



European eGovernment Awards 2009 finalists announced today

24 August 2009

European Commission and
European eGovernment Awards Consortium

The European Commission has announced today the names of the 52 finalists that are going to compete for the European eGovernment Awards 2009. The Awards ceremony will take place on 19th November in Malmö (Sweden). The 52 selected projects are managed by public authorities at local, regional or national level from 17 different European countries, providing services in their own locality or cross-border. All projects make a significant contribution to increasing the efficiency of public services in Europe through the use of digital technologies.

The 4th edition of the prestigious European eGovernment Awards aims at promoting best practices and the most innovative electronic solutions that public authorities in Europe have developed to facilitate citizens' and business' access to public services, reduce the administrative burden, and increase public administrations' efficiency. All finalists competing for the Awards use state-of-the-art applications such as innovative websites and portals, SMS-based services, web 2.0 as well as other ICT-based solutions.

The winners of the 2009 Awards will be announced on 19 November in Malmö (Sweden) during the 5th Ministerial eGovernment Conference, a joint event organised by the European Commission and the Swedish EU Presidency, which aims at monitoring progress in eGovernment, accelerating the adoption of eGovernment policies in Europe and identifying research priorities for the future.

During the event, the finalists will participate in a large-scale exhibition to showcase and promote their projects. A committee of judges composed of independent experts in the field will visit the exhibition and will select amongst the 52 finalists the best project in each of the following four categories:

- **eGovernment supporting the Single Market:** strengthening the Single Market by increasing mobility for businesses and citizens in the EU;
- **eGovernment empowering citizens:** improving access to public services for citizens;
- **eGovernment empowering businesses:** improving access to public services for companies, by creating business opportunities and generating savings for businesses (particularly SMEs);
- **eGovernment enabling administrative efficiency and effectiveness:** making public services and administrative processes simpler and more efficient, thus reducing the administrative burden.

A separate **public prize** will be awarded in Malmö based on the online votes cast by members of ePractice.eu (membership open to all).





The European Commission has also announced the list of projects that have been awarded with the epractice.eu Good Practice Label in recognition of their grade of excellence. You will find the list of the **52 awards finalists** and **56 additional good practice label recipients** by clicking [here](#).

Background information

The European eGovernment Awards is an initiative of the European Commission organised every two years, coinciding with regular high-level EU eGovernment conferences. The purpose of these Awards is to support the implementation of European eGovernment policy and strategies and facilitate good practice exchange. In this context, since their launch in 2003 the Awards have been promoting the best ICT-based solutions for public services in Europe.

The finalists of the 2009 European eGovernment Awards

Category 1 - eGovernment supporting the Single Market

- *Antwoord voor bedrijven – AvB* www.antwoordvoorbedrijven.nl (The Netherlands)
- *Cross-border digital signature in company registration portal – CrossBorderDS* <https://ettevotjaportaal.rik.ee> (Estonia)
- *European Land Information Service - EULIS* www.eulis.eu (The Netherlands)
- *European Order for Payment Application – EU-OPA* www.bmj.gv.at/service/content.php?nav=73 (Austria)
- *Oresunddirekt Service* www.oresunddirekt.com (Denmark)

Category 2a - eGovernment empowering citizens

- *Castilla y León 012 Citizen and Administrative Service* www.jcyl.es/ (Spain)
- *Catalonia Citizen-Care-Centric approach to eGovernment – C3Cat* www.gencat.cat (Spain)
- *City of Helsinki Service Map* www.hel.fi/palvelukartta/ (Finland)
- *Cologne - Participatory Budgeting* <https://buengerhaushalt.stadt-koeln.de> (Germany)
- *Compare Services in the City of Stockholm – CS* www.stockholm.se/jamfor (Sweden)
- *eDialogos* www.edialogos.gr (Greece)
- *Genvej* www.gentofte.dk/Genvej (Denmark)
- *Kent TV* www.kentTV.com (United Kingdom)
- *Liverpool City Council, eGovernment Transformation – LCCEGT* www.liverpool.gov.uk (United Kingdom)
- *losingyourjob.ie: Irish website for newly unemployed people* www.losingyourjob.ie (Ireland)
- *MyHELP - Your personalised service portal on official channels* www.myhelp.gv.at (Austria)
- *Participa en Andalucía – CFRPA* www.participaenandalucia.net (Spain)
- *Petrol Stations Geoportal (MITYC)* <http://geoportal.mityc.es/hidrocarburos/eess/> (Spain)
- *Portuguese Social Security Contact Centre - Via Segurança Social* www.seg-social.pt (Portugal)
- *SMS Information System – SMS Info* www.adalet.gov.tr/english/sms/ (Turkey)
- *South Dublin Digital Book Service – SDDBS* www.southdublinlibraries.ie (Ireland)





- *The 2nd Generation of Portuguese Citizen's Shop* www.logadocidadao.pt (Portugal)
- *Virtual Cities 2009* www.virtueel.nl (The Netherlands)

Category 2b - eGovernment empowering businesses

- *Front Office Employment* www.autravail.be (Belgium)
- *IR Services On-Line* www.ird.gov.mt (Malta)
- *NemHandel - Open shared e-business infrastructure* <http://en.itst.dk/architecture-and-standerds/nemhandel> (Denmark)
- *Research Portal with online support - RePOS* www.forschung-sachsen-anhalt.de (Germany)
- *The Italian Public Administration eMarketplace* www.acquistinretepa.it (Italy)
- *Verksam.se - Swedish Business Link to Government* www.verksam.se (Sweden)

Category 3 - eGovernment enabling administrative efficiency and effectiveness

- *Basque Government's eProcurement System (Spain, 2005-09) - BGEPS* www.ogasun.ejgv.euskadi.net/r51-3712/en/ (Spain)
- *DIGICHAMBERS* www.digichambers.be (Belgium)
- *Digit 2.0 The Digital Criminal Trial of the Court of Cremona* www.giustizia.it (Italy)
- *Digital Land Register – KRIS* www.rik.ee/33192 (Estonia)
- *e-Catalunya: boosting eGov innovation by Communities of Practice* <http://ecatalunya.gencat.cat> (Spain)
- *EasyLog-in* <https://login.sikker-adgang.dk/fobslogin/visomlogin.do> (Denmark)
- *ELMER – User Interface Guidelines for Governmental Web Forms* www.brreg.no/elmer/elmer2-english.pdf (Norway)
- *eProcurement System by the Federal Procurement Agency* www.bbg.gv.at (Austria)
- *eServices Platform of the Barcelona City Council –eTramits* www.bcn.cat/tramits (Spain)
- *EUCARIS, the European car and driving licence information system* www.eucaris.net (The Netherlands)
- *General Municipal Model Architecture -GEMMA* <http://egem-iteams.nl/gemma> (The Netherlands)
- *Government Information System of Veneto Region* www.regione.veneto.it/Temi+Istituzionali/Statistica/ (Italy)
- *Intercent - Agency for the development of the telematic market* www.intercent.it (Italy)
- *Interoperability Infrastructure for Service Transformation – ERMIS* www.ermis.gov.gr (Greece)
- *Licensing of Hunters via the “Multibanco” ATM network* www.afn.min-agricultura.pt/portal/caca/cacador/licensas-de-caca (Portugal)
- *LoS@BMF - Performance-Orientated Controlling* www.bmf.gv.at (Austria)
- *Malta Environment and Planning Authority (MEPA) Applications* www.mepa.gov.mt (Malta)
- *National Judiciary Informatics System – UYAP* www.uyap.gov.tr/english (Turkey)
- *PIANOO-desk; a network of practice on public procurement* www.pianoo.nl (The Netherlands)
- *PloneGov: open source collaboration for the public sector* www.plonegov.org (Belgium)
- *Public Contracts Scotland* <http://publiccontractsscotland.gov.uk/> (United Kingdom)
- *Red de Municipios Digitales (RMD)/Digital Municipalities Network* www.jcyl.es/rmd (Spain)
- *Tax Return Online* www.vero.fi/veroilmoitus/ (Finland)





For further information, please visit www.epractice.eu/awards or contact the Awards Helpdesk: awards@epractice.eu.

For press queries please contact: info-eGov-conference-press@ec.europa.eu
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List of finalists and good practice label recipients:
<http://www.epractice.eu/en/awardsfinalists2009>

Related Information

- ◆ Awards webpage on the ePractice.eu portal: www.epractice.eu/awards
- ◆ Previous European eAwards: www.epractice.eu/awards
- ◆ 5th Ministerial eGovernment Conference, 19-20 November 2009, Malmö (SE)
<http://www.egov2009.se/>
- ◆ Accreditation for media: http://www.se2009.eu/en/press/media_accreditation
- ◆ European Commission Information Society portal:
http://ec.europa.eu/information_society/soccul/egov/index_en.htm
- ◆ EU eGovernment policy:
http://ec.europa.eu/information_society/activities/egovernment/policy/index_en.htm

Contact

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European eGovernment Awards Consortium

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www.donau-uni.ac.at/verwaltung |
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www.teknologisk.dk |
|  | P.A.U. Education, ES
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