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## European ePractice Newsletter N. 242

8 July 2008

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### >> User's survey

We want to know what you think about ePractice. Your opinion is valuable for us and helps us to keep improving the portal's services. We invite all our users to participate in our online survey and provide us important feedback. Please, [click here](#) and complete the questionnaire. It will not take you more than 10 minutes!

### >> Call for papers: High Impact Services

The European Journal of ePractice invites contributions in the area of High Impact Services for eGovernment, eInclusion and eHealth. We are looking for articles and case studies that provide critical insight into the development, implementation, evaluation and success factors of services or projects in areas such as pan-European job searching, company registration and VAT rebates or electronic identification and interoperability. The deadline for article submissions is 25 July, 2008. For more information please visit [epracticejournal.eu/info/9](http://epracticejournal.eu/info/9)

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Please feel free to forward [epractice.eu/newsletter](http://epractice.eu/newsletter) to whom it may be of use. You are welcome to send suggestions that may help us to improve the portal and enrich its content. We invite you to [become a member](#) of ePractice.eu in order to use all our services.

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## Latest Cases

- [HealthTech Wire: The industry's news service](#) 6 July 2008 |

Editor's Choice of the week: [The Danish Travel Planner](#)

## HealthTech Wire: The industry's news service

HealthTech Wire has established a central news wire service for the eHealth and medical device industry.

The aim is to promote the application of technologies in healthcare; quality information from industry and government sources is presented in a specialized, professional environment and enriched with expert opinion thus helping to spread the word on the healing power of technology, the advancements of research or the development of new policies.

Available in an English and German edition, HealthTech Wire reaches media outlets and B2B audiences across the continent. A major focus of its news service is on European eHealth solutions and policies with a dedicated GoDirect channel at [www.healthtechwire.com/ehealthEU](http://www.healthtechwire.com/ehealthEU).

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## Latest News

- [EU: Public consultation on web accessibility and other eAccessibility issues](#) 8 July 2008 | EU Institutions
- [ES: Open Source looks to eGovernment](#) 8 July 2008 | Spain
- [AT: Spreading the eGovernment word](#) 8 July 2008 | Austria
- [CH: eHealth identifiers recommended](#) 7 July 2008 | Switzerland
- [DE: Green light for incomes database](#) 7 July 2008 | Germany
- [EU: Ambient Assisted Living - 1st call out](#) 4 July 2008 | Pan European
- [PT: eGovernment becomes Common Knowledge in Portugal](#) 4 July 2008 | Portugal
- [EU: Better healthcare services for travelers and expats in the EU](#) 3 July 2008 | EU Institutions

## EU: Public consultation on web accessibility and other eAccessibility issues - 8 July 2008

*The Information Society and Media Directorate-General of the European Commission has decided to launch a public consultation to gather opinions on a common European approach for web accessibility and other aspects of eAccessibility, as well as possible action at European level. This consultation is open until 27 August 2008.*

The European Commission wishes to explore a common European approach for web accessibility for the three following reasons:

- Disabled users continue to face great difficulties in accessing websites: The development of the Information Society has led to the creation of websites and online services that are an essential part of daily life for many citizens. Yet significant numbers of people, including people with disabilities, continue to encounter difficulties using these websites due to accessibility barriers, despite technical solutions existing to overcome these barriers;
- Divergent policy approaches to web accessibility in the Member States are fragmenting the market: An increasing number of countries, including EU Member States, are taking action to improve web accessibility, including through legal

obligations. However, the existing divergence of national approaches is leading to increased fragmentation in the internal market. This fragmentation provokes legal uncertainty, particularly for technology providers, and makes it difficult for persons with disabilities to use online services freely across Europe.

- Previous commitments and current opportunities: The institutions of the European Union have considered web accessibility in recent years and EU Member States have committed to improve web accessibility. In particular, the "Ministerial Declaration on an inclusive information society" (Riga, June 2006) included the commitment to make all public websites accessible by 2010. Despite the efforts deployed, this target is far from being achieved.

It seems therefore appropriate to mobilise the EU Member States and relevant stakeholders to improve the situation, even though there are no web accessibility standards approved at the EU level yet.

Despite various interventions by stakeholders including industry operators, authorities and user organisations, the overall level of eAccessibility in Europe remains relatively poor (e.g. for television, or self-service terminals). In addition therefore to the priority actions on web accessibility, there are critical challenges to be considered in other key eAccessibility areas.

Replies to the consultation must be provided via the "Your Voice in Europe" website or by filling out the dedicated document and sending it to [einclusion@ec.europa.eu](mailto:einclusion@ec.europa.eu).

**Further information:**

- [Online public consultation on the website "Your Voice in Europe"](#)

## **ES: Open Source looks to eGovernment - 8 July 2008**

*The 2009 strategy of Spain's Open Source centre, CENATIC, focuses on the development of technologies promoting citizen access to public services.*

The new action plan gives top priority to ensuring that Open Source users have equal access to eGovernment. Part of that drive will be a series of studies and reports on electronic filing, process improvement, transparency and electronic billing. These will be linked to Spain's Law on Citizens' Electronic Access to Public Services.

Launched in 2006, the National Reference Centre for the Application of Open Source Information and Communication Technologies (CENATIC) is a public foundation promoted by Spain's Industry Ministry. Its budget for 2009 is about €7 million, of which €3 million are earmarked for projects. CENATIC board members include regional authorities and IT firms.

Currently, CENATIC is working on Open Source applications for XBRL, a language for document exchange between administrations. Its interim conclusion is that there are viable Open Source solutions for financial document exchange between public administrations, small and medium-sized enterprises and the tax and regulatory authorities.

It is also developing hardware and software to be shared with Spain's development regions in a drive to promote technology transfer. And it is about to launch a National Open Source Observatory whose first report, out this September, will be on Open Source use in Spanish public administrations.

**Further information:**

- [Red.es – Press release \(in Spanish\)](#)

- [Website of CENATIC](#)

## **AT: Spreading the eGovernment word - 8 July 2008**

*An 'eGovernment reference towns' project unveiled by the Austrian government is to boost the use of electronic administration at the municipal level.*

The three-year project will take a 'good practice' approach to promoting local eGovernment. The experience gained by the reference towns will be made available and various modules can later be taken over by other boroughs and cities. Care has been taken to include a wide range of municipalities among the reference points.

"State capitals and small rural boroughs are all taking part," the Secretary of State for eGovernment Heidrun Silhavy told a press conference. One aim of the project is to further boost administrative use of Austria's main eGovernment portal. The site is now receiving 400 000 visits a month, she announced.

The Austrian Federal Chancellor's office, the Association of Austrian Towns (Städtebund) and the Digital Austria Platform are running the reference towns project. eGovernment is an important part of Austria's current administrative reforms, Städtebund General Secretary Thomas Weninger stressed.

Electronic administration must become accessible for all Austrians, including those with disabilities, Silhavy added. "Since the beginning of 2008, public authority websites have been required to be barrier-free. I would like to see all other websites following suit, in the interests of fairness and equal opportunities."

### **Further information:**

- [Platform 'Digital Austria' – Press release \(in German\)](#)
- [Austria's national eGovernment portal – HELP.gv.at](#)

## **CH: eHealth identifiers recommended - 7 July 2008**

*Switzerland should improve its eHealth systems by introducing digital user identifiers, a parliamentary committee says.*

A parliamentary initiative on 'Digital identity instead of the insurance card' has been approved by the Social Security and Public Health Committee of Switzerland's federal parliament, the National Council.

The initiative, which still has some way to go before it becomes law, does not aim to halt the current work on a new health insurance card and electronic patient dossiers. Rather, it advocates a number of further developments and safeguards.

Four amendments are proposed to the federal law on health insurance:

- "Every insured person shall receive, for the duration of his or her coverage by the compulsory health care insurance, a digital identity."
- "This digital identity can serve as user identification for the billing of services under this law, as well as for medical purposes. It shall give access to the relevant eHealth systems. The systems shall record the accessing of data and report any irregularities to the person concerned."
- "The Federal Council, after hearing the views of interested parties, shall regulate the technical standards to be used."

- “Health data and other personal data can be stored in the eHealth system. eHealth use shall be promoted by means of incentive systems for all participants.” The incentives may take the form of an “innovation bonus”.

**Further information:**

- [Parliamentary initiative \(in German\)](#)
- [Parliamentary initiative \(in French\)](#)
- [Parliamentary initiative \(in Italian\)](#)

**DE: Green light for incomes database - 7 July 2008**

*The German cabinet has given the go-ahead for an employer-fed incomes database of all employees. The measure has been welcomed by employers, but has had a mixed reception from official data protection officers.*

The draft legislation would introduce “electronic proof of remuneration” (ELENA) on 1 January 2012. Proof of income is needed when applying for some types of unemployment benefit, family allowances and housing allowances.

In Germany, 2.8 million employers issue 60 million income certificates a year. Current legislation requires them to be printed out on paper. Under the planned future system, the employers will instead send their employees’ monthly income details electronically to a central database. Both the citizen concerned and the official requiring the information will have to give electronic signatures before the data can be accessed.

ELENA would save employers €85 million a year, says Federal Minister for the Economy and Technology Michael Glos. His ministry stresses that “direct access to the databank is not possible either for internal staff or for hackers, as the storage of the data and their encoding are separate responsibilities”.

Although ELENA has federal data protection approval, it has run into criticism from the independent data protection officers in some German states. They say each file should be individually protected, using the employers’ codes. And they fear that the data, once available, will be demanded by more and more authorities.

**Further information:**

- [Ministry of Economy and Technology – Press release \(in German\)](#)
- [heise online – News article \(in German\)](#)
- [golem.de – News article \(in German\)](#)

**EU: Ambient Assisted Living - 1st call out - 4 July 2008**

*The new Ambient Assisted Living Joint Programme (AAL) launched a Call for Proposals on the topic of “ICT based solutions for Prevention and Management of Chronic Conditions of Elderly People”. The deadline of this call is 21 August 2008.*

The core of AAL Joint Programme is to provide innovative Information and Communication Technologies (ICT) based solutions to elderly persons, which means innovative products, systems or services addressing identified needs of the end users.

Projects funded under the AAL Joint Programme will be multinational, collaborative and cost-shared. Funding contracts of individual project partners will be concluded with the national funding authority.

The objective of the Call is to launch European collaborative projects providing innovative ICT based solutions for elderly persons with identified risk factors and/or chronic conditions. The Call promotes the creation of new solutions with a holistic approach to prevention, management, support services and the social and socio-economic environment related to chronic conditions.

The AAL Joint Programme calls for proposals with a clear European dimension, with high relevance and with maximal impact on progress in the fields described in the topic definition.

**Further information:**

- [Website of the AAL Joint Programme](#)

## **PT: eGovernment becomes Common Knowledge in Portugal - 4 July 2008**

*Portugal's new Common Knowledge Network is a portal linking "central and local public bodies, private entities and citizens who want to take part". It features a wide range of eGovernment applications.*

"Public administration for all". That is the aim of the Common Knowledge Network, which will be disseminating good practice by "central, regional and local administrations and countries that have Portuguese as an official language".

Run by Portugal's Agency for Administrative Modernisation, the network will be collecting and publishing information on "administrative modernisation and simplification, interoperability, inclusive governance, the distribution of public services and other issues". In a second phase, physical presence events (workshops, conferences and seminars) will complement the online activities. Portuguese-language administrative good practices can be proposed for inclusion on the network by filling in a online form. The proposers will then be contacted by the portal's editorial team.

Examples currently featured include a network of citizen advice centres (Lojas do Cidadão), a mobile medico-social service unit, a support service for administrative modernisation, Portugal's online system for reporting criminal acts, and a multicultural forum on administrative innovation in Portuguese-speaking countries. A news service on administrative issues is also included.

**Further information:**

- [Website of the Common Knowledge Network \(in Portuguese\)](#)

## **EU: Better healthcare services for travelers and expats in the EU - 3 July 2008**

*The European Commission has launched two ICT initiatives aimed at enhancing the quality and safety of healthcare within the EU for those travelling or living outside of their home country.*

Patients and doctors involved in health treatment abroad often face difficulties pertaining e.g. to: the loss of essential medication, the communication of medical situations to foreign doctors, the illness diagnosis, and the prescription of proper medication with little knowledge of a patient's history.

Electronic health records are usually scattered in multiple formats among diverse information systems of different hospitals, sometimes throughout different countries. These information systems thus fail to provide for a comprehensive and integrated view of one's medical history.

In this context, the European Commission has adopted on 2 July 2008 a recommendation on cross-border interoperability of electronic health record (EHR) systems. Aimed at EU Member States, this document provides a set of guidelines for developing and deploying interoperable systems, allowing for the cross-border exchange of patient data (patient summaries, emergency data sets, medication records) for healthcare purposes.

On the same day, the European Commission has launched the 'Smart Open Services' (S.O.S) project whose objective is to render patient summaries and ePrescription solutions interoperable. Following a bottom-up approach, the project will build on existing technical solutions and develop a set of specifications, including security and identification systems and performance criteria.

Involving 27 stakeholders from 12 EU Member States, the S.O.S project is earmarked for the next three years with a total budget of over €23 million, of which €11 million is covered by the European Commission's Competitiveness and Innovation Programme, Programme to Support Policy (CIP-PSP).

#### Further information:

- [Full press release](#)
- [Commission recommendation on cross-border interoperability of electronic health record systems](#)
- [Fact sheet of the Smart Open Services \(S.O.S\) project](#)

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## New Factsheets

The 9th Edition of the eGovernment factsheet for Malta, the 4th Edition of the eGovernment factsheet for Turkey, as well as the 1st Edition of the eGovernment factsheet for Switzerland are now available online. We invite you to visit the relevant section of the portal for regular and/or ad hoc updates related to the factsheets.

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## Latest Publications

- [EU: Fact sheet of the Smart Open Services \(S.O.S\) project](#) 2 July 2008 | EU Institutions
- [EU: Commission recommendation on cross-border interoperability of electronic health record systems](#) 2 July 2008 | EU Institutions
- [EU: E-Communications Household Survey – Winter 2007](#) 30 June 2008 | EU Institutions
- [UK: NHS Scotland eHealth Strategy 2008 - 2011](#) 28 June 2008 | United Kingdom
- [NO: Results from a study on visually impaired people's ICT usage](#) 6 March 2008 | Norway

- [INT: Measuring and Monitoring the Information and Knowledge Societies: a statistical challenge](#) 31 July 2003 | International Organizations

## **EU: Fact sheet of the Smart Open Services (S.O.S) project - 2 July 2008**

**Complete title:**

**S.O.S**

**eHealth initiative to support medical assistance while travelling and living abroad**

**Description (short summary):**

Travelling around the European Union is taken for granted, until something goes wrong. The Smart Open Services project (S.O.S.) intends to remove linguistic administrative and technical barriers, by making it easier for people to receive medical assistance based on their medical history, even when they are away from their home.

This factsheet presents the objectives, approach, funding and stakeholders of this project whose budget is partly covered by the Competitiveness and Innovation Programme, Programme to Support Policy (CIP-PSP).

**Original URL:**

[http://ec.europa.eu/information\\_society/newsroom/cf/itemlongdetail.cfm?item\\_id=4113](http://ec.europa.eu/information_society/newsroom/cf/itemlongdetail.cfm?item_id=4113)

**Number of pages:**

2

**Related article:**

[Better healthcare services for travelers and expats in the EU](#)

## **EU: Commission recommendation on cross-border interoperability of electronic health record systems - 2 July 2008**

**Complete title:**

**European Commission recommendation on cross-border interoperability of electronic health record systems**

**Description (short summary):**

The European Commission's Recommendation on cross-border interoperability of electronic health record systems has been drafted as a follow-up to the Community eHealth Action Plan which, in 2004, defined interoperability of electronic health records as one of the priorities for Member States in the roadmap annexed to the Action Plan.

The Recommendation is intended to support the premise that connecting people, systems and services is vital for the provision of good healthcare in Europe insofar as it is necessary to enable the free flow of patients as well as eHealth products and services, and hence may contribute significantly to the establishment and functioning of the internal market.

Lack of interoperability of electronic health record systems is one of the major obstacles for realising the social and economic benefits of eHealth in the Community. Market fragmentation in eHealth is aggravated by the lack of technical and semantic interoperability. The health information and communication systems and standards currently used in Member States are often incompatible and do not facilitate access to vital information for provision of safe and good quality healthcare across different Member States.

This Recommendation provides Member States with a set of guidelines for developing and

deploying interoperable electronic health record systems, allowing for cross-border exchange of patient data within the Community so far as necessary for a legitimate medical or healthcare purpose. Such electronic health record systems should enable healthcare providers to ensure that a patient receives care more effectively and efficiently by having timely and secure access to basic, and possibly vital, health information, if so needed, and in conformity with the patient's fundamental rights to privacy and data protection.

The Recommendation provides, among others, guidance for interoperability of patient summaries, emergency data sets, and medication records facilitating ePrescription solutions. Its eventual purpose is to contribute to the achievement of overall European eHealth interoperability by the end of the year 2015.

**Original URL:**

[http://ec.europa.eu/information\\_society/newsroom/cf/itemlongdetail.cfm?item\\_id=4214](http://ec.europa.eu/information_society/newsroom/cf/itemlongdetail.cfm?item_id=4214)

**Number of pages:**

Full recommendation: 22

Summary of the recommendation: 2

**Related article:**

[Better healthcare services for travelers and expats in the EU](#)

## **EU: E-Communications Household Survey – Winter 2007 - 30 June 2008**

**Complete title:**

**E-Communications Household Survey**

**Fieldwork November-December 2007**

**Special Eurobarometer 293**

E-Communications Haushaltsumfrage

Befragung: November – Dezember 2007

Eurobarometer Spezial 293

**Description (short summary):**

Since the full opening of EU electronic communication markets in 1998, the consumption of services by European households and individuals has evolved considerably. Driven by technological progress and competition, fixed and wireless network operators are upgrading existing infrastructures to enable higher data speeds and the delivery of converged products.

In this context, the European Commission's Directorate-General for the Information Society and Media regularly carries out opinion surveys, to keep abreast of consumers of telecommunication products and to assess how they benefit from the liberalisation of the market, a key objective of the EU's regulatory framework for electronic communications networks and services.

This survey was carried out between 9 November and 14 December 2007. It is a follow-up to surveys that were conducted between December 2005 and January 2006 and between November and December 2006.

It addresses the following topics:

- General overview of penetration rates;
- Fixed and mobile telephony;
- Directories and enquiry services;
- Computers and Internet;

- Television;
- Bundled offers.

This report includes analysis at EU27 and country-by-country level, and comparisons with results obtained in the previous survey are also made. Where applicable, comparisons at EU level will be also made with the survey conducted in December 2005 /January 2006. Furthermore, brief comments with regard to certain socio-demographic variables, like age, household composition and degree of urbanisation, are included in the analysis.

The survey was carried out by TNS Opinion & Social network. The interviews were conducted among 26 730 EU citizens in the 27 Member States of the European Union.

**Original URL:**

[http://ec.europa.eu/public\\_opinion/archives/eb\\_special\\_en.htm](http://ec.europa.eu/public_opinion/archives/eb_special_en.htm)

**Number of pages:**

DE version of full report: 159

DE version of summary: 30

EN version of full report: 157

EN version of summary: 29

## **UK: NHS Scotland eHealth Strategy 2008 - 2011 - 28 June 2008**

**Complete title:**

**eHealth Strategy 2008-2011  
NHS Scotland**

**Description (short summary):**

The eHealth Strategy for 2008 – 2011 of the National Health Service (NHS) of Scotland contains a vision for eHealth which supports the goals as set out in the 'Better Health Better Care Action Plan', the programme to deliver a healthier Scotland by helping people to sustain and improve their health, especially in disadvantaged communities, ensuring better, local and faster access to health care.

This strategy is about exploiting the power of electronic information to help ensure that patients get the right care, involving the right clinicians, at the right time, to deliver the right outcomes. It is therefore as much about transforming traditional processes as it is about technology.

The strategy shows how the improvements will be supported over the next few years; as part of a longer term series of steps towards electronic patient records and electronic communication becoming the primary means to manage healthcare information within Scotland's healthcare system.

**Original URL:**

<http://www.show.scot.nhs.uk/>

**Number of pages:**

24

## **NO: Results from a study on visually impaired people's ICT usage - 6 March 2008**

**Complete title:**

**The visually impaired and ICT barriers. Results from a study on visually impaired people's ICT usage**

Synshemmedes IKT-barrierer. Resultater fra undersøkelse om IKT-bruk blant synshemmede

**Description (short summary):**

Studies about the diffusion and use of ICT among the visually impaired show that this group experiences more significant problems with this type of use than the rest of the population.

The project was financed by the Ministry of Government Administration and Reform, the National Centre for Documentation on Disability, the Delta Center and the IT Funk programme in the Norwegian Research Council. The project has carried out a number of different activities, such as literature search, focus group meeting and a qualitative interview-based study of 28 visually impaired ICT users.

The focus in this study has been on the use of PCs and, to some extent, on that of other electronic artefacts and technologies in everyday life, such as mobile phones, ATM, ticket machines, queue ticket systems, etc.

In order to shed further light on the research issues, the informants were interviewed and observed while carrying out different, clearly defined tasks. The results were analysed and presented in the present report. The report identifies several barriers, among others that several of the most popular Norwegian web sites (also public) are not in practice accessible for the blind.

**Original URL:**

<http://publ.nr.no/4726>

**Number of pages:**

91

**INT: Measuring and Monitoring the Information and Knowledge Societies: a statistical challenge - 31 July 2003**

**Complete title:**

**Measuring and monitoring the information and knowledge societies: a statistical challenge**

Mesurer l'état et l'évolution de la société de l'information et du savoir : un défi pour les statistiques

**Description (short summary):**

The objective of this report is to support the development of national, regional and international data systems and indicators that are comprehensive, policy relevant and reliable for the proper understanding, monitoring and development of a sustainable and equitable Information/Knowledge Society.

**Original URL:**

[http://portal.unesco.org/ci/en/ev.php-URL\\_ID=12851&URL\\_DO=DO\\_TOPIC&URL\\_SECTION=201.html](http://portal.unesco.org/ci/en/ev.php-URL_ID=12851&URL_DO=DO_TOPIC&URL_SECTION=201.html)

**Number of pages:**

EN version: 104

FR version: 114

ePractice.eu combines online and offline activities. Workshops are held on a monthly basis, giving participants the opportunity to discuss the latest issues and cases face-to-face.

- [eInclusion: Special needs groups](#) 25 September 2008 | Brussels (Belgium)
- [Administrative burden](#) 8 October 2008 | Bremen (Germany)
- [FASTeTEN secure infrastructure workshop](#) 15 October 2008 | Issy-les-Moulineaux (France)
- [European eInclusion initiative: results and future steps](#) 13 November 2008 | Brussels (Belgium)
- [eGov services to business: the state of the play](#) 17 November 2008 | Cork (Ireland)
- [Service Deployment](#) 9 February 2009 | Brussels (Belgium)

Co-branding your event with ePractice.eu is possible. Please read our terms at [epractice.eu/workshops](http://epractice.eu/workshops)

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## Upcoming Events

- [DE: SPreaD Final Conference on the New Digital Literacy](#) 10 July 2008 | Germany
- [UK: Digital Economy Workshop – An Inclusive Digital Economy](#) 14 - 15 July 2008 | United Kingdom
- [DE: TEN4Health Workshop at the "eHealth Conference 2008"](#) 9 September 2008 | Germany
- [FR: Smart Event '08 - Smart University 2008](#) 16 - 19 September 2008 | France
- [FR: Smart Event '08 – World e-ID Conference & demos 2008](#) 17 - 19 September 2008 | France
- [FR: Smart Event '08 - e-Smart conference & demos 2008](#) 17 - 19 September 2008 | France
- [FR: Smart Event '08 - Smart mobility Conference & demos 2008](#) 17 - 19 September 2008 | France
- [IT: ESIG 2 – 2nd European Summit on Interoperability in the iGovernment](#) 20 - 22 October 2008 | Italy
- [DK: World of Health IT 08 – Conference & Exhibition](#) 4 - 6 November 2008 | Denmark

## DE: SPreaD Final Conference on the New Digital Literacy - 10 July 2008

*The New Digital Literacy – How ICT Modifies the European Knowledge Society*

Europe's expansion to the most dynamic, knowledge-based region is the key to innovation and success in global competition and ultimate priority of the EU Lisbon strategy. Today European citizens' competent use of modern information and communication technologies (ICT) ensures a positive development in this direction.

If European countries wish to continue to participate in this process digital literacy must be further improved to generate and spread knowledge and information on a large scale. Although the number of ICT users increases steadily there are still large numbers of citizens with little or no ICT-skills at all. They run the risk of staying excluded from the use of the internet and web 2.0.

The objective of this conference is to present the latest developments and opportunities on how digital literacy can be fostered in society, so that a European knowledge society can be implemented. The conference detailed programme is available.

Target attendees are:

- Representatives of regional, national and European training institutions;
- Representatives of regional, national and European public bodies, which finance or coordinate digital literacy initiatives;
- Representatives of government departments, industry associations and foundations involved in such initiatives;
- Representatives of IT- and media companies.

Participation in this event is free-of-charge. Registration can be performed [online](#).

About SPread: Within the EU project SPread (Strategic Project Management Tool-Kit for Creating Digital Literacy Initiative) MFG Baden-Württemberg (Germany), Directorate General for Modernisation of the Generalitat de la Comunitat Valenciana (Spain) and CINOP (Netherlands) are developing together a practical toolkit. It supports regional, national and European Institutions regarding the design and implementation of large-scale digital literacy programmes.

**Country:** Germany

**City/Location:** Stuttgart

**Event website:** [http://www.spread-digital-literacy.eu/\\_events.html?&L=3](http://www.spread-digital-literacy.eu/_events.html?&L=3)

**Contact Email:** [newrly@mfg.de](mailto:newrly@mfg.de)

## **UK: Digital Economy Workshop – An Inclusive Digital Economy - 14 - 15 July 2008**

*Digital Economy Workshop – An Inclusive Digital Economy*

This workshop aims to address the challenges of including older people within the Digital Economy.

The Digital Economy is one of four priority areas of the Engineering and Physical Sciences Research Council (EPSRC), the UK Government's leading funding agency for research and training in engineering and the physical sciences which has funded a number of networks of researchers in this field. The task of the "Inclusive Digital Economy" Network is to ensure that the Digital Economy will be truly inclusive.

This first workshop will focus on those characteristics of the digital economy which present challenges particularly in terms of the inclusion of older people. It will map out the research landscape in the digital economy with particular relevance to inclusion of older people view to formulating priorities in the research activity in the following areas: Transport, Social Networking, Interaction techniques, Pervasive Technology, Knowledge-Based Ontologies, Social approach to Health.

The Keynote speaker will be Gregg Vanderheiden.

Applicants for the workshop should submit a one page paper outlining their research focus and areas of interest to Paula Forbes by 20 June 2008 [pforbes@computing.dundee.ac.uk](mailto:pforbes@computing.dundee.ac.uk). The workshop is free, and some bursaries MAY be available to assist with travel and accommodation costs.

**Country:** United Kingdom

**City/Location:** Newcastle

**Event website:** [http://www.sparc.ac.uk/workshops\\_conferences.asp](http://www.sparc.ac.uk/workshops_conferences.asp)

## **DE: TEN4Health Workshop at the "eHealth Conference 2008" - 9 September 2008**

*"Citizen Services for Borderless Healthcare in the European Union: Current Situation - Vision – Solutions"*

This event is the Pre-Conference Workshop of the "eHealth Conference 2008 – Telematik kommt an".

Travelling abroad for pleasure, education, or work has become a natural part of life for many European citizens. Products and services can be bought in another Member State when the need arises, but obtaining healthcare outside their residence country is still problematic for most European citizens.

The workshop focuses on concrete steps towards improving pan-European healthcare provision and on policy needs to accelerate European integration also in this field so close to the daily needs of many European citizens.

TEN4Health project contributes towards improved healthcare provision for mobile European Union citizens. Initiated by leading public health insurance providers, the TEN4Health service package assures access of citizens to healthcare in participating Member States' hospitals, based on a secure web service and its integration into developing European eHealth infrastructure networks.

The workshop is addressed to all of those interested in achieving an integrated European health services market, in sharing visions, experience and opportunities for cooperation.

There is no fee for attending this workshop. The registration steps to be followed have been made available online at the event website.

**Country:** Germany

**City/Location:** Kiel

**Event website:** <http://www.ten4health.eu/workshop.html>

**Contact Email:** [TEN4Health@empirica.com](mailto:TEN4Health@empirica.com)

## **FR: Smart Event '08 - Smart University 2008 - 16 - 19 September 2008**

*Smart University 2008 Advanced educational programme – 'Sharpening Skills in Smart Card, eID, Mobile Telecoms and Aml Technologies'.*

'Smart University Advanced educational programme 2008' is part of the well established 'Smart Event', the European Forum for Mobility and Trusted Technologies & Services. The 5th edition of 'Smart University', takes place within 'Smart Event '08' on 16-19 September.

The event program addresses young engineers, researchers as well as executives willing to widen and deepen the scope of their knowledge on new technological and strategic issues of Smart Cards, e-ID, and Mobile Telecoms.

The program consists of 6 tracks of 2 days according to a workshop format which enables time for Q&A and for discussions, and a large interactivity between participants, teachers and lecturers. The schedule of these modules allows participants to attend successively 2 modules of their choice.

For each track participants will receive at the end a diploma signed by the teachers and certifying of their active participation to the course.

The 6 educational modules are as follows:

- The art of Java Card 3.0 Programming (Sept. 16-17);
- Identity Management (Sept. 16-17);
- Smart Card & Mobile Telecoms (Sept. 16-17);
- Secure devices: Smart Cards, RFID Tags and Pufs (Sept. 16-17);
- Security Certifications of Software Systems (Sept. 18-19);
- NFC - Near Field Communication (Sept. 18-19).

Registration can be performed online. The participation fees range from €250 to €1320 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

'Smart Event' encompasses 3 other co-located events:

- e-Smart Conference & demos 2008 – The future of digital security technologies (17-19 September 2008) – 9th edition
- World e-ID Conference & demos 2008 – The next e-ID management technologies and services (17-19 September 2008) – 5th edition
- Smart Mobility Conference & demos 2008 –The emergence of trusted mobile applications (17-19 September 2008) – 1st edition

**Country:** France

**City/Location:** Sophia Antipolis

**Event website:** <http://www.strategiestm.com/conferences/smartuniv/08/index.htm>

**Contact Email:** [info@strategiestm.com](mailto:info@strategiestm.com)

## **FR: Smart Event '08 – World e-ID Conference & demos 2008 - 17 - 19 September 2008**

*World e-ID Conference & demos 2008 – 'The next e-ID Management Technologies & Services'*

'World eID Conference & demos' is part of the well established 'Smart Event', the European Forum for Mobility and Trusted Technologies & Services. The 5th edition of World e-ID takes place within 'Smart Event '08' on 17-19 September.

The 2008 edition of 'World e-ID', aims to be an opportunity to share vision, see new perspectives and opportunities in the field of eID based on new application standards such as ISO 18013, CEN TC 224, ISO 24727 and new technologies, identify new programs on national and international level and show lessons learned from implementations and projects running. The conference extends the network into the high security community, with all relevant stakeholders, like governments, industries and consultancies.

Again this year, the event features eGovernment representatives and cases from all over the EU. On the opening session, Research – and Industry Leaders will address their vision and perspectives.

The event programme includes the following parallel tracks:

- Regional Strategies & Developments;

- eID Standardisation;
- eID Applications;
- Architectural Models & Solutions;
- Border Management Solutions;
- Biometrics.

Moreover, a panel discussion will focus on 'New prospects on European eID interoperability'. EU funded projects (PrimeLife, STORK) will furthermore be presented by EU Institutions officials.

Registration can be performed online. The participation fees range from €375 to €1050 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

Smart Event '08 encompasses 3 other co-located events:

- e-Smart Conference & demos 2008 – The future of digital security technologies (17-19 September 2008) – 9th edition
- Smart Mobility Conference & demos 2008 – The emergence of trusted mobile applications (17-19 September 2008) – 1st edition
- Smart University 2008 – Advanced educational program on smart card, mobile telecoms, e-ID, designed by high level academics (16-19 September 2008) – 4th edition

**Country:** France

**City/Location:** Sophia Antipolis

**Event website:** <http://www.strategiestm.com/conferences/we-id/08/index.htm>

**Contact Email:** [info@strategiestm.com](mailto:info@strategiestm.com)

## **FR: Smart Event '08 - e-Smart conference & demos 2008 - 17 - 19 September 2008**

*e-Smart Conference & demos 2008 – 'The future of Digital Security Technologies'*

'e-Smart Conference & demos', is part of the well established 'Smart Event', the European Forum for Mobility and Trusted Technologies & Services. The 9th edition of 'e-Smart Conference' takes place within 'Smart Event '08' on 17-19 September.

In the recent years, 'e-Smart' has been enlarged in such a way to embrace the changing landscape of the Smart Card market to cover the entire Smart Security domain. This ensures that the 'e-Smart Conference' platform will be dedicated to reflecting Industry trends.

In particular, the event is open to the participation of world-class security and technology experts from the wireless and contact-less industry leaders, research laboratories and universities, industry associations, international standardisation organisations, and governmental bodies.

The event agenda reflects the enlarging scope of the Smart Security Industry. It features a wide range of parallel sessions focused on the following aspects:

- Trusted Personal Devices;
- Smart Security Software Platforms;
- NFC & RFIDs;
- Evaluation Tools, Methodologies & Penetration Testing;

- Beyond Smart Security;
- Java Card
- Smart Security Breakthrough Innovations.

Moreover, a Common Panel Debate e-Smart & Smart Mobility will be held on the topic 'Towards trusted convergence?'

Registration can be performed online. The participation fees range from €375 to €1050 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

'Smart Event 08' encompasses 3 other co-located events:

- Smart Mobility Conference & demos 2008 –The emergence of trusted mobile applications (17-19 September 2008) – 1st edition
- World e-ID Conference & demos 2008 – The next e-ID management technologies and services (17-19 September 2008) – 5th edition
- Smart University 2008 - Advanced educational program on smart card, mobile telecoms, e-ID, designed by high level academics (16-19 September 2008) – 4th edition

**Country:** France

**City/Location:** Sophia Antipolis

**Event website:** <http://www.strategiestm.com/conferences/esmart/08/index.htm>

**Contact Email:** [info@strategiestm.com](mailto:info@strategiestm.com)

## **FR: Smart Event '08 - Smart mobility Conference & demos 2008 - 17 - 19 September 2008**

*Smart mobility Conference & demos 2008 – 'The Emergence of Trusted Mobile Applications'*

'Smart mobility Conference & demos 2008' is part of the well established 'Smart Event', the European Forum for Mobility and Trusted Technologies & Services. The 1st edition of 'Smart Mobility' takes place within 'Smart Event '08' on 17-19 September.

'Smart Mobility' has been established to focus on the emergence of Trusted Mobile Applications. since by 2010 and beyond, mobile and wireless communications, services and appliances will play a major role in all aspect of citizens and consumers existence, with the scope to improve their personal and professional quality of life. Smart Mobility platform will be dedicated to reflecting Markets and Industry trends at the cutting edge of this new application domain.

In particular, the event is now open to the participation of world-class trustworthy mobility and e-mobility applications, R&D, business & marketing experts from the mobile telecommunication, finance, entertainment, health and transport industry leaders.

During 2 and a half days, over 30 researchers and experts from the whole mobility and security value chain will present the latest technology innovations, share the lessons from trials and live roll-outs, and address their vision for consumers-centric transactions and services that combine:

- Security: Trust+Risks Management+Privacy;
- Mobility: Infrastructure+Protocols+Appliances;
- Convenience: Anything+Anytime+Anywhere.

The Smart Mobility program adopts a dual approach, technologies AND applications issues, thanks to 2 complementary parallel streams, namely 'Smart Mobility Ecosystem' and 'Smart Mobility Applications'.

Registration can be performed online. The participation fees range from €375 to €1050 depending on the participation option selected. Early Bird rates are available for registrations performed by 10 July.

'Smart Event '08' encompasses 3 other co-located events:

- e-Smart Conference & demos 2008 – The future of digital security technologies (17-19 September 2008) – 9th edition
- World e-ID Conference & demos 2008 – The next e-ID management technologies and services (17-19 September 2008) – 5th edition
- Smart University 2008 – Advanced educational program on smart card, mobile telecoms, e-ID, designed by high level academics (16-19 September 2008) – 4th edition

**Country:** France

**City/Location:** Sophia Antipolis

**Event website:** <http://www.strategiestm.com/conferences/smart-mobility/08/index.htm>

**Contact Email:** [info@strategiestm.com](mailto:info@strategiestm.com)

## **IT: ESIIG 2 – 2nd European Summit on Interoperability in the iGovernment - 20 - 22 October 2008**

*ESIIG 2 – 2nd European Summit on Interoperability in the iGovernment*

ESIIG 2 is the second edition of the European Summit on Interoperability in the iGovernment; the first summit was held on 22-24 November 2006 in Valencia, Spain. An interim conference also took place last year in Rome, Italy, on 11-12 October 2007.

The Second Summit is intended to be an unprecedented occasion for:

- Enhancing the role of European regions with respect to the priorities of Interoperability as a key element for the efficient, sustainable and equal development of eGovernment and for the creation of an intelligent and innovative European Government, fostering the development of the Knowledge Society, a higher European integration, a substantial increase of competitiveness and productivity of the EU in the international scenario;
- Analysing the European Interoperability Framework produced by IDABC, as a model for the adaptation and comparison of the single European regional frameworks for Interoperability;
- Verifying the state of the art and promoting successful initiatives in the field of Interoperability in Europe;
- Proceeding concretely in the constitution of ERNI (European Regional Network for Interoperability) and the other European tools proposed by the Valencia Declaration.

**The call for papers has been extended until 21 July 2008.** Papers focused on the actions, plans, projects and initiatives in the field of the interoperability in the eGovernment, as well as about the difficulties and priorities to face in order to reach a unique interoperable iGovernment in Europe will be particularly appreciated.

Furthermore, during the Summit, the iG 2.0 Award will also be given to the most

outstanding action or initiative in the field of interoperability.

Participation to the Summit is open and free-of-charge. Registration can be performed online at the event website.

**Country:** Italy

**City/Location:** Rome

**Event website:** <http://www.esiig2.it/esig2/index.php>

**Contact Email:** [esiig2@regione.lazio.it](mailto:esiig2@regione.lazio.it)

## **DK: World of Health IT 08 – Conference & Exhibition - 4 - 6 November 2008**

*Connecting Leaders in Technology and Healthcare*

Because the adoption of IT in healthcare is a global initiative, this conference will focus on the role and impact of Health IT on the health sector in Europe and other parts of the world, including the Middle East and Africa (EMEA).

The event is being designed by and for clinicians and other health professionals; health IT users and buyers; directors and administrators; informatics professionals; academicians; relevant standardisation and competent authorities on an international level and national level, and vendors such as software and hardware development companies and professional services firms.

Topics to be addressed in the conference include:

- eHealth as a Key Enabler in Integrated Healthcare and Citizen Empowerment;
- Organisational Readiness for Transformation in Healthcare;
- Investing for eHealth Deployment;
- Innovation and eHealth.

The conference will offer the following:

- Keynote addresses by leading healthcare experts, practitioners, and officials from EU and national governments;
- Education sessions about timely healthcare IT trends and issues;
- Best practices and real-world case studies from throughout the EMEA region;
- A trade exhibition where companies can showcase their products/services.

The educational sessions will primarily address experiences from deployed services, and focus on proven benefits in quality and efficiency. The demonstration activities and exhibition will give insight into the practical aspects of IT systems and their connectivity.

All proposals for the call for papers must be submitted online by Monday, 11 February at 17:00 CET.

**Organisers:** European Commission's General-Directorate for Information Society and Media together with the Healthcare Information and Management Systems Society (HIMSS), the European Institute for Health records (EuroRec), the European Health Telematics Association (EHTEL), the European Coordination Committee of the Radiological, Electromedical and Healthcare IT Industry (COCIR) and the Health Information Network Europe (HINE).

**Country:** Denmark  
**City/Location:** Copenhagen  
**Event website:** <http://www.worldofhealthit.org/>  
**Contact Email:** [jbartley@himss.org](mailto:jbartley@himss.org)

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