

UK: Public Sector Online 2010

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Summary information:

Domain and topic	eGovernment, Efficiency & Effectiveness, Benchmarking, eParticipation, eDemocracy and eVoting, Services for Citizens, Infrastructure, Open Source, Policy
Start date	4 October 2010 - 1:00am
End date	4 October 2010 - 1:00am
Location	London (United Kingdom)
Organiser	Kable
Languages	English
Scope	National
Open	Yes, (event with unrestricted attendance)
Free	See event website
Website	http://www.guardian.co.uk/psonline

Description:

Conference on Public Sector Online 2010 - 'Connecting and engaging with the public'

This conference will give delegates a clear view of how they can engage with their audience to deliver services more effectively and strategically online. It will bring together public sector professionals involved in implementing, developing and delivering web-based customer services and information.

Key topics to be discussed include:

- Efficiencies and channel shift
- Understanding public behaviour and customer web usage
- Innovation in social media
- Open data and open source
- Developing mobile content

The conference programme may be viewed [here](#) [1].

Event email: info@kable.co.uk [2]

How to get there:

Venue:

Inmarsat Conference Centre
99 City Road
London EC1Y 1AX

Source URL: <http://www.epractice.eu/en/events/2010-uk-public-sector-online-2010>