



Submit your ICT case and win a European eGovernment Award

17 March 2009

European Commission and European eGovernment Awards Consortium

The European Commission invites local and regional public sector organisations to submit their Information and Communication Technologies (ICT) cases to the European eGovernment Awards 2009. Your good practice case and experience will highlight how ICT improve service delivery to citizens and businesses across Europe. Good practice cases will be selected for the European eGovernment Awards by a panel of independent experts.

Why apply

Submitting your case and experience to the Awards you will have a chance to:

- ♦ Win one of the five prestigious European eGovernment Awards 2009
- ♦ Participate in the Exhibition area at the 5th Ministerial eGovernment Conference 2009
- ♦ Be awarded with the ePractice.eu Good Practice Label in recognition of your proven credibility, grade of excellence and scope of research
- ♦ Become a distinguished case within the www.ePractice.eu community of experts
- ♦ Draw attention to your achievements in the use of ICT in your home town, region or country
- ♦ Network with other stakeholders and have your case and experience highlighted at the ePractice.eu portal

Share your experience with the Awards and support the European Commission in its mission to improve the quality of life of citizens through ICT; increasing trust in government and public sector organisations and contributing to increase competitiveness of companies and businesses.

Ministerial eGovernment Conferences are organised every two years by the European Commission and the revolving Presidency of the EU. The aim is to monitor progress and identify policy and research priorities for the future.

The 5th Ministerial eGovernment Conference, "Teaming up for the eUnion", will take place the 19-20 of November 2009 in Malmö (Sweden) and is organised by the European Commission and Swedish Presidency of the EU. The European eGovernment Awards ceremony and Finalists Exhibition are integral parts of the conferences.

A Ministerial Declaration for future EU and Member States eGovernment priorities and objectives will also be announced.





Awards categories

You can submit your case and experience in the following categories¹:

- ◆ **Category 1 - eGovernment supporting the Single Market:** The most outstanding practices in cross-border e-services and information sharing which have an impact on mobility for citizens and businesses across the EU will be identified.
- ◆ **Category 2a - eGovernment empowering citizens:** The focus here is on improved and easier access to public services for citizens as the major beneficiaries of eGovernment, ICT solutions for participation and/or engagement and/or involvement of all groups in society.
- ◆ **Category 2b - eGovernment empowering businesses:** The focus here is on improved and easier access to public services for companies creating business opportunities across Europe and thereby enhancing competition and generating savings for businesses and SMEs.
- ◆ **Category 3 - eGovernment enabling administrative efficiency and effectiveness:** Innovation or re-organisations in services and processes making administrations more efficient and effective and reducing administrative burden will be considered.

A separate **public prize** will be awarded based on the online votes cast by members of ePractice.eu (membership open to all).

Awards criteria

Submissions will be evaluated by independent experts using the following criteria:

- ◆ Relevance
- ◆ Impact
- ◆ Innovation
- ◆ Potential for sharing good practice
- ◆ Management approach
- ◆ Communication and dissemination approach

Who can apply

All public administrations (national, regional, local, etc.) from EU Member States, EFTA countries (Iceland, Liechtenstein, Norway and Switzerland) and Candidate Countries (Croatia, Former Yugoslav Republic of Macedonia and Turkey) that deliver eGovernment services and solutions can apply. Applications must be for cases currently in operation and supported by a public sector actor.

How to apply

Cases are to be submitted using the online submission form available on the awards website. The online submission will open at the end of March. Relevant deadlines, eligibility criteria, evaluation criteria and the guidelines for submission will be made available on the awards website in due course. The submission language is English.

Important dates

Dates and deadlines of importance are:

- ◆ 21 April 2009, Information Day in Brussels (BE)
- ◆ 10 June 2009, close of call (16:00 CET)
- ◆ 19 and 20 November 2009, European eGovernment Awards ceremony and exhibition at the 5th Ministerial eGovernment Conference in Malmö (SE)

¹ For Category 2, two prizes will be awarded to identify the most outstanding practices in end user empowerment. Your case will be evaluated in your chosen subcategory, i.e. eGovernment empowering citizens (2a) or eGovernment empowering businesses (2b).





Background

Information and Communication Technologies (ICT) have been promoted since 2000 by the European Commission and EU Member States to create jobs, increase competitiveness, improve efficiency and effectiveness.

The European eGovernment Awards stimulate innovation by identifying good practice examples of ICT use of in public sector organisations.

In order to create "An Information Society for All", more jobs, better competitiveness and increased efficiency and effectiveness of companies and public administrations the European Commission and the EU Member States have introduced policy initiatives such as the "i2010 - A European Information Society for Growth and Employment" and the European eGovernment Awards.

Related Information

- ♦ Awards webpage at the ePractice.eu portal: www.epractice.eu/awards
- ♦ Previous European eAwards: www.epractice.eu/awards
- ♦ European Commission's portal for Information Society:
http://ec.europa.eu/information_society/soccul/egov/index_en.htm
- ♦ EU eGovernment Policy:
http://ec.europa.eu/information_society/activities/egovernment/policy/index_en.htm

Contact

Awards Helpdesk: awards@eppractice.eu

European eGovernment Awards Consortium



Center for European Public Administration, AT
www.donau-uni.ac.at/verwaltung



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