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European ePractice Newsletter N. 356 – 18 January 2011

>> ePractice Journal - 'Moving in 2011'

Dear members,

On behalf of the ePractice Journal and our Editor-in Chief, Trond Arne Undheim, we are reaching you to extend our appreciation to our peer reviewers that have been very greatly committed, extremely supportive and immensely resourceful throughout the peer reviewing process! Our peer reviewers' prompt, concrete and factual feedback has equally enabled our authors and ePractice Journal team to publish issues of high excellence. In this respect, we kindly ask from our existing peer reviewers to renew their commitment and invite any interested parties to join our efforts in publishing our upcoming issues by reaching us at epractice@eurodyn.com.

The forthcoming issues are:

- eGovernment for the Economic Crisis (call is available at <http://www.epractice.eu/en/node/288847>)
- The Openness of Government (call is available at <http://www.epractice.eu/en/node/288847>)
- Megatrends in eGovernment (call will be available shortly)
- Surviving in the Online Identity World (call will be available shortly)
- Lessons learned from large Scale IT (call will be available shortly)

Thank you for your attention in this matter.
The ePractice Journal Team

>> ePractice.eu assisted workshop - Fiction or reality? 50 of public procurement above the EU public procurement threshold should be carried out electronically

This [ePractice.eu assisted workshop](#) will be held in Brussels on **24 March 2011**. It will focus on the progress and acceptance of eProcurement: Which tools are available for various countries? How much traffic do the applications have to handle? What are the measurable benefits? Are there still any problems and obstacles? A 'Call for presentations' and a 'Call for Open Space-topics' are open until 22 January 2011.

For more information and free-of-charge registration, please visit the workshop's page announcement at: <http://www.epractice.eu/en/events/2011-eprocurement>.

>> Workshop reports available

The ePractice workshop report on '[eInclusion Days-Inclusive eGovernment](#)' is now available online and can be accessed by visiting the announcement's section '**Presentations & Documents**' at http://www.epractice.eu/en/workshop/329856/workshop_presentation_documents?page=1, under file name SMART

The Assisted workshop report on '[Innovative Public Services for an Inclusive Society](#)' is now available online and can be accessed by visiting the announcement's section '**Presentations & Documents**' at http://www.epractice.eu/en/workshop/353775/workshop_presentation_documents, under file name ADD-ME Wrap-up & Conclusions_0.doc.

Latest Cases

- [Online integration services for third country nationals](#) | 18 January 2011 | Hungary | Italy | Netherlands | Spain | United Kingdom
 - [E-Learning for Visually Impaired Persons](#) | 17 January 2011 | Austria | Denmark | Finland | France | Germany | Netherlands
 - [eGOS – eGuidance and eGovernment Services](#) | 11 January 2011 | Bulgaria | Iceland | Italy | Romania | Spain | EU Institutions
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Online integration services for third country nationals

The "Online integration services for third country nationals" project was co-funded by the Integration Fund INTI of Directorate-General for Justice, Freedom and Security (currently divided into Directorate-General Home and Affairs Directorate-General Justice and Fundamental Rights). The project's objective was to undertake an exchange of experience and identification of good practice with the overall aim of developing a local/regional dimension to the implementation of the Common Basic Principles adopted by the Justice and Home Affairs Council in November 2004 and incorporated into the EC Communication on A Common Agenda in 2005.

In terms of the concrete action, it sought to establish an Integration Exchange between ten partners which aims to:

- identify and develop good practice in relation to programmes for integration/induction developed at a local/regional level and
- establish local online platforms of services, information and resources for supporting the integration of Third Country Nationals

To achieve this overall aim this proposal has the following specific objectives:

- To establish eight Local Action Groups (LAGs), local vehicles that bring together local/regional/national experience which in turn creates the "capital" for the peer review and development workshops;
 - To establish local online platforms which would provide a "portal" for local services, information and resources;
 - To develop of a good practice resource pack and linked case studies with the aim of pooling the experience within the partnership and beyond in order to create an online resource that can be useful in disseminating good practice.
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E-Learning for Visually Impaired Persons

The main objective of this project is to enable blind people and people with visual handicaps the access to e-learning courses in the following way:

- Evaluation of the already existing e-learning courses in all countries of the partner-organization through unique measures which take into account the specific needs of persons having visual handicaps; these measures would be:

- the accessibility of all components in an e-learning environment;
- the methodological adaptation of provided e-learning courses;
- the availability of special educated Tele-Coaches corresponding to the methodological needs and the technical necessary assistant devices commonly used by visually impaired persons.
- The publication of the result of this evaluation with a detailed description of the available courses and service providers of e-learning services for visually impaired persons on a national and trans-national level through websites, conferences, trade press and trade fair. This initiative is also addressed to service-providers, distributors and developers of e-learning, platforms, media and software as training centres for people with visual handicaps and their self-help organisations (e.g. Federations for the blind). Information on e-learning courses in the project partners' countries will be provided through a web-based platform, where such data will be rated and structured by level of accessibility, variety and focus graduation of the courses provided.
- The development of innovative guidelines for service-providers developers of multimedia and e-learning platforms. These guidelines consider the essential elements of an e-learning platform which are the learn-management-system, video conference system and the multimedia learning-contents.

eGOS – eGuidance and eGovernment Services

The project will aim at improving employability and guidance practitioners' capacity building through the activities of a prototype service that will enable the delivery of educational and vocational e-guidance services, also to cross-border mobility. This eGOS system will enable decision makers in charge with educational, training and employment policies to reach also those citizens that, for different reasons, wouldn't be able to take benefit from traditional guidance services.

In a long term, the system will allow decision makers to reduce management costs and procedures of the services (i.e. less human resources needed, less clients to the traditional services, etc.). E-guidance practitioners will be trained during the project in order to be able to manage the system and to deliver "traditional" educational and vocational actions through the use of ICT tools hosted on a multi-channel open source platform (WISP - Web-based Integrated Services Platform). eGOS e-guidance services will be accessible from final beneficiaries from Internet on their home PC, from EG-kiosks placed in their living areas and from EG-stations within the tester partners' or any associated organization.

Editor's Choice of the week: [The Bridge-IT Thematic Network](#)

Latest News

- [LT: Health Internet radio promotes healthy lifestyle](#) | 18 January 2011 | Lithuania
- [EU: PGEU calls for pharmacists' access to electronic patient records](#) | 18 January 2011 | Pan european
- [EU: eGovernment Action Plan 2011-2015: pilot projects show the way in easy access to online public services across the EU](#) | 18 January 2011 | EU Institutions
- [FR/GL: Survey finds nearly 60 % of the French go online for health advice](#) | 17 January 2011 | France | Spain | United Kingdom | Other european countries | Pan european | Asia | Central and South America | North America | Oceania
- [AT/LI: Cooperation in the field of biometrics between the Austrian Ministry of Interior and the Principality of Liechtenstein](#) | 17 January 2011 | Austria | Liechtenstein
- [HR: ePrescribing system to be implemented across country by end of January 2011](#) | 14 January 2011 | Croatia
- [EU: Consultation period for the eProcurement Green Paper ends on 31 January 2011](#) | 14 January 2011 | EU Institutions
- [UK: Westminster City Council tenders for an eProcurement portal](#) | 13 January 2011 | United Kingdom
- [FR: Data protection authority gives green light to nation-wide deployment of electronic health records](#) | 13 January 2011 | France
- [EU/US: Transatlantic eHealth agreement signed](#) | 12 January 2011 | EU Institutions | North America

- [EU: PEPPOL project's contribution to future eProcurement in Europe](#) | 12 January 2011 | Austria | Denmark | Finland | France | Germany | Hungary | Italy | Norway | EU Institutions
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LT: Health Internet radio promotes healthy lifestyle - 18 January 2011

'Health radio' - a web radio on health issues aimed at the general public, is located at the [Vilnius University Hospital](#).

The web radio is seen as a way to educate the public on a healthy lifestyle. It relies on collaboration with public health agencies / professionals and features preventive programmes.

To further disseminate the information and thus reach the radio's target audience, primary healthcare centres, general practitioners' offices, laboratories and other public spaces have been equipped with loudspeakers in various Lithuanian cities.

On 20 December 2010, this radio could be heard in fourteen Lithuanian hospitals. The latest hospitals which joined the network are the Health Centre of Grigiškių and the Mykolo Marcinkevičiaus Hospital and Outpatient Centre (Vilnius).

According to the founder and director of 'Health Radio', Ms. Vitalija Steponavičiūtė, all means for raising people's awareness of health and the environment are not yet exhausted. "We believe that there is often a lack of knowledge on the grounds of which the wrong priorities are opted for." she said; adding that this is the reason why the health radio is following clear directions and providing didactic information in a comfortable environment.

'Health Radio' would be glad to share its experience and knowledge with radios with similar profiles throughout Europe. Those interested may contact radijas@santa.lt.

Further information:

- [Original news article - Ministry of Health \(in Lithuanian\)](#)
 - [Vilnius University Hospital](#)
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EU: PGEU calls for pharmacists' access to electronic patient records - 18 January 2011

The [Pharmaceutical Group of the European Union \(PGEU\)](#) - the association representing Community Pharmacists - called for pharmacists to be granted access to electronic patient records in a statement on eHealth released on 7 December 2010.

The statement points out that eHealth represents a major opportunity to improve patient safety and make health services in Europe more cost effective and efficient.

Appropriate deployment of both ePrescribing systems and electronic health records, as well as other information and communication technology (ICT) tools such as decision support systems, can significantly contribute to the minimisation of harm to patients who have to take multiple medications.

While there is wide acceptance of pharmacists' involvement in ePrescribing systems, when it comes to issues related to sharing information contained in patients' electronic health records, pharmacists do not yet have the level of involvement consistent with their potential to use their professional skills and knowledge to optimise patient safety.

Pharmacists' 'read' and 'write' access to an electronic health record is necessary to:

- realise the potential of practitioners to improve patient safety;
- support development of new patient-centric services;
- improve interdisciplinary work within the healthcare team; and,
- increase quality and ensure continuity of care provided to the patient.

PGEU Secretary General, John Chave said: "eHealth offers a historic opportunity for health systems to improve patient safety and health outcomes through, among other things, more effective use of the health care team. Pharmacists' access to electronic health care records, on the basis of patient consent and patient confidentiality, would bring significant benefits to patients, especially as our population becomes ever more reliant on medication. The EU is in the forefront in developing eHealth standards in Europe, and it needs to take account the full potential that eHealth offers".

Background information

PGEU is the European association representing more than 400 000 community pharmacists. Its members are the national associations and professional bodies of pharmacists in 32 European countries, including EU Member States, European Economic Area (EEA) members and EU applicant countries.

Further information:

- [Original Press Release - The Pharmaceutical Group of the European Union](#)

EU: eGovernment Action Plan 2011-2015: pilot projects show the way in easy access to online public services across the EU - 18 January 2011

Presented on 15 December 2010 by the European Commission, the [European eGovernment Action Plan 2011-2015](#) draws upon experience gained from the [2006 i2010 eGovernment Action Plan](#) and builds on the outcomes of several ongoing EU pilot projects.

The implementation of the 2006 eGovernment Action Plan saw governments exchange good practices, and resulted in a number of large-scale pilot projects. [STORK](#) (Secure idenTity acrOss boRders linKed), [PEPPOL](#) (Pan-European Public Procurement Online) and [SPOCS](#) (Simple Procedures Online for Cross-border Services) are three such major initiatives set up over the last few years. These innovative projects centre on the needs of citizens and businesses, and enhance life through better access to more efficient and cost-effective public services. They harness information and communication technologies (ICT) to develop concrete solutions for EU-wide services which meet the needs of citizens and businesses. They do not impose a single solution, but build on existing technical ones and on available infrastructures, interlinking Member States' systems.

Despite considerable progress made in recent years, more effort is needed to increase overall usage and reinforce user empowerment and interoperability. The new eGovernment Action Plan proposes concrete measures so that by 2015 it should become, for example, much more convenient to apply for and access social security and health benefits, or receive pension rights from one EU country to another. For businesses, it should be even easier to open a branch or subsidiary abroad using online systems or provide services and goods anywhere in Europe.

STORK fosters the EU-wide interoperability of electronic identities (eIDs). As identification and authentication of persons are essential for the security of electronic transactions, the project aims to build levels of trust amongst Member States and respective services by ensuring interoperability. It seeks to allow citizens and businesses to access eGovernment services in any Member State they live in or travel to. The STORK activities on eID are also relevant for other pilot projects and initiatives.

PEPPOL aims to enable the connection of existing eProcurement systems and to allow entrepreneurs to perform the full public procurement cycle online with participant countries throughout the EU. Many EU countries utilise

electronic procurement (eProcurement) to make the tendering procedures of the public sector simpler and more efficient. However, these solutions are often implemented independently within Member States. For both businesses and governments, this means easier communication, more transparency, larger markets and cost savings. SPOCS seeks to enhance the quality of these procedures with more interoperable and user-friendly systems, thus making it easier for businesses to offer their services abroad.

In relation to the cross-border use of electronic identity and signatures validation, SPOCS will benefit from the results achieved by the STORK (eID) and PEPPOL (eProcurement) projects.

Background Information:

The 'European eGovernment Action Plan 2011-2015' was launched under the framework of the '[Lift-Off Towards Open Government](#)' conference. The policy document aims to deliver innovative online public services to citizens and businesses and increase the take-up of these services across Europe. It sets out concrete actions and priorities to make access to public services more efficient and cost effective.

Further information:

- [Original Press Release - Europa Press Releases Rapid](#)
- [Related ePractice Publication - EU: European eGovernment Action Plan 2011-2015 - Commission Communication](#)
- [Related ePractice Publication - EU: i2010 eGovernment Action Plan](#)
- [Related ePractice Event Notice - BE: Lift-off Towards Open Government Conference](#)
- [STORK](#)
- [PEPPOL](#)
- [SPOCS](#)

FR/GL: Survey finds nearly 60 % of the French go online for health advice - 17 January 2011

An international healthcare [survey](#) carried out by a UK research company reveals that 59 % of internet users in France seek health-related information online.

Survey findings show that medical doctors are the main source of information for health, medicine and medical conditions, and the limited amount of online health services restricts the French in obtaining health advice on the Internet. Nearly half of those surveyed would like to be able to access their medical records and test results online (48 %).

96 % of the Russian population seeks health-related advice on the Internet. 58 % of Americans and the British have searched for information online in order to make a self-diagnosis, followed by China and Russia (56 %). Six in ten Spanish (59 %) can book a doctor's appointment online, while 46 % of the French would like to do the same. 37 % of Americans can renew prescriptions online.

Taking into account all survey participants, 17 % of all mobile phone users and 29 % of those aged 18 to 29 utilise their phones to obtain health information. This is reflected in the fact that three of the top five searches on a popular web engine originating from mobile phones concern sexually transmitted diseases and pregnancy.

The survey was conducted between 10 June and 14 July 2010, and commissioned by an international healthcare organisation. 12 262 members of the general public from 12 countries (1 005 in France) were interviewed.

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Further information:

- [Original news article - GCS Télésanté Lorraine \(in French\)](#)
 - [Bupa Health Pulse 2010](#)
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AT/LI: Cooperation in the field of biometrics between the Austrian Ministry of Interior and the Principality of Liechtenstein - 17 January 2011

On 8 November 2010 in Sala Terrana of the Austrian Federal Ministry of Interior (Bundesministerium für Inneres, BM.I, in German), the Ambassador of the Principality of Liechtenstein, Her Serene Highness Princess Maria-Pia Kothbauer and the Section Chief Dr. Mathias Vogl signed a cooperation agreement for the development and operation of an infrastructure for passports and residence permits containing biometric data.

The aim of this cooperation is to achieve synergies in the development of the necessary systems through the increased use of biometrics for the reliable identification of persons.

Since June 2006, Austria has issued passports with a chip, the so-called ePassports (ePässe, in German). Moreover, since March 2009, the chip has contained two fingerprints images of the cardholder. The prevention of document forgery and the protection of the fingerprint data can be therefore guaranteed through digital certificates, which are issued and administered by the BM.I Trustcenter. The Trustcenter, set up and operated by BM.I, is thus an essential infrastructure and security component for the deployment of biometric data in identification and travel documents.

Further information:

- [Official News Article - The Federal Ministry of Interior of the Republic of Austria \(in German\)](#)
-

HR: ePrescribing system to be implemented across country by end of January 2011 - 14 January 2011

Since 3 January 2011, paper prescriptions for medicines have been replaced with electronic prescriptions in the counties of Lika-Senj (central Croatia) and Međimurje (northern Croatia). By the end of January 2011, all counties across Croatia are expected to switch to ePrescriptions.

In practice, the switch from paper to an electronic prescribing system requires the prescriber to transmit electronically prescription information via computer to that of the pharmacist. Patients can then get their medicines simply by using their medical card. The introduction of ePrescriptions will continue on 17 January 2011 in other counties and will end on 31 January 2011 when Zagreb County and Zagreb City will also connect to the system.

Once ePrescriptions have been put into use, the introduction of eReferral will follow; it will first be implemented in microbiological laboratories and for other services. In order to avoid emergency situations, such as the inability of pharmacies that are electronically linked with the eHealth CEZIH system to dispense prescriptions electronically, first-time patients will be able to ask the doctor the history of the disease for which the drugs are used, so that they can get them in case of a problem. This has been agreed between the Ministry of Health and Welfare and the Croatian Chamber of Pharmacists.

The Croatian eHealth system has been tested and it is ready for use; it has been implemented under the advanced system of data protection (HL7), which is recommended by the World Health Organisation and the European Commission. The system is run from two identical servers, one located in Rijeka and the other one in Zagreb; in case either of the two servers fails, one will continue to work avoiding thus any loss of data.

The project of the computerisation of the primary health care system will cost HRK 55 million (approx. €7.5 million) and, given the current cost of paper for a prescription which is HRK 15 million (approx. €2 million), the investment is expected to pay off in two to two and half years.

The introduction of ePrescriptions, and later eReferrals, will increase cost-efficiency and access to health care, while the administrative burden for healthcare practitioners and pharmacists will be minimised.

Further information:

- [Original news article - Central State Administrative Office for e-Croatia \(in Croatian\)](#)
 - [Related ePractice news article - HR: First eHealth services to be made available as from January 2011](#)
 - [eHealth in Croatia - e-zdravstvo.hr \(in Croatian\)](#)
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EU: Consultation period for the eProcurement Green Paper ends on 31 January 2011 - 14 January 2011

The period of consultation for the [Green Paper on expanding the use of eProcurement in the EU](#) will last from 18 October 2010 to 31 January 2011. The results of this consultation will contribute to the development of the EU's policy in electronic procurement, with an announcement expected in autumn 2011.

The specific objectives of the consultation are to obtain suggestions on how the EU can help Member States to:

- fully exploit eProcurement's potential to simplify and improve public purchasing;
- accelerate the switch-over by providing the right mix of legislative incentives and tools;
- allow operators from other Member States to participate in online procurement procedures.

eProcurement refers to the use of electronic communications and transaction processing by government institutions and other public sector organisations when buying supplies and services or tendering public works. The introduction of eProcurement can increase the accessibility, transparency and efficiency of public procurement procedures and strengthen competition for government contracts.

The switch-over to eProcurement is an integral part of the eGovernment agenda for transforming public administration across Europe. The European Commission's [Digital Agenda for Europe](#) foresees the adoption in 2011 of a Commission White Paper which will "define concrete steps that could interconnect eProcurement capacity across the single market". This Green Paper constitutes a first step towards the definition of an ambitious but realistic programme of concrete actions.

As part of this consultation process, the Internal Market and Services Directorate General (DG MARKT) hosted a public hearing in Brussels on 25 November 2010. The aim was to bring together all those interested in making the best use of IT to re-model and improve the efficiency of public procurement.

All citizens, organisations and public authorities can contribute to the consultation. Contributions are particularly sought from Member States, large procurement agencies and contracting authorities, the ICT industry, procurement specialists in the private and public sector, and representatives of business trade associations.

Received contributions will be published on the Internet. Contributions can be submitted by email, with different message templates depending on whether the submitter is a [citizen](#) or represents an [organisation](#) or a [public authority](#).

Further information:

- [Original news article - European Commission: The EU Single Market](#)
- [Related ePractice library publication - EU: Green Paper on expanding the use of eProcurement in the EU](#)
- [Citizen's Summary of the consultation process - European Commission](#)

UK: Westminster City Council tenders for an eProcurement portal - 13 January 2011

On the first week of January 2011, [Westminster City Council](#) has launched a call for tenders for a web-based procurement portal that will display data related to all aspects of procurement activity across London's councils. The contract will be awarded in April 2011 and the portal will be launched in June of the same year.

Although Westminster is taking on the project, the portal will potentially display information from all London borough councils and public services, including the police and hospitals, and will help pave the way for collaborative procurement across the capital.

According to a spokesperson from the council, the portal will provide significant cost benefits for boroughs and enable suppliers to view potential commercial opportunities.

The project is being funded by [Capital Ambition](#), a London-based Regional Improvement and Efficiency Partnership that helps local authorities and their partners identify efficiencies, service improvements and other innovations.

The portal will provide:

- A restricted buyer access facility for procurement systems, information repositories, databases, discussion groups, opportunity creation and an online prequalification questionnaire;
- A public-facing facility with contract and contract opportunity search and access capability;
- A restricted supplier access facility to express an interest in opportunities, complete online qualification questionnaires, market services and products and advertise for sub-contractors;
- An optional eTendering solution;
- Links to an authority's preferred eSolution package;
- Links to other regional supplier notice boards and databases such as the Official Journal of the European Union ([OJEU](#)), [Compete For](#), [Supply2Gov](#), etc;
- Links to other systems such as eCatalogues, etc.

The tender notice listed in the *OJEU* estimates the value of the three- to four-year deal at between £50 000 (approx. €60 100) and £150 000 (approx. €180 300) for the portal. The framework agreement for the eTendering solution is worth between £40 000 (approx. €48 000) and £1.5 million (approx. €1.8 million), according to a [report](#) from an ICT public sector research organisation.

Further information:

- [Original news article by Nicola Brittain - computing.co.uk](#)
- [Westminster City Council](#)
- [Capital Ambition](#)

FR: Data protection authority gives green light to nation-wide deployment of electronic health records - 13 January 2011

On 2 December 2010, the French data protection authority (the Commission Nationale Informatique et Libertés - CNIL) authorised the computer applications which are necessary for the first phase of nation-wide implementation of Personal Health Files (Dossier Médical Personnel - [DMP](#)), France's future electronic health records.

First piloted in 2006, the DMPs will be gradually deployed throughout the territory under the jurisdiction of the Agency for Shared Health Information Systems ('[ASIP Santé](#)', in French). The DMPs are computerised records created for each beneficiary of the health insurance, if they wish so. These records will enable health professionals

and institutions to share patient information that is needed for the coordination of care, provided the patients give their prior consent to the sharing.

The DMP was created by the Act of 13 August 2004 on health insurance, with the purpose of improving to coordination and quality of healthcare, and thus, its continuity. The DMP system will be hosted by a consortium of solidarity companies selected following a tender by ASIP Santé. The consortium was approved by decision of the Minister of Health dated 10 November 2010, after the CNIL and the Committee for the Approval of Hosts (Comité d'agrément des hébergeurs, in French) had delivered their opinions on 30 September 2010 and 1 October 2010 respectively.

DMPs have a number of features that differentiate them from other shared medical records:

1. They are intended to follow the patients throughout their lives and to enable, through the centralisation of information, the sharing of data that are relevant for the coordination of care between professionals and institutions that may have to provide care to the same patient, anywhere in the country. DMPs thus implement a new patient data sharing method.
2. They have been designed as the 'patient's file', in that patients control both the content and the access to their records. Patients can access directly, from their PCs, their DMPs and determine which health professionals they wish to give access rights to; likewise, patients have the ability to hide some of the data contained in their records.

The first phase of wide-spread deployment of the DMPs should last for three years. It will be devoted to the gradual implementation of a "basic" medical record which will be fueled in particular with the hospitalisation and consultation summaries. The aim is to place the healthcare professionals in a position to share documents, with the consent and under the control of their patients.

It is worth noting that DMPs are not intended to substitute the paper or computer based records stored at the practice of private doctors or at health institutions; instead, they will add to the existing ones. Their gradual deployment will build on the converging of five regional projects that have already focused on data exchange devices. In contrast, the integration in the DMPs of the information contained in pharmaceutical records as provided by law has been postponed.

The CNIL acknowledged that the development of the DMPs' legal framework will depend on feedback and lessons learnt, but the authority recalled that the definition of such framework is essential to the management of the project. The second deployment phase will therefore have to be part of a regulatory framework defining the DMPs' content and access conditions, as well as the national health number and the conditions for its use. Moreover, the data protection authority indicated that it should be referred to regarding the assessments achieved during the first deployment phase of DMPs and at its end.

Once the update of the software of the professionals and health facilities has been performed according to the requirements defined by ASIP Santé, the existing information systems will be able to 'communicate' with the DMPs; this will save professionals the need to re-log their patients' information. As for professionals who have not yet adapted their software, they will access the DMPs from a website. Any health insurance recipient who has a personal health card (Vitale Card, in French) will be able to create their own DMPs at a health professional's office or at the reception of a health institution and then access them directly through their PCs.

The DMP's creation is voluntary and each patient has to give their consent to such creation. Likewise, patients have a right to close their DMP at any time; closed DMPs will first be archived for ten years and then deleted. During the aforementioned ten year period, DMPs may be reactivated upon the patient's request. A definitive deletion will be possible, without delay, at the patient's request.

Patients will have access to their DMPs and to the history of their records, and they will be able to ask the host for a copy. Last but not least, patients will have the possibility to hide some information contained in their records or to ask a professional to do so.

Further information:

- [Original news article - CNIL \(© CNIL - droits réservés\)](#)
 - [Related ePractice news article - FR: Patients' access to own electronic medical records - Tests announced for 2011](#)
-

EU/US: Transatlantic eHealth agreement signed - 12 January 2011

On 17 December 2010, Vice-President of the European Commission Neelie Kroes and United States Secretary for Health and Human Services (HHS) Kathleen Sebelius signed a [Memorandum of Understanding \(MoU\)](#) in Washington to promote a common approach on the interoperability of electronic health records and on education programmes for information technology and health professionals.

Common standards and interoperability stand to create huge growth opportunities for the eHealth industry as well as having a positive impact on the safety and quality of care. A skilled health IT workforce is necessary to make the benefits of eHealth services available to patients.

The aim of the MoU is to create new markets and growth opportunities for industry in the eHealth sector in both the European Union and the United States. The ICT sector drives 50 % of productivity growth in the EU and eHealth has a great potential for market growth. It can stimulate innovation in healthcare systems and traditionally strong healthcare industries such as pharmaceuticals and medical devices. In addition, promoting the use of eHealth technologies, with a view to improving the quality of healthcare, reducing medical costs and fostering independent living, including in remote places, is a key objective of the [Digital Agenda for Europe](#).

The take-up in the US of electronic health records outside hospitals is four times lower than in Europe. In the coming years, the US will invest around \$20 billion (approx. €15.3 billion) in deploying interoperable health records to physicians. This could have a positive impact on procurement for European companies in the US as well as boost the Single Market for eHealth in the EU. This will give patients better health and quality of life and improve the existing infrastructure of healthcare systems.

The Memorandum stresses the need for a joint vision on internationally recognised and utilised interoperability standards for electronic health record systems and increased competences and mobility of IT professionals. Such common standards are important to achieve widespread interoperable eHealth services so that eHealth can reach its full global market potential.

Potential activities foreseen within the framework of the Memorandum include the following:

- exchanges of information on ongoing activities that are carried out directly by the Commission and Health and Human Services, and that are relevant to the promotion of eHealth;
- exchanges of delegations and specialists, selected with the endorsement of the Commission and HHS, for example in the framework of the Commission's eHealth Governance Initiative;
- establishment of joint working groups to identify specific strategies for achieving shared goals; and
- collaboratively organised meetings, scientific conferences, workshops and/or symposia.

The partnership between the EU and the US, the two world leaders in eHealth, sends a strong signal to all stakeholders that common standards and interoperability bring opportunities for a global approach for the benefit of patients, health systems and the market.

Further information:

- [Official press release - RAPID - Europa](#)
- [Memorandum of Understanding](#)
- [Related ePractice library item - EU: A Digital Agenda for Europe - Commission Communication](#)

EU: PEPPOL project's contribution to future eProcurement in Europe - 12 January 2011

The European Commission, Directorate-General Internal Market and Services, has an ongoing [public consultation](#) (until 31 January 2011) on how to expand the use of eProcurement in Europe, based on a [Green Paper](#) it published in October 2010. On 25 November 2010, a conference was held in Brussels, with contributions from the Pan European Public Procurement OnLine project ([PEPPOL](#)).

PEPPOL's project director André Hoddevik and PEPPOL's chief legal officer Trygve Olavson Laake, both from Norway's national Agency for Public Management and eGovernment (Difi), were invited to the public hearing on 'Accelerating eProcurement: what role for the EU?', on 25 November 2010. The main topic of the event was how EU policy can complement national or regional efforts in eProcurement in order to boost cross-border eProcurement in Europe.

André Hoddevik contributed by leading a panel with the topic 'Identifying obstacles to e-procurement take-up and finding solutions' and by participating in the final panel on 'Creating the right legal and policy environment for successful take-up of eProcurement: What can the EU do?'. Trygve Olavson Laake presented [obstacles to cross-border eProcurement encountered during the PEPPOL project](#), and possible suggestions on how to overcome them.

"It was a very interesting event with a lot of references made to PEPPOL as an important project to provide direction and practical solutions for successful implementation of eProcurement in Europe" said André Hoddevik.

"EU law should provide for simpler procedures, in particular in the pre-award phases", says Trygve Olavson Laake.

Further information:

- [Original news article - PEPPOL project](#)
- [Green Paper on expanding the use of eProcurement in the EU](#)
- [Consultation on the Green Paper on expanding the use of eProcurement in the EU](#)
- [Proceedings from the Open hearing of 25 November 2010 on 'Accelerating eProcurement: what role for the EU?'](#)

Latest Publications

- [EU: The European eGovernment Action Plan 2011-2015 - Commission Communication](#) | 15 December 2010 | EU Institutions
- [EU: Information and Communication Technologies in Parliament - Tools for Democracy](#) | 15 December 2010 | EU Institutions
- [EU: Envisioning Digital Europe 2030: Scenarios for ICT in Future Governance and Policy Modelling](#) | 10 December 2010 | EU Institutions
- [EU: Green Paper on expanding the use of e-Procurement in the EU](#) | 18 October 2010 | EU Institutions
- [EU: The State of the Electronic Identity Market](#) | 30 October 2010 | EU Institutions
- [ES/GL: Report on the International Status of Open Source Software 2010](#) | 30 September 2010 | Spain | Pan european | Africa | Asia | Central and South America | North America | Oceania
- [GL: Diasporas in the Information Technology and Communication Age: a small state of knowledge](#) | 14 December 2009 | Pan european | Africa | Asia | Central and South America | North America
- [GL: Diasporic websites: a new kind of media?](#) | 12 December 2009 | Pan european | Africa | Asia | Central and South America | North America

EU: The European eGovernment Action Plan 2011-2015 - Commission Communication - 15 December 2010

Description (short summary):

A new generation of open, flexible and collaborative eGovernment services is needed to empower European citizens and businesses, to improve their mobility within the internal market of the 21st century and to ensure that public services can serve an economy which relies on the networks of the future.

The European Commission aims to support with its eGovernment Action Plan 2011-2015 the provision of a new generation of eGovernment services for businesses and citizens. The Action Plan identifies four political priorities based on the [Malmö Ministerial Declaration](#), agreed on 18 November 2009 at the 5th Ministerial eGovernment Conference in Malmö, Sweden.

The four political priorities of the Action Plan are the following:

- Empower citizens and businesses;
- Reinforce mobility in the Single Market;
- Enable efficiency and effectiveness;
- Create the necessary key enablers and pre-conditions to make things happen.

This Action Plan contributes to a knowledge based, sustainable and inclusive economy for the European Union, as set forth in the [Europe 2020 Strategy](#). It supports and complements the [Digital Agenda for Europe](#).

The Action Plan aims at maximising the complementarities of national and European policy instruments. Its actions support the transition of eGovernment into a new generation of open, flexible and collaborative seamless eGovernment services at local, regional, national and European level that will empower citizens and businesses.

There are strong political and economic reasons for European collaboration in eGovernment. Joint action and knowledge sharing at EU level contributes to overcoming the current economic crisis, by using public resources more efficiently.

The Commission's main mission is to optimise the conditions for the development of cross-border eGovernment services provided to citizens and businesses regardless of their country of origin. This includes the development of an environment which promotes interoperability of systems and key enablers such as eSignatures and eIdentification. Services accessible across the EU strengthen the digital single market and complement existing legislation in domains like eIdentification, eProcurement, eJustice, eHealth, mobility and social security, whilst delivering concrete benefits to citizens, businesses and governments in Europe. The Commission will lead by example in further implementing eGovernment within its organisation.

The combination of all these efforts should lead to an increase of the take-up of eGovernment services. By 2015 50 % of citizens should use eGovernment. The target envisaged for businesses is 80 % by 2015.

Number of pages: 19

Related ePractice news article:

[EU: eGovernment Action Plan 2011-2015: pilot projects show the way in easy access to online public services across the EU](#)

EU: Information and Communication Technologies in Parliament - Tools for Democracy - 15 December 2010

Parliaments in a democracy must be efficient in their operations, transparent in their actions and have strong ties to their citizens. This second booklet in the new Office for Promotion of Parliamentary Democracy (OPPD) series offers a roadmap for Information and Communication Technologies (ICT) managers and other parliamentary

officials responsible for overseeing ICT to assist them in the planning and development of computer and communication systems to support their respective legislative assemblies.

Number of pages: 68

EU: Envisioning Digital Europe 2030: Scenarios for ICT in Future Governance and Policy Modelling - 10 December 2010

Description (short summary):

The report 'Envisioning Digital Europe 2030' is the result of research conducted by the Information Society Unit of Institute for Prospective Technological Studies (IPTS) as part of the [CROSSROAD Project](#) - A Participative Roadmap on ICT research on Electronic Governance and Policy Modelling.

After outlining the purpose and scope of the report and the methodological approach followed, the report presents the results of a systematic analysis of societal, policy and research trends in the governance and policy modelling domain in Europe. These analyses are considered central for understanding and road mapping future research on Information and Communication Technologies (ICT) for governance and policy modelling.

The study further illustrates the scenario design framework, analysing current and future challenges in ICT for governance and policy modelling, and identifying the key impact dimensions to be considered. It then presents the scenarios developed at the horizon 2030, including the illustrative storyboards representative of each scenario and the prospective opportunities and risks identified for each of them. The scenarios developed are internally consistent views of what the European governance and policy making system could have become by 2030 and of what the resulting implications for citizens, business and public services would be.

Finally, the report draws conclusions and presents the proposed shared vision for Digital Europe 2030, offering also a summary of the main elements to be considered as an input for the future development of the research roadmap on ICT for governance and policy modelling.

Number of pages: 84

EU: Green Paper on expanding the use of e-Procurement in the EU - 18 October 2010

Description (short summary):

eProcurement refers to the use of electronic communications and transaction processing by government institutions and other public sector organisations when buying supplies and services or tendering public works. However, there is much more at stake than the mere changeover from paper based systems to ones using electronic communications for public procurement procedures. eProcurement has the potential to yield important improvements in the efficiency of individual purchases, the overall administration of public procurement and the functioning of the markets for government contracts.

The phasing-in of eProcurement forms part of the ambitious eGovernment agenda which can fundamentally transform the delivery and performance of public administration. The Commission's European Digital Agenda foresees the adoption of a Commission White Paper outlining steps that the Commission will take to establish an inter-connected eProcurement infrastructure.

The present Green Paper constitutes a first step towards completion of this action and the definition/implementation of an ambitious but realistic programme to harness the potential of ICT for better public procurement across the single market.

The present document moreover constitutes a first step towards a coordinated, ambitious and comprehensive review of the existing EU Public Procurement framework that will inform proposals for the reform of EU legislation. It will be followed by a second Green Paper addressing other issues related to the modernisation of the existing EU public procurement framework.

Number of pages: 23

Related ePractice news article:

[EU: Consultation period for the eProcurement Green Paper ends on 31 January 2011](#)

EU: The State of the Electronic Identity Market - 30 October 2010

Description (short summary):

Authenticating onto systems, connecting to mobile networks and providing identity data to access services is common ground for most EU citizens, however what is disruptive is that digital technologies fundamentally alter and upset the ways identity is managed, by people, companies and governments. Technological progress in cryptography, identity systems design, smart card design and mobile phone authentication have been developed as a convenient and reliable answer to the need for authentication.

Yet, these advances are not sufficient to satisfy the needs across people's many spheres of activity: work, leisure, health, social activities, nor have they been used to enable cross-border service implementation in the Single Digital Market, or to ensure trust in cross border eCommerce.

The study findings assert that the potentially great added value of eID technologies in enabling the Digital Economy has not yet been fulfilled, and fresh efforts are needed to build identification and authentication systems that people can live with, trust and use. The study further finds that usability, minimum disclosure and portability, essential features of future systems, are at the margin of the market and cross-country, cross-sector eID systems for business and public service are only in their infancy. This report joins up the dots, and provides significant exploratory evidence of the potential of eID for the Single Digital Market. A clear understanding of this market is crucial for policy action on identification and authentication, eSignature and interoperability.

Number of pages: 84

Related ePractice blog post:

<http://www.epractice.eu/community/eureid/blog/723>

ES/GL: Report on the International Status of Open Source Software 2010 - 30 September 2010

Description (short summary):

The Spanish Open Source Software Observatory (Observatorio Nacional de Software de Fuentes Abiertas - CENATIC, in Spanish), in keeping with its objective of raising awareness about open source technologies, regularly releases research reports that study the different aspects of open source software.

The ultimate aim of these reports is to boost the competitiveness of the Spanish business sector by providing information about the business opportunities offered by these technologies and identifying international projects that can be implemented and applied to Spanish society. The present report analyses the international status of open source software, enabling to put the current situation in Spain in context, based on the knowledge of technology trends around the world, the promotion and use of open technologies in the Spanish private and public sectors, and the contribution of Spanish communities of developers and universities to important initiatives on an international scale.

It is, in conclusion, a thorough overview of the international context of open source software, creating a starting point for the identification of new business opportunities for Spanish companies, and new fields of study for CENATIC to continue promoting the use and development of open source software in Spain.

Number of pages:

EN version: 154

ES version: 154

GL: Diasporas in the Information Technology and Communication Age: a small state of knowledge - 14 December 2009

Description (short summary): To what extent Information and Communication Technologies (ICTs) allow diasporas to stay connected with their relatives who have stayed behind, or with the realities of their home country? How these populations use Internet in order to get their voices heard in their host country as well as in their homeland? Since the second half of the 1990s, a growing literature has developed, that studies the complex relations existing between diasporas and ICTs, and which is largely organised around these questions.

The aim of this paper is to analyse, with a critical perspective, this literature to assess both its strengths and limits.

Number of pages: 49

GL: Diasporic websites: a new kind of media? - 12 December 2009

Description (short summary): Since the beginning of the millennium, ICTs (Information and Communication Technologies: cell phones, mail or websites) have come to play an increasing part in the life of migrants. Like migrant newspapers before them, websites are created by migrants in order to maintain a link between the members of communities who increasingly refer to themselves as 'diaspora'.

This paper questions the definition of and methods for observing these 'diasporic websites' and concludes that they may help develop and strengthen the feeling of a common identity among dispersed communities.

Number of pages: 22

Upcoming Workshops and Events

- [DE: OMNICARD 2011](#) | 18 - 20 January 2011 | Germany
- [US: Winter Health IT Summit](#) | 19 - 20 January 2011 | North America
- [NO: eInvoice Conference 2011](#) | 20 January 2011 | Norway
- [ES: Electronic Bidding - Propeller to Modern Public Services](#) | 20 January 2011 | Spain
- [IN: e-Gov World 2011](#) | 20 - 21 January 2011 | Asia
- [BE: ETNO Innovation Day 2011 on eHealth](#) | 25 January 2011 | Belgium
- [BE: CPDP 2011 - Event on eHealth and Privacy](#) | 25 January 2011 | Belgium
- [IT: HEALTHINF 2011](#) | 26 - 29 January 2011 | Italy
- [IT: 2nd International Workshop on Medical Image Analysis and Description for Diagnosis Systems](#) | 28 - 29 January 2011 | Italy
- [BE: C-Health Symposium 2011](#) | 3 February 2011 | Belgium
- [UK: ARTP Annual Conference 2011](#) | 3 - 5 February 2011 | United Kingdom
- [DE: Forum and Workshop in the Medical Device & Technology Test Expo 2011](#) | 8 - 10 February 2011 | Germany

- [US: 'Medicine Meets Virtual Reality' Conference](#) | 8 - 12 February 2011 | North America
 - [UK: Mobile and Wireless Healthcare conference 2011](#) | 16 February 2011 | United Kingdom
 - [EU: Get Online Week 2011](#) | 28 - 5 March 2011 | Pan european
 - [Assisted workshop: Fiction or reality? 50% of public procurement above the EU public procurement threshold should be carried out electronically](#) | 24 March 2011 | Austria
-

DE: OMNICARD 2011 - 18 - 20 January 2011

OMNICARD 2011 - 'The world of smart ID solutions' - A conference for the smart card / smart objects community

For the eighteenth time, the smart card community will be meeting for its trade conference in Berlin. OMNICARD will this time focus on the key topic of the identification of persons and objects. With its newly adapted motto 'The world of smart ID solutions', the conference will be looking at sophisticated systems solutions which can no longer be described solely using the word 'card'.

During the three-day conference delegates can attend forums, intensive workshops, controversial panel discussions and keynote papers.

As well as returning to topics of enduring relevance, OMNICARD 2011 will also focus on major new issues connected with security, electronic identity and data protection, including cloud computing, eEnergy and smart home. Another key topic will be Germany's new identity card and the new opportunities and problems connected with it; the first few months' experience with the new document will be discussed. In addition, there will be a several forums and workshops on the topics of ePayment, (mobile) banking, Network File Control (NFC), Radio-frequency identification (RFID), eSecurity, eidentity (eID), EU - large scale projects (*), transport, electro-mobility and, last but not least, a topic which has been hotly debated for many years: the electronic health card.

(*) One forum will present four of the European Commission's major IT projects:

- [PEPPOL project](#) (Pan-European Public Procurement Online)
- [SPOCS project](#) (Simple Procedures Online for Cross-border Services)
- [STORK project](#) (Secure Identity Across Borders Linked)
- [eCodex project](#) (e-Justice Communication via Online Data Exchange)

The detailed event programme may be viewed [here](#).

Registration can be performed [online](#).

Event email: <http://www.omnicard.de/index.php?m=1&en=1>

Event website: <http://www.omnicard.de>

Country: Germany

City/Location: Berlin

Organiser: inTIME berlin

US: Winter Health IT Summit - 19 - 20 January 2011

Winter Health IT Summit - Quality, Safety and Efficiency: Transforming Healthcare through Health IT

Attendees of this Summit will have the opportunity to:

- Explore the ongoing requirements and challenges of meaningful use with health care professionals from all over the country in a convivial and professional atmosphere;
- Understand the evolving responsibilities and differences between meaningful use and the Health Insurance Portability and Accountability Action (HIPAA) for patient privacy and Electronic Protected Health Information (ePHI) security;
- Collaborate and network with national thought leaders to define best practices for utilising health IT resources to improve patient safety, quality of care and outcomes.

The topics that will be discussed include:

- Meaningful use in action: Leveraging meaningful use to improve outcomes and patient care;
- Managing through the transition of national healthcare reform;
- Connecting with care givers and consumers: Maximising the potential of health information exchange (HIE);
- Securing Electronic Personal Health Information: Strategies for minimising security risks;
- Planning for the Future: HIE sustainability and interoperability;
- Protecting against data breaches: Understanding the evolving responsibilities under the HITECH Act;
- Choosing the right Electronic Health Records (EHR): Understanding the significance of Certification;
- New Frontiers in Telehealth: Mobile applications in the health care continuum.

The full agenda of the event may be viewed [here](#).

Registration can be performed [online](#).

Event email: Robert@ihealthtran.com

Event website: <http://www.ihealthtran.com/hitwintersummit.html>

Country: North America

City/Location: Phoenix, Arizona

Organiser: The Institute for Health Technology Transformation (iHT2)

NO: eInvoice Conference 2011 - 20 January 2011

eInvoice Conference 2011 Norway

The Norwegian public sector must be able to receive and handle invoices electronically from July 2011.

- How to deal with this new requirement?
- How can electronic invoicing be profitable?

Both questions will be answered during the conference.

The detailed programme is on the event website at: <http://www.difi.no/filearchive/e-fakturakonferansen2011.pdf>.

Participation is free-of-charge. Registration is to be performed [online](#) by 15 January 2010.

Event email: elektronisk.faktura@difi.no

Event website: <http://www.difi.no/artikkel/2010/11/konferanse-om-elektronisk-faktura-20.-januar-2011>

Country: Norway

City/Location: Oslo

Organiser: Norwegian Ministry of Government, Administration and Church Affairs and the Agency for Public Management and eGovernment (Difi)

ES: Electronic Bidding - Propeller to Modern Public Services - 20 January 2011

Electronic Bidding: Propeller to Modern Public Services (*Licitación Electrónica como Motor de Modernización Administrativa*)

Electronic bidding will shortly become mandatory for administration and civil services. eAdministration consolidation requires achieving full capability of online contracting processes.

Establishing these new processes can lead to important savings not only during the processing steps but also in the final results of the concerned tenders, as they increase not only the competition between companies but also the capacity of civil services' to announce requests for proposals.

The conference 'Electronic Bidding: Propeller to Modern Public Services' (*Licitación Electrónica como Motor de Modernización Administrativa*, in Spanish) will constitute a forum allowing the participants to analyse electronic contracting from all its aspects. Legal and technical perspectives will also be considered, going through the European and national regulations without forgetting to check the already existing tools and solutions by analyzing real experiences and concrete cases.

The goal of the conference is to offer heads of public services or persons in charge of bidding processes both the training but also the possibility to debate on the future of electronic tenders, to acquire knowledge in new regulations, technical concepts, fulfillment requirements and ways to respond to their implementation, as well as the possibility to analyse how electronic bidding is being used in the different levels of public services.

A preliminary agenda of the conference (in Spanish) may be found [here](#).

Interested participants can register free of charge at the [event's website](#).

Event email: info@clubdeinnovacion.es

Event website: http://www.clubdeinnovacion.es/index.php?view=article&catid=15%3Anoticias&id=1597%3Ajornada-sobre-licitacion-electronica-burgos-20-de-enero&option=com_content&Itemid=92

Country: Spain

City/Location: Burgos

Organiser: Provincial Council of Burgos (Diputación Provincial de Burgos) and Club Innovacion

IN: e-Gov World 2011 - 20 - 21 January 2011

E-Gov World 2011 - the 5th International Summit on e-Governance and Mobile Governance

Started in 2004 as one of the flagship initiatives of The Society for Promotion of e-Governance, e-Gov World is South Asia's first and one of the most reputed platforms for the government practitioners, industry, academia and civil society organisations to share their learning practices and develop the foresight for transforming public services for inclusive development and sustainable growth.

The focus of this year's deliberation will be on Innovative Mobile Applications for Government Services, Open Solutions for Public Administration and Performance Management Strategies. The Mobile Applications Lounge for Showcasing m-solutions and the release of Mobile Governance Roadmap for India are some of the key features of this year's summit.

The key Thematic Areas of the e-Gov World 2011 Conference are:

- Mobile Governance Roadmap for India and global best practices in mobile applications for inclusive development and sustainable growth;
- Open Solutions for Public Administrations;

- e-Governance cooperation framework for South Asian countries - Developing next millennium public services collectively;
- Performance Management of Governance and Development Projects (Workshop).

Details on the important dates regarding the conference can be found on the [event's homepage](#).

Registration for the event can be performed [online](#) until 20 December 2010.

Event email: vikaskanungo@egovindia.org

Event website: <http://www.egovworld.org/>

Country: Asia

City/Location: New Delhi, India

Organiser: The Society for Promotion of e-Governance (SPEG)

BE: ETNO Innovation Day 2011 on eHealth - 25 January 2011

European Telecommunications Network Operators (ETNO) Association's Innovation Day 2011 - 'eHealth: an answer to EU healthcare and demographic challenges' - Interactive conference and exhibition

Healthcare is one of the sectors that can benefit the most from broadband-enabled innovation. eHealth applications and solutions which are currently developed and marketed throughout the EU by ETNO members have the potential to increase quality and efficiency of healthcare and improve its access for all. eHealth applications will encourage more people to connect to broadband and thereby contribute to the success of the Digital Agenda.

The ETNO Innovation Day 2011 will see the participation of Neelie Kroes, Vice-President of the European Commission for the Digital Agenda.

The themes of the conference are:

- How can eHealth applications contribute to meeting the healthcare challenge: address civilisation and chronic diseases (diabetes, cardio-vascular diseases) and improve access to healthcare?
- How can eHealth solutions address demographic and ageing challenge?
- What are the main obstacles to the take-up of eHealth applications?
- What are the business models that would enable a wide deployment of eHealth applications? What conditions need to be met to ensure the commercial success of eHealth?
- In line with the digital agenda, what actions are needed at the EU and national levels to enable a wider usage of eHealth applications by medical community and users?

The draft programme has been made available at the event website.

Registration can be performed [online](#).

Event email: diEU@etno.be

Event website: <http://www.etno.eu/Default.aspx?tabid=2283>

Country: Belgium

City/Location: Brussels

Organiser: European Telecommunications Network Operators' Association (ETNO)

BE: CPDP 2011 - Event on eHealth and Privacy - 25 January 2011

Event on eHealth and Privacy in the frame of the Annual Conference Computers, Privacy & Data Protection (CPDP 2011)

CPDP 2011 is a three-day conference where academics, practitioners, policymakers and activists can meet, exchange ideas and discuss emerging issues of information technology, privacy, data protection and law. The Event on eHealth and Privacy takes place on the morning first day of the conference.

On 15 March 2010, during the eHealth week, the [Barcelona Declaration 'European co-operation on eHealth'](#) was accepted by the Member States of the EU. It addressed the following points: political and strategic involvement; work on trust and acceptance; legal and ethical clarity; ensuring the protection of personal data; solutions for interoperability; connecting the eHealth policy with competition, innovation and research and also with cohesion and inclusion policy. The Declaration addresses a number of important legal issues for eHealth, especially privacy issues.

These issues will come back in the topics that are discussed in depth during the panels at the eHealth event. The detailed ehealth event programme may be found [here](#).

Registration can be performed [online](#).

Event email: info@cpdpconferences.org

Event website: <http://www.cdpconferences.org/index.html>

Country: Belgium

City/Location: Brussels

Organiser: Vrije Universiteit Brussel, the Université de Namur, the Universiteit van Tilburg, the Institut National de Recherche en Informatique et en Automatique and the Fraunhofer Institut für System und Innovationsforschung

IT: HEALTHINF 2011 - 26 - 29 January 2011

HEALTHINF 2011 - International Conference on Health Informatics, part of the International Joint Conference on Biomedical Engineering Systems and Technologies (BIOSTEC)

The purpose of the conference is to bring together researchers and practitioners interested in the application of information and communication technologies (ICT) to healthcare and medicine in general and to the specialised support to persons with special needs in particular.

Databases, networking, graphical interfaces, intelligent decision support systems and specialised programming languages are just a few of the technologies currently used in medical informatics. Mobility and ubiquity in healthcare systems, standardisation of technologies and procedures, certification, privacy are some of the issues that medical informatics professionals and the ICT industry in general need to address in order to further promote ICT in healthcare. In the case of medical rehabilitation and assistive technology the use of ICT has had important results in the enhancement of the quality of life, contributing to a full integration of all citizens in the societies they are also part of.

Some of the conference topics to be discussed include but are not limited to:

- eHealth
- Telemedicine
- Medical and Nursing Informatics
- Design and Development Methodologies for Healthcare IT
- Interoperability
- Semantic Interoperability
- Confidentiality and Data Security

- Knowledge Management
- Databases and Datawarehousing
- Decision Support Systems
- Wearable Health Informatics
- Mobile Technologies for Healthcare Applications
- Therapeutic Systems and Technologies
- Healthcare Management Systems
- Human-Machine Interfaces for Disabled Persons
- Development of Assistive Technology
- ICT, Ageing and Disability
- Practice-based Research Methods for Healthcare IT
- Electronic Health Records and Standards
- Software Systems in Medicine
- Pervasive Health Systems and Service
- eHealth for Public Health
- Clinical Problems and Applications

Further information about the conference topics may be found [here](#).

Event email: healthinf.secretariat@insticc.org
 Event website: <http://www.healthinf.biostec.org/>

Country: Italy

City/Location: Rome

Organiser: The Institute for Systems and Technologies of Information, Control and Communication (INSTICC)

IT: 2nd International Workshop on Medical Image Analysis and Description for Diagnosis Systems - 28 - 29 January 2011

2nd International Workshop on Medical Image Analysis and Description for Diagnosis Systems (MIAD 2011)

The 2nd International Workshop on Medical Image Analysis and Description for Diagnosis Systems (MIAD 2011) is organised in conjunction with 4th International Joint Conference on Biomedical Engineering Systems and Technologies - [BIOSTEC 2011](#).

MIAD 2011 aims to bring together researchers and practitioners working in medical and biomedical images processing domain. The workshop will also offer the opportunity to fill the gap between academic researchers, practitioners and industrial parts.

Authors were encouraged to submit papers describing original work, including methods, techniques, advanced prototypes, recent advances in acquisition devices (CT-Scan, MRI, 3D Ultrasound, molecular imaging), applications, diagnosis systems and tools. The call for papers is now closed.

Event email: biostec.secretariat@insticc.org
 Event website: <http://www.biostec.org/MIAD.asp>

Country: Italy

City/Location: Rome

Organiser: Institute for Systems and Technologies of Information, Control and Communication (INSTICC)

BE: C-Health Symposium 2011 - 3 February 2011

C-Health Symposium 2011

Belgium should be proud of the digitisation of its health care; however, medical information still remains fragmented. The eHealth symposium launches C-Cegeka, a new health portal that provides users with a full range of medical services regarding hospital, primary and secondary care. Cegeka can provide a complete circle of digital care. The patient is again at the centre.

The conference programme can be viewed [here](#).

Registration can be performed [online](#) or by sending an email at: symposium2011@cegeka.be.

Event email: symposium2011@cegeka.be

Event website:

<http://www.cegeka.be/NL/Algemeen/Events/EventType/EventView/EventId/12003/EventDateID/12270>

Country: Belgium

City/Location: Antwerp

Organiser: C-Cegeka

UK: ARTP Annual Conference 2011 - 3 - 5 February 2011

Association for Respiratory Technology & Physiology (ARTP) Annual Conference 2011

This event will benefit:

- Commissioners of health and social care services;
- Telecare service providers;
- Telehealth service providers;
- Health professionals, including: General Practitioners (GPs), Community Matrons and Occupational Therapists (OTs);
- Technology suppliers and developers;
- Telecare and telehealth project managers;
- Researchers and academics.

The conference programme can be viewed [here](#).

Registration can be performed by completing the relevant [form](#).

Event email: conference@artp.org.uk

Event website: <http://www.artp.org.uk/en/events/artp-conference/index.cfm>

Country: United Kingdom

City/Location: Glasgow

Organiser: Association for Respiratory Technology & Physiology

DE: Forum and Workshop in the Medical Device & Technology Test Expo 2011 - 8 - 10 February 2011

Forum and Workshop in the Medical Device & Technology Test Expo 2011

At the Medical Device & Technology Test Expo attendees will find the tools and resources they need to get ahead of the competition and reduce the chances of costly product recalls and alerts.

In parallel to the Expo, an open technology Forum and Workshop will take place over the three days, highlighting areas of key interest to engineers and technicians working in the medical device and technology industry.

The programme of the forum can be viewed [here](#) and of the workshop [here](#).

Event email: info@totalworldmedia.com

Event website: <http://www.medicaldevicetestexpo.com/>

Country: Germany

City/Location: Cologne

Organiser: Total World Media Ltd

US: 'Medicine Meets Virtual Reality' Conference - 8 - 12 February 2011

Medical Education Conference for Physicians (MMVR18-NextMed) - 'Medicine Meets Virtual Reality'

MMVR is organized to be an educational environment that stimulates communication and collaboration among scientists, engineers, physicians, surgeons, educators, students, military, government, and industry. It supports the development and adoption of advanced medical technologies for medical care and education. Its goal is improved precision, efficiency, and outcomes in patient care, practitioner training, and public health. The MMVR curriculum, by combining rigorous assessment with speculative vision, aims to create forward-thinking solutions to health problems.

Presentations are chosen to educate participants on:

- Simulation advances that, supported by haptics and modeling, are transforming medical education, procedural training, psychotherapy, rehabilitation, and other areas of healthcare:
- The novel imaging, visualisation, and data fusion techniques that are revolutionizing diagnosis and therapy.
- Robotics and sensors that extend the reach of healthcare providers in patient assessment and treatment.
- Intelligence networks that inform provider decision-making and foster a collaborative medical environment.
- Broader goals, accomplishments, and challenges in the development and application of novel devices and methods for medical care and education.

The initial event programme may be found [here](#). Registration can be performed [online](#).

Event email: MMVR18@NextMed.com

Event website: <http://www.nextmed.com/index.html>

Country: North America

City/Location: Newport Beach, California, United States

Organiser: MMVR Organising Committee

UK: Mobile and Wireless Healthcare conference 2011 - 16 February 2011

Mobile and Wireless Healthcare conference 2011: 'Improving access to care at the point of need'

With an ageing population, rising unemployment and more people struggling with debt, the NHS is facing increased demand for its services. More care is being delivered out in the community, and without the technology to enable remote working, home care or monitoring, there will be an even greater pressure on the Primary Care Trusts (PCTs) already strained resources.

Aimed at Information and Communications Technology (ICT) and service delivery teams in the NHS, the conference will provide both practical advice and guidance with key topics including:

- New approaches to working;
- Inspiring innovation;
- Healthcare in the cloud;
- Reaping the benefits of telehealth and telecare.

The conference programme can be viewed [here](#).

Registration can be performed [online](#) with the payment of a fee.

Event email: mobilewireless@medivents.co.uk

Event website: <http://www.guardian.co.uk/mobile-wireless>

Country: United Kingdom

City/Location: Birmingham

Organiser: Guardian Conference Team

EU: Get Online Week 2011 - 28 - 5 March 2011

Get Online Week 2011

Following the success of [Get Online Day 2010](#) when almost 70 000 people were reached, Telecentre-Europe is organising a new campaign - Get Online Week 2011. This event is a Europe wide campaign to get new computer users online. It helps to get people through the doors of their local telecentres, enabling staff to build people's confidence to move on into more structured learning.

The Get Online Week 2011 campaign aims to:

- bring people online (focus on the offline Europeans, those who have never accessed Internet before);
- raise awareness with the press and the stakeholders of digital inclusion benefits;
- promote and increase usage of telecentres across Europe;
- demonstrate telecentres eInclusion impact at the European level.

The expected outcomes of the Get Online Week 2011 are:

- Over 100 000 beneficiaries from at least 20 nations;
- Over 1000 telecentres involved;
- High PR and visibility across Europe and in each individual participating nation.

Further information about the event can be found online in a detailed [presentation](#).

Registration to the event is free-of-charge and can be performed [online](#).

Event email: info@telecentre-europe.org / laurentiu.bunescu@telecentre-europe.org

Related ePractice News Article:

[EU: 100 000 Europeans to get online in a week](#)

Event website: <http://getonlineweek2011.wordpress.com/>

Country: Pan european

City/Location: Various cities throughout Europe

Organiser: Telecentre-Europe

Assisted workshop: Fiction or reality? 50% of public procurement above the EU public procurement threshold should be carried out electronically - 24 March 2011

After 2 successful meetings, jointly organised with epractice about the topic of the preawarding phase in eProcurement, auftrag.at proudly invites again – to present your case in the wonderful surroundings of Vienna.

The workshop will focus on the progress and acceptance of eProcurement: Which tools are available for various countries? How much traffic do the applications have to handle? What are the measurable benefits? Are there still any problems and obstacles?

The workshop targets contracting authorities, service providers and members of the administration of the European Union.

The following objectives are to be reached during the workshop:

- Ø Key data of eProcurement for usage and benefits are presented by practitioners
- Ø The biggest obstacles for electronic procurement are defined
- Ø New developments in procurement solutions are presented

Content:

- Ø Use of eProcurement solutions in practice
 1. Functional volume of the eProcurement solution in your organisation/country
 2. Quantity structure of use number of electronic announcements, users, tenders
 3. Experiences
 4. Lessons learnt
 5. Involvement in international initiatives like STORK, PEPPOL, etc.
- Ø Problems and obstacles:
 1. Legal
 2. Organisational
 3. Technical

Ø Future development:

1. How do you think eProcurement will develop in the next years?
2. What is necessary to boost the topic?
3. Personal resume to the topic of eProcurement

In parallel to the presentations a panel will be organised to discuss the crucial enablers or hurdles for the electronic transaction of procurement processes in an open space. Please feel free to suggest any topics to be outpointed and discussed during the meeting.

A **“Call for presentations”** and a **“Call for Open Space-topics”** is open till 22 January 2011. Everyone who is interested in sharing his experience and presenting a case is invited to contact us by e-mail to office@auftrag.at.

Country: Austria

City/Location: Vienna

Organiser: Auftrag.at & ePractice

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