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## European ePractice Newsletter

N. 241 - 1 July 2008

### >> Call for papers: High Impact Services

The *European Journal of ePractice* invites contributions in the area of High Impact Services for eGovernment, eInclusion and eHealth. We are looking for articles and case studies that provide critical insight into the development, implementation, evaluation and success factors of services or projects in areas such as pan-European job searching, company registration and VAT rebates or electronic identification and interoperability. The deadline for article submissions is 25 July, 2008. For more information please visit [epracticejournal.eu/info/9](http://epracticejournal.eu/info/9)

### >> Participate in ePractice user's survey

ePractice.eu wants to know your opinion! We invite all our users to participate in our online survey and provide us important feedback which will help us to improve the portal's services. Completing the survey will not take you more than 10 minutes. To participate, [click here](#).

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Please feel free to forward [epractice.eu/newsletter](http://epractice.eu/newsletter) to whom it may be of use. You are welcome to send suggestions that may help us to improve the portal and enrich its content. We invite you to [become a member](#) of ePractice.eu in order to use all our services.

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## Latest Cases

- [ISIS - Information Society per l'inclusione Sociale](#) 30 June 2008 |
- [ELDY - bringing the computer to the elderly](#) 27 June 2008 |
- [Live workout](#) 26 June 2008 |
- [Access for the disabled to e-government services](#) 25 June 2008 |

Editor's Choice of the week: [The Smart Island \(Malta\)](#)

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## ISIS - Information Society per l'inclusione Sociale

The project "I.S.I.S. – Information Society for Social Inclusion", is a pilot project of the Department of Juvenile Justice, financed by the Ministry of the Interior, within the Programma Operativo Nazionale (PON) "Security for the Development of Southern Italy 2000-2006". The project lasted 20 months and received the prize: P.A. APERTA 2005: "Prize for the best activities making social services accessible to the disabled and subjects at risk". The project was carried out with the primary objective of offering opportunities of social inclusion to youths within the juvenile justice system or at risk for criminal activities, through the activation of multimedia and communication laboratories. This has permitted the young people selected to use new computer technologies, learn new languages and new approaches to communication, and through these new multimedia technologies, to create an online newspaper, [www.iammonline.it](http://www.iammonline.it), which makes it possible to speak, listen, communicate, reflect, and learn. The phases of the project were carried out through the

following activities: - Activation of the central I.S.I.S. System and the regional systems. - Realization of training workshops for workers in the juvenile justice system and in the third sector entities involved in the project. - Activation of 29 multimedia centres care of the Youth Centres. -Involvement in the multimedia centres of over 300 boys and girls referred by the juvenile justice services and by socio-educational services. - Creation of a "Web/Blog Newspaper" [www.iammonline.it](http://www.iammonline.it) edited by the youths involved in the project. The realization of the activities was coordinated by the temporary association constituted by the association "Inventare Insieme (onlus)" of Palermo, principal partner, "Il Pioppo onlus" of Somma Vesuviana (NA) and by the social cooperatives "Itaca" of Conversano (BA), "Prospettiva" of Catania and "Marzo 78" of Reggio Calabria.

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## ELDY - bringing the computer to the elderly

Eldy is a project to bring elderly to a enriching web and computer experience. Eldy is both name of the project, name of the freeware software, name of the no-profit organization. With Eldy senior can use email, browse the web, chat, get weather info, see digital pictures, streaming, etc, in a clear GUI, with big label in natural language. Eldy is both easy and nice - so experience is effective and entertaining. Eldy has over 150.000 senior in Italy and is a fast growing community given the strategy of Local Public administration, that is strongly helping the diffusion of the software (e.g. : over 1.400.000 cd are being printed for the elderly, and a lot of Train the trainer (students teaching to elderly) initiatives are being put on place Some localized version allows user to use Public administration service and some experiments are going on about the e-health application of the platform

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## Live workout

People with chonical diseases who should excercise every day can do the excercises at home while being guided by a therapist. All they need is a webcam and an internet connection. Patient and therapist can communicate with eachother with the webcam. The therapist can, technically, let 15 people log in at the same time. Patients also have the possibility to chat with eachother before and after the training or have a private videochat with the therapist.

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## Access for the disabled to e-government services

The main aim of the national project: "Access for the disabled to e-government services" is to develop fully accessible online services for eGovernment. The project is coordinated by the Institute for Social Protection and Solidarity (IKPA) and funded under the Operational Programme Information Society (OPIS) of the Greek Ministry of Economy and Finance, in the context of FP6.

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## Latest News

- [EU: Making the application of EU environmental law transparent](#) 1 July 2008 | Pan European
  - [PL: Poland to fund elclusion projects to narrow digital divide](#) 1 July 2008 | Poland
  - [HU: Parliamentary digitisation project allows Hungarians to browse chapters in their democratic history](#) 1 July 2008 | Hungary
  - [EU: Call for tender – Study on i2010 e-Government Action Plan Progress](#) 1 July 2008 | EU Institutions
  - [BG: Bulgaria launches half a dozen eGov projects](#) 30 June 2008 | Bulgaria
  - [LT: eSignatures take a bigger BITĖ of the mobile market](#) 30 June 2008 | Lithuania
  - [EU: European Civil Registry Network project launched](#) 30 June 2008 | Belgium, EU Institutions, Germany, Italy, Netherlands, Romania, Slovenia
  - [EU: INSPIRE Metadata editor now available](#) 27 June 2008 | EU Institutions
  - [BG: eGovernment act comes into force](#) 27 June 2008 | Bulgaria
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## **EU: Making the application of EU environmental law transparent (1 July 2008)**

*Caselex has started rolling out national Supreme Court cases relating to the application of the European Union's abundant base of environmental law, which is set to be more strongly enforced when the European Commission's new environmental priorities enter into force.*

In the past 30 years, the European Union (EU) has adopted a substantial and diverse range of environmental measures aimed at improving the quality of the environment for European citizens in order to offer a high quality of life. Over 200 legal acts cover environmental issues, including water, air, nature, biodiversity, waste, and chemicals. A substantial amount of court cases address the EU's legal framework.

The Caselex online information service reports on such cases, thus allowing legal professionals and policy makers to monitor the application of EU environmental law and to find guidance on its practical application.

The Caselex project is an eTEN-funded project which is coordinated by the Institute of Legal Information Theory and Techniques (ITTIG) of the National Research Institute in Italy. The project has won the European Information Association's 2008 'EIA Award for excellence in European information provision (electronic sources category)'.

### **Further information:**

- [Website of Caselex](#)
  - [Caselex - Official press release](#)
  - [Website of the Institute of Legal Information Theory and Techniques \(ITTIG\) – Italy](#)
  - [ePractice news – Supreme court cases on ICT and Media law online \(May 2008\)](#)
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## **PL: Poland to fund eInclusion projects to narrow digital divide (1 July 2008)**

*The Ministry of the Interior in Poland has opened a tendering process for eInclusion projects that will help bridge the digital divide and enable digitally marginalised groups to access eGovernment services.*

The Polish Ministry of the Interior has published a call for proposals for eInclusion projects which are to be financed by the European Regional Development Fund's 'Innovative economy' operational programme.

The call for proposals began on 16 June 2008 and will continue until the resources assigned for funding projects in 2008 are exhausted. The call is open to local government units, either individually or in consortia, as well as in partnership with NGOs. Potential candidates can apply for support of up to 85 % of qualifying expenses.

Candidate projects should be targeted at households receiving or entitled to receive different forms of social security support; children and school-age youth from limited-income families; or people with a severe to moderate degree of disability. The call funds projects which extend Internet access to target households, provides computer and Internet training to target end-users, and train local government and NGO staff in how to reach and deal with these marginalised groups.

Forms and documentation required to submit a proposal and detailed information on the application process can be found on the website of the Implementing Authority for European Programmes.

### **Further information:**

- [eGov.pl – News article \(in Polish\)](#)
  - [samorzad.pap.pl – News article \(in Polish\)](#)
  - [Implementing Authority for European Programmes \(in Polish\)](#)
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## **HU: Parliamentary digitisation project allows Hungarians to browse chapters in their democratic history (1 July 2008)**

*The Hungarian Parliamentary Collection provides an on-line archive of all the documents generated by the parliament between 1861 and 1918. The second phase will bring the digital records up to 1990.*

Since 12 June 2008, Hungarians have enjoyed access to the Hungarian Parliament's archives for the period from 1861 to 1918. Spanning 57 years, the original documents fill 769 volumes and are 321 670 pages in length. All facsimile documents of both the lower and upper houses are now available on a new website run by the Library of the Hungarian Parliament. Professional shorthand transcribers took down the proceedings, so historians can regard these documents as absolutely reliable.

The on-line archives use what is known as two-layer pdf technology. The first layer displays the facsimile pages while the other layer, using OCR technology, makes searching possible. The website offers two indexes to this huge collection: one searches directly in the proceedings journals and the other searches in the index volumes of these journals.

The library intends to continue its digitisation efforts and expand the Hungarian Parliamentary Collection to include all parliamentary documents up to 1990.

### **Further information:**

- [On-line archive of the Hungarian Parliamentary Collection \(in Hungarian\)](#)
- [PRIM Online – News article \(in Hungarian\)](#)
- [mult-kor.hu – News article \(in Hungarian\)](#)

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## **EU: Call for tender – Study on i2010 e-Government Action Plan Progress (1 July 2008)**

*The European Commission has published a [call for tender](#) on a study analysing progress towards the goals of the [i2010 eGovernment Action Plan](#). The deadline for submission is 29 August 2008, 4 p.m. CET.*

The qualitative analysis will cover, among other aspects, improvement towards integrated eServices provided by governments to the public (specifically citizens and businesses).

To this end the contractor is required to measure (a) the progress itself, (b) the speed of progress and (c) the proximity to fully integrated and transparent services, meeting customers' satisfaction.

The survey is to be carried out at national and European levels, including the cross-border eServices involving common practices and interoperable systems (i.e. eProcurement).

In broad terms, the study will focus on determining the degree to which the common interests and joint working, defined in the Action Plan, have contributed to transforming Public Administrations in terms of:

- Establishing policy initiatives;
- Implementing interoperable services;
- Achieving major collaborative activities such as CIP/ICT PSP interoperability pilots.

### **Further information:**

- [i2010 eGovernment Action Plan](#)
- [Tenders Electronic Daily database](#)
- [Details of the call for tender \(SMART 2008-0042\)](#)
- Contact email [info-h2@ec.europa.eu](mailto:info-h2@ec.europa.eu)

## **BG: Bulgaria launches half a dozen eGov projects (30 June 2008)**

*The body charged with managing administrative reform and capacity building in Bulgaria has announced six new eGovernment-related projects.*

Bulgaria's Operational Programme Administrative Capacity (OPAC) is widely recognised as efficient in its utilisation of EU funds. At its third official meeting, the OPAC Monitoring Committee approved six new capacity-building projects worth more than €3.5 million.

One project will equip Bulgaria's ombudsman with a system for monitoring how local governments apply the principles of good governance and follow the recommendations provided to them by the ombudsman. The Competitiveness Commission will receive a new website which will permit the submission of electronic documents and complaints against the decisions taken by contracting authorities during public procurement or concession-awarding procedures. The system will include an electronic register of decisions, where the parties concerned will be able to check the current status of their appeal and the Commission's decision.

The Public Procurement Agency (PPA) will upgrade its electronic Public Procurement Register to allow for improved controls, which will help mitigate corruption and boost transparency. The Council of Ministers will gain a powerful tool for coordinating and monitoring the implementation of concessions, especially ones related to infrastructure projects. A geographical information system (GIS) will enable real-time monitoring of outputs, including timelines and budgets.

In addition, to celebrate the entry into force of the eGovernment act, the OPAC Monitoring Committee held its meeting in a paperless environment. The newly improved projects will utilise state-of-the-art IT to boost the efficiency and transparency of public administrations.

### **Further information:**

- [Computer World Bulgaria – News article \(in Bulgarian\)](#)
  - [ePractice news – eGovernment act comes into force](#)
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## **LT: eSignatures take a bigger BITÉ of the mobile market (30 June 2008)**

*Lithuania has extended the reach of eSignatures by enabling the country's second largest telecom operator, BITÉ, to offer the service.*

Previously, only customers of Omnitel, Lithuania's largest mobile phone operator, could use eSignatures in Lithuania. But now the clients of the other major mobile service provider, BITÉ, can also use eSignature with the Social Insurance Fund, the State Tax Inspectorate and the eGovernment Portal.

In order to start using a new service, BITÉ customers have to replace their standard SIM card with one that is eSignature enabled. The users can perform up to 600 digital operations for a monthly fee of 14 litas (about €4) and every further operation will cost 0.2 litas (about €0.06).

To eSign social security documents, customers have to submit their mobile phone number and then they will receive a request to enter their six-digit PIN code in their phone. The security of eSignatures is guaranteed by UAB SSC, the only Lithuanian company officially authorised to issue digital certificates. Edgaras Dadašovas, the chief project manager at UAB SSC, maintained that, thanks to the latest technological standards, the digitally signed documents are more secure than the ones signed by hand.

It is expected that the new service will boost the use of eSignatures in Lithuania and this will be especially useful for companies. eSignatures also have positive environmental impacts. In future, the range of services for which citizens can sign electronically will be significantly expanded.

### **Further information:**

- [News article – DELFI \(in Lithuanian\)](#)
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## **EU: European Civil Registry Network project launched (30 June 2008)**

*The European Civil Registry Network ([ECRN](#)) project has been publicly launched on 18-19 June 2008 during a kick-off meeting held in Castel San Pietro near Bologna, Italy.*

The newly launched ECRN project concerns the establishment of a pilot among the Civil Acts Registries of National Administrations, with the set-up of an experimental system designed to ensure both the safe transmission and the certain identification of the civil acts (birth, marriage and death) exchanged among the local administrations of the EU Member States.

By strengthening the administrations' ability to use new technologies, the ECRN project is intended to increase the efficiency and effectiveness of the local administrative action in the European context while reducing inherent costs.

Further objectives of the project include improving the administration-to-citizen relationship, shortening delays for the public bodies to manage procedures connected to citizens' civil status, and enabling citizens to reply in due time to requests for pertinent documentation or certificates.

At first, several validation sites will be developed in four countries (Belgium, Germany, Italy and the Netherlands). A business plan for full service development will be defined later on. The project will use dissemination instruments along the way while broadening its experience and possible usage.

Involving stakeholders from Belgium, Germany, Italy, the Netherlands, Romania and Slovenia, the ECRN pilot is supported by the European Union under the ICT Policy Support Programme (ICT PSP).

### **Further information:**

- [Website of the ECRN project](#)
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## **EU: INSPIRE Metadata editor now available (27 June 2008)**

*The [INSPIRE Metadata Editor](#) has been made available through the INSPIRE Community Geoportal.*

The INSPIRE Community Geoportal is Europe's Internet access point to a collection of geographic data and services within the framework of the infrastructure for Spatial Information in Europe ([INSPIRE](#)) Directive. INSPIRE aims to make relevant, harmonised and quality geographic information available, so as to support the formulation, implementation, monitoring and evaluation of policies and activities that have a direct or indirect impact on the environment.

The Geoportal does not store or maintain the data. It rather acts as a gateway to geographic data and services distributed around Europe, thus allowing users to search, view (subject to access restrictions) and download geographic data or use available services to derive information.

The INSPIRE Metadata Editor is currently a prototype allowing users to create metadata that are compliant with the INSPIRE Implementing Rules, as approved by the INSPIRE Regulatory Committee and the European Parliament. Users of the Editor can moreover validate the metadata created and save the metadata record as an .xml file on a local machine.

It is worth noting that the INSPIRE Metadata Editor is a proof of concept based on the INSPIRE Implementing Rules and Guidelines. Hence, it is not expected to be used in an operational environment.

The INSPIRE Implementing Rules are now in the process of formal adoption, which is expected to occur during the summer 2008. The metadata created with the Metadata Editor are also compliant with EN ISO 19115 and 19119, and have been successfully validated against the INSPIRE Geoportal Catalogue and other catalogue applications (for example Geonetwork).

### **Further information:**

- [INSPIRE Community Geoportal](#)
- [Additional information of the INSPIRE Metadata Editor](#)
- [INSPIRE Directive](#)

- [Website of the Shared Environmental Information System \(SEIS\)](#)
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## **BG: eGovernment act comes into force (27 June 2008)**

*Bulgaria's eGovernment act entered into force on 13 June 2008, a year after its initial adoption.*

The act lays down arrangements for the handling of electronic documents by administrative authorities, the provision of administrative services by electronic means and the circulation of electronic documents between different administrations.

The scope of the eGovernment Act also extends to other entities that carry out public functions (notaries, central and local educational authorities, etc.) as well as to providers of public services (health institutions, educational establishments, utilities, telecom operators, postal services, etc.).

One of the act's main principles is that, once a data set concerning an individual or company comes into the possession of a public body, other public bodies cannot request the same data from this individual or company, but must ask the primary data administrator for it (article 2.1).

For example, once an individual is born and the corresponding birth certificate issued, he or she should not need to produce copies of that certificate to any administration for the rest of her or his life. It is the administration concerned that has to request the certificate from the issuing authority.

Another important principle is laid down in article 8.2, which requires all public bodies to provide all of their services electronically, and not just manually. Exceptions are allowed only if another law/act explicitly provides for different arrangements.

By its very nature, the new act requires strong inter-institutional co-operation. Implementation of the act is also seen as a major driver of new IT developments. A number of projects are already under way to help different administrations meet their requirements.

### **Further information:**

- [Bulgarian Ministry of Administration and Administrative Reform - Press release \(in Bulgarian\)](#)
  - [Full text of the eGovernment act \(in Bulgarian\)](#)
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## **New Factsheets**

The 9th Edition of the eGovernment factsheet for Finland, as well as a new release of the eGovernment factsheet for Italy (v 9.1) are now available online. We invite you to visit the relevant [section](#) at the portal for regular and/or ad hoc updates related to the factsheets.

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## **Latest Publications**

- [ES: eGovernment Observatory of autonomous regions – Report on Results 2007](#) 26 June 2008 | Spain
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## **ES: eGovernment Observatory of autonomous regions – Report on Results 2007 (26 June 2008)**

### **Complete title:**

**Observatorio de la Administración Electrónica de las Comunidades Autónomas – Informe de Resultados 2007**

eGovernment Observatory of autonomous regions – Report on Results 2007

**Description (short summary):** This report of the group “eGovernment Observatory of autonomous regions” of Spain shows the progress achieved by the autonomous Spanish regions (*Comunidades Autónomas*) in the field of eGovernment over the period that ran from 15 May 2007 to 30 October 2007.

The aims of this report are to keep the status of eGovernment updated, reach a methodological consensus among the various regions, issue recommendations which would allow speeding up the modernisation process, and find a common balance.

All Spanish *Comunidades Autónomas* and the Ministry of Public Administrations participated in this study, which was carried out under the coordination of the Valencian Community.

This document corresponds to the third data collection. The two previous ones ended in 2005 and 2006.

**Original URL:** <http://sociedaddelainformacion.telefonica.es/jsp/articulos/detalle.jsp?elem=6688>

**Number of pages:** Full report: 45

Executive Summary: 1

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## ePractice Workshops

ePractice.eu combines online and offline activities. Workshops are held on a monthly basis, giving participants the opportunity to discuss the latest issues and cases face-to-face.

- [eInclusion: Special needs groups](#) 25 September 2008 | Brussels (Belgium)
- [FASTeTEN secure infrastructure workshop](#) 15 October 2008 | Issy-les-Moulineaux (France)
- [Administrative burden](#) 23 October 2008 | Bremen (Germany)
- [European eInclusion initiative: results and future steps](#) 13 November 2008 | Brussels (Belgium)
- [eGov services to business: the state of the play](#) 17 November 2008 | Cork (Ireland)
- [Service Deployment](#) 9 February 2009 | Brussels (Belgium)

Co-branding your event with ePractice.eu is possible. Please read our terms at [epractice.eu/workshops](http://epractice.eu/workshops)

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## Upcoming Events

- [FR: B2B Plugtests Event and Workshop](#) 7 - 11 July 2008 | France
  - [DE: SPread Final Conference on the New Digital Literacy](#) 10 July 2008 | Germany
  - [DE: TEN4Health Workshop at the "eHealth Conference 2008"](#) 9 September 2008 | Germany
  - [FR: Smart Event '08 - Smart University 2008](#) 16 - 19 September 2008 | France
  - [FR: Smart Event '08 – World e-ID Conference & demos 2008](#) 17 - 19 September 2008 | France
  - [FR: Smart Event '08 - e-Smart conference & demos 2008](#) 17 - 19 September 2008 | France
  - [FR: Smart Event '08 - Smart mobility Conference & demos 2008](#) 17 - 19 September 2008 | France
  - [IT: ESIIG 2 – 2nd European Summit on Interoperability in the iGovernment](#) 20 - 22 October 2008 | Italy
  - [DK: World of Health IT 08 – Conference & Exhibition](#) 4 - 6 November 2008 | Denmark
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## FR: B2B Plugtests Event and Workshop

7 - 11 July 2008

*Plugtest Interop Events: B2B Plugtests Event and Workshop*

The communities of experts dealing with eBusiness and eProcurement (mainly eInvoicing and eOrdering) are currently investigating what their future eBusiness infrastructure should be. Many small companies will be required to use electronic documents and handle the business relationships with their suppliers, customers and even with administrations over EDI solutions.

Decisions in this area are not just based on technology and standards – they require a level of confidence that these technologies can solve the specific challenges the users have. Ensuring the Interoperability between the different solutions and standards is the key for the global success of EDI.

In this prospect ETSI's Plugtests™ service in cooperation with the CEN/ISSS eBES group is organizing this **interoperability test event** in conjunction with an **interoperability workshop**.

During the Plugtests Event there will be the opportunity to perform conformance testing for B2B communication technologies as well as business document mapping and business processes.

The Plugtests Event participation fees are: €1000 per company + €250 per registered participant (excluding VAT 19.6 %).

The Plugtests Workshop (7-8 July 2008) will focus on the following topics:

- Integration of eBusiness solutions - Success stories and challenges from use cases;
- Integration of eBusiness solutions – Integration of standards and standardization issues;
- Initiatives for improving interoperability and developing eBusiness testing.

The Workshop is free of charge.

Proposals for presentations at the Workshop can be submitted by Monday 26 May 2008, sending an e-mail to [plugtests@etsi.org](mailto:plugtests@etsi.org). The proposals shall include the following information:

- Title of the presentation;
- Abstract (maximum 15 lines);
- Biography (maximum 15 lines).

**Country:** France

**City/Location:** Sophia Antipolis

**Organiser:** ETSI, CEN/ISSS eBES workshop

**Event website:** <http://www.etsi.org/plugtests/B2B/B2B.htm>

**Contact Email:** [plugtests@etsi.org](mailto:plugtests@etsi.org)

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## **DE: SPreaD Final Conference on the New Digital Literacy**

**10 July 2008**

*The New Digital Literacy – How ICT Modifies the European Knowledge Society*

Europe's expansion to the most dynamic, knowledge-based region is the key to innovation and success in global competition and ultimate priority of the EU Lisbon strategy. Today European citizens' competent use of modern information and communication technologies (ICT) ensures a positive development in this direction.

If European countries wish to continue to participate in this process digital literacy must be further improved to generate and spread knowledge and information on a large scale. Although the number of ICT users increases steadily there are still large numbers of citizens with little or no ICT-skills at all. They run the risk of staying excluded from the use of the internet and web 2.0.

The objective of this conference is to present the latest developments and opportunities on how digital literacy can be fostered in society, so that a European knowledge society can be implemented. The conference detailed programme is [available](#).

Target attendees are:

- Representatives of regional, national and European training institutions;
- Representatives of regional, national and European public bodies, which finance or coordinate digital literacy initiatives;
- Representatives of government departments, industry associations and foundations involved in such initiatives;
- Representatives of IT- and media companies.

Participation in this event is free-of-charge. Registration can be performed [online](#).

About SPread: Within the EU project SPread (Strategic Project Management Tool-Kit for Creating Digital Literacy Initiative) MFG Baden-Württemberg (Germany), Directorate General for Modernisation of the Generalitat de la Comunitat Valenciana (Spain) and CINOP (Netherlands) are developing together a practical toolkit. It supports regional, national and European Institutions regarding the design and implementation of large-scale digital literacy programmes.

**Country:** Germany

**City/Location:** Stuttgart

**Organiser:** MFG Baden-Württemberg

**Event website:** <http://www.spread-digital-literacy.eu/events.html?&L=3>

**Contact Email:** [newrly@mfg.de](mailto:newrly@mfg.de)

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## **DE: TEN4Health Workshop at the "eHealth Conference 2008"**

**9 September 2008**

*"Citizen Services for Borderless Healthcare in the European Union: Current Situation - Vision – Solutions"*

This event is the Pre-Conference Workshop of the "eHealth Conference 2008 – Telematik kommt an".

Travelling abroad for pleasure, education, or work has become a natural part of life for many European citizens. Products and services can be bought in another Member State when the need arises, but obtaining healthcare outside their residence country is still problematic for most European citizens.

The workshop focuses on concrete steps towards improving pan-European healthcare provision and on policy needs to accelerate European integration also in this field so close to the daily needs of many European citizens.

TEN4Health project contributes towards improved healthcare provision for mobile European Union citizens. Initiated by leading public health insurance providers, the TEN4Health service package assures access of citizens to healthcare in participating Member States' hospitals, based on a secure web service and its integration into developing European eHealth infrastructure networks.

The workshop is addressed to all of those interested in achieving an integrated European health services market, in sharing visions, experience and opportunities for cooperation.

There is no fee for attending this workshop. The registration steps to be followed have been made available [online](#) at the event website.

**Country:** Germany

**City/Location:** Kiel

**Organiser:** TEN4Health - Trans-European healthcare support network for Europe's mobile citizen

**Event website:** <http://www.ten4health.eu/workshop.html>

**Contact Email:** [TEN4Health@empirica.com](mailto:TEN4Health@empirica.com)

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## **FR: Smart Event '08 - Smart University 2008**

**16 - 19 September 2008**

*Smart University 2008 Advanced educational programme – 'Sharpening Skills in Smart Card, eID, Mobile Telecoms and Aml Technologies'.*

'Smart University Advanced educational programme 2008' is part of the well established 'Smart Event', the European Forum for Mobility and Trusted Technologies & Services. The 5th edition of 'Smart University', takes place within 'Smart Event '08' on 16-19 September.

The event program addresses young engineers, researchers as well as executives willing to widen and deepen the scope of their knowledge on new technological and strategic issues of Smart Cards, e-ID, and Mobile Telecoms.

The program consists of 6 tracks of 2 days according to a workshop format which enables time for Q&A and for discussions, and a large interactivity between participants, teachers and lecturers. The schedule of these modules allows participants to attend successively 2 modules of their choice.

For each track participants will receive at the end a diploma signed by the teachers and certifying of their active participation to the course.

The 6 educational modules are as follows:

- The art of Java Card 3.0 Programming (Sept. 16-17);
- Identity Management (Sept. 16-17);
- Smart Card & Mobile Telecoms (Sept. 16-17);
- Secure devices: Smart Cards, RFID Tags and Pufs (Sept. 16-17);
- Security Certifications of Software Systems (Sept. 18-19);
- NFC - Near Field Communication (Sept. 18-19).

Registration can be performed [online](#). The [participation fees](#) range from €250 to €1320 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

'Smart Event' encompasses 3 other co-located events:

- [e-Smart Conference & demos 2008](#) – The future of digital security technologies (17-19 September 2008) – 9th edition
- [World e-ID Conference & demos 2008](#) – The next e-ID management technologies and services (17-19 September 2008) – 5th edition
- [Smart Mobility Conference & demos 2008](#) –The emergence of trusted mobile applications (17-19 September 2008) – 1st edition

**Country:** France

**City/Location:** Sophia Antipolis

**Organiser:** eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

**Event website:** <http://www.strategiestm.com/conferences/smartuniv/08/index.htm>

**Contact Email:** [info@strategiestm.com](mailto:info@strategiestm.com)

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## **FR: Smart Event '08 – World e-ID Conference & demos 2008**

**17 - 19 September 2008**

*World e-ID Conference & demos 2008 – 'The next e-ID Management Technologies & Services'*

'World eID Conference & demos' is part of the well established 'Smart Event', the European Forum for Mobility and Trusted Technologies & Services. The 5th edition of World e-ID takes place within 'Smart Event '08' on 17-19 September.

The 2008 edition of 'World e-ID', aims to be an opportunity to share vision, see new perspectives and opportunities in the field of eID based on new application standards such as ISO 18013, CEN TC 224, ISO 24727 and new technologies, identify new programs on national and international level and show lessons learned from implementations and projects running. The conference extends the network into the high security community, with all relevant stakeholders, like governments, industries and consultancies.

Again this year, the event features eGovernment representatives and cases from all over the EU. On the opening session, Research and Industry Leaders will address their vision and perspectives.

The event programme includes the following parallel tracks:

- Regional Strategies & Developments;
- eID Standardisation;
- eID Applications;
- Architectural Models & Solutions;
- Border Management Solutions;
- Biometrics.

Moreover, a panel discussion will focus on 'New prospects on European eID interoperability'. EU funded projects (PrimeLife, STORK) will furthermore be presented by EU Institutions officials.

Registration can be performed [online](#). The [participation fees](#) range from €375 to €1050 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

Smart Event '08 encompasses 3 other co-located events:

- [e-Smart Conference & demos 2008](#) – The future of digital security technologies (17-19 September 2008) – 9th edition
- [Smart Mobility Conference & demos 2008](#) – The emergence of trusted mobile applications (17-19 September 2008) – 1st edition
- [Smart University 2008](#) – Advanced educational program on smart card, mobile telecoms, e-ID, designed by high level academics (16-19 September 2008) – 4th edition

**Country:** France

**City/Location:** Sophia Antipolis

**Organiser:** eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

**Event website:** <http://www.strategiestm.com/conferences/we-id/08/index.htm>

**Contact Email:** [info@strategiestm.com](mailto:info@strategiestm.com)

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## **FR: Smart Event '08 - e-Smart conference & demos 2008**

**17 - 19 September 2008**

*e-Smart Conference & demos 2008 – 'The future of Digital Security Technologies'*

'e-Smart Conference & demos', is part of the well established 'Smart Event', the European Forum for Mobility and Trusted Technologies & Services. The 9th edition of 'e-Smart Conference' takes place within 'Smart Event '08' on 17-19 September.

In the recent years, 'e-Smart' has been enlarged in such a way to embrace the changing landscape of the Smart Card market to cover the entire Smart Security domain. This ensures that the 'e-Smart Conference' platform will be dedicated to reflecting Industry trends.

In particular, the event is open to the participation of world-class security and technology experts from the wireless and contact-less industry leaders, research laboratories and universities, industry associations, international standardisation organisations, and governmental bodies.

The event agenda reflects the enlarging scope of the Smart Security Industry. It features a wide range of parallel sessions focused on the following aspects:

- Trusted Personal Devices;
- Smart Security Software Platforms;

- NFC & RFIDs;
- Evaluation Tools, Methodologies & Penetration Testing;
- Beyond Smart Security;
- Java Card
- Smart Security Breakthrough Innovations.

Moreover, a Common Panel Debate e-Smart & Smart Mobility will be held on the topic 'Towards trusted convergence?'

Registration can be performed [online](#). The [participation fees](#) range from €375 to €1050 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

'Smart Event 08' encompasses 3 other co-located events:

- [Smart Mobility Conference & demos 2008](#) –The emergence of trusted mobile applications (17-19 September 2008) – 1st edition
- [World e-ID Conference & demos 2008](#) – The next e-ID management technologies and services (17-19 September 2008) – 5th edition
- [Smart University 2008](#) - Advanced educational program on smart card, mobile telecoms, e-ID, designed by high level academics (16-19 September 2008) – 4th edition

**Country:** France

**City/Location:** Sophia Antipolis

**Organiser:** eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

**Event website:** <http://www.strategiestm.com/conferences/esmart/08/index.htm>

**Contact Email:** [info@strategiestm.com](mailto:info@strategiestm.com)

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## **FR: Smart Event '08 - Smart mobility Conference & demos 2008**

**17 - 19 September 2008**

*Smart mobility Conference & demos 2008 – 'The Emergence of Trusted Mobile Applications'*

'Smart mobility Conference & demos 2008' is part of the well established 'Smart Event', the European Forum for Mobility and Trusted Technologies & Services. The 1st edition of 'Smart Mobility' takes place within 'Smart Event '08' on 17-19 September.

'Smart Mobility' has been established to focus on the emergence of Trusted Mobile Applications. since by 2010 and beyond, mobile and wireless communications, services and appliances will play a major role in all aspect of citizens and consumers existence, with the scope to improve their personal and professional quality of life. Smart Mobility platform will be dedicated to reflecting Markets and Industry trends at the cutting edge of this new application domain.

In particular, the event is now open to the participation of world-class trustworthy mobility and e-mobility applications, R&D, business & marketing experts from the mobile telecommunication, finance, entertainment, health and transport industry leaders.

During 2 and a half days, over 30 researchers and experts from the whole mobility and security value chain will present the latest technology innovations, share the lessons from trials and live roll-outs, and address their vision for consumers-centric transactions and services that combine:

- Security: Trust+Risks Management+Privacy;
- Mobility: Infrastructure+Protocols+Appliances;
- Convenience: Anything+Anytime+Anywhere.

The Smart Mobility program adopts a dual approach, technologies AND applications issues, thanks to 2 complementary parallel streams, namely 'Smart Mobility Ecosystem' and 'Smart Mobility Applications'.

Registration can be performed [online](#). The [participation fees](#) range from €375 to €1050 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

'Smart Event '08' encompasses 3 other co-located events:

- [e-Smart Conference & demos 2008](#) – The future of digital security technologies (17-19 September 2008) – 9th edition
- [World e-ID Conference & demos 2008](#) – The next e-ID management technologies and services (17-19 September 2008) – 5th edition
- [Smart University 2008](#) – Advanced educational program on smart card, mobile telecoms, e-ID, designed by high level academics (16-19 September 2008) – 4th edition

**Country:** France

**City/Location:** Sophia Antipolis

**Organiser:** eForum, the Forum for European e-Public Services, along with Strategies Telecom & Multimedia

**Event website:** <http://www.strategiestm.com/conferences/smart-mobility/08/index.htm>

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## IT: ESIIIG 2 – 2nd European Summit on Interoperability in the iGovernment

20 - 22 October 2008

*ESIIIG 2 – 2nd European Summit on Interoperability in the iGovernment*

ESIIIG 2 is the second edition of the European Summit on Interoperability in the iGovernment; the [first summit](#) was held on 22-24 November 2006 in Valencia, Spain. An [interim conference](#) also took place last year in Rome, Italy, on 11-12 October 2007.

The Second Summit is intended to be an unprecedented occasion for:

- Enhancing the role of European regions with respect to the priorities of Interoperability as a key element for the efficient, sustainable and equal development of eGovernment and for the creation of an intelligent and innovative European Government, fostering the development of the Knowledge Society, a higher European integration, a substantial increase of competitiveness and productivity of the EU in the international scenario;
- Analysing the European Interoperability Framework produced by IDABC, as a model for the adaptation and comparison of the single European regional frameworks for Interoperability;
- Verifying the state of the art and promoting successful initiatives in the field of Interoperability in Europe;
- Proceeding concretely in the constitution of ERNI (European Regional Network for Interoperability) and the other European tools proposed by the Valencia Declaration.

**The call for papers has been extended until 21 July 2008.** Papers focused on the actions, plans, projects and initiatives in the field of the interoperability in the eGovernment, as well as about the difficulties and priorities to face in order to reach a unique interoperable iGovernment in Europe will be particularly appreciated.

Furthermore, during the Summit, the [iG 2.0 Award](#) will also be given to the most outstanding action or initiative in the field of interoperability.

Participation to the Summit is open and free-of-charge. Registration can be performed [online](#) at the event website.

**Country:** Italy

**City/Location:** Rome

**Organiser:** Lazio Region, Regional Ministry for Consumer Protection and Administrative Simplification

**Event website:** <http://www.esiig2.it/esiig2/index.php>

**Contact Email:** [esiig2@regione.lazio.it](mailto:esiig2@regione.lazio.it)

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## **DK: World of Health IT 08 – Conference & Exhibition**

**4 - 6 November 2008**

### *Connecting Leaders in Technology and Healthcare*

Because the adoption of IT in healthcare is a global initiative, this conference will focus on the role and impact of Health IT on the health sector in Europe and other parts of the world, including the Middle East and Africa (EMEA).

The event is being designed by and for clinicians and other health professionals; health IT users and buyers; directors and administrators; informatics professionals; academicians; relevant standardisation and competent authorities on an international level and national level, and vendors such as software and hardware development companies and professional services firms.

Topics to be addressed in the conference include:

- eHealth as a Key Enabler in Integrated Healthcare and Citizen Empowerment;
- Organisational Readiness for Transformation in Healthcare;
- Investing for eHealth Deployment;
- Innovation and eHealth.

The conference will offer the following:

- Keynote addresses by leading healthcare experts, practitioners, and officials from EU and national governments;
- Education sessions about timely healthcare IT trends and issues;
- Best practices and real-world case studies from throughout the EMEA region;
- A trade exhibition where companies can showcase their products/services.

The educational sessions will primarily address experiences from deployed services, and focus on proven benefits in quality and efficiency. The demonstration activities and exhibition will give insight into the practical aspects of IT systems and their connectivity.

All proposals for the call for papers must be submitted [online](#) by Monday, 11 February at 17:00 CET.

**Country:** Denmark

**City/Location:** Copenhagen

**Organisers:** European Commission's General-Directorate for Information Society and Media together with the Healthcare Information and Management Systems Society (HIMSS), the European Institute for Health records (EuroRec), the European Health Telematics Association (EHTEL), the European Coordination Committee of the Radiological, Electromedical and Healthcare IT Industry (COCIR) and the Health Information Network Europe (HINE).

**Event website:** <http://www.worldofhealthit.org/>

**Contact Email:** [jbartley@himss.org](mailto:jbartley@himss.org)

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