise this right.

Examples of the activities that receive the support of the European Commission are:

- [The European Disability Forum \(EDF\)](#) has launched a campaign on a dedicated website. Through the campaign in question citizens with disabilities are encouraged to participate to the European elections, to exercise their voting right and to promote free and equal access to the electoral debates and procedures.
- An [easy-to-read brochure](#) has been produced by [Inclusion Europe](#) regarding the European elections. The aim of the brochure is to lower the threshold in order for people with intellectual disabilities to actively participate in the elections. The brochure, which available in 12 EU languages, explains what the EU is, how the elections work, who is entitled to vote, and how to vote.
- The Grundtvig programme, implemented a project, financed by the European Commission, with the name "[My opinion my vote](#)", and in its context has translated the [manifestos](#) of the European Political Parties into an easy-to-read format.

The [European Consumer Voice on Standardization \(ANEC\)](#) in a [statement](#) made regarding the European Elections, stressed the importance of accessibility to eVoting systems and on-line electoral material. ANEC, an organization that enjoys the support of the Commission, also extended this call for accessibility to all voting places (schools, town halls etc.) in order for the people with disabilities to have easy access and be able to vote.

Further information:

- [Original Press Release - European Commission - DG for Employment, Social Affairs and Equal Opportunities website](#)
 - [Statement by ANEC, the European Consumer voice on standardization](#)
 - [Website of the European Consumer Voice on Standardization \(ANEC\)](#)
-

EU: First live broadcast of the European Elections in 2009 - 2 June 2009

In light of the European Elections (4-7 June 2009), the European Parliament connects all citizens with an online video system, the multilingual [EuroparITV](#). On the evening of Sunday 7 June EuroparITV will broadcast for the first time live in 22 languages the results of the European elections from the premises of the European Parliament.

Various events, products and facilities are foreseen on the night in question, including:

- Live streaming of three debates covering the following topics: The economic and financial crisis; Social aspects of the crisis. Relaunching the economy; and, Democracy and citizenship in the EU. Quo Vadis Europa?
- EuroparITV will undertake live interviews with pundits and show stories shot earlier that day, until the first official figures are in;
- Announcement of results from 10pm;

- Live streaming of press conference from 11pm;
- End of broadcast at around midnight with final comments on pie-charts and the shape of European Parliament for its Seventh Term.

In addition, EuroParlTV serves as an information tool and media library, delivering content via its four channels - [yourParliament](#), [yourVoice](#), [youngEurope](#) and [ParliamentLive](#). Moreover, a special section called "[Discovering the European Parliament](#)" provides European citizens with a chance to be informed about the services of the European Parliament.

Further information:

- [Original Press Release - European Parliament Official Website](#)
 - [EuroParlTV](#)
 - [yourParliament](#) channel
 - [yourVoice](#) channel
 - [youngEurope](#) channel
 - [ParliamentLive](#) channel
 - [Discovering the European Parliament](#) website
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New Factsheets

A new release for the eGovernment factsheet of Spain (v11.1) is now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

Latest Publications

- [EU: A Manifesto for Connected Health](#) | 14 May 2009 | EU Institutions
 - [EU: eID policy in a turbulent environment: is there a need for a new regulatory framework?](#) | 8 May 2009 | EU Institutions
-

EU: A Manifesto for Connected Health - 14 May 2009

Description (short summary):

This paper summarises the outputs from the 'Connected Health Leadership Summit' held in Belfast, Northern Ireland, in May 2009. It reflects the work of delegates of the Summit that brought together commercial, clinical, academic and governmental viewpoints to provide the European Connected Health Campus (ECHCampus) with a framework for projects and priorities through 2011.

Multifaceted challenges demand multifaceted responses – from encouraging lifestyle changes and individual responsibilities through to global sharing of knowledge and investment in infrastructures to enable resource linkages. Connected Health is a large concept reaching across and beyond this complex healthcare landscape. The potential for point solutions – the use of networked technologies to reduce costs and enhance quality – is well-understood if not yet widely or effectively exploited. Even the 'relatively simple' matter of boosting medication compliance can deliver substantial benefits and underwrite the viability of infrastructure investment.

Beyond the myriad of small pilot schemes and localised 'E', 'Tele' and 'Cyber-segmented' projects (all challenging and inspired initiatives that are themselves complex to implement and constrained by infrastructural shortcomings) a bigger picture for which the label 'Connected' has a broader meaning; facilitated by networked technologies but driven by a wider and deeper understanding of regional and global healthcare agendas and societal needs. The development of Connected Health, in its various forms, should in large part be driven by a patient/citizen approach – not led by technology – and designed to deliver value but not compromise the essential values of healthcare delivery.

Number of pages: 9

EU: eID policy in a turbulent environment: is there a need for a new regulatory framework? - 8 May 2009

Description (short summary):

There is increasing interest in the EU about the central place of eidentity (eID) in people's lives. eID is increasingly seen as a bridge between the commercial viability of models based on large-scale provision of e-services and users' need for privacy and security in online transactions. This paper examines technological, social and legal developments in the field of eID and asks whether there is the need for a new regulatory framework that both preserves users' identity and enables the provision of advanced services. Firstly, the paper interprets recent market moves in the eID field as a response to a rising regulatory tide. Secondly, it examines some of the challenges arising from Web2.0, and four emerging socio-legal issues associated with eID—behavioural profiling, social engineering, redlining and other unsocial practices. Thirdly, the paper examines the capacity of the current regulatory framework to absorb this turbulence, and finds it wanting. Finally, it advances a novel model of eID regulation that may help regulators create an identity-preserving, transaction-friendly eID environment.

Number of pages: 15

Upcoming Events

- [UK: Procurement Solutions Live 2009](#) | 09 - 10 June 2009 | United Kingdom
 - [IT: Cross-border e-he@lth](#) | 10 June 2009 | Italy
 - [BE: eDemocracy and eParticipation Workshop](#) | 12 June 2009 | Belgium
 - [ES: Adaptive interface techniques and their use for people with special needs](#) | 15 June 2009 | Spain
 - [FI: International Conference: Beyond the dawn of Innovation \(BDI\)](#) | 15 - 17 June 2009 | Finland
 - [NL: INSPIRE Conference 2009](#) | 15 - 19 June 2009 | Netherlands
 - [DE: Access to Environmental Information - Freedom of Information in Favour of Environmental Protection?](#) | 18 - 19 June 2009 | Germany
 - [IT: Cybertherapy 14 and Cyberpsychology 2009](#) | 21 - 23 June 2009 | Italy
 - [UK: Learning Forum London](#) | 22 - 24 June 2009 | United Kingdom
 - [FR: ICGIS 2009](#) | 24 - 26 June 2009 | France
 - [UK: European e-Identity Management Conference](#) | 25 - 26 June 2009 | United Kingdom
 - [UK: ECEG 2009](#) | 29 - 30 June 2009 | United Kingdom
 - [RO: E-Health and Bioengineering Conference 2009](#) | 17 - 18 September 2009 | Romania
 - [FR: Smart Event 2009](#) | 22 - 25 September 2009 | France
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UK: Procurement Solutions Live 2009 - 09 - 10 June 2009

Procurement Solutions Live is the annual showcase event for Buying Solutions, an executive agency of the Office of Government Commerce in the Treasury. Over 100 of approved Buying Solutions suppliers will be present over two days to provide participants and their procurement team with the opportunity to discover value products and service.

Highlights in the new look procurement talks sessions will include: creating procurement's commercial leaders, complex contract management and supplier relationship management.

Participants to the event will benefit from the following:

- They will save time by seeing the latest products and solutions from hundreds of suppliers.
- Together with their buying teams they will be allowed to streamline the procurement process.
- They will get an understanding of the issues facing the public sector and in their every day role at [Public Sector Talks](#) and [Procurement Talks](#).

- Hear first hand of the latest products and services making an impact in the delivery of public services at Supplier Solutions and Product Demonstration area.

Further information can be found at the brochure which can be downloaded from [here](#). The event is open. Registration is free and can be performed [online](#). Places are on a first-come-first-served basis, so early registration is recommended.

Event email: pslive@expo-systems.co.uk

Event website: <http://www.procurementsolutions.gov.uk/page.cfm/Link=1/t=m/goSection=1>

Country: United Kingdom

City/Location: London

Organiser: Kable

IT: Cross-border e-he@lth - 10 June 2009

The aim of the meeting is to discuss the opportunities and challenges regions face when applying new technologies to health across regional and national borders in Europe. Regions will exchange their experiences and best practices and discuss with other regions possible cooperation and funding opportunities, find partners or join projects.

The Assembly of European Regions (A.E.R) e-he@lth Network is looking for regions to present the initiatives adopted in their territories in relation to cross-border e-health.

Contributions to the e-health Seminar are to be sent [here](#).

The registration is open and free and should be performed by 25 May; the registration form as well as practical information can be found on the [event's website](#).

Event email: c.meschede@aer.eu

Event website: <http://www.aer.eu/en/events/health-social/2009/ehealth-fvg.html>

Country: Italy

City/Location: Trieste

Organiser: Assembly of European Regions (A.E.R) e-he@lth Network

BE: eDemocracy and eParticipation Workshop - 12 June 2009

eDemocracy is an emerging field of activity inspired by advocates of direct democracy (political level) and ICT (technical level). Despite this, there has already been considerable research in the field (from the political science, social science, technology, information theory and computer science domains). Of the different fields constituting eDemocracy, eParticipation appears to be both the most dynamic and the most promising with regard to enhancing the democratic process. Nevertheless eParticipation is a relatively young field as far as research is concerned, despite of the continuously growing needs.

This workshop will gauge the status of current research both conducting actual eDemocracy and eParticipation experiments and in studying (observing) various aspects of such activities. The latter includes studying and identifying the barriers to greater online citizen engagement in policy-making.

Topics of interest include but are not limited to:

- Direct democracy examples such as eVoting, electioneering and polling.
- eParticipation experiment design.
- Assessment of impact and comparative research.
- Tools and practices for eConsultation, ePetition, conflict resolution and mediation, eDeliberation and others.
- ICT for argumentation support, collaboration and content management.
- National policy issues and initiatives.
- Risks associated with eDemocracy.

- Two thirds of the workshop's duration will be devoted to presentations and one third to discussion on future research issues. The detailed agenda will be made available to all participants once contributions by perspective speakers have been received and finalised.

Additional information can be found in the workshop's [call for participation](#).

The workshop is open to all eGovernment stakeholders and in particular to:

- Representatives of eGovernment research projects in FP6 and FP7.
- Researchers, interested practitioners and promotion experts.
- The event is open to all, but places are limited. Short abstracts of no more than 150 words from those wishing to give a presentation are accepted. All submissions are to be sent via email to eGovR@eurodyn.com not later than the 29 May 2009.

Event email: eGovR@eurodyn.com

Event website: http://ec.europa.eu/information_society/activities/egovernment/studies/trendswatch/index_en.htm

Country: Belgium

City/Location: Brussels

Organiser: European Commission ("ICT for Government and Public Services" Unit, Directorate-General Information Society and Media) along with the "Bringing Together and Accelerating eGovernment Research in the EU" study

ES: Adaptive interface techniques and their use for people with special needs - 15 June 2009

The international workshop on "Adaptive interface techniques and their use for people with special needs" is sponsored by the INREDIS Consortium dedicated to basic research in accessible, interoperable and ubiquitous technologies. This workshop will be delivered by Professor Alfred Kobsa, an international expert in the field of adaptive interfaces.

The following topics will be addressed:

- user modelling and personalized systems (with applications in the areas of information environments, expert finders, and user interfaces for disabled and elderly people);
- privacy and information visualization, and
- their connections with the research held in the INREDIS project.

The INREDIS project is a [CENIT](#) (National Strategic Consortia in Technological Research and Development) project which is part of the Spanish government's INGENIO 2010 initiative managed by [CDTI](#) (the Industrial Technology Development Centre). INREDIS is carrying out basic research in the field of accessible interoperable technologies over the period 2007-2010 with a budget of €23.6 million.

Event email: info@inredis.es

Event website: <http://www.inredis.es/noticias/detalle.aspx?id=200&tipo=3>

Country: Spain

City/Location: Madrid

Organiser: The INREDIS project consortium

FI: International Conference: Beyond the dawn of Innovation (BDI) - 15 - 17 June 2009

New innovations rise every day around the globe, both socially and technically-oriented. Therefore, it is of an utmost importance to stay focused and keep on track.

The Conference will bring together academics, business leaders and other professionals from both private and public sectors in order to discuss and share knowledge on innovation-related matters. It will contain competitive paper presentations, inspiring keynote sessions, and panel discussion; special session proposals are welcomed. The BDI

event will contain competitive paper presentations, inspiring keynote sessions together with luncheon speeches, interactive panel discussion, and conference tutorial.

The submissions of innovation-related papers may include, but are not limited to, the following sub-themes:

- New Innovative Education Opportunities
- Entrepreneurship as an Innovation Process
- Innovation as Competitive Advantage
- Innovative Revenue Sharing and Business Models
- Innovation Networks and Alliances
- Developing Societies as Innovators
- Best Practices in Innovation Processes
- Innovation Management Policy and Practice
- Innovative Service Concepts (including Public Sector)
- Seamless R&D in Innovation Process
- Incremental and Radial Innovation Strategies
- Building Innovation Corporations
- Innovation Efficiency as Firm Behavior
- The Many Faces of Innovation: Knowledge-Based, ICT-Enabled Strategic, Open, New Product, Sustainable and Social
- Innovation as a State of Mind
- Innovative Organizational Culture
- Facilitating and Sustaining Innovation Environments
- Tools for Innovation
- Idea Management
- Commercialization of Innovation
- Breaking the Innovator's Block
- Creativity Busters and Boosters
- Scalability of an Invention

Registration requires the payment of a [fee](#) (special rates are available for students and accompanying guests). The number of expected participants is around 100.

Call for Abstracts:

Posters and oral presentations based on abstracts welcome. Abstracts of 500- 1500 characters are to be submitted **before 10 April 2009** to bdi.papers@laurea.fi.

The abstracts must indicate whether the submission is to be presented in a poster format or as an oral presentation at the Conference. The submissions should apply a novel approach of some sort in relation to the subject in hand and present fresh ideas and/or innovative research results. The submission for poster session and other oral presentations (besides competitive paper manuscripts) are not subject to refereed, double-blind peer review.

Event email: bdi.info@laurea.fi

Event website: <http://www.laureap2p.fi/bdi/index.html>

Country: Finland

City/Location: Hyvinkää

Organiser: Laurea University of Applied Sciences

NL: INSPIRE Conference 2009 - 15 - 19 June 2009

The third INSPIRE conference takes place in conjunction with the [Eleventh International Conference of the Global Spatial Data Infrastructure \(GSDI\) Association](#) entitled "Building SDI Bridges to Address Global Challenges" and the National conference on Dutch SDI: Results and Challenges.

The INSPIRE Conference provides a forum for stakeholders from government, academia and industry to hear about and discuss the latest developments of the INSPIRE Directive.

This year, by teaming with the GSDI and Dutch National conferences, the INSPIRE conference encompasses a conference programme, technical tutorials and workshops, a programme of demonstrations and an exhibition to provide an ideal opportunity to learn and network with like-minded colleagues from around the world.

The focus of the INSPIRE sessions and workshops will be placed on reviewing the progress of the implementation of the [INSPIRE Directive](#) and on the development of Spatial Data Infrastructure (SDIs) in general.

The event's objectives are to:

- View the current state of progress of the INSPIRE legislation;
- Share knowledge on the progress of transposition of the INSPIRE Directive in the Member States;
- Offer an opportunity to the INSPIRE Drafting Teams and Thematic Working Groups to report on the development of the INSPIRE Implementing Rules;
- Further the understanding of the implementation challenges, costs, and benefits of SDIs at national, regional, and local level;
- Identify key issues and opportunities for European SDI projects;
- Build SDI Bridges to Address Global Challenges.

Participation requires prior [online registration](#) at the website of the 11th GSDI Conference. Various fees apply and early rates are available for those booking by 15 March 2009.

Event email: ec-gis@jrc.it

Event website: http://inspire.jrc.ec.europa.eu/events/conferences/inspire_2009/

Country: Netherlands

City/Location: Rotterdam

Organiser: European Commission Joint Research Center (JRC)

DE: Access to Environmental Information - Freedom of Information in Favour of Environmental Protection? - 18 - 19 June 2009

The Symposium will be hosted by the Brandenburg State Commissioner for Data Protection and Access Information. Public bodies are obliged to release information useful for engagement to the environment under the Environmental Information Act in order to support the citizens' commitment to environmental protection. In practice, the act's implementation gives rise to several questions: What exactly does "information about the environment" mean? To what extent are private bodies subject to the act? How far does the Environmental Information Act overlap with the general Freedom of Information legislation?

The International Symposium analyzes the basis of the Environmental Information Act in European law and focuses on the practice in separate states. The use of the right to environmental information by Non-Governmental Organizations, the significance of judicial decisions as well as different legal and institutional models will be portrayed. The conference also will deal with the obligatory publication of environmental information and its realization by means of environmental information systems. Experts from Brandenburg, the federal level, the European Union and its member states will give insights into current projects and discuss the role of transparency in the field of environmental protection.

The programme of the conference can be downloaded from [here](#). There is no registration fee. Early registration though is recommended as seating is limited; further information on the registration procedure can be found at the event's [website](#).

Event email: Poststelle@LDA.brandenburg.de

Event website: http://www.ida.brandenburg.de/sixcms/detail.php?id=bb2.c.550422.de%20&template=allgemein_Ida

Country: Germany

City/Location: Potsdam

Organiser: Alcatel-Lucent Stiftung, the German Association for Law and Information Technology, the Independent Institute for Environmental Concerns

IT: Cybertherapy 14 and Cyberpsychology 2009 - 21 - 23 June 2009

The CT14 brings together researchers, clinicians, policy makers and funding agencies to share and discuss advancements in the growing disciplines of CyberTherapy & CyberPsychology. The deadline for the call for abstracts is 15 January 2009.

The conference will seek input from a wider segment of the scientific community, and is interested in attracting experts in clinical therapy and rehabilitation, cognitive sciences, social sciences, and computer sciences interested in the meeting's core topics: emerging applications, design and effects of New Media.

There is also an interest in continuing to design, evaluate and apply cutting edge technologies such as: Ambient Intelligence, Augmented and Mixed Reality, Avatars, Shared Virtual Worlds, Video Game Virtual Reality (VGVR), Web 2.0 and 3.0, 3G and 4G mobile phones.

Oral presentations, posters and symposiums are sought in the following areas: Adaptive Displays; Addictions; Advanced user interfaces; Ambient Intelligence; Anxiety disorders; Augmented reality; Autism; Avatars and autonomous agents; Brain Computer Interfaces; Cognitive assessment; Cyberaddiction; Cyberbullying; Cybersickness; Distance Learning and learning communities; Eating disorders, obesity and body image disturbances; Education; Haptics; Internet; Internet Addiction; Mobile Computing; Mobile Phones; Motor Rehabilitation ; Multiplayer on-line game; Neuropsychological assessment; Pain reduction; Physiological measurement and imaging during immersion in VR; Posttraumatic Stress Disorder; Presence; Psychotherapy; Rehabilitation; Robotics; Schizophrenia; Science 2.0; Serious Gaming; Social Networking; Telehealth and videoconferencing; Training; Videogame applications; Virtual reality applications; Web 2.0.

The accepted abstracts will be published in a regular issue of the journal Cyberpsychology and Behavior (indexed in Medline and PsychInfo) and presentations will be available in PDF on the CT14 web site shortly after the conference. The Proceedings, an important record of the each year's conference, are published by IOS Press in Amsterdam (<http://www.iospress.nl>) as part of its Studies in Health Technology and Informatics (SHTI) series, in hard copy and online (<http://www.booksonline.iospress.nl>). The complete series has been accepted in Medline.

This year's conference will feature three awards delivered in a luncheon ceremony on 23 June 2009:

- the Annual 'CRC-Clinical Cyberpsychology New Investigator Award' for a presentation of outstanding research quality. The aim of the new Award is to reward the presentation of strong methodological studies at the CyberTherapy conference. It includes a certificate and a check of \$1 000 (approx. €540);
- the 5th Annual 'CyberTherapy Excellence in Research Award', honoring a person who has demonstrated outstanding achievements in the fields of virtual reality and behavioral healthcare;
- three 'Student Poster Awards – Today's students are tomorrow's leaders'. Accompanying this honor will be three \$250 (approx.€185) - National Institute of Education (Singapore) <http://www.nie.edu.sg>

Registration and abstracts submission are to be performed [online](#) by 15 January 2009. The registration fees range from €290 to €600. Participation is open to all those interested. Approximately 150 attendees are expected.

Event email: N/A

Event website: www.e-therapy.info

Country: Italy

City/Location: Verbania-Intra

Organiser: Interactive Media Institute and Istituto Auxologico Italiano

UK: Learning Forum London - 22 - 24 June 2009

This year's event main theme is "Innovation, Creativity and Accountability". 2009 has been declared the European Year of Creativity and Innovation. The European Year of Innovation and Creativity is proposed as a cross-cutting initiative covering not only education and culture, but also other policy domains such as enterprise, media, research, social and regional policy and rural development.

The event will be addressed over three days and three conferences which are as follows:

- **ePortfolio 2009**, the 7th International ePortfolio Conference

- **Key Competencies - Skills 2009**, the 3rd international conference dedicated to the development, recognition and accreditation of the competencies required to operate in the 21st Century, which will address the following issues:
 - Policies for the acquisition and improvement of key competencies.
 - Key competencies and active citizenship.
 - Raising the level of key competencies to contribute to individual employability, organisational development and regional prosperity.
 - Key skills in education, at work and the community.
 - Authentic formal, non-formal and informal recognition and assessment.
- **Learning Networks and Communities 2009**, the 4th international conference on learning networks and communities, a renewed version of Learning Regions & Cities (2003, 2004, 2005).

Each conference has its own call for contributions and the final tracks will be organised according to the nature of the contributions received.

The Learning London Forum is expected to bring together from 400 to 500 delegates from 35 countries. Delegates will be decision makers from the human resource, employment and industry sectors, the education and training sector, as well as public authorities. As a thematic event it allows an in-depth and broad exploration of the issues - and results in real outcomes.

Past events have resulted in the creation of national and international networks, contribution to policies, contribution to standardisation bodies, establishing partnerships with other communities in the field of digital identity and human resource standards, transnational projects and numerous publications.

The registration is now open; there is a registration fee further information on which can be found [here](#).

Event email: <http://www.eife-l.org/contact-info>

Event website: <http://www.epforum.eu>

Country: United Kingdom

City/Location: London

Organiser: EIFEL

FR: ICGIS 2009 - 24 - 26 June 2009

The International Conference on Geographic Information Systems aims to bring together researchers, scientists, engineers, and scholar students to exchange and share their experiences, new ideas, and research results about all aspects of Geographic Information Systems, and discuss the practical challenges encountered and the solutions adopted.

Topics of interest for submission include, but are not limited to:

Address Geocoding; Automated cartography; Automotive navigation system; Cartographic modelling; Cartography; Computer Sciences; Crime Mapping Digital raster graphic; Data capture; Data creation; Data modelling; Data output and cartography; Data representation; Geomarketing; Geodatabases; Geodesy; Geographic Data Files; Geographic Encoding and Referencing; Geographic information science; Geoinformatics; Geoinformation; Geomatics; Geosciences; Geostatistics; GIS software; Graphic display techniques; Information Science and Systems Science; Location mapping; Management and analysis; Map database management; Map overlay; Mobile GIS; GIS Networks; Non-spatial data; Projections, coordinate systems and registration; Remote sensing; Reverse geocoding; Semantics and GIS; Spatial analysis with GIS; Spatial ETL; Surveying and Mapping Technology; Statistical GIS; Topological modelling; Vehicle navigation; Virtual globe; Web API; Web mapping.

Authors and Listeners should completely fill out the online conference registration form: [Online Author Registration Form](#); [Online Listener Registration Form](#).

Event email: info@waset.org

Event website: <http://www.waset.org/wcset09/paris/icgis/index.html>

Country: France
City/Location: Paris
Organiser: World Academy of Science, Engineering and Technology

UK: European e-Identity Management Conference - 25 - 26 June 2009

The conference aims to tackle head-on the issues surrounding e-identity as a core enabler of today's personal, business and government processes. eema and OASIS have joined forces to produce this two-day event which will comprise a variety of presentations, panel discussions, round table sessions and accompanying workshops covering the key challenges faced and strategies available to effectively manage employee, citizen and corporate identities.

The conference is an essential date for those in business, public sector and government who are involved in the policy, security, systems and processes surrounding identity management. In conjunction with the main conference there will be an exhibition of some of the leading identity management and security vendors, who will be on hand to demonstrate the industry's latest technological advances.

The eema stream will focus on:

- Managing Identity - Exploring the management of network and physical access/ID management and the supporting technological, data and personnel issues.
- Securing Identity - Looking at how we can help protect identities and make our systems more robust.
- Federated Identity - Exploring effective strategies and practical case studies to deploy and manage federated identity systems.
- e-ID Cards - Covering Member State e-ID card interoperability issues, latest technological solutions, standards and cultural challenges.
- Mobile e-ID - exploring identity issues for those on the move.

The OASIS stream will focus on:

- Service Oriented Architecture (SOA) – Helping administrators and organisations with citizens, customers and employees unlock the door to shared services and the deployment of foundation systems.

Registration is now open and can be performed [online](#). The event is open to all. Participation can be performed with the payment of a [fee](#).

Event email: f.hawkins@eema.org
Event website: <http://www.revolutionevents.plus.com/eema/index.htm>
Country: United Kingdom
City/Location: London
Organiser: eema

UK: ECEG 2009 - 29 - 30 June 2009

Over the years, the European Conference on e-Government (ECEG) has become a major arena for critical discussion of the latest research in the rapidly evolving field of eGovernment and eGovernance.

As governments seek to remodel and restyle their services, eGovernment continues to arouse interest and attention. New dynamic issues such as eDemocracy, eCitizenship, eidentity and e-voting have become core elements in the development of public sector delivery. The multi-tier nature of eGovernment, relevant at local government, central government but also at the supranational level such as the European Union, makes it of importance to academics and practitioners alike. Vital questions are posed which link technological development and a streamlining of government services to more social based values of inclusion, accessibility and power relationship ratios.

The advisory group for the conference invites submissions of papers on both the theory and advanced practice in respect of the conference themes outlined below, from academics, government departments and practitioners in the public and private sector. The conference is also seeking case studies and reports of work-in-progress.

Topics may include, but are not limited to:

- Applications of eGovernment;
- Challenges to eGovernment;
- The eVoting issue;
- eDemocracy;
- Measuring eGovernment/Economics of e-Government;
- Legal, agency, trust and governance issues in e-Government.

In addition to the main conference, submissions are welcomed to two mini tracks; one is the dedicated to 'eTax & eRevenue Administration', the other to 'e-Justice'. The specific call for papers for this track can be found at <http://www.academic-conferences.org/eceg/eceg2009/eceg09-minitrack.htm#eJustice>.

Submissions are to be performed [online](#) by 8 December 2008.

Over 120 persons are expected to attend the conference. Registration is also to be performed online via <http://academic-conferences.org/eceg/eceg2009/eceg09-registration.htm>. The registration fees range from £199 (approx. €251) to £599 (approx. €755). Earlybird rates end on 20 April 2009.

Event email: info@academic-conferences.org

Event website: <http://academic-conferences.org/eceg/eceg2009/eceg09-home.htm>

Country: United Kingdom

City/Location: London

Organiser: Westminster Business School, University of Westminster

RO: E-Health and Bioengineering Conference 2009 - 17 - 18 September 2009

The main focus of EHB 2009, the second edition of the EHB conference, is placed on ehealth and bioengineering in general. Its goals are to promote concepts and advanced hardware and software technologies in the emerging domains of ehealth, telemedicine, medical devices/equipment, medical informatics, biomechanics, biomaterials, biotechnologies and healthcare management.

Another objective is to strengthen the interdisciplinary synergy between medical and technical researchers and practitioners, within the generous framework of medical bioengineering, in order to establish and promote advanced scientific concepts, methods and technologies for medical services and healthcare in Romania and enlarged Europe. In this respect, a special attention will be granted in the next years to targeting research to the real needs of patients, through different national and international projects and partnerships.

Last but not least, EHB 2009 represents a new "official" occasion to show that telemedicine in Romania and particularly in Iași exceeds the level of other more or less theoretical approaches and demonstrative issues. Its maturity was already proven by real time transmission and analysis of some vital biosignals of patients, performed by using the facilities offered by the first Romanian Telemedical Regional Centre located at the Faculty of Medical Bioengineering of the „Gr.T. Popa" University of Medicine and Pharmacy in Iași, which was developed by a local team within two research pilot projects - TELMES and TELEMON - financed by the Romanian Ministry of Education and Research.

The intention is therefore to promote procedures for teleconsultation, telediagnosis and telemonitoring, providing an alternative to be employed in the healthcare system that could be made available "every time and anywhere" for those persons who need such a public service.

The [topics to be covered](#) and the [full papers' submission guidelines](#) can be viewed online.

The organisers expect to attract over 200 attendees. The registration fee is 300 RON (approximately €70).

Event email: ehb2009@bioinginerie.ro

Event website: <http://www.bioinginerie.ro/ehb2009>

Country: Romania

City/Location: Constanta

Organiser: "Gr. T. Popa" University of Medicine and Pharmacy Iasi, the Romanian Society of Medical Bioengineering and "Ovidius" University of Constanta

FR: Smart Event 2009 - 22 - 25 September 2009

Smart Event is as an international forum of knowledge-sharing, learning and networking in the fields of e-ID, e-mobility and Smart Security. It has proven to be a meeting place for world-class researchers, innovators, developers and business decision-makers. The event encompasses 3 international conferences covering complementary areas:

- The future of digital security technologies, e-Smart.
- The building of trusted mobile applications, Smart mobility
- The next generation of e-ID management technologies and services, World e-ID.

The relevant calls for papers are open until 13 March 2009.

Smart Event features contents combining scientific and strategic presentations of Industry experts, researchers and academics, as well as governmental and institutional representatives.

The *Smart University* advanced educational programme as well as a series of workshops and meetings complete the agenda.

Smart Event 2009 addresses high level professionals that foster research and innovation the e-ID, e-mobility and Smart Security fields. Based on a steady growing audience, the target for 2009 exceeds 800 attendees. Regardless their activity - Academia, eGovernment, Institutions, Standardisation, Research, Integrators/Consultancy, Manufacturer/hardware, Security Solutions Providers, Content Service & Telecoms Operators – they all play an important and crucial influence on major decisions in the mobility, trusted technologies and services marketplace.

Registration will be performed online with the payment of a fee, and it will commence in April 2009.

Event email: info@strategiestm.com

Event website: <http://www.strategiestm.com/conferences/smart-event/09/index.htm>

Country: France

City/Location: French Riviera

Organiser: Strategies Telecoms and Media

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