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European ePractice Newsletter

N. 244 - 22 July 2008

>> Mark your agenda!!

We remind all members that right after the summer break ePractice.eu will resume its regular face-to-face activities. Agendas for the workshops “eInclusion: People with disabilities”, on September 25 in Brussels, and “Administrative burden”, on October 8 in Bremen, are already under preparation. For updated information on these and other upcoming ePractice seminars please visit epractice.eu/workshops

>> Last chance to participate in our survey

We want to know what you think about ePractice. Your opinion is valuable and helps us to keep improving the portal's services. We invite all users to participate in our online survey and provide important feedback. Please, [click here](#) and complete the questionnaire before next Friday, July 25. It will not take you more than 10 minutes!

>> Deadline for papers on High Impact Services

The *European Journal of ePractice* invites contributions in the area of High Impact Services for eGovernment, eInclusion and eHealth. We are looking for articles and case studies that provide critical insight into the development, implementation, evaluation and success factors of services or projects in areas such as pan-European job searching, company registration and VAT rebates or electronic identification and interoperability. The deadline for article submissions is 25 July, 2008. For more information please visit epracticejournal.eu/info/9

>> Revision of the European Interoperability Framework (EIF)

The draft document based on which the final EIF v2.0 will be elaborated is now available online on the IDABC website of the European Commission. External comments from all of those interested are welcome by 22 September 2008. For more information, please visit: <http://ec.europa.eu/idabc/en/document/7728>

>> Note to our readers

The last ePractice newsletter before the summer break will be sent next Tuesday, July 29. We will resume the weekly publication on September 2.

Please feel free to forward epractice.eu/newsletter to whom it may be of use. You are welcome to send suggestions that may help us to improve the portal and enrich its content. We invite you to [become a member](#) of ePractice.eu in order to use all our services.

Latest Cases

- [Avert-IT Project for the prediction of adverse events](#) 21 July 2008 |
- [The eParticipation Trans-European Network for Democratic Renewal & Citizen Engagement](#) 17 July 2008 |

- [Improving citizen services in Catalonia's Labour Department](#) 17 July 2008 |
- [Optimized assessment of suspicious items in Social security](#) 15 July 2008 |

Editor's Choice of the week: [Italy's Confiscated Assets Database](#)

Avert-IT Project for the prediction of adverse events

Intensive Care patients can experience Adverse Events associated with sudden episodes of low blood pressure. These Adverse Events may impact all of the main organs resulting in longer lengths of stay, increased care costs and reducing quality of outcomes. Existing technologies enable to clinicians to know when these events have occurred and treat the effects. Medical techniques for avoiding Adverse Events currently exist, but clinicians don't have a reliable way to predict the occurrence, so there's no opportunity for intervention. A model for predicting Adverse Events offers potential for improving outcomes across a wide range of conditions and or illnesses.

The eParticipation Trans-European Network for Democratic Renewal & Citizen Engagement

eParticipate is a 31 month Initial Deployment eTEN follow-on from the very successful Market Validation of an eParticipation multimedia platform that was launched in the UK, Spain, Ireland and Slovakia. eParticipate provides an open integrated standard web-based network & gateway of existing "best of breed" applications (called Public-i) to enable public bodies to implement and benefit from a range of eParticipation tools to broaden the participation of citizens in the democratic process. The eParticipate methodology focuses on the need for clear, accessible, informative and transparent communication as a foundation for eParticipation. By using coherent methods to inform citizens and explain the issues, they are being equipped to get involved in local decision making. eParticipate uses this model to provide tools to support democratic renewal in three main areas (a) Transparent & accessible communication, (b) Getting representation online, and (c) Extending consultation. The core eParticipate platform centres on multimedia webcasting however in a manner which informs and encourages an engagement with a viewer. This is achieved through the inclusion of key contextual information & provision of feedback facilities combined with other communication tools such as on-line consultation. eParticipate will thus promote greater public involvement in local decision making and enhance the representative role of Local Councillors in their community through the use of ICT. Based on Market Validation results, the project has initially deployed the service to 10 very different Municipalities in 8 key EU Member States across Europe (Czech Republic, Denmark, France, Ireland, Italy, Slovakia, Spain and UK). Each Local Authority provides live and archived Internet webcasts of local Municipal meetings and other local community events. Citizens can view these broadcast on-line at any time and place and interact as they chose. A network of European and National User Groups has been established, & a series of Dissemination Workshops undertaken.

Improving citizen services in Catalonia's Labour Department

The new organisational culture of the management team of the Department of Labour of the Government of Catalonia (Generalitat) fosters the coordination and exchange of knowledge amongst its different units. We have verified that if knowledge and information are used more efficiently, it will reach the citizen more efficiently. That is why we have decided to make a major investment in technological systems that facilitate both the exchange of knowledge within the Administration as well as citizen access to the knowledge generated by the Administration itself. Through the implementation, since 2007, of an integrated system for the management of queries, complaints and suggestions of citizens addressed to the Department of Labour, we have replaced the large number of e-mail boxes with a single tool that unifies their arrival. This Consultation, Complaint and Suggestion Management Tool for the Citizen Services Mail Box has established certain initial terms that are being expanded as the units take on new tasks.

Optimized assessment of suspicious items in Social security

A datawarehouse OASIS was created within the framework of a joint project anti-fraud of the inspection services of the Federal Public Service Social Security, the National Office of Social Security, the Federal Public Service Employment, Labour and Social Dialogue and the National Office of Employment. The goal

of this datawarehouse is to make it possible for the above mentioned services of inspection on one hand to carry out the controls targeted on the basis of indicators of potential fraud and on the other hand to carry out analyses on relational data coming from various sectors of social security and the services of finances. The four services of inspection are committed to enforce the respect of the legislation related to the social security of the workers. Within this framework, they wished to obtain new data-processing tools to fight in a systematic and structural way the principal phenomena of social fraud, in particular the phenomenon of the labour broker, the false free-lancer and alternative forms of remuneration eluding the social security contributions (and tax). Conscious of the rich amount of data currently held by various administrations, the OASIS (Organization Anti-fraud of the Services of Social Inspection) project was born to build a platform of detection of the frauds and to make it possible to identify, collect, clean, combine, organize and exploit data in order to be able to discover convincing tracks of frauds. It was naturally implemented in the form of a data warehouse connected to the network BCSS (Crossroads Bank) of the Belgian Social Security. The goal is to have a more efficient determination of the priorities in the objectives and the immediate operational actions, classified according to an estimation of the amount of the discounted regularizations.

Latest News

- [BE: Belgian eID cards expanded to foreign residents](#) 22 July 2008 | Belgium
 - [PT/BE: Safe Summer Sites](#) 22 July 2008 | Belgium, Portugal
 - [DE: eID plans unveiled](#) 22 July 2008 | Germany
 - [EU: ePractice.eu reaches 100 000 monthly visits](#) 18 July 2008 | EU Institutions
 - [EU: Feedback welcome on the draft document based on which the new European Interoperability Framework will be elaborated](#) 17 July 2008 | EU Institutions
 - [EU: Expert Group on e-Invoicing: "There is no future for paper invoices!"](#) 17 July 2008 | EU Institutions
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BE: Belgian eID cards expanded to foreign residents 22 July 2008

Foreign nationals living in Belgium can now hand in their old paper identity cards and replace them with versatile and 'smart' electronic identity cards.

Belgian Minister for Migration and Asylum Policy Annemie Turtelboom has announced that 760 000 registered foreign adults living in Belgium are now entitled to apply for electronic identity cards, which come in two varieties: for EU and non-EU citizens. The announcement came after the successful piloting of the eID cards in four districts in different parts of the country.

Belgium started phasing in eID cards for its citizens in 2003. Today, at least 5 million Belgian citizens possess one and 2009 is the deadline for all adults to have one. The 'smart' IDs are a convenient citizen-centred tool which save time and energy by providing Belgians with a safe and secure means to deal with the government electronically and, gradually, to conduct online business transactions.

These transactions are safeguarded through eSignatures and the use of a dual authentication system in which a private key on the card, created through a complex random logarithm, is checked up against a public key on a database.

Citizens and residents can also use their cards to access the data the government holds on them in the national registry in order to check and validate it.

Turtelboom also announced plans to revamp and modernise the register of foreign residents.

Further information:

- [express.be – News article \(in Dutch\)](#)
 - [Euronext – News article](#)
 - [Gazet Van Antwerpen – News article \(in Dutch\)](#)
 - [The electronic identity card in Belgium: A success story](#)
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PT/BE: Safe Summer Sites 22 July 2008

A new website enables Portuguese citizens to ask the police to keep an eye on their homes while they are away on their summer holidays. Belgian police, who have offered a similar service for years, have also now put it online.

Safe Summer Campaign is the name of the Portuguese site. Run by the Ministry of Internal Administration, it will provide the police watch service from 1 July to 15 September.

Previously, holidaymakers had to go round to a police station and fill in a request form. Now, as part of Portugal's Simplex 2008 drive to cut paperwork, the application can be made online. It is then automatically forwarded to the nearest police station and the resident receives an email confirmation that it has been noted. Generally, the police will also make contact in person or by phone. Online requests have to be made at least 48 hours before departure. The site also includes advice on crime prevention.

In Belgium, too, a holiday watch service has just been added to "Police-on-web", the existing electronic system for reporting thefts, vandalism and graffiti. Holidaymakers can now reserve the watch service online, at least seven days and no more than three months before their departure date. They can log in with their eID cards via a card-reader, or with a user name and password. The electronic "tokens" already used for other eGovernment services, such as tax-on-web, will also work with the police system.

Further information:

- [Summer Safe Campaign website \(in Portuguese\)](#)
 - [Website of the Belgian Federal Police \(in Dutch\)](#)
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DE: eID plans unveiled 22 July 2008

Germany's interior ministry has circulated details of the electronic ID cards to be introduced from 2010. Biometric fingerprints, on which German public opinion is divided, will be optional.

A 116-page "rough concept" for the new eID card was sent to authorities, associations and IT specialists at the beginning of July for comments. It confirms that the card will contain a proximity chip. It will have two new functions – an electronic ID that can be used by the citizen for eGovernment and business transactions, and a storage area for an optional qualified electronic signature. The card will include PUK and PIN codes. The interior ministry paper argues that "the high German security level should also serve as the basis of an EU-wide standard for eID cards".

The photo will be stored as an ICAO-standard biometric marker on the chip. But biometric fingerprints will be optional, the "rough concept" confirms. The government had originally planned compulsory fingerprinting, but this ran into opposition. The paper does, however, say that fingerprints would help to "bind the ID bearer more closely to the document".

It suggests that issuing authorities should be required to draw applicants' attention to this security aspect. Recent opinion polls indicate that about 50 % of Germans would opt to have fingerprints in their eIDs. In line with Germany's Schengen commitments, fingerprints are already required in almost all new passports.

Further information:

- [heise online – News article 03/07/08 \(in German\)](#)
 - [heise online – News article 04/07/08 \(in German\)](#)
 - [Virtuelle Datenschutzbüro – News article \(in German\)](#)
 - [futureZone.orf.at – Stories \(in German\)](#)
-

EU: ePractice.eu reaches 100 000 monthly visits 18 July 2008

In June 2008, the ePractice.eu portal received over 100 000 visits. Reaching this important milestone proves the growing interest and involvement of European professionals in sharing practices, being informed and networking with peers in the domains of eGovernment, eInclusion and eHealth.

ePractice.eu is an interactive initiative of the European Commission providing a broad range of services, targeted to the communities of eGovernment, eInclusion and eHealth professionals including on- and off-line activities.

The portal was launched in April 2007 and has become an interactive meeting point to the constantly growing number of ePractice.eu community members. The ePractice.eu initiative currently comprehends over 13 000 [members](#), 879 real-life [cases](#), 14 [communities](#), 34 [country factsheets](#) and almost 3 000 [news](#) items.

Other portal services are a weekly [newsletter](#), a worldwide [events agenda](#), the online publication '[European Journal of ePractice](#)', a complete [library](#), as well as [free off-line workshops](#) available to all members.

Further information:

- Contact: info@epractice.eu

EU: Feedback welcome on the draft document based on which the new European Interoperability Framework will be elaborated 17 July 2008

The draft document based on which the final EIF v2.0 will be elaborated is now available [online](#) on the IDABC website of the European Commission. External comments from all of those interested are welcome by 22 September 2008.

In 2006, the European Commission has started the revision of the European Interoperability Framework (EIF). A draft document has been conceived in close cooperation with the EU Member States and with the Candidate Countries and EEA Countries as observers, as well as with the concerned Commission services.

On 25 June 2008, an [EIF Info Day](#) was organised with the aim to present and inform the participants on the work in progress towards the new version of the European Interoperability Framework.

The draft document on the basis of which the final EIF v2.0 will be elaborated is now available for external comments. Everyone who sees interoperability as an effective means to provide better pan-European eGovernment services is invited to read the draft document and to provide feedback on its content by sending comments to eifv2@ec.europa.eu by 22 September 2008 at the latest.

A summary of reactions will be published on the IDABC website and will constitute another input into the EIF elaboration.

The final EIF v2.0 will take the form of an official Commission position with the publication of a Communication from the Commission to the Council and to the Parliament by the end of 2008.

Further information:

- [IDABC website](#)
- [Draft document as the basis for the new EIF v2.0 available for comments](#)

EU: Expert Group on e-Invoicing: “There is no future for paper invoices!” 17 July 2008

The Expert Group on Electronic Invoicing, set up by a European Commission Decision with the task to contribute to the creation of a European eInvoicing Framework, has published its first status report.

The Expert Group on e-Invoicing started its work at the end of February 2008. The Expert Group consists of 30 specialists representing all stakeholders: consumers, SMEs, large enterprises, service providers and public authorities.

The tasks of the Expert Group are to identify business requirements and responsibilities for the execution of specific work, as well as to steer the creation - by the end of 2009 - of a European e-Invoicing Framework.

The purpose of the European e-Invoicing Framework is to establish a common conceptual structure to support the provision of e-Invoicing services in an open and interoperable manner across Europe.

The Expert Group has issued a [short status report](#) which provides stakeholders with information about the progress of the Group's work since its formation. Until now, the Group has held several meetings and established a series of initiatives to address a key opportunity for enhancing efficiency and productivity in the digital environment. A mid-term report will be issued before the end of 2008.

Further information:

- [European Commission website – eInvoicing](#)
- [1st status report of the Expert Group on e-Invoicing – ePractice Library](#)

Latest Publications

- [EU: Compendium of Best Practices Facilitating Access by SMEs to Public Procurement Contracts](#) 25 June 2008 | EU Institutions
- [EU: 1st status report of the Expert Group on e-Invoicing](#) 12 June 2008 | EU Institutions
- [EU: Benchmarking on-line Public Services, Pilot study on eProcurement](#) 20 January 2008 | EU Institutions

EU: Compendium of Best Practices Facilitating Access by SMEs to Public Procurement Contracts 25 June 2008

Complete title:

European Code of Best Practices Facilitating Access by SMEs to Public Procurement Contracts

Description (short summary): In the context of the Small Business Act (SBA), the European Commission has published this set of practical examples and guidelines which will enable Member States and public authorities to make their public procurement rules and practices friendlier for small and medium enterprises (SMEs). Public procurement in the EU – i.e. the purchases of goods, services and public works by governments and public utilities - is a vast market, worth €1800 billion in 2006 and estimated at about 16 % of GDP.

One of the aims of the SBA is to facilitate access by SMEs to public procurement. In order to identify the problems SMEs face in accessing public contracts and to explore possible solutions, the Commission carried out consultations with stakeholders and assessed the economic dimension of the issue on the basis of an external study.

The outcome of the consultations was very clear: stakeholders stressed that a change in contracting authorities' procuring culture, rather than legislative changes to the EU Public Procurement Directives, is most needed in order to facilitate SMEs' access to public contracts.

Against this background, the Commission has prepared the 'European Code of Best Practices Facilitating Access by SMEs to Public Procurement Contracts'. This Code of Best Practices is expected to help in two ways:

- First, in showing how to make an SME-friendly use of the provisions of the EC Public Procurement Directives;
- Second, in highlighting a number of SME-friendly rules and practices at national level, gathered through consultations with Member States and other stakeholders.

The Code of Best Practices is intended to deal with solutions to the main difficulties encountered and reported by SMEs, namely:

- Overcoming difficulties relating to the size of contracts;
- Ensuring access to relevant information;
- Improving both the quality and understanding of the information provided;
- Setting proportionate qualification levels and financial requirements;

- Alleviating administrative burden;
- Putting emphasis on value for money rather than on price;
- Giving sufficient time to draw up tenders;
- Ensuring payments on time.

Original URL: http://ec.europa.eu/internal_market/publicprocurement/key-docs_en.htm

Number of pages: 21

EU: 1st status report of the Expert Group on e-Invoicing 12 June 2008

Complete title:
Status report from the Expert Group on e-Invoicing

Description (short summary): European Commission set up the Expert Group on eInvoicing with the task to establish a European Electronic Invoicing Framework by 2009. The Expert Group started its work at the end of February 2008.

The present document provides stakeholders with information about the progress of the Group's work since its formation. Until now, the Group has held several meetings and established a series of initiatives to address a key opportunity for enhancing efficiency and productivity in the digital environment.

Original URL: http://ec.europa.eu/internal_market/payments/einvoicing/index_en.htm

Number of pages: 3

Related article: [EU: Expert Group on e-Invoicing: "There is no future for paper invoices!"](#)

EU: Benchmarking on-line Public Services, Pilot study on eProcurement 20 January 2008

Complete title:
Benchmarking on-line Public Services
To develop and improve the eGovernment Indicators
Second Year Contract – Final Report

Description (short summary): Complementing the statistical public procurement data that can be obtained from the TED website, the study provides preliminary findings on the availability and usage of eProcurement systems and tools, based on a qualitative survey of eProcurement platforms in the Member States.

In particular, it clarifies the methodological problems to be addressed in measuring availability and usage of electronic means in both a reasonably representative and feasible way. This includes e.g. the establishment of a typology of Member States according to the structure of the adopted national eProcurement systems (centralised/ de-centralised etc.) and relevant procuring entities.

Original URL: http://ec.europa.eu/information_society/eeurope/i2010/benchmarking/index_en.htm

Number of pages: 40

ePractice Workshops

ePractice.eu combines online and offline activities. Workshops are held on a monthly basis, giving participants the opportunity to discuss the latest issues and cases face-to-face.

- [eInclusion: People with disabilities](#) 25 September 2008 | Brussels (Belgium)
- [Administrative burden](#) 8 October 2008 | Bremen (Germany)
- [FASTeTEN secure infrastructure workshop](#) 15 October 2008 | Issy-les-Moulineaux (France)

- [European eInclusion initiative: results and future steps](#) 13 November 2008 | Brussels (Belgium)
- [eGov services to business: the state of the play](#) 17 November 2008 | Cork (Ireland)
- [Service Deployment](#) 9 February 2009 | Brussels (Belgium)

Co-branding your event with ePractice.eu is possible. Please read our terms at epractice.eu/workshops

Upcoming Events

- [CZ: eInclusion Workshop – eInclusion Awards](#) 11 August 2008 | Czech Republic
- [DE: TEN4Health Workshop at the "eHealth Conference 2008"](#) 9 September 2008 | Germany
- [FR: Smart Event '08 - Smart University 2008](#) 16 - 19 September 2008 | France
- [FR: Smart Event '08 – World e-ID Conference & demos 2008](#) 17 - 19 September 2008 | France
- [FR: Smart Event '08 - e-Smart conference & demos 2008](#) 17 - 19 September 2008 | France
- [FR: Smart Event '08 - Smart mobility Conference & demos 2008](#) 17 - 19 September 2008 | France
- [DE: E-Invoicing & EBPP – 4th European EXPP Summit 2008](#) 29 - 30 September 2008 | Germany
- [IT: ESIG 2 – 2nd European Summit on Interoperability in the iGovernment](#) 20 - 22 October 2008 | Italy
- [DK: World of Health IT 08 – Conference & Exhibition](#) 4 - 6 November 2008 | Denmark

CZ: eInclusion Workshop – eInclusion Awards

11 August 2008

eInclusion Workshop – eInclusion Awards

The aim of this workshop is to raise awareness about eInclusion activities and the eInclusion Awards 2008.

This free workshop is addressed to all organisations which are active in the eInclusion area (digital literacy, ageing, IT solutions for blind people etc.) and want to promote their own projects at European Level.

Participants to the workshop will be informed about the Ministerial Conference on eInclusion and the eInclusion Awards, which are both to take place in December 2008 in Vienna, Austria.

One part of the workshop will be focused on practical advice, including:

- How to fill in the application form for the eInclusion Awards?
- Which category is suitable for one's project?

Ms. Lenka Ptáčková Melicharová, Deputy Minister for European Affairs and eInclusion Ambassador for the Ministerial Conference, will open the workshop.

Country: Czech Republic

City/Location: Prague

Organiser: Ministry of the Interior of the Czech Republic

Event website: <http://www.mvcr.cz/clanek/11-8-workshop-k-soutezi-e-inclusion-awards-716590.aspx>

Event email: jiri.prusa@mvcr.cz

DE: TEN4Health Workshop at the "eHealth Conference 2008"

9 September 2008

"Citizen Services for Borderless Healthcare in the European Union: Current Situation - Vision – Solutions"

This event is the Pre-Conference Workshop of the "eHealth Conference 2008 – Telematik kommt an".

Travelling abroad for pleasure, education, or work has become a natural part of life for many European citizens. Products and services can be bought in another Member State when the need arises, but obtaining healthcare outside their residence country is still problematic for most European citizens.

The workshop focuses on concrete steps towards improving pan-European healthcare provision and on policy needs to accelerate European integration also in this field so close to the daily needs of many European citizens.

TEN4Health project contributes towards improved healthcare provision for mobile European Union citizens. Initiated by leading public health insurance providers, the TEN4Health service package assures access of citizens to healthcare in participating Member States' hospitals, based on a secure web service and its integration into developing European eHealth infrastructure networks.

The workshop is addressed to all of those interested in achieving an integrated European health services market, in sharing visions, experience and opportunities for cooperation.

There is no fee for attending this workshop. The registration steps to be followed have been made available [online](#) at the event website.

Country: Germany

City/Location: Kiel

Organiser: TEN4Health - Trans-European healthcare support network for Europe's mobile citizen

Event website: <http://www.ten4health.eu/workshop.html>

Contact Email: TEN4Health@empirica.com

FR: Smart Event '08 - Smart University 2008

16 - 19 September 2008

Smart University 2008 Advanced educational programme – ‘Sharpening Skills in Smart Card, eID, Mobile Telecoms and Aml Technologies’.

‘Smart University Advanced educational programme 2008’ is part of the well established ‘Smart Event’, the European Forum for Mobility and Trusted Technologies & Services. The 5th edition of ‘Smart University’, takes place within ‘Smart Event ’08’ on 16-19 September.

The event program addresses young engineers, researchers as well as executives willing to widen and deepen the scope of their knowledge on new technological and strategic issues of Smart Cards, e-ID, and Mobile Telecoms.

The program consists of 6 tracks of 2 days according to a workshop format which enables time for Q&A and for discussions, and a large interactivity between participants, teachers and lecturers. The schedule of these modules allows participants to attend successively 2 modules of their choice.

For each track participants will receive at the end a diploma signed by the teachers and certifying of their active participation to the course.

The 6 educational modules are as follows:

- The art of Java Card 3.0 Programming (Sept. 16-17);
- Identity Management (Sept. 16-17);
- Smart Card & Mobile Telecoms (Sept. 16-17);
- Secure devices: Smart Cards, RFID Tags and Pufs (Sept. 16-17);
- Security Certifications of Software Systems (Sept. 18-19);
- NFC - Near Field Communication (Sept. 18-19).

Registration can be performed [online](#). The [participation fees](#) range from €250 to €1320 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

'Smart Event' encompasses 3 other co-located events:

- [e-Smart Conference & demos 2008](#) – The future of digital security technologies (17-19 September 2008) – 9th edition
- [World e-ID Conference & demos 2008](#) – The next e-ID management technologies and services (17-19 September 2008) – 5th edition
- [Smart Mobility Conference & demos 2008](#) – The emergence of trusted mobile applications (17-19 September 2008) – 1st edition

Country: France

City/Location: Sophia Antipolis

Organiser: eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

Event website: <http://www.strategiestm.com/conferences/smartuniv/08/index.htm>

Contact Email: info@strategiestm.com

FR: Smart Event '08 – World e-ID Conference & demos 2008

17 - 19 September 2008

World e-ID Conference & demos 2008 – 'The next e-ID Management Technologies & Services'

'World eID Conference & demos' is part of the well established 'Smart Event', the European Forum for Mobility and Trusted Technologies & Services. The 5th edition of World e-ID takes place within 'Smart Event '08' on 17-19 September.

The 2008 edition of 'World e-ID', aims to be an opportunity to share vision, see new perspectives and opportunities in the field of eID based on new application standards such as ISO 18013, CEN TC 224, ISO 24727 and new technologies, identify new programs on national and international level and show lessons learned from implementations and projects running. The conference extends the network into the high security community, with all relevant stakeholders, like governments, industries and consultancies.

Again this year, the event features eGovernment representatives and cases from all over the EU. On the opening session, Research and Industry Leaders will address their vision and perspectives.

The event programme includes the following parallel tracks:

- Regional Strategies & Developments;
- eID Standardisation;
- eID Applications;
- Architectural Models & Solutions;
- Border Management Solutions;
- Biometrics.

Moreover, a panel discussion will focus on 'New prospects on European eID interoperability'. EU funded projects (PrimeLife, STORK) will furthermore be presented by EU Institutions officials.

Registration can be performed [online](#). The [participation fees](#) range from €375 to €1050 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

Smart Event '08 encompasses 3 other co-located events:

- [e-Smart Conference & demos 2008](#) – The future of digital security technologies (17-19 September 2008) – 9th edition
- [Smart Mobility Conference & demos 2008](#) – The emergence of trusted mobile applications (17-19 September 2008) – 1st edition

- [Smart University 2008](#) – Advanced educational program on smart card, mobile telecoms, e-ID, designed by high level academics (16-19 September 2008) – 4th edition

Country: France

City/Location: Sophia Antipolis

Organiser: eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

Event website: <http://www.strategiestm.com/conferences/we-id/08/index.htm>

Contact Email: info@strategiestm.com

FR: Smart Event '08 - e-Smart conference & demos 2008

17 - 19 September 2008

e-Smart Conference & demos 2008 – ‘The future of Digital Security Technologies’

‘e-Smart Conference & demos’, is part of the well established ‘Smart Event’, the European Forum for Mobility and Trusted Technologies & Services. The 9th edition of ‘e-Smart Conference’ takes place within ‘Smart Event ’08’ on 17-19 September.

In the recent years, ‘e-Smart’ has been enlarged in such a way to embrace the changing landscape of the Smart Card market to cover the entire Smart Security domain. This ensures that the ‘e-Smart Conference’ platform will be dedicated to reflecting Industry trends.

In particular, the event is open to the participation of world-class security and technology experts from the wireless and contact-less industry leaders, research laboratories and universities, industry associations, international standardisation organisations, and governmental bodies.

The event agenda reflects the enlarging scope of the Smart Security Industry. It features a wide range of parallel sessions focused on the following aspects:

- Trusted Personal Devices;
- Smart Security Software Platforms;
- NFC & RFIDs;
- Evaluation Tools, Methodologies & Penetration Testing;
- Beyond Smart Security;
- Java Card
- Smart Security Breakthrough Innovations.

Moreover, a Common Panel Debate e-Smart & Smart Mobility will be held on the topic ‘Towards trusted convergence?’

Registration can be performed [online](#). The [participation fees](#) range from €375 to €1050 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

‘Smart Event 08’ encompasses 3 other co-located events:

- [Smart Mobility Conference & demos 2008](#) –The emergence of trusted mobile applications (17-19 September 2008) – 1st edition
- [World e-ID Conference & demos 2008](#) – The next e-ID management technologies and services (17-19 September 2008) – 5th edition
- [Smart University 2008](#) - Advanced educational program on smart card, mobile telecoms, e-ID, designed by high level academics (16-19 September 2008) – 4th edition

Country: France

City/Location: Sophia Antipolis

Organiser: eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

Event website: <http://www.strategiestm.com/conferences/esmart/08/index.htm>

Contact Email: info@strategiestm.com

FR: Smart Event '08 - Smart mobility Conference & demos 2008

17 - 19 September 2008

Smart mobility Conference & demos 2008 – ‘The Emergence of Trusted Mobile Applications’

‘Smart mobility Conference & demos 2008’ is part of the well established ‘Smart Event’, the European Forum for Mobility and Trusted Technologies & Services. The 1st edition of ‘Smart Mobility’ takes place within ‘Smart Event ’08’ on 17-19 September.

‘Smart Mobility’ has been established to focus on the emergence of Trusted Mobile Applications. since by 2010 and beyond, mobile and wireless communications, services and appliances will play a major role in all aspect of citizens and consumers existence, with the scope to improve their personal and professional quality of life. Smart Mobility platform will be dedicated to reflecting Markets and Industry trends at the cutting edge of this new application domain.

In particular, the event is now open to the participation of world-class trustworthy mobility and e-mobility applications, R&D, business & marketing experts from the mobile telecommunication, finance, entertainment, health and transport industry leaders.

During 2 and a half days, over 30 researchers and experts from the whole mobility and security value chain will present the latest technology innovations, share the lessons from trials and live roll-outs, and address their vision for consumers-centric transactions and services that combine:

- Security: Trust+Risks Management+Privacy;
- Mobility: Infrastructure+Protocols+Appliances;
- Convenience: Anything+Anytime+Anywhere.

The Smart Mobility program adopts a dual approach, technologies AND applications issues, thanks to 2 complementary parallel streams, namely ‘Smart Mobility Ecosystem’ and ‘Smart Mobility Applications’.

Registration can be performed [online](#). The [participation fees](#) range from €375 to €1050 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

‘Smart Event ’08’ encompasses 3 other co-located events:

- [e-Smart Conference & demos 2008](#) – The future of digital security technologies (17-19 September 2008) – 9th edition
- [World e-ID Conference & demos 2008](#) – The next e-ID management technologies and services (17-19 September 2008) – 5th edition
- [Smart University 2008](#) – Advanced educational program on smart card, mobile telecoms, e-ID, designed by high level academics (16-19 September 2008) – 4th edition

Country: France

City/Location: Sophia Antipolis

Organiser: eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

Event website: <http://www.strategiestm.com/conferences/smart-mobility/08/index.htm>

Contact Email: info@strategiestm.com

DE: E-Invoicing & EBPP – 4th European EXPP Summit 2008

29 - 30 September 2008

E-Invoicing and Electronic Bill Presentment & Payment – 4th European EXPP Summit 2008

The European congress about E-Invoicing and Electronic Bill Presentment & Payment (EBPP) is intended to give companies dealing with E-Invoicing a broad overview and essential know-how for their own E-Invoicing projects.

First-rate speakers from the European Expert Group for Electronic Invoicing, Finnish and Spanish Government, The Netherlands Tax and Customs Administration, Swedbank, Royal Bank of Scotland, British Telecom and many more will report on their successful experiences with E-Invoicing.

Topics to be addressed cover, among others: the optimisation of Procure-to-Pay and Financial-Supply-Chain; Standards; Legal requirements; Market rollout; Interoperability.

Key insights include:

- Market trends and perspectives;
- Workflow-based processing of incoming invoices;
- Electronic Invoicing initiatives of Spanish Banks;
- Value Added E-Services for Shared Services Clients;
- E-Invoicing and VAT management;
- Workflow-based processing of incoming invoices;
- How to break through in B2C E-Billing;
- VAT compliance and E-Signatures;
- Panel-Discussion: Roll-Out Strategies.

In addition, delegates will have access to the exhibition area where 30 of the leading solution and service providers present state-of-the-art E-Invoicing solutions.

350-450 delegates from 30 countries are expected. Registration can be performed [online](#) at the event website. Attendance fees range from €1 050 to € 1 400.

ePractice members can profit of **10 % discount** on the registration fee simply inserting "epractice.eu" in the Registration Code field of the registration form.

Country: Germany

Event website: <http://www.expp-summit.com/>

Contact Email: stephan.mayer@expp-summit.com

IT: ESIIIG 2 – 2nd European Summit on Interoperability in the iGovernment

20 - 22 October 2008

ESIIIG 2 – 2nd European Summit on Interoperability in the iGovernment

ESIIIG 2 is the second edition of the European Summit on Interoperability in the iGovernment; the [first summit](#) was held on 22-24 November 2006 in Valencia, Spain. An [interim conference](#) also took place last year in Rome, Italy, on 11-12 October 2007.

The Second Summit is intended to be an unprecedented occasion for:

- Enhancing the role of European regions with respect to the priorities of Interoperability as a key element for the efficient, sustainable and equal development of eGovernment and for the creation of an intelligent and innovative European Government, fostering the development of the Knowledge Society, a higher European integration, a substantial increase of competitiveness and productivity of the EU in the international scenario;
- Analysing the European Interoperability Framework produced by IDABC, as a model for the adaptation and comparison of the single European regional frameworks for Interoperability;

- Verifying the state of the art and promoting successful initiatives in the field of Interoperability in Europe;
- Proceeding concretely in the constitution of ERNI (European Regional Network for Interoperability) and the other European tools proposed by the Valencia Declaration.

The call for papers has been extended until 21 July 2008. Papers focused on the actions, plans, projects and initiatives in the field of the interoperability in the eGovernment, as well as about the difficulties and priorities to face in order to reach a unique interoperable iGovernment in Europe will be particularly appreciated.

Furthermore, during the Summit, the [iG 2.0 Award](#) will also be given to the most outstanding action or initiative in the field of interoperability.

Participation to the Summit is open and free-of-charge. Registration can be performed [online](#) at the event website.

Country: Italy

City/Location: Rome

Organiser: Lazio Region, Regional Ministry for Consumer Protection and Administrative Simplification

Event website: <http://www.esiig2.it/esiig2/index.php>

Contact Email: esiig2@regione.lazio.it

DK: World of Health IT 08 – Conference & Exhibition

4 - 6 November 2008

Connecting Leaders in Technology and Healthcare

Because the adoption of IT in healthcare is a global initiative, this conference will focus on the role and impact of Health IT on the health sector in Europe and other parts of the world, including the Middle East and Africa (EMEA).

The event is being designed by and for clinicians and other health professionals; health IT users and buyers; directors and administrators; informatics professionals; academicians; relevant standardisation and competent authorities on an international level and national level, and vendors such as software and hardware development companies and professional services firms.

Topics to be addressed in the conference include:

- eHealth as a Key Enabler in Integrated Healthcare and Citizen Empowerment;
- Organisational Readiness for Transformation in Healthcare;
- Investing for eHealth Deployment;
- Innovation and eHealth.

The conference will offer the following:

- Keynote addresses by leading healthcare experts, practitioners, and officials from EU and national governments;
- Education sessions about timely healthcare IT trends and issues;
- Best practices and real-world case studies from throughout the EMEA region;
- A trade exhibition where companies can showcase their products/services.

The educational sessions will primarily address experiences from deployed services, and focus on proven benefits in quality and efficiency. The demonstration activities and exhibition will give insight into the practical aspects of IT systems and their connectivity.

All proposals for the call for papers must be submitted [online](#) by Monday, 11 February at 17:00 CET.

Country: Denmark

City/Location: Copenhagen

Event website: <http://www.worldofhealthit.org/>

Contact Email: jbartley@himss.org

Organisers: European Commission's General-Directorate for Information Society and Media together with the Healthcare Information and Management Systems Society (HIMSS), the European Institute for Health records (EuroRec), the European Health Telematics Association (EHTEL), the European Coordination Committee of the Radiological, Electromedical and Healthcare IT Industry (COCIR) and the Health Information Network Europe (HINE).

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