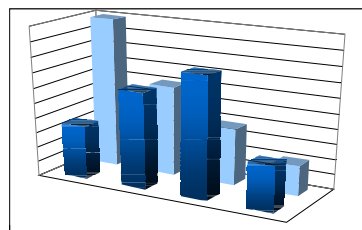


eGovMoNet

eGovernment Monitor Network

Impact measurement

27th of March 2009



“eGovMoNet, a thematic network on eGovernment Monitoring, co-funded by the European Commission under the contract under the CIP project number 224998”

Project period: 2008-05-01 – 2010-05-01

Agenda 27. March

0900	Impact Indicators state of the art survey	Annika Nietzio (FTB), Morten G Olsen (TT)
0930	Discuss the impact indicators: examples, possible indicators, and how to measure them – Knowledge cafe.	All
1030	Break	
1045	Knowledge cafe session continued	All
1140	Next meeting practical arrangements End of the third meeting and farewell	Mikael Snaprud (UiA), Juliane Jarke (UiA)
1200	End	

Second Measure paper eGovernment User Satisfaction Measurement

Group leader: Jeremy Millard

Group members:

Peter

Uros

Mikael

Roberto

Miriam

Third Measure paper eGovernment Impact Measurement

Group leader: Gino Verleye

Group members:

Jeremy

Mikael

more volunteers are welcome to join

Fourth Measure paper Innovative eGovernment Measurement approaches

Group leader: Stephen Jenner

Group members:

Mikael

Morten

volunteers are welcome to join

18-19.Mar 2010

Network conference

See you in Gent, 30.Nov-1.Dec!



Viszontlátásra
Auf wiedersehen
Looking forward to seeing you again
Hasta luego
À bientôt
Ciao, ci vediamo...