



Three projects developed in UK are amongst the finalists competing for the 4<sup>th</sup> **European eGovernment Awards 2009** - an initiative of the European Commission to stimulate innovation by identifying best practice examples using information and communication technologies in public sector organisations. This year 52 awards finalists from 17 countries are competing for the prizes. The winners will be announced on 19 November at the Ministerial eGovernment Conference 2009 in Malmö (Sweden). For the first time the finalists' projects are accessible online through a virtual exhibition.

### Selected finalists 2009: United Kingdom

The UK has always been one of the most active and successful countries participating in the eGovernment Awards, both in terms of number of submissions and quality cases. This year, three out of eight UK submissions have been selected as finalists:

- **Kent TV** offers a novel channel for participation;
- **Liverpool City Council** case is an example of a citizen-based eGovernment;
- **PCS** shows how to handle eProcurement in Scotland.

UK partners are also involved in the following finalist cases: pan-European projects **EUCARIS** and **EULIS** (see Dutch country factsheet <http://www.epractice.eu/awardsmediakit>). In addition, three other UK submissions were recognised as good practices.

#### Kent TV (KTV)

*Citizens given a voice on publicly-funded TV*  
*Category 2a: eGovernment empowering citizens*



Kent TV is the first publicly-funded broadband TV channel in England, with 14 channels on the internet, a wide range of topics and the possibility for viewers to upload their own videos to the site. Kent TV brings in sizeable savings for the City Council and enables Kent organisations and citizens to have a voice and showcase projects, charities and ideas. It has proven to be an effective tool to reach new audiences, especially youngsters. → [www.KentTV.com](http://www.KentTV.com)

#### Liverpool City Council, eGovernment Transformation (LCCEGT)

*City Council hi-tech turnaround for the benefit of citizens*  
*Category 2a: eGovernment empowering citizens*



The City of Liverpool

The Liverpool City Council used to suffer from low-quality public services, general poor performance and ineffective investment. A complete turnaround has taken place since the launch of LCCEGT. The project brings in a single point of contact, extensive use of ICT for the benefit of both citizens and the Council and channels for feedback. Customer satisfaction levels have risen to 94% and staff are now highly motivated, thus triggering further innovation.

→ [www.liverpool.gov.uk](http://www.liverpool.gov.uk)

#### Public Contracts Scotland (PCS)

*Connecting public and private sector business*  
*Category 3: eGovernment enabling administrative efficiency and effectiveness*



public contracts  
scotland

PCS allows all public sector contracting authorities in Scotland to manage the procurement process from end-to-end in an electronic environment, from preparing standard documentation to awarding a contract. PCS also provides a one-stop-shop for suppliers who can register and receive free email alerts, thereby improving the relationship between public and private sector business. Within twelve months of the project launch date, 28,000 suppliers had registered. 125 out of the 185 targeted contracting authorities are now actively using the system.

→ [www.publiccontractsscotland.gov.uk/](http://www.publiccontractsscotland.gov.uk/)





### 4<sup>th</sup> EUROPEAN eGOVERNMENT AWARDS 2009 – FACTS

- Submissions from 31 out of 34 eligible countries
- Total number of submissions: 259
- Number of finalists: 52 from 17 countries
- Number of finalists by categories:
  - Category 1: eGovernment supporting the Single Market - 5 finalists
  - Category 2a: eGovernment empowering citizens - 18 finalists
  - Category 2b: eGovernment empowering businesses - 6 finalists
  - Category 3: eGovernment enabling administrative efficiency and effectiveness - 23 finalists

### 4<sup>th</sup> EUROPEAN eGOVERNMENT AWARDS 2009 - CATEGORIES

- **Category 1. eGovernment supporting the Single Market:** strengthening the Single Market by increasing mobility for businesses and citizens in the EU;
- **Category 2. eGovernment empowering citizens:** improving access to public services for citizens;
- **Category 2b. eGovernment empowering businesses:** improving access to public services for companies, by creating business opportunities and generating savings for businesses (particularly SMEs);
- **Category 3. eGovernment enabling administrative efficiency and effectiveness:** making public services and administrative processes simpler and more efficient, thus reducing the administrative burden.

A separate **public prize** will be awarded based on the online votes cast by members of ePractice.eu (membership open to all).

### EUROPEAN eGOVERNMENT AWARDS BACKGROUND

The purpose of the European eGovernment Awards is to support the implementation of European eGovernment policy and strategies and facilitate good practice exchange. In this context, since their launch in 2003 the Awards have been promoting the best ICT-based solutions for public services in Europe.

The European eGovernment Awards are organised every two years, coinciding with high-level EU Ministerial eGovernment conferences. Their aim is to monitor progress and identify policy and research priorities for the future. This year the 5<sup>th</sup> Ministerial eGovernment Conference, "Teaming up for the eUnion", is a European Commission-Swedish Presidency joint event. It will take place on 19-20 November 2009 in Malmö (Sweden). The European eGovernment Awards ceremony and Finalists Exhibition are integral parts of the conference.

### VIRTUAL EXHIBITION

Virtual Exhibition of European eGovernment Awards is accessible at <http://www.expopolis.com/>

### FURTHER INFORMATION

Awards website: [www.epractice.eu/en/awards](http://www.epractice.eu/en/awards)

Full list of finalists: [www.epractice.eu/en/awards/finalists](http://www.epractice.eu/en/awards/finalists)

5<sup>th</sup> Ministerial eGovernment Conference, 19-20 Nov 2009, Malmö (SE): [www.egov2009.se](http://www.egov2009.se)

Press queries: [info-eGov-conference-press@ec.europa.eu](mailto:info-eGov-conference-press@ec.europa.eu) Tel: +32 2 299 45 31

### EUROPEAN eGOVERNMENT AWARDS CONSORTIUM

- Center for European Public Administration, AT [www.donau-uni.ac.at/verwaltung](http://www.donau-uni.ac.at/verwaltung)
- Danish Technological Institute, DK [www.teknologisk.dk](http://www.teknologisk.dk)
- RSO S.p.A., Rome, IT [www.rso.it](http://www.rso.it)
- P.A.U. Education, ES [www.paueducation.com](http://www.paueducation.com)

