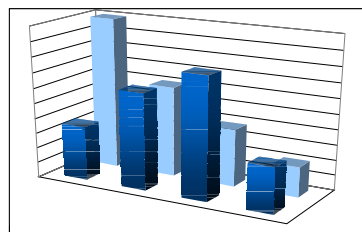


eGovMoNet

eGovernment Monitor Network

Paper 4: Innovative approaches to measurement



“eGovMoNet, a thematic network on eGovernment Monitoring, co-funded by the European Commission under the contract under the CIP project number 224998”

Project period: 2008-05-01 - 2010-05-01

Team

Coordination: Xavier Heymans

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Members:

Annika Nietzo, Eleni Vergi, Juliane Jarke,
Evika Karamagioli, Andrea Velazquez,
Mikael Snaprud, Christophe Strobbe,
Lasse Berntzen, Kim Andersen, Eric Velleman

Additional participants are welcome to join the team.

Help: where is the info ?

- URL to eGovMoNet partner data:

<http://ws.egovmonet.eu/partners/participants-and-contacts-list.xls>

Provide participant list and phone number.

- URL to Paper 4 folder:

http://ws.egovmonet.eu/WP4/4measure_paper/

This folder will contain the last work document version.

Purpose of 4th paper

- Present an overview of lessons learned regarding challenges on implementing measurement innovation.
- Include a revised version of the measurement innovative descriptions based on the results of the Ghent meeting.
- Review implementation of measurement innovations that can be learned and disseminated.

Areas where innovation occurs

- Reminder: list presented at the Knowledge café.

Who carries out the measurement?

How is the measurement carried out?

Measurement coverage: subset or exhaustive sampling

Where to measure?

What to test – Measurement subject?

How to test?

When to test?

Score calculation and statistics used

Reporting of the evaluation results

How to interpret the results

Paper: proposed structure

1. Executive summary.
2. Introduction and structure of paper.
3. Individual country approaches in Europe and beyond.
4. Innovation areas and examples.
5. Web 2.0 approaches.
6. Comparison according to innovation areas.
7. Conclusions and recommendations.

4 – Innovation areas and examples

- General collection of Partners input.
 - Collection of input – all Partners
 - Investigate eGov awards impact methodology - Kim?
 - Methodologies used in awards (EU and National)
 - How is it used by applicants.
- **Deadline: December 15**

5 - Web 2.0 approaches - actions

- Twitter: Eleni
- Facebook: Lasse + Rony (?)
- Second life: ?
- Blogs: Andea
- Policy consultation: Juliana
- Non gouvernement cases: Annika
- Privacy and security issues: Christoph
- Games: Eric
- **Deadline: December 15**

Deadlines

- Dec 4: Info requested to the partners by paper leader.
- Dec 7: Table cloth text summary (action: by table)
- Dec 15: Deadline for sending input (URLs, brief text presenting example, ...)
- Dec 21: Compilation of received input + Conf. Call.
- Jan 15: Draft structure and content. Dissemination to the network.
- Jan 29: Deadline for comments.
- Feb 8: Presentation of reviewed draft paper.