



Two projects developed in Sweden are amongst the finalists competing for the 4<sup>th</sup> **European eGovernment Awards 2009** - an initiative of the European Commission to stimulate innovation by identifying best practice examples using information and communication technologies in public sector organisations. This year 52 awards finalists from 17 countries are competing for the prizes. The winners will be announced on 19 November at the Ministerial eGovernment Conference 2009 in Malmö (Sweden). For the first time the finalists' projects are accessible online through a virtual exhibition.

### Selected finalists 2009: Sweden

A total of 11 cases were submitted this year, being the highest number of Swedish participations in the history of the eGovernment Awards. Two Swedish cases have been selected as finalists:

- **CS** is a single platform to the Stockholm's public services;
- **Verksam.se** provides SMEs with a online one-stop-shop.

Moreover, Swedish partners are involved in the following finalist cases: pan-European projects **EUCARIS** and **EULIS** (see Dutch country factsheet <http://www.epractice.eu/awardsmediakit>) and the cross-border project **Oresunddirekt** (see Danish country factsheet).

In addition, six other Swedish submissions were recognised as good practices.

#### Compare Services in the City of Stockholm (CS)

*Making well-informed choices on public services*

*Category 2a: eGovernment empowering citizens*



Looking for pre-schools, sports facilities and other public services can be time-consuming – and one is never sure of the comparative value of each. Stockholm's web-based Service Map managed to change this. It provides residents with a single platform where they can easily compare services, the level of existing user satisfaction and other requirements. They can also apply for available places. The application has successfully, and dramatically, cut the amount of time and energy spent by both citizens and the administration on assessing and providing services. → [www.stockholm.se/jamfor](http://www.stockholm.se/jamfor)

#### Swedish Business Link to Government (Verksam.se)

*Integrating public information and services to create business opportunities*

*Category 2b: eGovernment empowering businesses*

*Verksam.se*

Verksam.se provides a single point of contact for entrepreneurs and enterprises wishing to access relevant eServices and information from around 70 public authorities. By developing the portal from the users' perspective, Verksam.se simplifies the start-up and running of a business and provides new tools and relevant information in a structured, user-friendly and highly accessible way. → [www.verksam.se](http://www.verksam.se)





### 4<sup>th</sup> EUROPEAN eGOVERNMENT AWARDS 2009 – FACTS

- Submissions from 31 out of 34 eligible countries
- Total number of submissions: 259
- Number of finalists: 52 from 17 countries
- Number of finalists by categories:
  - Category 1: eGovernment supporting the Single Market - 5 finalists
  - Category 2a: eGovernment empowering citizens - 18 finalists
  - Category 2b: eGovernment empowering businesses - 6 finalists
  - Category 3: eGovernment enabling administrative efficiency and effectiveness - 23 finalists

### 4<sup>th</sup> EUROPEAN eGOVERNMENT AWARDS 2009 - CATEGORIES

- **Category 1. eGovernment supporting the Single Market:** strengthening the Single Market by increasing mobility for businesses and citizens in the EU;
- **Category 2. eGovernment empowering citizens:** improving access to public services for citizens;
- **Category 2b. eGovernment empowering businesses:** improving access to public services for companies, by creating business opportunities and generating savings for businesses (particularly SMEs);
- **Category 3. eGovernment enabling administrative efficiency and effectiveness:** making public services and administrative processes simpler and more efficient, thus reducing the administrative burden.

A separate **public prize** will be awarded based on the online votes cast by members of ePractice.eu (membership open to all).

### EUROPEAN eGOVERNMENT AWARDS BACKGROUND

The purpose of the European eGovernment Awards is to support the implementation of European eGovernment policy and strategies and facilitate good practice exchange. In this context, since their launch in 2003 the Awards have been promoting the best ICT-based solutions for public services in Europe.

The European eGovernment Awards are organised every two years, coinciding with high-level EU Ministerial eGovernment conferences. Their aim is to monitor progress and identify policy and research priorities for the future. This year the 5<sup>th</sup> Ministerial eGovernment Conference, "Teaming up for the eUnion", is a European Commission-Swedish Presidency joint event. It will take place on 19-20 November 2009 in Malmö (Sweden). The European eGovernment Awards ceremony and Finalists Exhibition are integral parts of the conference.

### VIRTUAL EXHIBITION

Virtual Exhibition of European eGovernment Awards is accessible at <http://www.expopolis.com/>

### FURTHER INFORMATION

Awards website: [www.epractice.eu/en/awards](http://www.epractice.eu/en/awards)

Full list of finalists: [www.epractice.eu/en/awards/finalists](http://www.epractice.eu/en/awards/finalists)

5<sup>th</sup> Ministerial eGovernment Conference, 19-20 Nov 2009, Malmö (SE): [www.egov2009.se](http://www.egov2009.se)

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### EUROPEAN eGOVERNMENT AWARDS CONSORTIUM

- Center for European Public Administration, AT [www.donau-uni.ac.at/verwaltung](http://www.donau-uni.ac.at/verwaltung)
- Danish Technological Institute, DK [www.teknologisk.dk](http://www.teknologisk.dk)
- RSO S.p.A., Rome, IT [www.rso.it](http://www.rso.it)
- P.A.U. Education, ES [www.paueducation.com](http://www.paueducation.com)

