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European ePractice Newsletter N. 358 – 01 February 2011

>> ePractice Journal - "Moving in 2011"

Dear members,

On behalf of the ePractice Journal and our Editor-in Chief, Trond Arne Undheim, we are reaching you to extend our appreciation to our peer reviewers that have been very greatly committed, extremely supportive and immensely resourceful throughout the peer reviewing process! Our peer reviewers' prompt, concrete and factual feedback has equally enabled our authors and ePractice Journal team to publish issues of high excellence. In this respect, we kindly ask from our existing peer reviewers to renew their commitment and invite any interested parties to join our efforts in publishing our upcoming issues by reaching us at epractice@eurodyn.com.

The forthcoming issues are:

- eGovernment for the Economic Crisis and The Openness of Government will be published shortly.
- Megatrends in eGovernment (Call is available at <http://www.epractice.eu/en/node/288847>)
- Surviving in the Online Identity World (call will be available shortly)
- Lessons learned from large Scale IT (call will be available shortly)

Thank you for your attention in this matter.
The ePractice Journal Team

>> ePractice.eu assisted workshop - Fiction or reality? 50% of public procurement above the EU public procurement threshold should be carried out electronically

This [ePractice.eu assisted workshop](#) will be held in Vienna on **24 March 2011**. It will focus on the progress and acceptance of eProcurement: Which tools are available for various countries? How much traffic do the applications have to handle? What are the measurable benefits? Are there still any problems and obstacles?

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2011-eprocurement>.

>> ePractice.eu assisted workshop - 1st Immigration Policy 2.0 Workshop

This [ePractice.eu assisted workshop](#) will be held in Berlin on **14 February 2011**. It will focus on the opportunities and requirements of migration policies' harmonisation in the European Union. It will aim to provide experts in

economic immigration and structural integration of third country nationals with information on the project and achieve impulses for the development of a beneficial online tool.

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2011-1st-immigrationpolicy20-workshop>.

Latest Cases

- [Mityca: Ministry of Industry Portal for social networks in Spain](#) | 27 January 2011 | Spain
- [VPHOP – Osteoporotic Virtual Physiological Human](#) | 21 January 2011 | Belgium | France | Germany | Iceland | Italy | Switzerland | Pan european
- [Project Tele Ulcer Care](#) | 19 January 2011 | Denmark

Mityca: Ministry of Industry Portal for social networks in Spain

Social networks are platforms for the exchange of content and information. More and more enterprises and even Governments become members of most social networks. Within the Ministry of Industry the Petrol Stations Geoportal is the most visited web page. It allows consumers to get information on the price of fuel of each Petrol Station and can be consulted on the Internet and through duly equipped mobile phones. This service constitutes an example of public initiative in the field of web 2.0 data open to the public and was among the Finalists in the European Awards for eGovernment. Mityca is also included in the project Aport@ for the reuse of public data and information. With this portal, the Ministry of Industry, Tourism and Trade (Mityc) proposes a new communication channel that can reach a large number of citizens and manage the delivery of information.

Mityca has been selected as business case in the SITI ASLAN 2011.

VPHOP – Osteoporotic Virtual Physiological Human

EU FP7 Large-scale integrated project: develop a multiscale modelling technology based on conventional and newly developed imaging technologies and biomedical instrumentation that makes it possible, in a clinical setting, to predict for each patient the strength of his/her bones, how this strength is likely to change over time, and the probability that the he/she will overload his/her bones during daily life. With these three predictions, the evaluation of the absolute risk of bone fracture will be much more accurate than any prediction based on external and indirect determinants, as it is current clinical practice.

These predictions will be used to:

- improve the diagnostic accuracy of the current clinical standards;
- provide the basis for an evidence-based prognosis with respect to the natural evolution of the disease, to pharmacological treatments, and/or to preventive interventional treatments aimed to selectively strengthen particularly weak regions of the skeleton.

The various modelling technologies developed during the project will be validated not only in vitro, on animal models, or against retrospective clinical outcomes, but will also be assessed in term of clinical impact and safety on small cohorts of patients enrolled at four different clinical institutions, providing the factual basis for effective clinical and industrial exploitations.

Project Tele Ulcer Care

Project Tele Ulcer Care tests home treatment of diabetic foot ulcers with the objectives of enhancing the quality of ulcer treatment, of economising labour in hospitals and nursing and finally improving communication across sectors.

The project, running from 1 January 2010 to 31 March 2011, aims at providing a faster and better coordinated care for patients with diabetic foot ulcers, with the intention of reducing complications and hospitalisations. The long term objective is national implementation of tele-care.

By means of tele-care, the visiting nurse is able to communicate with a physician/medical specialist and transfer images by use of a web-based ulcer record and a cell phone with camera.

The project is financed by the PWT Fund (Public Welfare Technology) and is a pilot project based in the two regional municipalities of Zealand and Southern Denmark, including four local municipalities in each region.

The project's demonstration phase started as planned on 1 October 2010 and the participating municipalities and hospitals are now testing tele-medical treatment of patients with diabetic foot ulcers. In the preceding successful phases of the project, collaboration was organized, cooperation agreements were made, an evaluation design was developed, the equipment was purchased and the involved health professionals were trained in the use of the Electronic Ulcer Record.

We now enjoy experiencing the demonstration of telemedicine in the regions of Southern Denmark and Zealand.

The Ambitions of the project are:

- To improve the quality of the treatment of patients;
- To enhance the patients' quality of life through a reduction in the time spent on waiting and commuting;
- To economise labour and reduce the consumption of resources in the municipalities and hospitals;
- To establish a direct, patient-centred cooperation between municipalities and hospitals;
- To enhance visiting nurses' job satisfaction through new tasks and competences.

Editor's Choice of the week: [Start Progressive Learning in a New Culture](#)

Latest News

- [EU: New report outlines how Europe's cultural heritage should be brought online](#) | 1 February 2011 | EU Institutions
- [IE: Certificates.ie exceeds 20 000 online orders](#) | 31 January 2011 | Ireland
- [GL: 172 public institutions have removed non-free PDF readers advertisements following Free Software Foundation Europe campaign](#) | 31 January 2011 | Croatia | Slovenia | Other european countries | Pan european | Africa | Central and South America | North America | Oceania
- [DK: Films about digital signature 'NemID' now available in sign language](#) | 27 January 2011 | Denmark
- [GR: Public Consultation on the draft law on Electronic Governance](#) | 27 January 2011 | Greece
- [DK: Agency for Governmental IT-services introduces a service portal for users](#) | 26 January 2011 | Denmark
- [SK: Cutting-edge digital mammography device at Ilave Polyclinic Hospital](#) | 26 January 2011 | Slovakia
- [IT/EU: Emilia Romagna Region shares findings on open source usage in public administrations](#) | 25 January 2011 | Belgium | Cyprus | Czech Republic | Germany | Greece | Italy | Latvia | Romania | Spain | Sweden | EU Institutions

EU: New report outlines how Europe's cultural heritage should be brought online - 1 February 2011

The [report](#) of the 'Comité des Sages' (high-level reflection group) on the digitisation of Europe's cultural heritage, delivered on 10 January 2011, calls for EU Member States to increase their efforts to put online the collections held in all their libraries, archives and museums, and outlines the benefits of doing so.

The report, called 'The New Renaissance', was delivered to Neelie Kroes, European Commission Vice-President for the Digital Agenda, and Androulla Vassiliou, EU Commissioner responsible for Education, Culture, Multilingualism and Youth. It stresses the benefits of making Europe's culture and knowledge more easily accessible, and points to the potential economic benefits of digitisation, including through public-private partnerships, for the development of innovative services in sectors like tourism, research and education. The report also endorses the [Digital Agenda's](#) objective of strengthening Europe's digital library [Europeana](#) and suggests solutions for making works covered by copyright available online.

The report's key conclusions and recommendations are:

- The Europeana portal should become the central reference point for Europe's online cultural heritage. Member States must ensure that all material digitised with public funding is available on the site, and bring all their public domain masterpieces into Europeana by 2016. Cultural institutions, the European Commission and Member States should actively and widely promote Europeana.
- Works that are covered by copyright, but are no longer distributed commercially, need to be brought online. It is primarily the role of rights holders to digitise these works and exploit them. If rights holders do not do so, however, cultural institutions must have a window of opportunity to digitise the material and make it available to the public, for which right holders should be remunerated.
- EU rules for orphan works (those works whose rights holders cannot be identified) need to be adopted as soon as possible. The report outlines eight fundamental conditions for any solution.
- Member States need to considerably increase their funding for digitisation in order to generate jobs and growth in the future. The funds needed to build 100 km of roads would pay for the digitisation of 16 % of all available books in EU libraries, or the digitisation of every piece of audio content in EU Member States' cultural institutions.
- Public-private partnerships for digitisation must be encouraged. They must be transparent, non-exclusive and equitable for all partners, and must result in cross-border access to the digitised material for all. Preferential use of the digitised material granted to the private partner should not exceed seven years.
- To guarantee the preservation of collections in their digital format, a second copy of the cultural material should be archived at Europeana. In addition, a system should be developed so that any cultural material that currently needs to be deposited in several countries would only be deposited once.

Neelie Kroes said: "I sincerely thank the three 'sages' for their constructive suggestions on how we can trigger a 'Digital Renaissance' in Europe. Bringing our museums' and libraries' collections online not only shows Europe's rich history and culture but can also usher in new benefits for education, for innovation and for generating new economic activities. It will put high-quality content on the net for many generations."

Androulla Vassiliou added: "The Group has balanced the interests of creators with the imperatives of a changing environment in the digital era. We need to find ways and means to do so in all the areas where the cultural and creative industries are confronted with the challenges of moving into the digital age. Culture and heritage in the digital era represent a set of opportunities for European economies and societies."

The recommendations of the Comité des Sages in the report will feed into the Commission's broader strategy, under the Digital Agenda for Europe, to help cultural institutions make the transition towards the digital age and to search for new and effective business models that accelerate digitisation while allowing fair remuneration for rights holders where necessary. They will also be useful for the European Commission's plan to develop a sustainable funding model for Europeana by 2012.

Further information:

- [Original news article - Europa Press Releases Rapid](#)

- ['The New Renaissance' report of the Comité des Sages](#)
 - [Europeana portal](#)
 - [Related ePractice Article - EU: Europeana now provides online access to over 14 million items of Europe's cultural heritage](#)
 - [ePractice Related Publication - EU: A Digital Agenda for Europe - Commission Communication](#)
-

IE: Certificates.ie exceeds 20 000 online orders - 31 January 2011

More than 20 000 birth, adoption, death, stillbirth and marriage certificates have been ordered from www.certificates.ie since the service first began in November 2009. Orders for certificates have been received from 70 countries worldwide.

As of 15 December 2010, there have been a total of 20 429 successful certificate orders on the website. Whilst the service aims to process orders within five days, 63 % were completed within two days and 89 % within five days.

The certificates.ie website enables applicants to purchase public records related to birth, death or marriage regardless of location and at any given time, via a convenient and secure online service.

The Civil Registration Service (CRS) maintains all records of births, deaths and marriages in the Irish state. It is part of the [Health Service Executive \(HSE\)](#) and was previously known as Births, Deaths and Marriages. The CRS allows applicants to register a birth, claim child or welfare benefits, apply for a passport, take up employment, or carry out the administration of a will. Furthermore, it is responsible for the solemnisation and registration of civil marriages and for maintaining the registers of all religious marriages within the state.

The online service was developed by the HSE CRS in co-operation with the General Register Office (GRO) and it was carried out in-house, mainly utilising internal staff resources. It has benefited both service users and CRS staff, as the public now has the convenience and safety of online ordering, which frees up staff resources.

Prior to the launch of the website, those wishing to obtain a certificate for a life event had to either attend in person, post a detailed application form and enclose a specific payment, or apply by telephone using a credit/debit card during office hours. Applicants can now purchase certificates online for a search, retrieval and postage fee of €11.

Benefits for applicants include:

- ability to order online from any location worldwide, 24 hours a day, 7 days a week;
- considerable time, cost and travel savings to applicants, especially in rural locations;
- avoidance of expensive phone or postal fees, especially for international applicants;
- ability to place application in one facility for stillbirth and adoption certificate orders as a result of an interagency agreement.

Benefits for the CRS:

- replacement of previous manual system;
- increased capability to manage workload;
- reduced administration;
- greater accuracy in information capture and traceability.

Separately of the Registers of Births, Deaths and Marriages, the registers of Stillbirth and Adoption are held by the GRO. Through further interagency co-operation and development in eServices, applicants requiring these types of certificates can also apply online using the same facility hosted by the HSE.

Further information:

- [Official news article - Health Service Executive](#)
 - [Certificates.ie](#)
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GL: 172 public institutions have removed non-free PDF readers advertisements following Free Software Foundation Europe campaign - 31 January 2011

Only one month after the letters for the [PDF readers campaign](#) of [Free Software Foundation Europe](#) (FSFE) were sent, 172 public institutions have removed advertisements for proprietary PDF readers from their websites.

Particularly outstanding were the responses from Croatia, Russia and Slovenia. In Croatia almost all reported institutions deleted the advertisement. Half of those contacted in Russia and Slovenia also fulfilled FSFE's request.

"Several institutions replied stating that they agree with our concerns, and that they will modify their websites", said campaign manager Matthias Kirschner. Among those are a number of ministries, parliaments, law enforcement agencies and the Belgian Prime Minister's chancellery.

Campaigns like this are made possible by a community of volunteers and financial supporters. FSFE is following up with the remaining organisations in order to get the rest of the advertisements removed.

Background information:

Under their PDF readers campaign ([pdfreaders.org](#) campaign), FSFE have turned the spotlight on government organisations advertising specific proprietary software to open PDF files. With the help of activists across Europe, FSFE contacted these organisations (using a [model letter](#)) and explained to them how to improve their websites so that they respect neutrality and the users' freedom of choice.

Further information:

- [Original press release - Free Software Foundation Europe](#)
 - [PDF readers campaign - Free Software Foundation Europe](#)
 - [Model letter to contact the institutions - Free Software Foundation Europe](#)
-

DK: Films about digital signature 'NemID' now available in sign language - 27 January 2011

eLearning films on the most important aspects of [NemID](#), Denmark's digital signature providing Danes with a single access to public and private digital self-service solutions, have just been made available in sign language.

The sign language videos may be viewed [here](#). They tell the viewers about, among many other aspects, the security features of NemID, how to order the card and how to enable its functionalities.

The films are seen as a good alternative to general instructions through screenshots. They show in a very simple way what users need to know about NemID, including:

- the NemID concept
- What the NemID can do
- How the NemID works

- Security features of NemID
- First-time use of NemID
- Log on with NemID
- Presentation of the NemID portal
- NemID support
- Secure emailing

Background information:

NemID provides people with easy and safe access to a wide range of self-service solutions on the web, both public and private, including eBanking, real estate, insurance and pension funds services. It is expected that over the next six years (2011-2017) about three million Danes will use online banking via their NemID.

Since its launch on 1 July 2010 by Charlotte Sahl-Madsen, the Danish Minister for Science, Technology and Innovation, NemID can be ordered via <https://www.nemid.nu> or in citizen service and tax centres. Moreover banks have started sending NemID to their customers using online banking services.

It is worth noting that since its launch 2.5 million Danes have been using NemID; moreover, they have used it more than 95 million times.

Further information:

- [Original news article - National IT and Telecom Agency \(in Danish\)](#)
- [NemID portal \(in Danish\)](#)
- [Related ePractice news article - DK: NemID paves the way for increased digitisation](#)

GR: Public Consultation on the draft law on Electronic Governance - 27 January 2011

The Minister for the Interior, Decentralisation and Electronic Governance, Mr. Yiannis Ragkousis posted a letter on the website of the Ministry inviting everyone to participate in the Public Consultation on the Draft Law on Electronic Governance. The final date for submissions is 30 January 2011.

According to the Minister: "It is imperative to improve the services provided by the public administration to citizens and businesses in terms of efficiency and transparency. As part of our overall effort to simplify administrative procedures, the proposed draft law aims to reduce bureaucracy in the use of ICT, in order to create efficient and citizen-friendly eGovernment services."

The Minister states that by processing citizens' requests electronically physical presence in the premises of public services will be reduced, while cases of corruption are expected to decrease, as the public service will become impersonal.

The Minister adds that recent studies conducted by the Ministry of Interior as well as in the framework of the EU show that the majority of administrative burdens is due to the existence of laws and regulations that require citizens' physical presence in public authorities in order to complete an administrative process. By institutionalising the electronic means of communication with public authorities, the objective of reducing administrative burdens by 25 % will be reached.

The draft law seeks to facilitate citizens in dealing with the public sector, introducing innovations such as:

- the issuing of electronic documents that will ensure the conditions for their legal and evidential value;
- the institutionalisation of automatic or by search request of documents held in any public sector body will relieve citizens and businesses of the burden for certification of copies for each transaction with the administration;

- the generalisation and introduction of the possibility of electronic transactions including electronic financial transactions and payments to public sector bodies, etc.

Furthermore, the Minister highlighted that the electronic operation of the public administration, as the Constitution provides, is based on a regulatory framework that makes the option of electronic communication with public bodies a citizens' right and not an obligation. He added that the protection of citizens-users' rights in dealing with eGovernment services is a non-negotiable issue and that the right to privacy and personal data should be fully respected.

Launching the proposed draft law on public consultation, the Minister invites everyone to express their views and proposals until 30 January 2011 in order to create a modern and comprehensive legal framework for the operation of eGovernment for citizens' and businesses' services, which in fact will lead the state and public administration in a 'post-Citizen Service Centres' era.

Note: The original article in Greek is licensed under a Creative Commons Attribution 3.0 License.

Further information:

- [Official Source - Ministry of the Interior, Decentralisation and Electronic Governance \(in Greek\)](#)

DK: Agency for Governmental IT-services introduces a service portal for users - 26 January 2011

During November and December 2010, the Agency for Governmental IT-services (Statens It, in Danish) introduced a new web portal, Service Portal (Serviceportalen, in Danish), where its users will find information about the current IT operational situation, planned service windows, news about the Agency, and consult several help guides.

Service Portal will also be a web-based application for the 10 000 users who use the Agency's service desk, where users are able to log online IT problems and thereby gain access to support. The content of Service Portal can be targeted to individual customers or specific user groups.

In the future, the aim is to develop the portal, so it will also contain separate information sections including, for example, contacts with customers and security officers. In this way, Service Portal will become a useful tool for both the Agency and its users.

Lone Strøm, Director of the Agency, said: "With Service Portal we provide our customer contacts and users a single point of access to the information they need from the Agency for Governmental IT-services. We also get the opportunity to target communications to different customer groups and users."

Service Portal is accessible to the customers and end users of the Agency only.

Background Information:

The Agency for Governmental IT-services is an agency of the Ministry of Finance group, which provides IT services to eight ministries and their 10 000 users. It is responsible for operating an effective IT support service and for ensuring a high-quality and consistent IT service across the Government. Its main tasks include the development and harmonisation of IT in the Government and providing operational support.

Further information:

- [Original news article - Agency for Governmental IT-services - Statens It \(in Danish\)](#)

SK: Cutting-edge digital mammography device at Ilave Polyclinic Hospital - 26 January 2011

On 24 November 2010, Mr. Ivan Uhliarik, the Slovakian Health Minister attended the opening ceremony of the launch of a direct digital mammography workstation at the Polyclinic Hospital of the city of Ilave.

Direct digital mammography is a unique technology which shows the highest geometric accuracy for detecting any small deposits and hence, early stage tumours. The device is highly effective and allows the perfect processing of mammographic images; likewise, the radiation dose is much lower than that patients are exposed to with conventional mammography.

The device is now one of the top technologies in use in Slovakia. The Minister said he believes that the introduction of this cutting-edge medical technology will improve the statistics relating to the incidence of breast cancer in the country.

Further information:

- [Official press release - Ministry of Health \(in Slovakian\)](#)

IT/EU: Emilia Romagna Region shares findings on open source usage in public administrations - 25 January 2011

The administrative region of Emilia Romagna (Northern Italy), has recently participated in the first international conference 'OSEPA' (Open Source usage by Public Administration), an EU-supported project.

The [OSEPA project](#) establishes a regional network at European level for the promotion and further spread of open source software within public administrations. The project is intended to conduct a systematic debate among European public administrations, supported by analysis and exchange of experience, on the issue of free and/or open source software (FOSS). Consequently, the exploration of the main benefits /disadvantages and cost effectiveness of FOSS adoption and use by public authorities will be critical for the project.

The project is being implemented by a consortium of thirteen partners across European local and regional public administrations; they mainly consist of national associations of municipalities and communities, regions, municipalities and knowledge organisations.

OSEPA's first steps have been taken with the organisation of thematic meetings for experience exchange. The project will then go on with the conduction of a survey (questionnaire) on the state of the art of open source dissemination in 20 Member States of the EU. Another major stage will consist of the production of documents, guidelines and memoranda aimed at local authorities on the adoption of open source software. In 2012, the project will conclude with the submission of a draft planning document to the European Commission.

The first international conference of OSEPA was held in Badajoz (Spain) with the presence of, among other attendees, the European President of the Free Software Foundation. Following this event, several meetings will regularly take place dedicated either to the presentation of case studies and local experience or to dialogue and in-depth examination with experts, professionals and academics involved in various aspects of free software and open source.

The region of Emilia Romagna is taking part in the OSEPA project because it has been active since 2007 in research, debates and popularisation of open source-related themes and in formulating hypothesis for the further use of open source solutions in the public sector. The basis for this is the [Eross project \(Emilia Romagna Open Source Survey\)](#) under the framework of the region's 'Piano Telematico'. Such experience, in particular the inquiry methodology established within the frame of the Eross project were presented on the occasion of the first meeting of the OSEPA network and it will be made available to all the project partners.

Another reason behind the participation of Emilia Romagna in the OSEPA project is the regional authorities' intent to experience benchmarking exercises in which other European entities take part, considering in particular that only a few studies, survey and inquiries were produced on the subject matter in Italy.

Background information

The OSEPA Project comes under [INTERREG IVC Programme](#) which aims, by means of interregional cooperation, to improve the effectiveness of regional development policies and contribute to economic modernisation and increased competitiveness of Europe. The INTERREG IVC Programme is part of the European Territorial Cooperation Objective of the Structural Fund policies for the period 2007-2013 and it is financed through the European Regional Development Fund (ERDF).

Further information:

- [Original press release - Region of Emilia Romagna \(in Italian\)](#)
- [OSEPA project](#)
- [Eross project - Region of Emilia Romagna \(in Italian\)](#)
- [INTERREG IVC](#)

New Factsheets

The 2nd Editions of the eInclusion factsheets for Estonia and Luxembourg, as well as a new release for Spain (2.1) are now available online. We invite you to visit the [relevant section](#) for regular and/or ad hoc updates related to the factsheets.

Latest Publications

- [EU: A socio-technical study of organizational barriers to pan-European eGovernment projects](#) | 26 January 2011 | Pan european
- [EU: Method paper 2010 - Preparing the 9th Benchmark Measurement](#) | 30 June 2010 | EU Institutions
- [CH: Networked Public Administration - Organisational Concept for a Federal eGovernment Switzerland](#) | 11 June 2010 | Switzerland

EU: A socio-technical study of organizational barriers to pan-European eGovernment projects - 26 January 2011

Description (short summary): The main objective of this dissertation was to study the influence of technology in resolving social impediments within work practices and to research how these are enacted. Due to the magnitude of the European eGovernment field, this research is focusing on two distinctive eGovernment services - in the employment (Electronic Exchange of Social Security Information - EESSI) and environmental protection fields (European Union Emission Trading Scheme - EU ETS). It has however been designed to reveal specific reasons for the resilience of Information Technologies (IT) IT projects in the area of European public administration.

Number of pages: 151

EU: Method paper 2010 - Preparing the 9th Benchmark Measurement - 30 June 2010

Description (short summary): This document provides the method for the 2010 benchmark as part of the 2010 refresh of the eGovernment benchmarking process.

Section one outlines the content of this document and summarises this year's ground rules for the project. Section two provides an overview of the key indicators and research methods for 2010. It also explains the policy framework in which the benchmark indicators are placed, the so-called eGovernment progress diamond.

Sections three and four of this method paper elaborate in depth on the benchmarked themes for each of the 'core' and 'proof of concept' measures for 2010. Core indicators are: availability and maturity of 20 eGovernment services, User focus, visibility of eProcurement and its pre-award process phases. Proof-of-concept indicators are: availability and maturity of select life events, back-office enablers, and the eProcurement post-award process phases.

Section five of this method paper is entirely dedicated to the Country landscaping, contextualising each country's eGovernment performance.

The intent of the benchmark is to create a collaborative process that ensures continuous improvement of the benchmarking instrument so that it retains policy relevance on an ongoing basis. This collaborative process is described in section six.

Number of pages: 84

Related ePractice Publication:

[EU: eGovernment Benchmark Survey 2009](#)

CH: Networked Public Administration - Organisational Concept for a Federal eGovernment Switzerland - 11 June 2010

Description (short summary): This study examines this phenomenon and analyses the trend towards networked administration as a contribution to the eGovernment vision for Switzerland. It provides a conceptual basis for the eGovernment Strategy Switzerland. It describes the background to developing a suitable administrative culture and is intended as a consultation paper. Much of what the study describes is implicitly incorporated into current approaches and is already being practised to some extent, but needs to be developed and discussed in greater depth.

This study provides a basis for the architecture of the eGovernment Switzerland. It also highlights how several instruments can be combined to implement the eGovernment Strategy and modernise the administrative services. It includes details of processes, process interfaces and service descriptions, etc. in the area of eGovernment. In short, all the issues which are dealt with by the specialist eCH groups and help to produce concrete results in the form of standards, best practices and resources.

The Organisational Concept for a federal eGovernment Switzerland, published in the form of a White Paper, is intended to provide a common organisational framework and basis for discussion. Developed by two leading international eGovernment experts in collaboration with a specialist from the Swiss Federal Administration, the concept has been put forward for discussion amongst a wide variety of experts from the Administration at all federal levels, along with a number of other organisations. It is aimed at all those involved or interested in eGovernment, either to provoke debate or to encourage them to include related elements in their work. The discussion may well engender additional documents and events, which would help to refine the key principles and insights, and put them to productive use.

Number of pages:

English version: 83

Upcoming Workshops and Events

- [BE: C-Health Symposium 2011](#) | 3 February 2011 | Belgium
 - [UK: ARTP Annual Conference 2011](#) | 3 - 5 February 2011 | United Kingdom
 - [DE: Forum and Workshop in the Medical Device & Technology Test Expo 2011](#) | 8 - 10 February 2011 | Germany
 - [US: 'Medicine Meets Virtual Reality' Conference](#) | 8 - 12 February 2011 | North America
 - [US: SPIE Medical Imaging 2011](#) | 12 - 17 February 2011 | North America
 - [Assisted workshop: 1st Immigration Policy 2.0 Workshop](#) | 14 February 2011 | Germany
 - [UK: Mobile and Wireless Healthcare conference 2011](#) | 16 February 2011 | United Kingdom
 - [AT: BIOMED 2011](#) | 16 - 18 February 2011 | Austria
 - [US: Healthcare Information and Management Systems Society 2011 - HIMSS11](#) | 20 - 24 February 2011 | North America
 - [ES: INTERA Congress 2011](#) | 21 - 23 February 2011 | Spain
 - [DE: 13th eHealth Conference](#) | 22 February 2011 | Germany
 - [ES: National Congress of Interoperability and Security](#) | 22 - 23 February 2011 | Spain
 - [FR: eTELEMED 2011](#) | 23 - 28 February 2011 | France
 - [FR: Fifth International Conference on Digital Society](#) | 23 - 28 February 2011 | France
 - [CA: ITCH 2011](#) | 24 - 27 February 2011 | North America
 - [TR: Turkey Healthcare Infrastructure Investment & Finance Summit 2011](#) | 24 - 25 February 2011 | Turkey
 - [EU: Get Online Week 2011](#) | 28 - 5 March 2011 | Pan european
 - [DE: TeleHealth at CeBIT 2011](#) | 1 - 5 March 2011 | Germany
 - [UK: Medical Imaging](#) | 2 March 2011 | United Kingdom
 - [UK: eWorld Purchasing and Supply](#) | 2 March 2011 | United Kingdom
 - [UK: International Congress on Telehealth and Telecare](#) | 2 - 3 March 2011 | United Kingdom
 - [UK: EDGE 2011 conference](#) | 3 - 4 March 2011 | United Kingdom
 - [AT: European Congress of Radiology 2011](#) | 3 - 7 March 2011 | Austria
 - [Assisted workshop: Fiction or reality? 50% of public procurement above the EU public procurement threshold should be carried out electronically](#) | 24 March 2011 | Austria
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BE: C-Health Symposium 2011 - 3 February 2011

C-Health Symposium 2011

Belgium should be proud of the digitisation of its health care; however, medical information still remains fragmented. The eHealth symposium launches C-Cegeka, a new health portal that provides users with a full range of medical services regarding hospital, primary and secondary care. Cegeka can provide a complete circle of digital care. The patient is again at the centre.

The conference programme can be viewed [here](#).

Registration can be performed [online](#) or by sending an email at: symposium2011@cegeka.be.

Event email: symposium2011@cegeka.be

Event website:

<http://www.cegeka.be/NL/Algemeen/Events/EventType/EventView/EventId/12003/EventDateID/12270>

Country: Belgium

City/Location: Antwerp

Organiser: C-Cegeka

UK: ARTP Annual Conference 2011 - 3 - 5 February 2011

Association for Respiratory Technology & Physiology (ARTP) Annual Conference 2011

This event will benefit:

- Commissioners of health and social care services;
- Telecare service providers;
- Telehealth service providers;
- Health professionals, including: General Practitioners (GPs), Community Matrons and Occupational Therapists (OTs);
- Technology suppliers and developers;
- Telecare and telehealth project managers;
- Researchers and academics.

The conference programme can be viewed [here](#).

Registration can be performed by completing the relevant [form](#).

Event email: conference@artp.org.uk

Event website: <http://www.artp.org.uk/en/events/artp-conference/index.cfm>

Country: United Kingdom

City/Location: Glasgow

Organiser: Association for Respiratory Technology & Physiology

DE: Forum and Workshop in the Medical Device & Technology Test Expo 2011 - 8 - 10 February 2011

Forum and Workshop in the Medical Device & Technology Test Expo 2011

At the Medical Device & Technology Test Expo attendees will find the tools and resources they need to get ahead of the competition and reduce the chances of costly product recalls and alerts.

In parallel to the Expo, an open technology Forum and Workshop will take place over the three days, highlighting areas of key interest to engineers and technicians working in the medical device and technology industry.

The programme of the forum can be viewed [here](#) and of the workshop [here](#).

Event email: info@totalworldmedia.com

Event website: <http://www.medicaldevicetestexpo.com/>

Country: Germany

City/Location: Cologne

Organiser: Total World Media Ltd

US: 'Medicine Meets Virtual Reality' Conference - 8 - 12 February 2011

Medical Education Conference for Physicians (MMVR18-NextMed) - 'Medicine Meets Virtual Reality'

MMVR is organized to be an educational environment that stimulates communication and collaboration among scientists, engineers, physicians, surgeons, educators, students, military, government, and industry. It supports the development and adoption of advanced medical technologies for medical care and education. Its goal is improved

precision, efficiency, and outcomes in patient care, practitioner training, and public health. The MMVR curriculum, by combining rigorous assessment with speculative vision, aims to create forward-thinking solutions to health problems.

Presentations are chosen to educate participants on:

- Simulation advances that, supported by haptics and modeling, are transforming medical education, procedural training, psychotherapy, rehabilitation, and other areas of healthcare;
- The novel imaging, visualisation, and data fusion techniques that are revolutionizing diagnosis and therapy.
- Robotics and sensors that extend the reach of healthcare providers in patient assessment and treatment.
- Intelligence networks that inform provider decision-making and foster a collaborative medical environment.
- Broader goals, accomplishments, and challenges in the development and application of novel devices and methods for medical care and education.

The initial event programme may be found [here](#). Registration can be performed [online](#).

Event email: MMVR18@NextMed.com

Event website: <http://www.nextmed.com/index.html>

Country: North America

City/Location: Newport Beach, California, United States

Organiser: MMVR Organising Committee

US: SPIE Medical Imaging 2011 - 12 - 17 February 2011

Society of Photo-Optical Instrumentation Engineers (SPIE) Medical Imaging Symposium 2011

The symposium covers a wide range of topics on medical image acquisition, processing, analysis, display, understanding, perception, storage and transmission, including but not limited to the following:

- imaging physics, systems analysis and modeling;
- emerging image acquisition technologies (e.g., electrical impedance imaging, microwave imaging, optical tomographic imaging);
- tomographic image reconstruction;
- ultrasonic acquisition and processing technologies;
- magnetic resonance imaging (MRI);
- X-ray computed tomography;
- image processing and analysis;
- computer-aided detection and diagnosis;
- quantitative-based image analysis and interpretation;
- computational models;
- image-guided therapies;
- visual rendering of complex datasets;
- visual perception and observer performance;
- physiological and functional interpretation of image data;
- clinical evaluations of new technologies;
- image data management (storage, retrieval, transmission);
- medical informatics.

Information about registration may be viewed [here](#).

Event email: MeetingInfo@SPIE.org

Event website: <http://spie.org/x12166.xml>

Country: North America

City/Location: Lake Buena Vista (Orlando), Florida
Organiser: Society of Photo-Optical Instrumentation Engineers (SPIE)

Assisted workshop: 1st Immigration Policy 2.0 Workshop - 14 February 2011

The consortium of the European Project Immigration Policy 2.0 organizes an international workshop on the opportunities and requirements of migration policies' harmonisation in the European Union. Its aim is to provide experts in the field of economic immigration and structural integration of third country nationals information on the project and to achieve impulses for the development of a beneficial online tool.

The project runs under the 7th Framework Programme of the European Commission (CIP-ICT-PSP-2009-3). Using a range of advanced ICT technologies its main objective is to offer the opportunity for legal immigrants, policy makers, public administrators and experts in the domain of migration, to contribute their valuable knowledge and experience in order to enhance effectively at a European level current efforts of migration policies harmonization as well as to help identify existing gaps comparing to European Commission directives.

The Europe-wide harmonisation of immigration policies is a long standing and challenging issue, given the need to compromise numerous national immigration policy proposals, practices and procedures towards common, balanced, harmonized and effective European policies. Collaboration between various stakeholders including politicians and decision makers, but also citizens and the civil society, is deemed essential to alleviate the heterogeneity of the various policies, regulations and viewpoints.

A preliminary agenda of the event may be found [here](#).

Event email: wolfgang.bosswick@uni-bamberg.de

Event website: <http://www.immigrationpolicy2.eu/>

Country: Germany

City/Location: Berlin

Organiser: Immigration Policy 2.0 Consortium

UK: Mobile and Wireless Healthcare conference 2011 - 16 February 2011

Mobile and Wireless Healthcare conference 2011: 'Improving access to care at the point of need'

With an ageing population, rising unemployment and more people struggling with debt, the NHS is facing increased demand for its services. More care is being delivered out in the community, and without the technology to enable remote working, home care or monitoring, there will be an even greater pressure on the Primary Care Trusts (PCTs) already strained resources.

Aimed at Information and Communications Technology (ICT) and service delivery teams in the NHS, the conference will provide both practical advice and guidance with key topics including:

- New approaches to working;
- Inspiring innovation;
- Healthcare in the cloud;
- Reaping the benefits of telehealth and telecare.

The conference programme can be viewed [here](#).

Registration can be performed [online](#) with the payment of a fee.

Event email: mobilewireless@medivents.co.uk
Event website: <http://www.guardian.co.uk/mobile-wireless>
Country: United Kingdom
City/Location: Birmingham
Organiser: Guardian Conference Team

AT: BIOMED 2011 - 16 - 18 February 2011

The Eighth IASTED International Conference on Biomedical Engineering - Biomed 2011

In recent years, with the aid of engineering and information technology, biomedical engineering has emerged as a high-tech field, generating innovation in such areas as medical imaging, bioinformatics, MEMS and nanotechnology, new biomaterials and sensors, medical robotics, and neurobiology.

Scientists and engineers in this field have recently been working towards such advances as developing artificial organs that mimic natural human organs, conducting telemedicine, performing surgeries with robots, creating a laboratory-on-a-chip, and controlling robots through natural animal brain matter.

Biomed 2011 will be an international forum for researchers and practitioners to exchange the latest research, results, and ideas in biomedical engineering.

The topics of interest to be covered 2011 include, but are not limited to:

- Healthcare Technology;
- Medical devices, measurement and instrumentation
- Medical imaging, image processing and signal processing
- Modeling, simulation, systems and control
- Biomolecular engineering.

Registration can be performed [online](#).

Event email: calgary@iasted.org
Event website: <http://www.iasted.org/conferences/home-723.html>
Country: Austria
City/Location: Innsbruck
Organiser: The International Association of Science and Technology for Development (IASTED)

US: Healthcare Information and Management Systems Society 2011 - HIMSS11 - 20 - 24 February 2011

HIMSS11 - Healthcare Information and Management Systems Society (HIMSS) 2011 - Annual Conference and Exhibition

Healthcare today requires that healthcare IT leaders to be prepared for the many challenges they face. HIMSS11 educational offerings feature industry leaders presenting on a variety of topics designed to provide attendees with the tools and resources they need to effect change in a dynamic industry.

To meet the needs of this ever changing industry, HIMSS has added general education topic categories like American Recovery and Reinvestment Act (ARRA) and Meaningful Use, Business Intelligence, Health Reform, Human Computer Interface, Interactive Health Communications, and Workforce Development to an already dynamic line-up.

The pre-conference education offers attendees hands-on learning about various ARRA topics such as meaningful use, quality, certification, interoperability, as well as effective strategies for project management, change management, and others.

The complete event brochure may be viewed [here](#). Registration can be performed [online](#).

Event email: [Contact Information](#)

Event website: <http://www.himssconference.org/index.aspx>

Country: North America

City/Location: Orlando, Florida

Organiser: Healthcare Information and Management Systems Society (HIMSS)

ES: INTERA Congress 2011 - 21 - 23 February 2011

The first International Technology Robotics Applications (INTERA) Congress 2011

The first INTERA (International Technology Robotics Applications) Congress will call a meeting of technical experts and researchers from the industry of robotic applications and the academic robotic world. This Congress will be an opportunity to disseminate the current state of robotic research and its applications in different fields.

The program will include oral presentations, posters and simulations.

Information about the registration fees will be available at the homepage of the event.

Event email: congresointera2011@gmail.com

Event website: <http://156.35.46.38/intera2010/html/>

Country: Spain

City/Location: Oviedo, Asturias

Organiser: Infobótica Research Group of the University of Oviedo in collaboration with the University of Oviedo foundation

DE: 13th eHealth Conference - 22 February 2011

13th eHealth Conference - Optimisation of processes between hospitals and suppliers via electronic communication

The 13th eHealth Conference will present best practice cases from companies and hospitals as well as background information from experts, the strengths and weaknesses, opportunities and challenges of the 'e' projects in the healthcare industry.

The event will highlight the following main topics:

- Unique Device Identification (UDI)-labeling of medical devices;
- Auto-ID systems in the health industry;
- eStandards in the supply chain;
- Optimisation of electronic procurement processes;
- Interface Medical - Hospital IT.

The event programme as well as information about the registration process may be viewed [here](#).

Event email: kunze@bvmed.de

Event website: <http://www.medinform.de/events/date/medinform220211.html>

Country: Germany
City/Location: Frankfurt/Main
Organiser: MedInform

ES: National Congress of Interoperability and Security - 22 - 23 February 2011

The new national Interoperability and Security structures are coming into effect representing a challenge for Civil Services as they must make a step forward in the implementation of Law 11/2007 along with that of the rest of regulations related to their internal management and relationship with the citizens. National Structures (NS) are rules which shall apply immediately even though civil services will have a stipulated period giving them time to adapt to the new circumstances.

The objectives of CNIS are the following:

- Achieve a determined step forward in the application of both Royal Decree 3/2010 dated 8 January 2010, which establishes the National Security Structure for Electronic Administration, and Royal Decree 4/2010 of the same month, which regulates National Interoperability Structure for Electronic Administration;
- Analyze current situation issues, identify tendencies and offer solutions;
- Allow political, technical and legal civil services' staff to become familiar with new obligatory regulations and compliance conditions.
- Offer information, training and a forum for all agents involved in NS compliance to debate in;
- Incorporate service and product supplying providers to the project of achieving NS compliance;
- Reach common criteria for both administrations bound to apply the NS and service providers;
- Provide practical help in the implementation of the NS on every level of Civil Services.

A preliminary agenda for the event may be found [here](#).

Interested participants may find registration information and register for the event on the [event website](#).

Event email: info@cnis.es
Event website: <http://www.cnis.es/>
Country: Spain
City/Location: Madrid
Organiser: Club de Innovacion

FR: eTELEMED 2011 - 23 - 28 February 2011

eTELEMED 2011 - The Third International Conference on eHealth, Telemedicine and Social Medicine

eTELEMED 2011 is collocated with other International Conferences part of [DigitalWorld 2011](#); all the conferences will be held from 23 to 28 February 2010.

The conference programme is likely to comprise the following tracks:

- eHealth technology and devices
- eHealth data records
- eHealth information processing
- eHealth systems and communications
- eHealth systems and emergency situations
- Telemedicine/eHealth applications
- Telemedicine/eHealth services
- Social and financial aspects

- Classical medicine and eHealth integration
- Preventive eHealth systems
- Challenges of large-scale, cost-effective eHealth systems
- Nurse team applications
- Personalised eHealth
- Clinical telemedicine
- Rural and wilderness eHealth
- Environmental and travel telemedicine

The detailed programme will be made available on the event website at <http://www.iaia.org/conferences2011/ProgramTELEMED11.html>.

The registration form is available [here](#). Participation requires the payment of a fee; the available rates range from €565 to €815.

Event email: petre@iaia.org

Event website: <http://www.iaia.org/conferences2011/eTELEMED11.html>

Country: France

City/Location: Gosier, Guadeloupe, France

Organiser: International Academy, Research and Industry Association (IARIA)

FR: Fifth International Conference on Digital Society - 23 - 28 February 2011

ICDS 2011 - The Fifth International Conference on Digital Society

ICDS 2011 is collocated with other International Conferences part of [DigitalWorld 2011](#); all the conferences will be held from 23 to 28 February 2010.

The conference programme is likely to comprise the following tracks:

- Citizen-centric disruptive and enabling technologies
- Internet and Web Services
- eGovernment services in the context of digital society
- eCommerce and eBusiness
- Citizen-oriented digital evidence
- Consumer-oriented devices and Services
- Intelligent computation
- Networking and telecommunications
- eDefense for security and protection
- Enforced citizen-centric paradigms
- Computational advertising
- Management and control
- Digital analysis and processing
- Mobile devices and biotechnologies
- Software and system robustness for digital society
- Consumer-oriented digital design
- Social networking
- ICT support and applications for eCollaboration

The detailed programme will be made available on the event website at: <http://www.iaia.org/conferences2011/ProgramICDS11.html>.

The registration form is available [here](#). Participation requires the payment of a fee; the available rates range from €565 to €815.

Event email: petre@iaria.org
Event website: <http://www.iaria.org/conferences2011/ICDS11.html>
Country: France
City/Location: Gosier, Guadeloupe, France
Organiser: International Academy, Research and Industry Association (IARIA)

CA: ITCH 2011 - 24 - 27 February 2011

An international conference addressing Information Technology and Communications in Health (ITCH 2011)

'Health Informatics: International Perspectives' is the working theme for the 2011 international conference being held in Victoria, BC, Canada. Health informatics is now a global phenomenon, supporting the organisation and delivery of healthcare across the globe, both in developing and developed countries.

With the establishment of the Middle East Association of Health Informatics (MEAHI), IMIA (the International Medical Informatics Association) now provides regional coverage of all parts of the world. This is reflected in international conference activity in both developed and developing countries with strong IMIA involvement. Recent successful examples include Helina 2009 in Grand Bassam (Ivory Coast), Nursing Informatics 2009 in Helsinki (Finland) and the Collaborative Meetings in Health Informatics 2009 in Hiroshima (Japan). This year Medinfo 2010 takes place in Cape Town, South Africa, and will, as usual, offer a forum in which to report a wide range of developments across the spectrum of health informatics.

Health Informatics: International Perspectives will provide an opportunity to focus on international comparisons. Major lessons will be there to be learnt by both developed and developing communities as health informatics becomes ever more central to the organisation and delivery of healthcare across the globe.

The following workshops will be held on 24 February 2011:

- Open Health Informatics - Developing Electronic Health Records (EHR) using Open Source Software and Agile Methodologies;
- Privacy, Security, and Information Sharing Agreements: A Primer for EHR Stakeholders;
- Promoting Good Practices for Primary Health Care Electronic Medical Record Systems;
- Usability Engineering Workshop;
- An introduction to the WHO-HMN (World Health Organisation-Health Metrics Network) tools and work in emerging and developing countries;
- Practical Framework for Guiding Health Information Technology Evaluation;
- Extracting and encoding information from patient records and clinical guidelines: introduction to open-source Natural language processing for biology (BioNLP) tools;
- Clinical Simulation of Health IT Use.

The event programme will be made available [here](#).

Registration can be performed by completing the [registration form](#), saving it locally and sending it to the event email indicated hereafter.

Event email: itch@uvic.ca
Event website: <http://itch.uvic.ca/>
Country: North America
City/Location: Victoria, British Columbia, Canada
Organiser: School of Health Information Science, University of Victoria

TR: Turkey Healthcare Infrastructure Investment & Finance Summit 2011 - 24 - 25 February 2011

Turkey Healthcare Infrastructure Investment & Finance Summit 2011

The Turkish health system is in transition. As a part of the government's Health Transformation Programme, institutional and organisational reforms are underway that aim to assure universal access to health insurance and health services. Considering Medical Tourism, Turkey is on the rise. It was recently estimated by Turkish Statistical Institute that recently, there were 165 000 visitors to the country for healthcare and that they brought the country around \$360 million (approx. €268 million).

The Turkey Healthcare Infrastructure Investment & Finance Summit will bring together interested companies, financial institutions and government representatives with financeable healthcare projects in the region and will explore the critical issues for successful development and structuring of public-private partnerships (PPP) and private equity healthcare infrastructure investments across the region.

Taking a practical approach, the Summit will enable attendees and speakers to explore key issues, network and build personal relationships with key business and political decision-makers and to explore business opportunities in the development of healthcare infrastructure investment.

The main themes will focus on recent trends and current needs in the Turkish healthcare infrastructure industry, PPP opportunities and challenges, the Turkish Health Transformation Programme and its development, joint investment opportunities in the region, while, similarly, the Summit will highlight issues related to med-tech development, new medical technology, project development and e-health opportunities. Moreover, as Medical Wellness Tourism is on the rise and more and more accessible for foreigners in the region, the discussions will be similarly dedicated to the new market trends in wellbeing ventures. The detailed event programme and the list of speakers may be found [here](#).

The audience will consist of leading European, US and Middle East-based companies; large SMEs; technology-based companies, facility designers and constructors; trade financiers, investment officers, private equity investors, financial officers, legal firms, consulting and engineering companies, insurers, export credit agencies, multilateral institutions, financial institutions and PPP practitioners; central, regional and local Government Officials, etc.

Registration can be performed by completing and returning the dedicated [form](#).

Event email: register@euroconvention.com

Event website: http://www.euroconvention.com/events.php?action=details&event_id=48

Country: Turkey

City/Location: Istanbul

Organiser: Euroconvention Conferences, with the support of the British Chamber of Commerce of Turkey

EU: Get Online Week 2011 - 28 February - 5 March 2011

Get Online Week 2011

Following the success of [Get Online Day 2010](#) when almost 70 000 people were reached, Telecentre-Europe is organising a new campaign - Get Online Week 2011. This event is a Europe wide campaign to get new computer users online. It helps to get people through the doors of their local telecentres, enabling staff to build people's confidence to move on into more structured learning.

The Get Online Week 2011 campaign aims to:

- bring people online (focus on the offline Europeans, those who have never accessed Internet before);
- raise awareness with the press and the stakeholders of digital inclusion benefits;

- promote and increase usage of telecentres across Europe;
- demonstrate telecentres eInclusion impact at the European level.

The expected outcomes of the Get Online Week 2011 are:

- Over 100 000 beneficiaries from at least 20 nations;
- Over 1000 telecentres involved;
- High PR and visibility across Europe and in each individual participating nation.

Further information about the event can be found online in a detailed [presentation](#).

Registration to the event is free-of-charge and can be performed [online](#).

Event email: info@telecentre-europe.org / laurentiu.bunescu@telecentre-europe.org

Related ePractice News Article:

[EU: 100 000 Europeans to get online in a week](#)

Event website: <http://getonlineweek2011.wordpress.com/>

Country: Pan european

City/Location: Various cities throughout Europe

Organiser: Telecentre-Europe

DE: TeleHealth at CeBIT 2011 - 1 - 5 March 2011

TeleHealth at CeBIT 2011 - A hub for dialogue between government and business representatives and users of IT solutions in the health care sector

CeBIT 2011 will spotlight all the major ICT topics, divided into four user-oriented platforms:

- CeBIT pro represents the core of CeBIT, highlighting secure and efficient ICT solutions for business enterprises.
- CeBIT life makes ICT tangible and brings the visitor up to date on new business models which are emerging due to the changing role of the consumer. CeBIT lab features trailblazing ICT solutions for the world of tomorrow.
- CeBIT gov showcases the latest ICT applications for public administration and health care.

TeleHealth is a key component of the fourth platform, CeBIT gov. Its combination of exhibition, conference, networking hub and [FutureCare pavilion](#) make it a platform for dialogue between government and business representatives on the one hand, and users of IT solutions in the health care sector on the other.

The event provides physicians and executives from hospitals and care institutions, pharmaceutical companies and health insurers with a comprehensive overview of the latest developments in telemedicine and eHealth.

Topics showcased at TeleHealth 2011 include

- Networked medical structures;
- IT-supported integrated care;
- AAL (Ambient Assisted Living);
- High tech for prevention;
- Personal data safes;
- Health care apps;
- Medical product law.

Participation and registration details may be viewed at <http://www.cebit.de/7380>.

Event email: [Link to the CeBIT Team contact form](#)
Event website: http://www.cebit.de/telehealth_e
Country: Germany
City/Location: Hannover
Organiser: Deutsche Messe AG

UK: Medical Imaging - 2 March 2011

Medical Imaging

Technological innovations together with cheaper and faster computer processing are opening up whole new ways of investigating what happens inside our bodies. This talk will outline some of the challenges and solutions of imaging the human body. This is a field involving physics, materials science, medical sciences, ergonomics, computer sciences and good old innovation.

Registration is free-of-charge; however, [online](#) registration is required.

Event email: beds&hertsevents@theiet.org
Event website: <http://www.theiet.org/local/uk/east/beds-herts/medical-imaging.cfm>
Country: United Kingdom
City/Location: Bedfordshire
Organiser: Institution of Engineering and Technology (IET) Bedfordshire and Hertfordshire Network

UK: eWorld Purchasing and Supply - 2 March 2011

eWorld March 2011: eWorld Purchasing and Supply Forum

The event will focus on the use of leading-edge technologies and techniques within the procurement and supply chain functions. Since 2001, this acclaimed business forum has provided an insight into the latest developments in electronic commerce for senior purchasing, supply chain and finance executives.

More specifically, the event will focus on the following topics:

- eSourcing & Supplier Selection
- Sustainable Procurement & Reporting
- Supplier Relationship Management (SRM)
- Outsourcing & Contract Management
- Global Supplier Development
- On-demand & Cloud-based Services
- Implementation & Change Management

The programmes of last year's and this year's events may be viewed [here](#).

Registration can be performed [online](#). Attendance is free-of-charge for senior executives from the commercial, public and third sectors.

Event email: eworldps@revolution-events.com
Country: United Kingdom
City/Location: London
Organiser: Revolution Events

UK: International Congress on Telehealth and Telecare - 2 - 3 March 2011

International Congress on Telehealth and Telecare

This congress will bring together key speakers from around the world to showcase innovations and best practice in the deployment of telehealth and telecare.

Key themes include:

- Exclusive results from the UK's Whole System Demonstrator pilots;
- Managing long-term chronic illness;
- Improving independence, health and well-being;
- Sustaining innovations in a cold financial climate.

Further information about the programme may be viewed at the event's website.

Registration can be performed [online](#) or by filling in the respective [booking form](#).

Event email: events@kingsfund.org.uk, i.p.kuurman@umcutrecht.nl

Event website: <http://www.kingsfund.org.uk/events/telehealthtelecare.html>

Country: United Kingdom

City/Location: London

Organiser: The King's Fund

UK: EDGE 2011 conference - 3 - 4 March 2011

EDGE 2011 conference - 'Pushing the boundaries of public service delivery'

These are exciting times for councils embarking on ambitious transformation programmes and the intensity of challenge lies in delivering excellence for customers while reducing costs. Technology is changing service delivery fast, customers want more and different and will continue to do so. Local governments need to be ready for the pace of change of the next ten years and how they will have to change the face of council services.

The conference speakers will demonstrate how they have used their vision, creative and innovative thinking to deliver excellence and efficiencies. This opportunity comes at a time where cost-efficient and effective outcomes are paramount. EDGE 2011 is particularly aimed at Chief Executives, Directors, Heads of eGovernment, senior policy and decision makers, library professionals and elected members.

Attendees will have opportunities to learn from and meet with speakers, decision makers and other practitioners in the field, change managers, thought leaders, and many movers and shakers in the information, content management, community engagement and regeneration communities; they will find out first hand how others are making the savings required, by using shared services to build outstanding buildings, regenerate social deprivation areas, whilst continually moving forward at less cost with better services.

The conference programme may be viewed [here](#). The aims of EDGE 2011 can be formulated as follows:

- To make businesses and services edgier, smarter, more creative and cost effective in a world that is being transformed by digital and social technologies;
- To learn how libraries and information are delivering regeneration, eGovernment, learning and digital inclusion;
- To hear the latest ideas, share success stories, hear best practices and meet colleagues from across the country and around the world;
- To open a platform for discussion on the future of service delivery in libraries and information;
- To offer a platform for new innovations and technologies.

Registration can be performed [online](#).

Event email: grainne.crawford@edinburgh.gov.uk

Event website: <http://edge2011.wordpress.com/>

Country: United Kingdom

City/Location: Edinburgh

Organiser: The City of Edinburgh Council

AT: European Congress of Radiology 2011 - 3 - 7 March 2011

European Congress of Radiology (ECR) 2011

ECR is the annual meeting of the European Society of Radiology (ESR). It is a trend-setting, dynamic and service-oriented congress.

Highlights of the preliminary programme of ECR 2011 include:

- Three New Horizons Sessions
 - Quantum leaps in MRI: teslas, pulses, tracers;
 - Not just Hounsfield numbers: computed tomography (CT) aimed at the fifth dimension? and,
 - Breast imaging in 2025.
- Three State of the Art Symposia
 - Ovarian cancer: update and what's next;
 - Brain tumour: imaging and response; and,
 - The 3 P's of CT colonography: polyps, protocols and politics.
- 14 Special Focus Sessions on tumour response to treatment, Head and neck oncology, MR imaging of the pelvic floor, thoracic emergencies, Transarterial treatment of liver tumours, etc.
 - Radiology and nuclear medicine: really a joint venture;
 - Imaging as the number one tool for oncology trials;
 - Professional issues in interventional radiology: education, training and standards;
 - Teleradiology: for better or for worse.

The programme of the congress can be viewed [online](#).

Information about the registration procedure and fees can be viewed [here](#).

Event email: communications@myESR.org

Event website: http://www.myesr.org/cms/website.php?id=/en/ecr_2011.htm

Country: Austria

City/Location: Vienna

Organiser: European Society of Radiology

Assisted workshop: Fiction or reality? 50% of public procurement above the EU public procurement threshold should be carried out electronically - 24 March 2011

After 2 successful meetings, jointly organised with ePractice about the topic of the preawarding phase in eProcurement, auftrag.at proudly invites again – to present your case in the wonderful surroundings of Vienna.

The workshop will focus on the progress and acceptance of eProcurement: Which tools are available for various countries? How much traffic do the applications have to handle? What are the measurable benefits? Are there still any problems and obstacles?

The workshop targets contracting authorities, service providers and members of the administration of the European Union.

The following objectives are to be reached during the workshop:

- Key data of eProcurement for usage and benefits are presented by practitioners
- The biggest obstacles for electronic procurement are defined
- New developments in procurement solutions are presented

Content:

- Use of eProcurement solutions in practice:
 1. Functional volume of the eProcurement solution in your organisation/country
 2. Quantity structure of use number of electronic announcements, users, tenders
 3. Experiences
 4. Lessons learnt
 5. Involvement in international initiatives like STORK, PEPPOL, etc.
- Problems and obstacles:
 1. Legal
 2. Organisational
 3. Technical
- Future development:
 1. How do you think eProcurement will develop in the next years?
 2. What is necessary to boost the topic?
 3. Personal resume to the topic of eProcurement

In parallel to the presentations a panel will be organised to discuss the crucial enablers or hurdles for the electronic transaction of procurement processes in an open space. Please feel free to suggest any topics to be outpointed and discussed during the meeting.

A “**Call for presentations**” and a “**Call for Open Space-topics**” is open till 22 January, 2011. Everyone who is interested in sharing his experience and presenting a case is invited to contact us by e-mail to office@auftrag.at.

Country: Austria

City/Location: Vienna

Organiser: Auftrag.at & ePractice

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