



Two projects developed in Greece are amongst the finalists competing for the **4th European eGovernment Awards 2009** - an initiative of the European Commission to stimulate innovation by identifying best practice examples using information and communication technologies in public sector organisations. This year 52 awards finalists from 17 countries are competing for the prizes. The winners will be announced on 19 November at the Ministerial eGovernment Conference 2009 in Malmö (Sweden). For the first time the finalists' projects are accessible online through a virtual exhibition.

Selected finalists 2009: Greece

Greece has submitted two cases, both of which have been selected as finalists:

- **eDialogos** aims to enhance citizens' participation through an eDemocracy platform;
- **ERMIS** is a comprehensive initiative to offer a one-stop platform for citizens and businesses.

eDialogos

Redesigning Plato's Republic

Category 2a: eGovernment empowering citizens



eDialogos is an innovative and fully-fledged online eDemocracy platform allowing citizens of the City of Trikala to participate in decision-making processes. Within a specific timeframe, different e-tools allow for citizen feedback: an ePoll for agenda setting, a moderated eForum with pre-determined discussion threads, eSurveys to quantify opinions, and an interactive online real-time webcast of the city council proceedings, where citizens can offer their feedback directly. Cultivating a "culture of participation", this platform is based on good practices from around the world. → www.edialogos.gr

Interoperability Infrastructure for Service Transformation (ERMIS)

Collaborative toolset to manage service transformation

Category 3: eGovernment enabling administrative efficiency and effectiveness



ERMIS constitutes a systematic approach for one-stop, automated, interoperable digital services for citizens and businesses at national and local administration levels. ERMIS covers more than 18,000 administrative units, 1,000 government-to-citizen and government-to-business services *plus* almost 4,000 public administration forms. ERMIS encompasses the Greek Interoperability Framework, a novel approach to interoperability standardisation. It provides systematic and organised standards, guidelines and documentation for public administrations, businesses and citizens. → www.ermis.gov.gr





4th EUROPEAN eGOVERNMENT AWARDS 2009 – FACTS

- Submissions from 31 out of 34 eligible countries
- Total number of submissions: 259
- Number of finalists: 52 from 17 countries
- Number of finalists by categories:
 - Category 1: eGovernment supporting the Single Market - 5 finalists
 - Category 2a: eGovernment empowering citizens - 18 finalists
 - Category 2b: eGovernment empowering businesses - 6 finalists
 - Category 3: eGovernment enabling administrative efficiency and effectiveness - 23 finalists

4th EUROPEAN eGOVERNMENT AWARDS 2009 - CATEGORIES

- **Category 1. eGovernment supporting the Single Market:** strengthening the Single Market by increasing mobility for businesses and citizens in the EU;
- **Category 2. eGovernment empowering citizens:** improving access to public services for citizens;
- **Category 2b. eGovernment empowering businesses:** improving access to public services for companies, by creating business opportunities and generating savings for businesses (particularly SMEs);
- **Category 3. eGovernment enabling administrative efficiency and effectiveness:** making public services and administrative processes simpler and more efficient, thus reducing the administrative burden.

A separate **public prize** will be awarded based on the online votes cast by members of ePractice.eu (membership open to all).

EUROPEAN eGOVERNMENT AWARDS BACKGROUND

The purpose of the European eGovernment Awards is to support the implementation of European eGovernment policy and strategies and facilitate good practice exchange. In this context, since their launch in 2003 the Awards have been promoting the best ICT-based solutions for public services in Europe.

The European eGovernment Awards are organised every two years, coinciding with high-level EU Ministerial eGovernment conferences. Their aim is to monitor progress and identify policy and research priorities for the future. This year the 5th Ministerial eGovernment Conference, "Teaming up for the eUnion", is a European Commission-Swedish Presidency joint event. It will take place on 19-20 November 2009 in Malmö (Sweden). The European eGovernment Awards ceremony and Finalists Exhibition are integral parts of the conference.

VIRTUAL EXHIBITION

Virtual Exhibition of European eGovernment Awards is accessible at <http://www.expopolis.com/>

FURTHER INFORMATION

Awards website: www.epractice.eu/en/awards

Full list of finalists: www.epractice.eu/en/awards/finalists

5th Ministerial eGovernment Conference, 19-20 Nov 2009, Malmö (SE): www.egov2009.se

Press queries: info-eGov-conference-press@ec.europa.eu Tel: +32 2 299 45 31

EUROPEAN eGOVERNMENT AWARDS CONSORTIUM

- Center for European Public Administration, AT www.donau-uni.ac.at/verwaltung
- Danish Technological Institute, DK www.teknologisk.dk
- RSO S.p.A., Rome, IT www.rso.it
- P.A.U. Education, ES www.paueducation.com

