

European eGovernment Awards 2009

4th Ministerial eGovernment Conference: Teaming up for the eUnion

19-20 November 2009, Malmö, Sweden



Objective

The contractor for the European eGovernment Awards, organised – at the request of the European Commission Services and the 2009 Swedish Presidency – a competition to select the exhibitors for the "Teaming up for the eUnion" conference and the winners of the European eGovernment Awards 2009.

The following categories were covered by the Awards:

- **Category 1: eGovernment supporting the single market:** The most outstanding practices in cross-border eServices and information sharing which have an impact on the mobility for citizens and businesses across the EU will be identified in this category. A case should deal with the implementation and/or support of internal market policies, such as the Services Directive, employment policies, public procurement, social security systems, etc.
- **Category 2a: eGovernment empowering citizens:** The focus here is to identify the most outstanding practices on improved and easier access to public services for citizens as the major beneficiaries of eGovernment. ICT solutions for participation and/or engagement and/or involvement of all groups in society in policy-making and implementation as well as public service provision are included in this category.
- **Category 2b: eGovernment empowering businesses:** The focus here is to identify the most outstanding practices on improved and easier access to public services for companies. This implies that your case supports the creation of business opportunities (potentially across Europe), thereby enhancing competition and generating savings for businesses and, in particular, small and medium enterprises (SMEs).
- **Category 3: eGovernment enabling administrative efficiency and effectiveness:** The most outstanding practices in innovating and/or re-organising services and processes to make administrations more efficient and effective and reduce administrative burden will be identified.

Independent experts evaluate the applications and determine the winners. A separate public prize will be awarded based on the online votes cast by members of ePractice.eu (membership open to all). Voting closed on 11 November 2009 at 18:00 CET.

The 52 best applications are given the opportunity to exhibit at the conference. Vice President and Commissioner of the European Commission Siim Kallas together with Minister Mats Odell of the Swedish Presidency presents the European eGovernment Awards 2009 for the public prize at the 5th Ministerial Government Conference and Exhibition in Malmö, Sweden, on 19-20 November 2009 - winners are announced on 19 November 2009.

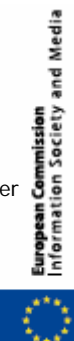
Facts

- Submissions from 31 of 34 eligible countries¹
- Number of submissions: 259
- Number of finalists: 52

¹ To be eligible, a submission must come from one of the following countries: an EU Member State, an EU candidate country or a member of EFTA



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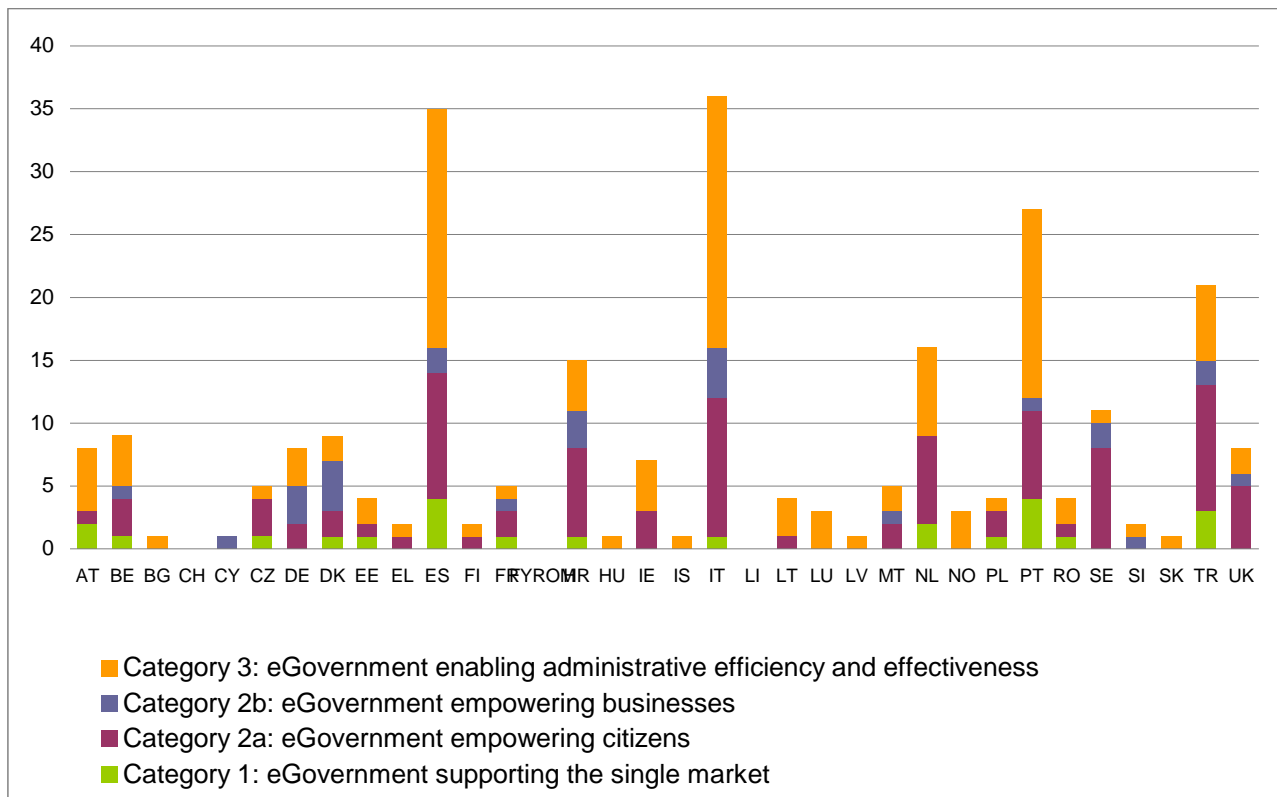
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Submissions per country and theme



Winners

- **Category 1. eGovernment supporting the Single Market:** [EU-OPA, the European Order for Payment Application](#) (Austria and Germany)
- **Category 2a. eGovernment empowering citizens:** [Genvej](#) (Denmark)
- **Category 2b. eGovernment empowering businesses:** [MEPA, the Public Administration eMarketplace](#) (Italy)
- **Category 3. eGovernment enabling administrative efficiency and effectiveness:** [Licensing of Hunters via the "Multibanco" ATM Network](#) (Portugal)
- **Public prize:** [SMS Information System](#) (Turkey)

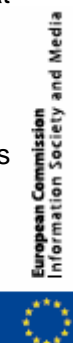
Publications

Research report

The research report will be published in the beginning of 2010. The publication will be available at www.epractice.eu/awards

Exhibition Catalogue

This catalogue provides a short **appetizer** and **contact details** of all **52 cases** that were selected as finalists by the independent jury. The cases are presented in four categories:



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- Category 1: eGovernment supporting the single market
- Category 2a: eGovernment empowering citizen
- Category 2b: eGovernment empowering businesses
- Category 3: eGovernment enabling administrative efficiency and effectiveness

The publication is available at www.epractice.eu/en/awardsmediakit



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